Notes for Users

This supplement provides corrections and additional information for the manuals provided with this machine.

◆ Troubleshooting
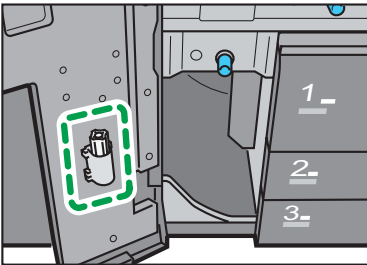
Clearing Misfeeds > Removing Jammed Paper > Removing Jammed Paper When the Procedure Is Not Displayed on the Control Panel
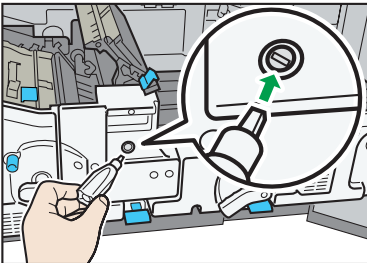
Additional information

🔽 Note

• If you cannot remove the misfed paper from the right side of the fusing unit, use the knob located on the inside of the left front cover.

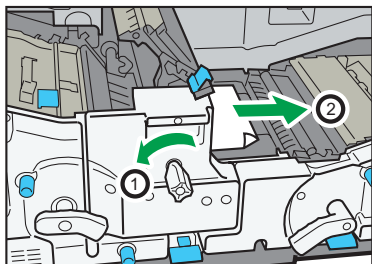1. **Open the left and right front covers, and then remove the knob from its stowage space behind the left front cover.**

DBL001

2. **Pull out the drawer unit.**
3. **Align the knob with the slot on the fusing unit, and then insert it.**

DBL002

4. **Turn the knob counterclockwise until the misfed paper comes out from the right side of the fusing unit, and then remove it.**

DBL003

5. **Return the drawer unit to its original position.**
6. **Return the knob to its stowage space, and then close the front covers.**

◆ Print

Useful Functions for Binding and Sorting Printed Documents > Booklet Printing >
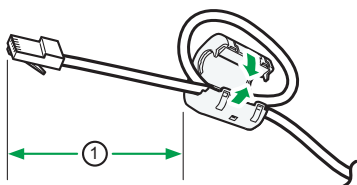⭐ Important

Additional information

• If you attempt to execute booklet printing using PostScript 3 with custom size paper whose short sides are less than half the length of the long sides, the job is reset.

◆ Connecting the Machine/ System Settings

Connecting the Machine > Connecting to the Interface > Connecting to the Gigabit Ethernet Interface
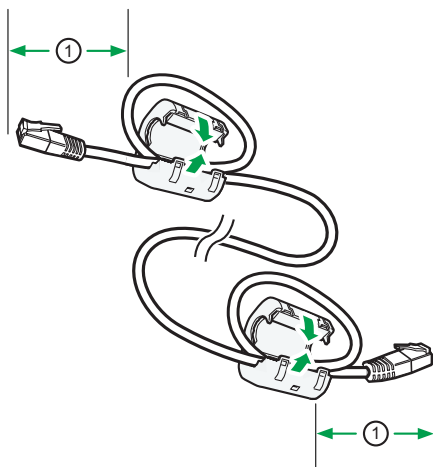
Error

1. **Make a loop 5 cm (2 inches) (1) from the end of the Ethernet cable and attach the included ferrite core to the loop as shown.**

CXB005

Correction

1. **Make loops 5 cm (2.1 inch) (1) from the end of each Ethernet cable and attach included ferrite cores to each loop as shown.**

CKD005

◆ Getting Started

Using the Ring Binder

Additional information

⭐ Important

- Be sure not to exit from Energy Saver mode or to switch the machine on when the ring binder door is open and the binding unit is disconnected. Doing so will affect initialization, causing the ring binder function to become unavailable (although other functions will be unaffected).
- If you inadvertently do this, connect the ring binder's binding unit again, close the door, and then turn the power off and back on to restore normal operation.

◆ Paper Settings

Registering a Custom Paper > Registering a Custom Paper

Additional information

⭐ Important

- When you print on 12×18▱ coated paper weighing 163.1 to 300.0g/m², be sure to use one of the following items in [Paper Name] in the Paper Library.
  - "Coated: Glossy 163.1-220.0 12x18"
  - "Coated: Glossy 220.1-256.0 12x18"
  - "Coated: Glossy 256.1-300.0 12x18"
  - "Coated: Matted 163.1-220.0 12x18"
  - "Coated: Matted 220.1-256.0 12x18"
  - "Coated: Matted 256.1-300.0 12x18"
- Also, when you print on custom paper with a length of 297.1 to 304.8 mm, select one of the abovementioned items in [Paper Name], and then adjust the paper size before printing.
- Printing in other configurations may affect the print quality.
- Printing on the abovementioned paper at a temperature below 15°C may affect the print quality, so it is recommended to print at 15°C or above.

◆ Paper Settings

Adjustment Settings for Operators > Setting Values > Machine: Image Position > 0101: Adjust Image Position With Feed Direction

Error	Correction
Setting Items > Paper Weight 8	Not applicable to this model.

◆ Paper Settings

Adjustment Settings for Operators > Setting Values > Machine: Paper Feed/ Output > 0302: When Double Feed is Detected

Error	Correction
If you select [Suspended After Ppr. Dvrsion.], the machine, on detecting a double feed, stops printing and delivers the double fed sheets to the purge tray. After the double fed sheets are delivered to the purge tray, the machine displays a paper misfeed message. If you select [Auto Eject], the machine delivers the double fed sheets to the proof tray.	If [Suspended After Ppr. Dvrsion.] is selected, the machine stops printing if a double feed is detected, then delivers the sheets to the paper trap inside the machine at the bottom left, and displays a paper misfeed message. This setting is enabled only if 0301: [Double Feed Detection] is set to [On].
Selection > Auto Eject	Not applicable to this model.
Default Value > Auto Eject	Default Value > Suspended After Ppr. Dvrsion.

◆ Paper Settings

• Adjustment Settings for Operators > Menu Items and Functions
• Adjustment Settings for Operators > Setting Values > Machine: Paper Feed/ Output

Additional information

The following menu item and function does not apply to this model.
0303: After Double Feed Paper is Automatically Ejected

◆ Paper Settings

• Adjustment Settings for Operators > Menu Items and Functions
• Adjustment Settings for Operators > Setting Values > Machine: Maintenance

Additional information

Add the following menu item and function.

0520: [Back Up / Restore Custom Paper Data]

Back up and restore custom paper profiles.

With [Back Up Saved Paper Library], custom paper profiles saved in [Saved Paper Library] can be backed up to the SD card inserted in the back of the machine.

With [Back Up Custom Paper Settings], custom paper profiles registered under the [Edit Custom Paper] setting can be backed up to the SD card inserted in the side of the control panel.

With [Restore Custom Paper Settings], custom paper profiles backed up with [Restore Custom Paper Settings] can be restored.

For details, see the following procedure(*).

Setting Items	Selection
Back Up Saved Paper Library	Press [OK].
Back Up Custom Paper Settings	
Restore Custom Paper Settings	

* Backing up Custom Paper Profiles Saved in the Saved Paper Library

You can back up custom paper profiles saved in the Saved Paper Library to the SD card inserted in the back of the machine.

The backup can be used to restore the custom paper profiles if the controller board has to be replaced.

To prevent data loss, we recommend making regular backups. Only the customer engineer is allowed to perform data restoration using a backup. Contact your service representative.

1. **Open the [Adjustment Settings for Operators] menu.**

2. **Press [Machine: Maintenance].**

3. **Press [Back Up / Restore Custom Paper Data].**

4. **Press [Back Up Saved Paper Library].**

5. **Press [OK].**

6. **Press [Exit].**

* Backing up Custom Paper Profiles Registered Under the [Edit Custom Paper] Setting

Backing up the Data

1. **Insert an SD card into the SD card slot on the side of the control panel.**
2. **Open the [Adjustment Settings for Operators] menu.**
3. **Press [Machine: Maintenance].**
4. **Press [Back Up / Restore Custom Paper Data].**
5. **Press [Back Up Custom Paper Settings].**
6. **Press [OK].**

Restoring the Data

1. **Insert the SD card containing the backup custom paper profiles into the SD card slot on the side of the control panel.**
2. **Cancel all custom paper profiles allocated to paper trays.**
3. **Open the [Adjustment Settings for Operators] menu.**
4. **Press [Machine: Maintenance].**
5. **Press [Back Up / Restore Custom Paper Data].**
6. **Press [Restore Custom Paper Settings].**
7. **Press [OK].**

🔽 Note

• If a previously created backup file is on the SD card, it is overwritten by the back-up.
• All custom paper profiles registered in the machine are overwritten during the data restoration.
• The backup data is restored under the registration number allocated at the time of the back-up.

◆ Adjustment Item Menu Guide: TCRU/ORU

• 2. Details of Menu Items in Adjustment Settings for Skilled Operators > Setting Values
  > [Machine: Maintenance] > 0515: [Reset Replaceable Parts Counter]
• 2. Details of Menu Items in Adjustment Settings for Skilled Operators > Setting Values
  > [Machine: Maintenance] > 0516: [Estimated Life Already Used]

Additional information

Add the following to the setting items.

Paper Feed Roller: Tray 1
Paper Feed Roller: Tray 2
Paper Feed Roller: Tray 3
Paper Feed Roller (Tray 4: Wide LCT)
Paper Feed Roller (Tray 5: Wide LCT)
Paper Feed Roller (Tray 6: Wide LCT)
Paper Feed Roller: Tray 4
Paper Feed Roller: Tray 5
Paper Feed Roller: Tray 6
Paper Feed Roller: Tray 7
ADF