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Reissued: 16-Nov-16

Model: Gim-MF1.5dM	Date: 27-Jul-16	No.: RM0A0003a

RTB Reissue

The items in **bold italics** have been corrected or added.

Subject: Firmware Release Note: Web Uapl			Prepared by: Y. Gaman
From: 2nd Tech	Service Sect., MFP/Printer Tec	ch Service Dept.	
Classification:	☐ Troubleshooting☐ Mechanical☐ Paper path☐ Product Safety	☐ Part information☐ Electrical☐ Transmit/receive☒ Other (Firmware)	☐ Action required☐ Service manual revision☐ Retrofit information☒ Tier 2

This RTB has been issued to announce the firmware release information for the Web Uapl.

Version	Program No.	Effective Date	Availability of RFU
1.01	M0A05751B	November 2016 production	Available
1.00	M0A05751A	1st Mass production	Available

[&]quot;Not available": The firmware can only be updated via SD card.

Version	Modified Points or Symptom Corrected
1.01	Symptom corrected:
	 Web Image Monitor might encounter a "404 Not Found" error when attempting to display a list of stored files from a link sent via email. Web Image Monitor might time out if the device is turned on and goes in and out of Energy Saver Mode 100 times before it is turned off.
1.00	1st Mass production

[&]quot;Available": The firmware can be updated via RFU or SD card.

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Model: Gim-MF1.5dM Date: 27-Jul-16 No.: RM0A0007

Subject: Firmware Release Note: PS3			Prepared by: Y. Gaman
From: 2nd Tech	Service Sect., MFP/Printer Tec	ch Service Dept.	
Classification:	☐ Troubleshooting☐ Mechanical☐ Paper path☐ Product Safety	☐ Part information☐ Electrical☐ Transmit/receive☒ Other (Firmware)	☐ Action required☐ Service manual revision☐ Retrofit information☑ Tier 2

This RTB has been issued to announce the firmware release information for the PS3.

Version	Program No.	Effective Date	Availability of RFU
1.00	M0A05757A	1st Mass production	Available

[&]quot;Not available": The firmware can only be updated via SD card.

Version	Modified Points or Symptom Corrected
1.00	1st Mass production

[&]quot;Available": The firmware can be updated via RFU or SD card.

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Reissued: 12-Jan-17

Model. Gilli-MF1.3dM Date. 27-3di-10 No.: NividA00000	Model: Gim-MF1.5dM	Date: 27-Jul-16	No.: RM0A0008b
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RTB Reissue

The items in **bold italics** have been corrected or added.

Subject: Firmware Release Note: PCL			Prepared by: Y. Gaman
From: 2nd Tech Service Sect., MFP/Printer Tech Service Dept.			
Classification:	☐ Troubleshooting☐ Mechanical☐ Paper path☐ Product Safety	☐ Part information☐ Electrical☐ Transmit/receive☒ Other (Firmware)	☐ Action required☐ Service manual revision☐ Retrofit information☑ Tier 2

This RTB has been issued to announce the firmware release information for the PCL.

Version	Program No.	Effective Date	Availability of RFU
1.03	M0A05759C	December 2016 production	Available
1.02	M0A05759B	July 2016 production	Available
1.01	M0A05759A	1st Mass production	Available

[&]quot;Not available": The firmware can only be updated via SD card.

Version	Modified Points or Symptom Corrected
1.03	Symptom corrected: - PCL macros that were uploaded to the HDD cannot be printed. (GFPR#RE16080014)
1.02	Symptom corrected: Some lines of text and/or dotted lines might be missing when using the PCL overlay macro. (GFPR#RC16040013)
1.01	1st Mass production

[&]quot;Available": The firmware can be updated via RFU or SD card.

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Model: Gim-MF1.5dM Date: 27-Jul-16 No.: RM0A0009

Subject: Firmwa	re Release Note: PDF	Prepared by: Y. Gaman	
From: 2nd Tech	Service Sect., MFP/Printer Tec	ch Service Dept.	
Classification:	☐ Troubleshooting☐ Mechanical☐ Paper path☐ Product Safety	☐ Part information☐ Electrical☐ Transmit/receive☒ Other (Firmware)	☐ Action required☐ Service manual revision☐ Retrofit information☑ Tier 2

This RTB has been issued to announce the firmware release information for the PDF.

Version	Program No.	Effective Date	Availability of RFU
1.00	M0A05762A	1st Mass production	Available

[&]quot;Not available": The firmware can only be updated via SD card.

Version	Modified Points or Symptom Corrected
1.00	1st Mass production

[&]quot;Available": The firmware can be updated via RFU or SD card.

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Model: Gim-MF1.5dM Date: 27-Jul-16 No.: RM0A0016

Subject: Firmware Release Note: XPS			Prepared by: Y. Gaman
From: 2nd Tech	Service Sect., MFP/Printer Tec	ch Service Dept.	
Classification:	☐ Troubleshooting☐ Mechanical☐ Paper path☐ Product Safety	☐ Part information☐ Electrical☐ Transmit/receive☒ Other (Firmware)	☐ Action required☐ Service manual revision☐ Retrofit information☑ Tier 2

This RTB has been issued to announce the firmware release information for the XPS.

Version	Program No.	Effective Date	Availability of RFU
1.02	M5025738	1st Mass production	Available

[&]quot;Not available": The firmware can only be updated via SD card.

Version	Modified Points or Symptom Corrected
1.02	1st Mass production

[&]quot;Available": The firmware can be updated via RFU or SD card.

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M0A0017	Date: 27-Jul-16	Model: Gim-MF1.5dM
M0A0017	Date: 27-Jul-16	Model: Gim-MF1.5dM

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Subject: Firmware Release Note: aics			Prepared by: Y. Gaman
From: 2nd Tech	Service Sect., MFP/Printer Tec	ch Service Dept.	
Classification:	☐ Troubleshooting☐ Mechanical☐ Paper path☐ Product Safety	☐ Part information☐ Electrical☐ Transmit/receive☒ Other (Firmware)	☐ Action required☐ Service manual revision☐ Retrofit information☑ Tier 2

This RTB has been issued to announce the firmware release information for the aics.

Version	Program No.	Effective Date	Availability of RFU
01.00.00	M5025759	1st Mass production	Available

[&]quot;Not available": The firmware can only be updated via SD card.

Version	Modified Points or Symptom Corrected
01.00.00	1st Mass production

[&]quot;Available": The firmware can be updated via RFU or SD card.

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Reissued: 25-May-16

Model: MET-C2ab/MET-C2cde/MET-C2yz/	Date: 13-May-16	No.: RD239016a
Brz-MF1/MT-C6/Gim-MF1.5dM		

RTB Reissue

The items in **bold italics** have been corrected or added.

Subject: Firmware Release Note: PCL Font		Prepared by: M. Kumagai	
From: 1st Tech S	Service Sect., MFP/Printer To	ech Service Dept.	
Classification:	☐ Troubleshooting	☐ Part information	☐ Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Product Safety	Other (Firmware)) Xier 2

This RTB has been issued to announce the firmware release information for the PCL Font.

Version	Program No.	Effective Date	Availability of RFU
1.09	D2415586	1st Mass production	Available

[&]quot;Not available": The firmware can only be updated via SD card.

Version	Modified Points or Symptom Corrected
1.09	1st Mass production

[&]quot;Available": The firmware can be updated via RFU or SD card.



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Reissued: 13-Dec-16

Model: Lef-C1, GR-C2_SOP, MET-C2ab, MET-C2cde, MET-C2yz,	Date: 29-Jan-16	No.: RD259013e
MT-C6, Gim-MF1.5dM, Brz-MF1,CH-C2,Cor-C1.5,MET-P2,GR-C3		

RTB Reissue

The items in bold italics have been corrected or added.

Subject: Firmware Release Note: BluetoothService for eDC			Prepared by: T. Tachibana
From: 2nd Tech Service Sect., MFP/Printer Tech Service Dept.			
Classification:	☐ Troubleshooting☐ Mechanical☐ Paper path☐ Product Safety	☐ Part information☐ Electrical☐ Transmit/receive☒ Other (Firmware)	☐ Action required☐ Service manual revision☐ Retrofit information☑ Tier 2

This RTB has been issued to announce the firmware release information for the **BluetoothService** for eDC.

Version	Program No.	Effective Date	Availability of RFU
1.01	D2411465B_forEDC	April 2016 production	Not Available
1.0	D2411465A_forEDC	1st Mass production	Not Available

[&]quot;Not available": The firmware can only be updated via SD card.

Version	Modified Points or Symptom Corrected
1.01	Other changes: - New Model Supported.
	Symptom corrected: Preinstalled applications can be accidentally uninstalled from Web Image Monitor.
	Other changes: - Support for the MP 6503SP/MP 7503SP/MP 9003SP Support for the MP 402SPF.
1.0	1st Mass production

[&]quot;Available": The firmware can be updated via RFU or SD card.

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Reissued: 14-Nov-16

Model:	Date: 29-Jan-16	No.: RD259023d
Lef-C1/MET-C2ab/MET-C2cde/MET-C2yz/MT-C6/Brz-MF1/		
GR-C2/Gim-MF1.5dM/ <i>CH-C2/MET-P2/GR-C3</i>		

RTB Reissue

The items in **bold italics** have been corrected or added.

Subject: Firmware Release Note: StopKeyWidget for eDC		Prepared by: T. Tachibana	
From: 2nd Tech Service Sect., MFP/Printer Tech Service Dept.			
Classification:	☐ Troubleshooting☐ Mechanical☐ Paper path☐ Product Safety	☐ Part information☐ Electrical☐ Transmit/receive☐ Other (Firmware)	☐ Action required☐ Service manual revision☐ Retrofit information☐ Tier 2

This RTB has been issued to announce the firmware release information for the **StopKeyWidget** for eDC.

Version	Program No.	Effective Date	Availability of RFU
1.01	D2411436B_forEDC	June 2016 production	Not Available
1.00	D2411436A_forEDC	1st Mass production	Not Available

[&]quot;Not available": The firmware can only be updated via SD card.

Version	Modified Points or Symptom Corrected
1.01	Symptom corrected:
	Applications can be uninstalled from Web Image Monitor.
	
	New Model Supported
1.00	1st Mass production

[&]quot;Available": The firmware can be updated via RFU or SD card.

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Reissued: 03-Oct-16

Model:	Date: 29-Jan-16	No.: RD259025e
Lef-C1/MET-C2ab/MET-C2cde/MET-C2yz/MT-C6/Brz-MF1/ GR-C2/Gim-MF1.5dM		

RTB Reissue

The items in **bold italics** have been corrected or added.

Subject: Firmware Release Note: EcoInfoWidget for eDC			Prepared by: T. Tachibana
From: 2nd Tech Service Sect., MFP/Printer Tech Service Dept.			
Classification:	☐ Troubleshooting☐ Mechanical☐ Paper path☐ Product Safety	☐ Part information☐ Electrical☐ Transmit/receive☒ Other (Firmware)	☐ Action required☐ Service manual revision☐ Retrofit information☑ Tier 2

This RTB has been issued to announce the firmware release information for the **EcoInfoWidget for eDC.**

Version	Program No.	Effective Date	Availability of RFU
1.06	D2411437F_forEDC	October 2016 production	Not Available
1.05	D2411437E_forEDC	August 2016 production	Not Available
1.04	D2411437D_forEDC	June 2016 production	Not Available
1.03	D2411437C_forEDC	May 2016 production	Not Available
1.02	D2411437B_forEDC	April 2016 production	Not Available
1.01	D2411437A_forEDC	1st Mass production	Not Available

[&]quot;Available": The firmware can be updated via RFU or SD card. "Not available": The firmware can only be updated via SD card.

Version	Modified Points or Symptom Corrected
1.06	Minor change.
1.05	Minor change.
1.04	Support for the MP 402SPF and MP C306ZSP/C406ZSPF
1.03	Symptom corrected: - Minor bug correction
1.02	Symptom corrected: Preinstalled applications can be accidentally uninstalled from Web Image Monitor.
1.01	1st Mass production

Technical Bulletin

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Reissued: 03-Oct-16

Model:	Date: 29-Jan-16	No.: RD259026f
Lef-C1/MET-C2ab/MET-C2cde/MET-C2yz/MT-C6/Brz-MF1/ GR-C2/Gim-MF1.5dM		

RTB Reissue

The items in **bold italics** have been corrected or added.

Subject: Firmware Release Note: TonnerWidget for eDC		Prepared by: T. Tachibana	
From: 2nd Tech Service Sect., MFP/Printer Tech Service Dept.			
Classification:	☐ Troubleshooting ☐ Mechanical ☐ Paper path ☐ Product Safety	☐ Part information ☐ Electrical ☐ Transmit/receive ☑ Other (Firmware)	☐ Action required☐ Service manual revision☐ Retrofit information☑ Tier 2

This RTB has been issued to announce the firmware release information for the **TonnerWidget for eDC.**

Version	Program No.	Effective Date	Availability of RFU
1.05	D2411434G_forEDC	October 2016 production	Not Available
1.04	D2411434F_forEDC	June 2016 production	Not Available
1.03	D2411434E_forEDC	April 2016 production	Not Available
1.02	D2411434D_forEDC	April 2016 production	Not Available
1.01	D2411434C_forEDC	March 2016 production	Not Available
1.00	D2411434B_forEDC	1st Mass production	Not Available

[&]quot;Available": The firmware can be updated via RFU or SD card. "Not available": The firmware can only be updated via SD card.

Version	Modified Points or Symptom Corrected
1.05	Symptom corrected:
	Remaining amount of toner displayed on the widget is incorrect.
1.04	Symptom corrected:
	- Minor bug correction
	Other changes:
	Support for the MP C306ZSP/C406ZSPF.
	Support for the MP 402SPF.
1.03	Symptom corrected:
	- Preinstalled applications can be accidentally uninstalled from Web Image Monitor.
1.02	Other changes:
	Minor changes made to improve reliability.
1.01	Symptom Corrected:
	Several application names were incorrect.
1.00	1st Mass production

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Reissued: 14-Nov-16

Model:	Date: 29-Jan-16	No.: RD259029e
Lef-C1/MET-C2ab/MET-C2cde/MET-C2yz/MT-C6/Brz-MF1/		
GR-C2/Gim-MF1.5dM/ <i>CH-C2/MET-P2/GR-C3</i>		

RTB Reissue

The items in **bold italics** have been corrected or added.

Subject: Firmware Release Note: ProgramInfoService for eDC			Prepared by: T. Tachibana	
From: 2nd Tech Service Sect., MFP/Printer Tech Service Dept.				
Classification:	☐ Troubleshooting ☐ Mechanical ☐ Paper path ☐ Product Safety	☐ Part information ☐ Electrical ☐ Transmit/receive ☑ Other (Firmware)	☐ Action required☐ Service manual revision☐ Retrofit information☑ Tier 2	

This RTB has been issued to announce the firmware release information for the ProgramInfoService for eDC.

Version	Program No.	Effective Date	Availability of RFU
1.18	D2411438D_forEDC	June 2016 production	Not Available
1.17	D2411438C_forEDC	April 2016 production	Not Available
1.16	D2411438B_forEDC	1st Mass production	Not Available

[&]quot;Not available": The firmware can only be updated via SD card.

Version	Modified Points or Symptom Corrected		
1.18	Symptom corrected: - Minor bug correction		
	New Model Supported		
1.17	Other changes: Minor changes made to improve reliability.		
1.16	1st Mass production		

Note: Definition of Availability of RFU via @Remote "Available": The firmware can be updated via RFU or SD card.

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Reissued: 16-Dec-16

Model:	Date: 29-Jan-16	No.: RD259032i
Lef-C1/ Brz-MF1/CH-C2/Cor-C1.5/		
Gim-MF1.5dM/ GR-C2/GR-C3/MT-C6/		
MET-C2ab/MET-C2cde/MET-C2yz/MET-P2/Mo-C2		

RTB Reissue

The items in **bold italics** have been corrected or added.

Subject: Firmware Release Note: QRCodeforSDC for eDC			Prepared by: T. Tachibana
From: 2nd Tech Service Sect., MFP/Printer Tech Service Dept.			
Classification:	☐ Troubleshooting☐ Mechanical☐ Paper path☐ Product Safety	☐ Part information ☐ Electrical ☐ Transmit/receive ☐ Other (Firmware)	☐ Action required☐ Service manual revision☐ Retrofit information☐ Tier 2

This RTB has been issued to announce the firmware release information for the **QRCodeforSDC** for eDC.

Version	Program No.	Effective Date	Availability of RFU
2.1.2	D2411453F_forEDC	January 2017 production	Not Available
2.1.1	D2411453E_forEDC	July 2016 production	Not Available
2.1.0	D2411453D_forEDC	May 2016 production	Not Available
2.0.1	D2411453C_forEDC	February 2016 production	Not Available
2.0.0	D2411453B_forEDC	1st Mass production	Not Available

[&]quot;Not available": The firmware can only be updated via SD card.

Version	Modified Points or Symptom Corrected
2.1.2	Other changes: - New Model Supported.
	Symptom corrected: - The QR code application quits when opening the settings in Taiwanese models.
	On the Griffin-C2_ch, before installing an application or updating to a new version, the CheetahSystem firmware needs to be updated to v1.09 D2411420K) or later.
2.1.1	Symptom corrected: When Smart Device Connector is installed, it takes a shorter amount of time for the device to start up.
2.1.0	Symptom corrected: Applications can be uninstalled from Web Image Monitor.
	Other changes: - If Smart Device Connector has not been installed on the device, when the smart device reads the QR code on the Smart Operation Panel, the screen will navigate to the Smart Device Connector website. - Support for the MP 6503SP/MP 7503SP/MP 9003SP, MP 402SPF and MP
	C306ZSP/C406ZSPF. - Before installing or updating an application, the CheetahSystem firmware needs to be updated to v1.09 (D2411420K) or later.

[&]quot;Available": The firmware can be updated via RFU or SD card.



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Reissued: 16-Dec-16

Model:	Date: 29-Jan-16	No.: RD259032i
Lef-C1/ Brz-MF1/CH-C2/Cor-C1.5/		
Gim-MF1.5dM/ GR-C2/GR-C3/MT-C6/		
MET-C2ab/MET-C2cde/MET-C2yz/MET-P2/Mo-C2		

Version	Modified Points or Symptom Corrected
2.0.1	Other changes:
	Minor changes made to improve reliability.
	1st mass production for Mo-C2
	Symptom Corrected:
	Some of the wording in English was incorrect.
	Other changes:
	Support for Bluetooth Low Energy in Smart Device Connector.
2.0.0	1st Mass production

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Reissued: 17-Nov-16

Model:	Date: 29-Jan-16	No.: RD259034h
Lef-C1/MET-C2ab/MET-C2cde/MET-C2yz/MT-C6/Brz-MF1/ GB-C2/Gim-MF1.5dM/ MET-P2/CH-C2/GB-C3		
GR-C2/Gim-MF1.5dM/ <i>MET-P2/CH-C2/GR-C3</i>		

RTB Reissue

The items in **bold italics** have been corrected or added.

Subject: Firmware Release Note: LanguageWidget for eDC			Prepared by: T. Tachibana	
From: 2nd Tech Service Sect., MFP/Printer Tech Service Dept.				
Classification:	☐ Troubleshooting☐ Mechanical☐ Paper path☐ Product Safety	☐ Part information☐ Electrical☐ Transmit/receive☒ Other (Firmware)	☐ Action required☐ Service manual revision☐ Retrofit information☑ Tier 2	

This RTB has been issued to announce the firmware release information for the **LanguageWidget** for eDC.

Version	Program No.	Effective Date	Availability of RFU
1.06	D2411431H_forEDC	December 2016 production	Not Available
1.05	D2411431G_forEDC	October 2016 production	Not Available
1.04	D2411431F_forEDC	August 2016 production	Not Available
1.03	D2411431E_forEDC	June 2016 production	Not Available
1.02	D2411431D_forEDC	April 2016 production	Not Available
1.01	D2411431C_forEDC	March 2016 production	Not Available
1.00	D2411431B_forEDC	1st Mass production	Not Available

[&]quot;Not available": The firmware can only be updated via SD card.

Version	Modified Points or Symptom Corrected
1.06	Minor change.
1.05	Minor change.
1.04	Minor change.
1.03	Symptom corrected: Applications can be uninstalled from Web Image Monitor. Other changes: Support for the MP C306ZSP/C406ZSPF. Support for the MP 402SPF. Support for the MP 6503SP/MP 7503SP/MP 9003SP.
1.02	Symptom corrected: Minor bug correction.
1.01	Symptom Corrected: Several application names were incorrect.
1.00	1st Mass production

[&]quot;Available": The firmware can be updated via RFU or SD card.

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PAGE: 1/2 Reissued: 19-Jan-17

Model: Lef-C1/Brz-MF1/ CH-C2/CH-C2 Pro/Cor-C1.5/	Date: 08-Feb-16	No.: RD259038g
Gim-MF1.5dM/GR-C2/GR-C3/		
MET-C2ab/MET-C2cde/MET-C2yz/MET-P2/Mo-C2/ MT-C6		

RTB Reissue

The items in **bold italics** have been corrected or added.

Subject: Firmware Release Note: QuickCardAuth for eDC			Prepared by: T. Tachibana
From: 2nd Tech Service Sect., MFP/Printer Tech Service Dept.			
Classification:	☐ Troubleshooting ☐ Mechanical ☐ Paper path ☐ Product Safety	☐ Part information ☐ Electrical ☐ Transmit/receive ☑ Other (Firmware)	☐ Action required☐ Service manual revision☐ Retrofit information☑ Tier 2

This RTB has been issued to announce the firmware release information for the QuickCardAuth for eDC.

Version	Program No.	Effective Date	Availability of RFU
2.12.04	D2411468A_forEDC	January 2017 production	Not Available
2.12.01	D2411468_forEDC	June 2016 production	Not Available
2.01.25	D2411451F_forEDC	April 2016 production	Not Available
2.01.24	D2411451E_forEDC	April 2016 production	Not Available
2.01.22	D2411451D_forEDC	March 2016 production	Not Available
2.01.20	D2411451C_forEDC	1st Mass production	Not Available

[&]quot;Not available": The firmware can only be updated via SD card.

Version	Modified Points or Symptom Corrected
2.12.04	Specification Change - Modified the API to adhere to the Talkback accessibility function in Android OS for visually impaired people.
2.12.01	Additional model information: - New Model Supported. Symptom corrected: - Applications can be uninstalled from Web Image Monitor. Before installing or updating an application, the CheetahSystem firmware needs to be
	updated to v1.09 (D2411420K) or later.
2.01.25	Symptom corrected: - Applications can be uninstalled from Web Image Monitor.
2.01.24	Symptom Corrected: When using Quick Card Authentication: - Even if the card reader setting in Screen Features is disabled, the login screen for the card is still displayed If logging in to Web Image Monitor fails, a message stating that the login failed is
	displayed on the operation panel even though the operation panel is not being used.
2.01.22	Symptom Corrected: Some of the words are incorrect in several languages.

[&]quot;Available": The firmware can be updated via RFU or SD card.

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Reissued: 19-Jan-17

Model: Lef-C1/Brz-MF1/ CH-C2/CH-C2 Pro/Cor-C1.5/	Date: 08-Feb-16	No.: RD259038g
Gim-MF1.5dM/GR-C2/GR-C3/		
MET-C2ab/MET-C2cde/MET-C2yz/MET-P2/Mo-C2/ MT-C6		

Version	Modified Points or Symptom Corrected
2.01.20	1st Mass production
	Symptom Corrected: - Some of the wording in English was incorrect.
	Other Changes: - Modified the login message in Quick Card Authentication.

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Model: Mo-C2/MET-C2ab/MET-C2cde/MET-C2yz/	Date: 04-Mar-16	No.: RD262032a
Brz-MF1/MT-C6/Gim-MF1.5dM/CH-C2/CH-C2Pro		

Subject: Firmware Release Note: PS3 Font		Prepared by: Y. Kurohashi	
From: 1st PP Tech Service Sect., PP Tech Service Dept.			
Classification:	☐ Troubleshooting	Part information	n
	☐ Mechanical	☐ Electrical	Service manual revision
	☐ Paper path	☐ Transmit/receiv	e Retrofit information
	☐ Product Safety	Other (Firmwar	e) 🖂 Tier 2

This RTB has been issued to announce the firmware release information for the **PS3 Font**.

Version	Program No.	Effective Date	Availability of RFU
1.17	D2415681	1st Mass production	Available

Note: Definition of Availability of RFU via @Remote "Available" The firmware can be updated via RFU or SD card. "Not available": The firmware can only be updated via SD card.

Version	Modified Points or Symptom Corrected	
1.17	1st Mass production	

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Reissued: 12-Dec-16

RTB Reissue

The items in **bold italics** have been corrected or added.

Subject: Manual Correction - SP Mode		Prepared	d by: Y. Gaman	
From: 2nd Tech Service Sect., MFP/P Tech Service Dept.				
Classification:	☐ Troubleshooting☐ Mechanical☐ Paper path☐ Product Safety	Part informat Electrical Transmit/rec		☐ Action required☑ Service manual revision☐ Retrofit information☐ Tier 2

Service Manual Correction

Appendices > SP Mode Tables > Main SP Tables-5 (Controller) > SP5-XXX (Mode)

The default value of SP 5-305-101 was corrected from '0' to '1'.

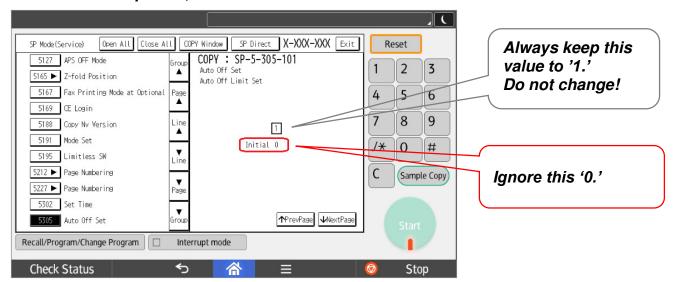
SP No.	Category	Sub category	ENG	[Range / Default / Step]
			or	
			CTL	
5-305-101	Auto Off Set (DFU)	Auto Off Limit Set	CTL*	[0 to 1/1/1]

^{*} DFU: Design or Factory Use

NOTE:

The *Initial* value appears as '0' in the SP mode, but the actual value is set to '1' at the factory. *('0' indicates machines installed in Japan and '1' indicates machines installed outside of Japan.)*

DO NOT change this SP setting. Always maintain '1' unless when running tests. If the NVRAM is replaced, set the value back to '1.'



Technical Bulletin

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Reissued: 26-Oct-16

Model: GR-C2_SOP, Mo-C2, Lef-C1, MET-C2ab,	Date: 30-Jul-15	No.: RD196026b
MET-C2cde, MET-C2yz, MT-C6, Brz-MF1, Gim-MF1.5,		
CH-C2, MET-P2		

RTB Reissue

The items in **bold italics** have been corrected or added.

Subject: Firmware Release Note: IWnnIME for eDC			Prepared by: C. Shimaji
From: 2nd Tech Service Sect., MFP/Printer Tech Service Dept.			
Classification:	☐ Troubleshooting	☐ Part information	Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Product Safety	Other (Firmware)	⊠ Tier 2

This RTB has been issued to announce the firmware release information for the **IWnnIME for eDC.**

Version	Program No.	Effective Date	Availability of RFU
2.3.3	D1961403_forEDC	1st Mass production	Not Available

[&]quot;Not available": The firmware can only be updated via SD card.

Version		Modified Points or Symptom Corrected
2.3.3	1st Mass production	

[&]quot;Available": The firmware can be updated via RFU or SD card.

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Reissued: 24-Nov-16

Model: GR-C2_SOP, Mo-C2, Lef-C1, MET-C2ab,	Date: 30-Jul-15	No.: RD196038c
MET-C2cde, MET-C2yz, MT-C6, Brz-MF1, Gim-MF1.5,		
CH-C2, MET-P2, <i>Cor-C1.5</i>		

RTB Reissue

The items in **bold italics** have been corrected or added.

Subject: Firmware Release Note: iWnnIME for eDC			Prepared by: C. Shimaji
From: 2nd Tech Service Sect., MFP/Printer Tech Service Dept.			
Classification:	Troubleshooting	☐ Part information	Action required
	☐ Mechanical	☐ Electrical	☐ Service manual revision
	☐ Paper path	☐ Transmit/receive	☐ Retrofit information
	☐ Product Safety	Other (Firmware)	⊠ Tier 2

This RTB has been issued to announce the firmware release information for the **iWnnIME for eDC.**

For Korean

Version	Program No.	Effective Date	Availability of RFU
1.0.0	D1961406_forEDC	1st Mass production	Not Available

For Simplified Chinese

Version	Program No.	Effective Date	Availability of RFU
1.0.0	D1961404_forEDC	1st Mass production	Not Available

For Traditional Chinese

Version	Program No.	Effective Date	Availability of RFU
1.0.0	D1961405_forEDC	1st Mass production	Not Available

Note: Definition of Availability of RFU via @Remote

For Korean

Version	Modified Points or Symptom Corrected	
1.0.0	1st Mass production	

For Simplified Chinese

Version	Modified Points or Sympton	1 Corrected
1.0.0	1st Mass production	

For Traditional Chinese

Version	Modified Points or Symptom Corrected	
1.0.0	1st Mass production	

[&]quot;Available": The firmware can be updated via RFU or SD card.

[&]quot;Not available": The firmware can only be updated via SD card.

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Model: Gim-MF1.5dM			Date: 13-1	Dec-16	No.: RM0A0021
Subject: FAX document is not sent and remain in machine			Prepared	d by: K.Na	akano
From: Printer Sec	c., MFP/Printer FQM Dept.				
Classification:	☑ Troubleshooting☐ Mechanical☐ Paper path☐ Product Safety	☐ Part informa☐ Electrical☐ Transmit/re☐ Other (☐ Servic	required e manual revision it information

SYMPTOM

Faxes that require internal communication with the HDD cannot be sent and remain in the machine, and the Transmission Failure Report is not printed out. Customers may be unaware of non-transmission.

Conditions:

- 1). Capture Device Log and Sleep Mode are enabled.
- 2). Capture Device Log accesses the HDD just as the machine switches to Sleep Mode.
- 3). The fax is sent using a feature that requires internal communication with the HDD, i.e.:

Preview Before Transmission

Remote Fax (either as the Main machine or Sub machine)

Sending of Stored Documents

CAUSE

When the conditions 1) and 2) described above are met, the line of communication between the HDD and machine is locked and remains locked. Fax features that require internal communication with the HDD use this same line, which then prevents fax transmission.

SOLUTION

Upgrade the firmware to **ver.02.00.00** or newer.

This version releases the line of communication between the machine and HDD under the conditions described above. The version has been already released.

Firmware Name	P/N	Version
GWFCU3.8-15(WW)	M0A05778B	02.00.00

Cut-in S/N

Y176AC00001~

Technical Bulletin

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Reissued: 14-Dec-16

Model:	Date: 10-Jun-16	No.: RD259045a
Lef-C1/ Brz-MF1/CH-C2/Cor-C1.5/		
Gim-MF1.5dM/ GR-C2/ <i>GR-C3/</i> MT-C6/		
MET-C2ab/MET-C2cde/MET-C2yz/MET-P2/Mo-C2		

RTB Reissue

The items in **bold italics** have been corrected or added.

Subject: Firmware	Prepared by: H. Morishima		
From: 2nd Tech So			
Classification:	☐ Troubleshooting☐ Mechanical☐ Paper path☐ Product Safety	☐ Part information ☐ Electrical ☐ Transmit/receive ☑ Other (Firmware)	☐ Action required☐ Service manual revision☐ Retrofit information☑ Tier 2

This RTB has been issued to announce the firmware release information for the **NFCPlugin for eDC.**

Version	Program No.	Effective Date	Availability of RFU
2.12.00	D2411452_forEDC	June 2016 production	Not Available

[&]quot;Not available": The firmware can only be updated via SD card.

Version	Modified Points or Symptom Corrected
2.12.00	Specification Change: - The previously packaged QuickCardAuth firmware was divided into five individual firmware. cbefore> QuickCardAuth
	<after> QuickCardAuth ICCardDispatcher NFCPlugin USBCardPlugin BLEPlugin</after>
	Symptom corrected: Applications can be uninstalled from Web Image Monitor.

[&]quot;Available": The firmware can be updated via RFU or SD card.

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Reissued: 14-Dec-16

Model:	Date: 10-Jun-16	No.: RD259046a
Lef-C1/ Brz-MF1/CH-C2/Cor-C1.5/		
Gim-MF1.5dM/ GR-C2/ <i>GR-C3/</i> MT-C6/		
MET-C2ab/MET-C2cde/MET-C2yz/MET-P2/Mo-C2		

RTB Reissue

The items in **bold italics** have been corrected or added.

Subject: Firmware	Prepared by: H. Morishima		
From: 2nd Tech So			
Classification:	☐ Troubleshooting☐ Mechanical☐ Paper path☐ Product Safety	☐ Part information☐ Electrical☐ Transmit/receive☒ Other (Firmware)	☐ Action required☐ Service manual revision☐ Retrofit information☑ Tier 2

This RTB has been issued to announce the firmware release information for the **USBCardPlugin** for eDC.

Version	Program No.	Effective Date	Availability of RFU
2.12.00	D2411459_forEDC	June 2016 production	Not Available

[&]quot;Not available": The firmware can only be updated via SD card.

Version	Modified Points or Symptom Corrected
2.12.00	Specification Change: - The previously packaged QuickCardAuth firmware was divided into five individual firmware. cbefore> QuickCardAuth
	<after> QuickCardAuth ICCardDispatcher NFCPlugin USBCardPlugin BLEPlugin</after>
	Symptom corrected: Applications can be uninstalled from Web Image Monitor.

[&]quot;Available": The firmware can be updated via RFU or SD card.

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Reissued: 13-Dec-16

Model:	Date: 10-Jun-16	No.: RD259047a
Lef-C1/ Brz-MF1/CH-C2/Cor-C1.5/		
Gim-MF1.5dM/ GR-C2/GR-C3/MT-C6/		
MET-C2ab/MET-C2cde/MET-C2yz/MET-P2/Mo-C2		

RTB Reissue

The items in bold italics have been corrected or added.

Subject: Firmware	e Release Note: BLEPlugin f	Prepared by: N. Yasuda	
From: 2nd Tech So			
Classification:	☐ Troubleshooting☐ Mechanical☐ Paper path☐ Product Safety	☐ Part information ☐ Electrical ☐ Transmit/receive ☑ Other (Firmware)	☐ Action required☐ Service manual revision☐ Retrofit information☑ Tier 2

This RTB has been issued to announce the firmware release information for the **BLEPlugin for eDC**.

Version	Program No.	Effective Date	Availability of RFU
2.12.00	D2411466_forEDC	June 2016 production	Not Available

[&]quot;Not available": The firmware can only be updated via SD card.

Version	Modified Points or Symptom Corrected
2.12.00	New Model Supported.
	Specification Change:
	The previously packaged QuickCardAuth firmware was divided into five individual
	firmware.
	 <before></before>
	QuickCardAuth
	<after></after>
	QuickCardAuth
	ICCardDispatcher
	NFCPlugin NFCPlugin
	USBCardPlugin
	BLEPlugin

[&]quot;Available": The firmware can be updated via RFU or SD card.

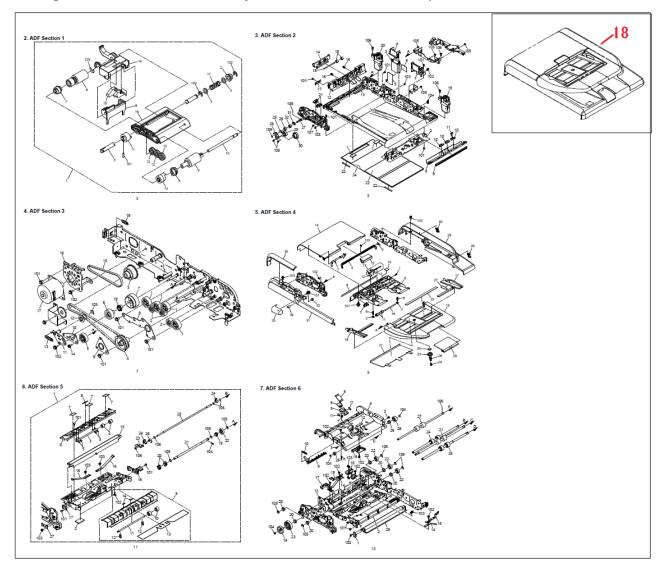
Technical Bulletin

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Model: GIM-MF1.5dM Da			Dat	te: 6-Jan-1	7	No.: RM0A022
Subject: Catalog correction : ADF ASS'Y			Prepared by: Y. Gaman			
From: 2nd Tech Service Sect., MFP/P Tech Service Dept.						
Classification:	☐ Troubleshooting ☐ Mechanical ☐ Paper path ☐ Product Safety	□ Part info □ Electrica □ Transmi □ Other (al			required e manual revision it information

Old part number	New part number	Description	Q'ty	Int	Page	Index	Note
-	D3DJ0014	ADF:ASS'Y	1	-	4	18	

Change/Reason: The ADF Ass'y was added as a service part.



K	L	u	

PAGE: 1/1

Model: GIM-MF1.5dM			Date: 20-Jan-17		No.: RM0A0024
Subject: FSM correction on the machine limit count					by: Y.Gaman
From: 2nd Tech Service Sect., MFP/P Tech Service Dept.					
Classification:	☐ Troubleshooting ☐ Mechanical ☐ Paper path ☐ Product Safety	Part inform Electrical Transmit/re Other (☐ Action red ☐ Service n ☐ Retrofit in ☐ Tier 2	nanual revision

Service Manual Correction:

The Machine limit count functions cannot be used. Therefore, please delete the notes below from your field service manual.

Appendices > 3. SP Mode Tables > Main SP Table-5(Controller) > SP5-XXX(Mode) (P.66)

3.Appendices: SP Mode Tables

SP	Large Category	Small Category	ENG	[Min to Max/Init./Step]
No.			or	
			CTL	
5-	Machine Limit Count	Machine Limit Count Setting	CTL*	[0 to 1/0/1]
759-				
001				
5-	Machine Limit Count	Limit Count	CTL*	[0 to 99999999/0/1]
759-				
051				

RICO	H
Madalı Cim A	1 T 4

PAGE: 1/2

Model: Gim-MF1.5dM			Dat	e: 20-Jan-	17	No.: RM0A0025
Subject: Manual correction (SP1-006-001)				Prepared by: Y.Gaman		
From: 2nd Tech Service Sect., MFP/P Tech Service Dept.						
Classification:	☐ Troubleshooting ☐ Mechanical ☐ Paper path ☐ Product Safety	☐ Part info ☐ Electric ☐ Transm ☐ Other (al		Servic	required e manual revision it information

Service Manual (Appendices) Revision

The descriptions regarding SP1-006-001 were deleted in the following two locations in the FSM.

1. Appendices > Software Configuration > Management Features (pg.186)

4. Appendices: Software Configuration

Management Features

How to Disable the Document Server Function

- 1. Enter 'Copy' SP mode.
- 2. Change SP5-967-001 to 1. (0:ON 1:OFF)
- 3. Reboot the machine.

Note

 When the above SP mode (SP5-967-001) is OFF (=1), both the Document Server and Locked Print functions will be disabled.

How to Use Locked Print When the Document Server Is Disabled

- 1. Enter 'Printer' SP mode.
- Set SP1-006-001 to 1.

0: Link with Doc. Srv (default)

Locked print will only be enabled if the document server is enabled.

1: Enable

Enable Locked

Print will be enabled no matter the status of the document server.

Turn OFF then ON the main power.



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Model: Gim-MF1.5dM Date: 20-Jan-17 No.: RM0A0025

2. Appendices > Software Configuration > Security Features (pg.188)

4. Appendices: Software Configuration

Bit 7 = 1

As Bit 1 = 1 is the most restrictive of the three, it will take presedence over the other two and only administrators will be able to access the DS via WIM.



- In order for SP5-885-020 to have any effect, the Document Server must be enabled (SP5-967-001=0). For information about SP5-967-001, refer to Disabling the Document Server using System SP5-967-001 and Printer SP1-006-001.
- Access to the entire "Job" menu can be restricted using SP 5-888-001. For details, refer to Use of SP 5-888-001 to restrict access to the "Job" menu on WIM.

User Authentication for Specific MFP Applications

The SP5-420 settings enable/disable User Authentication for specific MFP applications.

SP 5-420 User Authentication Value (Default: 0)

SP 5-420	User Authentication	Value (Default: 0)		
SP5-420-001	Сору	0 (ON)	1 (OFF)	
SP5-420-011	Document Server			
SP5-420-021	Fax			
SP5-420-031	Scanner			
SP5-420-041	Printer			

- Enable User Authentication for the device as a whole:
 User Tools > System Settings > Administrator Tools > User Authentication Management
- Use the SP5-420 settings to specify the applications to which User authentication is to apply.

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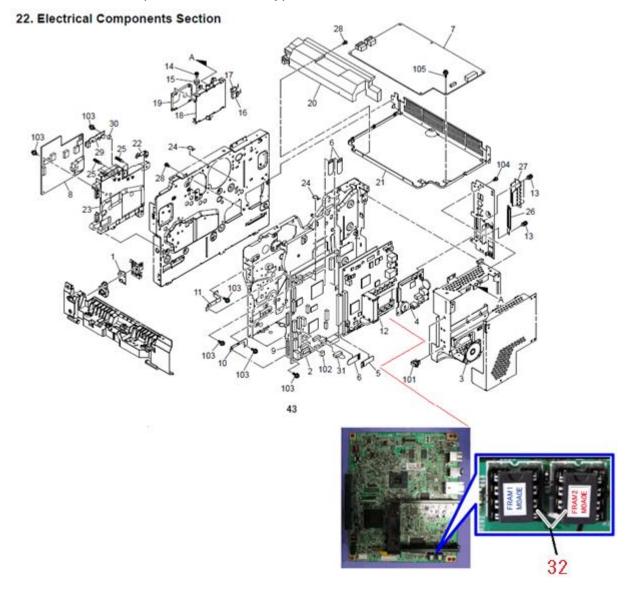
PAGE: 1/1

Model: GIM-MF1.5dM Date			e: 18-Jan-	17	No.: RM0A0023	
Subject: Catalog correction : NVRAM			Prepared	d by: Y. G	Gaman	
From: 2nd Tech 9	Service Sect., MFP/P Tech Ser	vice Dept.				
Classification:	☐ Troubleshooting☐ Mechanical☐ Paper path☐ Product Safety	Part info Electric Transm Other (al		Service	required se manual revision iit information

Change/Reason: NVRAM was added as a service part.

Old part number	New part number	Description	Q'ty	Int	Page	Index	Note
-	M0A09590	NVRAM	1	-	44	32	

NOTE: The above part contains two types of NVRAMs as a set.



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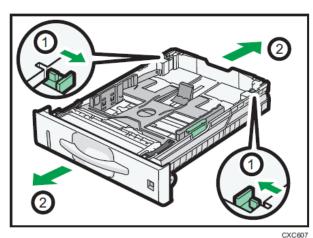
Model: Gim-MF1.5dM			Date: 7-Feb-17		No.: RM0A0026
Subject: Troubleshooting for Paper No Feed				Prepared I	by: K.Nakano
From: Printer Sec., MFP/P FQM Dept.					
Classification:	☑ Troubleshooting☐ Mechanical☑ Paper path☐ Product Safety	Part inform Electrical Transmit/re Other (☐ Action re☐ Service n☐ Retrofit ir☐ ☐ Tier 2	nanual revision

SYMPTOM

"Paper No Feed" occurs (Jam Code: 3, 4, 5).

CAUSE

- A) The end fence may be kicked a few notches back by the loaded paper if the fence is adjusted after the paper is loaded.
- B) The end fence may be pushed back when the paper is loaded if the catches (1) do not lock the tray extension.



Model: Gim-MF1.5dM

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Date: 7-Feb-17 No.: RM0A0026

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SOLUTION

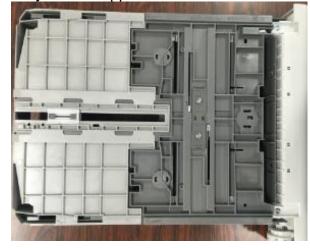
For cause (A):

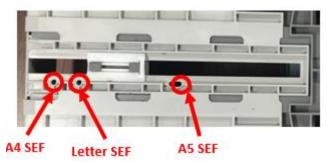
Advise the user to fix the position of the end fence **before** loading the paper (as mentioned in the Operator's Instructions). If the user uses only A4 SEF, Letter SEF, or A5 SEF, then the end fence can be fixed in place using the following screw:

P/N	Description	Necessary Q'ty
04583010N	HEXAGON HEAD TAPPING SCREW:3X10	1

Tray shown flipped back:

Options for fixing the end fence in place:

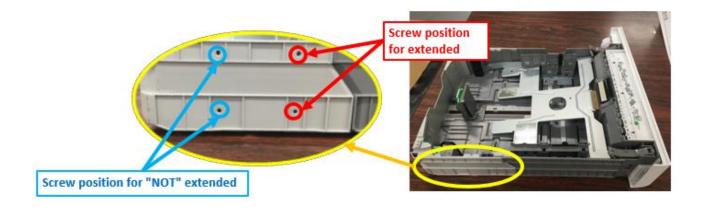




For cause (B)

Advise the user to lock the catches and **NOT** to extend the tray when loading A4 SEF or smaller paper sizes (as mentioned in the Operator's Instructions). If the user uses only A4 SEF or smaller paper sizes, then the catches can be fixed in place (both sides) using the following screws:

P/N	Description	Necessary Q'ty
04583010N	HEXAGON HEAD TAPPING SCREW:3X10	4



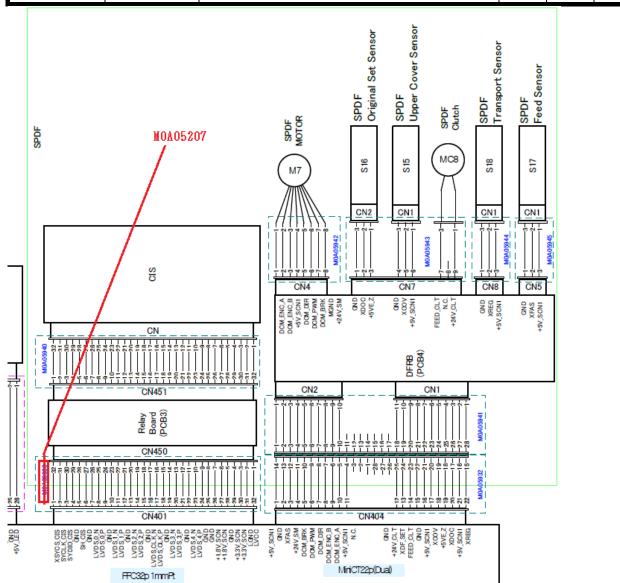
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Model: GIM-MF1.5dM Date			e: 15-Feb-	No.: RM0A0027		
Subject: Point-to-point diagram : SPDF			Prepared	d by: Y. G	Gaman	
From: 2nd Tech	Service Sect., MFP/P Tech Ser	vice Dept.				
Classification:	☐ Troubleshooting☐ Mechanical☐ Paper path☐ Product Safety	☑ Part informate☐ Electrical☐ Transmit/rec☐ Other (☐ Action required ☐ Service manual revis ☐ Retrofit information ☐ Tier 2	

Change/Reason: Please correct your part catalog as shown.

Old part	New part	Description	Q'ty	Int	Note
number	number				
M0A05930	M0A05207	HARNESS:SCANNER:FFC:CIS:ASS'Y	1	-	





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Reissued: 02-Mar-17

Model: Brz-P1, Brz-MF1, BR-C2, BR-P2, CH-C1 Office/ <i>Pro</i> ,	Date: 23-May-16	No.: RD255020b
Cor-C1.5, Gim-MF1.5dM, GR-C3, MT-C6, MET-C2ab, MET-C2cde,	•	
MET-C2yz, MET-P2, Midas-P3, Vesta-P1d_15S		

RTB Reissue

The items in **bold italics** have been corrected or added.

Subject: Firmware	Prepared by: T. Tachibana		
From: 2nd Tech S			
Classification:	☐ Troubleshooting ☐ Mechanical ☐ Paper path ☐ Product Safety	☐ Part information☐ Electrical☐ Transmit/receive☒ Other (Firmware)	☐ Action required☐ Service manual revision☐ Retrofit information☑ Tier 2

This RTB has been issued to announce the firmware release information for the OptionSD FONT.

Version	Program No.	Effective Date	Availability of RFU
0.00	D3BC5277	1st Mass production	Available

[&]quot;Not available": The firmware can only be updated via SD card.

Version	Modified Points or Symptom Corrected					
0.00	1st Mass production					

[&]quot;Available": The firmware can be updated via RFU or SD card.

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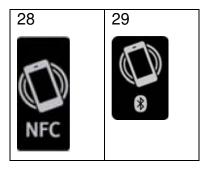
PAGE: 1/1

Model: Gim-MF1.5dM Dat					17	No.: RM0A0028			
Subject: Parts Catalog Correction (NFC Tag and Bluetooth Decal)					Prepared by: T. Tachibana				
From: 2nd Tech Service Sect., MFP/P Tech Service Dept.									
Classification:	on: Troubleshooting Part inform Mechanical Electrical Paper path Transmit/r Product Safety Other (al		☐ Servic	required e manual revision it information			

Change: These parts were added.

Reason: These parts were missing from the Parts Catalog.

Part number	Description	Q'ty	Int	Page	Index	Note
D1961485	IC:NFC_TAG:MN63Y3212NB	1	-	48	28	
D2557798	DECAL:BLUETOOTH:CHEETAH-G2	1	ı	48	29	



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Model: Gim-MF1.5 dM Da					17	No.: RM0A0030			
Subject: Part Catalog Corrction :Drive section 1					Prepared by: Taiga Itoh				
From: 1st Tech. S	Support Sec. Service Support D								
Classification:	Selfication: Troubleshooting Mechanical Paper path Product Safety Part in Part in Control Part in Control Part in Control Control Part in Control Cont		al		☐ Servic	required e manual revision it information			

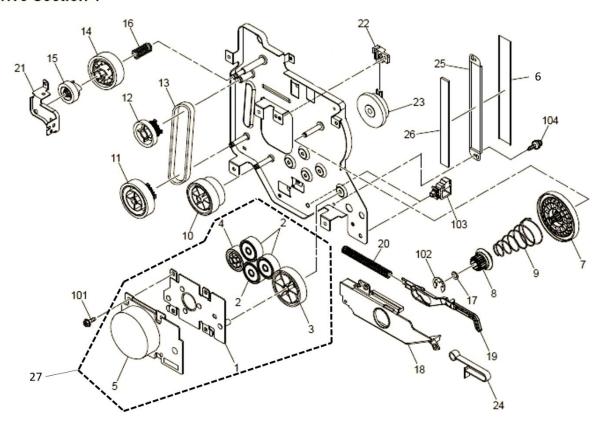
Change: The following part was registered as a service part.

Reason: To meet requests received from the field.

Old part number	New part number	Description	Q'ty	Page	Index	Note
Hullibel	Hullipel					
-	M0A00035	DC BRUSHLESS MOTOR:MF1.5:ASS'Y	1	39	27	

P/N M0A00035 is assy including parts from index 1 to 5

20. Drive Section 1



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Model: GIM-MF1.5			Date	Date: 8-Aug-17		No.: RM0A0029
Subject: CC-CE	Pre	pared	by: T.Suzu	ıki		
From: Technical Support Sect, Product Marketing Dept.						
Classification:	☐ Troubleshooting	Part infor	mation		Action re	equired
☐ Mechanical ☐ Electrical		I Service manual revisi		manual revision		
	☐ Paper path	☐ Transmit/	receive	Э	☐ Retrofit	information
	☐ Product Safety	☐ Other ()	☐ Tier 2	

This RTB describes the requirements for installing models in the MP 402 as a CC-CERTIFIED MACHINES compliant with IEEE Std 2600.2TM-2009

Do the following twelve steps if you want to install the MP 402 models as a CC-CERTIFIED MACHINE compliant with IEEE Std 2600.2TM-2009.

Note: Machines in production are CC-certified beginning in July 2017.

Important: If you perform with accessing SP mode, the machine become the different condition as when CC certification was attained.

- 1. Make sure the customer has received the English language Operating Instructions (O/I) shown in the page 8-11. Important:
 - For installations in the EU market, make sure this is the Ricoh-genuine O/I.
 - To ensure that the O/Is are Ricoh-genuine, make sure that the part numbers match those listed in the table on page 8. Also make sure that the contents are Ricohgenuine and there is no suspicious point. (The P/N are normally printed on the back cover).
 - Tell the customer that those manuals evaluated for CC certification are the manuals listed in The list of Operating Instructions (O/I).
 - Tell the customer to see the Online Document Set 1 from the following URL: https://support-
 - download.com/services/device/ccmanual/MP402/en/booklist/int/index_book.htm
 - Tell the customer to see the Online Document Set 2 from the following URL: https://support
 - download.com/services/device/ccmanual/MP402/en/pdf/ReadThisFirst.html
 - Tell the customer to see the Online Document Set 3 from the following URL: https://support-download.com/services/device/ccmanual/MP402/en/pdf/User.html
 - Tell the customer to see the Online Document Set 4 from the following URL: https://support
 - download.com/services/device/ccmanual/MP402/en/pdf/DriverInstall.html
 - Tell the customer to see the Online Document Set 5 from the following URL: https://support-download.com/services/device/ccmanual/MP402/en/pdf/Oss.html
 - Tell the customer to see the Online Document Set 6 from the following URL: https://support
 - download.com/services/device/ccmanual/MP402/en/pdf/StartGuide.html
 - Tell the customer to download the Online Document Set 7 (the information about the authentication based on the CC certification system) from the following URL: https://support
 - download.com/services/device/ccmanual/mp 402/en/download admin.html



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Date: 8-Aug-17 No.: RM0A0029

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https://support-

download.com/services/device/ccmanual/mp_402/en/download_user.html

2. Tell the customer to read the "Notes for Administrators: Using This Machine in a Network Environment Compliant with IEEE Std 2600.2TM-2009".

See the following pages for Step 3 to Step 10.

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Model: GIM-MF1.5 Date: 8-Aug-17 No.: RM0A0029

3. Confirm that no suspicious parts or devices are attached to the peripheral. By comparing the peripheral and the images in "2. Installation" and "Controller Options" in "MP 402SPF Machine Code: M0A0 Field Service Manual", confirm that no suspicious parts or devices are attached to the USB, LAN, and SD Card Slot of the peripheral.

By comparing the ADF and the images in "4. Replacement and Adjustment" and "SPDF" in "MP 402SPF Machine Code: M0A0 Field Service Manual", confirm that no suspicious parts or devices are attached to the ADF cable.

- 4. Hide Administrator Password Change Screen
 If the "Program/Change Administrator" screen is displayed at startup,
 execute SP5-755-002 (Hide Administrator Password Change Scrn).
- 5. Setting "Smart Operation Panel mode" to "Secure boot"
 In the SP5-748-101 (Op Type Action Setting), set "bit2: Smart Operation Panel mode" to "1".
- 6. Setting "Access Ctrl:Rest WebService (Lower 4bits)" to "on" In the SP5-848-025 (Access Ctrl:Rest WebService (Lower 4bits)), set bit0 to "1".
- 7. Setting "On Board USB" to "0" In the SP5-985-002 (On Board USB), set "On Board USB" to "0".
- 8. Setting "Auto Update Setting" to "0" In the SP5-886-111 (Auto Update Setting), set "Auto Update Setting" to "0".
- 9. Enabling the Encryption Settings

Enable the encryption settings described in service manual, and execute [Format All Data].

Hand the customer the printout of the encryption key that is printed when enabling the encryption settings.

10. Check firmware versions.

If the customer requests exactly the same condition as when CC certification was attained, install the versions shown in the table below. If not, make sure that firmware versions of the machine are the same as or later than the ones in the table.

- If the customer wants to install the machine in the same condition as when CC Certification was first attained, install the exact versions shown in the table below.
- If the customer wants to install the machine as an equivalent of the condition as when CC certification was first attained, install the versions shown in the table below or later. If you are not sure which of these the customer prefers, confirm this with your Sales department.



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PAGE: **4/11** No.: RM0A0029

Firmware versions with which the MP 402 models first achieved CC-CERTIFICATION:

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Date: 8-Aug-17

PAGE: **5/11**No.: RM0A0029

Firmware Name:	Version:	Firmware
		Number:
System/Copy	1.03	M0A05770D
Network Support	16.34	M0A05753C
Web Support	1.02	M0A05750C
Fax	02.00.00	M0A05776B
RemoteFax	01.00.00	M0A05777A
Scanner	01.03	M0A05779D
Web Uapl	1.01	M0A05751B
NetworkDocBox	1.01	M0A05754B
animation		M0A05752A
Printer	1.01	M0A05756B
RPCS	3.20.13	M0A05758
Font EXP	1.00	D2415581
PCL		M0A05759C
PCL Font	1.09	D2415586
PS3	1.00	M0A05757A
PDF	1.00	M0A05762A
PS3 Font	1.17	D2415681
Java VM v12 std	12.47.01	M0A05773C
Data Erase Onb *	1.05	D2625244
GWFCU3.8-15(WW)	02.00.00	M0A05778B
PowerSaving Sys	F.L3.06	M0A05775
M2a_System	1.21	D2411420Y
M2a_BLEPlugin	2.12.00	D2411466
M2a_BluetoothSe	1.01	D2411465B
M2a_cspf	2.02.00	D1961430B
M2a_ICCdDisptch	2.12.04	D2411450A
M2a_iWnn	2.3.3	D1961403
M2a_iWnn_Hang	1.0.0	D1961406
M2a_iWnn_Hans	1.0.0	D1961404
M2a_iWnn_Hant	1.0.0	D1961405
M2a_LegacyUI	1.14	D2411427Q
M2a_MeidaPrtScn	1.16	D2411447P
M2a_NFCPlugin	2.12.00	D2411452
M2a_PrinterInfo	1.10	D2411458L
M2a_PrinterSJob	1.63	D2411446M
M2a_ProgramInfo	1.18	D2411438D
M2a_QRCode_SDC	2.1.2	D2411453F
M2a_QuickCdAuth	2.12.04	D2411468A
M2a_RemAssist	1.0.5	D2411470A
M2a_RemSptSvc	1.0.1	D1961459A
M2a_SimpleCopy	1.17	D2411443P
M2a_SimpleFAX	1.12	D2411445M
M2a_SimpleScan	1.13	D2411444P

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Firmware Name:	Version:	Firmware
		Number:
M2a_SmartCopy	1.21	D2411454R
M2a_SmartFAX	1.18	D2411457N
M2a_SmartScan	1.12	D2411456M
M2a_USBCdPlugin	2.12.00	D2411459
M2a_WEcoInfo	1.06	D2411437F
M2a_WFaxInfo	1.02	D2411435D
M2a_WLanguage	1.06	D2411431H
M2a_WStopKey	1.01	D2411436B
M2a_WTonner	1.05	D2411434G
M2a_zoo	1.04.01	D2411467G
Engine	1.02:03	M0A05150D

^{*} If the Data Erase Onb version is not the same as shown in the table, contact your supervisor. (This version is never upgraded).

Ic Key and Ic Ctlr versions with which the MP 402 models first achieved CC-CERTIFICATION:

Hardware:	Version:
Ic Ctlr	03
Ic Key	01020d0c

If the Ic Key and Ic Ctlr versions are not the same as shown in the table, contact your supervisor. (This version is never upgraded).

These versions can be confirmed from the operation panel.

MultiLink-Panel

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Firmware Name:	Version:	Firmware		
		Number:		
Firmware	1.21	D2411420Y		
Keymicon	6.11	D2411423		
Application Site	1.04.01	D2411467G		
Bluetooth Authentication	2.12.00	D2411466		
Plugin				
BluetoothService	1.01	D2411465B		
Change Langs. Widget	1.06	D2411431H		
Сору	1.21	D2411454R		
CSPF	2.02.00	D1961430B		
Eco-friendly Widget	1.06	D2411437F		
Fax	1.18	D2411457N		
Fax RX File Widget	1.02	D2411435D		
ICCardDispatcher	2.12.04	D2411450A		
iWnn IME	2.3.3	D1961403		
iWnn IME	1.0.0	D1961404		
Chinese(Simplified) Pack				
iWnn IME	1.0.0	D1961405		
Chinese(Traditional) Pack				
iWnn IME Korean Pack	1.0.0	D1961406		
LegacyUI type-1	1.14	D2411427Q		
LegacyUIData	1.00	M0A05752A		
Print/Scan(Memory	1.16	D2411447P		
Storage Device)				
Printer	1.10	D2411458L		
ProgramInfoService	1.18	D2411438D		
Proximity Card Reader	2.12.00	D2411459		
Support Plugin				
Quick Card Authentication	2.12.01	D2411468		
Config.				
Quick Copy	1.17	D2411443P		
Quick Fax	1.12	D2411445M		
Quick Print Release	1.63	D2411446M		
Quick Scanner	1.13	D2411444P		
RemoteConnect Support	1.0.5	D2411470A		
RemoteSupportService	1.0.1	D1961459A		
Scanner	1.12	D2411456M		
Smart Device Connector	2.1.2	D2411453F		
Standard IC Card Plugin	2.12.00	D2411452		
Stop Widget	1.01	D2411436B		
Supply Info Widget	1.05	D2411434G		



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Model: GIM-MF1.5 Date: 8-Aug-17 No.: RM0A0029

The list of Operating Instructions (O/I)

<For North America>

Paper Documents

• D241-7085 Notes for Users

• D241-7238 SOFTWARE LICENSE AGREEMENT

• M160-7566B Fusing Roller Cleaning Function

D219-7074 Notes for Using This Machine Safely

D219-7461A Note to users in Canada
D219-7454 For Users of This Product

• D219-7458A Notes to Users in the United States of America

• D241-7178 NOTICE TO USERS

D256-8996A Note to users

Online Document Set 1

• M0A0-7536 About This Machine

M0A0-7537 Copy/ Document Server

M0A0-7538 FaxM0A0-7539 PrintM0A0-7540 Scan

M0A0-7541 Troubleshooting

M0A0-7542 Connecting the Machine/System Settings

M0A0-7543 PostScript 3M0A0-7544 Security Guide

M0A0-7545 Extended Feature Settings

Online Document Set 2

M0A0-7530 Read This First

Online Document Set 3

M0A0-7531 User Guide

Online Document Set 4

• M0A0-7532 Operating Instructions

Driver Installation Guide

Online Document Set 5

M0A0-7533 About Open Source Software License

Online Document Set 6

M0A0-7534 Start Guide

Online Document Set 7

• D146-7587 Notes on Security Functions

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Model: GIM-MF1.5 Date: 8-Aug-17 No.: RM0A0029

M0A0-7548 Notes for Administrators:

Using This Machine in a Network Environment

Compliant with IEEE Std 2600.2TM-2009

<For Europe>

Paper Documents

• D150-1469A Note to users EU Countries

D219-7074 Notes for Using This Machine Safely

• D241-7083 Notes for Users

• D241-7178 NOTICE TO USERS

• D241-7238 SOFTWARE LICENSE AGREEMENT

• D256-8996A Note to users

• D3BR-4506 For Users of This Product

M160-7566B Fusing Roller Cleaning Function

Online Document Set 1

M0A0-7536 About This MachineM0A0-7537 Copy/ Document Server

M0A0-7538 FaxM0A0-7539 PrintM0A0-7540 Scan

M0A0-7541 Troubleshooting

M0A0-7542 Connecting the Machine/System Settings

M0A0-7543 PostScript 3M0A0-7544 Security Guide

M0A0-7545 Extended Feature Settings

Online Document Set 2

M0A0-7546 Read This First

Online Document Set 3

M0A0-7531 User Guide

Online Document Set 4

M0A0-7532 Operating Instructions

Driver Installation Guide

Online Document Set 5

• M0A0-7533 About Open Source Software License

Online Document Set 6

M0A0-7534 Start Guide

Online Document Set 7

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Model: GIM-MF1.5 Date: 8-Aug-17 No.: RM0A0029

D146-7587 Notes on Security Functions
 M0A0-7548 Notes for Administrators:

Using This Machine in a Network Environment

Compliant with IEEE Std 2600.2TM-2009

<For Asia>

Paper Documents

D219-7074 Notes for Using This Machine Safely

• D219-7454 For Users of This Product

• D241-7096 Notes for Users

• D241-7178 NOTICE TO USERS

• D241-7238 SOFTWARE LICENSE AGREEMENT

• D256-8996A Note to users

M160-7566B Fusing Roller Cleaning Function

Online Document Set 1

M0A0-7536 About This MachineM0A0-7537 Copy/ Document Server

M0A0-7538 FaxM0A0-7539 PrintM0A0-7540 Scan

M0A0-7541 Troubleshooting

M0A0-7542 Connecting the Machine/System Settings

M0A0-7543 PostScript 3M0A0-7544 Security Guide

M0A0-7545 Extended Feature Settings

Online Document Set 2

M0A0-7547 Read This First

Online Document Set 3

M0A0-7531 User Guide

Online Document Set 4

M0A0-7532 Operating Instructions

Driver Installation Guide

Online Document Set 5

• M0A0-7533 About Open Source Software License

Online Document Set 6

M0A0-7534 Start Guide

Online Document Set 7

Model: GIM-MF1.5

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Notes on Security Functions · D146-7587 • M0A0-7548 Notes for Administrators:

Using This Machine in a Network Environment Compliant with IEEE Std 2600.2TM-2009

Classification:

Subject:

Model: Gim-MF1.5 dM

From: 1st Tech. Support Sec. Service Support Dept.

☐ Mechanical

☐ Paper path

☐ Troubleshooting

☐ Product Safety

Technical Bulletin

	Date: 10-Jan-17		No.: RM0A0031
ept.	Prepai	red by: Taig	ja Itoh
☐ Part info☐ Electrica☐ Transmi	al	=	required e manual revision it information

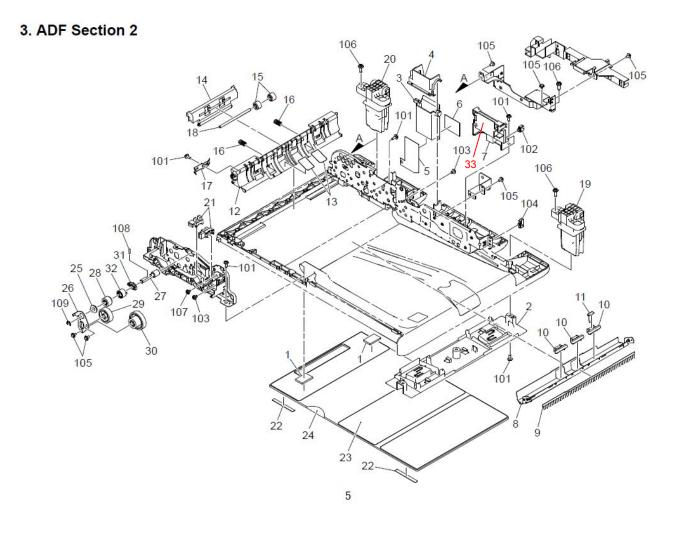
☐ Tier 2

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Change/Reason: Parts Catalog correction / An omission of service part)

Part Number	Description	Q'ty	Page	Index	Note
M0A05922	PCB:DFRB3	1	5	33	

Other (



Technical Bulletin

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Model: Gim-MF1.5dM			Date: 10-	Jul-19	No.: RM0A0032
Subject: Parts Catalog Correction: CTL board and Firmware					by: E.Nakamura
From: 1st Tech S	ervice Sect., MFP/P Te	ch Service I	Dept.		
Classification:	☐ Troubleshooting ☐ Part information ☐ Mechanical ☐ Electrical ☐ Paper path ☐ Transmit/re ☐ Product Safety ☐ Other (□ Action re □ Service n □ Retrofit in □ Tier 2	nanual revision

The controller board (CTL board) have been updated with the System/Copy firmware.

Old part	New part	Description	Q'ty	Int
number	number			
M0A05804	M0A05814	PCB:CTL:GIM-MF1.5:EXP:SUB-ASS'Y	1	0/0

The System/Copy firmware version has been changed as shown below:

M0A05770 -> M0A05730

Version 1.10 Version 1.11

Caution

- The old System/Copy firmware (version 1.10) is not compatible with the new CTL board.
- The new System/Copy firmware (version 1.11) is compatible with both old and new CTL board.
- If you use a new CTL board, do not downgrade the System/Copy firmware to version 1.10. If the old System firmware is installed to the new CTL board, SC878 (TPM authentication error) will occur.
- If SC878 occurs after downgrading the firmware, the CTL board must be replaced with a new one to solve the SC878 error.

Change/Reason:

An IC on the CTL board has been discontinued. The new IC is not compatible with the old one and required a firmware change.

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in	PAGE: 1/1
:25-Oct-19	No.: RM0A0033

Model: Gim-MF1.5dM			Da	te:25-Oct-19	No.: RM0A0033
Subject: Parts Catalog Correction - New Guides in the Main Frame				Prepared by: E	E. Nakamura
From: 1st Tech	Service Sec. MFP/P Tech Ser	vice Dept			
Classification:	Mechanical	Part info Blectrica Transmit Other (I	□ Se	tion required rvice manual revision trofit information er 2

The following parts were registered as a service part.

Old part	New part	Description	Q'ty	Page	Index	Note
number	number					
-	M1601920	GUIDE:PCU:LEFT UPPER	1	45	43	
-	M1601921	GUIDE:PCU:RIGHT UPPER	1	45	44	

