

This course teaches about how to service this new series of black-and-white printers and copiers.

This is very similar to the previous models in the Gim-MF1/P1 series. The main difference is that these new models have the Kibo controller, whereas the previous models have a GW+ controller.

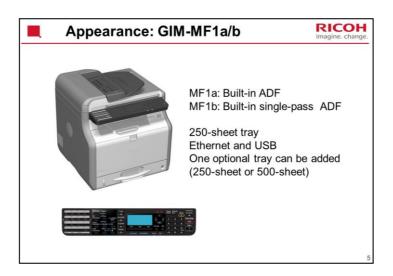
Sometimes, these two different sets of models will be referred to as the 'Kibo model' and the 'GW model'.



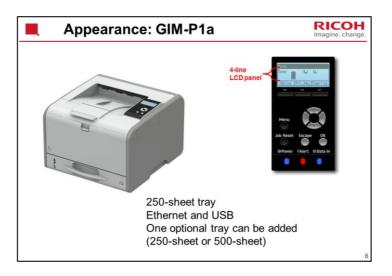
RICOH **How Many Models?** GIM-P1a (M171): SP 3600DN - Kibo controller - Four-line LCD panel GIM-MF1a (M172): SP 3600SF - Kibo controller - Four-line LCD panel - Normal ADF built in (scans only one side at a time) GIM-MF1b (M173): SP 3610SF Kibo controller - Four-line LCD panel - Single-pass ADF built in (both sides scanned at once) There are no meter click models (PM is always by users). • The capacity of the built-in paper tray is 250 sheets for the Kibo model, not • In a similar way to machines using the old GDI controller, there are no printer/scanner options for the Kibo model.

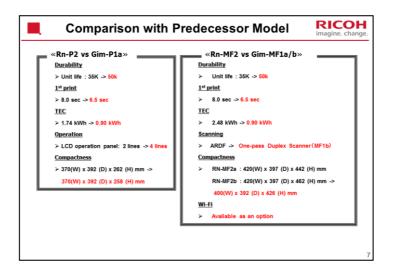
There is a PM table in the service manual. The parts in this table should be thought of as yield parts, and only to be replaced if the machine is used more than its expected average volume.

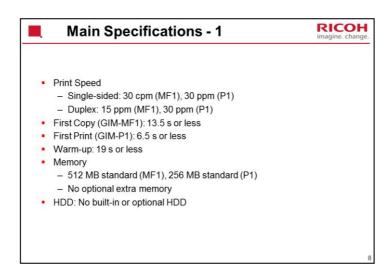
Kibo Controller This is a new Ricoh-native controller for midto low-end products. It supports @Remote but not SDK.

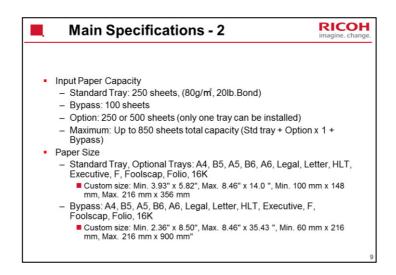


The operation panels are different from the GW versions.









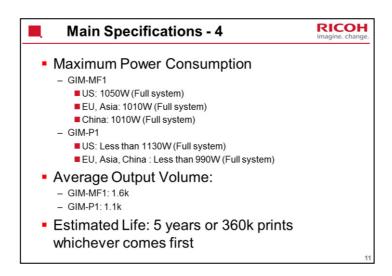
Note that the capacity of the standard tray is 250 sheets (for the GW version, it is 500 sheets).

Main Specifications - 3



- Paper Weight: 52-162 g/m2 (14-43 lb), All trays, simplex or duplex
- Paper Type
 - Standard Tray: Plain paper, Middle thick paper, Thick paper 1 to 2,
 Thin paper, Special paper 1 to 3, Color paper, Letterhead, Preprinted,
 Bond, Cardstock, Label paper, Coated paper, Envelopes
 - Optional Tray: Plain paper, Middle thick paper, Thick paper 1 to 2, Thin paper, Special paper 1 to 3, Color paper, Letterhead, Preprinted, Bond, Cardstock, Label paper, Coated paper
 - Bypass: Plain paper, Middle thick paper, Thick paper 1 to 3, Thin paper, Special paper 1 to 3, Color paper, Letterhead, Preprinted, Bond, Cardstock, Label paper, Coated paper, Envelopes
- Output Paper Capacity (80g/m², 20lb. Bond): Up to 125 sheets

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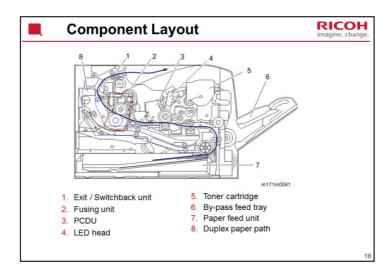
Printer Drivers Standard: PCL6/5e, PostScript3 Option: None

Con	sumables	RICOH imagine. change.
 Toner car 	rtridges: Two types	
Starte	r: 1.5K pages	
– Low yi	ield: Approx. 3K pages	
 Mid yie 	eld: Approx. 6K pages	
Not in	terchangeable with the GW version	cartridges
PCDU:		
- Approx	x. 20K pages	
	CDU is the same as the user PM ve and is interchangeable with that PC	
Maintena	nce kit: Approx. 120K pages	
Containfriction	ins the fusing unit, transfer roller, and pads	nd feed rollers and
Not in	terchangeable with the GW version	maintenance kit

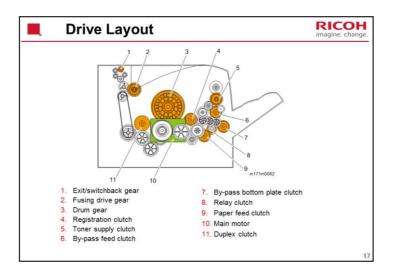
Toner yield is measured at standard temperature and humidity. The yield may change depending on the circumstances and printing conditions.

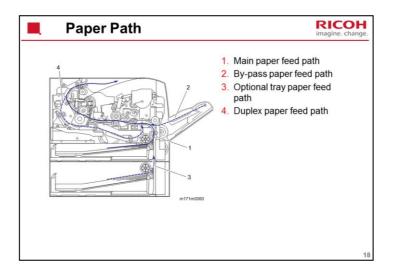
Ę	Options: Paper Feed			RICOH imagine. change.	
		Also used with these models:	Similar to:	Note	
	M441: Paper Feed Unit PB1060	Gim-MF1 GW models	Ti-P1	250 sheets; only one optional paper feed unit can be installed	
	M440: Paper Feed Unit PB1070	Gim-MF1 GW models	Ti-P1	500 sheets; only one optional paper feed unit can be installed	
				unit can be installed	

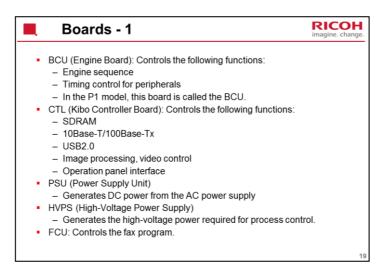
_	Options: C	RICOH imagine. change.				
			Also used with these models:	Similar to:	Note	
	M455: IEEE802.11 Interface Unit Type P6	New			For the Kibo version only	
						15

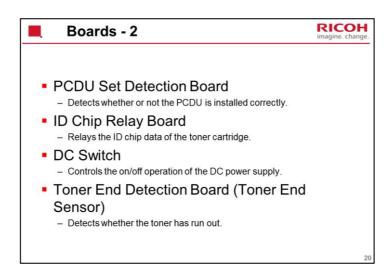


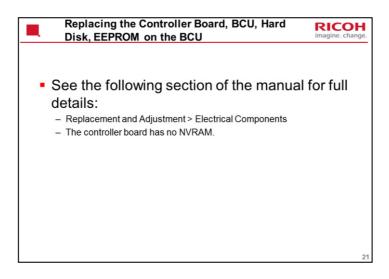
This slide shows the major components. Details will be covered later. The paper exit area is different from the GW versions of this model.



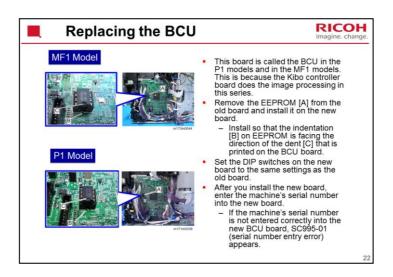




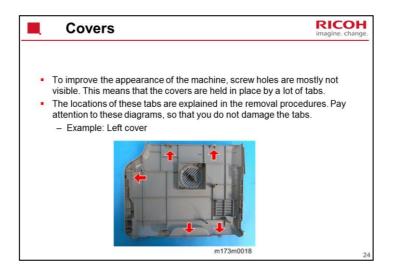


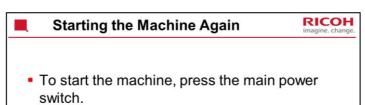


ESA: This is sometimes called SDK









 If you press the main power switch between the beginning and the end of a shutdown, the machine will not start.

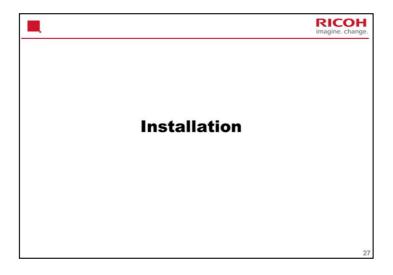
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Forced Shutdown

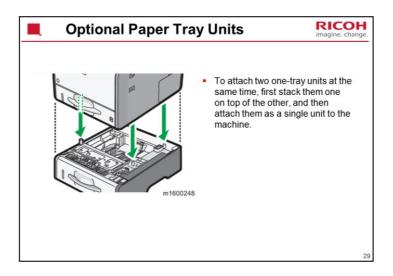


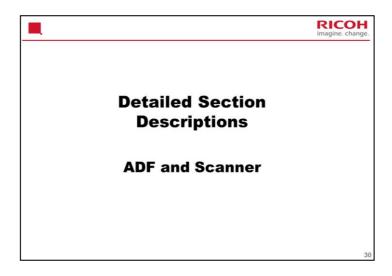
- In case normal shutdown does not complete for some reason, the machine has a forced shutdown function.
- To make a forced shutdown, press and hold the main power switch for 6 seconds.
- In general, do not use the forced shutdown. Forced shutdown may damage the hard disk and memory, and can cause damage to the machine. Use a forced shutdown only if it is unavoidable.

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Who Installs the Machine? These machines are installed by users. The customer should immediately change the administrator's password for Web Image Monitor, and enable SSL/TLS if required. The Installation section of the service manual has a procedure.





These are different from the GW version, and are not produced by Ricoh.

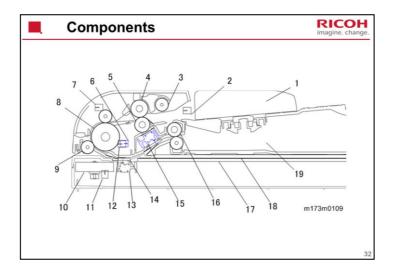
ADF and Scanner



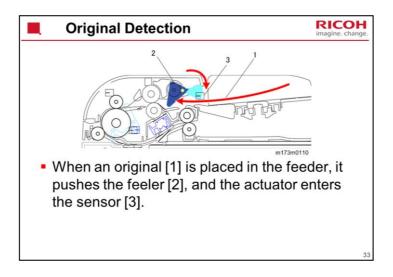
- These are not produced by Ricoh, so there are only brief descriptions of how they work.
- The ADF can be disassembled, but do not attempt to disassemble the scanner in the field.
 - You can remove the scanner as a complete unit. Disconnect the operation panel cable from the hook before you lift the scanner off the machine.

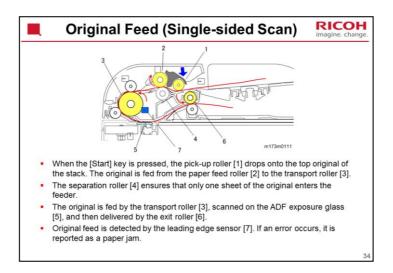
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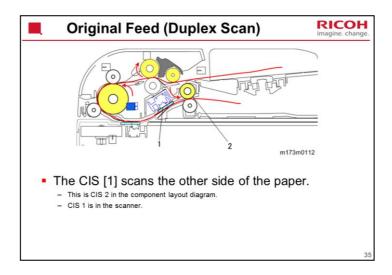
31

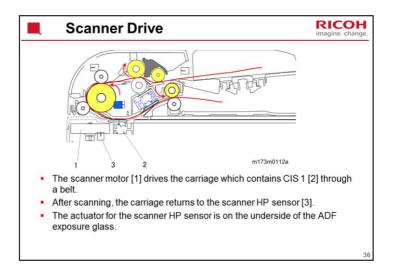


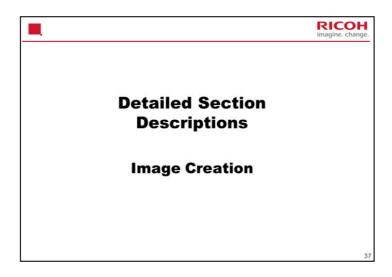
- 1. Original tray
- 2. Original set sensor
- 3. Pick-up roller
- 4. Paper feed roller
- 5. Separation roller
- 6. Scan sensor (M173 only)
- 7. Paper feed cover open/closed sensor
- 8. Transport roller
- 9. Pre-scanning roller
- 10. Scanner motor
- 11. Scanner HP sensor
- 12. Leading edge sensor
- 13.CIS 1
- 14. ADF exposure glass
- 15. CIS 2 (M173 only)
- 16. Exit roller
- 17. Exposure glass
- 18. Platen
- 19. Original exit tray





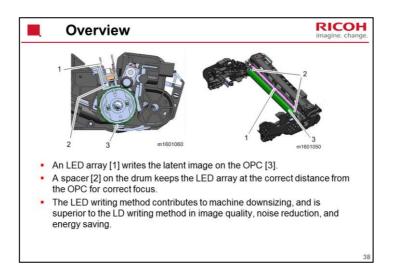


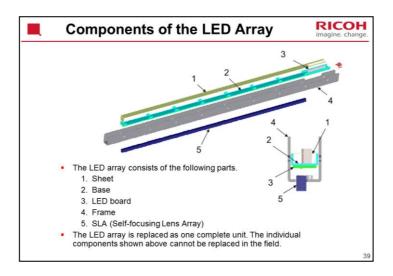


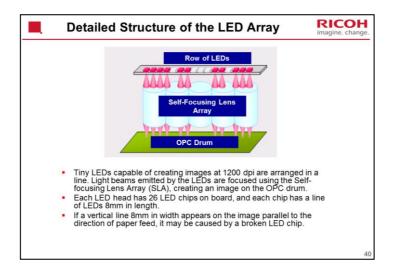


This section explains how a latent image is written on the drum.

The method is the same as the Ti-P1 (M109) and the GW version of the Gim-MF1/P1.







Notes Concerning the LED Array



- Image position adjustment
 - Horizontal (main scan): Adjusted by moving the image position
 - Vertical (sub scan): The timing for the start of writing is changed.
 - No mechanical adjustments

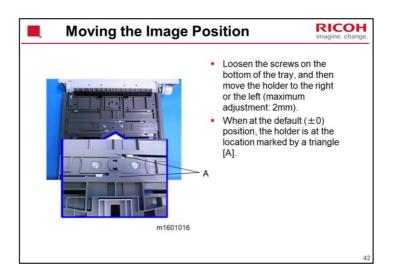
LED light intensity

- An EEPROM on the LED head contains data which controls the light intensity of each element.
- There is no adjustment.

Adjustment after replacement

The EEPROM on the new LED array contains data on the characteristics of the LED array. No adjustment is needed by the technician.

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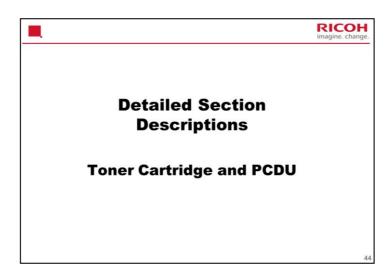


After Replacing the LED Unit



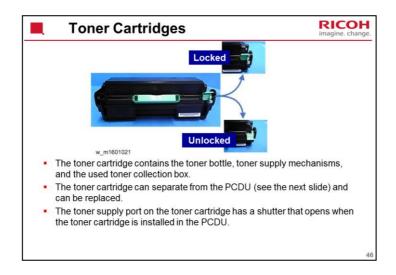
- After replacing the LED unit, clean the lens of the new unit.
- Also clean the lens after working inside the machine around the LED unit.
- If springs become disengaged when removing the LED unit, refer to the replacement procedure in the service manual for the correct way to reattach the springs.

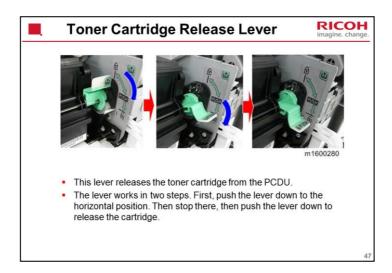
43

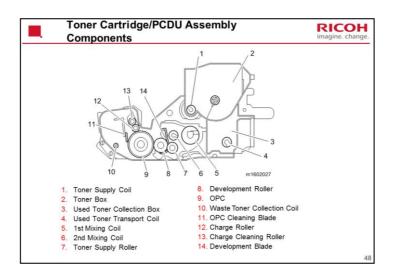


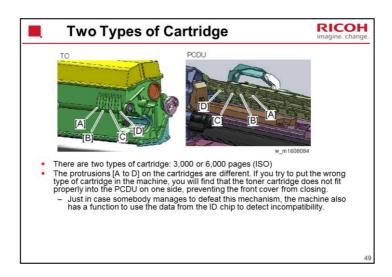
This section explains the components of the toner cartridge and the PCDU. The method is the same as the Ti-P1 (M109) and the GW version of the Gim-MF1/P1.



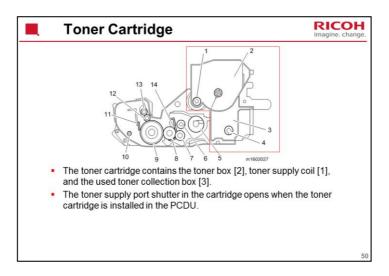


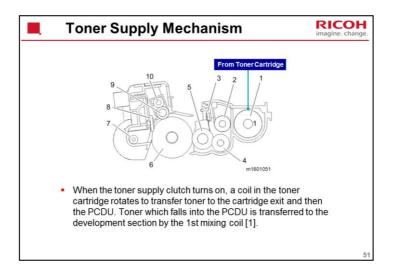






The toner cartridge (TC in the diagram) is different from the GW version of this model.



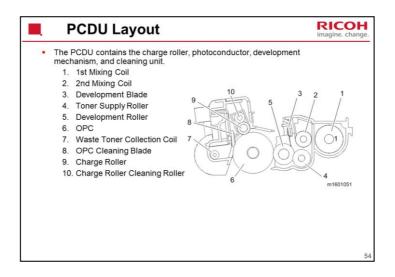


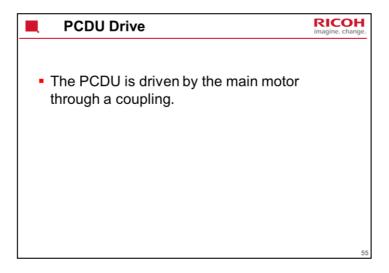


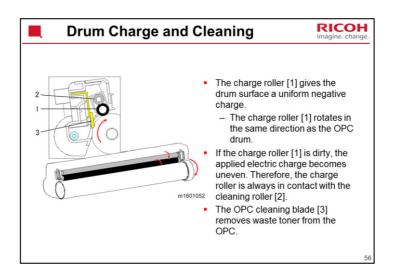
■ Toner Near End (TNE), Toner End (TE) • Toner near-end: A counter determines when the toner has almost run out by calculating the remaining toner, based on the initial amount of toner and subsequently replenished toner. • Default setting: Toner near-end occurs when about 370 more pages (Gim-MF1a/b) can be printed before toner runs out. This is about 5 days at 1600 sheets per month. • For the Gim-P1a, this is 250 pages (5 days at 1100 sheets per month). • Near-end detection can be set to "Normal", "Notify Sooner", or "Notify Later". The default is "Normal". • [Menu] key > System Settings > Maintenance > Replacement Alert • Toner end: A sensor checks whether toner is being added to the PCDU. If it cannot see that toner has actually run out, and the machine detects that toner has actually run out, and the machine cannot print.

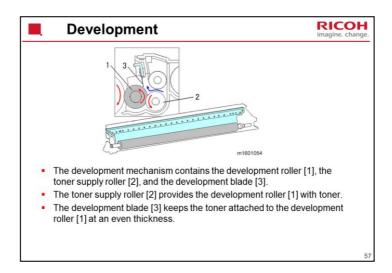
Approximate number of prints that can be made with each setting:

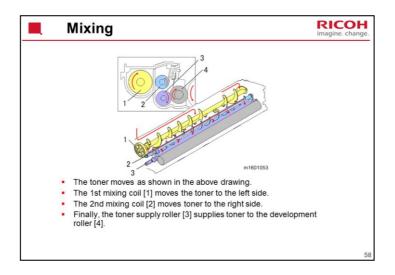
In accordance with ISO/IEC19752 and A4 paper and with the print density set to the initial factory setting

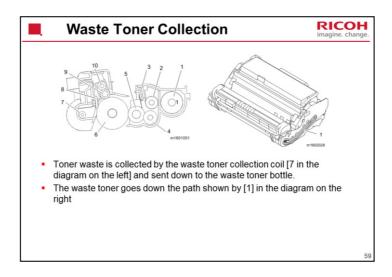








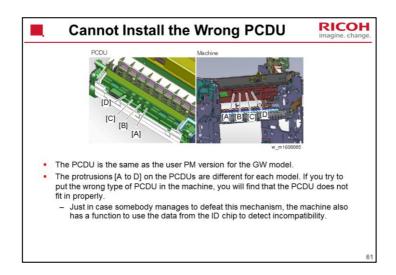




The waste toner collection mechanism will be explained in more detail later.

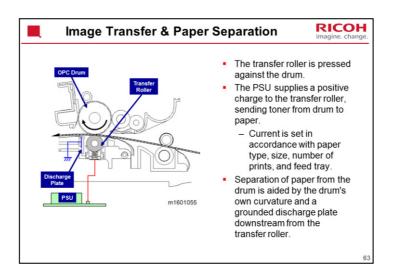


This is different from the Ti-P1.





This is similar to the Rn-MF1 series, and similar to the GW version of the Gim-MF1/P1.



OPC - Organic Photo-Conductor (drum)

PSU - Power Supply Unit

You can adjust the transfer current applied for various situations (SP2-301 T bias control).

Increasing a transfer current level may produce ghost images—some part of image near the leading edge reappears in other part of the page.

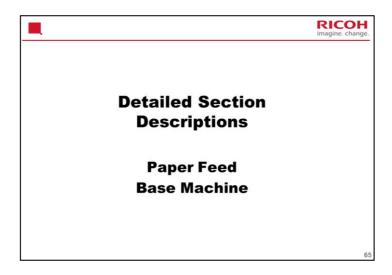
Increasing a transfer current level might damage the OPC drum.

Transfer Roller Cleaning



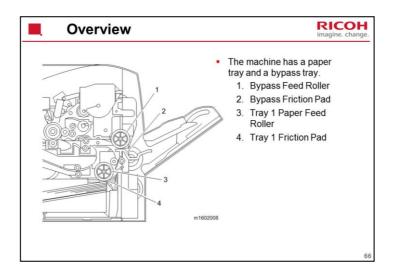
- The transfer roller must be cleaned sometimes to prevent toner that has transferred to the roller surface from moving to the rear side of subsequent prints
- Cleaning is done at the following times:
 - After initial power on
 - After clearing of a copy jam
 - At job end
- To clean the transfer roller, the PSU does the following:
 - First, it applies a negative cleaning current to the transfer roller, causing negatively charged toner on the roller to move back to the drum
 - It then applies a positive cleaning current to the roller, causing any positively charged toner to migrate back to the drum.

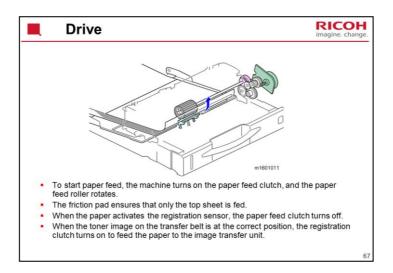
64

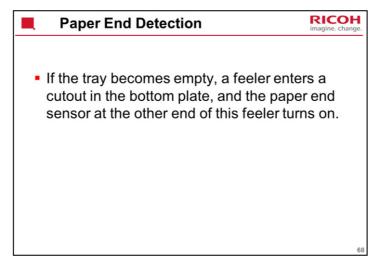


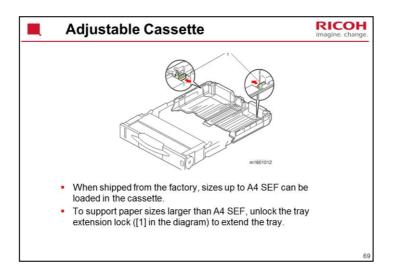
This section explains how paper is fed through the machine.

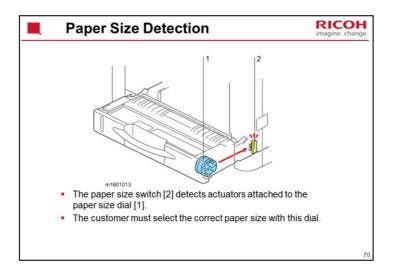
The method is the same as the Ti-P1 (M109), and the GW version of the Gim-MF1/P1.

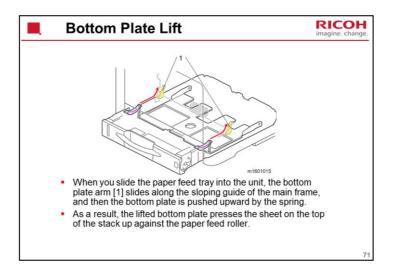


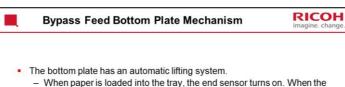






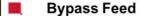






- When paper is loaded into the tray, the end sensor turns on. When the sensor is on, the bottom plate goes down.
 - When it is off, the bottom plate goes up.
- To start paper feed, the bottom plate moves up (see the next slide).
- When the main motor rotates in reverse, a one-way clutch transfers the drive to the bottom plate lifting system of the bypass tray.
- Then, a cam (on the left as you face the machine) starts rotating to lift the bottom plate up and down.
- The bottom plate position sensor detects up/down movement of the bottom plate by detecting a sensor actuator on the left side of the cam.
 - Sensor ON: Bottom plate is down
 - Sensor OFF: Bottom plate is rising

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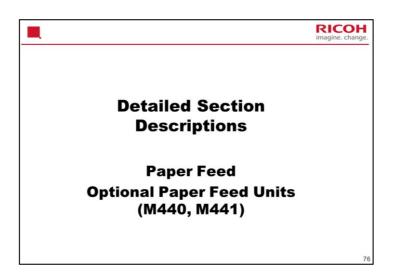


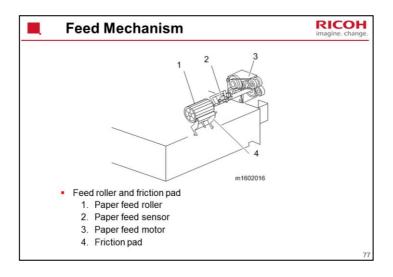
- Bypass feed uses a feed roller and friction pad mechanism.
- To start feed, the bottom plate goes up, then the bypass feed clutch starts.
- When the leading edge of the paper is out of the tray, the duplex exit clutch turns on to feed the paper into the machine along the same path as paper from the standard tray.
- The bypass feed clutch turns off when the paper activates the registration sensor.

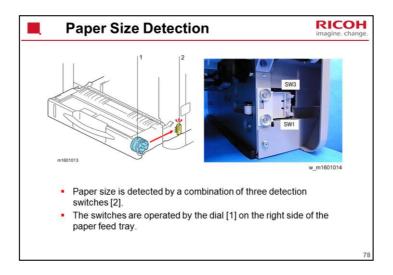
73

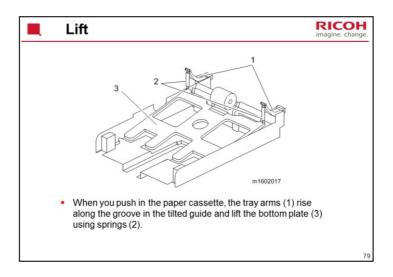


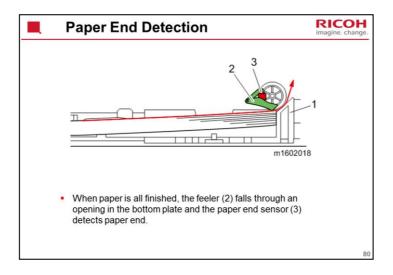


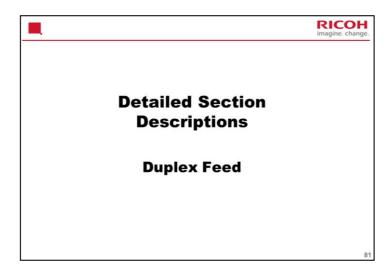




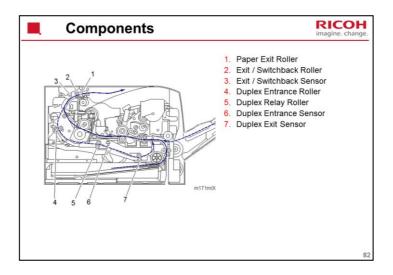


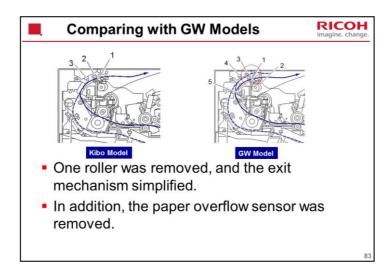


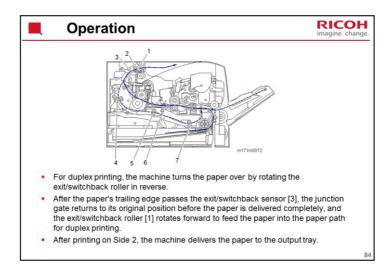




This is a bit different from the GW version of this model.





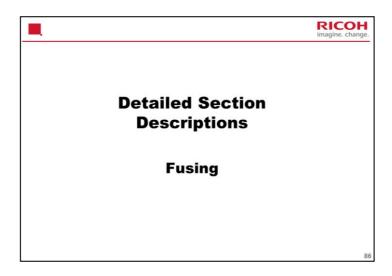


When printing on one side, the paper is fed under the junction gate to the exit/switchback roller, and then delivered.

When printing on both sides, the paper is fed over the junction gate and exit/switchback roller to initiate the switchback operation.

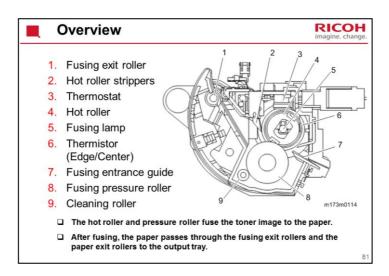
The paper exit guide plate holds down the trailing edge of each sheet of paper after it exits, in order to prevent it from obstructing the following sheets of paper as they exit.

■ Exit Roller Drive In the GW version, the exit/switchback roller is driven by the paper exit motor. The motor drives forwards or in reverse, depending on which stage of the duplex feed operation the machine is in. However, in this version of the model, it is driven by the main motor and does not have a clutch, so it cannot be stopped on its own. Due to this, if the leading edge of a long sheet of paper fed from the duplex paper feed path waits at the registration unit with its trailing edge protruding out of the switchback roller, this paper may be jammed. To prevent this, the machine stops the exit / switchback roller by switching the junction gate solenoid and the exit / switchback gear on and off in accordance with the type of paper being fed. To change the direction of the exit / switchback roller, the junction gate solenoid drives a contact and release mechanism in the gears of the exit unit.



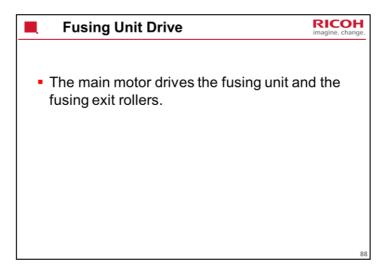
The mechanism is the same as the Sh-P1, but temperature control is based on the Ti-P1 and Rn-P1.

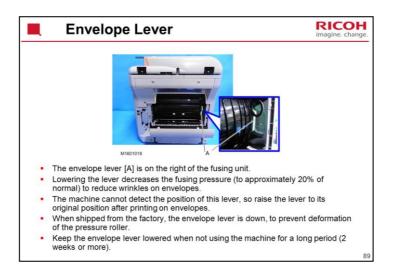
It is basically the same as the GW version of the Gim-MF1/P1, except that the paper guide plate for duplex feed attached to the fusing unit is different.

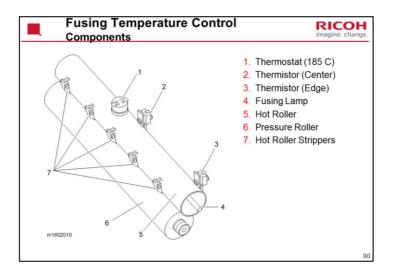


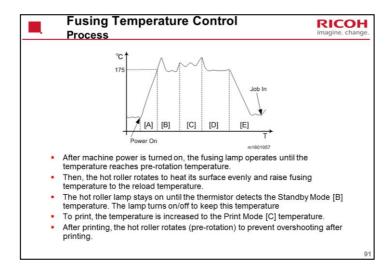
The thermistor detects the temperature of the hot roller to control lamp on/off timing. (See the "Fusing Temperature control" slide.)

The thermostat provides backup overheat protection.









- [A]: Warming Up Mode
- [B]: Standby Mode
- [C]: Print Mode
- [D]: Standby Mode
- [E]: Auto Off Mode
- [F]: Energy Saver Mode

The fusing temperature (Celsius) in each mode is as follows:

Standby Mode: 167

Energy Saver Mode: Ambient temperature

Print Mode

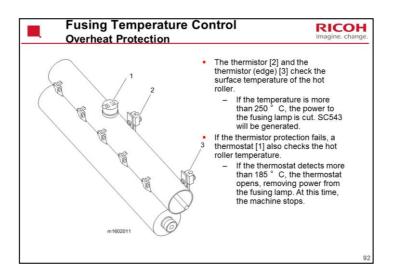
Plain paper 1: 167 Plain paper 2: 174 Middle Thick: 177

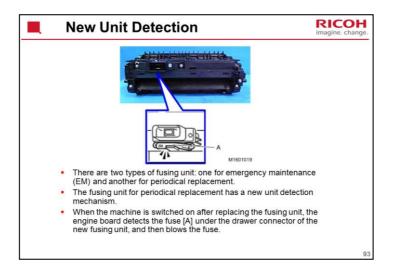
Thick 1: 180 Thick 2: 190 Thin Paper: 160

Envelopes: 205 Post Cards: 190

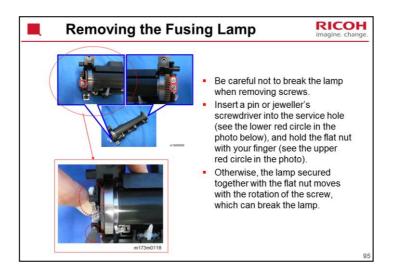
Recycled Paper: 167

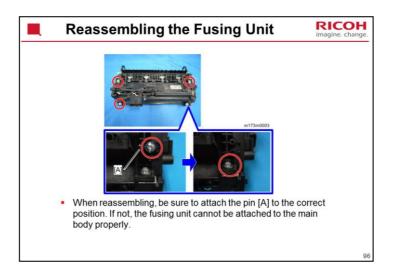
The fusing temperature, except for Energy Saver mode, can be adjusted in SP mode.

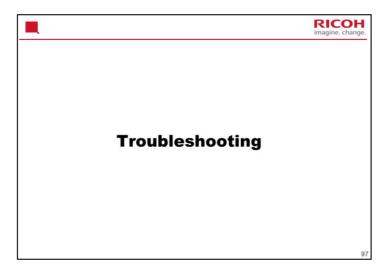


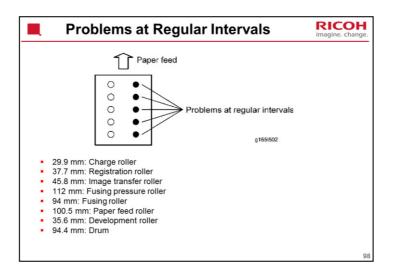


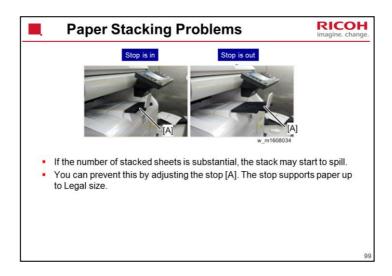
Installing a New Fusing Unit At PM (done by the customer) Install a fusing unit with new product detection capability from the Maintenance Kit. (User operation) At EM Install a fusing unit without new product detection capability, and reset PM Counter Fuser setting (engine SP 7-804-003) after replacement.











Output is Severely Curled



- If the delivered paper is curled, it cannot be stacked properly. In such a case, raise the paper stop on the output tray and remove the delivered paper frequently.
- You can also adjust [Curl Prevention] in the UP mode (Maintenance).
 - If you set [Curl Prevention] to [Active], the machine idles for 20 seconds before it starts printing.
 - By adding the idle time before printing, it takes longer to print, but paper curling can be reduced.
 - To stop the 20-second idling, set [Curl Prevention] to [Inactive].

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Other Problems Banding: Execute Drum Rotation in the Maintenance Menu. The drum rotates for 30 s or 55 s depending on which level you select. If this is done very often, the life of the drum will be reduced. Black spots: Execute Fusing Roller Cleaning in the Maintenance menu. This uses paper from the bypass tray and prints on both sides of this paper. Check the printout, and do the procedure again until the spots disappear.

Troubleshooting > When Vertical Banding is Generated, When Black Spots are Generated



Firmware Update



- Firmware in the GW models can be updated using an SD card.
- However, in the Kibo version, firmware must be updated using a computer with a special utility installed.
- See the service manual for details of the procedure.

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The End