Technical Bulletin

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Reissued: 23-Jun-15

| Model: Gim-MF1d/dM | Date: 21-Nov-14 | No.: RM160004b |
|--------------------|-----------------|----------------|
| | | |

RTB Reissue

The items in **bold italics** have been corrected or added.

| Subject: Firmware Release Note: Web Uapl | | | Prepared by: Y. Gaman |
|--|--|---|---|
| From: 1st Tech Service Sect., MFP/Printer Tech Service Dept. | | | |
| Classification: | ☐ Troubleshooting ☐ Mechanical ☐ Paper path ☐ Product Safety | ☐ Part information ☐ Electrical ☐ Transmit/receive ☑ Other (Firmware) | ☐ Action required☐ Service manual revision☐ Retrofit information☑ Tier 2 |

This RTB has been issued to announce the firmware release information for the Web Uapl.

| Version | Program No. | Effective Date | Availability of RFU |
|---------|-------------|-------------------------|---------------------|
| 1.06 | M1605751E | July 2015 production | Available |
| 1.05 | M1605751D | January 2015 production | Available |
| 1.04 | M1605751C | 1st Mass production | Available |

[&]quot;Not available": The firmware can only be updated via SD card.

| Version | Modified Points or Symptom Corrected | | |
|---------|---|--|--|
| 1.06 | Symptom corrected: | | |
| | - Minor bug correction. | | |
| 1.05 | Symptom corrected: - Although the fax function is installed in the device, "Fax Received File" might not be displayed in the "Print Job/Stored File" menu in Web Image Monitor. | | |
| 1.04 | 1st Mass production | | |

[&]quot;Available": The firmware can be updated via RFU or SD card.

| K | П |
|---|---|

| PAGE: 1/ 1 |
|-------------------|
|-------------------|

Model: **Gim-MF1d** Date: 21-Nov-14 No.: RM160010

| Subject: Firmware Release Note: PS3 | | | Prepared by: Y. Gaman |
|--|--|---|---|
| From: 3rd Tech Service Sect., MFP/Printer Tech Service Dept. | | | |
| Classification: | ☐ Troubleshooting ☐ Mechanical ☐ Paper path ☐ Product Safety | ☐ Part information ☐ Electrical ☐ Transmit/receive ☑ Other (Firmware) | ☐ Action required☐ Service manual revision☐ Retrofit information☐ Tier 2 |

This RTB has been issued to announce the firmware release information for the PS3.

| Version | Program No. | Effective Date | Availability of RFU |
|---------|-------------|---------------------|---------------------|
| 1.00 | M1605760A | 1st Mass production | Available |

[&]quot;Not available": The firmware can only be updated via SD card.

| Version | Modified Points or Symptom Corrected | | |
|---------|--------------------------------------|--|--|
| 1.00 | 1st Mass production | | |

[&]quot;Available": The firmware can be updated via RFU or SD card.

Technical Bulletin

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Reissued: 06-Apr-15

| Model: Gim-MF1d | Date: 21-Nov-14 | No.: RM160014a |
|-----------------|-----------------|----------------|

RTB Reissue

The items in **bold italics** have been corrected or added.

| Subject: Firmware Release Note: PowerSaving Sys | | | Prepared by: T. Suzuki |
|--|--|---|---|
| From: 2nd Tech Service Sect., MFP/Printer Tech Service Dept. | | | |
| Classification: | ☐ Troubleshooting ☐ Mechanical ☐ Paper path ☐ Product Safety | ☐ Part information ☐ Electrical ☐ Transmit/receive ☑ Other (Firmware) | ☐ Action required☐ Service manual revision☐ Retrofit information☑ Tier 2 |

This RTB has been issued to announce the firmware release information for the PowerSaving Sys.

| Version | Program No. | Effective Date | Availability of RFU |
|---------|-------------|-----------------------|---------------------|
| F.19 | M1605775E | March 2015 production | Available |
| F.18 | M1605775D | 1st Mass production | Available |

[&]quot;Not available": The firmware can only be updated via SD card.

| Version | Modified Points or Symptom Corrected |
|---------|--|
| F.19 | Symptom corrected SC672-11 occurs when the machine transitions to Sleep/Energy Saver mode. |
| F.18 | 1st Mass production |

[&]quot;Available": The firmware can be updated via RFU or SD card.

Technical Bulletin

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Reissued: 02-Nov-16

| | Date: 21-Nov-14 | No.: RM160016b |
|--|-----------------|----------------|
|--|-----------------|----------------|

RTB Reissue

The items in **bold italics** have been corrected or added.

| Subject: Firmware Release Note: RemoteFax | | | Prepared by: Y. Gaman |
|---|--|---|---|
| From: 1st Tech Se | | | |
| Classification: | ☐ Troubleshooting☐ Mechanical☐ Paper path☐ Product Safety | ☐ Part information ☐ Electrical ☐ Transmit/receive ☑ Other (Firmware) | ☐ Action required☐ Service manual revision☐ Retrofit information☑ Tier 2 |

This RTB has been issued to announce the firmware release information for the RemoteFax.

| Version | Program No. | Effective Date | Availability of RFU |
|----------|-------------|-------------------------|---------------------|
| 07.00.00 | M1605777F | October 2016 production | Available |
| 06.00.00 | M1605777E | July 2015 production | Available |
| 05.00.00 | M1605777D | 1st Mass production | Available |

[&]quot;Not available": The firmware can only be updated via SD card.

| Version | Modified Points or Symptom Corrected |
|----------|---|
| 07.00.00 | Other Changes: |
| | Added support for adhering to the Lot 6 regulation of the EU in European devices. |
| 06.00.00 | Symptom corrected: |
| | - Minor bug correction |
| 05.00.00 | 1st Mass production |

[&]quot;Available": The firmware can be updated via RFU or SD card.

Technical Bulletin

PAGE: 1/1

Reissued: 02-Nov-16

RTB Reissue

The items in **bold italics** have been corrected or added.

| Subject: Firmware | Prepared by: Y. Gaman | | |
|-------------------|--|---|---|
| From: 1st Tech Se | | | |
| Classification: | ☐ Troubleshooting☐ Mechanical☐ Paper path☐ Product Safety | ☐ Part information ☐ Electrical ☐ Transmit/receive ☑ Other (Firmware) | ☐ Action required☐ Service manual revision☐ Retrofit information☐ Tier 2 |

This RTB has been issued to announce the firmware release information for the **GWFCU3.8-4** (WW).

| Version | Program No. | Effective Date | Availability of RFU |
|----------|-------------|-------------------------|---------------------|
| 04.00.00 | M1605778C | October 2016 production | Available |
| 03.00.00 | M1605778B | 1st Mass production | Available |

[&]quot;Not available": The firmware can only be updated via SD card.

| Version | Modified Points or Symptom Corrected | |
|----------|---|--|
| 04.00.00 | Other Changes: | |
| | Added support for adhering to the Lot 6 regulation of the EU in European devices. | |
| 03.00.00 | 1st Mass production | |

[&]quot;Available": The firmware can be updated via RFU or SD card.



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Reissued: 09-Dec-15

| Model: Gim-MF1d/dM | Date: 21-Nov-14 | No.: RM160020b |
|--------------------|-----------------|----------------|
|--------------------|-----------------|----------------|

RTB Reissue

The items in bold italics have been corrected or added.

| Subject: Firmware | Prepared by: Y. Gaman | | |
|-------------------|--|---|---|
| From: 1st Tech Se | | | |
| Classification: | ☐ Troubleshooting☐ Mechanical☐ Paper path☐ Product Safety | ☐ Part information ☐ Electrical ☐ Transmit/receive ☐ Other (Firmware) | ☐ Action required☐ Service manual revision☐ Retrofit information☒ Tier 2 |

This RTB has been issued to announce the firmware release information for the Extended JS.

| Version | Program No. | Effective Date | Availability of RFU |
|---------|-------------|--------------------------|---------------------|
| 1.05.00 | M4445755C | December 2015 production | Not available |
| 1.04.00 | M4445755B | January 2015 production | Not available |
| 1.03.00 | M4445755A | 1st Mass production | Not available |

[&]quot;Not available": The firmware can only be updated via SD card.

| Version | Modified Points or Symptom Corrected | |
|---------|--|--|
| 1.05.00 | Symptom corrected: - The machine may initiate scanning without an original in the DF or placed on the exposure glass after a DF jam is cleared. | |
| | Other Changes: - Support for the Portuguese orthography. | |
| 1.04.00 | Symptom corrected: An error occurs when a scanning job is performed that requires proxy and cookie information. | |
| 1.03.00 | 1st Mass production | |

[&]quot;Available": The firmware can be updated via RFU or SD card.

| K | П |
|---|---|

| Model: Gim-MF1d Date: 21- | | | Date: 21-N | ov-14 | No.: RM160021 |
|--|-------------------|-----------------|------------|------------|-----------------|
| | | | | | |
| Subject: Firmware Release Note: Option Netware | | | F | Prepared | by: Y. Gaman |
| From: 3rd Tech Service Sect., MFP/Printer Tech Service Dept. | | | | | |
| Classification: | ☐ Troubleshooting | Part informati | on | Action re | equired |
| | ☐ Mechanical | Electrical | |] Service | manual revision |
| | ☐ Paper path | ☐ Transmit/rece | eive [| Retrofit i | nformation |
| | ☐ Product Safety | Other (Firmwa | are) 🛭 | Tier 2 | |

This RTB has been issued to announce the firmware release information for the Option Netware.

| Version | Program No. | Effective Date | Availability of RFU |
|---------|-------------|---------------------|---------------------|
| 13.00 | M4445760 | 1st Mass production | Available |

[&]quot;Not available": The firmware can only be updated via SD card.

| Version | Modified Points or Symptom Corrected | | |
|---------|--------------------------------------|--|--|
| 13.00 | 1st Mass production | | |

[&]quot;Available": The firmware can be updated via RFU or SD card.

Technical Bulletin

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Reissued: 21-Nov-14

| Model: OR-C2 / OR-C2_SOP/Cor-C1/Cor-C1_SOP/Gim-MF1d | Date: 24-Jan-14 | No.: RD184039a |
|---|-----------------|----------------|
|---|-----------------|----------------|

RTB Reissue

The items in **bold italics** have been corrected or added.

| Subject: Firmware Release Note: PS3 Font | | | Prepared by: Y. Saitoh |
|--|--|---|---|
| From: 1st Tech Service Sect., MFP/Printer Tech Service Dept. | | | |
| Classification: | ☐ Troubleshooting☐ Mechanical☐ Paper path☐ Product Safety | ☐ Part information ☐ Electrical ☐ Transmit/receive ☐ Other (Firmware) | ☐ Action required☐ Service manual revision☐ Retrofit information☑ Tier 2 |

Important Information about Normal/Smart Panel Firmware Updates

- When updating machine firmware, make sure **NOT** to install Smart Panel supported firmware on a machine with a normal operation panel (and vice-versa). If you do, the machine may not function as designed and product warranty may not apply.
- To avoid this, when updating the firmware, make sure that the numbers next to "NEW" and "ROM" are **the same** on the operation panel.
- If you install the wrong firmware, repeat the update procedure and check the numbers mentioned above.

This RTB has been issued to announce the firmware release information for the PS3 Font.

| Version | Program No. | Effective Date | Availability of RFU |
|---------|-------------|---------------------|---------------------|
| 1.11 | D6415763A | 1st Mass production | Available |

[&]quot;Available": The firmware can be updated via RFU or SD card. "Not available": The firmware can only be updated via SD card.

| Version | Modified Points or Symptom Corrected | |
|---------|--------------------------------------|--|
| 1.11 | 1st Mass production | |

Technical Bulletin

PAGE: 1/1

Reissued: 21-Nov-14

| Model: OR-C2 / OR-C2_SOP/Cor-C1/Cor-C1_SOP/Gim-MF1d | Date: 04-Feb-14 | No.: RD184040a |
|---|-----------------|----------------|
|---|-----------------|----------------|

RTB Reissue

The items in **bold italics** have been corrected or added.

| Subject: Firmware Release Note: PCL Font | | | Prepared by: Y. Saitoh |
|--|--|---|---|
| From: 1st Tech Service Sect., MFP/Printer Tech Service Dept. | | | |
| Classification: | ☐ Troubleshooting☐ Mechanical☐ Paper path☐ Product Safety | ☐ Part information ☐ Electrical ☐ Transmit/receive ☑ Other (Firmware) | ☐ Action required☐ Service manual revision☐ Retrofit information☑ Tier 2 |

Important Information about Normal/Smart Panel Firmware Updates

- When updating machine firmware, make sure **NOT** to install Smart Panel supported firmware on a machine with a normal operation panel (and vice-versa). If you do, the machine may not function as designed and product warranty may not apply.
- To avoid this, when updating the firmware, make sure that the numbers next to "NEW" and "ROM" are **the same** on the operation panel.
- If you install the wrong firmware, repeat the update procedure and check the numbers mentioned above.

This RTB has been issued to announce the firmware release information for the PCL Font.

| Version | Program No. | Effective Date | Availability of RFU |
|---------|-------------|---------------------|---------------------|
| 1.14 | M1095273 | 1st Mass production | Available |

[&]quot;Available": The firmware can be updated via RFU or SD card. "Not available": The firmware can only be updated via SD card.

| Version | Modified Points or Symptom Corrected | |
|---------|--------------------------------------|--|
| 1.14 | 1st Mass production | |

Technical Bulletin

PAGE: 1/1

Reissued: 21-Nov-14

| Model: OR-C2 / OR-C2_SOP/Cor-C1/Cor-C1_SOP/Gim-MF1d | Date: 04-Feb-14 | No.: RD184041a |
|---|-----------------|----------------|
|---|-----------------|----------------|

RTB Reissue

The items in **bold italics** have been corrected or added.

| Subject: Firmware Release Note: PCL Font | | | Prepared by: Y. Saitoh |
|--|--|---|---|
| From: 1st Tech Se | | | |
| Classification: | ☐ Troubleshooting ☐ Mechanical ☐ Paper path ☐ Product Safety | ☐ Part information ☐ Electrical ☐ Transmit/receive ☑ Other (Firmware) | ☐ Action required☐ Service manual revision☐ Retrofit information☑ Tier 2 |

Important Information about Normal/Smart Panel Firmware Updates

- When updating machine firmware, make sure **NOT** to install Smart Panel supported firmware on a machine with a normal operation panel (and vice-versa). If you do, the machine may not function as designed and product warranty may not apply.
- To avoid this, when updating the firmware, make sure that the numbers next to "NEW" and "ROM" are **the same** on the operation panel.
- If you install the wrong firmware, repeat the update procedure and check the numbers mentioned above.

This RTB has been issued to announce the firmware release information for the Font EXP.

| Version | Program No. | Effective Date | Availability of RFU |
|---------|-------------|---------------------|---------------------|
| 1.00 | D1475581 | 1st Mass production | Available |

[&]quot;Available": The firmware can be updated via RFU or SD card. "Not available": The firmware can only be updated via SD card.

| Version | Modified Points or Symptom Corrected | |
|---------|--------------------------------------|--|
| 1.00 | 1st Mass production | |

Technical Bulletin

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Reissued: 06-Feb-15

| Model: MET-C1ab/ MET-C1cde/MET-C1yz/MET-C1yz_SOP/ | Date: 13-Mar-14 | No.: RD147059a |
|--|-----------------|----------------|
| Z-C2/Z-C2_SOP/ CH-C1 Office/OR-C2/Cor-C1/Cor-C1_SOP/K-C4 /Gim-MF1a/Gim-MF1b/Gim-MF1d/Gim-P1c/Gim-P1d/BR-C1/ | | |
| Leo-C1/Leo-P1 | | |

RTB Reissue

The items in **bold italics** have been corrected or added.

| Subject: Firmware | Prepared by: N. Yoshida | | |
|-------------------|--|---|---|
| From: 1st Tech Se | | | |
| Classification: | ☐ Troubleshooting☐ Mechanical☐ Paper path☐ Product Safety | ☐ Part information ☐ Electrical ☐ Transmit/receive ☑ Other (Firmware) | ☐ Action required☐ Service manual revision☐ Retrofit information☑ Tier 2 |

Important Information about Normal/Smart Panel Firmware Updates

- When updating machine firmware, make sure **NOT** to install Smart Panel supported firmware on a machine with a normal operation panel (and vice-versa). If you do, the machine may not function as designed and product warranty may not apply.
- To avoid this, when updating the firmware, make sure that the numbers next to "NEW" and "ROM" are **the same** on the operation panel.
- If you install the wrong firmware, repeat the update procedure and check the numbers mentioned above.

This RTB has been issued to announce the firmware release information for the **SD card for Fonts Type D.**

| Version | Program No. | Effective Date | Availability of RFU |
|---------|-------------|---------------------|---------------------|
| 0.00 | M1095277 | 1st Mass production | Available |

[&]quot;Not available": The firmware can only be updated via SD card.

| Version | Modif | ed Points or Symptom Corrected |
|---------|---------------------|--------------------------------|
| 0.00 | 1st Mass production | |

[&]quot;Available": The firmware can be updated via RFU or SD card.

PAGE: 1/2

Reissued: 25-Jun-15

| Model: Gim-MF1 d/dM | Date: 25-Jun-15 | No.: RM160022a |
|---------------------|-----------------|----------------|
| | | |

RTB Reissue

The items in **bold italics** have been changed or added.

| Subject: Dirty reverse side of printing sheets | | | Prepared by: J.Kitagawa | |
|--|--|---------------------------------------|-------------------------|---|
| From: 1st Tech Service Sect., MFP/P Tech Service Dept. | | | | |
| Classification: | ☐ Troubleshooting☐ Mechanical☐ Paper path☐ Product Safety | Part informat Electrical Transmit/rec | | ☐ Action required ☐ Service manual revision ☐ Retrofit information ☐ Tier 2 |

Change: The shapes and/or material of the following parts were changed.

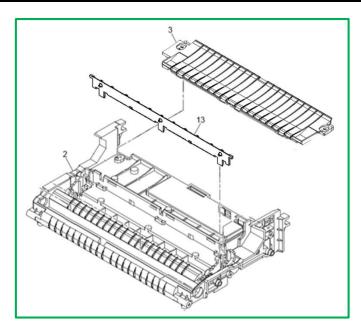
- 1. The maximum height of the guide rib of the exit guide stay was shortened.
- 2. The material and shape of the electrode plate cover was changed.
- 3. The shape of the transfer stay was changed as shown in the illustration.

Reason: To further minimize staining on the printed paper.

Note: The reverse side of the printed sheets may get dirty when the sheets pass through the area indicated in the illustration.

Important: These three parts need to be installed **together as a set.**

| Incorrect part number | Correct part number | Description | Q'ty | Int | Page | Index | Note |
|-----------------------|---------------------|---------------------------------------|-------|-----|------|-------|-------------|
| M1603861 | M1603865 | COVER:ELECTRODE PLATE:SEPARATION:2 | 1 - 1 | X/X | 30 | 13 | X/O as a |
| M1603851 | M1603866 | GUIDE:EXIT:STAY:TRANSFER:2 | 1 - 1 | X/X | 30 | 3 | set |
| M1603850 | M1603870 | STAY:TRANSFER | 1 - 1 | X/X | 30 | 2 | |

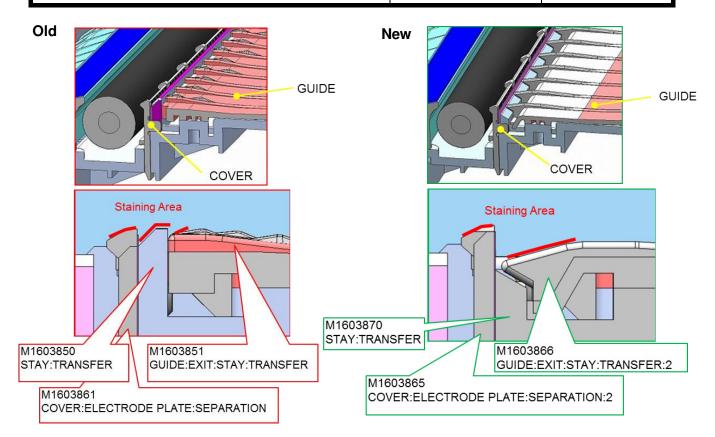




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Reissued: 25-Jun-15

Model: Gim-MF1 d/dM Date: 25-Jun-15 No.: RM160022a



Mass production

| MODEL NAME | DESTINATION | CODE | SERIAL NUMBER | Producted Date |
|------------|-------------|---------|---------------|----------------|
| | NA | M160-17 | T594HC01307 - | 2014.12.05 |
| SP 4510SF | CHN | M160-21 | T595H200377 - | 2015.02.07 |
| | EU/AA | M160-27 | T594HC01347 - | 2014.12.20 |
| | NA | M161-17 | T604HC00011 - | 2014.12.05 |
| MP 401SPF | EU | M161-27 | T604HC01111 - | 2014.12.19 |
| | AA | M161-29 | T605H501044 - | 2015.05.18 |

Technical Bulletin

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Reissued: 11-Nov-15

| Model: Gim-MF1d/dM | Date: 13-Mar-15 | No.: RM160023b |
|--------------------------|-----------------|-----------------|
| Wieder: diff Wir Ta/divi | Dato. To Mai To | 140111111000200 |

RTB Reissue

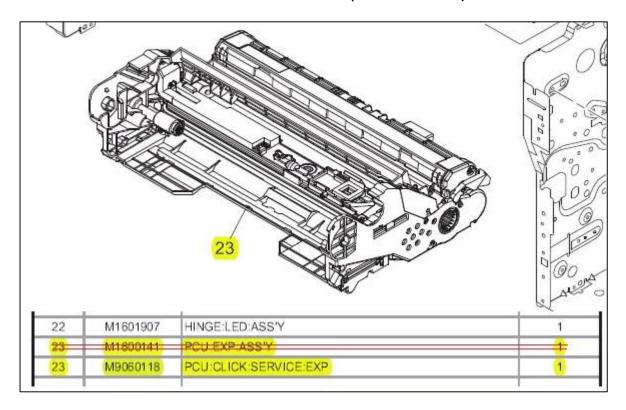
The items in *bold italics* have been changed or added.

| Subject: Parts catalog correction | | | Prepared by: H.K. | | |
|-----------------------------------|--|--|-------------------|---|--|
| From: 1st Tech S | Service Sect., MFP/P Tech Ser | vice Dept. | | | |
| Classification: | ☐ Troubleshooting ☐ Mechanical ☐ Paper path ☐ Product Safety | □ Part informate □ Electrical □ Transmit/rec □ Other (| | ☐ Action required ☐ Service manual revision ☐ Retrofit information ☐ Tier 2 | |

Change: The PCU: EXP:ASS'Y for the User Maintenance Model SP 4510SF was deleted.

Reason: This assembly will not be registered as a service part.

Important: For the Meter Click/Meter Charge model MP 401SPF, use "PCU:CLICK:SERVICE:EXP" (P/N M9060118).





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Reissued: 11-Nov-15

| Model: Gim-MF1d/dM | Date: 13-Mar-15 | No.: RM160023b |
|--------------------|-----------------|----------------|
|--------------------|-----------------|----------------|

Please correct your part catalog as shown.

| Old part number | New part number | Description | Q'ty | Int | Page | Index |
|--------------------|-----------------|-----------------------|-------|-----|------|-------|
| M1600129 | M9060118 | PCU:CLICK:SERVICE:EXP | 1 - 1 | 0/0 | 18 | 23 |

Change: Part number

Reason: The new part includes the instruction "Notes for Replacing the Photo

Conductor Unit" attached below in its packing box.



| | _ | |
|---|---|--|
| - | | |

PAGE: 1/1

| Model: Gim-MF1d/dM Da | | | Dat | e: 26-May-15 | No.: RM160024 |
|--|--|--|----------|--------------|---|
| Subject: Parts Ca | atalogue Correction | Prepared by: H.K | <u>.</u> | | |
| From: 3rd Tech Service Sect., MFP/P Tech Service Dept. | | | | | |
| Classification: | ☐ Troubleshooting☐ Mechanical☐ Paper path☐ Product Safety | ☐ Part info ☐ Electric ☐ Transm ☐ Other (| al | ☐ Servi | n required be manual revision fit information |
| | | | | , | |

| Incorrect part number | Correct part number | Description | Q'ty | Int | Page | Index | Note |
|-----------------------|---------------------------|---|-------|-----|------|-------|------|
| M1604485 | M1604486 | FEELER:OVERFLOW:PAPER FEED SENSOR:MF1D | 1 - 1 | X/O | 36 | 19 | |

Change/Reason: The part number in the Parts Catalogue was corrected.

Technical Bulletin

| Model: Gim-MF1d/dM Da | | | | te: 27-May | <i>y</i> -15 | No.: RM160025 |
|--------------------------|-------------------------------|------------|-------------|------------|---------------|-------------------|
| Subject: LED Lever Decal | | | | | by: H.K. | |
| From: 1st Tech Se | rvice Sect., MFP/P Tech Servi | ce Dept. | | | | |
| Classification: | Troubleshooting | | information | | · | required |
| | | Electrica | l | | ☐ Servic | e manual revision |
| | ☐ Paper path | ☐ Transmit | /rec | eive | ☐ Retrof | it information |
| | ☐ Product Safety | Other (| |) | ☐ Tier 2 | |

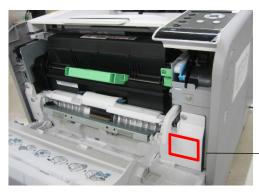
| Old part | New part | Description | Q'ty | Int | Page | Index | Note |
|----------|----------|-------------------------|-------|-----|------|-------|------|
| number | number | | | | | | |
| | M1601934 | DECAL:OPERATE:LEVER:LED | 0 - 1 | | 20 | *13 | |

*: New Index

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Change: An instructional decal for the LED lever was added.

Reason: To facilitate easier operation of the LED lever.



LED Lever Operate Decal



Technical Bulletin

Date: 27-May-15 No.: RM160025

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SHINDO Production

Model: Gim-MF1d/dM

| MODEL NAME | V/Hz | DESTINATION | CODE | SERIAL NUMBER |
|-----------------------------------|--------|--------------|---------|---------------|
| Savin SP4510SF | 115/60 | USA | M160-17 | T594HCxxxxx |
| Lanier SP4510SF Ricoh SP4510SF | | | | |
| Gestetner SP4510SF | 220/50 | Europe, Asia | M160-27 | T594HCxxxxx |
| Nashuatec SP4510SF | | | | |
| Rex Rotary SP4510SF | | | | |
| Lanier SP4510SF | | | | |
| Ricoh SP4510SF | | | | |
| Ricoh SP4510SF | 220/50 | China | M160-21 | T594HCxxxxx |
| Savin MP 401SPF | 115/60 | USA | M161-17 | T604HCxxxxx |
| Lanier MP 401SPF | | | | |
| Ricoh MP 401SPF | | | | |
| Gestetner MP 401SPF | 220/50 | Europe | M161-27 | T604HCxxxxx |
| Nashuatec MP 401SPF | | | | |
| Rex Rotary MP 401SPF | | | | |
| Lanier MP 401SPF | | | | |
| Ricoh MP 401SPF | | | | |
| Gestetner MP 401SPF | 220/50 | Asia | M161-29 | T604HCxxxxx |
| Lanier MP 401SPF | | | | |
| Ricoh MP 401SPF | | | | |

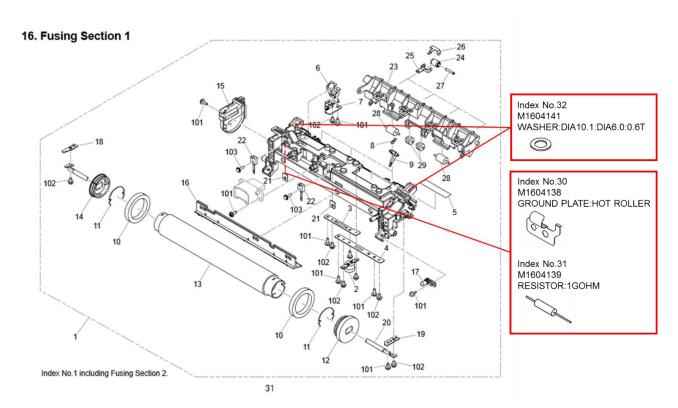
Technical Bulletin

| PAGE: | 1/1 |
|-------|-----|
|-------|-----|

| Model: Gim-MF | -1d/dM | | Da | ate: 25-Jun- | 15 | No.: RM160027 |
|---|--------------------------------|-----------------------------|------|--------------|--------|-------------------------------|
| Subject: Part catalog correction "Fusing Section 1" Prepared by: J.Kitagawa | | | | | | |
| From: 1st Tech | Service Sect., MFP/P Tech | Service Dept. | | | | |
| Classification: | ☐ Troubleshooting ☐ Mechanical | ⊠ Part infor □ Electrica | | tion [| | required e manual revision |
| | ☐ Paper path | ☐ Transmit | /rec | eive | | t information |
| | ☐ Product Safety | Other (| |) | Tier 2 | |

Change: Geometry of these parts were changed.

| Incorrect part number | Correct part number | Description | Q'ty | Page | Index | Note |
|-----------------------|---------------------|----------------------------|------|------|-------|------|
| - | M1604138 | GROUND PLATE:HOT ROLLER | 1 | 32 | 30 | |
| - | M1604139 | RESISTOR:1GOHM | 1 | 32 | 31 | |
| - | M1604141 | WASHER:DIA10.1:DIA6.0:0.6T | 1 | 32 | 32 | |



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| Model: Model GI | M-MF1d/dM | | Date: 2-Ju | n-15 | No.: RM160026 |
|-------------------|--|--|------------|---|-----------------|
| Subject: CC-CE | RTIFIED IN 2015 Machine | | Prepared | l by: Y. Gam | nan |
| From: 1st Tech So | ervice Sect., MFP/P Tech S | Service Dept. | | | |
| Classification: | ☐ Troubleshooting ☐ Mechanical ☐ Paper path ☐ Product Safety | ☐ Part inforr☐ Electrical☐ Transmit/r☐ Other (| | ☐ Action re ☐ Service ☐ Retrofit i ☐ Tier 2 | manual revision |

Important Information on Installing the Gim-MF1 models as a CC-CERTIFIED Machine compliant with IEEE Std 2600.2TM-2009

Do the following seven steps if you want to install the Gim-MF1 models as a CC-CERTIFIED MACHINE compliant with IEEE Std 2600.2TM-2009.

Note: Machines in production are CC-certified beginning in May 2015.

Important: If the customer requests maintenance on the machine, please perform the maintenance without accessing SP mode.

1. Make sure the customer has received the English language Operating Instructions (O/I) shown in the page 5-10.

Important:

<For M160>

- For installations in the EU market, make sure this is the Ricoh-genuine O/I.
- Confirm that the URLs written on "Manuals List" in "Read This First" are the same as the following URLs: http://support-download.com/services/device/ccmanual/mp 401/

en/download_admin.html

- http://support-download.com/services/device/ccmanual/mp_401/en/download_user.html
- Tell the customer that those manuals evaluated for CC certification are the manuals listed in The list of Operating Instructions (O/I).
- Tell the customer to see the Online Document Set 1 from the following URL: http://support-download.com/services/device/ccmanual/SP4510SF/en/booklist/int/index_book.htm
- Tell the customer to see the Online Document Set 2 from the following URL: http://support-download.com/services/device/ccmanual/SP4510SF/en/pdf/User.html
- Tell the customer to see the Online Document Set 3 from the following URL: http://support-download.com/services/device/ccmanual/SP4510SF/en/pdf/ Security.html
- Tell the customer to see the Online Document Set 4 from the following URL: http://support-download.com/services/device/ccmanual/SP4510SF/en/pdf/ DriverInstall.html
- Tell the customer to see the Online Document Set 5 from the following URL: http://support-download.com/services/device/ccmanual/SP4510SF/en/pdf/Oss.html
- Tell the customer to download the Online Document Set 6 (the information about the authentication based on the CC certification system) from the URLs provided in "Manuals List" in "Information" in "Read This First".

Technical Bulletin

Date: 2-Jun-15 No.: RM160026

PAGE: 2/10

<For M161>

Model: Model GIM-MF1d/dM

- For installations in the EU market, make sure this is the Ricoh-genuine O/I.
- Confirm that the URLs written on "Manuals List" in "Read This First" are the same as the following URLs:
 http://support-download.com/services/device/ccmanual/mp_401/en/download_admin.html
 http://support-download.com/services/device/ccmanual/mp_401/en/download_user.html
- Tell the customer that those manuals evaluated for CC certification are the manuals listed in The list of Operating Instructions (O/I).
- Tell the customer to see the Online Document Set 1 from the following URL: http://support-download.com/services/device/ccmanual/MP401/en/booklist/int/index_book.htm
- Tell the customer to see the Online Document Set 2 from the following URL: http://support-download.com/services/device/ccmanual/MP401/en/pdf/User.html
- Tell the customer to see the Online Document Set 3 from the following URL: http://support-download.com/services/device/ccmanual/MP401/en/pdf/ Security.html
- Tell the customer to see the Online Document Set 4 from the following URL: http://support-download.com/services/device/ccmanual/MP401/en/pdf/ DriverInstall.html
- Tell the customer to see the Online Document Set 5 from the following URL: http://support-download.com/services/device/ccmanual/MP401/en/pdf/Oss.html
- Tell the customer to download the Online Document Set 6 (the information about the authentication based on the CC certification system) from the URLs provided in "Manuals List" in "Information" in "Read This First".
- 2. Tell the customer to read the "Notes for Administrators: Using This Machine in a Network Environment Compliant with IEEE Std 2600.2TM-2009".

See the following pages for Step 3 to Step 7.

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Model: Model GIM-MF1d/dM Date: 2-Jun-15 No.: RM160026

3. Confirm that no suspicious parts or devices are attached to the peripheral. By comparing the peripheral and the images in "2. Installation" and "Controller Options" in "Gim-MF1d/dM Machine Code: M160/M161 Field Service Manual ", confirm that no suspicious parts or devices are attached to the USB, LAN, and SD Card Slot of the peripheral.

By comparing the ADF and the images in "4. Replacement and Adjustment" and "ARDF" in "Gim-MF1d/dM Machine Code: M160/M161 Field Service Manual", confirm that no suspicious parts or devices are attached to the ADF cable.

4. Install the Hard Disk Drive Option Type M6.

Installation Procedure for Hard Disk Drive Option Type M6

By comparing the Hard Disk Drive and the images in "2.Installation", "Hard Disk Drive Option Type M6" and "Component Check" in "Gim-MF1d/dM Machine Code:M160/M161 Field Service Manual", confirm that no suspicious parts or devices are attached to the Hard Disk Drive.

Install the Hard Disk Drive Option Type M6.

For the detailed installation procedure, see "Hard Disk Drive Option Type M6" in "2.Installation", Gim-MF1d/dM Machine Code:M160/M161 Field Service Manual.

- 5. Hide Administrator Password Change Screen
 If the "Program/Change Administrator" screen is displayed at startup,
 execute SP5-755-002 (Hide Administrator Password Change Scrn).
- 6. Enabling the Encryption Settings

Enable the encryption settings described in service manual, and execute [Format All Data].

Hand the customer the printout of the encryption key that is printed when enabling the encryption settings.

- 7. Make sure the machine contains the correct firmware.
 - If the customer wants to install the machine in the same condition as when CC Certification was first attained (same as the May 2015 machines), install the exact versions shown in the table below.
 - If the customer wants to install the machine as an equivalent of the May 2015 machines, install the versions shown in the table below or later.

If you are not sure which one the customer is requesting, contact your sales department.

Technical Bulletin

Model: Model GIM-MF1d/dM Date: 2-Jun-15 No.: RM160026

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Firmware versions with which the Gim-MF1 models first achieved CC-CERTIFICATION: (May 2015)

| Firmware Name: | Version: | Firmware |
|---------------------|-----------|-----------|
| i iiiiwaic ivaiiic. | VCISIOII. | Number: |
| System/Copy | 1.05 | M1605770D |
| | 13.21 | M1605753D |
| Network Support | | |
| Fax | 05.00.00 | M1605776D |
| RemoteFax | 05.00.00 | M1605777D |
| Scanner | 01.05 | M1605779D |
| Web Support | 1.07 | M1605750D |
| Web Uapl | 1.04 | M1605751C |
| animation | 1.01 | M1605752A |
| NetworkDocBox | 1.01 | M1605754C |
| Printer | 1.05 | M1605756D |
| RPCS | 3.14.3 | M1605758C |
| Font EXP | 1.00 | D1475581 |
| PCL | 1.05 | M1605759D |
| PCL Font | 1.14 | M1095273 |
| PS3 | 1.00 | M1605760A |
| PDF | 1.02 | M1605762C |
| PS3 Font | 1.11 | D6415763A |
| Data Erase Onb | 1.03m | D3775913 |
| GWFCU3.8- | 03.00.00 | M1605778B |
| 4(WW) | | |
| PowerSaving Sys | F.18 | M1605775D |
| Engine | 1.19:09 | M1605550F |
| OpePanel | 1.07 | M1605740D |

Ic Key and Ic Hdd versions with which the Gim-MF1 models first achieved CC-CERTIFICATION: (May 2015)

| Hardware: | Version: |
|-----------|----------|
| Ic Hdd | 3330 |
| Ic Key | 01020714 |

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Model: Model GIM-MF1d/dM Date: 2-Jun-15 No.: RM160026

The list of Operating Instructions (O/I)

<For M160(NA)>
Paper Documents

• M160-7533 SP 4510SF

Read This First

M160-7535A Quick Installation Guide

SP 4510SF

• M160-7538 Initial Guide for Fax

SP 4510SF

D143-7348 Notes for Security Guide

M160-7566 Fusing Roller Cleaning Function

• M160-7572 Notes for Users

D176-7993A Notes for Using This Machine Safely
 D645-7901 SOFTWARE LICENSE AGREEMENT

• M160-8691 RICOH SP 4510SF Monochrome LED MULTIFUNCTION PRINTER

LIMITED WARRANTY - FOR U.S. ONLY

D645-7902 NOTICE TO USERS

M204-8604 Technology Support Services Center

Second Floor 4667 North Royal Atlanta Drive

Tucker, GA 30084-3802

M204-8605 Product Support

Online Document Set 1

M160-7863 Getting StartedM160-7864 Easy Search

• M160-7865 Paper Specifications and Adding Paper

M160-7866 Maintenance and Specifications

M160-7867 Convenient FunctionsM160-7868 Copy/Document Server

M160-7869 FaxM160-7870 PrintM160-7871 Scan

M160-7872 Troubleshooting

M160-7873 Connecting the Machine/System settings

M160-7874 PostScript 3

M160-7875 VM Card Extended Feature Settings

Online Document Set 2

• M160-7860 SP 4510SF

User Guide

Online Document Set 3

M160-7861 Operating Instructions

Security Guide

Technical Bulletin

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Model: Model GIM-MF1d/dM Date: 2-Jun-15 No.: RM160026

Online Document Set 4

M160-7876 Operating Instructions

Driver Installation Guide

Online Document Set 5

• M160-7843 About Open Source Software License

Online Document Set 6

D146-7587 Notes on Security Functions
 M160-7573 Notes for Administrators:

Using This Machine in a Network Environment

Compliant with IEEE Std 2600.2TM-2009

<For M160(EU and Asia)>

Paper Documents

• M160-7532 SP 4510SF

Read This First

M160-7534 Quick Installation Guide

SP 4510SF

M160-7537 Initial Guide for Fax

SP 4510SF

D143-7348 Notes for Security Guide

• D645-7901 SOFTWARE LICENSE AGREEMENT

M160-7554 Attaching the Control Panel Seal

A232-8561A Safety Information

• B245-6632A CE Marking Traceability Information

(For EU Countries Only)

D176-7993A Notes for Using This Machine Safely

M160-7566 Fusing Roller Cleaning Function

M160-7572 Notes for Users

• D645-7902 NOTICE TO USERS

Online Document Set 1

M160-7863 Getting StartedM160-7864 Easy Search

M160-7865 Paper Specifications and Adding Paper

M160-7866 Maintenance and Specifications

M160-7867 Convenient Functions
 M160-7868 Copy/Document Server

M160-7869 FaxM160-7870 PrintM160-7871 Scan

M160-7872 Troubleshooting

Technical Bulletin

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M160-7873 Connecting the Machine/System settings

M160-7874 PostScript 3

M160-7875 VM Card Extended Feature Settings

Online Document Set 2

• M160-7860 SP 4510SF

User Guide

Online Document Set 3

M160-7861 Operating Instructions

Security Guide

Online Document Set 4

M160-7876 Operating Instructions

Driver Installation Guide

Online Document Set 5

M160-7843 About Open Source Software License

Online Document Set 6

D146-7587 Notes on Security Functions
M160-7573 Notes for Administrators:

Using This Machine in a Network Environment

Compliant with IEEE Std 2600.2TM-2009

<For M161(NA)> Paper Documents

| · M161-7549 | MP 401SPF |
|-------------|-----------|
|-------------|-----------|

Read This First

• D143-7348 Notes for Security Guide

D645-7901 SOFTWARE LICENSE AGREEMENT
 D176-7993A Notes for Using This Machine Safely
 M160-7566 Fusing Roller Cleaning Function

· D645-7902 NOTICE TO USERS

Online Document Set 1

| • M161-7572 | Getting Started |
|-------------|-----------------|
| • M160-7864 | Easy Search |

M160-7865 Paper Specifications and Adding Paper

M161-7573 Maintenance and Specifications

M160-7867 Convenient FunctionsM160-7868 Copy/Document Server

M160-7869 FaxM160-7870 PrintM161-7574 Scan

Technical Bulletin

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Model: Model GIM-MF1d/dM Date: 2-Jun-15 No.: RM160026

M161-7575 Troubleshooting

M161-7576 Connecting the Machine/System settings

M160-7874 PostScript 3

M160-7875 VM Card Extended Feature Settings

Online Document Set 2

M161-7570 MP 401SPF

User Guide

Online Document Set 3

M160-7861 Operating Instructions

Security Guide

Online Document Set 4

M160-7876 Operating Instructions

Driver Installation Guide

Online Document Set 5

• M160-7843 About Open Source Software License

Online Document Set 6

D146-7587 Notes on Security Functions
M160-7573 Notes for Administrators:

Using This Machine in a Network Environment

Compliant with IEEE Std 2600.2TM-2009

<For M161(EU)> Paper Documents

| · M161-7548 | MP 401SPF |
|-------------|-----------|
| | |

Read This First

• A232-8561A Safety Information

• D143-7348 Notes for Security Guide

D645-7901 SOFTWARE LICENSE AGREEMENT
 B245-6632A CE Marking Traceability Information

(For EU Countries Only)

D176-7993A Notes for Using This Machine Safely
M160-7566 Fusing Roller Cleaning Function

D645-7902 NOTICE TO USERS

Online Document Set 1

| • M161-7572 | Getting Started |
|-------------|-----------------|
| · M160-7864 | Easy Search |

M160-7865 Paper Specifications and Adding Paper

M161-7573 Maintenance and Specifications

M160-7867 Convenient Functions

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Model: Model GIM-MF1d/dM Date: 2-Jun-15 No.: RM160026

M160-7868 Copy/Document Server

M160-7869 FaxM160-7870 PrintM161-7574 Scan

M161-7575 Troubleshooting

M161-7576 Connecting the Machine/System settings

M160-7874 PostScript 3

M160-7875 VM Card Extended Feature Settings

Online Document Set 2

• M161-7570 MP 401SPF

User Guide

Online Document Set 3

M160-7861 Operating Instructions

Security Guide

Online Document Set 4

M160-7876 Operating Instructions

Driver Installation Guide

Online Document Set 5

M160-7843 About Open Source Software License

Online Document Set 6

D146-7587 Notes on Security Functions
 M160-7573 Notes for Administrators:

Using This Machine in a Network Environment

Compliant with IEEE Std 2600.2TM-2009

<For M161(Asia)> Paper Documents

• M161-7532 MP 401SPF

Read This First

• D143-7348 Notes for Security Guide

D176-7993A Notes for Using This Machine Safely
 D645-7901 SOFTWARE LICENSE AGREEMENT

• M160-7566 Fusing Roller Cleaning Function

• D645-7902 NOTICE TO USERS

Online Document Set 1

M161-7572 Getting StartedM160-7864 Easy Search

M160-7865 Paper Specifications and Adding Paper

M161-7573 Maintenance and Specifications

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Model: Model GIM-MF1d/dM Date: 2-Jun-15 No.: RM160026

M160-7867 Convenient FunctionsM160-7868 Copy/Document Server

M160-7869 FaxM160-7870 PrintM161-7574 Scan

• M161-7575 Troubleshooting

M161-7576 Connecting the Machine/System settings

• M160-7874 PostScript 3

M160-7875 VM Card Extended Feature Settings

Online Document Set 2

• M161-7570 MP 401SPF

User Guide

Online Document Set 3

M160-7861 Operating Instructions

Security Guide

Online Document Set 4

M160-7876 Operating Instructions

Driver Installation Guide

Online Document Set 5

M160-7843 About Open Source Software License

Online Document Set 6

D146-7587 Notes on Security Functions
M160-7573 Notes for Administrators:

Using This Machine in a Network Environment

Compliant with IEEE Std 2600.2TM-2009

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| Model: GIM-MF | 1d/dM | | Dat | te: 22-Jul- | 15 | No.:RM160028 |
|-------------------|--|---------------------------------------|-----|-------------|------------|---|
| Subject: Poor fue | sing caused by wrong lever pos | sition | | Prepared | d by: Y. G | aman |
| From: 3rd Tech S | Service Sect., MFP/P Tech Service | vice Dept. | | İ | | |
| Classification: | ☐ Troubleshooting☐ Mechanical☐ Paper path☐ Product Safety | Part infor Electrica Transmit Other (| al | | _ | required e manual revision it information |

SYMPTOM

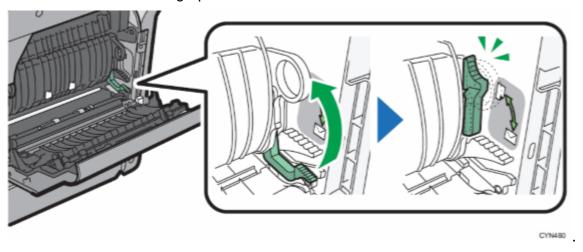
Toner is not properly fixed when printed on a recommended type of plain paper.

CAUSE

The lever is set to the low position for envelope printing.

SOLUTION

Raise the lever to the high position.



Note:

Lower this lever only when printing on envelopes.

After installing the device or replacing the fusing unit, make sure to raise the lever.

Technical Bulletin

PAGE: 1/2

Reissued: 14-Dec-15

| Model: GIM-MF1d/dM | Date: 22-Oct-15 | No.:RM160029a |
|--------------------|-----------------|---------------|
|--------------------|-----------------|---------------|

RTB Reissue

The items in *bold italics* have been corrected or added.

| Subject: Manual correction - Caution note on PSU replacement | | Prepared by: Y. Gaman | | |
|--|--|--|--|---|
| From: 1st MFP Ted | ch Service Sec., MFP Tech | Service Dept. | | |
| Classification: | ☐ Troubleshooting☐ Mechanical☐ Paper path☑ Product Safety | ☐ Part informate ☐ Electrical ☐ Transmit/rec ☐ Other (| | ☐ Action required☑ Service manual revision☐ Retrofit information☑ Tier 2 |

Please add the following caution in the field service manual in this section: Replacement and Adjustment > Electrical Components > PSU

| Parts number | Parts description | Product code |
|--------------|-------------------------------------|--------------|
| AZ230267 | POWER SUPPLY UNIT:GIM-MF1:DOM/NA | M160, M161 |
| AZ230269 | POWER SUPPLY UNIT:GIM-MF1:EU/AA/CHN | M160, M161 |

Technical Bulletin

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Reissued: 14-Dec-15

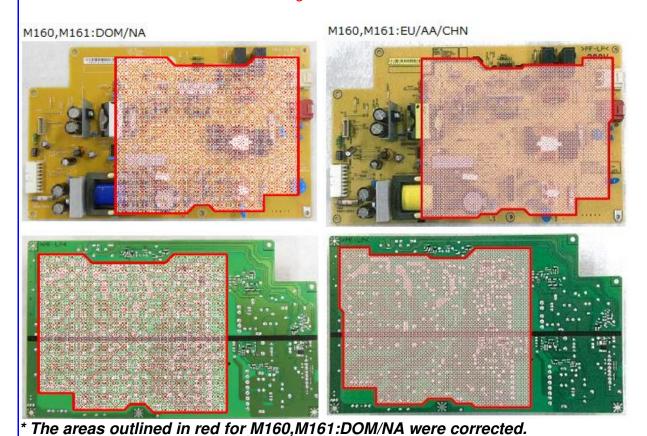
Model: GIM-MF1d/dM Date: 22-Oct-15 No.:RM160029a

⚠ CAUTION:

NEVER touch the areas outlined in red in the photos below to prevent electric shock caused by residual charge.

Residual charge of about 100V-400V remains in the AC circuits on the PSU board for several months even when the board has been removed from the machine after turning off the machine power and unplugging the power cord.

The procedure to discharge residual charge from the machine by unplugging the power cord from the AC wall outlet and pressing the main power switch works only for the DC circuits on this board. Residual charge remains in the AC circuits.



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Reissued: 5-Apr-18

| Model: GIM-MF1d/dM Date | te: 28-Oct-15 No.: RM160030c | |
|-------------------------|------------------------------|--|
|-------------------------|------------------------------|--|

RTB Reissue

Text within the red frame have been added.

| Subject: Part Catalog correction : Transfer Guide | | | Prepared by: Y. Gaman | | |
|--|--|--|-----------------------|---|--|
| From: 1st Tech Service Sect., MFP/P Tech Service Dept. | | | | | |
| Classification: | ☐ Troubleshooting☐ Mechanical☐ Paper path☐ Product Safety | □ Part informate □ Electrical □ Transmit/rec □ Other (| | ☐ Action required☐ Service manual revision☐ Retrofit information☐ Tier 2 | |

We don't recommend replacing parts of transfer section.

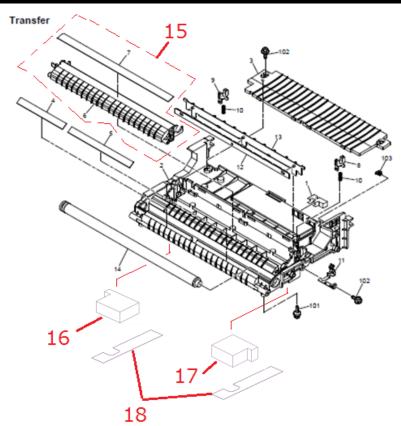
Because it is so difficult and time consuming to replace these parts in the field, and the risk of the machine being broken is very high during the process.

This RTB(RM160030) explains the replacement to avoid black band stains caused by dropped toner on the front paper guide of the transfer roller, however this toner dropping occurs after reaching to the PCU life.

Because of the above reason,

we recommend to replace the PCU when the PCU reaches its life.

| Old part | New part | Description | | Int | Index |
|----------|----------|---------------------------------------|---|-----|-------|
| number | number | | у | | |
| M1603850 | M1603870 | STAY:TRANSFER | 1 | X/X | 2 |
| | M1603877 | SPONGE:TRANSFER/ | 1 | X/X | 16 |
| | | SEPARATION UNIT:LEFT | | | |
| | M1603878 | SPONGE:TRANSFER/SEPARATION UNIT:RIGHT | 1 | X/X | 17 |
| | M1603879 | SHEET:TRANSFER UNIT: TONER CATCHPAN | 2 | X/X | 18 |
| M1603881 | M1603880 | GUIDE:TRANSFER ROLLER: CLICK:ASS'Y | 1 | X/X | 15 |
| M1603854 | M1603874 | GUIDE:TRANSFER ROLLER: CLICK | 1 | X/X | 6 |
| M1603855 | M1603875 | SHEET:GUIDE:TRANSFER ROLLER:CLICK | 1 | X/X | 7 |





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Reissued: 5-Apr-18

Model: GIM-MF1d/dM Date: 28-Oct-15 No.: RM160030c

Change

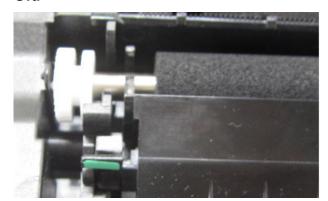
- A cut-out was applied to the right and left edges of the front paper guide of the transfer roller
- Sponges and sheets were added to the transfer stay.

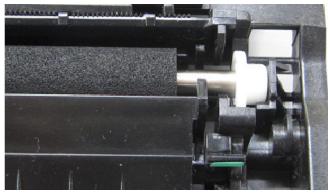
Reason

To avoid black band stains caused by dropped toner on the front paper guide of the transfer roller.

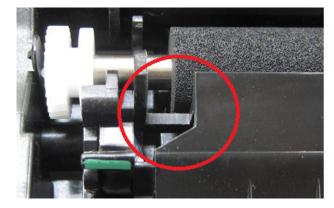
With this modification, dropped toner goes around the right and left edges of the front paper guide and accumulates on the transfer stay.

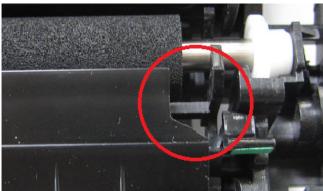
Old





New







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Reissued: 5-Apr-18

| Model: GIM-MF1d/dM | Date: 28-Oct-15 | No.: RM160030c |
|--------------------|-----------------|----------------|
|--------------------|-----------------|----------------|

IMPORTANT

This modification has compatibilities. Since the old transfer stay cannot be replaced in the field and the stay of the old type is compatible only with the front paper guide of the old type, when replacing the front paper guide of an old machine, make sure to procure the old type.

Model GIM-MF1d:

This modification allows usage of the PCDU even after exceeding 23K by modifying SP5-931-003. However, DO NOT modify this SP on machines manufactured prior to this modification, because the front paper guide and transfer stay are both of the old type and will cause toner accumulation on the front paper guide when reaching approximately 23K.

Model GIM-MF1dM:

Cleaning of the front and rear transfer roller guides is not mandatory for machines applied of this modification. However, note that the cleaning is mandatory for the machines manufactured prior to this design modification.

Cut-in serial number:

Shindoh (China) Production

| ominaon (omina) i roadonon | | | | | |
|----------------------------|--------------|---------|---------------|--|--|
| MODEL NAME | DESTINATION | CODE | SERIAL NUMBER | | |
| Ricoh SP4510SF | USA | M160-17 | TBD | | |
| | Europe, Asia | M160-27 | T595HA02257 | | |
| MP 401SPF, | USA | M161-17 | T605HB00001 | | |
| | Europe | M161-27 | T605H900204 | | |
| | Asia | M161-29 | T605H900001 | | |

This modification applies to the first mass production of the Model GIM-MF1dM, newly released for the European market.

Technical Bulletin

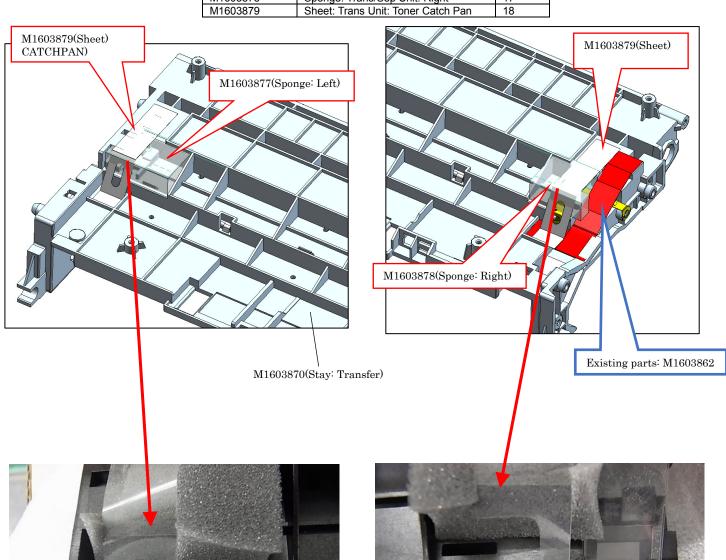
PAGE: 4/5

Reissued: 5-Apr-18

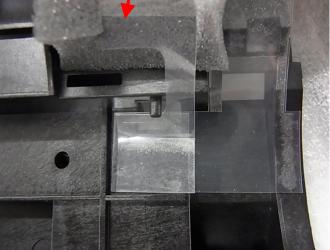
Model: GIM-MF1d/dM Date: 28-Oct-15 No.: RM160030c

Pasting Position of Sponge and Sheet

| Part Number | Description | #index |
|-------------|------------------------------------|--------|
| M1603870 | Stay: Transfer | 2 |
| M1603877 | Sponge: Trans/Sep Unit: Left | 16 |
| M1603878 | Sponge: Trans/Sep Unit: Right | 17 |
| M1603879 | Sheet: Trans Unit: Toner Catch Pan | 18 |







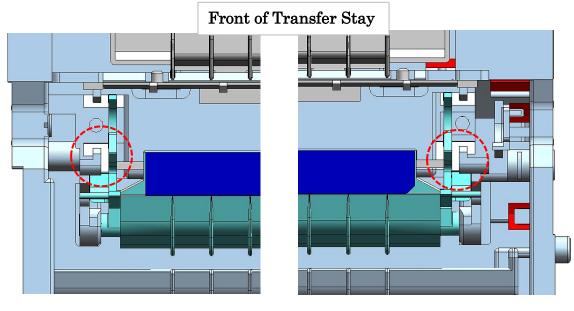
Technical Bulletin

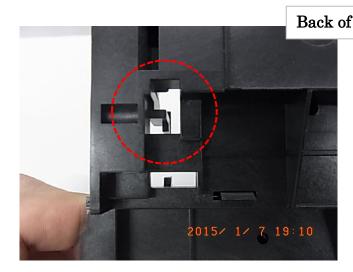
PAGE: 5/5

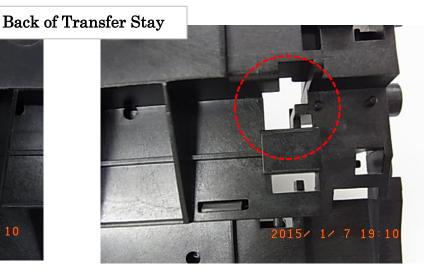
Reissued: 5-Apr-18

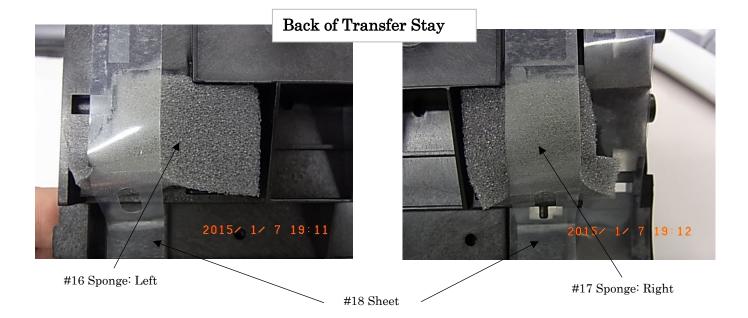
Model: GIM-MF1d/dM Date: 28-Oct-15 No.: RM160030c

· Supplementary information









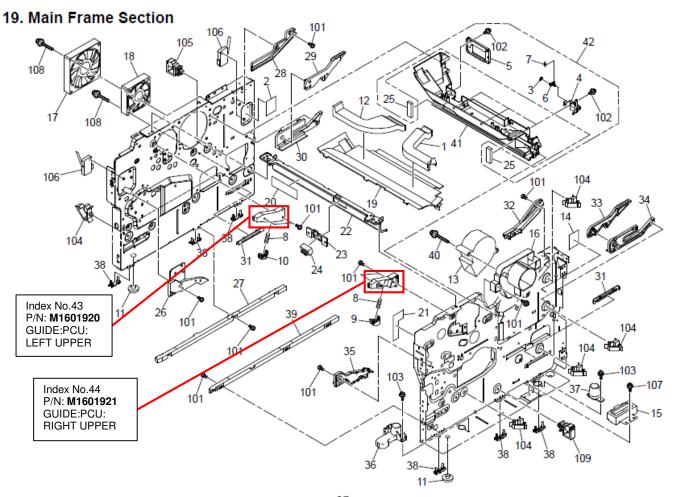
Technical Bulletin

| P | Α | G | Ε | : | 1 | /1 |
|---|-----|---------------|---|---|---|----|
| - | • • | $\overline{}$ | | - | | |

| Model: Gim-MF1 d/dm Da | | | Date:12-Jan- | 16 | No.: RM160031 |
|----------------------------|--|---|--------------|-----------|---|
| Subject: Parts Ca Frame | atalog Correction - New Guides | Prepared | d by: Nori | to Yasuda | |
| From: 1st Tech | Service Sec. MFP/P Tech Se | | | | |
| Classification: | ☐ Troubleshooting☐ Mechanical☐ Paper path☐ Product Safety | ☐ Part inform☐ Electrical☐ Transmit/re☐ Other (| | | required e manual revision it information |

The following parts were registered as service parts.

| Old part | New part | Description | Q'ty | Page | Index | Note |
|----------|----------|-----------------------|------|------|-------|------|
| number | number | | | | | |
| - | M1601920 | GUIDE:PCU:LEFT UPPER | 1 | 38 | 43 | |
| - | M1601921 | GUIDE:PCU:RIGHT UPPER | 1 | 38 | 44 | |



Technical Bulletin

| Date: 21-Jan-16 | No.: RD184064 |
|-----------------|---------------|
| | |

PAGE: 1/1

| Model: Cor-C1/Cor-C1_SOP/Gim-MF1d/ Gim-MF1dM/GR-C2/GR-C2_SOP/ Lef-C1/OR-C2/OR-C2_SOP | | | Jan-16 | No.: RD184064 | | |
|--|--|---|--------|--|--------------------------|--|
| Subject: Firmware Release Note: PCL Font | | | | | Prepared by: J. Kitagawa | |
| From: 1st Tech Service Sect., MFP/Printer Tech Service Dept. | | | | | | |
| Classification: | ☐ Troubleshooting ☐ Mechanical ☐ Paper path ☐ Product Safety | Part informat Electrical Transmit/rece Other (Firmw | eive | ☐ Action re☐ Service☐ Retrofit☐ Tier 2 | manual revision | |

This RTB has been issued to announce the firmware release information for the PCL Font.

| Version | Program No. | Effective Date | Availability of RFU |
|---------|-------------|---------------------|---------------------|
| 1.14 | M1095273 | 1st Mass production | Available |

Note: Definition of Availability of RFU via @Remote

[&]quot;Not available": The firmware can only be updated via SD card.

| Version | Modified Points or Symptom Corrected | |
|---------|--------------------------------------|--|
| 1.14 | 1st Mass production | |

[&]quot;Available": The firmware can be updated via RFU or SD card.

| | 31 | 14 | _ | | • | | П |
|---|-----|----|---|---|---|---|---|
| • | C I | ı | | L | , | _ | 1 |

| Model: Cor-C1/Cor-C1_SOP/Gim-MF1d/Gim-MF1dM/ R-C2/GR-C2_SOP/Lef-C1/MET-C1ab/MET -C1ab_SOP/ MET -C1k/ MET -C1yz/ MET -C1yz_SOP/OR-C2/OR-C2_SOP | | | Date: 29- | Jan-16 | No.: RD184065 |
|---|---------------------------|--------------------|-----------|-------------|-----------------|
| Subject: Firmware Release Note: Font EXP | | | | Prepared | by: J. Kitagawa |
| rom: 1st Tech Se | ervice Sect., MFP/Printer | Tech Service Dept. | | | |
| Classification: | Troubleshooting | Part information | วท | Action re | ' |
| | ☐ Mechanical | Electrical | | Service r | manual revision |
| | ☐ Paper path | ☐ Transmit/recei | ive | Retrofit in | nformation |

PAGE: 1/1

□ Tier 2

This RTB has been issued to announce the firmware release information for the Font EXP.

| Version | Program No. | Effective Date | Availability of RFU |
|---------|-------------|---------------------|---------------------|
| 1.00 | D1475581 | 1st Mass production | Available |

Note: Definition of Availability of RFU via @Remote

☐ Product Safety

[&]quot;Not available": The firmware can only be updated via SD card.

| Version | Modified Points or Symptom Corrected |
|---------|--------------------------------------|
| 1.00 | 1st Mass production |

[&]quot;Available": The firmware can be updated via RFU or SD card.

Technical Bulletin

PAGE: 1/3

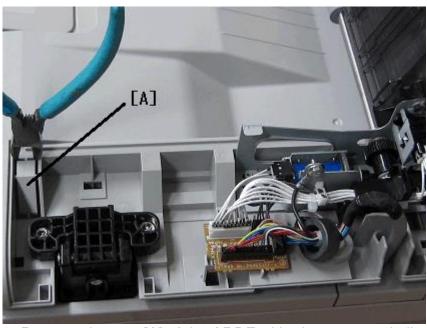
| Model: GIM-MF1d/dM | | | Date: 15-F | eb-16 | No.: RM160032 | |
|---|--|--|------------|--|-----------------------|--|
| Subject: Mamual revision - IC card Installation | | | | | Prepared by: Y. Gaman | |
| From: 1st Tech Se | rvice Sect., MFP/P Tech Se | rvice Dept. | | | | |
| Classification: | ☐ Troubleshooting ☐ Mechanical ☐ Paper path ☐ Product Safety | Part inform Electrical Transmit/re Other (| | ☐ Action re ☐ Service r ☐ Retrofit ir ☐ Tier 2 | nanual revision | |

Please add the following installation procedure in the field service manual in this section:

2. Installation > IC card reader

For users who wish to use the IC card reader, install the card reader using the following procedure.

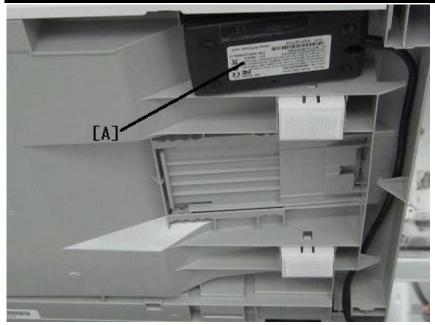
1. Remove the ARDF rear cover. (See page 191.)



2. Remove the part [A] of the ARDF with nippers or a similar tool.

PAGE: 2/3

Model: GIM-MF1d/dM Date: 15-Feb-16 No.: RM160032



3. Attach the IC card reader [A].



4. Route the cable [A] as shown above.



PAGE: 3/3

Model: GIM-MF1d/dM Date: 15-Feb-16 No.: RM160032



5. Reassemble the machine.

For details about connecting the IC card reader to the machine, refer to the installation instructions provided with the IC card reader.

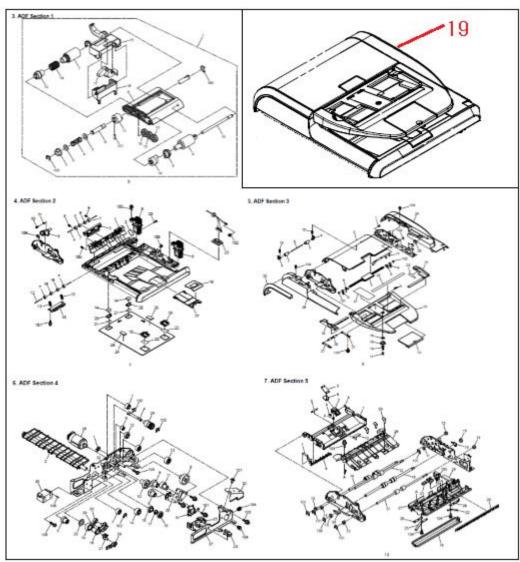
Technical **B**ulletin

PAGE: 1/1

| Model: GIM-MF1d/dM | | | Dat | ate: 15-Apr-16 | | No.: RM160033 |
|---|--|--|-----------------------|----------------|-----------|---|
| Subject: Catalog correction : ADF ASS'Y | | | Prepared by: Y. Gaman | | | |
| From: 2nd Tech S | Service Sect., MFP/P Tech Ser | vice Dept. | | | | |
| Classification: | ☐ Troubleshooting☐ Mechanical☐ Paper path☐ Product Safety | ☐ Part info ☐ Electrica ☐ Transmi ☐ Other (| al | | ☐ Service | required e manual revision it information |

| Old part number | New part number | Description | Q'ty | Int | Page | Index | Note |
|--------------------|--------------------|-------------|------|-----|------|-------|------|
| • | M1604803 | ADF:ASS'Y | 1 | 0/0 | 6 | 19 | |

Change/Reason: The ADF Ass'y was added as a service part.



Technical Bulletin

PAGE: 1/1

| Model: Gim-P1/M1 | | | Date: 9-May-16 | | No.: RM158035 |
|--|--|--|-----------------------|---|-----------------|
| Subject: Troubleshooting: Paper Multi Feed | | | Prepared by: K.Nakano | | |
| From: Group 2, 1st | t Field Quality Management | Dept. | | | |
| Classification: | ☑ Troubleshooting☐ Mechanical☑ Paper path☐ Product Safety | ☐ Part information☐ Electrical☐ Transmit/receive☐ Other () | | ☐ Action re☐ Service n☐ Retrofit ir☐ X Tier 2 | nanual revision |

SYMPTOM

Multi-feeds occur under the following conditions:

- Paper is loaded in the tray before the tray is empty, or
- The paper used has relatively high surface friction characteristics

CAUSE

- Oil from the hands of the operator is absorbed by the paper when loaded. This creates high friction between the bottom sheet of this stack and the top sheet of the stack already in the tray. As a result, these sheets tend to stick together when fed.
- Paper whose surface friction characteristics are relatively high will tend to stick together when fed.

SOLUTION

Install Spring #1 mentioned below. If this is not successful, install Spring #2.

Note:

- These springs work to increase the paper separation pressure.
- The pressure of the spring already installed is about 3.1N. When Spring #1 or #2 is installed, paper non-feeds may occur or the sound of the pick-up roller picking the paper may be audible.

Spring #1

| P/N | Description | Pressure | Color |
|----------|-----------------------------|----------|--------|
| M1589002 | SEPARATION SPRING 4N GIMLET | 4N | Silver |

Spring #2

| P/N | Description | Pressure | Color |
|----------|-----------------------------|----------|-------|
| M1589003 | SEPARATION SPRING 5N GIMLET | 5N | Black |

| D. | \frown | |
|----|----------|--|
| | U | |

PAGE: 1/1

| Model: Gim-MF1d/dM Da | | | Dat | ite: 20-Oct-16 | | No.: RM160034 |
|--|--|-------------------------------------|-----------------------|----------------|---------|---|
| Subject: Manual Correction - SP Mode | | | Prepared by: Y. Gaman | | | |
| From: 2nd Tech Service Sect., MFP/P Tech Service Dept. | | | | | | |
| Classification: | ☐ Troubleshooting☐ Mechanical☐ Paper path☐ Product Safety | Part info Electrica Transmi Other (| al | | Service | required e manual revision it information |

Service Manual Correction

Appendices > SP Mode Tables > Main SP Tables-5 > SP5-XXX (Mode)

The default value of SP 5-305-101 was corrected from '0' to '1'.

| 5305 | [Auto Off Set] DFU | | |
|-----------|---------------------------|----|-------------------|
| | Auto Off Limit Set | | |
| 5-305-101 | Auto Off Limit Set | C* | [0 to 1/1/1/step] |

^{*} DFU: Design or Factory Use

NOTE:

The default value appears as '0' in the SP mode, but the actual value is set to '1' as it is a factory default value.

DO NOT change this setting.

Technical Bulletin

PAGE: 1/2

| Model: Gim-MF1d (Taiwan) | | | Dat | ate: 30-Nov-16 | | No.: RM160035 |
|--|--|---|-----------------------|----------------|---------|---|
| Subject: Service document revision for Taiwan | | | Prepared by: Y. Gaman | | | |
| From: 2nd Tech Service Sect., MFP/P Tech Service Dept. | | | | | | |
| Classification: | ☐ Troubleshooting☐ Mechanical☐ Paper path☐ Product Safety | ☐ Part info ☐ Electric ☐ Transm ☐ Other (| al | | Service | required se manual revision fit information |

M160-19 was added to the Gim-MF1d, targeting only the Taiwan market (TWN).

Due to this addition, the Service Manual and Parts Catalog for M160 were revised.

Note that the following components are unique to M160-19:

- Toner cartridge
- PCDU
- Maintenance kit
- Operation panel
- Fusing Unit
- Electrical components

Revisions made to the Field Service Manual and Parts Catalog are as follows.

- Field Service Manual revision

P.20 Consumables (unique to M160-19)

| Item | Machine Code | Remarks | Yield |
|------------------------------|---------------|---------|---------------------|
| Print Cartridge SP 4500HS | M901-20 (TWN) | NEW | 12,000 pages (ISO) |
| Print Cartridge SP 4500S | M902-20 (TWN) | NEW | 6,000 pages (ISO) |
| Print Cartridge SP 4500LS | M903-20 (TWN) | NEW | 3,000 pages (ISO) |
| Photo Conductor Unit SP 4500 | M906-17 (TWN) | NEW | 20,000 pages (3P/J) |
| Maintenance Kit SP 4500 | M907-19 (TWN) | NEW | - |



Model: Gim-MF1d (Taiwan) Date: 30-Nov-16 No.: RM160035

PAGE: 2/2

- Parts Catalog revision (Service parts unique to M160-19)

| Section | P/N | Description | | Index |
|------------|----------|---------------------------------|----|-------|
| Operation | M1601423 | OPERATION PANEL:TWN:ASS'Y | 4 | 1 |
| Panel | | (SP4510SF:TWN) | | |
| Electrical | AZ230267 | POWER SUPPLY UNIT:DOM/NA:674.6W | 44 | 7 |
| Components | M1605195 | PCB:GWFCU3.8L:TWN:ASS'Y | | 4 |
| Fusing | M1604019 | FUSING UNIT:TWN | 32 | 1 |
| Section 1 | M1604219 | HEATER:820W:107V:TWN | 02 | 20 |

PAGE: 1/5

Reissued: 17-Mar-17

| Model: Gim-MF1d/dM | Date: 9-Dec-16 | No.: RM160036b |
|--------------------|----------------|----------------|
|--------------------|----------------|----------------|

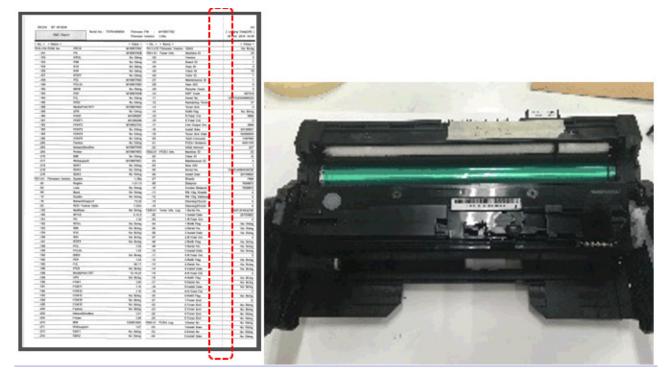
RTB Reissue

The items in **bold italics** were changed or added.

| | odification Announcem o abnormal substance | Prepared by: K. Nakano | |
|-------------------|--|--|--|
| From: 3rd Tech Se | ervice Sect., MFP/P Tech S | ervice Dept. | |
| Classification: | ☐ Troubleshooting ☐ Mechanical ☐ Paper path ☐ Product Safety | ☑ Part information☐ Electrical☐ Transmit/receive☐ Other () | ☐ Action required☐ Service manual revision☐ Retrofit information☐ Tier 2☐ Tier 0.5 |

SYMPTOM

Black line or white line appears on prints in the feeding direction along with unwanted toner on the charge cleaning roller at the line position.



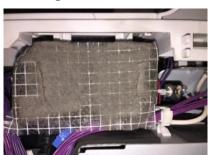
PAGE: 2/5

Reissued: 17-Mar-17

Model: Gim-MF1d/dM Date: 9-Dec-16 No.: RM160036b

CAUSE

1. A foreign substance enters the machine via the intake fan.



2. Paper dust accumulates inside the paper path.



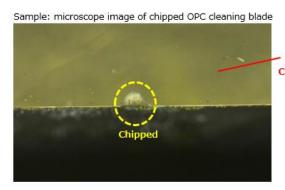


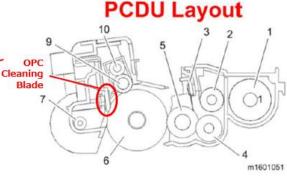


3. A foreign substance adheres to the paper loaded in the tray and on the bypass.



Paper dust or other foreign substance adheres to the drum, gets caught between the drum and cleaning blade, and/or chips the surface of the blade.





At such a location, the cleaning blade cannot clean toner out from the PCDU, causing a black line on prints. Gradually the unremoved toner transfers to the charge roller and charge cleaning roller. When it comes to a certain level, the charge roller cannot charge sufficiently, causing a white line on prints.

Technical Bulletin

PAGE: 3/5

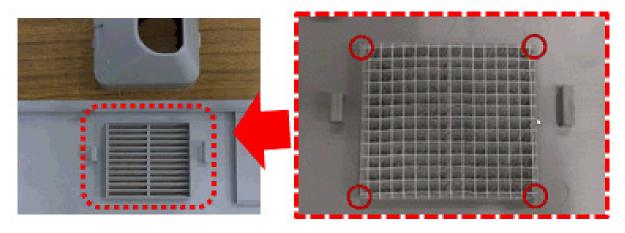
Reissued: 17-Mar-17

| Model: Gim-MF1d/dM | Date: 9-Dec-16 | No.: RM160036b |
|--------------------|----------------|----------------|
|--------------------|----------------|----------------|

SOLUTION

On the Production Line

A filter sheet is added to prevent the entry of abnormal substances coming from the intake fan.



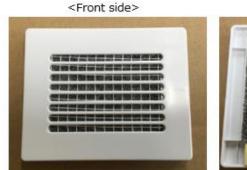
| Old P/N | New P/N | Description | Q'ty | I/C |
|---------|-------------------------|-------------|------|-----|
| - | M0A01250 (M1619900)* | FILTER: FAN | 1 | - |

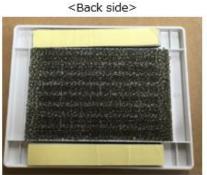
^{*} For field modification only

Cut-In Serial number

MF1d : M160-17/-19/-21/-27 : T596HA00001~ MF1dM : M161-17/-27/-29 : T606HA00001~

In the Field







| Old P/N | New P/N | P/N Description | | I/C |
|---------|----------|-----------------|---|-----|
| - | M1589900 | FILTER UNIT | 1 | 1 |

Remove any paper dust or other foreign substance from the paper path, paper loaded in the tray, and paper tray.



PAGE: 4/5

Reissued: 17-Mar-17

Model: Gim-MF1d/dM Date: 9-Dec-16 No.: RM160036b

INSTALLATION PROCEDURE

| Step | Detail | Reference |
|------|---|--|
| 1 | Take off the Velcro. | THE CHIEF SM Double to be seen to |
| 2 | Peel off the double-sided tape on the Velcro (A) taken off in Step 1. | SM Dail lock SM Dail lock DURDOR |
| 3 | Attach (A) on the right above the inlet in the right cover. | SP 4510DN SP 4520DN SP 4510SF MP 401SPF A |

PAGE: 5/5

Reissued: 17-Mar-17

| Model: | Gim-MF1d/dM | Date: 9-Dec-16 | No.: RM160036b |
|--------|--|----------------|----------------|
| 4 | Peel off the double-sided tape on the other Velcro. | | DUR007 |
| 5 | Set the top side of the Velcro. Attach the double-sided tape on the bottom side of the Velcro. | 2 | DUROO4 |
| 6 | Check that the filter fully covers the inlet. | | DURCOS |

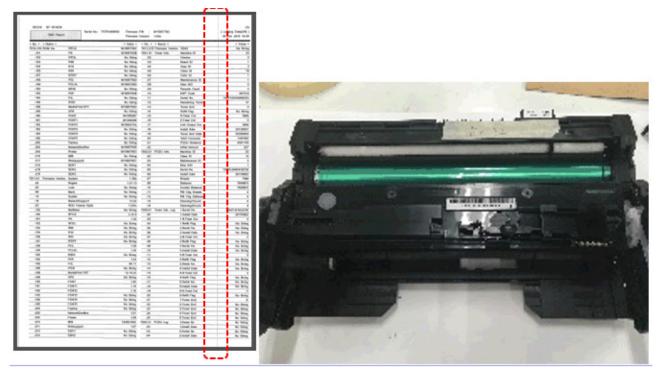
Technical Bulletin

PAGE: 1/4

| Model: Gim-MF1d/dM | | | Date: 9-De | ec-16 | No.: RM160037 |
|--------------------|--|---|---------------|---|-----------------|
| _ | shooting for PCDU Line nce from intake fan. | Prepared I | oy: K. Nakano | | |
| From: 3rd Tech Se | rvice Sect., MFP/P Tech Se | | | | |
| Classification: | ☐ Troubleshooting☐ Mechanical☐ Paper path☐ Product Safety | ☐ Part inform☐ Electrical☐ Transmit/re☐ Other (| | ☐ Action red ☐ Service n ☐ Retrofit in ☐ Tier 2 | nanual revision |

SYMPTOM

Black line or white line appears on prints in the feeding direction along with toner on the charge cleaning roller at the line position.



PAGE: 2/4

Model: Gim-MF1d/dM Date: 9-Dec-16 No.: RM160037

CAUSE

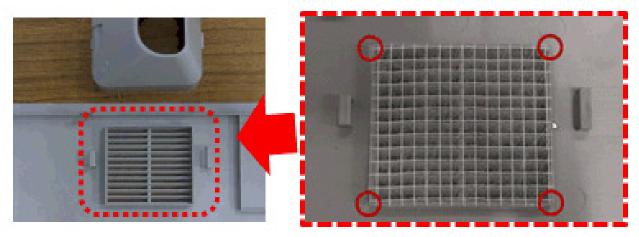
Abnormal substance comes inside from the intake fan, then it adheres on the drum. Then the abnormal substance which adheres to the drum is caught and/or chips the cleaning blade.



At such a location, the cleaning blade cannot clean toner out from the PCDU, causing black lines on prints. Gradually this toner transfers to the charge roller and charge cleaning roller. When it comes to a certain level, the charge roller cannot charge sufficiently, causing white lines on prints.

SOLUTION

A filter sheet is added to prevent the entry of abnormal substances coming from intake fan.



| Old P/N | New P/N | Description | Q'ty | I/C |
|---------|----------|-------------|------|-----|
| - | M0A01250 | FILTER: FAN | 1 | - |

Cut-in serial numbers

MF1d : M160-17/-19/-21/-27 : T596HA00001~ MF1dM : M161-17/-29 : T606HA00001~ Model: Gim-MF1d/dM

Technical Bulletin

Date: 9-Dec-16 No.: RM160037

PAGE: 3/4

INSTALLATION PROCEDURE

| Step | Detail | Reference |
|------|---|--|
| 1 | Pull the paper feed tray [A] out completely to detach it. | M1600081 |
| 2 | Open the front cover. | m1800206 |
| 3 | Open the rear cover | - |
| 4 | Remove the memory cover [A] | [A] m158m0092 |
| 5 | Remove the four screws circled in red in the pictures. | [A] (A) (B) (B) (B) (B) (B) (B) (B) (B) (B) (B |

Re-attach the duct, right

the paper tray.

cover, memory cover, and

10

Technical Bulletin

PAGE: 4/4 Model: Gim-MF1d/dM Date: 9-Dec-16 No.: RM160037 6 Release the hooks (refer to the picture for the location of the hooks) and remove the right cover m1600067 Remove the duct from the Duct right cover. 8 Attach the filter to the inner side of the louver and make sure that the filter is correctly inserted at all the corners highlighted with red circles. 9 Make sure that there is no peeling or incomplete attachment.

PAGE: 1/3

Reissued: 11-Jan-17

| Model: Gim-MF1d HC model TE (for NA) Date: 27-Dec-16 No.: RM160038a | |
|---|--|
|---|--|

RTB Reissue

The items in **bold italics** have been corrected or added.

| Subject: Service document revision for HC model TE | | | Prepared by: Y. Gaman |
|--|--|--|---|
| From: 2nd Tech | Service Sect., MFP/P Tech Se | | |
| Classification: | ☐ Troubleshooting ☐ Mechanical ☐ Paper path ☐ Product Safety | □ Part informate □ Electrical □ Transmit/rec □ Other (| $\stackrel{	ext{.}}{igsqrt{.}}$ Service manual revision |

Gim-MF1d HC model TE (M160-13) was added to the Gim-MF1d, targeting only the NA market.

Due to this addition, the Parts Catalog for M160 was revised.

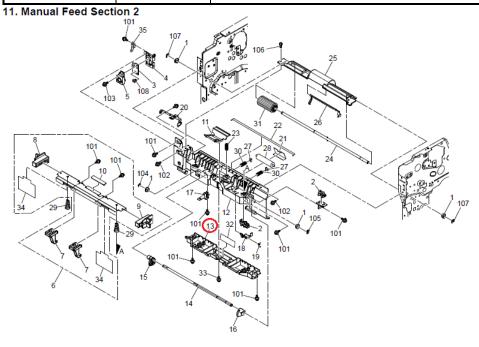
Note that the following components are unique to M160-13:

- Manual Feed Section
- Paper Feed

Revisions made to the Parts Catalog are as follows.

Parts Catalog revision (Service parts unique to M160-13)

| Section | P/N | Description | Page | Index |
|--------------------------|----------|---|------|-------|
| Manual Feed Section 2 | M1602759 | GUIDE:SUB:STAY:MANUAL FEED:KEY- LOCK | 22 | 13 |



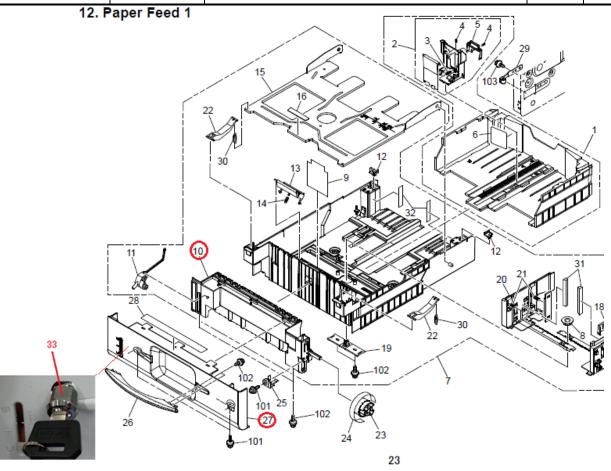


PAGE: 2/3

Reissued: 11-Jan-17

| Model: Gim-MF1d HC model TE (for NA) | Date: 27-Dec-16 | No.: RM160038a |
|--------------------------------------|-----------------|----------------|
|--------------------------------------|-----------------|----------------|

| Section | P/N | Description | Page | Index |
|--------------|----------|---|------|-------|
| Paper Feed 1 | M1602699 | COVER:PAPER TRAY:500 SHEET FEED UNIT:KEY-LOCK | 24 | 27 |
| | M1602659 | GUIDE:PAPER TRAY:500 SHEET FEED UNIT:KEY-LOCK | | 10 |
| | M3752570 | KEY:OPTION TRAY | | 33 |



Note: The key (p/n: M3752570) comes with two spare keys.



PAGE: 3/3

Reissued: 11-Jan-17

| Model: Gim-MF1d HC model TE (for NA) | Date: 27-Dec-16 | No.: RM160038a |
|--------------------------------------|-----------------|----------------|
|--------------------------------------|-----------------|----------------|

- Remarks

The following firmware for Gim-MF1d HC model TE (M160-13) is customized, to enable the "Security Tray Mode" feature.

| Firmware | P/N | Version |
|----------|-------------------|----------|
| System | M1605770J_CS13716 | 1.10 |
| FAX | M1605776E_CS13716 | 06.00.00 |
| Printer | M1605756F_CS13716 | 1.07P1 |
| WebUapli | M1605751E_CS13716 | 1.06H1 |
| Websys | M1605750F_CS13716 | 1.09H1 |

Note:

SP5-967-001 on the Gim-MF1d HC model TE is also customized and set to "1" to disable the Document Server function. If the user wants to enable the function, this SP need to be changed to "0." However, note that enabling this function will allow printing also from the secure tray.

Technical Bulletin

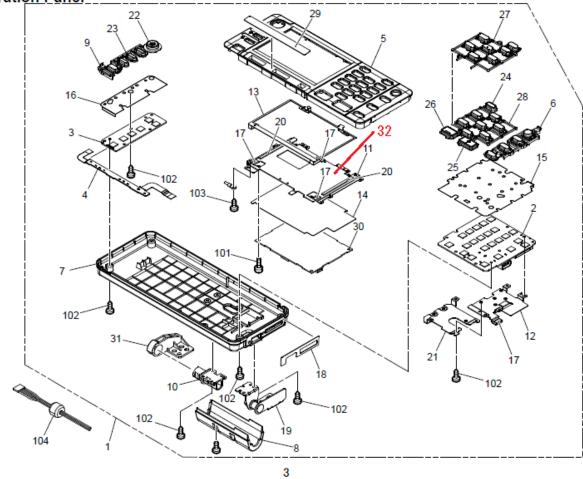
|--|

| Model: GIM-MF1d/dM | | | Dat | Date: 6-Jan-17 | | No.: RM160039 |
|--|--|---|-----|-----------------------|---------|---|
| Subject: Catalog correction : Operation Panel | | | | Prepared by: Y. Gaman | | |
| From: 2nd Tech Service Sect., MFP/P Tech Service Dept. | | | | | | |
| Classification: | ☐ Troubleshooting☐ Mechanical☐ Paper path☐ Product Safety | ☐ Part info ☐ Electric ☐ Transm ☐ Other (| al | | Service | n required ce manual revision fit information |

| Old part number | New part number | Description | Q'ty | Int | Page | Index | Note |
|--------------------|--------------------|--------------|------|-----|------|-------|------|
| - | D1271473 | LCD:UWVGA:SH | 1 | - | 4 | 32 | |

Change/Reason: The LCD was added as a service part.





Technical Bulletin

PAGE: 1/2

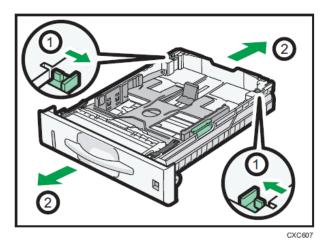
| Model: Gim-MF1d/dM | | | Date: 7-Feb-17 | | No.: RM160040 | |
|--|--|--|----------------|---|-----------------|--|
| Subject: Troubleshooting for Paper No Feed | | | | Prepared by: K.Nakano | | |
| From: Printer Sec., MFP/P FQM Dept. | | | | | | |
| Classification: | ☑ Troubleshooting☐ Mechanical☑ Paper path☐ Product Safety | Part inform Electrical Transmit/ru Other (| | ☐ Action re☐ Service n☐ Retrofit ir☐ ☐ Tier 2 | nanual revision | |

SYMPTOM

"Paper No Feed" jam occurs (Jam Code: 3, 4, 5).

CAUSE

- A) The end fence may be kicked a few notches back by the loaded paper if the fence is adjusted after the paper is loaded.
- B) The end fence may be pushed back when the paper is loaded if the catches (1) do not lock the tray extension.



PAGE: 2/2

Model: Gim-MF1d/dM Date: 7-Feb-17 No.: RM160040

SOLUTION

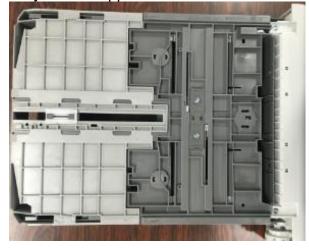
For cause (A):

Advise the user to fix the position of the end fence **before** loading the paper (as mentioned in the Operator's Instructions). If the user uses only A4SEF, Letter SEF, or A5 SEF, then the end fence can be fixed in place using the following screw:

| P/N | Description | Necessary Q'ty |
|-----------|---------------------------------|----------------|
| 04583010N | HEXAGON HEAD TAPPING SCREW:3X10 | 1 |

Tray shown flipped back:

Options for fixing the end fence in place:

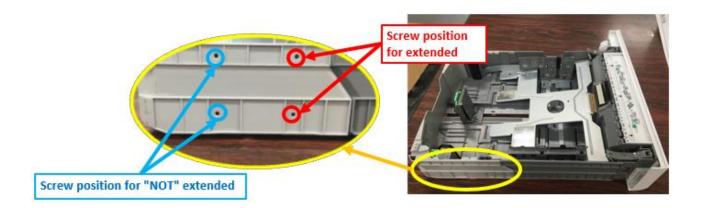




For cause (B)

Advise the user to lock the catches and **NOT** to extend the tray when loading A4-SEF or smaller paper sizes (as mentioned in the Operator's Instructions). If the user uses only A4SEF or smaller paper sizes, then the catches can be fixed in place (both sides) using the following screws:

| P/N | Description | Necessary Q'ty |
|-----------|---------------------------------|----------------|
| 04583010N | HEXAGON HEAD TAPPING SCREW:3X10 | 4 |



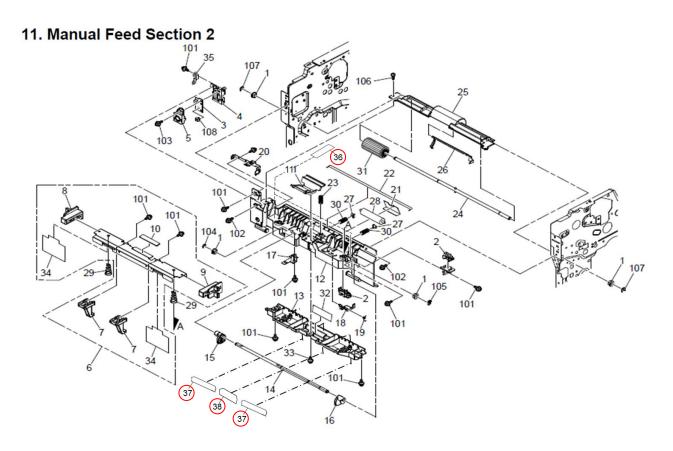
Technical Bulletin

| Model: Gim-MF1 d/dM Date | | | | ite: 31-Jul-17 | | No.: RM160041 |
|--|---|-----------------|------|----------------|------------|-------------------|
| Subject: Parts Catalog Correction | | | | | d by: Taig | ga Itoh |
| From: 1st Tech. Support Sec. Service Support Dept. | | | | | | |
| Classification: | ssification: Troubleshooting 🖂 Part informa | | tion | ☐ Action | required | |
| | ☐ Mechanical | ☐ Electrical | | | ☐ Service | e manual revision |
| | ☐ Paper path | ☐ Transmit/rece | | eive | ☐ Retrof | it information |
| | ☐ Product Safety | Other (| |) | ☐ Tier 2 | |

Change: The following parts were registered as service parts.

Reason: To meet requests received from the field.

| Old part | New part | Description | | Page | Index | Note |
|----------|----------|------------------------------|---|------|-------|------|
| number | number | | | | | |
| - | M1602749 | SHEET:GUIDE:MPT:LOWER | 2 | 13 | 37 | |
| - | M1602751 | SHEET:ENTRANCE:MIDDLE:ROLLER | 1 | 13 | 38 | |
| _ | M1602756 | INSULATING SHEET:ENTRANCE:MF | 2 | 13 | 36 | |



Technical Bulletin

PAGE: 1/1

| Model: Gim-MF1 d/dM Da | | | | Date: 5-Sep-17 | | No.: RM160042 | |
|--|--|-----------|----|----------------|-------------------------|---|--|
| Subject: Part Catalog Corrction :Drive section 1 | | | | | Prepared by: Taiga Itoh | | |
| From: 1st Tech. S | Support Sec. Service Support D | Dept. | | | | | |
| Classification: | ☐ Troubleshooting☐ Mechanical☐ Paper path☐ Product Safety | Part info | al | | Servic | required e manual revision it information | |

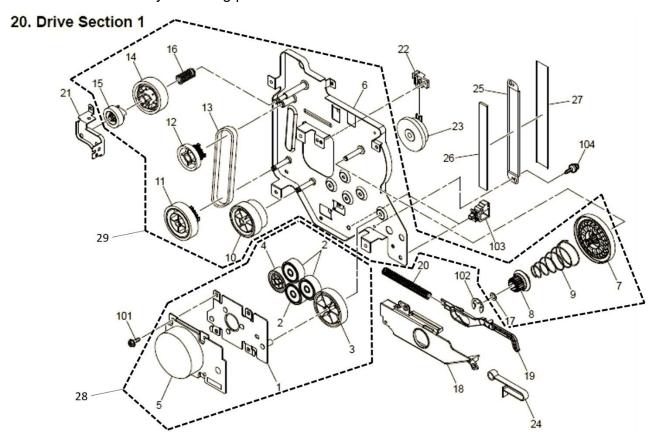
Change: The following parts were registered as service parts.

Reason: To meet requests received from the field.

| Old part | New part | Description | Q'ty | Page | Index | Note |
|----------|----------|--------------------------------|------|------|-------|------|
| number | number | | | | | |
| - | M0A00035 | DC BRUSHLESS MOTOR:MF1.5:ASS'Y | 1 | 39 | 28 | |
| - | M1600036 | DRIVE UNIT:MAIN:ASS'Y | 1 | 39 | 29 | |

P/N M0A00035 is assy including parts from index 1 to 5.

P/N M1600036 is assy including parts from index 6 to 17.



Technical Bulletin

PAGE: 1/1

| Model: Gim-MF1 d/dM Da | | | Date: 26-Sep-17 | | -17 | No.: RM160043 |
|--|--|-----------|-----------------|-------------------------|---------|---|
| Subject: Sevice Manual revision | | | | Prepared by: Taiga Itoh | | |
| From: 1st Tech. Support Sec. Service Support Dept. | | | | | | |
| Classification: | ☐ Troubleshooting☐ Mechanical☐ Paper path☐ Product Safety | Part info | al | | Service | required e manual revision it information |

Change/Reason: Service Manual revision

Revised "toner cartridge" to "PCDU" on 175 page of the service manual.

Before revision

| 7936 | [PCDU Log] Displays the ID chip log data in the toner cartridge. |
|------|--|
| 7936 | Displays the ID chip log data in the toner cartridge. |



After revision

| 7936 | [PCDU Log] Displays the ID chip log data in the PCDU. |
|------|---|
| | - sprays me is simplified and in me |

Technical Bulletin

PAGE: 1/1

| Model: Gim-MF1 d/dM | | | Da | Date: 26-Jan-18 | | No.: RM160044 | | |
|--|--|-----------------------------|----|-------------------------|--------|---|--|--|
| Subject: Service Manual Correction:SP3-098-001 | | | | Prepared by: Taiga Itoh | | | | |
| From: 1st Tech. Support Sec. Service Support Dept. | | | | | | | | |
| Classification: | ☐ Troubleshooting☐ Mechanical☐ Paper path☐ Product Safety | Part info Electrica Transmi | al | | Servic | required e manual revision it information | | |

Change/Reason: Providing an additional explanation to service manual

Main SP Tables-3

[&]quot;earlier" means that you are prompted 7 days (959 pages) before toner end.

[&]quot;normal" means that you are prompted 5 days (685 pages) before toner end.

[&]quot;later" means that you are prompted 3 days (411 pages) before toner end.

Technical Bulletin

PAGE: 1/1

| Model: Gim-MF1 | d/dM | | Dat | e: 11-Sep- | -18 | No.: RM160045 |
|-------------------|--------------------------------|-------------------|--------|------------|------------|-------------------|
| Subject: Manual | Correction:SC277-10 | | | Prepared | d by: Taig | ga Itoh |
| From: 1st Tech. S | Support Sec. Service Support I | Dept. | | | | |
| Classification: | Troubleshooting | ☐ Part info | orma | tion | Action | required |
| | ☐ Mechanical | ☐ Electric | al | | ⊠ Servic | e manual revision |
| | ☐ Paper path | ☐ Transm | it/rec | eive | ☐ Retrof | it information |
| | ☐ Product Safety | \square Other (| |) | ☐ Tier 2 | |

Change/Reason: Adding explanations to service manual

| SC No. | Level | Error Name/Error Condition/Major Cause/Solution |
|----------------------|-------|--|
| | | LEDA communication error |
| | | The head type data was read three times in succession |
| SC277-00 SC277-10 | D | (277-00) • Defective ASIC • Defective LEDA (277-10) • LEDA power source error |
| | | Turn the main power OFF and then ON. Replace the LED head |

Add the following

- · Check and connect the FFC.
- Replace the FFC between the BiCU and LED head.
- · Replace the BiCU

PAGE: 1/2

| Model: Gim-MF1d/dM | | | Date: 25-Sep-18 | | -18 | No.: RM160046 |
|---|--------------------------------|--------------------------|-----------------|-------------|------------|-------------------|
| Subject: Manual Correction: SPs to switch the near end timing | | | | | d by: E. N | lakamura |
| From: 1st Tech. S | Support Sec. Service Support D | Dept. | | | | |
| Classification: | ☐ Troubleshooting | ☐ Part info | orma | tion | Action | required |
| | ☐ Mechanical | ☐ Electric | al | ⊠ Servi | | e manual revision |
| | ☐ Paper path | ☐ Transmit/red | | nit/receive | | fit information |
| | ☐ Product Safety | $\hfill \square$ Other (| |) | ☐ Tier 2 | |

Service Manual Revision

- Added information on the relation between the UP and SP settings for switching the near end timing.
- Added detailed information for each setting.

| 3098 | [Days Before End] Switches the near end timing: days before end toner | | | | | | |
|-----------|---|----|--|----------------------------------|--|--|--|
| 3-098-001 | Toner | E* | [0 to 2 / 1 / 0: earlier 1: normal 2: later | 1/step] RTB 49 Information added | | | |

| 7952 | [Days Before End] Switch the timing of the near end: Days until the end. | | | | |
|-----------|--|----|---|--|--|
| 7-952-001 | Maintenance Kit | E* | [0 to 2 / 1 / 1/step] 0: Earlier 1: Normal 2: Later | | |
| 7-952-002 | PCDU | E* | [0 to 2 / 1 / 1/step] 0: Earlier 1: Normal 2: Later | | |

Model: Gim-MF1d/dM Date: 25-Sep-18 No.: RM160046

| 3800 | [Days Before End] Switches the near end timing: days before end toner | | |
|-----------|---|----|---|
| 3-800-001 | Waste Toner | E* | [0 to 2 / 1 / 1/step] 0: earlier 1: normal 2: later |

The relation between the UP and SP settings for switching the near-end timing is shown below:

| | Toner | Maintenance Kit | PCDU | Waste Toner |
|------------|---------------|--------------------|---------------|---------------|
| UP setting | Available (*) | Available (*) | Available (*) | Not Available |
| SP setting | 3-098-001 | 7-952-001 | 7-952-002 | 3-800-001 |

^{*}Note: Menu > Maintenance > General Settings > Replacement Alert

A description of the setting values is shown below:

| UP setting value | SP setting value | FSM | Notify timing | Printable pages |
|------------------|------------------|---------|-----------------------|-----------------|
| Notify Sooner | 0 | earlier | 7 days before end (*) | 959 (*) |
| Normal | 1 | normal | 5 days before end (*) | 685 (*) |
| Notify Later | 2 | later | 3 days before end (*) | 411 (*) |

*Important Notice:

- The figures above are intended only as an example and are calculated based on the following conditions:
 - A4 (LT)
 - 6% image coverage ratio
 - 3P/J
 - APV: 3.0k prints/month
- The printing habits of the customer (document type, job size, image density, etc.) will have a substantial impact on the toner cartridge's actual page yield. Accordingly, the actual number of days and/or pages that the machine can print with the remaining toner may vary considerably.

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