Model: BR-C3	Date: 22-Apr-19	No.: RM0CL001

Subject: Revised staple refill animation	Prepared by: Youngsoo Lim
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Classification:	☐ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Product Safety	☒ Other ( )	☐ Tier 2 ☐ Tier 0.5

Announcement regarding the Staple Refill Animation

The animation that provides the method for refilling the staples does not show how to hold the stapler or how to open the cartridge and is not illustrative.

The animation will be revised to show both hands with the left hand pressing the green buttons on both sides as the cartridge is opened with the right hand.
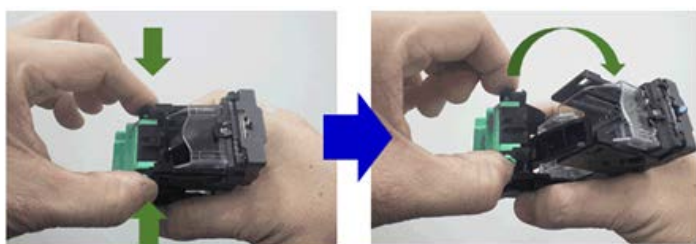
The revised animation will be available by updating to the firmware versions listed below as a set:

- System/Copy v1.01
- Engine v1.20
- WebSys v1.01
- NFA v1.01
- Animation v1.01
- Printer v1.01
- IRIPS PDF v1.04
- Operator Adjustment v1.01-1