

□ This course will explain the differences between this machine and the Dolphin-C2.



PURPOSE OF THIS SECTION

- $\hfill\square$ The model will be introduced.
- □ The optional peripherals will be introduced.
- □ The product concept, sales points, and targets will be presented.





APPEARANCE

- □ This slide shows a front view of the machine.
- Document feeder: One sheet at a time.
- Document exits at top and rear
- □ Copy exits at front and rear (rear one not shown in the diagram).
- Bypass Tray: One sheet at a time
- □ Roll Tray 1: Contains two paper rolls (rolls 1 and 2)
- □ Roll Tray 2 (Optional): Contains two paper rolls (rolls 3 and 4).



□ An optional paper cassette can be installed instead of an optional roll feeder. There are two trays.



- □ This is for D049 only.
- □ The table is too high for most wheelchair users.







- □ This is the same fan folder that was used with the Neptune-C2.
- However, a bridge unit is required to install it on this new machine. See the next slide for details.



- □ The bridge unit must be installed with the fan folder unit on the Be-C1.
- □ With the optional cross folder unit (explained next), this is not necessary, because the bridge unit is built-in.



□ Here is another view of the bridge unit (in the red circle).

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- □ This slide explains the composition of the new cross folder unit.
- □ See the next slide for a photograph.



This shows the cross folder installed on the machine.

□ After leaving the fan fold unit, the transport unit feeds the paper sideways into the cross fold unit.







- □ This is the same option that was used with the Dolphin-C2.
- Note how this option can be used to stack originals coming out of the rear exit.
- □ The diagram on the right shows how to adjust the tray to match the size of the originals.





□ This is a new option.



□ This is another new option.



□ This is another new option.



□ If the folder option is installed, a stacker cannot be installed at the rear.



FRONT VIEW

Operating Instructions - About the Machine – Getting Started

Copy paper sources

- Upper roll tray (item 7): Contains two paper rolls
- □ Lower tray (item 9): Contains two paper cassettes or paper rolls. This tray is an optional item.
- □ Bypass feed tray (item 15): Use this to make a copy on a sheet of cut paper.
 - To copy on cut paper, you must use the bypass tray or the optional cassette unit.

Copy exits

- **T** Front exit (item 5)
 - > There is another exit at the rear. It will be shown on the next slide.
 - For recommendations on which exit to use, see the Operating Instructions.

Other items

- Note the locations of the main power and operation switches (items 6 and 10).
- □ Note the Scanner Stop key (item 11). Use this to stop scanning if the original starts to skew. Also use it to release the original after it has been scanned.
 - Depending on a user tool setting, the scanner holds on to the trailing edge of the original after scanning, to prevent it from falling and being damaged. To release the trailing edge, press the Scanner Stop key.



REAR VIEW

Operating Instructions - About the Machine – Getting Started

Point out the following items on the diagram. Demonstrate them on the machine, because some items are not immediately clear from the drawing.

Original exit

 \Box Rear exit (item 1): The original is fed out to this exit.

Copy exit

 $\hfill\square$ Rear exit (item 3): The copy is fed out to this exit.



Operating Instructions - About the Machine – Getting Started

- □ The diagram shows the upper tray.
- **1**. Anti-humidity heater switch
 - When humidity is high,paper in the paper tray may absorb moisture, which can affect copy quality. The anti-humidity heater prevents this.
 - > Turn this switch on when humidity is high.
- 2. Paper holder
 - The two paper holders grip the paper roll and are mounted on the paper roll tray's roll holder.
- 3. Paper feed knob
 - Use when loading paper rolls or clearing paper jams.
- 4. Cutter knob
 - Use to manually cut paper if there are paper jams in the cutter area of the machine. Always return the cutter knob to the left or right end.
- 5. Auto feed button
 - The switch allows the user to feed the leading edge of a new roll into the machine properly. Press the key to feed paper, then release to cut the paper.
 - Use this to clear misfeeds in the paper feed area. Keep this button pressed to feed the roll paper continuously.
 - When approximately 100 mm (3.9") of paper length is fed, release the button so that paper will be cut automatically.
- 6. Roll holder
 - Adjust this to the size of the paper roll you are using. The anti-humidity heaters are not options in this machine. The switches are off by default, to meet Energy Star requirements.









Toner

- □ The toner cartridge capacity is 800 g.
- The toner is the same as Neptune-C2 and Dolphin-C2, but the toner cartridges are unique. The rear flange is different, so that you cannot install the wrong type of toner cartridge.

Developer

- □ The developer bag contains 1.0 kg. Two bags are added at installation.
- □ The developer is Neptune-type, not Dolphin-type.
- Developer is a PM part, so it is counted with the length counter.



RELIABILITY TARGETS

- □ The main points are on slide.
- □ The targets for the D046 are basically the same as the D-C2.
- □ Note that the PM cycle is 10 km (length of copies made).



RELIABILITY TARGETS

- □ The main points are on slide.
- □ The targets for the D049 are very different from the D-C2. This is due to marketing requirements.
- □ Note that the PM cycle is 10 km (length of copies made).







Originals

□ Only one original can be fed at a time. There is no separation mechanism.

Original Weight

Note that the rear straight feed path can be used for heavier paper than the others. This is because there are no twists and turns in the feed path.



Copy Paper Size

- Bypass feed: You cannot feed long sheets without some skew developing, so the maximum spec has been limited to 2 m.
- □ Maximum copy length: This is the same for all rolls.
- Minimum copy length: There are no rollers in the paper feed path up from roll 3 and 4 (roll tray 2), after the feed exit roller for the lower tray. Because of this, the minimum copy length is longer (anything shorter would get stuck between trays 1 and 2, with no rollers to push the paper up towards the registration roller.



Zoom

□ Note the fine increments on the zoom.

Resolution

□ Both scanner and printer are 600 dpi.

Gradation

- □ Scanning: The capability of the CIS is 256 gradations. However, the output from the IPU is two-bit (4 levels).
- Printing: The VDB sends the four-level data to the LED print head. However, the capability of the print head is 32 levels. The machine uses a gamma table to select 2 of these 32 levels to print the data.





Copy Number Input

□ Note that multi-copying is only available for standard copy sizes.





Copy paper capacity

Don't use rolls with a larger diameter, or they will not turn in the holders.

Output tray capacity

Application paper' means 'paper for special applications. It really means 'anything except normal plain paper'. Examples would be translucent paper and film.










Optional Units

□ Roll Feeder (New): Contains two paper rolls

- Paper Cassette (New): This can be installed instead of the two-roll tray
- □ Roll Holder Unit: Same as the Dolphin-C2
- □ Original Exit Tray: Same as the Dolphin-C2
- □ Original Hanger: Same as the Neptune-C2
- Multi Stacker Type 7140 (New)
- □ Rear Stacker Type 7140 (New)
- Double Stacker Type 7140 (New)
- □ Scanner Separation Unit Type 7140 (New)

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□ The bridge unit and manual feeder are built into the FD6500B.















□ Study the procedure in the service manual.

Service Manual - System Maintenance Reference - Card Save Function

- Note that there is no message on the screen to indicate that a file was copied to the SD card successfully. But there are some error messages that appear if things go wrong.
- If an error occurs, press "OK". The device will discard the job and return to the ready state.



PURPOSE OF THE SECTION

- $\hfill\square$ To learn how to install the machine and the peripherals.
- □ To learn how to install the latest firmware.









- □ Adjust this panel to decrease reflections from lighting.
- □ The customer can do this adjustment.
- □ This is the same as in the B286 copier (Neptune-C2).











- □ Each bag contains 1 kg of developer.
 - > The developer is the same as the Neptune-C2.
- Earlier models had a knob which must be turned to distribute developer. In this machine there is no knob. The machine distributes the developer automatically after you turn the power on for the first time. This is explained on the next slide.



- You must shake the toner cartridge to make the toner loose inside the cartridge. If not, torque in the mechanism is too high and the development unit is damaged.
- □ In case you forget, a slip clutch was added to the mechanism between the toner hopper and the toner supply clutch to prevent this damage.



□ This is a temporary installation. It is needed to continue with the developer installation procedure. The cartridge must be physically in the machine, but toner must not be added. So don't remove the tape.



- □ After installing the first bag, you must turn on the machine to distribute the developer evenly inside the development unit.
- □ If you do not do this, there is no space for you to add the second bag.
- When the machine distributes the developer, the paddle roller moves developer from the front of the unit to the inside of the development unit, and this makes room to add the second bag.







- □ Install the toner cartridge before you input lot numbers and initialize developer.
- □ A decal on the left side of the machine explains how to install the toner cartridge.



□ The screen shows how to enter SP mode.





- □ Then do the two SP modes listed on the slide.
- Do not attempt to make copies yet.

SP2801 (Developer Initial Setting)

□ This prepares the developer for copying by agitating it for about two minutes, which brings the electrostatic charge on the developer to the correct level.

SP2923 (Drum Set Mode)

- **D** Drum Set Mode coats the drum with toner.
 - Have a look at the drum; the end of the drum is shiny because there is no toner coating, but the rest of the drum has a coating of toner.
- □ This toner coating acts like setting powder, to ensure that the cleaning blade does not flip over when the drum starts to turn.
- In a counter blade system, friction between the blade and the drum can flip the blade over unless setting powder or a toner coating is added.
- □ At this point, the cleaning blade is still not in contact with the drum. When shipped from the factory, the blade is away from the drum.
- □ After drum set mode has finished, you have to move the cleaning blade against the drum, which is its normal operating position.



□ If you change to Low Duty Mode, toner scattering will occur.





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□ This is not important for the rear original exit.







□ These procedures are fairly simple. Study them in the manual.



- The installation procedure that is packed with the folder is for use with the Neptune-C2. Do not attempt to use this procedure when installing the Beluga-C1.
- □ The correct installation procedure for the Beluga-C1 is packed with the Bridge Unit (this covers the bridge unit and the folder unit).



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Procedure Prepare the bridge unit □ Attach the damper unit **Attach the bridge unit to the folder** □ Move the bridge unit position switch. □ Attach mylars and decals. **Prepare the fan folder.** □ Make the machine level. **Connect the bridge unit and folder to the machine.** □ Make the folder level. □ Test the breaker switch. **U** Turn the power on. • The folder unit must be switched on before the main machine. □ Do the skew adjustment Slide 71




□ After you install the joint brackets, mylars, and positioning brackets (see the manual), then you must make sure that the machine is aligned and level. The next few slides explain this.



- □ On both sides, 1 and 2 must touch as shown in the diagram.
- $\hfill\square$ At the bottom right, 3 must touch 4.



- □ This procedure checks the alignment.
- □ The screws at the base must be given the same number of turns, as shown above.
 - For example, you can give (3) and (4) two turns each, and you can give (5) and (6) three turns each.



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□ In this diagram, the view is from above as the paper is fed from the folder unit, while you are standing at the operation panel side of the machine.



- Each degree of rotation adjusts for 0.0166 mm. If the amount of skew is 0.8 mm, the plate should be rotated right approximately 50 degrees (0.8/0.0166 = 48.2)
- There is a similar adjustment plate on the left side of the machine, but to make the procedure in the manual more simple, we specify that the adjustment should only be made on the right side.





Caution

- □ The Manual Feeder weighs 31 kg (68.2 lb.) and requires two service technicians to move it and install without bending or warping its shape.
- Before installing the manual feeder: 1) Switch off the main machine and folder unit, 2) Disconnect both the main machine and folder unit from the power source.
- Do not reconnect the main machine and switch it on until after the manual feeder has been installed.

No additional notes

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□ This procedure requires at least two technicians.



- $\hfill\square$ This is an overview of the procedure.
- □ The procedure is fairly simple.









□ We will not do the Ratio controller installation in this course.







- □ USB B: Built-in for connection of USB devices.
 - > NOTE: USB is built-in, but it must be enabled with SP5985.
- Ethernet: Standard LAN connection point for network; must be enabled with SP5985.
- □ The gigabit Ethernet slot is also used for the Ratio controller (RW-7140). The installation kit will have a 5m cable.

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- □ Applications can be moved to the card in slot 1.
- □ TIFF/GL Filter for the Printer Option (D320): Due to copyright restrictions, this option cannot be moved to another SD card. Also, <u>you cannot move applications to the TIFF/GL card</u>.
- There is no special location inside the machine to keep SD cards that have been copied.

What is the purpose of the TIFF/GL card?

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In Web Image Monitor on your PC, you can select TIFF or HPGL files on the screen, and print them. It is not necessary to open an application and print with a printer driver.





To install the memory option, you must take the controller box cover off. This is a bit troublesome, so, if you take this cover off for another reason (for example to install the Gigabit Ethernet or Interface PCB for the Ratio controller), take this opportunity to install the memory option.











□ VOID marks: If these are visible, it is possible that the box has been tampered with, and security could be compromised.







VM Card

□ The VM card must stay in slot 2.

□ Is this a problem when using the printer option?

• No. The VM card can only be used with the Ratio controller.

No additional notes

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- Details of procedures for customers are in the Security Reference Operation Manual, in the following section.
 - > 3. Ensuring Information Security, Encrypting Data on the Hard Disk



The memory chip on the controller board is sometimes called the "USB Flash memory".

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Service manual, Installation, HDD Encryption Unit, Recovery from a Device Problem

- □ The service manual contains two procedures for restoring the encryption key.
 - > The first one assumes that the original encryption key has not been lost.
 - The second one is for use when the user has forgotten the encryption key and lost the printout that was made by the machine.
- The operation manual does not refer to these procedures. Instead, the user is instructed to 'update the encryption key', which actually means 'make a new one'.





The operation manual explains how to make a new encryption key, as explained on the previous slide.





□ There is a new procedure, for the cross folder unit firmware.



Service manual, System Maintenance Reference, Firmware Update

- □ SP 7801: This shows the firmware versions.
- □ If the update procedure fails, you must replace the controller board.



□ Not in the manual – will be informed later by RTB.



Folder service manual, Replacement and Adjustment, MCU and Firmware

- □ The next few slides show how to access the location for inserting the IC card for the cross folder firmware.
- □ The IC card for the fan folder firmware goes in the same location as the stand-alone fan folder.
- □ The fan folder firmware for the cross folder is the same as the firmware for the stand-alone fan folder.





PURPOSE OF THE SECTION

- □ The components will be discussed briefly.
- □ The machine's organization and overall PCB structure will also be covered.







PCB ORGANIZATION

GW controller architecture allows a basic 600-dpi copier to be upgraded to a full multifunctional product, including printing, Internet, scanning, scan-to-email, and scan-to-folder with Scan Router.

Boards

- □ The BCU controls the machine.
- □ The IPU controls the image processing.
- The IOB controls the mechanical components. It also performs process control, transfers serial data between the machine and peripherals, and controls the fusing unit.
- The PSU (Power Supply Unit) supplies direct current for every electrical component in the machine, and controls alternating current input to the fusing lamps and anti-condensation heaters.
- File Format Converter (MLB): The file format converter (also called the "Media Link Board" or "MLB") allows you to download copy and print data through via network with Desk Top Binder.
- □ CIS: A contact image sensor is used instead of a CCD. The main scan width is A0. The resolution is 600 dpi.
- □ LPH: This is the LED print head. It consists of three A3-width LED heads, to write a main scan width of A0. The resolution is 600 dpi.
- □ VDB: This drives the LED print head.
- **□** RFDB: These control the roll tray units, one for each tray (upper/lower).
- FPDB: These control the fusing pressure motors. As stated earlier, the fusing unit adjusts fusing pressure automatically. It uses two motors, which are each controlled by one of these boards.



Boards, continued

- □ AC CTL Board: This is the connection point for the main power supply. It controls the power supply to the PSU, fusing lamps, and all heaters.
- HVPS: Two power packs (High Voltage Power Supply). The CGB power pack provides is the power supply for the charge, grid, bias applied to the drum. The T&S power pack is the power supply for image transfer to paper and paper separation from the drum.
- □ SIB. The Scanner Interface Board controls the scanner, and serves as the signal I/F board between the IOB and IPU.
- PFB. The Paper Feed Board inside the optional Paper Cassette (D395) controls the components in the paper cassette (sensors, clutches, and motors).



Rear of the Machine



With the controller box cover removed, you can see:

- 1. Controller board
- 2. HDD unit
- □ 3. Motherboard (MB)
- 🗖 4. IPU
- 🗖 5. BCU
- 🗖 6. IOB
- 🗖 7. PSU
- □ The AC board is separate.

Why are the PSU and AC board not combined into one power supply unit?

- □ The PSU circuit board is used with another model. If the same board can be used for more than one model, this reduces development costs.
- □ However, the AC board contains parts specifically required for this machine.







- **G** Study this procedure.
- **Obey all warnings and cautions in the manual.**





The browser unit SD card is linked to its machine (the machine serial number is registered on the SD card). So a card that has already been installed on one machine cannot be used on another.



PURPOSE OF THE SECTION

□ The scanner is similar to the Dolphin-C2. This section explains the differences.







- This feature can be switched off and on with SP4975. The default setting is on (the rollers do not release the trailing edges of originals longer than 450 mm).
 - This SP must be turned off if a rear original stacker is used. Otherwise, only one original can be fed at a time.
- □ The machine does not hold the trailing edge of copies.



This is a new feature. The scanner motor drive speed is adjusted to correct the magnification.



- The white plate is very flat, with a very even white color. Because of this, it is not necessary to do the white level adjustment.
 - > The adjustment has been removed from the service manual.





PURPOSE OF THE SECTION

□ This section will describe drum drive, the charge corona unit, drum cleaning, and quenching.

Differences

- □ Corona wire cleaning: This is similar to the Neptune-C2
- □ The toner overflow sensor is a different type. In this model, it is a photointerrupter.
- Corona wire replacement: Must replace the entire charge corona unit. Wire replacement is not possible.
- Important note for emptying the used toner bottle:
 - After emptying the used toner bottle, you must clean the area inside the bottle where the used toner overflow sensor is located.

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PURPOSE OF THIS SECTION

□ The latent image writing mechanism is basically the same as the Dolphin-C2.



LPH Replacement and Adjustment

- □ There are no ROMs to replace.
- □ The decal on the LPH is different.



- □ The SPs to make the test patterns are different from the previous models.
 - > Use SP 4417, pattern number 19
- □ See the procedure in the manual.

Replacement and Adjustment, Important Adjustments, LPH Adjustment with SP Codes

- □ This decal is only on the spare parts, not on the original part installed at the factory. See the factory setting sheet for the original factory settings.
- Before re-installing the right copy tray, read the LPH settings from the labels attached to the LPH.
 - Look for 4 labels, probably on the underside of the unit. See the manual for an example



PURPOSE OF THIS SECTION

- □ The mechanism is similar to the Neptune-C2. Toner supply control, near-end and end detection are also similar to Neptune-C2.
 - > There is no TD sensor.



- □ This machine has a higher estimated ACV than the Dolphin, so the default setting was changed from low duty mode to high duty mode.
- It is thought that it will not be necessary to change this setting in the field for this machine.



□ Fixed supply of 3%: Every page, the machine adds the same amount of toner that would be needed to print a page that has 3% toner coverage.



□ The developer replacement procedure is different from the N-C2.





PURPOSE OF THIS SECTION

□ The paper feed mechanism is basically the same as the Dolphin-C2.



- □ A roll holder fits into the end of each roll.
- □ The roll holders can be easily moved to a different place to change the paper size.
- □ There are no paper size sensors attached to this mechanism.




- When the trailing edge of the paper is 50 mm before the registration sensor, the speed of the registration roller is increased 2%.
 - > The speed does not reach the speed of the fusing rollers.
- Jitter: A type of image distortion caused by toner particles being shaken from their original position on the paper.







PURPOSE OF THIS SECTION

□ The transfer mechanism is the same as the Dolphin-C2.





PURPOSE OF THIS SECTION

 $\hfill\square$ The fusing mechanism is based on the Dolphin-C2.







No additional units



- The wattages of the lamps are different for each model also.
 - The connectors for the lamps are different, so it is not possible to install the lamp for the wrong machine.
- D049 hot roller
 - The roller contains three pipes with liquid in them. The liquid circulates when the fusing lamps turn on. This makes sure that the temperature is even all across the lamp (there are small differences in temperature in different places across the lamp due to the coils in the elements – the fluid in the pipes removes these differences).

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Other differences between the D046 and D049

- Hot Roller
 - > D046: Diameter: 60 mm, thickness: 1.6 mm
 - > D049: Diameter: 60 mm, thickness: 2.1 mm; contains a heat pipe roller
- Pressure Roller
 - > Diameter: 65 mm, thickness: 85 mm (same for both models)
- Pressure Motors
 - > Automatic pressure adjustment for both.



- □ This is for plain paper mode 3, which is the default condition.
- □ For other paper type settings, the copy ready temperature is the same as the target temperature.



□ This is also for plain paper mode 3.





- Each motor pulls a spring, which moves a lever that applies upward pressure on the end of the pressure roller shaft.
- ☐ The pressure roller is hollow, so the shaft does not affect the pressure at the ends of the pressure roller. Bushings at the centre of the shaft push upwards, and this applies the upward pressure between the hot roller and pressure roller.
- Details of the process for D046 are different from D049.
- □ The release position for removing jams is not the same as the home position.
 - The output tests (SP 5804) have two different settings: For the home position and for the jam release position



- Also, at about the same time, the registration motor speeds up slightly, as described earlier.
- The speed control adjustment is not done for paper shorter than 250 mm (9.8 in.)
- Fusing starts after the line speed has been slowed and the trailing edge has left the registration roller.
- □ The speed control setting of SP1918 is not done and the speed is increased after the trailing edge clears.





PURPOSE OF THIS SECTION

 $\hfill\square$ The mechanism is based on the Dolphin-C2.

