



# FlexRelease CX

## Operating Instructions iOS Application

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  - 3 Upload of a Print Job
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**Introduction**

This manual contains detailed instructions and notes on the operation and use of this product. For your safety and benefit, read this manual carefully before using the product. Keep this manual in a handy place for quick reference.

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# Guides for This Solution

The following manuals (PDF/HTML) are available for FlexRelease CX.

## **FlexRelease CX Start Guide <Preparation for Utilizing the Service>**

This guide is intended for administrators. It describes preparations required for utilizing the service.

## **FlexRelease CX Service Quick Guide <System Overview>**

This guide is intended for administrators and end users. It describes the overview of the FlexRelease CX system.

## **FlexRelease CX Operating Instructions <Port Monitor>**

This guide is intended for administrators and end users. It describes how to install/uninstall the port monitor for FlexRelease CX to/from a client PC, how to register/delete the port for FlexRelease CX, and how to send a print job using a printer driver.

## **FlexRelease CX Operating Instructions <iOS Application> (this guide)**

This guide is intended for end users. It describes how to upload/manage print jobs using the iOS application for FlexRelease CX on iPhone/iPad.

## **FlexRelease CX Operating Instructions <User's Guide for FlexRelease CX Server>\***

This guide is intended for end users. It describes how to upload/manage print jobs using FlexRelease CX Server.

## **FlexRelease CX Operating Instructions <Administrator's Guide for FlexRelease CX Server>\***

This guide is intended for administrators. It describes how to manage the storage period of print jobs stored in the server of FlexRelease CX and the device information registered in the FlexRelease CX system using the FlexRelease CX Server.

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## **FlexRelease CX Operating Instructions <Quick Start Guide for FlexRelease CX Embedded Print>**

This guide is intended for end users. It describes how to log in to/log out of the FlexRelease CX system using FlexRelease CX Embedded Print installed in a device, and how to print/delete print jobs using the display panel of a device.

## **FlexRelease CX Operating Instructions <User's Guide for FlexRelease CX Embedded Print>**

This guide is intended for end users. It describes how to log in to/log out of the FlexRelease CX system using FlexRelease CX Embedded Print installed in a device, and how to print/delete print jobs using the display panel of a device.

## **FlexRelease CX Operating Instructions <Administrator's Guide for FlexRelease CX Embedded Print>**

This guide is intended for administrators. It describes how to configure and manage FlexRelease CX Embedded Print using the FlexRelease CX Embedded Print Manager.

\* HTML format

### **Note**

- The guides in HTML format can be viewed with a web browser.
- Adobe Acrobat Reader or Adobe Reader is necessary to view the guides in PDF format.

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# How to Read This Guide

We recommend that you read this guide in its entirety to familiarize yourself with functions of the iOS application for FlexRelease CX.

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## Symbols

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The following symbols are used in the manual to help you to identify content quickly.



This symbol indicates points to pay attention to.



This symbol indicates supplementary information that you may find helpful for completing a task.



This symbol indicates where to find further relevant information.

[ ]

Square brackets indicate the name of buttons or fields displayed on a display panel of a device.

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# 1. iOS Application for FlexRelease CX

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## Overview of the iOS Application for FlexRelease CX

Print jobs of applications used in iPhone/iPad can be uploaded to the server of FlexRelease CX from iPhone/iPad using the iOS application for FlexRelease CX.

Print jobs stored in the server of FlexRelease CX can be also viewed and deleted using the iOS application for FlexRelease CX.

This guide describes how to upload print jobs from iPhone/iPad and how to view and delete print jobs stored in the server of FlexRelease CX using the iOS application for FlexRelease CX.

# Operating Environment

The following environments are required to utilize the iOS application for FlexRelease CX.

<b>Operating System</b>	iOS 4.3.5, iOS 5.0.1, iOS 5.1.1, iOS 6.0.1, iOS 6.1.3
<b>Device</b>	iPhone4, iPhone4S, iPhone5 iPad, iPad2, iPad (3rd generation), iPad (4th generation), iPad mini
<b>Supported Data Format for Uploading</b>	Microsoft Word 2003/2007/2010 (file extension: .doc/.docx) Microsoft Excel 2003/2007/2010 (file extension: .xls/.xlsx) Microsoft PowerPoint 2003/2007/2010 (file extension: .ppt/.pptx) Image format (JPEG/TIFF/GIF/PNG) (file extension: .jpeg/.jpe/.jpg/.tiff/.tif/.gif/.png) Text format* (file extension: .txt) HTML format (file extension: .html/.htm) PDF format (file extension: .pdf)
<b>Print Job Data Size</b>	Up to 10 MB (per file)

\* The supported character encodings are UTF-8, Shift-JIS, JIS, and Latin-1.

## ↓ Note

- For the update information of the operating environment, refer to the FlexRelease CX site.

# 2. Startup of the Application

## Starting the Application

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### ★ Important

- If using a proxy server, enable the setting for using a proxy in advance. The proxy settings of the Wi-Fi network will be obtained automatically.  
For details on the settings, confirm the proxy settings for that Wi-Fi network.

### 1 Tap [ FlexRelease].

### ★ Important

- Log in to the FlexRelease CX system at the first startup or when the user information is not registered in the application. For details, see “Login” on page 11.

### ↓ Note

- If the application is started, the following screen appears.
  - iPhone: [Flex Release CX] screen
  - iPad: [Local File] screen
- When user information is registered in the application, if starting the application directly from another application (by tapping [Open In...] and selecting the application), the print settings screen appears. For details on the print settings screen, see step 3 of “3. Upload of a Print Job” on page 15.

### 📖 Reference

- P.13 “Main Menu”

# Login

This section describes how to log in to the FlexRelease CX system at the first startup of the application or when the user information is not registered in the application.

## 1 Start the application.

### Reference

- P.10 “2. Startup of the Application”

## 2 Tap [Login].

### Note

- Tap [Information] to view the product descriptions.

## 3 Enter a tenant ID in [Tenant ID].

## 4 Enter a user name in [User Name].

## 5 Enter a password in [Password].

## 6 Tap [Login].

### Note

- If the login succeeds, the following screen appears.
  - iPhone: [Flex Release CX] screen
  - iPad: [Local File] screen

- The user information ([Tenant ID]/[User Name]/[Password]) specified when logging in to the FlexRelease CX system is registered in the iOS application for FlexRelease CX. The registered user information is applied when using the application from the next time.  
To change the registered user information, see “5. Management of User Information” on page 29.

### Reference

- P.13 “Main Menu”

# Main Menu

If starting the application by tapping [ FlexRelease], the [Flex Release CX] screen (iPhone) or the [Local File] screen (iPad) appears. The following menu items are available.

## Note

- Display in the landscape orientation is not supported for iPhone.

 <b>Local File</b>	<p>Displays print jobs in a list. Print jobs can be uploaded to the server of FlexRelease CX selected on the [Local File] screen.</p> <p> <b>Reference</b></p> <ul style="list-style-type: none"> <li>• P.15 “3. Upload of a Print Job”</li> </ul>
 <b>Photos</b>	<p>Displays a list of the groups of images captured with the standard iOS photo app. If you select a group, you can select an image to be printed from the displayed image list and then upload the image.</p> <p> <b>Reference</b></p> <ul style="list-style-type: none"> <li>• P.19 “Uploading Images Captured with the Standard iOS App”</li> </ul>

 <b>Upload File</b>	<p>Displays a list of the print jobs stored in the server of FlexRelease CX.</p> <p><b>Reference</b></p> <ul style="list-style-type: none"><li>• P.26 “Confirming the Uploaded Print Jobs”</li></ul>
 <b>Set</b>	<p>The following items are displayed:</p> <p><b>Default Upload:</b> Set the print settings.</p> <p><b>Account Settings:</b> Register/change the user information.</p> <p><b>Information:</b> Displays the product descriptions.</p> <p><b>Reference</b></p> <ul style="list-style-type: none"><li>• For details about the setting items of [Default Upload], see step 3 of “Uploading a Print Job” on page 15.</li><li>• For details about [Account Settings], see “Registering/Changing User Information” on page 29.</li></ul>

# 3. Upload of a Print Job

## Uploading a Print Job

Print jobs are loaded to a print job list of the iOS application for FlexRelease CX first, and then uploaded to the server of FlexRelease CX.

### ↓ Note

- When the application is started directly from another application, the print setting screen appears. Proceed to step 3.

### 1 Tap [ Local File] in the menu.

#### Reference

- P.13 “Main Menu”

### 2 Tap a print job to be uploaded to the server.

#### ↓ Note

- Selecting a print job displays the following screen:
  - iPhone: Print job preview
  - iPad: Print job preview and print settings menuFor details about how to preview a job, see “Viewing the Contents of a Print Job” on page 22.
- Print jobs are listed in the order of file name. The listing order cannot be changed manually.
- Multiple print jobs cannot be uploaded at a time. For uploading multiple print jobs, perform the upload operation for each print job.
- Print jobs with  displayed to the left of a file name cannot be uploaded to the server of FlexRelease CX .
- Print job cannot be uploaded while another print job is being uploaded.

### 3 Specify the print settings.

To display the print settings menu on an iPhone, tap [Upload Settings] in the print job preview.

<b>Color/Black &amp; White</b>	<p><b>Color:</b> Select for printing in color.</p> <p><b>Black &amp; White:</b> Select for printing in black and white.</p>
<b>Quantity</b>	Specify the number of copies between 1 and 999, and then tap [Set].
<b>Auto Reduce/Enlarge</b>	<p><b>Same as Original:</b> Select for printing in its original's size.</p> <p><b>Letter (8.5 x 11)/Legal (8.5 x 14)/A3/A4/A5/JIS B4/JIS B5:</b> Select a size to print the original in.</p>
<b>Orientation</b>	<p><b>Portrait:</b> Select for printing with text in the vertical direction.</p> <p><b>Landscape:</b> Select for printing with text in the horizontal direction.</p>
<b>1 Sided/2 Sided</b>	<p><b>1 Sided:</b> Select for single-side printing.</p> <p><b>2 Sided: Open to Left:</b> Select for duplex printing with vertical alignment.</p> <p><b>2 Sided: Open to Top:</b> Select for duplex printing with horizontal alignment.</p>

<p><b>Combine</b></p>	<p><b>Do not Combine:</b> Select for printing one page of the original in a page.</p> <p><b>2in1:</b> Select for printing two pages of the original in a page.</p> <p><b>4in1:</b> Select for printing four pages of the original in a page.</p>
<p><b>Character Code</b></p>	<p><b>UTF-8/Shift-JIS/JIS/Latin-1:</b> Specify the character encoding of text files.</p>
<p><b>User Code</b></p>	<p>Enter a 1 to 8 digit single-byte number for the user code, and then tap [Set].</p>
<p><b>Save Print Settings</b></p>	<p><b>ON:</b> Select for saving the configured print settings as default print settings.</p> <p><b>OFF:</b> Select for not saving the configured print settings as default print settings.</p>

 **Note**

- If the print settings do not need to be set, proceed to step 4.
- File name and file size cannot be changed.
- File name of a print job registered by starting the iOS application for FlexRelease CX directly from another application will be “<file name (-#)><file extension>” (“-#” indicates the serial number which is automatically added when the same file name already exists). However in some applications, file name will be “GUID” instead.
- To cancel specifying a print setting item on an iPhone, tap [Preview]. The preview reappears.
- To cancel specifying a print setting item on an iPad, tap [Local File] on the top left. The preview reappears.

- The default print settings can be set from [Default Upload] which can be accessed by tapping [Set] in the menu.

## 4 Tap [Upload].

### Note

- To cancel specifying a print setting item on an iPad, tap [Local File] on the top left.

### Important

- **After the upload of a print job is completed, the print job is deleted from the local file list.**

# Uploading Images Captured with the Standard iOS App

Thumbnails are displayed for each of the photo groups of the images captured with the standard iOS photo app. You can select an image and then upload it to the FlexRelease CX server.

## ★ Important

- To use this function, set [Location Services] of the iPhone/iPad to [ON].\*<sup>1</sup>
- A confirmation message for using location services appears the first time you use this function. Tap [OK].
- To use this function, you need to allow access to the photos of the iPhone/iPad.\*<sup>2</sup>
- The confirmation message for access to the photos from the FlexRelease CX iOS app appears the first time you use this function. Tap [OK].

\*<sup>1</sup> When the OS version is iOS 5.1.1 or earlier

\*<sup>2</sup> When the OS version is iOS 6.0 or later

## 1 Tap [ Photos] in the menu.

### Reference

- P.13 “Main Menu”

## 2 Tap a group.

## 3 Tap the image to upload.

### Note

- Selecting a photo displays the following screen:

- iPhone: Image preview
- iPad: Image preview and print settings menu

For details about how to preview an image, see “Viewing the Contents of a Print Job” on page 22.

- If an image selection, print setting, or preview is canceled and the group selected in the FlexRelease CX iOS app running in the background is deleted in the standard iOS app, the updated group list and confirmation message appear when the FlexRelease CX iOS app is resumed. Tap [OK], and select a group again.
- Up to 1,000 images are displayed.
- Images are displayed in date descending order. The display order of images cannot be changed.
- Multiple images cannot be selected for upload. To upload multiple images, perform the upload operation for each image.
- While an image is uploading, another image cannot be uploaded

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## 4 Specify the print settings.

### ↓ Note

- If the print settings do not need to be set, proceed to step 5.
- For details about the setting items, see step 3 of “Uploading a Print Job” on page 15.
- You cannot change [File Name] or edit an image.
- To cancel specifying a print setting item on an iPhone, tap [Preview]. The preview reappears.
- To cancel specifying a print setting item on an iPad, tap <group name> on the top left. The group currently selected reappears.
- The default print settings can be set from [Default Upload] which can be accessed by tapping [Set] in the menu.

## 5 Tap [Upload].

### Note

- To cancel uploading a print job from an iPad, tap the area other than the menu.

### Important

- **The image is not deleted from the list even after uploading completes.**

# Viewing the Contents of a Print Job

You can confirm the contents of a print job before uploading the print job to the server of FlexRelease CX .

## ↓ Note

- File name and the contents of a print job cannot be changed using the iOS application for FlexRelease CX.

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## 1 Tap a print job.

### ↓ Note

- For how to select a print job from the local file list, see steps 1 and 2 of “Uploading a Print Job” on page 15.  
For how to select an image from the list of images captured with the standard iOS app, see steps 1 to 3 of “Uploading Images Captured with the Standard iOS App” on page 19.

### ★ Important

- **The contents which can be previewed are not the preview of a printing result.**
- **The layout on a preview display may be different from the layout of original data. The previewed layout is not reflected on the printing result.**
- **Files which cannot be viewed with Safari cannot be previewed.**
- **Files set with a password cannot be previewed.**

**Note**

- To return to the [Local File] screen, tap the Local File button to the top left of the file name of a print job.
- To return to the list of images captured with the standard iOS app on an iPad, tap the group name displayed above the image file name.
- To return to the list of images captured with the standard iOS app on an iPhone, tap the group name displayed above the image file name and then tap [Photos].
- To upload the print job after viewing the contents, tap [Upload]. For details on uploading a print job, see steps 3 and 4 of “3. Upload of a Print Job” on page 15 or steps 4 and 5 of “Uploading Images Captured with the Standard iOS App” on page 19.

# 4. Management of Print Jobs

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## Deleting Print Jobs from the Local File List

### Important

- If a print job is deleted from the list of the [Local File] screen, the print job is deleted from the iOS application for FlexRelease CX.
- If the deletion is executed, the operation cannot be canceled.

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### Deleting a Print Job on the Single Print Job Display Screen

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1 Tap [ Upload File] in the menu.

### Reference

- P.13 “Main Menu”

2 Swipe a print job to be deleted to the left or right.

3 Tap [Delete].

4 Tap [Done].

---

## Deleting a Print Job on the List Display Screen

---

1 Tap [  Local File] in the menu.

 Reference

- P.13 “Main Menu”

2 Tap [Edit].

3 Tap  of the file to be deleted.

4 Tap [Delete].

 Note

- Tap [Done] to return to the list of the [Local File] screen.

# Confirming the Uploaded Print Jobs

You can confirm the print jobs stored in the server of FlexRelease CX.

## 1 Tap [ Upload File] in the menu.

### Reference

- P.13 “Main Menu”

4

### Note

- Print jobs are listed in the descending order of uploaded time. The listing order cannot be changed manually.
- Information displayed in the list is not updated automatically. Tap  to display the update list.
- Print settings of print jobs stored in the server of FlexRelease CX cannot be confirmed/changed using the iOS application for FlexRelease CX.

# Deleting Uploaded Print Jobs

Print jobs stored in the server of FlexRelease CX can be deleted using the iOS application for FlexRelease CX.

## ★ Important

- If the deletion is executed, the operation cannot be canceled.

## Deleting a Print Job on the Single Print Job Display Screen

4

1 Tap [  Upload File] in the menu.

### Reference

- P.13 “Main Menu”

2 Swipe a print job to be deleted to the left or right.

3 Tap [Delete].

4 Tap [Done].

---

## Deleting a Print Job on the List Display Screen

---

1 Tap [  Upload File] in the menu.

 Reference

- P.13 “Main Menu”

2 Tap [Edit].

3 Tap  of a print job to be deleted.

4 Tap [Delete].

5 Tap [Done].

# 5. Management of User Information

## Registering/Changing User Information

This section describes how to register/change user information to/in the iOS application for FlexRelease CX.

1 Tap [Set] in the menu.

 Reference

- P.13 “Main Menu”

2 Tap [Account Settings].

3 Tap a setting item, and then specify the user information.

<b>Tenant ID</b>	Enter a tenant ID.
<b>User Name</b>	Enter a user name.
<b>Password</b>	Enter a password.

4 Tap [Done].

 Note

- If tapping [Delete Account], a confirmation message appears. Tap [Yes] to clear the registered user information.

# 6. Error Messages

This section describes the causes and solutions for error messages which are displayed when using the iOS application for FlexRelease CX. If errors which are not described appear, ask the administrator.

**Note**

- If an error code appears, perform the followings.
  - If a solution is displayed in addition to an error message, follow the instructions of the message.
  - Check the limitations described in the Operating Instructions.

## When Connecting to the Network/Server

Messages	Causes	Solutions
Not connected to the network.	<ul style="list-style-type: none"><li>• iPhone/iPad cannot connect to the network.</li></ul>	<ul style="list-style-type: none"><li>• Check the network settings.</li></ul>
The service is not available.	<ul style="list-style-type: none"><li>• Timeout occurred for the request.</li><li>• Unexpected error occurred.</li><li>• The response from the server of FlexRelease CX cannot be analyzed.</li><li>• The server error (500) occurred.</li></ul>	<ul style="list-style-type: none"><li>• Ask the administrator.</li></ul>

## When Starting the Application/Logging in to the FlexRelease CX System

Messages	Causes	Solutions
A required item(s) is not entered.	<ul style="list-style-type: none"> <li>Required items are not specified.</li> </ul>	<ul style="list-style-type: none"> <li>Specify all the required settings.</li> </ul>
A character(s) that cannot be used is entered.	<ul style="list-style-type: none"> <li>Characters which cannot be used are entered.</li> </ul>	<ul style="list-style-type: none"> <li>Enter a correct tenant ID/user name/password to log in.</li> </ul>
Failed to login. Check the authentication information is correct.	<ul style="list-style-type: none"> <li>The authentication information is not correct.</li> <li>The status of the user is invalid.</li> </ul>	<ul style="list-style-type: none"> <li>Enter a correct tenant ID/user name/password to log in.</li> </ul>
You do not have the authority to perform this operation.	<ul style="list-style-type: none"> <li>The user does not have the authorization to use the FlexRelease CX system.</li> <li>The user information is not registered in the FlexRelease CX system.</li> </ul>	<ul style="list-style-type: none"> <li>Ask the administrator.</li> </ul>

<b>Messages</b>	<b>Causes</b>	<b>Solutions</b>
Failed to read the authentication information.	<ul style="list-style-type: none"><li>• Authentication information cannot be read.</li><li>• The file cannot be read.</li></ul>	<ul style="list-style-type: none"><li>• Enter a correct tenant ID/user name/password to log in.</li><li>• Ask the administrator.</li></ul>
Proxy authentication is required.	<ul style="list-style-type: none"><li>• Authentication in a proxy server is required.</li></ul>	<ul style="list-style-type: none"><li>• Register the authentication information for a proxy server.</li></ul>

## When Uploading/Managing a Print Job

Messages	Causes	Solutions
Set the [Location Services] to [ON].	<ul style="list-style-type: none"> <li>When the OS version is iOS 5.1.1 or earlier, [Photos] was tapped while [Location Services] is set to [OFF].</li> </ul>	<ul style="list-style-type: none"> <li>To upload an image captured with the standard iOS app from the [Photos] list, you need to set [Location Services] of the iPhone/iPad to [ON] in advance. Set [Location Services] to [ON], and then tap [Photos].</li> </ul>
Go to [Privacy] select [Photos] then set [FlexRelease] to [ON].	<ul style="list-style-type: none"> <li>When the OS version is iOS 6.0 or later, [Photos] was tapped while access to photos from the FlexRelease CX iOS app is set to [OFF].</li> </ul>	<ul style="list-style-type: none"> <li>To upload an image captured with the standard iOS app from the [Photos] list, you need to set access to the photos of the iPhone/iPad to [ON] in advance. Set access to photos from the FlexRelease CX iOS app to [ON], and then tap [Photos].</li> </ul>

Messages	Causes	Solutions
<p>This file cannot be displayed.</p>	<ul style="list-style-type: none"> <li>• Preview operation is performed for a file which cannot be previewed (a file with a password set/ a file which cannot be viewed with Safari).</li> </ul>	<ul style="list-style-type: none"> <li>• Preview a print job which can be viewed with Safari and is not set with a password.</li> </ul>
<p>This file format is not supported.</p>	<ul style="list-style-type: none"> <li>• Preview operation is performed for a file which cannot be previewed (a file with a password set/ a file which cannot be viewed with Safari).</li> <li>• The file format of a print job is not supported.</li> </ul>	<ul style="list-style-type: none"> <li>• Preview a print job which can be viewed with Safari and is not set with a password.</li> <li>• Upload a print job in the supported file format.</li> </ul>
<p>Please delete it.</p>	<ul style="list-style-type: none"> <li>• The file format of a print job is not supported.</li> </ul>	<ul style="list-style-type: none"> <li>• Upload a print job in the supported file format.</li> </ul>
<p>The uploaded file name must be up to 100 characters.</p>	<ul style="list-style-type: none"> <li>• The number of characters in a file name of a print job exceeds 100.</li> </ul>	<ul style="list-style-type: none"> <li>• Upload a print job with a file name of not more than 100 characters.</li> </ul>

<b>Messages</b>	<b>Causes</b>	<b>Solutions</b>
The file name is invalid.	<ul style="list-style-type: none"> <li>• Characters that cannot be used for a file name of a print job are included.</li> </ul>	<ul style="list-style-type: none"> <li>• Upload a print job with a file name of valid characters.</li> </ul>
Uploading file size must be up to 10 MB.	<ul style="list-style-type: none"> <li>• File size of a print job exceeds 10 MB.</li> </ul>	<ul style="list-style-type: none"> <li>• Upload a print job of not more than 10 MB in size.</li> </ul>
Cannot upload a 0 byte file.	<ul style="list-style-type: none"> <li>• Upload of a print job of 0 byte in size is performed.</li> </ul>	<ul style="list-style-type: none"> <li>• Upload a print job of between 1 byte and 10 MB in size.</li> </ul>
Uploading another file. Please wait until it is completed.	<ul style="list-style-type: none"> <li>• Upload operation is performed while another print job is being uploaded.</li> </ul>	<ul style="list-style-type: none"> <li>• Wait until the upload of another file is completed.</li> </ul>
Failed to upload the file.	<ul style="list-style-type: none"> <li>• Uploading a print job failed.</li> </ul>	<ul style="list-style-type: none"> <li>• Ask the administrator.</li> </ul>
Up to 50 files could be registered.	<ul style="list-style-type: none"> <li>• 50 print jobs are already stored in the server of FlexRelease CX.</li> </ul>	<ul style="list-style-type: none"> <li>• Print/delete print jobs stored in the server of FlexRelease CX before uploading another print job.</li> </ul>
Failed to delete the file.	<ul style="list-style-type: none"> <li>• Deletion of a print job failed.</li> </ul>	<ul style="list-style-type: none"> <li>• Ask the administrator.</li> </ul>

# 7. Appendix

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## Limitations

- Performance of up to 100 files in a local file list is guaranteed.
- Operation is guaranteed for up to 50 groups in the group list for images captured with the standard iOS photo app.
- If a file name cannot be displayed entirely in a print job list, “...” is displayed at the end of a file name.
- Files registered by starting the application directly from another application will be “GUID” depending on the type of applications.
- The contents which can be previewed are not the preview of a printing result.
- The previewed layout may be different from the layout of the original data.
- The following files cannot be previewed.
  - Files which cannot be viewed with Safari
  - Files set with a password
- Print jobs of less than 10 MB in size may not be uploaded properly depending on environments if the timeout occurred while uploading a print job.
- The following files cannot be uploaded to the server of FlexRelease CX.
  - Files with a file name including more than 100 characters (including a file extension)
  - Files with a file name started with a dot “.”
  - Files with a file name including the following characters. \ / : \* ? " < > | & ' %

- The following files can be uploaded to the server of FlexRelease CX, however, the performance is not guaranteed.
  - Files created with Mac Office
  - Animated GIF file

 **Note**

- For limitations on the printing results, refer to FlexRelease CX Operating Instructions User's Guide for FlexRelease CX Server.



# FlexRelease CX Operating Instructions iOS Application

