### Technical Bulletin

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Model: Adonis-C2			Dat	e: 10-Aug-	01	No.: RB003016
Subject: Service Card Release History (FAX)				Prepared	l by: к. т	Fakagi
From: Technical Services Dept., GTS Division						
Classification:	Troubleshooting	Part info	ormat	tion	Action	n required
	Mechanical	Electrica	al		Servic	ce manual revision
Paper path		🗌 Transmi	it/rec	eive	Retro	fit information
	Other ( )					

This RTB has been issued to announce the firmware release information for the *Fax Service Card*. Please refer to each firmware release note for detailed descriptions.

### FAX Service Card for NA Models

Version	Program No.	C. SUM	Effective Date
1.00	B0045235	3751	April 2001 prod.
1.01	B0045235A	B406	May 2001 prod.
1.02	B0045235B	EAA5	July 2001 prod.
1.03	B0045235C	E958	August 2001 prod.

Version	Programs/Versions						
	FAX A	Application		FCU	Delivery Module		
1.00	3.8.4	B3605590F	02.00.04	B3605581B	2.07	B3615906C	
1.01	3.8.9	B3605590G	03.00.00	B3605581C	2.07	B3615906C	
1.02	3.8.10	B3605590H	04.00.00	B3605581D	2.07	B3615906C	
1.03	3.8.13	B3605590J	04.00.00	B3605581D	2.07	B3615906C	

Date: 10-Aug-01

No.: RB003016

System Service Card for Europe/Asia Models

Version	Program No.	C. SUM	Effective Date
1.00	B0045236	367C	April 2001 prod.
1.01	B0045236A	2CB1	May 2001 prod.
1.02	B0045236B	AF4F	July 2001 prod.
1.03	B0045236C	AE02	August 2001 prod.

### Contents

Version	Programs/Versions						
	Fax A	pplication		FCU	Delivery Module		
1.00	3.8.4	B3605590F	02.00.04	B3605582B	2.07	B3615906C	
1.01	3.8.9	B3605590G	03.00.00	B3605582C	2.07	B3615906C	
1.02	3.8.10	B3605590H	04.00.00	B3605582D	2.07	B3615906C	
1.03	3.8.13	B3605590J	04.00.00	B3605582D	2.07	B3615906C	

### System Service Card for China/Taiwan

Version	Program No.	C. SUM	Effective Date
1.01	B0045237A	2DA3	1st Mass Prod.
1.02	B0045237B	F44E	July 2001 prod.
1.03	B0045237C	F301	August 2001 prod.

Version	Programs/Versions						
	Fax ApplicationFCUDelivery Module						
1.01	3.8.9	B3605590G	03.00.00	B3605583	2.07	B3615906C	
1.02	3.8.10	B3605590H	04.00.00	B3605583A	2.07	B3615906C	
1.03	3.8.13	B3605590J	04.00.00	B3605583A	2.07	B3615906C	

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Model: Adonis-C	Model: Adonis-C2			e: 20-Aug-01	No.: RB003018	
Subject: Software Release Information (FAX)				Prepared by: K. Moriizumi		
From: Technical Services Dept., GTS Division						
Classification:	Troubleshooting	Part info	ormat	tion Acti	on required	
	Mechanical	Electric	al	🗌 Ser	vice manual revision	
🗌 Paper path		Transmit/receive		eive 🗌 Ret	rofit information	
	Other ()					

Firmware history for the FCU.

### Fax FCU

Version	N.A.	EUR/ASIA	Effective Date
01.05.00	B3605581A	B3605582A	1st mass production
02.00.04	B3605581B	B3605582B	April 2001 prod.
03.00.00	B3605581C	B3605582C	May 2001 prod.
04.00.00	B3605581D	B3605582D	July 2001 prod.

### Fax Application

Version	N.A.	EU/ASIA	Effective Date
3.2.5	B3605590E	B3605590E	1st mass production
3.8.4	B3605590F	B3605590F	April 2001 prod.
3.8.9	B3605590G	B3605590G	May 2001 prod.
3.8.13	B3605590H	B3605590H	July 2001 prod.

FCU

100		
Version	Title	Symptom Corrected
01.05.00		1st mass production
02.00.04	First page print from Document Server	<ul> <li>A) The file name is not printed when an A4 size document is output to A5 paper.</li> <li>B) The edge of the document's image area is not printed out in inch resolution mode.</li> <li>C) With fine print mode, the first page comes out enlarged if the expansion option memory has not been installed.</li> </ul>
	Output to G3-1 paper tray	Documents from the Document Server sent using memory transmission are printed out to the paper tray appropriated for the G3-1 line.

### Technical Bulletin

Model: Ad	onis-C2		Date: 20-Aug-01	No.: RB003018	
	Transmission result report	when the me 2. In cases whe	esion result report is p emory reaches capacit ere the transmission re inted out (e.g. no pap wing this.	ty. esult report	
	No Confidential File Report	<ul> <li>The confidential file report is not printed out in the following conditions.</li> <li>The line is disconnected during phase C of confidential reception.</li> <li>There are no confidential reception files stored in the machine.</li> </ul>			
	First Page Print from Document Server (A5)	the right of the center mark when an A5 document from the Document Server is printed out to A5 paper.			
	Page split with G4 immed. reception.	The last page of a G4 immediate reception job is split into 2 pages (top and bottom halves of the image).			
	Destination erased	the power is turr	esmission destination ned off/on, the destina ting destinations that eted).	ation is erased.	
	Memory full	scanning, the file initially appear o	bry reaches capacity of e is saved but the filer on the file list (it is nec filename display scre	name does not essary to exit	
	Memory Storage Report	If the filename for	or a Document Server nger, it will not appear	document is 8	
03.00.00	Document from D. Server comes out blank	If the user initiate document while report is being p out as a blank p	es a printout of a Doc the memory transmis rinted out, the docum age	sion results ent will come	
	SP6-107-001 Large log files printed out	over, causing it f	ary (large) log files ha to take a very long tim ⁄ith this SP mode.		
	"Storage" when SAF memory full	using the LAN F operation of "sto	ith cover sheet is sent AX driver, the machin ring" a document, eve full. (i.e. the documen	ne allows the en though the	
	ISDN-G3 transmission	The DTMF tone	is sent to the ISDN-G e key, even if user pa 0 (UUI).		



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Model: Ac	lonis-C2		Date: 20-Aug-01	No.: RB003018
	Batch transmission	When sending with Batch Transmission, the dedicated transmission parameters are not applied to destinations entered in with the ten-key pad. (those entered w/Quick Dials are fine).		
04.00.00	G4 reception failure	Communication failure (receiver time out) sometimes occurs with G4 reception.		
	Power on failure	The fax option sometimes does not start up when the main power is turned on.		
	Subst. reception file cannot be printed out	successfully stor main controller g	ived using substitute red into SAF memory, joes into Energy Save es cannot be printed o	however if the er mode during
	C. code (Korea)	Country code "1	C" for Korea has beer	n enabled.

### Fax Application

Version	Title	Symptom Corrected
3.2.5		1st mass production
3.8.4	Handset	Some buttons are disabled after the handset is
		picked up and put back several times.
		Some buttons are disabled after a job is interrupted
		with off-hook (reset) and the handset is put back.
		It is possible to press to the On-hook button while
		"no paper" is displayed.
		The few entire melfunctions when several evidy dials
		The fax option malfunctions when several quick dials are pressed in On-hook mode (handset down).
		The alert continues to be displayed even after the
		handset is put back.
		When trying to send stored files from the Document
		Server, the ten-key pad is disabled if the On-hook
		button is pressed twice while still inside the Enter
		Password screen.
	Ten-key response	The response time of the ten-key pad has been
	time improved	increased.
	Document Server –	When documents are scanned for storage (only) to
	scanning area (size)	the Document Server, the machine does not prohibit
	Manual recention	changing the size of the scanning area.
	Manual reception disabled	Manual reception is not possible while inside the
	Option Stamp	User Code Input screen. The Stamp function is displayed in the User Tool
	displayed	Settings even though there is no Stamp option
		installed.
3.8.9	Information Box	SC990 occurs when printing a message stored in
		the Information Box.

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Model: Adonis-C2			Date: 20-Aug-01	No.: RB003018
	SP6-104: G4 Protocol Dump List	•	nalfunctions when prin p list without the ISD	0
	Power off with handset Off hook	The main power handset is off the	can be turned off eve e hook.	en if the
	LAN Fax Driver – No TTI	The TTI does no documents with	t appear on any page a cover sheet.	when sending
3.8.13	LAN Fax Driver – No count up.		nt is printed out from none of the counter v	

# Reissued: 12-Oct-01

### Technical Bulletin

Model: Adonis-C2

Date: 20-Aug-01

No.: RB003018a

#### **RTB Reissue**

The items in bold italics have added.					
Subject: Softwar	e Release Information (FAX)	Prepare	d by: K. Moriizumi		
From: Technical	Services Dept., GTS Division				
Classification:	Troubleshooting Mechanical Paper path	Part informa Electrical Transmit/rec		<ul> <li>Action required</li> <li>Service manual revision</li> <li>Retrofit information</li> </ul>	
	Other ( )				

Firmware release information for the Fax Service Card.

### Fax Service Card for NA Models

Version	Program No.	C. SUM	Effective Date
1.00	B0045235	3751	April 2001 prod.
1.01	B0045235A	B406	May 2001 prod.
1.02	B0045235B	EAA5	July 2001 prod.
1.03	B0045235C	E958	August 2001 prod.
1.04	B0045235D	DA96	September 2001 prod.
2.00	B0045235E	E8C1	October 2001 prod.

Version		Programs/Versions				
	Fax A	pplication		FCU	Delivery	Module
1.00	3.8.4	B3605590F	02.00.04	B3605581B	2.07	B3615906C
1.01	3.8.9	B3605590G	03.00.00	B3605581C	2.07	B3615906C
1.02	3.8.10	B3605590H	04.00.00	B3605581D	2.07	B3615906C
1.03	3.8.13	B3605590J	04.00.00	B3605581D	2.07	B3615906C
1.04	3.8.14	B3605590K	05.00.00	B3605581E	2.07	B3615906C
2.00	5.20	B3605590L	06.00.01	B3605581F	2.27	B3615906C

Date: 20-Aug-01

No.: RB003018a

### System Service Card for EU/Asia Models

Version	Program No.	C. SUM	Effective Date
1.00	B0045236	367C	April 2001 prod.
1.01	B0045236A	2CB1	May 2001 prod.
1.02	B0045236B	AF4F	July 2001 prod.
1.03	B0045236C	AE02	August 2001 prod.
1.04	B0045236D	CE6B	September 2001 prod.
2.00	B0045236E	19E4	October 2001 prod.

### Contents

Version		Programs/Versions				
	Fax A	pplication		FCU	Delivery	Module
1.00	3.8.4	B3605590F	02.00.04	B3605582B	2.07	B3615906C
1.01	3.8.9	B3605590G	03.00.00	B3605582C	2.07	B3615906C
1.02	3.8.10	B3605590H	04.00.00	B3605582D	2.07	B3615906C
1.03	3.8.13	B3605590J	04.00.00	B3605582D	2.07	B3615906C
1.04	3.8.14	B3605590K	05.00.00	B3605582E	2.07	B3615906C
2.00	5.20	B3605590L	06.00.01	B3605582F	2.27	B3615906C

### System Service Card for China/Taiwan

Version	Program No.	C. SUM	Effective Date
1.01	B0045237A	2DA3	1st Mass Prod.
1.02	B0045237B	F44E	July 2001 prod.
1.03	B0045237C	F301	August 2001 prod.
1.04	B0045237D	0E98	September 2001 prod.
2.00	B0045237E	FC37	October 2001 prod.

Version		Programs/Versions				
	Fax Application		Fax Application FCU		Delivery Module	
1.01	3.8.9	B3605590G	03.00.00	B3605583	2.07	B3615906C
1.02	3.8.10	B3605590H	04.00.00	B3605583A	2.07	B3615906C
1.03	3.8.13	B3605590J	04.00.00	B3605583A	2.07	B3615906C
1.04	3.8.14	B3605590K	05.00.00	B3605583B	2.07	B3615906C
2.00	5.20	B3605590L	06.00.01	B3605583C	2.27	B3615906C

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Reissued: 12-Oct-01

Model: Adonis-C2

Date: 20-Aug-01

No.: RB003018a

### FCU (new changes)

Version	Title	Symptom Corrected
05.00.00	Connection with eCabinet	Modified to enable connection with eCabinet.
	Error reports cannot be printed	When 9 or more error codes are registered in memory, the error report cannot be printed out.
	For China	< China model program segment added >.
06.00.01	PABX access	Even if prefix number access mode (loop start) is selected for the PABX access mode, the machine will always select Ground Start mode. As a result, the prefix number is not sent out to the telephone line.
	Print label insertion list	When the label insertion list is printed, characters containing umlauts come out scrambled.
	Power failure report	<i>Only the first Substitute Report file appears on the Power Failure Report.</i>
	Standard Message Stamp	Even if the language is changed, the standard message is still stamped in English.
	FCU freezes	If the modem CPU is performing a total RAM check (as when one of its RAM contains a certain address value), the FCU cannot communicate with the modem CPU and freezes.
		The software has been changed so that the modem CPU does not perform the total RAM check.

Reissued: 12-Oct-01

Model: Adonis-C2

Date: 20-Aug-01

No.: RB003018a

### Fax Application (new changes)

Version	Title	Symptom Corrected
3.8.14	Subst. reception file cannot be printed out	(Refer to FCU Ver. 04.00.00).
5.20	"No paper" display	When there is no paper in one of the trays (and the "No paper" alert function has been selected), the alert will disappear after the machine prints out one of the automatic reports.
	PC Fax transmission is canceled	<i>If a fax Tx job is sent from a PC while the machine is in Energy Saver Mode, the machine wakes up but the job is canceled.</i>
	"No paper" LED	If there is no paper in the tray when the machine starts to print out an Auto Document, the "No paper" message is displayed and the No Paper LED is lit. However, the LED remains lit after pressing the OK button on the "No paper" display.
	After the interrupt copy mode	Fax transmission settings are cleared after using Interrupt Copy.
	RTI (Own Fax Name)	The machine allows lower-case letters to be input for the RTI, even though the specifications prohibit this.
	The LED keeps blinking - PC Fax	When the page data for a PC Fax job is exactly 64 kbytes, the data-in LED does not stop blinking and the page data is not stored in memory .
	User Tools key when the SC code is displayed	Even when an SC code is displayed, the user is able to access the Facsimile Features menu in the User Tools.
	Information Box	The fax freezes if an Information Box file is printed out while the door is open.
	Journal report	With Print per User Code for Journal, user names can only be printed out up to a maximum of 16 characters (spec. is max. 20 characters).

### Technical Bulletin

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Model: Adonis-C2				e: 12-Dec-01		No.: RB003028
Subject: Service Manual Correction (Fax Unit)				Prepared b	DY: K.M	oriizumi
From: Technical Service Dept., GTS Division						
Classification:	Troubleshooting	Part info	ormat	tion	Action	required
	Mechanical	Electrica	al	$\succ$	Servic	e manual revision
	Paper path	🗌 Transmi	it/rec	eive	] Retrof	it information
	Other ()					

Please add the following Bit switch descriptions to your A-C2 Fax Unit Service Manual (Machine Code: B360).

Add System Switch 04 Bits 5, 6 and 7 (pg. 3-13 Bit Switches).

Syst	em Switch 04	SP No. 1-101-005
No	FUNCTION	COMMENTS
0-2	Not used	Do not change the settings.
3	Printing dedicated tx parameters on Quick/Speed Dial Lists 0: Disabled 1: Enabled	1: Each Quick/Speed dial number on the list is printed with the dedicated tx parameters (10 bytes each). The first 10 bytes of data are the programmed dedicated tx parameters; 34 bytes of data are printed (the other 24 bytes have no use for service technicians).
4	Not used	Do not change the settings.
5	Memory file transfer operation <b>0:</b> Enabled <b>1:</b> Disabled	If the machine is unable to print fax messages due to a mechanical problem, set this bit to 0 to transfer all messages in memory (including confidential rx messages) to another terminal for printout. <b>Transfer procedure for key operators</b> 1. Press 'User Tools/Counter', then 'Facsimile Settings', and finally 'Key Operator Tools'. 2. Select 'Memory File Transfer' and specify a destination for the machine to transfer all the files. 3. Press 'Start'. Normally this should be reset to 1 after transfer, otherwise anyone who knows how to enter key- operator mode can transfer confidential files. However, the bit can be left at 0 if the customer's key-operators wish to transfer the files themselves (this machine does not support confidential rx).
6	G3 CSI/G4 Terminal ID programming 0: Enabled 1: Disabled	<ul> <li>0: The CSI and Terminal ID must be set from: User Tools – Key Operator Tools – Program ISDN- G3 Line.</li> <li>Note: The Terminal ID can only be programmed if a</li> </ul>
		Group 4 option is installed.



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Mod	el: Adonis-C2		Date: 12-Dec-01	No.: RB003028
Syst	em Switch 04		SP No.	. 1-101-005
No	FUNCTION		COMMENTS	
7	Telephone line type programming 0: Enabled 1: Disabled	dial) must be set	e type selection (tone dia from: y Operator Tools – Selec	

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Model: Adonis-C2

Date: 20-Aug-01

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No.: RB003018b

### **RTB Reissue**

The items in bol	d italics have added.			
Subject: Software Release Information (FAX)				d by: K. Moriizumi
From: Technical Services Dept., GTS Division				
Classification:	Troubleshooting	Part information	tion	Action required
	Mechanical	Electrical		Service manual revision
	Paper path	Transmit/rec	eive	Retrofit information
	Other ( )			

Firmware release information for the Fax Service Card.

### Fax Service Card for NA Models

Version	Program No.	C. SUM	Effective Date
1.00	B0045235	3751	April 2001 prod.
1.01	B0045235A	B406	May 2001 prod.
1.02	B0045235B	EAA5	July 2001 prod.
1.03	B0045235C	E958	August 2001 prod.
1.04	B0045235D	DA96	September 2001 prod.
2.00	B0045235E	E8C1	October 2001 prod.
2.01	B0045235F	E8C1	October 2001 prod.
2.02	B0045235G	D895	November 2001 prod.
2.03	B0045235H	5711	February 2002 prod.

Version		Programs/Versions				
	Fax A	Fax Application FC		FCU	Delivery	Module
1.00	3.8.4	B3605590F	02.00.04	B3605581B	2.07	B3615906C
1.01	3.8.9	B3605590G	03.00.00	B3605581C	2.07	B3615906C
1.02	3.8.10	B3605590H	04.00.00	B3605581D	2.07	B3615906C
1.03	3.8.13	B3605590J	04.00.00	B3605581D	2.07	B3615906C
1.04	3.8.14	B3605590K	05.00.00	B3605581E	2.07	B3615906C
2.00	5.20.0	B3605590L	06.00.01	B3605581F	2.27	B3615906D
2.01	5.20.1	B3605590M	06.00.01	B3605581F	2.27	B3615906D
2.02	5.20.3	B3605590N	06.00.01	B3605581F	2.27	B3615906D
2.03	5.21.0	B3605590P	07.00.00	B3605581G	2.27	B3615906D

Date: 20-Aug-01 No.: RB003018b

### System Service Card for EU/Asia Models

Version	Program No.	C. SUM	Effective Date
1.00	B0045236	367C	April 2001 prod.
1.01	B0045236A	2CB1	May 2001 prod.
1.02	B0045236B	AF4F	July 2001 prod.
1.03	B0045236C	AE02	August 2001 prod.
1.04	B0045236D	CE6B	September 2001 prod.
2.00	B0045236E	19E4	October 2001 prod.
2.01	B0045236F	122C	October 2001 prod.
2.02	B0045236G	09B8	November 2001 prod.
2.03	B0045236H	F4B2	February 2002 prod.

Version		Programs/Versions				
	Fax A	Fax Application FCU Delivery Modul		Module		
1.00	3.8.4	B3605590F	02.00.04	B3605582B	2.07	B3615906C
1.01	3.8.9	B3605590G	03.00.00	B3605582C	2.07	B3615906C
1.02	3.8.10	B3605590H	04.00.00	B3605582D	2.07	B3615906C
1.03	3.8.13	B3605590J	04.00.00	B3605582D	2.07	B3615906C
1.04	3.8.14	B3605590K	05.00.00	B3605582E	2.07	B3615906C
2.00	5.20.0	B3605590L	06.00.01	B3605582F	2.27	B3615906D
2.01	5.20.1	B3605590M	06.00.01	B3605582F	2.27	B3615906D
2.02	5.20.3	B3605590N	06.00.01	B3605582F	2.27	B3615906D
2.03	5.21.0	B3605590P	07.00.00	B3605582G	2.27	B3615906D

Reissued: 22-Mar-02

Model: Adonis-C2

Date: 20-Aug-01 No

No.: RB003018b

### System Service Card for China/Taiwan

Version	Program No.	C. SUM	Effective Date
1.01	B0045237A	2DA3	1 <sup>st</sup> Mass Prod.
1.02	B0045237B	F44E	July 2001 prod.
1.03	B0045237C	F301	August 2001 prod.
1.04	B0045237D	0E98	September 2001 prod.
2.00	B0045237E	FC37	October 2001 prod.
2.01	B0045237F	F47F	October 2001 prod.
2.02	B0045237G	EC0B	November 2001 prod.
2.03	B0045237H	0C0C	February 2002 prod.

Version		Programs/Versions				
	Fax A	ax Application FCU Delivery Mod		Module		
1.01	3.8.9	B3605590G	03.00.00	B3605583	2.07	B3615906C
1.02	3.8.10	B3605590H	04.00.00	B3605583A	2.07	B3615906C
1.03	3.8.13	B3605590J	04.00.00	B3605583A	2.07	B3615906C
1.04	3.8.14	B3605590K	05.00.00	B3605583B	2.07	B3615906C
2.00	5.20	B3605590L	06.00.01	B3605583C	2.27	B3615906C
2.01	5.20.1	B3605590M	06.00.01	B3605583C	2.27	B3615906D
2.02	5.20.3	B3605590N	06.00.01	B3605583C	2.27	B3615906D
2.03	5.21.0	B3605590P	07.00.00	B3605583D	2.27	B3615906D

RIGOH
Reissued: 22-Mar-02

Date: 20-Aug-01

No.: RB003018b

### FCU (new changes)

Version	Title	Symptom Corrected
07.00.00	Printing of the	If the handset is picked up while the Memory
	Memory Storage	Storage Report is being printed out, the job is
	Report stopped	stopped and cannot be resumed.
	Power Failure	When printing out the Power Failure Report onto
	Report	2 pages, and the machine runs out of paper
		before printing the second page, this page
		cannot be printed out even after loading more
		paper into the machine.
	Signal level for the	This signal level was set about 1dBm too high,
	A.I. short protocol	and has been corrected.
	tone	
	Bit Switch default	The default values of System Bit Switch 04 (SP
	values	1-101-005) bits 6 and 7 for
		Czech/Poland/Hungary have been changed to
		conform with PTT requirements.
		Bit 6: G3 CSI/G4 Terminal ID programming
		Bit 7: Telephone line type programming
	Communication	The Communication LED remains lit even when
	LED	the telephone line is disconnected.

RIGOH	
Reissued: 22-Mar-02	

Date: 20-Aug-01

No.: RB003018b

### Fax Application (new changes)

Version	Title	Symptom Corrected
5.20.1	Connection error with ScanRouter Saver (SC997)	The fax option is stopped when a network error occurs while transferring received messages to the ScanRouter saver.
	LAN FAX using an LPR port	After several successive requests are sent to the machine using the LAN FAX driver via an LPR port, the machine stops transferring.
5.20.3	Substitute Reception (SC819)	SC819 is displayed following a substitute reception job received while in Energy Saver Mode. The condition can be cleared by power Off/On, and the substitute reception file is not erased. Note: This only occurs with fax application version 5.20.1.
	Line Priority Setting	<i>Even after setting the line to PABX, it does not appear in the Line Priority Settings Menu.</i>
5.21.0	Security Global Standards: ISO15408	To conform to the ISO15408 Security Global Standards, when attempting to print documents from the Personal Box, an error message will be displayed if the user inputs an incorrect password 3 times. Note: This condition can be cleared by power Off/On.

Reissued: 25-Mar-03 Model: Adonis-C2

Date: 20-Aug-01

### **RTB Reissue**

The items in bold italics have been added.								
Subject: Software	Subject: Software Release Information (FAX) Prepared by: K. Moriizumi							
From: Technical Services Sec. Service Planning Dept.								
Classification:	Troubleshooting	Part information	tion	Action required				
	Mechanical	Electrical		Service manual revision				
	Paper path	Transmit/rec	eive	Retrofit information				
	⊠ Other ( )							

This RTB has been issued to announce the firmware release information for the Fax Service Card.

#### Fax Service Card for NA Models

Version	Program No.	C. SUM	Effective Date
1.00	B0045235	3751	April 2001 prod.
1.01	B0045235A	B406	May 2001 prod.
1.02	B0045235B	EAA5	July 2001 prod.
1.03	B0045235C	E958	August 2001 prod.
1.04	B0045235D	DA96	September 2001 prod.
2.00	B0045235E	E8C1	October 2001 prod.
2.01	B0045235F	E8C1	October 2001 prod.
2.02	B0045235G	D895	November 2001 prod.
2.03	B0045235H	5711	February 2002 prod.
2.04	B0045235J	0A45	August 2002.prod.

Version	Programs/Versions						
	Fax A	pplication	FCU		Delivery Module		
1.00	3.8.4	B3605590F	02.00.04	B3605581B	2.07	B3615906C	
1.01	3.8.9	B3605590G	03.00.00	B3605581C	2.07	B3615906C	
1.02	3.8.10	B3605590H	04.00.00	B3605581D	2.07	B3615906C	
1.03	3.8.13	B3605590J	04.00.00	B3605581D	2.07	B3615906C	
1.04	3.8.14	B3605590K	05.00.00	B3605581E	2.07	B3615906C	
2.00	5.20.0	B3605590L	06.00.01	B3605581F	2.27	B3615906D	
2.01	5.20.1	B3605590M	06.00.01	B3605581F	2.27	B3615906D	
2.02	5.20.3	B3605590N	06.00.01	B3605581F	2.27	B3615906D	
2.03	5.21.0	B3605590P	07.00.00	B3605581G	2.27	B3615906D	
2.04	5.21.0	B3605590P	08.00.00	B3605581H	2.27	B3615906D	

RIGOH Reissued: 25-Mar-03

Model: Adonis-C2 Date: 20-Aug-01 No.: RB003018c

### System Service Card for EU/Asia Models

Version	Program No.	C. SUM	Effective Date
1.00	B0045236	367C	April 2001 prod.
1.01	B0045236A	2CB1	May 2001 prod.
1.02	B0045236B	AF4F	July 2001 prod.
1.03	B0045236C	AE02	August 2001 prod.
1.04	B0045236D	CE6B	September 2001 prod.
2.00	B0045236E	19E4	October 2001 prod.
2.01	B0045236F	122C	October 2001 prod.
2.02	B0045236G	09B8	November 2001 prod.
2.03	B0045236H	F4B2	February 2002 prod.
2.04	B0045236J	FF7E	August 2002.prod.

Version	Programs/Versions						
	Fax A	pplication	FCU		Delivery Module		
1.00	3.8.4	B3605590F	02.00.04	B3605582B	2.07	B3615906C	
1.01	3.8.9	B3605590G	03.00.00	B3605582C	2.07	B3615906C	
1.02	3.8.10	B3605590H	04.00.00	B3605582D	2.07	B3615906C	
1.03	3.8.13	B3605590J	04.00.00	B3605582D	2.07	B3615906C	
1.04	3.8.14	B3605590K	05.00.00	B3605582E	2.07	B3615906C	
2.00	5.20.0	B3605590L	06.00.01	B3605582F	2.27	B3615906D	
2.01	5.20.1	B3605590M	06.00.01	B3605582F	2.27	B3615906D	
2.02	5.20.3	B3605590N	06.00.01	B3605582F	2.27	B3615906D	
2.03	5.21.0	B3605590P	07.00.00	B3605582G	2.27	B3615906D	
2.04	5.21.0	B3605590P	08.00.00	B3605582H	2.27	B3615906D	

Date: 20-Aug-01 No.: RB003018c

### System Service Card for China/Taiwan

Version	Program No.	C. SUM	Effective Date
1.01	B0045237A	2DA3	1 <sup>st</sup> Mass Prod.
1.02	B0045237B	F44E	July 2001 prod.
1.03	B0045237C	F301	August 2001 prod.
1.04	B0045237D	0E98	September 2001 prod.
2.00	B0045237E	FC37	October 2001 prod.
2.01	B0045237F	F47F	October 2001 prod.
2.02	B0045237G	EC0B	November 2001 prod.
2.03	B0045237H	0C0C	February 2002 prod.
2.04	B0045237J	82AB	August 2002 prod.

Version	Programs/Versions						
	Fax A	pplication	FCU		Delivery Module		
1.01	3.8.9	B3605590G	03.00.00	B3605583	2.07	B3615906C	
1.02	3.8.10	B3605590H	04.00.00	B3605583A	2.07	B3615906C	
1.03	3.8.13	B3605590J	04.00.00	B3605583A	2.07	B3615906C	
1.04	3.8.14	B3605590K	05.00.00	B3605583B	2.07	B3615906C	
2.00	5.20	B3605590L	06.00.01	B3605583C	2.27	B3615906C	
2.01	5.20.1	B3605590M	06.00.01	B3605583C	2.27	B3615906D	
2.02	5.20.3	B3605590N	06.00.01	B3605583C	2.27	B3615906D	
2.03	5.21.0	B3605590P	07.00.00	B3605583D	2.27	B3615906D	
2.04	5.21.0	B3605590P	08.00.00	B3605583E	2.27	B3615906D	

Reissued: 25-Mar-03

Model: Adonis-C2

Date: 20-Aug-01

No.: RB003018c

FCU

Version	Title	Symptom Corrected
01.05.00	i nuo	1st mass production
02.00.04	First page print from Document Server	<ul> <li>A) The file name is not printed when an A4 size document is output to A5 paper.</li> <li>B) The edge of the document's image area is not printed out in inch resolution mode.</li> <li>C) With fine print mode, the first page comes out enlarged if the expansion option memory has not been installed.</li> </ul>
	Output to G3-1 paper tray	Documents from the Document Server sent in memory transmission are printed out to the paper tray appropriated for the G3-1 line.
	Transmission result report	<ol> <li>The transmission results report is printed out when the memory reaches capacity.</li> <li>In cases where the transmission results report cannot be printed out (e.g. no paper), files cannot be sent following this.</li> </ol>
	No Confidential File Report	<ul> <li>The confidential file report is not printed out in the following conditions.</li> <li>The line is disconnected during phase C of confidential reception.</li> <li>There are no confidential reception files stored in the machine.</li> </ul>
	First Page Print from Document Server (A5)	With the First Page print function, the image shifts to the right of the center mark when an A5 document from the Document Server is printed out to A5 paper.
	Page split with G4 immed. reception.	The last page of a G4 immediate reception job is split into 2 pages (top and bottom halves of the image).
	Destination erased	If a memory transmission destination is changed and the power is turned Off/On, the destination is erased. (Only those existing destinations that have been changed are deleted).
	Memory full	If the SAF memory reaches capacity during scanning, the file is saved but the filename does not initially appear on the file list (it is necessary to exit and re-enter the filename display screen).
	Memory Storage Report	If the filename for a Document Server document is 8 characters or longer, it will not appear on the memory storage report.

Reissued: 25-Mar-03

Model: Ad	lonis-C2	Date: 20-Aug-01 No.: RB003018					
Version	Title		Symptom Corrected				
03.00.00	Document from D. Server comes out blank	If the user initiates a printout of a Document Server document while the memory transmission results report is being printed out, the document will come out as a blank page					
	SP6-107-001 Large log files printed out "Storage" when SAF	Some unnecessary (large) log files had been carried over, causing it to take a very long time to print out all the log files with this SP mode. If a document with cover sheet is sent from a PC					
	memory full	using the LAN F operation of "sto	AX driver, the machin pring" a document, eve full. (i.e. document is	e allows the en though the			
	ISDN-G3The DTMF tone is sent to the ISDN-G3transmissionpressing the tone key, even if user para11(0B) is set to 0 (UUI).						
	Batch transmission	When sending with Batch Transmission, the dedicated transmission parameters are not applied to destinations entered in with the ten-key pad. (those entered w/Quick Dials are fine).					
04.00.00	G4 reception failure	Communication failure (receiver time out) sometimes occurs with G4 reception.					
	Power on failure	The fax option sometimes does not start up when the main power is turned on.					
	Subst. reception file cannot be printed out	Documents received in substitute reception are successfully stored into SAF memory, however if the main controller goes into Energy Saver mode during reception, the files cannot be printed out later.					
	C. code (Korea)	Country code "1C" for Korea has been enabled.					
05.00.00	Connecting with eCabinet	Modified to enab	ble connection with eC	Cabinet.			
	Error report cannot be printed out	memory, the error	error codes are regis or report cannot be pr	inted out.			
06.00.01	For China PABX access	<ul> <li>&lt; China model program segment added &gt;.</li> <li>Even if the prefix number access mode (Loop start) is selected in PABX mode, the machine will always select Grand Start mode. As a result, the prefix number is not sent out to the telephone line.</li> </ul>					
	Print label insertion list Power failure report	<ul><li>When the label insertion list is printed, characters containing umlauts come out scrambled.</li><li>Only the first Substitute Report file appears on the</li></ul>					
	Standard Message	Power Failure R	• •				
	Stamp	message is still	stamped in English.				

Reissued:	25-Mar-03		PAGE:			
Model: Ad	lonis-C2	Date: 20-Aug-01 No.: RB003018c				
Version	Title FCU freezes	Symptom Corrected If the modem CPU is performing a total RAM check (as when one of its RAM contains a certain address value), the FCU cannot communicate with the modem CPU and freezes.				
07.00.00	Printing of the Memory Storage Report stopped Power Failure	The software has been changed so the CPU does not perform the total RAM of If the handset is picked up while the M Storage Report is being printed out, the stopped and cannot be resumed. When printing out the Power Failure R	check. Iemory ie job is			
	Report	pages, and the machine runs out of pa printing the second page, this page ca printed out even after reloading more machine.	aper before Innot be			
	Signal level for the tone of the A.I. short protocol	This signal level was set about 1dBm has been corrected.	too high, and			
	Bit Switch default values	The default values of Bit Sw SYS04 ( bits 6 and 7 for Czech/Poland/Hunga changed to conform with PTT requiren Bit 6: G3 CSI/G4 Terminal ID program Bit 7: Telephone line type programmin	ary have been nents. iming			
	Communication LED	The Communication LED remains lit e telephone line is disconnected.				
08.00.00	Group destination from LAN FAX driver	Group addresses from the LAN FAX cannot be used for memory broadc	asting.			
	On-hook function	Memory transmission not possible repeatedly performs on-hook dial → input → on-hook cancel.				
Unlimited number of memorySpecification change: The number of files that can be sent from LAN FAX driver for memory transmission from LAN FAXDriverDriver						
	For Korea	Communication fails even when the code is set to Korea.	e country			

Reissued: 25-Mar-03

Model: Adonis-C2

Date: 20-Aug-01

No.: RB003018c

Fax Application

Version	Title	Symptom Corrected
3.2.5		1st mass production
3.8.4	Handset	Some buttons are disabled after the handset is picked up and put back several times. Some buttons are disabled after a job is interrupted with off-hook (reset) and the handset is put back.
		It is possible to press to the On-hook button while "no paper" is displayed.
		The fax option malfunctions when several quick dials are pressed in On-hook mode (handset down).
		The alert continues to be displayed even after the handset is put back.
		When trying to send stored files from the Document Server, the ten-key pad is disabled if the On-hook button is pressed twice while still inside the Enter Password screen.
	Ten-key response time improved	The response time of the ten-key pad has been increased.
	Document Server – scanning area (size)	When documents are scanned for storage (only) to the Document Server, the machine does not prohibit changing the size of the scanning area.
	Manual reception disabled	Manual reception is not possible while inside the User Code Input screen.
	Option Stamp displayed	The Stamp function is displayed in User Tool Settings even though there is no Stamp option installed.
3.8.9	Information Box	SC990 occurs when printing a message stored in the Information Box.
	SP6-104: G4 Protocol Dump List	The fax option malfunctions when printing out the G4 protocol dump list without the ISDN option board installed.
	Power off with handset Off hook	The main power can be turned off even if the handset is off the hook.
	LAN Fax Driver – No TTI	The TTI does not appear on any page when sending documents with a cover sheet.
3.8.13	LAN Fax Driver – No count up.	When a document is printed out from a PC with the LAN Fax driver, none of the counter values change.
3.8.14	Subst. reception file cannot be printed out	(Refer to FCU Ver. 04.00.00).

Reissued: 25-Mar-03

Model: Ac	lonis-C2	Date: 20-Aug-01 No.: RB003018c					
Version	Title	Symptom Corrected					
5.20	"No paper" display	"No paper" alert	o paper in one of the function has been se ear after the machine	trays (and the elected), the			
	PC FAX transmission is canceled	If a fax Tx job is sent from a PC while the machine is in Energy Saver Mode, the machine wakes up but the job is canceled.					
	"No paper" LED	If there is no paper in the tray when the machine goes to print out an Auto Document, the "No paper" message is displayed and the No Paper LED is lit. However, the LED remains lit after pressing the OK button on the "No paper" display.					
	After the interrupt copy mode	Fax transmission Interrupt Copy.	n settings are cleared	-			
	RTI (Own Fax name)	The machine allows lower-case letters to be input the RTI, even though specification prohibits this.					
	The LED keeps blinking - PC FAX	Kbytes, the data	data for a PC FAX jo i-in LED does not sto not stored in memor	p blinking and			
	User Tools key when the SC code is displayed	C code is displayed, mile Features menu					
	Information Box	out while the do					
	Journal report	can only be prin	ser Code for Journal ted out up to a maxir c. is max. 20 charact	num of 16			
5.20.1	Connection error with ScanRouter Saver (SC997)	-	s stopped when a ne nsferring received me er.				
	LAN FAX using LPR port						
5.20.3	.20.3 Substitute Reception (SC819) SC819 is displayed following a substitute rec job received while in Energy Saver Mode. Th condition can be cleared by power Off/On, a substitute reception file is not erased. Note: This only occurs with FAX application 5.20.1.						
	Line Priority Setting		ig the line to PABX, i ne Priority Settings M				

Reissued: 25-Mar-03

Model: Adonis-C2			Date: 20-Aug-01	No.: RB003018c
Version	Title		Symptom Corrected	
5.21.0	Security Global Standards: ISO15408	Standards, wher the Personal Bo displayed if the u times.	e ISO15408 Security n attempting to print d x, an error message v user inputs an incorre tion can be cleared by	ocuments from vill be ct password 3

### Technical Bulletin

Reissued: 27-Aug-03 Model: Adonis-C2

Date: 20-Aug-01

No.: RB003018d

### **RTB Reissue**

The items in bold italics have been added (pg. 7 below)	

Subject: Software Release Information (FAX)				Prepared by: K. Moriizumi		
From: 1st Tech. 8	Support Sec. Service Support I	Dept.				
Classification:	<ul> <li>Troubleshooting</li> <li>Mechanical</li> <li>Paper path</li> <li>Other ()</li> </ul>	tion eive	<ul> <li>Action required</li> <li>Service manual revision</li> <li>Retrofit information</li> </ul>			

This RTB has been issued to announce the firmware release information for the Fax Service Card.

#### FAX Service Card for NA Models

Version	Program No.	C. SUM	Effective Date
1.00	B0045235	3751	April 2001 prod.
1.01	B0045235A	B406	May 2001 prod.
1.02	B0045235B	EAA5	July 2001 prod.
1.03	B0045235C	E958	August 2001 prod.
1.04	B0045235D	DA96	September 2001 prod.
2.00	B0045235E	E8C1	October 2001 prod.
2.01	B0045235F	E8C1	October 2001 prod.
2.02	B0045235G	D895	November 2001 prod.
2.03	B0045235H	5711	February 2002 prod.
2.04	B0045235J	0A45	August 2002.prod.

Version	Programs/Versions					
	FAX A	Application		FCU	Delivery	Module
1.00	3.8.4	B3605590F	02.00.04	B3605581B	2.07	B3615906C
1.01	3.8.9	B3605590G	03.00.00	B3605581C	2.07	B3615906C
1.02	3.8.10	B3605590H	04.00.00	B3605581D	2.07	B3615906C
1.03	3.8.13	B3605590J	04.00.00	B3605581D	2.07	B3615906C
1.04	3.8.14	B3605590K	05.00.00	B3605581E	2.07	B3615906C
2.00	5.20.0	B3605590L	06.00.01	B3605581F	2.27	B3615906D
2.01	5.20.1	B3605590M	06.00.01	B3605581F	2.27	B3615906D
2.02	5.20.3	B3605590N	06.00.01	B3605581F	2.27	B3615906D
2.03	5.21.0	B3605590P	07.00.00	B3605581G	2.27	B3615906D
2.04	5.21.0	B3605590P	08.00.00	B3605581H	2.27	B3615906D

Date: 20-Aug-01 No.: RB003018d

### System Service Card for EU/Asia Models

Version	Program No.	C. SUM	Effective Date
1.00	B0045236	367C	April 2001 prod.
1.01	B0045236A	2CB1	May 2001 prod.
1.02	B0045236B	AF4F	July 2001 prod.
1.03	B0045236C	AE02	August 2001 prod.
1.04	B0045236D	CE6B	September 2001 prod.
2.00	B0045236E	19E4	October 2001 prod.
2.01	B0045236F	122C	October 2001 prod.
2.02	B0045236G	09B8	November 2001 prod.
2.03	B0045236H	F4B2	February 2002 prod.
2.04	B0045236J	FF7E	August 2002.prod.

Version	Programs/Versions					
	FAX A	Application		FCU	Delivery	Module
1.00	3.8.4	B3605590F	02.00.04	B3605582B	2.07	B3615906C
1.01	3.8.9	B3605590G	03.00.00	B3605582C	2.07	B3615906C
1.02	3.8.10	B3605590H	04.00.00	B3605582D	2.07	B3615906C
1.03	3.8.13	B3605590J	04.00.00	B3605582D	2.07	B3615906C
1.04	3.8.14	B3605590K	05.00.00	B3605582E	2.07	B3615906C
2.00	5.20.0	B3605590L	06.00.01	B3605582F	2.27	B3615906D
2.01	5.20.1	B3605590M	06.00.01	B3605582F	2.27	B3615906D
2.02	5.20.3	B3605590N	06.00.01	B3605582F	2.27	B3615906D
2.03	5.21.0	B3605590P	07.00.00	B3605582G	2.27	B3615906D
2.04	5.21.0	B3605590P	08.00.00	B3605582H	2.27	B3615906D

Date: 20-Aug-01 No.: RB003018d

### System Service Card for China/Taiwan

Version	Program No.	C. SUM	Effective Date
1.01	B0045237A	2DA3	1 <sup>st</sup> Mass Prod.
1.02	B0045237B	F44E	July 2001 prod.
1.03	B0045237C	F301	August 2001 prod.
1.04	B0045237D	0E98	September 2001 prod.
2.00	B0045237E	FC37	October 2001 prod.
2.01	B0045237F	F47F	October 2001 prod.
2.02	B0045237G	EC0B	November 2001 prod.
2.03	B0045237H	0C0C	February 2002 prod.
2.04	B0045237J	82AB	August 2002 prod.

Version	Programs/Versions					
	FAX A	Application		FCU	Delivery	Module
1.01	3.8.9	B3605590G	03.00.00	B3605583	2.07	B3615906C
1.02	3.8.10	B3605590H	04.00.00	B3605583A	2.07	B3615906C
1.03	3.8.13	B3605590J	04.00.00	B3605583A	2.07	B3615906C
1.04	3.8.14	B3605590K	05.00.00	B3605583B	2.07	B3615906C
2.00	5.20	B3605590L	06.00.01	B3605583C	2.27	B3615906C
2.01	5.20.1	B3605590M	06.00.01	B3605583C	2.27	B3615906D
2.02	5.20.3	B3605590N	06.00.01	B3605583C	2.27	B3615906D
2.03	5.21.0	B3605590P	07.00.00	B3605583D	2.27	B3615906D
2.04	5.21.0	B3605590P	08.00.00	B3605583E	2.27	B3615906D

Reissued: 27-Aug-03

Model: Adonis-C2

Date: 20-Aug-01

No.: RB003018d

FCU

Version	Title	Symptom Corrected	
01.05.00	1100	1st mass production	
02.00.04	First page print from Document Server	<ul> <li>A) The file name is not printed when an A4 size document is output to A5 paper.</li> <li>B) The edge of the document's image area is not printed out in inch resolution mode.</li> <li>C) With fine print mode, the first page comes out enlarged if the expansion option memory has not been installed.</li> </ul>	
	Output to G3-1 paper tray	Documents from the Document Server sent in memory transmission are printed out to the paper tray appropriated for the G3-1 line.	
	Transmission result report	<ol> <li>The transmission results report is printed out when the memory reaches capacity.</li> <li>In cases where the transmission results report cannot be printed out (e.g. no paper), files cannot be sent following this.</li> </ol>	
	No Confidential File Report	<ul> <li>The confidential file report is not printed out in the following conditions.</li> <li>The line is disconnected during phase C of confidential reception.</li> <li>There are no confidential reception files stored in the machine.</li> </ul>	
	First Page Print from Document Server (A5)	With the First Page print function, the image shifts to the right of the center mark when an A5 document from the Document Server is printed out to A5 paper.	
	Page split with G4 immed. reception.	The last page of a G4 immediate reception job is split into 2 pages (top and bottom halves of the image).	
	Destination erased	If a memory transmission destination is changed and the power is turned Off/On, the destination is erased. (Only those existing destinations that have been changed are deleted).	
	Memory full	If the SAF memory reaches capacity during scanning, the file is saved but the filename does not initially appear on the file list (it is necessary to exit and re-enter the filename display screen).	
	Memory Storage Report	If the filename for a Document Server document is 8 characters or longer, it will not appear on the memory storage report.	

RIGOH Reissued: 27-Aug-03

Model: Adonis-C2			Date: 20-Aug-01	No.: RB003018d
Version	Title	Symptom Corrected		
03.00.00	Document from D. Server comes out blank	D. If the user initiates a printout of a Docum		sion results
	SP6-107-001 Large log files printed out	over, causing it t all the log files w	ary (large) log files ha to take a very long tim vith this SP mode.	e to print out
	"Storage" when SAF memory full	using the LAN F. operation of "sto	ith cover sheet is sent AX driver, the machin ring" a document, eve full. (i.e. document is	e allows the en though the
	ISDN-G3 transmission	pressing the ton 11(0B) is set to (	is sent to the ISDN-G e key, even if user pa ) (UUI).	rameter switch
Batch transmission		dedicated transr to destinations e	vith Batch Transmission nission parameters ar entered in with the ten- v/Quick Dials are fine)	e not applied -key pad.
04.00.00	G4 reception failure	Communication failure (receiver time out) sometimes occurs with G4 reception.		
	Power on failure	The fax option so the main power	ometimes does not st is turned on.	art up when
	Subst. reception file cannot be printed out	Documents rece successfully stor main controller g	ived in substitute rece red into SAF memory, goes into Energy Save es cannot be printed o	however if the er mode during
	C. code (Korea)	Country code "1	C" for Korea has beer	n enabled.
05.00.00	Connecting with eCabinet		ble connection with eC	
	Error report cannot be printed out For China	memory, the erro	error codes are regis or report cannot be pr program segment add	inted out.
06.00.01	PABX access	Even if the prefix is selected in PA select Grand Sta	ABX mode, the machinated and the telephone and telepho	e (Loop start) ne will always the prefix
	Print label insertion		nsertion list is printed	
	list Power failure report		uts come out scramble bstitute Report file ap eport.	
	Standard Message Stamp	Even if the langu	uage is changed, the s stamped in English.	standard

RICOH Reissued: 27-Aug-03

Model: Ad	lonis-C2	Date: 20-Aug-01	No.: RB003018d
Version	Title FCU freezes	Symptom Corrected If the modem CPU is performing a tota (as when one of its RAM contains a co value), the FCU cannot communicate modem CPU and freezes. The software has been changed so th	ertain address with the at the modem
07.00.00 Printing of the Memory Storage Report stopped Power Failure Report		<ul> <li>CPU does not perform the total RAM check.</li> <li>If the handset is picked up while the Memory Storage Report is being printed out, the job is stopped and cannot be resumed.</li> <li>When printing out the Power Failure Report onto 2 pages, and the machine runs out of paper before printing the second page, this page cannot be printed out even after reloading more paper into the machine.</li> </ul>	
	Signal level for the tone of the A.I. short protocol	This signal level was set about 1dBm has been corrected.	too high, and
	Bit Switch default values	The default values of Bit Sw SYS04 bits 6 and 7 for Czech/Poland/Hung changed to conform with PTT required Bit 6: G3 CSI/G4 Terminal ID program Bit 7: Telephone line type programmir	ary have been ments.
	Communication LED	The Communication LED remains lit e telephone line is disconnected.	
08.00.00	Group destination from LAN FAX driver	Group addresses from the LAN FAX of be used for memory broadcasting.	driver cannot
	On-hook function	Memory transmission not possible after repeatedly performs on-hook dial $\rightarrow$ d input $\rightarrow$ on-hook cancel.	

RICOH Reissued: 27-Aug-03

### Technical Bulletin

Model: Adonis-C2 No.: RB003018d Date: 20-Aug-01 Version Title Symptom Corrected Specification change: Unlimited number of memory The number of files that can be sent from the LAN transmission files FAX driver for memory transmission has been changed from 64  $\rightarrow$  unlimited. from LAN FAX Driver To enable the "unlimited" setting: Set the following switch, contained in firmware ver 2.04 onward, to a value of 1. SYS SW19 Bit 4 - Unlimited number of memory transmission files from the LAN FAX driver. 0: 64 jobs 1: Unlimited Note: - This bit SW is ineffective for memory transmission files with cover sheets. The limit for such files is still 64. - When this SW is set to Unlimited, jobs 65 and onward will be stored in the Smart Net Monitor for Client job history (overwriting existing entries). Communication fails even when the country code is For Korea

set to Korea.

### Fax Application

Version	Title	Symptom Corrected
3.2.5		1st mass production
3.8.4	Handset	Some buttons are disabled after the handset is picked up and put back several times.
		Some buttons are disabled after a job is interrupted with off-hook (reset) and the handset is put back.
		It is possible to press to the On-hook button while "no paper" is displayed.
		The fax option malfunctions when several quick dials are pressed in On-hook mode (handset down).
		The alert continues to be displayed even after the handset is put back.
		When trying to send stored files from the Document Server, the ten-key pad is disabled if the On-hook button is pressed twice while still inside the Enter
		Password screen.

RIGOH Reissued: 27-Aug-03

Model: Adonis-C2			Date: 20-Aug-01	No.: RB003018d
Version	Title		Symptom Corrected	
	Ten-key response		ne of the ten-key pad	has been
	time improved Document Server –	increased.		
	scanning area (size)	When documents are scanned for storage (only) to the Document Server, the machine does not prohibit		
changing the size of the scanning a		e of the scanning are	a.	
	Manual reception disabled	Manual reception User Code Input	n is not possible while screen.	e inside the
	Option Stamp displayed		tion is displayed in Us ough there is no Stan	
3.8.9	Information Box	SC990 occurs w the Information E	hen printing a messa Box.	ge stored in
	SP6-104: G4		nalfunctions when prin	
	Protocol Dump List	G4 protocol dum installed.	p list without the ISD	N option board
	Power off with handset Off hook	The main power handset is off the	can be turned off eve e hook.	en if the
	LAN Fax Driver –	The TTI does no	t appear on any page	when sending
	No TTI	documents with a cover sheet.		
3.8.13	LAN Fax Driver – No count up.	When a document is printed out from a PC with the LAN Fax driver, none of the counter values change.		
3.8.14	Subst. reception file cannot be printed out	(Refer to FCU Ver. 04.00.00).		
5.20	"No paper" display	"No paper" alert	o paper in one of the t function has been sel ear after the machine reports.	lected), the
	PC FAX transmission is canceled		sent from a PC while Mode, the machine wed.	
	"No paper" LED	If there is no pap goes to print out message is disp However, the LE	ber in the tray when th an Auto Document, t layed and the No Pap D remains lit after pre o paper" display.	he "No paper" per LED is lit.
	After the interrupt copy mode	Fax transmission Interrupt Copy.	n settings are cleared	after using
	RTI (Own Fax name)	The machine all	ows lower-case letters ough specification pro	
	The LED keeps blinking - PC FAX	When the page Kbytes, the data	data for a PC FAX job -in LED does not stop not stored in memory	is exactly 64 blinking and

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Model: Adonis-C2		Date: 20-Aug-01 No.: RB003018d	
Version	Title	Symptom Corrected	
	User Tools key when the SC code is displayed	Even when an SC code is displayed, the user is able to use the Facsimile Features menu in User Tools.	
	Information Box	The Fax freezes if an Information Box file is printed out while the door is open.	
	Journal report	With Print per User Code for Journal, user names can only be printed out up to a maximum of 16 characters (spec. is max. 20 characters).	
5.20.1	Connection error with ScanRouter Saver (SC997)	The Fax option is stopped when a network error occurs while transferring received messages to the ScanRouter saver.	
	LAN FAX using LPR port	After several, successive requests are sent to the machine using the LAN FAX driver via the LPR port, the machine stops transferring.	
5.20.3 Substitute Reception (SC819)		SC819 is displayed following a substitute reception job received while in Energy Saver Mode. The condition can be cleared by power Off/On, and the substitute reception file is not erased. Note: This only occurs with FAX application version 5.20.1.	
	Line Priority Setting	Even after setting the line to PABX, it does not appear in the Line Priority Settings Menu.	
5.21.0	Security Global Standards: ISO15408	To conform to the ISO15408 Security Global Standards, when attempting to print documents from the Personal Box, an error message will be displayed if the user inputs an incorrect password 3 times. Note: This condition can be cleared by power Off/On.	