

Model: Adonis-C2		Date: 10-Aug-01	No.: RB003016
Subject: Service Card Release History (FAX)		Prepared by: K. Takagi	
From: Technical Services Dept., GTS Division			
Classification:	<input type="checkbox"/> Troubleshooting <input type="checkbox"/> Part information <input type="checkbox"/> Action required <input type="checkbox"/> Mechanical <input type="checkbox"/> Electrical <input type="checkbox"/> Service manual revision <input type="checkbox"/> Paper path <input type="checkbox"/> Transmit/receive <input type="checkbox"/> Retrofit information <input checked="" type="checkbox"/> Other (      )		

This RTB has been issued to announce the firmware release information for the *Fax Service Card*. Please refer to each firmware release note for detailed descriptions.

#### FAX Service Card for NA Models

Version	Program No.	C. SUM	Effective Date
1.00	B0045235	3751	April 2001 prod.
1.01	B0045235A	B406	May 2001 prod.
1.02	B0045235B	EAA5	July 2001 prod.
1.03	B0045235C	E958	August 2001 prod.

#### Contents

Version	Programs/Versions					
	FAX Application		FCU		Delivery Module	
1.00	3.8.4	B3605590F	02.00.04	B3605581B	2.07	B3615906C
1.01	3.8.9	B3605590G	03.00.00	B3605581C	2.07	B3615906C
1.02	3.8.10	B3605590H	04.00.00	B3605581D	2.07	B3615906C
1.03	3.8.13	B3605590J	04.00.00	B3605581D	2.07	B3615906C

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## System Service Card for Europe/Asia Models

Version	Program No.	C. SUM	Effective Date
1.00	B0045236	367C	April 2001 prod.
1.01	B0045236A	2CB1	May 2001 prod.
1.02	B0045236B	AF4F	July 2001 prod.
1.03	B0045236C	AE02	August 2001 prod.

## Contents

Version	Programs/Versions					
	Fax Application		FCU		Delivery Module	
1.00	3.8.4	B3605590F	02.00.04	B3605582B	2.07	B3615906C
1.01	3.8.9	B3605590G	03.00.00	B3605582C	2.07	B3615906C
1.02	3.8.10	B3605590H	04.00.00	B3605582D	2.07	B3615906C
1.03	3.8.13	B3605590J	04.00.00	B3605582D	2.07	B3615906C

## System Service Card for China/Taiwan

Version	Program No.	C. SUM	Effective Date
1.01	B0045237A	2DA3	1st Mass Prod.
1.02	B0045237B	F44E	July 2001 prod.
1.03	B0045237C	F301	August 2001 prod.

## Contents

Version	Programs/Versions					
	Fax Application		FCU		Delivery Module	
1.01	3.8.9	B3605590G	03.00.00	B3605583	2.07	B3615906C
1.02	3.8.10	B3605590H	04.00.00	B3605583A	2.07	B3615906C
1.03	3.8.13	B3605590J	04.00.00	B3605583A	2.07	B3615906C

Model: Adonis-C2		Date: 20-Aug-01	No.: RB003018
Subject: Software Release Information (FAX)		Prepared by: K. Moriizumi	
From: Technical Services Dept., GTS Division			
Classification:	<input type="checkbox"/> Troubleshooting <input type="checkbox"/> Part information <input type="checkbox"/> Action required <input type="checkbox"/> Mechanical <input type="checkbox"/> Electrical <input type="checkbox"/> Service manual revision <input type="checkbox"/> Paper path <input type="checkbox"/> Transmit/receive <input type="checkbox"/> Retrofit information <input checked="" type="checkbox"/> Other (      )		

Firmware history for the FCU.

Fax FCU

Version	N.A.	EUR/ASIA	Effective Date
01.05.00	B3605581A	B3605582A	1st mass production
02.00.04	B3605581B	B3605582B	April 2001 prod.
03.00.00	B3605581C	B3605582C	May 2001 prod.
04.00.00	B3605581D	B3605582D	July 2001 prod.

Fax Application

Version	N.A.	EU/ASIA	Effective Date
3.2.5	B3605590E	B3605590E	1st mass production
3.8.4	B3605590F	B3605590F	April 2001 prod.
3.8.9	B3605590G	B3605590G	May 2001 prod.
3.8.13	B3605590H	B3605590H	July 2001 prod.

FCU

Version	Title	Symptom Corrected
01.05.00		1st mass production
02.00.04	First page print from Document Server	A) The file name is not printed when an A4 size document is output to A5 paper. B) The edge of the document's image area is not printed out in inch resolution mode. C) With fine print mode, the first page comes out enlarged if the expansion option memory has not been installed.
	Output to G3-1 paper tray	Documents from the Document Server sent using memory transmission are printed out to the paper tray appropriated for the G3-1 line.

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	Transmission result report	<ol style="list-style-type: none"> <li>1. The transmission result report is printed out when the memory reaches capacity.</li> <li>2. In cases where the transmission result report cannot be printed out (e.g. no paper), files cannot be sent following this.</li> </ol>
	No Confidential File Report	<p>The confidential file report is not printed out in the following conditions.</p> <ul style="list-style-type: none"> <li>- The line is disconnected during phase C of confidential reception.</li> <li>- There are no confidential reception files stored in the machine.</li> </ul>
	First Page Print from Document Server (A5)	With the First Page print function, the image shifts to the right of the center mark when an A5 document from the Document Server is printed out to A5 paper.
	Page split with G4 immed. reception.	The last page of a G4 immediate reception job is split into 2 pages (top and bottom halves of the image).
	Destination erased	If a memory transmission destination is changed and the power is turned off/on, the destination is erased. (Only those existing destinations that have been changed are deleted).
	Memory full	If the SAF memory reaches capacity during scanning, the file is saved but the filename does not initially appear on the file list (it is necessary to exit and re-enter the filename display screen).
	Memory Storage Report	If the filename for a Document Server document is 8 characters or longer, it will not appear on the memory storage report.
03.00.00	Document from D. Server comes out blank	If the user initiates a printout of a Document Server document while the memory transmission results report is being printed out, the document will come out as a blank page
	SP6-107-001 Large log files printed out	Some unnecessary (large) log files had been carried over, causing it to take a very long time to print out all the log files with this SP mode.
	"Storage" when SAF memory full	If a document with cover sheet is sent from a PC using the LAN FAX driver, the machine allows the operation of "storing" a document, even though the SAF memory is full. (i.e. the document is not actually stored).
	ISDN-G3 transmission	The DTMF tone is sent to the ISDN-G3 line after pressing the tone key, even if user parameter switch 11(0B) is set to 0 (UII).

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	Batch transmission	When sending with Batch Transmission, the dedicated transmission parameters are not applied to destinations entered in with the ten-key pad. (those entered w/Quick Dials are fine).
04.00.00	G4 reception failure	Communication failure (receiver time out) sometimes occurs with G4 reception.
	Power on failure	The fax option sometimes does not start up when the main power is turned on.
	Subst. reception file cannot be printed out	Documents received using substitute reception are successfully stored into SAF memory, however if the main controller goes into Energy Saver mode during reception, the files cannot be printed out later.
	C. code (Korea)	Country code "1C" for Korea has been enabled.

### Fax Application

Version	Title	Symptom Corrected
3.2.5		1st mass production
3.8.4	Handset	Some buttons are disabled after the handset is picked up and put back several times.
		Some buttons are disabled after a job is interrupted with off-hook (reset) and the handset is put back.
		It is possible to press to the On-hook button while "no paper" is displayed.
		The fax option malfunctions when several quick dials are pressed in On-hook mode (handset down).
		The alert continues to be displayed even after the handset is put back.
		When trying to send stored files from the Document Server, the ten-key pad is disabled if the On-hook button is pressed twice while still inside the Enter Password screen.
	Ten-key response time improved	The response time of the ten-key pad has been increased.
	Document Server – scanning area (size)	When documents are scanned for storage (only) to the Document Server, the machine does not prohibit changing the size of the scanning area.
	Manual reception disabled	Manual reception is not possible while inside the User Code Input screen.
	Option Stamp displayed	The Stamp function is displayed in the User Tool Settings even though there is no Stamp option installed.
3.8.9	Information Box	SC990 occurs when printing a message stored in the Information Box.

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	SP6-104: G4 Protocol Dump List	The fax option malfunctions when printing out the G4 protocol dump list without the ISDN option board installed.
	Power off with handset Off hook	The main power can be turned off even if the handset is off the hook.
	LAN Fax Driver – No TTI	The TTI does not appear on any page when sending documents with a cover sheet.
3.8.13	LAN Fax Driver – No count up.	When a document is printed out from a PC with the LAN Fax driver, none of the counter values change.

Reissued: 12-Oct-01

Model: Adonis-C2	Date: 20-Aug-01	No.: RB003018a
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## RTB Reissue

The items in bold italics have added.

Subject: Software Release Information (FAX)		Prepared by: K. Moriizumi	
From: Technical Services Dept., GTS Division			
Classification:	<input type="checkbox"/> Troubleshooting	<input type="checkbox"/> Part information	<input type="checkbox"/> Action required
	<input type="checkbox"/> Mechanical	<input type="checkbox"/> Electrical	<input type="checkbox"/> Service manual revision
	<input type="checkbox"/> Paper path	<input type="checkbox"/> Transmit/receive	<input type="checkbox"/> Retrofit information
	<input checked="" type="checkbox"/> Other (       )		

Firmware release information for the Fax Service Card.

## Fax Service Card for NA Models

Version	Program No.	C. SUM	Effective Date
1.00	B0045235	3751	April 2001 prod.
1.01	B0045235A	B406	May 2001 prod.
1.02	B0045235B	EAA5	July 2001 prod.
1.03	B0045235C	E958	August 2001 prod.
1.04	B0045235D	DA96	September 2001 prod.
<b>2.00</b>	<b><i>B0045235E</i></b>	<b><i>E8C1</i></b>	<b><i>October 2001 prod.</i></b>

## Contents

Version	Programs/Versions					
	Fax Application		FCU		Delivery Module	
1.00	3.8.4	B3605590F	02.00.04	B3605581B	2.07	B3615906C
1.01	3.8.9	B3605590G	03.00.00	B3605581C	2.07	B3615906C
1.02	3.8.10	B3605590H	04.00.00	B3605581D	2.07	B3615906C
1.03	3.8.13	B3605590J	04.00.00	B3605581D	2.07	B3615906C
1.04	3.8.14	B3605590K	05.00.00	B3605581E	2.07	B3615906C
<b>2.00</b>	<b>5.20</b>	<b><i>B3605590L</i></b>	<b><i>06.00.01</i></b>	<b><i>B3605581F</i></b>	<b>2.27</b>	<b><i>B3615906C</i></b>

**Reissued: 12-Oct-01**

Model: Adonis-C2

Date: 20-Aug-01

No.: RB003018a

**System Service Card for EU/Asia Models**

Version	Program No.	C. SUM	Effective Date
1.00	B0045236	367C	April 2001 prod.
1.01	B0045236A	2CB1	May 2001 prod.
1.02	B0045236B	AF4F	July 2001 prod.
1.03	B0045236C	AE02	August 2001 prod.
1.04	B0045236D	CE6B	September 2001 prod.
<b>2.00</b>	<b>B0045236E</b>	<b>19E4</b>	<b>October 2001 prod.</b>

**Contents**

Version	Programs/Versions					
	Fax Application		FCU		Delivery Module	
1.00	3.8.4	B3605590F	02.00.04	B3605582B	2.07	B3615906C
1.01	3.8.9	B3605590G	03.00.00	B3605582C	2.07	B3615906C
1.02	3.8.10	B3605590H	04.00.00	B3605582D	2.07	B3615906C
1.03	3.8.13	B3605590J	04.00.00	B3605582D	2.07	B3615906C
1.04	3.8.14	B3605590K	05.00.00	B3605582E	2.07	B3615906C
<b>2.00</b>	<b>5.20</b>	<b>B3605590L</b>	<b>06.00.01</b>	<b>B3605582F</b>	<b>2.27</b>	<b>B3615906C</b>

**System Service Card for China/Taiwan**

Version	Program No.	C. SUM	Effective Date
1.01	B0045237A	2DA3	1st Mass Prod.
1.02	B0045237B	F44E	July 2001 prod.
1.03	B0045237C	F301	August 2001 prod.
1.04	B0045237D	0E98	September 2001 prod.
<b>2.00</b>	<b>B0045237E</b>	<b>FC37</b>	<b>October 2001 prod.</b>

**Contents**

Version	Programs/Versions					
	Fax Application		FCU		Delivery Module	
1.01	3.8.9	B3605590G	03.00.00	B3605583	2.07	B3615906C
1.02	3.8.10	B3605590H	04.00.00	B3605583A	2.07	B3615906C
1.03	3.8.13	B3605590J	04.00.00	B3605583A	2.07	B3615906C
1.04	3.8.14	B3605590K	05.00.00	B3605583B	2.07	B3615906C
<b>2.00</b>	<b>5.20</b>	<b>B3605590L</b>	<b>06.00.01</b>	<b>B3605583C</b>	<b>2.27</b>	<b>B3615906C</b>



**Reissued: 12-Oct-01**

Model: Adonis-C2

Date: 20-Aug-01

No.: RB003018a

**FCU (new changes)**

Version	Title	Symptom Corrected
<b>05.00.00</b>	<b><i>Connection with eCabinet</i></b>	<b><i>Modified to enable connection with eCabinet.</i></b>
	<b><i>Error reports cannot be printed</i></b>	<b><i>When 9 or more error codes are registered in memory, the error report cannot be printed out.</i></b>
	<b><i>For China</i></b>	<b><i>&lt; China model program segment added &gt;.</i></b>
<b>06.00.01</b>	<b><i>PABX access</i></b>	<b><i>Even if prefix number access mode (loop start) is selected for the PABX access mode, the machine will always select Ground Start mode. As a result, the prefix number is not sent out to the telephone line.</i></b>
	<b><i>Print label insertion list</i></b>	<b><i>When the label insertion list is printed, characters containing umlauts come out scrambled.</i></b>
	<b><i>Power failure report</i></b>	<b><i>Only the first Substitute Report file appears on the Power Failure Report.</i></b>
	<b><i>Standard Message Stamp</i></b>	<b><i>Even if the language is changed, the standard message is still stamped in English.</i></b>
	<b><i>FCU freezes</i></b>	<b><i>If the modem CPU is performing a total RAM check (as when one of its RAM contains a certain address value), the FCU cannot communicate with the modem CPU and freezes.</i></b>  <b><i>The software has been changed so that the modem CPU does not perform the total RAM check.</i></b>

Reissued: 12-Oct-01

Model: Adonis-C2

Date: 20-Aug-01

No.: RB003018a

**Fax Application (new changes)**

Version	Title	Symptom Corrected
<b>3.8.14</b>	<b><i>Subst. reception file cannot be printed out</i></b>	<b><i>(Refer to FCU Ver. 04.00.00).</i></b>
<b>5.20</b>	<b><i>"No paper" display</i></b>	<b><i>When there is no paper in one of the trays (and the "No paper" alert function has been selected), the alert will disappear after the machine prints out one of the automatic reports.</i></b>
	<b><i>PC Fax transmission is canceled</i></b>	<b><i>If a fax Tx job is sent from a PC while the machine is in Energy Saver Mode, the machine wakes up but the job is canceled.</i></b>
	<b><i>"No paper" LED</i></b>	<b><i>If there is no paper in the tray when the machine starts to print out an Auto Document, the "No paper" message is displayed and the No Paper LED is lit. However, the LED remains lit after pressing the OK button on the "No paper" display.</i></b>
	<b><i>After the interrupt copy mode</i></b>	<b><i>Fax transmission settings are cleared after using Interrupt Copy.</i></b>
	<b><i>RTI (Own Fax Name)</i></b>	<b><i>The machine allows lower-case letters to be input for the RTI, even though the specifications prohibit this.</i></b>
	<b><i>The LED keeps blinking - PC Fax</i></b>	<b><i>When the page data for a PC Fax job is exactly 64 kbytes, the data-in LED does not stop blinking and the page data is not stored in memory .</i></b>
	<b><i>User Tools key when the SC code is displayed</i></b>	<b><i>Even when an SC code is displayed, the user is able to access the Facsimile Features menu in the User Tools.</i></b>
	<b><i>Information Box</i></b>	<b><i>The fax freezes if an Information Box file is printed out while the door is open.</i></b>
	<b><i>Journal report</i></b>	<b><i>With Print per User Code for Journal, user names can only be printed out up to a maximum of 16 characters (spec. is max. 20 characters).</i></b>

Model: Adonis-C2		Date: 12-Dec-01	No.: RB003028
Subject: Service Manual Correction (Fax Unit)		Prepared by: K.Moriizumi	
From: Technical Service Dept., GTS Division			
Classification:	<input type="checkbox"/> Troubleshooting <input type="checkbox"/> Mechanical <input type="checkbox"/> Paper path <input type="checkbox"/> Other (      )	<input type="checkbox"/> Part information <input type="checkbox"/> Electrical <input type="checkbox"/> Transmit/receive	<input type="checkbox"/> Action required <input checked="" type="checkbox"/> Service manual revision <input type="checkbox"/> Retrofit information

Please add the following Bit switch descriptions to your A-C2 Fax Unit Service Manual (Machine Code: B360).

Add System Switch 04 Bits 5, 6 and 7 (pg. 3-13 Bit Switches).

System Switch 04		SP No. 1-101-005
No	FUNCTION	COMMENTS
0-2	Not used	Do not change the settings.
3	Printing dedicated tx parameters on Quick/Speed Dial Lists 0: Disabled 1: Enabled	1: Each Quick/Speed dial number on the list is printed with the dedicated tx parameters (10 bytes each). The first 10 bytes of data are the programmed dedicated tx parameters; 34 bytes of data are printed (the other 24 bytes have no use for service technicians).
4	Not used	Do not change the settings.
5	Memory file transfer operation 0: Enabled 1: Disabled	<p>If the machine is unable to print fax messages due to a mechanical problem, set this bit to 0 to transfer all messages in memory (including confidential rx messages) to another terminal for printout.</p> <p><b>Transfer procedure for key operators</b>            1. Press 'User Tools/Counter', then 'Facsimile Settings', and finally 'Key Operator Tools'.            2. Select 'Memory File Transfer' and specify a destination for the machine to transfer all the files.            3. Press 'Start'.</p> <p>Normally this should be reset to 1 after transfer, otherwise anyone who knows how to enter key-operator mode can transfer confidential files. However, the bit can be left at 0 if the customer's key-operators wish to transfer the files themselves (this machine does not support confidential rx).</p>
6	G3 CSI/G4 Terminal ID programming 0: Enabled 1: Disabled	<p>0: The CSI and Terminal ID must be set from: User Tools – Key Operator Tools – Program ISDN-G3 Line.</p> <p><b>Note:</b> The Terminal ID can only be programmed if a Group 4 option is installed.</p>

Model: Adonis-C2	Date: 12-Dec-01	No.: RB003028
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System Switch 04		SP No. 1-101-005
No	FUNCTION	COMMENTS
7	Telephone line type programming 0: Enabled 1: Disabled	0: Telephone line type selection (tone dial or pulse dial) must be set from: User Tools – Key Operator Tools – Select Dial/Push Phone.

Reissued: 22-Mar-02

Model: Adonis-C2	Date: 20-Aug-01	No.: RB003018b
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## RTB Reissue

The items in bold italics have added.

Subject: Software Release Information (FAX)		Prepared by: K. Moriizumi	
From: Technical Services Dept., GTS Division			
Classification:	<input type="checkbox"/> Troubleshooting <input type="checkbox"/> Mechanical <input type="checkbox"/> Paper path <input checked="" type="checkbox"/> Other (     )	<input type="checkbox"/> Part information <input type="checkbox"/> Electrical <input type="checkbox"/> Transmit/receive	<input type="checkbox"/> Action required <input type="checkbox"/> Service manual revision <input type="checkbox"/> Retrofit information

Firmware release information for the Fax Service Card.

## Fax Service Card for NA Models

Version	Program No.	C. SUM	Effective Date
1.00	B0045235	3751	April 2001 prod.
1.01	B0045235A	B406	May 2001 prod.
1.02	B0045235B	EAA5	July 2001 prod.
1.03	B0045235C	E958	August 2001 prod.
1.04	B0045235D	DA96	September 2001 prod.
2.00	B0045235E	E8C1	October 2001 prod.
<b>2.01</b>	<b><i>B0045235F</i></b>	<b><i>E8C1</i></b>	<b><i>October 2001 prod.</i></b>
<b>2.02</b>	<b><i>B0045235G</i></b>	<b><i>D895</i></b>	<b><i>November 2001 prod.</i></b>
<b>2.03</b>	<b><i>B0045235H</i></b>	<b><i>5711</i></b>	<b><i>February 2002 prod.</i></b>

## Contents

Version	Programs/Versions					
	Fax Application		FCU		Delivery Module	
1.00	3.8.4	B3605590F	02.00.04	B3605581B	2.07	B3615906C
1.01	3.8.9	B3605590G	03.00.00	B3605581C	2.07	B3615906C
1.02	3.8.10	B3605590H	04.00.00	B3605581D	2.07	B3615906C
1.03	3.8.13	B3605590J	04.00.00	B3605581D	2.07	B3615906C
1.04	3.8.14	B3605590K	05.00.00	B3605581E	2.07	B3615906C
2.00	5.20.0	B3605590L	06.00.01	B3605581F	2.27	B3615906D
<b>2.01</b>	<b>5.20.1</b>	<b><i>B3605590M</i></b>	06.00.01	B3605581F	2.27	B3615906D
<b>2.02</b>	<b>5.20.3</b>	<b><i>B3605590N</i></b>	06.00.01	B3605581F	2.27	B3615906D
<b>2.03</b>	<b>5.21.0</b>	<b><i>B3605590P</i></b>	<b>07.00.00</b>	<b><i>B3605581G</i></b>	2.27	B3615906D

Reissued: 22-Mar-02

Model: Adonis-C2	Date: 20-Aug-01	No.: RB003018b
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## System Service Card for EU/Asia Models

Version	Program No.	C. SUM	Effective Date
1.00	B0045236	367C	April 2001 prod.
1.01	B0045236A	2CB1	May 2001 prod.
1.02	B0045236B	AF4F	July 2001 prod.
1.03	B0045236C	AE02	August 2001 prod.
1.04	B0045236D	CE6B	September 2001 prod.
2.00	B0045236E	19E4	October 2001 prod.
<b>2.01</b>	<b>B0045236F</b>	<b>122C</b>	<b>October 2001 prod.</b>
<b>2.02</b>	<b>B0045236G</b>	<b>09B8</b>	<b>November 2001 prod.</b>
<b>2.03</b>	<b>B0045236H</b>	<b>F4B2</b>	<b>February 2002 prod.</b>

## Contents

Version	Programs/Versions					
	Fax Application		FCU		Delivery Module	
1.00	3.8.4	B3605590F	02.00.04	B3605582B	2.07	B3615906C
1.01	3.8.9	B3605590G	03.00.00	B3605582C	2.07	B3615906C
1.02	3.8.10	B3605590H	04.00.00	B3605582D	2.07	B3615906C
1.03	3.8.13	B3605590J	04.00.00	B3605582D	2.07	B3615906C
1.04	3.8.14	B3605590K	05.00.00	B3605582E	2.07	B3615906C
2.00	5.20.0	B3605590L	06.00.01	B3605582F	2.27	B3615906D
<b>2.01</b>	<b>5.20.1</b>	<b>B3605590M</b>	06.00.01	B3605582F	2.27	B3615906D
<b>2.02</b>	<b>5.20.3</b>	<b>B3605590N</b>	06.00.01	B3605582F	2.27	B3615906D
<b>2.03</b>	<b>5.21.0</b>	<b>B3605590P</b>	<b>07.00.00</b>	<b>B3605582G</b>	2.27	B3615906D

Reissued: 22-Mar-02

Model: Adonis-C2	Date: 20-Aug-01	No.: RB003018b
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## System Service Card for China/Taiwan

Version	Program No.	C. SUM	Effective Date
1.01	B0045237A	2DA3	1 <sup>st</sup> Mass Prod.
1.02	B0045237B	F44E	July 2001 prod.
1.03	B0045237C	F301	August 2001 prod.
1.04	B0045237D	0E98	September 2001 prod.
2.00	B0045237E	FC37	October 2001 prod.
<b>2.01</b>	<b>B0045237F</b>	<b>F47F</b>	<b>October 2001 prod.</b>
<b>2.02</b>	<b>B0045237G</b>	<b>EC0B</b>	<b>November 2001 prod.</b>
<b>2.03</b>	<b>B0045237H</b>	<b>0C0C</b>	<b>February 2002 prod.</b>

## Contents

Version	Programs/Versions					
	Fax Application		FCU		Delivery Module	
1.01	3.8.9	B3605590G	03.00.00	B3605583	2.07	B3615906C
1.02	3.8.10	B3605590H	04.00.00	B3605583A	2.07	B3615906C
1.03	3.8.13	B3605590J	04.00.00	B3605583A	2.07	B3615906C
1.04	3.8.14	B3605590K	05.00.00	B3605583B	2.07	B3615906C
2.00	5.20	B3605590L	06.00.01	B3605583C	2.27	B3615906C
<b>2.01</b>	<b>5.20.1</b>	<b>B3605590M</b>	06.00.01	B3605583C	2.27	B3615906D
<b>2.02</b>	<b>5.20.3</b>	<b>B3605590N</b>	06.00.01	B3605583C	2.27	B3615906D
<b>2.03</b>	<b>5.21.0</b>	<b>B3605590P</b>	<b>07.00.00</b>	<b>B3605583D</b>	2.27	B3615906D

Reissued: 22-Mar-02

Model: Adonis-C2	Date: 20-Aug-01	No.: RB003018b
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## FCU (new changes)

Version	Title	Symptom Corrected
<b>07.00.00</b>	<b><i>Printing of the Memory Storage Report stopped</i></b>	<b><i>If the handset is picked up while the Memory Storage Report is being printed out, the job is stopped and cannot be resumed.</i></b>
	<b><i>Power Failure Report</i></b>	<b><i>When printing out the Power Failure Report onto 2 pages, and the machine runs out of paper before printing the second page, this page cannot be printed out even after loading more paper into the machine.</i></b>
	<b><i>Signal level for the A.I. short protocol tone</i></b>	<b><i>This signal level was set about 1dBm too high, and has been corrected.</i></b>
	<b><i>Bit Switch default values</i></b>	<b><i>The default values of System Bit Switch 04 (SP 1-101-005) bits 6 and 7 for Czech/Poland/Hungary have been changed to conform with PTT requirements. Bit 6: G3 CSI/G4 Terminal ID programming Bit 7: Telephone line type programming</i></b>
	<b><i>Communication LED</i></b>	<b><i>The Communication LED remains lit even when the telephone line is disconnected.</i></b>



Reissued: 22-Mar-02

Model: Adonis-C2	Date: 20-Aug-01	No.: RB003018b
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## Fax Application (new changes)

Version	Title	Symptom Corrected
<b>5.20.1</b>	<b>Connection error with ScanRouter Saver (SC997)</b>	<b><i>The fax option is stopped when a network error occurs while transferring received messages to the ScanRouter saver.</i></b>
	<b>LAN FAX using an LPR port</b>	<b><i>After several successive requests are sent to the machine using the LAN FAX driver via an LPR port, the machine stops transferring.</i></b>
<b>5.20.3</b>	<b>Substitute Reception (SC819)</b>	<b><i>SC819 is displayed following a substitute reception job received while in Energy Saver Mode. The condition can be cleared by power Off/On, and the substitute reception file is not erased.</i></b> <b><i>Note: This only occurs with fax application version 5.20.1.</i></b>
	<b>Line Priority Setting</b>	<b><i>Even after setting the line to PABX, it does not appear in the Line Priority Settings Menu.</i></b>
<b>5.21.0</b>	<b>Security Global Standards: ISO15408</b>	<b><i>To conform to the ISO15408 Security Global Standards, when attempting to print documents from the Personal Box, an error message will be displayed if the user inputs an incorrect password 3 times.</i></b> <b><i>Note: This condition can be cleared by power Off/On.</i></b>

Reissued: 25-Mar-03

Model: Adonis-C2	Date: 20-Aug-01	No.: RB003018c
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## RTB Reissue

The items in bold italics have been added.

Subject: Software Release Information (FAX)		Prepared by: K. Moriizumi	
From: Technical Services Sec. Service Planning Dept.			
Classification:	<input type="checkbox"/> Troubleshooting <input type="checkbox"/> Mechanical <input type="checkbox"/> Paper path <input checked="" type="checkbox"/> Other (      )	<input type="checkbox"/> Part information <input type="checkbox"/> Electrical <input type="checkbox"/> Transmit/receive	<input type="checkbox"/> Action required <input type="checkbox"/> Service manual revision <input type="checkbox"/> Retrofit information

This RTB has been issued to announce the firmware release information for the Fax Service Card.

## Fax Service Card for NA Models

Version	Program No.	C. SUM	Effective Date
1.00	B0045235	3751	April 2001 prod.
1.01	B0045235A	B406	May 2001 prod.
1.02	B0045235B	EAA5	July 2001 prod.
1.03	B0045235C	E958	August 2001 prod.
1.04	B0045235D	DA96	September 2001 prod.
2.00	B0045235E	E8C1	October 2001 prod.
2.01	B0045235F	E8C1	October 2001 prod.
2.02	B0045235G	D895	November 2001 prod.
2.03	B0045235H	5711	February 2002 prod.
<b>2.04</b>	<b>B0045235J</b>	<b>0A45</b>	<b>August 2002.prod.</b>

## Contents

Version	Programs/Versions					
	Fax Application		FCU		Delivery Module	
1.00	3.8.4	B3605590F	02.00.04	B3605581B	2.07	B3615906C
1.01	3.8.9	B3605590G	03.00.00	B3605581C	2.07	B3615906C
1.02	3.8.10	B3605590H	04.00.00	B3605581D	2.07	B3615906C
1.03	3.8.13	B3605590J	04.00.00	B3605581D	2.07	B3615906C
1.04	3.8.14	B3605590K	05.00.00	B3605581E	2.07	B3615906C
2.00	5.20.0	B3605590L	06.00.01	B3605581F	2.27	B3615906D
2.01	5.20.1	B3605590M	06.00.01	B3605581F	2.27	B3615906D
2.02	5.20.3	B3605590N	06.00.01	B3605581F	2.27	B3615906D
2.03	5.21.0	B3605590P	07.00.00	B3605581G	2.27	B3615906D
<b>2.04</b>	5.21.0	B3605590P	<b>08.00.00</b>	<b>B3605581H</b>	2.27	B3615906D

**Reissued: 25-Mar-03**

Model: Adonis-C2	Date: 20-Aug-01	No.: RB003018c
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**System Service Card for EU/Asia Models**

Version	Program No.	C. SUM	Effective Date
1.00	B0045236	367C	April 2001 prod.
1.01	B0045236A	2CB1	May 2001 prod.
1.02	B0045236B	AF4F	July 2001 prod.
1.03	B0045236C	AE02	August 2001 prod.
1.04	B0045236D	CE6B	September 2001 prod.
2.00	B0045236E	19E4	October 2001 prod.
2.01	B0045236F	122C	October 2001 prod.
2.02	B0045236G	09B8	November 2001 prod.
2.03	B0045236H	F4B2	February 2002 prod.
<b>2.04</b>	<b>B0045236J</b>	<b>FF7E</b>	<b>August 2002.prod.</b>

**Contents**

Version	Programs/Versions					
	Fax Application		FCU		Delivery Module	
1.00	3.8.4	B3605590F	02.00.04	B3605582B	2.07	B3615906C
1.01	3.8.9	B3605590G	03.00.00	B3605582C	2.07	B3615906C
1.02	3.8.10	B3605590H	04.00.00	B3605582D	2.07	B3615906C
1.03	3.8.13	B3605590J	04.00.00	B3605582D	2.07	B3615906C
1.04	3.8.14	B3605590K	05.00.00	B3605582E	2.07	B3615906C
2.00	5.20.0	B3605590L	06.00.01	B3605582F	2.27	B3615906D
2.01	5.20.1	B3605590M	06.00.01	B3605582F	2.27	B3615906D
2.02	5.20.3	B3605590N	06.00.01	B3605582F	2.27	B3615906D
2.03	5.21.0	B3605590P	07.00.00	B3605582G	2.27	B3615906D
<b>2.04</b>	5.21.0	B3605590P	<b>08.00.00</b>	<b>B3605582H</b>	2.27	B3615906D

**Reissued: 25-Mar-03**

Model: Adonis-C2	Date: 20-Aug-01	No.: RB003018c
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**System Service Card for China/Taiwan**

Version	Program No.	C. SUM	Effective Date
1.01	B0045237A	2DA3	1 <sup>st</sup> Mass Prod.
1.02	B0045237B	F44E	July 2001 prod.
1.03	B0045237C	F301	August 2001 prod.
1.04	B0045237D	0E98	September 2001 prod.
2.00	B0045237E	FC37	October 2001 prod.
2.01	B0045237F	F47F	October 2001 prod.
2.02	B0045237G	EC0B	November 2001 prod.
2.03	B0045237H	0C0C	February 2002 prod.
<b>2.04</b>	<b>B0045237J</b>	<b>82AB</b>	<b>August 2002 prod.</b>

**Contents**

Version	Programs/Versions					
	Fax Application		FCU		Delivery Module	
1.01	3.8.9	B3605590G	03.00.00	B3605583	2.07	B3615906C
1.02	3.8.10	B3605590H	04.00.00	B3605583A	2.07	B3615906C
1.03	3.8.13	B3605590J	04.00.00	B3605583A	2.07	B3615906C
1.04	3.8.14	B3605590K	05.00.00	B3605583B	2.07	B3615906C
2.00	5.20	B3605590L	06.00.01	B3605583C	2.27	B3615906C
2.01	5.20.1	B3605590M	06.00.01	B3605583C	2.27	B3615906D
2.02	5.20.3	B3605590N	06.00.01	B3605583C	2.27	B3615906D
2.03	5.21.0	B3605590P	07.00.00	B3605583D	2.27	B3615906D
<b>2.04</b>	5.21.0	B3605590P	<b>08.00.00</b>	<b>B3605583E</b>	2.27	B3615906D

**Reissued: 25-Mar-03**

Model: Adonis-C2

Date: 20-Aug-01

No.: RB003018c

**FCU**

Version	Title	Symptom Corrected
01.05.00		1st mass production
02.00.04	First page print from Document Server	A) The file name is not printed when an A4 size document is output to A5 paper. B) The edge of the document's image area is not printed out in inch resolution mode. C) With fine print mode, the first page comes out enlarged if the expansion option memory has not been installed.
	Output to G3-1 paper tray	Documents from the Document Server sent in memory transmission are printed out to the paper tray appropriated for the G3-1 line.
	Transmission result report	1. The transmission results report is printed out when the memory reaches capacity. 2. In cases where the transmission results report cannot be printed out (e.g. no paper), files cannot be sent following this.
	No Confidential File Report	The confidential file report is not printed out in the following conditions. - The line is disconnected during phase C of confidential reception. - There are no confidential reception files stored in the machine.
	First Page Print from Document Server (A5)	With the First Page print function, the image shifts to the right of the center mark when an A5 document from the Document Server is printed out to A5 paper.
	Page split with G4 immed. reception.	The last page of a G4 immediate reception job is split into 2 pages (top and bottom halves of the image).
	Destination erased	If a memory transmission destination is changed and the power is turned Off/On, the destination is erased. (Only those existing destinations that have been changed are deleted).
	Memory full	If the SAF memory reaches capacity during scanning, the file is saved but the filename does not initially appear on the file list (it is necessary to exit and re-enter the filename display screen).
	Memory Storage Report	If the filename for a Document Server document is 8 characters or longer, it will not appear on the memory storage report.

**Reissued: 25-Mar-03**

Model: Adonis-C2	Date: 20-Aug-01	No.: RB003018c
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Version	Title	Symptom Corrected
03.00.00	Document from D. Server comes out blank	If the user initiates a printout of a Document Server document while the memory transmission results report is being printed out, the document will come out as a blank page
	SP6-107-001 Large log files printed out	Some unnecessary (large) log files had been carried over, causing it to take a very long time to print out all the log files with this SP mode.
	"Storage" when SAF memory full	If a document with cover sheet is sent from a PC using the LAN FAX driver, the machine allows the operation of "storing" a document, even though the SAF memory is full. (i.e. document is not actually stored).
	ISDN-G3 transmission	The DTMF tone is sent to the ISDN-G3 line after pressing the tone key, even if user parameter switch 11(0B) is set to 0 (UII).
	Batch transmission	When sending with Batch Transmission, the dedicated transmission parameters are not applied to destinations entered in with the ten-key pad. (those entered w/Quick Dials are fine).
04.00.00	G4 reception failure	Communication failure (receiver time out) sometimes occurs with G4 reception.
	Power on failure	The fax option sometimes does not start up when the main power is turned on.
	Subst. reception file cannot be printed out	Documents received in substitute reception are successfully stored into SAF memory, however if the main controller goes into Energy Saver mode during reception, the files cannot be printed out later.
	C. code (Korea)	Country code "1C" for Korea has been enabled.
05.00.00	Connecting with eCabinet	Modified to enable connection with eCabinet.
	Error report cannot be printed out	When 9 or more error codes are registered in memory, the error report cannot be printed out.
	For China	< China model program segment added >.
06.00.01	PABX access	Even if the prefix number access mode (Loop start) is selected in PABX mode, the machine will always select Grand Start mode. As a result, the prefix number is not sent out to the telephone line.
	Print label insertion list	When the label insertion list is printed, characters containing umlauts come out scrambled.
	Power failure report	Only the first Substitute Report file appears on the Power Failure Report.
	Standard Message Stamp	Even if the language is changed, the standard message is still stamped in English.

Reissued: 25-Mar-03

Model: Adonis-C2	Date: 20-Aug-01	No.: RB003018c
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Version	Title	Symptom Corrected
	FCU freezes	<p>If the modem CPU is performing a total RAM check (as when one of its RAM contains a certain address value), the FCU cannot communicate with the modem CPU and freezes.</p> <p>The software has been changed so that the modem CPU does not perform the total RAM check.</p>
07.00.00	Printing of the Memory Storage Report stopped	If the handset is picked up while the Memory Storage Report is being printed out, the job is stopped and cannot be resumed.
	Power Failure Report	When printing out the Power Failure Report onto 2 pages, and the machine runs out of paper before printing the second page, this page cannot be printed out even after reloading more paper into the machine.
	Signal level for the tone of the A.I. short protocol	This signal level was set about 1dBm too high, and has been corrected.
	Bit Switch default values	<p>The default values of Bit Sw SYS04 (SP 1-101-005) bits 6 and 7 for Czech/Poland/Hungary have been changed to conform with PTT requirements.</p> <p>Bit 6: G3 CSI/G4 Terminal ID programming</p> <p>Bit 7: Telephone line type programming</p>
	Communication LED	The Communication LED remains lit even when the telephone line is disconnected.
08.00.00	<b>Group destination from LAN FAX driver</b>	<b>Group addresses from the LAN FAX driver cannot be used for memory broadcasting.</b>
	<b>On-hook function</b>	<b>Memory transmission not possible after operator repeatedly performs on-hook dial → destination input → on-hook cancel.</b>
	<b>Unlimited number of memory transmission files from LAN FAX Driver</b>	<p><b>Specification change:</b></p> <p><b>The number of files that can be sent from the LAN FAX driver for memory transmission has been changed from 64 → unlimited.</b></p>
	<b>For Korea</b>	<b>Communication fails even when the country code is set to Korea.</b>

**Reissued: 25-Mar-03**

Model: Adonis-C2	Date: 20-Aug-01	No.: RB003018c
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**Fax Application**

Version	Title	Symptom Corrected
3.2.5		1st mass production
3.8.4	Handset	Some buttons are disabled after the handset is picked up and put back several times.
		Some buttons are disabled after a job is interrupted with off-hook (reset) and the handset is put back.
		It is possible to press to the On-hook button while "no paper" is displayed.
		The fax option malfunctions when several quick dials are pressed in On-hook mode (handset down).
		The alert continues to be displayed even after the handset is put back.
		When trying to send stored files from the Document Server, the ten-key pad is disabled if the On-hook button is pressed twice while still inside the Enter Password screen.
	Ten-key response time improved	The response time of the ten-key pad has been increased.
	Document Server – scanning area (size)	When documents are scanned for storage (only) to the Document Server, the machine does not prohibit changing the size of the scanning area.
	Manual reception disabled	Manual reception is not possible while inside the User Code Input screen.
	Option Stamp displayed	The Stamp function is displayed in User Tool Settings even though there is no Stamp option installed.
3.8.9	Information Box	SC990 occurs when printing a message stored in the Information Box.
	SP6-104: G4 Protocol Dump List	The fax option malfunctions when printing out the G4 protocol dump list without the ISDN option board installed.
	Power off with handset Off hook	The main power can be turned off even if the handset is off the hook.
	LAN Fax Driver – No TTI	The TTI does not appear on any page when sending documents with a cover sheet.
3.8.13	LAN Fax Driver – No count up.	When a document is printed out from a PC with the LAN Fax driver, none of the counter values change.
3.8.14	Subst. reception file cannot be printed out	(Refer to FCU Ver. 04.00.00).



**Reissued: 25-Mar-03**

Model: Adonis-C2	Date: 20-Aug-01	No.: RB003018c
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Version	Title	Symptom Corrected
5.20	"No paper" display	When there is no paper in one of the trays (and the "No paper" alert function has been selected), the alert will disappear after the machine prints out one of the automatic reports.
	PC FAX transmission is canceled	If a fax Tx job is sent from a PC while the machine is in Energy Saver Mode, the machine wakes up but the job is canceled.
	"No paper" LED	If there is no paper in the tray when the machine goes to print out an Auto Document, the "No paper" message is displayed and the No Paper LED is lit. However, the LED remains lit after pressing the OK button on the "No paper" display.
	After the interrupt copy mode	Fax transmission settings are cleared after using Interrupt Copy.
	RTI (Own Fax name)	The machine allows lower-case letters to be input for the RTI, even though specification prohibits this.
	The LED keeps blinking - PC FAX	When the page data for a PC FAX job is exactly 64 Kbytes, the data-in LED does not stop blinking and the page data is not stored in memory .
	User Tools key when the SC code is displayed	Even when an SC code is displayed, the user is able to use the Facsimile Features menu in User Tools.
	Information Box	The Fax freezes if an Information Box file is printed out while the door is open.
	Journal report	With Print per User Code for Journal, user names can only be printed out up to a maximum of 16 characters (spec. is max. 20 characters).
5.20.1	Connection error with ScanRouter Saver (SC997)	The Fax option is stopped when a network error occurs while transferring received messages to the ScanRouter saver.
	LAN FAX using LPR port	After several, successive requests are sent to the machine using the LAN FAX driver via the LPR port, the machine stops transferring.
5.20.3	Substitute Reception (SC819)	SC819 is displayed following a substitute reception job received while in Energy Saver Mode. The condition can be cleared by power Off/On, and the substitute reception file is not erased. Note: This only occurs with FAX application version 5.20.1.
	Line Priority Setting	Even after setting the line to PABX, it does not appear in the Line Priority Settings Menu.

**Reissued: 25-Mar-03**

Model: Adonis-C2	Date: 20-Aug-01	No.: RB003018c
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Version	Title	Symptom Corrected
5.21.0	Security Global Standards: ISO15408	To conform to the ISO15408 Security Global Standards, when attempting to print documents from the Personal Box, an error message will be displayed if the user inputs an incorrect password 3 times. Note: This condition can be cleared by power Off/On.

Reissued: 27-Aug-03

Model: Adonis-C2	Date: 20-Aug-01	No.: RB003018d
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## RTB Reissue

The items in bold italics have been added (pg. 7 below).

Subject: Software Release Information (FAX)		Prepared by: K. Morizumi	
From: 1st Tech. Support Sec. Service Support Dept.			
Classification:	<input type="checkbox"/> Troubleshooting <input type="checkbox"/> Mechanical <input type="checkbox"/> Paper path <input checked="" type="checkbox"/> Other (      )	<input type="checkbox"/> Part information <input type="checkbox"/> Electrical <input type="checkbox"/> Transmit/receive	<input type="checkbox"/> Action required <input type="checkbox"/> Service manual revision <input type="checkbox"/> Retrofit information

This RTB has been issued to announce the firmware release information for the Fax Service Card.

## FAX Service Card for NA Models

Version	Program No.	C. SUM	Effective Date
1.00	B0045235	3751	April 2001 prod.
1.01	B0045235A	B406	May 2001 prod.
1.02	B0045235B	EAA5	July 2001 prod.
1.03	B0045235C	E958	August 2001 prod.
1.04	B0045235D	DA96	September 2001 prod.
2.00	B0045235E	E8C1	October 2001 prod.
2.01	B0045235F	E8C1	October 2001 prod.
2.02	B0045235G	D895	November 2001 prod.
2.03	B0045235H	5711	February 2002 prod.
2.04	B0045235J	0A45	August 2002.prod.

## Contents

Version	Programs/Versions					
	FAX Application		FCU		Delivery Module	
1.00	3.8.4	B3605590F	02.00.04	B3605581B	2.07	B3615906C
1.01	3.8.9	B3605590G	03.00.00	B3605581C	2.07	B3615906C
1.02	3.8.10	B3605590H	04.00.00	B3605581D	2.07	B3615906C
1.03	3.8.13	B3605590J	04.00.00	B3605581D	2.07	B3615906C
1.04	3.8.14	B3605590K	05.00.00	B3605581E	2.07	B3615906C
2.00	5.20.0	B3605590L	06.00.01	B3605581F	2.27	B3615906D
2.01	5.20.1	B3605590M	06.00.01	B3605581F	2.27	B3615906D
2.02	5.20.3	B3605590N	06.00.01	B3605581F	2.27	B3615906D
2.03	5.21.0	B3605590P	07.00.00	B3605581G	2.27	B3615906D
2.04	5.21.0	B3605590P	08.00.00	B3605581H	2.27	B3615906D

**Reissued: 27-Aug-03**

Model: Adonis-C2

Date: 20-Aug-01

No.: RB003018d

**System Service Card for EU/Asia Models**

Version	Program No.	C. SUM	Effective Date
1.00	B0045236	367C	April 2001 prod.
1.01	B0045236A	2CB1	May 2001 prod.
1.02	B0045236B	AF4F	July 2001 prod.
1.03	B0045236C	AE02	August 2001 prod.
1.04	B0045236D	CE6B	September 2001 prod.
2.00	B0045236E	19E4	October 2001 prod.
2.01	B0045236F	122C	October 2001 prod.
2.02	B0045236G	09B8	November 2001 prod.
2.03	B0045236H	F4B2	February 2002 prod.
2.04	B0045236J	FF7E	August 2002.prod.

**Contents**

Version	Programs/Versions					
	FAX Application		FCU		Delivery Module	
1.00	3.8.4	B3605590F	02.00.04	B3605582B	2.07	B3615906C
1.01	3.8.9	B3605590G	03.00.00	B3605582C	2.07	B3615906C
1.02	3.8.10	B3605590H	04.00.00	B3605582D	2.07	B3615906C
1.03	3.8.13	B3605590J	04.00.00	B3605582D	2.07	B3615906C
1.04	3.8.14	B3605590K	05.00.00	B3605582E	2.07	B3615906C
2.00	5.20.0	B3605590L	06.00.01	B3605582F	2.27	B3615906D
2.01	5.20.1	B3605590M	06.00.01	B3605582F	2.27	B3615906D
2.02	5.20.3	B3605590N	06.00.01	B3605582F	2.27	B3615906D
2.03	5.21.0	B3605590P	07.00.00	B3605582G	2.27	B3615906D
2.04	5.21.0	B3605590P	08.00.00	B3605582H	2.27	B3615906D

**Reissued: 27-Aug-03**

Model: Adonis-C2

Date: 20-Aug-01

No.: RB003018d

**System Service Card for China/Taiwan**

<b>Version</b>	<b>Program No.</b>	<b>C. SUM</b>	<b>Effective Date</b>
1.01	B0045237A	2DA3	1 <sup>st</sup> Mass Prod.
1.02	B0045237B	F44E	July 2001 prod.
1.03	B0045237C	F301	August 2001 prod.
1.04	B0045237D	0E98	September 2001 prod.
2.00	B0045237E	FC37	October 2001 prod.
2.01	B0045237F	F47F	October 2001 prod.
2.02	B0045237G	EC0B	November 2001 prod.
2.03	B0045237H	0C0C	February 2002 prod.
2.04	B0045237J	82AB	August 2002 prod.

**Contents**

<b>Version</b>	<b>Programs/Versions</b>					
	<b>FAX Application</b>		<b>FCU</b>		<b>Delivery Module</b>	
1.01	3.8.9	B3605590G	03.00.00	B3605583	2.07	B3615906C
1.02	3.8.10	B3605590H	04.00.00	B3605583A	2.07	B3615906C
1.03	3.8.13	B3605590J	04.00.00	B3605583A	2.07	B3615906C
1.04	3.8.14	B3605590K	05.00.00	B3605583B	2.07	B3615906C
2.00	5.20	B3605590L	06.00.01	B3605583C	2.27	B3615906C
2.01	5.20.1	B3605590M	06.00.01	B3605583C	2.27	B3615906D
2.02	5.20.3	B3605590N	06.00.01	B3605583C	2.27	B3615906D
2.03	5.21.0	B3605590P	07.00.00	B3605583D	2.27	B3615906D
2.04	5.21.0	B3605590P	08.00.00	B3605583E	2.27	B3615906D

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## FCU

Version	Title	Symptom Corrected
01.05.00		1st mass production
02.00.04	First page print from Document Server	A) The file name is not printed when an A4 size document is output to A5 paper. B) The edge of the document's image area is not printed out in inch resolution mode. C) With fine print mode, the first page comes out enlarged if the expansion option memory has not been installed.
	Output to G3-1 paper tray	Documents from the Document Server sent in memory transmission are printed out to the paper tray appropriated for the G3-1 line.
	Transmission result report	1. The transmission results report is printed out when the memory reaches capacity. 2. In cases where the transmission results report cannot be printed out (e.g. no paper), files cannot be sent following this.
	No Confidential File Report	The confidential file report is not printed out in the following conditions. - The line is disconnected during phase C of confidential reception. - There are no confidential reception files stored in the machine.
	First Page Print from Document Server (A5)	With the First Page print function, the image shifts to the right of the center mark when an A5 document from the Document Server is printed out to A5 paper.
	Page split with G4 immed. reception.	The last page of a G4 immediate reception job is split into 2 pages (top and bottom halves of the image).
	Destination erased	If a memory transmission destination is changed and the power is turned Off/On, the destination is erased. (Only those existing destinations that have been changed are deleted).
	Memory full	If the SAF memory reaches capacity during scanning, the file is saved but the filename does not initially appear on the file list (it is necessary to exit and re-enter the filename display screen).
	Memory Storage Report	If the filename for a Document Server document is 8 characters or longer, it will not appear on the memory storage report.

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Version	Title	Symptom Corrected
03.00.00	Document from D. Server comes out blank	If the user initiates a printout of a Document Server document while the memory transmission results report is being printed out, the document will come out as a blank page
	SP6-107-001 Large log files printed out	Some unnecessary (large) log files had been carried over, causing it to take a very long time to print out all the log files with this SP mode.
	"Storage" when SAF memory full	If a document with cover sheet is sent from a PC using the LAN FAX driver, the machine allows the operation of "storing" a document, even though the SAF memory is full. (i.e. document is not actually stored).
	ISDN-G3 transmission	The DTMF tone is sent to the ISDN-G3 line after pressing the tone key, even if user parameter switch 11(0B) is set to 0 (UII).
	Batch transmission	When sending with Batch Transmission, the dedicated transmission parameters are not applied to destinations entered in with the ten-key pad. (those entered w/Quick Dials are fine).
04.00.00	G4 reception failure	Communication failure (receiver time out) sometimes occurs with G4 reception.
	Power on failure	The fax option sometimes does not start up when the main power is turned on.
	Subst. reception file cannot be printed out	Documents received in substitute reception are successfully stored into SAF memory, however if the main controller goes into Energy Saver mode during reception, the files cannot be printed out later.
	C. code (Korea)	Country code "1C" for Korea has been enabled.
05.00.00	Connecting with eCabinet	Modified to enable connection with eCabinet.
	Error report cannot be printed out	When 9 or more error codes are registered in memory, the error report cannot be printed out.
	For China	< China model program segment added >.
06.00.01	PABX access	Even if the prefix number access mode (Loop start) is selected in PABX mode, the machine will always select Grand Start mode. As a result, the prefix number is not sent out to the telephone line.
	Print label insertion list	When the label insertion list is printed, characters containing umlauts come out scrambled.
	Power failure report	Only the first Substitute Report file appears on the Power Failure Report.
	Standard Message Stamp	Even if the language is changed, the standard message is still stamped in English.

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Version	Title	Symptom Corrected
	FCU freezes	If the modem CPU is performing a total RAM check (as when one of its RAM contains a certain address value), the FCU cannot communicate with the modem CPU and freezes.  The software has been changed so that the modem CPU does not perform the total RAM check.
07.00.00	Printing of the Memory Storage Report stopped	If the handset is picked up while the Memory Storage Report is being printed out, the job is stopped and cannot be resumed.
	Power Failure Report	When printing out the Power Failure Report onto 2 pages, and the machine runs out of paper before printing the second page, this page cannot be printed out even after reloading more paper into the machine.
	Signal level for the tone of the A.I. short protocol	This signal level was set about 1dBm too high, and has been corrected.
	Bit Switch default values	The default values of Bit Sw SYS04 (SP 1-101-005) bits 6 and 7 for Czech/Poland/Hungary have been changed to conform with PTT requirements. Bit 6: G3 CSI/G4 Terminal ID programming Bit 7: Telephone line type programming
	Communication LED	The Communication LED remains lit even when the telephone line is disconnected.
08.00.00	Group destination from LAN FAX driver	Group addresses from the LAN FAX driver cannot be used for memory broadcasting.
	On-hook function	Memory transmission not possible after operator repeatedly performs on-hook dial → destination input → on-hook cancel.



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Version	Title	Symptom Corrected
	Unlimited number of memory transmission files from LAN FAX Driver	<p>Specification change: The number of files that can be sent from the LAN FAX driver for memory transmission has been changed from 64 → unlimited.</p> <p><i>To enable the “unlimited” setting: Set the following switch, contained in firmware ver 2.04 onward, to a value of 1.</i></p> <p><i>SYS SW19 Bit 4 - Unlimited number of memory transmission files from the LAN FAX driver.</i>  <i>0: 64 jobs</i>  <i>1: Unlimited</i></p> <p><i>Note:</i>  <i>- This bit SW is ineffective for memory transmission files with cover sheets. The limit for such files is still 64.</i>  <i>- When this SW is set to Unlimited, jobs 65 and onward will be stored in the Smart Net Monitor for Client job history (overwriting existing entries).</i></p>
	For Korea	Communication fails even when the country code is set to Korea.

## Fax Application

Version	Title	Symptom Corrected
3.2.5		1st mass production
3.8.4	Handset	<p>Some buttons are disabled after the handset is picked up and put back several times.</p> <p>Some buttons are disabled after a job is interrupted with off-hook (reset) and the handset is put back.</p> <p>It is possible to press to the On-hook button while “no paper” is displayed.</p> <p>The fax option malfunctions when several quick dials are pressed in On-hook mode (handset down).</p> <p>The alert continues to be displayed even after the handset is put back.</p> <p>When trying to send stored files from the Document Server, the ten-key pad is disabled if the On-hook button is pressed twice while still inside the Enter Password screen.</p>

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Version	Title	Symptom Corrected
	Ten-key response time improved	The response time of the ten-key pad has been increased.
	Document Server – scanning area (size)	When documents are scanned for storage (only) to the Document Server, the machine does not prohibit changing the size of the scanning area.
	Manual reception disabled	Manual reception is not possible while inside the User Code Input screen.
	Option Stamp displayed	The Stamp function is displayed in User Tool Settings even though there is no Stamp option installed.
3.8.9	Information Box	SC990 occurs when printing a message stored in the Information Box.
	SP6-104: G4 Protocol Dump List	The fax option malfunctions when printing out the G4 protocol dump list without the ISDN option board installed.
	Power off with handset Off hook	The main power can be turned off even if the handset is off the hook.
	LAN Fax Driver – No TTI	The TTI does not appear on any page when sending documents with a cover sheet.
3.8.13	LAN Fax Driver – No count up.	When a document is printed out from a PC with the LAN Fax driver, none of the counter values change.
3.8.14	Subst. reception file cannot be printed out	(Refer to FCU Ver. 04.00.00).
5.20	“No paper” display	When there is no paper in one of the trays (and the “No paper” alert function has been selected), the alert will disappear after the machine prints out one of the automatic reports.
	PC FAX transmission is canceled	If a fax Tx job is sent from a PC while the machine is in Energy Saver Mode, the machine wakes up but the job is canceled.
	“No paper” LED	If there is no paper in the tray when the machine goes to print out an Auto Document, the “No paper” message is displayed and the No Paper LED is lit. However, the LED remains lit after pressing the OK button on the “No paper” display.
	After the interrupt copy mode	Fax transmission settings are cleared after using Interrupt Copy.
	RTI (Own Fax name)	The machine allows lower-case letters to be input for the RTI, even though specification prohibits this.
	The LED keeps blinking - PC FAX	When the page data for a PC FAX job is exactly 64 Kbytes, the data-in LED does not stop blinking and the page data is not stored in memory .

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Version	Title	Symptom Corrected
	User Tools key when the SC code is displayed	Even when an SC code is displayed, the user is able to use the Facsimile Features menu in User Tools.
	Information Box	The Fax freezes if an Information Box file is printed out while the door is open.
	Journal report	With Print per User Code for Journal, user names can only be printed out up to a maximum of 16 characters (spec. is max. 20 characters).
5.20.1	Connection error with ScanRouter Saver (SC997)	The Fax option is stopped when a network error occurs while transferring received messages to the ScanRouter saver.
	LAN FAX using LPR port	After several, successive requests are sent to the machine using the LAN FAX driver via the LPR port, the machine stops transferring.
5.20.3	Substitute Reception (SC819)	SC819 is displayed following a substitute reception job received while in Energy Saver Mode. The condition can be cleared by power Off/On, and the substitute reception file is not erased. Note: This only occurs with FAX application version 5.20.1.
	Line Priority Setting	Even after setting the line to PABX, it does not appear in the Line Priority Settings Menu.
5.21.0	Security Global Standards: ISO15408	To conform to the ISO15408 Security Global Standards, when attempting to print documents from the Personal Box, an error message will be displayed if the user inputs an incorrect password 3 times. Note: This condition can be cleared by power Off/On.