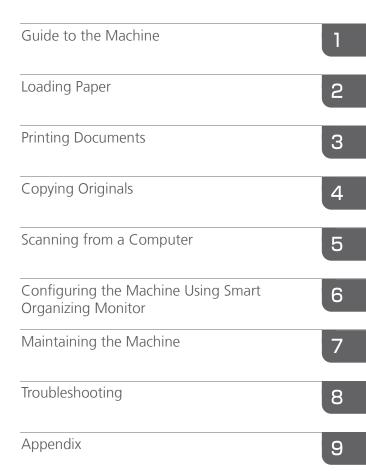
SP 110suq/111su

User Guide



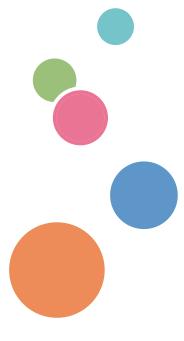


TABLE OF CONTENTS

1. Guide to the Machine	
How to Read This Manual	5
Introduction	5
Legal Prohibition	5
Disclaimer	5
Model Names	6
Guide to Components	7
Exterior	7
Interior	8
Control Panel	9
Installing the Driver and Software	11
Quick Install	11
Upgrading or Deleting the Printer Driver	11
What is Smart Organizing Monitor?	14
2. Loading Paper	
Supported Paper	15
Non-Recommended Paper Types	16
Print Area	1 <i>7</i>
Loading Paper	19
Specifying Paper Type and Paper Size Using Smart Organizing Monitor	21
Placing Originals	23
About Originals	23
Placing Originals on the Exposure Glass	23
3. Printing Documents	
Basic Operation	25
Printing on Both Sides of Sheets	26
Canceling a Print Job	27
If a Paper Mismatch Occurs	29
Continuing Printing Using Mismatched Paper	29
Resetting the Print Job	30
4. Copying Originals	
Basic Operation	31
Canceling a Copy	32

Making Enlarged or Reduced Copies	33	
Specifying Reduce/Enlarge	33	
Copying Both Sides of an ID Card onto One Side of Paper	35	
Copying an ID Card	35	
Specifying the Scan Settings	38	
Adjusting Image Density	38	
Selecting the Document Type According to Original	38	
5. Scanning from a Computer		
Basic Operation		
Using TWAIN scanner	41	
TWAIN Scanning	41	
Basic Operation for WIA Scanning	43	
6. Configuring the Machine Using Smart Organizing Monitor		
Checking the System Information	45	
Checking the Status Information	45	
Printing the Configuration Page or Test Page	46	
Configuring the Machine Settings	47	
Tab Settings	47	
Updating the Firmware	48	
7. Maintaining the Machine		
Replacing the Print Cartridge	49	
Cautions When Cleaning	51	
Cleaning the Inside of the Machine	52	
Cleaning the Exposure Glass	53	
8. Troubleshooting		
Common Problems	55	
Paper Feed Problems		
Removing Printing Jams	57	
Print Quality Problems	61	
Checking the Condition of the Machine	61	
Printer Problems	62	
Print Positions Do Not Match Display Positions	63	
Copier Problems		

Scanner Problems	65
Error and Status Indicate on the Control Panel	66
Codes on the Screen	66
Error and Status Messages Appear on the Smart Organizing Monitor	67
9. Appendix	
Notes About the Toner	69
Moving and Transporting the Machine	70
Disposal	70
Where to Inquire	70
Consumables	71
Print Cartridge	71
Specifications of the Machine	72
General Function Specifications	72
Printer Function Specifications.	73
Copier Function Specifications	74
Scanner Function Specifications	74
Trademarks	75
INDEX	77

1. Guide to the Machine

How to Read This Manual

Introduction

This manual contains detailed instructions and notes on the operation and use of this machine. For your safety and benefit, read this manual carefully before using the machine. Keep this manual in a handy place for quick reference.

Legal Prohibition

Do not copy or print any item for which reproduction is prohibited by law.

Copying or printing the following items is generally prohibited by local law:

bank notes, revenue stamps, bonds, stock certificates, bank drafts, checks, passports, driver's licenses.

The preceding list is meant as a guide only and is not inclusive. We assume no responsibility for its completeness or accuracy. If you have any questions concerning the legality of copying or printing certain items, consult with your legal advisor.

Disclaimer

Contents of this manual are subject to change without prior notice.

To the maximum extent permitted by applicable laws, in no event will the manufacturer be liable for any damages whatsoever arising out of failures of this machine, losses of the registered data, or the use or non-use of this product and operation manuals provided with it.

Make sure that you always copy or have backups of the data registered in this machine. Documents or data might be erased due to your operational errors or malfunctions of the machine.

In no event will the manufacturer be responsible for any documents created by you using this machine or any results from the data executed by you.

For good output quality, the manufacturer recommends that you use genuine toner from the manufacturer.

Two kinds of size notation are employed in this manual.

Some illustrations or explanations in this guide may differ from your product due to improvement or change in the product.

Model Names

SP 110SU: Type 1

SP 111SU: Type 2

7

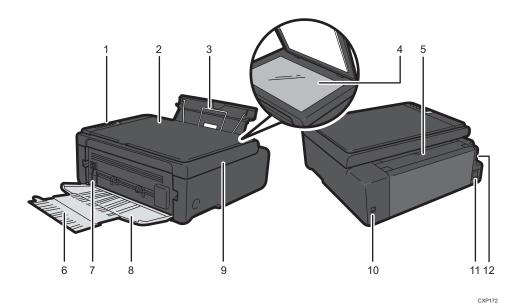
Guide to Components

This section introduces the names of the various parts on the front and rear side of the machine and outlines their functions.



• The external appearance varies depending on the model you are using.

Exterior



1. Control Panel

Contains a screen and keys for machine control.

2. Exposure Glass Cover

Open this cover to place originals on the exposure glass.

3. Input Tray

This tray can hold up to 50 sheets of plain paper.

4. Exposure Glass

Place originals here sheet by sheet.

5. Input Tray Cover

Set this cover up and pull out the paper source tray to load paper.

6. Tray Extension

Pull out and extend this tray extension to hold the output paper.

7. Fusing Pressure Release Lever

If paper is jammed, lower the lever on the left end, and then remove the paper.

8. Front Cover

Open this cover to pull out the output tray before printing.

9. Maintenance Cover

Lift up this cover to replace consumables or clear a paper jam.

10. USB Port

Use this port to connect the machine to a computer using a USB cable.

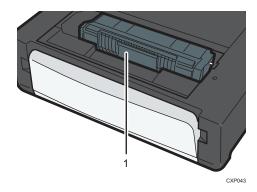
11. Power Connector

Connect the power cord to the machine here. Insert the other end of the cable into a nearby wall outlet.

12. Power Switch

Use this switch to turn the power on or off.

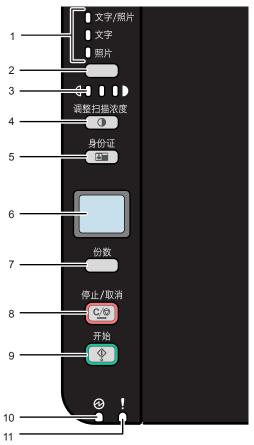
Interior



1. Print Cartridge

A replacement consumable that is required to make prints on paper. For details about replacing the cartridge, see page 49 "Replacing the Print Cartridge".

Control Panel



CXP125

1. Original Type Indicator

Displays the original type in three levels.

The original type is indicated by which segment is lit on this indicator.

• Upper: Text/Photo

Middle: Text

• Lower: Photo

2. Original Type key

Use this key to select the type of original.

3. Density Indicator

Displays the copy density in three levels.

The print density is indicated by which segment is lit on this indicator.

- Left: Lighter than normal
- Middle: Normal density

• Right: Darker than normal

4. [调整扫描浓度] Key

Use this key to adjust the copy density.

5. [身份证] Key

Use this key to perform an ID copy.

6. Screen

Shows the number of copies and the error code.

7. [份数] Key

Use this key to change the number of copies.

8. [停止/取消] Key

When the machine is online, press this key to cancel an ongoing print job.

9. [开始] Key

Use this key to start copying.

10. Power Indicator

This indicator lights up blue when the machine is turned on. It flashes when a print job is received and while printing or scanning is in progress.

11. Alert Indicator

This indicator lights up red when the machine runs out of paper or consumables, when the paper settings do not match the settings specified by the driver, or when other errors occur.

Installing the Driver and Software

You can install the necessary driver for this machine using the included CD-ROM.

The operating systems compatible with the drivers and software for this machine are: Windows XP/Vista/7/8 and Windows Server 2003/2003 R2/2008/2008 R2/2012.

The procedure in this section is an example based on Windows 7. The actual procedure may vary depending on the operating system you are using.



 Be sure to disconnect the USB cable from the machine and turn the machine off before beginning the installation.

Quick Install

Use Quick Install to install the printer driver, TWAIN driver, WIA driver, and Smart Organizing Monitor from the CD-ROM.

- 1. Close all applications except this manual.
- 2. Insert the CD-ROM into the CD-ROM drive.
- 3. Select a language for the interface, and then click [OK].
- 4. From the CD-ROM menu, click [USB Quick Install].
- 5. Follow the instructions in the installation wizard.

Upgrading or Deleting the Printer Driver

Upgrading the printer driver

- 1. On the [Start] menu, click [Devices and Printers].
 - Windows XP, Windows Server 2003/2003 R2:
 On the [Start] menu, select [Printers and Faxes].
 - Windows Vista, Windows Server 2008:
 On the [Start] menu, select [Control Panel], and then click [Printers] in [Hardware and Sound] category.
 - Windows 8, Windows Server 2012:
 Click [Search] on the Charm Bar, and then click [Control Panel]. When the [Control Panel] window appears, click [View devices and printers].

- 2. Right-click the icon of the printer model you want to modify, and then click [Printer properties].
- 3. Click the [Advanced] tab.
- 4. Click [New Driver...], and then click [Next].
- 5. Click [Have Disk...].
- 6. Click [Browse...], and then select the printer driver location.
- 7. Click [OK], and then specify the printer model.
- 8. Click [Next].
- 9. Click [Finish].
- 10. Click [OK] to close the printer properties window.
- 11. Restart the computer.

Deleting the printer driver

- 1. On the [Start] menu, click [Devices and Printers].
 - Windows XP, Windows Server 2003/2003 R2:
 On the [Start] menu, select [Printers and Faxes].
 - Windows Vista, Windows Server 2008:
 - On the [Start] menu, select [Control Panel], and then click [Printers] in [Hardware and Sound] category.
 - Windows 8, Windows Server 2012:
 - Click [Search] on the Charm Bar, and then click [Control Panel]. When the [Control Panel] window appears, click [View devices and printers].
- 2. Right-click the icon of the printer you want to delete, and then click [Remove device].
 - Windows XP/Vista, Windows Server 2003/2003 R2/2008
 Right-click the icon of the machine you want to delete, and then click [Delete].
- 3. Click [Yes].
- 4. Click any printer icon, and then click [Print server properties].
- 5. Click the [Drivers] tab.
- 6. Click the [Change Driver Settings] button if it is displayed.
- 7. Click [Remove...].
- 8. Select [Remove driver and driver package.], and then click [OK].
- 9. Click [Yes].
- 10. Click [Delete].

- 11. Click [OK].
- 12. Click [Close] to close the print server properties window.

What is Smart Organizing Monitor?

Install this utility on your computer from the included CD-ROM before using it.

Smart Organizing Monitor provides the following functions:

- Displays the status of the machine
 - Displays paper jam messages and other error messages.
- Paper size and type settings
 - Displays the settings for paper sizes or types available on this machine.
- Print test and configuration pages
 - Prints List/Report to check the list of settings for this machine and other information.
- · Modify the system settings
 - Use to change custom paper size settings and other settings on this machine.
- Modify the printer settings
 - Use to change print settings such as [Auto Continue:] and [I/O Time Out:] on this machine.
- · Modify the copy settings
 - Use to change the machine's copy settings such as [Reduce / Enlarge:].

For details about basic instructions on how to use Smart Organizing Monitor, see page 45 "Configuring the Machine Using Smart Organizing Monitor".

2. Loading Paper

Supported Paper

Paper Size

- A4
- $8^{1}/_{2}$ " × 11" (Letter)
- $8^{1}/_{2}$ " × 14" (Legal)
- B5
- $5^{1}/_{2}$ " × $8^{1}/_{2}$ " (Half Letter)
- $7^{1}/_{4}$ " × $10^{1}/_{2}$ " (Executive)
- A5
- A6
- B6
- 16K (197 × 273 mm)
- 16K (195 × 270 mm)
- 16K (184 × 260 mm)
- 8" × 13" (F/GL)
- $8^{1}/_{2}$ " × 13" (Foolscap)
- $8^{1}/_{4}$ " × 13 " (Folio)
- Custom Paper Size

The following paper sizes are supported as custom paper sizes:

- Approximately 90-216 mm (3.6-8.5 inches) in width
- Approximately 148-356 mm (5.8-14 inches) in length

Paper Type

- Plain Paper (65-99 g/m² (17-26 lb.))
- Recycled Paper (75-90 g/m² (20-24 lb.))
- Thin Paper (52-64 g/m² (14-17 lb.))
- Thick Paper (100-130 g/m² (26.6-34 lb.))

Paper Capacity

50 sheets (70 g/m², 19 lb.)

Non-Recommended Paper Types

Do not use the following types of paper:

- Ink-jet printer paper
- GelJet special paper
- Bent, folded, or creased paper
- Curled or twisted paper
- Wrinkled paper
- Damp paper
- Dirty or damaged paper
- Paper that is dry enough to emit static electricity
- Paper that has already been printed onto, except a preprinted letterhead paper.
 Malfunctions are especially likely when using paper printed on by other than a laser printer (e.g.monochrome and color copiers, ink-jet printers, etc.)
- Special paper, such as thermal paper and carbon paper
- Paper weighing heavier or lighter than the limit
- Paper with windows, holes, perforations, cutouts, or embossing
- Adhesive label paper on which glue or base paper is exposed
- Paper with clips or staples

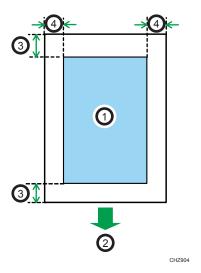
U Note

- When loading paper, take care not to touch the surface of the paper.
- Even if paper is adequate for the machine, poorly stored paper can cause paper misfeeds, print quality degradation, or malfunctions.

Print Area

The diagram below shows the area of the paper that the machine can print on.

From the printer driver

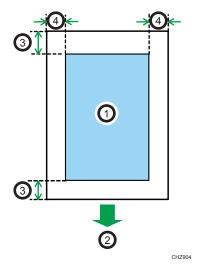


- 1. Print area
- 2. Feed direction
- 3. Approx. 4.2 mm (0.2 inches)
- 4. Approx. 4.2 mm (0.2 inches)



- The print area may vary depending on the paper size and printer driver settings.
- To adjust the print position, specify [Registration] on the [System] tab in Smart Organizing Monitor.

Copier function



- 1. Print area
- 2. Feed direction
- 3. Approx. 4 mm (0.2 inches)
- 4. Approx. 3 mm (0.1 inches)



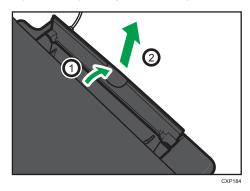
• The print area may vary depending on the paper size.

Loading Paper

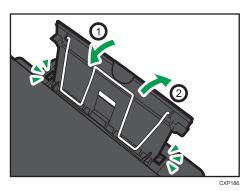
Load a stack of paper for printing in the input tray on the back of the machine.



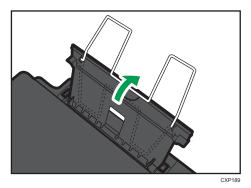
- When loading paper, be sure to configure the size and type of paper. When printing a document, specify the paper size and type in the printer driver so that the settings configured when paper is loaded can be used for printing.
- 1. Open the input tray cover and pull out the tray.



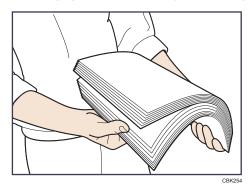
2. After pulling out the tray, tilt it back and forth, and then attach the end of the input tray to the machine.



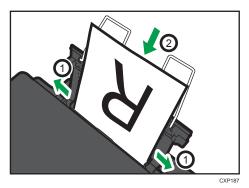
3. Raise up the paper support wire.



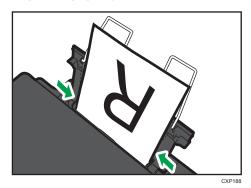
4. Fan the paper before loading it in the tray.



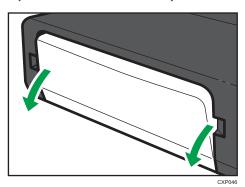
5. Slide the paper guide on both sides outward, and then load the paper print side up until it stops.



6. Adjust the paper guide on both sides to fit the paper width.



7. Open the front cover and tray extension.



Specifying Paper Type and Paper Size Using Smart Organizing Monitor

The procedure in this section is an example based on Windows 7. The actual procedure may vary depending on the operating system you are using.

Specifying the paper type and paper size

- 1. On the [Start] menu, click [All Programs].
- 2. Click [Smart Organizing Monitor for SP xxx Series].
- 3. Click [Smart Organizing Monitor for SP xxx Series Status].
- 4. If the machine you are using is not selected, click [Select Device...], and then select the machine's model.
- 5. Click [OK].
- 6. On the [Status] tab, click [Change...].
- 7. Select the paper type and paper size, and then click [OK].

8. Click [Close].

Changing the custom paper size

- 1. On the [Start] menu, click [All Programs].
- 2. Click [Smart Organizing Monitor for SP xxx Series].
- 3. Click [Smart Organizing Monitor for SP xxx Series Status].
- 4. If the machine you are using is not selected, click [Select Device...], and then select the machine's model.
- 5. Click [OK].
- 6. On the [User Tool] tab, click [Printer Configuration].
- 7. On the [System] tab, select [mm] or [inch] in the [Measurement Unit:] list.
- 8. In the [Horizontal: (90 to 216 mm)] box, enter the width.
- 9. In the [Vertical: (148 to 356 mm)] box, enter the length.
- 10. Click [OK].
- 11. Click [Close].

Placing Originals

This section describes the types of originals you can set and how to place them.

About Originals

Recommended size of originals

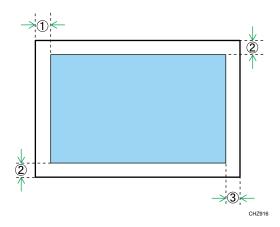
Exposure glass

• Up to 216 mm (8.5 ") in width, up to 297 mm (11.7 ") in length

Unscannable image area

Even if you correctly place originals, margins of a few millimeters on all four sides of the original may not be scanned.

Margins when using exposure glass



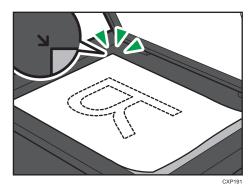
- 1. Approx. 4.1 mm (0.2 inches)
- 2. Approx. 3 mm (0.1 inches)
- 3. Approx. 4 mm (0.2 inches)

Placing Originals on the Exposure Glass



• Do not place originals until all correction fluid or toner becomes completely dry. Doing so may create marks on the exposure glass that will appear on copies.

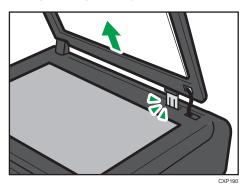
- 1. Lift the exposure glass cover.
- 2. Place the original face down on the exposure glass. The original should be aligned to the rear left corner.



3. Lower the exposure glass cover.

Scanning thick originals

- 1. Lift the exposure glass cover.
- 2. Pull up the exposure glass cover and remove it.



- 3. Place the original face down on the exposure glass. The original should be aligned to the rear left corner.
- 4. Lower the exposure glass cover.

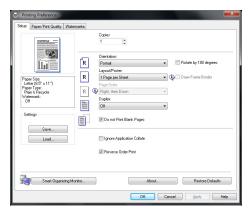
3. Printing Documents

Basic Operation

Use the printer driver to print a document from your computer.



- Before printing, check that the paper size specified in [Document Size:] on the [Paper/Print Quality] tab matches the size of the paper in the paper tray.
- After creating a document, open the [Printing Preferences] dialog box in the document's native application.



2. Change any print settings if necessary.

The following print settings can be specified using the printer driver:

- · Printing multiple pages on a sheet
- Splitting a single page across multiple sheets
- · Printing on both sides of sheets
- Not having blank pages printed
- · Having prints sorted
- · Saving printer driver settings as a file
- Recalling and deleting saved printer properties settings
- Printing on a custom size paper
- Printing a large paper size document on smaller size paper
- Reducing and enlarging a document size
- · Changing the print resolution
- Saving on toner when printing

- Changing the dithering pattern
- · Having text stamped on prints

For details about each setting items, click [Help].

- 3. When setting changes are completed, click [OK].
- 4. Print the document using the print function in the document's native application.



- If a paper jam occurs, printing stops halfway. Open the maintenance cover to remove the jammed paper. Printing will resume automatically after the maintenance cover is closed. If the maintenance cover is not opened to remove jammed paper, press the [开始] key to resume printing.
- If the paper runs out, replenish it, and then press the [开始] key to resume printing.

Printing on Both Sides of Sheets

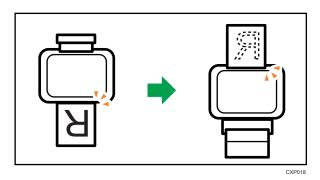
- 1. After creating a document, open the [Printing Preferences] dialog box in the document's native application.
- 2. On the [Setup] tab, in the [Duplex:] list box, select how you want to open the bound output.
- 3. After making any additional settings, click [OK].
- 4. Start printing.

The machine prints only the one sides of pages first, and then displays on Smart Organizing Monitor screen a message to reload the outputs turned over.

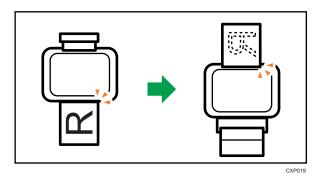
5. Take out all of the prints from the output tray and place them in the input tray.

To print on the reverse side of the prints, turn them over so that the blank side faces up and place them in the input tray.

Portrait



Landscape



6. Press the [开始] key.

Canceling a Print Job

You can cancel print jobs using either the machine's control panel or your computer, depending on the status of the job.

Canceling a print job before printing has started

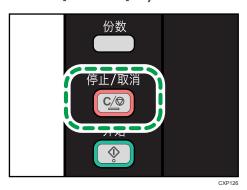
- 1. Double-click the printer icon on the task tray of your computer.
- Select the print job you want to cancel, click the [Document] menu, and then click [Cancel].



- If you cancel a print job that has already been processed, printing may continue for a few pages before being canceled.
- It may take a while to cancel a large print job.

Canceling a print job while printing

1. Press the [停止/取消] key.



3

If a Paper Mismatch Occurs

If the paper size or type does not match the print job's settings, the machine reports an error. There are two ways to resolve this error:



 If [Auto Continue:] is set to [0 sec], the machine continues printing and does not display the error message.

Continue printing using mismatched paper

Use the form-feed function to ignore the error and print using mismatched paper.

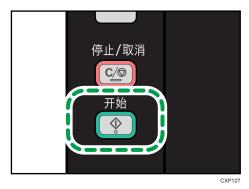
Reset the print job

Cancel printing.

Continuing Printing Using Mismatched Paper

If the paper is too small for the print job, the printed image will be cropped.

1. If the error code is displayed, press the [开始] key.

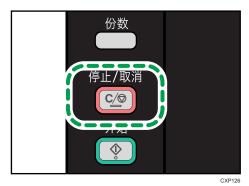


U Note

• If the error code appears again, check whether the specified paper size matches the size of the paper in the paper tray.

Resetting the Print Job

1. If the error code is displayed, press the [停止/取消] key.



3

4. Copying Originals

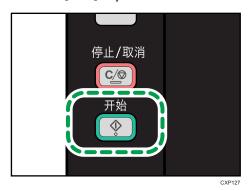
Basic Operation

- 1. Place the original on the exposure glass.
- 2. To print multiple copies, press the [份数] key until the number of copies you want to print is displayed.



Holding down the [份数] key increases the number in increments of 10.

3. Press the [开始] key.



UNote

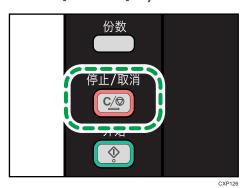
- If a paper jam occurs, printing stops halfway. Open the maintenance cover to remove the jammed paper. Printing will resume automatically after the maintenance cover is closed. If the maintenance cover is not opened to remove jammed paper, press the [开始] key to resume printing.
- If the paper runs out, replenish it, and then press the [开始] key to resume printing.

Canceling a Copy

If copying is canceled while the machine is scanning the original, copying is canceled immediately and there is no printout.

If copying is canceled during printing, the photocopy process is canceled after the current page has been printed out.

1. Press the [停止/取消] key.

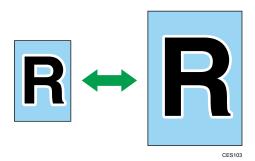


4

Making Enlarged or Reduced Copies

There are two ways to set the scaling ratio: using a preset ratio or manually specifying a customized ratio.

Preset ratio



50%, 71% A4 → A5, 82% B5 JIS → A5, 93%, 122% A5 → B5 JIS, 141% A5 → A4, 200%

Custom ratio



25% to 400% in 1% increments.

Specifying Reduce/Enlarge

Use this procedure to specify the reduction or enlargement ratio for the current job from Smart Organizing Monitor.

The procedure in this section is an example based on Windows 7. The actual procedure may vary depending on the operating system you are using.

- 1. On the [Start] menu, click [All Programs].
- 2. Click [Smart Organizing Monitor for SP xxx Series].
- 3. Click [Smart Organizing Monitor for SP xxx Series Status].
- 4. If the machine you are using is not selected, click [Select Device...], and then select the machine's model.
- 5. Click [OK].

- 6. On the [User Tool] tab, click [Printer Configuration].
- 7. On the [Copy] tab, select the ratio in the [Reduce / Enlarge:] list.

If [Zoom: (25 to 400%)] has been selected, enter the ratio.

- 8. Click [OK].
- 9. Click [Close].

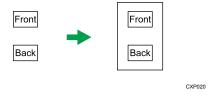
Copying Both Sides of an ID Card onto One Side of Paper

This section describes how to copy the front and back sides of an ID card or other small documents onto either side of a sheet of paper.

When copying onto A4 paper, you can copy documents that are smaller than A5. Likewise, when copying onto Letter size paper, you can copy documents that are smaller than Half Letter size.

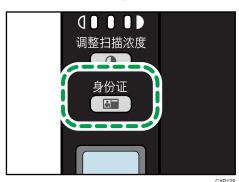


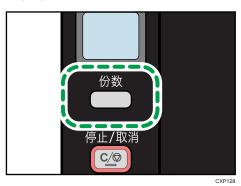
• To use this function, the paper size used for printing copies must be set to A6, A5, A4, Half Letter, or Letter.



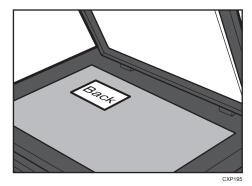
Copying an ID Card

1. Press the [身份证] key.



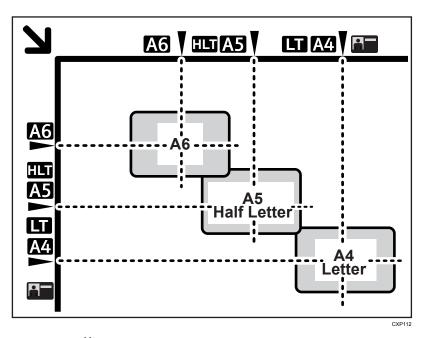


3. Place the original front side down with the top to the rear of the machine on the exposure glass.

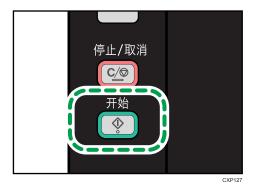


The location to place the original depends on the paper size.

Position the card so that it is centered at the intersection. (The same position applies to both the front and back of the ID card.)



4. Press the [开始] key.



5. Within 30 seconds, place the original back side down with the top to the rear of the machine on the exposure glass, and then press the [开始] key.

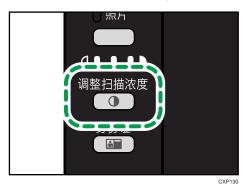
Specifying the Scan Settings

This section describes how to specify image density and scan quality for the current job.

Adjusting Image Density

There are three image density levels. The higher the density level, the darker the printout.

1. Press the [调整扫描浓度] key until the density level you want is displayed.



The print density is indicated by which segment is lit on this indicator.

• Left: Lighter than normal

• Middle: Normal density

• Right: Darker than normal

Selecting the Document Type According to Original

There are three document types:

Text

Select this when the original contains only text and no photographs or images.

Photo

Select this when the original contains only photographs or images. Use this mode for the following types of original:

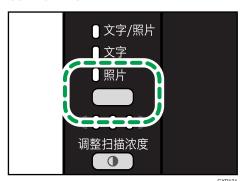
- Photographs
- Pages that are entirely or mainly composed of photographs or images, such as magazine pages.

Text/Photo

Select this when the original contains both text and photographs or images.

Specifying the Original Type

1. Continue to press the Original Type key until the indicator next to the appropriate original type lights up.



5. Scanning from a Computer

Basic Operation

Scanning from a computer (TWAIN scanning and WIA scanning) allows you to operate the machine from your computer and scan originals into your computer directly.



1. Your Computer (TWAIN driver already installed)

Instruct the machine to start scanning the original that is set on the machine.

2. This Machine

The original that is set on the machine is scanned, and its data is sent to a client computer.

Using TWAIN scanner

This section describes the preparations and procedure for using the TWAIN scanner.



- To use the TWAIN scanner, you must install the TWAIN driver, which is on the supplied CD-ROM.
- To use the TWAIN scanner, a TWAIN-compliant application must be installed.

To use the machine as a TWAIN scanner, first do the following:

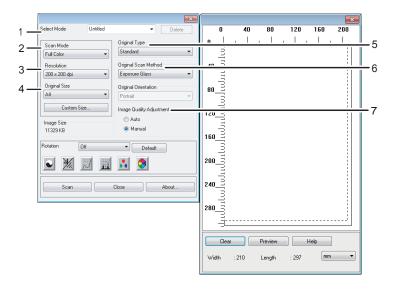
- Install the TWAIN driver.
- Install a TWAIN-compliant application.

TWAIN Scanning

TWAIN scanning is possible if your computer is running a TWAIN-compatible application.

- 1. Place the original.
- 2. Open the properties dialog box for this machine using a TWAIN-compatible application.
- 3. Configure the scan settings as required, and then click [Scan].

Settings you can configure in the TWAIN dialog box



CXP109

1. Select Mode

Up to ten scan settings can be saved. The default value is applied when [Default] is selected.

2. Scan Mode

Select from [Full Color], [Grayscale], [Photo], [Text], or [Text/Photo].

3. Resolution

Select a resolution from the list.

If [Text], [Text/Photo], or [Photo] is selected in [Scan Mode], the scan resolution cannot be set 1200 dpi × 1200 dpi or higher.

4. Original Size

Select the scanning size. If you select [Custom Size...], enter the scanning size directly in the edit box.

5. Original Type

According to your original, select a setting from the list of options detailed below.

- [Standard] (Auto change to Full color, 200dpi × 200dpi)
- [Photo] (Auto change to Full color, 600dpi × 600dpi)
- [Filing] (Auto change to Text, 200dpi × 200dpi)
- [OCR] (Auto change to Text, 400dpi × 400dpi)

6. Original Scan Method

Specify the method to scan originals.

7. Image Quality Adjustment

You can adjust the image quality. The scan settings that can be adjusted are as follow: Rotation, Curves, Sharpness, Brightness/Contrast, Levels, Color Balance, and Hue/Saturation. When [Auto] is selected, the default values will be applied to all settings. When [Manual] is selected, all settings can be adjusted as required.



• For details, see the TWAIN driver Help.

Basic Operation for WIA Scanning

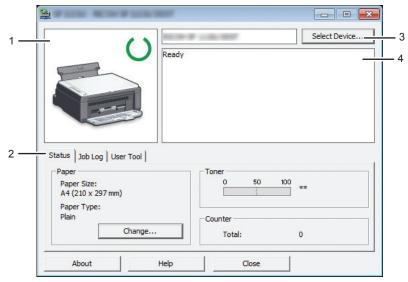
- 1. Place the original.
- 2. On the [Start] menu, click [Devices and Printers].
- 3. Right-click the icon of the printer model you want to use, and then click [Start scan].
- 4. Configure the scan settings as required, and then click [Scan].
- 5. Click [Import].

6. Configuring the Machine Using Smart Organizing Monitor

Checking the System Information

The state and status information of the machine can be checked using Smart Organizing Monitor.

Checking the Status Information



CXP113

1. Image area

Displays the status of this machine with an icon.

2. Status area

• Paper Size

Displays the paper size configured on the machine.

• Paper Type

Displays the paper type configured on the machine.

• Tone

"* *" is always displayed because the machine does not monitor the toner level.

Counter

Displays the number of pages that have been printed by the machine.

3. Select Device area

Displays the name of the selected model.

4. Message area

Displays the status of this machine with a message.

For details about error messages, see page 67 "Error and Status Messages Appear on the Smart Organizing Monitor".

Printing the Configuration Page or Test Page

- When printing the test page, set the paper size to A4 or Letter. When printing other reports, set the paper size to A4, Letter, F/GL, Foolscap, Folio, or Legal.
- 1. On the [Start] menu, click [All Programs].
- 2. Click [Smart Organizing Monitor for SP xxx Series].
- 3. Click [Smart Organizing Monitor for SP xxx Series Status].
- 4. If the machine you are using is not selected, click [Select Device...], and then select the machine's model.
- 5. Click [OK].
- 6. On the [User Tool] tab, select [Test Page] or [Configuration Page] in the [List / Test:] list.
- 7. Click [Print].

Configuring the Machine Settings

Smart Organizing Monitor is used to modify the machine's settings.

- 1. On the [Start] menu, click [All Programs].
- 2. Click [Smart Organizing Monitor for SP xxx Series].
- 3. Click [Smart Organizing Monitor for SP xxx Series Status].
- 4. If the machine you are using is not selected, click [Select Device...], and then select the machine's model.
- 5. Click [OK].
- 6. On the [User Tool] tab, click [Printer Configuration].
- 7. Change the settings if necessary.
- 8. Click [OK].
- 9. Click [Close].

Tab Settings

This section provides a tab-by-tab overview of the machine settings that can be modified using Smart Organizing Monitor. For more information on each setting item, see the Smart Organizing Monitor Help.

System tab

- Register custom paper sizes.
- Adjust the printing position or density to improve the printing quality when printed results are not satisfactory.
- Enable or disable Energy Saver Mode, and specify the amount of time that will elapse before switching to it.
- Update the machine firmware.

Printer tab

- Configure how the machine behaves when there is an inconsistency in paper size and/or type settings between the machine and the printer driver.
- Specify the period of time the machine waits if it fails to receive a print job.

Copy tab

- Configure toner-saving settings.
- Configure scaling settings.

Updating the Firmware

- To the maximum extent permitted by applicable laws, in no event will the manufacturer be liable for any damages whatsoever arising out of failures of this software, losses of documents or data, or the use or non-use of this software and operation manuals provided with it.
- The company shall also not be held liable for any disputes between the customer and third parties
 resulting from any use or loss of use of this software.
- To make sure that a firmware update has successfully completed, print the configuration page before and after the update.
- Make sure to never disconnect the USB cable during a firmware update.
- Disconnect any unnecessary cables from the machine when running a firmware update.
- If necessary, modify power management settings on your computer in advance so that the computer will not enter standby or sleep mode when during a firmware update.
- Download the firmware from the manufacturer's Web site.

To update the firmware, use the Smart Organizing Monitor from Windows.

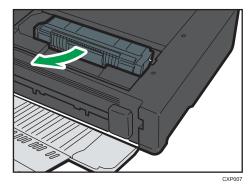
- On the [Start] menu, click [All Programs].
- 2. Click [Smart Organizing Monitor for SP xxx Series].
- 3. Click [Smart Organizing Monitor for SP xxx Series Status].
- If the machine you are using is not selected, click [Select Device...], and then select the machine's model.
- 5. Click [OK].
- 6. On the [User Tool] tab, click [Printer Configuration].
- 7. On the [System] tab, click [Printer Firmware Update...].
- 8. Click [OK].
- 9. Specify the location of the DWN file, and then click [Open].
- After a message is displayed on the Smart Organizing Monitor to indicate that the firmware update has completed, turn the machine's power Off and then On again.

7. Maintaining the Machine

Replacing the Print Cartridge

€ Important

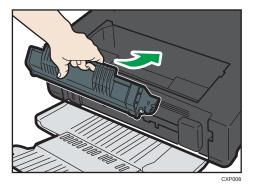
- This machine does not monitor the remaining toner level, and no message will be displayed to
 prompt the user to replace the print cartridge if the machine runs out of toner. Replace the print
 cartridge if the printed image suddenly becomes pale or blurred.
- Store print cartridges in a cool dark place.
- Actual printable numbers vary depending on image volume and density, number of pages printed at a time, paper type and size, and environmental conditions such as temperature and humidity.
 Toner quality degrades over time.
- For good print quality, the manufacturer recommends that you use genuine toner from the manufacturer.
- The manufacturer shall not be responsible for any damage or expense that might result from the use
 of parts other than genuine parts from the manufacturer with your office products.
- 1. Open the maintenance cover.
- 2. Hold the grips of the print cartridge, and then pull it out of the machine.



- 3. Take the new print cartridge out of the box, and then take it out of the bag.
- 4. Hold the print cartridge and shake it from side to side five or six times.

 Shake the print cartridge harizantally in the direction. The first few printed pages.

Shake the print cartridge horizontally in the direction. The first few printed pages may appear blurred or smeared if the cartridge has not been shaken properly.



6. Close the maintenance cover.

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Cautions When Cleaning

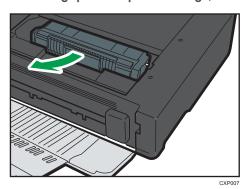
Clean the machine periodically to maintain high print quality.

Dry wipe the exterior with a soft cloth. If dry wiping is not sufficient, wipe with a soft, damp cloth that has been wrung out thoroughly. If you still cannot remove the stain or grime, use a neutral detergent, wipe over the area with a thoroughly-wrung damp cloth, and then dry wipe the area and allow it to dry.

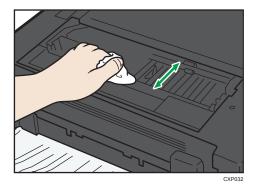
- To avoid deformation, discoloration, or cracking, do not use volatile chemicals, such as benzine and thinner, or spray insecticide on the machine.
- If there is dust or grime inside the machine, wipe with a clean, dry cloth.
- You must disconnect the plug from the wall outlet at least once a year. Clean away any dust and grime from the plug and outlet before reconnecting. Accumulated dust and grime pose a fire hazard.
- Do not allow paper clips, staples, or other small objects to fall inside the machine.

Cleaning the Inside of the Machine

- 1. Open the maintenance cover.
- 2. Hold the grips of the print cartridge, and then pull it out of the machine.

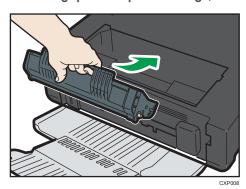


3. Use a cloth to wipe the inside of the machine toward and away from yourself.



Wipe carefully so as not to touch any protrusions inside the machine.

4. Hold the grips of the print cartridge, and then insert it into the machine until it stops.

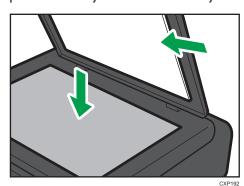


5. Close the maintenance cover.

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Cleaning the Exposure Glass

- 1. Lift the exposure glass cover.
 - Be careful not to hold the input tray when lifting the exposure glass cover, for the tray might be damaged.
- 2. Clean the parts indicated with arrows with a soft damp cloth and then wipe the same parts with a dry cloth to remove any remaining moisture.



8. Troubleshooting

Common Problems

This section describes how to troubleshoot common problems that may occur while operating the machine.

Problem	Possible cause	Solution
The machine does not turn on.	The power cord is not connected properly.	 Make sure that the power plug is firmly inserted into the wall outlet.
		 Make sure that the wall outlet is not defective by connecting another working device.
Pages are not printed.	The USB cable is not connected correctly.	Reconnect the USB cable.
Strange noise is heard.	The consumable is not properly installed.	Confirm that the consumable is properly installed.



• If any of these problems persist, turn off the power, pull out the power cord, and contact your sales or service representative.

Paper Feed Problems

If the machine is operating but paper will not feed or paper jams occur frequently, check the condition of the machine and paper.

Problem	Solution
Paper does not feed smoothly.	Use supported types of paper. See page 15 "Supported Paper".
	Load paper correctly, making sure that the paper guides are properly adjusted. See page 19 "Loading Paper".
	If the paper is curled, straighten the paper.
	 Take out the paper from tray and fan it well. Then, reverse the top and bottom of the paper, and put it in the tray.
Paper jams occur frequently.	If there are gaps between the paper and the paper guides, adjust the paper guides to remove the gaps.
	 Avoid printing on both sides of paper when printing images that contain large areas of solid color, which consume a lot of toner.
	Use supported types of paper. See page 15 "Supported Paper".
	Load paper only as high as the upper limit markings on the paper guide.
Multiple sheets of paper are fed at one time.	Fan the paper well before loading. Also make sure that the edges are even by tapping the stack on a flat surface such as a desk.
	Make sure that the paper guides are in the right position.
	Use supported types of paper. See page 15 "Supported Paper".
	 Load paper only as high as the upper limit markings on the paper guide.
	Check that paper was not added while there was still some left in the tray.
	Only add paper when there is none left in the tray.

Problem	Solution
Paper gets wrinkles.	 Paper is damp. Use paper that has been stored properly. Paper is too thin. See page 15 "Supported Paper". If there are gaps between the paper and the paper guides, adjust the paper guides to remove the gaps.
The printed paper is curled.	 Load the paper upside down in the paper tray. Paper is damp. Use paper that has been stored properly.
Images are printed diagonally to the pages.	If there are gaps between the paper and the paper guides, adjust the paper guides to remove the gaps.

Removing Printing Jams

First, try removing the paper automatically. If this fails, remove it manually.

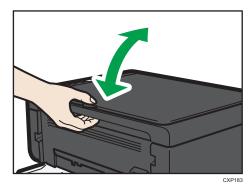


- Jammed paper may be covered in toner. Be careful not to get toner on your hands or clothes.
- Toner on prints made immediately after clearing a paper jam may be insufficiently fused and can smudge. Make test prints until smudges no longer appear.
- Do not forcefully remove jammed paper, as it may tear. Torn pieces remaining inside the machine will cause further jams and possibly damage the machine.
- Paper jams can cause pages to be lost. Check your print job for missing pages and reprint any pages that did not print out.

Automatically removing the paper jammed inside the machine

1. Open and close the maintenance cover once.

The machine will then slowly eject the jammed paper. After the jammed paper is ejected, remove it.

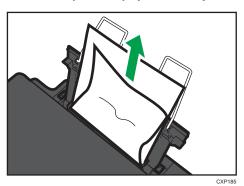


If the jammed paper is not ejected, open the maintenance cover again and remove jammed paper manually.

Removing paper manually



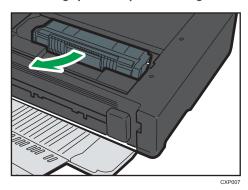
- Since the temperature around the guide is high, wait for it to cool before checking for jammed paper.
- After removing the paper, be sure to return the fusing pressure release lever to its original position.
- Be sure not to print with the fusing pressure release lever down.
- 1. Pull out the jammed paper carefully.



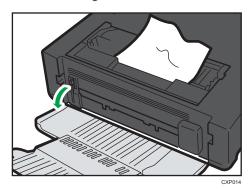
If you cannot find the misfed paper, look inside the machine.

2. Open the maintenance cover.

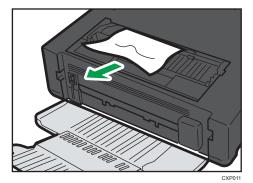
3. Hold the grips of the print cartridge, and then pull it out of the machine.

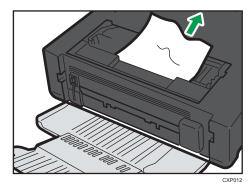


4. Push the Fusing Pressure Release Lever on the left down with your thumbs.

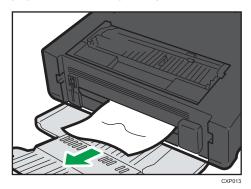


5. Pull out the misfed paper by holding both sides of paper. Be careful not to get toner dust on your hands or clothes.

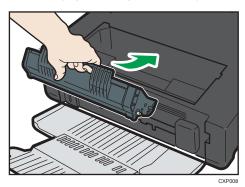




6. If it is difficult to remove the jammed paper out of the main unit, remove the jammed paper from the output tray side.



7. Hold the grips of the print cartridge, and then insert it into the machine until it stops.



- 8. Push the Fusing Pressure Release Lever on the left up with your thumbs.
- 9. Close the maintenance cover.

Print Quality Problems

Checking the Condition of the Machine

If there is a problem with the quality of printing, first check the condition of the machine.

Possible Cause	Solution
There is a problem with the machine's location.	Make sure that the machine is on a level surface. Place the machine where it will not be subject to vibration or shock.
Unsupported types of paper is used.	Make sure that the paper being used is supported by the machine. See page 15 "Supported Paper".
The paper type setting is incorrect.	Make sure that the paper type setting of the printer driver matches the type of paper loaded. See page 15 "Supported Paper".
A non-genuine print cartridges is being used.	Non-genuine print cartridges reduce print quality and can cause malfunctions. Use genuine print cartridges only. See page 71 "Consumables".
An old print cartridges is being used.	Print cartridges should be opened before their expiration date and used within six months of being opened.
The machine is dirty.	See page 49 "Maintaining the Machine", and clean the machine as required.

Printer Problems

Problem	Solution
An error occurs.	If an error occurs when printing, change the computer or printer driver settings.
	Check the printer icon name does not exceed 32 alphanumeric characters. If it does, shorten it.
	Check whether other applications are operating.
	Close any other applications, as they may be interfering with printing. If the problem is not resolved, close unneeded processes too.
	Check that the latest printer driver is being used.
A print job is canceled.	Set I/O Timeout to a larger value than the current settings.
There is considerable delay between the print start command and actual printing.	 Processing time depends on data volume. High volume data, such as graphics-heavy documents, take longer to process. Wait for a while.
	 To speed up printing, reduce the printing resolution using the printer driver.
The whole printout is blurred.	Paper is damp. Use paper that has been stored properly. See page 15 "Supported Paper".
	If you enable [Toner Save:], printing is generally less dense.
	 Condensation may have collected. If rapid change in temperature or humidity occurs, use this machine only after it has acclimatized.
Cannot print properly when using a certain application, or cannot print image data properly.	Change the print quality settings.
Some characters are printed faintly or not printed.	
The paper size setting does not match the paper loaded.	Check whether the paper size specified on the machine matches that of the loaded paper.

Print Positions Do Not Match Display Positions

If the position of items on the printed page differs from the position displayed on the computer screen, the cause may be one of the following.

Possible Cause	Solution
Page layout settings are not configured properly.	Check that the page layout settings are properly configured in the application.
The paper size setting does not match the paper loaded.	Check whether the paper size specified on the printer driver matches that of the loaded paper.

Copier Problems

Problem	Solution
Photocopied paper is blank.	The original was placed with the front and back reversed. See page 23 "Placing Originals".
Copied pages are too dark or too light.	Adjust the image density.
Copied pages do not look the same as the originals.	Select the correct scan mode according to the type of original.
Black spots appear when photocopying a photographic print.	The original may have stuck to the exposure glass due to high humidity.
	Place the original on the exposure glass, and then place two or three sheets of white paper on top of it. Leave the exposure glass cover open when copying.
A moire pattern is produced.	The original probably has heavily lined or dotted areas.
R →R	Switching the setting for image quality between [Photo] and [Text/Photo] may eliminate the moire pattern.
Photocopied paper is dirty.	Image density is too high.
	Adjust the image density.
	Toner on the printed surface is not dry.
	Do not touch printed surfaces immediately after copying. Remove freshly printed sheets one by one, taking care not to touch printed areas.
	The scanning part is dirty.
	Before placing originals on the exposure glass, make sure that toner or correction fluid is dry.
When copying from the exposure glass, the print area of the copy is out of alignment with the original.	Place the original copy side down, making sure that it is aligned to the rear left corner and pressed flat against the exposure glass.
The paper size setting does not match the paper loaded.	Check whether the paper size specified on the machine matches that of the loaded paper.

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Scanner Problems

Problem	Solution
The scanned image is dirty.	 The scanning part is dirty. Before placing originals on the exposure glass, make sure that toner or correction fluid is dry.
The scanned image is distorted or out of position.	The original was moved during scanning. Do not move the original during scanning.
The scanned image is upside down.	The original was placed upside down. Place the original in the correct orientation. See page 23 "Placing Originals".
The scanned image is blank.	The original was placed with the front and back reversed.
The scanned image is too dark or too light.	Adjust the image density.

Error and Status Indicate on the Control Panel

Codes on the Screen



• If "C", or "c" appears, contact your sales or service representative.

Code	Causes	Solutions
ЕО	A paper jam has occurred in the machine.	Remove the jammed paper. See page 56 "Paper Feed Problems".
El	Paper has been jammed in the paper tray.	Remove the jammed paper. See page 56 "Paper Feed Problems".
	The input tray has run out of paper.	Load paper to the input tray. See page 19 "Loading Paper".
E3	A maintenance cover is open.	Close the maintenance cover completely.
E4	Front cover is closed.	Open the front cover completely.
E5	An appropriate size paper for printing Report is not loaded.	Load the appropriate size paper.
E6	The print cartridge has not been installed.	Reinstall the print cartridge. See page 49 "Replacing the Print Cartridge".
E9	An appropriate size paper for making copies is not loaded.	Load the appropriate size paper.
P1	The paper size set for the document differs from the size of the paper.	 Press the [开始] key to begin printing, or press the [停止/取消] key to cancel the job. If [Auto Continue:] is set to [0 sec], no
P2	The paper type set for the document differs from the type of the paper.	 error message appears. Press the [开始] key to begin printing, or press the [停止/取消] key to cancel the job. If [Auto Continue:] is set to [0 sec], no error message appears.

Error and Status Messages Appear on the Smart Organizing Monitor

Message	Causes	Solutions
Printer Power Off (Communication Error)	 The power cable of the machine is not plugged in. The power of the machine is not turned ON. The USB cable is not connected. 	 Check the printer power cord. Check the printer power switch is on. Check the USB cable is properly connected.
Out of Paper / Misfeed	Paper is not loaded in the machine's input tray, or paper jam has occurred.	If paper is not loaded, load paper in the input tray. For details about loading paper, see page 19 "Loading Paper". If paper is jammed inside the machine, remove the jammed paper. For details about removing jammed paper, see page 56 "Paper Feed Problems".
Paper Size Mismatch	The paper size specified on the machine and the size specified in the printer driver do not match.	 For details about specifying the paper size setting on the machine, see page 19 "Loading Paper". For details about changing the paper size setting in the printer driver, see the printer driver Help. If [Auto Continue:] is set to [0 sec], no error message appears.
Paper Type Mismatch	The paper type specified on the machine and the type specified in the printer driver do not match.	 For details about changing the paper type setting of the machine, see page 19 "Loading Paper". For details about changing the paper type setting in the printer driver, see the printer driver Help. If [Auto Continue:] is set to [O sec], no error message appears.
Memory Overflow	The data is too large or complex to print.	Select [600 x 600 dpi] in [Resolution:] to reduce the size of data. For details, see the printer driver Help.

Message	Causes	Solutions
Print Cartridge Not Detected	The print cartridge has not been installed.	Reinstall the print cartridge. See page 49 "Replacing the Print Cartridge".

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9. Appendix

Notes About the Toner

- Proper operation cannot be guaranteed if any third-party toner is used.
- Depending on printing conditions, there are cases where the printer cannot print the number of sheets indicated in the specifications.
- Replace the print cartridge if the printed image suddenly becomes pale or blurred.

Moving and Transporting the Machine

This section provides cautions that you must follow when moving the machine both short and long distances.

Repack the machine in its original packing materials when moving it over a long distance.



- Be sure to disconnect all cables from the machine before transporting it.
- The machine is a precision piece of machinery. Be sure to handle it carefully when moving it.
- Make sure to move the machine horizontally. Take extra caution when carrying the machine up or down stairs.
- Do not remove the print cartridge when moving the machine.
- Be sure to hold the machine level while carrying it. To prevent toner from spilling, move the machine carefully.
- 1. Be sure to check the following points:
 - The power switch is turned off.
 - The power cord is unplugged from the wall outlet.
 - All other cables are unplugged from the machine.
- 2. Lift the machine using the inset grips on both sides of the machine, and then move it horizontally to the place where you want to use it.



- To move the machine over a long distance, pack it well. Take care not to tip or tilt the machine during transit.
- Toner might spill inside the machine if the machine is not kept level during transit.
- For more information about moving the machine, contact your sales or service representative.

Disposal

Ask your sales or service representative for information about correct disposal of this machine.

Where to Inquire

Contact your sales or service representative for further information about the topics included in this manual or to inquire other topics not included in this manual.

Consumables

Print Cartridge

Print cartridge	Average printable number of pages per cartridge * 1
Black	2,000 pages

* 1 The printable number of pages is based on pages that are compliant with ISO/IEC 19752 with the image density set as the factory default. ISO/IEC 19752 is an international standard for measurement of printable pages, set by the International Organization for Standardization.



- Unless a print cartridges is replaced before toner runs out, printing will become impossible. To
 facilitate cartridge replacement, we recommend you purchase and store extra print cartridges.
- The actual number of printable pages varies depending on the image volume and density, number
 of pages printed at a time, paper type and paper size used, and environmental conditions such as
 temperature and humidity.
- Print cartridges may need to be changed sooner than indicated above due to deterioration over the period of use.
- Print cartridges are not covered by warranty. However, if there is a problem, contact the store
 where you purchased them.
- The supplied print cartridge can print approximately 500 pages.
- This machine periodically performs cleaning. During cleaning, toner will be used to maintain print quality.

Specifications of the Machine

This section lists the machine's specifications.

General Function Specifications

Configuration

Desktop

Print process

Laser electrostatic transfer

Maximum paper size for scanning of exposure glass

 $216 \text{ mm} \times 297 \text{ mm} (8.5 \times 11.7 \text{ inches})$

Maximum paper size for printing

 $216 \text{ mm} \times 356 \text{ mm} (8.5 \times 14 \text{ inches})$

Warm-up time

Less than 25 seconds (23 °C, 71.6 °F)

Paper sizes

A4, $8^1/_2$ " × 11 " (Letter), $8^1/_2$ " × 14 " (Legal), B5, $5^1/_2$ " × $8^1/_2$ " (Half Letter), $7^1/_4$ " × $10^1/_2$ " (Executive), A5, A6, B6, 16K (197 × 273 mm), 16K (195 × 270 mm), 16K (184 × 260 mm), 8 " × 13 " (F/GL), $8^1/_2$ " × 13 " (FS), $8^1/_4$ " × 13 " (Folio), Custom Paper Size



- The following paper sizes are supported as custom paper sizes:
 - Approximately 90-216 mm (3.6-8.5 inches) in width
 - Approximately 148-356 mm (5.8-14 inches) in length

Paper type

Plain Paper (65-99 g/m 2 (17-26 lb.)), Recycled Paper (75-90 g/m 2 (20-24 lb.)), Thin Paper (52-64 g/m 2 (14-17 lb.)), Thick Paper (100-130 g/m 2 (26.6-34 lb.))

Paper output capacity

10 sheets (70 g/m², 19 lb.)

Paper input capacity

50 sheets (70 g/m², 19 lb.)

Memory

16 MB

9

Power requirements

220-240 V, 4 A, 50/60 Hz

Power consumption

- Maximum power consumption
 - 730 W
- Energy Saver mode 1
 - 45 W or less
- Energy Saver mode 2
 - 5 W or less

Machine dimensions (Width × Depth × Height)

 $402 \times 368.5 \times 163$ mm (15.8 × 14.5 × 6.4 inches)

Weight (machine body with consumables)

Approximately 8.5 kg (18.7 lb.) or less

Printer Function Specifications

Printing speed

- Type 1
 - 13 pages per minute (A4/Letter)
- Type 2

16 pages per minute (A4/Letter)

Resolution

 $600 \times 600 \, dpi \, (maximum: 1200 \times 600 \, dpi)$

First print speed

6 seconds or less (From the start of paper feed action to the completion of paper delivery)

13 seconds or less (From the completion of data processing to the completion of paper delivery)

Interface

USB 2.0

Printer language

DDST

Copier Function Specifications

Maximum resolution (scanning and printing)

Scanning: 600 × 600 dpi Printing: 600 × 600 dpi

First copy speed (A4/Letter, at 23 °C, 71.6 °F)

32 seconds or less

Multiple copy speed

Type 1

13 pages per minute (A4/Letter)

Type 2

16 pages per minute (A4/Letter)

Reproduction ratio

Fixed ratio: 50%, 71%, 82%, 93%, 122%, 141%, 200%

Zoom ratio: 25% to 400%

Copy quantity

99

Scanner Function Specifications

Maximum scanning area (horizontal × vertical)

216 × 297 mm (8.5 × 11.7 inches)

Maximum resolution when scanning from a computer (TWAIN)

4800 × 4800 dpi

Maximum resolution when scanning from a computer (WIA)

600 × 600 dpi

9

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INDEX

В	M
Basic operation25,	31 Machine settings47
C	Moving70
	N
Changing the custom paper size	
Changing the custom paper size	
Codes	
Common problems	0
Condition of the machine	0
Configuration page	Originals
Consumables	
Control panel	0
Copier function	71
Copier problems	raper lam
Copiei problems	Paper mismatch29
D	Paper Mismatch29
Delete	Placing originals23
Disclaimer	Drint and a
Driver	Print cartridge49, 7
Duplex	Dr. Dr. 11
	Printer function
E	Printer problems62
Enlarged or reduced copies	33 _Q
Error messages66,	67
Exposure glass	S3 Quick install1
Exterior.	7 R
F	Recommended size of originals23
Firmware	Poplaco
I I I I I I I I I I I I I I I I I I I	
	_
ID Card copy	٠ ١ ٠.
Image density	38 Scanner function
Install	
Interior8,	
Introduction	
J	Software1
	Specifications
Job cancel	1 , 0 1 1 ,1 1 1
L	Status information
Legal prohibition	Status messages
Loading paper	System information 4:

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