Notes for TCRU/ORU Users

You can access the machine's manuals and maintenance information over the Internet. This paper describes how to access the Web page.

1. **In the web browser's address bar, enter "http://www.ricoh.com/support/".**

2. **Select your region from "Support" on the "Office Products" section.**

3. **Click [Knowledge Base].**

4. **Select [Pro C7100/X, Pro C7110/X] or [Pro C7100S/SX, Pro C7110S/SX] from [Production Printing Systems].**

5. **Click [TCRU/ORU Special Menu] at the upper right corner of the screen.**

6. **Enter the user name and password as follows:**
   - User name
     Enter "c7100".
   - Password
     Enter "tw4vzj".

7. **Click [Log in].**

8. **After viewing, click [Logout].**

⬇ Note

- This menu is currently only available in English.
- If you cannot view this Web page, log out, and then log in again by entering the user name and password. You may not have logged in properly due to the data stored in cookies.
- If there is a problem, please contact your sales or service representative.