

Model: Kaiser1		Date: 26-Apr-00	No.: RH306009
Subject: NIC Initial Settings		Prepared by: K. Moriizumi	
From: Technical Services Dept., GTS Division			
Classification:	<input checked="" type="checkbox"/> Troubleshooting	<input type="checkbox"/> Part information	<input type="checkbox"/> Action required
	<input type="checkbox"/> Mechanical	<input type="checkbox"/> Electrical	<input type="checkbox"/> Service manual revision
	<input type="checkbox"/> Paper path	<input type="checkbox"/> Transmit/receive	<input type="checkbox"/> Retrofit information
	<input type="checkbox"/> Other ()		

SYMPTOM

Mail transmission is not possible, always resulting in error 10-85 (*unexpected error response is returned from the server*).

CAUSE

The host name is not registered in the machine.

SOLUTION

Register the host name.

The host name is listed in the Service Manual as “Voluntary” for NIC Kit Type 500 (section 3.2 Initial Settings). Because the host name must be programmed at initial setting (not optional), please delete “Voluntary” for the host name.

Model: Kaiser1		Date: 18-Feb-02	No.: RH306017
Subject: Firmware modification history (Kaiser1 NIC option)		Prepared by: K. Moriizumi	
From: Technical Service Dept., GTS Division			
Classification:	<input type="checkbox"/> Troubleshooting	<input type="checkbox"/> Part information	<input type="checkbox"/> Action required
	<input type="checkbox"/> Mechanical	<input type="checkbox"/> Electrical	<input type="checkbox"/> Service manual revision
	<input type="checkbox"/> Paper path	<input type="checkbox"/> Transmit/receive	<input checked="" type="checkbox"/> Retrofit information
	<input type="checkbox"/> Other ()		

Firmware history for the Kaiser1.

	Version	C.SUM	Effective Date
H3067230E2	1.3.9	46F3	1st mass production
H3067230F	1.4.1	DC52	May 2001 prod.

Version	Title	Symptom Corrected
1.3.9		1st mass production
1.4.1	Connecting with eCabinet enabled	If an email subject contains any Japanese characters, the e-mail cannot be transferred to an eCabinet.
	IP address setting	Software modified so that IP addresses containing 2-digit segments (e.g. 133.139.157.32) can also be input as 3-digit segments (e.g. 133.139.157.032).
	Attached file name to email	The file-naming format for attached files scanned by the machine has been changed as follows: FAX20YYMMhhmm.TIF YY: last 2 digits of the year MM: month hh: hour mm: minute