

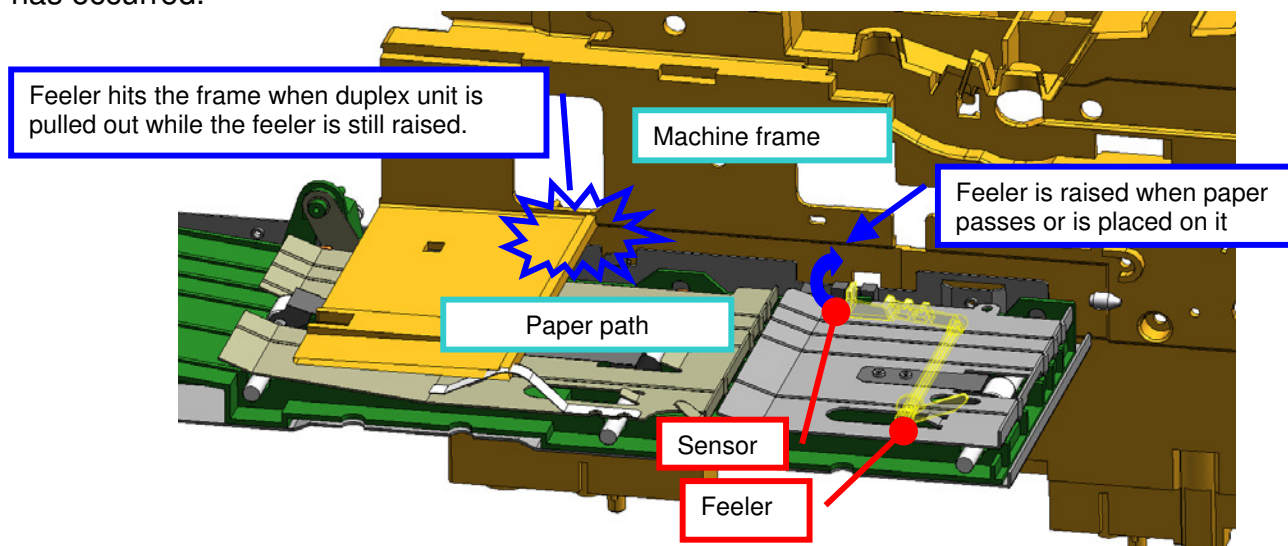
Model: S-P2 Duplex unit		Date: 22-Feb-10	No.: RG893001
Subject: Duplex jam		Prepared by: Y. Murata	
From: 2nd Overseas Tech. Support Sec., 2nd PQM Dept.			
Classification:	<input checked="" type="checkbox"/> Troubleshooting <input type="checkbox"/> Mechanical <input checked="" type="checkbox"/> Paper path <input type="checkbox"/> Other ()	<input checked="" type="checkbox"/> Part information <input type="checkbox"/> Electrical <input type="checkbox"/> Transmit/receive	<input type="checkbox"/> Action required <input type="checkbox"/> Service manual revision <input type="checkbox"/> Retrofit information <input checked="" type="checkbox"/> Tier2

SYMPTOM

After jammed paper is removed following a misfeed, the “Remove Misfeed Duplex Unit” display does not clear.

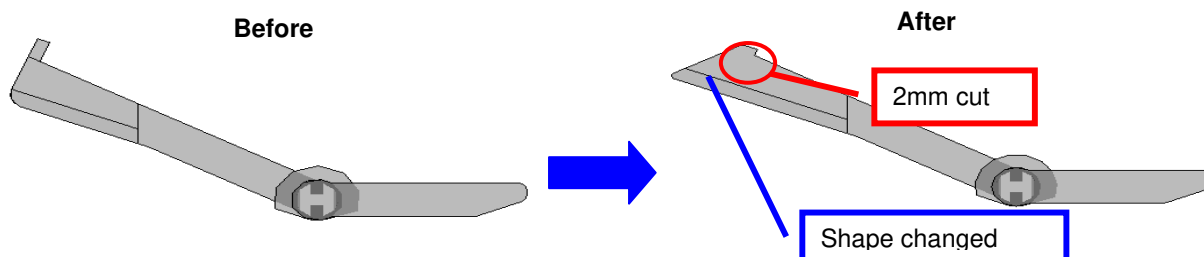
CAUSE

The sensor feeler sometimes contacts the inside of the machine frame, damaging the feeler. This can happen if the operator lifts up the unit while pulling it out, or if a Z-fold jam has occurred.



SOLUTION

The shape of the feeler was changed so that it does not contact the frame in such cases.



Old part number	New part number
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Model: S-P2 Duplex unit

Date: 22-Feb-10

No.: RG893001

G3612810

G8932810

Model: S-P1/P2		Date: 10-Dec-15	No.: RG893002
Subject: Parts Catalog Correction – Front and Rear Side Plate p/n		Prepared by: R.Tsurumi	
From: 1st Tech. Support Sec. Service Support Dept.			
Classification:	<input type="checkbox"/> Troubleshooting <input checked="" type="checkbox"/> Part information <input type="checkbox"/> Action required <input type="checkbox"/> Mechanical <input type="checkbox"/> Electrical <input type="checkbox"/> Service manual revision <input type="checkbox"/> Paper path <input type="checkbox"/> Transmit/receive <input type="checkbox"/> Retrofit information <input type="checkbox"/> Product Safety <input type="checkbox"/> Other () <input type="checkbox"/> Tier 2 <input type="checkbox"/> Tier 0.5		

Please apply the following corrections to your parts catalog.

Incorrect		Correct	
Index No.	Index No.	Part Number	Description
1	16	G3611110	Rear Side Plate Ass'y
16	1	G3611100	Front Side Plate Ass'y

2.DUPLEX UNIT 2 (G893)

Index No.	Part No.	Description	Q'ty Per Assembly	Index No.	Part No.	Description	Q'ty Per Assembly
1	G361 1110	Rear Side Plate Ass'y	1	101	0454 3006Q	Tapping Screw - M3x6	
2	G361 5300	Harness - I/F	1	102	0450 3008N	Tapping Screw - M3x8	
3	G361 1150	Connector Bracket	1	103	0453 3005N	Binding Self Tapping Screw:3x5	
4	A259 6754	Bushing - M6	2	104	0720 0040E	Retaining Ring - M4	
5	G552 7011	Pulley - 6mm	2				
6	G552 7015	Idler Pulley	1				
7	G361 2600	Timing Belt 40s3m363cl	1				
8	G361 2650	Timing Belt 40s2m140	1				
9	G361 2580	Transport Upper Pulley	1				
10	G361 2590	Vertical Transport Bracket Motor	1				
11	G552 7033	Bushing - 6mm	1				
12	G360 5700	Stepper Motor:Dc24v 19.2w	1				
13	G361 5340	Harness - Motor	1				
14	G361 2571	Transport Roller	3				
15	G361 2520	Lower Transport Right Guide Plate	1				
16	G361 1100	Front Side Plate Ass'y	1				
17	AA08 2118	Bushing - M6	3				
18	G361 5340	Harness - Motor	1				