# LX7

# RICOH FAX1750MP MV106

# **SERVICE MANUAL**

October 30th, 1996 Subject to change

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# 1. OVERALL MACHINE INFORMATION

# **1.1. SPECIFICATIONS**

# 1. PC Print

#### **General Specifications:**

Host Interface IEEE 1284 Bi-directional Parallel RS422 Serial (optional: only available in North America)

**Emulation** Windows GDI PCL 4.5 (Software emulation) Macintosh QuickDraw

**1st Print Time** Max. 22s printing A4/LT paper, feeding from the standard tray

**Print Speed** Max. 6 ppm using A4/LT paper, feeding from the standard tray

Print Resolution 300 dpi (Pseudo 600 dpi with smoothing)

**Toner Saving Mode** Off, Light, Medium, Dark (Available in the status display.)

**Smoothing** Off, Level 1, Level 2, Level 3 (Available in the status display.)

**Density Control** Lighten, Normal, Darken

#### **Specifications: GDI Mode**

Paper Size Standard Tray A4, LT, EXE, A5, F4, US No.10 Envelope\*, European DL Enve lope\* \* Note: These paper sizes can only be printed one at a time by manual feeding. (Print quality is not guaranteed.)

Paper Feed Unit (Optional) A4, LT, LG

#### Paper Type

Copier paper, Transparency (Only A4 or LT size transparancy can be printed one at a time by manual feeding.)

#### **Specifications: PCL Mode**

Paper Size Standard Tray A4, LT, EXE, A5 US No.10 Envelope\*, European DL Enve lope\* \* Note: These paper sizes can only be printed one at a time by manual feeding. (Print quality is not quaranteed.)

Paper Feed Unit (Optional) A4. LT. LG

#### A4, L1, LG

## 2. PC Scan

Host Interface IEEE 1284 Bi-directional Parallel RS422 Serial (optional: only available in North America)

**Standards Applied** 

Twain

Scanning Time Minimum 11 s, scanning A4 size document, ITU-T#1 test document with MMR compres sion

Scanning Resolution Main Scan: 8 dots/mm Sub Scan: 7.7 lines/mm

# 3. PC Fax

Application Programming Interface TR29, EIA578: Class-1, EIA592: Class-2

Transmission Speed 14,400/12,000/9,600/7,200/4,800/2,400 bps

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# **1.2. FEATURES**

### 1. PC Print

General Settings Available:

- Toner Saving Mode: Off, Light, Medium, Dark
- Smoothing: Off, Level 1, Level 2, Level 3
- Density Control: Lighten, Normal, Darken

#### Features available in the GDI / PCL Mode

|                      | GDI Mode                | PCL Mode                 |  |
|----------------------|-------------------------|--------------------------|--|
| Print Orientation    | Portrait, Landscape     |                          |  |
| Print Order          | Forward, Reverse        |                          |  |
| Manual Duplexing     | Off, Book, Report       |                          |  |
| Overlay              | Available               |                          |  |
| Scale Print          | 10 to 500% (in 1% step) |                          |  |
| 2 Up / 4 Up Printing | Available               |                          |  |
| Image Adjustment     | Brightness, Contrast    |                          |  |
| Default Font Setting |                         | Courier, Line Printer    |  |
| Margin Setting       |                         | Top, Bottom, Left, Right |  |

# 2. PC Scan

Features Available:

- Scanning Mode: Line Art, Dither, Error Diffusion
- Density: Auto, Lightest, Lighter, Normal, Darker, Darkest
- Brightness: Auto, Super Darken, Darken, Normal, Lighten, Super Lighten

# **1.3. OVERALL MACHINE CONTROL**



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In addition to the functions of the FCU of the base facsimile machine (FX7), the MCU (Multiple Control Unit) has some ICs, a bi-directional parallel interface, and an optional serial interface board. Using these interfaces, the machine can communicate with a PC or Macintosh and work as a multi-function machine as a PC printer, PC scanner, and PC fax.

There are two major additional ICs (D6002 and D9001LF) on the MCU. In every case of printing, scanning, or faxing from Windows running on a PC, the control commands sent from the PC are received by the D6002, and forwarded to the FCIP. In accordance with the firmware, the FCIP processes the commands and controls the proper components related to the job. It controls the MCB, D6002, and D9001LF when printing, the scanner components when scanning, and the modem when faxing.

For jobs from a Macintosh, the commands are received by the Z85230 IC on the optional interface board and forwarded to the D6002. After that, the control procedure is the same as for jobs from a PC.

#### OVERALL MACHINE INFORMATION OVERALL MACHINE CONTROL

### 1. PC Printer

For printing from Windows, the application software calls the printer driver which is installed on the PC and forwards the data. The driver sends the data using the Windows GDI and sends it to the machine via the parallel interface. The data consists of compressed print data and control commands, such as input tray selection, smoothing, and toner saving. The commands are received by the D6002 IC on the MCU and are sent to the FCIP. The FCIP processes them and sends them to the MCB which controls the printer components. The FCIP and the MCB communicate with each other so that the FCIP detects the printer status. When a PC sends a command to check the machine status (input using the Status Display window), the MCU responds with the printer status.

For printing from a Macintosh, the driver produces the data using QuickDraw and sends it to the machine via the serial RS422 interface. Other control procedures are the same as for printing from a PC.

### 2. PC Scanner

For scanning, the TWAIN driver sends commands to the machine. The commands are received by the D6002 IC and sent to the FCIP. Then the FCIP starts scanning by controlling the scanner components, such as the Tx motor driver.

## 3. PC Fax

When transmitting data from a PC, the PC fax software produces the AT commands and sends them to the specified COM port of the PC. The software redirects them to the specified parallel port. Then the commands and data are sent from the parallel port to the machine. The D6002 receives them, and the commands are sent to the FCIP. The FCIP controls the modem in accordance with the AT command sent from the PC, and the data is sent through the modem and the NCU.

When receiving data, the data is stored in the ECM buffer in the same way as for the FX7's memory reception mode. The data is then sent to the PC via the D6002.

# 1.4. VIDEO DATA PATH

# 1. PC Printing



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The video data is compressed by the printer driver and then sent to the D6002 through the parallel interface. The DRAM works as an input / output buffer and sends reconstructed data to the D9001LF where smoothing and toner saving are done. The data is then sent to the MCB for printing. The page memory is not used for PC printing.

## 2. PC Scanning



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The scanned data passes through the DIP block in the FCIP for analog/digital processing. The data is compressed in the DCR block in the FCIP and passes through the ECM memory. Then it is sent to the PC through the D6002 without any processing. The data is reconstructed in the driver in the PC (the image processing is done in the same way as for fax scanning).

# OVERALL MACHINE INFORMATION VIDEO DATA PATH

3. PC Fax



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### PC Fax Transmission

The PC data is compressed by the application software being used. The data passes to the ECM memory through the D6002 without any processing. Then it is sent to the telephone line through the modem and the NCU.

## PC Fax Reception

The data from the line passes to the modem through the NCU. The data demodulated in the modem passes to the D6002 through the ECM memory. The data is reconstructed by the application software being used.

# 2. DETAILED SECTION DESCRIPTIONS

# 2.1. GDI Printer



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A GDI printer receives data from the GDI (Graphical Device Interface) inside Windows.

GDI is a device driver in Windows which interfaces application software with drivers for graphics devices. The application makes the data for image printing and sends it to GDI, and then GDI sends the data to the printer driver.

GDI printers do not require interpreter software (such as font data) or a highspeed CPU, because the print data is rasterized in the Windows by the drivers. However, printing time can be reduced if a high-speed PC is used.

GDI printers cannot be used without Windows 95 or Windows 3.1.

GDI Printer (GDI: Graphical Device Interface)

# 2.2. PCL Printer



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The PCL driver of this model receives data from the Windows Unidriver as PCL commands and rasterizes the data, and then sends it to the printer. Only the bundled PCL driver can be used for this model.

# 2.3. TWAIN

TWAIN is a standard interface between applications and scanners. Applications developed under the TWAIN standard can be used with this model's scanner.

Scanner vendors develop driver software under the TWAIN standard and bundle it with the scanner. Under the TWAIN standard, each application has the same user interface for scanning.

# 2.4. Distinctive Ring

**Note:** This feature is available only in the USA (aslo available in the FX7).

Distinctive Ring is a service provided by some telephone companies in the USA. Multiple telephone numbers are provided for one line and different ringing cadence are applied to specify each number.

This machine can recognize two different ringing signal cadences; one is for an incoming telephone call, and one is for an incoming fax message. When this function is turned on with User Parameter 12, the machine will change the reception mode to Fax mode or Tel mode depending on the detected ringing cadence.

# - Single Ringing -

When the machine detects "single ringing" (please refer to the diagram below), the machine determines the call to be a telephone call and rings the external telephone.

# - Multiple Ringing

When the machine detects "multiple ringing", the machine determines the call to be a fax message and starts to send CED for fax reception.



# **Ringing Signal Detection**

The machine determines whether the ringing is single or multiple by the break time between rings (maximum and minimum break time can be changed by a RAM adjustment).

- The machine determines the end of a ring-set when the break time exceeds T1 (stored in RAM address 807F6B).
- The machine detects single ringing when no break is detected within a ring-set.
- The machine detects multiple ringing when a break is detected within a ring-set (minimum break time is stored in RAM address 807F6A, to prevent temporary dropouts in the ringing signal from being detected as breaks).

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# 2.5. MCU



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The MCU has following parts on board in addition to the FCU.

#### 1. Oscillators

- 22.0 MHz oscillator for the D6002
- 25.183 MHz oscillator for the D9001LF

#### 2. D6002

- Reconstruction (used for PC printing.)
- Parallel interface
- Serial interface (interface for Z85230)
- I/O controller
- DRAM controller

# 3. DRAM (used for D6002)

 0.5 MB DRAM for the command buffer, output buffer and input buffer of the D6002. (It is used for reconstruction of the data during PC printing.)

## 4. D9001LF

- EET (Smoothing) for PC printing
- Toner saving during PC printing

# 5. MPX

• Connects the D6002 to the FCIP data bus through the multiplexed bus

# 2.6. RS422 Interface (Optional)

· Local talk connects to a Macintosh

# 1. Oscillators

• 3.6864 MHz oscillator for Z85230

# 2. Z85230

• Serial communication controller (SCC)

# 3. Serial I/F Driver

- RS422 driver
- +-5V supplied from the MCU

#### DETAILED SECTION DESCRIPTIONS Interface

# 2.7. Interface

### 2.7.1. Host Interface

## 1. Parallel Interface



A 36 pin D-SUB Centronics connector (female).

| SIGNAL PIN | SIGNAL NAME    |
|------------|----------------|
| 1          | /STROBE (I)    |
| 2-9        | DATA1-8 (I)    |
| 10         | /ACK (O)       |
| 11         | BUSY (O)       |
| 12         | PE (O)         |
| 13         | SELECT (0)     |
| 14         | /AUTOFEED (I)  |
| 15         | NC             |
| 16         | GND            |
| 17         | CHASSIS GND    |
| 18         | NC             |
| 19-30      | GND            |
| 31         | /INIT (I)      |
| 32         | /ERROR (O)     |
| 33         | GND            |
| 34         | NC             |
| 35         | +5V            |
| 36         | /SELECTION (I) |

# 2.7.2. RS422



An 8 pin female connector (DIN-8).

| PIN NO. | SIGNAL NAME | DESCRIPTION     |  |
|---------|-------------|-----------------|--|
| 1       | HSK (0)     | Handshake       |  |
| 2       | HSK (0)     | Handshake       |  |
| 3       | TXD- (O)    | Transmit data — |  |
| 4       | GND         | Signal ground   |  |
| 5       | RXD- (I)    | Receive data    |  |
| 6       | TXD+ (O)    | Transmit data   |  |
| 7       | N.C.        | No connection   |  |
| 8       | RXD+ (I)    | Receive data +  |  |

# **3. INSTALLATION**

# **3.1. INSTALLING THE MACHINE**

Refer to the Operator's Manual for the installation environment and how to install and set up the machine.

Refer to section 2.4.4. of the FX7 manual for how to set up the NCU hardware in each country.

# **3.2. INITIAL PROGRAMMING**

Refer to section 3 of the FX7 manual for initial programming of the machine.

# **3.3. INSTALLING OPTIONAL UNITS**

# **Optional Paper Feed Unit**

An optional paper feed unit is available for this machine. Refer to the Operator's Manual for how to install and set up the paper feed unit.

#### RS422 Kit

### 

# Do the following before installing an optional unit:

- 1. Print out all messages stored in the memory.
- 2. Print out the lists of user-programmed items and the system parameter list.
- 3. Turn off the main power.
- 1. Remove the right cover [A] (2 screws) and cut off the RS422 option cover [B] as shown.
- 2. Remove the metal bracket [C] (4 screws).
- 3. Install the RS422 board [D] as shown. Secure the board with the ground plate [E] (1 screw).
- 4. Put back the metal bracket [C], then put back the right cover [A].
- 5. Plug in the machine and turn on the main switch.
- Print the system parameter list and make sure that "RS422" is listed as an option on the list.



[E]

# 4. SERVICE TABLES AND PROCEDURES

# 4.1. NCU PARAMETERS

The following NCU Parameters have been assigned for the settings of the Distinctive Ring feature. Refer to section 2.4. of this manual for a description of this feature.

| Address | Function   | Unit               | Remarks                              |
|---------|--|--------------------|--------------------------------------|
| 807F69  | Distinctive Ring detection                                 | Bit 0: 0: Disabled | 1: Enabled                           |
| 807F6A  | Distinctive Ring: Minimum detection time for break time    | 20 ms              | Refer to section 2.4. of this manual |
| 807F6B  | Distinctive Ring: Maximum<br>detection time for break time | 20 ms              | for details.                         |

# **5. ERROR CONDITIONS**

If there is a problem when the machine is used with a PC, first distinguish whether the problem is caused by the machine or somewhere in the PC connection. Take a copy when the machine is being used as a stand-alone fax machine, and follow the steps described in section 6.1 of the FX7 manual to determine the cause. If the problem is caused by the machine, follow the steps described in section 6 of the FX7 manual.

If the problem is not caused by the machine, check the connection between the PC and the machine. If the problem still remains, check the following.

**Note:** WS = WinStyler T175 (the driver used by this machine)

| Condition   | Display                                | Action to Recover                                  | Action of the Machine<br>after Recovery |
|---|--|--|---|
| Before PC printing  | LCD: "CLOSE COVER"<br>WS: "Cover Open" | Close the cover.                                   | Print from the 1st page.                |
| After the 1st page is fed   | LCD: "CLOSE COVER"<br>WS: "Cover Open" | Remove the jammed paper and close the cover.       | Print from the 1st page.                |
| Between pages:<br>Before the 2nd<br>page is fed                     | LCD: "CLOSE COVER"<br>WS: "Cover Open  | Remove the jammed paper and close the cover.       | Print from the 1st page.                |
| Between pages:<br>After the 2nd<br>page is fed                      | LCD: "CLOSE COVER"<br>WS: "Cover Open" | Remove the jammed paper and close the cover.       | Print from the 1st page.                |
| Between pages:<br>After printing of<br>the 1st page is<br>complete  | LCD: "CLOSE COVER"<br>WS: "Cover Open" | Remove the jammed paper and close the cover.       | Print from the 2nd page.                |
| Between pages:<br>Before the 3rd<br>page is fed                     | LCD: "CLOSE COVER"<br>WS: "Cover Open" | Remove the jammed paper and close the cover.       | Print from the 2nd page.                |
| Between pages:<br>After the 3rd<br>page is fed                      | LCD: "CLOSE COVER"<br>WS: "Cover Open" | Remove the jammed<br>paper and close the<br>cover. | Print from the 1st page.                |
| Between pages:<br>After printing of<br>the 2nd page is<br>complete. | LCD: "CLOSE COVER"<br>WS: "Cover Open" | Remove the jammed paper and close the cover.       | Print from the 3rd page.                |

# Cover Open

# Paper Non Feed

| Condition                      | Display                               | Action to Recover                | Action of the Machine<br>after Recovery |
|--------------------------------|---------------------------------------|----------------------------------|---|
| Before PC printing             | LCD: "CLEAR COPY"<br>WS: "Feed Error" | Pull out the paper and reset it. | Print from the 1st page.                |
|                                |                                       | Open and then close the cover.   | Print from the 1st page.                |
| When the 1st page is being fed | LCD: "CLEAR COPY"<br>WS: "Feed Error" | Pull out the paper and reset it. | Print from the 1st page.                |
|                                |                                       | Open the cover and close.        | Print from the 1st page.                |
| When the 2nd page is being fed | LCD: "CLEAR COPY"<br>WS: "Feed Error" | Pull out the paper and reset it. | Print from the 2nd page.                |
|                                |                                       | Open and then close the cover.   | Print from the 2nd page.                |
| When the 3rd page is being fed | LCD: "CLEAR COPY"<br>WS: "Feed Error" | Pull out the paper and reset it. | Print from the 3rd page.                |
|                                |                                       | Open and then close the cover.   | Print from the 3rd page.                |

# Paper Jam

| Condition                                      | Display                              | Action to Recover  | Action of the Machine<br>after Recovery |
|--|--------------------------------------|--|---|
| Before PC printing                             | LCD: "CLEAR COPY"<br>WS: "Paper Jam" | Open the cover,<br>remove the jammed<br>paper, close the<br>cover, then click<br>"Resume."<br><b>Note:</b> The cover<br>must be opened and<br>then closed. | Print from the 1st page.                |
| When the 1st page is being fed                 | LCD: "CLEAR COPY"<br>WS: "Paper Jam" | Open the cover,<br>remove the jammed<br>paper, close the<br>cover, then click<br>"Resume."<br><b>Note:</b> The cover<br>must be opened and<br>then closed. | Print from the 1st page.                |
| When the 1st and<br>2nd pages are<br>being fed | LCD: "CLEAR COPY"<br>WS: "Paper Jam" | Open the cover,<br>remove the jammed<br>paper, close the<br>cover, then click<br>"Resume."<br><b>Note:</b> The cover<br>must be opened and<br>then closed. | Print from the 1st page.                |

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| When the 2nd page is being fed                 | LCD: "CLEAR COPY"<br>WS: "Paper Jam" | Open the cover,<br>remove the jammed<br>paper, close the<br>cover, then click<br>"Resume."<br><b>Note:</b> The cover<br>must be opened and<br>then closed. | Print from the 2nd page. |
|--|--------------------------------------|--|--------------------------|
| When the 2nd<br>and 3rd pages<br>are being fed | LCD: "CLEAR COPY"<br>WS: "Paper Jam" | Open the cover,<br>remove the jammed<br>paper, close the<br>cover, then click<br>"Resume."<br><b>Note:</b> The cover<br>must be opened and<br>then closed. | Print from the 2nd page. |
| When the 3rd page is being fed                 | LCD: "CLEAR COPY"<br>WS: "Paper Jam" | Open the cover,<br>remove the jammed<br>paper, close the<br>cover, then click<br>"Resume."<br><b>Note:</b> The cover<br>must be opened and<br>then closed. | Print from the 3rd page. |

#### Paper Size Error

When the paper size setting in the printer driver is different from the setting of the machine.

| Condition   | Display  | Action to Recover                                      | Action of the Machine<br>after Recovery |
|---|--|--|---|
| When the Print<br>command is<br>selected from the | LCD: "CHECK PAPER<br>SIZE"<br>WS: "Paper Size Error" | Reset the paper size<br>setting and click<br>"Resume." | Print from the 1st page.                |
| printer driver                                    |  | Click "Resume."  | Print from the 1st page.                |
| Before the 2nd page is fed                        | LCD: "CHECK PAPER<br>SIZE"<br>WS: "Paper Size Error" | Reset the paper size<br>setting and click<br>"Resume." | Print from the 2nd page.                |
|   |  | Click "Resume."  | Print from the 2nd page.                |
| Before the 3rd page is fed                        | LCD: "CHECK PAPER<br>SIZE"<br>WS: "Paper Size Error" | Reset the paper size<br>setting and click<br>"Resume." | Print from the 3rd page.                |
|   |  | Click "Resume."  | Print from the 3rd page.                |

To avoid offset printing, the machine stops printing when the paper size setting of the printer driver is different from the machine.

When the actual paper size is different from the paper size setting of the machine (and also from the printer driver setting), the machine detects a paper size error after paper has been fed out.

#### Note:

The paper size cannot be changed between pages from the printer driver. However, there are software applications in which you can change the paper tray setting between pages. The above table ("Before the 2nd/3rd page is fed") describes what happens when this occurs.

### Paper Size Error (After the paper has been fed out)

| Condition   | Display  | Action to Recover                                      | Action of the Machine<br>after Recovery |
|---|--|--|---|
| When printing of the 1st page is  | LCD: "CHECK PAPER<br>SIZE"                             | Reset the paper and click "Resume."                    | Print from the 2nd page.                |
| complete  | WS: "Paper Size Error"                                 | Reset the paper size<br>setting and click<br>"Resume." | Print from the 2nd page.                |
| When printing of the 2nd page is  | LCD: "CHECK PAPER<br>SIZE"<br>WS: "Paper Size Error"   | Reset the paper and click "Resume."                    | Print from the 3rd page.                |
| complete  |  | Reset the paper size<br>setting and click<br>"Resume." | Print from the 3rd page.                |
| When printing of<br>the final page is<br>completeLCD: "CHECK PAPER<br>SIZE"<br>WS: "Paper Size Error" | Reset the paper and click "Resume."                    | Print job is complete.                                 |   |
|   | Reset the paper size<br>setting and click<br>"Resume." | Print job is complete.                                 |   |

To avoid offset printing, the machine stops printing when the actual paper size is different from the paper size setting of the machine (and also from the printer driver setting).

## Paper End

| Condition                                       | Display                                       | Action to Recover                                      | Action of the Machine<br>after Recovery |
|---|---|--|---|
| Before PC printing                              | LCD: "ADD PAPER"<br>WS: "Main Paper<br>Empty" | Reset the correct size paper and click<br>"Resume."    | Print from the 1st page.                |
| When the 1st page is being fed                  | LCD: "ADD PAPER"<br>WS: "Main Paper<br>Empty" | Reset the correct<br>size paper and click<br>"Resume." | Print from the 2nd page.                |
| When the 2nd page is being fed                  | LCD: "ADD PAPER"<br>WS: "Main Paper<br>Empty" | Reset the correct<br>size paper and click<br>"Resume." | Print from the 3rd page.                |
| When the final<br>printing page is<br>being fed | LCD: "ADD PAPER"<br>WS: "Ready"               | No action required.                                    | Print job is complete.                  |

### Note:

Make sure to set the correct size of paper in the paper tray specified by the printer driver (when an optional paper feed unit is installed).

#### Toner End

| Condition                                       | Display                               | Action to Recover         | Action of the Machine<br>after Recovery |
|---|---------------------------------------|---------------------------|---|
| Before PC printing                              | LCD: "ADD TONER"<br>WS: "Toner Empty" | Open and close the cover. | Print from the 1st page.                |
| When printing of<br>the 1st page is<br>complete | LCD: "ADD TONER"<br>WS: "Toner Empty" | Open and close the cover. | Print from the 2nd page.                |
| When printing of the 2nd page is complete       | LCD: "ADD TONER"<br>WS: "Toner Empty" | Open and close the cover. | Print from the 3rd page.                |
| When printing of the final page is complete     | LCD: "READY"<br>WS: "Ready"           | No action required.       | Print job is complete.                  |

#### Note:

When toner end is detected, the machine stops printing after the page being printed is fed out. You can print the next page just by opening and closing the cover without replacing the DTM.

