Technical Bulletin

PAGE: 1/1

Reissued: 22-Nov-11

| Model: S-C4L | Date: 01-Mar-11 | No.: RD109001a |
|--------------|-----------------|----------------|
| | | |

RTB Reissue

The items in hold italics have been corrected

| The items in bold italics have been corrected. | | | | | | |
|--|----------------------------------|--|-----------------------|-------------------------|--|--|
| Subject: Firmware Release Note: GDI Basic | | | Prepared by: M. Saiki | | | |
| From: 2nd Tech Service Sect., MFP/Printer Tech Service Dept. | | | | | | |
| Classification: | Troubleshooting | ing Part information Electrical Transmit/receive | | Action required | | |
| | ☐ Mechanical | | | Service manual revision | | |
| | ☐ Paper path | | | ☐ Retrofit information | | |
| | ☐ Product Safety ☐ Other (Firmwa | | vare) | ☐ Tier 2 | | |

This RTB has been issued to announce the firmware release information for the GDI Basic.

| Version | Program No. | Effective Date | Availability of RFU |
|---------|-------------|--------------------------|---------------------|
| 1.02 | D1105520A | December 2011 production | Not available |
| 1.00 | D1105520 | 1st Mass production | Not available |

Note: Definition of Availability of RFU via @Remote

[&]quot;Available": The firmware can be updated via RFU or SD card. "Not available": The firmware can only be updated via SD card.

| Version | Modified Points or Symptom Corrected |
|---------|---|
| 1.02 | Symptom corrected: The print speed decreases to about half that of the predecessor model when performing duplex print jobs. |
| 1.00 | 1st Mass production |

Technical Bulletin

PAGE: 1/1

| Model: S-C4L | Date: 01-Mar-11 | No.: RD109002 |
|--------------|-----------------|---------------|
| | | |

| Subject: Firmware Release Note: Engine | | | Prepared by: M. Ishihara | |
|---|---|----------------|--------------------------|---------------------------|
| From: 2nd Overseas Tech Support Sec., 2nd PQM Dept. | | | | |
| Classification: | ification: Troubleshooting Part informa | | tion | Action required |
| | ☐ Mechanical | ☐ Electrical | | ☐ Service manual revision |
| | ☐ Paper path | ☐ Transmit/rec | eive | ☐ Retrofit information |
| | ☐ Product Safety | Other (Firmv | vare) | ☐ Tier 2 |

This RTB has been issued to announce the firmware release information for the **Engine**.

EUR

| Version | Program No. | Effective Date | Availability of RFU | |
|---------|-------------|---------------------|---------------------|--|
| 80.0 | D1095531 | 1st Mass production | Not available | |

Note: Definition of Availability of RFU

ASI

| Version | Program No. | Effective Date | Availability of RFU |
|---------|-------------|---------------------|---------------------|
| 0.08 | D1095533 | 1st Mass production | Not available |

Note: Definition of Availability of RFU

EUR

| Version | Modified Points or Symptom Corrected |
|---------|--------------------------------------|
| 0.08 | 1st Mass production |

ASI

| Version | Modified Points or Symptom Corrected |
|---------|--------------------------------------|
| 0.08 | 1st Mass production |

[&]quot;Available": The firmware can be updated via RFU or SD card.

[&]quot;Not available": The firmware can only be updated via SD card.

[&]quot;Available": The firmware can be updated via RFU or SD card.

[&]quot;Not available": The firmware can only be updated via SD card.

Technical Bulletin

PAGE:1/1

| Model: S-C4L / C4/ C4.5 Dat | | | ate: 15-Sep-11 | | No.: RD109003 | | | |
|--|----------------------------------|-------------------|----------------|--------------|-------------------|-----------------|---------|--------------------|
| Subject: PCB: S-C4: LCD: Ass'y | | | | | d by: M. I | Ishihara | | |
| From: 2 nd Overseas Tech Support Sec. 2 nd PQM Dept. | | | | | | | | |
| Classification: | ☐ Troubleshooting ☐ Part informa | | orma | tion | ☐ Action required | | | |
| | ☐ Mechanical | ☐ Electrical | | ☐ Electrical | | | Service | ce manual revision |
| | ☐ Paper path | path Transmit/red | | nit/receive | | fit information | | |
| | ☐ Product Safety | Other (| |) | ☐ Tier 2 | | | |

| Old P/N | New P/N | Description | Q'ty | Int | Page | Index | Note |
|------------|----------|-----------------------|------|-----|------|-------|-----------|
| (D0671495) | | LCD: 168x64DOTS | | | 9 | 13 | |
| (D0671551) | | PCB: OPU | | | 9 | 9 | |
| | D0671490 | PCB: S-C4: LCD: Ass'y | 0-1 | | 9 | 15 | New Index |

Reason: To facilitate replacing the part in the field

Change: D0671490 was available as a service part. It is an assembled part number which

contains the above two parts (LCD and PCB) soldered together.

Technical Bulletin

PAGE: 1/1

| Model: S-C4L | | | | e: 24-Apr- | 13 | No.: RD109004 | | |
|--|-------------------------------|--|--|---------------------------|---------------------------|------------------|--|--|
| Subject: Part Catalog Correction "Transfer Roller Ass'y" | | | | Prepared by: K. Moriizumi | | | | |
| From: 2nd Tech S | Service Sect., MFP/P Tech Ser | | | | | | | |
| Classification: | Troubleshooting | ☑ Part information☐ Electrical☐ Transmit/receive | | tion | Action | required | | |
| | | | | | ☐ Service manual revision | | | |
| | ☐ Paper path | | | eive | ☐ Retrof | ofit information | | |
| | ☐ Product Safety | Other (| |) | ☐ Tier 2 | | | |

| Old part number | New part number | Description | Q'ty | Int | Page | Index | Note |
|--------------------|--------------------|-----------------------|-------|-----|------|-------|------|
| B2623802 | D1273802 | Transfer Roller Ass'y | 1 - 1 | O/O | 17 | 8 | |

Change: The material and color of the holder for the transfer roller were changed.

Reason: Parts standardization with successor models.