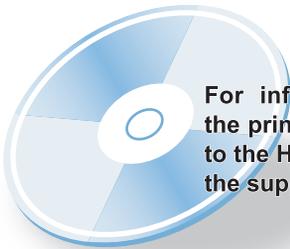


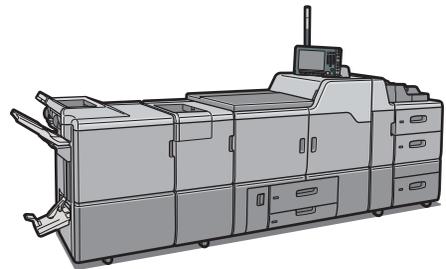


# Pro C751

## Operating Instructions Troubleshooting



For information not in the printed manual, refer to the HTML/PDF files on the supplied CD-ROM.



- 
- 1 When the Machine Does Not Operate As Wanted
  - 2 Clearing Misfeeds
  - 3 Appendix



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# Documentation for This Machine

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About This Machine.....	 
Troubleshooting (This manual) .....	 
Network and System Settings Reference.....	
Connecting to a network.....	
Changing the default settings of the system, and related information.....	
Paper Settings Reference.....	 
Security Reference.....	
Guide to Paper .....	

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# Manuals for This Machine

Read this manual carefully before you use this machine.

Refer to the manuals that are relevant to what you want to do with the machine.

## Important

- Media differ according to manual.
- The printed and electronic versions of a manual have the same contents.
- Adobe® Acrobat® Reader®/Adobe Reader must be installed in order to view the manuals as PDF files.
- A Web browser must be installed in order to view the html manuals.

## About This Machine

Before using the machine, be sure to read the section of this manual entitled Safety Information.

This manual introduces the machine's various functions. It also explains the control panel, preparation procedures for using the machine, how to enter text, how to install the HTML manuals from the CD-ROMs provided, and how to replace paper, toner, staples, and other consumables.

## Troubleshooting

Provides a guide for resolving common usage-related problems.

## Network and System Settings Reference

Explains how to connect the machine to a network and how to configure and operate the machine in a network environment. It also explains how to change System Settings, how to specify Adjustment Settings for Operators, and how to register information in the Address Book.

## Paper Settings Reference

Explains how to make paper settings for each tray using the paper library, which contains optimum printing conditions. It also explains how to manually specify a paper size and type for a paper tray.

## Security Reference

This manual is for administrators of the machine. It explains security functions that you can use to prevent unauthorized use of the machine, data tampering, or information leakage. For enhanced security, we recommend that you first make the following settings:

- Install the Device Certificate.
- Enable SSL (Secure Sockets Layer) Encryption.
- Change the user name and password of the administrator using Web Image Monitor.

For details, see "Setting up the Machine", Security Reference.

Be sure to read this manual when setting the enhanced security functions, or user and administrator authentication.

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## Guide to Paper

Explains paper characteristics and methods for handling paper.

### ↓ Note

- Manuals provided are specific to machine types.
- In addition to the above, manuals are also provided for the Printer function.

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# Notice

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## Important

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In no event will the company be liable for direct, indirect, special, incidental, or consequential damages as a result of handling or operating the machine.

For good output quality, the manufacturer recommends that you use genuine toner from the manufacturer.

The manufacturer shall not be responsible for any damage or expense that might result from the use of parts other than genuine parts from the manufacturer with your office products.

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# How to Read This Manual

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## Symbols

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This manual uses the following symbols:



Indicates points to pay attention to when using the machine, and explanations of likely causes of paper misfeeds, damage to originals, or loss of data. Be sure to read these explanations.



Indicates supplementary explanations of the machine's functions, and instructions on resolving user errors.



Indicates the names of keys on the machine's display or control panels.



Indicates instructions in book form.



Indicates instructions stored in a file on a provided CD-ROM.

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## Names of Major Items

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Major items of this machine are referred to as follows in this manual:

- Multi Bypass Tray BY5010 (optional) → Multi bypass tray (Tray 6)
- LCIT RT5060 (optional) → Wide Large Capacity Tray (Wide LCT)
- Multi-Folding Unit FD5010 (optional) → Multi-folding unit
- Buffer Pass Unit Type 5010 (optional) → Buffer pass unit
- Ring Binder RB5010 (optional) → Ring binder
- High Capacity Stacker SK5020 (optional) → High capacity stacker
- Trimmer Unit TR5040 (optional) → Trimmer unit
- Cover Interposer Tray CI5020 (optional) → Interposer

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## **Notes**

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Contents of this manual are subject to change without prior notice.

Some illustrations in this manual might be slightly different from the machine.

Certain options might not be available in some countries. For details, please contact your local dealer.

Depending on which country you are in, certain units may be optional. For details, please contact your local dealer.

# 1. When the Machine Does Not Operate As Wanted

This chapter describes basic troubleshooting procedures that are applicable to all functions of this machine.

## Indicators

This section describes indicators that appear on the display panel when the machine requires the user to clear misfeeds, add paper, or perform other troubleshooting procedures.

### Display Panel Indicator

Indicator	Status
 : Misfeed indicator	Appears when a misfeed occurs. For details, see p.37 "Removing Jammed Paper".
 : Load Paper indicator	Appears when paper runs out. For details, see "Loading Paper", About This Machine  .
 : Add Toner indicator	Appears when toner runs out. For details, see "Adding Toner", About This Machine  .
 : Add Staple indicator	Appears when staples run out. For details, see "Adding Staples", About This Machine  .
 : Waste Toner Full indicator	Appears when the waste toner bottle is full. Contact your service representative.
 : Empty Hole Punch Receptacle indicator	Appears when the hole punch receptacle is full. For details, see p.64 "Removing Punch Waste".
 : Empty Waste Staple Receptacle indicator	Appears when the waste staple receptacle is full. For details, see p.65 "Removing Staple Waste".
 : Service Call indicator	Appears when the machine is malfunctioning or requires maintenance.

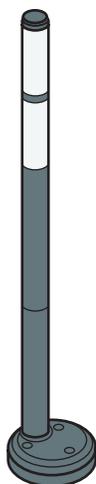
Indicator	Status
☒ : Open Cover indicator	Appears when one or more covers of the machine are open.

# Attention Light

This section describes the names and functions of the attention light.

## CAUTION

- Do not push or pull the attention light when installed to the machine. Doing so may result in damage or malfunction of the attention light or the machine.



CAL154

The attention light notifies the user by light when there is a paper jam or no paper is left.

The colors of the lamp and their meanings are as follows:

Lamp	Status
The bottom lamp lights blue.	Printing
The top lamp lights red.	Error (Example) <ul style="list-style-type: none"> <li>• Paper jam</li> <li>• Out of paper</li> <li>• Out of toner</li> <li>• Memory overflow</li> </ul> Read the message on the display panel, and then take appropriate action.

1

Lamp	Status
The top lamp flashes yellow.	Warning (Example) <ul style="list-style-type: none"><li>• Toner has nearly run out.</li><li>• Waste toner bottle is nearly full.</li></ul> Read the message on the display panel, and then take appropriate action.

# Beep Alert

This section describes the different beep patterns that the machine emits to notify users of various events and conditions.

Beep pattern	Meaning	Cause
Single short beep	Panel/screen input accepted.	A key on the control or display panels was pressed.
Short, then long beep	Panel/screen input rejected.	An invalid key was pressed on the control or display panels, or the entered password was incorrect.
Two long beeps	Machine is ready for use.	The machine has fully warmed up or has revived from Energy Saver mode and is ready for use.
Five long beeps repeated four times.	Soft alert	A paper tray is empty.
Five short beeps repeated five times.	Strong alert	The machine requires user attention because paper has jammed, the toner needs replenishing, or other problems have occurred.

## ↓ Note

- You cannot stop the beeping. If covers are opened and closed repeatedly when clearing paper jams or adding toner, beeping might continue even after the machine has returned to normal status.
- You can specify to enable or disable beep alerts. For details, see Panel Key Sound in "General Features", Network and System Settings Reference .

# Checking Machine Status and Settings

This section describes how to check the machine's system status.

1

## Maintenance Info

You can check the following items under [Maintenance Info]:

- [Remaining Toner]  
Displays the amount of remaining toner.
- [No Staples]  
Displays whether there are staples remaining.
- [Waste Staple Recept. Full]  
Displays whether the waste staple receptacle is full.
- [Punch Receptacle Full]  
Displays whether the hole punch receptacle is full.
- [Paper Tray]  
Displays the paper type and size loaded in the paper trays.
- [Binding Ring Comb Type]  
Displays the binding ring comb type.
- [No Binding Ring Combs]  
Displays whether there are binding ring combs remaining.
- [Output Tray Full]  
Displays whether the output tray is overloaded.
- [Paper Misfeed]  
Displays state of and solutions for paper misfeeds.
- [Cover Open]  
Indicates the cover that is open.
- [Comb Punch Receptcl Full]  
Displays whether the comb punch waste receptacle is full.
- [Waste Paper Receptcl Full]  
Displays whether the waste paper receptacle is full.

## Machine Address Info

You can check the following items under [Machine Address Info]:

- [Machine IPv4 Address]  
Displays the machine's IPv4 address.

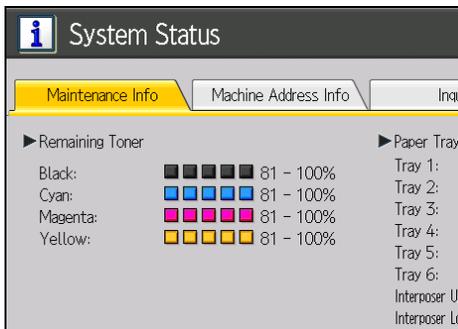
- [Machine IPv6 Address]  
Displays the machine's IPv6 address.  
[Manual Configuration Address] displays the IPv6 address configured manually.

**Inquiry**

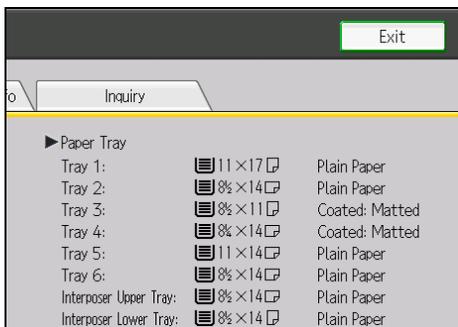
You can check the following items under [Inquiry]:

- [Machine Repairs]  
Displays the machine number and contact number that are required for service.
- [Sales Representative]  
Displays the sales representative's telephone number.
- [Supply Order]  
Displays the contact number for placing orders for supplies.
- [Supply Details]  
Displays the types of toner, staples, and other supplies for this machine.

1. On the display panel, press [System Status].
2. Press each tab, and then check the contents.



3. After checking the information, press [Exit].



**Note**

- [No Staples], [Waste Staple Recept. Full], [Punch Receptacle Full], [No Binding Ring Combs], [Output Tray Full], [Paper Misfeed], [Cover Open], [Comb Punch Receptcl Full], and [Waste Paper Receptcl Full] appear on the [Maintenance Info] tab only when these errors occur.
- Depending on the security settings, the [Machine Address Info] tab might not be displayed.
- For details about how to locate and remove misfeeds, see p.37 "Removing Jammed Paper".

# When You Have Problems Operating the Machine

1

This section describes common problems and messages. If other messages appear, follow the instructions displayed.

Problem	Causes	Solutions
The operation switch indicator continues blinking and does not turn off when pressed.	This occurs in the following cases: <ul style="list-style-type: none"> <li>• The machine is communicating with external equipment.</li> <li>• The hard disk is active.</li> <li>• The machine is cooling down.</li> </ul>	Check if the machine is communicating with external equipment.
The display is off.	The machine is in Energy Saver mode.	Press the [Energy Saver] key to cancel Energy Saver mode.
The display is off.	The operation switch is turned off.	Turn on the operation switch.
Nothing happens when the operation switch is turned on.	The main power switch is turned off.	Turn on the main power switch.
"Please wait." appears.	This message appears when you turn on the operation switch.	Wait for a while. If the machine does not get ready in two minutes, contact your service representative.
"Please wait." appears.	This message appears when the machine is warming up.	<ul style="list-style-type: none"> <li>• Wait for a while. If the machine does not get ready in 10 minutes, contact your service representative.</li> <li>• Wait until the message disappears. Do not turn off the main power switch while the message is showing.</li> </ul>

Problem	Causes	Solutions
"Please wait." appears.	This message appears when you change the toner cartridge.	Wait for a while. If the message does not disappear in two minutes, contact your service representative.
"Self checking..." appears.	The machine is performing image adjustment operations.	The machine may perform periodic maintenance during operations. The frequency and duration of maintenance depends on the humidity, temperature, and printing factors such as number of prints, paper size, and paper type. Wait for the machine to get ready.
The user code entry screen is displayed.	Users are restricted by User Code Authentication.	Enter the user code (up to eight digits), and then press [OK].
The Authentication screen appears.	Basic Authentication, Windows Authentication, LDAP Authentication or Integration Server Authentication is set.	Enter your login user name and login password. For details, see "When the Authentication Screen is Displayed", About This Machine   .
"Authentication has failed." appears.	The entered login user name or login password is not correct.	Enquire the user administrator for the correct login user name and login password.
"Authentication has failed." appears.	The machine cannot perform authentication.	Contact the administrator.
"You do not have the privileges to use this function." continues to be displayed even though you have entered a valid user name.	The logged in user name does not have permission for the selected function.	Contact the administrator about the permission for the required function.
An error message remains, even if misfed paper is removed.	<ul style="list-style-type: none"> <li>When a misfeed message appears, it remains until you open and close the cover as required.</li> <li>Paper is still jammed in the tray.</li> </ul>	Remove misfed paper, and then open and close the cover. For details, see p. 37 "Removing Jammed Paper".

Problem	Causes	Solutions
Original images are printed on the reverse side of the paper.	You may have loaded the paper incorrectly.	Load paper correctly. Load paper into the paper tray with the print side down. Load paper into the Wide LCT or multi bypass tray with the print side up.
Misfeeds occur frequently.	The side or end fences of the paper trays may not be set properly.	<ul style="list-style-type: none"> <li>• Remove misfed paper. For details, see p.37 "Removing Jammed Paper".</li> <li>• Check the side or end fences are set properly. Also, check the side fences are locked. For details, see "Changing the Paper Size", About This Machine  .</li> </ul>
Misfeeds occur frequently.	Paper of undetectable size has been loaded.	<ul style="list-style-type: none"> <li>• Remove misfed paper. For details, see p.37 "Removing Jammed Paper".</li> <li>• When paper is loaded which cannot be detected automatically, the user must set the paper size on the display panel. For details, see "Changing to a Size That Is Not Automatically Detected", About This Machine  .</li> </ul>
Misfeeds occur frequently.	There is a foreign object on the finisher tray.	<ul style="list-style-type: none"> <li>• Remove misfed paper. For details, see p.37 "Removing Jammed Paper".</li> <li>• Do not place anything on the finisher tray. It may cause a paper jam.</li> </ul>
Misfeeds occur frequently.	The staple cartridge is not set correctly.	Set the staple cartridge properly. The Booklet Finisher SR5040 requires the saddle stitch staple cartridge. For details about how to add staples, see "Adding Staples", About This Machine   .

Problem	Causes	Solutions
<p>Misfeeds occur when printing to envelopes.</p>	<p>The envelopes are curled.</p>	<ul style="list-style-type: none"> <li>• Make sure you fully flatten curled envelopes before you load them. Do not stack envelopes over the limit mark on the paper tray.</li> <li>• If misfeeds still occur after the envelopes have been flattened, load envelopes on the Wide LCT one at a time and print them individually.</li> <li>• For details about how to load envelopes, see "Envelopes", About This Machine  .</li> </ul>
<p>Misfeeds occur when printing to envelopes.</p>	<p>You printed envelopes with a non-rectangular flap when [Skew Detection] was set to [On].</p>	<ul style="list-style-type: none"> <li>• Make sure you set [Skew Detection] to [Off] when printing envelopes with a non-rectangular flap.</li> <li>• For details about setting of skew detection, see "Adjustment Settings for Operators", Network and System Settings Reference .</li> </ul>
<p>When printing to envelopes, the envelopes may be fed in together, or the envelopes may not be fed.</p>	<p>The envelopes are curled.</p>	<ul style="list-style-type: none"> <li>• Make sure you fully flatten curled envelopes before you load them. Do not stack envelopes over the limit mark on the paper tray.</li> <li>• If misfeeds still occur after the envelopes have been flattened, load envelopes on the Wide LCT one at a time and print them individually.</li> <li>• For details about how to load envelopes, see "Envelopes", About This Machine  .</li> </ul>

Problem	Causes	Solutions
Wrinkling occurs when gate fold, letter fold-in, or letter fold-out is applied.	Wrinkling can occur if gate fold, letter fold-in, or letter fold-out is applied to B4 JIS ☐, A3☐, 8 1/2" × 14", 11" × 17"☐, 12" × 18"☐, 8K ☐, or larger sizes of paper.	When applying gate fold, letter fold-in, or letter fold-out to paper larger than A4, we recommend you enable image reduction and use paper no larger than A4☐.
When you print Z-folded paper, the machine indicates that the output tray is full even though the output paper on the tray is less than the stack capacity.	The Z-fold support tray is not set.	Set the Z-fold support tray for finisher or multi-folding unit. For details about how to add the Z-fold support tray, see p.27 "When the Output Z-folded Paper Is Less than the Stack Capacity".
Cannot print in duplex mode.	"Apply Duplex" is set to [No] for Tray 1-6.	In [Tray Paper Settings], under Tray 1-6, set "Apply Duplex" to [Yes].
Cannot print in duplex mode.	You cannot select duplex printing if the paper type is set to [Label Paper], [Translucent Paper], [OHP (Transparency)], [Envelope], or [Tab Stock].	In [Tray Paper Settings], under Tray 2-6, select a paper type other than [Label Paper], [Translucent Paper], [OHP (Transparency)], [Envelope], and [Tab Stock].
The multi-folding unit outputs sheets with creased edges when gate fold is applied.	The paper is curled.	Remove the paper, and then reload it upside down. Alternatively, remove the paper, and then reload it in the opposite direction.
The position of the fold is incorrect when letter fold-in is applied to B5 sheet.	Multi-sheet fold has been specified when only one sheet is being printed.	Change the setting of letter fold-in so that multi-sheet fold is not performed.  Depending on your machine, the procedure of multi-sheet fold function settings might be slightly different. For details, refer to the procedure for your machine.
Paper is bent.	Paper may be bent when it is ejected from the finisher upper tray.	Change the output tray to the finisher shift tray.

Problem	Causes	Solutions
The print image is not properly positioned on the paper.	The machine has not detected the paper type and/or width correctly.	Contact the machine administrator or your service representative.
Paper delivered to the high capacity stacker is curled, causing it to not align properly.	Paper is curled.	<ul style="list-style-type: none"> <li>When the paper is curled downward, select [Adjust  Curl: Weak] or [Adjust  Curl: Strong] under [Adjust Paper Curl] in Adjustment Settings for Operators.</li> <li>When the paper is curled upward, select [Adjust  Curl: Weak] or [Adjust  Curl: Strong] under [Adjust Paper Curl] in Adjustment Settings for Operators.</li> </ul> <p>For details about the Adjustment Settings for Operators, see "Adjustment Settings for Operators", Network and System Settings Reference .</p>
Output paper to the stacker tray does not align properly.	When using coated paper, the output paper to the stacker tray might fail to align properly.	<p>Select [Adjust  Curl: Weak] or [Adjust  Curl: Strong] under [Adjust Paper Curl] in Adjustment Settings for Operators.</p> <p>For details about the Adjustment Settings for Operators, see "Adjustment Settings for Operators", Network and System Settings Reference .</p>
Output paper to the stacker tray does not align properly.	When the paper weight is 280.0 g/m <sup>2</sup> or more, and the paper size is A3, SRA3 or larger, the output paper to the stacker tray might fail to align properly.	<p>Select [Adjust  Curl: Weak] or [Adjust  Curl: Strong] under [Adjust Paper Curl] in Adjustment Settings for Operators.</p> <p>For details about the Adjustment Settings for Operators, see "Adjustment Settings for Operators", Network and System Settings Reference .</p>

 **Note**

- If you cannot make prints as you want because of paper type, paper size, or paper capacity problems, use recommended paper. See "Recommended Paper Sizes and Types", About This Machine  .
- Curled paper causes misfeeds, soiled paper edges, or slipped positions while performing staple or stack printing. When using curled paper, first straighten the curl with your hands or by placing the paper upside down. Also, lay paper on a flat surface to prevent paper from curling, and do not lean it against the wall.

## Adjusting the Color Registration

This section describes how to adjust the color registration by specifying a setting in [Maintenance].

When the machine is moved, the fusing unit is replaced, or after printing repeatedly for some time, registration shifting might occur. By performing color registration adjustment, you can maintain optimum print results.

1. Press the [User Tools] key.



CAL163

2. Press [Maintenance].
3. Press [Color Registration].
4. Press [OK].

Auto color registration takes about 20 to 30 seconds. When it is completed, the display returns to the color registration menu.

5. Press [Exit] twice to return to the initial display.

# Adjusting the Image Position

Depending on your machine, the procedure for adjusting the image position may be slightly different. For details, contact the machine administrator.

1

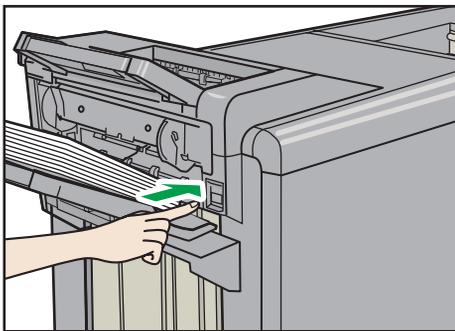
# Pausing Print When Using Finisher SR5030 or Booklet Finisher SR5040

1

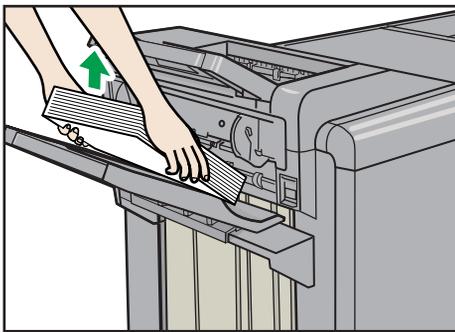
This section describes how to suspend a large print job when using the Finisher SR5030 or Booklet Finisher SR5040.

Depending on the image you are printing, prints might not stack properly. If this happens, suspend the job, remove the prints and then restart the job.

1. Press the [Suspend/Resume] key.



2. Remove the stack of paper from the finisher shift tray.



3. Press the [Suspend/Resume] key to restart the print.

## ↓ Note

- You can suspend printing only when the finisher's shift tray is selected as the output tray.

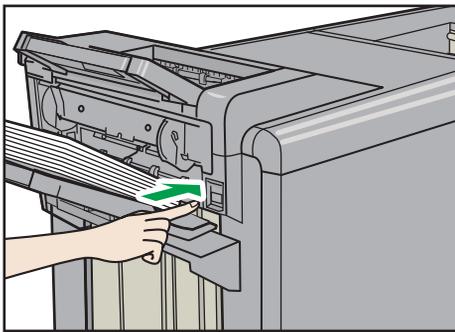
# When the Output Z-folded Paper Is Less than the Stack Capacity

1

When you use the multi-folding unit, Finisher SR5030, or Booklet Finisher SR5040 to print Z-folded paper, the machine might indicate that the output tray is full even though the output paper on the tray is less than the stack capacity. If this occurs, use the Z-fold support tray.

## Finisher SR5030 or Booklet Finisher SR5040

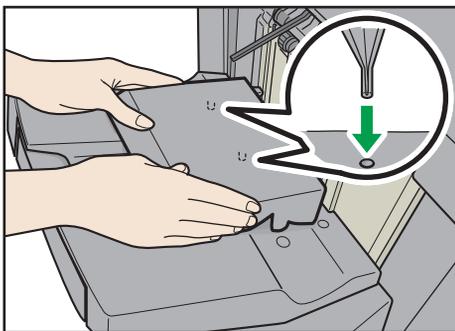
1. Press the [Suspend/Resume] key.



CDN007

2. Remove the prints.
3. Set the Z-fold support tray for the finisher shift tray.

Attach the Z-fold support tray by inserting the two protrusions on its underside into the holes on the finisher shift tray.



CDN010

4. Press the [Suspend/Resume] key to restart the print.

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## Multi-Folding Unit

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1

1. Lift up and slide the Z-fold support tray for multi-folding unit to the right, and then set it in place.



CDN003

↓ **Note**

- When you have finished using the Z-fold support tray for multi-folding unit, lift it up and slide the tray to the left, and then lower it.



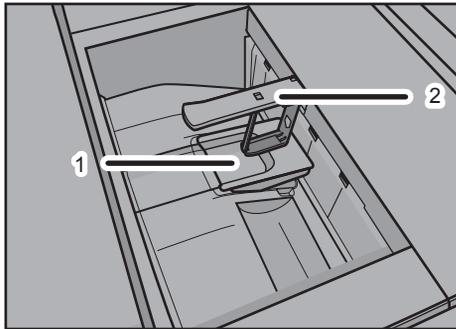
CDN001

# When the Output Letter Fold-out Paper Is Less than the Stack Capacity

1

When you print letter fold-out paper with multi-sheet fold, the machine might indicate that the output tray is full even though the output paper on the tray is less than the stack capacity.

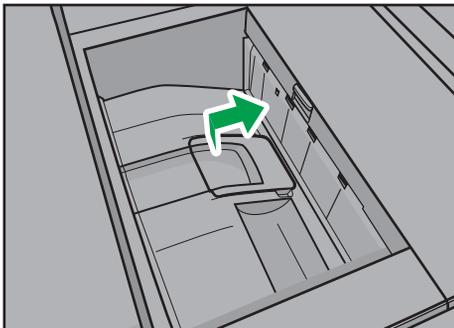
If this occurs, use the Z-fold support tray for multi-folding unit and the output holding unit for letter fold-out.



CDN022

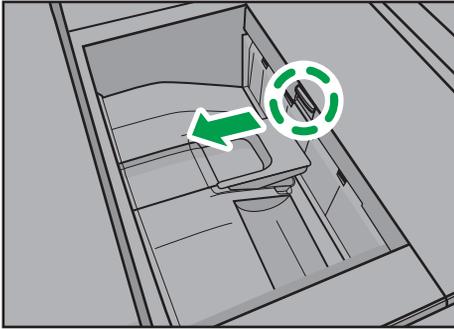
1. Z-fold support tray for multi-folding unit
2. Output holding unit for letter fold-out

1. Lift up and slide the Z-fold support tray for multi-folding unit to the right, and then set it in place.



CDN003

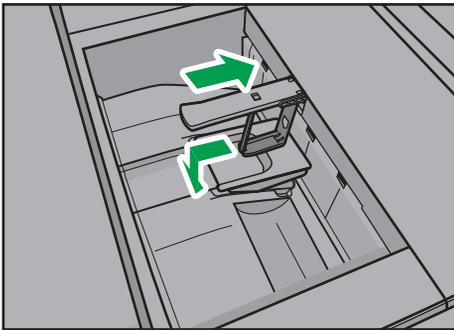
2. Pull out the output holding unit for letter fold-out.



CDN002

↓ **Note**

- When you have finished using the Z-fold support tray for multi-folding unit and the output holding unit for letter fold-out, return each to their previous positions.



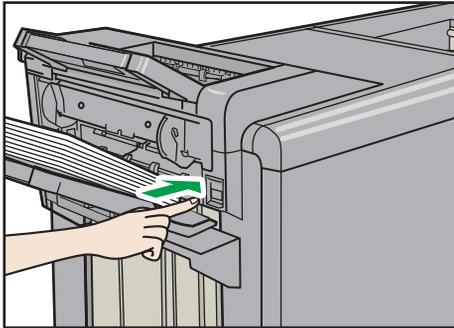
CDN004

# When Large Size Paper Is Not Properly Aligned

1

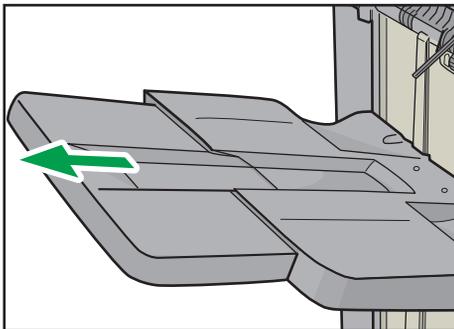
This section describes what to do if paper with a size of B4, 8 1/2"×14" or larger is not properly aligned or falls from the finisher shift tray when using Finisher SR5030 or Booklet Finisher SR5040.

1. Press the [Suspend/Resume] key.



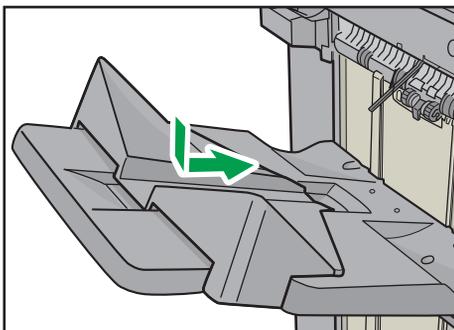
CDN007

2. Remove the prints.
3. Pull out the finisher shift tray's extension.



CDN011

4. Set the auxiliary paper tray.



CDN012

**5. Press the [Suspend/Resume] key to restart the print.**

# When Coated Paper Is Not Properly Aligned

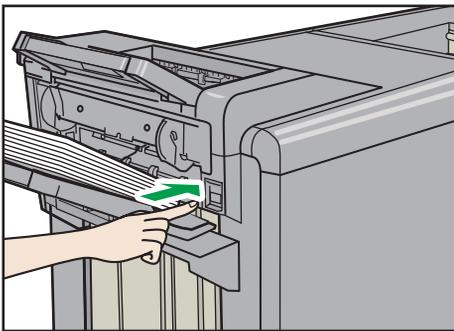
If the size of the coated paper used for printing is B4□, 8 1/2"×14"□, or larger, the output paper from Finisher SR5030 or Booklet Finisher SR5040 might be curled, might stick to other sheets and push it off the tray, or might not be aligned properly. If this happens, use an auxiliary tray.

There are two types of auxiliary trays. Use the auxiliary tray which corresponds to the weight of the coated paper.

## Using Thin Coated Paper

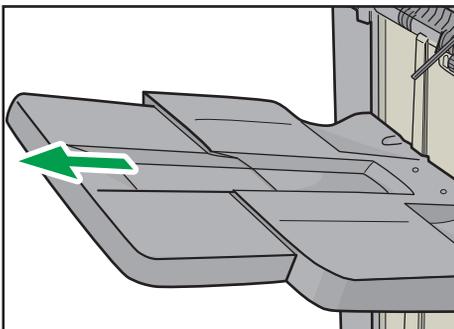
When the paper weight is 105.0 g/m<sup>2</sup>, 28 lb. Bond or less (paper thickness: Paper Weight 3), and the paper size is B4□, 8 1/2"×14"□ or larger, use the auxiliary tray for thin coated paper.

1. Press the [Suspend/Resume] key.



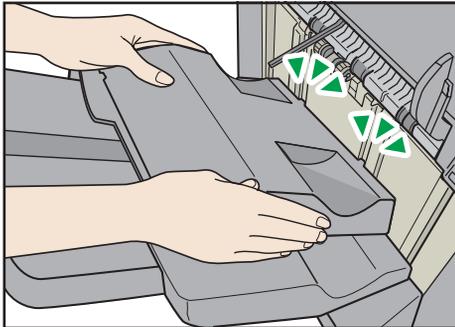
CDN007

2. Remove the prints.
3. Pull out the finisher shift tray's extension.



CDN011

4. Set the auxiliary tray for thin coated paper by aligning the tray with grooves on the end fence.



CDN026

5. Press the [Suspend/Resume] key to restart the print.

**Note**

- When the output paper curls downward, it might not align properly, even if the auxiliary tray for thin coated paper is used. If the paper curls downward, fan the stack of paper and fix the curl before printing, then turn the paper over and place it back on the Wide LCT. If your machine has a paper curl correction function, correct the paper curl to make the paper flat or curl upward. For details about the paper curl correction function, see "Adjustment Settings for Operators", Network and System Settings Reference .
- If the output paper fails to align properly on the auxiliary tray for thin coated paper, use the auxiliary paper tray. For details about setting the auxiliary paper tray, see p.34 "Using Thick Coated Paper".
- When removing the output paper, make sure the auxiliary tray for thin coated paper remains in its set position.

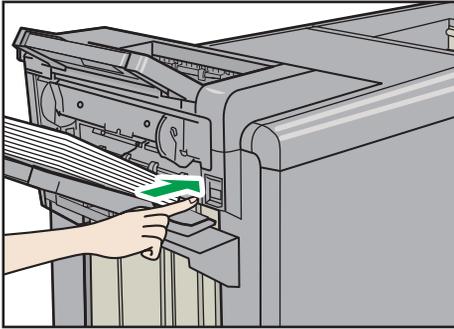
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## Using Thick Coated Paper

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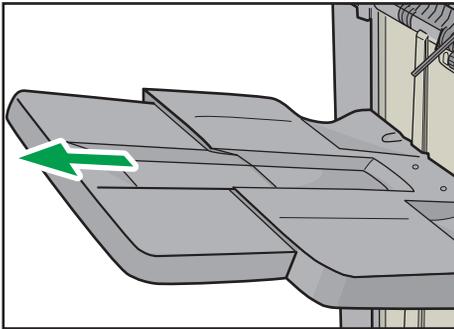
When the paper weight is 105.1 g/m<sup>2</sup>, 28.1 lb. Bond or more (paper thickness: Paper Weight 4 to Paper Weight 7), and the paper size is B4 , 8 1/2"×14"  or larger, use the auxiliary paper tray.

1. Press the [Suspend/Resume] key.



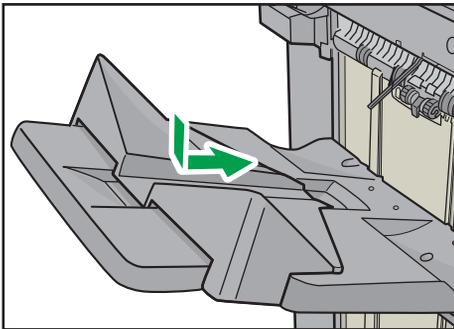
CDN007

2. Remove the prints.
3. Pull out the finisher shift tray's extension.



CDN011

4. Set the auxiliary paper tray.



CDN012

5. Press the [Suspend/Resume] key to restart the print.

**Note**

- If the output paper fails to align properly on the auxiliary paper tray, use the auxiliary tray for thin coated paper. For details about setting the auxiliary tray for thin coated paper, see p.33 "Using Thin Coated Paper".



## 2. Clearing Misfeeds

This chapter describes what to do if a paper jam (misfeed) occurs.

### Removing Jammed Paper

This section describes how to locate and remove jammed paper.

#### CAUTION

- The inside of the machine could be very hot. Do not touch the parts with a label indicating the "hot surface." Otherwise, an injury might occur.

#### CAUTION

- Some of this machine's internal components get very hot. For this reason, take care when removing misfed paper. Not doing so could result in burns.

#### CAUTION

- Keep your hands clear of the booklet finisher tray when removing misfed paper, pulling out or pushing in the finisher's staple unit. You can trap and injure your fingers if you do not.

#### CAUTION

- Keep your hands clear of the inside of the ring binder and the space under the ring binder tray. You can trap your fingers if you do not.

#### Important

- When clearing misfeeds, do not turn off the operation switch. If you do, your settings will be lost.
- When removing jammed sheets, take care to touch only those areas explicitly indicated in the manual.
- Do not remove the fusing unit. Doing so will result in loss of print quality.
- To prevent misfeeds, do not leave any torn scraps of paper inside the machine.
- Contact your service representative if misfeeds occur frequently.
- If the error message remains displayed even after you remove misfed paper, open and close the front cover.

#### Note

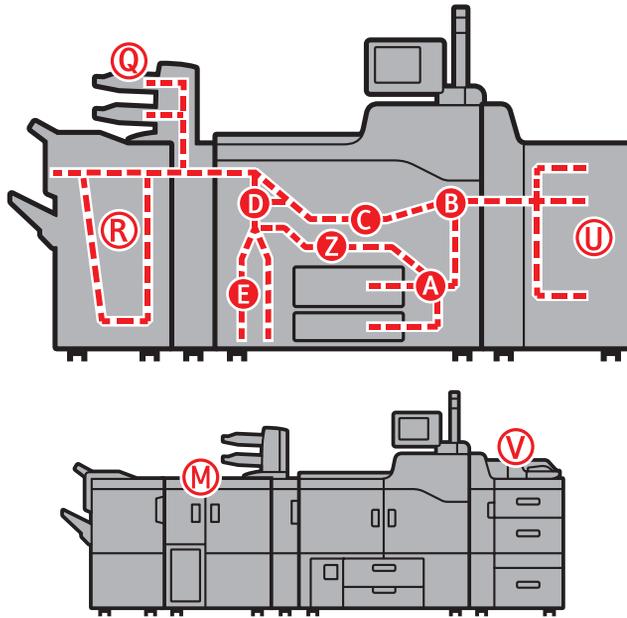
- Inside the finisher, or inside the front cover, there is a sticker explaining how to remove misfed paper.
- If a detailed removal instruction appears on the right of the screen, follow it.
- You can also use the procedure indicated in [System Status] to remove jammed paper.

## Locating Jammed Paper

If a misfeed happens, remove the misfed paper following the procedures stated on the sticker inside the finisher or front cover.

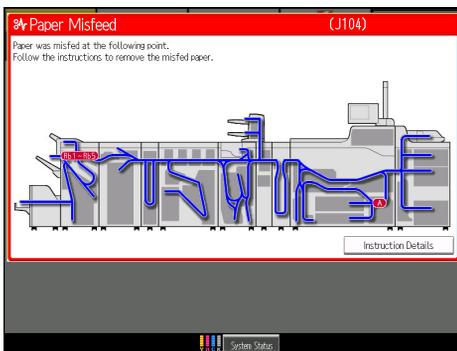
The location of the paper jam (misfeed) is indicated by the letter shown on the display panel.

2

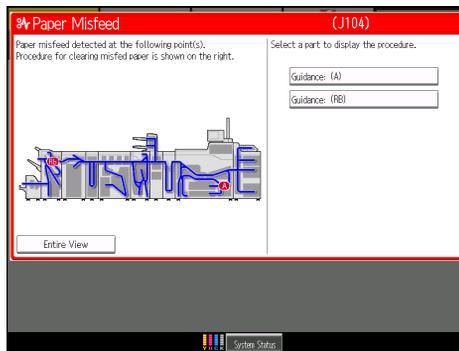


CEQ009

### 1. Press [Instruction Details].

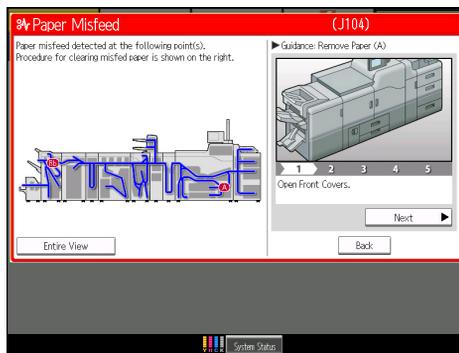


**2. Press the key of the section from where you want to remove the jammed paper.**



2

**3. After each step is completed, press [Next]. To go back to the previous step, press [Previous].**



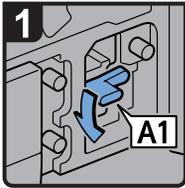
Press [Entire View], the entire machine is displayed.

**4. When all jammed paper is removed, restore the machine to the original state.**

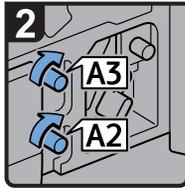
**Note**

- More than one misfeed may be indicated. When this happens, check all the areas indicated.
- If there is no misfed paper in the first area you check, see the other areas that are indicated.

### When A Is Displayed



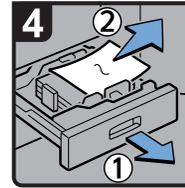
- Open both front covers.
- Lower lever A1.



- Turn knobs A2 and A3 clockwise.



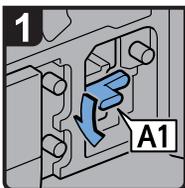
- Remove misfed paper.
- Return lever A1 to its original position.



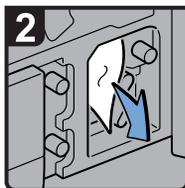
- Open the paper tray, and then remove misfed paper.
- Return the paper tray to its original position.
- Close both front covers.

CDN028

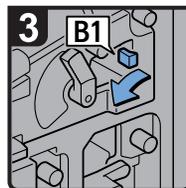
### When B1 Is Displayed



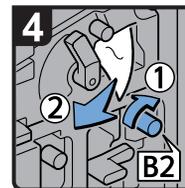
- Open both front covers.
- Lower lever A1.



- Remove misfed paper.
- Return the lever A1 to its original position.



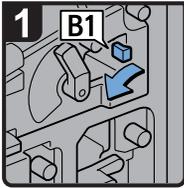
- Turn lever B1 to the left.



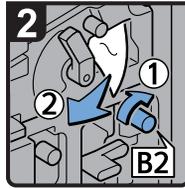
- Turn knob B2 clockwise, and then remove misfed paper.
- Return lever B1 to its original position.
- Close both front covers.

CDN036

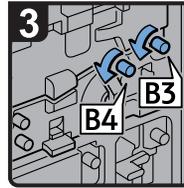
## When B Is Displayed



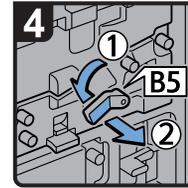
- Open both front covers.
- Turn lever B1 to the left.



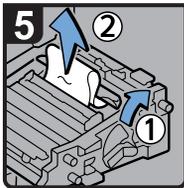
- Turn knob B2 clockwise, and then remove misfed paper.
- Return lever B1 to its original position.



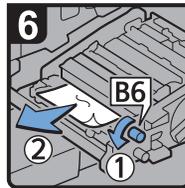
- Turn knobs B3 and B4 counterclockwise.



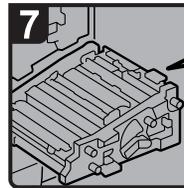
- Turn lever B5 to the left, and then pull out the unit.



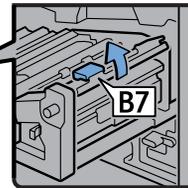
- Open the clear cover.
- Remove misfed paper.
- Close the clear cover.



- Turn knob B6 counterclockwise, and then remove misfed paper.

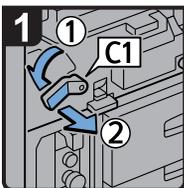


- Open B7 guide board. If there is any misfed paper, remove it.
- Close B7 guide board.
- Return the unit to its original position.
- Return lever B5 to its original position.
- Close both front covers.

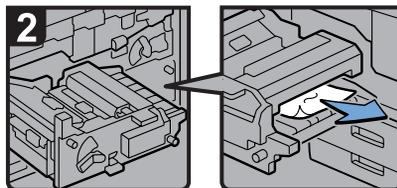


CDN029

## When C Is Displayed



- Open both front covers.
- Turn lever C1 to the left, and then pull out the unit.

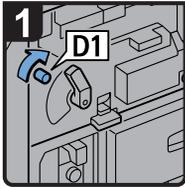


- Remove misfed paper.
- Return the unit to its original position.
- Return lever C1 to its original position.
- Close both front covers.

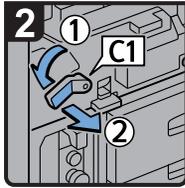
CDN030

## When D Is Displayed

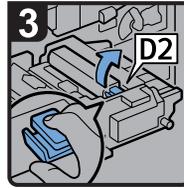
2



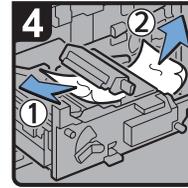
- Open both front covers.
- Open the cover of the unit on the left of the machine, and then open the guide board.
- Turn knob D1 clockwise, and then remove misfed paper from the unit on the left of the machine.
- Close the guide board of the unit on the left of the machine.



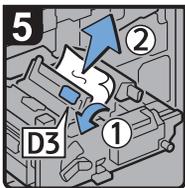
- Turn lever C1 to the left, and then pull out the unit.



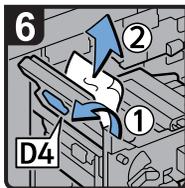
- Pull lever D2 up to release the lock, and then raise the lever D2.



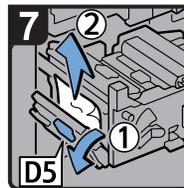
- Remove misfed paper.
- If you cannot remove the misfed paper, remove it from the right side of the unit.



- Raise lever D3, and then remove misfed paper.
- Return levers D2 and D3 to their original positions.



- Raise lever D4, and then remove misfed paper.
- Return lever D4 to its original position.

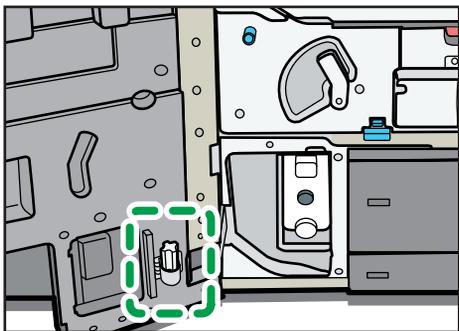


- Lower lever D5, and then remove misfed paper.
- Return lever D5 to its original position.
- Return the unit to its original position.
- Return lever C1 to its original position.
- Close both front covers.

CDN031

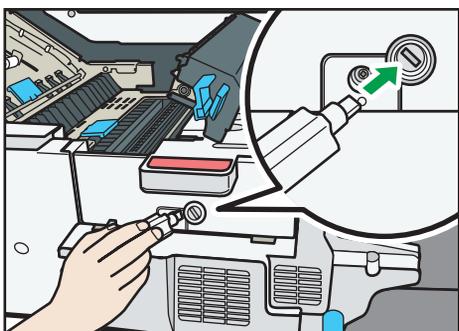
### ↓ Note

- If you cannot remove the misfed paper from the right side of the unit, use the knob located on the inside of the left front cover.
  1. Pull out the knob located on the inside of the left front cover.



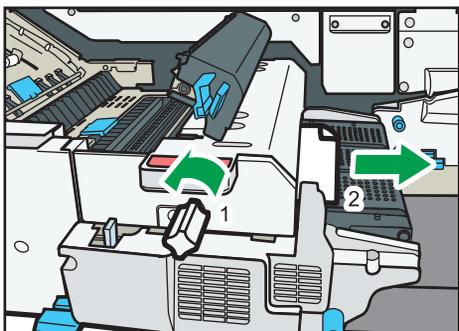
CDN042

2. Align the knob with the slot on the unit, and then insert it.



CDN041

3. Turn the knob counterclockwise until the misfed paper comes out from the right side of the unit, and then remove it.



CDN040

4. Return the knob to its original position.

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## When E Is Displayed

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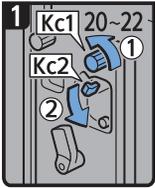


2

- Open the front left cover.
- Remove misfed paper.
- Close the front left cover.

CDN032

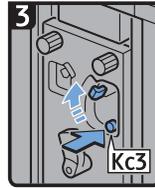
## When K Is Displayed



- Open the buffer pass unit front cover.
- Turn knob Kc1 20 to 22 times counterclockwise.
- Open Kc2 cover.



- Remove misfed paper.



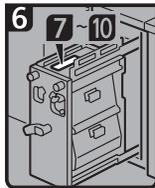
- Push Kc3 button to close Kc2 cover.



- Turn knob Kc4 20 to 22 times clockwise.



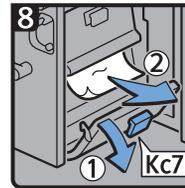
- Turn lever Kc5 to the left, and then pull out the unit.



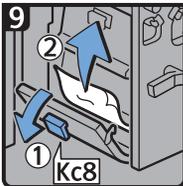
- See the illustrations on the unit.



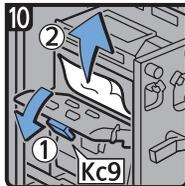
- Open Kc6 cover, and then remove misfed paper.
- Close Kc6 cover.



- Open Kc7 cover, and then remove misfed paper.
- Close Kc7 cover.



- Open Kc8 cover, and then remove misfed paper.
- Close Kc8 cover.



- Open Kc9 cover, and then remove misfed paper.
- Close Kc9 cover.
- Return the unit and lever Kc5 to their original positions.
- Close the buffer pass unit front cover.

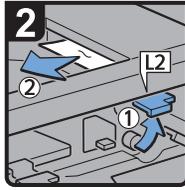
CEQ002

## When L Is Displayed

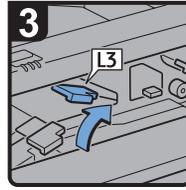
2



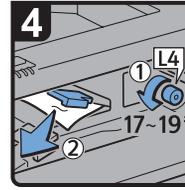
- Open the stacker upper cover.
- Raise lever L1, and then remove misfed paper.
- Return lever L1 to its original position.



- Raise lever L2, and then remove misfed paper.
- Return lever L2 to its original position.



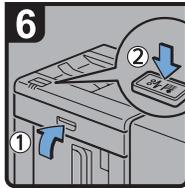
- Raise lever L3.



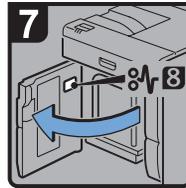
- Turn knob L4 17 to 19 times counterclockwise, and then remove misfed paper.
- Return lever L3 to its original position.



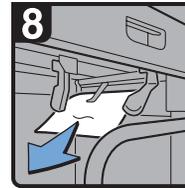
- Raise lever L5, and then remove misfed paper.
- Return lever L5 to its original position.



- Close the stacker upper cover.
- Press the paper jam button on the stacker control panel.



- Open the stacker front cover.



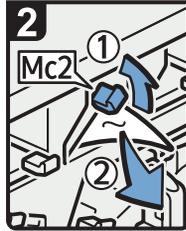
- Remove misfed paper, and then close the stacker front cover.

CEQ007

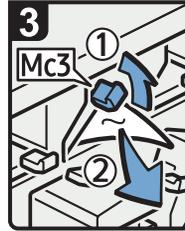
## When Mc1 - Mc4 Is Displayed



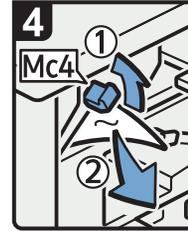
- Open the ring binder front right and front left covers.
- Raise lever Mc1, and then remove misfed paper.
- Return lever Mc1 to its original position.



- Raise lever Mc2, and then remove misfed paper.
- Return lever Mc2 to its original position.



- Raise lever Mc3, and then remove misfed paper.
- Return lever Mc3 to its original position.



- Raise lever Mc4, and then remove misfed paper.
- Return lever Mc4 to its original position.
- Close the ring binder front right and front left covers.

CEQ004

2

## When Mc5 or Mc6 Is Displayed



- Open the ring binder front right and front left covers.
- Pull down lever Mc5, and then remove misfed paper.
- Return lever Mc5 to its original position.



- Raise lever Mc6, and then remove misfed paper.
- Return lever Mc6 to its original position.
- Close the ring binder front right and front left covers.

CEQ005

## When Mc7 or Mc8 Is Displayed

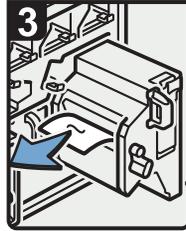
2



- Open the ring binder front right cover.
- Lower lever Mc7.



- Pull handle Mc8, and then pull out the unit.



- Remove misfed paper.
- Return the unit to its original position.
- Return lever Mc7 to its original position.



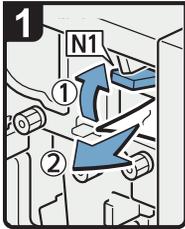
- Remove any bound booklets that are inside the machine.
- Close the ring binder front right cover.



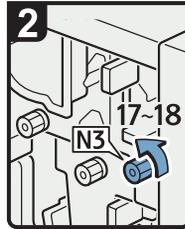
- Remove any jammed bound booklets from the paper exit.

CEQ006

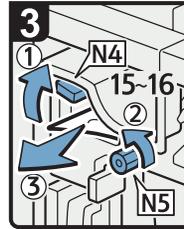
## When N1 - N5 Is Displayed



- Open the multi-folding unit front cover.
- Raise lever N1.
- Remove misfed paper.
- Return levers N1 and N2 to their original positions.



- Turn knob N3 17 to 18 times counterclockwise.



- Raise lever N4.
- Turn knob N5 15 to 16 times counterclockwise.
- Remove misfed paper.
- Return lever N4 to its original position.
- Close the multi-folding unit front cover.

CDN025

## When N6 - N22 Is Displayed

2



- Open the multi-folding unit front cover.
- Turn knob N6 15 to 16 times clockwise.



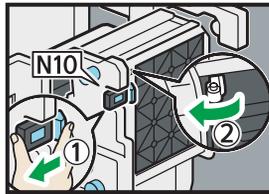
- Turn knob N5 15 to 16 times clockwise.
- Pull lever N7 to the right.
- Remove misfed paper.



- Turn knob N8 21 to 22 times clockwise.
- Remove misfed paper.
- Return lever N7 to its original position.



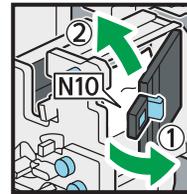
- Pull handle N9 and pull the unit fully out.



- Pull the lever N10 towards you, and then check the lock is released.

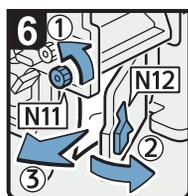
**Note**

- Pull the lever N10 towards you and hold it to release the lock, and then pull the lever to the right to open the cover N10 illustration below.



- Leave the cover N10 in its open position.
- Remove misfed paper from inside.
- Close the cover N10.

CDN023



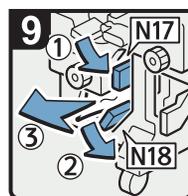
- Turn knob N11 counterclockwise.
- Open cover N12.
- Remove misfed paper.
- Return knob N11 to its original position.
- Close cover N12.



- Hold down lever N13.
- Turn lever N14 to the left.



- Open the cover N15.
- Turn knob N16 7 to 8 times clockwise.
- Remove misfed paper.
- Return levers N13 and N14 to their original positions.
- Close the cover N15.



- Lower lever N17 to the right.
- Pull lever N18 to the right.
- Remove misfed paper.
- Return levers N17 and N18 to their original positions.



- Turn knob N19 8 to 9 times clockwise.
- Open cover N20.
- Remove misfed paper.



- Raise lever N21.
- Remove misfed paper.
- Return lever N21 to its original position.



- Open cover N22.
- Turn knob N8 21 to 22 times clockwise.
- Remove misfed paper.
- Close cover N22.
- Return the unit to its original position.
- Close the multi-folding unit front cover.

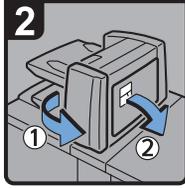
CDN024

## When Q1 - Q4 Is Displayed

2



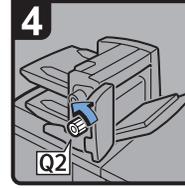
- Open the interposer upper tray cover.
- Remove misfed paper.
- Open the interposer lower tray cover.
- Remove misfed paper.
- Close the interposer upper tray cover and interposer lower tray cover.



- Open the interposer main cover and right cover.



- Turn knob Q1 counterclockwise.
- Remove misfed paper.



- Turn knob Q2 counterclockwise.
- Close the interposer main cover and right cover.



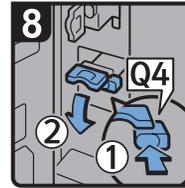
- Open the interposer base cover.



- Press button Q3, and then open the guide board.



- Remove misfed paper.
- Return the guide board to its original position.



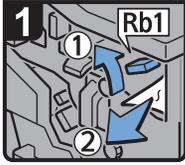
- Press button Q4, and then open the guide board.



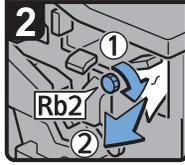
- Remove misfed paper.
- Return the guide board to its original position.
- Close the interposer base cover.

CEQ001

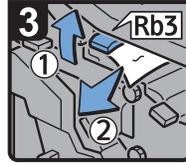
## When Rb1 - Rb5 Is Displayed in the Case of Finisher SR5030



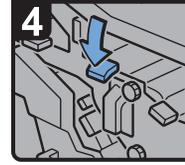
- Open the finisher front cover.
- Raise lever Rb1, and then remove misfed paper.



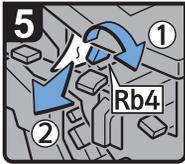
- Turn knob Rb2, clockwise and then remove misfed paper.
- Return lever Rb1 to its original position.



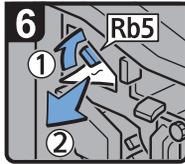
- Raise lever Rb3, and then remove misfed paper.



- Return lever Rb3 to its original position.

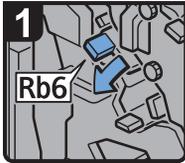


- Turn lever Rb4 to the right, and then remove misfed paper.
- Return lever Rb4 to its original position.

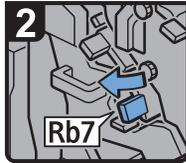


- Raise lever Rb5 to the right, and then remove misfed paper.
- Return lever Rb5 to its original position.
- Close the finisher front cover.

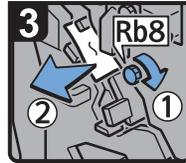
## When Rb6 - Rb9 Is Displayed in the Case of Finisher SR5030



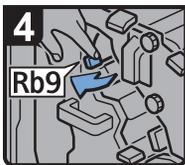
- Open the finisher front cover.
- Lower lever Rb6.



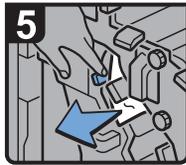
- Pull lever Rb7 to the left.



- Turn knob Rb8 clockwise, and then remove misfed paper.
- Return levers Rb6 and Rb7 to their original positions.



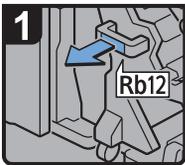
- Pull lever Rb9 to the left.



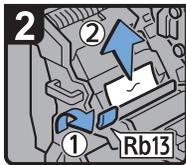
- Remove misfed paper.
- Close the finisher front cover.

CDN014

## When Rb12 - Rb13 Is Displayed in the Case of Finisher SR5030



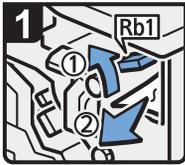
- Open the finisher front cover.
- Pull handle Rb12, and then pull out the staple unit.



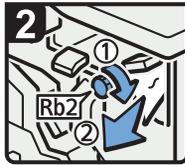
- Raise lever Rb13, and then remove misfed paper.
- Return lever Rb13 to its original position.
- Return the staple unit to its original position, and then close the finisher front cover.

CDN015

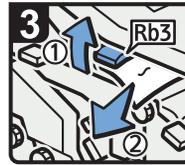
## When Rb1 - Rb5 Is Displayed in the Case of Booklet Finisher SR5040



- Open the finisher front cover.
- Raise lever Rb1, and then remove misfed paper.



- Turn knob Rb2 clockwise, and then remove misfed paper.
- Return lever Rb1 to its original position.



- Raise lever Rb3, and then remove misfed paper.



- Return lever Rb3 to its original position.



- Turn lever Rb4 to the right, and then remove misfed paper.
- Return lever Rb4 to its original position.



- Raise lever Rb5 to the right, and then remove misfed paper.
- Return lever Rb5 to its original position.
- Close the finisher front cover.

CDN019

## When Rb6 - Rb9 Is Displayed in the Case of Booklet Finisher SR5040



- Open the finisher front cover.
- Lower lever Rb6.



- Pull lever Rb7 to the left.



- Turn knob Rb8, and then remove misfed paper.
- Return levers Rb6 and Rb7 to their original positions.



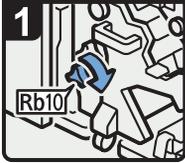
- Pull lever Rb9 to the left.



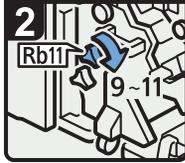
- Remove misfed paper.
- Close the finisher front cover.

CDN020

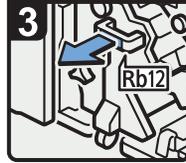
## When Rb10 - Rb17 Is Displayed in the Case of Booklet Finisher SR5040



- Open the finisher front cover.
- Turn knob Rb10.



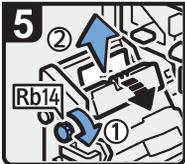
- Turn knob Rb11 9 to 11 times.



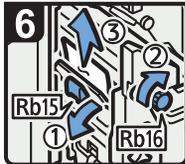
- Pull handle Rb12, and then pull out the staple unit.



- Raise lever Rb13, and then remove misfed paper.
- Return lever Rb13 to its original position.



- Turn knob Rb14, and then remove misfed paper.



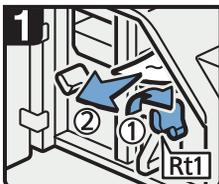
- Lower lever Rb15, and then turn knob Rb16.
- Remove misfed paper.



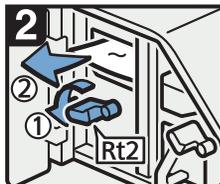
- Raise lever Rb17, and then remove misfed paper.
- Return lever Rb17 to its original position.
- Return the staple unit to its original position, and then close the finisher front cover.

CDN021

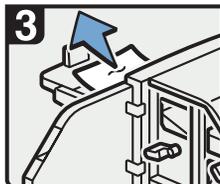
## When Rt1 or Rt2 Is Displayed



- Open the trimmer front cover.
- Turn lever Rt1 to the right, and then remove misfed paper.
- Return lever Rt1 to its original position.



- Turn lever Rt2 to the left, and then remove misfed paper.



- Remove misfed paper from the trimmer tray.
- Return lever Rt2 to its original position.
- Close the trimmer front cover.

CEQ003

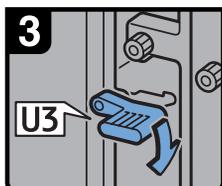
## When U Is Displayed



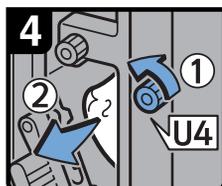
- Open the Wide LCT front cover.
- Lower lever U1.



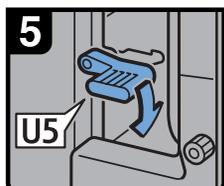
- Turn knob U2, and then remove misfed paper.
- Return lever U1 to its original position.



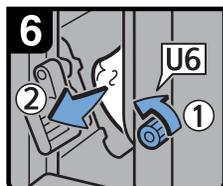
- Lower lever U3.



- Turn knob U4, and then remove misfed paper.
- Return lever U3 to its original position.



- Lower lever U5.



- Turn knob U6, and then remove misfed paper.
- Return lever U5 to its original position.



- Remove misfed paper.



- Turn knob U7, and then remove misfed paper.
- Close the Wide LCT front cover.



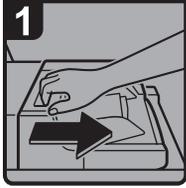
Next, follow the procedure under the "When B Is Displayed".

CDN005

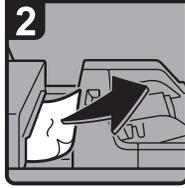
### Note

- If coated paper frequently becomes jammed and causes "U" to appear, contact your service representative.

## When V Is Displayed



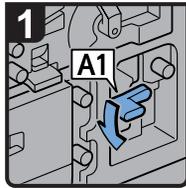
- Disconnect the multi bypass tray.



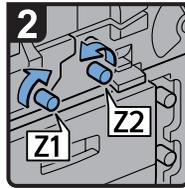
- Remove misfed paper.
- Return the multi bypass tray to its original position.

CDN006

## When Z Is Displayed



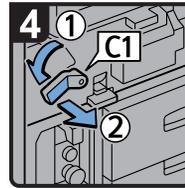
- Open both front covers.
- Lower lever A1.



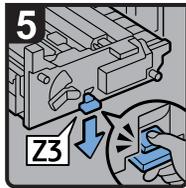
- Turn knobs Z1 and Z2.



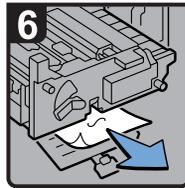
- Remove misfed paper.
- Return lever A1 to its original position.



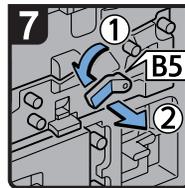
- Turn lever C1 to the left, and then pull out the unit.



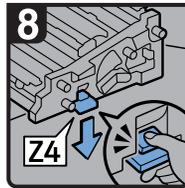
- Lower lever Z3 by pressing it down.



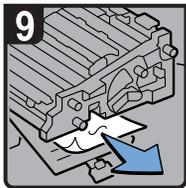
- Remove misfed paper, and then return lever Z3 to its original position.



- Turn lever B5 to the left, and then pull out the unit.



- Lower lever Z4 by pressing it down.



- Remove misfed paper, and then return lever Z4 to its original position.
- Return the two units to their original positions.
- Close both front covers.

CDN033

# Removing Jammed Staples

This section describes how to remove jammed staples.

## CAUTION

- Keep your hands clear of the booklet finisher tray when removing misfed paper, pulling out or pushing in the finisher's staple unit. You can trap and injure your fingers if you do not.

## Important

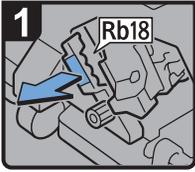
- Curled paper may cause staples to jam. To avoid this, turn paper over in the tray.
- After jammed staples are removed, the stapler will automatically staple up to 10 times without stapling paper. If a staple jam occurs on the saddle stitch, the stapler will not staple after the jammed staples are removed.

## Note

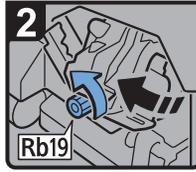
- Remove the jammed staples according to the finisher type. Check the type if you are unsure. For details about the type of finisher, see "Appendix", About This Machine  .

## Finisher SR5030

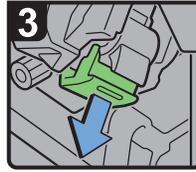
2



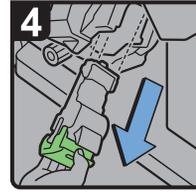
- Open the finisher front cover.
- Pull handle Rb18, and then pull out staple unit.



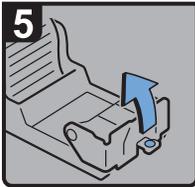
- Turn knob Rb19 counterclockwise to rotate the staple unit.



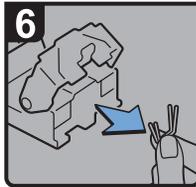
- Pull out the cartridge lever.



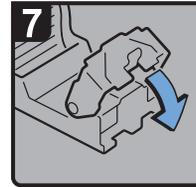
- Pull out the cartridge gently.



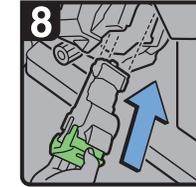
- Open the face plate of the cartridge.



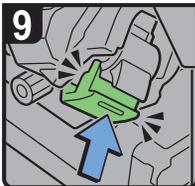
- Remove jammed staples.



- Pull down the face plate until it clicks.



- Hold the lever, and then push in the cartridge.



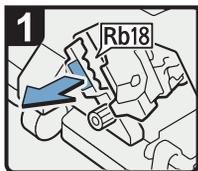
- Push the cartridge until it clicks.
- Return the staple unit to its original position.
- Close the finisher front cover.

CDN016

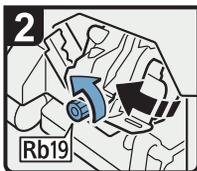
## Booklet Finisher SR5040

### When S1 Is Displayed

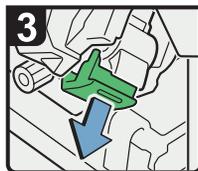
2



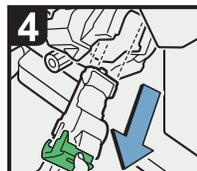
- Open the finisher front cover.
- Pull handle Rb18, and then pull out staple unit.



- Turn knob Rb19 counterclockwise to rotate the staple unit.



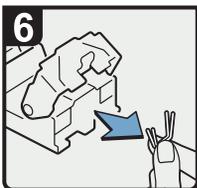
- Pull out the cartridge lever.



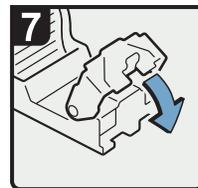
- Pull out the cartridge gently.



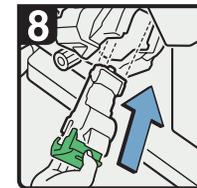
- Open the face plate of the cartridge.



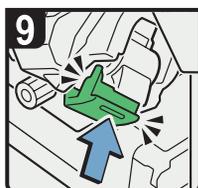
- Remove jammed staples.



- Pull down the face plate until it clicks.



- Hold the lever, and then push in the cartridge.



- Push the cartridge until it clicks.
- Return the staple unit to its original position.
- Close the finisher front cover.

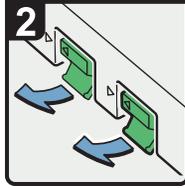
CDN034

## When S2 Is Displayed (Saddle Stitch)

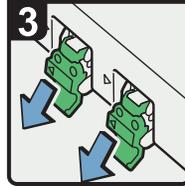
2



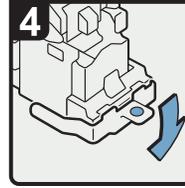
- Open the finisher front cover.
- Pull handle Rb12, and then pull out the staple unit.



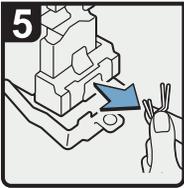
- Pull out the cartridge levers.



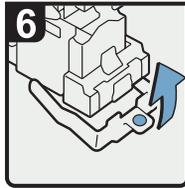
- Pull out the cartridge gently.



- Open the face plate of the cartridge.



- Remove jammed staples.



- Pull up the face plate of the cartridge until it clicks.



- Hold the levers, and then push in the cartridge.



- Push down the cartridge until it clicks.
- Return the staple unit to its original position.
- Close the finisher front cover.

CDN027

# Removing Jammed Ring Combs

This section describes how to remove jammed ring combs.

## ⚠ CAUTION

- Keep your hands clear of the inside of the ring binder and the space under the ring binder tray. You can trap your fingers if you do not.

2

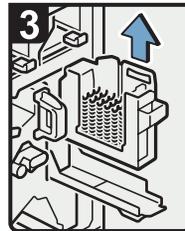
If ring combs become jammed, a message appears on the display panel. When the message appears, remove the jammed ring combs.



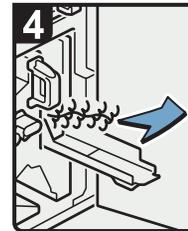
- Open the ring binder front right cover.
- Open the cartridge cover.



- Pull out the ring comb cartridge.



- Lift up and pull out the ring comb cartridge.



- Remove the jammed ring combs from the ring binder.



- To remove jammed ring combs from the bottom of the cartridge:

While pressing down the blue buttons ① at the bottom of the cartridge, remove the jammed ring combs ② carefully.

- Reinsert the cartridge, push it into place, and then close the cartridge cover.
- Close the ring binder front right cover.

CAL130

## ↓ Note

- The ring combs set in the ring comb cartridge might move or become slanted when you remove the jammed ring combs from the ring comb cartridge. Before replacing the cartridge, check that all the ring combs are straight and properly aligned.

## Removing Punch Waste

This section describes how to remove punch waste.

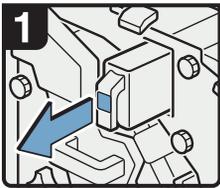
If punch waste box or comb binding punch receptacle is full, a message appears on the display panel. When the message appears, remove punch waste.

2

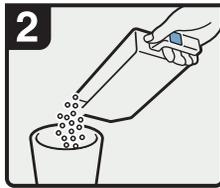
### ↓ Note

- While the message is displayed, you cannot use the punch function.
- The message is displayed until the comb binding punch receptacle or punch waste box is reinstalled.
- If the message is still displayed, reinstall the comb binding punch receptacle or punch waste box.

### Finisher SR5030 or Booklet Finisher SR5040



- Open the finisher front cover.
- Pull out the punch waste box.



- Remove punch waste.
- Reinstall the punch waste box.
- Close the finisher front cover.

CAL132

### Ring Binder



- Open the ring binder front right cover.
- Using both hands, pull out the comb binding punch receptacle.



- Empty the comb binding punch receptacle.
- Reinstall the comb binding punch receptacle.
- Close the ring binder front right cover.

CAL133

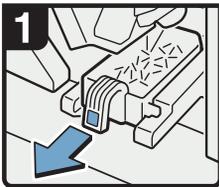
# Removing Staple Waste

This section describes how to remove staple waste when using the Finisher SR5030 or Booklet Finisher SR5040.

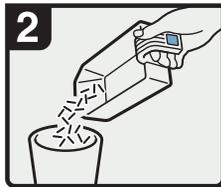
If staple waste box is full, a message appears on the display panel. When the message appears, remove staple waste.

## ↓ Note

- While the message is displayed, you cannot use the staple function.
- The message is displayed until the staple waste box is reinstalled.
- If the message is still displayed, reinstall the staple waste box.



- Open the finisher front cover.
- Pull out the staple waste box.



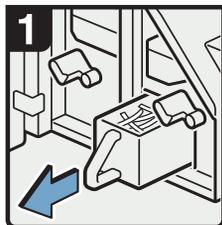
- Remove staple waste.
- Reinstall the staple waste box.
- Close the finisher front cover.

CAL135

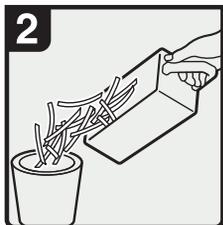
## Removing Waste Paper

This section describes how to remove the paper waste produced by the trimmer unit.

2



- Open the trimmer front cover.
- Pull out the waste paper receptacle.



- Remove waste paper.
- Reinstall the waste paper receptacle.
- Close the trimmer front cover.

CEQ008

# 3. Appendix

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MEMO

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MEMO



Operating Instructions Troubleshooting

