

Notes for Users

This supplement provides notes and corrections for the manuals provided with this machine.

◆ Fax

The following User Parameter Switch is added.

For details about switches and bits, see “Parameter Settings”.

Switch: 45, Bit: 3

Print or store received documents on the machine when the received documents were properly sent to all forwarding destinations.

(Even if [Print] or [Store] is set to [On] in [Reception File Settings], select “Do not print or store” if you do not want to print or store documents when they were properly sent.)

- 0: Use the settings in [Reception File Settings]
- 1: Do not print or store

See “Forwarding Received Documents”.

Note

- This function is available when the FCU version of the machine is 04.00.00 or later.

You can check the FCU version by pressing in [Firmware Version] in the Administrator Tools menu under System Settings.

◆ Security Guide

Topic	Additional information
7. Managing the Machine > Managing Device Information > Data that cannot be imported or exported	<ul style="list-style-type: none">• @Remote-related data• Counters• Settings that can be specified using Web Image Monitor or Web Service only (such as Bonjour or SSDP settings)• Some System Settings*1 *2 <p>*1 The setting for the date, those settings that require the device certificate, and those settings that need to be adjusted for each machine (for example, image adjustment settings) cannot be imported or exported.</p> <p>*2 Settings only for executing functions and settings only for viewing cannot be imported or exported.</p>
7. Managing the Machine > Managing Device Information > Note	<ul style="list-style-type: none">• Import/export is possible between machines only if their models, region of use, and the following device configuration match.<ul style="list-style-type: none">• Input Tray• Output Tray• Whether or not equipped with the duplex function• Whether or not equipped with a finisher and the type of finisher• ADF• Whether or not equipped with a hard disk• Whether or not equipped with the Remote Machine function

Topic	Additional information
7. Managing the Machine > Managing Device Information > Periodically Importing Device Information > Note	<ul style="list-style-type: none"> The log is stored in the same location as the exported device setting information file. To use this function, it is necessary to create the device setting information file with special software and store it on the web server. For details, contact your sales representative.
7. Managing the Machine > Managing Device Information Exporting Device Information > Note Importing Device Information > Note Manually Importing the Device Setting Information File of a Server > Note	<ul style="list-style-type: none"> The log is stored in the same location as the exported device setting information file.

Topic; 7. Managing the Machine > Managing Device Information

Additional information;

If an error occurs, check the log's result code first. Values other than 0 indicate that an error occurred.

The result code will appear in the circled area illustrated below.

◆ Example of a log file

```

"1.0.0"
"ExecType", "Date", "SerialNo", "PnP", "Model", "Destination", "IP", "Host", "Storage", "FileName", "FileID", "TotalItem", "NumOfOkItem", "ResultCode", "ResultName", "Identifier"
"IMPORT"
"2012-07-05T15:29:16+09:00"
"3C35-7M0014"
"Brand Name"
"Product Name"
"0"
"10"
"10.250.155.125"
"RNP00267332582D"
"SD"
"201207051519563C35-710220.csv"
"201207051519563C35-710220"
" 0"
" 2"
"INVALID REQUEST"
"TargetID", "ModuleID", "PrefID", "Item", "NgCode", "NgName"

```

If you cannot solve the problem or do not know how to solve it after checking the code, note down the error log entry, and then contact your service representative.

ResultCode	Cause	Solutions
2 (INVALID REQUEST)	A file import was attempted between different models or machines with different device configurations.	Import files exported from the same model with the same device configurations.
4 (INVALID OUTPUT DIR)	Failed to write the device information to the destination device.	Check whether the destination device is operating normally.
7 (MODULE ERROR)	An unexpected error occurred during import or export.	Switch the power off and then back on, and then try the operation again. If the error persists, contact your service representative.
8 (DISK FULL)	The available storage space on the external medium is insufficient.	Execute the operation again after making sure there is enough storage space.
9 (DEVICE ERROR)	Failed to write or read the log file.	Check whether the path to the folder for storing the file or the folder in which the file is stored is missing.
10 (LOG ERROR)	The hard disk is faulty.	Contact your service representative.
20 (PART FAILED)	Failed to import some settings.	<p>The reason for the failure is logged in "NgCode". Check the code.</p> <ul style="list-style-type: none"> ◆ Reason for the Error (Ng-Name) 2 INVALID VALUE The specified value exceeds the allowable range. 3 PERMISSION ERROR The permission to edit the setting is missing. 4 NOT EXIST The setting does not exist in the system. 5 INTERLOCK ERROR The setting cannot be changed because of the system status or interlocking with other specified settings. 6 OTHER ERROR The setting cannot be changed for some other reason.

ResultCode	Cause	Solutions
21 (INVALID FILE)	Failed to import the file because it is in the wrong format in the external medium.	Check whether the file format is correct. The log is in the form of a CSV file.
22 (INVALID KEY)	The encryption key is not valid.	Use the correct encryption key.

◆ Troubleshooting

Topic; When the Machine Does Not Operate As Wanted > Checking Machine Status and Settings > Step 3

Error

Check Status

Mach./Applic. Stat Current Job Job History

Maintenance Info Data Storage Machine A

▶ Remaining Toner
K: Black ■■■■■■ Status OK

▶ Paper Tray
Tray 1 (LCT):
Tray 2:
Tray 3:
Large Capacity
Bypass Tray:

Corrections

Check Status

Mach./Applic. Stat Current Job Job History

Maintenance Info Data Storage Machine A

▶ Remaining Toner
K: Black Status OK

▶ Paper Tray
Tray 1 (LCT):
Tray 2:
Tray 3:
Large Capacity
Bypass Tray:

