

|                                    |   |   |  |
|------------------------------------|---|---|--|
| Model: Schmidt1                    |   | Date: 15-Feb-99   | No.: 1   |
| Subject: Service Manual Correction |   | Prepared by: K. Misugi  |  |
| From: GTSS Field Information Dept. |   |   |  |
| Classification:                    | <input type="checkbox"/> Troubleshooting<br><input type="checkbox"/> Mechanical<br><input type="checkbox"/> Paper path<br><input type="checkbox"/> Other (      ) | <input type="checkbox"/> Part information<br><input type="checkbox"/> Electrical<br><input type="checkbox"/> Transmit/receive | <input type="checkbox"/> Action required<br><input checked="" type="checkbox"/> Service manual revision<br><input type="checkbox"/> Retrofit information |

This RTB is to inform of corrections to the Schmidt1 service manual.

## Section 5. Preventive Maintenance

### 5.2 PM Table

The following items do not require replacement at 60K. Please delete these items from the PM table.

Printer: Paper Feed Clutch

Paper Feed Unit: Paper Feed Clutch

Multi-purpose Feeder: Paper Feed Clutch

Please add the following remark to the manual.

“Machine Life of the Multi-Purpose Feeder is 60,000 sheets.”

Please refer to the following page for the corrections in the PM table.

## Section 4. Service Tables and Procedures

### 4.2 Bit Switches

#### 4.2.1 System Switches

Please add the following remarks in the comments for RAM Reset Level 2.

When RAM reset level 2 is done, the machine refers to the bit switch country code (System bit switch 0F: functional settings) and automatically changes the NCU country code (NCU parameter: RAM 807F00) to the same code.

To change the machine settings to those for another country, set the bit switch country code (System bit switch 0F) to the code for that country, then do RAM reset level 2. Then all bit switch and NCU parameter settings will be changed to the defaults for that country.

|    |    |      |  |
|----|----|------|--|
| RC | RE | ASIA |  |
| *  | *  | *    |  |

Model: Schmidt1

Date: 15-Feb-99

No.: 1

## 5. PREVENTIVE MAINTENANCE

### 5.1 SPECIAL TOOLS AND LUBRICANTS

- Flash/SRAM data copy tool (P/N: A1939353 or H5159100)
- Flash/SRAM data copy board (P/N: A1939351)

### 5.2 PM TABLE

#### Scanner / ADF

C: Clean, R: Replace

| Item                     | 30K      | 60K      | Notes                |
|--------------------------|----------|----------|----------------------|
| CIS Glass                | C (user) | C (user) | Soft cloth and water |
| White Roller             | C (user) | C (user) | Soft cloth and water |
| ADF Feed Roller Assembly | C (user) | R        | Soft cloth and water |
| ADF Separation Roller    | C (user) | R        | Soft cloth and water |

#### Printer

| Item                         | 30K  | 60K          | Notes  |
|------------------------------|--|--------------|--|
| Paper Feed Roller            | C (user)   | C            | Soft cloth and water                           |
| <del>Paper Feed Clutch</del> |  | <del>R</del> |  |
| Separation Pad               | C (user)   | R            | Soft cloth and water                           |
| Fusing Thermistor            |  | R            |  |
| Hot Roller Strippers         |  | R            | 4 pieces used                                  |
| Hot Roller                   |  | R            |  |
| Pressure Roller (Fusing)     |  | R            |  |
| Transfer Roller              |  | R            |  |
| Cleaning Pad                 | R (user)<br>Replaced after installing a new cartridge. |              | A cleaning pad is included with the cartridge. |

#### Paper Feed Unit (Optional)

| Item                         | 30K      | 60K          | Notes                |
|------------------------------|----------|--------------|----------------------|
| Feed Roller                  | C (user) | R            | Soft cloth and water |
| <del>Paper Feed Clutch</del> |          | <del>R</del> |                      |
| Friction Pad                 | C (user) | R            | Soft cloth and water |

#### Multi-purpose Feeder (Optional)

| Item                         | 30K      | <del>60K</del> | Notes                |
|------------------------------|----------|----------------|----------------------|
| Feed Roller                  | C (user) | <del>R</del>   | Soft cloth and water |
| <del>Paper Feed Clutch</del> |          | <del>R</del>   |                      |
| Friction Pad                 | C (user) | <del>R</del>   | Soft cloth and water |

**NOTE:** Machine life of the Multi-purpose Feeder is 60K.

|  |  |                        |        |
|--|--|------------------------|--------|
| Model: Schmidt1                              |  | Date: 15-Feb-99        | No.: 2 |
| Subject: International Access Code for Spain |  | Prepared by: K. Misugi |        |
| From: GTSS Field Information Dept.           |  |                        |        |
| Classification:                              | <input checked="" type="checkbox"/> Troubleshooting <input type="checkbox"/> Part information <input type="checkbox"/> Action required<br><input type="checkbox"/> Mechanical <input type="checkbox"/> Electrical <input type="checkbox"/> Service manual revision<br><input type="checkbox"/> Paper path <input type="checkbox"/> Transmit/receive <input type="checkbox"/> Retrofit information<br><input type="checkbox"/> Other (      ) |                        |        |

The following procedure must be done at the time of installation if machines manufactured in November (first mass production) and December '98 are to be sold in Spain.

## Procedure

After all initial programming items are set, please change the data in the following address. Otherwise the machine will not be able to make international transmissions.

**Important:** The NCU country code must be set to Spain prior to this procedure.

807F5C - International dial access code

Default setting: "00"

Please change the data to "07."

## ROM Version

ROM version of machines manufactured in November and December,

ROM version: 65

ROM number: H5457200E

## Cause of the Problem

The international dial access code in Spain is changing to 00 from 07.

In addition to this change, the international dial tone will not be sent from the exchanger.

Machines manufactured in November and December wait for the international dial tone after dialing of 00.

For the new exchanger ("00" without dial tone):

If "00" is dialed, the machine waits for the dial tone, however no dial tone will be sent back.

For the old exchanger ("07" and dial tone):

If "07" is dialed, the machine will not wait for the dial tone.

In both cases, the machine will not be able to make international calls.

## Software Change to the Machine

The international dial access code for machines manufactured from January '99 will be set to 07 when the NCU country code is set to "Spain."

New ROM version: 67

New ROM number: H5457200F.

|                 |                 |        |
|-----------------|-----------------|--------|
| Model: Schmidt1 | Date: 15-Feb-99 | No.: 2 |
|-----------------|-----------------|--------|

**NOTE:** All other current models (such as FR4/FR6/LFO/FX6) would not be affected because the international dial tone is set to 07 when the NCU country code is set to Spain.

|    |    |      |  |
|----|----|------|--|
| RC | RE | ASIA |  |
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|                                    |  |                          |        |
|------------------------------------|--|--------------------------|--------|
| Model: Schmidt 1                   |  | Date: 28-Feb-99          | No.: 3 |
| Subject: No Tx and Rx through PABX |  | Prepared by: Y. Okunishi |        |
| From: GTSS Field Information Dept. |  |                          |        |
| Classification:                    | <input checked="" type="checkbox"/> Troubleshooting <input type="checkbox"/> Part information <input type="checkbox"/> Action required<br><input type="checkbox"/> Mechanical <input type="checkbox"/> Electrical <input type="checkbox"/> Service manual revision<br><input type="checkbox"/> Paper path <input type="checkbox"/> Transmit/receive <input type="checkbox"/> Retrofit information<br><input type="checkbox"/> Other (      ) |                          |        |

## Problem:

No communication can be done when the machine is installed with a PABX that can recognize the Ground Start (GS) signal at the 6<sup>th</sup> pin of the telephone line and react to it. No problem occurs when a telephone cord with 2 pins or 4 pins is used or the PABX ignores the signal at the 6<sup>th</sup> pin.

## Cause:

The machine closes the GS relay and the direct current circuit in the NCU is connected to the 6<sup>th</sup> pin of the modular jack when the main power switch is turned on.

(It must stay open when the main power is on, other than when a number is dialed if GS is selected.)

In the case of PSTN or many PABX's, the signal at the 6<sup>th</sup> pin of the telephone line is ignored and this cannot be the cause of the problem. But, there are still some PABX's that can recognize the GS signal. We guess that the PABX considers the connected terminal busy while the GS signal is being detected. (We don't know the details of the PABX.)

## Countermeasure:

The firmware is modified to correct the above problem.

## Action taken in the field:

When the above problem happens at installation, check whether GS must be selected for the connected PABX. (If the PABX is not an old type, another signal can be used to get the outside line in many cases.)

(1) If GS is not mandatory, cut the line of 6<sup>th</sup> pin on the telephone line or on the cable to the NCU. (The orange colored line from the NCU to the jack can be cut.)

Then, choose Flash Start, Loop Start or PSTN (User parameter 13).

(2) If GS is mandatory, you need to change the firmware.

The new firmware H5457200G will be installed for the February production run in 1999.

## Note:

When you use the RDS to change the firmware, you need to make the machine active for the RDS because you cannot communicate with the machine.

Please follow the instructions below.

- 1) Select GS with User parameter 13 in Function 63. (See the O/M page 132-136.)
- 2) Set an access number with Function 61. (See O/M page 167.)
- 3) Put a document in the ADF and choose non-memory transmission.
- 4) Input the set GS access number plus some dummy numbers then press Start.
- 5) Wait until the GS signal is dialed out (about 10 seconds) then press Stop. (The GS relay opens now.)
- 6) Keep this condition to prevent the machine from entering the energy saver mode.
- 7) Now the machine is ready for the RDS. (For the Asia version machine, you need to turn the RDS switch on with Function 62.)

|    |      |      |  |
|----|------|------|--|
| RC | REBV | ASIA |  |
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|  |   |   |  |
|--|---|---|--|
| Model: General                         |   | Date: 31-Mar-99   | No.: 3   |
| Subject: File Dividing Utility Program |   | Prepared by: K. Moriizumi   |  |
| From: GTSS Field Information Dept.     |   |   |  |
| Classification:                        | <input type="checkbox"/> Troubleshooting<br><input type="checkbox"/> Mechanical<br><input type="checkbox"/> Paper path<br><input type="checkbox"/> Other (      ) | <input type="checkbox"/> Part information<br><input type="checkbox"/> Electrical<br><input type="checkbox"/> Transmit/receive | <input type="checkbox"/> Action required<br><input type="checkbox"/> Service manual revision<br><input checked="" type="checkbox"/> Retrofit information |

## SYMPTOM

It is impossible to use the utility program HEXDIV.EXE for the Schmidt1 and F66 in the normal way. However, using this program, the firmware file can be divided into 2 or 4 files so that it can be written to the EPROM.

## SOLUTION

If some options are added to the command line, the firmware files for the Schmidt1 and F66 can be divided.

### Options

- b start address
- e end address
- M offset
- s : The source file is the Motorola S format
- S: The output file is the Motorola S format
- O file name: The output file name

For example, the file for the Schmidt1 can be divided into 2 files as follows.

```
C:\> hexdiv -bf00000 -ef7fff -Mf00000 -s -S -O H5457200.LOW H5457200.MS
C:\> hexdiv -bf80000 -efffff -Mf80000 -s -S -O H5457200.HIG H5457200.MS
```

H5457200.LOW (or HIG) is the output file name, H5457200.MS is the source file name.

|    |      |      |  |
|----|------|------|--|
| RC | REBV | ASIA |  |
| *  | *    | *    |  |

|   |  |                          |               |
|---|--|--------------------------|---------------|
| Model: G Series, Schmidt Series             |  | Date: 30-Jun-99          | No.: RFMLU009 |
| Subject: Vertical gray band                 |  | Prepared by: Y. Okunishi |               |
| From: Technical Service Dept., GTS Division |  |                          |               |
| Classification:                             | <input checked="" type="checkbox"/> Troubleshooting <input type="checkbox"/> Part information <input type="checkbox"/> Action required<br><input type="checkbox"/> Mechanical <input type="checkbox"/> Electrical <input type="checkbox"/> Service manual revision<br><input type="checkbox"/> Paper path <input type="checkbox"/> Transmit/receive <input type="checkbox"/> Retrofit information<br><input type="checkbox"/> Other (      ) |                          |               |

## Symptom

Vertical gray band along the left edge of the printout.

## Cause

Part of the development roller surface in the AIO becomes damaged due to overuse.

## Action taken

Replace the AIO.

## Note

The maximum copy volumes of the G series and Schmidt 3 are 1500 and 2000 prints / month respectively.

This symptom may occur if the customer exceeds these limits.

|    |      |      |  |
|----|------|------|--|
| RC | REBV | ASIA |  |
| *  | *    | *    |  |

|   |  |                          |               |
|---|--|--------------------------|---------------|
| Model: Schmidt 1/3                          |  | Date: 15-Aug-99          | No.: RH545004 |
| Subject: Noise reduction for the fan        |  | Prepared by: Y. Okunishi |               |
| From: Technical Service Dept., GTS Division |  |                          |               |
| Classification:                             | <input checked="" type="checkbox"/> Troubleshooting <input type="checkbox"/> Part information <input type="checkbox"/> Action required<br><input type="checkbox"/> Mechanical <input type="checkbox"/> Electrical <input type="checkbox"/> Service manual revision<br><input type="checkbox"/> Paper path <input type="checkbox"/> Transmit/receive <input type="checkbox"/> Retrofit information<br><input type="checkbox"/> Other (      ) |                          |               |

## Symptom

The noise level of the machine is within standard parameters. However, some customers do not like the noise generated by the fan, as the machine is sometimes installed on or by a desk.

## Action taken

We have prepared the following countermeasure to reduce the noise from the fan:

- 1) New ROM H5457200J (See MB no. MH545008.) --- Only for Schmidt 1.

This reduces the noise level of the fan by about 20% during printing.

### Notes

- The running time of the fan is longer than the original time using the old ROM.
- We cannot change the fan control in Schmidt 3.

- 2) Silencer

We will provide a special part called a "Silencer" which can be set at the air exit near the fan by the customer. (See below)

This will reduce the noise from the fan.

The part number of the Silencer is H5459500. This part will be available soon at SPC.



|    |      |      |  |
|----|------|------|--|
| RC | REBV | ASIA |  |
| *  | *    | *    |  |



|  |  |                          |               |
|--|--|--------------------------|---------------|
| Model: I - Schmidt 3 (G4 Fax)                                |  | Date: 15-Aug-99          | No.: RH545005 |
| Subject: Differences between the Schmidt3 and the I-Schmidt3 |  | Prepared by: Y. Okunishi |               |
| From: Technical Service Dept., GTS Division                  |  |                          |               |
| Classification:  | <input type="checkbox"/> Troubleshooting <input checked="" type="checkbox"/> Part information <input type="checkbox"/> Action required<br><input type="checkbox"/> Mechanical <input type="checkbox"/> Electrical <input type="checkbox"/> Service manual revision<br><input type="checkbox"/> Paper path <input type="checkbox"/> Transmit/receive <input type="checkbox"/> Retrofit information<br><input type="checkbox"/> Other (      ) |                          |               |

I-Schmidt3 is available only in Europe (including France).

The following tables show the differences between the Schmidt3 and the I-Schmidt3.

### Main differences

| Items                   | Schmidt3  | I-Schmidt3    | Remarks  |
|-------------------------|-----------|---------------|--|
| PC Fax Expander Option  | Available | Not available |  |
| G4 Unit                 | Option    | Standard      |  |
| PSTN (G3) communication | Available | Not available |  |
| On Hook Dial            | Available | Not available | This key is used for programming the G4 sub-addresses. |
| NCU                     | Installed | Not installed |  |

The following items cannot be programmed in the I-Schmidt3:

- TT(PB)/DP line type selection:
- PSTN access code (PSTN access method from behind PBX)
- CSI (PSTN)
- NCU parameter settings

### Note:

The same FCU is used in the Schmidt3 and the I-Schmidt3. After replacing the FCU in the I-Schmidt3, do the RAM reset level 2 first thing before operating the machine (see System Bit Switch 00 bits 0 and 1) so the machine sets itself up as a I-Schmidt3.

|                               |                 |               |
|-------------------------------|-----------------|---------------|
| Model: I - Schmidt 3 (G4 Fax) | Date: 15-Aug-99 | No.: RH545005 |
|-------------------------------|-----------------|---------------|

## Differences in the spare parts

| Parts             | P/N      | Q'ty in Schmidt3 | Q'ty in I-Schmidt3 | Parts Catalog |       | Remarks             |
|-------------------|----------|------------------|--------------------|---------------|-------|---------------------|
|                   |          |                  |                    | Page          | Index |                     |
| PCB – SIG4        | H5476170 | 0                | 1                  | 3             | 30    | Option for Schmidt3 |
| ISDN Harness      | H1435701 | 0                | 1                  |               |       | Option for Schmidt3 |
| ISDN Cable        | H3025700 | 0                | 1                  |               |       | Option for Schmidt3 |
| G4 Cover          | H5484200 | 0                | 1                  | 3             | 31    | Option for Schmidt3 |
| G4 Bracket        | H5484201 | 0                | 1                  | 3             | 32    | Option for Schmidt3 |
| G4 Shield Plate   | H5484202 | 0                | 1                  | 3             | 33    | Option for Schmidt3 |
| OP Panel Ass'y    | H5484602 | 0                | 1                  | 5             | 1     |                     |
| OP Panel Ass'y    | H5484606 | 0                | 1                  | 5             | 1     | For Infotec         |
| OP Panel Ass'y    | H5474602 | 1                | 0                  | 5             | 1     |                     |
| OP Panel Ass'y    | H5474606 | 1                | 0                  | 5             | 1     | For Infotec         |
| Harness – NCU2    | H5475125 | 1                | 0                  | 21            | 8     |                     |
| Harness – NCU3    | H5455126 | 1                | 0                  | 21            | 16    |                     |
| PCB – NCU-EUR     | H5476136 | 1                | 0                  | 21            | 9     |                     |
| PCB – NCU-FRA     | H5476137 | 1                | 0                  | 21            | 9     | For France          |
| Shielding Sheet   | H5454111 | 1                | 0                  | 21            | 10    |                     |
| Cap – Tele Socket | H5044901 | 1                | 0                  | 21            | 15    |                     |

|    |      |      |  |
|----|------|------|--|
| RC | REBV | ASIA |  |
|    | *    |      |  |

|   |   |                        |               |
|---|---|------------------------|---------------|
| Model: Schmidt 1                            |   | Date: 31-Aug-99        | No.: RH545006 |
| Subject: New Model (Schmidt1 Light)         |   | Prepared by: K. Misugi |               |
| From: Technical Service Dept., GTS Division |   |                        |               |
| Classification:                             | <input type="checkbox"/> Troubleshooting <input type="checkbox"/> Part information <input type="checkbox"/> Action required<br><input type="checkbox"/> Mechanical <input type="checkbox"/> Electrical <input type="checkbox"/> Service manual revision<br><input type="checkbox"/> Paper path <input type="checkbox"/> Transmit/receive <input type="checkbox"/> Retrofit information<br><input checked="" type="checkbox"/> Other (New Model Release Information) |                        |               |

The new model Schmidt1 Light (FAX1900L) will be released in the line-up of the Schmidt1 (FAX2000L) series.

This technical bulletin is to inform the differences between the Schmidt1 Light and the Schmidt1. They are listed in order of sections that appear in the service manual.

## 1. OVERALL MACHINE INFORMATION

### 1.1. SPECIFICATIONS

| Item                              | Schmidt1           | Schmidt1 Light   |
|-----------------------------------|--------------------|--|
| 2 MB Memory (Optional)            | Available          | Not Available<br>Only 1 MB memory option is available for the Schmidt1 Light.      |
| Multi-purpose Feeder (Optional)   | Available          | Not Available  |
| Paper Feed Unit (Optional)        | Available          | Not Available  |
| Print Resolutions<br>Printer Mode | 600 x 600 dpi      | PC option is not available   |
| Dimensions (W x D x H)            | 399 x 730 x 323 mm | 399 x 604 x 299 mm<br>The extension trays are not available in the Schmidt1 Light. |

Model: Schmidt 1

Date: 31-Aug-99

No.: RH545006

## 1.2. FEATURES

### Features Comparison Table

| Features   | Schmidt1     | Schmidt1 Light |
|--|--------------|----------------|
| <b>Equipment</b>   |              |                |
| Optional cassette (Multi-purpose feeder)   | Available    | Not available  |
| Optional paper feed unit   | Available    | Not available  |
| Optional printer interface   | Available    | Not available  |
| Extension trays<br>(Both document and paper trays: not listed in the features list.) | Available    | Not available  |
| <b>Communication Features</b>  |              |                |
| Batch transmission   | Max 35 files | Not available  |
| <b>Other User Features</b>   |              |                |
| Center mark  | Available    | Not available  |
| Quick dial label printing  | Available    | Not available  |
| Specified cassette selection   | Available    | Not available  |
| Blank Document Detection<br>(Not listed in the features list.)                       | Available    | Not available  |

## 2. DETAILED SECTION DESCRIPTIONS

### 2.1 SCANNER

#### Scanning Speed

The scanning speed (during memory tx) for each resolution is as described below. Please note that this description is not mentioned in the Schmidt1 service manual.

| Resolution | Scan Speed (A4) |                |
|------------|-----------------|----------------|
|            | Schmidt1        | Schmidt1 Light |
| Standard   | 2.8 s           | 5.6 s          |
| Detail     | 5.6 s           | 5.6 s          |
| Fine       | 11.3 s          | 11.3 s         |

Model: Schmidt 1

Date: 31-Aug-99

No.: RH545006

### 3. PARTS CATALOG INFORMATION

The following parts for the Schmidt1 Light are different from the Schmidt1.

| Index | Schmidt1                              | Schmidt1 Lite | Description                            |
|-------|---------------------------------------|---------------|--|
| 3-3   | H5454315                              | Not used      | Document Tray Extension                |
| 3-16  | H5454314                              | Not used      | Document Table Extension               |
| 3-25  | H5452131                              | Not used      | Copy Tray Extension                    |
| 3-26  | H5456080                              | Not used      | PC I/F Board                           |
| 3-27  | G0121165                              | Not used      | Knob Screw                             |
| 3-34  | H5517258                              | Not used      | Ferrite Core                           |
| 5-1   | H5454602                              | H5454617      | Operation Panel Ass'y - Lite (RIC-EUR) |
| 5-1   | H5454606                              | H5454616      | Operation Panel Ass'y - Lite (Infotec) |
| 17-28 | H5455116                              | Not used      | Main Harness - Multi-purpose           |
| 19-22 | H5454101                              | H5474101      | Right Side Plate                       |
| 21-13 | H5456130                              | H5456136      | PCB - FCU - Lite                       |
| 21-13 | H5456135                              | H5456136      | PCB - FCU - Lite                       |
| 23-16 | H5454213                              | Not used      | Decal - Parallel                       |
| 23-20 | H5455115<br>(modified to<br>H5455137) | Not used      | Main Harness - 2nd                     |
| 25-13 | H5453128                              | H5453204      | Paper Feed Bracket - Lite              |
| 25-22 | H5453189                              | H5473189      | Magnetic Clutch Bracket                |
| 25-24 | H5453174                              | Not used      | Idler Gear 2 - 14Z                     |
| 25-25 | H5453173                              | Not used      | Idler Gear 1 - 23Z                     |
| 25-26 | H5453171                              | Not used      | Gear 2 - 31Z                           |
| 25-27 | H5453172                              | Not used      | Gear 3 - 16Z                           |
| 25-29 | H5453130                              | Not used      | Idle Gear - 2 nd – 24Z                 |
| 21-   | ---                                   | H5453199      | Slow Down Gear - Lite                  |

Model: Schmitt 1

Date: 31-Aug-99

No.: RH545006

**4. PRODUCT INFORMATION**

The Schmitt1 Lite is available only in the European market.

| Model Code               | Model Name    | Product Code | Serial #       |
|--------------------------|---------------|--------------|----------------|
| Schmitt1 Lite (EUR)      | FAX1900L      | H545-41      | A12 Y MM 00001 |
| Schmitt1 Lite (FRA)      | FAX1900L      | H545-44      | A13 Y MM 00001 |
| Schmitt1 Lite (INFO)     | INFOTEC 3683L | H545-31      | 4C9 MM Y 0001  |
| Schmitt1 Lite (INFO FRA) | INFOTEC 3683L | H545-34      | 4C9 MM Y 9001  |

|    |      |      |  |
|----|------|------|--|
| RC | REBV | ASIA |  |
|    | *    |      |  |

|  |  |   |   |
|--|--|---|---|
| Model: Schmidt1                              |  | Date: 29-Feb-00   | No.: RH545007   |
| Subject: Firmware modification history       |  | Prepared by: Y. Okunishi  |   |
| From: Technical Services Dept., GTS Division |  |   |   |
| Classification:                              | <input type="checkbox"/> Troubleshooting<br><input type="checkbox"/> Mechanical<br><input type="checkbox"/> Paper path<br><input checked="" type="checkbox"/> Other (      ) | <input type="checkbox"/> Part information<br><input type="checkbox"/> Electrical<br><input type="checkbox"/> Transmit/receive | <input type="checkbox"/> Action required<br><input type="checkbox"/> Service manual revision<br><input type="checkbox"/> Retrofit information |

## FAX2000L firmware modification history

### H5457200K

PCB-FCU: H5456120T, H5456135K, H5456145B

Schedule: Sep. production run in 1999

Reasons for the change:

- 1) For standards in China and Taiwan

### H5457200J

PCB-FCU: H5456100L, H5456120R, H5456135J

Reasons for the change:

- 1) Correction of the following bugs
  - "SID" was "PWD" on the protocol dump list.
  - Symbol rate for Rx with V34 was incorrect on the protocol dump list.
- 2) Checking the auto call not to be active will not be done in manual Tx mode. (For France)
- 3) A new bit switch is assigned for fusing fan control. See MB no. MH545008, which will be issued at the end of April.  
New switch = Printer switch 0F Bit1

**Note:** Do not change the new ROM to the old ROM (H5457200H or an older version).  
If you do it, you have to reset the RAM.

### H5457200H

PCB-FCU: H5456100J, H5456120Q, H5456135H

Reasons for the change:

- 1) Correction of the following problem
  - When the handset is picked up just after starting the ring, the LCD display does not change from READY. There is no problem during the conversation.
- 2) Control of the fusing fan is changed. See MB no. 005.
- 3) To meet regulations for Ireland
- 4) To meet a request from Norway (Parameter for auto dialing)

### H5457200G

PCB-FCU: H5456100H, H5456120P, H5456135G

Reasons for the change:

- 1) For the problem of No Tx/Rx through PABX with Ground Start  
The GS relay on the NCU was closed when the main power is on.

### H5457200F

PCB-FCU: H5456100F, H5456120M, H5456135F

Reasons for the change:

- 1) For international access code in Spain  
00 => 07
- 2) Correction of words in Swedish

|                 |                 |               |
|-----------------|-----------------|---------------|
| Model: Schmidt1 | Date: 29-Feb-00 | No.: RH545007 |
|-----------------|-----------------|---------------|

## H5457200E

Applied from the 1<sup>st</sup> lot of mass production of machines for Europe/Asia.

Program for Schmidt1 (US, 1<sup>st</sup> production of the machines to Europe/Asia)

Software version: 65

Reasons for the change:

- 1) To meet the regulations for France
- 2) To meet the regulations for Switzerland
- 3) Error code 0-32 is programmed

When the machine recognizes a reception mode it is not capable of (outside the spec.) from the signal which is sent by the transmitting terminal in phase B or after the receiving mode is changed, the machine disconnects the line and error code 0-32 is shown.

## H5457200D

Applied from the 1<sup>st</sup> lot of mass production of machines for the US.

| RC | REBV | ASIA |  |
|----|------|------|--|
| *  | *    | *    |  |



|   |   |                        |               |
|---|---|------------------------|---------------|
| Model: Schmidt1                               |   | Date: 21-Mar-00        | No.: RH545008 |
| Subject: Service Manual Correction (Schmidt1) |   | Prepared by: K. Misugi |               |
| From: Technical Services Dept., GTS Division  |   |                        |               |
| Classification:                               | <input type="checkbox"/> Troubleshooting <input type="checkbox"/> Part information <input type="checkbox"/> Action required         |                        |               |
|   | <input type="checkbox"/> Mechanical <input type="checkbox"/> Electrical <input checked="" type="checkbox"/> Service manual revision |                        |               |
|   | <input type="checkbox"/> Paper path <input type="checkbox"/> Transmit/receive <input type="checkbox"/> Retrofit information         |                        |               |
|   | <input type="checkbox"/> Other (       )  |                        |               |

This RTB is to inform of mistakes in the service manual.

1. Dedicated transmission parameters
2. System switch 02 bits 6, 7: Memory read/write by RDS

Please refer to the following pages for details.

## 1. Dedicated Transmission Parameters.

Section in the service manual:

4.4 Dedicated Transmission Parameters

4.4.2 Parameters

Please note that the parameter byte numbers which appear on the display panel are “1” to “4”, not “0” to “3” as described in the service manual.

| Wrong Description | Correct Description |
|-------------------|---------------------|
| Byte 0            | Byte 1 (Switch 1)   |
| Byte 1            | Byte 2 (Switch 2)   |
| Byte 2            | Byte 3 (Switch 3)   |
| Byte 3            | Byte 4 (Switch 4)   |

Please refer to the following pages for the correct descriptions.

Model: Schmidt1

Date: 21-Mar-00

No.: RH545008

| Switch 1   |
|--|
| FUNCTION AND COMMENTS  |
| <p>ITU-T T1 time</p> <p>If the connection time to a particular terminal is longer than the NCU parameter setting, adjust this byte. The T1 time is the value stored in this byte (in hex code), multiplied by 1 second.</p> <p><b>Range:</b> 1 to 127 s (01H to 7FH)</p> <p>00H or FFH - The local NCU parameter factory setting is used.</p> <p>Do not program a value between 80H and FEH.</p> |

| Switch 2     |                 |   |   |   |   |          |  |          |
|--------------|-----------------|---|---|---|---|----------|--|----------|
| No           | FUNCTION        |   |   |   |   |          | COMMENTS   |          |
| 0<br>to<br>4 | Tx level        |   |   |   |   |          | If communication with a particular remote terminal often contains errors, the signal level may be inappropriate. Adjust the Tx level for communications with that terminal until the results are better.<br><br>When disabled, the NCU parameter 01 setting is used.<br><b>Note:</b> Do not use settings other than listed on the left.  |          |
|              | Bit             | 4 | 3 | 2 | 1 | 0        |  | Setting  |
|              |                 | 0 | 0 | 0 | 0 | 0        |  | 0        |
|              |                 | 0 | 0 | 0 | 0 | 1        |  | -1       |
|              |                 | 0 | 0 | 0 | 1 | 0        |  | -2       |
|              |                 | 0 | 0 | 0 | 1 | 1        |  | -3       |
|              |                 | 0 | 0 | 1 | 0 | 0        |  | -4       |
|              |                 |   |   | : |   |          |  |          |
|              |                 |   |   | : |   |          |  |          |
|              |                 | 0 | 1 | 1 | 1 | 1        |  | -15      |
|              | 1               | 1 | 1 | 1 | 1 | Disabled |  |          |
| 5<br>to<br>7 | Cable equalizer |   |   |   |   |          | Use a higher setting if there is signal loss at higher frequencies because of the length of wire between the modem and the telephone exchange when calling the number stored in this Quick/Speed Dial.<br><br>Also, try using the cable equalizer if one or more of the following symptoms occurs. <ul style="list-style-type: none"><li>• Communication error with error codes such as 0-20, 0-23, etc.</li><li>• Modem rate fallback occurs frequently.</li></ul><br><b>Note:</b> Do not use settings other than listed on the left. |          |
|              | Bit             | 7 | 6 | 5 |   |          |  | Setting  |
|              |                 | 0 | 0 | 0 |   |          |  | None     |
|              |                 | 0 | 0 | 1 |   |          |  | Low      |
|              |                 | 0 | 1 | 0 |   |          |  | Medium   |
|              |                 | 0 | 1 | 1 |   |          |  | High     |
|              |                 | 1 | 1 | 1 |   |          |  | Disabled |
|              |                 |   |   |   |   |          |  |          |

Model: Schmidt1

Date: 21-Mar-00

No.: RH545008

| Switch 3      |                                  |   |
|---------------|----------------------------------|---|
| No            | FUNCTION                         | COMMENTS  |
| <b>0 to 3</b> | Initial Tx modem rate            | <p>If training with a particular remote terminal always takes too long, the initial modem rate may be too high. Reduce the initial Tx modem rate using these bits.</p> <p><b>Note:</b> Do not use settings other than listed on the left.</p> |
|               | <b>Bit 3 2 1 0 Setting (bps)</b> |   |
|               | 0 0 0 0 Not used                 |   |
|               | 0 0 0 1 2,400                    |   |
|               | 0 0 1 0 4,800                    |   |
|               | 0 0 1 1 7,200                    |   |
|               | 0 1 0 0 9,600                    |   |
|               | 0 1 0 1 12,000                   |   |
|               | 0 1 1 0 14,400                   |   |
|               | 0 1 1 1 16,800                   |   |
|               | 1 0 0 0 19,200                   |   |
|               | 1 0 0 1 21,600                   |   |
|               | 1 0 1 0 24,000                   |   |
|               | 1 0 1 1 26,400                   |   |
|               | 1 1 0 0 28,800                   |   |
|               | 1 1 0 1 31,200                   |   |
|               | 1 1 1 0 33,600                   |   |
|               | 1 1 1 1 Disabled                 |   |
|               | Other settings: Not used         |   |
| <b>4-7</b>    | Not used                         | Do not change the settings.   |

| Switch 4   |  |  |
|------------|--|--|
| No         | FUNCTION   | COMMENTS   |
| <b>0-1</b> | Not used   | Do not change the settings.  |
| <b>2</b>   | DIS/NSF detection method   | <b>(0, 1):</b> Use this setting if echoes on the line are interfering with the set-up protocol at the start of transmission. The machine will then wait for the second DIS or NSF before sending DCS or NSS.               |
| <b>3</b>   | <b>Bit 3 2 Setting</b>   |  |
|            | 0 0 First DIS or NSF   |  |
|            | 0 1 Second DIS or NSF  |  |
|            | 1 0 Not used   |  |
|            | 1 1 Disabled   |  |
| <b>4</b>   | V.8 protocol<br><b>0:</b> Disabled<br><b>1:</b> Enabled  | <p>If transmissions to a specific destination always end at a lower modem rate (lower than 14,400 bps), disable V.8 protocol so as not to use V.34 protocol.</p> <p><b>0:</b> V.34 communication will not be possible.</p> |
| <b>5</b>   | Compression modes available in transmit mode<br><b>0:</b> MH only<br><b>1:</b> All available compression modes | This bit determines the capabilities that are informed to the other terminal during transmission.  |
| <b>6</b>   | ECM during transmission  | <p>For example, if ECM is switched on but is not wanted when sending to a particular terminal, use the (0, 0) setting.</p> <p>Note that V.8/V.34 protocol is automatically disabled if ECM is disabled.</p>                |
|            | <b>Bit 7 Bit 6 Setting</b>   |  |
|            | 0 0 Disabled   |  |
|            | 0 1 Enabled  |  |
| <b>7</b>   | 1 0 Not used   |  |
|            | 1 1 Disabled   |  |

Model: Schmidt1

Date: 21-Mar-00

No.: RH545008

## 2. Memory Read/Write by RDS

Section in the service manual:

4.2 Bit Switches

4.2.1 System Switches

System Switch 02 bit 6s, 7

Wrong description (shaded)

| System Switch 02 |                                 |           |   |
|------------------|---------------------------------|-----------|---|
| No               | FUNCTION                        |           | COMMENTS  |
| 6                | <b>Memory read/write by RDS</b> |           | (0,0): All RDS systems are always locked out.<br>(0,1), (1,0): At any time, an RDS system can access the machine. |
|                  | Bit 7                           | 6 Setting |   |
| 7                | 0                               | 0         | Always disabled   |
|                  | 0                               | 1         | User selectable   |
|                  | 1                               | 0         | User selectable   |
|                  | 1                               | 1         | Always enabled  |

Correct description (shaded)

| System Switch 02 |                                 |           |   |
|------------------|---------------------------------|-----------|---|
| No               | FUNCTION                        |           | COMMENTS  |
|                  | <b>Memory read/write by RDS</b> |           | (0,0): All RDS systems are always locked out.<br>(0,1), (1,0): Normally, RDS systems are locked out, but the user can temporarily switch RDS on to allow RDS operations to take place. RDS will automatically be locked out again after a certain time, which is stored in System Switch 03 (see below). Note that if an RDS operation takes place, RDS will not switch off until this time limit has expired.<br>(1,1): At any time, an RDS system can access the machine. |
|                  | Bit 7                           | 6 Setting |   |
| 6                | 0                               | 0         | Always disabled   |
|                  | 0                               | 1         | User selectable   |
|                  | 1                               | 0         | User selectable   |
| 7                | 1                               | 1         | Always enabled  |

|  |   |                        |               |
|--|---|------------------------|---------------|
| Model: Schmidt1  |   | Date: 04-Jul-00        | No.: RH545009 |
| Subject: New Model Schmidt1 Light (US version) Release |   | Prepared by: K. Misugi |               |
| From: Technical Services Dept., GTS Division           |   |                        |               |
| Classification:  | <input type="checkbox"/> Troubleshooting <input type="checkbox"/> Part information <input type="checkbox"/> Action required<br><input type="checkbox"/> Mechanical <input type="checkbox"/> Electrical <input type="checkbox"/> Service manual revision<br><input type="checkbox"/> Paper path <input type="checkbox"/> Transmit/receive <input type="checkbox"/> Retrofit information<br><input checked="" type="checkbox"/> Other (New Model Release Information) |                        |               |

The new model Schmidt1 Light - US (FAX1900L) will be released in the line-up of the Schmidt1 (FAX2000L) series.

This technical bulletin is to inform the differences between the Schmidt1 Light and the Schmidt1. They are listed in order of sections that appear in the service manual.

**NOTE:** The Schmidt1 Light has already been released in the European market.  
This machine is not available in the Asian market.

## 1. OVERALL MACHINE INFORMATION

### 1.1. SPECIFICATIONS

| Item                              | Schmidt1           | Schmidt1 Light  |
|-----------------------------------|--------------------|---|
| 1 MB Memory (Optional)            | Available          | Not Available<br>(No longer manufactured.)<br>Only the 2 MB memory option is available. |
| Multi-purpose Feeder (Optional)   | Available          | Not Available   |
| Paper Feed Unit (Optional)        | Available          | Not Available   |
| Print Resolutions<br>Printer Mode | 600 x 600 dpi      | The PC option is not available  |
| Dimensions (W x D x H)            | 399 x 730 x 323 mm | 399 x 707 x 299 mm<br>The document table extension<br>(P/N: H5454314) is not available. |

Model: Schmidt1

Date: 04-Jul-00

No.: RH545009

## 1.2. FEATURES

### Features Comparison Table

| Features   | Schmidt1     | Schmidt1 Light<br>(US version) |
|--|--------------|--------------------------------|
| <b>Equipment</b>   |              |                                |
| Optional cassette (Multi-purpose feeder)                       | Available    | Not available                  |
| Optional paper feed unit                                       | Available    | Not available                  |
| Optional printer interface                                     | Available    | Not available                  |
| <b>Communication Features</b>                                  |              |                                |
| Batch transmission   | Max 35 files | Not available                  |
| <b>Other User Features</b>                                     |              |                                |
| Center mark  | Available    | Not available                  |
| Quick dial label printing                                      | Available    | Not available                  |
| Specified cassette selection                                   | Available    | Not available                  |
| Blank Document Detection<br>(Not listed in the features list.) | Available    | Not available                  |

## 2. DETAILED SECTION DESCRIPTIONS

### 2.1 SCANNER

#### Scanning Speed

The scanning speed (during memory tx) for each resolution is as described below. Please note that this description is not mentioned in the Schmidt1 service manual.

| Resolution | Scan Speed (A4) |                |
|------------|-----------------|----------------|
|            | Schmidt1        | Schmidt1 Light |
| Standard   | 2.8 s           | 5.6 s          |
| Detail     | 5.6 s           | 5.6 s          |
| Fine       | 11.3 s          | 11.3 s         |

Model: Schmidt1

Date: 04-Jul-00

No.: RH545009

## 3. PARTS CATALOG INFORMATION

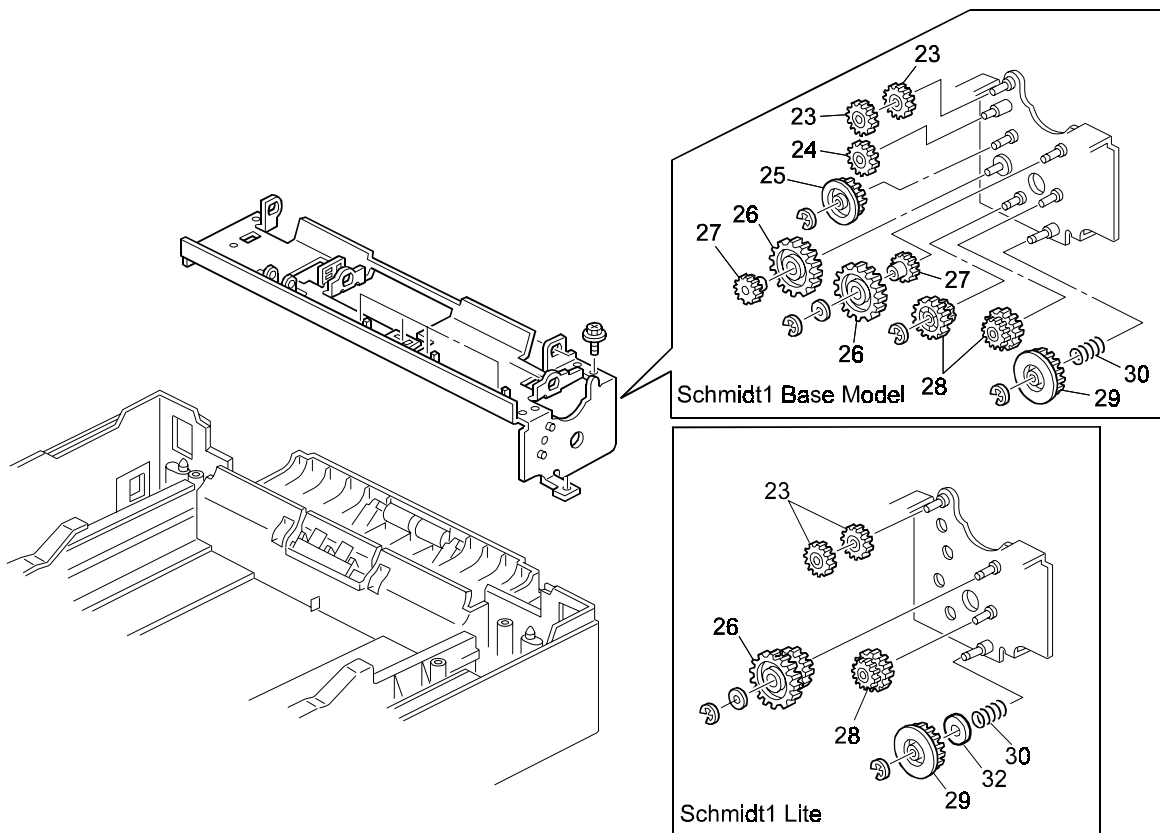
The following parts for the Schmidt1 Light are different from the Schmidt1.

| Index | Schmidt1                              | Schmidt1 Lite | Description                           |
|-------|---------------------------------------|---------------|---------------------------------------|
| 3-6   | H5454400                              | Not used      | Handset Bracket                       |
| 3-7   | H0814141                              | Not used      | Screw - Handset                       |
| 3-8   | H5054178                              | Not used      | Stay - Handset                        |
| 3-9   | H5454401                              | Not used      | Handset Bracket Ass'y                 |
| 3-12  | H5454330                              | Not used      | Fan cover                             |
| 3-16  | H5454314                              | Not used      | Document Table Extension              |
| 3-19  | H5454368                              | H5454331      | Decal - Paper Jam                     |
| 3-26  | H5456080                              | Not used      | PC I/F Board                          |
| 3-27  | G0121165                              | Not used      | Knob Screw                            |
| 3-28  | H5458600                              | H5458660      | Operation Manual - Lite (RIC-US)      |
|       | H5458630                              | H5458631      | Operation Manual - Lite (Savin)       |
| 3-30  | H5458670                              | H5458677      | Installation Procedure - Lite - US    |
| 3-34  | H5517258                              | Not used      | Ferrite Core                          |
| 5-1   | H5454600                              | H5454615      | Operation Panel Ass'y - Lite (RIC-US) |
| 5-1   | H5454605                              | H5454618      | Operation Panel Ass'y - Lite (Savin)  |
| 9-21  | H5164095                              | Not used      | Decal - Energystar                    |
| 11-21 | H5455151                              | Not used      | Ground Wire                           |
| 17-28 | H5455116<br>(modified to<br>H5455138) | Not used      | Main Harness - Multi-purpose          |
| 19-22 | H5454101                              | H5474101      | Right Side Plate                      |
| 21-13 | H5456120                              | H5456122      | PCB - FCU - Lite US                   |
| 23-16 | H5454213                              | Not used      | Decal - Parallel                      |
| 23-20 | H5455115<br>(modified to<br>H5455137) | Not used      | Main Harness - 2nd                    |
| 25-13 | H5453128                              | H5453204      | Paper Feed Bracket - Lite             |
| 25-21 | H5455151                              | Not used      | Ground Wire                           |
| 25-22 | H5453189                              | H5473189      | Magnetic Clutch Bracket               |
| 25-24 | H5453174                              | Not used      | Idler Gear 2 - 14Z                    |



|                 |          |                 |   |               |
|-----------------|----------|-----------------|---|---------------|
| Model: Schmidt1 |          |                 | Date: 04-Jul-00   | No.: RH545009 |
| 25-25           | H5453173 | Not used        | Idler Gear 1 - 23Z  |               |
| 25-26           | H5453171 | Not used        | Gear 2 - 31Z  |               |
| 25-27           | H5453172 | Not used        | Gear 3 - 16Z  |               |
| -26             | ---      | <b>H5453199</b> | Slow Down Gear - Lite<br>(Please refer to the following diagram.) |               |

**NOTE:** Please refer to the following diagram for the location of H5453199 (Index No. 26).  
This illustration is extracted from page 1-24 of the parts catalog.





Model: Schmidt1

Date: 04-Jul-00

No.: RH545009

#### 4. PRODUCT INFORMATION

| Model Code                | Model Name                      | Product Code | Serial #       |
|---------------------------|---------------------------------|--------------|----------------|
| Schmidt1 Lite (RIC-US)    | FAX1900L                        | H545-24      | A26 Y MM 00001 |
| Schmidt1 Lite (Savin/Ges) | Savin Fax3705<br>Gestetner 9877 | H545-28      | A27 Y MM 00001 |

|  |   |                         |               |
|--|---|-------------------------|---------------|
| Model: Kaiser1, Schmidt1/3, FR4/6, FX4/6, FX7, LSO, LFO, LX7 |   | Date: 11-Jul-00         | No.: RGenF021 |
| Subject: Modem turn-on level (NCU Parameter)                 |   | Prepared by: Y.Okunishi |               |
| From: Technical Services Dept., GTS Division                 |   |                         |               |
| Classification:  | <input type="checkbox"/> Troubleshooting <input type="checkbox"/> Part information <input type="checkbox"/> Action required<br><input type="checkbox"/> Mechanical <input type="checkbox"/> Electrical <input type="checkbox"/> Service manual revision<br><input type="checkbox"/> Paper path <input type="checkbox"/> Transmit/receive <input type="checkbox"/> Retrofit information<br><input checked="" type="checkbox"/> Other (Technical Information) |                         |               |

Please note the following points when setting the modem turn-on level:

1) Schmidt 3 Service Manual, pg. 4-49:

The maximum value at the address (NCU Parameter) for the modem turn-on level (incoming signal detection level) is 1F(h).

Of the 8 bits, only the first 5 are used.

Therefore, if the input were 20(h), the 5 bits would be 00000.

2) The level is calculated by the following equations:

Kaiser1, Schmidt1/3:

Modem carrier on:  $= (-33\text{dB}) - (0.5 \times N)$   
 off:  $= (-33\text{dB}) - (0.5 \times N) - (3\text{dB})$

FX4/6, LSO, FX7, LSO, LFO, LX7:

Modem carrier on:  $= (-37\text{dB}) - (0.5 \times N)$   
 off:  $= (-37\text{dB}) - (0.5 \times N) - (3\text{dB})$

FR4/6:

Modem carrier on:  $= -33\text{dB}$  (N= 00h)  
 $= -38\text{dB}$  (N= 01h – 0Ah)  
 $= -43\text{dB}$  (N= 0Bh – 14h)  
 $= -48\text{dB}$  (N= 15h – 1Fh)  
 off:  $= (\text{above value} - 3\text{dB})$

|  |   |                          |               |
|--|---|--------------------------|---------------|
| Model: Schmidt                               |   | Date: 16-Nov-00          | No.: RH545010 |
| Subject: Model S-2                           |   | Prepared by: Y. Okunishi |               |
| From: Technical Services Dept., GTS Division |   |                          |               |
| Classification:                              | <input type="checkbox"/> Troubleshooting <input type="checkbox"/> Part information <input type="checkbox"/> Action required<br><input type="checkbox"/> Mechanical <input type="checkbox"/> Electrical <input type="checkbox"/> Service manual revision<br><input type="checkbox"/> Paper path <input type="checkbox"/> Transmit/receive <input type="checkbox"/> Retrofit information<br><input checked="" type="checkbox"/> Other (New model information) |                          |               |

The new model S-2 will be released in the line-up of the Schmidt 1 series.

This technical bulletin is to inform the differences between the Schmidt1 and the S-2.

## 1. OVERALL MACHINE INFORMATION

### 1-2. Specifications/Features

| Item                                    | Schmidt1                             | S-2   |
|---|--------------------------------------|---|
| France version model                    | Yes                                  | Universal model for European countries including France                                 |
| Closed Network (Tx and Rx)              | Not available                        | Available   |
| Quick (Parallel) Memory Tx              | Not available                        | Available   |
| Memory Lock (Locking incoming messages) | Not available                        | Available   |
| Restricted Access                       | Not available                        | Available   |
| Operation flow for installation         | Not available                        | Available   |
| SAF Memory                              | Standard: 0.5MB<br>Option: 1MB / 2MB | Standard: 1MB<br>Option: 2MB (Supply of 1M memory card from RCL has been discontinued.) |
| Standard paper cassette                 | Universal cassette                   | US/Asia: Universal cassette<br>Europe: A4 cassette (Universal Cassette is an option.)   |

Model: Schmidt

Date: 16-Nov-00

No.: RH545010

### 1-3. Electrical Differences in PCBs

|          | Schmidt1 | S-2             | Note  |
|----------|----------|-----------------|---|
| <US>     |          |                 |   |
| FCU      | H5456120 | H5466120        | Only the firmware is different.   |
| NCU      | H5455930 | H5455930        | Same  |
| <Europe> |          |                 |   |
| FCU      | H5456135 | H5466135        | Only the firmware is different.   |
| NCU      | H5455931 | <b>54886151</b> | Circuit and specifications are the same as Sch1 but the sizes of the PWB and some components are different. |
| <Asia>   |          |                 |   |
| FCU      | H5456130 | H5466135        | Only the firmware is different.   |
| NCU      | H5455931 | <b>54886151</b> | Circuit and specifications are the same as Sch1 but the sizes of the PWB and some components are different. |

### 1-4. Firmware

**H5467200(EU-1):** Installed in the factory

English, French, German, Italian, Spanish, Swedish, Dutch, Portuguese, Norwegian

**H5467201(EU-2):** installed by service rep.

English, French, German, Danish, Polish, Czech, Hungarian, Hebrew

\*Tools for programming the firmware and the RAM data are the same as Schmidt1.

### 1-5. Initial settings

- 1) Turn the Power on
  - 2) Select the language (Europe/Asia)
  - 3) Select the country code (Europe/Asia)
  - 4) Adjust the clock
  - 5) Program OWN NAME (RTI)
  - 6) Program FAX HEADER (TTI)
  - 7) Program FAX NUMBER (CSI)
- READY

### 1-6. Wording

RTI = Own Name

TTI = FAX Header

CSI = FAX Number

Own Tel. Number = Own Number

(TRANSFER REPORT is displayed for programming Own Number.)

Model: Schmidt

Date: 16-Nov-00

No.: RH545010

## **1-7. How to return to the factory setting condition**

### **1. Resetting the RAM**

- 1) FUNCTION 06
  - 2) 1998 + YES
  - 3) 06 + YES for MEMORY
  - 4) 0 for RAM read and write
  - 5) Input 800005 (RAM address) + ">"
  - 6) Input 00 + YES for level 1 RAM reset
  - 7) Turn the main switch off then on.
- The machine is reset for the US version.

### **2. Setting the functional country code**

- 1) FUNCTION 06
- 2) 1998 + YES
- 3) 01 + YES for BIT SW
- 4) Choose 0F for country code
- 5) Set 02 (0000 0010) for UK for example, then YES
- 6) FUNCTION

### **3. Setting the NCU country code**

- 1) FUNCTION 06
- 2) 1998 + YES
- 3) 8 + YES for NCU
- 4) 0 for NCU
- 5) Input 002 at No.CC (for UK) +YES
- 6) FUNCTION

Now, The machine is set for Europe

If you want it for Asia, choose the following:

Functional country code = 12(H)

NCU country code = 018(Decimal)

### **4. Resetting the initial flow**

- 1) Press the Resolution key, 0 and 1.
- 2) Turn the main switch off after PROGRAMMING is displayed.
- 3) Turn the main switch on.

Model: Schmidt

Date: 16-Nov-00

No.: RH545010

## 2. PARTS CATALOG INFORMATION

The following parts are different between the Schmidt1 and the S-2.

| Index | Schmidt1 | S-2                         | Description  |
|-------|----------|-----------------------------|--|
| 2-1   | H5455021 | Not packed                  | Power Supply Cord – 230V (France)                      |
| -3    | H5454315 | Not used for Europe version | Document Tray Extension<br>(used for US/Asia version)  |
| -11   | H5454360 | Not used                    | Decal – Toner Cartridge                                |
| -16   | H5454314 | Not used for EU version     | Document Table Extension<br>(used for US/Asia version) |
| -19   | H5454368 | H5464385                    | Decal – Paper Jam                                      |
| -25   | H5452131 | Not used for EU version     | Copy Tray Extension<br>(used for US/Asia version)      |
| -28   | H5458600 | H5468600                    | Operation Manual - (RIC-US)                            |
| -28   | H5458629 | H5468629                    | Operation Manual - (NRG-Asia)                          |
| -28   | H5458609 | H5468609                    | Operation Manual - (RIC-Asia)                          |
| -28   | H5458630 | H5468630                    | Operation Manual - (Savin)                             |
| -30   | H5458670 | H5468670                    | Installation Procedure - US                            |
| -30   | H5458679 | H5468679                    | Installation Procedure - Asia                          |
| 4-1   | H5454600 | H5463600                    | Operation Panel Ass'y (RIC-US)                         |
| -1    | H5454602 | H5463603                    | Operation Panel Ass'y - (RIC-Europe)                   |
| -1    | H5454603 | H5463604                    | Operation Panel Ass'y - (RIC-Asia)                     |
| -1    | H5454605 | H5463601                    | Operation Panel Ass'y - (Savin)                        |
| -1    | H5454606 | H5463602                    | Operation Panel Ass'y - (Infotec)                      |
| -1    | H5454608 | H5463605                    | Operation Panel Ass'y - (NRG-Asia)                     |
| -1    | H5454609 | No change                   | Operation Panel Ass'y - (NRG-Europe)                   |
| -6    | ---      | H5454651                    | Decal – LED-Left                                       |
| -7    | ---      | H5454654                    | Decal - Scale  |
| -8    | ---      | H5463620                    | Decal – LCD (RIC US)                                   |
| -8    | ---      | H5463621                    | Decal – LCD (Savin)                                    |
| -8    | ---      | H5463622                    | Decal – LCD (Infotec)                                  |
| -8    | ---      | H5463623                    | Decal – LCD (RIC EU/Asia)                              |
| -8    | ---      | H5463625                    | Decal – LCD (GES EU/Asia)                              |
| -9    | ---      | H5454652                    | Decal – LED-Right                                      |
| -10   | ---      | H5454653                    | Decal – Start/Stop                                     |
| 6-28  | H5451103 | H5461050                    | Platen Roller  |

Reissued: 19-Sep-01

| Model: Schmidt |          | Date: 16-Nov-00         | No.: RH545010a                                      |
|----------------|----------|-------------------------|---|
| 16-17          | H5454130 | Not used                | Left Guide Decal - Cartridge                        |
| -42            | H5454131 | Not used                | Right Guide Decal - Cartridge                       |
| 20-9           | H5455930 | H5455930                | NCU Board – (US) --- No change                      |
| -9             | H5455931 | <b>54886156</b>         | NCU Board – (Europe/Asia)                           |
|                |          | <b>H5465101</b>         | <b>Harness: Modularconnector: EU2</b>               |
| -9             | H5455932 | Not used                | PCB – NCU (France)                                  |
|                | ---      | H5463301                | NCU Bracket (Europe/Asia)                           |
| -13            | H5456120 | H5466120                | FCU Board – (US)                                    |
| -13            | H5456130 | H5466135                | FCU Board – (Europe/Asia)                           |
| -13            | H5456135 | H5466135                | FCU Board – (Europe/Asia)                           |
| 24-13          | H5453128 | H5353160                | Paper Feed Bracket                                  |
| -19            | H5455077 | H5355070                | Magnetic Clutch                                     |
| -23            | H5453175 | (2 - 1)                 | Idler Gear 3 – 15z                                  |
| -23            | H5453175 | H5353185                | Idler Gear (Left one on page 24)                    |
| -26            | H5453171 | (2 - 1)                 | Gear 2 - 31Z (Left one on page 24 is not changed.)  |
| -27            | H5453172 | (2 – 1)                 | Gear 3 - 16Z(Left one on page 24 is not changed.)   |
| 26+27          | ---      | H5453199                | Slow Down Gear                                      |
| 26-1           | H5453103 | Not used for EU version | Cassette Cover<br>(Used for US/Asia version)        |
| -5             | H5453105 | Not used for EU version | Left Side Fence Ass'y<br>(Used on US/Asia version)  |
| -10            | H5453104 | Not used for EU version | Right Side Fence Ass'y<br>(Used on US/Asia version) |
| -11            | H5453100 | Not used for EU version | Cassette Ass'y<br>(Used on US/Asia version)         |
| -12            | H5453101 | Not used for EU version | Cassette Slider<br>(Used for US/Asia version)       |
| 11+12          | ---      | H5353010                | Cassette Ass'y – A4<br>(Only for EU version)        |
| -13            | H5453112 | Not used for EU version | Paper Level Plate<br>(Used on US/Asia version)      |
| -14            | H5453107 | Not used for EU version | Paper Size Selector<br>(Used on US/Asia version)    |
| -18            | H5454362 | Not used for EU version | Decal – Cassette Cover<br>(Used on US/Asia version) |



|  |   |   |  |
|--|---|---|--|
| Model: Model S-1/2                           |   | Date: 18-Jan-01                           | No.: RH545011                                    |
| Subject: PCIF                                |   | Prepared by: Y. Okunishi                  |  |
| From: Technical Services Dept., GTS Division |   |   |  |
| Classification:                              | <input type="checkbox"/> Troubleshooting                      | <input type="checkbox"/> Part information | <input type="checkbox"/> Action required         |
|  | <input type="checkbox"/> Mechanical                           | <input type="checkbox"/> Electrical       | <input type="checkbox"/> Service manual revision |
|  | <input type="checkbox"/> Paper path                           | <input type="checkbox"/> Transmit/receive | <input type="checkbox"/> Retrofit information    |
|  | <input checked="" type="checkbox"/> Other (Operator's Manual) |   |  |
|  |   |   |  |

The evaluation of WinStyler T180 for the PCIF has been completed. The following sheet will be inserted into the PCIF Operator's Manual from January 2001 PCIF production.

### **PC INTERFACE KIT TYPE 180 Operator's Manual - Additional Information**

Please note the following:

☐ WinStyler T180 can also be run under Windows Me.

(For H545-7215B)



|  |   |   |  |
|--|---|---|--|
| Model: Model S-1, 2, 3                       |   | Date: 16-Apr-01                           | No.: RH545012                                    |
| Subject: Noise from the paper cassette       |   | Prepared by: Y. Okunishi                  |  |
| From: Technical Services Dept., GTS Division |   |   |  |
| Classification:                              | <input checked="" type="checkbox"/> Troubleshooting | <input type="checkbox"/> Part information | <input type="checkbox"/> Action required         |
|  | <input type="checkbox"/> Mechanical                 | <input type="checkbox"/> Electrical       | <input type="checkbox"/> Service manual revision |
|  | <input type="checkbox"/> Paper path                 | <input type="checkbox"/> Transmit/receive | <input type="checkbox"/> Retrofit information    |
|  | <input type="checkbox"/> Other (Operator's Manual)  |   |  |
|  |   |   |  |

**<Symptom>**

Noise from the paper feed tray.

**<Cause>**

The noise is caused by the friction between the paper and separation pad. However, the paper is fed normally without any problem.

**<Action>**

Replacement of the Separation Pad Assembly (H5453155).

|  |  |   |   |
|--|--|---|---|
| Model: Model S-3                             |  | Date: 16-Apr-01                           | No.: RH545013   |
| Subject: New Error Code                      |  | Prepared by: Y. Okunishi                  |   |
| From: Technical Services Dept., GTS Division |  |   |   |
| Classification:                              | <input type="checkbox"/> Troubleshooting | <input type="checkbox"/> Part information | <input type="checkbox"/> Action required                    |
|  | <input type="checkbox"/> Mechanical      | <input type="checkbox"/> Electrical       | <input checked="" type="checkbox"/> Service manual revision |
|  | <input type="checkbox"/> Paper path      | <input type="checkbox"/> Transmit/receive | <input type="checkbox"/> Retrofit information               |
|  | <input type="checkbox"/> Other (      )  |   |   |
|  |  |   |   |

The following new error code has been released for the Model S-3.

New code: 2-51

Symptom: Communication failure.

Note: After this error occurs, the program for the communication job is reset.

Cause: FCU malfunction

Recommendation: FCU replacement

|    |      |      |  |
|----|------|------|--|
| RC | REBV | ASIA |  |
| *  | *    | *    |  |

Reissued: 12-Sep-01

|                        |                 |                |
|------------------------|-----------------|----------------|
| Model: Model S-1, 2, 3 | Date: 21-Aug-01 | No.: RH545014a |
|------------------------|-----------------|----------------|

## RTB Correction

The illustration has changed as shown below.

|  |   |   |  |
|--|---|---|--|
| Subject: Paper jam at the paper entrance     |   | Prepared by: K. Moriizumi                 |  |
| From: Technical Services Dept., GTS Division |   |   |  |
| Classification:                              | <input checked="" type="checkbox"/> Troubleshooting | <input type="checkbox"/> Part information | <input type="checkbox"/> Action required         |
|  | <input type="checkbox"/> Mechanical                 | <input type="checkbox"/> Electrical       | <input type="checkbox"/> Service manual revision |
|  | <input type="checkbox"/> Paper path                 | <input type="checkbox"/> Transmit/receive | <input type="checkbox"/> Retrofit information    |
|  | <input type="checkbox"/> Other (      )             |   |  |

## Symptom

Paper jams at the paper entrance area or is not fed.

## Principle Causes

- Use of paper other than that specified in the Operator's Manual
- Dirty rollers
- Defective Paper Feed Clutch

## Action

Please see the flow chart on the following page.

## Additional tips:

- 1) The Separation Pad Assembly (H5353006) for Model S-4 can also be used in the S-1/2/3. This assembly works better for paper feed/separation.

Please try using this assembly if the customer frequently reports paper non-feeds. However, because the noise level may be increased, please do not use the part for customers who may be sensitive to this.

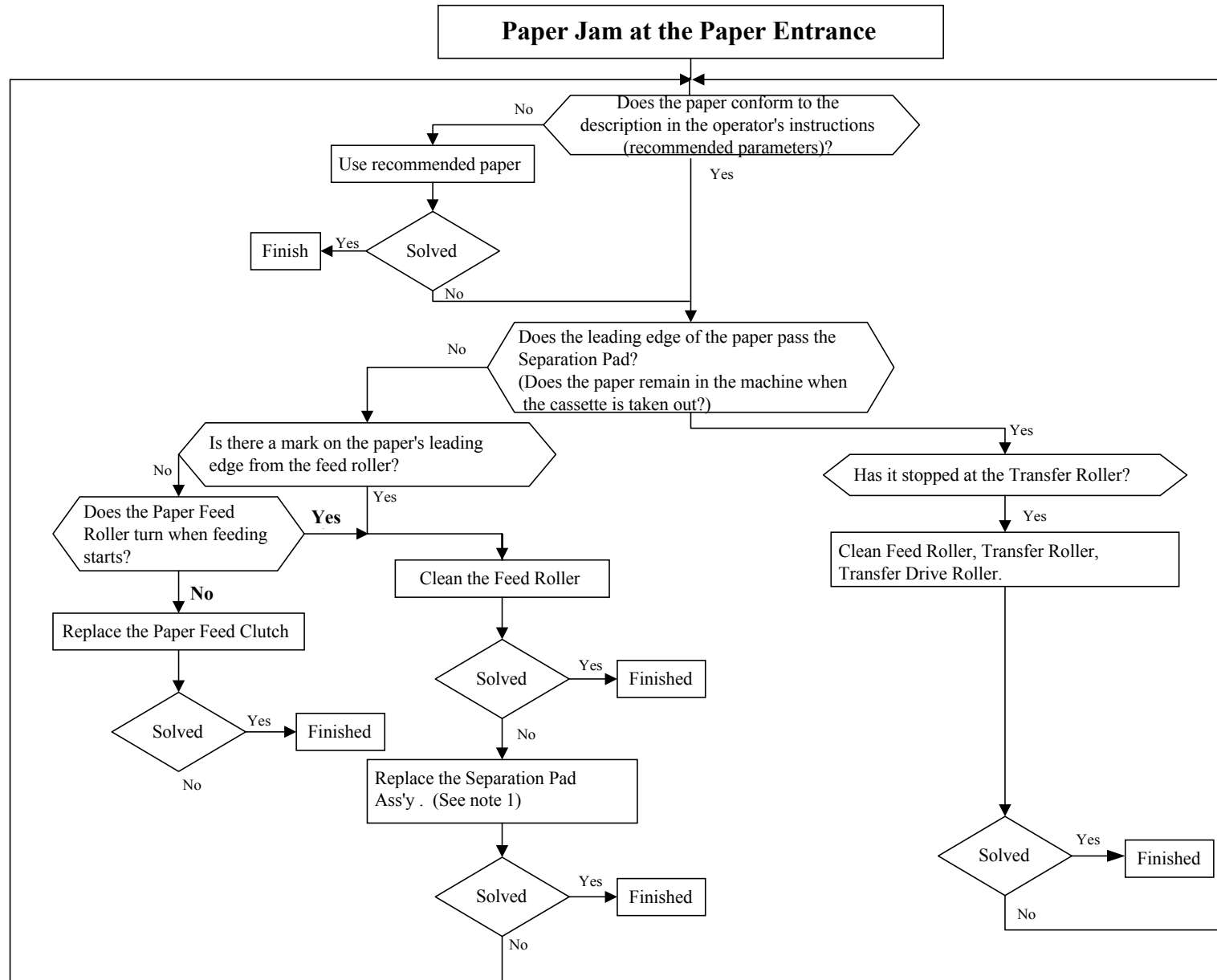
- 2) Depending on the cause, a paper jam might not always occur in some cases, or may only occur under specific conditions. Therefore after taking the action specified in the flowchart below, please be sure to carefully confirm the effectiveness. This will help ensure that reoccurrences are avoided.

Reissued: 12-Sep-01

Model: Model S-1, 2, 3

Date: 21-Aug-01

No.: RH545014a



|  |  |                           |               |
|--|--|---------------------------|---------------|
| Model: Schmidt                               |  | Date: 27-Aug-01           | No.: RH545015 |
| Subject: Software Release Information (S-4)  |  | Prepared by: K. Moriizumi |               |
| From: Technical Services Dept., GTS Division |  |                           |               |
| Classification:                              | <input type="checkbox"/> Troubleshooting <input type="checkbox"/> Part information <input type="checkbox"/> Action required<br><input type="checkbox"/> Mechanical <input type="checkbox"/> Electrical <input type="checkbox"/> Service manual revision<br><input type="checkbox"/> Paper path <input type="checkbox"/> Transmit/receive <input type="checkbox"/> Retrofit information<br><input checked="" type="checkbox"/> Other (      ) |                           |               |

Firmware history for the model S-4.

|           | Version | C.SUM | Effective Date                  |
|-----------|---------|-------|---------------------------------|
| H5357200C | 59      | 1730  | 1st mass production for the USA |
| H5357200D | 65      | 3689  | For the Japanese market         |
| H5357200E | 70      | F597  | 1st mass production for Europe  |
| H5357200F | 71      | 5FA8  | February 2001 prod.             |
| H5357200G | 72      | 57A3  | March 2001 prod.                |
| H5357200H | 73      | 5C74  | May 2001 prod.                  |
| H5357200J | 74      | 650A  | June 2001 prod.                 |
| H5357200K | 75      | ADC5  | August 2001 prod.               |

| Version | Title                  | Symptom Corrected  |
|---------|------------------------|--|
| 59      |                        | 1st mass production – N. America   |
| 65      |                        | 1st mass production – Japan  |
| 70      |                        | 1st mass production – Europe   |
| 71      | Errors in Italian      | Several wording errors in Italian were corrected.                                  |
|         | Tone/Pulse wording     | The words for “tone” and “pulse” had been reversed for several languages.          |
| 72      | Memory reset           | The memory resets during parallel memory transmission.                             |
| 73      | Machine reset          | The machine resets when printing the specified sender list in Polish.              |
| 74      | ISDN I-G3 transmission | Scanning stops and the line is disconnected in ISDN G3 Tx mode (reported by REBV). |
|         | Redialing              | A 254-digit fax number registered for redialling is not displayed.                 |

Model: Schmidt

Date: 27-Aug-01

No.: RH545015

|    |  |  |
|----|--|--|
|    | Communication parameter display          | When sending at fine resolution (200x400dpi) with System Switch 00 bit 5 (communication parameter display) turned on, "44" is displayed for the resolution (correct=24).   |
|    | Receiving files LED does not blink.      | The received files LED lights (instead of blinking), even when there are both memory locked files and substitute reception files stored in memory.   |
|    | Polling reception report                 | The polling reception reports are printed out automatically, even if user parameter switch 03 bit 4 (Automatic print polling reception reports) is turned off and user parameter switch 03 bit 0 (Automatic print memory transmission reports) is turned on. |
|    | Print test pattern                       | After making copies, dots appear on both sides of the Grand Prix test pattern.   |
|    | Dump lists                               | When the maximum number of files is stored in the machine, it is not possible to print out any reports after printing out the protocol dump list or memory dump list.  |
|    | Batch transmission                       | When using both Quick Dials and the 10-key pad to input the destinations for a batch file transmission job, the dedicated transmission parameters are not applied to the second file.  |
|    | Development bias                         | To minimize dirty background, the development bias was changed from -400V to -450V.  |
| 75 | Report with the sample image             | Software was modified so that reports with sample images are always printed out onto LT size paper (even if both LT and LG paper are set in the cassettes).  |
|    | Default cassette for copy mode           | In response to a field request, when the optional PFU cassette is installed in the machine, this will become the default paper cassette for copy mode.   |
|    | SMTP mail reception with LAN unit option | Despite the actual specification of 30 max., the operator is able to register over 30 destinations for transfer of mail received via SMTP.   |

Reissued: 06-Nov-01

|                |                 |                |
|----------------|-----------------|----------------|
| Model: Schmidt | Date: 27-Aug-01 | No.: RH545015a |
|----------------|-----------------|----------------|

## RTB Correction

The items in bold italics have been corrected or added.

|  |  |   |   |
|--|--|---|---|
| Subject: Software Release Information (S-4)  |  | Prepared by: K. Moriizumi   |   |
| From: Technical Services Dept., GTS Division |  |   |   |
| Classification:                              | <input type="checkbox"/> Troubleshooting<br><input type="checkbox"/> Mechanical<br><input type="checkbox"/> Paper path<br><input checked="" type="checkbox"/> Other (      ) | <input type="checkbox"/> Part information<br><input type="checkbox"/> Electrical<br><input type="checkbox"/> Transmit/receive | <input type="checkbox"/> Action required<br><input type="checkbox"/> Service manual revision<br><input type="checkbox"/> Retrofit information |

Firmware history for the model S-4.

|                         | Version          | C.SUM              | Effective Date                   |
|-------------------------|------------------|--------------------|----------------------------------|
| H5357200C               | 59               | 1730               | 1st mass production for USA      |
| H5357200D               | 65               | 3689               | For the Japanese market          |
| H5357200E               | 70               | F597               | 1st mass production for Europe   |
| H5357200F               | 71               | 5FA8               | February 2001 prod.              |
| H5357200G               | 72               | 57A3               | March 2001 prod.                 |
| H5357200H               | 73               | 5C74               | May 2001 prod.                   |
| H5357200J               | 74               | 650A               | June 2001 prod.                  |
| H5357200K               | 75               | ADC5               | August 2001 prod.                |
| <b><i>H5357200L</i></b> | <b><i>76</i></b> | <b><i>1D92</i></b> | <b><i>October 2001 prod.</i></b> |

| Version          | Title   | Symptoms Corrected (for this release only)   |
|------------------|---|--|
| <b><i>76</i></b> | <b><i>Text mail longer than 95 characters</i></b>                 | <b><i>When the machine receives mail longer than 95 characters, the 95th and later characters do not come through.</i></b>   |
|                  | <b><i>Communication Results Report into User Function Key</i></b> | <b><i>The Communication Results Report can now be programmed into the User Function Key, allowing the option of printing out the report for selected files only.</i></b> |
|                  | <b><i>Memory File Transfer</i></b>                                | <b><i>When the SAF memory is full, an error appears, and all messages in the memory cannot be transferred</i></b>  |

|   |   |                           |               |
|---|---|---------------------------|---------------|
| Model: Schmidt 4  |   | Date: 09-Nov-01           | No.: RH545016 |
| Subject: Parameters for the periodic service call (S-4) |   | Prepared by: K. Moriizumi |               |
| From: Technical Services Dept., GTS Division            |   |                           |               |
| Classification:   | <input type="checkbox"/> Troubleshooting <input type="checkbox"/> Part information <input type="checkbox"/> Action required<br><input type="checkbox"/> Mechanical <input type="checkbox"/> Electrical <input checked="" type="checkbox"/> Service manual revision<br><input type="checkbox"/> Paper path <input type="checkbox"/> Transmit/receive <input type="checkbox"/> Retrofit information<br><input type="checkbox"/> Other (       ) |                           |               |

Please add the following RAM addresses to your S-4 Service Manuals, page 4-97.

## 800D97 to 800D9A(H) - Periodic service call parameters.

| Parameters   |                          | Address (H)   |
|--|--------------------------|---------------|
| <b>Call interval:</b> 01 through 15 month(s) (BCD)<br>00: Periodic service call disabled |                          | <b>800D97</b> |
| Date and time of the next call   | Day: 01 through 31 (BCD) | <b>800D9A</b> |

## 800DA1 to 800DA3(H) - Effective term of automatic service calls.

| Parameters                                     | Address (H)   |
|--|---------------|
| <b>Year:</b> last two digits of the year (BCD) | <b>800DA1</b> |
| <b>Month:</b> 01 through 12 (BCD)              | <b>800DA2</b> |
| <b>Day:</b> 01 through 31 (BCD)                | <b>800DA3</b> |



|  |  |                           |               |
|--|--|---------------------------|---------------|
| Model: Schmidt Series                        |  | Date: 20-Nov-01           | No.: RH545017 |
| Subject: Software Release Information (S-2)  |  | Prepared by: K. Moriizumi |               |
| From: Technical Services Dept., GTS Division |  |                           |               |
| Classification:                              | <input type="checkbox"/> Troubleshooting <input type="checkbox"/> Part information <input type="checkbox"/> Action required<br><input type="checkbox"/> Mechanical <input type="checkbox"/> Electrical <input type="checkbox"/> Service manual revision<br><input type="checkbox"/> Paper path <input type="checkbox"/> Transmit/receive <input checked="" type="checkbox"/> Retrofit information<br><input type="checkbox"/> Other (      ) |                           |               |

Firmware history for the model S-2.

For world-wide

|           | Version | C.SUM | Effective Date              |
|-----------|---------|-------|-----------------------------|
| H5467200A | 09      | B1B1  | 1st mass production for USA |
| H5467200B | 10      | F5E5  | October 2001 prod.          |
| H5467200C | 11      | 5B15  | November 2001 prod.         |

For the Language Kit (Europe)

|           | Version | C.SUM | Effective Date              |
|-----------|---------|-------|-----------------------------|
| H5467201A | 09      | EAE7  | 1st mass production for USA |
| H5467201B | 10      | 2F1B  | October 2001 prod.          |
| H5467201C | 11      | 944B  | November 2001 prod.         |

| Version | Title                                     | Symptom Corrected   |
|---------|---|---|
| 09      |   | 1st mass production   |
| 10      | Transmission Result Report                | When an immediate transmission job is programmed into a Quick Dial, and a job is then sent using this Quick Dial, the transmission result report is automatically printed out even if User Parameter switch 03 Bit 5 is turned off.<br>(Note: This does not occur when using the 10-key pad). |
| 11      | "Too Many Destinations" with broadcasting | After the line is clear, (which the machine waits for to prevent collision between immediate transmission and incoming ring signals), the machine displays "too many destinations" when the operator tries to input the 3 <sup>rd</sup> destination.  |
|         | Freeze with legal paper ADF job           | The machine freezes and displays "Copying" after the first document has been fed and copied.<br>Conditions:<br>-ADF copy, 2 or more legal documents, 1 set.<br>-Resolution: detail<br>-Only 1 cassette has legal paper  |

|   |  |                          |               |
|---|--|--------------------------|---------------|
| Model: Schmidt-Series                       |  | Date: 11-Dec-01          | No.: RH545018 |
| Subject: Service Manual Correction for S-4  |  | Prepared by: K.Moriizumi |               |
| From: Technical Service Dept., GTS Division |  |                          |               |
| Classification:                             | <input type="checkbox"/> Troubleshooting <input type="checkbox"/> Part information <input type="checkbox"/> Action required<br><input type="checkbox"/> Mechanical <input type="checkbox"/> Electrical <input checked="" type="checkbox"/> Service manual revision<br><input type="checkbox"/> Paper path <input type="checkbox"/> Transmit/receive <input type="checkbox"/> Retrofit information<br><input type="checkbox"/> Other (      ) |                          |               |

Please add the words in ***bold/italics*** below to your Model S-4 Service Manual (machine codes: H535/H536/H537).

| Communication Switch 00 |   |   |
|-------------------------|---|---|
| No.                     | FUNCTION  | COMMENTS  |
| 0-1                     | Compression modes available in receive mode<br><b>Bit 1 0 Modes</b><br>0 0 MH only<br>0 1 MH/MR<br>1 0 MH/MR/MMR<br>1 1 <b><i>MH/MR/MMR/JBIG</i></b>  | These bits determine the compression capabilities declared in phase B (handshaking) of T.30 protocol.   |
| 2-3                     | Compression modes available in transmit mode<br><b>Bit 3 2 Modes</b><br>0 0 MH only<br>0 1 MH/MR<br>1 0 MH/MR/MMR<br>1 1 <b><i>MH/MR/MMR/JBIG</i></b> | These bits determine the compression capabilities used in the transmission and declared in phase B (handshaking) of T.30 protocol.  |
| 4                       | Not used  | Do not change these settings.   |
| 5                       | JBIG reception mode<br><b>0:</b> Standard mode only<br><b>1:</b> Standard and optional mode (default)   | If this bit is 0, JBIG optional mode is switched off for reception. Change the setting when communication problems occur using the JBIG compression.                      |
| 6                       | Priority for JBIG mode used for transmission<br><b>0:</b> Standard mode<br><b>1:</b> Optional mode (default)  | This bit determines the priority for the compression mode used for JBIG transmission.<br>Change the setting when communication problems occur using the JBIG compression. |
| 7                       | Closed network (reception)<br><b>0:</b> Disabled <b>1:</b> Enabled  | <b>1:</b> Reception will not go ahead if the ID code of the other terminal does not match the ID code of this terminal. This function is only available in NSF/NSS mode.  |

|   |  |   |   |
|---|--|---|---|
| Model: Schmidt Series                       |  | Date: 20-Dec-01   | No.: RH545019   |
| Subject: FCU board for the S4               |  | Prepared by: K.Moriizumi  |   |
| From: Technical Service Dept., GTS Division |  |   |   |
| Classification:                             | <input checked="" type="checkbox"/> Troubleshooting<br><input type="checkbox"/> Mechanical<br><input type="checkbox"/> Paper path<br><input type="checkbox"/> Other (      ) | <input type="checkbox"/> Part information<br><input type="checkbox"/> Electrical<br><input type="checkbox"/> Transmit/receive | <input type="checkbox"/> Action required<br><input type="checkbox"/> Service manual revision<br><input type="checkbox"/> Retrofit information |

### Service manual correction

We mentioned that SW1 is the battery switch on page 2-37 of the S4 service manual. However, this is incorrect. The correct description is as follows.

### Switch

| Item | Description                        |
|------|------------------------------------|
| TB2  | Switches the backup battery on/off |

When replacing the FCU board, change TB2 from off to on.

### What to do after the FCU board has been replaced for the Model S-4.

The firmware for the S4 is covered worldwide, but the default language is Japanese, and the default country setting is Japan.

After replacing the FCU board, Japanese is displayed on the LCD. Please perform the initial setting procedure on page 4-24 of the S4 service manual, section 4.2.32 in order to change the area setting. After changing the area setting to either Europe or Asia, the language on the LCD is automatically changed to English.

Reissued: 11-Jun-02

|                |                 |                |
|----------------|-----------------|----------------|
| Model: Schmidt | Date: 27-Aug-01 | No.: RH545015b |
|----------------|-----------------|----------------|

## RTB Correction

The items in bold italics have been corrected or added.

|  |  |   |   |
|--|--|---|---|
| Subject: Software Release Information (S-4)          |  | Prepared by: K. Moriizumi   |   |
| From: Technical Services sec. Service Planning Dept. |  |   |   |
| Classification:                                      | <input type="checkbox"/> Troubleshooting<br><input type="checkbox"/> Mechanical<br><input type="checkbox"/> Paper path<br><input checked="" type="checkbox"/> Other (      ) | <input type="checkbox"/> Part information<br><input type="checkbox"/> Electrical<br><input type="checkbox"/> Transmit/receive | <input type="checkbox"/> Action required<br><input type="checkbox"/> Service manual revision<br><input type="checkbox"/> Retrofit information |

Firmware history for the model S-4.

|                         | Version          | C.SUM              | Effective Date                 |
|-------------------------|------------------|--------------------|--------------------------------|
| H5357200C               | 59               | 1730               | 1st mass production for USA    |
| H5357200D               | 65               | 3689               | For the Japanese market        |
| H5357200E               | 70               | F597               | 1st mass production for Europe |
| H5357200F               | 71               | 5FA8               | February 2001 prod.            |
| H5357200G               | 72               | 57A3               | March 2001 prod.               |
| H5357200H               | 73               | 5C74               | May 2001 prod.                 |
| H5357200J               | 74               | 650A               | June 2001 prod.                |
| H5357200K               | 75               | ADC5               | August 2001 prod.              |
| H5357200L               | 76               | 1D92               | October 2001 prod.             |
| <b><i>H5357200M</i></b> | <b><i>78</i></b> | <b><i>9ACE</i></b> | <b><i>March 2002 prod.</i></b> |
| <b><i>H5357200N</i></b> | <b><i>79</i></b> | <b><i>B205</i></b> | <b><i>May 2002 prod.</i></b>   |

**Reissued: 11-Jun-02**

|                |                 |                |
|----------------|-----------------|----------------|
| Model: Schmidt | Date: 27-Aug-01 | No.: RH545015b |
|----------------|-----------------|----------------|

| Version   | Title  | Symptom Corrected   |
|-----------|--|---|
| <b>78</b> | <b><i>Default for G4 Internal SW0 bit0</i></b>                 | <b><i>The default value for G4 Internal SW0 bit0 has been corrected to 1 (NA).</i></b>  |
|           | <b><i>Reboot after transmitting</i></b>                        | <b><i>After transmitting, the machine might reboot if the Quick Dial label has been programmed but the RTI has not.</i></b>   |
|           | <b><i>Transfer result report mail not sent</i></b>             | <b><i>When set to exclude the sample image, the machine does not send the transfer result report mail or mail with viewer download URL.</i></b>                     |
|           | <b><i>SMTP reception routes to Speed Dial 00</i></b>           | <b><i>Software changed so that if an SMTP mail is received without a routing number (e.g. FAX=#*@schmidt4.ricoh.co.jp), it will be routed to Speed Dial 00.</i></b> |
|           | <b><i>Manual mail reception</i></b>                            | <b><i>The NIC board does not reset, even after the POP server fails to respond within the allotted time during manual mail reception.</i></b>                       |
|           | <b><i>Supports PCSM</i></b>                                    | <b><i>Supports PCSM counter charge utility software.</i></b>  |
| <b>79</b> | <b><i>Thin lines with multi-copy (standard resolution)</i></b> | <b><i>Thin horizontal lines appear when making multiple copies of an original at standard resolution.</i></b>   |
|           | <b><i>SMTP reception</i></b>                                   | <b><i>The transmission result report is printed out when using SMTP reception/routing, even if report printing has been disabled.</i></b>                           |

Reissued: 8-Nov-02

|                       |                 |                |
|-----------------------|-----------------|----------------|
| Model: Schmidt Series | Date: 25-Sep-02 | No.: RH545020a |
|-----------------------|-----------------|----------------|

## RTB Correction

The items in bold italics have been corrected or added.

|  |  |   |   |
|--|--|---|---|
| Subject: No Feed Paper Jam                           |  | Prepared by: K. Moriizumi   |   |
| From: Technical Services sec. Service Planning Dept. |  |   |   |
| Classification:                                      | <input checked="" type="checkbox"/> Troubleshooting<br><input type="checkbox"/> Mechanical<br><input type="checkbox"/> Paper path<br><input type="checkbox"/> Other (      ) | <input type="checkbox"/> Part information<br><input type="checkbox"/> Electrical<br><input type="checkbox"/> Transmit/receive | <input type="checkbox"/> Action required<br><input type="checkbox"/> Service manual revision<br><input type="checkbox"/> Retrofit information |

For Schmidt 1/2

## SYMPTOM

Paper jams or misfeeds at the paper entrance area.

(Please refer to RTB #RH545014).

## CAUSE

- Use of paper other than that specified in the Operator's Manual
- Dirty rollers
- Defective Paper Feed Clutch
- ***Curled paper***
- ***High amount of friction (resistance) between sheets of paper***

## ACTION

### Production

As mentioned in MB #MH545025, the Separation Pad has been changed, and a Separation Unit has been newly registered (consisting of the pad, holder, and spring).

### In the Field

Please check the following and take corrective action if necessary:

1. Setting of the paper cassette (see the O/I for the correct method).
2. Setting of the paper in the paper cassette (see the O/I for the correct method).
3. Shape of the bottom plate and spring of the paper cassette assembly:  
Replace the plate or spring if they appear bent out of shape.

**Reissued: 8-Nov-02**

|                       |                 |                |
|-----------------------|-----------------|----------------|
| Model: Schmidt Series | Date: 25-Sep-02 | No.: RH545020a |
|-----------------------|-----------------|----------------|

**Note:** Manually bending components of the cassette is not an effective measure against paper jams.

4. Surface of the paper feed roller:  
Clean the roller if the surface shows dust or other particles.
5. Replace the paper feed clutch from H5455077 → H5465070:  
For easier replacement, see the procedure below.
6. Replace the paper separation pad.  
H5453155 → H5463112.

Please also check the separation pad holder (H5453157), and the paper separation spring (G8003147), and replace them if broken.

**Note:** These parts can be replaced individually, or as a set with the new separation unit (H5463101, which includes the pad, holder and spring).

***Please note the following for non-feed paper jams on the Schmidt3:***

1. ***Do not use the new Separation Pad (H5463112) or Separation Pad Unit (H5463101).***
2. ***The paper speed of the Schmidt3 is the same as the Schmidt4, i.e. not the same as the Schmidt1/2.***
3. ***Please try using the Separation Pad Ass'y (H5353006) of the Schmidt4.***

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Model: Schmidt Series

Date: 25-Sep-02

No.: RH545020a

**Additional tips**

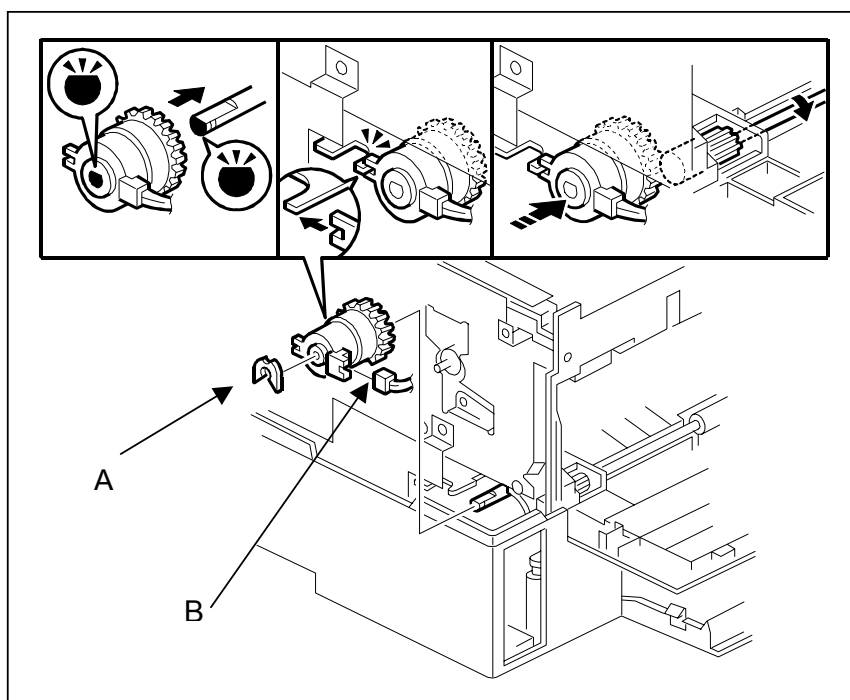
The following will make replacement of the paper feed clutch easier.

Removing the paper feed clutch

1. Remove the top cover, then the FCU cover.
2. Remove the FCU board.
3. Remove the plastic clip on the paper feed clutch [A], then the connector [B].
4. Remove the paper feed clutch.

Installing the new paper feed clutch

1. Attach the paper feed clutch connector.
2. Mount the clutch onto the D-shaped paper feed roller shaft.
3. Attach the clutch stopper onto the side plate as shown.
4. Adjust the shaft in the clutch hole so that the paper feed rollers rotate.
5. Secure the clutch in place by attaching the plastic clip.
6. Reattach the FCU board, FCU cover and top cover.





Reissued: 14-May-03

|                       |                 |                |
|-----------------------|-----------------|----------------|
| Model: Schmidt Series | Date: 17-Jan-03 | No.: RH545021a |
|-----------------------|-----------------|----------------|

## RTB Correction

The items in bold italics have been corrected or added.

|  |   |   |  |
|--|---|---|--|
| Subject: Paper feed jam at the registration roller |   | Prepared by: K. Moriizumi                 |  |
| From: 1st Tech. Support Sec. Service Support Dept. |   |   |  |
| Classification:                                    | <input checked="" type="checkbox"/> Troubleshooting | <input type="checkbox"/> Part information | <input type="checkbox"/> Action required         |
|  | <input type="checkbox"/> Mechanical                 | <input type="checkbox"/> Electrical       | <input type="checkbox"/> Service manual revision |
|  | <input type="checkbox"/> Paper path                 | <input type="checkbox"/> Transmit/receive | <input type="checkbox"/> Retrofit information    |
|  | <input type="checkbox"/> Other (       )            |   |  |

***The following applies only to the Schmidt 4. It does not occur on the Schmidt 1/2/3.***

## SYMPTOM

An Error Code 9-84 feed jam occurs at the registration roller when printing out a report, receiving a fax or performing a copy job. The jam tends to occur more frequently in low-temperature environments and is sometimes accompanied by a noise.

## CAUSE

There is a relatively low amount of grease on the shaft of the Gear: H5353303 (index #4 in the illustration below), which gradually increases the rotational torque on the gear, causing the gear to repeatedly disengage/reengage during paper feed. This torque is relatively higher under low-temperature conditions.

**Reissued: 14-May-03**

Model: Schmidt Series

Date: 17-Jan-03

No.: RH545021a

**SOLUTION**

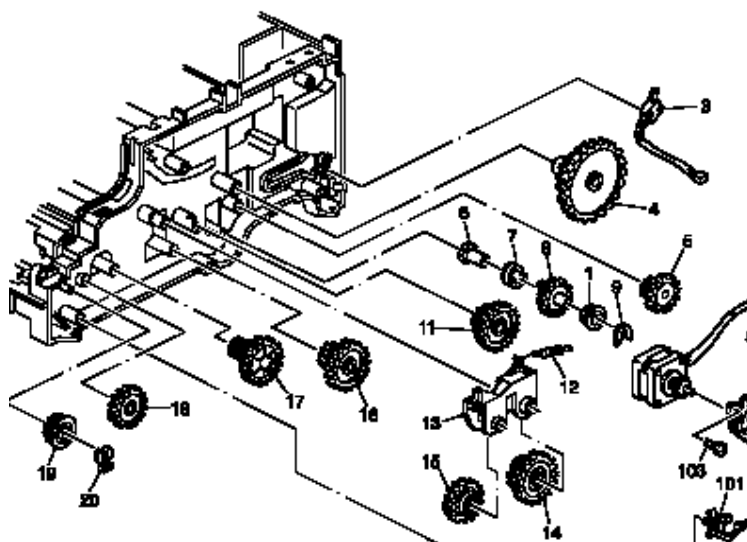
1. Increase the main motor drive power by increasing the motor current from 0.75A to 1.0A (overwriting SRAM data):

- Change RAM address 800715 from 40h (default) → 00h.

2. If returning the machine to the service depot for repair (or whenever possible, if repairing the machine on site), apply extra grease (Grease G501) to the following gears and bushing areas. Numbers refer to the index callouts in the illustration.

- Inner diameter of Gears #5, 16, 17, 18, 19 and tips of all corresponding bushing areas on the frame.
- Gear attachment areas on the Gear Link Arm (#13).

**Note:** Please be sure to use Grease G501 only, as spray-based lubricants can gradually weaken the plastic bushing areas on the frame.



|  |  |   |   |
|--|--|---|---|
| Model: Schmidt 3                                   |  | Date: 9-Jul-03  | No.: RH545022   |
| Subject: Firmware Release Note                     |  | Prepared by: K. Moriizumi   |   |
| From: 1st Tech. Support Sec. Service Support Dept. |  |   |   |
| Classification:                                    | <input type="checkbox"/> Troubleshooting<br><input type="checkbox"/> Mechanical<br><input type="checkbox"/> Paper path<br><input checked="" type="checkbox"/> Other (      ) | <input type="checkbox"/> Part information<br><input type="checkbox"/> Electrical<br><input type="checkbox"/> Transmit/receive | <input type="checkbox"/> Action required<br><input type="checkbox"/> Service manual revision<br><input type="checkbox"/> Retrofit information |

**Firmware Release Note**
**Model Name:** FAX 2900L

**1. PCB Name:** FCU Board (H5476101: EUR/ASIA, H5476111: US)

**1.1 Firmware Information:**

Version: 56

ROM size: 1FFFFFF, 2MB (16Mbit)

**H5467200M2**

Files:

For Flash Card: H5477200M2.bin

For RDS: H5477200M2.lz / H5477200M2.frh

SUM TOTAL = B4BB

**1.2 Release Date:** July 2003 (out of production)

**1.3 Symptom Corrected**

The transmission time printed out on the incoming Fax is not correct, as the machine did not initialize the system clock after recovering from Energy Saver Mode.

Example:

On the printed page: 8 May 16:46

On the journal (transmitting machine): 9 May 10:05

Correct: 9 May 10:05