

Model: Z-C2 Cheetah		Date: 5-Sep-16	No.: RD190001
Subject: New PCB:CPU:ASSY:YNM-0011509 for Z-C2 smart operation panel		Prepared by: Tatsuya Suzuki	
From: 2nd Tech Service Sect., MFP/P Tech Service Dept.			
Classification:	<input type="checkbox"/> Troubleshooting <input type="checkbox"/> Mechanical <input type="checkbox"/> Paper path <input type="checkbox"/> Product Safety	<input checked="" type="checkbox"/> Part information <input type="checkbox"/> Electrical <input type="checkbox"/> Transmit/receive <input type="checkbox"/> Other ()	<input type="checkbox"/> Action required <input type="checkbox"/> Service manual revision <input type="checkbox"/> Retrofit information <input type="checkbox"/> Tier 2

SYMPTOM

The smart operation panel may falsely detect a multi-touch.

CAUSE

Software bug

SOLUTION

The bug was fixed in Cheetah System ver.1.47 (p/n: D1501442F).

Spare PCB stocks are installed with ver.1.47 or later Cheetah System.

Old part number	New part number	Description	Q'ty	Int	Note
D1501574	D1901569	PCB:CPU:ASSY:YNM-0011509	-	-	-

Model: Z-C2 Cheetah		Date: 5-Sep-16	No.: RD190002
Subject: New OPERATION SUB-UNIT:CHEETAH_COMMON: NA/EU:ASS'Y for Z-C2 smart operation panel		Prepared by: Tatsuya Suzuki	
From: 2nd Tech Service Sect., MFP/P Tech Service Dept.			
Classification:	<input type="checkbox"/> Troubleshooting <input type="checkbox"/> Mechanical <input type="checkbox"/> Paper path <input type="checkbox"/> Product Safety	<input checked="" type="checkbox"/> Part information <input type="checkbox"/> Electrical <input type="checkbox"/> Transmit/receive <input type="checkbox"/> Other ()	<input type="checkbox"/> Action required <input type="checkbox"/> Service manual revision <input type="checkbox"/> Retrofit information <input type="checkbox"/> Tier 2

SYMPTOM

The smart operation panel may falsely detect a multi-touch.

CAUSE

Software bug

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The bug was fixed in Cheetah System ver.1.47 (p/n: D1501442F).

Spare smart operation panel stocks are installed with ver.1.47 or later Cheetah System.

Old part number	New part number	Description	Q'ty	Int	Note
D1901481	D1901501	OPERATION SUB-UNIT:CHEETAH_COMMON:NA:ASS'Y	1	-	-
D1901482	D1901502	OPERATION SUB-UNIT:CHEETAH_COMMON:EU:ASS'Y	1	-	-