

## Release Notes

### Color Server Pro C900 version 1.00

This document contains information about the Color Server Pro C900 version 1.00. Before using the Color Server Pro C900, make copies of these *Release Notes* and distribute them to all users.

**NOTE:** This document uses the term “Pro C900” to refer to the Color Server Pro C900. The term “printer” is used to refer to the Printer Main Unit.

Before printing to the Pro C900:

- Verify that the correct system software version is installed on the Pro C900. For information about configuration and administration of the Pro C900, see *Configuration and Setup*.
- Install user software onto client computers. For installation instructions, see *Utilities*. For information about system requirements, see *Welcome*.

## Installation and setup

### Delay in Pro C900 startup

The Pro C900 performs a file check on its hard disk at startup. If many files are stored on the disk, the Pro C900 takes extra time to start up. To reduce startup time, delete unnecessary files from the hard disk.

### System Update and printing

System Update reboots the Pro C900 regardless of any job that might be printing. Do not print a job while System Update is running. Do not run System Update while printing or schedule System Update to run at a time when you will be printing.

### ColorWise Pro Tools installation

If the BIOS clock on the Pro C900 is not set to the correct time and date, installation of JRE (part of ColorWise Pro Tools installation) will not complete successfully.

### USB Printing and Media Server

Setup options related to USB Printing and Media Server may appear in Configure, but they are not supported. Commands related to USB Printing and Media Server may appear on the printer display panel if they are enabled in Configure, but they are not supported.

### **Installing and uninstalling ICC profiles on Windows**

On Windows Vista, if you right-click an ICC profile that is installed in C:\WINDOWS\system32\spool\drivers\color, Install Profile appears as a selection even though the profile is already installed.

On Windows XP, if you right-click an ICC profile that is installed in C:\WINDOWS\system32\spool\drivers\color and choose Uninstall Profile, the ICC profile is not removed. You must remove the file manually.

### **Maximum Entries in LDAP search**

If you enable an LDAP server and set Maximum Entries to 0, it means that the number of entries is unlimited or limited to the maximum specified in the LDAP server. If you set Maximum Entries to a number greater than 0, LDAP searches will return two results for each entry (one for the users and the other for the group).

### **Mac OS client computer**

If you use a Mac OS client computer on a network that does not have a DHCP server, be sure to assign a fixed IP address to the client computer.

### **Tray Alignment at the printer display panel**

Do not press Logout at the printer display panel when Tray Alignment is in progress. To exit Tray Alignment, press Exit.

If the message “Select a tray to perform alignment” appears after you have already selected a tray, select the tray again.

## **Print options**

### **Nested Saddle booklet**

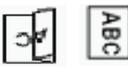
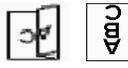
If you print a Nested Saddle booklet, the booklet will be composed of complete saddles (you can set the size of the saddle by setting “Number of sheets in a subset”). This may cause blank pages to be added to the end of the booklet, depending on the number of pages in the document.

### **Booklet Maker, Gang-Up, and N-up Pages per Sheet**

For jobs that use Booklet Maker, Gang-Up, or N-up Pages per Sheet (except for 1-up), all of the pages are imposed after RIPping. For large jobs, it might take time to start printing.

**Z-fold**

The following table describes printed results with various combinations of portrait and landscape orientations, A3 and A4 paper sizes, and Z-fold settings. Results may vary depending on your operating system and application that you use. Some combinations of settings are not supported.

Page combination	Left Fold	Right Fold	Bottom Fold
 <p>When you specify an A3/Z-fold/landscape page followed by an A4/non-folded/landscape page ...</p>	 <p>... your output prints as shown.</p>	 <p>... your output prints as shown.</p>	Not supported.
 <p>When you specify an A3/Z-fold/landscape page followed by an A4/non-folded/portrait page ...</p>	 <p>... your output prints as shown.</p>	 <p>... your output prints as shown.</p>	Not supported.
 <p>When you specify an A4/non-folded/portrait page and an A3/Z-fold landscape page ...</p>	 <p>... your output prints as shown.</p>	 <p>... your output prints as shown.</p>	Not supported.
 <p>When you specify an A3/Z-fold/portrait page and A4/non-folded/ portrait page ...</p>	Not supported.	Not supported.	 <p>... your output prints as shown</p>

Page combination	Left Fold	Right Fold	Bottom Fold
 <p>When you specify an A3/Z-fold/portrait page and A4/non-folded/landscape page ...</p>	Not supported.	Not supported.	 <p>... your output prints as shown</p>
 <p>When you specify an A4/non-folded/landscape page and an A3/Z-fold/Portrait page ...</p>	Not supported.	Not supported.	 <p>... your output prints as shown</p>

### Paper Source in Mac OS X printer driver

In the Mac OS X printer driver, the Paper Source option does not select the input tray for printing. To select the input tray, go to Fiery Features > Full Properties and set the Input Tray option.

### Large Capacity Tray (LCT)

If a Large Capacity Tray (LCT) is installed on the printer, the following combinations of Input Tray, Media Type, and Paper Weight can be set in the printer driver, but the job will not print.

Input Tray	Media Type	Paper Weight
Tray 3	Coated1, Coated2, Coated3, or Labels	Thick3
Tray 4	Coated1, Coated2, or Coated3	Thick3
Tray 5	Coated1, Coated2, Coated3, or Tab Stock	Thick2 or Thick3

### Stapling with mixed page orientations

Before printing a stapled job that contains both Portrait and Landscape pages, set Bypass Tray Priority on the printer display panel to the input tray that is set for long edge feed.

**Copies in Mac OS X printer driver**

In the Mac OS X printer driver, you cannot change the number of copies in the Fiery Features area. Instead, set the number of copies in the Copies & Pages area (the first window that appears when you select Print from the application).

**Rotate 180 and Orientation**

The Rotate 180 option can be enabled only if Orientation is set to Landscape.

**Image Shift, saving PDF or PS files**

When you set Image Shift with duplex settings, save the file as a PDF or PS file, and then print the file, the job prints single-sided without the Image Shift settings. If you print with the settings from the driver without saving the file as a PDF or PS file, your job prints with the correct settings.

**Output Profile**

In the printer driver, if Two-Way Communication is not enabled, output profile names appear as Output-1 through Output-10. To select an output profile by name, enable Two-Way Communication and select one of the following profiles:

- Fiery Pro C900 Plain v1F
- Fiery Pro C900 Coated Gloss v1F
- Fiery Pro C900 Coated Matte v1F
- Fiery Pro C900 Coated Gloss Thick v1F

**Black Overprint**

The default setting for the Black Overprint option is Off, not Text/Graphics as stated in *Print Options*.

**Text/Graphics Quality**

The Text/Graphics Quality print option does not support the Auto setting described in *Print Options*.

## Printing

### Printing on different media

If you print a job for which the specified media is not loaded in any tray and then select the specific tray at the printer display panel when the printer requests you to load the media, the printer prints all copies of the job.

### Alternate tray must have same feed direction

The Pro C900 will not switch to an alternate tray (for example, when the current tray runs out of paper) if the alternate tray does not feed paper in the same direction as the current paper tray, even if the paper size and paper type are same.

### Number of copies in uncollated jobs

For uncollated jobs with multiple copies, the number of copies displayed in Command WorkStation and on the printer display panel is not increased until the copies of the last page are printing. However, since the display is updated at a specific time interval, you might not see every copy number. For example, the display might jump from 1 copy to 4 copies.

### Cancelling a Direct connection job

If you print from a Windows application to the Direct connection and you want to cancel the job after an error message (such as a Load Paper message) appears, first cancel the job in the Windows printer queue and then cancel the job at the printer display panel on the Printer Main Unit.

- To cancel the job in the Windows printer queue, open the printer window by double-clicking the printer icon in the notification area of the taskbar. Select the job and then choose Cancel from the Document menu.

If there is no printer icon in the notification area of the taskbar or there are no jobs in the printer window, the job has finished spooling and you can skip this step.

- To cancel the job at the printer display panel, press Reset in the error message.

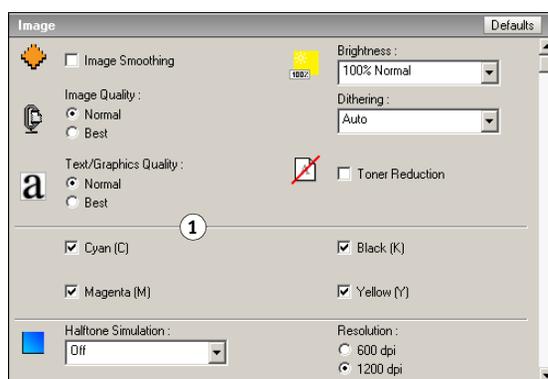
### Pro C900 User Authentication

If the Pro C900 is configured for User Authentication and you print a color document in color mode as a user with black-and-white printing privileges only, the document is printed in black and white.

## Color printing

Even when printing with only one color, such as magenta, the Pro C900 may perform a full color count. To count up by single colors (C, M, Y, K), set the Print by Color Selection option to select the color(s).

### 1 Print by Color Selection



## Microsoft Hotfix

If you observe one or both of the following issues, install the Microsoft Hotfix described below.

- You configure User Authentication from the printer display panel to restrict the printing of color jobs, but color jobs are printed.
- Jobs printed from Microsoft Excel 2007 output blank pages, even though the same jobs print from Microsoft Excel 2003 correctly.

Obtain the hotfix from this location:

[http://hotfixv4.microsoft.com/Microsoft%20office%20Excel%202007/sp2/officekb948944fullfilex86glb/12.0000.6303.5000/free/339688\\_intl\\_i386\\_zip.exe](http://hotfixv4.microsoft.com/Microsoft%20office%20Excel%202007/sp2/officekb948944fullfilex86glb/12.0000.6303.5000/free/339688_intl_i386_zip.exe)

Password: 0Gb{n)9%

## Printer driver

### 64-Bit Windows printer drivers

Job Monitor is not supported on 64-bit Windows operating systems.

### Mac OS X printer driver

In the Mac OS X printer driver, the Copies field in the Job Info window of Fiery Features is read-only. If you want to change the number of copies, select Copies & Pages from the printer driver main window (instead of Fiery Features).

## Command WorkStation

### Clearing Active Jobs and Job Log

In Command WorkStation, if you clear Active Jobs and the Job Log at the same time, some cancelled jobs might remain in the Job Log. Clear Active Jobs first, and then clear the Job Log.

### Job Properties

In Job Properties, in the Layout window, the Pages Per Sheet settings are grayed except for 1, but you can select a grayed setting. If you click OK in the dialog box that appears, the setting is no longer grayed.

### Activity Monitor

If more than one job has the Printing status and you cancel one of these jobs in the Activity Monitor, the incorrect job might be canceled. Cancel the job from the Active Jobs area (right-click the job and choose Cancel) instead.

### Duplicate jobs

If a job has been RIPped, you can create a maximum of 1024 duplicates of the job (by right-clicking the job and choosing Duplicate).

### Rush Printing

If a new Rush Printing job is added to the active job list when another Rush Printing job is printing, the new Rush Printing job might be displayed with the Printing status even while the previous Rush Printing job is still being printed.

## Hot Folders

### Hot Folders v2.x on Mac OS X v10.4.x

Files submitted to Hot Folders v2.x on a local Mac OS X v10.4.x computer or a network location may not recognize submitted file formats, even though the file is correct and valid. This commonly occurs if the files are in a network folder that is accessed via the Apple Filing Protocol (AFP). This does not occur if the files are in a network folder that is accessed via SMB.

To work around this, set all submitted Hot Folders files with permissions to “Read and Write” or “Read.”

- If your files are on the network, move them to your local computer, change the file permissions, and then resubmit the files to Hot Folders.

If you are working from a Mac OS computer, you must first unlock and change the file permissions. Save the new file attributes as unlocked, or change the file back to locked and then save the attributes.

- If your files are on your local computer, review and modify file permissions as necessary and then submit the files to Hot Folders.

## Applications

### Adobe Acrobat

A PDF file that uses the Kalinga font might print with garbled text when printed from Adobe Acrobat 8.

### Microsoft Excel

If you print to A4 paper size from Microsoft Excel (2003 or 2007), the application might automatically resize your job for Letter size. If this occurs, turn off the appropriate resizing option:

- **Excel 2003:** Clear the “Allow A4/Letter paper resizing” option in Tools > Options under the International tab.
- **Excel 2007:** Clear the “Scale content for A4 or 8.5x11” paper sizes” option in Excel Options > Advanced under the General heading.

## Documentation and Help

### Help files

The help files for the Fiery utilities are developed for use with Microsoft Internet Explorer v5.5 and above. If you use other browsers, such as Safari or previous versions of Internet Explorer, the help might not display properly.

With Microsoft Internet Explorer on a Windows XP Service Pack 2 computer, the help files might not display or display properly in the following situations:

- If your browser uses a pop-up blocker, it might block the help files. If this happens, temporarily disable your pop-up blocker to display the help file.
- If your browser has the advanced Internet option enabled to display notifications about script errors, it might display a warning window before displaying a help file page. To avoid the warning window, clear the “Display a notification about every script error” option in the Advanced tab in the Internet Options dialog box.
- A warning message might also appear in the Status bar, but the content of the help file is not affected by this error.

### Opening user documentation with Adobe Reader 6

When you open a PDF from the User Software CD with Adobe Reader 6, a warning message alerts you to download a more recent version of Adobe Reader. However, you can dismiss the message, and the PDF displays and prints normally.

### Wireframe preview (Impose)

In Impose Help, it is incorrectly stated that in VDP Imposition, Wireframe preview mode displays page contents. In Wireframe preview mode, only the pagination of records information is displayed.

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Printed in Japan  
D016-7200



D0167200