

HOW TO USE THIS PRESENTATION

This TTP (Technical Training package) will help you train service technicians on the model Di-C1.5. You can use this guide in three ways:

- □ As a check list to make sure you have covered all the important points
- As a set of ordered notes taken from the service manual, operation manual, and other sources. Sometimes, the ideas from other manuals have been reworded or reorganized for clarity.
- □ As a source of information that is not included in any of the other manuals. This may include technical details of the machine's hardware or software, or background knowledge of technologies used in the machine. This information can be taught to the trainees if you feel that they will benefit from it, but some of it may be too technical for routine field use. This information may also help you answer questions from the class.
- Caution: Do NOT give copies of this TTP to anyone other than trainees, technical training staff, technical support staff, and management personnel. In particular, do not reveal this information to competitors.

Date of change	Version History	Description
28 October 2010	V1.0	First release
24 November 2010	V1.0	Some slides reformatted for easier Chinese translation. (No content changes.)

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PREPARATION CHECK LIST

Provide the relevant manuals and any additional handouts you feel are necessary. Special tools are listed in the Replacement and Adjustment section of the field service manual.

Description	Quantity	Remarks
Field Service Manual	1 per trainee	Give copies to the trainees
Operation Manuals	1 per trainee	Give copies to the trainees
Training Schedule	1 per trainee	Give copies to the trainees
Training machines	1 for every 3 trainees	Have the trainees completely install these during class.
Special Tools	1 set per machine	Used for testing the printing and document storage.
Computer	1 per trainee	For testing and document storage.
Network	1	TCP/IP or wireless network



ORIENTATION

Provide the trainees with information about the training course procedures, facilities, objectives and rules.

Introduction of instructors

Introduce yourself to the class, and any other instructors who will be taking part. Tell them who to talk to if they have any problems.

Introduction of trainees

- Distribute a list of those attending the course.
- Try to generate a friendly and relaxed atmosphere, and encourage the class to get to know each other.
- □ If it will help, have the trainees introduce themselves (name, company, work experience).

Explanation of curriculum

- Pass out copies of the training schedule
- $\hfill\square$ Impress the importance of getting to the class on time
- $\hfill\square$ Go over the course objectives (key points listed on the slide).

Explanation of training center rules

- □ Explain the general rules of your training center (smoking, breaks, use of facilities, etc.)
- Explain the tools and equipment available at the facility.
- Impress on the trainees that they should not touch the machines until the instructor says so, and that they are responsible for replacing tools and keeping the classroom in order.

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	Di-C1.5 TRAINING	
	COURSE OVERVIEW	
	Slide 4	

- The course is broken up into several modules. This section outlines these modules.
- □ The course covers the base machine and the optional peripherals. Connectivity is not covered in this course.

🛛 Produ	uct Outline
What	's New
	ifications
Instal	llation
Mach	ine Overview
	ner
🗆 Lasei	r Exposure
🗆 PCDL	J

PRODUCT OUTLINE

- □ The model will be introduced to the class.
- □ The optional peripherals will be introduced to the class.
- □ The product concept, sales points, and targets will be presented.

What's New

□ Changes from the Di-C1 will be listed.

SPECIFICATIONS

□ The main specifications will be outlined. Significant items will be stressed.

INSTALLATION

- □ The class will install their machines and the peripherals.
- □ The class will learn how to access SP modes and user tools.
- □ The class will study how to upgrade the firmware.

MACHINE OVERVIEW

- □ The components will be discussed.
- □ The paper feed path and copying process will be outlined.
- □ The machine's organization and overall PCB structure will also be covered.

SCANNER

□ The scanner mechanism will be discussed.

LASER EXPOSURE

□ The laser diode circuits and laser optics will be described.

PCDU

- □ This section explains the components of the PCDU.
- □ All the image-creation processes around the drum, including development, are covered in this section.



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PROCESS CONTROL

- □ This section explains the basic points about how the machine controls the copy process to compensate for changes in operating conditions.
- Toner supply control, and toner near-end/end detection are covered in this section.

TONER SUPPLY

- □ The toner supply mechanism will be described.
- Toner supply control, and near-end/end detection are covered in the process control section.

TRANSFER

□ Image transfer, paper transfer, and paper separation will be described.

PAPER FEED

□ The paper feed mechanism for the main body will be described. The optional tray units will be dealt with in later sections.

FUSING

□ Fusing will be described.

PAPER EXIT

□ The paper feed out mechanisms will be described.

DUPLEX

- □ The duplex mechanisms will be described.
- □ The duplex unit is a standard component of this model.



OPTIONS

□ The options listed above will be described in the indicated order.

MAINTENANCE

□ PM is described briefly.

TROUBLESHOOTING

Basic points concerning service codes, diagnostics, and other troubleshooting tools will be covered.

FAX

Basic information about the fax unit will be explained.

Environmental Conservation

Technologies that have been implemented for environmental conservation will be explained.

Supplement: Coverage Counter

□ Supplemental information about coverage counter calculations.



□ The model will be introduced.

Slide 8

- □ The optional peripherals will be introduced.
- □ The product concept, sales points, and targets will be presented.



Two models:
 DI-C1.5a (D104): 20 cpm Di-C1.5c (D106): 25 cpm
Copy speed is the only difference between the two models.
All models have the following equipment built-in:
 Printer/scanner unit. USB host 10-baseT/100-baseTX Java VM App2Me (must be installed by the technician during the machine's installation procedure) Data Overwrite Security Unit HDD Encryption Unit
SD cards
 Slot 1 (upper slot): Security SD Card (contains the Data Overwrite Security Unit and HDD Encryption Unit) Already installed at the factory; the technician does not have to do anything when installing the machine. However, the customer must activate them with user tools. Slot 2 (lower slot): Empty when shipped from factory VM card with App2Me must be inserted during the machine's installation procedure.

□ App2Me: More about this later.

□ In the previous models, no SD cards were installed at the factory, and the Data Overwrite Security Unit and HDD Encryption Unit were options.



- $\hfill\square$ Here is a view of the full system with the internal finisher installed.
- □ The envelope feeder is a new option.
- □ ADF is standard equipment





 $\hfill\square$ Here is a view of the full system with the side tray installed.

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	SALES POINTS	
Slide 13		

Di-C1.5 Training



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The quota setting function allows an administrator to set limits on the amount of outputs of each individual user.

□ There are also a lot of connectivity features, which we will not explain in this class. We will limit ourselves to the engine in this course.

Color Mode **Check Modes Display Panel** Icon Store File Check Modes Ready Quantity Original <Full Colour> Auto Colour Select 1 🔳 🛛 2 🗏 🗖 3 💷 🖓 لى Auto Papel Α3 Α4 Α4 Bypass Select < Full Colour Middle Thick Thin Paper Thick Paper 2 Black & White A4→A3 B5→B4 100% A3→A4 B4→B5 93% Auto Reduce / Enlarge Full Size Text Photo 1 sided⇒2 sided:TtoT 2 sided⇒2 sided 1 sided→Comb 2 orig 1 sided→Comb 4 orig Text / Photo **∅**₂**→ ∅**₂ 1 2 1 2 1 2 12 34 1/ → 1 2 Create Margin Others Stapl Auto Density ► ◀ 'R] 'R, 12 R R B R R R R R R Finishing Cover/Slip Sheet Edit / Colour Dup./Combine/Series Reduce / Enlarge 🖪 🖪 Special Original 2006/ 1/24 Processing. Printer System Status Job List Printin 19<mark>:</mark>48 Job List **Remaining Job Time** Slide 15

- The color mode icon changes when you select Auto Color Select, Full Color, or Black and White. Ask the class to try it on the machine, if you have one set up already.
 - Other modes, such as two-color mode, can also be shown as options on the display by adjusting SP modes.
- □ The Check Modes button is part of the LCD display.
- □ The Job List button is a new feature (from Di-C1).

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You can also see an estimate of the remaining time for the job, at the bottom of the screen. (Does not work for fax communication.)



□ For some functions, such as removing jams and replacing toner, an animated guidance appears on the screen.



- This type of operation panel has been used for higher-end models for some time now. But if you have not worked with this type of model, this panel may be new for you.
- □ The login/logout button makes authentication a bit easier.
- □ The 'simplified display' button reduces the amount of information on the LCD panel. Try it and see. The next slide gives an example.
- □ The red and green lamps on the Start key show clearly when the machine will or will not start.









□ If this is enabled, internet fax to Ricoh GW models is not available because GW models do not comply with SSL reception at this time.





AZERTY Keyboard



- □ It is possible to switch to a QWERTY keyboard.
- □ This feature is for Europe only. The North American model will use the QWERTY keyboard, which is widely used in Quebec.



- Color weakness is also known as partial color blindness. For example, some people cannot distinguish red from green; both colors appear as a yellowish brown, as shown on the slide.
 - It is said that between 5 and 10% of Caucasian males are red-green color blind.
 - There is another form of color weakness, involving yellow and blue, but this is more rare.
- □ This feature is available with PCL6 or PS3, operating on MS Office 2007.



□ If the safe shutdown takes more than 2 minutes, unplug the power cord.

Mode	Status	Details	Time to Shut Down
Stand-by	Stand-by	Stand-by Panel off Low power	Less than 10 s
		Operation SW off	0 s
Operation	Scanning Copying/Printing HDD deleting	-	Less than 20 s
	Firmware updating HDD encrypting	-	Less than 360 s
Error	SC issued	SC level A, D	Less than 360 s
		SC level B, C	Less than 10 s
	Application error	Application SD Removed	Less than 360 s
Starting up	Starting up	During 1 min. after application screen is displayed	Less than 80 s

		EQUIPMENT	
Slic	de 27		

Mainframe, with No Options □ The machine has the following functions and equipment built in. Duplex Bypass tray Two 250-sheet trays 500-sheet output tray 8.5-inch W-VGA touch panel Printer/Scanner, with USB and Ethernet 1.5GB Memory USB Host Interface 160GB HDD PCL5c/6 10Base-T/100BaseTX SD Cards (Data encryption SD and JAVA VM SD) Slide 28

- □ This slide shows what you get with the base machine.
- □ Note that the printer/scanner functions are standard for this model.
- Data encryption includes:
 - Data Overwrite Security
 - HDD Encryption



□ You can install one of the following paper feed options

- One-tray paper feed unit (requires the caster table, or the machine cannot be moved around)
- > Two-tray paper feed unit
- Envelope feeder can be installed in place of the top 250 sheet tray of the mainframe.
- □ You can install the following finishing/output options:
 - Shift tray and/or one-bin tray (you can install both of these if you wish)
 - Internal finisher

If you install the internal finisher, you cannot install the one-bin tray or shift tray.

If you install the internal finisher, you can install the side tray to receive fax outputs, instead of the one-bin tray.

The side tray can be installed with any of the other finishing options at the same time.

Paper feeds out to the side tray face down. First the paper goes out towards the standard tray, then it switches back to the right side of the machine and out to the side tray, face down.





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□ The Card Reader Bracket is used with a "card authentication package", which is procured locally. (Not supplied by Ricoh.)

The card reader must be placed on the card reader tray, or there may be interference between the card reader and an antenna or transmitter in the main machine.



(1) Scan Features

- Files saved on a removable memory device will not appear in the list of stored files.
- Files saved on a removable memory device cannot be printed or sent using the machine's operation panel. To perform operations on files saved on a removable memory device, you must use an application on a client computer.
- You cannot specify where the data is saved. Files are saved in the root directory of the removable memory device.
- If the removable memory device is partitioned, files are saved on the first partition.
- □ (2) Directly printing data
 - In previous models, the optional USB/SD card slot can only be used for scanning data to an SD card or USB device.
 - However, in this new series, it is also possible to print from data stored on an SD card or USB device.
 - If the customer wants to print PDF files from the USB/SD card slot, the PDF Direct option and Postscript 3 option must be installed.

The PDF Direct option is supplied with the USB/SD card slot option.



	TARGETS	
Slide 36		


□ There are two waste toner bottles: drum unit, and image transfer belt. Replace both at the same time.



□ The toner bottles are not compatible with other products.

- The toner is the same as the AT-C2, but the shape of the cartridge is different.
- □ The staple refill cartridges are not compatible with other models.

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	Di-C1.5 TRAINING	
	WHAT'S NEW	
Slide 39		

No additional notes



□ The Di-C1 used DF3030. DF3030 (LHOTSE-B) and DF3050 (LHOTSE-C) are functionally the same.

Print RAM increased: 768 MB \rightarrow 1.5 GB.
HDD capacity increased: 60 GB → 160 GB
Security Card (SD)
 Combines Data Overwrite Security and HDD Encryption functions on one SD card. Preinstalled in slot 1, but user must enable using User Tools.
Java VM is now standard.
 On SD card. (Includes App2Me) Inserted in slot 2 during machine installation. See <u>Java VM SD Card Installation</u>.
Gigabit Ethernet board – New with this product (installation procedure is different).
 See <u>Gigabit Ethernet</u>.

Gigabit Ethernet board Type G is used in the DI-C1.5.



□ Card Reader Bracket details:

- The official part name is "Card Reader Bracket Type C5501"; however, what is actually installed is a small tray.
- The Card Reader Bracket is used with a "card authentication package" (includes a card reader), which is procured locally. (Not supplied by Ricoh.) The card reader must be placed on the tray, or there may be interference between the card reader and an antenna or transmitter in the main machine.
- > FSM → Installation → Card Reader Bracket Type C5501

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	DI-CT.5 TRAINING	
	SPECIFICATIONS	
Slide 43		



- $\hfill\square$ The next few slides show the basic engine specifications.
- □ For more detailed specifications (for example, scanner, printer, fax), see the service manual.



Print Paper Size

□ For details, refer to "Supported Paper Sizes" in the service manual.

Paper Weight

- □ From tray 1, DI-C1 supports thick paper (the same paper weight as AT-C2). Paper weight is a key spec for low segment color MFP users.
- □ Why is there such a big difference between the trays for paper weight?
 - > Tray 1 has a belt mechanism that assists feed for heavy paper.

Print Paper Capacity (80 g/m ² , 20 lb):
 Standard tray: 250 sheets x 2 By-pass tray: 100 sheets Optional paper feed tray: 500 sheets x 2
Output Paper Capacity:
 Standard exit tray: 500 sheets (A4/LT, 80 g/m² face down) Side Tray: 50 (A4/LT, 80 g/m²) 1-bin Tray: 100 (A4/LT, 80 g/m²) Shift tray: 250 (80 g/m²) 500-sheet finisher: 500 sheets (80 g/m²)

□ Standard exit tray: There is no tray full sensor.



Warm-up time: The new toner melts at a lower temperature, so warm-up is quicker.

□ Copy speed: Middle thick also 20/25 cpm.

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Thick Paper Productivity

Mode	Paper Thickness (g/m ²)	BK CPM C1.5a	FC CPM C1.5a	BK CPM C1.5c	FC CPM C1.5c
Thin Paper	52-59.9	20	20	20	20
Plain Paper 1	74	20	20	20	20
Plain Paper 2	81	20	20	20	20
Middle Thick	105	20	20	20	20
Thick Paper 1	169	12.5	12.5	12.5	12.5
Thick Paper 2	210	12.5	12.5	12.5	12.5
Thick Paper 3	256	12.5	12.5	12.5	12.5
OHP, 1200dpi printing	-	12.5	12.5	12.5	12.5

Slide 48

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	Di-C1.5 TRAINING	
	INSTALLATION	
	Slide 49	

- $\hfill\square$ Install at least one machine with all options as a complete system.
- $\hfill\square$ Follow all notes and cautions in the procedures.



□ The next few slides cover only some important points related to copier installation.

 $\hfill \ensuremath{\square}$ The full procedure is covered in detail in the FSM.





 $\hfill\square$ In Europe and USA, the tape is removed at the factory.





ITB Lock Lever □ The ITB Lock lever must be removed from the PDCU toner collection bottle. □ Several steps later, it must be attached to the **ITB contact arm and** rotated down to lock **Remove from here** the ITB. □ See: FSM → Installation Attach here \rightarrow Copier Installation \rightarrow **Developer and Toner Bottles** (These steps are new with the Di-C1.5.) **Rotate down to lock** Slide 54





No additional notes



- □ Must use slot 2. The Security Card is in slot 1.
- □ Reinstall the SD card cover after inserting the Java VM card.
- □ Slot 2 is empty when shipped because it is used by a final checking tool at the factory.

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Initializing the Developer
This is done automatically after you turn the power on for the first time.
When it is finished, the LED on the Start key goes green.
 If the initialization does not finish correctly, you can use SP 3014 001 to see what the problem is.
Make some test copies.
Then do the ACC procedure.
 User tools > Maintenance > ACC > Start There are 4 test patterns in this menu: one for copier mode and three for printer mode. Do all four of these tests

- □ When you turn on the machine, it is not necessary to check if the cover is open or closed.
- □ SP 3014 001: A code is displayed. (FSM → Appendices → 5. Appendix: Process Control Error Conditions)



□ SP5-045-001: You must select one of the counter methods (developments/prints) in accordance with the service contract.



PAPER TRAY U	NITS
Important Points	
Slide 60	



ALSO

You must lift the copier and put it on top of the paper tray unit.

- □ Always lift with two persons. The copier is too heavy for one person.
- Do not try to lift the copier with the paper tray unit installed. You will damage the lifting handles.



SHIFT TRAY, ONE-BIN TF	YAF
Important Points	
Slide 63	





FINISHER AND PUNCH UNIT
Important Points
Slide 65





Joint pins: Two red arrows

USB/SD CARD SLOT
Important Points
Slide 68





Procedure for storing a file on an SD card/USB device

- □ 1.Insert an SD card or USB memory device in the slot.
 - > You can connect only one removable memory device at a time.
- $\hfill\square$ 2.Close the media slot cover.
 - If you leave the cover open, static electricity conducted through an inserted SD card could cause the machine to malfunction.
- □ 3.Make sure that no previous settings remain.
 - > If a previous setting remains, press the [Clear Modes] key.
- □ 4.Place originals.
- □ 5.Press [Store File].
- □ 6.Press [Store to Memory Device].
- **7.Press** [OK].
- □ 8.Press the [Start] key.
 - > When writing is complete, a confirmation message appears.
- **9.Press** [Exit].
- **1**0.Remove the memory device from the media slot.
 - > Do not remove the memory device while writing is in process.

CONTROLLER OPTIONS
Important Points
Slide 71

Di-C1.5 Training






□ The browser unit SD card is linked to its machine (the machine serial number is registered on the SD card). So a card that has already been installed on one machine cannot be used on another.



- □ The photograph shows the two USB ports. The ports are the same in function, but you should use the right-hand port for the USB/SD option.
- □ If you connect the USB/SD option to the left-hand port, the cable will prevent the user from connecting a camera to the other port.













No additional notes



Moving the Machine a Short Distance

Remove all trays from the optional feed unit.

Slide 81

Service manual, Installation, Copier Installation, Moving the Machine





- □ SP 2111-1 and –3 are used at other occasions, after replacing certain parts. We will see this again.
- □ For SP 2194: see these sections of the field service manual.
 - ➤ FSM → Appendices → Process Control Error Conditions
 - FSM → Appendices → Troubleshooting Guide







 $\hfill\square$ If there is time, install these items.



□ Install the latest firmware in the machine.



- $\square \ \mathsf{FSM} \rightarrow \mathsf{System} \ \mathsf{Maintenance} \ \mathsf{Reference} \rightarrow \mathsf{Firmware} \ \mathsf{Update}$
- Read the 'Before you Begin' section of the procedure in the service manual, which explains how to handle SD cards.
- □ The 'Updating Firmware' section has the main firmware download procedure. Try it on your machine.
 - If an error occurs, an error code appears. A table in the manual explains these codes ('Handling Firmware Update Errors' section).
 - If power fails during the update, insert the card once again and switch on the machine to continue the firmware download automatically from the card. The menu will not appear on the screen, because an error message will be displayed.



- \square FSM \rightarrow System Maintenance Reference \rightarrow NVRAM Data Upload/Download
- □ Write the serial number of the machine on the card, so that you will be able to copy the correct data back to the machine.
- Data cannot be copied back to the machine if the machine's serial number does not match the file name on the card.



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	MACHINE OVERVIEW	
Slide 91		



- □ This is a view of the internal structure of the machine.
- □ There are 4 OPC drums.
- Laser beams write latent images on the drums. There is one laser beam for each drum.
- □ Four toner images are transferred from the OPC drums to the image transfer belt, on one rotation of the belt.
- □ At the paper transfer unit, the four toner images are pushed off the belt onto the paper.
- □ The paper feeds up to the fusing unit, and out of the machine.

No additional notes



□ This is the first use of the free-belt fusing concept. It will be covered in detail later.



- □ This shows the path of paper through the machine, with no optional paper handling units installed.
- Demonstrate the following feed paths on the diagram.
 - > Up from the paper feed trays
 - > In from the bypass tray
 - > Out at the top of the machine (to the standard output tray)
 - > To the duplex unit, via the inverter



- □ This shows the path of paper through the machine, with the optional finisher, side tray, and paper feed unit (2-trays) installed.
- When the finisher is installed, paper feeds out through the top of the finisher to the proof tray, if finishing is not selected.
- □ If finishing is selected, paper follows the dotted line in the diagram, and feeds out to the proof tray also.
- □ If the finisher is installed, and duplex is selected, the paper goes below the finisher before it is fed to the duplex unit (see the dotted line below the finisher).



- □ This shows the main motors in the machine.
- □ Notes:
 - The PCDU for K has one motor to drive the drum and development unit. Because of this, there is a clutch to start/stop the development unit for K.
 - For CMY, the drum drive motor CMY drives the three drums, and the development drive motor CMY drives the three development units. There are no development clutches for the three colors.



No additional notes



- □ This shows a schematic of the electrical layout of the machine.
- □ The orange line through the centre from the SBU to the LDB is the flow of image data through the machine.
 - > The CCD (Charged Coupled Device) generates analog RGB signals.
 - The SBU (Sensor Board Unit) converts the analog RGB signals to digital signals. It sends these signals to the IPU board.
 - The IPU board processes the image. Then the CMYK image data goes to the laser diode drivers.



- □ Board layout has changed from that of the Di-C1.
 - IPU = Image processing unit
 - CTL = Controller board
 - SDVDB = Shut down and voltage detection board
 - Handles the shut down sequence
 Detects the fusing lamp voltage
 - > DRB = Driver board
 - BCU = Base control unit
 - HPSU = High voltage power supply units



- □ HVPS: CB Drum charge and development bias
- □ HVPS: TTS Image transfer

Main Boards In the CU controls the engine. The controller board (CTL) handles the network and printer interfaces, and the operation panel. The IPU contains the image processing circuits. The SBU contains a CCD. The DRB contains driver circuits for motors. The HPSU boards supply high voltage power for charge, image transfer, and bias. The FCU (fax controller unit) controls the fax option. The SDVDB (Shut down and voltage detection board) andles the shut down sequence and detects the fusing up voltage.



- \square Here is a close-up of the main print engine.
- □ The ITB drive roller pushes the toner from the ITB onto the paper. The paper transfer roller does not pull the toner.



- □ The process speed is the feed speed from registration roller to the fusing unit.
- □ The process speed affects various machine parameters, as can be seen if you take a quick look through the SP tables.
- □ The process speeds for the two models are the same, but the print speeds at 120 mm/s are different for each model. This is because the gap between sheets is shorter for the faster model.
- \Box What is 'middle thick paper'? 82 105 g/m² (22 28 lb.)

New Unit Detection Mechanisms
PCDU, Development Unit
 The development unit (as part of the PCDU, or as a separate development unit) contains an ID chip. The ID chip contains information that tells the machine that the unit is new.
PCDU Toner Collection Bottle
 The machine uses the 'bottle full sensor' to determine if the bottle was replaced. This only works if the bottle is in a 'full' or 'nearfull' condition.
Slide 105

- □ The ID chip in the development unit contains all the counters for the PCDU (drum unit counters, development unit counters).
- □ If we replace the development unit as a separate unit, the new ID chip does not contain the drum counters for the drum unit that is still in the machine.



□ The next few slides will go over the important points.




Hard Disk Removal (1) Explain to the customer that the following information stored on the HDD is lost when the HDD is replaced: Document server documents Custom-made stamps Document server address book □ The address book and document server documents (if needed) must be input again. If you previously backed up the address book to an SD card with SP5846 051, you can use SP 5846 052 to copy the data from the SD card to the hard disk. Custom-made stamps must be re-made and stored again. Slide 109

	Hard Disk Removal (2)
C	Security applications must be installed again.
	 Do SP5-878-001 to install the Data Overwrite Security application. If the customer uses this application, it must be set up again. Do SP5878-002 to install the HDD Encryption application. If this application is used, the user must copy the encryption key from the controller to the new hard disk.
C	Any SDK applications must be installed again.
C	☐ If the customer is using the optional Browser Unit, this option must be installed again. You must use the same SD card as when the browser

□ The browser unit SD card is linked to its machine (the machine serial number is registered on the SD card). So a card that has already been installed on one machine cannot be used on another.







- □ The HDD ID information is stored in the flash ROM on the controller board and NVRAM. At the boot timing, the machine compare the HDD ID information with the data in the flash ROM on the controller board and NVRAM. If the data is mismatch, the machine automatically formatted.
- When installing the new controller board and disconnecting the HDD cables, the HDD ID information is automatically copied from NVRAM to the flash ROM on the controller board and NVRAM.



The Security SD card ID information is stored in the NVRAM on the controller board. If the NVRAM is replaced, the current Security SD card cannot be used. A new Security SD card must be installed.

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	SCANNER
	Slide 115

- $\hfill\square$ In this section, the mechanical components of the scanner will be described.
- $\hfill\square$ The optional ADF is described in a separate section.



- In platen mode, the original is put on the main exposure glass, and the scanner moves down the original during scanning.
- In ADF mode, the scanner stays at the home position, and the original is fed past the ADF exposure glass.
- □ The optics anti-condensation heater is an option. It prevents condensation on the mirrors, which will cause image problems.



□ The same motor drives the first and second scanners.

- The first scanner contains the exposure lamp, reflectors, the 1st mirror, and the lamp regulator. The second scanner contains the 2nd and 3rd mirrors.
- The regulator is mounted on the scanner to reduce the wiring between the lamp and the regulator.
- The second scanner moves at half the speed of the first scanner. This is to maintain the focal distance between lens and original.
- □ In this machine, wires are used instead of timing belts. These are more difficult to replace, but copy quality is better (less jitter).
- Note that the operation in ADF mode is different from platen mode (as shown on the previous page).
 - In ADF mode, the scanner goes to home position (detected by the home position sensor), and stays there during scanning.
- □ The scanner motor speed and image processing control the magnification.





- When the ADF is opened, the scanner carriage moves 30 mm from the home position.
- □ Then, when the ADF is closed, the exposure lamp turns on and the CCD detects the paper width.
 - The lamp turns on when the platen cover sensor detects that the cover is being closed.
 - If the cover stays open during copying, the CPU checks the original size when the Start key is pressed.
- When feeding with the ADF, the width and length sensors in the ADF detect the original size.



RICOH		Di-C1.5 T
RICO		
	Di-C1.5 TRAINING	
	LASER EXPOSURE	
Slide 120		

 $\hfill\square$ The optics and electronics in the laser unit will be described in this section.



- □ Black also has one beam only.
- □ This diagram does not show the LD units. A more complete diagram of the optics is on the next slide.



- Main scan synchronization for cyan is calculated by the CPU, based on the reading for K (black).
- □ Main scan synchronization for magenta is calculated by the CPU, based on the reading for yellow.



- □ Make sure that you understand how the cover switches cut the laser power.
- □ The switches used are for the front cover and duplex unit.



The spaces between the lines are measured by the front, center, and rear ID sensors. The controller takes the average of the spaces. Then it adjusts the following positions and magnification.

- Sub scan line position for CMY
- Main scan line position for CMY
- Magnification ratio for CMY
- Skew for CMY
- □ The transfer belt-cleaning unit cleans the transfer belt after the patterns are measured. SC 285 shows if an error is detected three times consecutively.

Automatic Line Position Adjustment

The spaces between the lines are measured by the front, center, and rear ID sensors. The controller takes the average of the spaces. Then it adjusts the following positions and magnification.

- Sub scan line position for CMY
- Main scan line position for CMY
- Magnification ratio for CMY
- Skew for CMY

□ This process prevents:

- Color registration errors
- Skew

Slide 125

Color registration errors: These are when the four color toner images (CMYK) are not written exactly on top of each other)

- Sometimes, this type of error is called 'color shift'. This is not the correct term. Color shift is a change in the actual color.
- In this model, the improved mechanisms have reduced color registration errors a lot. This means that the default setting for 'black overprint' is changed to 'off'.
- When black overprint is on, if there is black superimposed on a color image, the black toner is superimposed on the color toner image. This means that a lot of toner is deposited on the paper and scattering can occur.
- When black overprint is off, if there is black superimposed on a color image, color toner is not deposited on the places where black toner will be. This reduces the quantity of toner. But, if color registration is not good, a white gap could appear at the border between the color toner area and the black toner area.
- Skew: The main scans of the four laser beams across the OPCs must be parallel. If not, the four color toner images will be skewed in relation to each other.



No additional notes



Adjustment Conditions (1) □ Initial: Immediately after the power is turned on, if one of the following conditions are met. » Time after drum motor stops (SP3522-002) » Temperature change since the previous line position adjustment (SP2193-008/011) » Number of prints (SP2193-016) since the previous line position adjustment When the machine recovers from the energy saver mode, if one of the following conditions are met. » Time after drum motor stops or main power on (SP3522-002) » Temperature change since the previous line position adjustment (SP2193-008/011) » Number of prints (SP2193-016) since the previous line position adjustment Done either once or twice (or not done), depending on temperature change since the previous line position adjustment. The machine checks the above conditions at power on/recovery. Then, line position adjustment is done if one of the conditions occurs. Slide 128

No additional notes



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No additional notes







□ If the error is more than 1.4 mm, the fine adjustment cannot correct it. The rough adjustment must be done, followed by the fine adjustment.



The 2nd mirror positioning motors for magenta, cyan, and yellow adjust the angle of the 2nd mirror for these three colors, based on the 2nd mirror position for black.



□ The other two fans in this diagram are for the development unit.

SWITCH THE POWER OFF AND UNPLUG THE POWER CORD BEFORE STARTING WORK ON THE LASER UNIT
Do not loosen the LD board securing screws.
Do not adjust any of the VRs.
Do not open the optical housing unit except when absolutely necessary for servicing.
Do not touch the surfaces of the polygon mirrors.
To avoid damage to the polygon motor, switch the machine off and wait 3 minutes to allow the motor to stop rotating before removing it.



Laser Optics Housing Unit **Replacement (1)** □ First, prepare the new laser optics housing unit. □ Then, before you switch the machine off, you must make some SP adjustments. These adjustments move the 2nd mirror positioning motors back to home position. If this is not done, the motors in the new unit will be at the home position, but the SP setting could be different. This could cause errors in skew correction. After you install the new unit, you will do the forced line position adjustment, and this will set up the motors and SPs correctly. □ Note: If you forget to do these SP adjustments, there is a recovery procedure in the manual. □ Then you can remove the old unit and install a new one. □ After you install the new unit, do the SP adjustments, and the line position adjustment, as explained in the manual. Slide 137

- \Box FSM \rightarrow Replacement and Adjustment \rightarrow Laser Optics
- □ This is a bit tricky, so make sure that you understand the points on this slide before you start the procedures.

Di-C1.5 Training





No additional notes

Polygon Mirror Motor

After you install a new unit, you must do the forced line position adjustment (SP 2111 003, then 2111 001).

Slide 139



RICOH		DI-C1.5
RIC	OH	
	Di-C1.5 TRAINING	
	PCDU	
Slide 141		



- The PCDU is divided into two parts, as shown by the red boxes on this slide. These two parts are the development unit (on the left) and the drum unit (on the right).
- □ The drum units are the same for each color. However, the development units already contain developer, so these are not interchangeable.



- □ This shows the most important components of the PCDU.
- □ The image transfer roller (not shown here) pulls the toner off the drum and onto the transfer belt.



□ SC380 occurs if the sensors detect that the drums are not turning.


- □ The function of the gear position sensor is similar to the sensor for black.
- □ The motor drives all three color drums. This reduces color alignment errors.
- □ The two gear position sensors (K, CMY) work together. Both gears must be at home position at the start of the job. If there is an error, the position of the black gear is corrected to match the position of the CMY gear.
 - > The mechanism is initialized after every 30 jobs.











- □ The waste toner collection mechanism from the drum is on the next slide.
- □ The waste toner from the transfer belt goes to a different bottle.



- The gears at the end of the drum drive the toner collection coil inside each drum unit.
- □ The image transfer unit has a separate bottle for collecting waste toner.
- □ The mechanism is similar to the G-P3.
 - In the AT-C1, toner from all four drums is collected in one coil before it goes to the bottle. In the G-P3/Di-C1/Di-C1.5, there are four openings in the bottle, and toner goes directly from the drum into the bottle, and is distributed by coils inside the bottle.



Bottle full is detected by estimating toner coverage since near-full was detected. It does not count 2000 sheets.









T This motor does not control the drums, so no clutch is necessary.



□ This diagram shows how the augers move the toner around inside the development unit.





□ SP 3516 controls this feature. Do not adjust.



□ SP 3901: Turns new PCDU detection off

If you install a new drum unit only, the machine does not detect it automatically.
 Then, you must reset the PM counter for the drum unit. To do this, set SP 3902 009 (K), 010 (C), 011 (M), or 012 (Y to 1 before you start to work on the machine.
If you install a new development unit only, the machine detects it automatically and resets the PM counter. But, the ID chip in the new development unit will also reset the PM counter for the drum if you do not do the following:
 Set SP 3902 001 (K), 002 (C), 003 (M), or 004 (Y) to 1 before you start to work on the machine.
If you install a new PCDU, the machine detects it automatically. Do not change SP 3902.

Summary

- □ If you replace the PCDU, do not change SP 3902
- If you change only the drum unit, set SP 3902 009 (K), 010 (C), 011 (M), or 012 (Y) to 1 before you start to work on the machine.
- If you change only the development unit, set SP 3902 001 (K), 002 (C), 003 (M), or 004 (Y) to 1 before you start to work on the machine.



ID Chip

□ The ID chip is part of the TD sensor assembly.

The ID chip contains counters and other data about the PCDU, drum unit, and development unit.

Slide 160



- Under normal conditions, the life of the developer is the same as the machine, so it is not necessary to replace.
- Do the ACC procedure after developer initialization. This ensures that the machine's color characteristics are maintained.

Replacement and Adjustment PCDU Toner Collection Bottle If you replace the bottle after the machine detects that it is full or near-full, the machine automatically resets the PM counter for the bottle

after replacement.
But, if you replace a bottle that is not full or nearfull, then you must reset the PM counter for this unit. To do this, set SP 3902 019 to 1 before you start to work on the machine.

Slide 162

Replacement and Adjustment



□ When installing a new PCDU

 Remove the cover on the toner inlet and pull out the tape from the new development unit before installing a new PCDU in the machine.

RIC	Di-C	C1.5 T
	RICOH	
	Di-C1.5 TRAINING	
	PROCESS CONTROL	
	Slide 164	

 $\hfill\square$ Process control will be described briefly in this section.





Di-C1.5 Training









RICOH When is it Done? (1) □ Initial: Immediately after the power is turned on, or when the machine recovers from the energy saver mode. Done if one of these conditions occurs: » Temperature has changed by more than a certain amount after the drum motor stopped. » Humidity has changed by more than a certain amount after the drum motor stopped. » 250 b/w or 100 full color prints were made since the previous adjustment (SP 3511 005/006). And The machine was not used for more than 6 hours (SP 3522 002). Slide 170

- □ The threshold levels are set by SP modes.
- □ No process control before or after ACC.

	When is it Done? (2)
	At the end of a job:
	 Done if 250 b/w or 100 full color prints were made since the previous adjustment (SP 3515 001/002).
	During a job:
	 Done if 500 b/w or 200 full color prints were made since the previous adjustment (SP 3515 003/004).
	» The machine checks the above condition every 5 pages (SP 3512 001). Then, potential control is done if the condition occurs.
	 Done every 20 pages (A4) or every 10 pages (A3) if the
	 Tollowing two conditions both occur: » Temperature is higher than 30 ° C (SP 3-520-010) or lower than 15 ° C (SP 3-520-011)
	» Pixel coverage is more than 20% for any one color (SP 3-224- 017 [high temperature]/018 [low temperature])
	 Done every 10 pages (A4) or every 5 pages (A3) if the
	following two conditions both occur: » 60 mm/s mode (1200 dpi, OHP/Thick Paper) » Pixel exverses is more than 10% for any one color (SP 3 224
	022)
Slide 171	

During a job: This process control is longer than other process controls; it takes 40 seconds

At 14 pages, a flag is set. This flag is checked every 5 pages. Then, if a condition occurs that requires process control, and the flag happens to be set, process control is done.

If the flag is checked every 5 pages, why is the first check at 20 pages and not 15 pages? The machine does not have time to prepare for process control between page 14 and page 15. So process control is done at the next 5-page interval (page 20).

- > AT-C1: The flag is checked every 30 sheets.
- You cannot adjust the intervals with SP 3515 001 to 004. These SPs only show the current settings. To change the current settings, you must adjust SP 3511 001 to 004 (base value) and SP 3511 022 to 029 (coefficients)

_	
	After replacing the development unit:
	 Process control occurs automatically
	After replacing the following units, process control must be done manually with SP 3-902 (PM counters are reset then process control is done)
	 ITB unit ITB cleaning unit (if the waste toner bottle is not detected as full or near-full) Drum unit
	Forced (manual execution):
	 Use SP 3011 001
	 Process control counters (SP 3510-003/004) are not reset after a forced execution





These two methods of toner density adjustment are called 'toner supply mode' (confusing!), and toner consumption mode.



- SP 3043 can be adjusted to control when toner density adjustment mode is done, or disable the feature at each of the times listed on the slide.
- □ In addition to the times stated on the slide, it is possible to do toner density adjustment in standby mode (3043 003).



- □ For 1200 dpi/OHP/Thick paper mode, it is always approx 30 seconds.
- Toner adjustment mode can add anything up to an extra minute, depending on the conditions.

Comparison with AT-C1:

- For process control that is done just after a print job, note that the time is reduced to 11 seconds (for full color) or 6 seconds (for black-and-white jobs). For the AT-C1 it was always 20 seconds.
- Why is it quicker? The sensor pattern is made while the last page of the job is still feeding out of the machine. In the AT-C1, the machine waits until the paper is completely fed out before the patterns are made. Also, for black and white, the Di-C1/Di-C1.5 only make the black sensor pattern.







PID control mode
Uses the TD sensor, ID sensor, and pixel count.
 VTREF is adjusted by process control.
PID control mode with fixed VTREF
Change to this mode if the ID sensor breaks.
This mode uses only the TD sensor.
 VTREF is fixed at the value stored in SP3-222-001 to -004.
Fixed supply mode
 Change to this mode if the TD sensor breaks.
 The amount of toner supplied depends on SP3-401-001 to -004.
• The default is 70% of normal supply, to prevent excessive supply of toner.
MBD control mode: This is the default mode.
Uses the TD sensor, ID sensor, and pixel count.
 VTREF is adjusted by process control.
MBD control mode with fixed VTREF
Change to this mode if the ID sensor breaks.
This mode uses only the TD sensor.
 VTREF is fixed at the value stored in SP3-222-001 to -004.

- □ Use SP 3-044 if the TD sensor and/or ID sensor breaks and no spare part is available.
- □ After replacing the part, return the SP setting to the default.
- MBD (Model Based Differential) is similar to PID mode, except the formula is different, and tuned for each model. PID uses the same formula for each model, so MBD is more accurate in theory.


□ A lot of SPs were already discussed. Here are other SPs related to process control.



In this machine, the TD sensor is not initialized, except during developer initialization. This is because the sensor is in a place where it does not get dust/toner on it.



RICOH	
	RICOH
	Di-C1.5 TRAINING
	TONER SUPPLY
	Slide 184

□ In this section, the mechanical components of the toner supply system will be described.

□ Toner supply control was explained in the Process Control section of the course.



- □ This mechanism is the same for each of the four toner bottles in the machine.
- □ The TD sensor contains an ID chip that contains information about the PCDU, development unit, and drum unit, such as counters.
 - > We discussed this in the PCDU section.
- The RFID chip in the toner bottle contains data on the amount of toner consumed from the bottle, and is used for toner bottle detection (the machine uses it to detect if the bottle installed or not).





□ This slide shows how toner is supplied from the toner bottle.







- □ The two counter values on the slide are stored in the RFID chip on the toner cartridge, and copied to the NVRAM on the BCU.
- □ The toner end sensor is a fail-safe in case the two counters do not detect nearend correctly. However, 100 sheets is not much time before the toner runs out.

Toner Near-end Detection Method
□ SP3045 002
 0: Pixel counter, motor rotation counter, and toner end sensor 1: Toner end sensor only
Slide 191

- □ If set to 1, there is no toner in the toner cartridge at the near end condition. The customer can change the bottle immediately.
- □ If the setting is 0, there may still be toner in the bottle when near-end occurs. Some toner is wasted if the customer changes the bottle immediately. However, the customer has some time to get a new toner cartridge.
- Default is 0.

Contract End Detection To detect toner end, the machine uses the TD sensor (there is one below each toner bottle). Toner end is detected if both of these conditions occur: YT - VTREF ≥ 0.5 SUM(VT - VTREF) ≥ 10 The toner end sensor continues to check for toner in the hopper, and if it detects toner, the toner end condition is cancelled.

No additional notes







Do not replace the toner end sensor in the field.

- This sensor is part of the toner hopper unit. Replace the complete toner hopper unit instead. Otherwise, carrier will spill out onto the floor, and will not be present in the hopper after reassembly.
- > The sensor is not supplied as a spare part anyway.



□ In this section, the image transfer, paper transfer, and paper separation mechanisms will be described.



- □ All four color toners are pulled onto the ITB on the same rotation of the ITB.
- □ The paper transfer roller does not pull the toner off the ITB. In this machine, the ITB drive roller pushes the toner off the ITB and onto the paper.
- Used toner collected by the ITB cleaning unit goes to the used toner collection bottle in the ITB unit. This is separate from the bottle that is used for the drums.





Drive for the transfer belt cleaning unit is shown in more detail later in this section.



- □ The speed of the belt depends on the process speed (see 'Process Speeds' in the Machine Overview section of the course).
- □ The machine ignores unusually high or low readings from the encoder that exist only for a short time.



- □ The temperature/humidity sensor is at the rear lower right side of the machine.
- □ The grounding roller is also called the 'press roller'.



- The waste toner collection bottle in the ITB unit is separate from the bottle for the drums.
- □ The reverse rotation at the end of the job is also done for the OPCs at the same time, for the same purpose.









- □ This mechanism makes the drums and transfer belt life longer.
- □ If a black-and-white page comes in the middle of a color job, the belt does not move away from the CMY drums.
 - This keeps the printing speed at the maximum, because it takes time for the motor to move the belt up and down.
- If a color page appears in the same job after black-and-white pages, the machine waits until the previous page has left the transfer unit. Then it moves the belt up against all four drums.
- The ITB contact sensor detects the status of the ITB (contacting K only, or contacting all four drums).



□ The following explains how the sensor and motor operate to initialize the machine, and during different types of printing.

- The ITB contact sensor operates as a detection sensor during machine initialization, and as a position sensor during machine operations.
- Before machine initialization, the left side of the image transfer belt is in the home position. When initialization starts, the ITB contact motor lowers the left side until the actuator has passed the sensor. Then ITB contact motor lifts up the left side to its home position. This action actuates the sensor in a certain pattern.
- > The sensor actuation patterns are as follows.

Initialization: On - Off - On - Off - On

Operation - Standby (Default): On

Operation - B/W printing: On

Operation - Color Printing: Off

On: The actuator is out of the sensor.

Off: The actuator is interrupting the sensor.





No additional notes





□ The discharge plate removes charges from the paper, and this makes it easier to separate from the transfer belt.







When the machine is not being used, the PTR moves away from the transfer belt.

If this were not done, the belt would become damaged (bent, stretched, warped) where the PTR contacts it. This would cause copy quality problems, such as horizontal white lines.

 During line position adjustment and process control, patterns are developed on the transfer belt. The PTR is moved away from the belt at this time.
 If this were not done, the PTR would remove the patterns before they got to the ID sensors. (Also, the PTR would get dirty.)



Replacement – Image Transfer Unit (2) Image Transfer Belt Unit, Image Transfer Belt If you will install a new ITB unit, set SP 3902-013 to 1 before you turn off the power switch. » If you do this, then the machine will reset the PM counter for the unit automatically after you turn the power on again. » The machine cannot automatically detect that a new ITB unit has been installed. Image Transfer Belt Cleaning Unit If you replace the cleaning unit after the machine detects that it is full or near-full, the machine automatically resets the PM counter for the bottle after replacement. But, if you replace a cleaning unit that is not full or near-full, then you must reset the PM counter for this unit. To do this, set SPs 3902-017 and -020 to 1 before you turn off the power switch. » If you do this, then the machine will reset the PM counter for the units automatically after you turn the power on again. » SP 3902-017 is for the cleaning unit and SP 3902-020 is for the waste toner collection bottle. Slide 213

RICOH

□ Normally, the waste toner collection bottle is replaced at the same time as the ITB cleaning unit. But a separate SP has been provided.



 $\hfill\square$ The diagram gives you a general idea – it isn't particularly accurate.



Replacement – Paper Transfer Unit Paper Transfer Roller Unit or Paper Transfer Unit If you will install a new unit, set SP 3902-018 to 1 before you turn off the power switch. » If you do this, then the machine will reset the PM counter for the unit automatically, after you turn the power on again. □ ID Sensor Board If you install a new board, input the values from the decal into SP mode as shown in the service manual. Clean the ID sensor every EM. Use a cloth moistened with alcohol. » Do not use a dry cloth. Otherwise, the ID sensors may get more dirty due to static electricity. Slide 216

RICOH

□ It is not necessary initialize the ID sensor with SP 3321 after a new ID sensor is installed.


ІСОН		DI-G1.5
RIC	OH	
	Di-C1.5 TRAINING	
	PAPER FEED	
Slide 218		

- $\hfill\square$ In this section, the paper feed mechanisms in the copier will be described.
- $\hfill\square$ The optional paper feed units will be described in separate sections.



□ Belt assisted feed: See the next slide.





No additional notes.





No additional notes





- □ The sensor functions as a tray set switch and a size detector.
 - > The three switches on the left detect paper size. The switch on the right is a tray set sensor.
- □ Only the length is detected directly.
- □ The actuator has patterns of studs on the rear.
- □ These studs turn the paper size switches on/off.
 - > This also tells the cpu that the tray is in the machine.
 - The settings of SP 5-181 determine how the machine interprets the sensor readings for paper sizes that are almost the same.
 - If other paper sizes are used, they must be selected with a user tool: System Settings - Tray Paper Settings - Tray Paper Size (Tray 2).
- □ If the fence is moved, a different set of studs moves to the switches, and the machine detects a different paper size.











No additional notes



No additional notes









 $\hfill\square$ In this section, the fusing unit will be described.



□ Unlike the Di-C1 fusing unit, the pressure roller is not heated internally.

> There is no lamp in the pressure roller. (More simple design.)





- □ The fusing belt rotates freely on the heat pipe. It is driven by the pressure roller.
 - The heat pipe has a low friction surface, the fusing belt is lubricated internally with a layer of grease, and the nip pad has a low friction cover. These features enable the fusing belt to turn easily.
- □ The pressure roller presses against the nip pad to form the nip zone, where the image is fused to the paper by heat and pressure.
- □ The stay holds the nip pad in place.
- □ The stay has a mirrored surface facing the fusing lamps to concentrate the energy from the lamps directly on the inner surface of the heat pipe.







- □ Here is a three-dimensional drawing of the fusing unit.
- □ The thermopile detects the temperature at the center of the fusing unit, and the thermistors detects the temperature at center and the end.



□ Paper passes vertically through the fusing unit, as shown in the diagram.





□ The detailed specification is not fixed at the writing time.

Fusing Temperature Control

□ The fusing temperatures for each paper type and operating mode are set with SP 1105.

Slide 242



No additional notes

Slide 243









- □ The fusing lamps are designed so that it is very difficult to install them incorrectly.
 - The lengths of the wires from the two lamps are different. It is difficult to connect them to the incorrect terminals.











No additional notes

1106: Displays the temperatures inside the fusing unit
 1801-007, -008: Fusing motor speed adjustment Fusing motor speed can be adjusted in 0.01% steps. Normally, it is at -0.4% for normal paper and -0.05 for thick paper. The fusing motor normally turns slower than the transfer roller, so there is some slack between the fusing unit and the PTR. If the paper is too slack, when the trailing edge leaves the transfer roller, the sudden release of the trailing edge causes the paper to spring outwards. Then, toner particles will move around, causing the image at the trailing edge to be fuzzy. If this problem occurs, increase the speed of the fusing motor (the designers suggest a setting of -0.25% for normal paper, but it depends on paper stiffness; stiff paper will vibrate more, causing more movement of toner).

□ It is recommended that a setting lower than –0.25% should not be used. Otherwise. some types of thin paper could become creased.
RIC	COH
	RICOH
	Di-C1.5 TRAINING
	PAPER EXIT
	Slide 253

 $\hfill\square$ In this section, the paper exit mechanism will be described.



□ We will discuss the inverter in the Duplex section of the course.





□ This diagram shows the junction gate configuration when paper goes to the standard tray.



□ Here is a three-dimensional view of the mechanism.



- □ Junction gate 2 does not have a solenoid.
- □ Normally, it is held closed by a spring.





□ Here is a three-dimensional view of the mechanism.



□ Junction gate 3 is controlled by a solenoid in the optional side tray unit.

RICOH		DI-C1.5
RIC	COH	
	Di-C1.5 TRAINING	
	DUPLEX	
Slide 261		

 $\hfill\square$ In this section, the duplex mechanism will be described.



□ The duplex unit is shown in a red box in the above diagram.



With interleaving, there can be two sheets of paper in the machine at the same time.



How can the 20cpm model achieve 25 cpm in duplex mode?

□ The paper feed speed after leaving the fusing unit increases to about double during switchback and inverting.



 $\hfill\square$ This slide and the next show how interleaving works in this machine.





PURPOSE OF THIS SECTION

□ This optional unit will be described. It is the same as the ADF used with the AT-C2.5 and very similar to the one used by the AT-C1.

RICOH **Overview** □ It feeds originals above the main copier's DF exposure glass during scanning. The DF exposure glass is a narrow glass to the left side of the exposure glass. The ADF does not use the main exposure glass. The main glass is only used when the user selects book mode, and puts the originals on the glass. □ The inverter unit lets the user make copies of twosided originals. It stacks the originals in the correct order after scanning. Component Overview The following four slides show the main components of the DF. Slide 268

□ There is a stamp for use with the fax unit or for scanning.

> This stamp is built-in, not optional.







- Original sensor: During one-to-one copying, copy paper is fed to the registration roller before scanning, to increase the copy speed. The sensor monitors the stack of originals in the feeder, and detects when the trailing edge of the last page is fed in. This stops paper feed before the next sheet is fed.
- Original width sensor: Uses an electrode plate, with terminals attached to the document guides. The sensor output changes when the user moves the guides to align with the document width. Because of this, the incorrect width is detected if the user does not put the guides in the correct position.
- □ The DF position sensor only detects when the DF is opened. The platen cover sensor triggers the APS sensors.







- □ The original set sensor [A] detects if the original is set or not.
- □ The original sensor [B] detects if the original is on the original tray or not (this lets the machine know as early as possible, whether there is another original on the tray).
- The original size detection mechanism consists of the four original width sensors ([F]: Width Sensor S, [G]: Width Sensor M, [H] Width Sensor L, [I]: Width Sensor LL) and three original length sensors ([C]: Length Sensor S, [D]: Length Sensor M, [E]: Length Sensor L).
- Based on the combined output of the length sensors and the width sensors, the machine can detect the size of the original.
- □ The paper sizes detected by the various sensor combinations are given in the tables on the following two slides.

Size	Width Sensor				Length Sensor			Area	
	S	М	L	LL	S	М	L	LT	A/E
A3/SEF (297 x 420)	ON	ON	ON	ON	ON	ON	ON	(D)	(D)
B4/SEF (257 x 364)	ON	ON	_	-	ON	ON	ON	-	(D)
A4/SEF (210 x 297)	ON	_	_	-	ON	ON	-	(D)	(D)
A4/LEF (297 x 210)	ON	ON	ON	ON	_	-	-	(D)	(D)
B5/SEF (182 x 257)	_	_	_	-	ON	-	-	-	(D)
B5/LEF (257 x 182)	ON	ON	_	-	_	-	-	-	(D)
A5/SEF (148 x 210)	-	_	-	-	_	-	-	-	(D)
A5/LEF (210 x 148)	ON	-	_	-	_	-	-	-	(D)
11" x 17"/SEF	ON	ON	ON	-	ON	ON	ON	(D) ¹	(D)
11" x 15"/SEF	ON	ON	ON	-	ON	ON	ON	(S) ¹	-
10" x 14"/SEF	ON	ON	-	-	ON	ON	ON	(D)	-
8.5" x 14"/SEF (LG)	ON	-	-	_	ON	ON	ON	(D) ²	-

Original Size Detection Table – 1

Symbols

(D): Yes (Default), (S): Yes (Can select this with SP mode), ON: Paper present, LT: North America, A/B: Europe, Asia

Notes:

- For superscripted "(D)/(S)" symbols, it is possible to change the original detection size with SP6-016. For example, instead of LT (O3), the machine can be set up to detect 10" x 8" (3).
- □ The F size can be selected with SP5-126. The default is 8.5" x 13"
- □ The machine cannot detect more than one size of original in the same job.



Size	Width Sensor				Leng	th Ser	Area		
	S	м	L	LL	S	М	L	LT	A/E
8.5" x 13"/SEF (F4)	ON	-	-	-	ON	ON	ON	(S) ²	(D
8.5" x 13"/SEF	ON	_	_	_	ON	ON	ON	_	-
8.5" x 13"/SEF (F)	ON	_	_	_	ON	ON	ON	-	-
8.5" x 11"/SEF	ON	_	_	_	ON	_	-	(D) ³	(D)
8.5" x 11"/LEF	ON	ON	ON	_	_	-	-	(D) ⁴	(D)
7.25" x 10.5"/SEF (US EXE)	ON	-	-	-	ON	-	-	(D)	-
7.25" x 10.5"/LEF (US EXE)	ON	ON	ON	-	-	-	-	(S)4	-
8" x 10"/SEF	ON	_	_	_	ON	-	-	(S) ³	-
5.5" x 8.5"/SEF	-	_	_	_	_	_	_	(D)	_
5.5" x 8.5"/LEF	ON	_	_	_	_	-	-	(D)	_
267 mm x 390 mm	ON	ON	ON	_	ON	ON	ON	_	(S)
195 mm x 267 mm	ON	_	_	_	ON	-	-	-	(S)
267 mm x 195 mm	ON	ON	ON	_	_	_	_	_	(S)

Original Size Detection Table – 2

Symbols

(D): Yes (Default), (S): Yes (Can select this with SP mode), ON: Paper present, LT: North America, A/B: Europe, Asia

Notes:

- For superscripted "(D)/(S)" symbols, it is possible to change the original detection size with SP6-016. For example, instead of LT (O3), the machine can be set up to detect 10" x 8" (3).
- □ The F size can be selected with SP5-126. The default is 8.5" x 13"
- □ The machine cannot detect more than one size of original in the same job.



SP 5126

Use SP 5126 to control the size that is detected for the 'F' sizes, which are very similar (8½ x" 13", 8¼" x 13", 8" x 13"), and cannot be distinguished by the sensors.

SP 6016

□ There are 7 bits. Each bit represents two paper sizes that are almost the same. Select 0 or 1 to decide which paper size the machine detects from that pair.



- □ Normally, in mixed original-length mode, original length is detected as shown below:
 - > The width is detected with the same procedure that is used when all originals are the same size.
 - The machine keeps an area in memory that is sufficient for an original of the detected width and 432 mm length.
 - Printing is done after length detection, and only the part of the memory that contains data up to the detected original length is printed.
- But, if some functions are selected (for example, Auto Reduce/Enlarge), the length must be detected before image scanning starts. Because of this, the machine must measure the length before scanning.
 - It must also make sure that the originals are in the correct sequence before scanning. Because of this, the 3 steps in the manual are done.
 - If the original is duplex, the original is inverted again after scanning the first side. Then the second side is scanned, and the paper is fed out.
- □ Why must the machine measure length first when we use Auto Reduce/Enlarge, Centering, and other functions?
 - > With these functions, the machine must know the length of the original accurately.
 - For example, with centering, the image is centered on the copy paper. This cannot be done if the machine does not know the length of the original accurately.
 - Also, with Auto Reduce/Enlarge, the size of the original's image is decreased to fit on the copy paper. This cannot be done if the machine does not know the length of the original accurately.



Main points about the mechanism

- The feed motor has two speeds. It feeds the first original to the glass quickly, but is slower for scanning (the speed during scanning is set by the reproduction ratio).
- The original sensor detects the trailing edge of the last original, before the original set sensor does.
- □ The original set sensor detects if an original is in the feeder. Why not use that sensor? Why is one more sensor necessary?
 - In this machine, the copier feeds copy paper into the machine first, to increase the copy speed. The original sensor tells the copier that there are no more pages to be scanned. The copier can then stop paper feed.
 - Look at the component diagram. The original set sensor is near the scan line, to tell the cpu that an original is in the feeder and is ready to be scanned. This is too far into the machine to tell the cpu sufficiently early to stop the next sheet of copy paper.
 - The original sensor is much nearer to the trailing edge of the stack. This gives sufficient warning to the cpu when the last page of the original is fed in.



□ The one-way clutches in the ADF mechanism allow the feed motor to have different effects when rotating forwards and in reverse.







- □ The machine scans the original through the DF exposure glass.
- □ The original stops at the registration sensor. But, there is no skew correction at this time (this is because the feed motor in the ADF stops). The original stops here for timing, to feed the original at the correct time to synchronize with the remaining part of the copy process.



□ The main points are on the next 4 slides.















□ 4-020: This function checks the narrow scanning glass of the ADF for dust that can cause black lines on copies. If dust is detected, a message is displayed, but scanning does not stop.
RIC	Н	DI-01.5 1
	RICOH	
	Di-C1.5 TRAINING	
	ONE-TRAY PAPER TRAY UNIT (D425)	
	Slide 289	

PURPOSE OF THIS SECTION

- □ The mechanisms in the optional one-tray paper feed unit will be described.
- $\hfill\square$ It is similar to the paper tray unit used with the Kir-C3 series.





- □ There are two motors, one to lift the bottom plate and one to drive the rollers.
- □ There are no clutches.
- □ The feed roller is part of the tray.
 - When the user pulls out the tray, paper caught between the feed roller and friction pad does not remain jammed inside the machine.



- □ This mechanism has two purposes:
 - > To lift the stack to the paper feed height.
 - > To apply a suitable paper feed pressure.
- □ This slide shows how the shafts engage when the tray is pushed into the machine.





- □ This slide shows how the tray is lifted.
- □ The lift motor turns on, and turns clockwise as viewed on the diagram.
 - The main pressure spring pulls the bottom plate pressure lever, and this lifts the tray bottom plate.
- □ When the top of the stack touches the feed roller, the motor cannot pull up the plate any more, so it pulls the actuator into the lift sensor.
 - The pressure of the feed roller on the paper is now too high, so the lift motor now reverses to reduce this pressure. It reverses for 200 ms or 600 ms, depending on the paper size. For smaller paper, it reverses the larger amount (600 ms) to reduce the pressure more.
 - For A4-LEF, A3-SEF, and B4-SEF paper, a projection on the side fence engages the secondary pressure spring, to ensure that extra pressure is applied to wider paper.
- □ Finally, when the tray is pulled out, the lift motor reverses for 1.7 ms. This makes it easier to put the tray back.





- Note that these sensors are not used unless the optional printer controller has been installed. Then the current status can be viewed from the driver. Note that this feature is only available for the optional paper tray units.
- □ The two paper height sensors detect the amount of paper in the tray.
- □ The actuator is attached to the bottom plate pressure lever.
- □ The lift motor rotates to increase the feed pressure when the remaining paper falls below a certain amount.
 - When the tray contains paper of a small width, the paper feed pressure may become too low when the thickness of the remaining stack of paper has decreased. To counteract this, the lift motor rotates forward for a short while after the remaining paper falls below a certain level. This increases paper feed pressure, simulating the pressure generated by a full tray.



- $\hfill\square$ Only the length is detected directly.
- □ The actuator has patterns of studs on the rear.
- □ These studs turn the paper size sensors on/off.
 - > This also tells the cpu that the tray is in the machine.
 - > For a paper size detection table, see the D331 service manual.

If other paper sizes are used, they must be selected with a user tool: System Settings - Tray Paper Settings - Tray Paper Size (Tray 3, Tray 4).





- If the tray is full of paper and it is pushed in strongly, the fences may deform or bend. This may cause the paper to skew or the side-to-side registration to be incorrect.
- Each side fence can be secured with a screw, for customers who do not want to change the paper size.





- $\hfill\square$ In this section, you will study the mechanisms of the optional paper feed unit.
- \square This is the same as the paper tray unit that is used with the Pr-C1.





- □ This mechanism has two purposes:
 - > To lift the stack to the paper feed height.
 - > To apply a suitable paper feed pressure.
- □ This slide shows how the shafts engage when the tray is pushed into the machine.





- □ This slide shows how the tray is lifted.
- □ The lift motor turns on, and turns clockwise as viewed on the diagram.
 - The main pressure spring pulls the bottom plate pressure lever, and this lifts the tray bottom plate.
- □ When the top of the stack touches the feed roller, the motor cannot pull up the plate any more, so it pulls the actuator into the lift sensor.
 - The pressure of the feed roller on the paper is now too high, so the lift motor now reverses to reduce this pressure. It reverses for 200 ms or 600 ms, depending on the paper size. For smaller paper, it reverses the larger amount (600 ms) to reduce the pressure more.
 - For A4-LEF, A3-SEF, and B4-SEF paper, a projection on the side fence engages the secondary pressure spring, to ensure that extra pressure is applied to wider paper.
- □ Finally, when the tray is pulled out, the lift motor reverses for 1.7 ms. This makes it easier to put the tray back.





- Note that these sensors are not used unless the optional printer controller has been installed. Then the current status can be viewed from the driver. Note that this feature is only available for the optional paper tray units.
- □ The two paper height sensors detect the amount of paper in the tray.
- □ The actuator is attached to the bottom plate pressure lever.
- □ The lift motor rotates to increase the feed pressure when the remaining paper falls below a certain amount.
 - When the tray contains paper of a small width, the paper feed pressure may become too low when the thickness of the remaining stack of paper has decreased. To counteract this, the lift motor rotates forward for a short while after the remaining paper falls below a certain level. This increases paper feed pressure, simulating the pressure generated by a full tray.



- Only the length is detected directly.
- $\hfill\square$ The actuator has patterns of studs on the rear.
- □ These studs turn the paper size sensors on/off.
 - > This also tells the cpu that the tray is in the machine.
 - > For a paper size detection table, see the service manual.

If other paper sizes are used, they must be selected with a user tool: System Settings - Tray Paper Settings - Tray Paper Size (Tray 3, Tray 4).







- If the tray is full of paper and it is pushed in strongly, the fences may deform or bend. This may cause the paper to skew or the side-to-side registration to be incorrect.
- □ Each side fence can be secured with a screw, for customers who do not want to change the paper size.



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	RICOH	
	Di-C1.5 TRAINING	
	SHIFT TRAY (D428)	
	Slide 308	

- $\hfill\square$ In this section, you will study the mechanisms of the optional shift tray.
- $\hfill\square$ This unit is similar to the unit that is used in the Athena-C1/C2.







- □ The tray motor moves the tray from side to side.
- □ The half turn sensor detects when the tray was fully moved to the left or to the right.



- $\hfill\square$ In this section, you will study the mechanisms of the optional one-bin tray.
- \Box This unit is similar to the unit that is used in the Athena-C1/C2.



- To send output to a different output tray for each mode, the user adjusts this user tool: User Tools - System Settings - General Features - Output: Copier, Output: Facsimile, etc
 - > The one-bin tray is called 'Internal Tray 2'.





RICOH	DI-C1.5
RICOH	
Di	C1.5 TRAINING
	SIDE TRAY (D427)
Slide 316	

 $\hfill\square$ In this section, you will study the mechanisms of the optional side tray.

This unit is new.









- $\hfill\square$ The solenoid is at the rear of the tray, near the motor.
- When the side tray exit sensor detects the trailing edge of the paper, the side tray gate solenoid turns off and closes the path to the side tray. This sensor also detects paper jams.



- $\hfill\square$ In this section, you will study the mechanisms of the optional 500-sheet finisher.
- □ This finisher has some similarities with the finisher for the AT-C1, but a punch unit is added.



- □ The output tray moves down when the stack gets thicker.
 - The output tray does not move from side to side to sort the copies. Because of this, it should not be called a shift tray.
- □ The jogger tray moves even-numbered sets to one side before it feeds them to the output tray. That is how shift sorting is done with this finisher.
 - The jogger tray is also used for stapling. The stapler is attached to one side of the jogger tray. It is not shown in this diagram.
- The stack height detection lever turns on sensors that tell the machine to lift or lower the output tray.
- The pick-up unit moves up and down, controlled by the selected mode and the part of the job.
 - This is described later.



The pick-up roller motor can turn forward or in reverse. This is necessary because the pick-up roller feeds paper back into the jogger tray, and forward to the output tray.



Straight feed-out (automatically selected if the paper type is outside the specified weight range for the finisher)

□ Each page is fed out immediately after it comes from the copier.

Shift sorting (if selected with the operation panel or printer driver)

□ This lets the user separate the sets easily.

Stapling (if selected with the operation panel or printer driver)

- □ Each set is fed the same as even-numbered sets in shift sorting mode.
- $\hfill\square$ But, the set is stapled in the jogger tray before it is fed to the output tray.
- $\hfill\square$ All sets are moved to one side.



No additional notes


- □ The pick-up roller contact motor moves the pick-up roller unit up and down.
- □ The pick-up roller motor turns the pick-up rollers.





- □ The belt roller position sensor detects the position of the belt roller unit.
- When the belt roller solenoid releases the idle gear, the gear to the right turns. This has a cam and shaft attached to it, and this lifts the belt roller unit.



- □ The paddle roller solenoid controls the paddle roller.
- □ The pick-up roller turns forward or in reverse. The other rollers do not change direction, and are controlled by the paper transport motor.



□ This shows what happens when duplex is selected, if the finisher is installed.



□ This shows how the paper is fed back into the duplex unit of the machine.



No additional notes





Di-C1.5 Training







□ The three fences are shown in red circles in the diagram.



- □ This shows how the stack height is detected. If the stack height is above a set level, the output tray must move down.
- □ The outputs from the two sensors tell the machine what to do.
 - Sensor 1 and 2 both off: The stack height is below the target. The output tray is then lifted to the target position.
 - Sensor 1 on, sensor 2 off: Target stack height position
 - Sensor 1 and 2 both on: The stack height is above the target. The output tray is then lowered to the target position.
 - Sensor 1 off, sensor 2 on: The stack height detection lever is at home position.
 - > 'Off' means 'Actuator not in sensor'
- □ At the start of a print job, the solenoid turns on. The stack height detection lever comes down, to detect the current stack level.
- When a sheet of paper is being fed out, the solenoid turns off and the lever goes back up to home position (inside the unit).
- □ After paper has been fed out, the solenoid turns on again, and the lever detects the level of the stack.



Overview

- □ The output tray motor gear lifts/lowers the tray if the stack height is not at the target position.
- □ The output tray motor turns the two sector gears. These gears keep the tray at the same angle during up/down movement.

Output Tray Downward Movement

- The top of the paper stack is checked after every page (or set of pages) has been fed out. If the top of the stack is higher than the target level, the output tray motor moves the tray down.
- When the tray lower limit sensor detects the actuator on the sector gear (the gear on the left in the diagram), a stack near-limit signal is transferred to the main frame. The tray cannot move any lower. The next time the top of the stack height is above the target level, printing stops.

Output Tray Upward Movement

- □ If paper is removed from the stack, the top of the stack will be lower than the target level, and the output tray motor moves the tray up.
- □ When the tray upper limit sensor detects the actuator on the other sector gear, the tray cannot be moved up any more, so the motor stops.



□ The punch slider unit is surrounded by the red dotted line in the photo.



□ The registration home position sensor detects when the slide unit is at home position (in other words, when the paper edge sensors are at home position).



□ The paper sizes shown above are for short-edge feed (SEF).



Slide 341



- The two-hole punch unit and the four-hole punch unit have the same mechanism.
- □ The two-hole punch unit is described here.





- The punch motor alternately turns forward and in reverse for alternate sheets of paper. But the slider plate always moves to the rear to punch the paper, because of the shape of the groove in the cam.
- Why does the punch unit change direction between sheets? This is so that the actuator of the punch waste detection mechanism can move back across the punch waste hopper. It is driven by the same motor, and if the motor turns in the same direction for a long time (during a long job), punch waste can build up without being detected.





If the slider plate is moved to the front from home position, the three-hole punches do not move down to the paper. However, the two-hole punches do move down, as we shall see on the next slide.



If the slider plate is moved to the rear from home position, the two-hole punches do not move down to the paper. However, the three-hole punches do move down, as we saw on the previous slide.



- □ The punch hopper full sensor checks the actuator at initialization and while the punch unit is active.
- □ If the punch hopper is not set in the punch unit and the punch full sensor does not detect the actuator after a set time at power on, the machine also decides that the punch hopper is full.
 - There is no punch hopper set sensor. If the waste hopper is not in the machine when you turn the power on, the machine will not detect the actuator, and will display 'punch waste hopper full'.
- Two/four hole punch unit: The punch motor changes direction between sheets. This is so that the actuator can move back across the punch waste hopper. It is driven by the same motor, and if the motor turns in the same direction for a long time (during a long job), punch waste can build up without being detected.



ReplacementBefore you remove the covers from the finisher, you must remove the finisher from the machine

Slide 349



SP Modes Related to this Finisher SP6101: Stapling position SP6102: Punch position (sub scan) SP6104: Punch position (main scan)

RICOH		DI-C1.5
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	Di-C1.5 TRAINING	
	MAINTENANCE	
Slide 351		

No additional notes



Service manual, Appendix, Maintenance Tables

Reconst Solution Solution

PCDU

- □ This contains the drum unit and the development unit.
- □ The development unit contains the new unit detection mechanism for the PCDU.
 - It uses the ID chip.
- □ So, if you replace the PCDU, or the development unit only, the machine detects the new unit automatically and resets the counters.
 - If you replace the development unit only, set 3902 001 (K), 002 (C), 003 (M), or 004 (Y) to 1 before you switch off the machine. If you forget this, then the drum counters will be reset when you turn the machine on again.
- But if you replace the drum unit only, then you must reset the counters (see the next slide).

Toner Collection Bottles

- □ If the bottle is full or near-full, the counters are reset when the bottle is replaced or emptied.
 - > The counters are reset after the cover is closed.
- But the counters are not reset if you replace a bottle that is not full or near-full.
 You must reset the counters manually (see the next slide).

PCDU, PCDU Toner Collection Bottle This contains the drum unit and the development unit. The development unit contains the new unit detection mechanism for the PCDU. So, if you replace the PCDU, or the development unit only, the machine detects the new unit automatically and resets the counters. » If you replace the development unit only, set 3902 001 (K), 002 (C), 003 (M), or 004 (Y) to 1 before you switch off the machine. If you forget this, then the drum counters will be reset when you turn the machine on again. • But if you replace the drum unit only, then you must reset the counters (see the next slide). Toner Collection Bottles • If the bottle is full or near-full, the counters are reset when the bottle is replaced or emptied. But the counters are not reset if you replace a bottle that is not full or near-full. You must reset the counters manually (see the next slide). Slide 354

No additional notes

PM Counter Reset □ If you change the following parts, you must set the following SPs to 1 before you turn the machine power off. Development Unit only: 3902-001 (K), -002 (C), -003 (M), -004 (Y) Drum Unit only: 3902-009 (K), -010 (C), -011 (M), -012 (Y) Fusing Unit: 3902-014 Fusing Roller: 3902-015 Fusing Belt: 3902-016 Image Transfer Belt: 3902-013 Image Transfer Belt Cleaning Unit: 3902-017 Paper Transfer Roller: 3902-018 PCDU Toner Collection Bottle (if not full or near-full): 3902-019 • Image Transfer Belt Toner Collection Bottle (if not full or near-full): 3902-020 □ Then, after you replace the parts, the PM counters will be reset automatically when you turn the main power switch on again. □ Check that the PM counters were reset correctly (SP 7-803). If a PM counter was not reset, you can reset it manually (SP 7-804). Slide 355

RICOH

Study the 'Before removing the old PM parts' and 'After installing the new PM parts' procedures in the manual.

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Ask the class to study the 'Preparation before operation check' procedure in the manual.

Di-C1.5 Training



No additional notes



Important Notes to Remember for PM

Slide 358





- □ This section goes over the troubleshooting tools built into the machine.
- Explain that the troubleshooting section does not cover all possible problems. In the field, technicians will have to think for themselves and draw on their own experiences. However, the procedures in the manual will give some ideas for where to start to look when a particular problem occurs.




Service manual, Troubleshooting, Process Control Error Conditions

- □ Each of these SPs gives a result code.
- □ For the meanings of each code, and how to proceed, see the above section of the service manual.

Service manual, Troubleshooting, Troubleshooting Guide

- This section gives more details on how to solve problems that occur with line position adjustment.
- □ Some steps ask you to use SPs. See the SP tables for details on each SP.
- Some of the SP adjustment have 'dot' and 'subdot' settings. These let you adjust the position of the lines. Adjust the 'dot' setting first, for a rough adjustment. Then, adjust the 'subdot' setting for a fine adjustment.





Service manual, System Maintenance Reference, Reboot/System Setting Reset

- □ Note the two ways to reset the machine if the software hangs up.
- Point out the procedures to reset the user tool settings to their defaults.



Service manual, Troubleshooting, Jam Detection





Service manual, Troubleshooting, Service Call Conditions

RICOH Card Save (1) This feature allows you to send print data files to an SD card in the service slot (slot 2 in this machine). The data is not printed. **Card Save mode must be turned on with printer bit switch** 1, bit 4. Card Save will remain enabled until the SD card becomes full, or until all file names have been used. □ Files are stored on the SD card in the folder /prt/cardsave. File names are assigned sequentially from PRT00000.prn to PRT99999.prn. An additional file PRT.CTL will be created. This file contains a list of all files created on the card by the card save function. Card Save cannot be used with PJL Status Readback commands. Slide 367



□ Study the procedure in the service manual.

Service Manual - System Maintenance Reference - Card Save Function

- Note that there is no message on the screen to indicate that a file was copied to the SD card successfully. But there are some error messages that appear if things go wrong.
- □ If an error occurs, press "OK". The device will discard the job and return to the ready state.

<section-header> SP Modes - Tests 2.109: Test pattern printing 4.301: APS sensor output tests 5.803: Input tests 5.804: Output tests 6.907: ADF input tests 6.120: Finisher input tests 6.121: Finisher output tests





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Di-C1.5 TRAINING	
D555: Fax Option Type C255	1
Slide 372	





General Specifications

Memory

Slide 374

 $\hfill\square$ There is no optional G3 interface unit.

(General Specifications
Data Compression:	MH, MR, MMR, JBIG
Protocol:	Group 3 with ECM
Modulation:	V.34, V.17 (TCM), V.29 (QAM), V.27ter (PHM), V.21, V.8 (FSK)
Data Rate:	G3: 33600/31200/28800/26400/24000/21600/ 19200/16800/14400/12000/9600/7200/4800/ 2400 bps Automatic fallback
I/O Rate:	With ECM: 0 ms/line Without ECM: 5, 10, 20, or 40 ms/line
Slide 375	

General Specifications

Memory	ECM: 128 KB
Capacity:	SAF: Standard: 4 MB With optional Expansion Memory: 28 MB
	Page Memory: Standard: 4 MB x 2 With optional Expansion Memory: 8 MB x 2
Slide 376	



New features have been added to help the user prevent transmission to the wrong destination.



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Stamp • SP 6010: Adjusts the position of the stamp on the giginal in the sub scan direction.



□ This section explains the technology used in this machine for environmental conservation, and the default settings of related functions.

Environmental	Description	New model	Old model
Technology/Feature	Deduction of more time (Engineer	Di-C1.5	Di-C1
	- Reduction of warm-up time (Energy		-
	saving)		
Bapar-saving features	- Reduction of CO ₂ emissions	*	*
4. Paper-saving leatures	digitally cutting down on paper		
	consumption		
	- Improves machine productivity when		
	printing out duplex (double-sided) images.		
. High-speed duplex output	- Improves machine productivity when	*	*
or ingit option auplion output	printing out duplex (double-sided) images		
. Ozone reduction design	- Low ozone emissions	*	*
7. PxP (polymerized) toner	-Energy saving	*	*
	- Conservation of materials/resources		
	(reduced toner consumption)		
. Noise reduction design	- Low noise	*	*
. Minimization of harmful	- Minimization of harmful substances	*	*
0. Environmentally-friendly	- Conservation of materials/resources	*	*
oner bottle			
1. Toner recycling		*	*
2. Recycle-friendly design		*	*

This slide explains what technologies are used for conserving the environment in this product.















- Through major reductions in warm-up time and recovery time from energy saver modes (Low power, Off/Sleep), QSU (Quick Start Up) Technology has eliminated the traditional trade-off between energy saving and convenience of speed.
- The IH (induction heating) method used in the Apollon series is also a part of this technology.



- When the machine is not being used, the machine enters energy saver mode to reduce the power consumption by turning off the LCD of the operation panel and lowering the fusing temperature.
- The area shaded green in this diagram represents the amount of energy that is saved when the timers are at the default settings. If the timers are changed, then the energy saved will be different. For example, if the timers are all set to 240 minutes, the green area will disappear, and no energy is saved before 240 minutes expires.
- Power consumption during warm-up may be much higher than shown in this diagram.



- The user can set these timers with User Tools
 MFP/ Priport: User Tools > System settings > Timer Setting
 Printer : User Tools > System settings > Energy Saver Timer
- □ Normally, Panel Off timer < Energy Saver timer < Auto Off timer.
- But, for example, if Auto Off timer < or = Panel Off timer and Energy Saver timer, the machine goes immediately to Off mode when the Auto Off timer expires. It skips the Panel Off and Energy Saver modes.
- Example
 - > Panel off: 1 minute, Low power: 15 minutes, Auto Off: 1 minute
 - The machine goes to Off mode after 1 minute. Panel Off and Low Power modes are not used.
- □ We recommend that the default settings should be kept.
 - If the customer requests that these settings should be changed, please explain that their energy costs could increase, and that they should consider the effects on the environment of extra energy use.
 - If it is necessary to change the settings, please try to make sure that the Auto Off timer is not too long. Try with a shorter setting first, such as 30 minutes, then go to a longer one (such as 60 minutes) if the customer is not satisfied.
 - If the timers are all set to the maximum value, the machine will not begin saving energy until 240 minutes has expired after the last job. This means that after the customer has finished using the machine for the day, energy will be consumed that could otherwise be saved.
 - If you change the settings, the energy consumed can be measured using SP8941, as explained later in this presentation.
- Power consumption during warm-up may be much higher than shown in this diagram.







- □ This timing chart shows what happens if the operation switch is pressed while the machine in off mode.
- Power consumption during warm-up may be much higher than shown in this diagram.




- □ This timing chart shows what happens if data is received while the machine is in sleep mode.
- Power consumption during warm-up may be much higher than shown in this diagram.





- □ This timing chart shows what happens if the operation switch is pressed while the machine in sleep mode.
- Power consumption during warm-up may be much higher than shown in this diagram.







(5) Multi and con	ply this by t vert the res	the powe ult to kW	er consu /h (kilow	mption sp att hours	ec for eac)	h mode
(6) This	is a simulat	ed value	for pow	er consu	med.	
Example	e calculation	ns:				
Mode/condition	SD2041-	Time at	Time at	Pupping	Power	Power
wode/condition	Machine Status	Start (min.)	End (min)	time (hour)	Consumption	consumption
		(1)	(2)	(2) - (1)/60 =	Spec. (W)	(KWH)
				(3)	(4)	(3) x (4)/1000 =
Operating	001: Operating Time	21089	21386	5.0	1081.8	5.35
Stand by (Ready)	002: Standby Time	306163	308046	31.4	214.0	6.72
Energy save	003: Energy Save Time	71386	75111	62.1	214.0	13.29
Low power	004: Low power Time	154084	156340	37.6	146.0	5.49
Off/Sleep	005: Off mode Time	508776	520377	193.4	7.0	1.35
						20.00







In the above formula:

- □ Sheet: A sheet of paper
- Page: A side of a sheet of paper. In duplex mode, one sheet is two pages
 - > Output page: One side of a sheet of output paper
- Original Image: An image of one original page (or, an image of one side of a twosided original)
 - For one sheet of output paper in two-in-one copying, four original pages are copied onto two output pages.

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RI	СОН	
	Di-C1.5 TRAINING	
	Supplement: Coverage Counter	
Slide 406		





Spec. for Coverage Counter <Example> In case 1 page each is printed in the following modes No. Μ Y **Color mode** Paper size Κ С 1) **Full color A4** 5% 4% 6% 5% 2) **Two color A**3 10% **5%** 5% **0%** Single color **A4** 0% 10% 10% 3) 0% 4) ACS **A4** 15% 0% 0% 0% **Black & White A3** 5) 10% 0% 0% 0% - Color coverage : In case of No. 1), 2), 3) 1) [5+4+6+5=20]+ 2) [(10+5+5) x 2=40]+ 3) [10+10=20] = **80%** - B&W coverage : In case of No. 4), 5) 4) [15]+ 5)[10 x 2] = <u>35%</u> Slide 409

Spec. for Coverage Counter

Old calculation method:

Coverage (%) = [No. pixels used] / [Total No. pixels on original] * 100

New calculation method:

Coverage (%) = [No. pixels used] / [Total No. pixels on an A4 sheet] * 100

Slide 410

Spec. for Coverage Counter An example of calculating the cumulative coverage: 100 A4 sheets, 50 A3 sheets Actual size of image area: 25% of one A4 sheet Old calculation method: Cumulative coverage (%) = (100 sheets * 25%) + (50 sheets * 12.5%) Net calculation method: Cumulative coverage (%) = (100 sheets * 25%) + (50 sheets * 25%) Note: With the new calculation method, the area which is the size of 25% of an A4 sheet is counted as 25% of an A4 sheet, regardless of whether the original used is A4 or A3.

Slide 411

\diamond	Objective page for dot coverage
1	No. of pages printed in color / No. of paged printed in B&W
	Definition :
	 Color coverage : Object is those judged as "full color" in each mode of full color / 2 color / single color or in ACS. B&W coverage : Object is those judged as "B&W" in B&W mode and in ACS.
	Unit : no. of page (no. of faces)
	Count timing : synchronous to total counter
	Objective page to count : Same as total counter
	Double count should not be made even if it is objective size to double-count.



Di-C1.5 Training

Counter indic	cation for administr	ator / print ; Exp (print)	
Total		12345678	
Copier	Full Color	00000123	
	Twin Color	00000012	
	Single Color	0000023	
	B/W	00001234	
Printer	Full Color	00000123	
	Twin Color	00000012	
	Single Color	0000023	
	B/W	00001234	
FAX	Single Color	0000023	
	B/W	00001234	
A3/DLT	Color	0000023	
	B/W	00001234	
Duplex	Total	00012345	
Coverage	B/W coverage	1234567890	Coverage counter can
	Color covergae	1234567890	selected to "show/not
	B&W page	12345678	show" by SP mode
	Color page	12345678	(default : not).

Important Note

Please be aware that the dot coverage count is based on the area that the picture covers and not the actual toner amount that is being consumed.

Therefore, the new coverage counter should not be used in cases where sales companies wish to bill customers based on actual toner consumption. There are several factors which must be accounted for.

Slide 415

SP5-056: Coverage Count Display
 Display or does not display the coverage counter on the LCD and the counter sheet (default: off)
SP8-601: Coverage Counter
 001 to 002: Dot Coverage Counter For every page printed, dot coverage is calculated in A4 converted size for color and BW, and accumulatively counted 003 to 004: Objective page for dot coverage No. of pages printed color and BW
SP8-921: Coverage Counter: Total
 001 to 004: Dot Coverage Counter For every page printed, dot coverage is calculated in A4 converted size for <u>each color</u>, and accumulatively counted. 005 to 008: Objective page for dot coverage No. of pages printed for <u>each color</u>