# BRO/BR1 RICOH FAX180/170

# **SERVICE MANUAL**

August 7th, 1995 Subject to change

#### **Lithium Batteries**

#### **⚠**CAUTION

The danger of explosion exists if a battery of this type is incorrectly replaced. Replace only with the same or an equivalent type recommended by the manufacturer. Discard used batteries in accordance with the manufacturer's instructions.

# 1. OVERALL MACHINE INFORMATION

#### 1.1. SPECIFICATIONS

#### Type

Desktop type transceiver

Circuit

PSTN, PABX

Connection

Direct couple

**Document Size** 

Length:

105 - 357 mm [4.1 - 14.1 ins]

Up to 0.6 m [23.6 ins], manually assisted Up to 14.0 m [46 ft], after adjustment

Width:

148 - 257 mm [5.8 - 10.1 ins]

Thickness:

0.05 to 0.15 mm [2 to 6 mils] (equivalent 50 - 80 g/m<sup>2</sup>)

**Document Feed** 

Automatic feed, face down

**ADF Capacity** 

10 sheets (using 20 lb or 80 g/m<sup>2</sup> paper)

**Scanning Method** 

Contact image sensor

**Maximum Scan Width** 

Α4 : 210 mm [8.3 ins]  $\pm$  0.5% B4 (CHINA) : 256 mm [10.1 ins]  $\pm 0.5\%$ : 216 mm [8.5 ins]  $\pm 0.5\%$ 

**Scan Resolutions** 

Main scan: 8 dots/mm [203 dpi]

Sub scan:

Standard - 3.85 lines/mm [98 lpi] - 7.7 lines/mm [196 lpi] - 15.4 lines/mm [392 lpi] Fine

Memory Capacity (BRO only)

ECM: 64 kbytes

SAF:

BRO:(ECM on) 148 kbytes (12 pages/Slerexe letter) (ECM off) 204 kbytes (16 pages/Slerexe letter) China BRO:(TAM on) 256 kbytes

(21 pages/Slerexe letter) (TAM off) 916 kbytes

(75 pages/Slerexe letter)

Compression

BR0: MH, MR, MMR, EFC, SSC BR1: MH, MR, EFC, SSC

**Protocol** 

Group 3

Modulation

V.29 (QAM), V.27ter (PHM), V.21 (FM)

Data Rate (bps)

9600/7200/4800/2400, Automatic fallback

I/O Rate

With ECM: 0 ms/line

Without ECM: 10, 20, 40 ms/line

**Transmission Time** 

**BRO:** 9 s at 9600 bps **BR1:** 20 s at 9600 bps

Measured with G3 ECM using memory for a ITU-T #1 test document (Slerexe letter) at

standard resolution

**Printing System** 

Thermal Printing

Printer Roll; Thermal paper North American version:

216 mm X 30 m [8.5 ins X 98.4 ft]

China version:

256 mm X 30 m [10.1 ins X 98.4 ft]

Other versions:

210 mm X 30 m [8.3 ins X 98.4 ft]

**Maximum Printing Width** 

North American version: 210 mm [8.3 ins]

China version: 250 mm [9.8 ins] Other versions: 204 mm [8.0 ins]

**Print Resolutions** 

Main scan: 8 dots/mm [203 dpi] Sub scan: 15.4 lines/mm [392 lpi]

**Power Supply** 

USA : 115 ±20 Vac, 60 ±3 Hz China : 220 ±20 Vac, 50 ±3 Hz Asia : 220 - 240 V, 50/60 ±3 Hz

**Operation Environment** 

Temperature: 17 ~ 28 °C [63 ~ 82 F]

Humidity : 40 ~ 70 %Rh

# OVERALL MACHINE INFORMATION SPECIFICATIONS

#### Dimensions (W X D X H)

396 X 281 X 108 mm [15.6" X 11.1" X 4.2"] excluding trays

#### Weight

Approx. 5 Kg [11 lbs] excluding trays and thermal paper

# 1.2. FEATURES

KEY: O = Used, X = Not Used, A = Chinese version only

| Equipment                     | BR0 | BR1 |
|-------------------------------|-----|-----|
| ADF                           | 0   | 0   |
| Book scan                     | Χ   | Χ   |
| Built-in handset              | 0   | 0   |
| Optional cassette: 100 sheets | Χ   | Χ   |
| Cabinet                       | Χ   | Χ   |
| Counter                       | Χ   | Χ   |
| Cutter                        | 0   | 0   |
| Hard disk                     | Χ   | Χ   |
| Marker (Stamp)                | Χ   | Χ   |
| Monitor speaker               | 0   | 0   |
| Optional printer interface    | Χ   | Χ   |

| Video Processing Features          | BR0 | BR1 |
|------------------------------------|-----|-----|
| Contrast                           | 0   | 0   |
| Halftone (Basic & Error Diffusion) | 0   | 0   |
| MTF                                | 0   | 0   |
| Reduction                          | Χ   | Χ   |
| Resolution                         | 0   | 0   |
| Smoothing to 8 x 15.4 l/mm         | 0   | 0   |

| Communication Features - Auto | BR0 | BR1 |
|-------------------------------|-----|-----|
| Automatic fallback            | 0   | 0   |
| Automatic redialing           | 0   | 0   |
| Confidential reception        | Χ   | X   |
| Dual Access                   | 0   | X   |
| Substitute reception          | 0   | Χ   |

| Communication Features -<br>User Selectable | BR0 | BR1 |
|---|-----|-----|
| Action as a transfer broad-<br>caster       | Х   | Х   |
| Al Redial (last ten numbers)                | 0   | Χ   |
| Answering machine interface                 | 0   | 0   |
| Authorized Reception                        | 0   | 0   |
| Auto-answer delay time                      | Χ   | Χ   |
| Auto dialing (pulse or DTMF)                | 0   | 0   |
| Auto Document                               | 0   | Χ   |
| Auto image density selection                | 0   | 0   |
| Auto paper size selection                   | Χ   | Χ   |
| Automatic Voice Message                     | Α   | Χ   |

| Batch Transmission X X X Broadcasting O X Chain Dialing O O Communication Result Display X Confidential ID Override X X Confidential Transmission X X Direct Fax Number Entry O O Economy Transmission X X Fax on demand X X Forwarding O X Free Polling O O Groups (3 groups) O X Group Transfer Station X X ID Transmission O O Immediate Redialing O O Immediate Redialing O O Immediate Transmission O O Keystroke Programs X X Memory transmission O X Multi-step Transfer X X Next Transfer Station X X OMR X X On Hook Dial O O Personal Codes X X Personal Codes with Conf. ID X Polling Transmission O O Polling Transmission O O Polling Transmission O O Reception modes (Fax, Tel, Auto) Length Reduction X X Remote Transfer X X Remote Transfer X X Restricted Access X X Secured Polling With Stored ID Override Secure Transmission X X Send Later O O Silent Ringing Detection X X Specified Image Area X X   | Communication Features - RDO |     |     |  |
|--|------------------------------|-----|-----|--|
| Broadcasting O X Chain Dialing O O Communication Result Display  Confidential ID Override X X Confidential Transmission X X Direct Fax Number Entry O O Economy Transmission X X Fax on demand X X Forwarding O X Free Polling O O Groups (3 groups) O X Group Transfer Station X X Hold X X ID Transmission O O Immediate Redialing O O Immediate Redialing O O Immediate transmission O X Multi-step Transfer X X Next Transfer Station X X Next Transfer Station O O Page Count O O Personal Codes X X Personal Codes with Conf. ID X X Polling Reception O O Polling Transmission O O Polling Transmission O O Reception modes (Fax, Tel, Auto) Length Reduction X X Remote Transfer X X Restricted Access X X Secured Polling with Stored ID Override Secure Transmission X X Send Later O O Silent Ringing Detection X X Specified Image Area X X  | User Selectable              | BR0 | BR1 |  |
| Broadcasting Chain Dialing Communication Result Display Confidential ID Override Confidential ID Override Confidential Transmission Confidential Tra | Batch Transmission           | Χ   | Χ   |  |
| Communication Result Display  Confidential ID Override  Confidential Transmission  Direct Fax Number Entry  Economy Transmission  Fax on demand  Forwarding  Free Polling  Groups (3 groups)  Groups (3 groups)  Group Transmission  Contemporate Station  Hold  Contemporate Station  Contemp | Broadcasting                 | 0   | Χ   |  |
| play  Confidential ID Override  Confidential Transmission  Direct Fax Number Entry  Economy Transmission  X  Fax on demand  X  Forwarding  Free Polling  Groups (3 groups)  Groups (3 groups)  Group Transmission  X  X  Hold  X  ID Transmission  Immediate Redialing  Immediate Redialing  Immediate transmission  Count of  | Chain Dialing                | 0   | 0   |  |
| Confidential ID Override X X Confidential Transmission X X Direct Fax Number Entry O O Economy Transmission X X Fax on demand X X Forwarding O X Free Polling O O Groups (3 groups) O X Group Transfer Station X X Hold X X ID Transmission O O Immediate Redialing O O Immediate Redialing O O Immediate transmission O O Immediate transmission O X Multi-step Transfer X X Next Transfer Station X X OMR X X On Hook Dial O O Page Count O O Personal Codes With Conf. ID X Polling Reception O O Polling Transmission O O Polling Transmission O O Reception modes (Fax, Tel, Auto) Length Reduction X X Remote Control features X X Restricted Access X X Restricted Access X X Secured Polling With Stored ID Override Secure Transmission X X Send Later O O Silent Ringing Detection X X Specified Image Area X X  |                              | X   | X   |  |
| Direct Fax Number Entry  Economy Transmission  X  Fax on demand  X  Forwarding  O  Groups (3 groups)  Groups (3 groups)  Group Transfer Station  Hold  X  ID Transmission  Immediate Redialing  O  Immediate Redialing  O  Immediate transmission  C  Keystroke Programs  X  Memory transfer Station  X  Multi-step Transfer  X  Next Transfer Station  X  OMR  O  Page Count  Personal Codes  X  Personal Codes with Conf. ID  Polling Reception  Polling Transmission  O  Polling Transmission  C  Reception modes (Fax, Tel, Auto)  Length Reduction  Restricted Access  X  Remote Control features  X  Restricted Access  X  Secured Polling  Secured Polling with Stored ID Override  Secure Transmission  X  X  Send Later  O  Silent Ringing Detection  X  X  X  X  X  Specified Image Area  X  X  X  X  X  X  X  X  X  X  X  X  X  |                              |     |     |  |
| Direct Fax Number Entry  Economy Transmission  X  Fax on demand  X  Forwarding  O  Groups (3 groups)  Groups (3 groups)  Group Transfer Station  Hold  X  ID Transmission  Immediate Redialing  O  Immediate Redialing  O  Immediate transmission  C  Keystroke Programs  X  Memory transfer Station  X  Multi-step Transfer  X  Next Transfer Station  X  OMR  O  Page Count  Personal Codes  X  Personal Codes with Conf. ID  Polling Reception  Polling Transmission  O  Polling Transmission  C  Reception modes (Fax, Tel, Auto)  Length Reduction  Restricted Access  X  Remote Control features  X  Restricted Access  X  Secured Polling  Secured Polling with Stored ID Override  Secure Transmission  X  X  Send Later  O  Silent Ringing Detection  X  X  X  X  X  Specified Image Area  X  X  X  X  X  X  X  X  X  X  X  X  X  |                              | X   | X   |  |
| Immediate RedialingOOImmediate transmissionOOKeystroke ProgramsXXMemory transmissionOXMulti-step TransferXXNext Transfer StationXXOMRXXOn Hook DialOOPage CountOOPersonal CodesXXPolling ReceptionOOPolling TransmissionOOPolling tx file lifetime in the SAFXXQuick Dial (10 stations)OOReception modes (Fax, Tel, Auto)OOLength ReductionXXRemote control featuresXXRestricted AccessXXSecured PollingOOSecured Polling with Stored ID OverrideOOSecure TransmissionXXSend LaterOOSilent Ringing DetectionXXSpecified Image AreaXX   |                              |     | X   |  |
| Immediate RedialingOOImmediate transmissionOOKeystroke ProgramsXXMemory transmissionOXMulti-step TransferXXNext Transfer StationXXOMRXXOn Hook DialOOPage CountOOPersonal CodesXXPolling ReceptionOOPolling TransmissionOOPolling tx file lifetime in the SAFXXQuick Dial (10 stations)OOReception modes (Fax, Tel, Auto)OOLength ReductionXXRemote control featuresXXRestricted AccessXXSecured PollingOOSecured Polling with Stored ID OverrideOOSecure TransmissionXXSend LaterOOSilent Ringing DetectionXXSpecified Image AreaXX   | *                            |     | 0   |  |
| Immediate RedialingOOImmediate transmissionOOKeystroke ProgramsXXMemory transmissionOXMulti-step TransferXXNext Transfer StationXXOMRXXOn Hook DialOOPage CountOOPersonal CodesXXPolling ReceptionOOPolling TransmissionOOPolling tx file lifetime in the SAFXXQuick Dial (10 stations)OOReception modes (Fax, Tel, Auto)OOLength ReductionXXRemote control featuresXXRestricted AccessXXSecured PollingOOSecured Polling with Stored ID OverrideOOSecure TransmissionXXSend LaterOOSilent Ringing DetectionXXSpecified Image AreaXX   | -                            | X   | X   |  |
| Immediate RedialingOOImmediate transmissionOOKeystroke ProgramsXXMemory transmissionOXMulti-step TransferXXNext Transfer StationXXOMRXXOn Hook DialOOPage CountOOPersonal CodesXXPolling ReceptionOOPolling TransmissionOOPolling tx file lifetime in the SAFXXQuick Dial (10 stations)OOReception modes (Fax, Tel, Auto)OOLength ReductionXXRemote control featuresXXRestricted AccessXXSecured PollingOOSecured Polling with Stored ID OverrideOOSecure TransmissionXXSend LaterOOSilent Ringing DetectionXXSpecified Image AreaXX   |                              |     | Х   |  |
| Immediate RedialingOOImmediate transmissionOOKeystroke ProgramsXXMemory transmissionOXMulti-step TransferXXNext Transfer StationXXOMRXXOn Hook DialOOPage CountOOPersonal CodesXXPolling ReceptionOOPolling TransmissionOOPolling tx file lifetime in the SAFXXQuick Dial (10 stations)OOReception modes (Fax, Tel, Auto)OOLength ReductionXXRemote control featuresXXRestricted AccessXXSecured PollingOOSecured Polling with Stored ID OverrideOOSecure TransmissionXXSend LaterOOSilent Ringing DetectionXXSpecified Image AreaXX   | _                            |     | Х   |  |
| Immediate RedialingOOImmediate transmissionOOKeystroke ProgramsXXMemory transmissionOXMulti-step TransferXXNext Transfer StationXXOMRXXOn Hook DialOOPage CountOOPersonal CodesXXPolling ReceptionOOPolling TransmissionOOPolling tx file lifetime in the SAFXXQuick Dial (10 stations)OOReception modes (Fax, Tel, Auto)OOLength ReductionXXRemote control featuresXXRestricted AccessXXSecured PollingOOSecured Polling with Stored ID OverrideOOSecure TransmissionXXSend LaterOOSilent Ringing DetectionXXSpecified Image AreaXX   | _                            |     | 0   |  |
| Immediate RedialingOOImmediate transmissionOOKeystroke ProgramsXXMemory transmissionOXMulti-step TransferXXNext Transfer StationXXOMRXXOn Hook DialOOPage CountOOPersonal CodesXXPolling ReceptionOOPolling TransmissionOOPolling tx file lifetime in the SAFXXQuick Dial (10 stations)OOReception modes (Fax, Tel, Auto)OOLength ReductionXXRemote control featuresXXRestricted AccessXXSecured PollingOOSecured Polling with Stored ID OverrideOOSecure TransmissionXXSend LaterOOSilent Ringing DetectionXXSpecified Image AreaXX   |                              |     | Х   |  |
| Immediate RedialingOOImmediate transmissionOOKeystroke ProgramsXXMemory transmissionOXMulti-step TransferXXNext Transfer StationXXOMRXXOn Hook DialOOPage CountOOPersonal CodesXXPolling ReceptionOOPolling TransmissionOOPolling tx file lifetime in the SAFXXQuick Dial (10 stations)OOReception modes (Fax, Tel, Auto)OOLength ReductionXXRemote control featuresXXRestricted AccessXXSecured PollingOOSecured Polling with Stored ID OverrideOOSecure TransmissionXXSend LaterOOSilent Ringing DetectionXXSpecified Image AreaXX   | -                            | Х   | Х   |  |
| Immediate RedialingOOImmediate transmissionOOKeystroke ProgramsXXMemory transmissionOXMulti-step TransferXXNext Transfer StationXXOMRXXOn Hook DialOOPage CountOOPersonal CodesXXPolling ReceptionOOPolling TransmissionOOPolling tx file lifetime in the SAFXXQuick Dial (10 stations)OOReception modes (Fax, Tel, Auto)OOLength ReductionXXRemote control featuresXXRestricted AccessXXSecured PollingOOSecured Polling with Stored ID OverrideOOSecure TransmissionXXSend LaterOOSilent Ringing DetectionXXSpecified Image AreaXX   |                              |     | Х   |  |
| Immediate transmissionOOKeystroke ProgramsXXMemory transmissionOXMulti-step TransferXXNext Transfer StationXXOMRXXOn Hook DialOOPage CountOOPersonal CodesXXPersonal Codes with Conf. IDXXPolling ReceptionOOPolling TransmissionOOPolling tx file lifetime in the SAFXXQuick Dial (10 stations)OOReception modes (Fax, Tel, Auto)OOLength ReductionXXRemote Control featuresXXRestricted AccessXXSecured PollingOOSecured Polling with Stored ID OverrideOOSecure TransmissionXXSend LaterOOSilent Ringing DetectionXXSpecified Image AreaXX  |                              |     |     |  |
| Keystroke ProgramsXXMemory transmissionOXMulti-step TransferXXNext Transfer StationXXOMRXXOn Hook DialOOPage CountOOPersonal CodesXXPersonal Codes with Conf. IDXXPolling ReceptionOOPolling TransmissionOOPolling tx file lifetime in the SAFXXQuick Dial (10 stations)OOReception modes (Fax, Tel, Auto)OOLength ReductionXXRemote TransferXXRestricted AccessXXSecured PollingOOSecured Polling with Stored ID OverrideOOSecure TransmissionXXSend LaterOOSilent Ringing DetectionXXSpecified Image AreaXX  |                              |     |     |  |
| Memory transmissionOXMulti-step TransferXXNext Transfer StationXXOMRXXOn Hook DialOOPage CountOOPersonal CodesXXPersonal Codes with Conf. IDXXPolling ReceptionOOPolling TransmissionOOPolling tx file lifetime in the<br>SAFXXQuick Dial (10 stations)OOReception modes (Fax, Tel,<br>Auto)OOLength ReductionXXRemote control featuresXXRestricted AccessXXSecured PollingOOSecured Polling with Stored<br>ID OverrideOOSecure TransmissionXXSend LaterOOSilent Ringing DetectionXXSpecified Image AreaXX   |                              |     |     |  |
| Multi-step Transfer X X Next Transfer Station X X OMR X X On Hook Dial O O Page Count O O Personal Codes X X Personal Codes with Conf. ID X X Polling Reception O O Polling Transmission O O Polling tx file lifetime in the SAF Quick Dial (10 stations) O O Reception modes (Fax, Tel, Auto) X Remote control features X X Remote Transfer X X Restricted Access X X Secured Polling with Stored ID Override Secure Transmission X X Send Later O O Silent Ringing Detection X X Specified Image Area X  | Keystroke Programs           |     |     |  |
| Next Transfer Station X X OMR X X On Hook Dial O O Page Count O O Personal Codes X X Personal Codes with Conf. ID X X Polling Reception O O Polling Transmission O O Polling tx file lifetime in the SAF Quick Dial (10 stations) O O Reception modes (Fax, Tel, Auto) Length Reduction X X Remote Control features X X Restricted Access X X Secured Polling O O Secured Polling with Stored ID Override Secure Transmission X X Send Later O O Silent Ringing Detection X X Specified Image Area X X   | Memory transmission          |     |     |  |
| OMR On Hook Dial On Hook Dial On Hook Dial Page Count On Hook Dial Personal Codes X X Personal Codes X X Personal Codes with Conf. ID X X Polling Reception On Holling Transmission On |                              |     | Χ   |  |
| On Hook Dial Page Count O Personal Codes X X Personal Codes with Conf. ID X Polling Reception O Polling Transmission O Polling tx file lifetime in the SAF Quick Dial (10 stations) Reception modes (Fax, Tel, Auto) Length Reduction X Remote control features X Remote Transfer X Restricted Access X Secured Polling Secured Polling with Stored ID Override Secure Transmission X Send Later O Silent Ringing Detection X X X X X X X X X X X X X X X X X X X  |                              |     | Χ   |  |
| Page Count Personal Codes X X Personal Codes with Conf. ID X Polling Reception O Polling Transmission O Polling tx file lifetime in the SAF Quick Dial (10 stations) C Reception modes (Fax, Tel, Auto) Length Reduction X Remote control features X Remote Transfer X Restricted Access X Secured Polling O Secured Polling with Stored ID Override Secure Transmission X Send Later Silent Ringing Detection X X X X X X X X X X X X X X X X X X X   |                              |     |     |  |
| Personal Codes X X Personal Codes with Conf. ID X Polling Reception O O Polling Transmission O O Polling tx file lifetime in the SAF Quick Dial (10 stations) O O Reception modes (Fax, Tel, Auto) X Length Reduction X X Remote control features X X Remote Transfer X X Restricted Access X X Secured Polling O O Secured Polling with Stored ID Override Secure Transmission X X Send Later O O Silent Ringing Detection X X Specified Image Area X   |                              |     |     |  |
| Polling Transmission O O  Polling tx file lifetime in the SAF  Quick Dial (10 stations) O O  Reception modes (Fax, Tel, Auto) X X  Remote control features X X  Remote Transfer X X  Restricted Access X X  Secured Polling O O  Secured Polling with Stored ID Override  Secure Transmission X X  Send Later O O  Silent Ringing Detection X X  Specified Image Area X X  | _                            |     |     |  |
| Polling Transmission O O  Polling tx file lifetime in the SAF  Quick Dial (10 stations) O O  Reception modes (Fax, Tel, Auto) X X  Remote control features X X  Remote Transfer X X  Restricted Access X X  Secured Polling O O  Secured Polling with Stored ID Override  Secure Transmission X X  Send Later O O  Silent Ringing Detection X X  Specified Image Area X X  |                              |     | Х   |  |
| Polling Transmission O O  Polling tx file lifetime in the SAF  Quick Dial (10 stations) O O  Reception modes (Fax, Tel, Auto) X X  Remote control features X X  Remote Transfer X X  Restricted Access X X  Secured Polling O O  Secured Polling with Stored ID Override  Secure Transmission X X  Send Later O O  Silent Ringing Detection X X  Specified Image Area X X  |                              |     | Х   |  |
| Polling tx file lifetime in the SAF Quick Dial (10 stations) O O Reception modes (Fax, Tel, Auto)  |                              |     | 0   |  |
| SAF Quick Dial (10 stations)  Reception modes (Fax, Tel, Auto)  Length Reduction X X Remote control features X X Restricted Access X Secured Polling O Secured Polling with Stored ID Override Secure Transmission X Send Later O Silent Ringing Detection X X X X X X X X X X X X X X X X X X X   | 9                            | 0   | 0   |  |
| Quick Dial (10 stations)       O       O         Reception modes (Fax, Tel, Auto)       O       O         Length Reduction       X       X         Remote control features       X       X         Remote Transfer       X       X         Restricted Access       X       X         Secured Polling       O       O         Secured Polling with Stored ID Override       O       O         Secure Transmission       X       X         Send Later       O       O         Silent Ringing Detection       X       X         Specified Image Area       X       X  |                              | Х   | Х   |  |
| Reception modes (Fax, Tel, Auto)  Length Reduction X X X  Remote control features X X  Remote Transfer X X  Restricted Access X X  Secured Polling O O  Secured Polling with Stored ID Override  Secure Transmission X X  Send Later O O  Silent Ringing Detection X X  Specified Image Area X X   |                              | 0   | 0   |  |
| Length Reduction X X  Remote control features X X  Remote Transfer X X  Restricted Access X X  Secured Polling O O  Secured Polling with Stored ID Override  Secure Transmission X X  Send Later O O  Silent Ringing Detection X X  Specified Image Area X X   | •                            |     |     |  |
| Remote control features X X Remote Transfer X X Restricted Access X X Secured Polling O O Secured Polling with Stored ID Override Secure Transmission X X Send Later O O Silent Ringing Detection X X Specified Image Area X X   | •                            |     |     |  |
| Secured Polling with Stored ID Override Secure Transmission X X Send Later O O Silent Ringing Detection X X Specified Image Area X X   |                              |     |     |  |
| Secured Polling with Stored ID Override Secure Transmission X X Send Later O O Silent Ringing Detection X X Specified Image Area X X   |                              | X   | X   |  |
| Secured Polling with Stored ID Override Secure Transmission X X Send Later O O Silent Ringing Detection X X Specified Image Area X X   |                              |     | X   |  |
| Secured Polling with Stored ID Override Secure Transmission X X Send Later O O Silent Ringing Detection X X Specified Image Area X X   |                              |     | X   |  |
| ID Override  Secure Transmission X X  Send Later O O  Silent Ringing Detection X X  Specified Image Area X X   |                              | O   | O   |  |
| Send LaterOOSilent Ringing DetectionXXSpecified Image AreaXX   |                              | 0   | 0   |  |
| Send LaterOOSilent Ringing DetectionXXSpecified Image AreaXX   |                              | Χ   | Χ   |  |
| Silent Ringing Detection X X<br>Specified Image Area X X   |                              | 0   |     |  |
| Specified Image Area X X   |                              | Χ   | Χ   |  |
| •  |                              |     |     |  |
|  | Speed Dial                   | 50  | 20  |  |

# OVERALL MACHINE INFORMATION FEATURES

| Communication Features -<br>User Selectable                 | BR0 | BR1 |
|---|-----|-----|
| Super Fine Resolution<br>(16 x15.4 l/mm : 400 x 400<br>dpi) | Х   | Х   |
| Telephone Directory   | 0   | 0   |
| Tonal Signal Transmission                                   | Χ   | Χ   |
| Transfer Request  | Χ   | Χ   |
| Transmission Deadline (TRD)                                 | Χ   | Χ   |
| Turnaround Polling  | Χ   | Χ   |
| Two-step Transfer   | Χ   | Χ   |
| Two in one  | Χ   | Χ   |
| Voice Request (immed. tx only)                              | X   | X   |

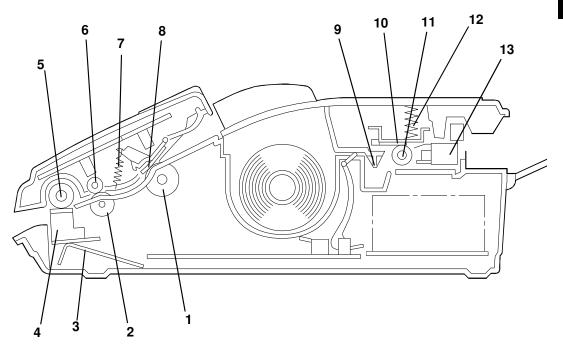
| Communication Features -<br>Service Selectable | BR0 | BR1 |
|--|-----|-----|
| Al Short Protocol                              | 0   | Χ   |
| Auto-reduction Override Option                 | 0   | 0   |
| Busy tone detection                            | 0   | 0   |
| Closed Network (tx and rx)                     | 0   | 0   |
| Continuous Polling Reception                   | Χ   | Χ   |
| Dedicated tx parameters                        | 0   | 0   |
| ECM  | 0   | Χ   |
| EFC, SSC                                       | 0   | 0   |
| Inch-mm conversion                             | Χ   | Χ   |
| Page retransmission times                      | 0   | 0   |
| Page separation mark                           | Χ   | Χ   |
| Protection against wrong connection            | 0   | 0   |
| Resol'n stepdown override option               | Х   | Х   |
| Short Preamble                                 | Χ   | Χ   |
| Well log                                       | Χ   | Χ   |

| Other User Features                | BR0 | BR1 |
|------------------------------------|-----|-----|
| Area code prefix                   | Χ   | Χ   |
| Automatic service call             | Χ   | Χ   |
| Center mark                        | Χ   | Χ   |
| Checkered mark                     | Χ   | Χ   |
| Clearing a memory file             | 0   | Χ   |
| Clearing a polling file            | 0   | Χ   |
| Clock                              | 0   | 0   |
| Confidential ID                    | Χ   | Χ   |
| Copy Editing (Erase Center/Margin) | Х   | Х   |
| Copy mode                          | 0   | 0   |

| Other User Features         | BR0         | BR1                   |
|-----------------------------|-------------|-----------------------|
| Copy Mode Restriction       | Χ           | Χ                     |
| Counters                    | 0           | 0                     |
| Daylight Saving Time        | 0           | 0                     |
| Destination Check           | Χ           | Χ                     |
| Direct entry of names       | 0           | 0                     |
| File Retention Time         | Χ           | Χ                     |
| File Retransmission         | Χ           | Χ                     |
| Function Programs           | Χ           | Χ                     |
| ID Code                     | 0           | 0                     |
| Label Insertion             | Χ           | Χ                     |
| Language Selection          | 0           | 0                     |
| LCD contrast control        | Χ           | X<br>X<br>X           |
| Memory Lock                 | X           | Χ                     |
| Memory Lock ID              | Χ           | Χ                     |
| Modifying a memory file     | Χ           | Χ                     |
| Multi Sort Document Recep-  | Х           | Х                     |
| tion                        |             |                       |
| Multicopy mode              | Χ           | Χ                     |
| Own telephone number        | 0           | 0                     |
| Power Saver (Night Timer    | Х           | Х                     |
| and standby mode)           |             |                       |
| Print density control       | Χ           | Χ                     |
| Printing a memory file      | 0           | X<br>O                |
| RDS on/off                  | 0           | 0                     |
| Reception Mode Switching    | 0           | 0                     |
| Timer                       | \ <u>'</u>  |                       |
| Reception time printing     | X           | X                     |
| Reduction/Enlargement       | X           | X                     |
| Remaining memory indicator  | X           | X<br>X<br>X<br>X      |
| Remote ID                   | X<br>X<br>O | X                     |
| Reverse Order Printing      | X           | X                     |
| RTI, TTI, CSI               |             |                       |
| Secure ID                   | X           | X<br>O<br>O<br>X<br>O |
| Service Report Transmission | 0           | 0                     |
| Speaker Volume Control      | 0           | 0                     |
| Substitute Reception on/off |             | X                     |
| Telephone Line Type         | 0           | 0                     |
| Paper Saving Mode           | 0           | 0                     |
| TTI on/off                  | 0           | O<br>X                |
| User Function Keys          | Χ           |                       |
| User Parameters             | 0           | 0                     |
| Wild Cards                  | 0           | 0                     |
| Cutter on/off               | 0           | 0                     |
| Curled Paper Cut Off        | 0           | 0                     |

# 1.3. COMPONENT LAYOUT

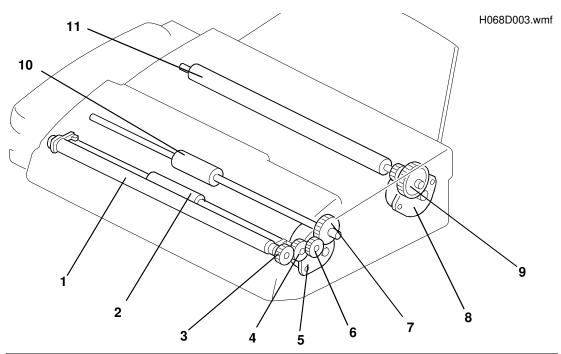
#### 1.3.1. Mechanical Components



H068D001.wmf

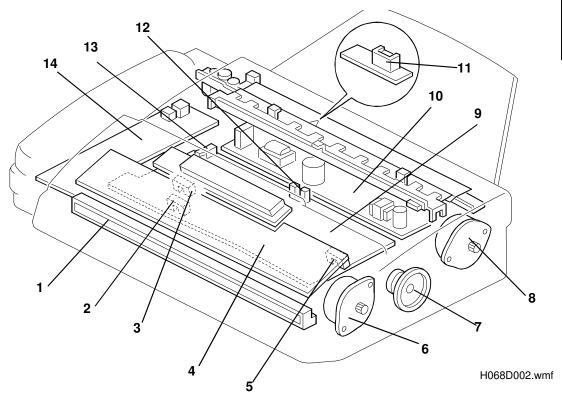
| No. | Name                                   | Description  |
|-----|--|--|
| 1   | ADF Roller                             | Picks up pages of the document.  |
| 2   | R1 Roller                              | Feeds the document through the scanner.  |
| 3   | CIS Spring                             | This applies pressure against the scanner roller.  |
| 4   | Contact Image Sensor<br>(CIS) Assembly | This sensor reads and converts the light reflected from the document into an analog video signal. An LED array, which illuminates the document, is contained in this unit. |
| 5   | Scanner Roller                         | Feeds the document through the scanner.  |
| 6   | Document Feed Roller                   | Feeds the document through the scanner.  |
| 7   | Separation Pad Spring                  | This applies pressure to prevent the ADF roller from feeding more than one sheet at a time.  |
| 8   | Separation Pad                         | Allows one page into the scanner.  |
| 9   | Decurler                               | This applies stress to the paper to remove the curl.   |
| 10  | Thermal Head                           | This prints by applying heat to the thermal paper.   |
| 11  | Platen Roller                          | This feeds printouts out of the machine.   |
| 12  | Thermal Head Spring                    | This applies pressure against the platen roller.   |
| 13  | Cutter Assembly                        | This consists of the cutter sensor, paper guide frame, rotary cutter blade, cutter motor, and printer jam sensor.  |

# 1.3.2. Drive Components



| No. | Name                      | Description  |
|-----|---------------------------|--|
| 1   | Scanner Roller            | This feeds the document through the scanner.                         |
| 2   | R1 Roller                 | This feeds the document through the scanner.                         |
| 3   | Scanner Roller Drive Gear | This drives the scanner roller.                                      |
| 4   | R1 Roller Drive Gear      | This drives the R1 roller.   |
| 5   | Tx Motor                  | This stepper motor drives the scanner.                               |
| 6   | Scanner Drive Gear        | This drives the scanner roller.                                      |
| 7   | ADF Roller Drive Gear     | This drives the ADF roller.  |
| 8   | Rx Motor                  | This stepper motor drives the platen roller.                         |
| 9   | Platen Roller Drive Gear  | This drives the platen roller.                                       |
| 10  | ADF Roller                | This picks up pages of the document and feeds them into the scanner. |
| 11  | Platen Roller             | This feeds the paper out of the machine.                             |

# 1.3.3. Electrical Components



#### 1. PCBs

| No. | Name                                   | Description   |
|-----|--|---|
| 1   | Contact Image Sensor<br>(CIS) Assembly | This sensor reads and converts the light reflected from<br>the document into an analog video signal. An LED<br>array, which illuminates the document, is contained in<br>this unit. |
| 4   | OPU (Operation Panel Unit)             | This board controls the operation panel.  |
| 9   | FCU (Facsimile Control Unit)           | This board controls the machine. It contains the main cpu, ROM, system RAM, drivers for the motors, a dc-dc converter, and so on.   |
| 10  | PSU (Power Supply Unit)                | This board supplies dc power to the machine.  |
| 14  | NCU (Network Control Unit)             | This board contains a relay and switches for interfacing the machine to the network and the handset.  |

#### 2. Motors

| No. | Name     | Description                                  |  |
|-----|----------|--|--|
| 6   | Tx Motor | This stepper motor drives the scanner.       |  |
| 8   | Rx Motor | This stepper motor drives the platen roller. |  |

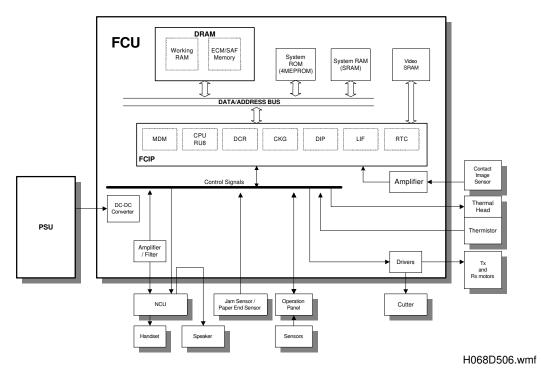
#### 3. Sensors

| No. | Name                           | Description  |
|-----|--------------------------------|--|
| 2   | Scan Line Sensor               | This detects when a page is approaching the scan line.   |
| 3   | Document Sensor                | This detects the presence of a document in the feeder.   |
| 5   | B4-width Sensor                | This detects when the width of the document is greater than A4/LT size.  |
| 11  | Printer Jam Sensor             | This detects when the paper is approaching the cutter, and detects jams in the printer.                        |
| 12  | Cover Open/Paper End<br>Sensor | This detects when the printer cover has been opened and when the paper has run out.                            |
| 13  | Paper Size Detector            | This detects the paper size installed in the paper holder. The user must install the correct size paper guide. |

#### 4. Others

| No. | Name            | Description  |
|-----|-----------------|--|
| 7   | Monitor Speaker | This allows the user to listen to the condition of the telephone line. |

#### 1.4. OVERALL MACHINE CONTROL



The FCU (Facsimile Control Unit) contains the FCIP (Facsimile Control and Image Processor), DRAM, SRAM, System ROM, and video processing memory, and controls the entire system.

The FCIP consists of the following component blocks:

- RU8 CPU Main CPU
- LIF- Laser Interface
- RTC Real Time Clock
- MDM Modem
- DIP Digital Image Processor
- CKG Clock Generator
- DCR Data Compression and Reconstruction

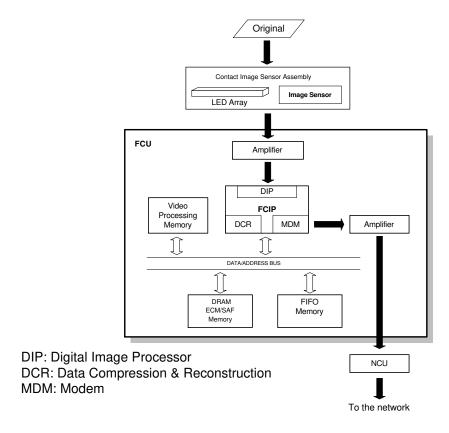
The 256KB DRAM contains the SAF memory, ECM buffer memory, and work area.

A 512 KB (4 Mbit) EPROM is used for the system ROM.

Note: The LIF (Laser Interface) is the same circuit used for laser fax machines, adapted for use in thermal fax machines.

#### 1.5. VIDEO DATA PATH

#### 1.5.1. Transmission



H068V507.wmf

#### **Immediate Transmission:**

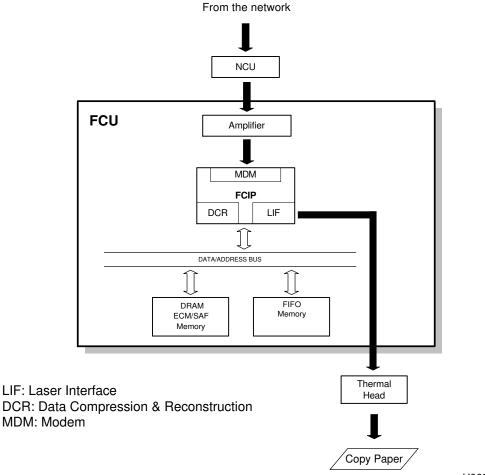
Scanned data from the contact image sensor passes to the DIP block in the FCIP. After analog/digital video processing, the DCR block compresses the data for transmission. If ECM is switched on (BRO only), the compressed data then passes to the ECM memory, before it is sent to the telephone line through the modem. If ECM is switched off, or in the BR1 which has no ECM, the data passes to the modem through a FIFO memory.

#### **Memory Transmission (BRO only):**

First, the scanned data is stored in the SAF memory after compression in the DCR block.

At the time for transmission, the DCR block decompresses the data from the SAF memory, then compresses it again after handshaking with the other terminal is done. If ECM is switched on, the compressed data then passes to the ECM memory, before it is sent to the telephone line through the modem.

#### 1.5.2. Reception



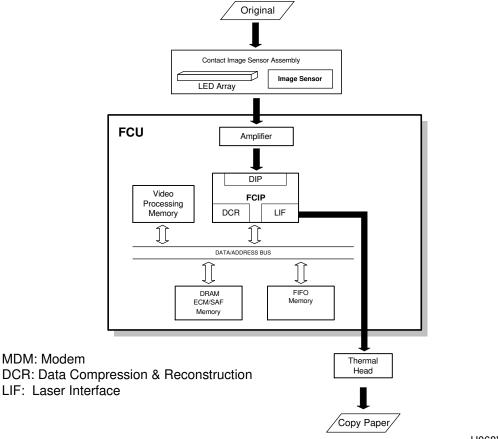
H068V508.wmf

Data from the line passes to the modem through the NCU. After the modem demodulates the data, the decompressed data passes to the DCR block, through the ECM memory, where the data is decompressed to raster image data.

**BRO only:** At the same time, the compressed data passes to the SAF memory as a backup in case of mechanical problems during printing (substitute reception.

The raster image data is then sent to the thermal head through the LIF block.

# **1.5.3.** Copying



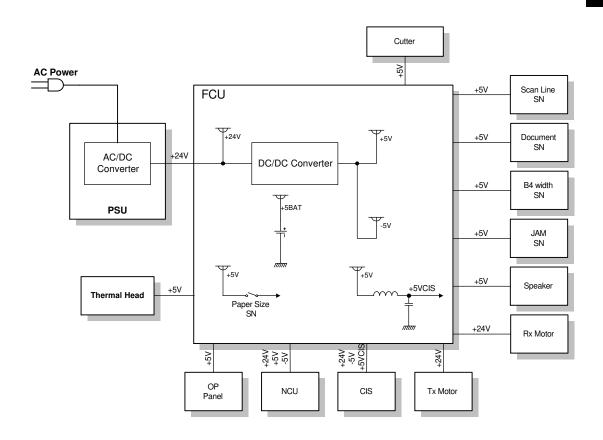
H068V509.wmf

#### Single copy

The scanned data is sent to the thermal head through the LIF block, after video processing in the DIP block.

#### 1.6. POWER DISTRIBUTION

#### 1.6.1. Distribution Diagram

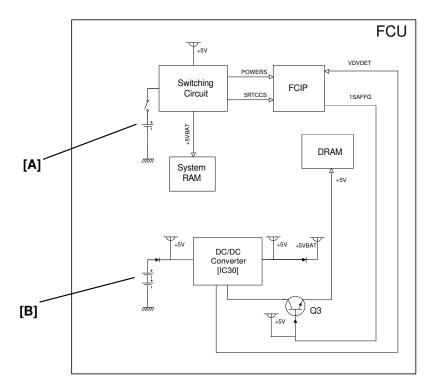


H068V501.wmf

The PSU supplies +24V dc power to the FCU. The FCU converts the +24V dc power supply to the following supplies.

| +5V    | This is normally on when the main switch is on.   |
|--------|---|
| +5VBAT | This supplies the system RAM on the FCU to back up the programmed data, if the power is switched off. A lithium battery is used to generate +5VBAT. |
| +5VCIS | This is a more stable power supply than +5V. It is used for the image sensor.   |
| -5V    | This is used for the image sensor.  |

#### 1.6.2. Memory Back-up



H068V502.wmf

The +5VBAT supply from the lithium battery [A] backs up the system RAM which contains system parameters and programmed telephone numbers, and the real time clock in the main CPU.

#### **BRO China model:**

Two dry cells [B] and the dc/dc converter on the FCU back up the DRAM, if there is data in the SAF memory and the power is switched off.

The dry cells generate about 3 volts (max. 3.2 volts). The dc/dc converter (IC30) lifts this voltage to 5 volts so it can be used as the +5VD supply for SAF backup. The CPU monitors the voltage of the +5VD supply with the VDVDET signal. When the dry cells have run down, and the voltage is lower than 4.4 volts, the CPU stops the dc/dc converter by dropping 1SAFFG to low and the machine stops backing up the memory.

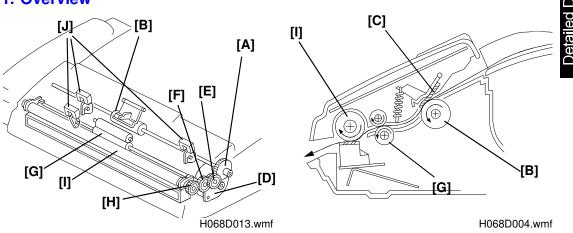
There is no battery switch for the battery [B].

# 2. DETAILED SECTION DESCRIPTIONS

#### 2.1. SCANNER

#### 2.1.1. Mechanisms

#### 1. Overview



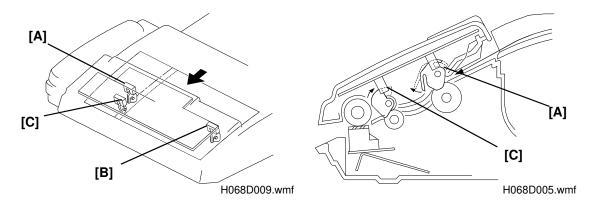
The scanner consists of two mechanisms, a scanning mechanism and a document feed mechanism.

The document feed mechanism consists of the ADF gear [A], ADF roller [B], and separation rubber plate [C] to separate and feed the documents.

The scanning mechanism consists of the tx motor [D], the gear [E], R1 roller driver gear [F], R1 roller [G], scanner roller drive gear [H], scanner roller [I], and sensors [J]. The speed of the R1 and scanner rollers is kept constant.

The machine has no stamp in it.

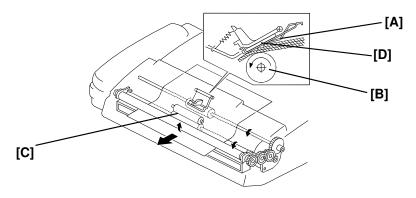
#### 2. Document Detection





The document sensor [A] detects when a document is placed in the ADF. The B4 width sensor [B] detects when the width of a document is over A4 or LT. The scan line sensor [C] detects the leading edge of the document at the scan line.

#### 3. Prefeeding and Separation

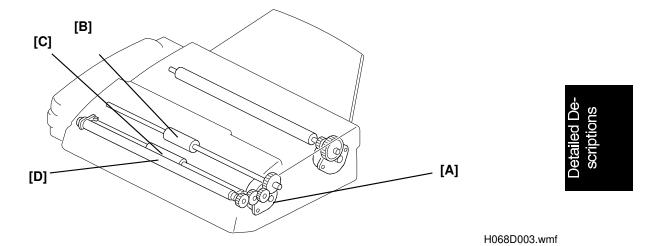


H068D007.wmf

The plate [A] aligns the leading edges of the pages of the document. When the document sensor detects a document in the ADF, the machine starts prefeeding the document. The ADF roller [A] feeds the bottom sheet of the document. Then, the R1 roller [C] feeds the sheet into the scanner.

The separation rubber plate [D] prevents the ADF roller from feeding more than one sheet at a time.

#### 4. Drive Mechanism



The tx motor [A] drives the ADF roller [B], R1 roller [C], and scanner roller [D]. Because the scanner roller turns a bit faster than the R1 roller, the document is always under tension.

The scanning speed for each resolution mode is as follows.

| Resolution                              | Scan speed (/A4) |
|---|------------------|
| Standard - Storage to SAF ( Memory Tx ) | 12 s             |
| Detail                                  | 23 s             |
| Fine                                    | 46 s             |

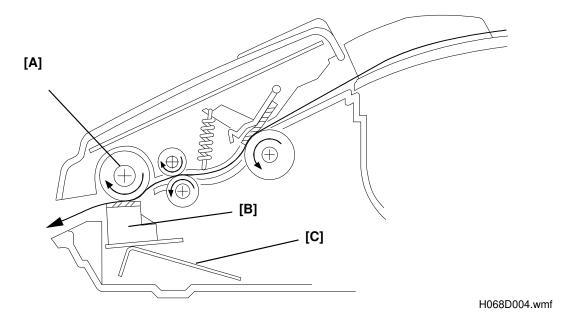
The scanner can feed paper up to 257 mm (10.1") wide. However, the actual scan width is 256 mm/B4 [10.1"] (China models), 210 mm/A4 [8.3"] (Asia models) and 216 mm/Letter [8.5"] (USA models).

The maximum acceptable document page length can be adjusted to 0.6 m (23.6"), 1.2 m (47.2"), or 14 m (46 ft). The default setting is 0.6 m.

#### **Cross reference**

Maximum document length: Scanner Switch 00, bits 2 and 3.

#### 5. Image Scanning



The scanner consists of the scanner roller [A] and a contact image sensor (CIS) assembly [B]. Inside the CIS are an exposure glass, a optical lens array, an image sensor, and an LED array.

The image sensor consists of a row of 2048 photosensitive elements (256 mm width x 8 dots/mm). Light from the LED array is reflected from the document and focused onto the image sensor by the optical lens array. Because of the short optical path inside the CIS, the focal depth is much shorter than for a CCD type scanner. The spring [C] pushes the CIS up, so that the document always touches the exposure glass at the scan line.

The white level is stored in the SRAM on the FCU at the factory. The white level must be adjusted when the ROM or CIS is replaced in the field, after every time a RAM clear is done.

The image sensor scans the original one line at a time, and outputs an analog signal for each line. The voltage from each element depends on the intensity of the light reflected from the original onto the element; the intensity of the light depends on the darkness of the area of the document it was reflected from.

#### **Cross reference**

White level adjustment: Service Table and Procedures (chapter 4), section 4.1.15

# etailed Descriptions

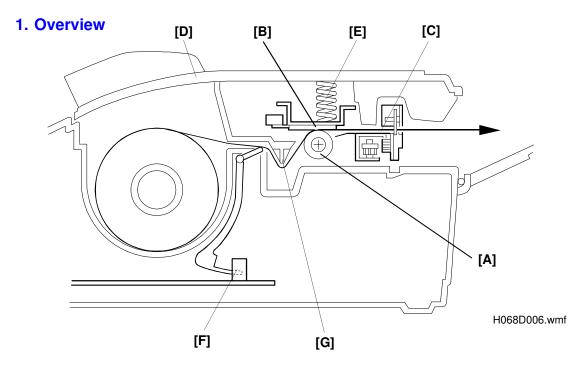
#### 6. Jam Detection

The main cpu detects a document jam if one of the following conditions occurs.

| Jam Condition                    | Description   | Error<br>Code    |
|----------------------------------|---|------------------|
| Non-feed                         | The scan line sensor does not switch on within 6.0 s of prefeeding.   | 1-00             |
| Maximum document length exceeded | The scan line sensor does not turn off after the maximum document length has been fed since it turned on. The maximum acceptable document page length can be adjusted to 0.6 m (23.6"), 1.2 m (47.2"), or 14 m (46 ft). The default setting is 0.6 m. | 1-01             |
| Cover open                       | The printer cover is open while the machine is working.   | 1-71             |
| Other                            | The scan line sensor is on just when the machine turned on.   | No error<br>code |

#### 2.2. PRINTING

#### 2.2.1. Mechanisms



This printer consists of the platen roller [A], thermal head [B], and cutter unit [C], which is a shuttle cutter type.

Whenever the printer cover [D] is closed, the pressure spring [E] presses the thermal head against the platen roller so that the printing and paper feeding can be performed.

The cutter unit cuts the paper.

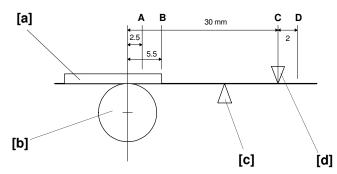
The cover open/paper end sensor [F] is on the FCU. This sensor informs the CPU of both conditions: printer cover open and paper end.

The bend in the decurler [G] always applies the same stress to the curled paper to get rid of the curl regardless of the amount of paper remaining.

#### 2. Paper Feeding

There are three paper feeding modes.

- Image printing (Received images, Copies, Reports)
- Manual paper cut
- · Automatic paper cut



H068D502.wmf

[a]: Thermal Head

[b]: Platen Roller

[c]: Printer Jam Sensor

[d]: Cutter

#### - Image Printing -

At the start of printing, the paper moves back to the printing position [A]. Then, the machine starts to print. After printing, the machine continues to feed the paper until it reaches the cutting position [C] which is 2 mm from the end of the image. After the paper has been cut, it is moved back to the standby position [B].

#### - Manual Paper Cut -

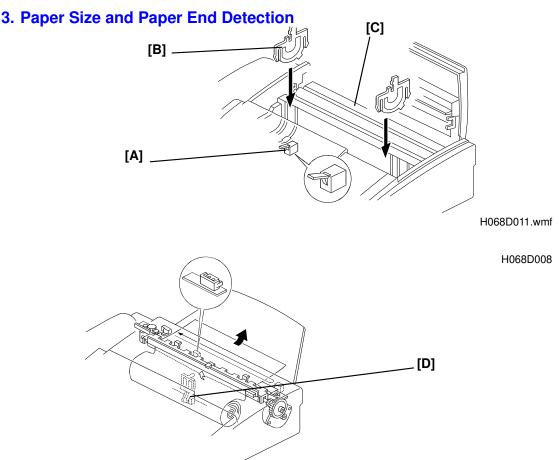
If the Start key is pressed after the paper has been placed in the machine and the printer cover has been closed, the cutter unit cuts the paper.

When the Start key is pressed, the platen roller feeds the paper 60 mm. Then, the cutter unit cuts the paper. After cutting, the paper goes back to the standby position.

#### - Automatic Paper Cut -

In situations where the machine is not copying or receiving messages for more than 24 hours, the leading edge of the paper roll may curl. In such cases, the machine cuts off the leading edge of the paper automatically before printing.

The platen roller feeds 60 mm (the curled part) and feeds 32 mm more. Then the cutter unit cuts the paper. After cutting, the paper goes back to the standby position.



In B4 models, the paper size detector [A] on the FCU is located under the paper holder. When a roll of A4/81/2" width paper is placed in the paper holder and the paper guide [B] is installed in the paper holder, the paper guide activates the paper size detector. Thus, the machine determines which paper size has been installed.

When the paper runs out, the actuator of the cover open/paper end sensor [D] pivots into the sensor, and "REPLACE PAPER" is displayed.

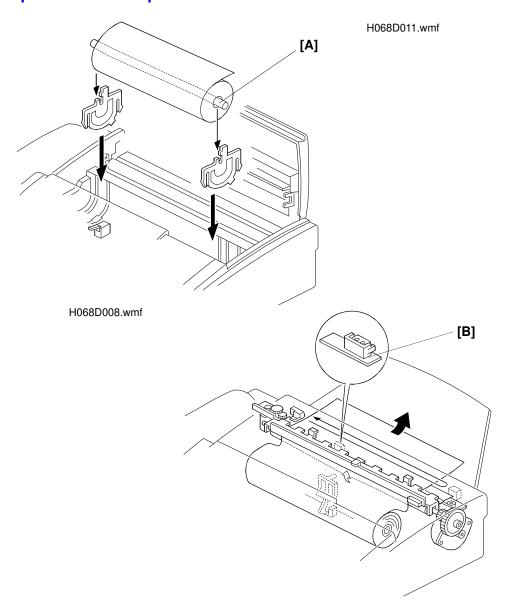
When paper runs out while a received message is being printed, the machine will operate as follows.

**Machines without memory:** The communication is terminated. Then the machine sends an error protocol signal to the sender.

**Machines with memory:** The received message is stored into the memory (subsutitute reception). After recovering from the error, the message will be printed.

# Detailed Descriptions

#### 4. Paper Skew and Paper Jam Correction

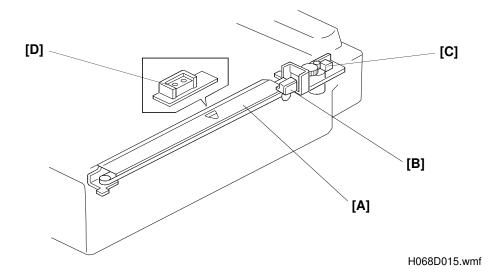


When a roll of the paper is almost used up, the position of the roll in the paper holder becomes unstable. In this case, image skew may occur. In the worst case, paper jams may occur. To prevent such conditions, a paper holder shaft [A] is used to secure the paper.

The printer jam sensor [B] located in the cutter unit detects paper jams. The jam conditions are explained in section 2-2-3.

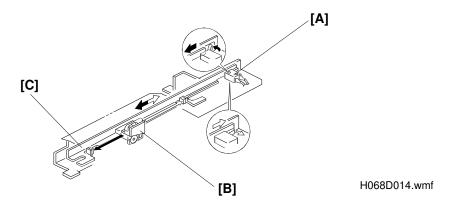
#### 2.2.2. Cutter

#### 1. Overview



The shuttle cutter consists of a paper guide frame [A], rotary cutter [B], cutter sensor [C], and printer jam sensor [D].

#### 2. Cutter Sensor



In standby mode, the cutter is always at the home position. When the machine has finished printing, the Rx motor stops then the cutter moves across the paper.

The cutter sensor [A] is switched on when the rotary cutter blade [B] is at the home position. When the cutter blade moves to the opposite position to cut the paper, the cutter sensor is turned off. When the cutter blade reaches the far side of the cutter, it moves the bracket [C], which turns on the cutter sensor again. The cpu then reverses the cutter motor to move the cutter back to the home position. After this, the Rx motor feeds out the copy.

#### 2.2.3. Jam Detection

|                         | Condition   | Error Code |
|-------------------------|---|------------|
| Cover open<br>Paper end | When the cover open/end sensor detects one of those during printing.  | 1-17       |
| Non-Feed                | When the printer jam sensor does not turn on after the paper has been fed for 20 mm since the rx motor started.   | 1-20       |
| Paper jam               | When the printer jam sensor does not switch off just after printing.  | 1-21       |
| Cutter jam              | When the cutter sensor does not turn off within 1.0 s of the cutter motor starting.   |            |
|                         | Whne the cutter sensor does not turn on within 1.0 s of the rotary cutter returning to home position.   | 1-23       |
|                         | The cutter sensor is switched off when the printer cover is closed.   |            |
|                         | The cutter sensor is switched off when the machine is turned on.  | 1-23       |
| Thermal head short      | The cpu checks the thermal head before printing to see if the thermal head has not been shorted. If there is no short, the cpu turns the thermal head on. | 2-40       |

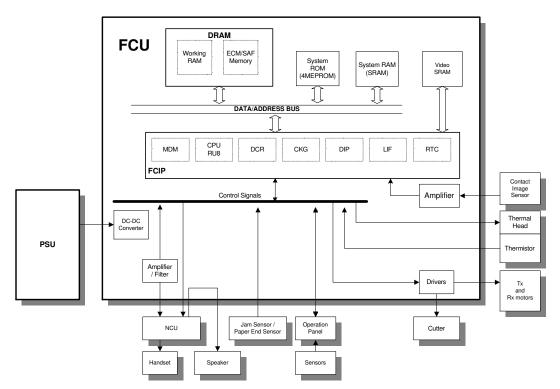
#### 2.2.4. Thermal Head Pulse Width Control

The CPU checks the temperature on the thermal head using the thermistor in the thermal head. Then the CPU decides the pulse width of the print signal to the thermal head.

#### 2.3. PCBs

#### 2.3.1. FCU

#### 1. FCIP (Facsimile Controller and Image Processor)



H068D506.wmf

- CPU
- Modem (V.29, V.27, V.21)
- Data compression and reconstruction (DCR)
- Digital image processor (DIP)
- Laser interface (LIF)
- DMA controller
- · Clock generation
- Stepper motor control

#### 2. ROM

512 kB (4 Mbit) EP-ROM for system software storage

#### 3. DRAM

• Backed up by the dry cells on the FCU (Only used in the China model)

#### 4. SRAM

- 32 kB SRAM for system and user parameter storage
- · Backed up by the lithium battery on the FCU

#### 5. Video SRAM

8 kB SRAM for video processing

#### 6. Oscillators

- 29.952 MHz oscillator for system clock generation
- 32.768 MHz oscillator for the real time clock. This is backed up by the lithum battery on the FCU

#### 7. Others

- Stepper motor driver
- Battery back up circuit for back up when the power is turned off
- DC/DC converter which generates +5V
- Cutter motor driver
- Thermal head control
- Telephone answering feature (Only used in the China model)

#### 2.3.2. PSU

- +24Vdc generation
- Overcurrent protection circuit
- Surge protection circuit



#### 2.3.3. NCU

- Surge protection circuit
- DC loop current detectionDial pulse creation
- Tone signal detection
- Ringing detection
- Monitor speaker driver

# 3. INSTALLATION

#### 3.1. INSTALLING THE MACHINE

Refer to the Operator's Manual for the installation environment and how to install and set up the machine.

#### 3.2. INITIAL PROGRAMMING

| Items to Program ( Service Level )                             | Function No.    |
|--|-----------------|
| Country code (NCU parameter CC)                                | Function 08     |
| Country code (System switch 0F)                                | Function 01     |
| PABX access code (RAM address; BRO: 8000BB[H], BR1: 0051BB[H]) | Function 06     |
| Machine's serial number  | BRO:Function 14 |
|  | BR1:Function 13 |

| Items to Program ( User Administration Level )          | Function No. |
|---|--------------|
| Clock   | Function 81  |
| Initial programing items (IDs)                          | Function 61  |
| On/off switches   | Function 62  |
| Display/report language                                 | Function 82  |
| PABX access method (User parameter switch 13 - bit 0,1) | Function 63  |

# 4. SERVICE TABLES AND PROCEDURES

#### 4.1. SERVICE LEVEL FUNCTIONS

In this section, frequently used keys are referred to with the following symbols.

- O Start key
- Stop key

Function - Function key

- Yes key
- № No key
- Op arrow key
- Down arrow key
- Right arrow key
- Left arrow key

#### 4.1.1. Bit Switch Programming (Function 01)

1. Function 6 1 9 9 5 then immediately Yes

FUNCTION KPAD/NEXT SERVICE FUNCTIONS

2 0 1 Yes

Bit 7 is displayed at the left, and bit 0 at the right.

3. Scroll through the bit switch menu: 🖭 or

SYS DF 0000 0000 BITSW 00: 0000 0000

0000 0000

0000 0000

COM DF

BITSW 00:

[#]

Example: To see the communication

switches :  $\# \times 3$ 

Then scroll through the bit switches.

Increment bit switch:

Decrement bit switch:

**Example:** Display bit switch 3: x 3

4. Adjust the bit switch.

**Example:** To change the value of bit 7,

press 7

COM DF 0000 0000 BITSW 03: 1000 0000

- 5. Either:
  - Adjust more bit switches go to step 3.
  - Finish Function

#### 4.1.2. System Parameter List (Function 02)

1. Function 6 1 9 9 5

then immediately Yes

- 2. 0 2 Yes 🕥
- 3. Finish: Function

FUNCTION KPAD/NEXT
SERVICE FUNCTIONS

#### 4.1.3. Error Code Display (Function 03)

1. Function 6 1 9 9 5 then immediately

FUNCTION KPAD/NEXT SERVICE FUNCTIONS

2. 0 3 Yes

ERROR CODE < > 1-01 JAN 01 17:30

3. Either:

Scroll through the error codes - or or Finish -

# 4.1.4. Service Monitor Report (Function 04)

1. Function 6 1 9 9 5 then immediately

FUNCTION KPAD/NEXT SERVICE FUNCTIONS

- 2. 0 4 Yes
- 3. Finish: Function

#### 4.1.5. Protocol Dump (Function 05)

1. Function 6 1 9 9 5 then immediately

FUNCTION KPAD/NEXT SERVICE FUNCTIONS

START

2. 0 5 Yes

PROTOCOL DUMP

- 3.
- 4. Finish: Function

#### 4.1.6. RAM Display/Rewrite (Function 06)

1. Function 6 1 9 9 5 then immediately

FUNCTION KPAD/NEXT SERVICE FUNCTIONS

2. 0 6 Yes

0-MEM.R/W 1-MEM.DUMP

3.

ADDRESS = 000000 DATA = 00

4. Input the address that you wish to see. **Example:** Address 800020

Note: If you wish to move the cursor,

ADDRESS = 800020 DATA = 20

8 0 0 0 2 0

press .

5. If you wish to change the data, type in

ADDRESS = 800020 DATA = 80

the new data.

**Example:** 80, press 

Note: If you wish to move the cursor, press .

- 6. Either:
  - View more addresses go to step 4.
  - Finish Function

#### 4.1.7. RAM Dump (Function 06)



FUNCTION KPAD/NEXT SERVICE FUNCTIONS



0-MEM.R/W 1-MEM.DUMP



MEMORY DUMP START/N ADD.000000 - 0000FF

4. Enter the first four digits of the start and end addresses . For example, enter "8000" for start address 800000(H), and enter 8001 for end address 8001FF(H). Then, press "Start" to print the dump list.

MEMORY DUMP START/N ADD. 800000- 8001FF



MEMORY DUMP

5. Finish: Function

#### 4.1.8. Counter Display/Rewrite (Function 07)

1. Function 6 1 9 9 5 then immediately Yes

FUNCTION KPAD/NEXT SERVICE FUNCTIONS



0-COUNTER 1-PM 2-CTM 3-OPU

#### 3. Either:

Check the transmitted, received, scanned and printed page counters, and the printer and scanner jam counters - press o

TX: 012345 RX: 012345

#### SERVICE TABLES AND PROCEDURES SERVICE LEVEL FUNCTIONS

(To see the scanned and printed page counters, press #.

SCAN 012345 PRINT 012345

To see the printer and scanner jam counters, press # again.)

S.JAM: 000000 P.JAM: 000000

- 4. To change the contents of a counter, input the new value, then press Yes
- Function 5. To finish:

#### 4.1.9. NCU Parameters (Function 08)

Function 6 1 9 then immediately Yes



2. 0 8 Yes

3.

FUNCTION KPAD/NEXT SERVICE FUNCTIONS



4. Scroll through the parameters using or 🖭 . If you want to change a value, enter the new value at the keypad,

then press Yes **Example:** Set NCU parameter 04 to 005.



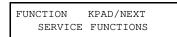
Function 5. To finish:

NCU KPAD/<> NO.04 = 005

**Note:** Parameter CC is the Country Code, Parameter 01 is the Tx level. Refer to section 4.3 for full details on NCU parameters.

#### 4.1.10. Modem Test (Function 08)

1. Function 6 1 9 9 5 then immediately Yes



2. 0 8 Yes

0-NCII 1-MODEM 2-DTMF

3. 1

MODEM TEST START/< > 800Hz

4. Scroll through the available tests using

5.

6. To stop the test:

7. To finish: No Function

### 4.1.11. DTMF Tone Test (Function 08)

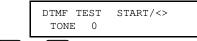
1. Function 6 1 9 9 5 then immediately

FUNCTION KPAD/NEXT SERVICE FUNCTIONS

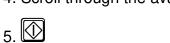
2. 0 8 Yes



3. 2



4. Scroll through the available tests using or or .



- 6. To stop the test:
- 7. To finish: No Function

### 4.1.12. Operation Panel Test (Function 09)

1. Function 6 1 9 9 5 then immediately

FUNCTION KPAD/NEXT SERVICE FUNCTIONS

2. 0 9 Yes

0-LED/LCD

- 3. 0
- 4 <del>|</del>
- 5. To stop the test, press
- 6. To finish: No Function

#### 4.1.13. LED Array Test (Function 10)

1. Function 6 1 9 9 5 then immediately Yes

FUNCTION KPAD/NEXT SERVICE FUNCTIONS

2. 1 0 Yes

0-LAMP 1-ADF 2-SHADING

START

0 0 0

3. 0

LAMP

- 5. To stop the test, press
- 6. To finish: No Function

#### **4.1.14. ADF Test (Function 10)**

1. Function 6 1 9 9 5 then immediately Yes

FUNCTION KPAD/NEXT SERVICE FUNCTIONS

2. 1 0 Yes

0-LAMP 1-ADF 2-SHADING

3. 1

START ADF

- 4. Place a document in the feeder, then press .
- 5. To stop the test, press
- 6. Finish: No Function

#### 4.1.15. Shading (Function 10)

Use this to reset the shading level after a RAM clear has been done.

1. Function 6 1 9 9 5 then immediately Yes

FUNCTION KPAD/NEXT
SERVICE FUNCTIONS

2. 1 0 Yes

0-LAMP 1-ADF 2-SHADING

START

3. 2

SET SHADING

4. Place a Shading Chart in the feeder, then press

NOW SETTING SHADING

If test is successful, the display shows "SET SHADING". If test is unsuccessful, the display shows "NG".

5. Finish: No Function

**NOTE:** A Shading Chart is registrered as a service part, P/N H0689300.

#### 4.1.16. Printer Test Patterns (Function 11)

1. Function 6 1 9 9 5 then immediately Yes

FUNCTION KPAD/NEXT SERVICE FUNCTIONS

2. 1 1 Yes

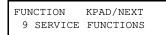
0-PATTERN 1-MECH

PATTERN PRINT KPAD 0 - 4

- 3.
- 5. Press a key from 0 to 4.
- 6. Press 🔯 . A test pattern is printed.
- 7. To finish: No Function

#### 4.1.17. Printer Mechanism Test - Free Run (Function 11)

1 Function 6 1 9 9 5 then immediately Yes



2. 1 1 Yes

0-PATTERN 1-MECH

START

3. 1

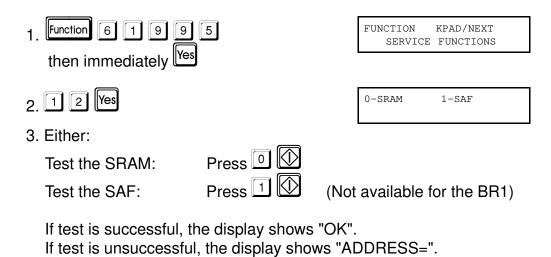
MECH

4.

5. To stop the test, press

6. To finish: No

#### 4.1.18. RAM Tests (Function 12)



Function

### 4.1.19. Service Station Fax Number (Function 13)

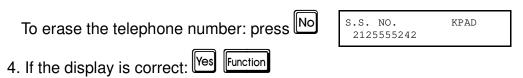
This feature is for the BRO only.

4. To finish: No

All messages in memory will be sent to the service station when bit 0 of system switch 02 is set to 1.



3. Input the telephone number that will receive the messages from this machine's memory.



# 4.1.20. Serial Number (Function 13: BR1) (Function 14: BRO)

1. Function 6 1 9 9 5 then immediately

FUNCTION KPAD/NEXT SERVICE FUNCTIONS

2. 1 4 Yes

SERIAL # KPAD

3. Enter the machine's serial number at the keypad.

SERIAL # KPAD/Y/N RICOH 1234567

To correct a mistake: No

4. If the display is correct: Yes

5. Finish: Function

Service Tables

#### 4.2. BIT SWITCHES

#### **⚠WARNING**

Do not adjust a bit switch that is described as "Not used", as this may cause the machine to malfunction or to operate in a manner that is not accepted by local regulations. Such bits are for use only in other areas, such as Japan.

**Note:** Default settings for bit switches are not listed in this manual. Refer to the System Parameter List printed by the machine.

#### 4.2.1. System Switches

| Sy | System Switch 00 |       |               |  |  |
|----|------------------|-------|---------------|--|--|
| No |                  | FUN   | CTION         | COMMENTS   |  |
|    | RAM              | Reset |               | Reset Level 3: Erases all image data files stored in the SAF memory and communciation files (e.g. polling  |  |
|    | Bit 1            |       | Reset Level   | rx file). This setting is recommended for use when it is   |  |
|    | 0                | 0     | No reset      | necessary to clear the SAF.  |  |
|    | 0                | -     | Reset Level 2 | Reset Level 2: In addition to those items erased by  |  |
|    | 1                |       | Reset Level 3 | Reset Level 3, the following items are erased: own   |  |
|    | 1                | 1     | Not used      | telephone number, bit switches, RTI/TTI/CSI, report data, programmed telephone numbers (Quick/Speed/Groups, service station, etc.), NCU parameters.  |  |
| 0  |                  |       |               | After erasing, the machine changes these two bits back to 0 automatically.   |  |
| -  |                  |       |               | After a RAM reset, do the shading Reset procedure (Service Function 10; see section 4-1-15).  No reset: Normal operation   |  |
|    |                  |       |               | Cross reference RAM Reset Level 1 (Factory reset): Change the data in RAM address 800000[H] to FF[H], (BRO) or 005100[H] to FF (BR1), then turn the machine off and on. In addition to those items erased by Reset Level 2, the clock setting is erased. |  |

| Sy | System Switch 00   |   |  |  |  |
|----|--|---|--|--|--|
| No | FUNCTION   | COMMENTS  |  |  |  |
| 2  | Technical data printout on TCR (Journal)  0: Disabled  1: Enabled  | 1: The following data are listed on the TCR for each analog G3 communication.  e.g. V29 96 01 03 00 02  First number: Final modem type used  Second number: Final modem rate (for example, 96 means 9,600 bps)  Third and fourth numbers: Line quality data. Either a measure of the error rate or the rx level is printed, depending on the bit 3 setting below. (An M on the report indicates that it is error rate, and an L indicates Rx level.) The left hand figure is the low byte and the right hand figure is the high byte. If it is a measure of the error rate; a larger number means more errors.  Fifth number (rx mode only): Total number of error lines that occurred during non-ECM reception.  Sixth number (rx mode only): Total number of burst error lines that occurred during non-ECM reception.  The fifth and sixth numbers are fixed at 00 for transmission records and ECM reception records. |  |  |  |
| 3  | Line quality data output method  0: Measure of error rate (during image data transmission only)  1: Rx level | This bit determines the data type to be printed on the TCR (Journal) when technical data printout is enabled by bit 2 above.  |  |  |  |
| 4  | Line error marks  0: Disabled  1: Enabled  | If this bit is 1, a mark will be printed on the left edge of<br>the page at any place where a line error occured in the<br>data. Such errors are caused by a noisy line, for<br>example.  |  |  |  |
| 5  | Communication parameter display  0: Disabled  1: Enabled   | This is a fault-finding aid. The LCD shows the key parameters (see the next page). This is normally disabled because it cancels the CSI display for the user.  Be sure to reset this bit to 0 after testing.  |  |  |  |
| 6  | Protocol dump list output after each communication <b>0:</b> Off <b>1:</b> On                                | This is only used for communication troubleshooting. It shows the content of the transmitted facsimile protocol signals. Always reset this bit to 0 after finishing testing.  |  |  |  |
| 7  | Not used   | Do not change the settings.   |  |  |  |

#### **Communication Parameters**

| Mode                | DCS: ITU-T stand   | ard   | NSS: Non-standard G3 |
|---------------------|--|---|----------------------|
| Modem rate          | 96: 9600 bps<br>72: 7200 bps<br>48: 4800 bps<br>24: 2400 bps |   |                      |
| Communication mode  | ECM: With ECM EFC: Using EFC                                 | SSC: Using SSC NML: With no ECN   | M, SSC, or EFC       |
| Compression mode    | MMR: MMR compression MR: MR compression MH: MH compression   |   |                      |
| Resolution          | DTL: Detail, transr  | hitted at $8 \times 15.4$ domitted at $8 \times 7.7$ domitted at $8 \times 3.8$ | ots per mm           |
| I/O rate            | 0M: 0 ms/line<br>2/M: 2.5 ms/line<br>5M: 5 ms/line           | 20M: 20 ms/line   |                      |
| Width and reduction | =A4: A4 (8.3"), no   | reduction   |                      |

| System Switch 01 |          |                             |  |
|------------------|----------|-----------------------------|--|
| No               | FUNCTION | COMMENTS                    |  |
| 0-7              | Not used | Do not change the settings. |  |

| Sy | System Switch 02   |         |   |  |  |
|----|--|---------|---|--|--|
| No | F  | UNCTION | COMMENTS  |  |  |
| 0  | Memory f<br>(BRO on<br>0: Disable<br>1: Enable                 | ed      | 1: All messages in the memory (including substitute rx messages) are sent to the fax number which is programmed as the service station. Always reset this bit to zero after transfer.  Cross reference Service station number programming: Function 13 (BR1: Do not change the setting.)  |  |  |
| 1  | Programm<br>(Back-to-<br><b>0:</b> Disable<br><b>1:</b> Enable | ed      | First, connect two machines of the same type back to back. Then set this switch to 1 on the transmitting machine. Then press Start on both machines. The data is transferred. Set this bit to 0 again after finishing.  |  |  |
| 2  | Not used   |         | Do not change the setting.  |  |  |
| 3  | Memory f<br>(BRO on<br>0: Disable<br>1: Enable                 | ed      | 1: All SAF files, including substitute messages, can be printed using Function 51. Always reset this bit after printing the messages. (BR1: Do not change the setting.)   |  |  |
| 4  | Not used   |         | Do not change the settings.   |  |  |
| 5  | Not used   |         | Do not change the settings.   |  |  |
| 6  | Memory I<br>Bit 7 6<br>0 0<br>0 1<br>1 0<br>1 1                |         | (0,0): All RDS systems are always locked out. (0,1), (1,0): Normally, RDS systems are locked out, but the user can temporarily switch RDS on to allow RDS operations to take place. RDS will automatically be locked out again after a certain time, which is stored in System Switch 03 (see below). Note that if an RDS operation takes place, RDS will not switch off until this time limit has expired. (1,1): At any time, an RDS system can access the machine. |  |  |

| Sy | System Switch 03                                    |   |  |  |
|----|---|---|--|--|
| No | FUNCTION  | COMMENTS  |  |  |
| 0  | Length of time that RDS is temporarily switched on  | 00 - 99 hours (BCD).  |  |  |
| to | when bits 6 and 7 of<br>System Switch 02 are set to | This data is only valid if bits 6 and 7 of System Switch 02 are set to "User selectable". |  |  |
| 7  | "Úser selectable"                                   | The default setting is 24 hours.  |  |  |

# SERVICE TABLES AND PROCEDURES BIT SWITCHES

| Sy  | System Switch 04  |   |  |  |  |
|-----|---|---|--|--|--|
| No  | FUNCTION  | COMMENTS  |  |  |  |
| 0-2 | Not used  | Do not change the settings.   |  |  |  |
| 3   | Dedicated transmission parameter programming <b>0:</b> Disabled <b>1:</b> Enabled | This bit must be set to 1 before changing any dedicated transmission parameters.  |  |  |  |
| 4-5 | Not used  | Do not change the settings.   |  |  |  |
| 6   | CSI programming level 0: User level 1: Service level                              | 1: The CSI can only be programmed using a service function.                       |  |  |  |
| 7   | Telephone line type programming mode 0: User level 1: Service level               | 1: Telephone line type selection can only be programmed using a service function. |  |  |  |

| System Switch 05 |  |   |  |
|------------------|--|---|--|
| No               | FUNCTION   | COMMENTS  |  |
| 0                | Not used   | Do not change the settings.                                   |  |
| 1                |  |   |  |
| 2                | Display of both RTI and CSI on the LCD  0: Disabled 1: Enabled | 1: Both RTI and CSI will be displayed alternately on the LCD. |  |
| 3-7              | Not used   | Do not change the settings.                                   |  |

| System Switch 06 |  |   |  |
|------------------|--|---|--|
| No               | FUNCTION   | COMMENTS  |  |
| 0                | Use of the Stop key during memory transmission (BRO only) 0: Disabled 1: Enabled | 1: Memory transmissions can be stopped by pressing the Stop key. However, users might accidentally cancel another person's memory transmission in progress. (BR1: Do not change the setting.) |  |
| 1-7              | Not used   | Do not change the settings.   |  |

| System Switch 07 - Not used (do not change the settings) |  |
|--|--|
| System Switch 08 - Not used (do not change the settings) |  |

| Sy | System Switch 09  |  |  |  |  |
|----|---|--|--|--|--|
| No | FUNCTION  | COMMENTS   |  |  |  |
| 0  | Not used  | Do not change the settings.  |  |  |  |
| 1  | Inclusion of communications on the TCR when no image data was exchanged.  0: Disabled 1: Enabled  | <ul> <li>0: Communications which reached phase C (message tx/rx) of the T.30 protocol are listed on the TCR (Journal).</li> <li>1: Communications which reached phase A (call setup) of T.30 protocol are listed on the TCR (Journal). This will include telephone calls.</li> </ul> |  |  |  |
| 2  | Automatic error report printout  0: Disabled 1: Enabled   | <ul><li>0: Error reports will not be printed.</li><li>1: Error reports will be printed automatically after failed communications.</li></ul>  |  |  |  |
| 3  | Printing of the error code on the error report  0: No 1: Yes  | 1: Error codes are printed on the error reports.   |  |  |  |
| 4  | Not used  | Do not change the settings.  |  |  |  |
| 5  | Power failure report (BRO only) 0: Disabled 1: Enabled  | 1: A power failure report will be automatically printed after the power is switched on if a fax message disappeared from the memory when the power was turned off last.  (BR1: Do not change the settings.)  |  |  |  |
| 6  | Not used  | Do not change the settings.  |  |  |  |
| 7  | Priority given to various<br>types of remote terminal ID<br>when printing reports<br>0: RTI > CSI > Dial label ><br>Tel. number<br>1: Dial label > Tel. number<br>> RTI > CSI | This bit determines which set of priorities the machine uses when listing remote terminal names on reports.  Dial Label: The name stored with the Quick/Speed Dial number by the user.   |  |  |  |

| Sy           | System Switch 0A   |   |  |  |
|--------------|--|---|--|--|
| No           | FUNCTION   | COMMENTS  |  |  |
| 0<br>to<br>3 | Not used   | Do not change the settings.   |  |  |
| 4            | Dialing on the ten-key pad when the handset is off-hook <b>0:</b> Disabled <b>1:</b> Enabled | 1: The user can dial on the machine's ten-key pad when the handset is off-hook. |  |  |
| 5            | On hook dial  0: Disabled 1: Enabled   | 0: On hook dial is disabled.  |  |  |
| 6            | Not used   | Do not change the settings.   |  |  |
| 7            |  |   |  |  |

| Sy           | System Switch 0B  |     |   |  |  |  |
|--------------|-------------------|-----|---|--|--|--|
| No           |                   | FUN | CTION   | COMMENTS   |  |  |
| 0            | Auton Bit 1 0 0 1 |     | set timer Timer setting 1 minute 3 minutes 5 minutes No limit | (1, 1): Automatic reset is disabled. (Other): The machine returns to the standby mode when the timer expires after the last operation. |  |  |
| 2-3          | Not used          |     |   | Do not change the settings.  |  |  |
| 4<br>to<br>7 | Not used          |     |   | Do not change the settings.  |  |  |

| System Switch 0C - Not used (do not change the settings) |  |  |
|--|--|--|
| System Switch 0D - Not used (do not change the settings) |  |  |
| System Switch 0E - Not used (do not change the settings) |  |  |

#### System Switch 10 - Not used (do not change the settings)

| Sy           | System Switch 11  |  |  |  |  |  |
|--------------|---|--|--|--|--|--|
| No           | FUNCTION  | COMMENTS   |  |  |  |  |
| 0            | TTI printing position  0: On the image  1: Outside the image area | <ul><li>0: The TTI is superimposed on the machine.</li><li>1: The TTI is printed outside the image area.</li></ul> |  |  |  |  |
| 1<br>to<br>7 | Not used  | Do not change the settings.  |  |  |  |  |

| Sy           | System Switch 12                                 |  |  |  |  |  |
|--------------|--|--|--|--|--|--|
| No           | FUNCTION   | COMMENTS   |  |  |  |  |
| 0<br>to<br>7 | TTI printing position in the main scan direction | 08 to 92 (BCD) mm. Input even numbers only. This setting determines the TTI print start position from the left edge of the paper. If the TTI is moved too far to the right, it may be obscured by the file number which is on the top right of the page. |  |  |  |  |

#### System Switch 13-1F - Not used (do not change the settings)

#### 4.2.2. Scanner Switches

| Sc           | Scanner Switch 00                     |               |                             |   |  |  |  |
|--------------|---------------------------------------|---------------|-----------------------------|---|--|--|--|
| No           |                                       | FUN           | ICTION                      | COMMENTS  |  |  |  |
| 0            | Not use                               | ed            |                             | Do not change the settings.   |  |  |  |
| 1            | Not use                               | ed            |                             | Do not change the settings.   |  |  |  |
|              | Maximum transmittable document length |               |                             | If the user wants to send very long documents such as well logs, select 14 m or a higher setting. |  |  |  |
| 2            | <b>Bit 3</b> 0                        | <b>2</b><br>0 | Setting<br>600 mm           |   |  |  |  |
| 3            | 0<br>1<br>1                           | 1<br>0<br>1   | 1200 mm<br>14 m<br>Not used |   |  |  |  |
| 4            | Not use                               | ed            |                             | Do not change the settings.   |  |  |  |
| 5<br>to<br>7 | Not used                              |               |                             | Do not change the settings.   |  |  |  |

#### Scanner Switch 01 - Not used (do not change the settings)

| Scanner Switch 02 |                            |   |  |  |
|-------------------|----------------------------|---|--|--|
| No                | FUNCTION                   | COMMENTS  |  |  |
| 0                 | Contrast threshold with    | The value can be between 00 to 1F. For a darker |  |  |
| to                | halftone disabled - Normal | threshold, input a lower value.                 |  |  |
| 7                 | setting                    | Default setting - 0E[H]                         |  |  |

| Scanner Switch 03 |                   |                            |  |  |
|-------------------|-------------------|----------------------------|--|--|
| No                | FUNCTION COMMENTS |                            |  |  |
| 0-7               | Not used          | Do not change the settings |  |  |

| Sc  | Scanner Switch 04 |                            |  |  |  |
|-----|-------------------|----------------------------|--|--|--|
| No  | FUNCTION          | COMMENTS                   |  |  |  |
| 0-7 | Not used          | Do not change the settings |  |  |  |

| Sc | Scanner Switch 05         |   |  |  |  |
|----|---------------------------|---|--|--|--|
| No | FUNCTION                  | COMMENTS  |  |  |  |
| 0  | Contrast threshold with   | The value can be between 00 to 0F. For a darker |  |  |  |
| to | halftone enabled - Normal | threshold, input a lower value.                 |  |  |  |
| 7  | setting                   | Default setting - 07[H]                         |  |  |  |

#### **Scanner Switch 06 - 0F -** Not used (do not change the settings)

#### 4.2.3. Printer Switches

| Printer Switch 00 - Not used (do not change the settings) |
|---|
| Printer Switch 01 - Not used (do not change the settings) |
| Printer Switch 02 - Not used (do not change the settings) |
| Printer Switch 03 - Not used (do not change the settings) |
| Printer Switch 04 - Not used (do not change the settings) |
| Printer Switch 05 - Not used (do not change the settings) |
| Printer Switch 06 - Not used (do not change the settings) |
| Printer Switch 07 - Not used (do not change the settings) |
| Printer Switch 08 - Not used (do not change the settings) |
| Printer Switch 09 - Not used (do not change the settings) |
| Printer Switch 0A - Not used (do not change the settings) |
| Printer Switch 0B - Not used (do not change the settings) |
| Printer Switch 0C - Not used (do not change the settings) |
| Printer Switch 0D - Not used (do not change the settings) |
| Printer Switch 0E - Not used (do not change the settings) |
| Printer Switch 0F - Not used (do not change the settings) |

#### 4.2.4. Communication Switches

| Co           | Communication Switch 00                             |                  |   |  |  |  |  |
|--------------|---|------------------|---|--|--|--|--|
| No           | FUNCTION  |                  |   | COMMENTS   |  |  |  |
|              | Compression modes available in receive mode         |                  |   | These bits determine the compression capabilities to be declared in phase B (handshaking) of the T.30  |  |  |  |
| 1            | Bit 1<br>0<br>0<br>1<br>1                           | 0<br>1<br>0<br>1 | Modes<br>MH only<br>MH/MR<br>MH/MR/MMR<br>Not used                                    | protocol.  |  |  |  |
| 2            |   | le in            | n modes<br>transmit mode<br><b>Modes</b><br>MH only<br>MH/MR<br>MH/MR/MMR<br>Not used | These bits determine the compression capabilities to be used in the transmission and to be declared in phase B (handshaking) of the T.30 protocol.  Cross reference  EFC compression during transmission:  Communication Switch 01, bit 1. |  |  |  |
| 4<br>to<br>6 | Not used  |                  |   | Do not change the settings.  |  |  |  |
| 7            | Closed network (reception)  0: Disabled  1: Enabled |                  |   | 1: Reception will not go ahead if the ID code of the other terminal does not match the ID code of this terminal. This function is only available in NSF/NSS mode.  |  |  |  |

| Communication Switch 01 |  |  |
|-------------------------|--|--|
| No                      | FUNCTION   | COMMENTS   |
| 0                       | Not used   | Do not change the setting.   |
| 1                       | EFC during transmission <b>0:</b> Off <b>1:</b> On   | If this bit is 0, EFC is switched off during transmission.   |
| 2                       | Wrong connection prevention method  Bit 3 Bit 2 Setting  0 0 None  0 1 8 digit CSI  1 0 4 digit CSI  1 1 CSI/RTI | <ul> <li>(0,1) - The machine will not transmit if the last 8 digits of the received CSI do not match the last 8 digits of the dialed telephone number. This does not work for manual dialing.</li> <li>(1,0) - The same as above, except that only the last 4 digits are compared.</li> <li>(1,1) - The machine will not transmit if the other end does not identify itself with an RTI or CSI.</li> <li>(0,0) - Nothing is checked; transmission will always go ahead.</li> </ul> |
| 4                       | Operator call if no response is received in reply to NSF/DIS  0: Disabled 1: Enabled                             | Set this bit to 1 if the user expects to receive phone calls at the same number which the machine is connected to.   |
| 5                       | Not used   | Do not change the setting.   |
| 6                       | Maximum printable page length available  Bit 7 Bit 6 Setting  0 0 No limit  0 1 B4 and A4  1 0 A4                | The setting determined by these bits is informed to the transmitting terminal in the pre-message protocol exchange (in the DIS/NSF frames).  |
|                         | 1 1 Not used   |  |

| Co           | Communication Switch 02   |   |
|--------------|---|---|
| No           | FUNCTION  | COMMENTS  |
| 0            | Burst error threshold  0: Low  1: High  | If there are more consecutive error lines in the received page than the threshold, the machine will send a negative response.  The Low and High threshold values depend on the sub-scan resolution, and are as follows.  Resolution Standard Detail  Low settings 3 6  High settings 6 12 |
| 1            | Acceptable total error line ratio  0: 5% 1: 10%   | If the error line ratio of a page exceeds the acceptable ratio, RTN will be sent to the other end.  |
| 2            | Treatment of pages received with errors during G3 reception (BRO only)  0: Deleted from memory without printing  1: Printed | 0: Pages received with errors are not printed.  (BR1: Do not change the setting.)   |
| 3            | Hang-up decision when a negative code (RTN or PIN) is received during G3 immediate transmission  0: No hang-up, 1: Hang-up  | O: The next page will be sent even if RTN or PIN is received.  1: The machine will send DCN and hang up if it receives RTN or PIN.  This bit is ignored for memory transmissions or if ECM is being used.   |
| 4<br>to<br>7 | Not used  | Do not change the settings.   |

| Co           | Communication Switch 03                           |  |  |
|--------------|---|--|--|
| No           | FUNCTION  | COMMENTS   |  |
| 0<br>to<br>7 | Maximum number of page retransmissions (BRO only) | 00 - FF (Hex) times. This setting is not used if ECM is switched on. Default setting - 03[H] (BR1: Do not change the setting.) |  |

| Со           | Communication Switch 04   |   |  |
|--------------|---|---|--|
| No           | FUNCTION  | COMMENTS  |  |
| 0            | Reception mode switchover from TEL mode to FAX mode  0: Disabled 1: Enabled               | These settings are available when bit 5 of user parameter switch 7 is set to 1.  1: After picking up the handset, press the switchover digit twice on the external handset's keypad. Then the   |  |
| 1            | Reception mode switchover from FAX mode to TEL mode  0: Disabled 1: Enabled               | machine automatically changes the reception mode. For example, if bit 0 is at 1, the machinw will change to FAX mode if it is in TEL mode.  NOTE: The switchover digit is programmed using bits |  |
| 2            | Reception mode switchover from AUTO mode to FAX mode <b>0:</b> Disabled <b>1:</b> Enabled | 0 to 3 of Communication Switch 05. The default setting is "2".  |  |
| 3<br>to<br>7 | Not used  | Do not change the settings.   |  |

| Co           | Communication Switch 05             |                             |  |
|--------------|-------------------------------------|-----------------------------|--|
| No           | FUNCTION                            | COMMENTS                    |  |
| 0<br>to<br>3 | Digit for reception mode switchover | 00 - 09 (Hex)               |  |
| 4<br>to<br>7 | Not used                            | Do not change the settings. |  |

| Communication Switch 06 - Not used (do not change the settings) |  |  |
|---|--|--|
| Communication Switch 07 - Not used (do not change the settings) |  |  |
| Communication Switch 08 - Not used (do not change the settings) |  |  |
| Communication Switch 09 - Not used (do not change the settings) |  |  |

| Со           | Communication Switch 0A  |  |  |
|--------------|--|--|--|
| No           | FUNCTION   | COMMENTS   |  |
| 0            | Point of resumption of memory transmission upon redialing (BRO only) 0: From the error page 1: From page 1 | <ul><li>0: The transmission begins from the page where transmission failed the previous time.</li><li>1: Transmission begins from the first page.</li><li>(BR1: Do not change the settings.)</li></ul> |  |
| 1<br>to<br>6 | Not used   | Do not change the settings.  |  |
| 7            | Emergency calls using 999<br><b>0:</b> Enabled <b>1:</b> Disabled  | If this bit is at 1, the machine will not allow you to dial 999 at the auto-dialer. This is a PTT requirement in the UK and some other countries.  |  |

# SERVICE TABLES AND PROCEDURES BIT SWITCHES

| Communication Switch 0B - Not used (do not change the settings) |  |
|---|--|
| Communication Switch 0C - Not used (do not change the settings) |  |

| Co           | Communication Switch 0D   |   |  |
|--------------|---|---|--|
| No           | FUNCTION  | COMMENTS  |  |
| 0<br>to<br>7 | The amount of remaining memory below which ringing detection (and therefore reception into memory) is disabled (BRO only) | 00 to FF (Hex), unit = 2 kbytes (e.g., 0C[H] = 24 kbytes) One page is about 24 kbytes. If this setting is kept at 0, the machine will detect ringing signals and go into receive mode even if there is no memory space left. This will result in communication failure. (BR1: Do not change the setting.) |  |

| Co           | Communication Switch 0E                             |   |  |
|--------------|---|---|--|
| No           | FUNCTION  | COMMENTS  |  |
| 0<br>to<br>7 | Minumum interval between automatic dialing attempts | 06 to FF (Hex), unit = 2 s (e.g., 06[H] = 12 s) This value is the minimum time that the machine waits before it dials the next destination. |  |

#### Communication Switch 0F - Not used (do not change the settings)

| Co           | Communication Switch 10  |   |
|--------------|--|---|
| No           | FUNCTION   | COMMENTS  |
| 0<br>to<br>7 | Memory transmission: Maximum number of dialing attempts to the same destination (BRO only) | 01 - FF (Hex) times  (BR1: Do not change the settings.) |

| Co           | Communication Switch 11  |                     |  |
|--------------|--|---------------------|--|
| No           | FUNCTION   | COMMENTS            |  |
| 0<br>to<br>7 | Immediate transmission: Maximum number of dialing attempts to the same destination | 01 - FF (Hex) times |  |

| Co           | Communication Switch 12  |  |  |  |
|--------------|--|--|--|--|
| No           | <b>FUNCTION</b>  | COMMENTS   |  |  |
| 0<br>to<br>7 | Memory transmission:<br>Interval between dialing<br>attempts to the same<br>destination (BRO only) | 00 - FF (Hex) minutes  (BR1: Do not change the settings) |  |  |

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|              |    |

| Co           | Communication Switch 13  |                       |  |  |
|--------------|--|-----------------------|--|--|
| No           | FUNCTION   | COMMENTS              |  |  |
| 0<br>to<br>7 | Immediate transmission:<br>Interval between dialing<br>attempts to the same<br>destination | 00 - FF (Hex) minutes |  |  |

Communication Switch 14 - 1F: Not used (do not change the settings)

#### **4.2.5. G3 Switches**

| G3           | G3 Switch 00   |   |  |  |  |
|--------------|--|---|--|--|--|
| No           | FUNCTION   | COMMENTS  |  |  |  |
| 0            | Monitor speaker during communication (tx and rx)  Bit 1 Bit 0 Setting  0 0 Disabled  0 1 Up to Phase B  1 0 All the time  1 Not used | <ul> <li>(0, 0): The monitor speaker is disabled all through the communication.</li> <li>(0, 1): The monitor speaker is on up to phase B in the T.30 protocol.</li> <li>(1, 0): Used for testing. The monitor speaker is on all through the communication.</li> <li>Make sure that you reset these bits after testing.</li> </ul> |  |  |  |
| 2            | Monitor speaker during memory transmission (BRO only) 0: Disabled 1: Enabled   | The monitor speaker is enabled during memory transmission.  (BR1: Do not change the settings.)  |  |  |  |
| 3<br>to<br>6 | Not used   | Do not change the settings.   |  |  |  |
| 7            | Back to back test  0: Disabled  1: Enabled   | Set this bit to 1 when you wish to do a back to back test.  115 V model: Be sure to connect jumpers JP2 and JP3 on the NCU before doing the test.  220 V model: Be sure to apply dc voltage between wires L1 and L2 on the NCU.   |  |  |  |

| G3           | G3 Switch 01                            |  |  |  |
|--------------|---|--|--|--|
| No           | FUNCTION                                | COMMENTS   |  |  |
| 0<br>to<br>3 | Not used                                | Do not change the settings.  |  |  |
| 4            | DIS frame length  0: 6 bytes 1: 4 bytes | 1: The 5th and 6th bytes in the DIS frame will not be transmitted (set to 1 if there are communication problems with PC-based faxes which cannot receive the extended DIS frames). |  |  |
| 5            | Not used                                | Do not change the settings.  |  |  |
| 6            |   |  |  |  |
| 7            |   |  |  |  |

| G3           | G3 Switch 02   |   |  |  |
|--------------|--|---|--|--|
| No           | FUNCTION   | COMMENTS  |  |  |
| 0            | G3 protocol mode used  0: Standard and non-standard  1: Standard only                | 1: Disables NSF/NSS signals (these are used in non-standard mode communication)   |  |  |
| 1<br>to<br>4 | Not used   | Do not change the settings.   |  |  |
| 5            | Use of modem rate history during AI short protocol (BRO only) 0: Disabled 1: Enabled | <ul> <li>0: Communications using Al short protocol always start with the highest modem rate.</li> <li>1: The machine uses the modem rate history for communications with the same machine when determining the most suitable rate for the current communication.</li> <li>(BR1: Do not change the settings.)</li> </ul> |  |  |
| 6            | Al short protocol (transmission and reception) (BRO only) 0: Disabled 1: Enabled     | Refer to Appendix B in the Group 3 Facsimile Manual for details about Al Short Protocol.  (BR1: Do not change the settings.)  |  |  |
| 7            | Not used   | Do not change the setting.  |  |  |

| G3     | G3 Switch 03   |   |  |  |
|--------|--|---|--|--|
| No     | FUNCTION   | COMMENTS  |  |  |
| 0      | DIS detection number (Echo countermeasure) 0: 1 1: 2   | <ul><li>0: The machine will hang up if it receives the same DIS frame twice.</li><li>1: Before sending DCS, the machine will wait for the second DIS which is caused by echo on the line.</li></ul> |  |  |
| 1 2    | Not used   | Do not change the setting.  |  |  |
| 3      | ECM frame size (BRO only) 0: 256 bytes 1: 64 bytes   | 1: The machine transmits with a frame size of 64 bytes. Set this bit to 1 when the other terminal only has a 64 byte frame size.  |  |  |
| 4      | CTC transmission conditions  0: Ricoh mode (PPR x 1)  1: ITU-T mode (PPR x 4)                            | When using ECM, the machine will choose a slower modem rate after receiving PPR once (Ricoh mode) or four times (ITU-T mode). ITU-T: New acronym for the CCITT.                                     |  |  |
| 5      | Modem rate used for the next page after receiving a negative code (RTN or PIN)  0: No change 1: Fallback | 1: The machine's tx modem rate will fall back before sending the next page if a negative code is received. This bit is ignored if ECM is being used.  |  |  |
| 6<br>7 | Not used   | Do not change the setting.  |  |  |

| G3           | G3 Switch 04                       |   |  |  |
|--------------|------------------------------------|---|--|--|
|              | FUNCTION                           | COMMENTS  |  |  |
| 0<br>to<br>3 | Training error detection threshold | 0 - F (Hex); 0 - 15 bits If the number of error bits in the received TCF is below this threshold, the machine informs the sender that the training has succeeded. |  |  |
| 4<br>to<br>7 | Not used                           | Do not change the settings.   |  |  |

| G            | G3 Switch 05  |  |  |  |
|--------------|---|--|--|--|
|              | FUNCTION  | COMMENTS   |  |  |
| 0<br>to<br>3 | Initial Tx modem rate  Bit 3 2 1 0 Setting (bps)  0 0 0 1 2.4k  0 0 1 0 4.8k  0 0 1 1 7.2k  0 1 0 0 9.6k  Other settings - Not used | These bits set the initial starting modem rate for transmission. |  |  |
| 4<br>to<br>7 | Not used  | Do not change the settings.                                      |  |  |

| G            | G3 Switch 06  |  |  |  |  |
|--------------|---|--|--|--|--|
|              | FUNCTION  | COMMENTS   |  |  |  |
| 0<br>to<br>3 | Initial Rx modem rate  Bit 3 2 1 0 Setting (bps)  0 0 0 1 2.4 k  0 0 1 0 4.8 k  0 0 1 1 7.2 k  0 1 0 0 9.6 k  Other settings - Not used | The setting of these bits is used to inform the transmitting terminal of the available modem rate for the machine in receive mode.  Use a lower setting if high speeds pose problems during reception. |  |  |  |
| 4<br>to<br>7 | Modem types available for reception  Bit 7 6 5 4 Setting  0 0 0 1 V27ter  0 0 1 0 V27ter, V29  Other settings - Not used                | The setting of these bits is used to inform the transmitting terminal of the available modem type for the machine in receive mode.   |  |  |  |

| G3           | G3 Switch 07   |      |                                  |   |  |
|--------------|--|------|----------------------------------|---|--|
|              |  | FUNC | TION                             | COMMENTS  |  |
| 0            | PSTN cable equalizer (tx mode)  Bit 1 Bit 0 Setting 0 0 None 0 1 Low 1 0 Medium 1 1 High     |      | Setting<br>None<br>Low<br>Medium | Use a higher setting if there is signal loss at higher frequencies because of the length of wire between the modem and the telephone exchange.  Also, try using the cable equalizer if one or more of the following symptoms occurs.  • Communication error   |  |
| 2            | PSTN cable equalizer (rx mode)  Bit 3 Bit 2 Setting  0 0 None  0 1 Low  1 0 Medium  1 1 High |      | Setting<br>None<br>Low<br>Medium | <ul> <li>Modem rate fallback occurs frequently.</li> <li>Use a higher setting if there is signal loss at higher frequencies because of the length of wire between the modem and the telephone exchange.</li> <li>Also, try using the cable equalizer if one or more of the following symptoms occurs.</li> <li>Communication error with error codes such as 0-20, 0-23, etc.</li> <li>Modem rate fallback occurs frequently.</li> </ul> |  |
| 4<br>to<br>7 | Not used   |      |                                  | Do not change the settings.   |  |

| G3           | G3 Switch 08  |                       |  |  |  |
|--------------|---|-----------------------|--|--|--|
|              | FUNCTION  |                       | TION   | COMMENTS   |  |
| 0            | PABX cable equalizer (tx mode)  Bit 1 Bit 0 Setting  0 0 None |                       | Setting<br>None  | Use a higher setting if there is signal loss at higher frequencies because of the length of wire between the modem and the telephone exchange. |  |
| 1            | 0   | 0 1 Low<br>1 0 Medium | Also, try using the cable equalizer if one or more of the following symptoms occurs. |  |  |
|              | 1   | 1                     | High   | <ul><li>Communication error</li><li>Modem rate fallback occurs frequently.</li></ul>   |  |
|              | PABX cable equalizer (rx mode)                                |                       | qualizer   | Use a higher setting if there is signal loss at higher frequencies because of the length of wire between the                                   |  |
| 2            | <b>Bit 3</b>  | <b>Bit 2</b><br>0     | <b>Setting</b><br>None   | modem and the telephone exchange.  |  |
| 3            | 0<br>1  | 1<br>0                | Low<br>Medium  | Also, try using the cable equalizer if one or more of the following symptoms occurs.   |  |
|              | 1   | 1                     | High   | <ul> <li>Communication error with error codes such as<br/>0-20, 0-23, etc.</li> </ul>  |  |
|              |   |                       |  | Modem rate fallback occurs frequently.   |  |
| 4<br>to<br>7 | Not used  |                       |  | Do not change the settings.  |  |

#### G3 Switch 09 - Not used (do not change the settings)

| G3 | G3 Switch 0A  |  |  |  |  |  |
|----|---|--|--|--|--|--|
|    | FUNCTION  | COMMENTS   |  |  |  |  |
| 0  | Maximum allowable carrier drop during image data reception  Bit 1 Bit 0 Value (ms)  0 0 200  0 1 400  1 0 800  1 1 Not used | These bits set the acceptable modem carrier drop time. Try using a longer setting if error code 0-22 is frequent.  |  |  |  |  |
| 2  | Not used  | Do not change the settings.  |  |  |  |  |
| 3  |   |  |  |  |  |  |
| 4  | Maximum allowable frame interval during image data reception.  0: 5 s 1: 13 s   | This bit set the maximum intervals between each EOL signal (end-of-line) or intervals between each ECM frame from the other end.  Try using a longer setting if error code 0-21 is frequent.   |  |  |  |  |
| 5  | Not used  | Do not change the settings.  |  |  |  |  |
| 6  | Reconstruction time for the first line in receive mode <b>0:</b> 6 s <b>1:</b> 12 s   | When the sending terminal is controlled by a computer, there may be a delay in receiving page data after the local machine accepts set-up data and sends CFR. If this occurs, set this bit to 1 to give the sending machine more time to send data.  Refer to error code 0-20. |  |  |  |  |
| 7  | Not used  | Do not change the settings.  |  |  |  |  |

#### G3 Switch 0B - Not used (do not change the settings)

| G3 | G3 Switch 0C         |       |                 |  |  |  |
|----|----------------------|-------|-----------------|--|--|--|
|    | FUNCTION             |       |                 | COMMENTS   |  |  |
|    | Pulse dialing method |       |                 | P = Number of pulses sent out, N = Number dialed.  |  |  |
| _  | Bit 1                | Bit 0 | Setting         |  |  |  |
| 0  | 0                    | 0     | Normal (P=N)    |  |  |  |
| 1  | 0                    | 1     | Oslo (P=10 - N) |  |  |  |
| •  | 1                    | 0     | Sweden (N+1)    |  |  |  |
|    | 1                    | 1     | Not used        |  |  |  |
| 2  | Not used             |       |                 | Do not change the settings.  |  |  |
| to |                      |       |                 | a transfer of the second of th |  |  |
| 7  |                      |       |                 |  |  |  |

| G3 Switch 0D - Not used (do not change the settings) |
|--|
| G3 Switch 0E - Not used (do not change the settings) |
| G3 Switch 0F - Not used (do not change the settings) |

#### 4.3. NCU PARAMETERS

The following tables give the RAM addresses and units of calculation of the parameters that the machine uses for ringing signal detection and automatic dialing. The factory settings for each country are also given. Most of these must be changed by RAM read/write (Function 06), but some can be changed using NCU Parameter programming (Function 08); if Function 08 can be used, this will be indicated in the Remarks column. The RAM is programmed in hex code unless (BCD) is included in the Unit column.

The addresses in brackets are used for BR1.

| Address  | Function                        | Unit  | F          | Remarks  |
|----------|---------------------------------|---|------------|----------|
|          | Country code for NCU parameters | Use the Hex value to program the country code directly into this address, or use the decimal value to program it using Function 08 (parameter CC).  Country Decimal Hex |            |          |
|          |                                 | France  | 00         | 00       |
|          |                                 | Germany   | 01         | 01       |
|          |                                 | UK  | 02         | 02       |
|          |                                 | Italy   | 03         | 03       |
|          |                                 | Austria   | 04         | 04       |
|          |                                 | Belgium   | 05         | 05       |
|          |                                 | Denmark   | 06         | 06       |
|          |                                 | Finland   | 07         | 07       |
| 807F00   |                                 | Ireland   | 08         | 08       |
| (006700) |                                 | Norway  | 09         | 09       |
| (,       |                                 | Sweden  | 10         | 0A       |
|          |                                 | Switzerland   |            | 0B       |
|          |                                 | Portugal  | 12         | 0C       |
|          |                                 | Holland   | 13         | 0D<br>0E |
|          |                                 | Spain   | 14         | 0E<br>0F |
|          |                                 | Israel<br>USA   | 15<br>17   | 0F<br>11 |
|          |                                 | Asia  | 17         | 12       |
|          |                                 | Hong Kong   |            | 14       |
|          |                                 | South Africa  |            | 15       |
|          |                                 | Australia   | a 21<br>22 | 16       |
|          |                                 | New Zealar  |            | 17       |
|          |                                 | Singapore   | 24         | 18       |
|          |                                 | Malaysia  | 25         | 19       |
|          |                                 | China   | 26         | 1A       |

| A .l .l            | Francisco.                        | 11!1     | D   |
|--------------------|-----------------------------------|----------|---|
| Address            | Function                          | Unit     | Remarks   |
| 807F01<br>(006701) | Line current detection time       | 20 ms    | Line current is not detected if 807F01 contains FF. |
| 807F02             | Line current wait time            |          |   |
| (006702)           | Line current wait time            |          |   |
| 807F03             | Line current drop detect time     |          |   |
| (006703)           | zine carrent arep actest time     |          |   |
| 807F04             | PSTN dial tone frequency range    | Hz (BCD) | See Note 2.   |
| (006704)           | (high byte)                       | ,        |   |
| 807F05             | PSTN dial tone frequency range    |          |   |
| (006705)           | (low byte)                        |          |   |
| 807F06             | Not used                          |          | Do not change the factory                           |
| (006706)           |                                   |          | setting.  |
| 807F07             |                                   |          |   |
| (006707)           |                                   |          |   |
| 807F08             | PSTN dial tone detection time     | 20 ms    | If 807F08 contains FF, the                          |
| (006708)           |                                   |          | machine pauses for the                              |
| 807F09             | PSTN dial tone reset time (LOW)   |          | pause time (address                                 |
| (006709)           |                                   |          | 807F0D / 807F0E).                                   |
| 807F0A             | PSTN dial tone reset time (HIGH)  |          |   |
| (00670A)           |                                   |          |   |
| 807F0B             | PSTN dial tone continuous tone    |          |   |
| (00670B)           | time                              |          |   |
| 807F0C             | PSTN dial tone permissible drop   |          |   |
| (00670C)           | time                              |          |   |
| 807F0D             | PSTN wait interval (LOW)          |          |   |
| (00670D)           |                                   |          |   |
| 807F0E             | PSTN wait interval (HIGH)         |          |   |
| (00670E)           |                                   |          |   |
| 807F0F             | PSTN ringback tone detection time | 20 ms    | Detection is disabled if this                       |
| (00670F)           |                                   |          | contains FF.  |
| 807F10             | PSTN ringback tone off detection  | 20 ms    |   |
| (006710)           | time                              |          |   |
| 807F11             | PSTN detection time for silent    | 20 ms    |   |
| (006711)           | period after ringback tone        |          |   |
| (000711)           | detected (LOW)                    |          |   |
| 807F12             | PSTN detection time for silent    | 20 ms    |   |
| (006712)           | period after ringback tone        |          |   |
|                    | detected (HIGH)                   | (5.05)   |   |
| 807F13             | PSTN busy tone frequency range    | Hz (BCD) | If 807F13 is FF, detection is                       |
| (006713)           | (high byte)                       |          | disabled. See Note 2.                               |
| 807F14             | PSTN busy tone frequency range    |          |   |
| (006714)           | (low byte)                        |          |   |
| 807F15             | Not used                          |          | Do not change the factory                           |
| (006715)           |                                   |          | settings.   |
| 807F16             |                                   |          |   |
| (006716)           |                                   |          |   |

| Address            | Function                                  | Unit     | Remarks                                    |
|--------------------|---|----------|--|
| 807F17             | PABX dial tone frequency range            | Hz (BCD) | See Note 2.                                |
| (006717)           | (high byte)                               |          |  |
| 807F18             | PABX dial tone frequency range            |          |  |
| (006718)           | (low byte)                                |          | 5  |
| 807F19             | Not used                                  |          | Do not change the factory                  |
| (006719)           |   |          | settings.                                  |
| 807F1A<br>(00671A) |   |          |  |
| 807F1B             | PABX dial tone detection time             | 20 ms    | If 807F1B contains FF, the                 |
| (00671B)           | TABA dial tone detection time             | 20 1113  | machine pauses for the                     |
| 807F1C             | PABX dial tone reset time (LOW)           |          | pause time (807F20 /                       |
| (00671C)           | THER did tene reset time (2011)           |          | 807F21).                                   |
| 807F1D             | PABX dial tone reset time (HIGH)          |          |  |
| (00671D)           | ,   |          |  |
| 807F1E             | PABX dial tone continuous tone            |          |  |
| (00671E)           | time                                      |          |  |
| 807F1F             | PABX dial tone permissible drop           |          |  |
| (00671F)           | time                                      |          |  |
| 807F20             | PABX wait interval (HIGH)                 |          |  |
| (006720)           |   |          |  |
| 807F21             | PABX wait interval (LOW)                  |          |  |
| (006721)           | DARW death and the ended at least and the | 00       | Data dia dia dia dia diffusia              |
| 807F22<br>(006722) | PABX ringback tone detection time         | 20 ms    | Detection is disabled if this contains FF. |
| 807F23             | PABX ringback tone off detection          | 20 ms    | Contains FF.                               |
| (006723)           | time                                      | 20 1115  |  |
|                    | PABX detection time for silent            | 20 ms    |  |
| 807F24             | period after ringback tone                | 20 1113  |  |
| (006724)           | detected (LOW)                            |          |  |
| 907505             | PABX detection time for silent            | 20 ms    |  |
| 807F25<br>(006725) | period after ringback tone                |          |  |
| (000723)           | detected (HIGH)                           |          |  |
| 807F26             | PABX busy tone frequency range            | Hz (BCD) | If this is FF, detection is                |
| (006726)           | (high byte)                               |          | disabled. See Note 2.                      |
| 807F27             | PABX busy tone frequency range            |          | See Note 2.                                |
| (006727)           | (low byte)                                |          | De not also not the feet.                  |
| 807F28             | Not used                                  |          | Do not change the factory settings.        |
| (006728)<br>807F29 |   |          | settings.                                  |
| (006729)           |   |          |  |
| (000123)           |   |          |  |

| Address            | Function  | Unit                                       | Remarks   |
|--------------------|---|--|---|
| 807F2A             | Busy tone ON time: range 1  | 20 ms                                      |   |
| (00672A)           |   | -  |   |
| 807F2B             | Busy tone OFF time: range 1   |  |   |
| (00672B)           |   |  |   |
| 807F2C             | Busy tone ON time: range 2  |  |   |
| (00672C)           | D. J. Leav. OFF Park 1997   | -  |   |
| 807F2D<br>(00672D) | Busy tone OFF time: range 2   |  |   |
| 807F2E             | Puny tana ON tima: ranga 2  |  |   |
| (00672E)           | Busy tone ON time: range 3  |  |   |
| 807F2F             | Busy tone OFF time: range 3   | _  |   |
| (00672F)           | busy tone of 1 time. range o  |  |   |
| 807F30             | Busy tone ON time: range 4  |  |   |
| (006730)           | ,   |  |   |
| 807F31             | Busy tone OFF time: range 4   |  |   |
| (006731)           |   |  |   |
| 807F32             | Busy tone continuous tone   |  |   |
| (006732)           | detection time  |  |   |
| 807F33<br>(006733) | Busy tone signal state time tolerand required for detection (a setting of 4 OFF-ON-OFF must be detected twi  Tolerance (±) Bit 1 0 0 0 75% 0 1 50% 1 0 25% 1 1 12.5%  Bits 7, 6, 5, 4 - number of cycles recommends | cycles mear<br>ce).  Bits 2 and be kept at | as that ON-OFF-ON or  3 must always 0.  dence detection |
| 807F34             | International dial tone frequency   | Hz (BCD)                                   | See Note 2.   |
| (006734)           | range (high byte)   |  |   |
| 807F35             | International dial tone frequency   |  |   |
| (006735)           | range (low byte)  |  |   |
| 807F36             | Not used  |  | Do not change the factory                               |
| (006736)           |   |  | settings  |
| 807F37             |   |  |   |
| (006737)           |   |  |   |

| Address                                  | Function  | Unit     | Remarks   |
|--|---|----------|---|
| 807F38<br>(006738)<br>807F39<br>(006739) | International dial tone detection time International dial tone reset time (LOW) | 20 ms    | If 807F38 contains FF, the machine pauses for the pause time (807F3D / 807F3E). |
| 807F3A<br>(00673A)                       | International dial tone reset time (HIGH)                                       |          |   |
| 807F3B<br>(00673B)                       | International dial tone continuous tone time                                    |          |   |
| 807F3C<br>(00673C)                       | International dial tone permissible drop time                                   |          |   |
| 807F3D<br>(00673D)                       | International dial wait interval<br>(HIGH)                                      |          |   |
| 807F3E<br>(00673E)                       | International dial wait interval (LOW)  |          |   |
| 807F3F<br>(00673F)                       | Country dial tone upper frequency limit (HIGH)                                  | Hz (BCD) | See Note 2.   |
| 807F40<br>(006740)                       | Country dial tone upper frequency limit (LOW)                                   |          |   |
| 807F41<br>(006741)                       | Country dial tone lower frequency limit (HIGH)                                  |          |   |
| 807F42<br>(006742)                       | Country dial tone lower frequency limit (LOW)                                   |          |   |
| 807F43<br>(006743)                       | Country dial tone detection time  | 20 ms    | If 807F43 contains FF, the machine pauses for the                               |
| 807F44<br>(006744)                       | Country dial tone reset time (LOW)  |          | pause time (807F48 / 807F49).   |
| 807F45<br>(006745)                       | Country dial tone reset time (HIGH)   |          |   |
| 807F46<br>(006746)                       | Country dial tone continuous tone time  |          |   |
| 807F47<br>(006747)                       | Country dial tone permissible drop time   |          |   |
| 807F48<br>(006748)                       | Country dial wait interval (LOW)  |          |   |
| 807F49<br>(006749)                       | Country dial wait interval (HIGH)   |          |   |
| 807F4A<br>(00674A)                       | Time between opening or closing the Ds relay and opening the Di relay           | 1 ms     | See Notes 4 Function 08 (parameter 11).   |
| 807F4B<br>(00674B)                       | Break time for pulse dialling   | 1 ms     | See Note 4<br>Function 08 (parameter 12).                                       |
| 807F4C<br>(00674C)                       | Make time for pulse dialling  | 1 ms     | See Note 4<br>Function 08 (parameter 13).                                       |
| 807F4D<br>(00674D)                       | Time between final Di relay closure and Ds relay opening or closing             | 1 ms     | See Notes 4<br>Function 08 (parameter 14).                                      |

| Address            | Function                               | Unit          | Remarks   |
|--------------------|--|---------------|---|
| 807F4E             | Minimum pause between dialled          | 20 ms         | See Note 3. Function 08                             |
| (00674E)           | digits (pulse dial mode)               |               | (parameter 15).                                     |
| 807F4F             | Time waited when a pause is            |               | Function 08 (parameter 16).                         |
| (00674F)           | entered at the operation panel         |               | See Note 3.   |
| 807F50             | DTMF tone on time                      | 1 ms          | Function 08 (parameter 17).                         |
| (006750)           |  |               |   |
| 807F51             | DTMF tone off time                     |               | Function 08 (parameter 18).                         |
| (006751)           | To a substitution of a Control         | ID            | F 1' 00 (10)  |
| 807F52<br>(006752) | Tone attenuation value in DTMF signals | -dBm x<br>0.5 | Function 08 (parameter 19).<br>See Note 5.          |
| (006752)           | Tone attenuation value difference      | -Nx0.5        |   |
| 807F53             | between high frequency tone and        | (dB)          | Function 08 (parameter 20).<br>See Note 5.          |
| (006753)           | low frequency tone in DTMF             | (GD)          | occ Note 3.   |
| (000100)           | signals                                |               |   |
| 807F54             | PSTN: DTMF tone attenuation            | -dBm x        | Function 08 (parameter 21).                         |
| (006754)           | level after dialling                   | 0.5           | See Note 5.   |
| 807F55             | Not used                               |               | Do not change the settings.                         |
| (006755)           |  |               |   |
| to                 |  |               |   |
| 807F58             |  |               |   |
| (006758)           | Over undiner time (ever und ete ut     | 00            | The Co valous is aloned for                         |
| 807F59<br>(006759) | Grounding time (ground start mode)     | 20 ms         | The Gs relay is closed for this interval.           |
| 807F5A             | Break time (flash start mode)          | 1 ms          | The OHDI relay is open for                          |
| (00675A)           | Break time (nach start meas)           | 1 1110        | this interval.                                      |
| 807F5B             | International dial access code         | BCD           | For a code of 100:                                  |
| (00675B)           |  |               | 807F5B - F1   |
| 807F5C             |  |               | 807F5C - 00   |
| (00675C)           |  |               |   |
|                    | PSTN access pause time                 | 20 ms         | This time is waited for each                        |
|                    |  |               | pause input after the PSTN                          |
| 807F5D             |  |               | access code. Up to 7 of these can be input. If this |
| (00675D)           |  |               | address contains FF[H], the                         |
|                    |  |               | pause time stored in                                |
|                    |  |               | address 807F4F is used.                             |
|                    | Progress tone detection level, and     | Bit 7 Bit 6 B | Bit 5 dBm   |
|                    | cadence detection enable flags         | 0 0           | 0 -25.0   |
| 00 <b></b> -       |  | 0 0           | 1 -35.0   |
| 807F5E             |  | 0 1           | 0 -30.0   |
| (00675E)           |  | 1 0           | 0 -40.0<br>0 -49.0                                  |
|                    |  | ' '           | J - <del>1</del> 3.0                                |
|                    |  |               |   |
| 007555             | Polarity detection                     | Bit 4 1: En   | able: Tx Polarity detection                         |
| 807F5F<br>(00675F) | •                                      |               | able: Rx Polarity                                   |
| (000/3F)           |  |               | detection   |

| Address  | Function                            | Unit    | Remarks                     |
|----------|-------------------------------------|---------|-----------------------------|
| 807F60   | Not used                            |         | Do not change the settings. |
| (006760) |                                     |         |                             |
| to       |                                     |         |                             |
| 807F64   |                                     |         |                             |
| (006764) |                                     |         |                             |
| 807F65   | Intercity dial prefix (HIGH)        | BCD     | For a code of 0:            |
| (006765) |                                     |         | 807F65 - FF                 |
| 807F66   | Intercity dial prefix (LOW)         | BCD     | 807F66 - F0                 |
| (006766) |                                     |         |                             |
| 807F67   | Not used                            |         | Do not change the settings. |
| (006767) |                                     |         |                             |
| to       |                                     |         |                             |
| 807F71   |                                     |         |                             |
| (006771) |                                     |         |                             |
| 807F72   | Acceptable ringing signal           | 1000/ N | Function 08 (parameter 02). |
| (006772) | frequency: range 1, upper limit     | (Hz).   |                             |
| 807F73   | Acceptable ringing signal           |         | Function 08 (parameter 03). |
| (006773) | frequency: range 1, lower limit     |         |                             |
| 807F74   | Acceptable ringing signal           |         | Function 08 (parameter 04). |
| (006774) | frequency: range 2, upper limit     |         |                             |
| 807F75   | Acceptable ringing signal           |         | Function 08 (parameter 05). |
| (006775) | frequency: range 2, lower limit     |         |                             |
| 807F76   | Number or rings until a call is     | 1       | Function 08 (parameter 06). |
| (006776) | detected                            |         |                             |
| 807F77   | Minimum required length of the      | 20 ms   | See Note 4. Function 09     |
| (006777) | first ring                          |         | (parameter 07).             |
| 807F78   | Minimum required length of the      | 20 ms   | Function 08 (parameter 08). |
| (006778) | second and subsequent rings         |         |                             |
| 807F79   | Ringing signal detection reset time | 20 ms   | Function 08 (parameter 09). |
| (006779) | (LOW)                               |         |                             |
| 807F7A   | Ringing signal detection reset time |         | Function 08 (parameter 10). |
| (00677A) | (HIGH)                              |         |                             |
| 807F7B   | Not used                            |         | Do not change the settings. |
| (00677B) |                                     |         |                             |
| to       |                                     |         |                             |
| 807F80   |                                     |         |                             |
| (006780) |                                     |         |                             |
|          | Interval between dialing the last   | 20 ms   | Factory setting: 500 ms     |
| 807F81   | digit and switching the Oh relay    |         |                             |
| (006781) | over to the external telephone      |         |                             |
| ` /      | when dialing from the operation     |         |                             |
|          | panel in handset mode.              |         |                             |

| Address                      | Function  | Unit             | Remarks  |
|------------------------------|---|------------------|--|
| 807F82<br>(006782)           | Bits 0 and 1 - Handset off-hook determined Bit 1 0 Setting 0 0 200 ms 0 1 800 ms Other Not used  Bits 2 and 3 - Handset on-hook determined Bit 3 2 Setting 0 0 200 ms 0 1 800 ms Other Not used  Bits 4 to 7 - Not used |                  |  |
| 807FA1<br>(0067A1)<br>807FA2 | Acceptable CED detection range (high byte)  Acceptable CED detection range  | BCD (Hz)         | See Note 2.  |
| (0067A2)                     | (low byte)  |                  |  |
| 807FA3                       | Not used  |                  | Do not change the factory  |
| (0067A3)                     |   |                  | setting.   |
| 807FA4                       |   |                  |  |
| (0067A4)                     | CCD datastics time  | 00               | Factory cottings 200 mg  |
| 807FA5<br>(0067A5)           | CED detection time  | 20 ms<br>± 20 ms | Factory setting: 200 ms  |
| 807FA6                       | Not used  | ± 20 ms          | Do not change the factory  |
| (0067A6)                     | 1101 0000   |                  | setting.   |
| 807FA7                       |   |                  | · ·  |
| (0067A7)                     |   |                  |  |
| 807FA8                       |   |                  |  |
| (0067A8)                     |   |                  |  |
| 807FA9                       |   |                  |  |
| (0067A9)<br>807FAA           | CNG detection time  | 20 ms            | Factory setting: 200 ms  |
| (0067AA)                     | ONG GETECTION TIME  | ± 20 ms          | i actory setting. 200 ms   |
| 807FAB                       | CNG on time   | 20 ms            | Factory setting: 500 ms  |
| (0067AB)                     |   |                  | ,  |
| 807FAC                       | CNG off time  | 20 ms            | Factory setting: 200 ms  |
| (0067AC)                     |   |                  |  |
| 807FAD<br>(0067AD)           | Number of CNG cycles required for detection   |                  | The data is coded in the same way as address 807F33 (BRO:006733). Factory setting: 23[H] |

| Address            | Function                           | Unit          | Remarks                       |
|--------------------|------------------------------------|---------------|-------------------------------|
| 807FAE             | Not used                           |               | Do not change the settings.   |
| (0067AE)           |                                    |               |                               |
| 807FAF             |                                    |               |                               |
| (0067AF)           |                                    |               |                               |
| 807FB0             |                                    |               |                               |
| (0067B0)           |                                    |               |                               |
| 807FB1             |                                    |               |                               |
| (0067B1)           |                                    |               |                               |
| 807FB2             |                                    |               |                               |
| (0067B2)           |                                    |               |                               |
| 807FB3             | Detection time for 800 Hz Al short | 20 ms         | Factory setting: 360 ms       |
| (0067B3)           | protocol tone                      |               |                               |
| 807FB4             | PSTN: Tx level from the modem      | - dBm         | Function 08 (parameter 01).   |
| (0067B4)           | DOTAL MARCH I                      |               | 2.511 (15)                    |
| 807FB5             | PSTN: 1100 Hz tone transmission    | - N 807FB4    | - 0.5N <sub>807FB5</sub> (dB) |
| (0067B5)           | level                              | <b>.</b>      | 0.511 (10)                    |
| 807FB6             | PSTN: 2100 Hz tone transmission    | - N 807FB4 ·  | - 0.5N <sub>807FB6</sub> (dB) |
| (0067B6)           | level                              | alD           |                               |
| 807FB7             | PABX: Tx level from the modem      | - dBm         |                               |
| (0067B7)<br>807FB8 | PABX: 1100 Hz tone transmission    | N comme       | O EN compo (dD)               |
| (0067B8)           | level                              | - IN 807FB7   | - 0.5N <sub>807FB8</sub> (dB) |
| 807FB9             | PABX: 2100 Hz tone transmission    | N oozenz      | - 0.5N <sub>807FB9</sub> (dB) |
| (0067B9)           | level                              | - IN 807FB7 · | - 0.3N 80/FB9 (db)            |
| 807FBA             | Not used                           |               | Do not change the settings.   |
| (0067BA)           | Not used                           |               | Do not change the settings.   |
| to                 |                                    |               |                               |
| 807FBC             |                                    |               |                               |
| (0067BC)           |                                    |               |                               |
| 807FBD             | Modem turn-on level (incoming      | -37-0.5N      |                               |
| (0067BD)           | signal detection level)            | (dBm)         |                               |
| 807FDA             | T.30 T1 timer                      | 1 s           |                               |
| (0067DA)           |                                    |               |                               |

#### **Notes**

- 1. If a setting is not required, store FF in the address.
- 2. Tone frequencies are stored as look-up tables in hex code. For each parameter, there is a look-up table for each country that uses it. The tables are given following this page. For each parameter, do not input a RAM value that is not included in the table. FF[H] = disabled.
- 3. Pulse dial parameters (addresses BRO: 807F4A to 807F4F, BR1: 00674A to 00674F) are the values for 10 pps. If 20 pps is used, the machine automatically compensates.
- 4. The first ring may not be detected until 1 to 2.5 wavelengths after the time specified by this parameter.
- 5. The calculated level must be between 0 and 10.

The attenuation levels calculated from RAM data are:

High frequency tone: - 0.5 x N<sub>807F52/807F54</sub> dBm;BRO

- 0.5 x N006752/006754 dBm;BR1

Low frequency tone:  $-0.5 \times (N_{807F52/807F54} + N_{807F53}) \text{ dBm}$ ; BRO

 $-0.5 \times (N_{006752/006754} + N_{006753}) dBm; BR1$ 

Note: N807F52, for example, means the value stored in address 807F52[H]

## **Tone Detection Frequency Ranges**

- PSTN Dial Tone (BRO: 807F04 - 807F05, BR1: 006704 - 006705) -

| Fra              | France     |                  | Germany    |                  | ıly        |
|------------------|------------|------------------|------------|------------------|------------|
| RAM Value<br>[H] | Range (Hz) | RAM Value<br>[H] | Range (Hz) | RAM Value<br>[H] | Range (Hz) |
| 040              | 415 - 465  | 060              | 400 - 480  | 030 (Default)    | 410 - 440  |
| 050              | 410 - 470  | 070              | 390 - 485  | 040              | 400 - 450  |
| 060 (Default)    | 400 - 475  | 080              | 385 - 490  | 050              | 395 - 455  |
| 070              | 395 - 480  | 090 (Default)    | 380 - 495  | 060              | 385 - 460  |
| 080              | 390 - 485  | 0A0              | 370 - 500  | 070              | 380 - 465  |
| 090              | 380 - 490  | 0B0              | 365 - 505  | 080              | 375 - 470  |
| 0A0              | 375 - 495  | 0C0              | 360 - 510  | 090              | 365 - 475  |
| 0B0              | 465 - 500  | 0D0              | 350 - 515  | _                | ·          |
|                  |            | 0E0              | 345 - 520  |                  |            |

| Austria,         | Austria, Belgium |                  | Denmark    |                  | and        |
|------------------|------------------|------------------|------------|------------------|------------|
| RAM Value<br>[H] | Range (Hz)       | RAM Value<br>[H] | Range (Hz) | RAM Value<br>[H] | Range (Hz) |
| 0A8              | 380 - 505        | 0B0              | 360 - 505  | 0C8              | 340 - 520  |
| 0B8              | 370 - 515        | 0C0              | 350 - 515  | 0D8              | 330 - 525  |
| 0C8 (Default)    | 365 - 520        | 0D0 (Default)    | 340 - 520  | 0E8              | 325 - 535  |
| 0D8              | 355 - 530        | 0E0              | 335 - 525  | 0F8 (Default)    | 315 - 540  |
| 0E8              | 345 - 535        | 0F0              | 325 - 530  | 108              | 310 - 545  |
| 0F8              | 340 - 540        | 100              | 320 - 540  | 118              | 300 - 550  |
| 108              | 335 - 545        | 110              | 310 - 545  | 128              | 295 - 555  |
| 118              | 320 - 550        | 120              | 305 - 550  | 138              | 285 - 560  |
|                  |                  |                  |            | 148              | 275 - 565  |

| Irela            | Ireland    |                  | Norway     |                  | den        |
|------------------|------------|------------------|------------|------------------|------------|
| RAM Value<br>[H] | Range (Hz) | RAM Value<br>[H] | Range (Hz) | RAM Value<br>[H] | Range (Hz) |
| 098              | 255 - 425  | 0A0              | 355 - 475  | 070              | 380 - 465  |
| 0A8              | 245 - 430  | 0B0              | 345 - 490  | 080              | 375 - 470  |
| 0B8              | 235 - 440  | 0C0              | 335 - 500  | 090              | 365 - 475  |
| 0C8              | 225 - 445  | 0D0              | 325 - 505  | 0A0 (Default)    | 360 - 480  |
| 0D8              | 210 - 450  | 0E0 (Default)    | 320 - 510  | 0B0              | 355 - 485  |
| 0E8 (Default)    | 200 - 455  | 0F0              | 310 - 515  | 0C0              | 345 - 490  |
|                  |            | 100              | 305 - 520  | 0D0              | 335 - 500  |
|                  |            | 110              | 290 - 525  | 0E0              | 330 - 505  |
|                  |            |                  |            | 0F0              | 320 - 510  |

| Switze           | erland     | Portugal         |            | Holland          |            |
|------------------|------------|------------------|------------|------------------|------------|
| RAM Value<br>[H] | Range (Hz) | RAM Value<br>[H] | Range (Hz) | RAM Value<br>[H] | Range (Hz) |
| 0F0              | 385 - 560  | 090              | 315 - 440  | 120              | 290 - 580  |
| 100              | 380 - 565  | 0A0              | 305 - 450  | 130              | 280 - 585  |
| 110              | 370 - 570  | 0B0 (Default)    | 295 - 455  | 140 (Default)    | 270 - 590  |
| 120 (Default)    | 365 - 575  | 0C0              | 285 - 465  | 150              | 265 - 595  |
| 130              | 355 - 580  | 0D0              | 275 - 470  | 160              | 255 - 600  |
| 140              | 350 - 585  | 0E0              | 270 - 475  |                  |            |
| 150              | 340 - 590  | 0F0              | 260 - 480  |                  |            |
| 160              | 330 - 595  | 100              | 250 - 490  |                  |            |
| 170              | 325 - 600  |                  |            |                  |            |

| Sp               | ain        | Isr              | Israel Australia |                   | tralia            |
|------------------|------------|------------------|------------------|-------------------|-------------------|
| RAM Value<br>[H] | Range (Hz) | RAM Value<br>[H] | Range (Hz)       | RAM Value<br>[H]  | Range (Hz)        |
| 0B0              | 320 - 480  | 0AA              | 350 - 490        | FFFF<br>(Default) | Tone not detected |
| 0C0              | 310 - 490  | 0BA (Default)    | 340 - 500        | 0C0               | 190 - 425         |
| 0D0              | 305 - 495  | 0CA              | 335 - 510        | 0D0               | 170 - 435         |
| 0E0 (Default)    | 295 - 500  | 0DA              | 325 - 515        | 0E0               | 160 - 440         |
| 0F0              | 285 - 510  | 0EA              | 320 - 520        | 0F0               | 135 - 435         |
| 100              | 275 - 515  | 0FA              | 310 - 525        | 100               | 130 - 430         |
| 110              | 265 - 520  | 10A              | 300 - 530        |                   |                   |
| 120              | 255 - 525  |                  |                  |                   |                   |
| 130              | 245 - 530  |                  |                  |                   |                   |

- PABX Dial Tone (BRO: 807F17 - 807F18, BR1: 006717 - 006718) -

| Ita              | Italy      |                  | Belgium    |                  | mark       |
|------------------|------------|------------------|------------|------------------|------------|
| RAM Value<br>[H] | Range (Hz) | RAM Value<br>[H] | Range (Hz) | RAM Value<br>[H] | Range (Hz) |
| 098              | 405 - 495  | 0A8              | 370 - 505  | 0B0              | 360 - 505  |
| 0A8              | 395 - 505  | 0B8              | 380 - 515  | 0C0              | 350 - 515  |
| 0B8 (Default)    | 375 - 515  | 0C8 (Default)    | 365 - 520  | 0D0 (Default)    | 340 - 520  |
| 0C8              | 370 - 520  | 0D8              | 355 - 530  | 0E0              | 335 - 525  |
| 0D8              | 360 - 525  | 0E8              | 345 - 535  | 0F0              | 325 - 530  |
| 0E8              | 355 - 530  | 0F8              | 340 - 540  | 100              | 320 - 540  |
| 0F8              | 345 - 540  | 108              | 335 - 545  | 110              | 310 - 545  |
| 108              | 340 - 545  | 118              | 320 - 550  | 120              | 305 - 550  |

| Swe              | eden       | Switzerland      |            | Australia         |                   |
|------------------|------------|------------------|------------|-------------------|-------------------|
| RAM Value<br>[H] | Range (Hz) | RAM Value<br>[H] | Range (Hz) | RAM Value<br>[H]  | Range (Hz)        |
| 070              | 380 - 465  | 0F0              | 385 - 560  | FFFF<br>(Default) | Tone not detected |
| 080              | 375 - 470  | 100              | 380 - 565  | 030               | 405 - 445         |
| 090              | 365 - 475  | 110              | 370 - 570  | 040               | 415 - 455         |
| 0A0 (Default)    | 360 - 480  | 120 (Default)    | 365 - 575  | 050               | 400 - 460         |
| 0B0              | 355 - 485  | 130              | 355 - 580  | 060               | 390 - 465         |
| 0C0              | 345 - 490  | 140              | 350 - 585  | 070               | 385 - 470         |
| 0D0              | 335 - 500  | 150              | 340 - 590  | 080               | 380 - 475         |
| 0E0              | 330 - 505  | 160              | 330 - 595  | 090               | 370 - 480         |
| 0F0              | 320 - 510  | 170              | 325 - 600  | 0A0               | 365 - 485         |

| Holland          |            | Israel           |            |                  |            |
|------------------|------------|------------------|------------|------------------|------------|
| RAM Value<br>[H] | Range (Hz) | RAM Value<br>[H] | Range (Hz) | RAM Value<br>[H] | Range (Hz) |
| 120              | 290 - 580  | 040              | 380 - 430  |                  |            |
| 130              | 280 - 585  | 050 (Default)    | 365 - 435  |                  |            |
| 140 (Default)    | 270 - 590  | 060              | 355 - 440  |                  |            |
| 150              | 265 - 595  | 070              | 350 - 445  |                  |            |
| 160              | 255 - 600  | 080              | 340 - 550  |                  |            |
|                  |            | 090              | 335 - 555  |                  |            |
|                  |            | 0A0              | 325 - 565  |                  |            |

- International Dial Tone (BRO: 807F34 - 807F35, BR1: 006734 - 006735) -

| Belg             | Belgium     |                   | Holland           |                  | ain        |
|------------------|-------------|-------------------|-------------------|------------------|------------|
| RAM Value<br>[H] | Range (Hz)  | RAM Value<br>[H]  | Range (Hz)        | RAM Value<br>[H] | Range (Hz) |
| 08A              | 1110 - 1160 | FFFF<br>(Default) | Tone not detected | 0C0              | 550 - 645  |
| 0AA (Default)    | 1105 - 1165 | 112               | 305 - 590         | 0D0              | 545 - 650  |
| 0CA              | 1100 - 1170 | 122               | 315 - 595         | 0E0              | 540 - 655  |
| 0EA              | 1095 - 1175 | 132               | 320 - 600         | 0F0              | 535 - 660  |
| 10A              | 1090 - 1180 | 142               | 300 - 605         | 100              | 525 - 665  |
| 12A              | 1085 - 1185 | 152               | 290 - 610         | 110              | 520 - 670  |
| 14A              | 1080 - 1190 | 162               | 285 - 615         | 120              | 515 - 675  |
|                  |             | 188               | 270 - 620         | 130              | 510 - 680  |
|                  |             | 198               | 260 - 625         | 140              | 505 - 685  |
|                  |             | 1A8               | 250 - 630         |                  |            |

- PSTN Busy Tone (BRO: 807F13 - 807F14, BR1: 006713 - 006714) -

| Fra              | France     |                  | Germany    |                  | K.         |
|------------------|------------|------------------|------------|------------------|------------|
| RAM Value<br>[H] | Range (Hz) | RAM Value<br>[H] | Range (Hz) | RAM Value<br>[H] | Range (Hz) |
| 042              | 415 - 465  | 058              | 400 - 480  | 0A0              | 330 - 470  |
| 052              | 410 - 470  | 068              | 390 - 485  | 0B0              | 320 - 460  |
| 062              | 400 - 475  | 078              | 385 - 490  | 0C0 (Default)    | 300 - 480  |
| 072 (Default)    | 395 - 480  | 088 (Default)    | 380 - 495  | 0D0              | 290 - 485  |
| 082              | 390 - 485  | 098              | 370 - 500  | 0E0              | 285 - 490  |
| 092              | 380 - 490  | 0A8              | 365 - 505  | 0F0              | 275 - 495  |
| 0A2              | 375 - 495  | 0B8              | 360 - 510  | 100              | 265 - 500  |
| 0B2              | 365 - 500  | 0C8              | 350 - 515  | 110              | 255 - 505  |
|                  |            | 0D8              | 345 - 520  |                  |            |



| Ita              | Italy      |                  | Austria    |                  | jium       |
|------------------|------------|------------------|------------|------------------|------------|
| RAM Value<br>[H] | Range (Hz) | RAM Value<br>[H] | Range (Hz) | RAM Value<br>[H] | Range (Hz) |
| 030              | 410 - 440  | 0E0              | 370 - 555  | 042              | 405 - 460  |
| 040 (Default)    | 400 - 450  | 0F0              | 360 - 560  | 052 (Default)    | 400 - 465  |
| 050              | 395 - 455  | 100              | 355 - 565  | 062              | 395 - 475  |
| 060              | 385 - 460  | 110              | 345 - 570  | 072              | 390 - 480  |
| 070              | 380 - 465  | 120              | 340 - 575  | 082              | 380 - 485  |
| 080              | 375 - 470  | 130 (Default)    | 330 - 580  | 092              | 375 - 490  |
| 090              | 365 - 475  | 140              | 325 - 585  | 0A2              | 365 - 495  |
|                  |            | 150              | 315 - 590  |                  | _          |
|                  |            | 160              | 310 - 595  |                  |            |

| Deni             | Denmark    |                  | Ireland    |                  | way        |
|------------------|------------|------------------|------------|------------------|------------|
| RAM Value<br>[H] | Range (Hz) | RAM Value<br>[H] | Range (Hz) | RAM Value<br>[H] | Range (Hz) |
| 040              | 395 - 450  | 02E              | 395 - 425  | 0A4              | 355 - 475  |
| 050              | 390 - 460  | 03E (Default)    | 385 - 435  | 0B4              | 345 - 490  |
| 060              | 385 - 465  | 04E              | 380 - 440  | 0C4              | 335 - 500  |
| 070 (Default)    | 375 - 470  | 05E              | 370 - 445  | 0D4              | 325 - 505  |
| 080              | 370 - 475  | 06E              | 365 - 450  | 0E4              | 320 - 510  |
| 090              | 365 - 480  | 07E              | 355 - 455  | 0F4 (Default)    | 310 - 515  |
|                  |            | 08E              | 350 - 465  | 104              | 305 - 520  |
|                  |            |                  |            | 114              | 290 - 525  |

| Swe              | den        | Switzerland      |            | Holl             | and        |
|------------------|------------|------------------|------------|------------------|------------|
| RAM Value<br>[H] | Range (Hz) | RAM Value<br>[H] | Range (Hz) | RAM Value<br>[H] | Range (Hz) |
| 030 (Default)    | 410 - 440  | 0F0              | 385 - 560  | 0F0              | 335 - 540  |
| 040              | 400 - 450  | 100              | 380 - 565  | 100              | 325 - 545  |
| 050              | 395 - 455  | 110              | 370 - 570  | 110              | 320 - 555  |
| 060              | 385 - 460  | 120 (Default)    | 365 - 575  | 120              | 310 - 560  |
| 070              | 380 - 465  | 130              | 355 - 580  | 130              | 300 - 565  |
| 080              | 375 - 470  | 140              | 350 - 585  | 140 (Default)    | 295 - 570  |
| 090              | 365 - 475  | 150              | 340 - 590  | 150              | 285 - 575  |
| _                | _          | 160              | 330 - 595  |                  | ·          |
|                  |            | 170              | 325 - 600  |                  |            |

| Sp               | Spain      |                  | Israel     |                  | ralia      |
|------------------|------------|------------------|------------|------------------|------------|
| RAM Value<br>[H] | Range (Hz) | RAM Value<br>[H] | Range (Hz) | RAM Value<br>[H] | Range (Hz) |
| 0A8              | 330 - 470  | 040              | 380 - 430  | 028              | 405 - 445  |
| 0B8              | 320 - 460  | 050 (Default)    | 365 - 435  | 038              | 415 - 455  |
| 0C8              | 300 - 480  | 060              | 355 - 440  | 048 (Default)    | 400 - 460  |
| 0D8 (Default)    | 290 - 485  | 070              | 350 - 445  | 058              | 390 - 465  |
| 0E8              | 285 - 490  | 080              | 340 - 450  | 068              | 385 - 470  |
| 0F8              | 275 - 495  | 090              | 335 - 455  | 078              | 380 - 475  |
| 108              | 265 - 500  | 0A0              | 325 - 465  | 088              | 370 - 480  |
| 118              | 255 - 505  |                  |            | 098              | 365 - 485  |

| Portugal         |            |                  |            |                  |            |
|------------------|------------|------------------|------------|------------------|------------|
| RAM Value<br>[H] | Range (Hz) | RAM Value<br>[H] | Range (Hz) | RAM Value<br>[H] | Range (Hz) |
| FFFF             | Tone not   |                  |            |                  |            |
| (Default)        | detected   |                  |            |                  |            |
| 070              | 415 - 515  |                  |            |                  |            |
| 080              | 410 - 520  |                  |            |                  |            |
| 090              | 405 - 525  |                  |            |                  |            |
| 0A0              | 395 - 530  |                  |            |                  |            |
| 0B0              | 390 - 535  |                  |            |                  |            |
| 0C0              | 385 - 540  |                  |            |                  |            |
| 0D0              | 380 - 545  |                  |            |                  |            |

- PABX Busy Tone (BRO: 807F26 - 807F27, BR1: 006726 - 006727) -

| Ita              | Italy      |                  | Denmark    |                  | nd, Israel |
|------------------|------------|------------------|------------|------------------|------------|
| RAM Value<br>[H] | Range (Hz) | RAM Value<br>[H] | Range (Hz) | RAM Value<br>[H] | Range (Hz) |
| 030 (Default)    | 410 - 440  | 030              | 405 - 445  | 0F0              | 385 - 560  |
| 040              | 400 - 450  | 040              | 415 - 455  | 100              | 380 - 565  |
| 050              | 395 - 455  | 050 (Default)    | 400 - 460  | 110              | 370 - 570  |
| 060              | 385 - 460  | 060              | 390 - 465  | 120 (Default)    | 365 - 575  |
| 070              | 380 - 465  | 070              | 385 - 470  | 130              | 355 - 580  |
| 080              | 375 - 470  | 080              | 380 - 475  | 140              | 350 - 585  |
| 090              | 365 - 475  | 090              | 370 - 480  | 150              | 340 - 590  |
|                  |            | 0A0              | 365 - 485  | 160              | 330 - 595  |



| Aust             | tralia     |                  |            |                  |            |
|------------------|------------|------------------|------------|------------------|------------|
| RAM Value<br>[H] | Range (Hz) | RAM Value<br>[H] | Range (Hz) | RAM Value<br>[H] | Range (Hz) |
| 038 (Default)    | 395 - 450  |                  |            |                  |            |
| 048              | 390 - 460  |                  |            |                  |            |
| 058              | 385 - 465  |                  |            |                  |            |
| 068              | 375 - 470  |                  |            |                  |            |
| 078              | 370 - 475  |                  |            |                  |            |
| 088              | 365 - 480  |                  |            |                  |            |
|                  |            |                  |            |                  |            |
|                  |            |                  |            |                  |            |

- CED [2100 Hz] (BRO: 807FA1 - 807FA2, BR1: 0067A1 - 0067A2) -

| All A            | reas           |                  |            |                  |            |
|------------------|----------------|------------------|------------|------------------|------------|
| RAM Value<br>[H] | Range (Hz)     | RAM Value<br>[H] | Range (Hz) | RAM Value<br>[H] | Range (Hz) |
| 1F0              | 2100 ± 45      |                  |            |                  |            |
| 200 (Default)    | $2100 \pm 50$  |                  |            |                  |            |
| 230              | $2100 \pm 60$  |                  |            |                  |            |
| 270              | $2100 \pm 70$  |                  |            |                  |            |
| 2E0              | $2100 \pm 80$  |                  |            |                  |            |
| 320              | $2100 \pm 90$  |                  |            |                  |            |
| 380              | $2100 \pm 100$ |                  |            |                  |            |
|                  |                |                  |            |                  |            |

## **Default Settings**

The factory settings are quoted either in hexadecimal code (the actual contents of the RAM address) if there is a H after the value in the table, or in decimal (converted from the actual hex contents of the RAM address) if there is no H after the value.

Some RAMs must be stored using BCD; see the NCU Parameter definition table for details.

(The RAM address for BR1 is in "( )", exsample for (0067XX) )

| 1110 1 11 1111 addition 101 2111 10 111 ( ) , excample 101 (00017111) |                    |                    |                    |                    |                    |  |
|---|--------------------|--------------------|--------------------|--------------------|--------------------|--|
| Country   | 807F01<br>(006701) | 807F02<br>(006702) | 807F03<br>(006703) | 807F04<br>(006704) | 807F05<br>(006705) |  |
| Israel  | FFH                | FFH                | FFH                | 0H                 | BAH                |  |
| USA   | FFH                | FFH                | FFH                | FFH                | FFH                |  |
| Asia  | FFH                | FFH                | FFH                | FFH                | FFH                |  |
| Hong Kong   | FFH                | FFH                | FFH                | FFH                | FFH                |  |
| South Africa  | FFH                | FFH                | FFH                | FFH                | FFH                |  |
| Australia   | FFH                | FFH                | FFH                | 1H                 | 10H                |  |
| New Zealand   | FFH                | FFH                | FFH                | FFH                | FFH                |  |
| Singapore   | FFH                | FFH                | FFH                | FFH                | FFH                |  |
| Malaysia  | FFH                | FFH                | FFH                | FFH                | FFH                |  |
| China   | FFH                | FFH                | FFH                | FFH                | FFH                |  |

| Country      | 807F06<br>(006706) | 807F07<br>(006707) | 807F08<br>(006708) | 807F09<br>(006709) | 807F0A<br>(00670A) |
|--------------|--------------------|--------------------|--------------------|--------------------|--------------------|
| Israel       | 4H                 | 00H                | 105                | E8H                | 3H                 |
| USA          | FFH                | FFH                | FFH                | FFH                | FFH                |
| Asia         | FFH                | FFH                | FFH                | FFH                | FFH                |
| Hong Kong    | FFH                | FFH                | FFH                | FFH                | FFH                |
| South Africa | FFH                | FFH                | FFH                | FFH                | FFH                |
| Australia    | 4H                 | 00H                | 150                | 2CH                | 1H                 |
| New Zealand  | FFH                | FFH                | FFH                | FFH                | FFH                |
| Singapore    | FFH                | FFH                | FFH                | FFH                | FFH                |
| Malaysia     | FFH                | FFH                | FFH                | FFH                | FFH                |
| China        | FFH                | FFH                | FFH                | FFH                | FFH                |

| Country      | 807F0B<br>(00670B) | 807F0C<br>(00670C) | 807F0D<br>(00670D) | 807F0E<br>(00670E) | 807F0F<br>(00670F) |
|--------------|--------------------|--------------------|--------------------|--------------------|--------------------|
| Israel       | 105                | 4                  | 200                | 0                  | FFH                |
| USA          | FFH                | FFH                | 100                | 0                  | FFH                |
| Asia         | FFH                | FFH                | 200                | 0                  | FFH                |
| Hong Kong    | FFH                | FFH                | 100                | 0                  | FFH                |
| South Africa | FFH                | FFH                | 100                | 0                  | FFH                |
| Australia    | 100                | 8                  | 150                | 0                  | FFH                |
| New Zealand  | FFH                | FFH                | 200                | 0                  | FFH                |
| Singapore    | FFH                | FFH                | 100                | 0                  | FFH                |
| Malaysia     | FFH                | FFH                | 100                | 0                  | FFH                |
| China        | FFH                | FFH                | C8                 | 00                 | FFH                |

| Country      | 807F10<br>(006710) | 807F11<br>(006711) | 807F12<br>(006712) | 807F13<br>(006713) | 807F14<br>(006714) |
|--------------|--------------------|--------------------|--------------------|--------------------|--------------------|
| Israel       | FFH                | FFH                | FFH                | 0H                 | 50H                |
| USA          | FFH                | FFH                | FFH                | FFH                | FFH                |
| Asia         | FFH                | FFH                | FFH                | FFH                | FFH                |
| Hong Kong    | FFH                | FFH                | FFH                | FFH                | FFH                |
| South Africa | FFH                | FFH                | FFH                | FFH                | FFH                |
| Australia    | FFH                | FFH                | FFH                | 0H                 | 38H                |
| New Zealand  | FFH                | FFH                | FFH                | FFH                | FFH                |
| Singapore    | FFH                | FFH                | FFH                | FFH                | FFH                |
| Malaysia     | FFH                | FFH                | FFH                | FFH                | FFH                |
| China        | FFH                | FFH                | FFH                | FFH                | FFH                |

| Country      | 807F15<br>(006715) | 807F16<br>(006716) | 807F17<br>(006717) | 807F18<br>(006718) | 807F19<br>(006719) |
|--------------|--------------------|--------------------|--------------------|--------------------|--------------------|
| Israel       | 4H                 | 00H                | 0H                 | 50H                | 4H                 |
| USA          | FFH                | FFH                | FFH                | FFH                | FFH                |
| Asia         | FFH                | FFH                | FFH                | FFH                | FFH                |
| Hong Kong    | FFH                | FFH                | FFH                | FFH                | FFH                |
| South Africa | FFH                | FFH                | FFH                | FFH                | FFH                |
| Australia    | 4H                 | 00H                | 0H                 | 50H                | 4H                 |
| New Zealand  | FFH                | FFH                | FFH                | FFH                | FFH                |
| Singapore    | FFH                | FFH                | FFH                | FFH                | FFH                |
| Malaysia     | FFH                | FFH                | FFH                | FFH                | FFH                |
| China        | FFH                | FFH                | FFH                | FFH                | FFH                |

| Country      | 807F1B<br>(00671B) | 807F1C<br>(00671C) | 807F1D<br>(00671D) | 807F1E<br>(00671E) | 807F1F<br>(00671F) |
|--------------|--------------------|--------------------|--------------------|--------------------|--------------------|
| Israel       | 105                | E8H                | 3H                 | 105                | 4                  |
| USA          | FFH                | FFH                | FFH                | FFH                | FFH                |
| Asia         | FFH                | FFH                | FFH                | FFH                | FFH                |
| Hong Kong    | FFH                | FFH                | FFH                | FFH                | FFH                |
| South Africa | FFH                | FFH                | FFH                | FFH                | FFH                |
| Australia    | 150                | 2CH                | 1H                 | 100                | 1                  |
| New Zealand  | FFH                | FFH                | FFH                | FFH                | FFH                |
| Singapore    | FFH                | FFH                | FFH                | FFH                | FFH                |
| Malaysia     | FFH                | FFH                | FFH                | FFH                | FFH                |
| China        | FFH                | FFH                | FFH                | FFH                | FFH                |

| Country      | 807F20<br>(006720) | 807F21<br>(006721) | 807F22<br>(006722) | 807F23<br>(006723) | 807F24<br>(006724) |
|--------------|--------------------|--------------------|--------------------|--------------------|--------------------|
| Israel       | 200                | 0                  | FFH                | FFH                | FFH                |
| USA          | 200                | 0                  | FFH                | FFH                | FFH                |
| Asia         | 200                | 0                  | FFH                | FFH                | FFH                |
| Hong Kong    | 200                | 0                  | FFH                | FFH                | FFH                |
| South Africa | 200                | 0                  | FFH                | FFH                | FFH                |
| Australia    | 150                | 0                  | FFH                | FFH                | FFH                |
| New Zealand  | 200                | 0                  | FFH                | FFH                | FFH                |
| Singapore    | 200                | 0                  | FFH                | FFH                | FFH                |
| Malaysia     | 200                | 0                  | FFH                | FFH                | FFH                |
| China        | C8                 | 00                 | FFH                | FFH                | FFH                |

| Country      | 807F26<br>(006726) | 807F27<br>(006727) | 807F28<br>(006728) | 807F29<br>(006729) | 807F2A<br>(00672A) |
|--------------|--------------------|--------------------|--------------------|--------------------|--------------------|
| Israel       | 0H                 | 50H                | 4H                 | 00H                | 12                 |
| USA          | FFH                | FFH                | FFH                | FFH                | FFH                |
| Asia         | FFH                | FFH                | FFH                | FFH                | FFH                |
| Hong Kong    | FFH                | FFH                | FFH                | FFH                | FFH                |
| South Africa | FFH                | FFH                | FFH                | FFH                | FFH                |
| Australia    | 0H                 | 38H                | 4H                 | 00H                | 12                 |
| New Zealand  | FFH                | FFH                | FFH                | FFH                | FFH                |
| Singapore    | FFH                | FFH                | FFH                | FFH                | FFH                |
| Malaysia     | FFH                | FFH                | FFH                | FFH                | FFH                |
| China        | FFH                | FFH                | FFH                | FFH                | FFH                |

| Country      | 807F2B<br>(00672B) | 807F2C<br>(00672C) | 807F2D<br>(00672D) | 807F2E<br>(00672E) | 807F2F<br>(00672F) |
|--------------|--------------------|--------------------|--------------------|--------------------|--------------------|
| Israel       | 12                 | 24                 | 24                 | FFH                | FFH                |
| USA          | FFH                | FFH                | FFH                | FFH                | FFH                |
| Asia         | FFH                | FFH                | FFH                | FFH                | FFH                |
| Hong Kong    | FFH                | FFH                | FFH                | FFH                | FFH                |
| South Africa | FFH                | FFH                | FFH                | FFH                | FFH                |
| Australia    | 12                 | 25                 | 25                 | FFH                | FFH                |
| New Zealand  | FFH                | FFH                | FFH                | FFH                | FFH                |
| Singapore    | FFH                | FFH                | FFH                | FFH                | FFH                |
| Malaysia     | FFH                | FFH                | FFH                | FFH                | FFH                |
| China        | FFH                | FFH                | FFH                | FFH                | FFH                |

| Country      | 807F30<br>(006730) | 807F31<br>(006731) | 807F32<br>(006732) | 807F33<br>(006733) | 807F34<br>(006734) |
|--------------|--------------------|--------------------|--------------------|--------------------|--------------------|
| Israel       | FFH                | FFH                | FFH                | 41H                | FFH                |
| USA          | FFH                | FFH                | FFH                | FFH                | FFH                |
| Asia         | FFH                | FFH                | FFH                | FFH                | FFH                |
| Hong Kong    | FFH                | FFH                | FFH                | FFH                | FFH                |
| South Africa | FFH                | FFH                | FFH                | FFH                | FFH                |
| Australia    | FFH                | FFH                | FFH                | 41H                | FFH                |
| New Zealand  | FFH                | FFH                | FFH                | FFH                | FFH                |
| Singapore    | FFH                | FFH                | FFH                | FFH                | FFH                |
| Malaysia     | FFH                | FFH                | FFH                | FFH                | FFH                |
| China        | FFH                | FFH                | FFH                | FFH                | FFH                |

| Country      | 807F36<br>(006736) | 807F37<br>(006737) | 807F38<br>(006738) | 807F39<br>(006739) | 807F3A<br>(00673A) |
|--------------|--------------------|--------------------|--------------------|--------------------|--------------------|
| Israel       | FFH                | FFH                | FFH                | FFH                | FFH                |
| USA          | FFH                | FFH                | FFH                | FFH                | FFH                |
| Asia         | FFH                | FFH                | FFH                | FFH                | FFH                |
| Hong Kong    | FFH                | FFH                | FFH                | FFH                | FFH                |
| South Africa | FFH                | FFH                | FFH                | FFH                | FFH                |
| Australia    | FFH                | FFH                | FFH                | FFH                | FFH                |
| New Zealand  | FFH                | FFH                | FFH                | FFH                | FFH                |
| Singapore    | FFH                | FFH                | FFH                | FFH                | FFH                |
| Malaysia     | FFH                | FFH                | FFH                | FFH                | FFH                |
| China        | FFH                | FFH                | FFH                | FFH                | FFH                |

| Country      | 807F3B<br>(00673B) | 807F3C<br>(00673C) | 807F3D<br>(00673D) | 807F3E<br>(00673E) | 807F3F<br>(00673F) |
|--------------|--------------------|--------------------|--------------------|--------------------|--------------------|
| Israel       | FFH                | FFH                | 00H                | 00H                | FFH                |
| USA          | FFH                | FFH                | 00H                | 00H                | FFH                |
| Asia         | FFH                | FFH                | 00H                | 00H                | FFH                |
| Hong Kong    | FFH                | FFH                | 00H                | 00H                | FFH                |
| South Africa | FFH                | FFH                | 00H                | 00H                | FFH                |
| Australia    | FFH                | FFH                | 00H                | 00H                | FFH                |
| New Zealand  | FFH                | FFH                | 00H                | 00H                | FFH                |
| Singapore    | FFH                | FFH                | 00H                | 00H                | FFH                |
| Malaysia     | FFH                | FFH                | 00H                | 00H                | FFH                |
| China        | FFH                | FFH                | 00H                | 00H                | FFH                |

| Country      | 807F41<br>(006741) | 807F42<br>(006742) | 807F43<br>(006743) | 807F44<br>(006744) | 807F45<br>(006745) |
|--------------|--------------------|--------------------|--------------------|--------------------|--------------------|
| Israel       | FFH                | FFH                | FFH                | FFH                | FFH                |
| USA          | FFH                | FFH                | FFH                | FFH                | FFH                |
| Asia         | FFH                | FFH                | FFH                | FFH                | FFH                |
| Hong Kong    | FFH                | FFH                | FFH                | FFH                | FFH                |
| South Africa | FFH                | FFH                | FFH                | FFH                | FFH                |
| Australia    | FFH                | FFH                | FFH                | FFH                | FFH                |
| New Zealand  | FFH                | FFH                | FFH                | FFH                | FFH                |
| Singapore    | FFH                | FFH                | FFH                | FFH                | FFH                |
| Malaysia     | FFH                | FFH                | FFH                | FFH                | FFH                |
| China        | FFH                | FFH                | FFH                | FFH                | FFH                |

| Country      | 807F46<br>(006746) | 807F47<br>(006747) | 807F48<br>(006748) | 807F49<br>(006749) | 807F4A<br>(00674A) |
|--------------|--------------------|--------------------|--------------------|--------------------|--------------------|
| Israel       | FFH                | FFH                | 00H                | 00H                | 61                 |
| USA          | FFH                | FFH                | 00H                | 00H                | 77                 |
| Asia         | FFH                | FFH                | 00H                | 00H                | 61                 |
| Hong Kong    | FFH                | FFH                | 00H                | 00H                | 61                 |
| South Africa | FFH                | FFH                | 00H                | 00H                | 61                 |
| Australia    | FFH                | FFH                | 00H                | 00H                | 255                |
| New Zealand  | FFH                | FFH                | 00H                | 00H                | 245                |
| Singapore    | FFH                | FFH                | 00H                | 00H                | 61                 |
| Malaysia     | FFH                | FFH                | 00H                | 00H                | 61                 |
| China        | FFH                | FFH                | 00H                | 00H                | 3D                 |

| Country      | 807F4B<br>(00674B) | 807F4C<br>(00674C) | 807F4D<br>(00674D) | 807F4E<br>(00674E) | 807F4F<br>(00674F) |
|--------------|--------------------|--------------------|--------------------|--------------------|--------------------|
| Israel       | 62                 | 39                 | 50                 | 46                 | 101                |
| USA          | 60                 | 41                 | 74                 | 46                 | 101                |
| Asia         | 66                 | 34                 | 50                 | 36                 | 101                |
| Hong Kong    | 66                 | 34                 | 50                 | 36                 | 101                |
| South Africa | 66                 | 34                 | 50                 | 36                 | 101                |
| Australia    | 68                 | 32                 | 70                 | 36                 | 101                |
| New Zealand  | 66                 | 34                 | 50                 | 36                 | 101                |
| Singapore    | 66                 | 34                 | 50                 | 36                 | 101                |
| Malaysia     | 66                 | 34                 | 50                 | 36                 | 101                |
| China        | 42                 | 22                 | 19                 | 24                 | 65                 |

| Country      | 807F50<br>(006750) | 807F51<br>(006751) | 807F52<br>(006752) | 807F53<br>(006753) | 807F54<br>(006754) |
|--------------|--------------------|--------------------|--------------------|--------------------|--------------------|
| Israel       | 90                 | 90                 | 17                 | 4                  | 34                 |
| USA          | 100                | 100                | 14                 | 4                  | 34                 |
| Asia         | 100                | 110                | 12                 | 4                  | 34                 |
| Hong Kong    | 100                | 110                | 12                 | 4                  | 34                 |
| South Africa | 100                | 110                | 12                 | 4                  | 34                 |
| Australia    | 100                | 110                | 14                 | 4                  | 34                 |
| New Zealand  | 100                | 110                | 17                 | 4                  | 34                 |
| Singapore    | 100                | 110                | 12                 | 4                  | 34                 |
| Malaysia     | 100                | 110                | 12                 | 4                  | 34                 |
| China        | 64                 | 6E                 | 0A                 | 04                 | 22                 |

| Country      | 807F59<br>(006759) | 807F5A<br>(00675A) | 807F5B<br>(00675B) | 807F5C<br>(00675C) | 807F5D<br>(00675D) |
|--------------|--------------------|--------------------|--------------------|--------------------|--------------------|
| Israel       | 15                 | 90                 | FFH                | 00H                | FFH                |
| USA          | 00H                | 00H                | FFH                | FFH                | FFH                |
| Asia         | 00H                | 00H                | FFH                | FFH                | FFH                |
| Hong Kong    | 00H                | 00H                | FFH                | FFH                | FFH                |
| South Africa | 00H                | 00H                | FFH                | FFH                | FFH                |
| Australia    | 00H                | 00H                | FFH                | FFH                | FFH                |
| New Zealand  | 00H                | 00H                | FFH                | FFH                | FFH                |
| Singapore    | 00H                | 00H                | FFH                | FFH                | FFH                |
| Malaysia     | 00H                | 00H                | FFH                | FFH                | FFH                |
| China        | 00H                | 00H                | FFH                | FFH                | FFH                |

| Country      | 807F5E<br>(00675E) | 807F5F<br>(00675F) | 807F65<br>(006765) | 807F66<br>(006766) | 807F72<br>(006772) |
|--------------|--------------------|--------------------|--------------------|--------------------|--------------------|
| Israel       | C0H                | 10H                | FFH                | FFH                | 16                 |
| USA          | C0H                | 10H                | FFH                | FFH                | 13                 |
| Asia         | C0H                | 10H                | FFH                | FFH                | 17                 |
| Hong Kong    | C0H                | 10H                | FFH                | FFH                | 17                 |
| South Africa | C0H                | 10H                | FFH                | FFH                | 17                 |
| Australia    | C0H                | 10H                | FFH                | FFH                | 14                 |
| New Zealand  | C0H                | 10H                | FFH                | FFH                | 17                 |
| Singapore    | C0H                | 10H                | FFH                | FFH                | 17                 |
| Malaysia     | C0H                | 10H                | FFH                | FFH                | 17                 |
| China        | C0H                | 10H                | FFH                | FFH                | 11                 |

| Country      | 807F73<br>(006773) | 807F74<br>(006774) | 807F75<br>(006775) | 807F76<br>(006776) | 807F77<br>(006777) |
|--------------|--------------------|--------------------|--------------------|--------------------|--------------------|
| Israel       | 43H                | FFH                | 00H                | 2                  | 14H                |
| USA          | 83                 | FFH                | 00H                | 1                  | 10                 |
| Asia         | 83                 | FFH                | 00H                | 1                  | 10                 |
| Hong Kong    | 83                 | FFH                | 00H                | 1                  | 10                 |
| South Africa | 83                 | FFH                | 00H 1              |                    | 10                 |
| Australia    | 83                 | FFH                | 00H 3              |                    | 6                  |
| New Zealand  | 83                 | FFH                | 00H                | 3                  | 10                 |
| Singapore    | 83                 | FFH                | 00H                | 1                  | 10                 |
| Malaysia     | 83                 | FFH                | 00H                | 1                  | 10                 |
| China        | 53                 | FFH                | 00H                | 1                  | 0A                 |

| Country      | 807F78<br>(006778) | 807F79<br>(006779) |           |    | 807F82<br>(006782) |
|--------------|--------------------|--------------------|-----------|----|--------------------|
| Israel       | 14H                | 90H                | 1H        | 25 | 00H                |
| USA          | 10                 | 90H                | 1H        | 25 | 00H                |
| Asia         | 10                 | 90H                | 1H        | 25 | 00H                |
| Hong Kong    | 10                 | 90H                | 1H        | 25 | 00H                |
| South Africa | 10                 | 90H                | 90H 1H 25 |    | 00H                |
| Australia    | 6                  | 90H                | 1H        | 25 | 00H                |
| New Zealand  | 10                 | 90H                | 1H        | 25 | 00H                |
| Singapore    | 10                 | 90H                | 1H        | 25 | 00H                |
| Malaysia     | 10                 | 90H                | 1H        | 25 | 00H                |
| China        | 0A                 | 90H                | 1H        | 19 | 00H                |

| Country      | 807FA1<br>(0067A1) | 807FA2<br>(0067A2) | 807FA3<br>(0067A3) | 807FA4<br>(0067A4) | 807FA5<br>(0067A5) |
|--------------|--------------------|--------------------|--------------------|--------------------|--------------------|
| Israel       | 02H                | 00H                | 04H                | 00H                | 10                 |
| USA          | 02H                | 00H                | 04H                | 00H                | 10                 |
| Asia         | 02H                | 00H                | 04H                | 00H                | 10                 |
| Hong Kong    | 03H                | 00H 04H            |                    | 00H                | 10                 |
| South Africa | 03H                | 00H                | 04H                | 00H                | 10                 |
| Australia    | 02H                | 00H                | 04H 00H            |                    | 10                 |
| New Zealand  | 02H                | 00H                | 04H                | 00H                | 10                 |
| Singapore    | 03H                | 00H                | 04H                | 00H                | 10                 |
| Malaysia     | 03H                | 00H                | 04H                | 00H                | 10                 |
| china        | 02H                | 00H                | 04H                | 00H                | 0A                 |

| Country      | 807FA6<br>(0067A6) | 807FA7<br>(0067A7) | 807FA8<br>(0067A8) | 807FA9<br>(0067A9) | 807FAA<br>(0067AA) |
|--------------|--------------------|--------------------|--------------------|--------------------|--------------------|
| Israel       | 01H                | 60H                | 04H                | 00H                | 10                 |
| USA          | 01H                | 60H                | 04H                | 00H                | 10                 |
| Asia         | 01H                | 60H                | 04H                | 00H                | 10                 |
| Hong Kong    | 01H                | E0H                | 04H                | 00H                | 10                 |
| South Africa | 01H                | E0H                | E0H 04H 00H        |                    | 10                 |
| Australia    | 01H                | 60H                | 04H                | 00H                | 10                 |
| New Zealand  | 01H                | 60H                | 04H                | 00H                | 10                 |
| Singapore    | 01H                | E0H                | 04H                | 00H                | 10                 |
| Malaysia     | 01H                | E0H                | 04H                | 00H                | 10                 |
| China        | 00H                | 81H                | 04H                | 00H                | 0A                 |

| Country      | 807FAB<br>(0067AB) | 807FAC<br>(0067AC) | 807FAD<br>(0067AD) | 807FAE<br>(0067AE) | 807FAF<br>(0067AF) |
|--------------|--------------------|--------------------|--------------------|--------------------|--------------------|
| Israel       | 19H                | 96H                | 22H                | FFH                | 0H                 |
| USA          | 19H                | 96H                | 22H                | FFH                | 0H                 |
| Asia         | 19H                | 96H                | 22H                | FFH                | 0H                 |
| Hong Kong    | 19H                | 96H 22H            |                    | FFH                | 0H                 |
| South Africa | 19H                | 96H                | 96H 22H FFH        |                    | 0H                 |
| Australia    | 19H                | 96H                | 22H                | FFH                | 0H                 |
| New Zealand  | 19H                | 96H                | 22H                | FFH                | 0H                 |
| Singapore    | 19H                | 96H                | 22H                | FFH                | 0H                 |
| Malaysia     | 19H                | 96H                | 22H                | FFH                | 0H                 |
| China        | 23H                | 91H                | 32H                | 24H                | 0H                 |

| Country      | 807FB1<br>(0067B1) | 807FB2<br>(0067B2) | 807FB3<br>(0067B3) | 807FB4<br>(0067B4) | 807FB5<br>(0067B5) |
|--------------|--------------------|--------------------|--------------------|--------------------|--------------------|
| Israel       | 04H                | 00H                | 10                 | 12                 | 00H                |
| USA          | 04H                | 00H                | 10                 | 9                  | 0                  |
| Asia         | 04H                | 00H                | 10                 | 5                  | 00H                |
| Hong Kong    | 04H                | 00H 10             |                    | 6                  | 0                  |
| South Africa | 04H                | 00H                | 10                 | 6                  | 0                  |
| Australia    | 04H                | 00H                | 10                 | 7                  | 2                  |
| New Zealand  | 04H                | 00H                | 10                 | 12                 | 0                  |
| Singapore    | 04H                | 00H                | 10                 | 6                  | 0                  |
| Malaysia     | 04H                | 00H                | 10                 | 6                  | 0                  |
| China        | 00H                | 0BH                | 12                 | 0B                 | 0                  |

| Country      | 807FB6<br>(0067B6) | 807FB7<br>(0067B7) | 807FB8<br>(0067B8) | 807FB9<br>(0067B9) | 807FBD<br>(0067BD) |
|--------------|--------------------|--------------------|--------------------|--------------------|--------------------|
| Israel       | 00H                | 6                  | 0                  | 0                  | 0FH                |
| USA          | 0                  | 9                  | 0                  | 0                  | 10H                |
| Asia         | 00H                | 6                  | 0                  | 0                  | 0FH                |
| Hong Kong    | 0                  | 0 6                |                    | 0                  | 0FH                |
| South Africa | 0                  | 6                  | 0                  | 0                  | 0FH                |
| Australia    | a 00H 11 2         |                    | 2                  | 0                  | 0FH                |
| New Zealand  | 00H                | 8                  | 0                  | 0                  | 0FH                |
| Singapore    | 0                  | 6                  | 0                  | 0                  | 0FH                |
| Malaysia     | 0                  | 0 6 0              |                    | 0                  | 0FH                |
| China        | 0                  | 6                  | 0                  | 0                  | 16H                |

| Country      | 807FDA<br>(0067DA) |  |   |  |
|--------------|--------------------|--|---|--|
| Israel       | 59                 |  |   |  |
| USA          | 53                 |  |   |  |
| Asia         | 47                 |  |   |  |
| Hong Kong    | 53                 |  |   |  |
| South Africa | 53                 |  |   |  |
| Australia    | 53                 |  |   |  |
| New Zealand  | 53                 |  |   |  |
| Singapore    | 53                 |  |   |  |
| Malaysia     | 53                 |  | , |  |
| China        | 2F                 |  |   |  |

### 4.4. DEDICATED TRANSMISSION PARAMETERS

Each Quick Dial Key and Speed Dial Code has four bytes of programmable parameters allocated to it. If transmissions to a particular machine often experience problems, store that terminal's fax number as a Quick Dial or Speed Dial, and adjust the parameters allocated to that number.

The programming procedure will be explained first. Then, the four bytes will be described.

## 4.4.1. Programming Procedure

- 1. Set bit 3 of System Bit Switch 04 to 1.
- 2. Either use Function 31 (for a Quick Dial number) or Function 32 (for a Speed Dial number)

**Example:** Change the Parameters in Quick Dial 10.

- 3 Function 3 1 Yes
- 4. Press Quick Dial key 10.

**Note:** When selecting Speed Dial 10 with Function 32, press 1 0 at the ten key pad.

- 5. Press Yes four times.
- 6. The settings for byte 0 are now displayed. Press a number from 0 to 7 corresponding to the bit that you wish to change.

Example: Change bit 7 to 1: Press 7

7. To scroll through the parameter bytes, either:

Select the next byte:

or

Select the previous byte: until the correct byte is displayed. Then go back to step 6.

- 8. After the setting is changed, press Yes
- 9. To finish, press Function
- 10. After finishing, reset bit 3 of System Bit Switch 04 to 0.

### 4.4.2. Parameters

The initial settings of the following parameters are all FF[H] - all the parameters are disabled.

# Byte 0 FUNCTION AND COMMENTS

#### CCITT T1 time

If the connection time to a particular terminal is longer than the NCU parameter setting , adjust this byte. The T1 time is the value stored in this byte (in hex code), multiplied by 1 second.

### Range:

1 to 127 s (01h to 7Fh)

00h or FFh - The local NCU parameter factory setting is used.

Do not program a value between 80h and FEh.

| Ву           | yte 1   |   |
|--------------|---|---|
|              | FUNCTION  | COMMENTS  |
| 0<br>to<br>3 | Tx level  Bit 3 2 1 0 Setting (dB 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0                   | If communication with a particular remote terminal often contains errors, the signal level may be inappropriate. Adjust the Tx level for communications with that terminal until the results are better.  |
| 4            | Tx level setting  0: Enabled  1: Disabled (bits 0 to 4 must all b at 1 to disable)        | <ul> <li>0: When enabling the tx level setting, change this bit to 0, then change the settings of bits 0 through 3 above.</li> <li>1: When disabling the tx level setting, change all of the bits 0 through 4 to 1.</li> </ul>  |
| 5            | Cable equalizer  Bit 6 Bit 5 Setting  0 0 None  0 1 Low  1 0 Medium  1 1 High             | Use a higher setting if there is signal loss at higher frequencies because of the length of wire between the modem and the telephone exchange when calling the number stored in this Quick/Speed Dial.  Also, try using the cable equalizer if one or more of the following symptoms occurs.  • Communication error with error codes such as 0-20, 0-23, etc.  • Modem rate fallback occurs frequently. |
| 7            | Cable equalizer setting  0: Enabled  1: Disabled (bits 5 to 7 must all b at 1 to disable) | <ul> <li>0: When enabling the cable equalizer setting, change this bit to 0, then change the settings bits 5 and 6 above.</li> <li>1: When disabling the cable equalizer setting, change all of the bits 5, 6 and 7 to 1.</li> </ul>  |

| В  | yte 2           |         |      |             |                                  |                   |   |
|----|-----------------|---------|------|-------------|----------------------------------|-------------------|---|
|    | FUNCTION        |         |      |             |                                  |                   | COMMENTS                                  |
|    |                 |         |      |             | m ra                             | te                | If training with a particular remote      |
|    | Bit             | 3       | 2    | 1           | 0                                | Setting (bps)     | terminal always takes too long, the       |
|    |                 | 0       | 0    | 0           | 0                                | Not used          | initial modem rate may be too high.       |
|    | 0 0 0 1         |         | 1    | 2,400       | Reduce the initial Tx modem rate |                   |   |
|    |                 | 0 0 1 0 |      | 0           | 4,800                            | using these bits. |   |
| 0  |                 | 0 0 1 1 |      | 1           | 7,200                            |                   |   |
| to |                 | 0       | 1    | 1 0 0 9,600 |                                  | 9,600             | <b>Note:</b> 12,000 and 14,400 bps speeds |
| 3  |                 |         |      |             | 1                                | 12,000 (reserved) | are not available with this machine.      |
|    |                 | 0       | 1    | 1           | 0                                | 14,400 (reserved) |   |
|    |                 | 1       | 1    | 1           | 1                                | Setting disabled  |   |
|    | Other settings: |         | ings | : Not used  |                                  |                   |   |
| 4  | Not used        |         |      |             | Do not change the settings.      |                   |   |
| to |                 |         |      |             |                                  |                   |   |
| 7  |                 |         |      |             |                                  |                   |   |

| Ву | yte 3  |   |   |
|----|--|---|---|
|    |  | FUNCTION  | COMMENTS  |
| 0  | Not used   |   | Do not change the settings.   |
| 1  | Not used   |   |   |
| 2  | DIS/NSF d<br>Bit 3 Bit 2<br>0 0<br>0 1<br>1 0<br>1 1 | etection method  Setting First DIS or NSF Second DIS or NSF First DIS or NSF Setting disabled | (0, 1): Use this setting if echoes on the line are interfering with the set-up protocol at the start of transmission. The machine will then wait for the second DIS or NSF before sending DCS or NSS. |
| 4  | Not used   |   | Do not change the settings.   |
| 5  | transmit mo  |   | This bit determines the capabilities that are informed to the other terminal during transmission.   |
| 6  |  | g transmission<br>)   | For example, if ECM is switched on but is not wanted when sending to a particular terminal, use the (0, 0) setting.   |
|    | 1 1  | Setting disabled  | (BR1: Do not change the settings.)  |

## Service Tables

### 4.5. SERVICE RAM ADDRESSES

## **ACAUTION**

Do not change the settings which are marked as "Not used" or "Read only."

BRO and BR1 use different RAM addresses. The addresses for BR1 are in brackets.

### 800000[H] (005100[H])- RAM Reset Level 1

Change the data at this address to 00 [H], then switch the machine off and on to reset all the system settings.

**Caution:** Before using this RAM, print the settings of all the system parameters (System Parameter List).

### 800001 (005101) to 800004[H] (005104[H]) - ROM version (Read only)

800001[H] (005101[H]) - Revision number (BCD)

800002[H] (005102[H]) - Year (BCD)

800003[H] (005103[H]) - Month (BCD)

800004[H] (005104[H]) - Day (BCD)



800006 (005106) to 800016[H] (005116[H]) - Machine's serial number (17 digits - ASCII)

**800018[H] (005118[H])** - Total program checksum (low)

**800019[H] (005119[H])** - Total program checksum (high)

80001A[H] (00511A[H]) - Boot program checksum (low)

80001B[H] (00511B[H]) - Boot program checksum (high)

80001C[H] (00511C[H]) - Main program checksum (low)

80001D[H] (00511D[H]) - Main program checksum (high)

80001E[H] (00511E[H]) - RDS program update counter (hex)

800020 (005110) to 80003F[H] (00513F[H]) - System bit switches

800040 (005140) to 80004F[H] (005104[H]) - Scanner bit switches

800050 (005150) to 80005F[H] (00515F[H]) - Printer bit switches

800060 (005160) to 80007F[H] (00517F[H]) - Communication bit switches

800080 (005180) to 80008F[H] (00518F[H]) - G3 bit switches

### SERVICE TABLES AND PROCEDURES SERVICE RAM ADDRESSES

Bits 2 and 7: Not used

#### 8000A0[H] (0051A0[H]) - User parameter switch 00 Bit 0: Do not adjust Bits 1 and 2: Scanning contrast home position Bit 2 Setting 1 0 Normal 0 1 Lighten 1 Darken Bit 3: Do not adjust Bits 4 and 5: Scanning resolution home position Bit 5 Setting 0 0 Standard 0 1 Detail 1 0 Fine Bit 6: Transmission mode home position (BRO only) 0: Memory tx, 1: Immediate tx Bit 7: Halftone home position 0: Disabled, 1: Enabled 8000A1[H] (0051A1[H]) - User parameter switch 01 Bits 0 to 6: Not used Bit 7: Settings return to home position after transmission 0: Disabled, 1: Enabled 8000A2[H] (0051A2[H]) - User parameter switch 02 Bit 0: Forwarding mark printing on forwarded messages (BRO only) 0: Disabled, 1: Enabled Bit 1: Center mark printing on received copies 0: Disabled, 1: Enabled Bit 2: Not used Bit 3: TSI included in transmitted messages 0: Disabled, 1: Enabled Bits 4 to 7: Not used 8000A3[H] (0051A3[H]) - User parameter switch 03 (Automatic report printout) Bit 0: Transmission result report (memory transmissions) (BRO only) 0: Off, 1: On Bit 1: Not used Bit 2: Memory storage report (BRO only) 0: Off, 1: On Bit 3: Polling reserve report (polling reception) 0: Off, 1: On Bit 4: Polling result report (polling reception) 0: Off, 1: On Bit 5: Transmission result report (immediate transmissions) 0: Off, 1: On Bit 6: Polling clear report 0: Off. 1: On Bit 7: TCR (Journal) 0: Off, 1: On 8000A4[H] (0051A4[H]) - User parameter switch 04 Bits 0 to 6: Not used Bit 7: Inclusion of a sample image on reports 0: Off, 1: On 8000A5[H] (0051A5[H]) - User parameter switch 05 Bit 0: Substitute reception (BRO only) 0: Off, 1: On Bit 1: Memory reception if no RTI or CSI received (BRO only)

0: Possible, 1: Impossible

### 8000A6[H] (0051A6[H]) - User parameter switch 06

Bit 0: TTI 0: Off, 1: On

Bit 1: Not used

Bit 2: Closed network for transmission 0: Off, 1: On

Bits 3 to 7: Not used

### 8000A7[H] (0051A7[H]) - User parameter switch 07

Bits 0 to 4: Not used

Bit 5: Reception mode switchover 0: Disabled, 1: Enabled

Bits 6 to 7: Not used

#### 8000A8[H] (0051A8[H]) - User parameter switch 08

Bit 0 and 1: Not used

Bits 2 and 3: Authorized reception

Bit 3 2 Setting

X 0 Disabled

0 1 Faxes from senders whose RTIs/CSIs are specified for this feature are accepted.

1 1 Faxes from senders whose RTIs/CSIs are not specified for this feature are accepted.

Bits 4 and 5: Not used

Bits 6 and 7: Forwarding (BRO only)

Bit 1 0 Setting

X 0 Disabled

Taxes from senders whose RTIs/CSIs are specified for this feature are forwarded.

1 1 Faxes from senders whose RTIs/CSIs are not specified for this feature are forwarded.

### 8000A9[H] (0051A9[H]) - User parameter switch 09

Bits 0 to 7: Not used

### 8000AA[H] (0051AA[H]) - User parameter switch 10

Bits 0 to 6: Not used

Bit 7: Halftone type 0: Error diffusion, 1: Dither

#### 8000AB[H] (0051AB[H]) - User parameter switch 11

Bits 0 to 5: Not used

Bit 6: Printout of messages received while acting as a forwarding station (BRO only)

0: Off, 1: On

Bit 7: Not used

### 8000AC[H] (0051AC[H]) - User parameter switch 12

Bits 0 and 7: Not used

### 8000AD[H] (0051AD[H]) - User parameter switch 13

Bits 0 and 1: PSTN access method from behind a PABX

Bit 1 0 Setting

0 0 PSTN

0 1 Loop start

1 0 Ground start

1 1 Flash start

Bits 2 and 6: Not used

Bit 7: Automatic cutting of paper after 24 hours of idle time 0: Disabled, 1: Enabled

## 8000AE (0051AE)- 8000AF[H] (0051AF[H])- User parameter 14 to 15

Not used

### 8000B9[H] (0051B9[H]) - User function 62 settings

Bits 0 to 3: Not used

Bit 4: RDS operation 0: Not acceptable

1: Acceptable for the limit specified by

system switch 03

Bits 5 and 6: Not used

Bit 7: Daylight saving time 0: Disabled, 1: Enabled

### 8000BA[H] (0051BA[H]) - User function 62 settings

Bit 0: Not used

Bit 1: Dialing type

0: Pulse dialing (10 pps),
1: Tone (DTMF) dialing

Bits 2 to 7: Not used

### 8000BB[H] (0051BB[H]) - PSTN access number for loop start

8000C8 (0051C2) to 8000DB[H] (0051C5[H]) - RTI (Max. 20 characters - ASCII) - Note 1 8000DC (0051D6) to 8000EF[H] (0051E9[H]) - CSI (Max. 20 characters - ASCII) 8000F0 (0051EA) to 80010F[H] (005209[H]) - TTI (Max. 32 characters - ASCII) - Note 1 800110[H] (00520A[H]) - Number of CSI characters (Hex)

**Note 1**: If the number of characters are less than the maximum (20 for RTI, 32 for TTI), add a stop code (FF[H]) after the last character.

800111 to 80011F[H] (BRO only) - Service station's fax number (Service function 13)

**80012F[H] (00520B[H])** - ID code (low - Hex) **800130[H] (00520C[H])** - ID code (high - Hex)

#### 800141 to 800147[H] (BRO only) - Last power off time (Read only)

800140[H] - Year (BCD) 800141[H] - Month (BCD) 800142[H] - Day (BCD)

800143[H] - 00: Monday, 01: Tuesday, 02: Wednesday, ......, 06: Sunday

800144[H] - Hour 800145[H] - Minute 800146[H] - Second

The following counters are listed on the System Parameter List. The names used on the report are given in brackets.

## Address High Low 800158[H] (005234[H]) Tens digit Unit digit 800159[H] (005235[H]) Thousands digit Hundreds digit 80015A[H] (005235[H]) Millions digit Ten thousands digit

**800158 to 80015A[H]** - Tx counter (TX) **(005234 to 005236[H])** 

**Note:** The following counters have the same data format as above.

**80015B to 80015D[H]** - Rx counter (RX)

(005236[H])

(005237 to 005239)

80015E to 800160[H] - Scan counter (SCN)

(00523A to 00523C)

800161 to 800163[H] - Print counter (PRT)

(00523D to 00523F)

800179 to 80017B[H] - Scanner total jam counter (DOC. JAM)

(005246 to 005248)

800188 to 80018A[H] - Printer total jam counter (COPY JAM)

(005249 to 00524A)

**800197 to 800199[H]** - Copy counter (COPY)

(00524F to 005251)

800245 to 80024C[H] - Last RDS operation (Read only)

(005283 to 005289[H])

800245[H] (005283[H]) - Year (BCD)

800246[H] (005284[H])- Month (BCD)

800247[H] (005285[H])- Day (BCD)

800248[H] (005286[H])- 00: Monday, 01: Tuesday, 02: Wednesday, ...... , 06: Sunday

800249[H] (005287[H])- Hour

80024A[H] (005288[H])- Minute

80024B[H] (005289[H])- Second

80024D[H] (00528B[H]) - Daylight saving time setting (User function 62)

**80034A (0052F9[H])** - Time after which automatic thermal paper cutting is done if the printer has been idle. (00 - FF[H])

**8003FD to 800404 [H] -** Scanner Video Processing Parameters **(005309 to 005310[H])** 

Service Tables

## SERVICE TABLES AND PROCEDURES SERVICE RAM ADDRESSES

|          |                            | Bit no.                  | 7   | 6 | 5 | 4 | 3 | 2 | 1 | 0 |  |
|----------|----------------------------|--------------------------|---|---|---|---|---|---|---|---|--|
| Mode     | Resolution                 | Address                  | The functions of each bit are described below this table. |   |   |   |   |   |   |   |  |
|          | Standard<br>(Memory tx)    | 8003FD[H]<br>(005309[H]) | 1   | 0 | 0 | 0 | 0 | 0 | 0 | 0 |  |
| Text     | Standard (Immediate tx)    | 8003FE[H]<br>(00530A[H]) | 1   | 0 | 0 | 0 | 0 | 0 | 0 | 0 |  |
| TOXE     | Detail                     | 8003FF[H]<br>(00530B[H]) | 1   | 0 | 0 | 0 | 0 | 0 | 0 | 0 |  |
|          | SSF                        | 800400[H]<br>(00530C[H]) | 1   | 0 | 0 | 0 | 0 | 0 | 0 | 0 |  |
|          | Standard<br>(Memory tx)    | 800401[H]<br>(00530D[H]) | 1   | 0 | 1 | 0 | 0 | 0 | 0 | 0 |  |
| Halftone | Standard<br>(Immediate tx) | 800402[H]<br>(00530E[H]) | 1   | 0 | 1 | 0 | 0 | 0 | 0 | 0 |  |
| Tamone   | Detail                     | 800403[H]<br>(00530F[H]) | 1   | 0 | 1 | 0 | 0 | 0 | 0 | 0 |  |
|          | SSF                        | 800404[H]<br>(005310[H]) | 1   | 0 | 1 | 0 | 0 | 0 | 0 | 0 |  |

Bit 0: Edge detection 1: On

Bit 1: Not used; do not adjust the factory setting

Bit 2: Threshold value for edge detection 0: Normal, 1: High Bit 3: Background detection threshold 0: Low, 1: High

Bit 4: Not used; do not adjust the factory setting

Bit 5: MTF algorithm 0: Low, 1: High

Bit 6: Not used; do not adjust the factory setting

Bit 7: MTF 0: Off, 1: On

**800C20 to 800D9F[H]** - Latest 64 error codes (Read only) **(0054D4 to 005593[H])** 

One error record consists of 6 bytes of data.

First error record start address - 803382[H] Second error record start address - 803388[H] Third error record start address - 80338E[H]

64th error record start address - 80349D[H]

The format is as follows:

1st byte - Minute (BCD)

2nd byte - Hour (BCD)

3rd byte - Day (BCD)

4th byte - Month (BCD)

5th byte - Error code (low) [If the error code is 1-23, 23 is stored here.]

6th byte - Error code (high) [If the error code is 1-23, 01 is stored here.]

## Service Tables

## 801426 to 801637[H] - Latest 10 error communication records (005730to 005838[H])

One error communication record consists of 53 bytes. The format is as follows:

1st byte - Header

Bit 0: Communication result 0: OK, 1: NG
Bit 1: Document jam 1: Occurred

Bits 2 - 3: Not used

Bit 4: Technical data printout instead of personal codes 0: No, 1: Yes

Bit 5: Type of technical data 0: Rx level, 1: Measure of error rate

Bit 6: Error report 0: Not printed, 1: Printed Bit 7: Data validity 0: Not valid, 1: Valid

2nd to 5th bytes - Date and time when the communication started

2nd byte - Month (BCD) 3rd byte - Day (BCD) 4th byte - Hour (BCD) 5th byte - Minute (BCD)

6th and 7th bytes - Communication time

6th byte - Minutes (BCD) 7th byte - Seconds (BCD)

8th byte - Number of pages transmitted or received (Hex)

9th and 10th bytes - Personal code or number of total/burst error lines If bit 4 of the 1st byte is 0:

9th byte - Personal code (low - BCD) 10th byte - Personal code (high - BCD)

If bit 4 of the 1st byte is 1:

9th byte - Number of total error lines (Hex) 10th byte - Number of burst error lines (Hex)

11th byte - File number (low - Hex) 12th byte - File number (high - Hex)

13th and 14th bytes - Rx level or measure of error rate If bit 5 of the 1st byte is 0:

13th byte - Rx

13th byte - Rx level (low - Hex) 14th byte - Rx level (high - Hex)

If bit 4 of the 1st byte is 1:

13th byte - Measure of error rate (low - Hex) 14th byte - Measure of error rate (high - Hex)

15th byte - Final modem rate Bits 0 to 2: Final modem speed

$$\begin{pmatrix}
Bit \ 0 \\
Bit \ 1 \\
Bit \ 2
\end{pmatrix} = \begin{pmatrix}
1 \\
0 \\
0
\end{pmatrix} : 2.4k \begin{pmatrix}
0 \\
1 \\
0
\end{pmatrix} : 4.8k \begin{pmatrix}
1 \\
1 \\
0
\end{pmatrix} : 7.2k \begin{pmatrix}
0 \\
0 \\
1
\end{pmatrix} : 9.6k \begin{pmatrix}
1 \\
0 \\
1
\end{pmatrix} : 12.0k \begin{pmatrix}
0 \\
1 \\
1
\end{pmatrix} : 14.4k$$

Bit 3: Not used

Bits 4 to 6: Final modem type

$$\begin{pmatrix}
Bit 4 \\
Bit 5 \\
Bit 6
\end{pmatrix} = \begin{pmatrix}
1 \\
0 \\
0
\end{pmatrix} : V.27 ter \begin{pmatrix}
0 \\
1 \\
0
\end{pmatrix} : V.29 \begin{pmatrix}
1 \\
1 \\
0
\end{pmatrix} : V.33$$

Bit 7: Not used

## SERVICE TABLES AND PROCEDURES SERVICE RAM ADDRESSES

16th byte to 35th byte - Remote terminal's ID (RTI, TSI or CSI) (ASCII)

36th byte - Communication mode #1

Bits 0 - 1: Resolution used

$$\begin{pmatrix} Bit \ 0 \\ Bit \ 1 \end{pmatrix} = \begin{pmatrix} 1 \\ 0 \end{pmatrix}$$
: Standard,  $\begin{pmatrix} 0 \\ 1 \end{pmatrix}$ : Detail,  $\begin{pmatrix} 1 \\ 1 \end{pmatrix}$ : Fine

Bit 2: Not used

Bit 3: ECM

0: Off, 1: On

Bits 4 to 7: Communication mode used

$$\begin{pmatrix} Bit \ 4 \\ Bit \ 5 \\ Bit \ 6 \\ Bit \ 7 \end{pmatrix} = \begin{pmatrix} 0 \\ 0 \\ 0 \\ 0 \end{pmatrix} : Normal \begin{pmatrix} 1 \\ 0 \\ 0 \\ 0 \end{pmatrix} : Not \ used \begin{pmatrix} 0 \\ 1 \\ 0 \\ 0 \end{pmatrix} : Polling \begin{pmatrix} 1 \\ 1 \\ 0 \\ 0 \end{pmatrix} : Transference for the property of the$$

$$\begin{pmatrix}
Bit 4 \\
Bit 5 \\
Bit 6 \\
Bit 7
\end{pmatrix} = \begin{pmatrix}
0 \\
0 \\
1 \\
0
\end{pmatrix} : Forwarding \begin{pmatrix}
1 \\
0 \\
1 \\
0
\end{pmatrix} : Not used$$

37th byte - Communication mode #2

Bit 0: Tx or Rx 0: Tx, 1: Rx

Bit 1: Reduction in Tx 0: Not reduced, 1: Reduced

Bit 2: Not used

Bit 3: Send later transmission 0: Not used, 1: Used Bit 4: Transmission from 0: ADF, 1: Memory

Bits 5 to 7: Not used

38th byte - Number of errors duing communication (Hex)

39th to 41st byte - 1st error code and page number where the error occurred

39th byte - Page number where the error occurred (Hex)

40th byte - Error code (low - BCD)

41st byte - Error code (high - BCD)

42th to 44th byte - 2nd error code and page number where the error occurred 45th to 47th byte - 3rd error code and page number where the error occurred

48th to 50th byte - 4th error code and page number where the error occurred

51tst to 53rd byte - 5th error code and page number where the error occurred

## 5. REPLACEMENT AND ADJUSTMENT

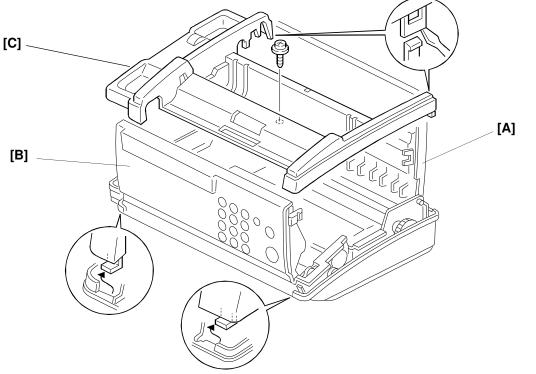
## **∴**CAUTION

Before starting disassembly, be sure to print all message files in the SAF memory (BRO only). Then, turn off the main switch and disconnect the power cord for safety.

**Lithium Battery:** The danger of explosion exists if a battery of this type is incorrectly replaced. Replace only with the same or an equivalent type recommended by the manufacturer. Discard used batteries in accordance with the manufacturer's instructions.

### **5.1. EXTERIOR**

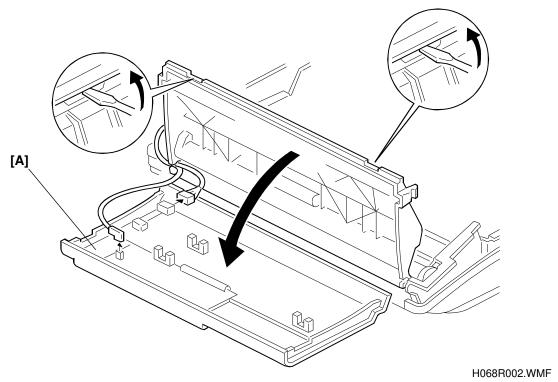
## **5.1.1. Upper Cover [C]**



H068R001.WMF

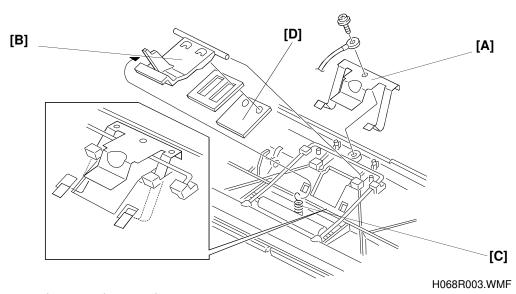
First, open the printer cover [A] and the operation panel ass'y [B]. Then, take out the paper. [C]: Upper cover (1 screw, 4 hooks)

## 5.1.2. Operation Panel Assembly [A]



[A]: Operation Panel Cover (1 connector, 1 grounding connector)

## 5.1.3. Separation Pad [D]



First, remove the operation panel cover.

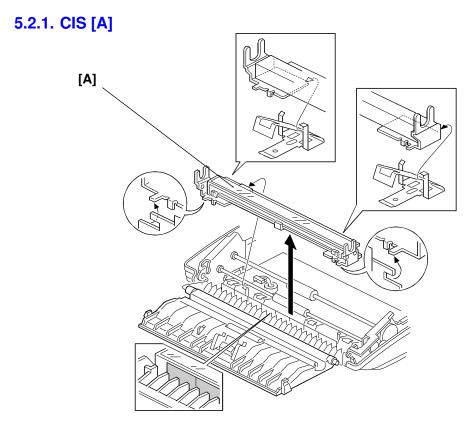
[A]: Spring Plate (1 grounding wire)

[B]: Separaton Pad Ass'y (1 spring [C])

[D]: Separation Pad

NOTE: Make sure that the spring plate is installed correctly as shown above.

## **5.2. SCANNER**



H068R004.WMF

First, remove the upper cover and the scanner roller.

[A]: CIS (2 tabs, 1 connector)

After installing the CIS, the shading adjustment should be done using service function no. 10 (see section 4.1.15).

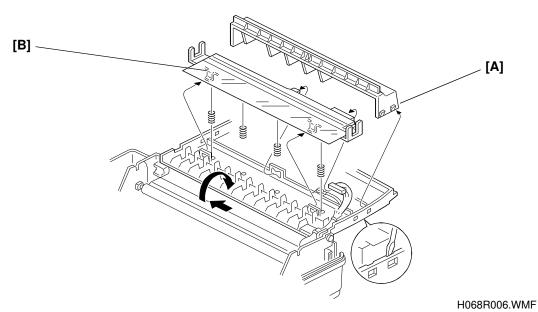
### NOTE:

- 1. Make sure the spring plate guides [B] are arranged as shown.
- 2. Do not touch the glass surface of the CIS with bare hands.

Replacement Adjustment

## **5.3. PRINTER**

## 5.3.1. Thermal Head Assembly [B]

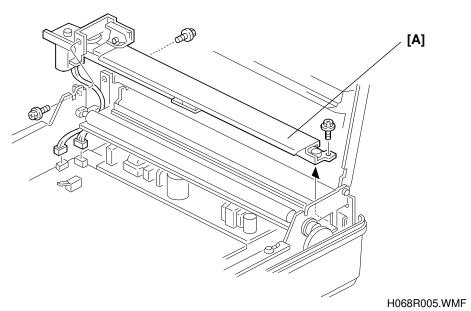


First, open the printer cover.

[A]: Decurler (4 tabs)

[B]: Thermal Head (2 hooks, 1 tab)

## 5.3.2. Cutter Assembly [A]

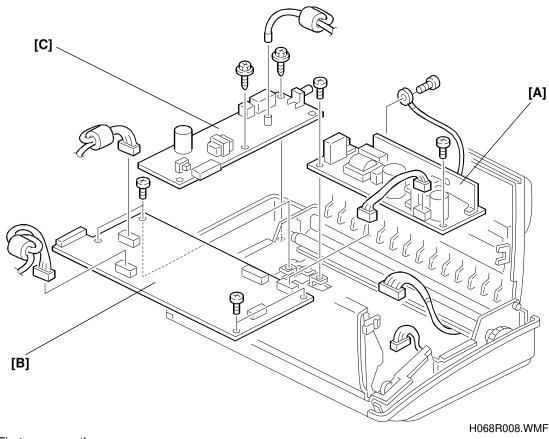


First, remove the upper cover.

[A]: Cutter Ass'y (3 screws, 2 connectors)

## 5.4. PCBs

## 5.4.1. PSU, FCU and NCU



First, remove the upper cover.

[A]: PSU (2 screws, 2 connectors, 1 grounding wire)

[B]: FCU (8 connectors, 4 screws)

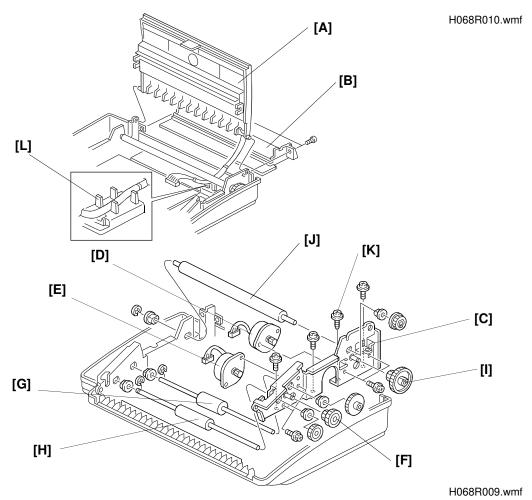
[C]: NCU (2 screws, 1 connector, 1 grounding wire)

#### NOTE:

The FCU and NCU are attached by the same connector.

Replacement Adjustment

### **5.5. ROLLERS AND MOTORS**



First, remove the upper cover, scanner roller, CIS, and the cutter ass'y.

- [A]: Rear Cover (2 screws)
- [B]: Printer Cover (1 connector)
- [C]: Right side plate (4 screws)
- [D]: Rx Motor (2 screws, 1 connector)
- [E]: Tx Motor (2 screws, 1 connector)
- [F]: Idle Gear
- [G]: Feed Roller (1 gear, 2 bushings, 1 E-ring)
- [H]: R1 Roller (1 gear, 2 bushings, 1 E-ring)
- [I]: Idle Gear
- [J]: Platen Roller (1 gear, 2 bushings, 1 E-ring)

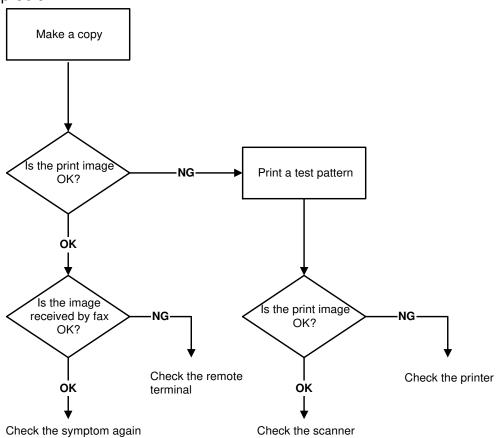
#### NOTE:

- 1. When installing the right side plate, the screw [K] should be a tapping screw.
- 2. When installing the printer cover, the harness of the thermal head should be routed between tabs [L]. Otherwise, the machine may not work correctly.

## 6. TROUBLESHOOTING

### 6.1. COPY QUALITY TROUBLESHOOTING

If there is a copy quality problepm that cannot be solved easily, try using the following troubleshooting procedures, while referring to the point-to-point diagram. The procedures may not be exhaustive, but they may help you to find the problem.



H516T514.wmf

First, distinguish whether the problem is caused by the remote terminal or by your machine. If the problem is caused by your machine, distinguish whether

it is due to a scanner problem or a printer problem.

## 6.1.1. Blank Copies

### **Possible Cause (Printer):**

- The harness conneted to the FCU is out of position.
- The thermal head or the platen roller is not in the correct position.
- The thermal head is defective.
- The FCU is defective.

#### Action:

- 1. Check the connection between the FCU (CN13) and the thermal head.
- 2. Check if the thermal head and the platen roller are in the correct position.
- 3. Replace the thermal head.
- 4. Replace the FCU.

## 6.1.2. Black Copies

### **Possible Cause (Scanner)**

- The harness connecetd to the FCU is out of position.
- The contact image sensor is defective.

### Action:

- Check the connection between the FCU (CN6) and the contact image sensor.
- 2. Replace the contact image sensor.

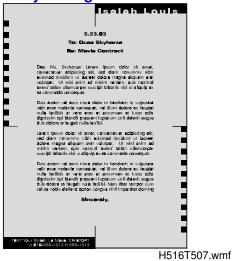
### **Possible Cause (Printer)**

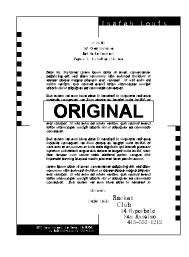
- The thermal head is defective.
- The FCU is defective.

### Action:

- 1. Replace the thermal head.
- 2. Replace the FCU.

6.1.3. Dirty Background





H516T512.wmf

## **Possible Cause (Scanner)**

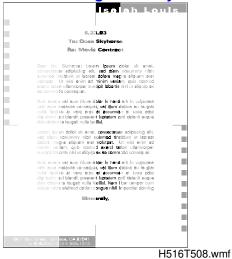
• Scanner shading correction error or wrong threshold.

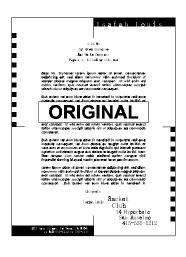
### Action:

- 1. Clean the exposure glass of the image sensor.
- 2. Adjust the scanner contrast threshold settings using Function 10-2. (See section 4.1.15.)

i rouble- snooting

## 6.1.4. Uneven Image Density





H516T512.wmf

## **Possible Cause (Scanner)**

- Dirty exposure glass
- The contact image sensor is broken.

#### **Action**

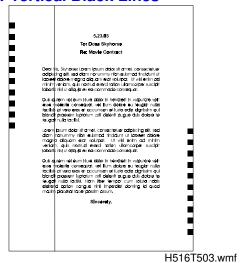
- 1. Clean the exposure glass of the image sensor.
- 2. Replace the image sensor.

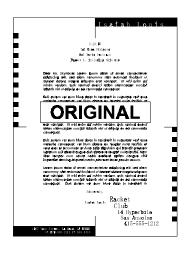
## **Possible Cause (Printer)**

- The thermal head or the platen roller is not in the correct position.
- The thermal head is defective.

- 1. Check if the thermal head and the platen roller are in the correct position.
- 2. Replace the thermal head.

### 6.1.5. Vertical Black Lines





H516T512.wmf

## **Possible Cause (Scanner)**

- Defective contact image sensor element(s).
- Dirt or dust on the exposure glass.

## **Action:**

- 1. Clean the exposure glass.
- 2. Replace the contact image sensor.



## **Possible Cause (Printer)**

- The thermal head is defective.
- The paper in the machine is scratched.

### **Action:**

- 1. Replace the thermal head.
- 2. Check the paper path if paper is damaged.

Frouble- shooting

### 6.1.6. Horizontal Black Lines





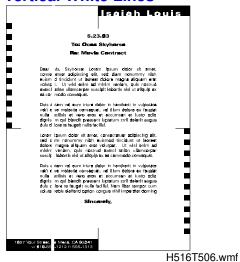
H516T510.wmf H516T511.wmf

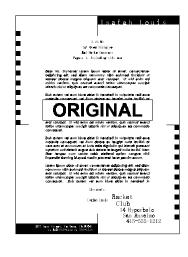
# **Possible Cause (Printer)**

- The thermal head is defective.
- The FCU is defective.

- 1. Check the connection between the FCU (CN13) and the thermal head.
- 2. Replace the thermal head.
- 3. Replace the FCU.

## 6.1.7. Vertical White Lines





H516T512.wmf

## **Possible Cause (Scanner)**

• Defective image sensor element(s).

#### Action:

• Replace the image sensor.

# **Possible Cause (Printer)**

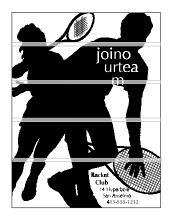
- The thermal head is defective.
- The FCU is defective.

### **Action:**

- 1. Replace the thermal head.
- 2. Replace the FCU.

rouble- snooting

### 6.1.8. Horizontal White Lines





H516T509.wmf

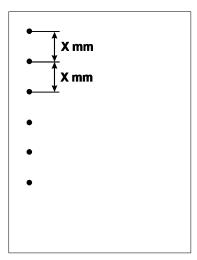
H516T511.wmf

# **Possible Cause (Printer)**

- The thermal head is defective.
- The FCU is defective.

- 1. Check the connection between the FCU (CN13) and the thermal head.
- 2. Replace the thermal head.
- 3. Replace the FCU.

## 6.1.9. Black Dots/Spots



H516T502.wmf

## **Possible Cause (Scanner)**

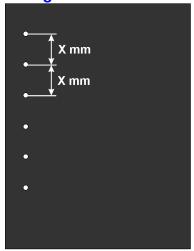
- Dust on the exposure glass.
- Scanner shading correction error or wrong threshold.
- The FCU is defective.

### Action:

- 1. Clean the exposure glass of the image sensor.
- 2. Adjust the scanner contrast threshold settings using Function 10-2. (See section 4.1.15.)
- 3. Replace the FCU.

l rouble- shooting

## 6.1.10. White Spots in Black Image Areas



H516T501.wmf

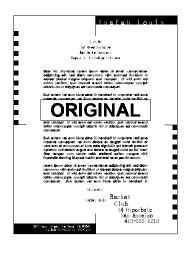
## **Possible Cause (Scanner)**

- Dust on the exposure glass.
- Scanner shading correction error or wrong threshold.
- The FCU is defective.

- 1. Clean the exposure glass of the image sensor.
- 2. Adjust the scanner contrast threshold settings using Function 10-2. (See section 4.1.15)
- 3. Replace the FCU.

## 6.1.11. Faint Copies





H516T512.wmf

## **Possible Causes (Scanner)**

- · Dirty exposure glass
- Wrong scan threshold
- · Contact image sensor (LED, sensor element) defect

## **Action:**

- 1. Clean the exposure glass.
- 2. Adjust the scan threshold settings using Function 10-2. (See section 4.1.15)
- 3. Replace the image sensor.

## **Possible Causes (Printer)**

• The thermal head or the platen roller is not in the correct position.

#### Action:

1. Check if the thermal head and the platen roller is in the correct position.

ouble- shooting

### 6.1.12. Misaligned Output (Data shifted to the right or left)

### **Possible Cause (Scanner)**

Incorrect setting of the document guide.

#### Action:

Align the document guides to each side of the document.

### **Possible Cause (Printer)**

Incorrect setting of the printing paper.

#### Action:

Re-install the paper roll.

### 6.2. MECHANICAL PROBLEMS

#### 6.2.1. ADF/Scanner

#### 1. Non Feed

#### **Possible Cause:**

- An incorrect type or size of document is used.
- The operation panel is not properly closed.
- The ADF and feed rollers are dirty or worn out.
- Incorrect positioning of the separation pad, or the pad is missing.
- The Tx motor is defective.

- 1. Check that a correct type of document is being used.
- Check that the operation panel is securely closed.
- 3. If the problem still remains, do the following.
  - Clean the ADF and feed rollers with a soft cloth and water, and replace them if they are damaged.
  - Check the spring of the separation pad and replace it if it is damaged.
  - Check the connection between the FCU (CN4) and the Tx motor.
  - Replace the Tx motor.

#### 2. Jam

#### **Possible Cause:**

- An incorrect type or size of document is used.
- The document is too long.
- The scanner rollers (ADF, feed, R1, and scanner rollers) are dirty.
- Obstruction in the document paper path.
- The scan line sensor is defective.
- Defective tx motor

#### Action:

- 1. Check that a correct type of document is being used, and that the document length is within the maximum setting.
- 2. Check for obstructions in the paper path.
- 3. If the problem still remains, do the following.
- Clean the rollers with a soft cloth and water, and replace them if they are damaged.
- Check that the scan line sensor is working correctly.
- Replace the Tx motor.

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#### 3. Skew

#### **Possible Cause:**

- An incorrect type or size of document is used.
- The document guide is not properly set.
- The operation panel is not properly closed.
- The scanner rollers (ADF, feed, R1, and scanner rollers) are dirty.
- Obstruction in the document paper path.
- The separation pad is out of position.

#### Action:

- 1. Check that a correct type of document is being used.
- 2. Check that the operation panel is securely closed and also check that the document guide is properly set.
- 3. Check for obstructions in the paper path.
- 4. If the problem still remains, do the following.
  - Check that the separation pad is properly set. Replace it if it is damaged.
  - Clean the rollers with a soft cloth and water, and replace them if they are damaged.

#### 4. Multi-feed

- Check the spring of separation pad and replace it if it is damaged.
- Clean or replace the separation pad.

#### **6.2.2. Printer**

#### 1. Non-feed

#### **Possible Cause:**

- A non-recommended type of paper is being used.
- The platen roller and/or the thermal head is/are not properly set.
- The Rx motor is defective.
- The cutter jam is defective.

#### Action:

- 1. Check that a correct type of paper is being used.
- 2. Check that the platen roller is properly installed. Clean or replace if necessary.
- 3. Check the thermal head spring and its mechanism. Re-install or replace if necessary.
- 4. Check that the cutter jam sensor is correctly working.
- 5. If the problem still remains, do the following.
  - Check the connections between the FCU (CN5) and the Rx motor.
  - Check the connections between the FCU (CN10) and the cutter jam sensor.
  - Replace the Rx motor.

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### 2. Paper Jam - Inside Printer

#### **Possible Cause:**

- A non-recommended type of paper is being used.
- The cutter ass'y and/or thermal head is not properly set.
- The platen roller is dirty.
- The cutter jam sensor is defective.
- Obstruction in the paper path.
- The Rx motor is defective.

- 1. Check if a correct type of paper is being used, and check that the cutter ass'y and/or thermal head are correctly set.
- 2. Check for obstructions in the paper path.
- 3. Check the platen roller. Clean or replace if necessary.
- 4. Check that the printer jam sensor is working properly.
- 5. If the problem still remains, do the following.
  - Check the connections between the FCU (CN5) and the Rx motor.
  - Replace the Rx motor.
  - Check the FCU output of power and drive signals to the Rx motor (CN5-5, 6). If signals are not output, replace the FCU.
  - Check the drive mechanism. Check that all the gears are properly installed.

#### 3. Skew

### **Possible Cause:**

- A non-recommended type of paper is being used.
- Incorrect positioning of the platen roller and/or thermal head.
- The platen roller is damaged.
- Obstruction in the paper path.
- Malfunction in the paper feed mechanism.

## **Action:**

- 1. Check if a correct type of paper is being used.
- 2. Re-install the paper roll.
- 3. Check that the platen roller and thermal head ass'y are correctly set.
- 4. Clean or replace the platen roller if necessary.
- 5. Check for obstructions in the paper path.
- 6. Check the paper feed mechanism and clean or replace the rollers if necessary.

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## **6.3. ERROR CODES**

If an error code occurs, retry the communication. If the same problem occurs, try to fix the problem as suggested below. Note that error codes 4-00, 01, 02, and 10 only appear in the error code display and on the service report.

| Code | Meaning   | Suggested Cause/Action   |
|------|---|--|
| 0-00 | DIS/NSF not detected<br>within 40 s of Start being<br>pressed | Check the line connection. Check the NCU - FCU connectors. The machine at the other end may be incompatible. Replace the NCU or FCU. Check for DIS/NSF with an oscilloscope. If the rx signal is weak, there may be a bad line.  |
| 0-01 | DCN received unexpectedly                                     | The other party is out of paper or has a jammed printer. The other party pressed Stop during communication.  |
| 0-03 | Incompatible modem at the other end                           | The other terminal is incompatible.  |
| 0-04 | CFR or FTT not received after modem training                  | Check the line connection. Check the NCU - FCU connectors. Try changing the tx level and/or cable equalizer settings. Replace the FCU or NCU. The other terminal may be faulty; try sending to another machine. If the rx signal is weak or defective, there may be a bad line. Cross reference Tx level - NCU Parameter 01 (PSTN), RAM BRO; 807FB7, BR1; 0067B7 (PABX) Cable equalizer - G3 Switch 07 (PSTN), G3 Switch 08 (PABX) Dedicated Tx parameters - Section 4-4 |
| 0-05 | Unsuccessful after modem training at 2400 bps                 | Check the line connection. Check the NCU - FCU connectors. Try adjusting the tx level and/or cable equalizer. Replace the FCU or NCU. Check for line problems. Cross reference See error code 0-04.  |
| 0-06 | The other terminal did not reply to DCS                       | Check the line connection. Check the FCU - NCU connectors. Try adjusting the tx level and/or cable equalizer settings. Replace the NCU or FCU. The other end may be defective or incompatible; try sending to another machine. Check for line problems. Cross reference See error code 0-04.   |

| Code | Meaning  | Suggested Cause/Action   |
|------|--|--|
| 0-07 | No post-message response from the other end after a page was sent                        | Check the line connection. Check the FCU - NCU connectors. Replace the NCU or FCU. The other end may have jammed or run out of paper. The other end user may have disconnected the call. Check for a bad line. The other end may be defective; try sending to another machine.   |
| 0-08 | The other end sent RTN or PIN after receiving a page, because there were too many errors | Check the line connection. Check the FCU - NCU connectors. Replace the NCU or FCU. The other end may have jammed, or run out of paper or memory space. Try adjusting the tx level and/or cable equalizer settings. The other end may have a defective modem/NCU/FCU; try sending to another machine. Check for line problems and noise. Cross reference Tx level - NCU Parameter 01 (PSTN), RAM BRO; 807FB7, BR1; 0067B7 (PABX) Cable equalizer - G3 Switch 07 (PSTN), G3 Switch 08 (PABX) Dedicated Tx parameters - Section 4-4 |
| 0-14 | Non-standard post<br>message response code<br>received                                   | Check the FCU - NCU connectors. Incompatible or defective remote terminal; try sending to another machine. Noisy line: resend. Try adjusting the tx level and/or cable equalizer settings. Replace the NCU or FCU. Cross reference See error code 0-08.  |
| 0-17 | Communication was interrupted by pressing the Stop key.                                  | If the Stop key was not pressed and this error keeps occurring, replace the operation panel or OPU.  |
| 0-20 | Facsimile data not received within 6 s of retraining                                     | Check the line connection. Check the FCU - NCU connectors. Replace the NCU or FCU. Check for line problems. Try calling another fax machine. Try adjusting the reconstruction time for the first line and/or rx cable equalizer setting. Cross reference Reconstruction time - G3 Switch 0A, bit 6 Rx cable equalizer - G3 Switch 07 (PSTN), G3 Switch 08 (PABX)   |

| Code | Meaning   | Suggested Cause/Action   |
|------|---|--|
| 0-21 | EOL signal (end-of-line)<br>from the other end not<br>received within 5 s of the<br>previous EOL signal             | Check the connections between the FCU, NCU, & line. Check for line noise or other line problems. Replace the NCU or FCU. The remote machine may be defective or may have disconnected. Cross reference Maximum interval between EOLs and ECM frames - G3 Bit Switch 0A, bit 4  |
| 0-22 | The signal from the other end was interrupted for more than the acceptable modem carrier drop time (default: 0.2 s) | Check the line connection. Check the FCU - NCU connectors. Replace the NCU or FCU. Defective remote terminal. Check for line noise or other line problems. Try adjusting the acceptable modem carrier drop time. Cross reference Acceptable modem carrier drop time - G3 Switch 0A, bits 0 and 1   |
| 0-23 | Too many errors during reception  | Check the line connection. Check the FCU - NCU connectors. Replace the NCU or FCU. Defective remote terminal. Check for line noise or other line problems. Try asking the other end to adjust their tx level. Try adjusting the rx cable equalizer setting and/or rx error criteria. Cross reference Rx cable equalizer - G3 Switch 07 (PSTN), G3 Switch 08 (PABX) Rx error criteria - Communication Switch 02, bits 0 and 1 |
| 0-24 | Printer failure occurred while the memory was full during non-ECM reception; negative response returned             | There is no memory space available, or substitute reception is disabled.  Try asking the user to add optional extra memory.  |
| 0-30 | The other terminal did<br>not reply to NSS(A) in AI<br>short protocol mode  | Check the line connection. Check the FCU - NCU connectors. Try adjusting the tx level and/or cable equalizer settings. The other terminal may not be compatible. Cross reference Dedicated tx parameters - Section 4-4   |
| 0-52 | Polarity changed during communication   | Check the line connection. Retry communication.  |
| 1-00 | Document jam  | Incorrectly inserted document or unsuitable document type. Check the ADF drive components and sensors. Cross reference ADF mechanical problems - Section 6-2-1   |

| Code | Meaning   | Suggested Cause/Action  |
|------|---|---|
| 1-01 | Document length                                   | Try changing the maximum acceptable document                      |
|      | exceeded the maximum                              | length.   |
|      |   | Divide the document into smaller pieces.                          |
|      |   | Check the ADF drive components and sensors.                       |
|      |   | Cross reference   |
|      |   | Max. document length - Scanner switch 00, bits 2                  |
|      |   | and 3   |
|      |   | ADF mechanical problems - Section 6-2-1                           |
| 1-17 | Document jam in the                               | Clear any debris from the sensor actuator.                        |
|      | feed-out area                                     | Check the ADF drive components and sensors.                       |
|      |   | Cross reference   |
| 1-20 | Danay did not you by the                          | ADF mechanical problems - Section 6-2-1                           |
| 1-20 | Paper did not reach the cutter exit at the end of | Remove the paper. Check the printer drive components and sensors. |
|      | printing  | Cross reference   |
|      | printing  | Printer mechanical problems - Section 6-2-2                       |
| 1-21 | Paper present at the                              | Remove the paper.   |
|      | cutter exit after printing                        | Check the printer drive components and sensors.                   |
|      |   | Cross reference   |
|      |   | Printer mechanical problems - Section 6-2-2                       |
| 1-23 | Paper jam in the cutting                          | Clear any debris from the sensor and the paper path.              |
|      | area  | Clean the printer jam sensor.                                     |
|      |   | Check the cutter mechanism.                                       |
|      |   | Check the connections from the FCU to the cutter                  |
|      |   | motor and cutter sensor.  |
|      |   | Replace the cutter motor, cutter, or FCU.                         |
| 1-71 | The cover was opened                              | Close the cover or install the new paper.                         |
|      | or the paper ran out during printing              |   |
| 2-10 | The modem cannot enter                            | Panlaga the ECII  |
| 2-10 | tx mode   | Replace the FCU.  |
| 2-11 | Only one V.21                                     | Change the FCU.   |
|      | connection flag was                               | Sharigo the Foot  |
|      | received  |   |
| 2-12 | Modem clock irregularity                          | Replace the FCU.  |
| 2-20 | Abnormal  | Replace the FCU.  |
|      | coding/decoding (cpu not                          | •   |
|      | ready)  |   |
| 2-40 | Thermal head short                                | Check the FCU - thermal head connectors.                          |
|      |   | Replace the thermal head.   |
|      |   | Replace the FCU.  |
| 2-50 | The machine reset itself                          | Replace the FCU.  |
| 4-01 | Line current was cut                              | Check the line connector.   |
|      |   | Check the connection between FCU and NCU.                         |
|      |   | Check for line problems.  |
| 4.00 | The other and other                               | Replace the FCU or the NCU.                                       |
| 4-02 | The other end cut the                             | Split the page into smaller pieces, or ask the other              |
|      | received page as it was longer than the maximum   | end to change their maximum receive length setting, then resend.  |
|      | limit.  | uicii ieseliu.  |
| L    | mint  |   |

| Code | Meaning  | Suggested Cause/Action  |
|------|--|---|
| 4-10 | Communication failed<br>because of ID Code<br>mismatch (Closed<br>Network) or Tel. No./CSI         | Get the ID Codes the same and/or the CSIs programmed correctly, then resend. The machine at the other end may be defective.   |
|      | mismatch (Protection against Wrong Connections)  |   |
| 5-00 | Data reconstruction not possible   | Replace the FCU.  |
| 5-10 | DCR timer expired  | Replace the FCU.  |
| 5-20 | Storage impossible because of a lack of  | Temporary memory shortage.  |
| E 01 | Memory everflow  | Test the SAF memory.  Replace the FCU.  |
| 5-21 | Memory overflow  Mode table overflow after   | •   |
| 5-22 | the second page of a scanned document  | Wait for the messages which are currently in the memory to be sent or delete some files from memory.  |
| 5-23 | Print data error when printing a substitute rx   | Test the SAF memory. Ask the other end to resend the message. Replace the FCU.  |
| 5-24 | Memory overflow after<br>the second page of a<br>scanned document                                  | Try using a lower resolution setting.  Wait for the messages which are currently in the memory to be sent or delete some files from memory.   |
| 5-25 | SAF file access error  | Replace the FCU.  |
| 5-30 | Mode table for the first page to be printed was not effective                                      | Replace the FCU.  |
| 6-01 | G3 ECM - no V.21 signal was received   | Try adjusting the rx cable equalizer. Replace the FCU or NCU.   |
| 6-02 | G3 ECM - EOR was received  |   |
| 6-04 | G3 ECM - RTC not detected  | Check the line connection.  Check connections from the NCU to the FCU.  Check for a bad line or defective remote terminal.  Replace the FCU or NCU.   |
| 6-05 | G3 ECM - facsimile data<br>frame not received within<br>18 s of CFR, but there<br>was no line fail | Check the line connection. Check connections from the NCU to the FCU. Check for a bad line or defective remote terminal. Replace the FCU,or NCU. Try adjusting the rx cable equalizer Cross reference Rx cable equalizer - G3 Switch 07 (PSTN), G3 Switch 08 (PABX) |
| 6-06 | G3 ECM -   | Defective FCU.  |
| 6-08 | coding/decoding error G3 ECM - PIP/PIN received in reply to PPS.NULL                               | The other terminal may be defective.  The other end pressed Stop during communication.  The other terminal may be defective.  |

| Code | Meaning  | Suggested Cause/Action  |
|------|--|---|
| 6-09 | G3 ECM - ERR received  | Check for a noisy line. Adjust the tx levels of the communicating machines. See code 6-05.  |
| 6-10 | G3 ECM - error frames<br>still received at the other<br>end after all<br>communication attempts<br>at 2400 bps | Check for line noise.  Adjust the tx level (use NCU parameter 01 or the dedicated tx parameter for that address).  Check the line connection.  Defective remote terminal. |
| 6-11 | G3 ECM - printing impossible because of a missing first line in the MMR coding                                 | Check for problems in the printer mechanism.  |
| 6-21 | V.21 flag detected during high speed modem communication   | The other terminal may be defective or incompatible.  |
| 6-39 | V.21 signal not stopped within 6 s   | Replace the FCU.  |

## **6.4. ELECTRICAL COMPONENT DEFECTS**

## 6.4.1. Defective Sensor Table

| Sensor                      | Symptoms if Defective                     |
|-----------------------------|---|
| Document sensor             | "CLEAR ORIGINAL" or "DIAL FAX NO." is     |
|                             | displayed at power-up.                    |
|                             | "SET DOC. OR DIAL NO." is still displayed |
|                             | after a document is placed in the feeder. |
| Scan line sensor            | "CLEAR ORIGINAL" is displayed at power-   |
|                             | up.                                       |
|                             | "CLEAR ORIGINAL" is displayed soon after  |
|                             | the start of copying.                     |
| Cover open/Paper end sensor | "REPLACE PAPER" and "CLOSE COVER"         |
| -                           | are displayed at power-up.                |

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