Notice to Our Customers

Re: Label for SP C220S/C221SF/C222SF/C231SF/C232SF ("Machine")

The enclosed label is required to be applied to your Machine.

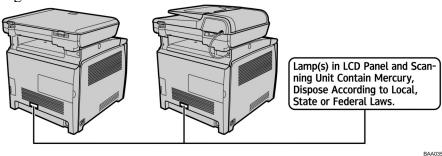
The lamp(s) inside your Machine contains a small amount of mercury and must be recycled or disposed of in compliance with applicable Local, State and Federal Laws at the end of its useful lifecycle. Ricoh Americas Corporation has instituted a labeling plan to provide information to customers regarding how to properly dispose of these components.

The amount of mercury contained in your Machine is about 1 mg, smaller than the amount of mercury used in typical Compact Fluorescent Lamps (CFL), which contain up to 10mg. For more information about mercury in lamps, please visit the website:

http://www.newmoa.org/prevention/mercury/imerc/factsheets/lighting.cfm

Before installing the toner cartridge into the Machine, please check the back of your Machine for the text on the enclosed label as indicated in Figure A, below. If you do not find the text on the enclosed label on your Machine, please apply the enclosed label to your Machine as illustrated here:

Figure A



If you have any questions, please call 1-800-63-RICOH (1-800-637-4264) for further information.

Thank-you for choosing Ricoh.



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