RICOH

Technical Bulletin

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Reissued: 23-Feb-17

| Model: CheetahBusinessApplication | Date: 13-May-16 | No.: RM923003f |
|-----------------------------------|-----------------|----------------|
|-----------------------------------|-----------------|----------------|

RTB Reissue

The items in **bold italics** have been corrected or added.

| Subject: Firmware Release Note: SharedFolderPrint | | Prepared by: Y. Fukuzaki | |
|------------------------------------------------------------------|--------------------------------------------------------------|------------------------------------------------------------------|-----------------------------------------------|
| From: Connectivity Service Sect., MFP/Printer Tech Service Dept. | | | |
| Classification: | ☐ Troubleshooting ☐ Mechanical ☐ Paper path ☐ Product Safety | ☐ Part information☐ Electrical☐ Transmit/receiv☐ Other (Firmware | Service manual revision Retrofit information |

This RTB has been issued to announce the firmware release information for **SharedFolderPrint**.

| Version | Program No. | Effective Date | Availability of RFU |
|---------|------------------|--------------------------|---------------------|
| 2.0.3 | D3CM5501F_forEDC | February 2017 production | Not available |
| 2.0.2 | D3CM5501E_forEDC | December 2016 production | Not available |
| 2.0.1 | D3CM5501D_forEDC | November 2016 production | Not available |
| 2.0.0 | D3CM5501C_forEDC | October 2016 production | Not available |
| 1.1.1 | D3CM5501B_forEDC | June 2016 production | Not available |
| 1.1.0 | D3CM5501A_forEDC | May 2016 production | Not available |
| 1.0.0 | D3CM5501_forEDC | 1st Mass production | Not available |

Note: Definition of Availability of RFU via @Remote

[&]quot;Not available": The firmware can only be updated via SD card.

| Version | Modified Points or Symptom Corrected | | |
|-----------------------------|--------------------------------------------------------------------------------------|--|--|
| 2.0.3 | Symptom Corrected: | | |
| | - When a username with more than eight bytes logs in to the device under | | |
| 0.0.0 | any user authentication environment, printing cannot be conducted. | | |
| 2.0.2 | Symptom Corrected: | | |
| | JPEG files cannot be printed or previewed when the display language is set to one of | | |
| the following 18 languages: | | | |
| | - German | | |
| | - French | | |
| | - Italian | | |
| | - Dutch | | |
| | - Spanish | | |
| | - Russian | | |
| | - Brazilian Portuguese | | |
| | - Swedish | | |
| | - Danish | | |
| | - Portuguese | | |
| | - Norwegian | | |
| | - Czech | | |
| | - Hungarian | | |
| | - Turkish | | |
| | - Polish | | |
| | - Finnish | | |

[&]quot;Available": The firmware can be updated via RFU or SD card.

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| Version | Modified Points or Symptom Corrected |
|---------|----------------------------------------------------------------------------------|
| | - Catalan |
| | - Greek |
| 2.0.1 | Symptom corrected: |
| | - When an application is used on the Model CH-C2 with a cover feeder option, the |
| | application might close unexpectedly. |
| 2.0.0 | Specification Change: |
| | Introduced support for the following: |
| | - Setting the printing conditions per document. |
| | - Finishing with stapling, punching, booklet, and folding. |
| | - Linux OS. |
| | - User code authentication. |
| 1.1.1 | Symptom corrected: |
| | - When launching Shared Folder Print, the application boot counter is displayed. |
| 1.1.0 | Other changes: |
| | - Support for languages that are available on the device. |
| 1.0.0 | Other changes: |
| | - 1st mass production |
| | - Initial release via the Application Site. |

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Technical Bulletin

| Model: CheetahBusinessApplication/ | Date: 13-May-16 | No.: RM923010 |
|------------------------------------------|-----------------|---------------|
| Lef-C1/MET-C2ab/MET-C2cde/MET-C2yz/Mo-C2 | | |

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| Subject: Firmware Release Note: JobHistory | | | Prepared by: Y. Fukuzaki |
|--------------------------------------------|---------------------------------|--------------------|--------------------------|
| From: Connectivit | ty Service Sect., MFP/Printer 1 | ech Service Dept. | |
| Classification: | Troubleshooting | ☐ Part information | Action required |
| | | ☐ Electrical | Service manual revision |
| | ☐ Paper path | ☐ Transmit/receiv | e Retrofit information |
| | ☐ Product Safety | Other (Firmwar | e) 🖂 Tier 2 |

This RTB has been issued to announce the firmware release information for **JobHistory**.

| Ī | Version | Program No. | Effective Date | Availability of RFU |
|---|---------|-----------------|---------------------|---------------------|
| | 1.0.0 | D3CM5509_forEDC | 1st Mass production | Not available |

[&]quot;Not available": The firmware can only be updated via SD card.

| Version | Modified Points or Symptom Corrected |
|---------|----------------------------------------------------------------------------------|
| 1.0.0 | Other changes: - 1st mass production - Initial release via the Application Site. |

Note: Definition of Availability of RFU via @Remote "Available": The firmware can be updated via RFU or SD card.