# **FAX UNIT**

(Machine Code: A874)

Inis manual explains the fax unit, as well as the following.	
☐ EXFUNC board - Fax Function Expander (Machine Code: A8	192
☐ Handset (Machine Code: A646)	
□ PCFE board - PC Fax Expander (Machine Code: B368)	
☐ ISDN kit (Machine Code: A816)	
☐ Stamp (Machine Code: A813)	
☐ (EXMEM board – Expansion Memory)	

#### **Lithium Batteries**

# **ACAUTION**

The danger of explosion exists if batteries on the FCU and EXFUNC boards are incorrectly replaced.

Replace only with the same or an equivalent type recommended by the manufacturer. Discard used batteries in accordance with the manufacturer's instructions.

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# Overall Information

# 1. OVERALL MACHINE INFORMATION

#### 1.1 SPECIFICATIONS

#### **Type**

Desktop type transceiver

#### Circuit

PSTN, PABX, ISDN

#### Connection

Direct couple

#### **Original Size (Book)**

Maximum Length: 432 mm [17 ins]
Maximum Width: 297 mm [11.7 ins]

#### **Original Size (ADF)**

**Length:** 128 - 432 mm [5.0 - 47.2 ins] **Width:** 105 - 297 mm [4.1 - 11.7 ins] **Thickness:**  $40 - 128 \text{ g/m}^2 [10 - 34 \text{ lbs}]$ 

#### **Scanning Method**

Flat bed, with CCD

#### Scan Width

210 mm [8.3 ins]  $\pm$  1% (A4) 216 mm [8.5 ins]  $\pm$  1% (8.5" x 11") 256 mm [10.1 ins]  $\pm$  1% (B4) 279 mm [11.0 ins]  $\pm$  1% (11" x 17") 297 mm [11.7 ins]  $\pm$  1% (A3)

#### Resolutions

8 x 3.85 lines/mm (G3 only) 8 x 7.7 lines/mm (G3 only) 8 x 15.4 lines/mm (G3 only) 16 x 15.4 lines/mm (G3 only) 200 x 100 dpi 200 x 200 dpi 400 x 400 dpi

#### Note:

To use the 8 x 15.4 lines/mm, 16 x 15.4 lines/mm and 400 x 400 dpi resolutions, an optional EXMEM board is required.

#### **Memory Capacity**

ECM: 128 Kbytes

SAF:

Standard: 2 Mbytes (160 pages)

#### With optional memory board (EXFUNC +

EXMEM):

30 Mbytes (3000 pages)

Measured using an ITU-T #1 test document

(Slerexe letter)

#### Compression

MH, MR, MMR

JBIG (EXFUNC is required) (MMR only with ECM and G4)

SAF storage for memory tx: MMR and/or

raw data

# **Protocol**Group 3 with ECM

Group 4 (ISDN unit required)

#### Modulation

V.34, V.33, V.17 (TCM), V.29 (QAM), V.27ter (PHM), V.8, V.21 (FM)

#### Data Rate (bps)

G3:

33600/31200/28800/26400/24000/21600/ 19200/16800/14400/12000/9600/7200/4800

/2400, Automatic fallback **G4 (option):** 64 kbps/56 kbps

#### I/O Rate

With ECM: 0 ms/line

Without ECM: 2.5, 5, 10, 20, or 40 ms/line

#### **Transmission Time**

**G3:** 3 s at 28800 bps; Measured with G3 ECM using memory for an ITU-T #1 test document (Slerexe letter) at 8 x 3.85 l/mm resolution

**G4 (option):** 3 s at 64 kbps; Measured with an ITU-T #1 test document (Slerexe letter) at 200 x 200 dpi resolution

# 1.2 FEATURES

# 1.2.1 FEATURES LIST

#### KEY:

O = Used, X = Not Used,

A = Optional EXMEM board required

B = Optional EXFUNC board required

C = Optional PCFE board required

D = Optional ISDN unit required

E = Optional STAMP unit required

Video Processing Features	
Automatic image density	0
selection	
Contrast	0
Halftone	0
(Basic & Error Diffusion)	
JBIG compression	В
MTF	0
Reduction before tx	0
Scanning Resolution –	0
Standard	
Scanning Resolution – Detail	0
Scanning Resolution – Fine	Α
Scanning Resolution –	Α
Superfine	
Smoothing to 400 x 400 dpi	0
when printing	

Communication Features – Automatic	
Automatic fallback	0
Automatic redialing (Memory tx only)	0
Dual Access	0
Length Reduction	0
Resolutions available for reception	)
Detail Fine Superfine	O A A
Substitute reception	0
V34 communication	0

0	
Communication Features - L Selectable	Jser
90° Image Rotation before tx	0
Action as a transfer	Χ
broadcaster	
Al Redial (last ten numbers)	0
Answering machine interface	Х
Authorized Reception	0 X 0 0
Auto Document	0
Automatic dialing (pulse or DTMF)	
Automatic Voice Message	X 0 0 0
Batch Transmission	0
Book Original tx	0
Broadcasting	0
Chain Dialing	0
Communication Record Display	0
Confidential ID Override	0
Confidential Reception	0
Confidential Transmission	0
Create Margin Transmission	0
Direct Fax Number Entry	0
Economy Transmission	0
Fax on demand	Χ
Forwarding	0
Free Polling	0
Groups (Standard: 9 groups)	0
Hold	O O X O
ID Transmission	0
Immediate Redialing	0
Immediate Transmission	0
ISDN	D
Keystroke Programs	0
Memory transmission	0
Multi-step Transfer	0
Non-standard original size transmission	0
OMR	Х
On Hook Dial	0
Ordering Toner	Х
Page Count	X
Page separation mark	0
Parallel memory transmission	0

Communication Features - User Selectable	
Partial Image Area Scanning	Χ
Personal Codes	X 0 0 0
Polling Reception	0
Polling Transmission	0
Polling tx file lifetime in the SAF	0
Quick Dial	0
(Standard: 56 stations)	
Reception modes (Fax, Tel)	0
Remote control features	Χ
Remote Transfer	Χ
Restricted Access	X X O O
Secured Polling	0
Secured Polling with Stored ID	0
Override	
Send Later	0
SEP/SUB/PWD/SID	0
Silent ringing detection	O X X O
Specified Image area	Χ
Speed Dial	0
(Standard: 100 stations)	
Stamp	Е
Telephone Directory	0
Tonal Signal Transmission	0
Transfer Request	0
Transmission Deadline (TRD)	X
Turnaround Polling	O X X O X
Two in one	0
Voice Request	X
(immed. tx only)	

Communication Features - Service Selectable	
Al Short Protocol	0
Auto-reduction override option	0
Busy tone detection	0
Cable Equalizer	0
Closed Network	0
Continuous Polling Reception	0
Dedicated tx parameters	0
ECM	0
EFC	Х
Inch-mm conversion before tx	0
Length Reduction	0
Page retransmission times	0

Communication Features - Service Selectable	
Protection against wrong	0
connection	
Short Preamble	Х

Other User Features	
Area code prefix	Х
Center mark	0
Checkered mark	0
Clearing a memory file	0
Clearing a polling file	0
Clock	0
Confidential ID	0
Counters	0
Daylight Saving Time	O X O
Destination Check	Х
Direct entry of names	0
Energy Saver	0
File Retention Time	0
File Retransmission	
Function Programs (F1 – F5)	0
Hard Disk Filing System	0 0 X 0
ID Code	0
Label Insertion ("To xxx")	0
Language Selection	SP
	mode
Memory Lock	0
Modifying a memory file (tx)	0 0 X
Multi Sort Document Reception	X
Own telephone number	O X
Print density control	X
RDS on/off	O X
Reception Mode Switching Timer	X
Reception time printing	0
Remaining memory indicator	0
Reverse Order Printing	0
RTI, TTI, CSI	0
Service Report Transmission	0
Speaker volume control	0
Specified Cassette Selection	0
Substitute reception on/off	0
Telephone line type	0
Toner Saving Mode	Х
TTI/CIL on/off	0

Other User Features	
User Function Keys (5 keys)	0
User Parameters	0
Wild Cards	0

Reports - Automatic	
Charge Control Report	Х
Communication Failure Report	0
Confidential File Report	0
Error Report	0
Fax On Demand Report	Х
File Clear Report	0
File Reserve Report	0
Journal	0
Polling Result Report	0
Power Failure Report	0
Transfer Result Report	0
Transmission Result Report	0

Reports - User-initiated	
Authorized Reception List	0
Charge Control Report	Χ
File List	0
Forwarding List	0
Group List	0
Hard Disk File List	Χ
Journal	0
Personal Code List	0
Program List	0
Quick Dial Label	0
Quick Dial List	0
Specified Cassette Selection List	Х
Speed Dial List	0
Transmission Status Report	Х
User Function List	Χ
User Parameter List	0

Service Mode Features				
Back-to-back test	Х			
Bit switch programming	0			
Cable equalizer	0			
Comm. parameter display	0			
Counter check	SP			
	mode			

Service Mode Features	
Country code	0
DTMF tone test	0
Echo countermeasure	0
Effective term of service calls	0 0
Error code display	
Excessive jam alarm	0
File Transfer (all files)	0
LCD contrast adjustment	SP
	mode
Line error mark	0
Memory file printout (all files)	0
Modem Software Download	Х
Modem test (includeV.34 / V.8)	0
NCU parameters	0 0 0
Periodic service call	0
PM Call	0
Printing all communication	0
records kept in memory	
Protocol dump list	0
RAM display/rewrite	0 0
RAM dump	0
RAM test	0
RDS	_
- RAM read/write	0
- Dial data transfer	O
(Quick/Speed) - Software transfer	0
Ringer test	
ROM version display (FCU)	SP
110W Version display (1 00)	mode
Serial number	0
Service monitor report	0
Service station number	0
Software Upload/Download	0
SRAM data backup/restore	0
System parameter list	0
Technical data on the Journal	0

14 January, 2000 FEATURES

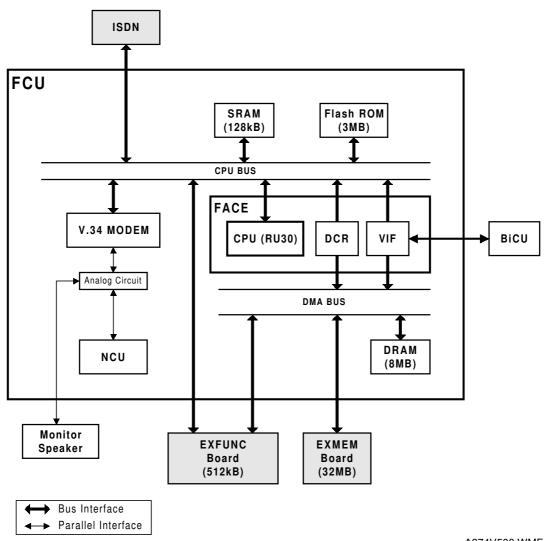
# 1.2.2 CAPABILITIES OF PROGRAMMABLE ITEMS

The following table shows how the capabilities of each programmable item will change after the optional function upgrade card is installed.

Item	Standard	With optional boards (EXFUNC + EXMEM)
Maximum number of memory files	200	1000
Maximum number of destinations per file	256	500
Maximum number of destinations overall	300	2000
Maximum number of pages overall	400	3000
Number of Quick Dials	56	56
Number of Speed Dials	100	1000
Number of Groups	9	30
Maximum number of destinations per Group	256	500
Maximum number of destinations dialed from the ten-key pad overall	100	1000
Maximum number of programs	56 (programmed in 56 Quick Dial keys)	56 (programmed in 56 Quick Dial keys)
Maximum number of Auto	6	18
Documents	(programmed in 6 Quick Dial keys)	(programmed in 18 Quick Dial keys)
Maximum number of communication records for the Journal stored in the memory	100	900
Maximum number of addresses specified for features such as Authorized Reception and Specified Cassette Selection	30	50
Maximum number of user function keys	5	5
Maximum number of personal codes	20	50

# 1.3 OVERALL MACHINE CONTROL

# 1.3.1 SYSTEM CONTROL



A874V500.WMF

The basic fax unit consists of two PCBs: an FCU and an NCU. The FCU controls all the fax communications and fax features, in cooperation with the base copier's main board, the BiCU. The NCU switches the analog line between the fax unit and the external telephone.

#### **Fax Options**

- 1. EXFUNC board: JBIG compression becomes available. In addition, this expands the system's SRAM capacity to hold programmed telephone numbers, communication records, etc.
- 2. PC fax expander: Class 2 fax communication from a PC and local printing from a PC fax application become available (PC fax application required). Also, local scanning from the machine's scanner using TWAIN API becomes available (CFM Twain driver required).
- 3. ISDN unit: This allows the fax unit to communicate over an ISDN (Integrated Services Digital Network) line.
- 4. EXMEM board: This expands the SAF memory capacity. Also, this expands the page memory capacity to enable 400 dpi communications.)

#### 1.3.2 POWER DISTRIBUTION AND CONTROL

The FCU power is supplied from the base copier's BiCU (+24V, +12V, -12V, and +5V). Refer to the base copier's service manual for details.

#### 1.3.3 MEMORY BACK-UP

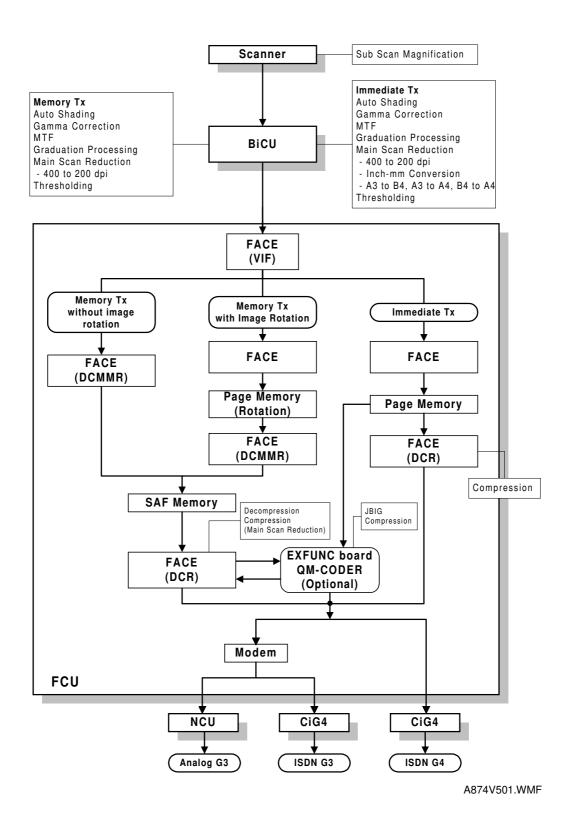
The system parameters and programmed items in the SRAM on the FCU and the EXFUNC board are backed up by batteries (long-term backup), in case the base copier's main switch is turned off.

The SAF memory (DRAM) on the FCU and the EXMEM board are backed up by rechargeable batteries for 1 hour.

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# 1.4 VIDEO DATA PATH

#### 1.4.1 TRANSMISSION



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#### Memory Transmission and Parallel Memory Transmission

The base copier's scanner scans the original at the selected resolution in inch format. The BiCU processes the data and transfers it to the FCU.

**NOTE:** When scanning a fax original, the BiCU uses the MTF and thresholding parameter settings programmed in the fax unit's scanner bit switches, not the copier's SP modes.

Then, the FCU converts the data to mm format, and compresses the data in MMR or raw format to store it in the SAF memory. If image rotation will be done, the image is rotated in page memory before compression.

At the time of transmission, the FCU decompresses the stored data, then recompresses and/or reduces the data if necessary for transmission. Either the NCU or CiG4 (optional) transmits the data to the line.

#### Immediate Transmission

The base copier's scanner scans the original at the resolution agreed with the receiving terminal. The BiCU video processes the data and transfers it to the FCU.

**NOTE:** When scanning a fax original, the BiCU uses the MTF and thresholding parameter settings programmed in the fax unit's scanner bit switches, not the copier's SP modes.

Then the FCU stores the data in page memory, and compresses the data for transmission. Either the NCU or CiG4 (optional) transmits the data to the line.

#### JBIG Transmission

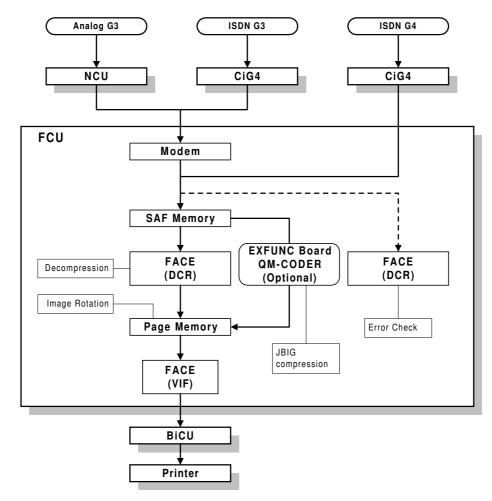
- **Memory transmission:** If the receiver has JBIG compression, the data goes from the FACE (DCR) to the EXFUNC board for JBIG compression. Then either the NCU or CiG4 (ISDN G3) transmits the data to the line.
- Immediate transmission: If the receiver has JBIG compression, the data goes from the page memory to the EXFUNC board for JBIG compression. Then either the NCU or CiG4 (ISDN G3) transmits the data to the line.

#### Adjustments

Line used for G3 transmissions (PSTN or ISDN): System switch 0A bit 6

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#### 1.4.2 RECEPTION



A874V502.WMF

First, the FCU stores the incoming data from either an analog line or an ISDN line to the SAF memory. (The data goes to the FACE at the same time, and is checked for error lines/frames.)

The FCU then decompresses the data and transfers it to page memory. If image rotation will be done, the image is rotated in the page memory. The data is transferred to the BiCU.

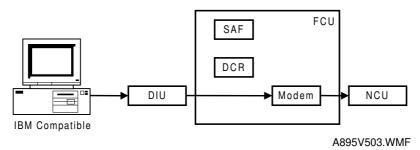
#### **JBIG Reception**

When data compressed with JBIG comes in on PSTN, the data is sent to the EXFUNC board for decompression. Then the data is stored in the page memory, and transferred to the BiCU.

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#### 1.4.3 PC FAX COMMUNICATION

#### Direct transmission

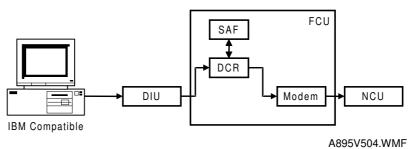


The host computer sends commands and image data to the machine through the DIU during transmission.

**NOTE:** 1) Group dials programmed in the machine cannot be used.

- 2) T.30 optional protocols (e.g., BFT) are not supported by class 2 fax communication.
- 3) ISDN G4 numbers programmed in quick or speed dials cannot be used.
- 4) If ISDN is selected for G3 communication (system switch 0A, bit 6), the G3 numbers must have been programmed in quick or speed dials.

#### Memory transmission



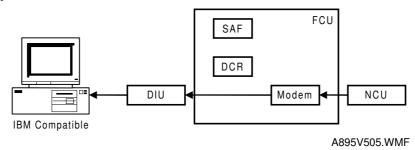
The host computer sends destination number(s) and image data to the machine through the DIU during transmission. The machine stores the image in the SAF memory, then makes a fax transmission.

**NOTE:** 1) If the memory overflows while storing the first page into SAF memory, the machine does not start the transmission.

- If the memory overflows while storing the second or subsequent page into SAF memory, the machine transmits all the successfully stored pages.
- 3) When fax numbers programmed in the machine's quick or speed dials are specified using the PC fax application, all the specified numbers must have been programmed in the fax machine.
- 4) T.30 optional protocols (e.g., BFT) are not supported by class 2 fax communication.

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#### **Direct reception**

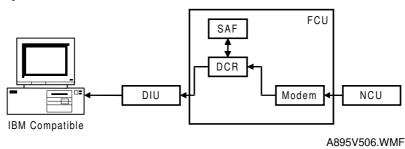


The machine transfers received image data directly to the host PC without storing it into SAF memory.

**NOTE:** 1) If the host PC is not ready to receive a fax message, the machine receives the message into SAF memory.

- 2) Even if the SAF memory is full, the machine starts fax reception. However, the machine will not continue reception if the host computer is not ready to receive a message.
- 3) The "Number of rings to answer" parameter in the PC fax application must not exceed 4.

#### Memory reception



The machine receives a fax message in the SAF memory, then transfers data to the host computer after the reception has finished. The machine prints the received message after transferring data to the host if user parameter 21 – bits 1 and 2 are set to "1: Print".

**NOTE:** 1) If an error occurs due to cable disconnection, the PC fax application must be restarted to receive the message.

- 2) Memory reception is not possible when forwarding is enabled.
- 3) Manual reception from the PC fax application is not supported.
- 4) The "Number of rings to answer" parameter in the PC fax application must not exceed 4.

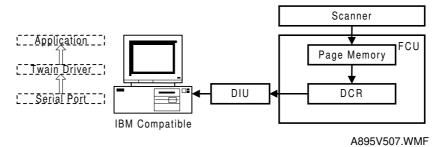
#### **Adjustments**

- PC transmission mode (direct or memory): User parameter 20 (14H), bit 0
- Line for PC memory transmission (PSTN/ISDN G4): User parameter 20 (14H), bit 5
- PC fax reception mode (direct/memory): User parameter 21 (15H), bits 1 and 2

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#### 1.4.4 SCANNING AND PRINTING

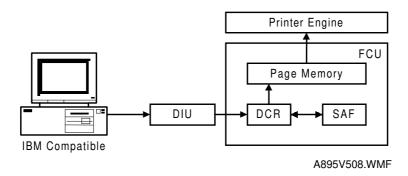
#### **SCANNING**



The machine scans an original into page memory, then transfers the data to the host PC. The data is sent to the application through the CFM Twain driver.

**NOTE:** The maximum resolution is 200 x 200 dpi.

#### **PRINTING**



The machine receives print data into SAF memory as fax image data, then prints it after all the data has been transferred from the host PC.

The destination number "0000" informed from the host PC identifies a print job.

**NOTE:** 1) If SAF memory runs out while receiving print data, the machine prints up to the successfully received data.

- 2) The machine cannot receive print data while printing a message from the SAF memory. The data will be received after printing.
- 3) If a fax destination is specified together with the print destination "0000", the destinations specified after "0000" will be delayed until the machine prints all pages in the message.

# 2. DETAILED SECTION DESCRIPTIONS

# 2.1 AUTOMATIC SERVICE CALLS

#### 2.1.1 SERVICE CALL CONDITIONS

The fax unit makes an automatic service call when the base copier's BiCU generates any SC code except for those stored in the following RAM.

**NOTE:** The service station's fax number has to be programmed in advance, or the machine cannot make a service call.

#### **Exceptions**

Address (H)	Definition	Default	SC code
680DC8	1st SC code - High byte (BCD)	03	329
680DC9	1st SC code - Low byte (BCD)	29	Laser beam pitch adjustment error
680DCA	2nd SC code - High byte (BCD)	03	361
680DCB	2nd SC code - Low byte (BCD)	61	Hard disk drive error 2
680DCC	3rd SC code - High byte (BCD)	03	365
680DCD	3rd SC code - Low byte (BCD)	65	Image storage address error
680DCE	4th SC code - High byte (BCD)	05	548
680DCF	4th SC code - Low byte (BCD)	48	Fusing unit installation error
680DD0	5th SC code - High byte (BCD)	06	630
680DD1	5th SC code - Low byte (BCD)	30	CSS communication error Japan only
680DD2	6th SC code - High byte (BCD)	09	9AA
680DD3	6th SC code - Low byte (BCD)	AA	From 900 to 999
680DD4	7th SC code - High byte (BCD)		
to 680DEF	to 20th SC code - Low byte (BCD)	FF(H)	Not Programmed

To add additional SC codes, program them in the blank addresses.

#### **Wild Cards**

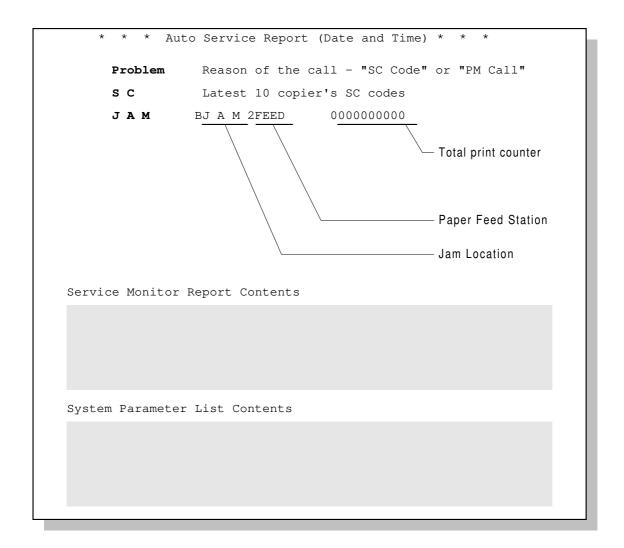
This function allows "A" or "a", to be used as a wild card instead of numbers from 0 to 9. For example, "1AA" or "1aa" means all the SC codes from 100 to 199, and "39A" or "39a" means all the SC codes from 390 to 399.

The fax unit cannot make an automatic service call when a Fax SC code condition has occurred. Refer to the Troubleshooting section for Fax SC code details.

#### **Manual Service Call**

If the service station needs a report, the user can make a service call manually, by changing bit 7 of User Parameter 14 (0E) to "1".

# A sample auto service report



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#### 2.1.2 PERIODIC SERVICE CALL

The periodic service call notifies the service station of the machine's condition. The call is made at a time interval programmed in the following RAM addresses:

Param	Address (H)	
Call interval: 01 through 15 month	6002 4.1	
00: Periodic service	6803A1	
Date and time of the next call	Day: 01 through 31 (BCD)	6803A4
Date and time of the flext call	Hour: 01 through 24 (BCD)	6803A5

To change these settings after programming, change the call interval. The machine then automatically changes the remaining parameters by referring to the interval and the current date and time.

#### 2.1.3 PM CALL

If PM alarm is enabled with the base copier's SP mode and PM call is enabled with system switch 01, the machine will make an automatic service call when the base copier's PM counter reaches the PM interval.

#### **Cross reference**

- PM service call on/off: System switch 01, bit 0
- PM alarm setting: SP mode 5-501 (default: 150K)

#### 2.1.4 EFFECTIVE TERM OF SERVICE CALLS

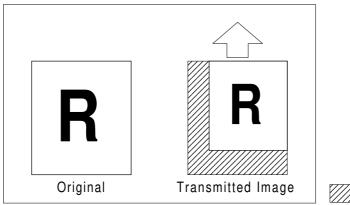
If a time limit for the effectiveness of service calls is programmed, the machine stops making automatic service calls after the time limit.

Program the time limit at the following addresses. This function is disabled when all of these addresses are 00(H).

Parameters	Address (H)
Year: last two digits of the year (BCD)	6803AB
Month: 01 through 12 (BCD)	6803AC
Day: 01 through 31 (BCD)	6803AD

### 2.2 SCANNING FEATURES

#### 2.2.1 CREATE MARGIN TRANSMISSION



: Margin

A874D501.WMF

When this function is enabled, the scanner is able to reduce the image of the original. This allows the person at the other end to file the printout without losing any of the data to punch holes.

The machine adds a margin to the bottom and left borders of the image so that the transmitted page is the same size as the original.

#### **Cross reference**

 Reduction ratio - System switch 06 bits 0 to 7 Default setting is 93% (71 to 99%)

**NOTE:** 1) This function is only possible during memory transmission.

- 2) "Create margin transmission" and "Image rotation before transmission" are not compatible. (Create margin transmission is given priority)
- 3) The sample image on reports is also reduced and contains the margin.
- 4) Both the main and sub scan directions use the same magnification ratio.

# Detailed Descriptions

# 2.3 PRINTING FEATURES

#### 2.3.1 REDUCTION FOR JOURNAL PRINTING

The machine reduces the size of the journal and adds a margin to the bottom and left edges of the journal.

This function allows the customer to add punch holes without losing any part of the image.

#### **Cross Reference**

 Reduction for journal printing on/off - Printer switch 07 bit 0 Default setting is 0 (Disabled)

#### 2.3.2 JOURNAL LINE TYPE SORT PRINTING

When an optional G4 unit is installed, the machine can print the journal arranged by type of fax line.

#### **Cross Reference**

 Journal arrangement by fax line on/off - User parameter switch 19 (13H) bit 1 Default setting is 0 (Disabled)

#### 2.3.3 PRINTING LISTS & REPORTS ON A5/HLT SIZE PAPER

This function allows the customer to print lists & reports on A5/HLT size paper under the following conditions.

#### **Conditions:**

- User parameter switch 19 (13H) bit 5 = 1 (enables the function)
- There is A5/HLT size paper in the machine
- No more than 58 lines on the list/report
- The report/list is only one page (not multi-page)

**NOTE:** Under these conditions, the following lists/reports will be printed out on A5/HLT size paper.

- Auto Document List
- \* Communication Failure Report
- Confidential file Report
- Error Report
- Group Dial List
- Immediate TX Result Report
- Keystroke Program List
- \* Memory Storage Report
- ★ Memory TX Result Report
- Personal Code List
- Poling RX Reserve Report

- Polling RX Result Report
- \* Polling Transmission Clear Report
- Power Failure Report
- Quick Dial List
- Sender/Authorized Reception List
- Sender/Forwarding List
- Specified Sender List
- Speed Dial List
- \* Transfer Result Report
  - TX File List
- \*: When printing these 5 reports, A5/HLT cannot be used if a sample of the image is included in the report (user parameter switch 04 bit 7).

# Detailed Descriptions

#### 2.3.4 REDUCTION OF THE SAMPLE IMAGE ON REPORTS

This function reduces the sample image on reports to 50%.

#### **Cross Reference**

 Reduction of sample image on reports on/off - User parameter switch 19 (13H) bit 4

The default setting is 1 (Enabled)

**NOTE:** When the value of user parameter switch 19 (13H) bit 4 is 0, the machine uses the setting of printer switch 0E bits 3 and 4

Printer switch 0E bits 3 and 4

Bit 4	Bit 3	Settings
0	0	The upper half only, no reduction
0	1	50% reduction in sub scan only
1	0	Same size (no reduction, output separated in to two pages)
1	1	Not used

The diagram shows the protocol used by this model acting as the transmitting terminal.

LINE TYPE CHANGE 14 January, 2000

#### 2.4 LINE TYPE CHANGE

When the machine is initially used only with the PSTN, the line type programmed with phone numbers in Quick Dials and Speed Dials is stored as PSTN G3. Later, if the line connection is changed so that G3 is to be used only with the ISDN, the communication port for all stored Quick and Speed Dials must be changed to ISDN G3.

This feature allows the communication mode and port to be changed for all stored numbers at once.

#### **Procedure:**

1) Change the data in the following RAM addresses.

68E8E4 (H) - Current line type setting.

68E8E5(H) – New line type setting.

**NOTE:** The default setting for the above addresses are FF(H).

2) Turn the main switch off and on.

Then, the machine checks all phone numbers stored in Quick Dials, Speed Dials, Al Redial, and Forwarding Stations. If the communication mode and the port setting for a number is the same as specified for the "current setting" in the above address, the machine changes these to the "new setting".

3) After this procedure, the data programmed automatically returns to FF(H).

#### Setting:

These settings can be used only when an optional G3 and/or G4 unit is installed in the machine.

Bit 0 and 1: Communication mode

Bit 1 0 Setting 0 0 G3

0 1 G4

Other settings - Not used

Bit 2 to 4: Communication port

Bit 4 3 2 Setting

0 0 0 PSTN

0 1 1 ISDN

Other settings - Not used

Bit 5 to 7: Not used

Allowable settings are as follows:

	7	6	5	4	3	2	1	0	Setting
00H	0	0	0	0	0	0	0	0	G3 (PSTN)
0DH	0	0	0	0	1	1	0	1	G4 (ISDN)

#### **Example:**

If you wish to change the port setting from PSTN to ISDN,

- 1. Change the data in address 68E8E4(H) to 00(H) (0000 0000)
- 2. Change the data in address 68E8E5(H) to 0D(H) (00001101)

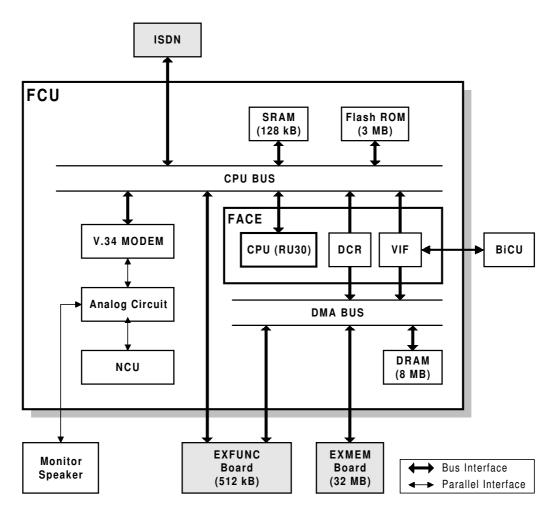
Detailed Descriptions

- **NOTE:** 1) Do not use this procedure if there are any files stored in the memory awaiting transmission.
  - 2) Quick/Speed Dial addresses containing an F-code (i.e., for communications that will use SEP/SUB/PWD/SID) cannot be converted to ISDN G4.

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# **2.5 PCBS**

# 2.5.1 FCU



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The FCU (Facsimile Control Unit) controls fax communications, the video interface to the base copier's engine, and all the fax options.

#### FACE (Fax Application Control Engine)

- CPU
- Data compression and reconstruction (DCR)
- DMA control
- · Clock generation
- DRAM backup control
- Ringing signal/tone detection
- Video and command interface to the BiCU (VIF)

#### Modem (Rockwell R288F)

• V.34, V33, V17, V.29, V.27ter, V.21, and V.8

#### ROM

• 3MB (16 Mbit) flash ROM for system software storage

#### **DRAM**

- The 8 MB of DRAM is shared between SAF memory, ECM buffer, page memory, working memory, line buffer, and so on.
- The SAF memory (2MB) is backed up by a rechargeable battery.

#### **SRAM**

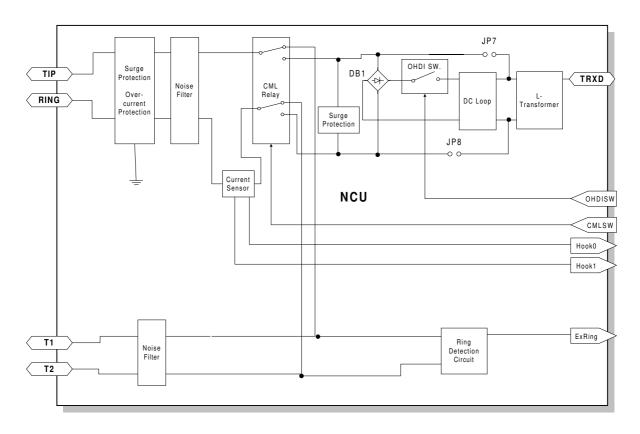
• The 128 KB SRAM for system and user parameter storage is backed up by a lithium battery.

#### **Switches**

Item	Description
SW1	Switches the SRAM backup battery on/off
SW2	Reset switch, to reboot the FCU board
SW3	Determines which firmware the machine boots from. If the switch is OFF, the firmware on the FCU inside the machine is used. If the switch is ON, the firmware on the flash memory card or external FCU is used.

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# 2.5.2 NCU (US)



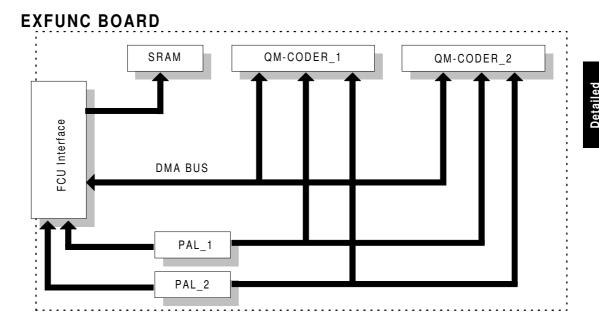
A874D503.WMF

### **Jumpers**

Item	Description
JP7	These jumpers should be shorted when the machine is connected to a dry
JP8	line.
DB1	Also remove DB1 when the machine is connected to a dry line.

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#### 2.5.3 EXFUNC BOARD



A874D505.WMF

The EXFUNC board allows JBIG compression and some additional features become available. In addition, this board expands the SRAM capacity.

#### QM Coder

• 2 QM coders for JBIG compression and decompression.

#### PAL (PALCE16V8H-15PC)

• 2 PALs make a strobe control signal. This is used for DMA selection.

#### **SRAM**

• 512KB SRAM for telephone numbers and other user parameters.

#### Lithium battery

• Backs up the SRAM.

#### **Switches**

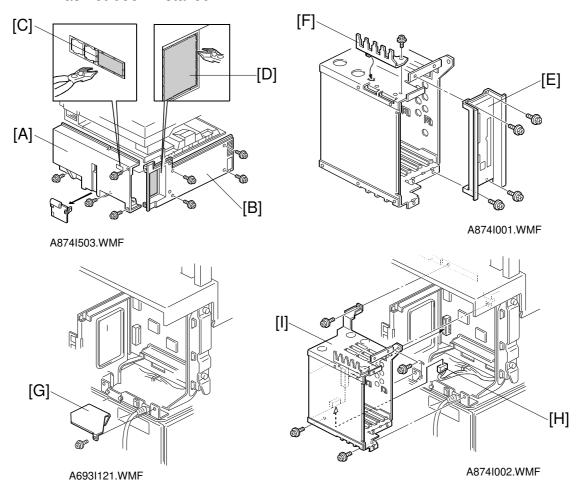
Item	Description
SW1	Switches the backup battery on/off

# 3. INSTALLATION

### 3.1 INSTALLATION PROCEDURE

#### **3.1.1 FAX UNIT**

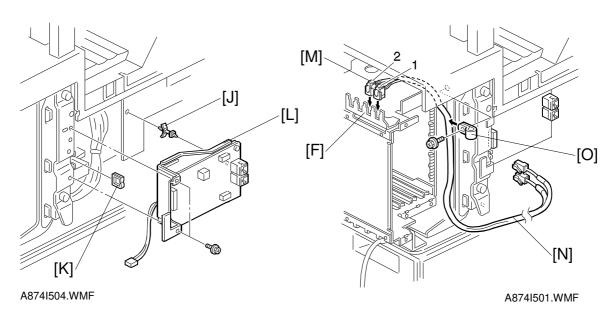
**NOTE:** To install the fax unit, the Expansion Box Type 450e is required. The following procedure is written on the premise that the Expansion Box has not been installed.

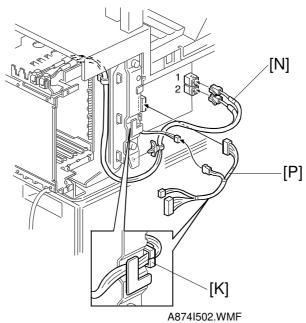


- 1. Remove the rear cover [A] (4 screws) and the left side cover [B] (4 screws).
- 2. Cut away the covers [C] and [D], as shown.
- 3. Remove the expansion box cover [E], then install the bracket [F] (1 screw) as shown.

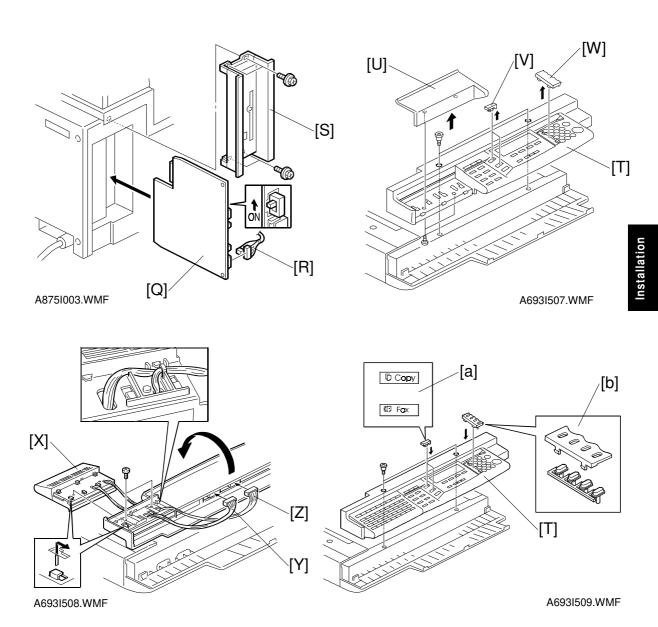
**NOTE:** The bracket [F] is contained in the fax unit.

- 4. Remove the bracket [G] as shown.
- Connect the harness [H] to CN355 on the expansion box, then install the expansion box [I] (4 screws) so that the CN350 fits in CN304 [L] on the BiCU.
   NOTE: Use a magnetic screwdriver so as not to drop any screws inside the machine.

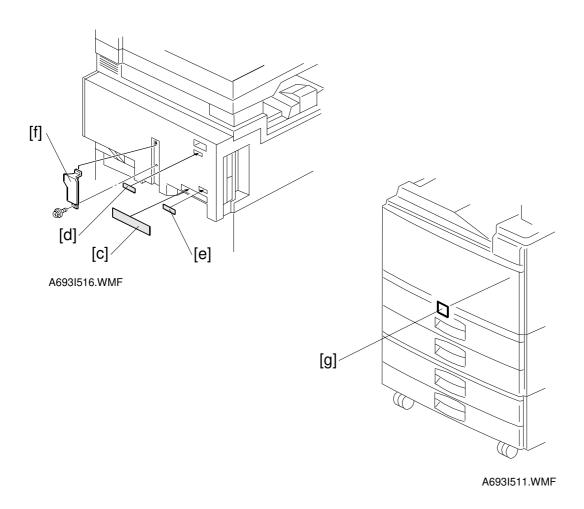




- 6. Set the locking support [J] and the edge saddle [K], then install the NCU/Speaker assembly [L] (2 screws).
- 7. Set the modular jacks [M] to the bracket [F] as indicated on the bracket. Then run the modular cable [N] through the clamp [O] and attach the clamp [O] onto the machine as shown.
- 8. Connect the modular cable [N] and the harness [P] to the NCU. Then the harness [P] must run through the edge saddle [K] as shown.



- 9. Replace the left side cover (4 screws) and the rear cover (4 screws). Then turn on the battery switch (SW1) on the FCU [Q] then insert it into the right-most slot of the expansion box. Connect the harnesses [R] to the FCU [Q] (CN328 and CN330). After that install the bracket [S] (4 screws) as shown.
- 10. Remove the operation panel [T], then remove parts [U], [V], and [W].
- 11. Install part [X], then connect the harnesses [Y] and [Z] to the operation panel as shown.
- 12. Replace the operation panel [T], then install the parts [a] and [b] as shown.



- 13. Affix the serial number label [c], the LINE/TEL label [d] and the appropriate approval label [e] on the rear cover. Then install the bracket [f].
- 14. Affix the Super G3 label [g] on the front cover.
- 15. Connect the telephone line to the "LINE" jack at the rear of the machine.
- 16. Plug in the machine and turn on the main switch.
- 17. Press the 'Fax' key and check the facsimile LED lights.
  At this time, the display reads: SC1201 Functional problem with the fax. Data should be initialized.

**NOTE:** This is not a functional problem. The machine shows this message only when the fax unit is first installed. If the same message appears at the next power-on, check whether the battery switch (SW1) on the FCU has been turned on.

18. Press "Yes" to initialize the fax unit.

19. Set up and program the items required for fax communications as shown below. If the user function keys (F1, F2, F3, F4, and F5) need to be programmed, affix the blank labels above the proper keys.

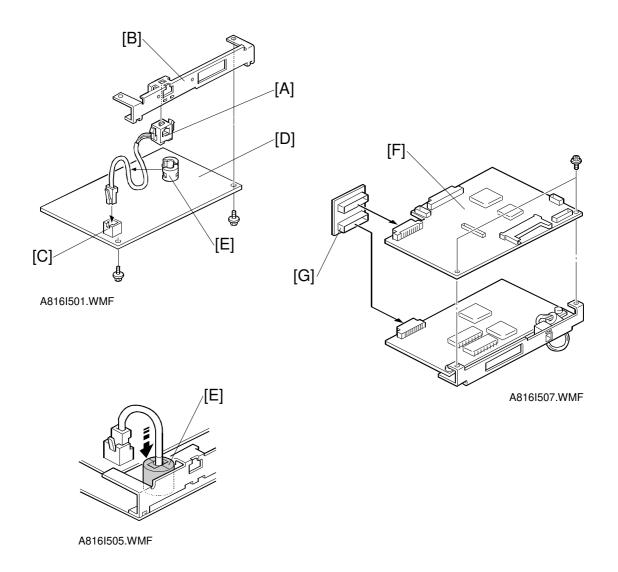
The default settings of the user function keys are as follows:

- F1: Start Manual Rx
- F2: TEL Mode
- F3: Tx File Status
- F4: Not programmed
- F5: Not programmed

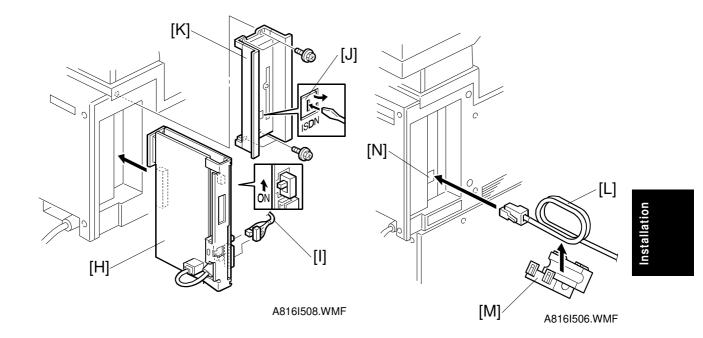
**NOTE:** Be sure to set the clock (date and time).

20. Program the serial number into the fax unit (service function 10). The serial number can be found on the serial number label (attached to the machine in step 13).

#### **3.1.2 ISDN UNIT**



- 1. Remove the FCU from the expansion box.
- 2. Clip the ISDN modular jack [A] to the bracket [B], then connect the cable to the connector [C] on the CiG4 board [D].
- 3. Attach the bracket [B] to the CiG4 board [D] (2 screws), then set the metal core [E] on the cable as shown. Be sure to slide the metal core [E] in between the bracket and the CiG4 board as shown.
- 4. Attach the FCU [F] to the bracket (2 screws), then connect FCU and CiG4 using the relay board [G].



- 5. Insert the FCU/CiG4 assembly [H] into the expansion box, connect the harness [I], and then slide the assembly into the box to the bottom.
- 6. Open the ISDN modular jack window [J] on the bracket [K], then install the bracket [K] onto the application rack.
- 7. Affix the contained 'G4' label onto the function key (F4) space.

  After G4 unit installation, this key is dedicated to switching between G3 and G4 communication modes. (note the user function key assignment, below)

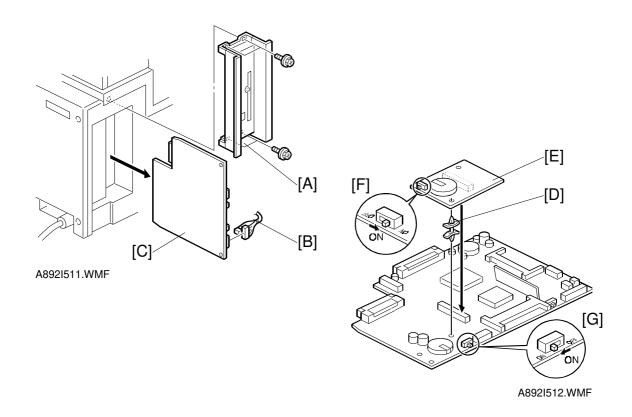
  Function keys with G4 unit
  - F1: Start Manual Rx
  - F2: Tx File Status
  - F3: TEL Mode
  - F4: G3/G4 Communication Mode Selection
  - F5: Not programmed
- 8. Make two turns on the ISDN cable [L] and attach the metal core [M] so that the cable goes into the core three times. Then, connect the cable to the ISDN jack [N]. If an analog telephone line has been removed before installation, reconnect it to the NCU.
- 9. Plug in the machine and turn on the main switch. Then enter the service mode.
- 10. Set bit 2 of communication switch 16 to "1." Then turn the machine off and on. After that enter the service mode again.

**NOTE:** This procedure is for A283/A284 models only.

- 11. Print the system parameter list and ensure that "G4" is listed as an option.
- 12. Set up and program the items required for ISDN communications.

  After setting up the ISDN parameters, be sure to turn the main switch off and on.

#### 3.1.3 FAX FUNCTION



#### **A**CAUTION

#### Before installing this option, do the following:

- 1. Print out all messages stored in the memory, the lists of user-programmed items, and the system parameter list.
- 2. If there is a printer option in the machine, print out all data in the printer buffer.
- 3. Turn off the main switch and disconnect the power cord, the telephone line, and the STP cable.
- 1. Remove the bracket [A] and disconnect the harness [B] as shown.
- 2. Remove the FCU assembly [C] as shown.
- 3. Install the locking support [D].
- 4. Install the FAX function upgrade board [E].
- 5. Turn on the battery switch [F].

**NOTE:** If installing the FAX unit at the same time, be sure to turn on the FCU board battery switch [G].

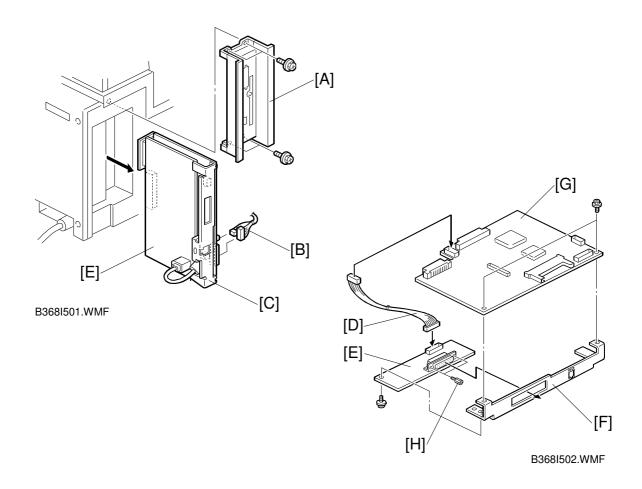
6. Re-install the FCU assembly into the expansion box.

- 7. Plug in the machine and turn on the main switch.
- 8. Press the "Fax" key and ensure the Fax LED lights.
  At this time, the following message appears;
  "SC1207 Adding FAX Feature Expander causes data loss. Turn main power switch off remove it to avoid loss. To continue press "Yes".
- 9. Press "Yes" to initialize the SRAM.

**NOTE:** Whenever installing the FAX FUNCTION UPGRADE board at the first time, the machine displays SC1207, but this is not a problem.

- 10. Enter the service mode, and set bit 7 of system switch 1E to "1".
- 11. Print the system parameter list and make sure that "EXFUNC" is listed as an option. Also check that the memory indicator shows "100%" in standby mode.
- 12. Connect the telephone cable to the NCU.

#### 3.1.4 PC-FAX EXPANDER TYPE 450E



1. Remove the bracket [A] (4 screws) and disconnect the harness [B], then remove the FCU assembly [C] from the expansion box.

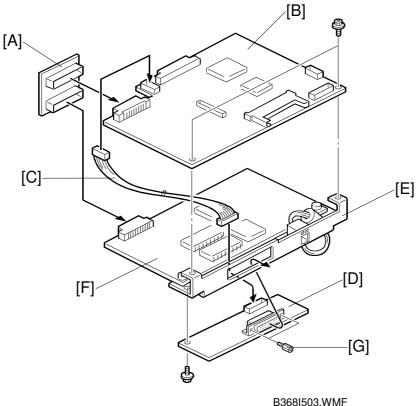
**NOTE:** If the ISDN unit was already installed, go to "with the ISDN unit" section on the next page.

#### • Without the ISDN unit

- 2. Connect the harness [D] to the DIU [E] (RS232C interface). **NOTE:** The **white connector** must be connected to the DIU board.
- 3. Attach the bracket [F] enclosed in the PC-Fax Expander to the DIU [E] (2 screws).
- 4. Attach the FCU [G] to the bracket [F] (2 screws).
- 5. Connect the harness [D] to the CN326 on the FCU [G] as shown.

  NOTE: The blue connector must be connected to the FCU board.
- 6. Remove 2 hexagonal screws [H] from the DIU [G].

Go to step 7 on page 3-12.



#### · With the ISDN unit

**NOTE:** The bracket which is contained in the PC-Fax Expander is not used.

- 2. Disconnect the interface board [A], then remove the FCU [B] from the assembly as shown.
- 3. Connect the harness [C] to the DIU [D], then attach the DIU [D] to the bracket [E] as shown.

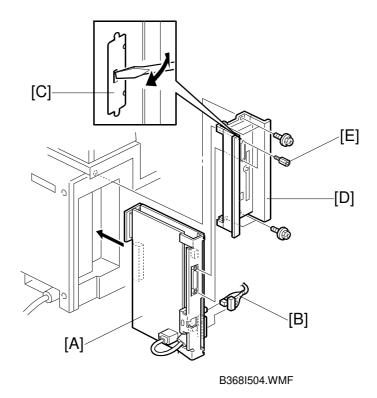
**NOTE:** The **white connector** must be connected to the DIU board.

- 4. Make sure that the harness [C] is between the ISDN board [F] and the FCU [B], then replace the FCU [B] as shown.
- 5. Connect the harness [C] to the CN326 on the FCU [B], then replace the interface board [A] as shown.

NOTE: Make sure not to pinch the harness [C] between the FCU [B] and the interface board [A] when connecting it.

The **blue connector** must be connected to the FCU board.

6. Remove the 2 hexagonal screws [G] from the DIU [D].



- 7. Insert the FCU and DIU assembly [A] into the expansion box; connect the harness [B] and slide the assembly into bottom of the box.
- 8. Open the RS232C connector window [C] on the bracket [D], then replace the bracket [D] onto the expansion box.
- 9. Tighten the 2 hexagonal screws [E] as shown.
- 10. Plug in the machine and turn on the main switch.
- 11. Enter the service mode, and set bit 0 of system switch 1C to "1", then turn off and on the main switch.
- 12. Print the system parameter list. If "TR29" appears in the "option" section of the system parameter list, go head. Otherwise, check the cable connection.
- 13. Follow the instructions in the Operator's manual to connect the machine to a host computer and how to set up the machine and the computer, if required.
  - **NOTE:** 1) A "Straight through" shielded serial cable is required, but it is not enclosed.
    - 2) One end of the serial cable must have DB25 male connection to connect to the DIU.

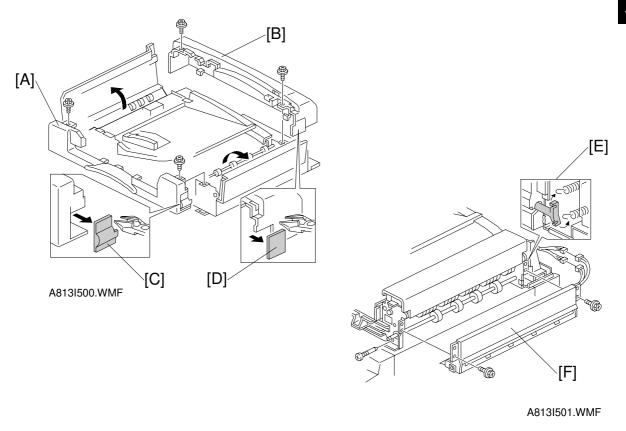
#### 3.1.5 STAMP UNIT

#### **⚠CAUTION**

Before installing an optional unit, do the following:

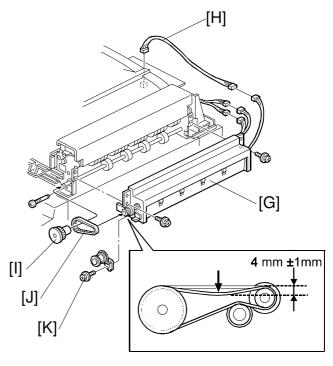
- 1. Print out all messages stored in the memory.
- 2. Be sure to check the memory indicator shows "100%" in standby mode.
- 3. Print out the lists of user-programmed items and the system parameter list.
- 4. Switch off the main switch, and disconnect the power cord and the telephone line.

**NOTE:** A document feeder and a fax unit are required to use this option.

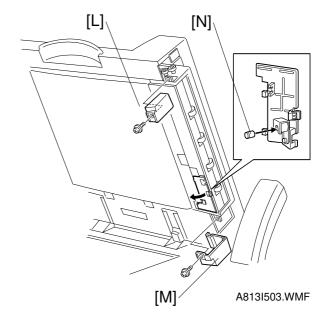


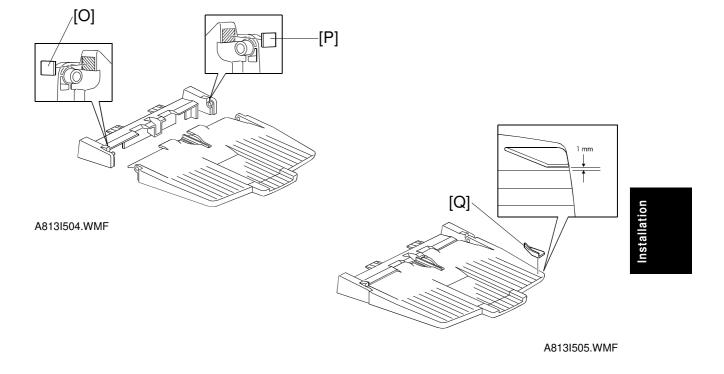
- 1. Remove the ADF front [A] (2 screws) and rear [B] (2 screws) covers.
- 2. Cut away the covers [C] and [D], as shown.
- 3. Remove two springs [E] and the cover [F] (3 screws, 2 harnesses).

- 4. Install the stamp unit [G] (3 screws, 3 harnesses) as shown. Then connect the harness [H] to CN270 on the DF control board.
- Install the pulley [I], then loop the timing belt [J] as shown.
   NOTE: Before installing the pulley, first loosen the idler gear screw [K]
- Adjust the tension of the timing belt, as shown in the callout. Then tighten the idler gear screw [K].
- 7. Turn on the DIP switch 4 on the DF control board.
- 8. Replace the ADF front (2 screws) and rear (2 screws) covers.
- Lift up the document feeder and install the covers [L] (1 screw) and [M] (1 screw).
- 10. Install the stamper [N] into the stamp unit.



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- 11. Affix the spacers [O] and [P] to the ADF external tray holder, as shown.
- 12. Affix the guide [Q] to the tray, as shown.

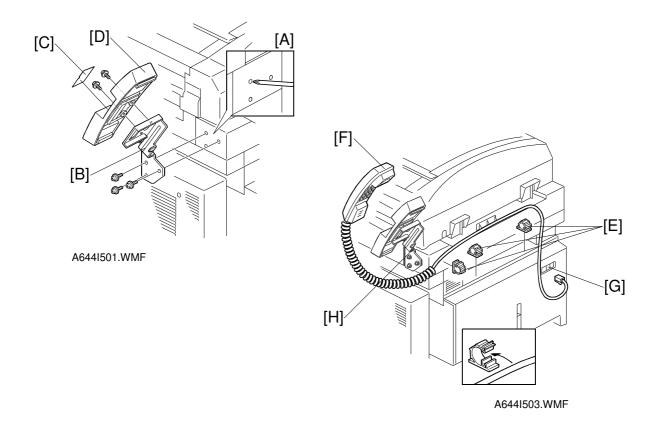
  NOTE: ADF external tray is included in the ADF, not in this option.
- 13. Change the "ADF original ejection" setting to the "ADF External Tray" using system setting in the "User Tools" menu.

  After the stamp unit has been installed, the F5 key is dedicated to switching the stamper on and off. (note the user function key assignment, below)

  Function keys with Stamp unit
  - F1 Start Manual Rx
  - F2 Tx File Status
  - F3 TEL Mode
  - F4 Not programmed
  - F5 Stamper on/off

**NOTE:** Stamp is not possible if "ADF Tray" is selected.

#### **3.1.6 HANDSET**



- 1. Prick the screw holes on the right side of scanner rear cover as shown in [A].
- 2. Install the bracket [B] (3 screws). **NOTE:** The screws are self-threading.
- 3. Remove the label [C] from the handset cradle [D]. Install the cradle on the bracket [B] (2 screws), then replace the label [C].
- 4. Affix the wire clamps [E], as shown.
- 5. Install the handset [F] as shown. Run the handset cable through the clamps [E], then connect it to the "TEL" jack [G] at the rear of the machine.
- 6. Hook the curled cord onto the hook [H] of the bracket.

# Service Tables

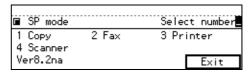
#### 4. SERVICE TABLES

#### 4.1 SERVICE LEVEL FUNCTIONS

#### 4.1.1 HOW TO ENTER AND EXIT THE FAX SERVICE MODE

#### To Enter Fax Service Mode:

- 1. Ensure that the machine is in standby mode
- 2. Press ① ① ⑦, then hold down ⑥ for more than 3 seconds.
  The SP mode main menu appears.



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3. Press 2 to enter the fax service mode.

# ■ Service Mode Enter number ■ 01 Bit Switches 02 System Parameter 03 Error Codes 04 Service Report ○ 120 PrevMenu

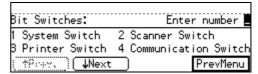
A874M502.BMP

#### To Exit Fax Service Mode:

- 1. Press or "PrevMenu" until the SP mode main menu appears.
- 2. Press the key.

## 4.1.2 BIT SWITCH PROGRAMMING (FUNCTION 01)

- 1. Enter the fax service mode.
- 2. Press 0 1.
- 3. Press one of the following numbers, as required:
  - 1 System bit switches
  - 2 Scanner bit switches
  - 3 Printer bit switches
  - 4 Communication bit switches
  - 5 G3 bit switches
  - 6 G4 internal switches
  - 7 G4 parameter switches



A874M503.BMP

**NOTE:** An optional G4 interface is required to access the G4 internal and G4 parameter bit switches.

#### **Example:**

- 1. Press 1.
- 2. Scroll through the bit switches.

To increment the bit switch number: press "↓ Switch".

To decrement the bit switch number: press "↑ Switch".

#### **Example:**

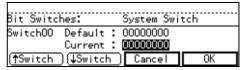
To display bit switch 03: Press "↓ Switch" 3 times.

3. Adjust the bit switch.

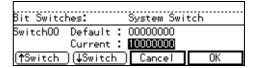
Example:

To change the value of bit 7, press 7.

4. To adjust more bit switches, go to step 2. To finish, press "OK" then "PrevMenu".



A874M504.BMP



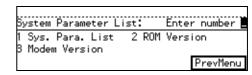
A874M505.BMP

5. Exit the service mode.

**NOTE:** After changing any of the G4 bit switches, be sure to turn the main power switch off and back on to activate the new settings.

#### 4.1.3 SYSTEM PARAMETER LISTS (FUNCTION 02)

- 1. Enter the fax service mode.
- 2. Press 0 2.
- 3. Press 1.
- 4. Press (\*).
- 5. Exit the service mode.



A874M506.BMP

**NOTE:** Pages 5 and 6 of the system parameter list are for designer use only. However some information may be useful for service technicians. See the next page.

- An example of the system parameter list (pages 5 and 6) -

```
* * * SYSTEM PARAMETER LIST (Date and Time) * * *

1) TTI 1
2) TTI 2

And later is information for a design.

REST ENTRY DATA
TMP DIAL:1005 One key:30 Speed key:1000 PRG JOB:32 PRG DIAL:2000 Rest Job file:1003(max:1004) Rest Dial file:2002(max:2002)

Resoucce
Free:0x0ffefdff Bad:0x0000001D CCU:0x00 [P1|XX|XX|XX|S|p|H]
SAF CAPACITY
100% (Rest block:0x1E00)

Receive
Now status 0x00 OK
```

A874M600.WMF

#### **REST ENTRY DATA**

**TEMP DIAL:** Remaining number of destinations that can be programmed at the

ten-key pad.

**One key:** Remaining number of destinations that can be programmed as

**Quick Dials** 

**Speed key:** Remaining number of destinations that can be programmed as

**Speed Dials** 

**PRG JOB:** Remaining number of keystroke programs that can be

programmed

**PRG DIAL:** Remaining number of destinations that can be used in keystroke

programs.

**Rest Job file:** Number of remaining job files that can be used. **Rest Dial file:** Number of remaining destinations that can be used.

#### 4.1.4 FCU ROM VERSION DISPLAY (FUNCTION 02)

- 1. Enter the fax service mode.
- 2. Press 0 2 then 2.

ROM Version: P/N:A2855581 Date: 99-11-30 Ver: 0x00 Dver: 14.00 Area: AD-USA sum: 9DA9 OK

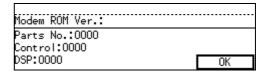
3. Exit the service mode.

NOTE: The check-sum value displayed is calculated in 16-bit little endian format.

A874M507.BMP

#### 4.1.5 MODEM PROGRAM VERSION DISPLAY (FUNCTION 02)

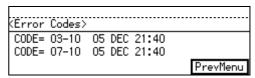
- 1. Enter the fax service mode.
- 2. Press 0 2 then 3.
- 3. Exit the service mode.



A874M508.BMP

# 4.1.6 ERROR CODE DISPLAY (FUNCTION 03)

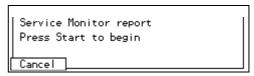
- 1. Enter the fax service mode.
- 2. Press 0 3.
- 3. Press either Prev. or Next to scroll through the error codes.
- 4. Exit the service mode.



A874M009.TIF

# 4.1.7 SERVICE MONITOR REPORT (FUNCTION 04)

- 1. Enter the fax service mode.
- 2. Press 0 4 then 0.
- 3. Exit the service mode.



A874M510.BMP

# Service Tables

# 4.1.8 G3 PROTOCOL DUMP LIST (FUNCTION 05)

- 1. Enter the fax service mode.
- 2. Press 0 5.
- 3. Press 1 then .
- 4. Exit the service mode.

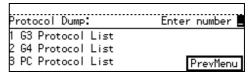
Protocol Dump:	Enter number
1 G3 Protocol List	
2 G4 Protocol List	
3 PC Protocol List	PrevMenu

A874M511.BMP

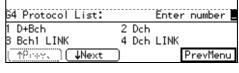
## 4.1.9 G4 PROTOCOL DUMP LIST (FUNCTION 05)

**NOTE:** An optional G4 interface is required to print the G4 protocol dump list.

- 1. Enter the fax service mode.
- 2. Press 0 5.
- 3. Press 2.
- 4. Press one of the following numbers as required:
  - $\Box$  D + Bch
  - 2 Dch
  - 3 Bch1 Link
  - 4 Dch Link
  - $\boxed{5}$  D + Bch2
  - 6 Bch1 Link



A874M511.BMP



A874M512.BMP



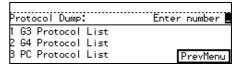
A874M513.BMP

5. Exit the service mode.

#### 4.1.10 PC PROTOCOL DUMPLIST (FUNCTION 05)

**NOTE:** An optional PC fax expander board (PCFE) is required to print the PC protocol dump list.

- 1. Enter the fax service mode.
- 2. Press 0 5.



A874M511.BMP

3. Press 3 then (\*).

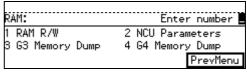


4. Exit the service mode.

A874M514.BMP

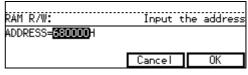
#### 4.1.11 RAM DISPLAY AND REWRITE (FUNCTION 06)

- 1. Enter the fax service mode.
- 2. Press 0 6.
- 3. Press 1.



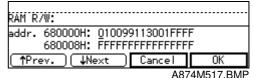
A874M515.BMP

4. Enter the start address of the RAM area to be displayed, then press "OK".



A874M516.BMP

5. Move the cursor to the target address using the arrow keys, then enter a new value (0-9: Ten-key pad, A-F: Quick Dial keys).



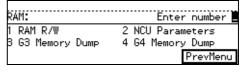
6. To scroll through the RAM addresses: Press "Prev". or "Next".

- To jump to an another address: Press "OK", and go back to step 3.
- 7. Exit the service mode.

# Service Tables

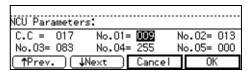
#### 4.1.12 NCU PARAMETERS (FUNCTION 06)

- 1. Enter the fax service mode.
- 2. Press 0 6.
- 3. Press 2.



A874M515.BMP

- 4. Move the cursor to the target parameter using the arrow keys, then enter a new value at the ten-key pad.
- 5. Exit the service mode.



A874M518.BMP

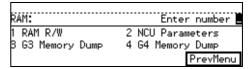
## **4.1.13 RAM DUMP (FUNCTION 06)**

- 1. Enter the fax service mode.
- 2. Press 0 6.
- 3. Press one of the following numbers as required:
  - 3 G3 memory dump list
  - 4 G4 memory dump list

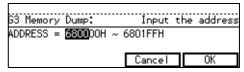
**NOTE:** An optional G4 interface is required to print the G4 memory dump list.

- 4. Enter the first four digits of the start and end addresses, then press "OK"
  Example: Start at 680000, end at 6801FF
  6 8 0 0 6 8 0 1 "OK"
- 6. Exit the service mode.

5. Press <sup>♠</sup>.



A874M515.BMP



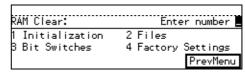
A874M519.BMP



A874M520.BMP

#### 4.1.14 RAM CLEAR (FUNCTION 07)

- 1. Enter the fax service mode.
- 2. Press 0 7.



A874M521.BMP

- 3. Press one of the following numbers, as required:
  - Initializes the bit switches and user parameters, user data in the SRAM, files in the SAF memory, and the clock.
  - 2 Erases all the files stored in the SAF memory.
  - 3 Resets the bit switches and user parameters.
  - 4 Initializes the bit switches and user parameters, user data in the SRAM, and files in the SAF memory.
- 4. The machine automatically returns to standby mode after self-initialization.

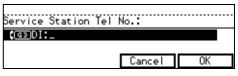
#### **4.1.15 FCU REBOOT**

To initialize the fax unit without erasing files or resetting the bit switches, do one of the following:

- Hold down the "Speed Dial" key for more than 10 s, while the machine is in facsimile mode. This initializes the fax unit only.
- Remove the rear cover and press SW2 on the FCU. This initializes the fax unit only.
- Turn off the main power and operation switches and turn them back on. This initializes the whole machine.
- Hold down the 
   ⊞ and 
   ⊠ keys for more than 10 s. This initializes the whole machine.

# 4.1.16 SERVICE STATION FAX NUMBER (FUNCTION 09)

- 1. Enter the fax service mode.
- 2. Press 0 9.
- 3. Enter the fax number of the service station that will receive Automatic Service Calls from this machine. To use a G4 number, press the "F4" key.



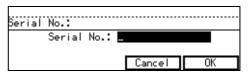
A874M522.BMP

- 4. Press "OK".
- 5. Exit the service mode.

# Service Tables

#### 4.1.17 SERIAL NUMBER (FUNCTION 10)

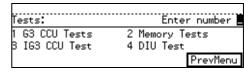
- 1. Enter the fax service mode.
- 2. Press 1 0.
- 3. Enter the fax unit's serial number at the keypad, then press "OK".
- 4. Exit the service mode.



A874M523.BMP

## 4.1.18 MODEM TEST (FUNCTION 11)

- 1. Enter the fax service mode.
- 2. Press 1 1.

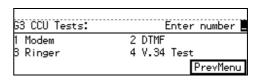


A874M524.BMP

- 3. Press one of the following numbers:
  - Modem test (analog line)
  - Modem test (ISDN line [IG3 CCU])

**NOTE:** An optional ISDN interface is required to test a modem on an ISDN line.

- 4. Press 1 (Modem).
- Choose a modem signal type at the keypad, then press <sup>(\*)</sup>.
   To stop, press <sup>(\*)</sup>.
- 6. Exit the service mode.



A874M525.BMP

Modem:			En	ter number	
01 V21	300bps	02	V27	2400bps	
03 V27	4800bps	04	V29	7200bps	
( 1000	. ↓Next	$\supset$		PrevMen	ū

A874M526.BMP

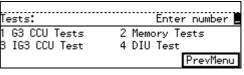
**4.1.19 V.34 MODEM TEST (FUNCTION 11)** 1. Enter the service mode. 2. Press 1 1 then press one of the following numbers: — Modem test (ISDN line [IG3 CCU]) NOTE: An optional ISDN interface is required to test a modem on an ISDN 3. Press one of the following numbers: – Modem test (analog line) is selected Enter number - Modem test (ISDN line [IG3 CCU]) is Symbol Rate 2400baud 2 Data Rate 2400bps selected Cancel OK **NOTE:** An optional ISDN interface is A874M527.BMP required to test a modem on an ISDN 4. Select a symbol rate and a data rate, then press OK. ymbol Rate: Enter number V34 2400baud 2 V34 3000baud 1 - Select a symbol rate V34 3200baud 4 V34 2800baud V34 3429baud PrevMenu A874M528.BMP 2 - Select a data rate Data Rate: Enter number 01 V34 2400bps 03 V34 7200bps 5. Press ( to start the test. 02 V34 4800bps 04 V34 9600bps To stop the test, press . ```` ↓Next PrevMenu 6. Exit the service mode. A874M529.BMP

#### 4.1.20 DTMF TEST (FUNCTION 11)

- 1. Enter the fax service mode.
- 2. Press 1 1.
- 3. Press one of the following numbers:
  - – DTMF test (analog line)
  - 3 DTMF test (ISDN line)

**NOTE:** A G4 interface is required to test DTMF tones on an ISDN line.

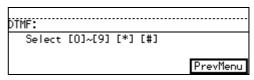
- 4. Press 2.
- 5. Choose a DTMF signal type at the keypad, then press . To stop the test, press .



A874M524.BMP

G3 CCU Tests:	Enter number 🖺
1 Modem	2 DTMF
3 Ringer	4 V.34 Test
	PrevMenu

A874M525.BMP

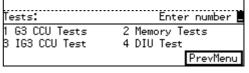


A874M530.BMP

# Service Tables

# 4.1.21 RINGER TEST (FUNCTION 11)

- 1. Enter the fax service mode.
- 2. Press 1 1.



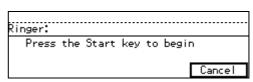
A874M524.BMP

3. Press 1.

G3 CCU Tests: Enter number 1 Modem 2 DTMF 3 Ringer 4 V.34 Test PrevMenu

A874M525.BMP

- 4. Press 3 then .
  To stop the test, press .
- 5. Exit the service mode.



A874M531.BMF

#### 4.1.22 MEMORY TEST (FUNCTION 11)

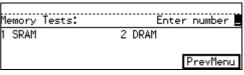
- 1. Enter the fax service mode.
- 2. Press 1 1.
- 3. Press 2.
- 4. Press one of the following numbers:
  - 1 SRAM test
  - 2 DRAM test
- 5. Press (\*) to start the test.

  To stop the test, press (\*).

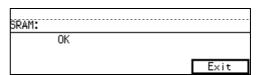
  If the test is successful, the display shows "OK".

If the test is unsuccessful, the display shows "NG".

6. Exit the service mode.



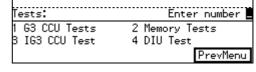
A874M532.BMP



A874M533.BMP

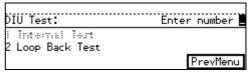
#### 4.1.23 DIU TEST (FUNCTION 11)

- 1. Enter the fax service mode.
- 2. Press 1 1.



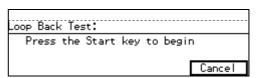
A874M524.BMP

3. Press 4.



A874M534.BMP

- 4. Press 2 then .
  To stop the test, press .
- 5. Exit the service mode.

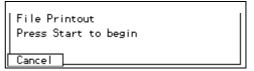


A874M535.BMP

#### 4.1.24 FILE PRINTOUT (FUNCTION 13)

- 1. Enter the fax service mode.
- Press ☐ 3 then ⑤.
   The machine prints all the files stored in the SAF memory, including confidential messages.

**NOTE:** Do not use this function, unless the customer is having trouble printing confidential messages or recovering files stored using the memory lock feature.



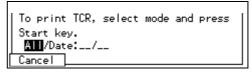
A874M536.BMP

# Service Tables

#### 4.1.25 JOURNAL PRINTOUT (FUNCTION 14)

- 1. Enter the fax service mode.
- 2. Press 1 4.
- 3. Either:

Choose All - The machine prints all the communication records on the report. The maximum is 100 records, or 900 records if the optional EXFUNC board is installed. Specify a date - The machine prints all communication records after the specified date.



A874M537.BMP

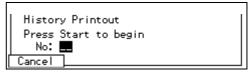
- 4. Press (\*).
- 5. Exit the service mode.

#### 4.1.26 USAGE LOG PRINTOUT (FUNCTION 15)

The following functions are for designer use only. However, list 5 (SC history) may be useful.

- 1. Enter the fax service mode.
- 2. Press 1 5.
- 3. Press the number, then press <sup>♠</sup>. 

  5 SC history



A874M538.BMP

4. Exit the service mode.

## 4.1.27 DATA TRANSFER (FUNCTION 16)

This function allows ROM and SRAM data transfer between the FCU inside the machine and an external flash memory card or FCU. Refer to the following sections for details.

- Section 6.4.1 FCU ROM download from a flash memory card
- Section 6.4.2 FCU ROM upload to a flash memory card
- Section 6.4.3 SRAM backup to a flash memory card
- Section 6.3.3 SRAM restore from a flash memory card backup
- Section 6.3.2 SRAM restore from FCU

BIT SWITCHES 14 January, 2000

#### 4.2 BIT SWITCHES

#### **⚠WARNING**

Do not adjust a bit switch or use a setting that is described as "Not used", as this may cause the machine to malfunction or to operate in a manner that is not accepted by local regulations. Such bits are for use only in other areas, such as Japan.

**NOTE:** Default settings for bit switches are not listed in this manual. Refer to the System Parameter List printed by the machine.

The switches that have been changed from previous model (NAD) is marked "\*".

#### 4.2.1 SYSTEM SWITCHES

Syst	System Switch 00			
No	FUNCTION	COMMENTS		
0-1	Not used	Do not change the settings.		
2	Technical data printout on the Journal  0: Disabled  1: Enabled	1: Instead of the personal name, the following data are listed on the Journal for each G3 communication.		
e.g. 0000 32V34 288/264 L0100 03 04  (1) (2)(3) (4) (5) (6) (7) (8)  (1): EQM value (Line quality data). A larger number means more errors.  (2): Symbol rate (V.34 only)  (3): Final modem type used  (4): Starting data rate (for example, 288 means 28.8 kbps)  (5): Final data rate  (6): Rx revel (refer to the note after this table for how to read the rx level)  (7): Total number of error lines that occurred during non-ECM reception.  (8): Total number of burst error lines that occurred during non-ECM reception.  Note:  EQM and rx level are fixed at "FFFF" in tx mode.  The seventh and eighth numbers are fixed at "00" for transmission records and ECM reception records.		(6) (7) (8) hta). A larger number means more errors.  Imple, 288 means 28.8 kbps)  after this table for how to read the rx level) that occurred during non-ECM reception.  Tilnes that occurred during non-ECM reception.		
Rx level calculation  Example: 0000 32 V34 288/264 L 01 00 03 04  The four-digit hexadecimal value (N) after "L" indicates the rx level. The high byte is given first, followed by the low byte. Divide the decimal v by -16 to get the rx level.				
	In the above example, the decir So, the actual rx level is 256/-16	mal value of N (= 0100 [H]) is 256. 6 = -16 dB		
3	Not used	Do not change the setting.		

O	Cycatom Cyclich 00				
	System Switch 00				
No	FUNCTION	COMMENTS			
4 *	Line error marks on received pages  0: Disabled  1: Enabled	If this bit is 1, a mark will be printed on the left edge of the page at any place where a line error occurred in the data. Such errors are caused by a noisy line, for example.			
5	G3/G4 communication parameter display  0: Disabled  1: Enabled	This is a fault-finding aid. The LCD shows the key parameters (see below). This is normally disabled because it cancels the CSI display for the user. Be sure to reset this bit to 0 after testing.			
6	Protocol dump list output after each communication  0: Off  1: On	This is only used for communication troubleshooting. It shows the content of the transmitted facsimile protocol signals. Always reset this bit to 0 after finishing testing. If system switch 09 bit 6 is at "1", the list is only printed if there was an error during the communication.			
7	Amount of protocol dump data in one protocol dump list printout operation <b>0:</b> Up to the limit of the memory area for protocol dumping <b>1:</b> Last communication only	Change this bit to 1 if you want to have a protocol dump list of the last communication only. If bit 6 is turned on, the machine prints a protocol dump list for the last communication only, regardless of this bit setting. If system switch 09 bit 6 is at "1", the list is only printed if there was an error during the communication.			

#### **G3 Communication Parameters**

1				
Modem rate	336: 33600 bps 168: 16800 bps			
	312: 31200 bps 144: 14400 bps			
	288: 28800 bps 120: 12000 bps			
	264: 26400 bps 96: 9600 bps			
	240: 24000 bps 72: 7200 bps			
	216: 21600 bps 48: 4800 bps			
	192: 19200 bps 24: 2400 bps			
Resolution	S: Standard (8 x 3.85 dots/mm)			
	D: Detail (8 x 7.7 dots/mm)			
	F: Fine (8 x 15.4 dots/mm)			
	SF: Superfine (16 x 15.4 dots/mm)			
	21: Standard (200 x 100 dpi)			
	22: Detail (200 x 200 dpi)			
	44: Superfine (400 x 400 dpi)			
Compression	MMR: MMR compression			
mode	MR: MR compression			
	MH: MH compression JBO: JBIG compression (Optional mode)			
	JBB: JBIG compression (Basic mode)			
Communication	ECM: With ECM			
mode	NML: With no ECM			

BIT SWITCHES 14 January, 2000

Width and reduction	A4: A4 (8.3"), no reduction B4: B4 (10.1"), no reduction A3: A3 (11.7"), no reduction		
I/O rate	0: 0 ms/line 25: 2.5 ms/line 5: 5 ms/line <b>Note:</b> "40" is displayed v protocol.	10: 10 ms/line 20: 20 ms/line 40: 40 ms/line  vhile receiving a fax message using AI short	

# **G4 Communication Parameters**

Compression	MMR: MMR compression
mode	MR: MR compression
	MH: MH compression
Resolution	21: Standard (200 x 100 dpi)
	22: Detail (200 x 200 dpi)
	44: Superfine (400 x 400 dpi)
Width and	A4: A4 (8.3"), no reduction
reduction	B4: B4 (10.1"), no reduction
	A3: A3 (11.7"), no reduction
Transfer	T: Transfer
	- : Other
Confidential	C: Confidential
	- : Other
Other parameters	The following information is shown in 6-bit format. Bit 1 is the first
	bit from the left, and bit 6 is at the right end.
	Bit 1 - Smoothing 0: Off, 1: On
	(Smoothing is disabled in halftone mode.)
	Bit 2 - CIL printing 0: On, 1: Off
	Bit 3 - Not used
	Bit 4 - mm/inch conversion 0: Off, 1: On
	Bit 5 - Engine type 0: mm, 1: inches
	Bit 6 - Document resolution unit 0: mm, 1: inches

Syst	System Switch 01				
No	FUNCTION	COMMENTS			
0	Automatic Service Call at PM  0: Disabled  1: Enabled	This bit switch determines whether the machine will send an Auto Service Call to the service station when it is time for PM.  Cross reference Auto service calls: Section 2.1			
1-7	Not used	Do not change the settings.			

System Switch 02				
No	FUNCTION		UNCTION	COMMENTS
0-3	Not us	sed		Do not change the settings.
4	File re	tentio	on time	1: A file that had a communication error will not
			s on User	be erased unless the communication is
			24 [18(H)]	successful.
	<b>1:</b> No	limit		
5	Not us	sed		Do not change the settings.
6	Memo	ry rea	ad/write by RDS	(0,0): All RDS systems are always locked out.
7	Bit 7	6	Setting	(0,1), (1,0): Normally, RDS systems are locked
	0	0	Always disabled	out, but the user can temporarily switch RDS on
	0	1	User selectable	to allow RDS operations to take place. RDS will
	1	0	User selectable	automatically be locked out again after a certain
	1	1	Always enabled	time, which is stored in System Switch 03. Note
				that if an RDS operation takes place, RDS will not
				switch off until this time limit has expired.
				(1,1): At any time, an RDS system can access the
				machine.

Syst	System Switch 03			
No	FUNCTION	COMMENTS		
0	Length of time that RDS is	00 - 99 hours (BCD).		
to	temporarily switched on when			
7	bits 6 and 7 of System Switch	This setting is only valid if bits 6 and 7 of System		
	02 are set to "User selectable"	Switch 02 are set to "User selectable".		
		The default setting is 24 hours.		

Syst	System Switch 04				
No	FUNCTION	COMMENTS			
0-2	Not used	Do not change the settings.			
3	Printing dedicated tx parameters on Quick/Speed Dial Lists  0: Disabled  1: Enabled	1: Each Quick/Speed dial number on the list is printed with the dedicated tx parameters (8 bytes each).  The last 10 bytes of data are the programmed dedicated tx parameters; 32 bytes of data are printed (the other 22 bytes have no use for service technicians).			
4	Not used	Do not change the settings.			

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Syst	tem Switch 04	
No	FUNCTION	COMMENTS
5	Memory file transfer operation  0: User level  1: Service level	If the machine is unable to print fax messages due to a mechanical problem, change this bit to 0 to transfer all messages in the memory (including confidential rx messages) to an another terminal. Always reset this bit to 1 after transfer. However, this bit can be left at 0, if the customer's keyoperators want to transfer the files themselves.  Procedure  1. Enter service mode and change this bit to 0. 2. Exit the service mode. 3. Enter the user tools, and select "Keyoperator settings". 4. Choose "03" and specify a destination for the machine to transfer all the files to. 5. Press "Start". 6. After the machine transfers the memory files, enter the service mode and reset this bit to 1. Otherwise, anybody who knows how to enter the key-operator mode can transfer confidential messages.
6	G3 CSI/G4 Terminal ID programming level  0: User level  1: Service level	1: The CSI and Terminal ID can only be programmed by a technician (in the user tools). The Terminal ID can only be programmed if a Group 4 option is installed.
7	Telephone line type programming mode  0: User level  1: Service level	1: Telephone line type selection (choosing tone dial or pulse dial) can only be programmed by a technician (in the user tools).

Syst	System Switch 05		
No	FUNCTION	COMMENTS	
0-1	Not used	Do not change the settings.	
2	Display of both RTI and CSI on the LCD  0: Disabled  1: Enabled	1: An RTI will be displayed until phase B of the protocol sequence, and a CSI will be displayed after phase C.	
3-7	Not used	Do not change the settings.	

Syst	System Switch 06 *		
No	FUNCTION	COMMENTS	
0 to 7	Margin setting for Create Margin Transmission	71 to 99 (BCD) %. This setting determines the reduction ratio when the user uses the Create Margin Transmission feature. Default setting:1001 0011 (93%)	

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System Switch 07 - Not used (Do not change the factory settings.)

System Switch 08 - Not used (Do not change the factory settings.)

Syst	em Switch 09	
No	FUNCTION	COMMENTS
0	Addition of image data from confidential transmissions on the transmission result report <b>0:</b> Disabled <b>1:</b> Enabled	If this feature is enabled, the top half of the first page of confidential messages will be printed on transmission result reports.
1	Inclusion of communications on the Journal when no image data was exchanged.  O: Disabled 1: Enabled	<ul> <li>0: Communications that reached phase C (message tx/rx) of the T.30 protocol are listed on the Journal.</li> <li>1: Communications that reached phase A (call setup) of T.30 protocol are listed on the Journal. This will include telephone calls.</li> </ul>
2	Automatic error report printout <b>0:</b> Disabled <b>1:</b> Enabled	Error reports will not be printed.     Error reports will be printed automatically after failed communications.
3	Printing of the error code on the error report  0: No 1: Yes	1: Error codes are printed on the error reports.
4	Not used	Do not change the settings.
5	Power failure report  0: Disabled 1: Enabled	1: A power failure report will be automatically printed after the power is switched on if a fax message disappeared from the memory when the power was turned off last.
6	Conditions for printing the protocol dump list  0: Print for all communications  1: Print only when there is a communication error	This switch becomes effective only when system switch 00 bit 6 is set to 1.  1: Set this bit to 1 when you wish to print a protocol dump list only for communications with errors.
7	Priority given to various types of remote terminal ID when printing reports  0: RTI > CSI > Dial label > Tel. number  1: Dial label > Tel. number > RTI > CSI	This bit determines which set of priorities the machine uses when listing remote terminal names on reports. In G4 communication, G4_TID (Terminal ID) is used instead of RTI or CSI.  Dial Label: The name stored, by the user, for the Quick/Speed Dial number.

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Syst	em Switch 0A	
No	FUNCTION	COMMENTS
0-2	Not used	Do not change the settings.
3	Continuous polling reception  O: Disabled 1: Enabled	This feature allows a series of stations to be polled in a continuous cycle. This will continue until the polling reception file is erased. The dialing interval is the same as memory transmission.
4	Dialing on the ten-key pad when the external telephone is off-hook  0: Disabled 1: Enabled	O: Prevents dialing from the ten-key pad while the external telephone is off-hook. Use this setting when the external telephone is not by the machine, or if a wireless telephone is connected as an external telephone.  1: The user can dial on the machine's ten-key pad when the handset is off-hook.
5	On hook dial  0: Disabled 1: Enabled	0: On hook dial is disabled.
6	Line used for G3 transmission <b>0</b> : PSTN <b>1</b> : ISDN	If an ISDN unit has been installed, this bit determines whether G3 transmissions go out over the PSTN or the ISDN.
7	Line used when the machine falls back to G3 from G4 if the other end is not a G4 machine <b>0</b> : PSTN <b>1</b> : ISDN	This bit switch has no effect if Communication Switch 07 bit 0 is set to 0.

System Switch 0B - Not used (Do not change the factory settings.)	
System Switch 0C - Not used (Do not change the factory settings.)	
System Switch 0D - Not used (Do not change the factory settings.)	

Syst	System Switch 0E		
No	FUNCTION	COMMENTS	
0-2	Not used	Do not change the settings.	
3	Action when the external handset goes off-hook  0: Manual tx and rx operation  1: Memory tx and rx operation (the display remains the same)	<ul> <li>O: Manual tx and rx are possible while the external handset is off-hook. However, memory tx is not possible.</li> <li>1: The display stays in standby mode even when the external handset is used, so that other people can use the machine for memory tx operation. Note that manual tx and rx are not possible with this setting.</li> </ul>	
4-7	Not used	Do not change the settings.	

Syst	tem Switch 0F	
No	FUNCTION	COMMENTS
0	Country code for functional	This country code determines the factory settings
to	settings (Hex)	of bit switches and RAM addresses. However, it
7		has no effect on the NCU parameter settings and
	00: France 11: USA	communication parameter RAM addresses.
	01: Germany 12: Asia	
	02: UK 13: Japan	Cross reference
	03: Italy 14: Hong Kong	NCU country code: Function 06, parameter C.C.
	04: Austria 15: South Africa	
	05: Belgium 16: Australia	
	06: Denmark 17: NewZealand	
	07: Finland 18: Singapore	
	08: Ireland 19: Malaysia	
	09: Norway 1A: China	
	0A: Sweden 1B: Taiwan	
	0B: Switz. 20: Turkey	
	0C: Portugal 21: Greece	
	0D: Holland	
	0E: Spain	
	0F: Israel	

System Switch 10		
No	FUNCTION	COMMENTS
0	Threshold memory level for	Threshold = N x 128 kbytes + 256 kbytes
to	parallel memory transmission	N can be between 00 - FF(H)
7		Default setting: 02(H) = 512 kbytes

Syst	System Switch 11		
No	FUNCTION	COMMENTS	
0	TTI printing position <b>0:</b> Superimposed on the page data <b>1:</b> Printed before the data leading edge	Change this bit to 1 if the TTI overprints information that the customer considers to be important (G3 transmissions).	
1	TSI (G3) or CIL/TID (G4) printing position  0: Superimposed on the page data  1: Printed before the data leading edge	Change this bit to 1 if the TSI (G3) or CIL/TID (G4) overprints information that the customer considers to be important.  G4: Europe model only	
2	Not used	Do not change the factory settings.	
3 *	TTI used for broadcasting  0: The TTIs selected for each Quick/Speed dial are used  1: The same TTI is used for all destinations	1: The TTI (TTI_1 or TTI_2) which is selected with user switch 01 bit 6 is used for all destinations during broadcasting.	

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Syst	System Switch 11		
No	FUNCTION	COMMENTS	
4 *	Type of TTI used for transmission using the tenkey pad  0: TTI_1  1: TTI_2	1: The machine uses TTI_2 when the user dials the destination using the ten-key pad. It is also used for polling transmission and manual transmission using the handset.	
5-6	Not used	Do not change the factory settings.	
7	Use of parallel memory transmission with G4 transmission  0: Disabled 1: Enabled	This determines whether parallel transmission can be used with a G4 transmission or not.  Note that this bit is only effective if Parallel Memory transmission is enabled (User Parameter 07 - bit 2).	

Syst	System Switch 12		
No	FUNCTION	COMMENTS	
0	TTI/CIL printing position in the	TTI/CIL: 08 to 64 (BCD) mm	
to	main scan direction	Input even numbers only.	
7		This setting determines the print start position for	
	CIL: Command Information Line (Group 4)	the TTI and CIL from the left edge of the paper. If the TTI is moved too far to the right, it may overwrite the file number which is on the top right of the page. On an A4 page, if the CIL is moved over by more than 60 mm, it may overwrite the page number.	

System Switch 13 - Not used (do not change the settings)		
System Switch 14 - Not used (do not change the settings)		

Syst	System Switch 15		
No	FUNCTION	COMMENTS	
0	Not used	Do not change the settings.	
1	Going into the Night mode automatically  0: Enabled  1: Disabled	1: The machine will restart from the Energy Saver mode quickly, because the +5V power supply is active even in the Energy Saver mode.	
2	Protocol dump data backup  0: Disabled  1: Enabled	1: The machine backs up the protocol dump data for approximately one hour when the main switch is turned off, in the same way as image data.	
3-7	Not used	Do not change the settings.	

Syst	System Switch 16		
No	FUNCTION	COMMENTS	
0 *	Parallel Broadcasting  0: Disabled  1: Enabled	1: When the G4 unit is installed, the machine sends messages simultaneously using both available ports (PSTN/ISDN) during broadcasting.	
1-7	Not used	Do not change the settings.	

System Switch 17 - Not used (do not change the settings)

System Switch 18 - Not used (do not change the settings)

Syst	System Switch 19		
No	FUNCTION	COMMENTS	
0 to 2	Key acknowledgement tone volume adjustment <b>000</b> (Min.: OFF)- <b>111</b> (Max.) Default setting – 011	This controls the volume of this tone when the machine is in fax mode (it has no effect on the tone when the machine is in copier or printer mode).	
3-6	Not used	Do not change the settings.	
7	Special Original mode  0: Disabled  1: Enabled	1: If the customer frequently wishes to transmit a form or letterhead which has a colored or printed background, change this bit to "1". "Special Original" can be selected in addition to the "Text", "Text/Photo" and "Photo" modes.  Cross reference  Type of special original mode – Scanner switch 00 bit 0.	

System Switch 1A - Not used (do not change the settings)
System Switch 1B - Not used (do not change the settings)

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Syst	System Switch 1C		
No	FUNCTION	COMMENTS	
0	PC-Fax Expander option 0: Not installed 1: Installed	Change this bit to 1 when installing the PC-Fax Expander.	
1	To omit the PSTN access code during a PC-Fax transmission  0: Disabled  1: Enabled	1: The machine does not dial the PSTN access code programmed in the PC-Fax application during PC-Fax memory transmission.  This function becomes effective only when the PC fax application dials using a Quick/Speed/Group Dial stored in the fax machine.  The machine will not omit dialing the PSTN access code when a destination number is programmed manually.	
2	Not used	Do not change the settings.	
4	Deleting the file when an error occurs during PC data storage to the SAF  0: Not cleared  1: Cleared  Resolution unit used for PC-	This function is effective for PC memory transmission.  0: The pages stored in the SAF will be transmitted from the machine.  1: All data is cleared when an error occurs. However, if the SAF memory becomes full during data storage, the setting of system bit switch 1E bit 1 determines how data is treated. This function is also effective for PC printing using the PCFE option for the fax board.  This bit determines the resolution unit used for PC	
	Fax communication  0: mm  1: inches	fax communication.  This is because the PC fax application cannot automatically adjust the resolution unit.  This setting is also effective for PC scanning using the PCFE option for the fax board.	
5-6	Not used	Do not change the settings.	
7	PC protocol dump list output after each PC communication 0: Off 1: On	<ul> <li>1: This is only used for PC communication troubleshooting.</li> <li>Communications between the DIU (PCFE board) and a host PC are logged on the PC dump list.  If system switch 09 bit 6 is at "1", the list is only printed if there was an error during the communication.</li> <li>PC scan and PC print jobs using the PCFE option for the fax board are printed on the Journal.</li> <li>The Data-in LED turns on while data is coming in and going out to the PC.</li> <li>Be sure to reset this bit to "0" after a test.</li> </ul>	

System Switch 1D - Not used (do not change the settings)

Syst	System Switch 1E		
No	FUNCTION	COMMENTS	
0	Communication after the Journal data storage area has become full 0: Impossible 1: Possible	This setting is effective only when Automatic Journal printout is enabled but the machine cannot print the report (e.g., no paper).  O: If the buffer memory of the communication records for the Journal has become full, fax communications will become impossible, to prevent overwriting the communication records before the machine prints them out.  1: If the buffer memory of the communication records for the Journal is full, fax communications are still possible. But the machine will overwrite the oldest communication records.  Cross Reference  Automatic Journal output - User switch 03 bit 7  Number of communication records for the Journal:  100 records (standard)  900 records (with the EXFUNC board installed)	
1	Action when the SAF memory has become full during scanning  0: The current page is erased.  1: The entire file is erased.	O: If the SAF memory becomes full during scanning, the successfully scanned pages are transmitted.  1: If the SAF memory becomes full during scanning, the file is erased and no pages are transmitted.  This bit switch is ignored for parallel memory transmission.	
2	RTI/CSI display priority 0: RTI 1: CSI	This bit determines which identifier, RTI or CSI, is displayed on the LCD while the machine is communicating in G3 non-standard mode.	
3	File No. printing  0: Enabled  1: Disabled	1: File numbers are not printed on any reports.	
4	Action when authorized reception is enabled but authorized RTIs/CSIs are <b>not yet</b> programmed  O: All fax reception is disabled 1: Faxes can be received if the sender has an RTI or CSI	If authorized reception is enabled but the user has stored no acceptable sender RTIs or CSIs, the machine will not be able to receive any fax messages.  If the customer wishes to receive messages from any sender that includes an RTI or CSI, and to block messages from senders that do not include an RTI or CSI, change this bit to "1", then enable Authorized Reception.  Otherwise, keep this bit at "0 (default setting)".	
5	Address display priority in the AI redial mode  0: RTI/CSI  1: Telephone number	O: When the machine has both RTI/CSI and the telephone number information, the machine displays RTI/CSI.  1: The machine always displays the telephone number.	

Syst	System Switch 1F		
No	FUNCTION	COMMENTS	
0	Not used	Do not change the settings.	
1	Report printout after an original jam during SAF storage or if the SAF memory fills up  0: Enabled 1: Disabled	O: When an original jams, or the SAF memory overflows during scanning, a report will be printed.  Change this bit to "1" if the customer does not want to have a report in these cases.  Memory tx – Memory storage report  Parallel memory tx – Transmission result report	
2	Not used	Do not change the settings.	
4	Received fax print start timing (G3 reception)  0: After receiving each page 1: After receiving all pages Received fax print start timing (G4 reception)  0: After receiving each page 1: After receiving all pages	O: The machine prints each page immediately after the machine receives it.  1: The machine prints the complete message after the machine receives all the pages in the memory.	
5-6	Not used	Do not change the factory settings.	
7	Action when a fax SC has occurred  0: Automatic reset  1: SC code display	<ul> <li>0: When the fax unit detects a fax SC code other than SC1201 and SC1207, the fax unit automatically resets itself.</li> <li>1: When the fax unit detects any fax SC code, the fax unit displays the SC code and stops.</li> </ul>	
		Cross Reference Fax SC codes - See "Troubleshooting"	

# **4.2.2 SCANNER SWITCHES**

Scar	Scanner Switch 00		
No	FUNCTION	COMMENTS	
0	Type of special original mode  0: Monotone background  1: Colored background	This setting determines the scanner parameters used for special original mode.  0: This setting is for originals with random background of constant density, such as seen on banknotes (faxing banknotes is not recommended!).  1: This setting is for originals with background of constant density, such as those made on coloured paper.  This switch becomes effective only when system switch 19 bit 7 is set to 1.	
1-3	Not used	Do not change the settings.	
4	OR processing (Text mode)  0: Disabled  1: Enabled	1: Each pair of scan lines goes through OR processing before transmission.	
5-7	Not used	Do not change the settings.	

Scar	Scanner Switch 01		
No	FUNCTION	COMMENTS	
0 to 4	Scan density step value (Text mode)	When scan density is adjusted manually away from the Normal setting, the threshold value for binary picture processing changes for each step from the value specified by Scanner Switch 02, by the amount programmed here.  For example, with the default setting (14), the threshold value changes as follows.  +3 (Darkest): 77 (= 91 - 14)  +2: 91 (= 105 - 14)  +1: 105 (= 119 - 14)  0 (Normal): 119 (Scanner Switch 02 setting)  -1: 133 (= 119 + 14)  -2: 147 (= 133 + 14)  -3 (Lightest): 161 (= 147 + 14)  The value can be between 00 and 1F(H) [= 31(D)].  For smaller steps, input a lower value.	
5-7	Not used	Do not change the settings.	

Scal	Scanner Switch 02		
No	FUNCTION	COMMENTS	
0 to 7	Binary picture processing: Threshold for Text mode - Normal setting (center position)	This setting determines the threshold value for binary picture processing in Text mode (when the scan density setting is at the center).  The value can be between 01 and FF. For a darker threshold, input a lower value.  Default setting: 77(H) = 119(D)	

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Scar	Scanner Switch 03		
No	FUNCTION	COMMENTS	
0 to 7	Binary picture processing: Threshold for Photo and Text/Photo mode - Normal setting (center position)	This setting determines the threshold value for binary picture processing in Text/Photo mode (when the scan density setting is at the center). The value can be between 01 and FF. For a darker threshold, input a lower value. Default setting: 23(H) = 35(D)	

Scanner Switch 04 - Not used (do not change the settings)
Scanner Switch 05 - Not used (do not change the settings)

Scar	Scanner Switch 06			
No	FUNCTION	COMMENTS		
0	MTF filter level (Text mode)			
to	The value can be between 0(Off) and F. For a weaker threshold, input a lower			
3	value.			
	Default setting: 6			
	This setting is independent from the threshold specified by the copier SP modes.			
4	MTF filter level (Text/Photo mode)			
to	The value can be between 0(Off) and F. For a weaker threshold, input a lower			
7	value.			
	Default setting: 6			
	This setting is independent from	the threshold specified by the copier SP modes.		

Scar	Scanner Switch 07			
No	FUNCTION	COMMENTS		
0 to 2	Smoothing filter level (Photo mode)	The value can be between 0(Off) and 7. For a weaker threshold, input a lower value.  Default setting: 2 This setting is independent from the threshold setting specified by the copier SP modes.		
3-7	Not used	Do not change the settings.		

Scanner Switch 08 - Not used (do not change the settings)		
Scanner Switch 09 - Not used (do not change the settings)		

Scar	Scanner Switch 0A			
No	FUNCTION	COMMENTS		
0	Independent dot erase level	The value can be between 0 (Off) and 4.		
to 2	(Text modes)	For a higher threshold, input a higher value (larger dots are erased).  Default setting: 2  This setting is independent from the threshold setting specified by the copier SP modes.		
3-7	Not used	Do not change the settings.		

Scar	Scanner Switch 0B *		
No	FUNCTION	COMMENTS	
0	Scan margin setting (top and bottom margin in book scan mode, and top margin in		
to	ADF mode)		
3	The setting can be between 0 and F (H) (in mm).		
	Default setting: 3 mm		
4-7	Not used	Do not change the settings.	

Scanner Switch 0C		
No	FUNCTION	COMMENTS
0	Action when an original jam has occurred while scanning the original into memory for memory tx  0: Continues scanning after recovery  1: Stops scanning and erases all scanned pages for that job	This bit is only effective when parallel memory tx is disabled (user parameter 07 - bit 2). If parallel memory tx is enabled, the machine always erases the scanned pages when an original jam occurs. The machine then asks the user to retry from the first page, even if the parallel memory tx is not actually used.  O: The machine displays a message asking the user to put the jammed page back into the original stack, and continues scanning.  The message is displayed for the time period specified by scanner switch 0E, bit 2.  1: The machine erases all the scanned pages and asks the user to retry from the first page.
1 to 2	Setting when an original size cannot be recognized  Bit 2 1 Setting  0 0 Depending on the copier's setting  0 1 A5 D  1 0 A5 D  1 No original	When both bits are set to "0", the machine recognizes an original size depending on SP4-303 in copier service mode.
3-5	Not used	Do not change the settings.
6	Scan width used for a document set in the ADF when the width is less than 230 mm.  0: A4 (210 mm) 1: LT (216 mm)	This bit is set at "1" when the country code is set to the US.
7	Sub-scan length correction using ADF  0: Enabled  1: Dsabled	<ul><li>0: The machine regards originals as following table.</li><li>1: The original length data from the ADF sensor is used.</li></ul>

#### • Scanner Switch 0C bit 6 = 0

Before sub-scan length correction	After sub-scan length correction
Under 135mm	128mm (B6 short edge length)
136mm – 157mm	148mm (A5 short edge length)
158mm – 192mm	182mm (B6 long edge length)
193mm – 223mm	210mm (A4 short edge length)
248mm – 266mm	257mm (B5 long edge length)
267mm – 287mm	279mm (LT long edge length)
288mm – 307mm	297mm (A4 long edge length)
355mm – 374mm	364mm (B4 long edge length)
410mm – 425mm	420mm (A3 long edge length)
Over 426mm	432mm (DLT long edge length)

#### • Scanner Switch 0C bit 6 = 1

Before sub-scan length correction	After sub-scan length correction
Under 146mm	140mm (HLT short edge length)
158mm – 192mm	182mm (B6 long edge length)
193mm – 223mm	216mm (LT short edge length)
248mm – 266mm	257mm (B5 long edge length)
267mm – 287mm	279mm (LT long edge length)
288mm – 307mm	297mm (A4 long edge length)
346mm – 366mm	356mm (LG long edge length)
Over 418mm	432mm (DLT long edge length)

Scar	Scanner Switch 0D		
No	FUNCTION	COMMENTS	
0	Scan magnification ratio fine tur	ning (main scan direction)	
1	$\binom{0}{0} = 0\%, \binom{1}{0} = -1.5\%, \binom{0}{1} = +1.5\%, \binom{1}{1} = \text{Do not use this setting}$		
	The actual magnification ratio is the sum of the SP mode 4-008 setting and this setting.		
2	Scan magnification ratio fine tuning (sub scan direction)		
3	$\binom{0}{0} = 0\%, \binom{1}{0} = -1.5\%, \binom{0}{1} = +1.5\%, \binom{1}{1} = \text{Do not use this setting}$		
	The actual magnification ratio is the sum of the SP mode 4-101 setting and this setting.		
4-6	Not used	Do not change the settings.	
7	Scan width for A5 lengthwise or B5 lengthwise originals  0: 210 mm (8.5")	<b>0:</b> The machine scans the original as 210 mm (8.5") width. The transmitted image has a blank	
	1: Original width	area on the right.  1: The machine scans 148 mm (A5) or 182 mm (B5) and centers the scanned data on a 216 mm width transmitted image.	

Scar	Scanner Switch 0E		
No	FUNCTION	COMMENTS	
0	Wait time for the next page when scanning a book original into memory  0: 60 s  1: 30 s	This bit determines how long the machine waits for the next page when scanning a book original for memory transmission. If this timer expires, the machine transmits all the pages scanned so far as one document.  Note: In immediate tx or parallel memory tx, the wait time for the next page is 10 s.	
1	Scan resolution unit (except standard resolution in book scan mode) 0: mm 1: inches	This bit determines which resolution unit will be used for scanning a fax message.  Default setting: mm	
2	ADF jam alarm display time 0: 60 s 1: 30 s	The bit is only effective when bit 0 of scanner bit switch 0C is "0". This bit determines how long the machine displays the ADF jam alarm after a jam occurred.	
3-7	Not used	Do not change the settings.	

Scar	Scanner Switch 0F		
No	FUNCTION	COMMENTS	
0	Image rotation before transmission (A4/LT sideways) 0: Disabled 1: Enabled	This bit determines whether the machine rotates the scanned image by 90 degrees before transmission.  If this bit is set at 1, A4 (LT) sideways images (297 mm width in the protocol) will be transmitted as A4 (LT) lengthwise images (216 mm width in the protocol).  Refer to Image Rotation Before Transmission in chapter 2 for more details.	
1	Not used	Do not change the settings	
2	Image rotation before transmission (A5/HLT lengthwise)  0: Disabled  1: Enabled	This bit determines whether the machine rotates the scanned image by 90 degrees before transmission.  If this bit is set at "1", A5 (HLT) lengthwise images will be transmitted as A4 (LT) width images (216 mm width in the protocol).  Refer to Image Rotation Before Transmission in chapter 2 for more details.	
3-7	Not used	Do not change the settings.	

BIT SWITCHES

# **4.2.3 PRINTER SWITCHES**

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Prin	Printer Switch 00		
No	FUNCTION	COMMENTS	
0	Page separation mark  0: Disabled  1: Enabled	O: No marks are printed.  1: If a received page has to be printed out on two sheets, an asterisk inside square brackets is printed at the bottom right hand corner of the first sheet, and a "2" inside a small box is printed at the top right hand corner of the second sheet. This helps the user to identify pages that have been split.	
1	Repetition of data when the received page is longer than the printer paper  0: Disabled  1: Enabled	<ul> <li>0: The next page continues from where the previous page left off.</li> <li>1: The final few mm of the previous page are repeated at the top of the next page. The amount of repeated data depends on printer switch 04, bits 5 and 6.</li> <li>See Sub Scan Reduction and Page Separation in section 2 for details.</li> </ul>	
2	Prints the date and time on received fax messages  0: Disabled  1: Enabled	This switch is only effective when user parameter 02 - bit 2 (printing the received date and time on received fax messages) is enabled.  1: The machine prints the received and printed date and time at the bottom of each received page.	
3-7	Not used	Do not change the settings.	

Prin	Printer Switch 01		
No	FUNCTION	COMMENTS	
0-2	Not used	Do not change the settings.	
3	Maximum print width used in the	e setup protocol	
4	$\begin{pmatrix} 0 \\ 0 \end{pmatrix} = Do \text{ not use this setting } \begin{pmatrix} 1 \\ 0 \end{pmatrix}$	$= A3  \begin{pmatrix} 0 \\ 1 \end{pmatrix} = B4  \begin{pmatrix} 1 \\ 1 \end{pmatrix} = A4$	
	These bits are only effective wh	en bit 7 of printer switch 01 is "1".	
5	Not used	Do not change the settings.	
6	Table selection of received message width.  0: Table 1 1: Table 2	When bit 7 is set to 1, this bit determines which table the machine uses to choose the paper width from. The paper width will be informed in the setup protocol (NSF/DIS).	
7	Received message width restriction in the protocol signal to the sender <b>0:</b> Disabled <b>1:</b> Enabled	<ul> <li>0: The machine informs the transmitting machine of the print width depending on the paper size available from the paper feed stations.</li> <li>Refer to the tables on the next page.</li> <li>1: The machine informs the transmitting machine of the fixed paper width which is specified by bits 3 and 4 above.</li> </ul>	

# Relationship between available paper sizes and printer width used in the setup protocol

#### • Table 1 (Printer Switch 01 bit 6 = 0)

Available Paper Size	Printer width used in the Protocol (NSF/DIS)
A4 or 8.5" x 11"	297 mm width
B5	256 mm width
A5 or 8.5" x 5.5"	216 mm width
No paper available (Paper end)	216 mm width

### • Table 2 (Printer Switch 01 bit 6 = 1)

Available Paper Size	Printer width used in the Protocol (NSF/DIS)
A3 or DTL	297 mm width
B4	256 mm width
Others	216 mm width

Prin	Printer Switch 02		
No	FUNCTION	COMMENTS	
0	1st paper feed station usage for fax printing  0: Enabled  1: Disabled	O: The paper feed station can be used to print fax messages and reports.  1: The specified paper feed station will not be	
1	2nd paper feed station usage for fax printing  0: Enabled  1: Disabled	used for printing fax messages and reports.  Note: Do not disable usage for a paper feed station which has been specified by User	
2	3rd paper feed station usage for fax printing  0: Enabled  1: Disabled	Parameter Switch 0F (15), or which is used for the Specified Cassette Selection feature.	
3	4th paper feed station usage for fax printing  0: Enabled  1: Disabled		
4	LCT usage for fax printing  0: Enabled  1: Disabled		
5-7	Not used	Do not change the settings.	

Print	Printer Switch 03		
No	FUNCTION	COMMENTS	
0	Length reduction of received data  0: Disabled  1: Enabled	<ul> <li>0: Incoming pages are printed without length reduction.</li> <li>(Page separation threshold: Printer Switch 03, bits 4 to 7)</li> <li>1: Incoming page length is reduced when printing.</li> <li>(Maximum reducible length: Printer Switches 04, bits 0 to 4)</li> </ul>	
1-3	Not used	Do not change the settings	
4 to 7	Page separation threshold (with reduction disabled with switch 03-0 above)  If the incoming page is up to x mm longer than the length of copy paper, the excess portion will not be printed. If the incoming page is more than x mm longer than the length of copy paper, the excess portion will be printed on the next page. The value of x is determined by these four bits.  Hex value of bits 4 to 7 x (mm)  0 0 1 1 and so on until  F 15  Default setting: 6 mm		
	Cross reference Length reduction On/Off: Printe	r Switch 03, Bit 0	

Prin	Printer Switch 04			
No	FUNCTION	COMMENTS		
0	Maximum reducible length when	length reduction is enabled with switch 03-0		
to	above.			
4	<maximum length="" reducible=""> = -</maximum>	,		
	"N" is the decimal value of the b	inary setting of bits 0 to 4.		
	Bit 4 3 2 1 0 Setting			
	0 0 0 0 0 0 mm			
	0 0 0 0 1 5 mm			
	0 0 1 0 0 20 mm (defau	lt setting)		
	o o i o o zo iiii (doida	it county)		
	1 1 1 1 1 155 mm			
	For A5 sideways and B5 sideways paper			
	<maximum length="" reducible=""> = <paper length=""> + 0.75 x (N x 5mm)</paper></maximum>			

Prin	Printer Switch 04		
No	FUNCTION COMMENTS		
5	Length of the duplicated image on the next page, when page separation has taken		
6	place.		
	$ \begin{pmatrix} 0 \\ 0 \end{pmatrix} = 4 \text{ mm} \begin{pmatrix} 1 \\ 0 \end{pmatrix} = 10 \text{ mm} \begin{pmatrix} 0 \\ 1 \end{pmatrix} = 15 \text{ r} $	$mm\begin{pmatrix}1\\1\end{pmatrix}=Not$ used	
7	Not used.	Do not change the setting.	

# Printer Switch 05 - Not used (do not change the settings)

Prin	Printer Switch 06		
No	FUNCTION	COMMENTS	
0	Printing while a paper cassette is pulled out, when the Just Size Printing feature is enabled.  0: Printing will not start 1: Printing will start if another cassette has a suitable size of paper, based on the paper size selection priority tables.	Refer to Just Size Printing in section 2 for details.  Cross reference  Just size printing on/off – User switch 05, bit 5	
1-7	Not used.	Do not change the settings.	

Prin	Printer Switch 07 *		
No	FUNCTION	COMMENTS	
0	Reduction for Journal printing  0: Off  1: On	1: The Journal is reduced to 91% to ensure that there is enough space in the left margin for punch holes or staples.	
2-3	Not used.	Do not change the settings.	
4	List of destinations in the Communication Failure Report for broadcasting 0: All destinations 1: Only destinations where communication failure occurred	1: Only destinations where communication failure occurred are printed on the Communication Failure Report.	
5-7	Not used.	Do not change the settings.	

Printer Switch 08 - Not used (do not change the settings)
Printer Switch 09 - Not used (do not change the settings)
Printer Switch 0A - Not used (do not change the settings)
Printer Switch 0B - Not used (do not change the settings)
Printer Switch 0C - Not used (do not change the settings)
Printer Switch 0D - Not used (do not change the settings)

Prin	rinter Switch 0E		
No	FUNCTION	COMMENTS	
0	Paper size selection priority  0: Width  1: Length	<ul> <li>0: A paper size that has the same width as the received data is selected first.</li> <li>1: A paper size which has enough length to print all the received lines without reduction is selected first.</li> </ul>	
1	Paper size selected for printing A4 width fax data  0: 8.5" x 11" size  1: A4 size	This switch determines which paper size is selected for printing A4 width fax data, when the machine has both A4 and 8.5" x 11" size paper.	
2	Page separation  0: Enabled  1: Disabled	1: If all paper sizes in the machine require page separation to print a received fax message, the machine does not print the message (Substitute Reception is used).  After a larger size of paper is set in a cassette, the machine automatically prints the fax message.	
3 to 4	Printing the sample image on reports  Bit 4 Bit 3 Setting  0 0 The upper half only  0 1 50% reduction in sub-scan only  1 0 Same size  1 1 Not used	"Same size" means the sample image is printed at 100%, even if page separation occurs. User Parameter Switch 19 (13H) bit 4 must be set to "0" to enable this switch. Refer to Detailed Section Descriptions for more on this feature.	
5-6	Not used	Do not change the settings.	
7	Equalizing the reduction ratio among separated pages (Page Separation)  0: Enabled  1: Disabled	O: When page separation has taken place, all the pages are reduced with the same reduction ratio.  1: Only the last page is reduced to fit the selected paper size when page separation has taken place. Other pages are printed without reduction.	

Prin	ter Switch 0F	
No	FUNCTION	COMMENTS
0	Smoothing feature	(0, 0) (0, 1): Disable smoothing if the machine
to	Bit 1 Bit 0 Setting	receives halftone images from other
1	0 0 Disabled	manufacturers fax machines frequently.
	0 1 Disabled	·
	1 0 Enabled	
	1 1 Not used	
2	Duplex printing	1: The machine always prints received fax
	0: Disabled	messages in duplex printing mode:
	1: Enabled	
3	Binding direction for Duplex	
	printing	
	0: Left binding	
	1: Top binding	

Prin	Printer Switch 0F		
No	FUNCTION	COMMENTS	
4	Printing fax messages in user code mode  0: Enabled  1: Disabled	1: The machine holds the received fax messages until the machine exits the restricted access mode (user code or key counter).  If the machine enters the restricted access mode again while printing fax messages, the machine stops printing the machine exits the mode again.	
5	Not used	Do not change the setting.	
6 to	Wait timer for duplex printing		
/	$ \begin{pmatrix} 0 \\ 0 \end{pmatrix} = \text{No limit}, \begin{pmatrix} 1 \\ 0 \end{pmatrix} = 1  \text{min.}, \begin{pmatrix} 0 \\ 1 \end{pmatrix} = 3  \text{min.}, \begin{pmatrix} 1 \\ 1 \end{pmatrix} = 10  \text{min.} $ If the duplex unit is already being used for a copy or print job when the fax unit is going to print a fax message in duplex mode, the fax unit waits until the duplex unit becomes available. The time that the fax unit will wait can be specified, as shown above. It the timer expires, the message is printed on single sides.		

#### Service Tables

# **4.2.4 COMMUNICATION SWITCHES**

Com	mmunication Switch 00		
No	FUNCTION	COMMENTS	
0 to	Compression modes available in receive mode	These bits determine the compression capabilities to be declared in phase B (handshaking) of the	
1	Bit 1         0         Modes           0         0         MH only           0         1         MH/MR           1         0         MH/MR/MMR           1         1         MH/MR/MMR/           JBIG	T.30 protocol.	
2 to 3	Compression modes available in transmit mode  Bit 3 2 Modes 0 0 MH only 0 1 MH/MR 1 0 MH/MR/MMR 1 1 MH/MR/MMR/ JBIG	These bits determine the compression capabilities to be used in the transmission and to be declared in phase B (handshaking) of the T.30 protocol.	
4	Not used	Do not change the settings.	
5	JBIG compression method: Reception 0: Only basic supported 1: Basic and optional both supported	Change the setting when communication problems occur using JBIG compression.	
6	JBIG compression method: Transmission <b>0</b> : Basic mode priority <b>1</b> : Optional mode priority	Change the setting when communication problems occur using JBIG compression.	
7	Closed network (reception)  0: Disabled  1: Enabled	1: Reception will not go ahead if the ID code of the other terminal does not match the ID code of this terminal. This function is only available in NSF/NSS mode.	

Com	mmunication Switch 01		
No	FUNCTION	COMMENTS	
0	ECM 0: Off 1: On	If this bit is set to 0, ECM is switched off for all communications. In addition, V.8 protocol and JBIG compression are switched off automatically.	
1	Not used	Do not change the setting.	
2 to 3	Wrong connection prevention method  Bit 3 Bit 2 Setting  0 0 None  0 1 8 digit CSI  1 0 4 digit CSI  1 1 CSI/RTI	<ul> <li>(0,1) - The machine will disconnect the line without sending a fax message, if the last 8 digits of the received CSI do not match the last 8 digits of the dialed telephone number. This does not work when manually dialed.</li> <li>(1,0) - The same as above, except that only the last 4 digits are compared.</li> <li>(1,1) - The machine will disconnect the line without sending a fax message, if the other end does not identify itself with an RTI or CSI.</li> <li>(0,0) - Nothing is checked; transmission will always go ahead.</li> <li>Note: This function does not work when dialing is</li> </ul>	
4.5	Netwood	done from the external telephone.	
4-5 6	Not used	Do not change the setting.	
to	Maximum printable page length available	The setting determined by these bits is informed to the transmitting terminal in the pre-message	
7	Bit 7 6 Setting 0 0 No limit 0 1 B4 (364 mm) 1 0 A4 (297 mm) 1 1 A3 (432 mm)	protocol exchange (in the DIS/NSF frames).	

Com	Communication Switch 02			
No	FUNCTION	COMI	MENTS	
0	Burst error threshold  0: Low 1: High	If there are more consect received page than the twill send a negative responsible the Low and High threst the sub-scan resolution, Resolution 100 dpi  3.85 I/mm  Low settings 6  High settings 12	hreshold, the conse. hold values de and are as fo	machine epend on ollows. 400 dpi
1	Acceptable total error line ratio  0: 5% 1: 10%	If the error line ratio for a acceptable ratio, RTN w end.		

Com	Communication Switch 02		
No	FUNCTION	COMMENTS	
2	Treatment of pages received with errors during G3 reception  O: Deleted from memory without printing  1: Printed	0: Pages received with errors are not printed.	
3	Hang-up decision when a negative code (RTN or PIN) is received during G3 immediate transmission  O: No hang-up, 1: Hang-up	O: The next page will be sent even if RTN or PIN is received.  1: The machine will send DCN and hang up if it receives RTN or PIN.  This bit is ignored for memory transmissions or if ECM is being used.	
4-6	Not used	Do not change the settings.	
7	Method of total error rate calculation  0: Normal method  1: French PTT requirement	O: Error rate is calculated by dividing the number of total lines by the number of error lines.  1: Error rate is calculated by dividing the number of total plus error lines by the number of error lines.	

Com	Communication Switch 03		
No	FUNCTION	COMMENTS	
0	Maximum number of page	00 - FF (Hex) times.	
to	retransmissions in a G3	This setting is not used if ECM is switched on.	
7	memory transmission	Default setting - 03(H)	

Communication Switch 04 - Not used (do not change the settings)	
Communication Switch 05 - Not used (do not change the settings)	

Communication Switch 06		
No	FUNCTION	COMMENTS
0	Dialing requirements: Germany  0: Disabled 1: Enabled	These switches are automatically set to the settings required by each country after the country code (System Switch 0F) is programmed.
1	Dialing requirements: Austria  0: Disabled 1: Enabled	
2	Dialing requirements: Norway <b>0:</b> Disabled <b>1:</b> Enabled	
3	Dialing requirements: Denmark  0: Disabled 1: Enabled	
4	Dialing requirements: France <b>0:</b> Disabled <b>1:</b> Enabled	
5	Dialing requirements: Switzerland 0: Disabled 1: Enabled	
6	Dialing requirements: USA 0: Disabled 1: Enabled	
7	Carrier drop display  0: Disabled 1: Enabled	This is an European PTT requirement. This bit is available only for the European models.

Com	munication Switch 07	
No	FUNCTION	COMMENTS
0	Fallback from G4 to G3 if the	Also see system switch 0A bit 7.
	other terminal is not a G4	Refer to the ISDN G4 option service manual (G4
	terminal	Internal Switches 17, 18, 1A, 1B, and 1C) for the
	0: Disabled	CPS code set (Cause Value set) that determines
	1: Enabled	G4 to G3 fallback.
1	Not used	Do not change the settings.
2	Not used	Do not change the settings.
3 *	Fallback from G4 to G3	<b>0:</b> If a communication falls back from G4 to G3,
	reflected in programmed	the machine will always start transmission with
	Quick/Speed dials	G3 from the next communication.
	0: Fallback enabled	1: The machine will always start to transmit with
	1: Always start with G4	G4.
4 *	Fallback from G4 to G3 when	1: Enable this switch only when G4
	G4 communication fails on the	communication errors occur because the
	ISDN B-channel	exchanger connects G4 calls to the PSTN.
	0: Fallback disabled	This problem occurs with some types of
	1: Fallback enabled	exchanger.
5	Not used	Do not change the settings.
6	Not used	Do not change the settings.
7	Not used	Do not change the settings.

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Communication Switch 08 - Not used (do not change the settings)
Communication Switch 09 - Not used (do not change the settings)

Com	Communication Switch 0A		
No	FUNCTION	COMMENTS	
0	Point of resumption of memory transmission upon redialing  0: From the error page  1: From page 1	O: The transmission begins from the page where transmission failed the previous time.  1: Transmission begins from the first page, using normal memory transmission.	
1-6	Not used	Do not change the settings.	
7	Emergency calls using 999 <b>0:</b> Enabled <b>1:</b> Disabled	If this bit is at 1, the machine will not allow you to dial 999 at the auto-dialer. This is a PTT requirement in the UK and some other countries.	

Con	Communication Switch 0B		
No	FUNCTION	COMMENTS	
0	Use of Economy Transmission during a Transfer operation to end receivers 0: Disabled 1: Enabled	These bits determine whether the machine uses the Economy Transmission feature when it is carrying out a Transfer operation as a Transfer Station.	
1	Use of Economy Transmission during a Transfer operation to the Next Transfer Stations 0: Disabled 1: Enabled		
2	Use of Label Insertion for the End Receivers in a Transfer operation <b>0:</b> Disabled <b>1:</b> Enabled	This bit determines whether the machine uses the Label Insertion feature when it is carrying out a Transfer operation as a Transfer Station.	
3	Conditions required for Transfer Result Report transmission  O: Always transmitted  1: Only transmitted if there was an error	O: When acting as a Transfer Station, the machine will always send a Transfer Result Report back to the Requesting Station after completing the Transfer Request, even if there were no problems.  1: The machine will only send back a Transfer Result Report if there were errors during communication, meaning one or more of the End Receivers could not be contacted.	
4	Printout of the message when acting as a Transfer Station  0: Disabled 1: Enabled	When the machine is acting as a Transfer Station, this bit determines whether the machine prints the fax message coming in from the Requesting Terminal.	

Com	Communication Switch 0B	
No	FUNCTION	COMMENTS
5	Action when there is no fax number in the programmed Quick/Speed dials which meets the requesting terminal's own fax number 0: Transfer is disabled 1: Transfer is enabled	After the machine receives a transfer request, the machine compares the last N digits of the requesting terminal's own fax number with all the Quick/Speed dials programmed in the machine. (N is the number programmed in communication switch OC.)  0: If there is no matching number programmed in the machine, the machine rejects the transfer request.  1: Even if there is no matching number programmed in the machine, the machine accepts the transfer request. The result report will be printed at the transfer terminal, but will not be sent back to the requesting terminal.
6-7	Not used	Do not change the settings.

Com	munication Switch 0C	
No	FUNCTION	COMMENTS
0 to 4	Number of digits compared to find the requester's fax number from the programmed Quick/Speed Dials when acting as a Transfer Station	00 - 1F (0 to 31 digits) After the machine receives a transfer request, the machine compares the own telephone number sent from the Requesting Terminal with all Quick/Speed Dials programmed in the machine, starting from Quick Dial 01 to the end of the Speed Dials. This number determines how many digits from the end of the telephone numbers the machine compares. If it is set to 00, the machine will send the report to the first Quick/Speed Dial that the machine compared. If Quick Dial 01 is programmed, the machine will send the report to Quick 01. If Quick Dial 01 through 04 are not programmed and Quick Dial 05 is programmed, the machine will send the report to Quick 05. Default setting - 05(H) = 5 digits
5-7	Not used	Do not change the settings.

Com	munication Switch 0D	
No	FUNCTION	COMMENTS
0	The available memory	00 to FF (Hex), unit = 4 kbytes
to	threshold, below which ringing	(e.g., 06(H) = 24 kbytes)
7	detection (and therefore	One page is about 24 kbytes.
	reception into memory) is	
	disabled	The machine refers to this setting before each fax reception. If the amount of remaining memory is below this threshold, the machine cannot receive any fax messages.  If this setting is kept at 0, the machine will detect ringing signals and go into receive mode even if
		there is no memory available. This will result in communication failure.

Com	Communication Switch 0E		
No	FUNCTION	COMMENTS	
0 to 7	Minimum interval between automatic dialing attempts	06 to FF (Hex), unit = 2 s (e.g., 06(H) = 12 s) This value is the minimum time that the machine waits before it dials the next destination.	

Communication Switch 0F - Not used (do not change the settings.)

Com	Communication Switch 10		
No	FUNCTION	COMMENTS	
0	Memory transmission:	01 - FE (Hex) times	
to	Maximum number of dialing		
7	attempts to the same		
	destination		

Communication Switch 11 - Not used (do not change the settings.)

Com	Communication Switch 12		
No	FUNCTION	COMMENTS	
0	Memory transmission: Interval	01 - FF (Hex) minutes	
to	between dialing attempts to		
7	the same destination		

### Communication Switch 13 - Not used (do not change the settings.)

Com	munic	ation Sv	vitch 14	
No	FUNCTION			COMMENTS
0	Inch-to-mm conversion during transmission  0: Disabled 1: Enabled			O: In immediate transmission, data scanned in inch format are transmitted without conversion. In memory transmission, data stored in the SAF memory in mm format are transmitted without conversion.  Note: When storing the scanned data into SAF memory, the fax unit always converts the data into mm format.  1: The machine converts the scanned data or stored data in the SAF memory to the format which was specified in the set-up protocol
1-5	Not us	ed		(DIS/NSF) before transmission.  Do not change the factory settings.
6 to 7	Available unit of resolution in which fax messages are received			For the best performance, do not change the factory settings.
	Bit 7 0 0 1	Bit 6 0 1 0	Unit mm inch mm and inch (default) Not used	The setting determined by these bits is informed to the transmitting terminal in the pre-message protocol exchange (in the DIS/NSF frames).

#### Communication Switch 15 - Not used (do not change the settings)

Com	Communication Switch 16 *				
No	FUNCTION	COMMENTS			
0-1	Not used	Do not change the settings.			
2	Optional ISDN unit  0: Not installed  1: Installed	Change this bit to 1 when installing the optional ISDN unit.			
3-5	Not used	Do not change the settings.			
6	ISDN Dual communication  0: Enabled  1: Disabled	1: The machine uses only one B channel for communication. This enables a customer to occupy another B channel for other purposes such as internet communication.			
7	Not used	Do not change the settings.			

Com	Communication Switch 17 *			
No	FUNCTION	COMMENTS		
0	SEP reception	<b>0:</b> Polling transmission to another maker's		
	0: Disabled	machine using the SEP (Selective Polling) signal		
	1: Enabled	is disabled.		
1	SUB reception	0: Confidential reception to another maker's		
	0: Disabled	machine using the SUB (Sub-address) signal is		
	1: Enabled	disabled.		
2-7	Not used	Do not change the settings.		

Com	munication Switch 18 *	
No	FUNCTION	COMMENTS
0	Memory Lock for PSTN  0: Disabled  1: Enabled	Change this bit to 1 when the customer requires.
1	Not used	Do not change the setting.
2	Memory Lock for ISDN  0: Disabled  1: Enabled	Change this bit to 1 when the customer requires.  This function requires an optional G4 unit.
3-7	Not used	Do not change the settings.

Communication Switch 19 - Not used (do not change the settings)
Communication Switch 1A - Not used (do not change the settings)
Communication Switch 1B - Not used (do not change the settings)
Communication Switch 1C - Not used (do not change the settings)
Communication Switch 1D - Not used (do not change the settings)

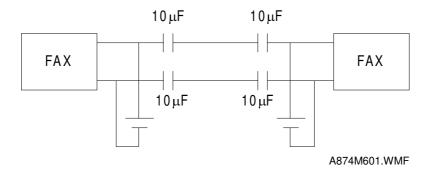
Com	Communication Switch 1E *				
No	FUNCTION	COMMENTS			
0 to 7	Extension access code (0 to 7) to turn V.8 protocol On/Off <b>0</b> : On <b>1</b> : Off	If the PABX does not support V.8/V.34 protocol procedure, set this bit to "1" to disable V.8. <b>Example:</b> If "0" is the PSTN access code, set bit 0 to 1. When the machine detects "0" as the first dialed number, it automatically disables V.8 protocol. (Alternatively, if "3" is the PSTN access code, set bit 3 to 1.)			

Com	Communication Switch 1F *				
No	FUNCTION	COMMENTS			
0	Extension access code (8 and	Refer to communication switch 1E.			
to 1	9) to turn V.8 protocol On/Off <b>0:</b> On <b>1:</b> Off	<b>Example:</b> If "8" is the PSTN access code, set bit 0 to 1. When the machine detects "8" as the first dialed number, it automatically disables V.8 protocol. (If "9" is the PSTN access code, use bit 1.)			
2-7	Not used	Do not change the settings.			

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### **4.2.5 G3 SWITCHES**

G3 S	witch 0	0		
No		FUN	ICTION	COMMENTS
0	Monito	r speak	ker during	(0, 0): The monitor speaker is disabled all through
1	commu	unicatio	on (tx and rx)	the communication.
	Bit 1	Bit 0	Setting	(0, 1): The monitor speaker is on up to phase B in
	0	0	Disabled	the T.30 protocol.
	0	1	Up to Phase B	(1, 0): Used for testing. The monitor speaker is on
	1	0	All the time	all through the communication. Make sure that
	1	1	Not used	you reset these bits after testing.
2	Monitor speaker during			1: The monitor speaker is enabled during memory
	memory transmission			transmission.
	0: Disabled 1: Enabled			
3-6	Not used			Do not change the settings.
7	Back to	back	test	Set this bit to 1 when you wish to do a back to
	0: Disabled 1: Enabled			back test.
				<b>115 V model:</b> Be sure to connect jumpers JP5
				and JP6 on the NCU before doing the test.
				220 V model: Be sure to apply dc voltage
				between wires L1 and L2 on the NCU.



#### **Back-to-Back Connection:**

The dc power supplies should be adjusted so that the line current to the NCU is about 30mA.

G3 S	G3 Switch 01				
No	FUNCTION	COMMENTS			
0-3	Not used	Do not change the settings.			
4	DIS frame length <b>0:</b> 10 bytes <b>1:</b> 4 bytes	1: The bytes in the DIS frame after the 4th byte will not be transmitted (set to 1 if there are communication problems with PC-based faxes which cannot receive the extended DIS frames).			
5	Not used	Do not change the setting.			
6	CED/ANSam transmission  0: Disabled  1: Enabled	Do not change this setting, unless the communication problem is caused by the CED/ANSam transmission.			
7	Not used	Do not change the setting.			

G3 S	G3 Switch 02				
No	FUNCTION	COMMENTS			
0	G3 protocol mode used  0: Standard and non-standard  1: Standard only	Change this bit to 1 only when the other end can only communicate with machines that send T.30-standard frames only.  1: Disables NSF/NSS signals (these are used in non-standard mode communication)			
1-4	Not used	Do not change the settings.			
5	Use of modem rate history for transmission using Quick/Speed Dials  0: Disabled  1: Enabled	O: Communications using Quick/Speed Dials always start from the highest modem rate.  1: The machine refers to the modem rate history for communications with the same machine when determining the most suitable rate for the current communication.			
6	Al short protocol (transmission and reception)  0: Disabled 1: Enabled	Refer to Appendix B in the Group 3 Facsimile Manual for details about Al Short Protocol.			
7	Short preamble  0: Disabled 1: Enabled	Refer to Appendix B in the Group 3 Facsimile Manual for details about Short Preamble.			

G3 S	G3 Switch 03				
No	FUNCTION	COMMENTS			
0	DIS detection number (Echo countermeasure) 0: 1 1: 2	O: The machine will hang up if it receives the same DIS frame twice.  1: Before sending DCS, the machine will wait for the second DIS which is caused by echo on the line.			
1	V.8 protocol in manual reception  0: Disabled  1: Enabled	O: The machine sends CED instead of ANSam when starting a manual reception.  1: The machine sends ANSam during manual reception.			
2	V.8 protocol 0: Disabled 1: Enabled	<b>0:</b> V.8/V.34 communications will not be possible. <b>Note:</b> Do not set to 0 unless the line condition is always bad enough to slow down the data rate to 14.4 kbps or lower.			
3	ECM frame size 0: 256 bytes 1: 64 bytes	Keep this bit at "0" in most cases.			

G3 S	G3 Switch 03				
No	FUNCTION	COMMENTS			
4	CTC transmission conditions  0: After one PPR signal received  1: After four PPR signals received (ITU-T standard)	<b>0:</b> When using ECM in non-standard (NSF/NSS) mode, the machine sends a CTC to drop back the modem rate after receiving a PPR, if the following condition is met in communications at 14.4, 12.0, 9.6, and 7.2 kbps.			
		√NTransmit≤NResend			
		NTransmit- Number of transmitted frames NResend- Number of frames to be retransmitted			
		1: When using ECM, the machine sends a CTC to drop back the modem rate after receiving four PPRs.			
		PPR, CTC: These are ECM protocol signals.			
		This bit is not effective in V.34 communications.			
5	Modem rate used for the next page after receiving a negative code (RTN or PIN)  0: No change 1: Fallback	1: The machine's tx modem rate will fall back before sending the next page if a negative code is received. This bit is ignored if ECM is being used.			
6 *	V.8 protocol in manual transmission  0: Disabled  1: Enabled	1: The machine detects either ANSam or CED during manual transmission.			
7	Not used	Do not change the settings.			

G3 S	G3 Switch 04			
No	FUNCTION	COMMENTS		
0 to 3	Training error detection threshold	0 - F (Hex); 0 - 15 bits If the number of error bits in the received TCF is below this threshold, the machine informs the sender that training has succeeded.		
4-7	Not used	Do not change the settings.		

G3 S	Switch 05	
No	FUNCTION	COMMENTS
0	Initial Tx modem rate	These bits set the initial starting modem rate for
to	Bit 3 2 1 0 Setting (bps)	transmission.
3	0 0 0 1 2.4 k	
	0 0 1 0 4.8 k	Use the dedicated transmission parameters if you
	0 0 1 1 7.2 k	need to change this for specific receivers.
	0 1 0 0 9.6 k	
	0 1 0 1 12.0 k	If a modem rate 14.4 kbps or slower is selected,
	0 1 1 0 14.4 k	V.8 protocol should be disabled manually.
	0 1 1 1 16.8 k	
	1 0 0 0 19.2 k	Cross reference
	1 0 0 1 21.6 k	V.8 protocol on/off - G3 switch 03, bit2
	1 0 1 0 24.0 k	
	1 0 1 1 26.4 k	
	1 1 0 0 28.8 k	
	1 1 0 1 31.2 k	
	1 1 1 0 33.6 k	
	Other settings - Not used	
4	Initial modem type for 9.6 k or	These bits set the initial modem type for 9.6 and
to	7.2 kbps.	7.2 kbps, if the initial modem rate is set at these
5	Bit 5 Bit 4 Setting	speeds.
	0 0 V.29	
	0 1 V.17	
	1 0 V.34	
	1 1 Not used	
6-7	Not used	Do not change the settings.

G3 S	Switch 06	
No	FUNCTION	COMMENTS
0 to	Initial Rx modem rate  Bit 3 2 1 0 Setting (bps)	These bits set the initial starting modem rate for reception.
3	0 0 0 1 2.4 k 0 0 1 0 4.8 k	Use a lower setting if high speeds pose problems
	0 0 1 1 7.2 k 0 1 0 0 9.6 k	during reception.
	0 1 0 1 12.0 k 0 1 1 0 14.4 k	If a modem rate 14.4 kbps or slower is selected, V.8 protocol should be disabled manually.
	0 1 1 1 16.8 k 1 0 0 0 19.2 k	Cross reference
	1 0 0 1 21.6 k 1 0 1 0 24.0 k	V.8 protocol on/off - G3 switch 03, bit2
	1 0 1 1 26.4 k	
	1 1 0 0 28.8 k 1 1 0 1 31.2 k	
	1 1 1 0 33.6 k Other settings - Not used	

G3 S	G3 Switch 06					
No			F	UN	CTION	COMMENTS
4	Mode	em	typ	es	available for	The setting of these bits is used to inform the
to	recep					transmitting terminal of the available modem type
7	Bit 7	6	5	4	Setting	for the machine in receive mode.
	0	0	0	1	V.27ter	
					V.27ter, V.29	If V.34 is not selected, V.8 protocol must be
	0	0	1	1	V.27ter, V.29 V.33	disabled manually.
	0	1	0	0	V.27ter, V.29,	Cross reference
					V.17/V.33	V.8 protocol on/off - G3 switch 03, bit2
	0	1	0	1	V.27ter, V.29,	
					V.17/V33,	
					V.34	
	Othe	r se	ettir	ngs	- Not used	

G3 :	Switch 07	
No	FUNCTION	COMMENTS
to 1	PSTN cable equalizer (tx mode: Internal)  Bit 1 Bit 0 Setting 0 0 None 0 1 Low 1 0 Medium 1 1 High	Use a higher setting if there is signal loss at higher frequencies because of the length of wire between the modem and the telephone exchange. Use the dedicated transmission parameters for specific receivers.  Also, try using the cable equalizer if one or more of the following symptoms occurs.  Communication error  Modem rate fallback occurs frequently.
2 to 3	PSTN cable equalizer (rx mode: Internal)  Bit 3 Bit 2 Setting 0 0 None 0 1 Low 1 0 Medium 1 1 High	communications.  Use a higher setting if there is signal loss at higher frequencies because of the length of wire between the modem and the telephone exchange.  Also, try using the cable equalizer if one or more of the following symptoms occurs.  Communication error with error codes such as 0-20, 0-23, etc.  Modem rate fallback occurs frequently.  Note: This setting is not effective in V.34 communications.
4	PSTN cable equalizer (V.8/V.17 rx mode: External)  0: Disabled	Keep this bit at "1".
	, ,	

G3 :	G3 Switch 07				
No	FUNCTION	COMMENTS			
5	PSTN cable equalizer (V.34 rx mode; External)	Keep this bit at "1".			
6- 7	Not used	Do not change the settings.			

# G3 Switch 08 - Not used (do not change the settings)

G3 S	Switch 09	
No	FUNCTION	COMMENTS
0 to 1	ISDN cable equalizer (tx mode: Internal)  Bit 1 Bit 0 Setting 0 0 None 0 1 Low 1 0 Medium 1 1 High	Use a higher setting if there is signal loss at higher frequencies because of the length of wire between the modem and the telephone exchange. Use the dedicated transmission parameters for specific receivers.  Also, try using the cable equalizer if one or more of the following symptoms occurs.  Communication error  Modem rate fallback occurs frequently.  Note: This setting is not effective in V.34 communications.
2 to 3	ISDN cable equalizer (rx mode: Internal)  Bit 3 Bit 2 Setting  0 0 None  0 1 Low  1 0 Medium  1 1 High	Use a higher setting if there is signal loss at higher frequencies because of the length of wire between the modem and the telephone exchange.  Also, try using the cable equalizer if one or more of the following symptoms occurs.  Communication error with error codes such as 0-20, 0-23, etc.  Modem rate fallback occurs frequently.  Note: This setting is not effective in V.34 communications.
4	ISDN cable equalizer (V.8/V.17 rx mode: External)  0: Disabled 1: Enabled	Keep this bit at "0" in most cases.
5	ISDN cable equalizer (V.34 rx mode: External)  0: Disabled  1: Enabled	Keep this bit at "0" in most cases.
6-7	Not used	Do not change the settings.

G3 S	G3 Switch 0A						
No	FUNCTION	COMMENTS					
0	Maximum allowable carrier drop during image data reception  Bit 1 Bit 0 Value (ms)  0 0 200  0 1 400  1 0 800  1 1 Not used	These bits set the acceptable modem carrier drop time.  Try using a longer setting if error code 0-22 is frequent.					
2-3	Not used	Do not change the settings.					
4	Maximum allowable frame interval during image data reception.  0: 5 s 1: 13 s	This bit set the maximum interval between EOL (end-of-line) signals and the maximum interval between ECM frames from the other end.  Try using a longer setting if error code 0-21 is frequent.					
5	Not used	Do not change the settings.					
6	Reconstruction time for the first line in receive mode  0: 6 s 1: 12 s	When the sending terminal is controlled by a computer, there may be a delay in receiving page data after the local machine accepts set-up data and sends CFR. This is outside the T.30 recommendation. But, if this delay occurs, set this bit to 1 to give the sending machine more time to send data.  Refer to error code 0-20. ITU-T T.30 recommendation: The first line should come within 5 s of CFR.					
7	Not used	Do not change the settings.					

G3 S	G3 Switch 0B					
No	FUNCTION	COMMENTS				
0	Protocol requirements: Europe <b>0:</b> Disabled <b>1:</b> Enabled	The machine does not automatically reset these bits for each country after a country code (System Switch 0F) is programmed.				
1	Protocol requirements: Spain <b>0:</b> Disabled <b>1:</b> Enabled	Change the required bits manually at installation.				
2	Protocol requirements: Germany  0: Disabled 1: Enabled					
3	Protocol requirements: France <b>0:</b> Disabled <b>1:</b> Enabled					
4	PTT requirements: Germany <b>0:</b> Disabled <b>1:</b> Enabled					
5	PTT requirements: France <b>0:</b> Disabled <b>1:</b> Enabled					
6	Not used	Do not change the settings.				
7	DTS requirements : Germany <b>0:</b> Disabled <b>1:</b> Enabled	Change this bit manually if required.				

G3 S	33 Switch 0C				
No		FU	NCTION	COMMENTS	
0	Pulse	dialing	method	P = Number of pulses sent out, N = Number	
1	Bit 1	Bit 0	Setting	dialed.	
	0 0 Normal(P=N)		Normal(P=N)		
	0	1	Oslo (P=10 - N)		
	1	0	Sweden		
			(N+1)		
	1	1	Not used		
2-7	Not u	sed		Do not change the settings.	

G3 S	Switch 0D *	
No	FUNCTION	COMMENTS
0-1	Not used	Do not change the settings.
2	Data rate threshold during	The machine changes the modulation parameters
to	V.34 reception	in the MPh signal to lower the initial modem rate
5	Bit 5 4 3 2 Setting	during V.34 reception. If this switch is set to
	0 0 0 0 Normal	"0111", the machine lowers the initial speed one
	0 1 1 1 Lower by	step, for example, from 28,800 to 26,400 bps.
	one step	This switch reduces transmission time if the
	1 1 1 1 Lower by	machine frequently sends PPR signals during
	two steps	V.34 reception.
6	Not used	Do not change the settings.
7	B signal detection time for	Change this switch only when there are
	V.34 polling transmission	communication errors during V.34 polling
	0: 75 ms (default setting)	transmission to a machine with a Panasonic
	<b>1:</b> 65 ms	modem.

# G3 Switch 0E - Not used (do not change the settings)

G3 S	G3 Switch 0F					
No	FUNCTION	COMMENTS				
0	Alarm when an error occurred in Phase C or later <b>0</b> : Disabled <b>1</b> : Enabled	If the customer wants to hear an alarm after each error communication, change this bit to "1".				
1	Alarm when the handset is off-hook at the end of communication  0: Disabled  1: Enabled	If the customer wants to hear an alarm if the handset is off-hook at the end of fax communication, change this bit to "1".				
2-7	Not used	Do not change the settings.				

## Service Tables

### 4.3 NCU PARAMETERS

The following tables give the RAM addresses and the parameter calculation units that the machine uses for ringing signal detection and automatic dialing. The factory settings for each country are also given. Most of these must be changed by RAM read/write (Function 06-1), but some can be changed using NCU Parameter programming (Function 06-2); if Function 06-2 can be used, this will be indicated in the Remarks column. The RAM is programmed in hex code unless (BCD) is included in the Unit column.

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Address	Function	Unit		emarks
680400	Country code for NCU parameters	Use the Hex value to program the country code directly into this address, or use the decimal value to program it using Function 06-2 (parameter 00).		
		Country France Germany UK Italy Austria Belgium Denmark Finland Ireland Norway Sweden Switzerland Portugal Holland Spain Israel USA Asia Hong Kong South Africa Australia New Zealand Singapore Malaysia China Taiwan Greece	24 25 26 27 33	00 01 02 03 04 05 06 07 08 09 0A 0B 0C 0D 0E 0F 11 12 14 15 16 17 18 19 1A 1B 21
680401	Line current detection time	20 ms		ent detection is
680402	Line current wait time		disabled.	
680403	Line current drop detect time		Line curre detected contains I	if 680401

Address	Function	Unit	Remarks
680404	PSTN dial tone frequency upper	Hz (BCD)	If both addresses
	limit (high byte)		contain FF(H), tone
680405	PSTN dial tone frequency upper		detection is disabled.
	limit (low byte)		
680406	PSTN dial tone frequency lower	Hz (BCD)	If both addresses
	limit (high byte)	_	contain FF(H), tone
680407	PSTN dial tone frequency lower		detection is disabled.
000400	limit (low byte)		1,000,400
680408	PSTN dial tone detection time	20 ms	If 680408 contains
680409	PSTN dial tone reset time (LOW)	_	FF(H), the machine pauses for the pause
68040A	PSTN dial tone reset time (HIGH)		time (address 68040D /
68040B	PSTN dial tone continuous tone		68040E).
	time	_	333 132).
68040C	PSTN dial tone permissible drop		Italy: See Note 2.
00040D	time	-	-
68040D	PSTN wait interval (LOW)	4	
68040E	PSTN wait interval (HIGH)		
68040F	PSTN ring-back tone detection	20 ms	Detection is disabled if
000410	time	00	this contains FF.
680410	PSTN ring-back tone off detection time	20 ms	
680411	PSTN detection time for silent	20 ms	
000411	period after ring-back tone	20 1115	
	detected (LOW)		
680412	PSTN detection time for silent	20 ms	
000112	period after ring-back tone	200	
	detected (HIGH)		
680413	PSTN busy tone frequency upper	Hz (BCD)	If both addresses
	limit (high byte)	, ,	contain FF(H), tone
680414	PSTN busy tone frequency upper	7	detection is disabled.
	limit (low byte)		
680415	PSTN busy tone frequency lower	Hz (BCD)	If both addresses
	limit (high byte)		contain FF(H), tone
680416	PSTN busy tone frequency lower		detection is disabled.
	limit (low byte)		
680417	PABX dial tone frequency upper	Hz (BCD)	If both addresses
	limit (high byte)	_	contain FF(H), tone
680418	PABX dial tone frequency upper		detection is disabled.
000440	limit (low byte)	(DOD)	If Is a like a like
680419	PABX dial tone frequency lower	Hz (BCD)	If both addresses
	limit (high byte)		contain FF(H), tone detection is disabled.
68041A	PABX dial tone frequency lower	1	uelection is disabled.
	limit (low byte)		

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Address	Function	Unit	Remarks
68041B	PABX dial tone detection time	20 ms	If 68041B contains FF,
68041C	PABX dial tone reset time (LOW)		the machine pauses for
68041D	PABX dial tone reset time (HIGH)		the pause time (680420
68041E	PABX dial tone continuous tone		/ 680421).
	time		
68041F	PABX dial tone permissible drop time		
680420	PABX wait interval (HIGH)		
680421	PABX wait interval (LOW)		
680422	PABX ringback tone detection time	20 ms	If both addresses
680423	PABX ringback tone off detection	20 ms	contain FF(H), tone
	time		detection is disabled.
680424	PABX detection time for silent	20 ms	If both addresses
	period after ringback tone detected		contain FF(H), tone detection is disabled.
680425	(LOW)  PABX detection time for silent	20 ms	detection is disabled.
000423	period after ringback tone detected	20 1115	
	(HIGH)		
680426	PABX busy tone frequency upper	Hz (BCD)	If both addresses
	limit (high byte)		contain FF(H), tone
680427	PABX busy tone frequency upper		detection is disabled.
	limit (low byte)		
680428	PABX busy tone frequency lower limit (high byte)	Hz (BCD)	If both addresses contain FF(H), tone
680429	PABX busy tone frequency lower		detection is disabled.
	limit (low byte)		
68042A	Busy tone ON time: range 1	20 ms	
68042B	Busy tone OFF time: range 1		
68042C	Busy tone ON time: range 2		
68042D	Busy tone OFF time: range 2		
68042E	Busy tone ON time: range 3		
68042F	Busy tone OFF time: range 3		
680430	Busy tone ON time: range 4		
680431	Busy tone OFF time: range 4		
680432	Busy tone continuous tone		
	detection time		

Address	Function	Unit	Remarks
680433	Busy tone signal state time tolerance required for detection (a setting of 4 ON-OFF must be detected twice).  Tolerance (±)  Bit 1 0  0 0 75% Bits 2 and 3 m  0 1 50% be kept at 0.  1 0 25%  1 1 12.5%	cycles means t	that ON-OFF-ON or OFF-
680434	Bits 7, 6, 5, 4 - number of cycles req International dial tone frequency upper limit (high byte)	Hz (BCD)	If both addresses contain FF(H), tone
680435	International dial tone frequency upper limit (low byte)		detection is disabled.
680436	International dial tone frequency lower limit (high byte)	Hz (BCD)	If both addresses contain FF(H), tone
680437	International dial tone frequency lower limit (low byte)		detection is disabled.
680438	International dial tone detection time	20 ms	If 680438 contains FF, the machine pauses for
680439	International dial tone reset time (LOW)		the pause time (68043D / 68043E).
68043A	International dial tone reset time (HIGH)		Belgium: See Note 2.
68043B	International dial tone continuous tone time		
68043C	International dial tone permissible drop time		
68043D	International dial wait interval (HIGH)		
68043E	International dial wait interval (LOW)		
68043F	Country dial tone upper frequency limit (HIGH)	Hz (BCD)	If both addresses contain FF(H), tone
680440	Country dial tone upper frequency limit (LOW)		detection is disabled.
680441	Country dial tone lower frequency limit (HIGH)		If both addresses contain FF(H), tone
680442	Country dial tone lower frequency limit (LOW)		detection is disabled.

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Address	Function	Unit	Remarks
680443	Country dial tone detection time	20 ms	If 680443 contains FF,
680444	Country dial tone reset time (LOW)		the machine pauses for
680445	Country dial tone reset time (HIGH)		the pause time (680448 / 680449).
680446	Country dial tone continuous tone time		
680447	Country dial tone permissible drop time		
680448	Country dial wait interval (LOW)		
680449	Country dial wait interval (HIGH)		
68044A	Time between opening or closing the DO relay and opening the OHDI relay	1 ms	See Notes 3, 6 and 8. Function 06-2 (parameter 11).
68044B	Break time for pulse dialing	1 ms	See Note 3. Function 06-2 (parameter 12).
68044C	Make time for pulse dialing	1 ms	See Note 3. Function 06-2 (parameter 13).
68044D	Time between final OHDI relay closure and DO relay opening or closing	1 ms	See Notes 3, 6 and 8. Function 06-2 (parameter 14). This parameter is only valid in Europe.
68044E	Minimum pause between dialed digits (pulse dial mode)	20 ms	See Note 3 and 8. Function 06-2 (parameter 15).
68044F	Time waited when a pause is entered at the operation panel		Function 06-2 (parameter 16). See Note 3.
680450	DTMF tone on time	1 ms	Function 06-2 (parameter 17).
680451	DTMF tone off time		Function 06-2 (parameter 18).
680452	Tone attenuation level of DTMF signals while dialing	-N x 0.5 -3.5 dBm	Function 06-2 (parameter 19). See Note 5.
680453	Tone attenuation value difference between high frequency tone and low frequency tone in DTMF signals	-dBm x 0.5	Function 06-2 (parameter 20). The setting must be less than –5dBm, and should not exceed the setting at 680452h above. See Note 5.
680454	PSTN: DTMF tone attenuation level after dialling	-N x 0.5 -3.5 dBm	Function 06-2 (parameter 21). See Note 5.

Address	Function	Unit	Remarks
680455	ISDN: DTMF tone attenuation level after dialling	-dBm x 0.5	See Note 5
680456	Not used		Do not change the settings.
680457	Time between 68044Dh (NCU parameter 14) and 68044Eh (NCU parameter 15)	1 ms	This parameter takes effect when the country code is set to France.
680458	Not used		Do not change the setting.
680459	Grounding time (ground start mode)	20 ms	The Gs relay is closed for this interval.
68045A	Break time (flash start mode)	1 ms	The OHDI relay is open for this interval.
68045B	International dial access code (High)	BCD	For a code of 100: 68045B - F1
68045C	International dial access code (Low)		68045C - 00
68045D	PSTN access pause time	20 ms	This time is waited for each pause input after the PSTN access code. If this address contains FF[H], the pause time stored in address 68044F is used.  Do not set a number more than 7 in the UK.
68045E	Progress tone detection level, and cadence detection enable flags	Bit 7 Bit 6 Bit 0 0 0 0 0 1 0 1 0 1 0 0 1 1 0 Bits 2, 0 - Se	-25.0 -35.0 -30.0 -40.0 -49.0
68045F to 680464	Not used		Do not change the settings.
680465	Long distance call prefix (HIGH)	BCD	For a code of 0:
680466	Long distance call prefix (LOW)	BCD	680465 - FF 680466 - F0
680467 to 680471	Not used		Do not change the settings.

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Address	Function	Unit	Remarks
680472	Acceptable ringing signal	1000/ N	Function 06-2
	frequency: range 1, upper limit	(Hz).	(parameter 02).
680473	Acceptable ringing signal		Function 06-2
	frequency: range 1, lower limit		(parameter 03).
680474	Acceptable ringing signal		Function 06-2
	frequency: range 2, upper limit		(parameter 04).
680475	Acceptable ringing signal		Function 06-2
	frequency: range 2, lower limit		(parameter 05).
680476	Number or rings until a call is	1	Function 06-2
	detected		(parameter 06).
			The setting must not be
000477	<b>A C C C C C C C C C C</b>	00	zero.
680477	Minimum required length of the first	20 ms	See Note 4.
	ring		Function 06-2
000470	Minimorphy and the state of the	00	(parameter 07).
680478	Minimum required length of the second and subsequent rings	20 ms	Function 06-2 (parameter 06-2).
680479	Ringing signal detection reset time	20 ms	Function 06-2
000479	(LOW)	20 1115	(parameter 09).
68047A	Ringing signal detection reset time	-	Function 06-2
00047A	HIGH)		(parameter 10).
68047B	Not used		Do not change the
to	Not used		settings.
680480			gottinige.
680481	Interval between dialing the last	20 ms	Factory setting: 500 ms
	digit and switching the Oh relay		, 0
	over to the external telephone		
	when dialing from the operation		
	panel in handset mode.		
680482	Bits 0 and 1 - Handset off-hook detection	ction time	
	Bit 1 0 Setting		
	0 0 200 ms		
	0 1 800 ms Other Not used		
	Other Not used		
	Bits 2 and 3 - Handset on-hook dete	ction time	
	Bit 3 2 Setting	31.311 1.11.13	
	0 0 200 ms		
	0 1 800 ms		
	Other Not used		
	Bits 4 to 7 - Not used		
680483	Not used		Do not change the
to			settings.
6804A0			

Address	Function	Unit	Remarks		
6804A1	Acceptable CED detection	BCD (Hz)	If both addresses		
	frequency upper limit (high byte)	,	contain FF(H), tone		
6804A2	Acceptable CED detection		detection is disabled.		
	frequency upper limit (low byte)				
6804A3	Acceptable CED detection	BCD (Hz)	If both addresses		
	frequency lower limit (high byte)		contain FF(H), tone		
6804A4	Acceptable CED detection		detection is disabled.		
	frequency lower limit (low byte)				
6804A5	CED detection time	20 ms	Factory setting: 200 ms		
000440	Assessments ONIO districtions	± 20 ms	If leather address as		
6804A6	Acceptable CNG detection	BCD (Hz)	If both addresses		
6804A7	frequency upper limit (high byte)  Acceptable CNG detection		contain FF(H), tone detection is disabled.		
00U4A7	frequency upper limit (low byte)		detection is disabled.		
6804A8	Acceptable CNG detection	BCD (Hz)	If both addresses		
000+A0	frequency lower limit (high byte)	DOD (112)	contain FF(H), tone		
6804A9	Acceptable CNG detection		detection is disabled.		
000 11 10	frequency lower limit (low byte)				
6804AA	Not used		Do not change the		
			setting.		
6804AB	CNG on time	20 ms	Factory setting: 500 ms		
6804AC	CNG off time	20 ms	Factory setting: 200 ms		
6804AD	Number of CNG cycles required for		The data is coded in the		
	detection		same way as address		
			680433.		
6804AE	Not used		Do not change the		
6804AF	Acceptable AI short protocol tone	Hz (BCD)	settings.  If both addresses		
0004AF	(800Hz) detection frequency upper	Hz (BCD)	contain FF(H), tone		
	limit (high byte)		detection is disabled.		
6804B0	Acceptable AI short protocol tone				
000120	(800Hz) detection frequency upper				
	limit (low byte)				
6804B1	Acceptable AI short protocol tone	Hz(BCD)	If both addresses		
	(800Hz) detection frequency lower		contain FF(H), tone		
	limit (high byte)		detection is disabled.		
6804B2	Acceptable Al short protocol tone				
	(800Hz) detection frequency lower				
600400	limit (low byte)  Detection time for 800 Hz Al short	20 mg	Eastery cotting: 000 ms		
6804B3	protocol tone	20 ms	Factory setting: 360 ms		
6804B4	PSTN: Tx level from the modem	-N – 3 dBm	Function 06-2		
550.51		335	(parameter 01).		
6804B5	PSTN: 1100 Hz tone transmission	- N 6804B4 - 0	0.5N 6804B5 –3.5 (dB)		
	level	See Note 7.	,		
6804B6	PSTN: 2100 Hz tone transmission	- N6804B4 - 0	0.5N 6804B6 -3 (dB)		
	level	See Note 7.			
6804B7	PABX: Tx level from the modem	- dBm			

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Address	Function	Unit	Remarks	
6804B8	PABX: 1100 Hz tone transmission level	- N 6804B7 - 0.5N 6804B8 (dB)		
6804B9	PABX: 2100 Hz tone transmission level	- N 6804B7 -	0.5N 6804B9 (dB)	
6804BA	ISDN: Tx level from the modem	- dBm	The setting must be between -12dBm and - 15dBm.	
6804BB	ISDN: 1100 Hz tone transmission level	- N 6804BA -	0.5N 6804BB (dB)	
6804BC	ISDN: 2100 Hz tone transmission level	- N 6804BA -	0.5N 6804BC (dB)	
6804BD	Modem turn-on level (incoming signal detection level)	-37-0.5N (dBm)		
6804BE to 6804C6	Not used		Do not change the settings.	
6804C7	Bits 0 to 3 – Not used.  Bit 4 – V.34 protocol dump <b>0:</b> Simp Bits 5 to 7 – Not used.	le, <b>1:</b> Detailed	(default)	
6804C8 to 6804D9	Not used		Do not change the settings.	
6804DA	T.30 T1 timer	1 s		
6804E0	Maximum wait time for post	<b>0</b> : 12 s	1: Maximum wait time	
bit 3	message	<b>1:</b> 30 s	for post message (EOP/EOM/MPS) can be changed to 30 s. Change this bit to "1" if communication errors occur frequently during V.17 reception.	

#### **NOTES**

- 1. If a setting is not required, store FF in the address.
- 2. Italy and Belgium only

RAM address 68045E: the lower four bits have the following meaning.

Bit 2 - 1: International dial tone cadence detection enabled (Belgium)

Bit 1 - Not used

Bit 0 - 1: PSTN dial tone cadence detection enabled (Italy)

If bit 0 or bit 2 is set to 1, the functions of the following RAM addresses are changed.

680408 (if bit 0 = 1) or 680438 (if bit 2 = 1): tolerance for on or off state duration (%), and number of cycles required for detection, coded as in address 680433.

68040B (if bit 0 = 1) or 68043B (if bit 2 = 1): on time, hex code (unit = 20 ms) 68040C (if bit 0 = 1) or 68043C (if bit 2 = 1): off time, hex code (unit = 20 ms)

- 3. Pulse dial parameters (addresses 68044A to 68044F) are the values for 10 pps. If 20 pps is used, the machine automatically compensates.
- 4. The first ring may not be detected until 1 to 2.5 wavelengths after the time specified by this parameter.
- 5. The calculated level must be between 0 and 10.

The attenuation levels calculated from RAM data are:

High frequency tone:  $-0.5 \times N680452/680454-3.5 \text{ dBm}$ 

- 0.5 x N680455 dBm

Low frequency tone:  $-0.5 \times (N680452/680454 + N680453) -3.5 \text{ dBm}$ 

 $-0.5 \times (N680455 + N680453) dBm$ 

**NOTE:**  $N_{680452}$ , for example, means the value stored in address 680452(H)

- 6. 68044A: Europe Between Ds opening and Di opening. 68044D: Europe Between Ds closing and Di closing.
- 7. Tone signals which frequency is lower than 1500Hz (e.g., 800Hz tone for Al short protocol) refer to the setting at 6804B5h. Tones which frequency is higher than 1500Hz refer to the setting at 6804B6h.
- 8. 68044A, 68044D, 68044E: The actual inter-digit pause (pulse dial mode) is the sum of the period specified by the RAM addresses 68044A, 68044D, and 68044E.

# 4.4 DEDICATED TRANSMISSION PARAMETERS

Each Quick Dial Key and Speed Dial Code has eight bytes of programmable parameters allocated to it. If transmissions to a particular machine often experience problems, store that terminal's fax number as a Quick Dial or Speed Dial, and adjust the parameters allocated to that number.

The programming procedure will be explained first. Then, the eight bytes will be described.

#### 4.4.1 PROGRAMMING PROCEDURE

- 1. Make sure the machine is in "Facsimile" mode. Press "User Tools" key then choose "Fax".
- 2. Press 1, then either choose "Registering Quick Dial" or "Registering Speed Dial".

**Example:** Change the Parameters in Quick Dial 10.

- 3. Press Quick Dial key 10.
  - **NOTE:** The selected Quick or Speed Dial must be programmed beforehand.
- 4. When the programmed dial number is displayed, press S V C using Quick Dial keys, then press "Start".
- 5. The settings for byte 0 are now displayed. Press a number from 0 to 7 corresponding to the bit that you wish to change.

**Example:** Change bit 7 to 1: Press 7

6. To scroll through the parameter bytes, either:

Select the next byte: press "↓ Switch"

or

Select the previous byte: press "↑ Switch" until the correct byte is displayed. Then go back to step 5.

- 7. After the setting is changed, press OK.
- 8. To finish, press "User Tools".

# 4.4.2 PARAMETERS

The initial settings of the following parameters are all FF(H) - all the parameters are disabled.

#### Switch 01

#### **FUNCTION AND COMMENTS**

ITU-T T1 time (for PSTN G3 mode)

If the connection time to a particular terminal is longer than the NCU parameter setting, adjust this byte. The T1 time is the value stored in this byte (in hex code), multiplied by 1 second.

#### Range:

0 to 120 s (00h to 78h)

FFh - The local NCU parameter factory setting is used.

Do not program a value between 79h and FEh.

Swit	ch 02	
No	FUNCTION	COMMENTS
0 to 4	Tx level  Bit 4 3 2 1 0 Setting  0 0 0 0 0 0 0  0 0 0 1 -1  0 0 0 1 0 -2  0 0 0 1 1 -3	If communication with a particular remote terminal often contains errors, the signal level may be inappropriate. Adjust the Tx level for communications with that terminal until the results are better.
	0 0 1 0 0 -4 : : 0 1 1 1 1 -15 1 1 1 1 Disabled	If the setting is "Disabled", the NCU parameter 01 setting is used.  Note: Do not use settings other than listed on the left.
5 to 7	Cable equalizer  Bit 7 6 5 Setting  0 0 0 None  0 0 1 Low  0 1 0 Medium  0 1 1 High  1 1 1 Disabled	Use a higher setting if there is signal loss at higher frequencies because of the length of wire between the modem and the telephone exchange when calling the number stored in this Quick/Speed Dial.  Also, try using the cable equalizer if one or more of the following symptoms occurs.  Communication error with error codes such as 0-20, 0-23, etc.  Modem rate fallback occurs frequently.  Note: Do not use settings other than listed on the left.  If the setting is "Disabled", the bit switch setting is

Swit	ch 03	
No	FUNCTION	COMMENTS
0 to 3	Initial Tx modem rate  Bit 3 2 1 0 Setting (bps)  0 0 0 0 Not used  0 0 1 2,400  0 0 1 0 4,800  0 0 1 1 7,200  0 1 0 0 9,600  0 1 0 1 12,000  0 1 1 0 14,400  0 1 1 1 16,800  1 0 0 0 19,200  1 0 0 1 21,600  1 0 1 0 24,000  1 0 1 1 26,400  1 1 0 0 28,800  1 1 0 1 31,200  1 1 1 0 33,600  1 1 1 1 Disabled	If training with a particular remote terminal always takes too long, the initial modem rate may be too high. Reduce the initial Tx modem rate using these bits.  For the settings 14.4 or kbps slower, Switch 04 bit 4 must be changed to 0.  Note: Do not use settings other than listed on the left.  If the setting is "Disabled", the bit switch setting is used.
	Other settings: Not used	
4-5	Not used	Do not change the settings.
6	Al short protocol	Refer to Appendix B in the Group 3 Facsimile
	<b>0:</b> Off	Manual for details about Al Short Protocol.
	1: Disabled	If the setting is "Disabled", the bit switch setting is used.
7	Not used	Do not change the settings.

Swit	ch 04			
No		FUN	ICTION	COMMENTS
0	Inch-n	nm conv	ersion before tx	The machine uses inch-based resolutions for
1	Bit 1	Bit 0	Setting	scanning. If "inch only" is selected, the printed
	0	0	Inch-mm	copy may be slightly distorted at the other end if
			conversion	that machine uses mm-based resolutions.
			available	
	0	1	Inch only	If the setting is "Disabled", the bit switch setting is
	1	0	Not used	used.
	1	1	Disabled	
2	DIS/N	SF dete	ection method	(0, 1): Use this setting if echoes on the line are
to	Bit 3	Bit 2	Setting	interfering with the set-up protocol at the start of
3	0	0	First DIS or	transmission. The machine will then wait for the
			NSF	second DIS or NSF before sending DCS or NSS.
	0	1	Second DIS or	
			NSF	If the setting is "Disabled", the bit switch setting is
	1	0	Not used	used.
	1	1	Disabled	

Swit	ch 04	
No	FUNCTION	COMMENTS
4	V.8 protocol 0: Off 1: Disabled	If transmissions to a specific destination always end at a lower modem rate (14,400 bps or lower), disable V.8 protocol so as not to use V.34 protocol.  0: V.34 communication will not be possible. If the setting is "Disabled", the bit switch setting is used.
5	Compression modes available in transmit mode  0: MH only 1: Disabled	This bit determines the capabilities that are informed to the other terminal during transmission.  If the setting is "Disabled", the bit switch setting is used.
6 7	ECM during transmission  Bit 7 Bit 6 Setting  0 0 Off  0 1 On  1 0 Not used  1 1 Disabled	For example, if ECM is switched on but is not wanted when sending to a particular terminal, use the (0, 0) setting.  Note that V.8/V.34 protocol and JBIG compression are automatically disabled if ECM is disabled.  If the setting is "Disabled", the bit switch setting is used.

Switch 05 - Not used (do not change the settings)
Switch 06 - Not used (do not change the settings)

Swit	ch 07	h 07 - Optional ISDN G4 kit required								
No			F	UN	СТ	ION	COMMENTS			
0	Data	rat	е				If the setting is "Disabled", the current setting of			
to	Bits	3	2	1	0	Setting	G4 parameter switch 2 (bits 0 and 1) is used.			
3		0	0	0	0	64 kbps				
		0	0	0	1	56 kbps				
		1	1	1	1	Disabled				
4-7	Not u	se	d				Do not change the settings.			

Swit	ch 08	ch 08 - Optional ISDN G4 kit required								
No	FUNCTION						COMMENTS			
0	Link	mo	dul	us			If the setting is "Disabled", the current setting of			
to	Bits	3	2	1	0	Setting	G4 parameter switch 3 (bit 0) is used.			
3		0	0	0	0	Modulo 8				
		0	0	0	1	Modulo 128				
		1	1	1	1	Disabled				
4-7	Not u	ıse	d				Do not change the settings.			

Switch 09 - Optional ISDN G4 kit required						
No	FUNCTION	COMMENTS				
0	Layer 3 protocol	If the setting is "Disabled", the current setting of				
to	Bits 3 2 1 0 Setting	G4 parameter switch 6 (bit 0) is used.				
3	0 0 0 0 ISO 8208					
	0 0 0 1 T.70 NULL					
	1 1 1 1 Disabled					
4	Packet modulus	If the setting is "Disabled", the current setting of				
to	Bits 3 2 1 0 Setting	G4 parameter switch 6 (bit 4) is used.				
7	0 0 0 0 Modulo 8					
	0 0 0 1 Modulo 128					
	1 1 1 1 Disabled					

# Switch 0A - Not used

## 4.5 SERVICE RAM ADDRESSES

#### **⚠CAUTION**

Do not change the settings which are marked as "Not used" or "Read only."

#### 680001 to 680004(H) - ROM version (Read only)

680001(H) - Revision number (BCD)

680002(H) - Year (BCD)

680003(H) - Month (BCD)

680004(H) - Day (BCD)

#### 680006 to 680015(H) - Machine's serial number (16 digits - ASCII)

680018(H) - Total program checksum (low)

680019(H) - Total program checksum (high)

680020 to 68003F(H) - System bit switches

680040 to 68004F(H) - Scanner bit switches

680050 to 68005F(H) - Printer bit switches

680060 to 68007F(H) - Communication bit switches

680080 to 68008F(H) - G3 bit switches

## 6800C0(H) - User parameter switch 00 (SWUER\_00)

Bit 0: Stamp home position 0: Disabled, 1: Enabled

Bits 1 to 3: Scanning contrast home position

Bit 3 2 1 Setting

0 0 0 Automatic

0 0 1 Position 1 (Lightest)

0 1 0 Position 2

0 1 1 Position 3 (Medium)

1 0 0 Position 4

1 0 1 Position 5 (Darkest)

#### Bits 4 and 5: Scanning resolution home position

(This switch is not printed on the user parameter list.)

Bit 5 4 Setting

0 0 Standard

0 1 Detail

1 0 Superfine

1 1 Superfine

Bit 6: Transmission mode home position

(This switch is not printed on the user parameter list.)

0: Memory tx, 1: Immediate tx

Bit 7: Not used

#### 6800C1(H) - User parameter switch 01 (SWUSR\_01)

- Bit 0: Label insertion home position 0: Disabled, 1: Enabled
- Bit 1: ID transmission home position 0: Disabled, 1: Enabled
- Bit 2: Automatic reduction (tx) home position 0: Disabled, 1: Enabled

Bits 3 and 4: Scanning mode LED home position

(This switch is not printed on the user parameter list.)

- Bit 4 3 Setting
  - 0 0 Text
  - 0 1 Text/ Photo
  - 1 0 Photo
  - 1 1 Special Original (See the note below)

**Note:** The "Special Original" setting is not explained in the Operator's Manual, because it can be selected only if System Switch 19 – bit 7 is set to "1".

- Bit 5: TTI print home position 0: Disabled, 1: Enabled
- Bit 6: TTI used for broadcasting; the TTI selected with this switch is used for all destinations during broadcasting.
  - 0: TTI 1, 1: TTI 2

(This switch is not printed on the user parameter list.)

**Note:** System Switch 11 bit 3 must be set to "1" to enable this switch.

Bit 7: Settings return to home position after scanning 0: Disabled, 1: Enabled

#### 6800C2(H) - User parameter switch 02 (SWUSR\_02)

- Bit 0: Forwarding mark printing on forwarded messages 0: Disabled, 1: Enabled
- Bit 1: Center mark printing on received copies

(This switch is not printed on the user parameter list.)

- 0: Disabled, 1: Enabled
- Bit 2: Reception time printing

(This switch is not printed on the user parameter list.)

- 0: Disabled, 1: Enabled
- Bit 3: TSI print on received messages 0: Disabled, 1: Enabled
- Bit 4: Checkered mark printing

(This switch is not printed on the user parameter list.)

- 0: Disabled, 1: Enabled
- Bit 5: CIL printing (G4) 0: Disabled, 1: Enabled
- Bit 6: TID printing (G4) 0: Disabled, 1: Enabled
- Bit 7: Not used

# 6800C3(H) - User parameter switch 03 (SWUSR\_03: Automatic report printout)

- Bit 0: Transmission result report (memory transmissions) 0: Off, 1: On
- Bit 1: Not used
- Bit 2: Memory storage report 0: Off, 1: On
- Bit 3: Polling reserve report (polling reception) 0: Off, 1: On
- Bit 4: Polling result report (polling reception) 0: Off, 1: On
- Bit 5: Transmission result report (immediate transmissions) 0: Off. 1: On
- Bit 6: Polling clear report 0: Off, 1: On
- Bit 7: Journal 0: Off, 1: On

# 6800C4(H) - User parameter switch 04 (SWUSR\_04: Automatic report printout)

Bit 0: Automatic confidential reception report output 0: Off, 1: On

Bits 1 to 6: Not used

Bit 7: Inclusion of a sample image on reports 0: Off, 1: On

#### 6800C5(H) - User parameter switch 05 (SWUSR\_05)

Bit 0: Substitute reception when the base copier is in an SC condition

0: Enabled, 1: Disabled

Bits 1 and 2: Condition for substitute rx when the machine cannot print messages (Paper end, toner end, jam, and during night mode)

Bit 2 1 Setting

- 0 0 The machine receives all the fax messages.
- 0 1 The machine receives the fax messages with RTI or CSI.
- 1 0 The machine receives the fax messages with the same ID code.
- 1 The machine does not receive anything.

Bit 3: Not used

Bit 4: Restricted Access using personal codes 0: Off, 1: On

Bit 5: Just size printing 0: Off, 1: On

Bit 6: Allow document with mixed paper sizes in the ADF 0: No. 1: Yes

Bit 7: Add paper display when a cassette is empty 0: Off, 1: On

# 6800C6(H) - User parameter switch 06 (SWUSR\_06)

Bit 0: Not used

Bit 1: G3/G4 LED home position 0: G3, 1: G4

Bits 2 and 3: Not used

Bit 4: Quick dial label print format

0: Suitable for white paper, 1: Suitable for transparent paper

Bit 5: Not used

Bit 6: Scan sequence in Book transmission

0: Left page then right page, 1: Right page then left page

Bit 7: Not used

#### 6800C7(H) - User parameter switch 07 (SWUSR 07)

Bits 0 and 1: Not used

Bit 2: Parallel memory transmission 0: Off, 1: On

Bits 3 to 7: Not used

#### 6800C8(H) - User parameter switch 08 (SWUSR 08)

Bits 0 and 1: Not used.

Bit 2: Authorized reception

- 0: Only faxes from senders whose RTIs/CSIs are specified for this feature are accepted.
- 1: Only faxes from senders whose RTIs/CSIs are not specified for this feature are accepted.

Bits 3 to 7: Not used.

#### 6800C9(H) - User parameter switch 09 (SWUSR 09)

Bits 0 to 7: Not used

#### 6800CA(H) - User parameter switch 10 (SWUSR\_0A)

Bit 0: Not used

Bit 1: 2 into 1 0: Off, 1: On

Bit 2: Not used

Bit 3: Page reduction 0: Off, 1: On

Bits 4 to 7: Not used

#### 6800CB(H) - User parameter switch 11 (SWUSR 0B)

Bit 0: Not used

Bit 1: Method of transmitting numbers after the "Tone" mark over an ISDN line

0: UUI, 1: Tone

Bits 2 to 5: Not used

Bit 6: Printout of messages received while acting as a forwarding station

0: Off, 1: On

Bit 7: Polling Standby duration 0: Once, 1: No limit

#### 6800CC(H) - User parameter switch 12 (SWUSR 0C)

Bits 0 to 7: Not used

#### 6800CD(H) - User parameter switch 13 (SWUSR\_0D)

(This switch is not printed on the user parameter list.)

Bits 0 and 1: PSTN access method from behind a PABX

Bit 1 0 Setting

0 0 PSTN

0 1 Loop start

1 0 Ground start

1 1 Flash start

Bits 2 to 4: Not used

Bit 5: Action when receiving a SETUP signal containing no called number and the G4 subscriber number was programmed in this machine.

0: Respond to the call, 1: Do not respond to the call

Bit 6: Action when the received HLC (Higher Level Capabilities) is Tel or BC (Bearer Capabilities) is Speech.

0: Do not respond to the call, 1: Respond to the call

This switch determines which information transfer capabilities the machine can accept when receiving a call.

1: When the received HLC is Tel (digital telephone) or BC is Speech (voice), the machine responds to the call. In short, the machine receives every call.

This switch is useful for communication problems when the other terminal informs the above transfer capabilities although it is a fax machine.

Bit 7: Not used

#### 6800CE(H) - User parameter switch 14 (SWUSR 0E)

Bit 0: Message printout while the machine is in Night Timer mode 0: On, 1: Off

Bit 1: Not used

Bit 2: Batch transmission 0: Off, 1: On

Bit 3: Fax mode settings, such as resolution, before a mode key (Copy/Fax/Printer /Scanner) is pressed

0: Not cleared, 1: Cleared

Bits 4 to 6: Not used

Bit 7: Manual service call (sends the system parameter list to the service station)

0: Off, 1: On

#### 6800CF(H) - User parameter switch 15 (SWUSR\_0F)

Bits 0, 1 and 2: Cassette for fax printout

Bit 2 1 0 Setting

0 0 1 1st paper feed station
0 1 0 2nd paper feed station
0 1 1 3rd paper feed station
1 0 0 4th paper feed station

1 0 1 LCT

Other settings Not used

Bits 3 and 4: Not used

Bit 5: Using the cassette specified by bits 0, 1 and 2 above only 0: On, 1: Off

Bits 6 and 7: Not used

#### 6800D0(H) – User parameter switch 16 (SWUSR\_10)

(This switch is not printed on the user parameter list.)

Bits 0 and 1: Not used

Bit 2: Paper size selection priority for an A4 size fax message when A4/LT size paper is not available.

0: A3 has priority, 1: B4 has priority

Bits 3 to 7: Not used

#### 6800D1(H) - User parameter switch 17 (SWUSR 11)

Bits 0 and 1: Not used

Bit 2: Inclusion of the "Add" button when a sequence of Quick/Speed dials is selected for broadcasting

0:Not needed, 1: Needed

Bits 3 to 7: Not used

#### 6800D2(H) - User parameter switch 18 (SWUSR 12)

Bit 0: TTI date 0: Off, 1: On Bit 1: TTI sender 0: Off, 1: On Bit 2: TTI file number 0: Off, 1: On 0: Off, 1: On 0: Off, 1: On

Bit 4 to 7: Not used

#### 6800D3(H) - User parameter switch 19 (SWUSR 13)

Bit 0: Offset sort function for the fax (only using the shift tray on the 1,000 sheet finisher)

0: Disabled, 1: Enabled

Bit 1: Journal format

- 0: The Journal is separated into transmissions and receptions
- 1: The Journal is separated into PSTN and G4 (ISDN) communications

Bit 2: Action when the paper cassette that was selected by the specified cassette selection feature becomes empty.

(This switch is not printed on the user parameter list.)

- 0: The machine will not print any received files until paper is added.
- 1: The machine will use other cassettes to print received files that are not specified by this feature.

Bit 3: 90° image rotation during B5 portrait Tx

(This switch is not printed on the user parameter list.)

0: Off, 1: On

Bit 4: Reduction of sample images on reports to 50% in the main scan and subscan directions. (This switch is not printed on the user parameter list.)

0: Technician adjustment (printer switch 0E bits 3 and 4), 1: 50% reduction

Bit 5: Use of A5 size paper for reports

(This switch is not printed on the user parameter list.)

0: Off, 1: On

Bits 6 and 7: Line type selection for printing out to the one-bin tray (messages coming in on other lines do not go to the one-bin tray)

Bit 7 Bit 6 Setting

0 0 Disabled

0 1 PSTN

1 0 Not used

1 1 ISDN

#### 6800D4(H) - User parameter switch 20 (SWUSR\_14)

Bit 0: PC transmission mode

0: Direct Tx, 1: Memory Tx

Bit 1: Addition of fax TTI during PC memory transmission

0: Disabled, 1: Enabled

Bit 2: Checkered mark on printouts during PC printing

0: Disabled, 1: Enabled

Bit 3 and 4: Not used

Bit 5: Communication port for PC memory transmission (This switch is not printed on the user parameter list.)

0: PSTN (the line used depends on bit 4), 1: ISDN G4 Bits 6 and 7: Buffer threshold for PC direct transmission Keep this bit at "0,0" in most cases.

(This switch is not printed on the user parameter list.)

Bit 7 Bit 6 setting

0 0 Minimum (default)

0 1 : 1 0 :

1 1 Maximum

#### 6800D5(H) - User parameter switch 21 (SWUSR\_15)

Bit 0: PC fax reception 0: Disabled, 1: Enabled

Bits 1 and 2: PC fax reception mode

Bit 2 Bit 1 Setting
0 0 Direct rx
0 1 Memory rx
1 0 Not used

1 1 Memory rx and print on the fax machine

Bit 3: Automatic reduction when the machine transfers data to the PC from the machine. This switch is effective only for PC memory rx.

(This switch is not printed on the user parameter list.)

0: Enabled, 1: Disabled

Bits 4 and 5: Scan density for the "Light" setting.

(This switch is effective only when a PC scanner application with the CMF-TWAIN driver is used.)

Bit 5 Bit 4 Setting
0 0 Level 1 (default)
0 1 Level 1
1 0 Level 2
Other settings Level1

Bits 6 and 7: Scan density for the "Dark" setting.

(This switch is effective only when a PC scanner application with the CMF-TWAIN driver is used.)

Bit 7 Bit 6 Setting
0 0 Level 5 (default)
0 1 Level 4
1 0 Level 5
Other settings Level 5

#### 6800D6(H) - User parameter switch 22 (SWUSR\_16)

Bits 0 to 7: Not used

# 6800D7(H) – User Parameter switch 23 (SWUSR\_17)

Bits 0 to 7: Not used

#### 6800D8(H) - User parameter switch 24 (SWUSR 18)

Bits 0 and 1: File retention time (Cross reference: System switch 02 bit 4)

Bit 1 0 Setting

0 0 File retention impossible

0 1 24 hours

1 0 File retention impossible

1 1 72 hours

Bits 2 to 7: Not used

#### 6800D9(H) - User parameter switch 25 (SWUSR\_19)

Bits 0 to 3: Not used Bit 4: RDS operation

0: Not acceptable

1: Acceptable for the limit specified by system switch 03

Note: This bit is only effective when RDS operation can be selected by the user

(see system switch 02).

Bits 5 and 6: Not used

Bit 7: Daylight saving time 0: Disabled, 1: Enabled

#### 6800DA(H) - User parameter switch 26 (SWUSR\_1A)

(This switch is not printed on the user parameter list.)

Bit 0: Not used

Bit 1: PSTN Dialing type

0: Pulse dialing (10 pps), 1: Tone (DTMF) dialing

Bits 2 to 7: Not used

# 6800DB(H) - User parameter switch 27 (SWUSR\_1B)

PSTN-1 access code from behind a PABX

(This switch is not printed on the user parameter list.)

Access number Hex value to program (BCD)

0 F0 ↓ ↓ 0 F0 00 00 ↓ ↓ 99 99

#### 6800DC(H) to 6800DF - User parameter switch 28 to 31 (SWUSR 1C to 1F)

Bits 0 to 7: Not used

#### 6800E0 to 6800EF(H) - G4 Parameter Switches

(Refer to the ISDN G4 option service manual for details.)

#### 6800F0 to 68010F(H) - G4 Internal Switches

(Refer to the ISDN G4 option service manual for details.)

**680110 to 68011E(H)** - Service station's fax number (Service mode 09)

See 68027C(H) for the type of network used for this number.

```
68011F to 68012D(H) - Own fax PABX extension number
68012E to 68013C(H) - Own fax number (PSTN)
68013D to 68014B(H) - Own fax number (ISDN G4)
68014C to 68015A(H) - The first subscriber number (ISDN G3)
68015B to 680169(H) - The second subscriber number (ISDN G3)
68016A to 680178(H) - The first subscriber number (ISDN G4)
680179 to 680187(H) - The second subscriber number (ISDN G4)
680188 to 68019B(H) - PSTN RTI (Max. 20 characters - ASCII) - See the
                       following note.
6801B0 to 6801EF(H) - TTI 1 (Max. 64 characters - ASCII) - See the following
                       note.
6801F0 to 680229(H) - TTI 2 (Max. 64 characters - ASCII) - See the following note.
680230 to 680243(H) - PSTN CSI (Max. 20 characters - ASCII)
680258 to 68026B(H) - ISDN G3 CSI (Max. 20 characters - ASCII)
68026C(H) - Number of PSTN CSI characters (Hex)
68026E(H) - Number of ISDN G3 CSI characters (Hex)
NOTE: If the number of characters is less than the maximum (20 for RTI, 64 for
       TTI), add a stop code (FF[H]) after the last character.
680270(H) - ID code (low - Hex)
680271(H) - ID code (high - Hex)
680272(H) - Confidential ID (low - BCD)
680273(H) - Confidential ID (high - BCD)
68027C(H) - Network type used for the service station number
     00(H)-PSTN
     0 D (H) - G4
680280 to 680287(H) - Last power off time (Read only)
  680280(H) - 01(H) - 24-hour clock, 00(H) - 12-hour clock (AM),
              02(H) - 12-hour clock (PM)
  680281(H) - Year (BCD)
  680282(H) - Month (BCD)
  680283(H) - Day (BCD)
  680284(H) - Hour
  680285(H) - Minute
  680286(H) - Second
  680287(H) - 00: Monday, 01: Tuesday, 02: Wednesday, ......, 06: Sunday
680294(H) - Optional equipment (Read only – Do not change the settings)
Bits 0 to 2: EXMEM board 0: Not installed, 1: Installed
Bit 3: Not used
Bit 4: EXFUNC board 0: Not installed, 1: Installed
Bit 5 to 7: Not used
```

```
680295(H) - Optional equipment (Read only – Do not change the settings)
Bit 0: EXFUNC board 0: Not installed, 1: Installed
Bit 1 to 4: Not used
Bit 5: Not used 0: Not installed, 1: Installed
Bit 6: ISDN unit 0: Not installed, 1: Installed
Bit 7: PC Fax Expander unit 0: Not installed, 1: Installed
680296(H) - Optional equipment (Read only – Do not change the settings)
Bit 0: Paper tray unit 0: Not installed, 1: Installed
Bit 1: Bypass Tray 0: Not installed, 1: Installed
Bit 2: LCT 0: Not installed, 1: Installed
Bit 3: Duplex unit 0: Not installed, 1: Installed
Bit 4: 1-bin sorter 0: Not installed, 1: Installed
Bit 5: Finisher 0: Not installed, 1: Installed
Bit 6: Bridge unit 0: Not installed, 1: Installed
Bit 7: Not used
680297(H) - Optional equipment (Read only – Do not change the settings)
Bit 0: Not used
Bit 1: Document feeder 0: Not installed, 1: Installed
Bit 2: Not used
Bit 3: Stamp unit
Bit 4: Copier Feature Expander
Bits 5 to 7: Not used
6802CC to 6802E3(H) - G4 terminal ID (ASCII - Max. 24 characters)
6802FD to 680300(H) - ISDN G3 sub-address
680301 to 680304(H) - ISDN G4 sub-address
680305 to 680309(H) - CiG4 board ROM information (Read only)
  680305(H) - Suffix
  680306(H) - Version (BCD)
  680307(H) - Year (BCD)
  680308(H) - Month (BCD)
  680309(H) - Day (BCD)
680314 to 680319(H) - Modem ROM version (Read only)
  680314(H) - Part number (low)
  680315(H) - Part number (high)
  680316(H) - Control (low)
  680317(H) - Control (high)
  680318(H) - DSP (low)
  680319(H) - DSP (high)
68037E(H) - Time for economy transmission (hour in 24h clock format - BCD)
68037F(H) - Time for economy transmission (minute - BCD)
68039A(H) - Transmission monitor volume 00 - 07(H)
68039B(H) - Reception monitor volume 00 - 07(H)
68039C(H) - On-hook monitor volume 00 - 07(H)
68039D(H) - Dialing monitor volume 00 - 07(H)
68039E(H) - Buzzer volume 00 - 07(H)
```

#### 6803A1 to 6803A5(H) - Periodic service call parameters

Parameters	Address (H)	
Call interval: 01 through 15 month(s) (BC	6803A1	
00: Periodic service call disabled		
Date and time of the next call	Day: 01 through 31 (BCD)	6803A4
	Hour: 01 through 24 (BCD)	6803A5

#### 6803AB to 6803AD(H) - Effective term of automatic service calls

Parameters	Address (H)
Year: last two digits of the year (BCD)	6803AB
Month: 01 through 12 (BCD)	6803AC
Day: 01 through 31 (BCD)	6803AD

680400 to 6804E0(H) - NCU parameters (Refer to section 4.3 for details)

**680DC8 to 680DEF(H)** - SC codes NOT for automatic service call

If the fax unit receives a copier engine SC code other than those programmed in these addresses, the fax unit sends an automatic service call report to the programmed service station.

Six SC codes have already been programmed at default, as shown in the table below. Fourteen more SC codes can be programmed, if required (if an address contains FF(H), a code is not programmed in it).

Program a SC code in four-digit BCD format as shown in the example below.

Example 1: SC code "329"

Address (High) - 03 (BCD)

Address (Low) - 29 (BCD)

Wildcard characters "a" or "A" can be used to specify a series of SC codes.

**Example 2:** SC code "900 to 999"

Address (High) – 09 (BCD)

Address (Low) – aa or AA (Hex)

**Example 3:** SC code "330 to 339"

Address (High) – 03 (BCD)

Address (Low) – 3a or 3A (Hex)

#### - Default settings -

High Address (H)	Data (BCD)	Low Address (L)	Data (BCD)	SC code
680DC8	03	680DC9	29	329
680DCA	03	680DCB	61	361
680DCC	03	680DCD	65	365
680DCE	05	680DCF	48	548
680DD0	06	680DD1	30	630
680DD2	09	680DD3	AA	900 to 999
680DD4		680DD5		Not Programmed
to	FF(H)	to	FF(H)	
680DEE		680DEF		

```
68849C to 688B9B(H) - Dedicated tx parameters for Quick Dial 01 - 56.

There are 32 bytes for each Quick Dial. Only the 23rd to 32nd bytes are used. 6884B2 to 6884BB(H) - Dedicated tx parameters for Quick 01 6884D2 to 6884DB(H) - Dedicated tx parameters for Quick 02 6884F2 to 6884FB(H) - Dedicated tx parameters for Quick 03

© 688B92 to 688B9B(H) - Dedicated tx parameters for Quick 56

688B9C to 68981B(H) - Dedicated tx parameters for Speed Dial #00 - #99.

There are 32 bytes for each Speed Dial. Only the 23rd to 32nd bytes are used. 688BB2 to 688BBB(H) - Dedicated tx parameters for Speed #00 688BD2 to 688BDB(H) - Dedicated tx parameters for Speed #01 688BF2 to 688BFB(H) - Dedicated tx parameters for Speed #02
```

**68E8E4 to 68E8E5(H)** - Line type change (refer to section 2 for more details) 68E8E4(H) - Current line type setting 68E8E5(H) - New line type settings

689812 to 68981B(H) - Dedicated tx parameters for Speed #99

#### 69CA00 to 69CBFF(H) - Latest 64 error codes (Read only)

```
One error record consists of 8 bytes of data.
```

First error record start address - 69CA00(H)

Second error record start address – 69CA08(H)

Third error record start address – 69CA10(H)

:

64th error record start address – 69CBF8(H)

The format is as follows:

1st byte - Minute (BCD)

2nd byte - Hour (BCD)

3rd byte - Day (BCD)

4th byte - Month (BCD)

5th byte - Error code – low (BCD) [If the error code is 1-23, 23 is stored here.]

6th byte - Error code – high (BCD) [If the error code is 1-23, 01 is stored here.]

7th byte - Communication line (Hex)

PSTN: 00(H), PABX: 02(H), ISDN G3: 0C(H), ISDN G4: 0D(H)

8th byte - Not used

#### 69E134 to 69E813(H) - Latest 20 error communication records (Read only)

One error communication record consists of 88 bytes. The format is as follows:

1st byte - Header

Bit 0: Communication result 0: OK, 1: NG

Bit 1: Document jam 1: Occurred

Bit 2: Power down 1: Occurred

Bit 3: Not used

Bit 4: Technical data printout instead of personal codes 0: No, 1: Yes

Bit 5: Type of technical data 0: Rx level, 1: Measure of error rate

Bit 6: Error report 0: Not printed, 1: Printed

Bit 7: Data validity 0: Not valid, 1: Valid

2nd byte - Not used

3rd to 6th bytes - Date and time when the communication started

3rd byte - Month (BCD)

4th byte - Day (BCD)

5th byte - Hour (BCD)

6th byte - Minute (BCD)

7th and 8th bytes - Communication time

7th byte - Minutes (BCD)

8th byte - Seconds (BCD)

9th and 10th bytes - Number of pages transmitted or received

9th byte - Low byte (Hex)

10th byte - High byte (Hex)

11th and 12th bytes - Personal code or number of total/burst error lines If bit 4 of the 1st byte is 0:

11th byte - Personal code (low - BCD)

12th byte - Personal code (high - BCD)

If bit 4 of the 1st byte is 1:

11th byte - Number of total error lines (Hex)

12th byte - Number of burst error lines (Hex)

13th byte - File number (low - Hex)

14th byte - File number (high - Hex)

15th and 16th bytes - Rx level or a measure of the error rate If bit 5 of the 1st byte is 0:

15th byte - Rx level (low - Hex)

16th byte - Rx level (high - Hex)

If bit 4 of the 1st byte is 1:

15th byte - Measure of error rate (low - Hex)

16th byte - Measure of error rate (high - Hex)

17th byte - Final modem rate

Bits 0 to 3: Final modem speed

$$\begin{pmatrix}
Bit0 \\
Bit1 \\
Bit2 \\
Bit3
\end{pmatrix} = \begin{pmatrix}
1 \\
0 \\
0 \\
0
\end{pmatrix} : 2.4 k \begin{pmatrix}
0 \\
1 \\
0 \\
0
\end{pmatrix} : 4.8 k \begin{pmatrix}
1 \\
1 \\
0 \\
0
\end{pmatrix} : 7.2 k \begin{pmatrix}
0 \\
0 \\
1 \\
0
\end{pmatrix} : 9.6 k \begin{pmatrix}
1 \\
0 \\
1 \\
0
\end{pmatrix} : 12.0 k \begin{pmatrix}
0 \\
1 \\
1 \\
0
\end{pmatrix} : 14.4 k \begin{pmatrix}
1 \\
1 \\
1 \\
0
\end{pmatrix} : 16.8 k$$

$$\begin{pmatrix}
Bit0 \\
Bit1 \\
Bit2 \\
Bit3
\end{pmatrix} = \begin{pmatrix}
0 \\
0 \\
1 \\
1
\end{pmatrix} : 19.2 \text{ k} \begin{pmatrix}
1 \\
0 \\
0 \\
1 \\
1
\end{pmatrix} : 21.6 \text{ k} \begin{pmatrix}
0 \\
1 \\
0 \\
1 \\
1
\end{pmatrix} : 24.0 \text{ k} \begin{pmatrix}
1 \\
1 \\
0 \\
1 \\
1
\end{pmatrix} : 26.4 \text{ k} \begin{pmatrix}
0 \\
0 \\
1 \\
1 \\
1
\end{pmatrix} : 28.8 \text{ k} \begin{pmatrix}
1 \\
0 \\
1 \\
1 \\
1
\end{pmatrix} : 31.2 \text{ k} \begin{pmatrix}
0 \\
1 \\
1 \\
1 \\
1
\end{pmatrix} : 33.6 \text{ k}$$

Bits 4 to 6: Final modem type

$$\begin{pmatrix}
Bit4 \\
Bit5 \\
Bit6 \\
Bit7
\end{pmatrix} = \begin{pmatrix} 1 \\ 0 \\ 0 \\ 0 \end{pmatrix} : V.27 ter \begin{pmatrix} 0 \\ 1 \\ 0 \\ 0 \end{pmatrix} : V.29 \begin{pmatrix} 1 \\ 1 \\ 0 \\ 0 \end{pmatrix} : V.33 \begin{pmatrix} 0 \\ 0 \\ 1 \\ 0 \end{pmatrix} : V.17 \text{ (Long)} \begin{pmatrix} 1 \\ 0 \\ 1 \\ 0 \end{pmatrix} : V.17 \text{ (Short)}$$

$$\begin{pmatrix} Bit4 \\ Bit5 \\ Bit6 \\ Bit7 \end{pmatrix} = \begin{pmatrix} 1 \\ 0 \\ 1 \\ 2400 \ baud \begin{pmatrix} 0 \\ 1 \\ 0 \\ 1 \\ 2400 \ baud \begin{pmatrix} 0 \\ 1 \\ 0 \\ 1 \\ 3000 \ baud \begin{pmatrix} 1 \\ 1 \\ 0 \\ 1 \\ 3000 \ baud \begin{pmatrix} 1 \\ 1 \\ 0 \\ 1 \\ 3200 \ baud \begin{pmatrix} 0 \\ 0 \\ 1 \\ 1 \\ 2800 \ baud \begin{pmatrix} 1 \\ 0 \\ 1 \\ 3429 \ baud \end{pmatrix}$$

18th to 20th byte - Not used

21st to 44th byte - Remote terminal's ID (RTI, TSI or CSI) (ASCII)

45th byte - Communication mode #1

Bits 0 - 1: Network

$$\begin{pmatrix} Bit0 \\ Bit1 \end{pmatrix} = \begin{pmatrix} 1 \\ 0 \end{pmatrix} : PSTN \begin{pmatrix} 0 \\ 1 \end{pmatrix} : ISDN$$

Bit 2: Communication protocol 0: G3, 1: G4

Bit 3: ECM 0: Off, 1: On

Bits 4 to 7: Communication mode used

$$\begin{pmatrix}
Bit4 \\
Bit5 \\
Bit6 \\
Bit7
\end{pmatrix} = \begin{pmatrix}
0 \\
0 \\
0 \\
0
\end{pmatrix} : Normal \begin{pmatrix}
1 \\
0 \\
0 \\
0
\end{pmatrix} : \begin{pmatrix}
1 \\
1 \\
0 \\
0 \\
0
\end{pmatrix} : Transfer$$

$$\begin{pmatrix}
Bit4 \\
Bit5 \\
Bit6 \\
Bit7
\end{pmatrix} = \begin{pmatrix}
0 \\
0 \\
0 \\
0
\end{pmatrix} : Forwarding \begin{pmatrix}
1 \\
0 \\
1 \\
0
\end{pmatrix} : Automatic service Call$$

46th byte - Communication mode #2

Bit 0: Tx or Rx 0: Tx, 1: Rx

Bit 1: Reduction during Tx 0: Not reduced, 1: Reduced

Bit 2: Batch transmission 0: Not used, 1: Used

Bit 3: Send later transmission 0: Not used, 1: Used

Bit 4: Transmission from 0: ADF, 1: Memory

Bits 5 to 7: Not used

47th byte - Not used

48th byte - Number of errors during communication (Hex)

49th to 52nd byte - 1st error code and page number where the error occurred

49th byte - Page number where the error occurred (low - Hex)

50th byte - Page number where the error occurred (high - Hex)

51st byte - Error code (low - BCD)

52nd byte - Error code (high - BCD)

53rd to 56th byte - 2nd error code and page number where the error occurred

57th to 60th byte - 3rd error code and page number where the error occurred

61st to 64th byte - 4th error code and page number where the error occurred

65th to 68th byte - 5th error code and page number where the error occurred

69th to 72nd byte - 6th error code and page number where the error occurred

73rd to 76th byte - 7th error code and page number where the error occurred

77th to 80th byte - 8th error code and page number where the error occurred

81st to 84th byte - 9th error code and page number where the error occurred

85th to 88th byte - 10th error code and page number where the error occurred

**7644F0 to 76B56F(H)** - Dedicated tx parameters for Speed Dial #100 - #999, when the optional EXFUNC board is installed.

There are 32 bytes for each Speed Dial. Only the 23rd to 32nd bytes are used.

764506 to 76450F(H) - Dedicated tx parameters for Speed #100

764526 to 76452F(H) - Dedicated tx parameters for Speed #101

764546 to 76454F(H) - Dedicated tx parameters for Speed #102

76B566 to 76B56F(H) - Dedicated tx parameters for Speed #999

# 5. PREVENTIVE MAINTENANCE

# 5.1 SPECIAL TOOLS AND LUBRICANTS

- Flash/SRAM data copy tool (P/N: A1939353)
- Flash Memory Card 4MB (P/N: A2309352)
- Card Case (P/N: A2309351)

# 5.2 PM TABLE

No PM necessary for the fax option.

Preventive Maintenance 14 January, 2000 PRECAUTION

# 6. REMOVAL AND REPLACEMENT

# 6.1 PRECAUTION

## **ACAUTION**

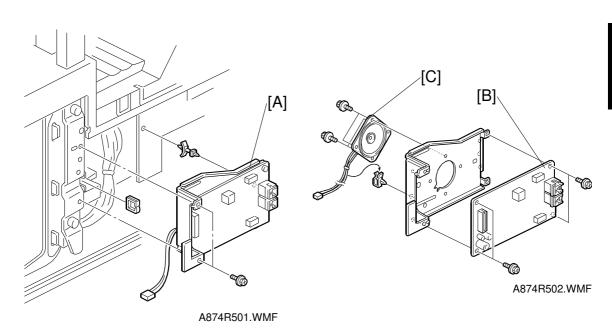
Before starting disassembly, be sure to print all message files in the SAF memory. Then, turn off the main power switch and disconnect the power cord and telephone cable for safety.

#### **Lithium Battery**

The danger of explosion exists if a battery of this type is incorrectly replaced. Replace only with the same or an equivalent type recommended by the manufacturer. Discard used batteries in accordance with the manufacturer's instructions.

# 6.2 NCU AND SPEAKER

**NOTE:** If the machine has an optional finisher and/or a mailbox installed, remove it/them before starting the following procedure.



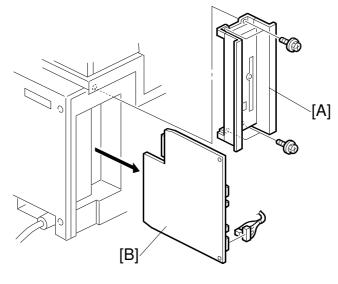
- 1. Remove the rear cover and the left side cover (4 screws each).
- 2. Remove the NCU/speaker assembly [A] (2 screws).
- 3. Remove the NCU [B] (4 screws) and speaker [C] (2 screws) from the assembly.

FCU 14 January, 2000

#### 6.3 FCU

#### 6.3.1 REMOVAL

**NOTE:** If the machine has an optional finisher and/or a mailbox installed, remove it/them before starting the following procedure.



A874R503.WMF

- 1. Remove the rear cover and the left side cover (4 screws each).
- 2. Remove the FCU bracket [A] (4 screws), then the FCU [B] (2 connectors).
- 3. Go to one of the following procedures:
  - To restore SRAM data from the old FCU (if you do not have the latest data backup) Go to section 6.3.2.
  - To restore SRAM data from a flash memory card backup Go to section 6.3.3.

#### 6.3.2 SRAM DATA RESTORE FROM FCU

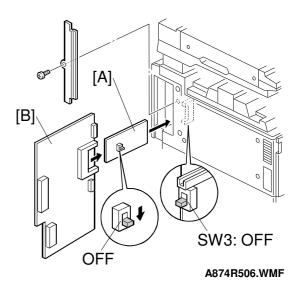
Before restoring the SRAM data, install a new FCU and initialize the SRAM on the new FCU using the following procedure.

- Install a new FCU in the machine (see section 6.3.1)
   NOTE: Do not install the EXFUNC and EXMEM yet, if they were present.
- Turn on the machine. The machine displays "SC1201".
   NOTE: The machine always displays "SC1201" the first time the FCU is installed. Please ignore it.
- 3. Press OK to initialize the SRAM.

Then, restore the SRAM using the following procedure.

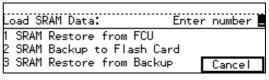
- 4. Turn off the machine.
- Connect the data copy tool [A] with the old FCU [B] to the card slot as shown.
   See the note below for the switch settings.

**IMPORTANT:** Support the old FCU by hand from now until the end of the download procedure



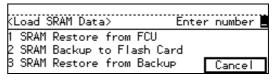
**NOTE:** 1) The switch on the data copy tool must be OFF.

- 2) SW3 below the card slot must be OFF (lower position).
- 3) Do not turn off the battery switch (SW1) on the old FCU.
- 6. Turn on the machine, and enter the fax service mode.
- 7. Press 1 6 then 2.



A874R511.BMP

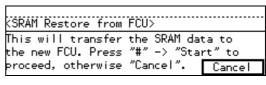
8. Press 1.



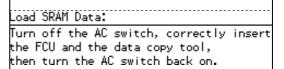
A874R512.TIF

If the switch settings are correct, the message on the right appears. Then go to the next step.

If the one of the switch settings is wrong, or if the tool is not connected correctly, the message on the right appears. Then turn off the machine and retry the procedure.



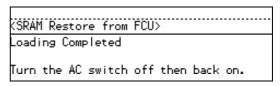
A874R513.TIF



A874R514.BMP

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Press "#" then ◆.
 If data has been restored successfully, the message on the right appears.



A874R515.TIF

- 10. Turn off the main power switch then disconnect the tools.
- 11. Install the EXFUNC and EXMEM if they were present.
- 12. Turn the machine back on.
- 13. Print the system parameter list to check if the previous settings have been successfully recovered.

#### 6.3.3 SRAM DATA RESTORE FROM FLASH CARD BACKUP

SRAM data can be copied to a flash memory card. For how to do this, refer to section 6.4.3.

Before restoring the SRAM data, install a new FCU and initialize the SRAM on the new FCU using the following procedure.

- 1. Install a new FCU in the machine (see section 6.3.1).
- Turn on the machine. The machine displays "SC1201".
   NOTE: The machine always displays "SC1201" the first time the FCU is installed. Please ignore it.
- 3. Press OK to initialize the SRAM.

Then, restore the SRAM using the following procedure.

4. Turn off the machine.

NOTE: If the EXFUNC board was present; make sure that the backup of EXFUNC and FCU SRAM is available, then install the EXFUNC.

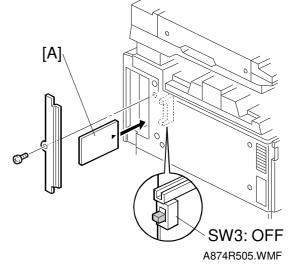
If this backup is not available, restore the data from the old FCU. After restoring, connect the EXSAF to the new FCU.

5. Connect the flash memory card [A] to the card slot as shown.

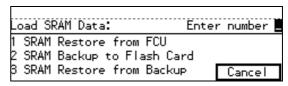
See the note below for the switch settings.

**NOTE:** 1) SW3 below the card slot must be OFF (lower position).

- 2) If the switch setting is wrong, the fax function will not start up.
- 6. Turn on the machine, and enter the fax service mode.



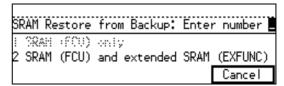
7. Press 1 6 then 2.



A874R511.BMP

8. Press 3. If the switch settings are correct, either of the messages below appears.



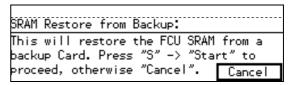


A874R517.BMP A874R516.BMP

Refer to the table below for which type of backup must be used, depending on the presence of EXFUNC.

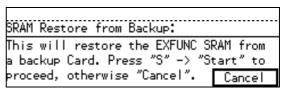
	Type of backup		
EXFUNC	FCU SRAM	FCU and EXFUNC SRAM	
Not present	ОК	Do not use.	
Present	Do not use.	OK	

9. Press either of the following:1 – Standard SRAM only



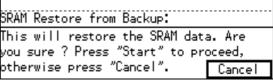
A874R518.BMP

2 – Standard SRAM and SRAM on the EXFUNC.



A874R519.BMP

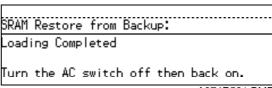
10. Press "S" then ♠; a confirmation message appears.



A874R520.BMP

11. Press Start to restore the SRAM.

If data has been restored successfully, the message on the right appears.



A874R521.BMP

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12. Turn off the main power switch then disconnect the card.

- 13. Turn the machine back on.
- 14. Print the system parameter list to check if the previous settings have been successfully recovered.

14 January, 2000 ROM UPDATE

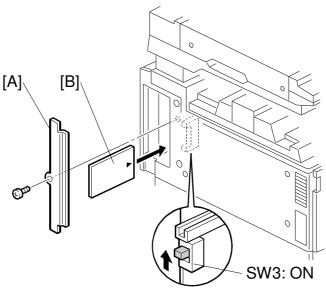
# **6.4 ROM UPDATE**

#### 6.4.1 FCU ROM DOWNLOAD

This function updates the FCU ROM using a flash memory card.

**NOTE:** The flash memory card must be programmed with FCU ROM data as explained in section 6.6.

1. Turn off the machine and remove the bracket [A].



A874R504.WMF

2. Connect the flash memory card [B] to the card slot as shown.

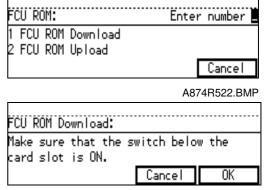
NOTE: SW3 below the card slot must be ON (upper position).

- 3. Turn on the machine and enter the fax service mode.
- 4. Press 1 6 then 1.

5. Press 1.

If the switch setting is correct, the message on the right appears.

Then go to the next step.



A874R523.BMP

ROM UPDATE 14 January, 2000

If the switch setting is wrong, or if the tool is not connected correctly, the message on the right appears. Then turn off the machine and retry the procedure again.

FCU ROM Download:

Turn off the AC switch, turn on the switch below the card slot, then turn the AC switch back on.

A874R524.BMP

6. Press OK, then check the ROM version.

If the card does not contain FCU ROM data, "Please check flash card" appears. Turn off the machine and retry the procedure with the correct card.

FCU ROM Download: FCU:A2855582 13.00 New:A2855581 14.00 This will update the FCU ROM. "Start" to proceed, otherwise "Cancel". Cancel

A874R525.BMP

7. Press Start.

FCU ROM Download: ERASING..... FCU:A2855582 13.00 New:A2855581 14.00

A874R526.BMP

After the machine updates the ROM data, the message on the right appears.

FCU ROM Download: Loading Completed ROM has been updated. SUM:9DA9 Turn the AC switch off then back on.

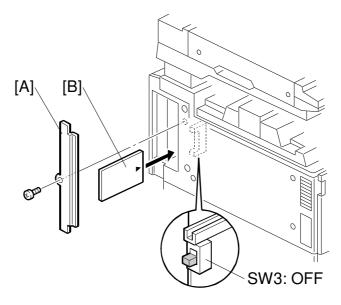
A874R527.BMP

- 8. Turn off the main power switch then disconnect the flash memory card.
- 9. Turn the machine back on.
- 10. Print the system parameter list to check if the new ROM version is printed.

### 6.4.2 FCU ROM UPLOAD

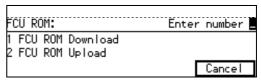
This function makes a copy of the FCU ROM inside the machine onto a flash memory card.

**NOTE:** This procedure erases the flash memory card completely before uploading ROM data.



A874R505.WMF

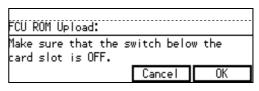
- 1. Turn off the machine and remove the bracket [A].
- Connect the flash memory card [B] to the card slot as shown.
   NOTE: SW3 below the card slot must be OFF (lower position).
- 3. Turn on the machine and enter the fax service mode.
- 4. Press 1 6 then 1.



A874R522.BMP

Press 2.
 If the switch setting is correct, the message on the right appears.
 Then go to the next step.

If the switch setting is wrong, or if the tool is not connected correctly, the message on the right appears. Then turn off the machine and retry the procedure.



A874R528.BMP

FCU ROM Upload:	
Turn off the AC switch, turn off the switch below the card slot, then turn the AC switch back on.	

A874R532.BMP

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6. Press OK, then check the ROM version.

FCU ROM Upload: FCU:A2855581 14.00 Flash Card This will upload the FCU ROM. "Start" to proceed, otherwise "Cancel". | Cancel

A874R529.BMP

7. Press Start.

FCU ROM Upload: ERASING..... FCU:A2855581 14.00 Flash Card

A874R530.BMP

After the machine updates the ROM data, the message on the right appears.

FCU ROM Upload: Loading Completed FCU:A2855581 14.00 Flash Card SUM:9DA9 Turn the AC switch off then back on.

A874R531.BMP

- 8. Turn off the main power switch then disconnect the flash memory card.
- 9. Turn the machine back on.

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#### 6.4.3 SRAM BACKUP TO A FLASH MEMORY CARD

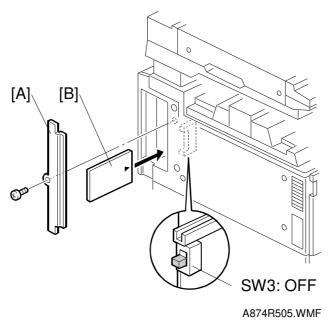
This function makes a backup copy of all the fax SRAM data onto a flash memory card. If a computer based PC card writer system is available, the backup can be saved as a computer file from the flash memory card.

If the EXSAF board is not installed, this function makes a backup copy of the standard SRAM on the FCU.

If the EXSAF board is installed, this function makes a backup copy of the standard SRAM and the SRAM on the optional EXSAF board.

**NOTE:** This procedure erases the flash memory card completely before uploading SRAM data.

1. Turn off the machine and remove the bracket [A].



2. Connect the flash memory card [B] to the card slot as shown.

**NOTE:** SW3 below the card slot must be **OFF** (lower position).

3. Turn on the machine and enter the fax service mode.

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4. Press 1 6 then 2. \_oad SRAM Data: Enter number SRAM Restore from FCU SRAM Backup to Flash Card SRAM Restore from Backup Cancel A874R511.BMP 5. Press 2. SRAM Backup to Flash Card: This will backup the SRAM data from the FCU and the EXFUNC to a Flash Card. ress "Start" to proceed. Cancel A874R533.BMP 6. Press Start. SRAM Backup to Flash Card: ERASING.... A874R534.BMP

A874R535.BMP

SRAM Backup to Flash Card:

Turn the AC switch off then back on.

Loading Completed

7. Turn off the main power switch then disconnect the flash memory card.

After the machine backs up the data to the flash card, the message on the

8. Turn the machine back on

right appears.

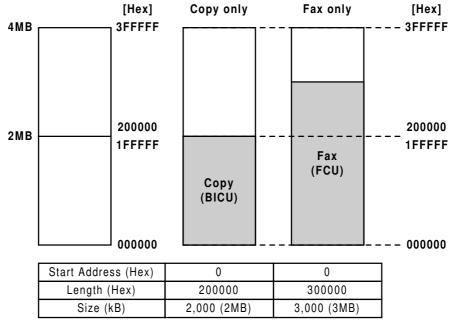
The data in the flash card can be copied to a PC for safe keeping. This data can then be uploaded from the PC to a flash memory card if the SRAM data has to be restored later.

Refer to the SwapFTL manual for details.

## 6.5 DATA ADDRESS RANGES ON THE CARD

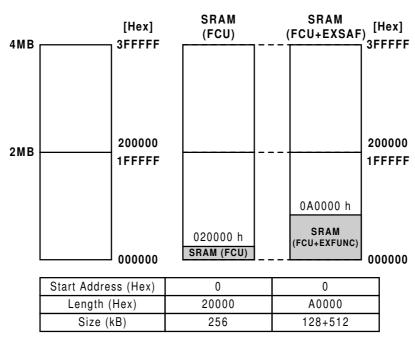
The following sections show how ROM and RAM data must be programmed before downloading, or how data is uploaded onto the 4MB flash memory card.

### 6.5.1 FCU AND BICU ROM DATA



A874R550.WMF

### 6.5.2 MODEM ROM AND SRAM DATA



A874R551.WMF

# Troubleshooting

## 7. TROUBLESHOOTING

## 7.1 ERROR CODES

If an error code occurs, retry the communication. If the same problem occurs, try to fix the problem as suggested below. Note that some error codes appear only in the error code display and on the service report.

Code	Meaning	Suggested Cause/Action			
0-00	DIS/NSF not detected within 40 s of Start being pressed	<ul> <li>Check the line connection.</li> <li>Check the NCU - FCU connectors.</li> <li>The machine at the other end may be incompatible.</li> <li>Replace the NCU or FCU.</li> <li>Check for DIS/NSF with an oscilloscope.</li> <li>If the rx signal is weak, there may be a bad line.</li> </ul>			
0-01	DCN received unexpectedly	<ul> <li>The other party is out of paper or has a jammed printer.</li> <li>The other party pressed Stop during communication.</li> </ul>			
0-03	Incompatible modem at the other end	The other terminal is incompatible.			
0-04	CFR or FTT not received after modem training	<ul> <li>Check the line connection.</li> <li>Check the NCU - FCU connectors.</li> <li>Try changing the tx level and/or cable equalizer settings.</li> <li>Replace the FCU or NCU.</li> <li>The other terminal may be faulty; try sending to another machine.</li> <li>If the rx signal is weak or defective, there may be a bad line.</li> <li>Cross reference</li> <li>Tx level - NCU Parameter 01 (PSTN)</li> <li>Cable equalizer - G3 Switch 07 (PSTN)</li> <li>Dedicated Tx parameters - Section 4</li> </ul>			
0-05	Unsuccessful after modem training at 2400 bps	<ul> <li>Check the line connection.</li> <li>Check the NCU - FCU connectors.</li> <li>Try adjusting the tx level and/or cable equalizer.</li> <li>Replace the FCU or NCU.</li> <li>Check for line problems.</li> <li>Cross reference</li> <li>See error code 0-04.</li> </ul>			

Code	Meaning	Suggested Cause/Action			
0-06	The other terminal did not reply to DCS	<ul> <li>Check the line connection.</li> <li>Check the FCU - NCU connectors.</li> <li>Try adjusting the tx level and/or cable equalizer settings.</li> <li>Replace the NCU or FCU.</li> <li>The other end may be defective or incompatible; try sending to another machine.</li> <li>Check for line problems.</li> <li>Cross reference</li> <li>See error code 0-04.</li> </ul>			
0-07	No post-message response from the other end after a page was sent	<ul> <li>Check the line connection.</li> <li>Check the FCU - NCU connectors.</li> <li>Replace the NCU or FCU.</li> <li>The other end may have jammed or run out of paper.</li> <li>The other end user may have disconnected the call.</li> <li>Check for a bad line.</li> <li>The other end may be defective; try sending to another machine.</li> </ul>			
0-08	The other end sent RTN or PIN after receiving a page, because there were too many errors	<ul> <li>Check the line connection.</li> <li>Check the FCU - NCU connectors.</li> <li>Replace the NCU or FCU.</li> <li>The other end may have jammed, or run out of paper or memory space.</li> <li>Try adjusting the tx level and/or cable equalizer settings.</li> <li>The other end may have a defective modem/NCU/FCU; try sending to another machine.</li> <li>Check for line problems and noise.</li> <li>Cross reference</li> <li>Tx level - NCU Parameter 01 (PSTN)</li> <li>Cable equalizer - G3 Switch 07 (PSTN)</li> <li>Dedicated Tx parameters - Section 4</li> </ul>			
0-14	Non-standard post message response code received	<ul> <li>Check the FCU - NCU connectors.</li> <li>Incompatible or defective remote terminal; try sending to another machine.</li> <li>Noisy line: resend.</li> <li>Try adjusting the tx level and/or cable equalizer settings.</li> <li>Replace the NCU or FCU.</li> <li>Cross reference</li> <li>See error code 0-08.</li> </ul>			

Code	Meaning	Suggested Cause/Action		
0-15	The other terminal is not capable of specific functions.	The other terminal is not capable of accepting the following functions, or the other terminal's memory is full.  Confidential rx Transfer function SEP/SUB/PWD/SID		
0-16	CFR or FTT not detected after modem training in confidential or transfer mode	<ul> <li>Check the line connection.</li> <li>Check the FCU - NCU connectors.</li> <li>Replace the NCU or FCU.</li> <li>Try adjusting the tx level and/or cable equalize settings.</li> <li>The other end may have disconnected, or it may be defective; try calling another machine.</li> <li>If the rx signal level is too low, there may be a line problem.</li> <li>Cross reference</li> <li>See error code 0-08.</li> </ul>		
0-17	Communication was interrupted by pressing the Stop key.	If the Stop key was not pressed and this error keeps occurring, replace the operation panel.		
0-20	Facsimile data not received within 6 s of retraining	<ul> <li>Check the line connection.</li> <li>Check the FCU - NCU connectors.</li> <li>Replace the NCU or FCU.</li> <li>Check for line problems.</li> <li>Try calling another fax machine.</li> <li>Try adjusting the reconstruction time for the first line and/or rx cable equalizer setting.</li> <li>Cross reference</li> <li>Reconstruction time - G3 Switch 0A, bit 6</li> <li>Rx cable equalizer - G3 Switch 07 (PSTN)</li> </ul>		
0-21	EOL signal (end-of-line) from the other end not received within 5 s of the previous EOL signal	<ul> <li>Check the connections between the FCU, NCU, &amp; line.</li> <li>Check for line noise or other line problems.</li> <li>Replace the NCU or FCU.</li> <li>The remote machine may be defective or may have disconnected.</li> <li>Cross reference</li> <li>Maximum interval between EOLs and between ECM frames - G3 Bit Switch 0A, bit 4</li> </ul>		

Code	Meaning	Suggested Cause/Action		
0-22	The signal from the other end was interrupted for more than the acceptable modem carrier drop time (default: 200 ms)	<ul> <li>Check the line connection.</li> <li>Check the FCU - NCU connectors.</li> <li>Replace the NCU or FCU.</li> <li>Defective remote terminal.</li> <li>Check for line noise or other line problems.</li> <li>Try adjusting the acceptable modem carrier drop time.</li> <li>Cross reference</li> <li>Acceptable modem carrier drop time - G3 Switch 0A, bits 0 and 1</li> </ul>		
0-23	Too many errors during reception	<ul> <li>Check the line connection.</li> <li>Check the FCU - NCU connectors.</li> <li>Replace the NCU or FCU.</li> <li>Defective remote terminal.</li> <li>Check for line noise or other line problems.</li> <li>Try asking the other end to adjust their tx level.</li> <li>Try adjusting the rx cable equalizer setting and/or rx error criteria.</li> <li>Cross reference</li> <li>Rx cable equalizer - G3 Switch 07 (PSTN)</li> <li>Rx error criteria - Communication Switch 02, bits 0 and 1</li> </ul>		
0-30	The other terminal did not reply to NSS(A) in Al short protocol mode	<ul> <li>Check the line connection.</li> <li>Check the FCU - NCU connectors.</li> <li>Try adjusting the tx level and/or cable equalizer settings.</li> <li>The other terminal may not be compatible.</li> <li>Cross reference</li> <li>Dedicated tx parameters - Section 4</li> </ul>		
0-32	The other terminal sent a DCS, which contained functions that the receiving machine cannot handle.	<ul> <li>Check the protocol dump list.</li> <li>Ask the other party to contact the manufacturer.</li> </ul>		
0-52	Polarity changed during communication	Check the line connection.  Retry communication.		
0-70	The communication mode specified in CM/JM was not available (V.8 calling and called terminal)	<ul> <li>The other terminal did not have a compatible communication mode (e.g., the other terminal was a V.34 data modem and not a fax modem.)</li> <li>A polling tx file was not ready at the other terminal when polling rx was initiated from the calling terminal.</li> </ul>		
0-74	The calling terminal fell back to T.30 mode, because it could not detect ANSam after sending CI.	<ul> <li>The calling terminal could not detect ANSam due to noise, etc.</li> <li>ANSam was too short to detect.</li> <li>Check the line connection and condition.</li> <li>Try making a call to another V.8/V.34 fax.</li> </ul>		

Code	Meaning	Suggested Cause/Action		
0-75	The called terminal fell back to T.30 mode, because it could not detect a CM in response to ANSam (ANSam timeout).  The calling terminal fell back to T.30 mode,	<ul> <li>The terminal could not detect ANSam.</li> <li>Check the line connection and condition.</li> <li>Try receiving a call from another V.8/V.34 fax.</li> <li>The called terminal could not detect a CM due</li> </ul>		
	because it could not detect a JM in response to a CM (CM timeout).	<ul><li>to noise, etc.</li><li>Check the line connection and condition.</li><li>Try making a call to another V.8/V.34 fax.</li></ul>		
0-77	The called terminal fell back to T.30 mode, because it could not detect a CJ in response to JM (JM timeout).	<ul> <li>The calling terminal could not detect a JM due to noise, etc.</li> <li>A network that has narrow bandwidth cannot pass JM to the other end.</li> <li>Check the line connection and condition.</li> <li>Try receiving a call from another V.8/V.34 fax.</li> </ul>		
0-79	The called terminal detected CI while waiting for a V.21 signal.	Check for line noise or other line problems. If this error occurs, the called terminal falls back to T.30 mode.		
0-80	The line was disconnected due to a timeout in V.34 phase 2 – line probing.	The guard timer expired while starting these phases. Serious noise, narrow bandwidth, or low signal level can cause these errors.		
0-81	The line was disconnected due to a timeout in V.34 phase 3 – equalizer training.	<ul> <li>If these errors happen at the transmitting terminal:</li> <li>Try making a call at a later time.</li> <li>Try using V.17 or a slower modem using dedicated tx parameters.</li> </ul>		
0-82	The line was disconnected due to a timeout in the V.34 phase 4 – control channel start-up.	<ul> <li>Try increasing the tx level.</li> <li>Try adjusting the tx cable equalizer setting.</li> <li>If these errors happen at the receiving terminal:</li> <li>Try adjusting the rx cable equalizer setting.</li> </ul>		
0-83	The line was disconnected due to a timeout in the V.34 control channel restart sequence.	<ul> <li>Try adjusting the fx cable equalizer setting.</li> <li>Try increasing the tx level.</li> <li>Try using V.17 or a slower modem if the same error is frequent when receiving from multiple senders.</li> </ul>		
0-84	The line was disconnected due to abnormal signaling in V.34 phase 4 – control channel start-up.	<ul> <li>The signal did not stop within 10 s.</li> <li>Turn off the machine, then turn it back on.</li> <li>If the same error is frequent, replace the FCU.</li> </ul>		
0-85	The line was disconnected due to abnormal signaling in V.34 control channel restart.	<ul> <li>The signal did not stop within 10 s.</li> <li>Turn off the machine, then turn it back on.</li> <li>If the same error is frequent, replace the FCU.</li> </ul>		
0-86	The line was disconnected because the other terminal requested a data rate using MPh that was not available in the currently selected symbol rate.	<ul> <li>The other terminal was incompatible.</li> <li>Ask the other party to contact the manufacturer.</li> </ul>		

Code	Meaning	Suggested Cause/Action		
0-87	The control channel started after an unsuccessful primary channel.	The receiving terminal restarted the control channel because data reception in the primary channel was not successful.		
		This does not result in an error communication.		
0-88	The line was disconnected because PPR was transmitted/received 9 (default) times within the same ECM frame.	<ul> <li>Try using a lower data rate at the start.</li> <li>Try adjusting the cable equalizer setting.</li> </ul>		
2-10	The modem cannot enter tx mode	Replace the FCU.		
2-11	Only one V.21 connection flag was received	Replace the FCU.		
2-12	Modem clock irregularity	Replace the FCU.		
2-13	Modem initialization error	<ul><li>Turn off the machine, then turn it back on.</li><li>Update the modem ROM.</li><li>Replace the FCU.</li></ul>		
2-20	Abnormal coding/decoding (cpu not ready)	Replace the FCU.		
2-23	JBIG compression or reconstruction error	<ul> <li>Turn off the machine, then turn it back on.</li> <li>Replace the EXFUNC board if the error is frequent.</li> </ul>		
2-24	JBIG ASIC error	<ul> <li>Turn off the machine, then turn it back on.</li> <li>Replace the EXFUNC board if the error is frequent.</li> </ul>		
2-25	JBIG data reconstruction error (BIH error)	<ul><li>JBIG data error</li><li>Check the sender's JBIG function.</li></ul>		
2-26	JBIG data reconstruction error (Float marker error)	Update the FCU ROM.		
2-27	JBIG data reconstruction error (End marker error)			
2-28	JBIG data reconstruction error (Timeout)			
2-50	The machine resets itself for a fatal FCU system error	<ul> <li>If this is frequent, update the ROM, or replace the FCU.</li> </ul>		
2-51	The machine resets itself because of a fatal communication error	<ul> <li>If this is frequent, update the ROM, or replace the FCU.</li> </ul>		
3-00	G4 interface board reset	Replace the G4 interface board or FCU.		
3-10	Disconnection during ISDN G3 communication	<ul> <li>Check the other terminal and the ISDN line.</li> <li>The other terminal may have dialed a wrong number.</li> </ul>		
3-11	Disconnection during ISDN G4 communication	Check the other terminal and the ISDN line.		
3-20	A CSA signal was received during ISDN G4 communication	The operator at the other terminal may have interrupted the communication.		

Code	Meaning	Suggested Cause/Action		
3-21	A CSA signal was sent during ISDN G4 communication, because the Stop key was pressed	The local operator has interrupted the communication.		
3-30	Mismatched specifications (rx capability)	Check the receive capabilities requested from the other terminal.		
4-01	Line current was cut	<ul> <li>Check the line connector.</li> <li>Check the connection between FCU and NCU.</li> <li>Check for line problems.</li> <li>Replace the FCU or the NCU.</li> </ul>		
4-10	Communication failed because of an ID Code mismatch (Closed Network) or Tel. No./CSI mismatch (Protection against Wrong Connections)	<ul> <li>Get the ID Codes the same and/or the CSIs programmed correctly, then resend.</li> <li>The machine at the other end may be defective.</li> </ul>		
5-00	Data construction not possible	Replace the FCU.		
5-01	Data reconstruction not possible			
5-10 5-20	DCR timer expired Storage impossible	Town or on a many about and		
5-20	because of a lack of memory	<ul><li>Temporary memory shortage.</li><li>Test the SAF memory.</li><li>Replace the FCU or optional EXMEM board</li></ul>		
5-21	Memory overflow			
5-22	Mode table overflow after the second page of a scanned document	Wait for the messages which are currently in the memory to be sent or delete some files from memory.		
5-23	Print data error when printing a substitute rx or confidential rx message	<ul> <li>Test the SAF memory.</li> <li>Ask the other end to resend the message.</li> <li>Replace the FCU or optional EXMEM board.</li> </ul>		
5-24	Memory overflow after the second page of a scanned document	<ul> <li>Try using a lower resolution setting.</li> <li>Wait for the messages which are currently in the memory to be sent or delete some files from memory.</li> </ul>		
5-25	SAF file access error	Replace the FCU or EXMEM board.		
6-00	G3 ECM - T1 time out during reception of facsimile data	<ul><li>Try adjusting the rx cable equalizer.</li><li>Replace the FCU or NCU.</li></ul>		
6-01	G3 ECM - no V.21 signal was received			
6-02	G3 ECM - EOR was received			

Code	Meaning	Suggested Cause/Action			
6-04	G3 ECM - RTC not detected	<ul> <li>Check the line connection.</li> <li>Check connections from the NCU to the FCU.</li> <li>Check for a bad line or defective remote terminal.</li> <li>Replace the FCU or NCU.</li> </ul>			
6-05	G3 ECM - facsimile data frame not received within 18 s of CFR, but there was no line fail	<ul> <li>Check the line connection.</li> <li>Check connections from the NCU to the FCU.</li> <li>Check for a bad line or defective remote terminal.</li> <li>Replace the FCU or NCU.</li> <li>Try adjusting the rx cable equalizer</li> <li>Cross reference</li> <li>Rx cable equalizer - G3 Switch 07 (PSTN)</li> </ul>			
6-06	G3 ECM - coding/decoding error	<ul><li>Defective FCU.</li><li>The other terminal may be defective.</li></ul>			
6-08	G3 ECM - PIP/PIN received in reply to PPS.NULL	<ul> <li>The other end pressed Stop during communication.</li> <li>The other terminal may be defective.</li> </ul>			
6-09	G3 ECM - ERR received	<ul> <li>Check for a noisy line.</li> <li>Adjust the tx levels of the communicating machines.</li> <li>See code 6-05.</li> </ul>			
6-10	G3 ECM - error frames still received at the other end after all communication attempts at 2400 bps	<ul> <li>Check for line noise.</li> <li>Adjust the tx level (use NCU parameter 01 or the dedicated tx parameter for that address).</li> <li>Check the line connection.</li> <li>Defective remote terminal.</li> </ul>			
6-21	V.21 flag detected during high speed modem communication	The other terminal may be defective or incompatible.			
6-22	The machine resets the sequence because of an abnormal handshake in the V.34 control channel	<ul> <li>Check for line noise.</li> <li>If the same error occurs frequently, replace the FCU.</li> <li>Defective remote terminal.</li> </ul>			
6-99	V.21 signal not stopped within 6 s	Replace the FCU.			

Code	Meaning	Suggested Cause/Action
9-40	CRC error during PC fax communication	Check the serial interface and cable connection between the PC.
9-41	Third failure during PC fax communication	Replace the DIU (PCFE board) or FCU.
9-42	DCN received unexpectedly during PC fax communication	
9-43	Frame received unexpectedly during PC fax communication	
9-44	Response time over during PC fax communication	
9-45	Frame transmission error during PC fax communication	
9-61	Memory overflow occurs during reception	Check the SAF.
22-00	Original length exceeded the maximum scan length	<ul> <li>Divide the original into more than one page.</li> <li>Check the resolution used for scanning. Lower the scan resolution if possible.</li> <li>Add optional page memory.</li> </ul>
22-01	Memory overflow while receiving	<ul> <li>Wait for the files in the queue to be sent.</li> <li>Delete unnecessary files from memory.</li> <li>Transfer the substitute reception files to an another fax machine, if the machine's printer is busy or out of order.</li> <li>Add an optional SAF memory card or hard disk.</li> </ul>
22-02	Tx or rx job stalled due to line disconnection at the other end	<ul> <li>The job started normally but did not finish normally; data may or may not have been received fully.</li> <li>Restart the machine.</li> </ul>
22-04	The machine cannot store received data in the SAF	<ul><li>Update the ROM</li><li>Replace the FCU.</li></ul>
23-00	Data read timeout during construction	<ul><li>Restart the machine.</li><li>Replace the FCU</li></ul>
24-xx		•
25-00	The machine software resets itself after a fatal transmission error occurred	<ul><li>Update the ROM</li><li>Replace the FCU.</li></ul>
F0-xx	V.34 modem error	Replace the FCU.

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### 7.2 FAX SC CODES

#### 7.2.1 OVERVIEW

When the FCU detects a Fax SC Code condition other than SC1201 and SC1207, it resets itself automatically (default setting). This initializes the FCU without erasing files in the SAF memory or resetting the switches.

**NOTE:** For details on Fax SC Codes 1201 and 1207, refer to the following sections.

If bit 7 of System Switch 1F is changed to "1", when the FCU detects a Fax SC Code condition, it displays the code on the display and stops working until the fax unit is initialized using one of the following methods:

- Hold down the "#" and "\*" keys for more than 10 s.
- Turn off the main power switch and turn it back on.
- Remove the rear cover, and press SW2 on the FCU.

The fax unit cannot make automatic service calls in reaction to a Fax SC Code, because the fax unit cannot make fax communications in fax SC code conditions.

#### 7.2.2 SC1201

When the FCU detects an unrecoverable error in the SRAM, which requires a complete SRAM initialization, the fax unit displays this SC Code and stops. There is no way to recover from this error condition without a complete SRAM initialization (all the user and service programmed data will be erased).

The possible causes are:

- SRAM backup battery defect, or SW1 on the FCU is at the "OFF" position
- SRAM on the FCU has a physical defect
- Flash memory card or data copy tool connection was loose

### 7.2.3 SC1207

This is the same as SC1201 except the error location is the SRAM on the EXFUNC board.

The possible causes are:

- SRAM backup battery defect, or SW1 on the EXFUNC board is at the "OFF" position.
- SRAM on the EXFUNC has a physical defect.
- The EXFUNC connection was loose.

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## 7.2.4 FAX SC CODE TABLE

SC Code	Description	Suggested Action	Sys Switch 1F bit 7 = 0	Sys Switch 1F bit 7 = 1
1102	Handshake error with BiCU at start-up	Initialize the fax unit.	Automatic reset	SC Code display
1111	Command TX/RX error to/from the BiCU	(See section 7.2.1.for the		
1112	Base copier's engine was reset	initialization procedure)		
1120	Interface module error			
1201	Unrecoverable FCU - SRAM error	Refer to section 7.2.2.	SC Code display	
1207	Unrecoverable EXFUNC - SRAM error	Refer to section 7.2.3.	SC Code display	
1299	Software error	Turn off and on the main switch.	Automatic reset	
1301	Original size error	Check the scanner mechanism.		
1302	Scanner parameter error	Initialize the fax unit.		
1303	Software error	Initialize the fax		
1304		unit.		
1305				
1306				
1308				
1313				
1314				
1316				
1318				
1323				
1324				
1326				
1328				
1334				
1338				
1401	Command timeout error - after scanning	Initialize the fax unit.		
1402	Software error	Initialize the fax		
1403		unit.		
1404				
1405	Command timeout error - during storage	Check the connection for the FCU.		
1406	Command timeout error - original feed out	Initialize the fax unit.		
1410	Software error	Initialize the fax		
1601		unit.		