Model S-C4L Machine Code: D109/D110

Field Service Manual

18 January, 2011

Safety Notice

Important Safety Notices

Prevention of Physical Injury

- 1. Be sure that the power cord is unplugged before disassembling or assembling parts of the copier or peripherals.
- 2. The wall outlet should be near the copier and easily accessible.
- 3. Note that electrical voltage is supplied to some components of the copier and the paper tray unit even while the main power switch is off.
- 4. If you start a job before the copier completes the warm-up or initializing period, keep hands away from the mechanical and electrical components until job execution has started. The copier will start making copies as soon as warm-up or initialization is finished.
- 5. The inside and the metal parts of the fusing unit become extremely hot while the copier is operating. Be careful to avoid touching those components with your bare hands.

Health Safety Conditions

Toner and developer are nontoxic, but getting either of these into your eyes may cause temporary eye discomfort. Try to remove with eye drops or flush with water. If material remains in eye or if discomfort continues, get medical attention.

Observance of Electrical Safety Standards

The copier and its peripherals must be installed and maintained by a customer service representative who has completed the training course on those relevant models.

WARNING

• OKeep the machine away from flammable liquids, gases, and aerosols. A fire or an explosion might occur if this precaution is not observed.

Safe and Ecological Disposal

- 1. Do not incinerate toner bottles or used toner. Toner dust may ignite suddenly if exposed to an open flame.
- Dispose of used toner, developer, and organic photoconductors in accordance with local regulations. (These are nontoxic supplies.)

3. Dispose of replaced parts in accordance with local regulations.

Laser Safety

The Center for Devices and Radiological Health (CDRH) prohibits the repair of laser-based optical units in the field. The optical housing unit can only be repaired in a factory or at a location with the requisite equipment. The laser subsystem is replaceable in the field by a qualified Customer Engineer. The laser chassis is not repairable in the field. Customer engineers are therefore directed to return all chassis and laser subsystems to the factory or service depot when replacement of the optical subsystem is required.

WARNING

• Use of controls not specified in this manual, or performance of adjustments or procedures not specified in this manual, may result in hazardous radiation exposure.

WARNING FOR LASER UNIT

WARNING

• Turn off the main switch before attempting any of the procedures in the Laser Unit section. Laser beams can seriously damage your eyes.

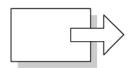
CAUTION MARKING:

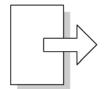


Symbols and Abbreviations

This manual uses several symbols and abbreviations. The meaning of those symbols and abbreviations is as follows:

| 10* | See or Refer to |
|--------------------------------|------------------------|
| $\langle \overline{O} \rangle$ | Clip ring |
| C | E-ring |
| P | Screw |
| £1 | Connector |
| T. | Clamp |
| SEF | Short Edge Feed |
| LEF | Long Edge Feed |
| - | Core Technology manual |





Short Edge Feed (SEF)

Long Edge Feed (LEF)

Cautions, Notes, etc.

The following headings provide special information:

WARNING

• Failure to obey warning information could result in serious injury or death.

• Obey these guidelines to ensure safe operation and prevent minor injuries.

Vote

• This information provides tips and advice about how to best service the machine.

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|--|-----|
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1. Product Information

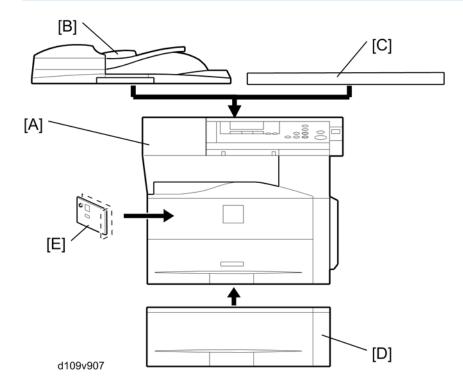
Specifications

See "Appendices" for the following information:

- General Specifications
- Supported Paper Sizes

Machine Configuration

Mainframe (D109/D110)



| | Standard Component | Machine Code | Remarks | |
|---|--------------------|--------------|---------|--|
| 1 | Copier [A] | D109/D110 | - | |

| | Optional Components | Machine Code | Remarks |
|---|-------------------------------|--------------|---------|
| 2 | ARDF [B] | B872 | - |
| 3 | Platen Cover [C] | B871 | - |
| 4 | 500-Sheet Paper Feed Unit [D] | B421 | - |

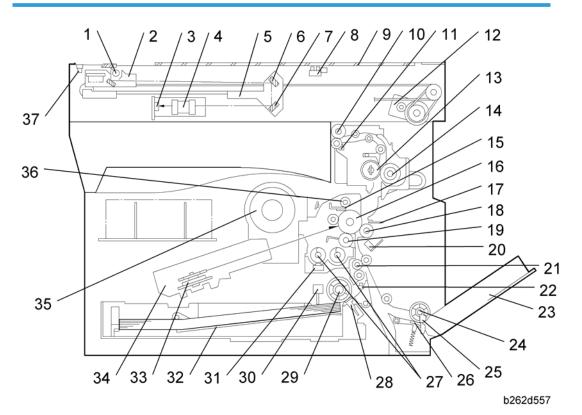
| | Standard/Optional Component | Machine Code | Remarks | |
|--|-----------------------------|--------------|---------|--|
|--|-----------------------------|--------------|---------|--|

| 5 | Network Interface Board [E] | D564 | Standard for D110 |
|---|-----------------------------|------|-------------------|
| | | | Option for D109 |

Overview

Component Layout

Mainframe

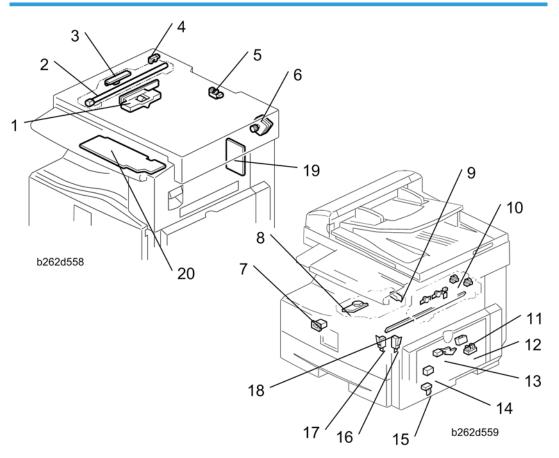


| 1. Exposure Lamp | 20. ID (Image Density) Sensor |
|------------------|-------------------------------|
| 2. 1st Scanner | 21. Registration Roller |
| 3. CCD (on SBU) | 22. Registration Sensor |
| 4. Lens Block | 23. Bypass Tray |
| 5. 2nd Scanner | 24. Bypass Paper Feed Roller |
| 6. 2nd Mirror | 25. Bypass Paper End Sensor |
| 7. 3rd Mirror | 26. Bypass Friction Pad |

| 8. Platen Cover Sensor | 27. Mixing Augers |
|------------------------|----------------------------------|
| 9. Exposure Glass | 28. (Main) Friction Pad |
| 10. Exit Roller | 29. Paper Feed Roller |
| 11. Exit Sensor | 30. Paper End Sensor |
| 12. Scanner Motor | 31. TD (Toner Density) Sensor |
| 13. Hot Roller | 32. Bottom Plate |
| 14. Pressure Roller | 33. Polygon Mirror Motor |
| 15. Cleaning Blade | 34. Laser Unit |
| 16. OPC Drum | 35. Toner Supply Bottle (or THM) |
| 17. Discharge Plate | 36. Toner Collection Coil |
| 18. Transfer Roller | 37. Scanner HP Sensor |
| 19. Development Roller | |

Electrical Components

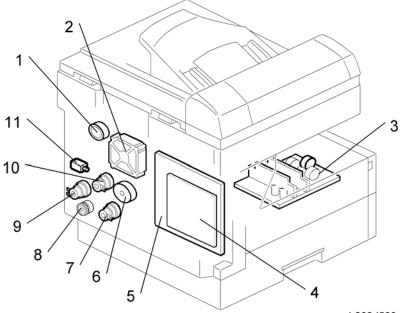
Electrical Components 1



| 1. Lens Block | 11. ID (Image Density) Sensor |
|--------------------------|-------------------------------|
| 2. Exposure Lamp | 12. Registration Sensor |
| 3. Lamp Stabilizer Board | 13. Paper End Sensor |
| 4. Scanner HP Sensor | 14. Toner Density Sensor |
| 5. Platen Cover Sensor | 15. Bypass Paper End Sensor |
| 6. Scanner Motor | 16. Right Door Safety Switch |
| 7. Mechanical Counter | 17. Front Door Safety Switch |
| 8. Polygon Mirror Motor | 18. Quenching Lamp |

| 9. LD Unit | 19. High-Voltage Power Supply Board |
|-----------------|-------------------------------------|
| 10. Exit Sensor | 20. Operation Panel Board |

Electrical Components 2

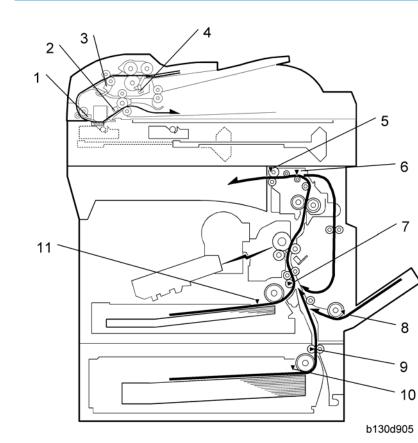


b262d560

| 1. Duplex Motor | 7. Paper Feed Clutch |
|---------------------|-------------------------|
| 2. Exhaust Fan | 8. Toner Supply Clutch |
| 3. PSU | 9. Bypass Feed Clutch |
| 4. Controller Board | 10. Registration Clutch |
| 5. BICU | 11. Fusing Solenoid |
| 6. Main Motor | |

D

Paper Path

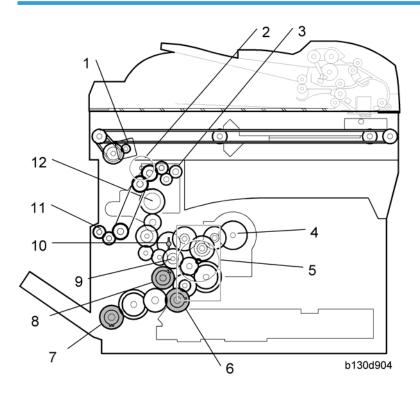


Original Registration Sensor (Document Feeder)
 Exit Senor (Document Feeder)
 Inverter Sensor (Document Feeder)
 Original Set Sensor (Document Feeder)
 Exit Sensor
 Paper Path Sensor
 Registration Sensor
 By-pass Paper End Sensor (Optional Tray)

- 10. Paper End Sensor (Optional Tray)
- 11. Paper End Sensor

Drive Layout

Mainframe



| 1. Scanner Motor | 7. Bypass Feed Clutch (By-pass Tray) |
|------------------------|--------------------------------------|
| 2. Duplex motor | 8. Registration Clutch |
| 3. Exit Roller | 9. Developer Driver Gear |
| 4. Toner Bottle Clutch | 10. Drum Drive Gear |
| 5. Main Motor | 11. One-way Gear (Duplex Unit) |
| 6. Paper Feed Clutch | 12. Fusing Drive Gear |

Guidance for Those Who are Familiar with Predecessor Products

The D109/D110 range of machines is the successor model to the D280/D293 range of machines. If you have experience with the predecessor line, the following information may be of help when you read this manual.

| | D109/D110 | D280/D293 |
|-------------------------|--|----------------|
| Controller | New GDI Controller | GDI Controller |
| Copying Speed | 17ppm: Memory copy 16ppm: ADF 1 to 1 | 16ррт |
| Interface Slot | SD card slot (GDI controller) and IC card slot (BICU) | IC card slots |
| Network Interface Board | Option | Not available |

Differences from Predecessor Products

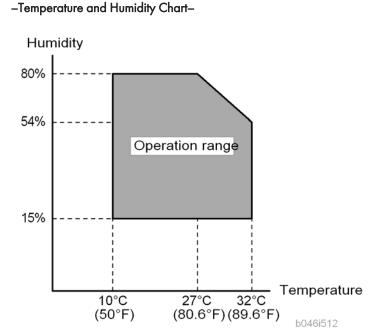
2. Installation

Installation Cautions

- Before installing an optional unit, do the following:
- Print out all messages stored in the memory, all user-programmed items, and a system parameter list.
- If there is a printer option on the machine, print out all data in the printer buffer.
- Turn off the main switch and disconnect the power cord and the network cable.

Installation Requirements

Environment



- Temperature Range: 10°C to 32°C (50°F to 89.6°F)
- Humidity Range: 15% to 80% RH
- Ambient Illumination: Less than 1,500 lux (Do not expose to direct sunlight.)
- Ventilation: Room air should turn over at least 3 times/hr/person
- Ambient Dust: Less than 0.1 mg/m³
- Do not install the machine where it will be exposed to direct sunlight or to direct airflow (from a fan, air conditioner, air cleaner, etc.).
- Do not install the machine where it will be exposed to corrosive gas.
- Place the machine on a firm and level base.
- Do not install the machine where it may be subjected to strong vibration.

Machine Level

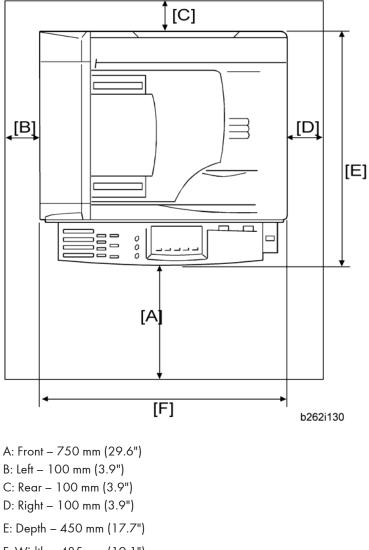
|--|

Right to left:

Within 5 mm (0.2") of level

Minimum Operational Space Requirements

Place the machine near the power source, providing clearance as shown.



F: Width – 485 mm (19.1")

Note

• The 750-mm front space indicated above is sufficient to allow the paper tray to be pulled out. Additional space is required to allow an operator to stand at the front of the machine. • Actual minimum space requirement for left, rear, and right sides is 10mm (0.4") each, but note that this will not allow room for opening of the bypass tray, right door, platen cover, or ARDF unit.

Power Requirements

CAUTION

- Make sure that the wall outlet is near the machine and easily accessible. After completing installation, make sure the plug fits firmly into the outlet.
- Avoid multiple connections to the same power outlet.
- Be sure to ground the machine.

Input voltage:

| EU/AA: | 220 – 240 V, 50/60 Hz, 4 A |
|---------|------------------------------|
| EU/ AA. | 220 - 240 V, 30/ 00 112, 4 A |

Image quality guaranteed at rated voltage \pm 10%.

Operation guaranteed at rated voltage \pm 15%.

2

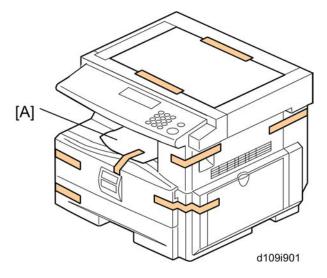
Copier

Accessory Check

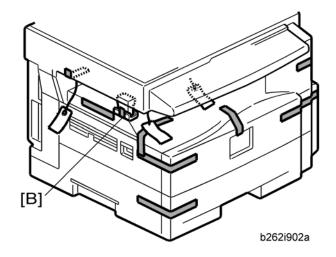
| Description | Q'ty |
|-----------------------------|------|
| General Settings Guide | 1 |
| Copy Reference | 1 |
| Quick Copy Guide | 1 |
| Quick Printer/Scanner Guide | 1 |
| Paper Size Decal | 1 |
| Caution Decal | 1 |
| Ferrite Core (D110 only) | 1 |

Installation Procedure

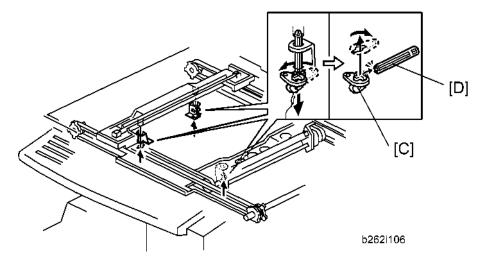
• Make sure that the copier remains unplugged during installation.



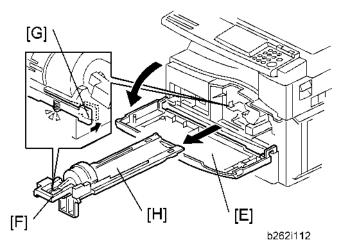
- 1. Remove the all strips of tape.
- 2. Remove the bag [A], SMC and A3 sheet of paper on the exposure glass.



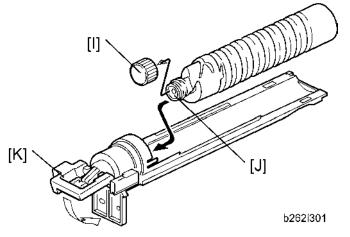
3. Remove the spacing wedge [B].



- 4. Remove the three scanner lock pins. (A tag is hanging from each pin.) To remove: Grasp the base of the pin [C], turn the pin 90 degrees, and pull it down and out.
- 5. Remove the tags from the pins.
- 6. Break each pin off the base [C].
- 7. Discard the pin part [D].
- 8. Set each base [C] back into its original hole, turning it 90° to lock it into place. (Be sure to do this for all three pins.)



- 9. Open the front door [E].
- 10. Lift lever [F], press in on latch [G] and pull the bottle holder [H] out. (You do not need to pull it completely out of the machine.)
- 11. Take a new bottle of toner, and shake it several times.

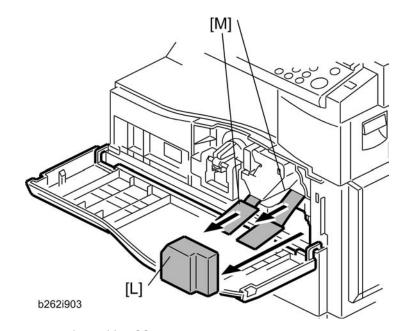


12. Remove the outer cap [I].

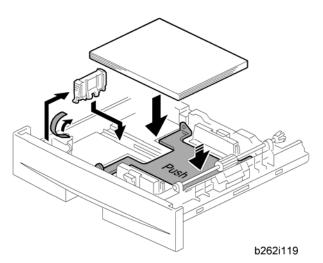
- Do not remove the inner cap [J].
- 13. Load the bottle on the holder.

Vote

- Do not forcefully turn the toner bottle on the holder. After you turn on the main power switch, the copier sets the bottle in place.
- 14. Push the bottle holder back into the machine.
- 15. Press the latch [K] down to lock the holder.

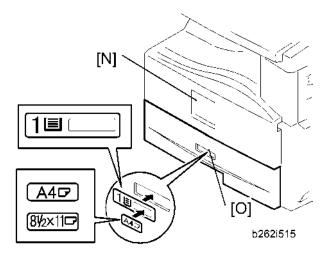


- 16. Remove the padding [L].
- 17. Pull each tabbed strip [M] out of the PCU with one hand, supporting the PCU with the other.Note
 - Do not pull both strips at the same time, as this could damage the PCU.
- 18. Close the front door.

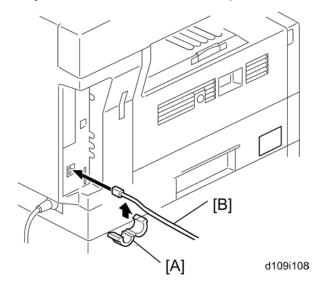


- 19. Pull out the paper tray, and remove the tape securing the end fence in the compartment.
- 20. Push the bottom plate down, and then load the paper.
- 21. Adjust the side fences. If you load paper shorter than A4, set the end fence in the correct position.

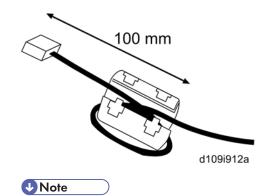
22. Push the tray back into the copier.



- 23. Attach the appropriate Brand Decal to the center [N] of the front door if necessary.
- 24. Attach the appropriate tray number decal and paper-size decal to the paper tray [O].
- 25. Install optional units (if any).
- 26. Plug in the machine and turn on the main power switch.



27. Attach the ferrite core [A] to the network cable [B] when connecting the cable.



- The end of the ferrite core must be about 10 cm (4") from the end of the cable.
- 28. Plug in the machine and turn on the main power switch.
- 29. Select the language used in the operation panel as necessary (1) > Language).

Paper Tray Unit

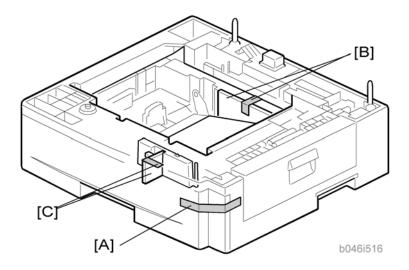
Accessory Check

Confirm that you have these accessories.

| Description | Q'ty |
|---|---------|
| 1. Paper-size decals | 1 sheet |
| 2. Installation Procedure (for service technicians) | 1 |
| 3. Installation Procedure (for users) | 1 |

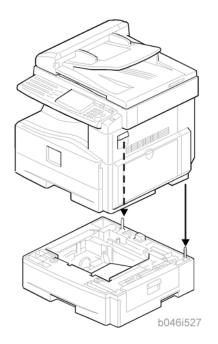
Installation Procedure

• Unplug the main machine's power cord before starting the following procedure.



- 1. Remove the tape at [A], and the tape and cardboard at [B].
- 2. Pull the paper tray part way out of the unit, remove the tape and cardboard at [C], and push the tray back in.

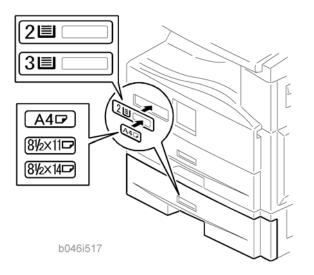
2



3. Set the machine on the paper tray unit.

Note

- When installing a second paper tray unit, place on the first paper tray unit before placing the copier onto the pair pf paper tray units
- 4. Remove the paper(s) tray from the paper tray unit(s).
- Load paper into the paper tray(s). Adjust the side and end fences as necessary. If loading 8¹/₂"x 14" paper, remove the end fence and set it into the special compartment.
- 6. Set the paper tray(s) back into the paper tray unit(s).



7. Stick on the appropriate tray-number decal(s) and paper-size decal(s), at the locations indicated in the illustration.

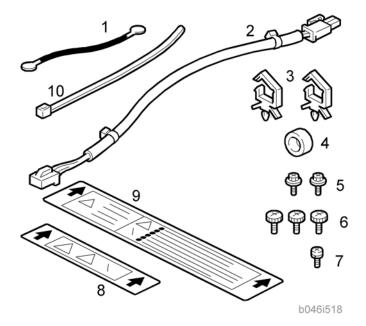
Paper Tray Unit Heater

The paper tray unit heater is installed only for the first paper tray unit.

Accessory Check

Confirm that you have the accessories listed below.

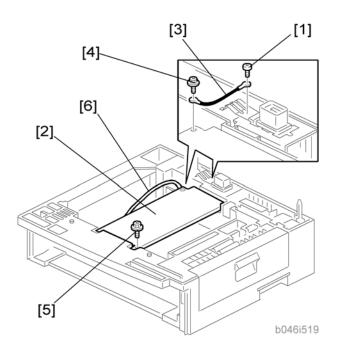
| Description | Q′ty |
|------------------------------|------|
| 1. Grounding wire | 1 |
| 2. Relay harness | 1 |
| 3. Clamps | 2 |
| 4. Ferrite core | 1 |
| 5. Heater fastening screws | 2 |
| 6. PTU fastening screws | 3 |
| 7. Grounding screw | 1 |
| 8. Decal for copier | 1 |
| 9. Decal for paper tray unit | 1 |
| 10. Tie wrap | 1 |



Installation Procedure

CAUTION

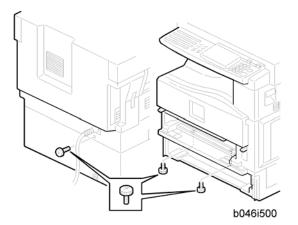
- Unplug the main machine's power cord before starting the following procedure.
- 1. Remove the paper tray unit from the copier if it is already installed.
- 2. Remove the paper trays from the copier and from the paper tray unit.



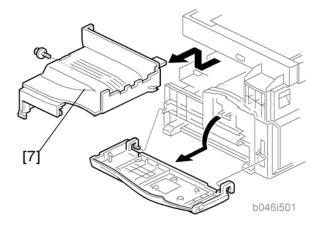
- 3. Remove the ground screw [1] at the rear of the paper tray unit.
- 4. Fasten the heater [2] and the supplied ground wire [3] to the paper tray unit (* x 3). Note that [1] is the ground screw you removed in the previous step and [4] and [5] are the two supplied heater fastening screws.

Note

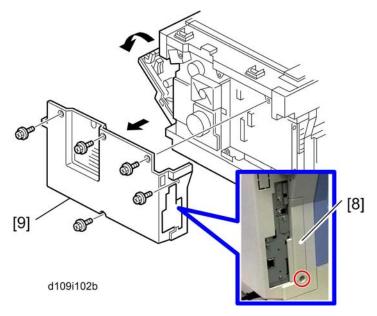
• Be sure to position the ground wire [3] and heater harness [6] so that they are out of the way of the copier when you set it on the paper tray unit.



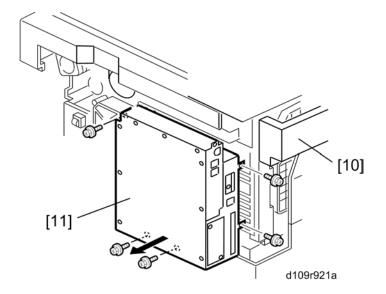
- 5. Set the copier on the paper tray unit.
- 6. Screw the paper tray unit into place using three supplied PTU fastening screws.



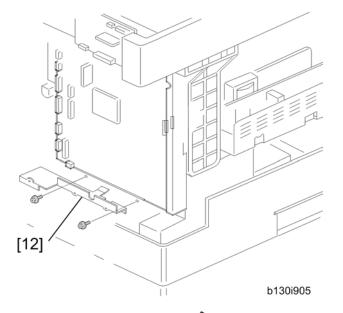
- 7. Open the front door and remove the copy tray [7] (🌮 · 1).
- 8. Close the front door.



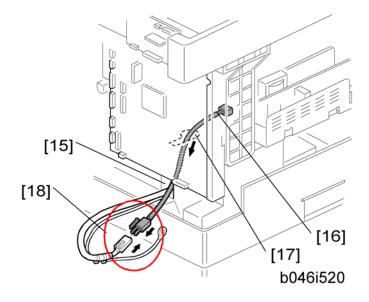
- 9. Open the right cover
- 10. Remove the interface cover [8] (earrow x 1
 earrow x 1)
 earrow (8)
- 11. Remove the rear cover [9] (🌶 x 5).



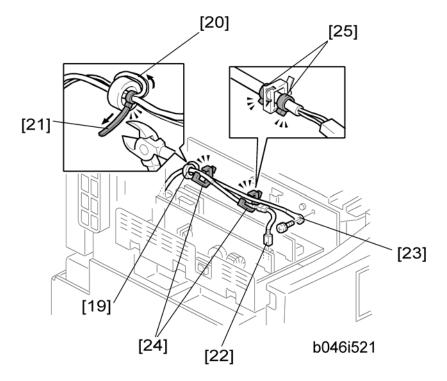
- 12. Remove the upper left cover [10].
- 13. Remove the controller box [11] (\square x 1, \checkmark x 5).



14. Remove the support bracket [12] (\checkmark x 3).



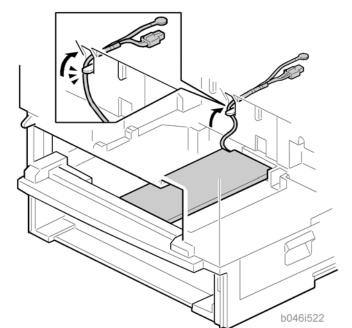
- 15. Pass the heater harness through the hole [15] at the rear of the copier.
- 16. Pass relay harness [16] through the opening [17] (at the rear of the PSU) and through the other opening [15].
- 17. Connect the relay harness to the heater's harness [18].



18. Pull the relay harness back into the copier.

2

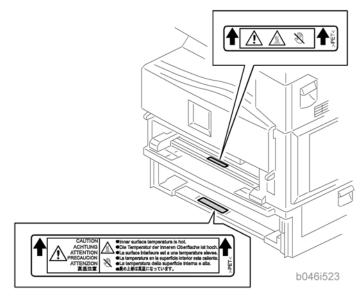
- 19. Attach the ferrite core [19] over the relay harness.
- 20. Push the ferrite core back so that it is over the heater's harness.
- 21. Wrap the heater's harness once around the ferrite core [20].
- 22. Locate the ferrite core at the rear [24] of the copier behind the rear clamps.
- 23. Secure the ferrite core with the supplied tie wrap [21].
- 24. Clip off the excess length of the tie wrap.
- 25. Connect the relay harness connector [22] to the large connector at the front center of the PSU.
- 26. Screw the ground wire [23] to the PSU bracket with the included grounding screw.
- 27. Attach the clamps [24] to the PSU bracket.
- 28. Attach the heater harness though the clamps.
- 29. Position the harness so that the front clamp is between the two bindings [25] on the harness.
- 30. Fasten the clamps.



31. Pull the excess length of the heater's harness out the opening at the rear.

Note

- Be sure that the harness passes on the side of the grounding plate at the bottom of the opening. (The front of the grounding plate must remain clear.)
- 32. Arrange the excess harness length so that it sits beneath the FCU cover plate.
- 33. Attach the caution decals to the locations shown in the illustration.



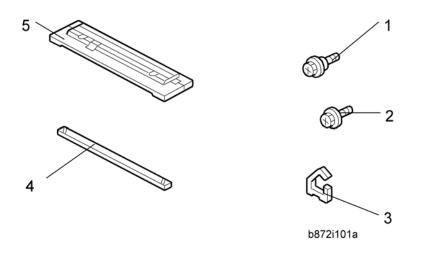
- 34. Reassemble the copier.
- $35.\;$ Plug in the power cord, and check the operation.

ARDF (B872)

This procedure explains how to install the ARDF for the Basic model: D067.

Accessory Check

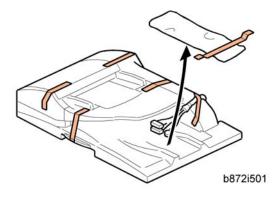
| Description | Q'ty |
|---------------------------------|------|
| 1. Stud Screw | 1 |
| 2. Screw | 1 |
| 3. Clamp | 1 |
| 4. DF Exposure Glass with Mylar | 1 |
| 5. Left Scale Guide | 1 |
| Platen Sheet | 1 |
| Installation Procedure | 1 |



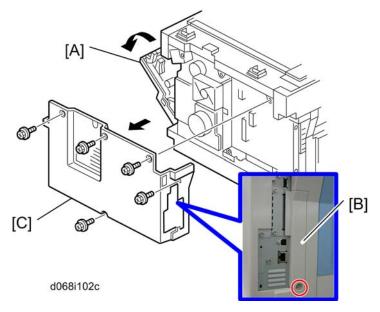
Installation Procedure

• Unplug the main machine's power cord before starting the following procedure.

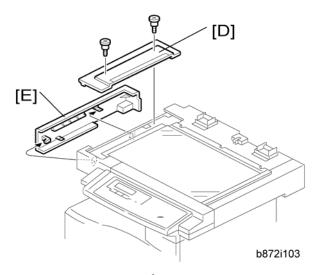
2



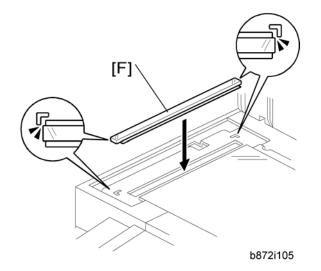
1. Unpack the ARDF and remove the packing tape from the bottom of the ARDF body.



- 2. Open the right door [A].
- 3. Remove the interface cover [B] ($P \times 1$) and rear cover [C] ($P \times 5$).



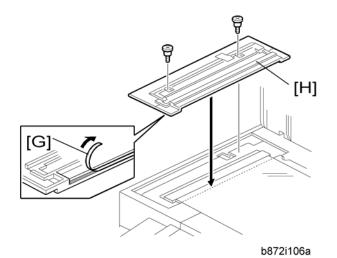
4. Remove the left guide [D] ($\not P$ x 2) and scanner left cover [E] (hook x 2).



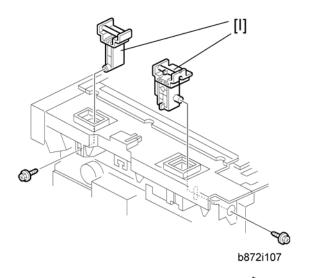
5. Place the DF exposure glass [F] on the glass holder.

Note

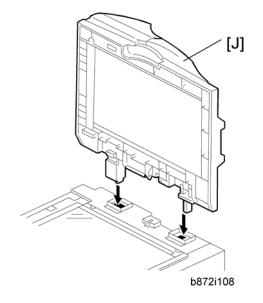
- When installing the DF exposure glass, make sure that the side of the DF exposure glass with two black points faces down.
- Do not hold the Mylar strip when installing the DF exposure glass.
- Make sure that there is no gap between the two Mylar strips and the scanner frame. If there is any gap between them, dust may fall into the scanner unit.



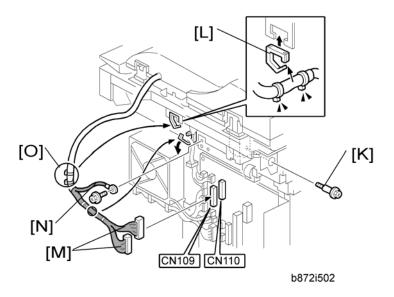
6. Peel off the backing [G] of the double-sided tape attached to the rear side of the left scale guide [H], then install it (x 2 removed in step 4).



- 7. Remove the two platen stays [1] and bracket (🖉 x 1 each).
- 8. The bracket is attached to the platen stay of the rear left side. Make sure to remove the bracket at this time.



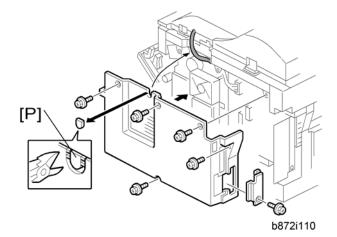
9. Mount the DF [J] on the copier as shown.



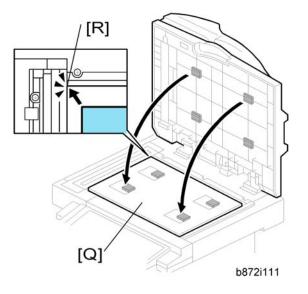
- 10. Secure the screw [K].
- 11. Attach the clamp [L].
- Connect two I/F cables [M] to CN109 and CN110 on the BICU, and secure the ground cable [N] (x 1, x 2).

Note

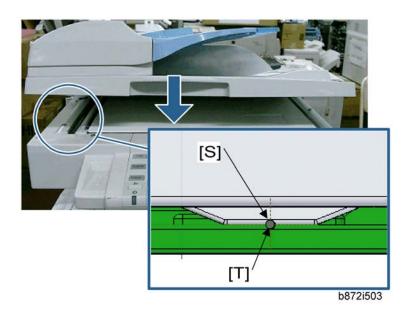
- Make sure that the I/F cable of ARDF is clamped between the two binds [O].
- Reinstall the scanner left side cover removed in step 4.



- 13. Cut the cutout [P] with nippers.
- 14. Reinstall the rear cover and connector cover (earrow x 6).
- 15. Close the right door.



- 16. Open the ARDF.
- 17. Place platen sheet [Q] on the exposure glass.
- 18. Line up the rear left corner of the platen sheet flush against corner [R] on the exposure glass.
- 19. Close the ARDF.



- 20. Check that the groove [S] of the ARDF is aligned with the groove [T] of the left scale on the scanner.
 - The difference in position between [S] and [T] must be within $\pm\,0.5$ mm.
- 21. Reinstall the platen sheet if both grooves are not aligned correctly.
- 22. Plug in and turn on the main power switch.
- 23. Check the ARDF operation.
- 24. Make a full size copy. Then check to make sure the side-to-side and leading edge registrations are correct. If they are not, adjust the side-to-side and leading edge registration (refer to "DF Image Adjustment" in the section "Replacement and Adjustment").

2

Network Interface Board (D564)

Vote

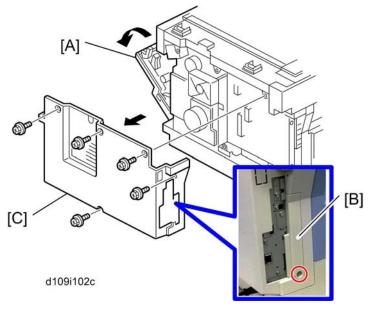
• This option is used only for the D109 model.

Component Check

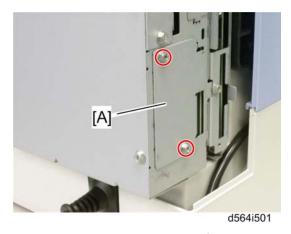
| No. | Description | Q'ty |
|-----|-------------------------|------|
| 1 | Ferrite Core | 1 |
| 2 | Flexible Cable | 1 |
| 3 | Network Interface Board | 1 |

Installing Expansion Component

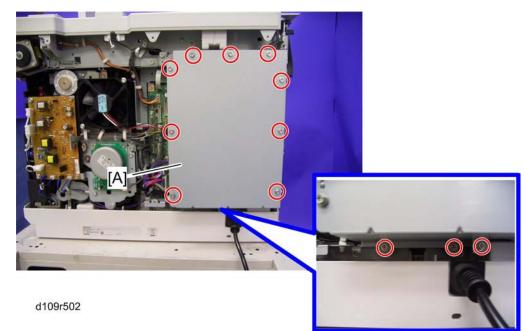
• Unplug the machine power cord before starting the following procedure.



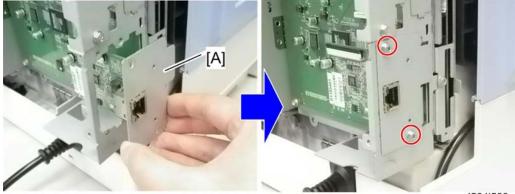
- 1. Open the right door [A].
- 2. Interface cover [B] (🌶 x 1)
- 3. Rear cover [C] (🌶 x 5)



4. Remove the interface slot cover [A] (\checkmark x 2).



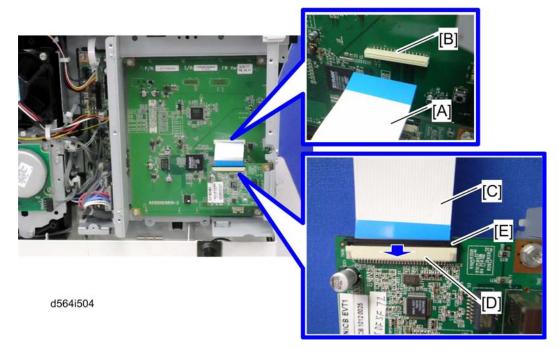
5. Remove the controller box cover [A] (\checkmark x 12).



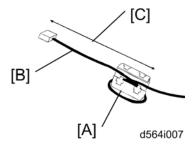
d564i503

2

- 6. Install the network interface board [A] into the interface slot of the controller (earrow x 2).
 - Use two screws, which have been removed in step 4.



- 7. Install the flexible cable [A] in the slot [B] of the controller with the blue part facing upward, and then the other end [C] of the flexible cable in the slot [D] of the network interface board.
 - Lock the flexible cable with the cable holder [E].
- 8. Reinstall the controller box cover (🌶 x 12).



- Attach the ferrite core [A] to the network cable [B]. The end of the ferrite core must be about 10 cm (4") from the end of the cable [C].
- 10. Install the network cable in the network slot.
- 11. Re-attach the rear cover ($P \times 5$) and interface cover ($P \times 1$).
- 12. Close the right door.
- 13. Turn on the machine.
- 14. Check if the "Network Setting" is displayed on the LCD (User Tools > Network Setting). If not, check the procedure above again.

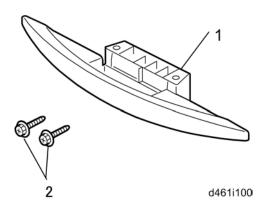
Optional Paper Tray Grip Handle

The following procedure is for the paper tray for the main copier or optional paper tray unit.

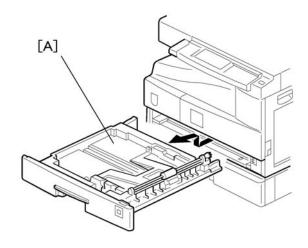
Accessories

Check the accessories and their quantities against the table below.

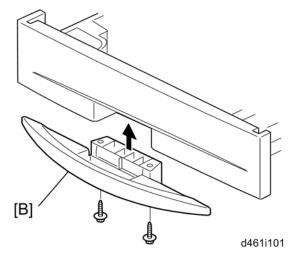
| No. | Description | Q′ty |
|-----|-----------------|------|
| 1 | Grip Handle | 1 |
| 2 | Screw (M3 x 10) | 2 |



Installation Procedure



1. Remove the paper tray [A] from the main copier.



- 2. Turn the paper tray over to the opposite side.
- 3. Lower the paper tray grip handle [B] into the paper tray slot as shown, with the arrow in the above illustration.
- 4. Attach the grip handle to the paper tray (\checkmark x 2).

Note

- When attaching auxiliary handle (two screws attached from bottom), hold handle against front of paper drawer (as screws are tightened) to ensure there is ensure the smallest gap between back of handle and front of paper drawer.
- 5. Put the paper tray back into the machine.

3. Preventive Maintenance

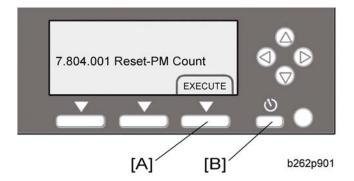
Maintenance Tables

See "Appendices" for the following information:

• PM tables

How to Clear the PM Counter

Reset the PM counter after your maintenance work.



- 1. Activate the SP mode.
- 2. Select SP7-804-001.
- 3. Press the EXECUTE key [A]. The message "Completed" is displayed when the program ends normally. An error message is displayed if the program ends abnormally.
- 4. Press the Escape key [B] to end the program.

Precautions

General

• Turn off the main power switch and unplug the machine before starting replacement.

Before turning off the main power switch, check that no mechanical component is operating. Mechanical components may stop out of their home positions if you turn off the main power switch while they are operating. The component may be damaged if you try to remove it when it is not in the home position.

Halogen-free Cable

• Use extreme caution while handling cables.

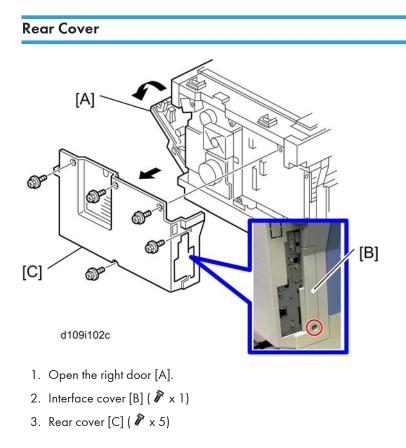
To comply with local regulations, halogen-free cables are used in this machine. Halogen-free cables are environment-friendly, but no stronger than conventional cables. These cables may be damaged in any of the following cases:

- The cable is caught between hard objects such as brackets, screws, PCBs, and exterior covers.
- The cable is rubbed on a hard object such as brackets, screws, PCBs, and exterior covers.
- The cable is scratched with a hard object such as brackets, screws, PCBs, exterior covers, screwdrivers, and fingernails.

Special Tools and Lubricants

| Part Number | Description | Q'ty |
|-------------|-------------------------------------|-------|
| A1849501 | Optics Adjustment Tools (2 pcs/set) | 1 set |
| A2929500 | Test Chart – S5S (10 pcs/set) | 1 set |
| VSSM9000 | Digital Multimeter – Fluke 87 | 1 |
| N8036701 | Flash Memory Card (4MB) | 1 |
| N8031000 | Case for Flash Memory Card | 1 |
| A2579300 | Grease Barrierta – S552R | 1 |
| 52039502 | Silicon Grease 501 | 1 |
| B6455010 | SD Card | 1 |

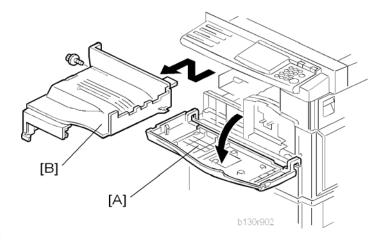




Copy Tray

• Make sure that the cables under the copy tray are in place before reassembling the copier. If these cables are caught between the copy tray and the inner cover, they may be severely damaged.

4

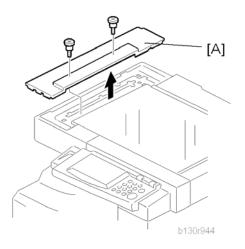


- 1. Open the front door [A].
- 2. Copy tray [B] (🌶 x 1)

Reassembling:

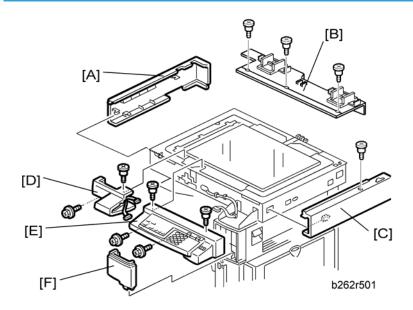
There are several cables under the front end of the copy tray. To set these cables in place, gently pull these cables to the left-hand side (toward the PSU) and hold them there as you attach the copy tray.

Scale Plate



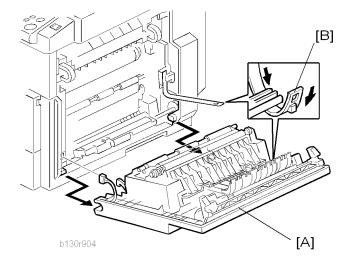
1. Scale plate [A] (🌶 x 2)

Operation Panel and Upper Covers



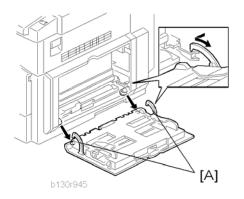
- 1. Remove the ARDF if it has been installed.
- 2. Rear cover (IF" "Rear Cover")
- 3. Slide the upper left cover [A] to the rear.
- 4. Rear scale [B] (🌶 x 3)
- 5. Slide the upper right cover [C] to the rear.
- 6. Front left cover [D] (🌶 x 2)
- 7. Operation panel [E] (🌶 x 4, 🗂 x 1)
- 8. Front right cover [F]

Right Door



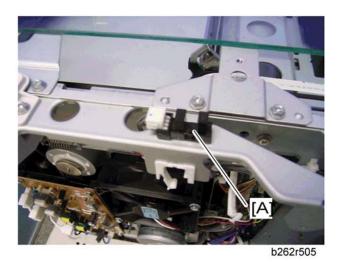
- 1. Open the right door [A].
- 2. Release the strap [B].
- 3. Right door (🗂 x 1)

Bypass Tray



1. Press the stopper rails [A] inward.

Platen Cover Sensor



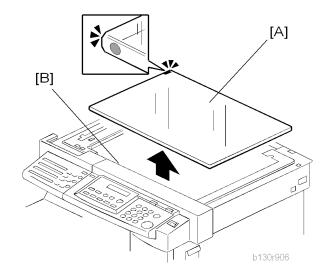
- 1. Rear cover (IF" "Rear Cover")
- 2. Rear scale (IPT "Operation Panel and Upper Covers")
- 3. Platen cover sensor [A] (🗂 x 1, hook)

Scanner Unit

To clean the mirrors and lenses, use a blower brush or wet cotton.

Exposure Glass

To clean the exposure glass, use alcohol or glass cleaner.



Non-ARDF machines

- 1. Rear cover (IF" "Rear Cover")
- 2. Scale plate (IF "Operation Panel and Upper Covers")
- 3. Exposure glass [A]

ARDF-equipped machines

- 1. Rear cover (IF" "Rear Cover")
- 2. Rear scale, upper right cover (IPT "Operation Panel and Upper Covers")
- 3. Exposure glass [A]

Reassembling

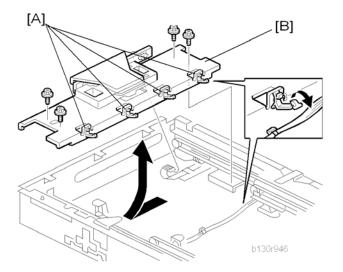
Make sure that the marking on the glass is at the rear left corner, and that the left edge of the glass is aligned flush against the support ridge [B] on the frame.

Adjustment

When replacing the white plate, perform the "Scan Auto Adjustment" (refer to "SP4-428-001".).

Lens Block

- Do not disassemble the lens block. The lens block is precision adjusted before shipment.
- Do not touch the screws on the CCD. The CCD is precision adjusted before shipment.



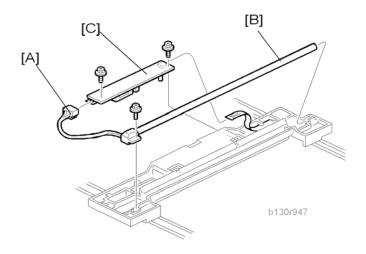
- 1. Exposure glass (IP "Exposure Glass")
- 2. Front left cover, operation panel (IPT "Operation Panel and Upper Covers")
- 3. Release the cable from the four clamps [A].
- 4. Lens block [B] (2 x 4, 1 flat cable)

Note

- Do not loosen the paint-locked screws holding the lens unit in place.
- After installing a new lens block, carry out copy adjustments (IPT "Adjusting Copy Image Area").

Exposure Lamp, Lamp Stabilizer Board

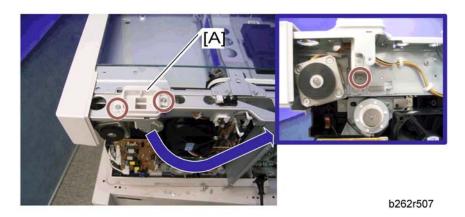
Do not fold the exposure cable on the exposure lamp.



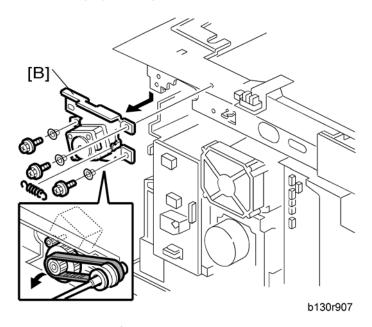
- 1. Exposure glass (IF" "Exposure Glass")
- 2. Front left cover, operation panel (IPT "Operation Panel and Upper Covers")
- 3. Slide the first scanner to a position where the lamp and scanner are clear of the metal lids.
- 4. Disconnect the lamp connector [A].
- 5. Remove either or both of the following:
 - Exposure lamp [B] (🕅 x 1)
 - Lamp stabilizer board [C] (🌶 x 2, 1 flat cable)

Scanner Motor

- 1. Rear cover (IF" "Rear Cover")
- 2. Rear scale, upper right cover (IPT "Operation Panel and Upper Covers")



3. Remove the right platen stay holder [A] (\checkmark x 3).



4. Scanner motor [B] (🌶 x 3, 1 spring, 3 screw holders, 🖽 x 1)

Reinstalling

When reinstalling, fasten the screws loosely, set the spring in place, and tighten up the screws.

4

Scanner HP Sensor



- 1. Rear cover (🍽 "Rear Cover")
 - 2. Front left cover (IPT "Operation Panel and Upper Covers")
 - 3. Scale plate (IF "Scale Plate")
- 4. Scanner HP sensor [A] (🗂 x 1, hook)

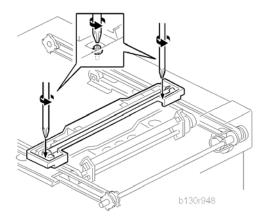
Note

• Move the first scanner from the home position if you have difficulty removing the sensor.

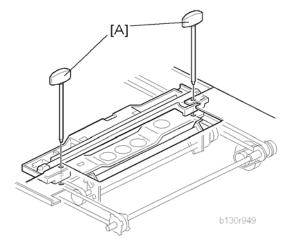
Scanner Alignment Adjustment

- 1. Rear cover (IF" "Rear Cover")
- Rear scale, upper right cover, front left cover, operation panel (IP "Operation Panel and Upper Covers")
- 3. Exposure glass (IF "Exposure Glass")
- 4. Loosen the 2 screws holding the 1 st and 2nd scanner belts in place.

4



- 5. Slide the 1st and 2nd scanners so that all four of the following are roughly aligned on both the front and back sides:
 - The hole in the copier's lid
 - The hole in the 1st scanner
 - The right corner hole in the 2nd scanner
 - The hole at the base of the scanner

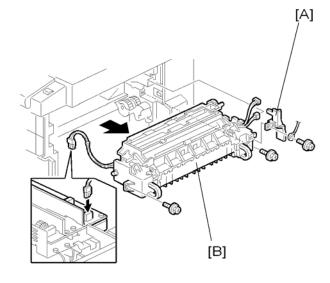


- 6. Insert the two optics adjustment tools [A], and adjust the scanners as necessary so that the tools go through all four holes.
- 7. Tighten the two screws that you loosened at step 2 above, so that the belts are firmly clamped into place.
- 8. Remove the adjustment tools.

Fusing

Fusing Unit

• Before handling the fusing unit, make sure that the unit is cool enough. The fusing unit can be very hot.



b130r950

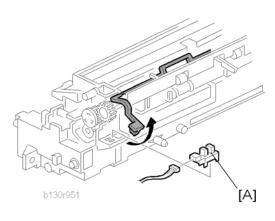
- 1. Copy tray (IF" "Copy Tray")
- 2. Open the right door.
- 3. Connector cover [A] (🌶 x 1)

Vote

- When reinstalling, attach the ground wire.
- 4. Fusing unit [B] (🌶 x 2, 🖽 x 4)

4

Exit Sensor

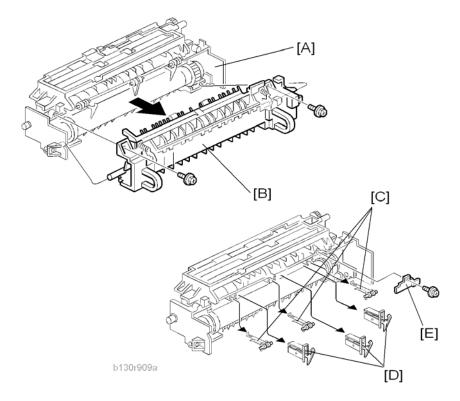


- 1. Fusing unit (IF" "Fusing Unit")
- 2. Exit sensor [A] (🗂 x 1)

Hot Roller Stripper Pawls

Comportant 1

• Take care not to damage the hot roller stripper pawls and the tension springs.



- 1. Fusing unit (IF "Fusing Unit")
- Separate the fusing unit into two sections: the hot roller section [A] and the pressure roller section [B]
 (x 2).

After removing the screws, lower the pressure roller section about halfway and then slide it toward the front side to detach it.

- 3. Support rollers [C]
- 4. Hot roller stripper pawls [D]

Note

Remove the spacer [E] (* x 1) if you are removing the hot roller assembly (* "Hot Roller & Fusing Lamp").

Hot Roller and Fusing Lamp

• Do not touch the fusing lamp and rollers with your bare hands.

4

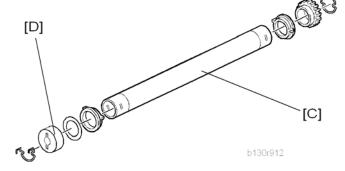
- Hot roller stripper pawls and spacers (IPT "Hot Roller Stripper Pawls")
- 2. Hot roller assembly [A] (*x* 2)
- 3. Fusing lamp [B]

Note

• When reassembling, check that the direction of the fusing lamp is correct.

[B]

[A]



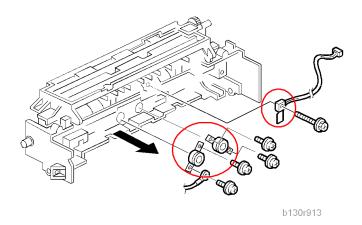
4. Hot roller [C] (2 C-rings, 1 spacer, 1 gear, 2 bushings, 1 cover [D])

Reassembling

Be sure that:

- The fusing lamp is positioned correctly.
- The fusing lamp does not touch the internal part of the hot roller.

Thermoswitches and Thermistor



- 1. Hot roller assembly (IF "Hot Roller & Fusing Lamp")
- 2. Thermoswitches (🌶 x 2 for each)
- 3. Thermistor (🌶 x 1)

Reassembling

Make sure of the following:

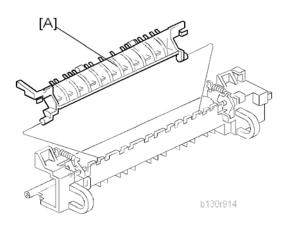
- That the thermistor is in contact with the hot roller.
- That the hot roller turns smoothly.

Note

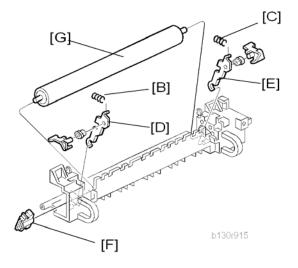
• Do not recycle a thermoswitch that is already opened. Safety is not guaranteed if you do this.

4

Pressure Roller



- 1. Separate the fusing unit into two sections (IPT "Hot Roller Stripper Pawls").
- 2. Fusing entrance guide [A]



- 3. Two springs [B][C]
- 4. Two pressure arms [D][E]
- 5. Bushing [F]
- 6. Pressure roller [G]

Checking the NIP band

You can check the nip band to see if the fusing unit is in a good condition–especially, if the hot roller and pressure roller are correctly installed.

- 1. Activate the SP mode.
- 2. Select SP1-109-001.
- 3. Specify "1."
- 4. Press the OK key.
- 5. Press the 🕙 key. The copy mode is activated.
- 6. Place an OHP sheet on the by-pass tray.
- 7. Press the 🕐 key. The copier feeds the OHP sheet, and stops it between the hot roller and the pressure roller for about 20 seconds.
- 8. Wait until the OHP sheet is output.
- 9. Press the 🛇 key.
- 10. Make sure SP1-109-001 is selected.
- 11. Specify "0".
- 12. Press the OK key.
- 13. Quit the SP mode.

You see an opaque stripe on the OHP sheet. This is the trace of the nip band. The normal nip band is symmetrical on the OHP sheet. Both ends are slightly thicker than the center.

Note

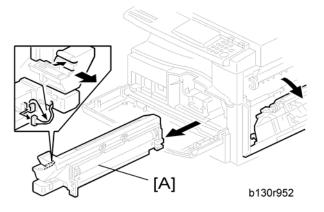
• There are no specifications or standards for the nip band of this copier.

PCU and Quenching Lamp

When handling the photo conductor unit (PCU), use caution:

- Do not touch the OPC drum with your bare hands. When the OPC drum is unclean, clean it with dry cloth, or clean it with wet cotton and wipe it with dry cloth.
- Do not use alcohol or any other chemicals to clean the OPC drum. These substances damage the OPC-drum surface.
- Keep PCUs in a cool, dry place.
- Do not expose the OPC to any corrosive gas such as ammonia.
- Do not shake a used PCU. Remaining toner and developer may spill out.
- Dispose of used PCUs in accordance with local regulations.

PCU



1. Open the right door.

Note

- The PCU may become stuck if you try to remove it while the front door is closed.
- 2. Open the front door.
- 3. Remove the toner bottle holder.

Note

- Clean all spilled toner off the toner bottle area and the inside of the front door.
- 4. Pull out the PCU [A] (🖽 x 1).
- 5. When having installed a new PCU, remove the Styrofoam and tags (IPT "Installation Procedure" in the chapter "Installation").

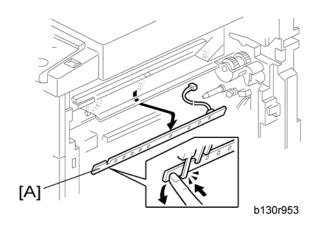
Initialization

4

After you turn on the main power switch, the copier automatically initializes the new PCU. When the copier is executing initialization, it is important that you:

- Do not turn off the main power switch.
- Do not open or remove exterior covers.

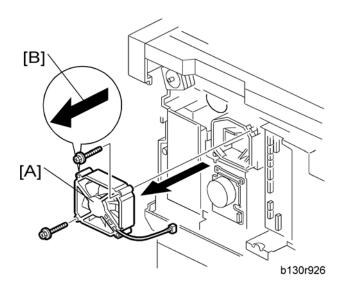
Quenching Lamp



- 1. PCU (PCU")
- 2. Quenching lamp [A] (🗂 x 1)

Exhaust Fan and Main Motor

Exhaust Fan

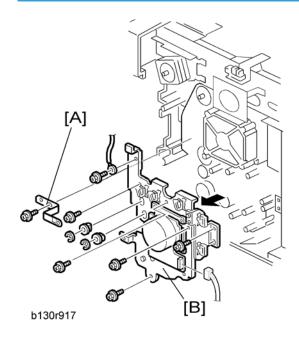


- 1. Rear cover (IF" "Rear Cover")
- 2. Exhaust fan [A] (🌶 x 2, 🖽 x 1)

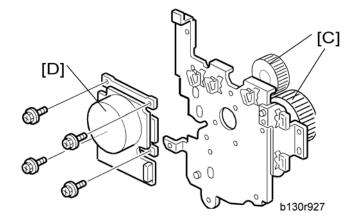
Reassembling

Make sure that the arrow [B] on the frame points to the rear side. The arrow indicates the direction of airflow.

Main Motor



- 1. Rear cover (IF" "Rear Cover")
- 2. High-voltage power supply board (IF "High-Voltage Power Supply Board")
- 3. Ground plate [A] (🕅 x 1)
- 4. Main motor with the gear cover [B] (🗗 x 1, 🌶 x 7, C x 2, 2 bushings)



- 5. All gears [C]
- 6. Main motor [D] (🌶 x 4)

Reassembling

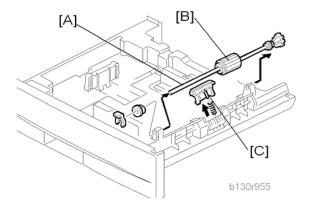
Attach the main motor before attaching the gears.

Paper Feed

Paper Feed Roller and Friction Pad

When handling the paper tray or the paper feed roller, use caution:

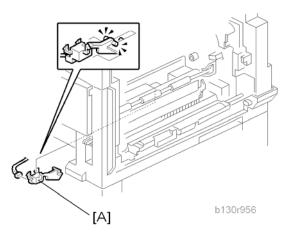
- Do not touch the surface of paper feed rollers.
- To avoid paper jams, correctly set the side and end fences in the paper tray.



- 1. Paper tray
- 2. Shaft [A] (🖾 x 1)
- 3. Remove either or both of the following:
 - Paper feed roller [B]
 - Friction pad [C]

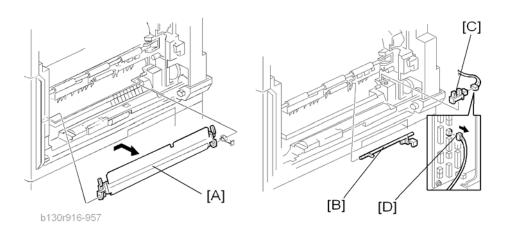
4

Paper End Sensor



- 1. Paper tray
- 2. Open the right door.
- 3. PCU (IF "PCU")
- 4. Paper end sensor [A] (🗂 x 1)

Registration Sensor



- 1. Paper tray
- 2. Open the right door.
- 3. Open the paper guide [A].

Note

• Remove the paper guide (Clip x 1) if you have difficulty removing the registration sensor.

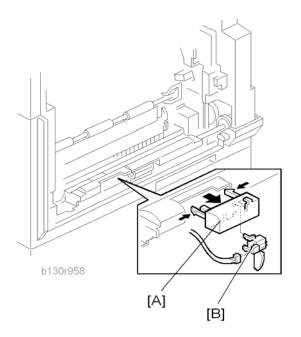
4

- 4. Registration sensor feeler [B]
- 5. Registration sensor [C] (🗂 x 1)

Note

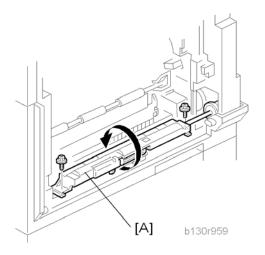
• Disconnect the connector (CN127 [D]) if you have difficulty removing the registration sensor.

Bypass Paper End Sensor

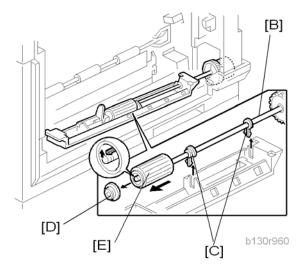


- 1. Right door (🍽 "Right Door")
- 2. Sensor compartment [A]
- 3. Bypass paper end sensor [B] (🗂 x 1)

Bypass Feed Roller



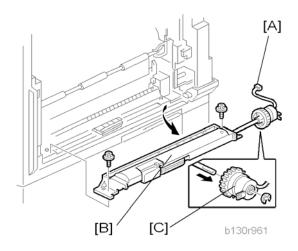
- 1. Right door (🍽 "Right Door")
- 2. Turn the feed roller housing upside down [A] (\checkmark x 2).



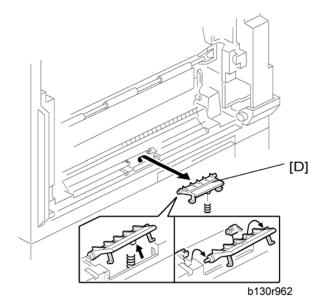
- 3. Feed roller shaft [B] (2 snap pawls [C], 1 spacer [D])
- 4. Bypass feed roller [E]

4

Bypass Feed Clutch and Friction Pad

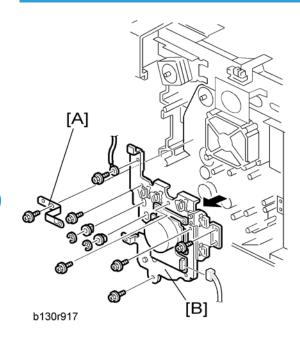


- 1. Rear cover (🍽 "Rear Cover")
- 2. Right door (IF" "Right Door")
- 3. Disconnect the bypass feed clutch connector [A] (CN93).
- 4. Bypass feed roller housing [B] (🌶 x 2)
- 5. Bypass feed clutch [C] (C x 1)



6. Bypass friction pad [D]

Paper Feed and Registration Clutches

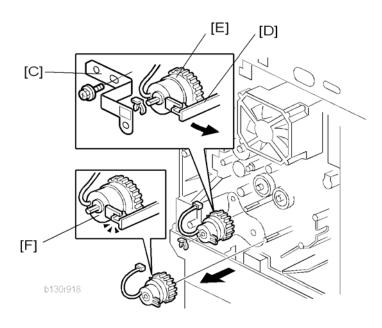


- 1. Paper tray
- 2. High-voltage power supply board (IF "High-Voltage Power Supply Board")
- 3. Ground plate [A] (🌶 x 1)
- 4. Gear cover [B] (🗂 x 1, 🌶 x 7, 🕲 x 2, 2 bushings)

Note

• Do not remove the main motor from the gear cover.

4

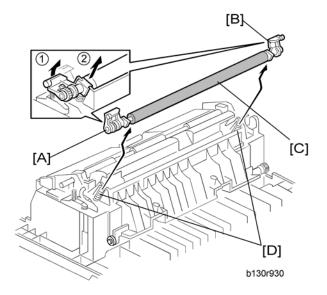


- 5. Ground plate [C] (🌶 x 1)
- 6. Slowly push the clutch holder [D] and remove the registration clutch [E] ($\overline{0}$ x 1, $\mathbf{1}$ x 1).
- 7. Paper feed clutch [F]

Image Transfer

Transfer Roller

- Do not touch the transfer roller with your bare hands.
- Do not scratch the transfer roller. The transfer roller is easily damaged.

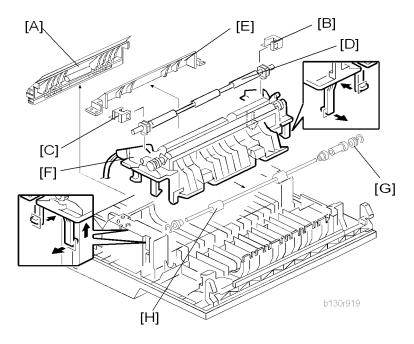


- 1. Right door (IF" "Right Door")
- 2. Raise the levers [A],[B] at the ends of the image transfer roller.
- 3. Release the image transfer roller [C].

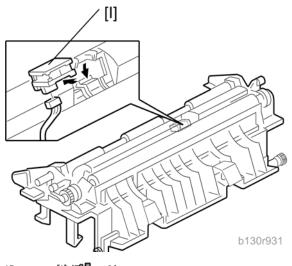
Reassembling

Make sure that the springs [D] are in the original positions.

ID Sensor and Duplex Roller

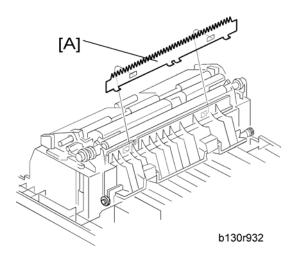


- 1. Right door (🍽 "Right Door")
- 2. Lower guide [A]
- 3. Idle roller holders [B][C]
- 4. Idle roller [D]
- 5. Roller guide [E]
- 6. Transfer unit [F]
- 7. One-way gear [G] (ⓒ x 1)
- 8. Duplex roller [H] (C x 1, 3 bushings)



9. ID sensor [I] (🗗 x 1)

Discharge Plate



- 1. Right door (🍽 "Right Door")
- 2. Discharge plate [A]

BICU and Controller Board

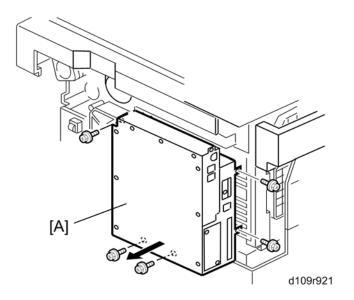
| Mo | BICU | Controller | Controller | Maintenance Work |
|-----|-----------|------------|---------------|---|
| del | NVRAM | Box | NVRAM | |
| GDI | Installed | Installed | Not installed | • Save the data from the NVRAM to a memory card before replacing the NVRAM on the BICU. |

BICU

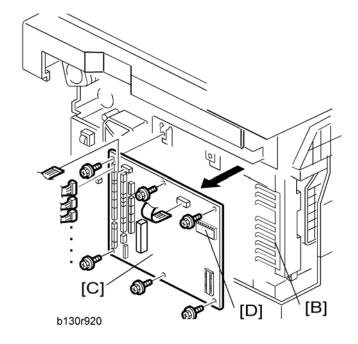
Preparation

- Before replacing the NVRAM, be sure to save the NVRAM data.
- Saving from the BICU NVRAM to an SD card (IP "NVRAM Data Upload/Download (SP5-824/825)" in the "System Maintenance Reference" of this manual.)

Procedure



- 1. Rear cover (IF" "Rear Cover")
- 2. Scanner upper left cover (IPT "Operation Panel and Upper Covers")
- 3. Controller box [A] (🌶 x 5, 🗂 x 1)



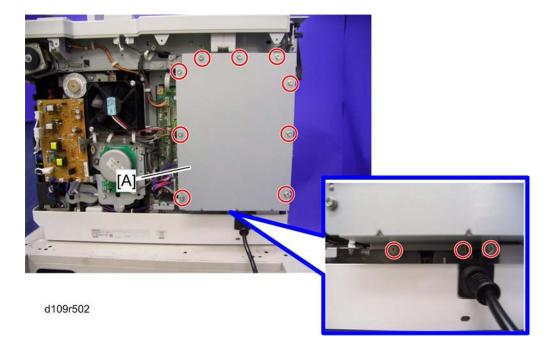
- 4. Ground plate [B] (*x* 2)
- 5. BICU [C] (all 🗂 , 2 flat cables, 🖗 x 6)

Note

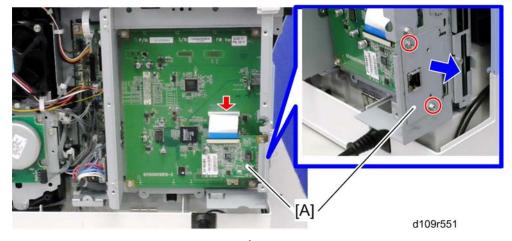
- When replacing the BICU, remove the NVRAM [D] from the board. Install the NVRAM to the new board.
- 6. After replacing the NVRAM, copy the saved data to the NVRAM.
 - From an SD card to the NVRAM (IT "NVRAM Data Upload/Download (SP5-824/825)" in the "System Maintenance Reference" of the appendices of the this manual.)

Network Interface Board (D110 only)

1. Rear cover (IF" "Rear Cover")



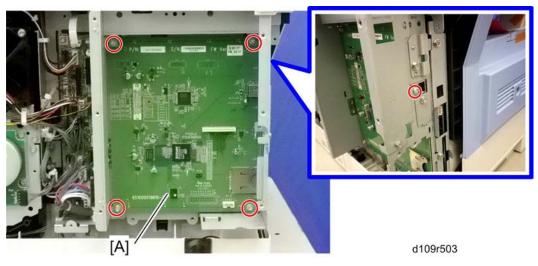
2. Controller box cover [A] (🌶 x 12)



3. Network interface board [A] (flat cable x 1, 🌶 x 2)

Controller Board

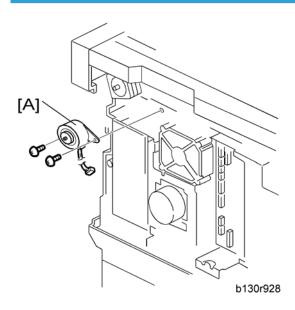
- 1. Rear cover (IF" "Rear Cover")
- 1. Controller box cover (IP Network Interface Board)
- 2. Remove the network interface board if it is installed. (IPNetwork Interface Board)



3. Controller board [B] (🌶 x 5)

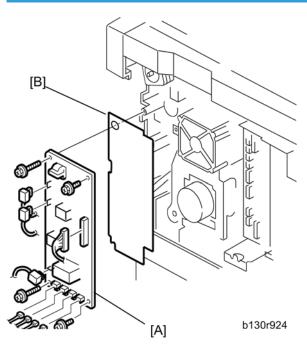
Other Replacements

Duplex Motor



- 1. Rear cover (🍽 "Rear Cover")
- 2. Duplex motor [A] (🗂 x 1, 🌶 x 2)

4

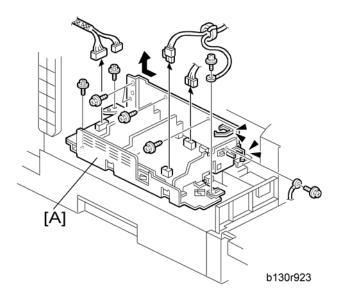


- 1. Rear cover (IF" "Rear Cover")

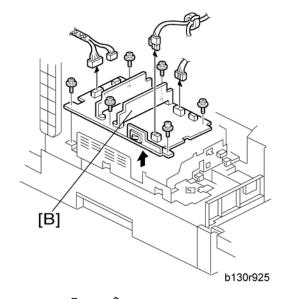
Note

Remove the insulating sheet [B] if you are going to remove the contact-release solenoid (IP "Contact-Release Solenoid") or the gear cover (IP "Paper Feed and Registration Clutches").

PSU



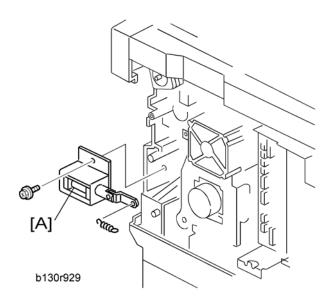
- 1. Open the front door.
- 2. Copy tray (IT "Copy Tray")
- 3. PSU assembly [A] (🗂 x 4, 🖗 x 8)



4. PSU [B] (🗂 x 4, 🌶 x 6)

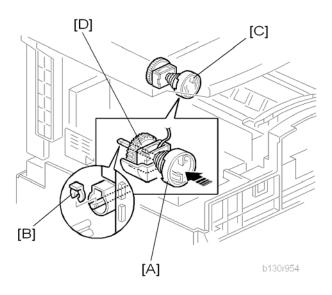
4

Contact-Release Solenoid



- 1. Rear cover (🍽 "Rear Cover")
- 2. High-voltage power supply board (IF "High-Voltage Power Supply Board")
- 3. Contact-release solenoid [A] (1 spring, 🖗 x 1)

Toner Supply Clutch



1. Toner bottle holder

- 2. Copy tray (IF "Copy Tray")
- 3. Rear cover (IF" "Rear Cover")
- 4. Disconnect the connector on C19 on the BICU.
- 5. Push the clutch coupler [A] to the rear side, and remove the clip ring [B] from the back of the copier.
- 6. Coupler and spring [C]
- 7. Lift the toner supply clutch [D] and remove it.

Note

• When removing, note how the wire goes through a clamp, and also note where it passes through the rear of the machine.

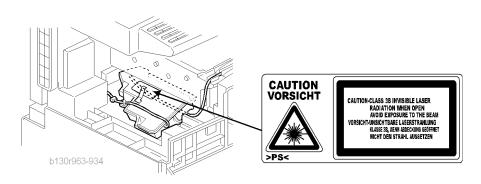
Laser Unit

WARNING

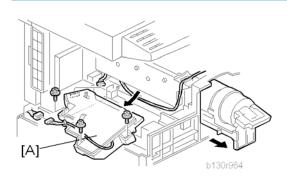
• Turn off the main power switch and unplug the copier before starting replacement. The laser beam can damage your eyes severely.

- Do not touch the screws on the LD board on the LD unit. Do not try to adjust any part of the LD unit. The LD unit is precision adjusted before shipment.
- Do not touch the polygon mirror, shield glass, or lenses with your bare hands.

Location of the Caution Decal

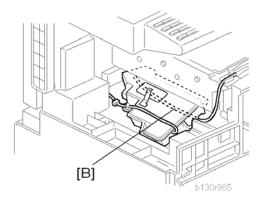


Laser Unit



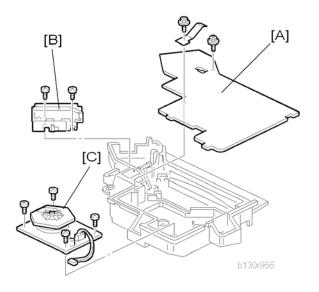
- 1. PSU assembly (IF "PSU")
- 2. Toner bottle holder
- 3. Laser unit [A] (🌶 x 3, 🗂 x 2)

Reassembling



Make sure that the cable [B] passes under the unit.

LD Unit and Polygon Mirror Motor



- 1. Laser unit (🖝 "Laser Unit")
- 2. Laser unit cover [A] (🌶 x 2, 1 grounding plate)
- 3. LD unit [B] (🌶 x 2)
- 4. Polygon mirror motor [C] (🌶 x 4)

Reassembling

Check that the polygon mirror and toroidal lens are clean. Dust or other foreign substances may interfere with the operation of the LD unit.

Adjusting Copy Image Area

Adjust the copy image area under any of the following conditions:

- 1. After clearing engine data (SP5-801-002 or SP5-998-001).
- 2. After replacing any of the following components:
 - First scanner or second scanner
 - Lens block
 - Scanner motor
 - Polygon mirror motor
 - Paper tray

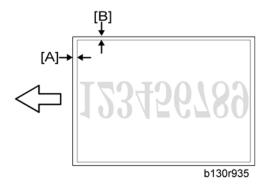
Printing

Make sure that the paper is correctly loaded in each paper tray before starting the adjustment procedures in this section.

Adjusting Registration

Use the Trimming Area Pattern (SP5-902-001 > 10) for this adjustment.

- 1. Print out the test pattern with the paper fed from the regular paper tray.
- 2. Print out the test pattern with the paper fed from the by-pass tray.
- 3. Print out the test pattern by selecting duplex printing.



Measure the distance between the leading edge of the image area and the leading edge of the paper
[A].



• The diagram shows the paper on the copy tray. Note that the paper is output with the face down.

| SP | Specification |
|-------------------------|---------------------|
| SP1-001-001 (All Trays) | $0\pm 2 \text{ mm}$ |
| SP1-001-002 (By-pass) | 0 ± 2 mm |
| SP1-001-003 (Duplex) | 0 ± 4 mm |

- 5. Adjust the leading edge registration (SP1-001).
- 6. Measure the distance between the side edge of the image area and the side edge of the paper [B].

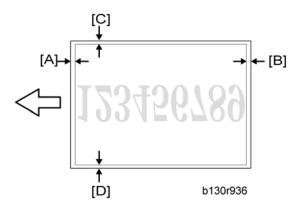
| SP | Specification |
|------------------------|---------------------|
| SP1-002-001 (1st tray) | 0 ± 2 mm |
| SP1-002-002 (2nd tray) | $0\pm 2 \text{ mm}$ |
| SP1-002-005 (By-pass) | 0 ± 4 mm |
| SP1-002-006 (Duplex) | 0 ± 4 mm |

- 7. Adjust the side-to-side registration (SP1-002).
- 8. Specify "0" (zero) in SP5-902-001 after finishing the adjustment procedure.

Adjusting Blank Margin

Use the Trimming Area Pattern (SP5-902-001 > 10) for this adjustment.

1. Print out the test pattern.



 Measure the distance between the four edges of the image area and the four edges of the paper [A] [B][C][D].

Note

• The diagram shows the paper on the copy tray. Note that the paper is output with the face down.

4

3. Adjust the blank margin (SP2-101).

| SP | Specification |
|---------------------------------|----------------|
| SP2-101-001 (Leading Edge) [A] | 2 ± 1.5 mm |
| SP2-101-002 (Trailing Edge) [B] | 2 +2.5/-1.5 mm |
| SP2-101-003 (Left Side) [C] | 2 ± 1.5 mm |
| SP2-101-004 (Right Side) [D] | 2 +2.5/-1.5 mm |

Vote

- The "Left Side" and "Right Side" comes to your left-hand side and right-hand side respectively when you view the copied image with the leading edge upwards.
- 4. Specify "O" (zero) in SP5-902-001 after finishing the adjustment procedure.

Adjusting Main-Scan Magnification

Use the Grid Pattern (Single Dot) (SP5-902-001 > 5) for this adjustment.

| SP | Specification |
|------------------------------|---------------|
| SP2-998-001 (Main Mag-print) | 100±1% |

- 1. Print out the test pattern.
- 2. Measure the sides of squares. Each side should be 2.7-mm long.)
- 3. Adjust the main-scan magnification (SP2-998-001: Main Mag-print).
- 4. Specify "0" (zero) in SP5-902-001 after finishing the adjustment procedure.

Scanning

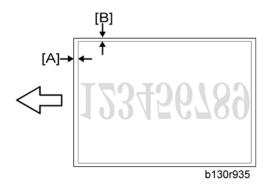
Preparation:

- Before adjusting scanning, adjust printing (IP "Printing" in this section).
- To adjust scanning, use the A4 test chart.

Adjusting Registration

1. Place the test chart on the exposure glass. Make sure that the test chart is aligned with the rear and left scales on the exposure glass.

2. Make a copy.



 Measure the distance between the leading edge of the image area and the leading edge of the paper [A].

Note

- The diagram shows the paper on the copy tray. Note that the paper is output with the face down.
- 4. Adjust the leading-edge scan registration. (SP4-010-001).

| SP | Specification | |
|------------------------------|---------------|--|
| SP4-010-001 (LE Scan Regist) | 0 ± 2 mm | |

- 5. Measure the distance between the side edge of the image area and the side edge of the paper [B].
- 6. Adjust the side-to-side registration (SP4-011-001).

| SP | Specification |
|----------------------------------|-------------------|
| SP4-011-001 (S-to-S Scan Regist) | $0\pm2~\text{mm}$ |

Adjusting Magnification



- 1. Place the test chart on the exposure glass. Make sure the test chart is aligned with the rear and left scales on the exposure glass.
- 2. Make a copy.
- 3. Compare the copy with the original.
- 4. Adjust the main-scan and sub-scan magnifications. The original image [A] is magnified in the mainscan direction [B] or in the sub-scan direction [C] when you specify a larger value.

Vote

• The diagrams show the paper on the copy tray. Note that the paper is output with the face down.

| SP | Specification |
|-----------------------------|---------------|
| SP4-009-001 (Main Scan Mag) | ± 1.0% |
| SP4-008-001 (Sub Scan Mag) | ± 1.0% |

Scan Auto Adjustment

This procedure adjusts the standard white density level. Adjust the standard white density after any of the following maintenance work:

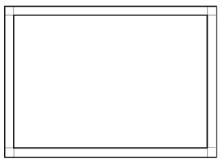
- Replacing the standard white plate
- Replacing the BICU

- Replacing the lens block
- Executing the memory clear (SP5-801-002 [basic model], SP5-998-001 [other models]).
- 1. Place 10 sheets of new A4 paper on the exposure glass.
- 2. Close the platen cover.
- 3. Activate the SP mode.
- 4. Select Copy SP4-428.
- 5. Specify "1" and press the OK key. The copier automatically adjusts the standard white density.

DF Image Adjustment

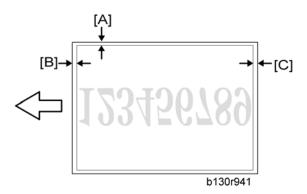
Note

• Perform the adjustment procedure in this section only when the ARDF is installed on the copier.



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- 1. Make a temporary test chart as shown in the above diagram. Use the "A4/8.5 x 11" paper to make it.
- 2. Place the temporary test chart on the ARDF.
- 3. Make a copy.



4. Measure the distance between the side edge of the image area and the side edge of the paper [A].

(The diagram shows the paper on the copy tray. Note that the paper is output with the face down.)

- Adjust the side-to-side registration (S to S/Front Regist: SP6-006-001, S to S/Rear Regist: SP6-006-004). The image area moves to the rear side of the copier when you specify a larger value.
- 6. Measure the distance between the leading of the image area and the leading edge of the paper [B].
- 7. Adjust the leading edge registration (Leading Regist: SP6-006-002). The image area moves to the right side of the copier when you specify a larger value.
- Measure the distance between the trailing edge of the image area and the trailing edge of the paper [C].
- 9. Adjust the erased area on the trailing edge (Trailing Erase: SP6-006-003).
- 10. Compare the copy with the original.
- 11. Adjust the sub-scan magnification (SP6-006-005). The specification is $\pm 1.0\%$.

Service Program

Comportant 🔂

Do not let the user access the SP mode or the SSP mode. Only service representatives are allowed to
access these modes. The machine operation is NOT guaranteed after any person other than service
representatives accesses the SP mode.

SP Tables

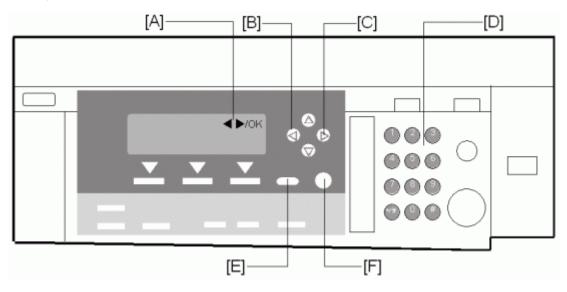
See "Appendices" for the following information:

• SP Tables

Using SP and SSP Modes

The following two modes are available:

- SP Mode (Service Program Mode): The SP Mode includes the programs that are necessary for standard maintenance work.
- SSP Mode (Special SP Mode): The SSP Mode includes SP-Mode programs and some special programs. You need some extra knowledge to use these special programs. For details, consult your supervisor.



Starting SP Mode

For details, ask your supervisor.

Selecting Programs

- When a blinking underscore (or several blinking underscores) is displayed, you can type a number from the numeric keypad [D].
- When the sign "◆ /OK" [A] is displayed upper right corner, you can scroll through the menu by pressing the left-arrow key [B] or the right-arrow key [C]. To select program, press the OK key [F].

Specifying Values

5

- 1. After locating a program, press the OK key. A blinking underscore (or several blinking underscores) indicates which value you can change. The value in parentheses is the default value of the menu.
- 2. Type a necessary value from the numeric keypad. To switch between positive (plus) and negative (minus) values, press the ⁽¹⁾ key.
- 3. To validate the value, press the OK key. To cancel the value, press the escape key [E].

Activating Copy Mode

You can activate the copy mode while the SP mode is running. When you do so, the copier outputs images or patterns that help you adjust the SP setting.

- 1. Press the 🕙 key. The copy mode is activated.
- 2. Specify copy settings and press the 🕐 key.
- 3. To return to the SP mode, press the 🔊 key.

Note

• You cannot end the SP mode while the copy mode is activated.

Quitting Programs/Ending (S) SP Mode

Press the **E** key or the escape key to quit the program. You can end the SP mode by pressing one of these keys several times.

Conventions used in the tables:

- Asterisk (*): The settings are saved in the NVRAM. Most of them return to the default values when you
 execute SP5-801-002. CTL indicates that the data is contained in NVRAM on the controller board.
- DFU: The program is for design/factory use only. Do not change the settings.

• Brackets ([]): The brackets enclose the setting rage, default value, and minimum step with unit ([Minimum to Maximum / **Default** / Step]).

Using SP Mode

ID Sensor Error Analysis (SP2-221)

The image quality may become very bad when the ID sensor does not operate properly. However, there is no such SC code that indicates ID-sensor malfunction; instead, SP2-221 shows you some information on the ID sensor. Check this information when the image quality is not very good.

The table lists the information shown with SP2-221 (ID Sensor Error Analysis).

| SP | Error condition | Possible cause | Remarks |
|--|--|--|--|
| SP2-221-1 Vsg (VG in the display) | Vsg < 2.5V or (Vsg – Vsp) < 1.00V | ID sensor defectiveID sensor dirtyDrum not charged | - |
| SP2-221-2 Vsp (VP in the display) | Vsp > 2.5V or (Vsg – Vsp) < 1.00V | Toner density very low ID sensor pattern not created | - |
| SP2-221-3 Power (PW in the display) | Vsg < 3.5V when maximum power (979) is applied | ID sensor defectiveID sensor dirtyDrum not get charged | Power source for the ID-sensor light |
| SP2-221-4 Vsdp | No Error Conditions | | - |
| SP2-221-5 Vt | Vt > 4.5V or Vt < 0.2V | • TD sensor defective | - |
| SP2-221-6 Vts | - | - | - |

Memory Clear

This model stores all the data in the NVRAM on the BICU. The data is cleared by SP5-801-002 (for exceptions, see "").

Exceptions

SP5-801-002 clears most of the settings and counters stored in the NVRAM on the BICU (the values return to their default values). However, the following settings are not cleared:

• SP5-807 (Area Selection)

- SP5-811-001 (Serial Num Input > Code Set)
- SP5-812-001 (Service TEL > Telephone)
- SP5-812-002 (Service TEL > Facsimile)
- SP5-907-001 (Plug & Play)
- SP7 (Data Log)
- SP8 (History)

Initializing Memory Data

Use SP5-801-002 after you have replaced the BICU NVRAM or when the BICU NVRAM data is corrupted. When the program ends normally, the message "Completed" is displayed. When you have replaced the controller NVRAM or when the controller NVRAM data is corrupted, use SP5-801-001.

Executing Memory Clear

- 1. Upload the NVRAM data to a flash memory card (IP "NVRAM Data Upload/Download").
- 2. Print out all SMC data lists (IP "SMC Print").

Note

- Be sure to print out all the lists. You have to manually change the SP settings if the NVRAM data upload ends abnormally.
- 3. Select SP5-801-002.
- 4. Press the OK key.
- 5. Select "Execute." The messages "Execute?" followed by "Escape" and "Execute" are displayed.
- 6. Select "Execute."
- 7. When the program has ended normally, the message "Completed" is displayed. If the program has ended abnormally, an error message is displayed.
- 8. Press the escape key.
- 9. Turn the main switch off and on.
- 10. Download the NVRAM data from a flash memory card () "NVRAM Data Upload/Download").

Input Check (SP5-803)

Conducting Input Check

- 1. Select SP5-803.
- 2. Select the number (see the table below) corresponding to the component.

- 3. Select "Execute." The copy mode is activated.
- 4. The sign "01H" or "00H" is displayed (see the table below).

Input Check Table

| Num. | Sensor/Switch | 1h | Oh |
|------|---------------------|----------------|---------------|
| 001 | Safety SW | Open | Closed |
| 003 | Right Cover SW | Open | Closed |
| 005 | Tray Cover SW | Open | Closed |
| 006 | Upper Relay S | Paper detected | Not detected |
| 009 | Registration Sensor | Paper detected | Not detected |
| 010 | Exit Sensor | Paper detected | Not detected |
| 011 | Duplex Inverter S | Paper detected | Not detected |
| 014 | By-pass PE S | Paper detected | Not detected |
| 016 | Upper PE S | Paper detected | Not detected |
| 017 | Lower PE S | Paper detected | Not detected |
| 027 | PCU Set Signal | Installed | Not installed |
| 028 | Optional Tray | * | * |
| 030 | Duplex Installed | Installed | Not installed |
| 032 | Main M Lock | Locked | Not locked |
| 033 | Polygon M Lock | Locked | Not locked |
| 035 | Total CO Install | Installed | Not installed |
| 036 | Key CO Install | Installed | Not installed |
| 037 | L-Synchronization | Detected | Not detected |
| 039 | DF-Cover Open S | Open | Closed |
| 040 | DF-Original Set S | Paper detected | Not detected |
| 041 | DF-Registration S | Paper detected | Not detected |

| Num. | Sensor/Switch | 1h | Oh |
|------|-----------------------------|----------------|-------------------|
| 042 | DF-Exit S | Paper detected | Not detected |
| 044 | DF-Reverse S | Paper detected | Not detected |
| 045 | Platen Cover S | Open | Closed |
| 050 | Fan Motor Lock (High speed) | High speed | Low speed or stop |
| 052 | Front Cover SW | Open | Closed |
| 053 | HP Sensor | Detected | Not detected |

* Available Paper Feed Unit

| 00 | None |
|----|------------------------|
| 30 | 1-tray paper feed unit |

Output Check (SP5-804)

Conducting Output Check

- To prevent mechanical or electrical damage, do not keep an electrical component on for a long time.
- 1. Select SP5-804.
- 2. Select the number (see the table below) corresponding to the component.
- 3. Select "ON."
- 4. To stop the operation, select "OFF."

Output Check Table

| Num. | Component |
|------|--------------------|
| 001 | Main Motor Forward |
| 002 | Main Motor Reverse |
| 003 | Quenching Lamp |

| Num. | Component |
|------|--------------------------------------|
| 004 | Toner Supply Clutch Forward |
| 005 | Fan Motor High |
| 006 | Fan Motor Low |
| 007 | Registration Clutch |
| 008 | By-pass Feed Clutch |
| 009 | Upper Feed Clutch |
| 010 | Lower Feed Clutch |
| 017 | BK-Lift Motor |
| 020 | Duplex Inv Motor Reverse |
| 021 | Duplex Inv Motor Forward |
| 024 | Duplex Inv Motor Hold |
| 026 | Polygon Motor |
| 027 | Polygon M/LD |
| 028 | LD |
| 029 | DF-Feed M |
| 030 | DF-Transport M |
| 031 | DF-Feed Clutch |
| 034 | DF-Gate SOL (Junction Gate Solenoid) |
| 038 | Fusing Solenoid |
| 039 | Fast Dup Inv M-Rev |
| 042 | Scan Fgate-Mono |
| 043 | Scan Fgate-Color |

When checking Fan Motor High (005) or Fan Motor Low (006) note the following:

• These motors may not respond when the fusing temperature is high.

• Selecting "ON" checks that one of these motors normally operates. Selecting "OFF" turns off the motor that you have started by selecting "ON." However, this does not guarantee that the motor normally stops during normal operation.

Serial Number Input (SP5-811-001)

Specifying Characters

SP5-811-001 specifies the serial number. For the basic model (the machine without the controller box), you use the numeric keypad.

A serial number consists of 11 characters. You can change each character by pressing one of the first 11 keys on the numeric keypad ("1", "2", "3", ... "9", ⁽⁵⁾, "0"). For example, when you press the "1" key, the first character of the serial number changes as follows: $0 \rightarrow 1 \rightarrow 2 \rightarrow ... \rightarrow 8 \rightarrow 9 \rightarrow A \rightarrow B \rightarrow ... \rightarrow X \rightarrow Y \rightarrow Z$. When you press the "2" key, the second character changes likewise.

You can specify a digit ("0" to "9") or a capital letter ("A" to "Z") for the first four characters of a serial number, and you can specify a digit in the other seven characters (not capital letters).

Serial Number and NVRAM

Serial numbers are stored in the NVRAM before shipment and are not cleared by any program. You must specify a serial number after you replace the NVRAM.

NVRAM Data Upload/Download (SP5-824/825)

 Make sure that you turn off the main power switch before inserting or removing a flash memory card. Data in the memory may be corrupted if you insert or remove the memory card with the main power switch on.

This section illustrates how to copy the data from the BICU NVRAM to a memory card (IF "NVRAM Data Upload/Download" writing onto open space on card) or from a memory card to the BICU NVRAM (IF "NVRAM Data Upload/Download").

Overview

You can copy the data from the NVRAM to a flash memory card (NVRAM Upload) or from a flash memory card to the NVRAM (NVRAM download).

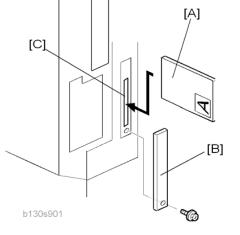
| 25-824-1 (NVRAM Upload) | From the BICU to a flash memory card | |
|-------------------------|--------------------------------------|--|
|-------------------------|--------------------------------------|--|

| SP5-825-1 (NVRAM Download) | From a flash memory card to the BICU |
|----------------------------|--------------------------------------|
| | |

You should execute NVRAM Upload before replacing the NVRAM or before executing SP5-801-002 (Memory Clear > Engine). You can copy back the data from the flash memory card to the NVRAM as necessary.

NVRAM Upload (SP5-824-001)

- 1. Turn off the main switch.
- 2. Remove the memory card cover [B] (🌶 x 1).
- Turn the face of the flash memory card [A] ("A" is printed on it) to the rear of the copier, and insert it into the card slot [C].
- 4. Turn on the main power switch.
- 5. Activate the SP mode and select SP5-824-001.
- 6. The copier overwrites the data in the memory card with the data in the NVRAM. This takes about 20 seconds. If uploading fails, an error message appears. If an error message appears, retry the upload procedure.
- 7. Turn off the main power switch.
- 8. Remove the memory card.

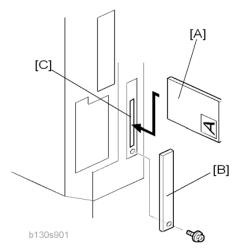


NVRAM Download (SP5-825-001)

SP5-825-001 copies the data from a flash memory card to the NVRAM. Most of the data in the NVRAM is overwritten. The following data in the NVRAM remains unchanged (these are not overwritten):

- SP8-221-001 (ADF Original Feed > Front)
- SP8-381-001 (Total: Total Printer Pages)
- SP8-382-001 (Copy Application: Total Print Pages)
- SP8-411-001 (Prints/Duplex)

- 1. Turn off the main power switch.
- 2. Remove the memory card cover [B] (🌶 x 1).
- 3. Turn the face of the flash memory card [A] ("A" is printed on it) to the rear of the copier, and insert it into the card slot [C].
- 4. Turn on the main switch.
- 5. Activate the SP mode and select SP5-825-001.
- 6. The copier overwrites the data in the NVRAM with the data in the memory card. This takes about one second. If downloading fails, an error message appears. If an error message appears, retry the download procedure.
- 7. Turn off the main power switch.
- 8. Remove the memory card.



Test Pattern Print (SP5-902-001)

Executing Test Pattern Printing

- 1. Specify the pattern number and press the OK key.
- 2. Press the copy start key. The copy mode is activated (IP "Using SP and SSP Modes" in this section).
- 3. Specify copy settings and press the 🕙 key.
- 4. To return to the SP mode, press the 😰 key.

Test Patterns

| | Test Patterns Using VCU | |
|-----|-------------------------------|--|
| No. | Pattern | |
| 0 | (No print) | |
| 1 | Vertical Lines (Single Dot) | |
| 2 | Horizontal Lines (Single Dot) | |
| 3 | Vertical Lines (Double Dot) | |

| 4 | Horizontal Lines (Double Dot) |
|----|---|
| 5 | Grid Pattern (Single Dot) |
| 6 | Grid Pattern (Double Dot) |
| 7 | Alternating Dot Pattern |
| 8 | Isolated One Dot |
| 9 | Black Band (Horizontal) |
| 10 | Trimming Area |
| 11 | Argyle Pattern (Single Dot) |
| 12 | Grayscales (Horizontal) |
| 13 | Grayscales (Vertical) |
| 14 | Grayscales (Vertical/Horizontal) |
| 15 | Grayscales (Vertical/Horizontal Overlay) |
| 16 | Grayscales With White Lines (Horizontal) |
| 17 | Grayscales with White Lines (Vertical) |
| 18 | Grayscales with White Lines (Vertical/Horizontal) |

| Test Patterns Using IPU | |
|-------------------------|-----------------------------------|
| No. | Pattern |
| 30 | Vertical Lines (Single Dot) |
| 31 | Horizontal Lines (Single Dot) |
| 32 | Vertical Lines (Double Dot) |
| 33 | Horizontal Lines (Double Dot) |
| 34 | Isolated Four Dots |
| 35 | Grid Pattern (Double Dot) |
| 36 | Black Band (Vertical, 1024 Dots) |
| 37 | Grayscales (Horizontal, 512 Dots) |

| 38 | Grayscales (Vertical, 256 Dots) |
|----|---------------------------------------|
| 39 | ID Patch |
| 40 | Cross |
| 41 | Argyle Pattern (128-Dot Pitch) |
| 42 | Square Gradation (64 Grades) |
| 43 | Square Gradation (256 Grades) |
| 44 | Grayscales (Horizontal, 32-Dot Width) |
| 45 | Grayscales (Vertical, 32-Dot Width) |
| 47 | A4 Gradation Patches 1 (128 Grades) |
| 48 | A4 Gradation Patches 2 (128 Grades) |
| 49 | Trimming Area (A4) |

| | Test Patterns Using SBU | |
|-----|---------------------------|--|
| No. | Pattern | |
| 51 | Grid Pattern (double dot) | |
| 52 | Gray Scale 1 (256 grades) | |
| 53 | Gray Scale 2 (256 grades) | |

| | Test Patterns Using PCI* ¹ |
|-----|---|
| No. | Pattern |
| 61 | S2M: Grid Pattern |
| 62 | S2M: Argyle Pattern |
| 63 | S2M: Argyle Pattern |
| 64 | S2M: Argyle Pattern + Image* ² |
| 65 | S2M: Grid Pattern |
| 66 | S2M: Grid Pattern + Image |
| 67 | S2M: Argyle Pattern |

| 68 | S2M: Argyle Patten + Image |
|----|----------------------------|
| 69 | Engine: Grid Pattern |
| 70 | Engine: Argyle Pattern |

^{*1}: The PCI is available to the models with the controller box.

*^{2:} The original image on the exposure glass is printed behind the test pattern.

SMC Print (SP5-990)

SP5-990 outputs machine status lists.

- 1. Select SP5-990.
- 2. Select a menu:
 - 001 All, 002 SP, 003 User Program, 004 Logging Data, or 005 Big Font
- 3. Press the "Execute" key.
 - The copy mode is activated (IP "Using SP and SSP Modes" in this section"). Specify copy settings
 and press the ^(*) key. The machine status lists its output.
- 4. To return to the SP mode, press the 🔊 key.

Firmware Update

This section shows how to update the firmware.

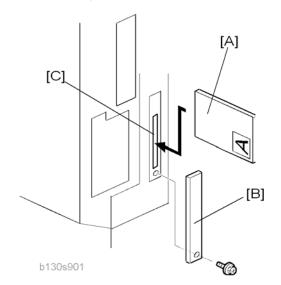
The machine has the following firmware programs

| Firmware Type | SP Mode | Version |
|-----------------------|----------|-----------------------|
| Engine (BICU) | 7801-002 | D109xxxx Ver x.xx EXP |
| GDI (Printer/Scanner) | 7801-015 | A.001 |

Engine (BICU) Firmware Update Procedure

This section illustrates how to update the firmware.

1. Turn the main power switch off.



- 2. Remove the interface cover [B] (🌶 x 1).
- 3. Turn the face of the flash memory card [A] ("A" is printed on it) to the rear of the copier, and insert it into the card slot [C].
- 4. Press down the power switch on the operation panel and hold it, and turn on the main power switch.



5. Press the "Execute" key [D]. The program starts running.

| Copy(Clas | Copy(Class3) | |
|----------------|--------------------------|--|
| | Program Download | |
| Load State | Load Status: * - ******* | |
| and the second | EXEC | |

d109s905

6. Do not touch any key while the message "Load Status..." is displayed. This message indicates that the program is running.

| | | 0 |
|---|---|-----------------------|
| d | (| \bigcirc |
| | | $\overline{\bigcirc}$ |
| | | 1 |

d109s906

- 7. Check that the message "End Sum..." is displayed. This message indicates that the program has ended normally.
- 8. Turn off the main power switch.
- 9. Remove the flash memory card.
- 10. Attach the memory card cover.
- 11. Turn the main power switch on, and check the operation.

GDI (Printer Scanner) Update Procedure

This section illustrates how to update the firmware of the GDI machine (the machine with the optional controller box).

To update the firmware for the GDI machine, you must have the new version of the firmware downloaded onto an SD (Secure Digital) Card. The SD Card is inserted into the SD slot on the left side of the controller box.

Before You Begin...

An SD card is a precision device, so always observe the following precautions when handling SD cards:

- Always switch the machine off before inserting an SD card. Never insert the SD card into the slot with the power on.
- When the power is switched on, never remove the SD card from the service slot.
- Never switch the machine off while the firmware is downloading from the SD card.
- Store SD cards in a safe location where they are not exposed high temperature, high humidity, or exposure to direct sunlight.
- Always handle SD cards with care to avoid bending or scratching them. Never drop an SD card or expose it to other shock or vibration.

Keep the following points in mind while you are using the firmware update software:

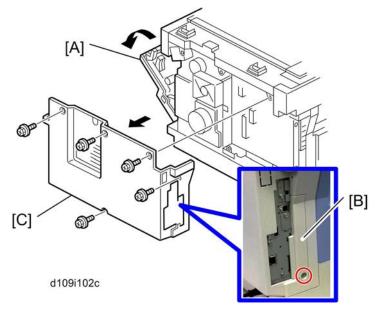
- "Upload" means to send data from the machine to the SD card, and "download" means to send data from the SD card to the machine.
- Before starting the firmware update procedure, always make sure that the machine is disconnected from the network to prevent a print job for arriving while the firmware update is in progress.

-SD Card Preparation-

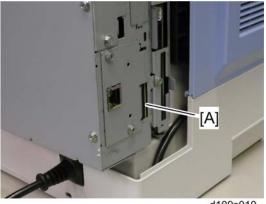
- 1. Format an SD card with, for example, SD Formatter v1.1.
- 2. Create a "B865" folder on the card.
- Download the firmware from the server and store the files in the folder with the corresponding model code on the SD card.

Firmware Update

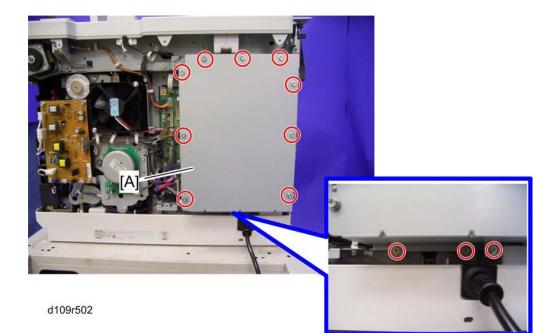
1. Turn the main switch off.



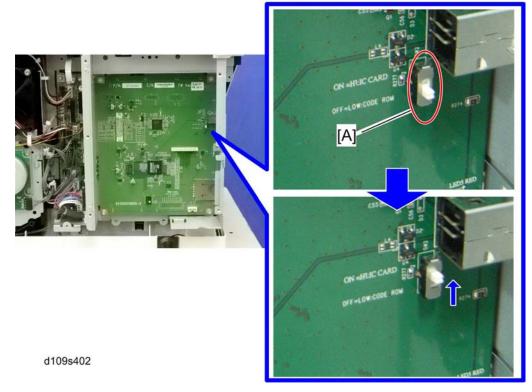
- 2. Open the right door [A].
- 3. Interface cover [B] (🌶 x 1)
- 4. Rear cover [C] (🌶 x 5)



- d109s010
- 5. Insert the SD card in the SD slot [A].

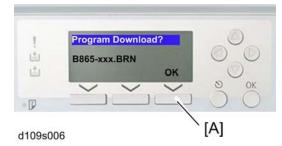


6. Remove the controller box cover [A] (🌶 x 12)

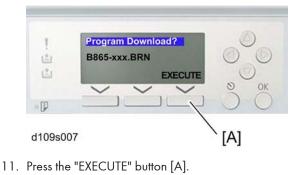


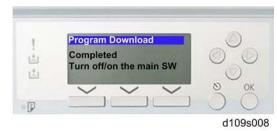
7. Move the switch of the SW2 from "OFF" (lower) to "ON" (upper).

8. Turn on the main switch.



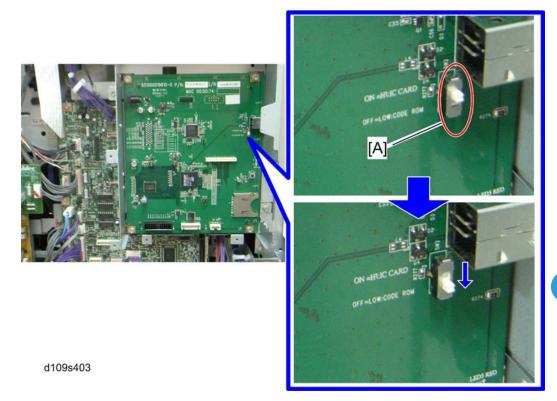
- 9. Check if the firmware version to be updated is displayed on the LCD.
 - If the "Download Failed Turn off/on the main SW" message is displayed on the LCD, check if the SD card is correct or switch of the SW2 on the controller board is set to "ON".
- 10. Press the "OK" button [A].





Note

- Do not turn the machine off while the message "Updating....xx%" shows. This message indicates the program is running.
- Make sure the message "Completed" shows. This message indicates the program has successfully ended.
- 12. Turn off the main switch.



13. Move the switch [A] of the SW2 from "ON" (upper) to "OFF" (lower).

🔁 Important 🔵

- Make sure that the switch [A] of the SW2 is set to "OFF (lower) after completing the firmware update. Otherwise, copier system is never booted and "Program Download, Download Failed, Turn off/on the main SW" message is displayed on the LCD.
- 14. Remove the SD card from the SD slot.
- 15. Reassemble the controller box cover (🖗 x 12).
- 16. Reassemble the rear cover ($\mathcal{F} \times 5$) and interface cover ($\mathcal{F} \times 1$).
- 17. Turn on the main power switch.
 - If "Program Download, Download Failed, Turn off/on the main SW" message is displayed on the LCD, check the SW2 on the controller is set to "OFF" (lower).

Service Call Conditions

Summary

There are four levels of service call conditions.

| Level | Definition | Reset Procedure |
|-------|---|--|
| A | To prevent possible damage, the machine does not operate until the service representative resets the SC code. | Activate the SP mode, and turn the main power switch off and on. |
| В | Turning the main power stitch off and on resets the SC code if the error is caused by incorrect sensor detection. | Turn the main power switch off and on. |
| С | The machine operates as usual excluding the unit related to the service call. | Turn the main power switch off and on. |
| D | The SC history is updated. The machine operates as usual. | No SC code is displayed. Only the SC history is updated. |

Vote

- If a problem involves circuit boards, see if you can solve the problem by disconnecting and reconnecting all connectors before deciding to replace a circuit board.
- If a problem involves a motor lock, check the mechanical load before deciding to replace a motor or sensor.
- If working on a fax-equipped machine, switching power off and on may cause loss of data stored in the memory.

SC Code Descriptions

| No. Definition | | Symptom | Possible Cause | | |
|-------------------|---|--|---|--|--|
| | | Exposure Lamp Error | | | |
| 101 | В | The scanner has scanned the white plate, but cannot detect the white level. | Defective exposure lamp Defective exposure lamp stabilizer Defective exposure lamp connector Unclean scanner mirror Scanner mirror out of position Defective SBU board Defective SBU connector Lens block out of position Incorrect position or width of white plate scanning (I SP4-015) | | |
| | | Scanner home position error 1 | | | |
| 120 | В | The scanner home position sensor does not detect the scanner leaving the home position. | Defective scanner home position sensor Defective scanner drive motor Defective scanner home position sensor connector Defective scanner drive motor connector Defective BICU board | | |
| | | Scanner home position error 2 | | | |
| 121 | В | The scanner home position sensor does not detect the scanner coming back to the home position. | Defective scanner home position sensor Defective scanner drive motor Defective scanner home position sensor connector Defective scanner drive motor connector Defective BICU board | | |

| | lo. nition | Symptom | Possible Cause | | |
|-----|---------------|--|--|--|---|
| | | SBU black level correction error | | | |
| | | • The automatic SBU adjustment has failed to correct the black level three times at the pre-offset adjustment. | | | |
| 141 | В | The automatic SBU adjustment has failed to correct the black level ten times at the PGA adjustment. | • Defective SBU board | | |
| | | The automatic SBU adjustment has failed to correct the black level ten times at the offset adjustment. | | | |
| | | SBU white/black level correction error | | | |
| | | Defective exposure lamp | | | |
| 142 | В | B The automatic SBU adjustment has failed to correct the white level ten times at the PGA adjustment. | Unclean white plate | | |
| | | | Incorrect position or width of white plate scanning (IP SP4-015) | | |
| | | | Defective SBU board | | |
| | | Communication Error between BICU and S | BU | | |
| | | | Loose connection of the flat cable between the BICU and the SBU | | |
| 144 | В | В | 4 B | The BICU cannot correctly establish communication with the SBU. | • Defective flat cable between the BICU and the SBU |
| | | | | Defective BICU | |
| | | | Defective SBU | | |
| | | Automatic SBU adjustment error | | | |
| | D | | Defective exposure lamp | | |
| | | The white levels of the white plate and the | Unclean white plate | | |
| 145 | | D white paper are extraordinarily different during the Scan Auto Adjustment (| | Incorrect position or width of white plate scanning (IP SP4-015) | |
| | | SP4-428-001). | Defective BICU board | | |
| | | | Defective SBU board | | |

| No. Definition | | Symptom | Possible Cause |
|-------------------|---|---|---|
| | | Image transfer error | |
| 193 | В | Scanned images are not transferred to the controller memory within one minute. | Defective BICU boardDefective controller board |
| | | Memory address error | |
| 198 | В | The BICU does not receive the memory address report from the controller within one minute. | Inconsistency between the BICU firmware and the controller firmware Defective BICU Defective controller |
| | | Charge roller current leak | |
| 302 | В | The polling module detects a current leak of the charge roller. | Defective charge roller Defective high voltage supply board Loose connection of the PCU |
| | | Polygonal mirror motor error | |
| 320 | В | The polygon mirror motor does not reach the operating speed within 10 seconds. Or, the polygon mirror motor remains out of the operating speed for 0.2 second after reaching the operating speed. | Defective polygon mirror motor Loose connection between the polygonal mirror motor and the BICU Defective cable between the BICU and the polygon mirror motor Defective BICU |
| | | No laser writing signal (F-GATE) error | |
| 321 | В | The poling module does not detect the laser writing signal (F-GATE) asserting after the laser crosses 5 mm from the start point on the drum surface. | Defective BICU Loose connection on the fax controller or the printer controller Defective fax controller or printer controller |

| No. Definition | | Symptom Possible Cause | | | | | | | | |
|-------------------|---|--|---|-------------------------------|---|---|---|-----|---|-------------------------------|
| | | Laser synchronization error | | | | | | | | |
| | | | Toner bottle not installed | | | | | | | |
| | | | Loose connection between the LD unit and the BICU | | | | | | | |
| 322 | В | The main scan synchronization detector does not detect the laser signal for 0.5 | Defective cable between the BICU and LD unit | | | | | | | |
| | | second. | • LD unit out of position | | | | | | | |
| | | | Defective LD unit | | | | | | | |
| | | | Defective BICU | | | | | | | |
| | | TD sensor error | | | | | | | | |
| 390 | В | B The BICU detects the TD sensor outputting extraordinary voltage (less than 0.2 V or more than 4.0 V) 10 times consecutively. | Defective TD sensor | | | | | | | |
| | | | • Loose connection of the PCU | | | | | | | |
| | | Development bias leak | | | | | | | | |
| 391 | В | В | В | В | В | В | В | B · | The polling module detects a current leak | • Loose connection of the PCU |
| | | of the development bias. | • Defective high voltage supply board | | | | | | | |
| | | Developer initialization error | | | | | | | | |
| | | | Defective ID sensor | | | | | | | |
| | | | Insufficient developer | | | | | | | |
| | В | | Defective drum operation | | | | | | | |
| 392 | | pattern during developer initialization (| Defective development roller operation | | | | | | | |
| | | 2- | 2-214-001). | • Loose connection of the PCU | | | | | | |
| | | | Insufficient voltage for the charge roller | | | | | | | |

| | lo. nition | Symptom | Possible Cause |
|-----|---------------|---|---|
| | | Transfer roller leak error (positive electrode |) |
| 401 | В | The feedback voltage of the transfer roller is insufficient. | Defective high voltage supply board Loose connection of the PCU Incorrect installation of the transfer unit or the separation unit Defective transfer roller |
| | | Transfer roller leak error (negative electrod | e) |
| 402 | В | The feedback voltage of the transfer roller is insufficient. | Defective high voltage supply board Loose connection of the PCU Incorrect installation of the transfer unit or the separation unit Defective transfer roller |
| | | Main motor error | |
| 500 | В | The main motor does not reach its operation speed within 0.7 second. Or, the main motor remains out of its operation speed for 0.7 second after reaching the operation speed. | OverloadDefective main motor |
| | | Fusing thermistor open error | |
| 541 | A | The fusing temperature remains lower than the specified temperature by 20 degrees Celsius. | Defective thermistor Incorrect installation of the thermistor Defective power supply unit Loose connectors |
| | | Fusing temperature warm-up error | |
| 542 | A | The fusing temperature rises 7 degrees or less in two seconds; and this continues 5 times consecutively. Or, the fusing temperature is not detected within 25 or 35 seconds. | Defective thermistor Incorrect installation of the thermistor Defective fusing lamp Defective power supply unit |

| No. Definition | | Symptom | Possible Cause | |
|-------------------|---|---|---|--|
| | | Fusing overheat error 1 | | |
| 543 | A | The fusing temperature detected by the thermistor is 230°C or higher for one second. | Defective thermistorDefective power supply unit | |
| | | Fusing overheat error 2 | | |
| 544 | A | The fusing temperature detected by the monitor circuit is 250°C or higher for one second. | Defective thermistorDefective power supply unit | |
| | | Fusing lamp overheat error | | |
| 545 | A | After the fusing temperature reaches the target, the fusing lamp remains on for 12 seconds.• Defective thermistor • Incorrect installation of the the | | |
| | | Unstable fusing temperature | | |
| 546 A | | While the fusing lamp is on, the fusing temperature varies 50°C or more within one second; and this occurs two consecutive times. | Defective thermistor Incorrect installation of the thermistor Defective power supply unit | |
| | | Zero cross signal malfunction | | |
| 547 | В | The zero cross signal is not detected within five seconds after the main power switch is turned on. Or, the zero cross signal is not detected within one second after operation begins. | Defective power supply unitDefective BICU | |
| | A | Consecutive fusing jam | | |
| 559 | | The paper jam counter for the fusing unit reaches 3 times. The paper jam counter is cleared if the paper is fed correctly. This SC is activated only when SP1159-001 is set to "1" (default "0"). | • Paper jam in the fusing unit. | |

| No. Definition | | Symptom | Possible Cause | | | |
|-------------------|---|--|---|--|--|--|
| | | Exhaust fan motor error | | | | |
| 590 B | | The exhaust fan motor is locked for five seconds. | Loose connection of the exhaust fan motor Overload | | | |
| | | Accounting error 1 | | | | |
| 632 | С | An error occurs during communication with the MF accounting device. | Defective accounting device Loose connection | | | |
| | | Accounting RAM error | | | | |
| 634 | С | An error occurs in the backup RAM for the MF accounting device. | | | | |
| | | Accounting battery error | | | | |
| 635 C | | An error occurs in the battery of the MF accounting device. | • Defective accounting device | | | |
| | | Printer board communication error | | | | |
| 692 | С | BICU does not get a signal from the printer board for 1.5 seconds or more. BICU gets a break-signal after completing the communication with the printer board and does not get a signal from the printer board for 10 seconds or more. BICU does not get a signal from the printer board for 10 seconds or more. | | | | |
| | | Scanner board communication error | | | | |
| 694 | С | BICU does not get a signal from the scanner board for 1.5 seconds or more. BICU gets a break-signal after completing the communication with the scanner board and does not get a signal from the scanner board for 10 seconds or more. | Defective communication between BICU and scanner board | | | |

| No. Definition | | Symptom | Possible Cause | | | |
|-------------------|---|---|--|--|--|--|
| | | ADF gate error 1 | | | | |
| 760 B | | The ADF sends the FGATE signal before it is requested to scan originals. | Defective ADF board Defective input/output board Loose connection | | | |
| | | ADF gate abnormal 2 | | | | |
| 761 | В | The ADF does not send the FGATE signal within 30 seconds after the ADF starts scanning. | Defective ADF connectorDefective SBU board | | | |
| | | ADF gate abnormal 3 | | | | |
| 762 | В | The ADF continues to send the FGATE signal for more than 60 seconds after the ADF starts scanning. | | | | |
| | | Mechanical total counter error | | | | |
| 901 | В | The polling module does not detect the mechanical total counter. | Defective mechanical total counter Defective BICU Loose connection | | | |
| | | Engine total counter error | | | | |
| 903 | В | The checksum of the total counter is not correct. | • Defective NVRAM on the BICU | | | |
| | | Memory error | | | | |
| 928 | В | An error occurs during the memory check conducted when the main power switch is turned on or when the copier is recovering from the energy saver mode. | Defective memory Defective BICU Loose connection between the BICU and the memory | | | |
| | | IMAC hardware error | | | | |
| 929 | В | A memory control job is not completed within a certain period. | Defective IMAC Defective BICU Loose connection | | | |

| No. Definition | | Symptom | Possible Cause | |
|-------------------|---|--|--|--|
| | | NVRAM error | | |
| 981 | В | Defective NVRAM Loose connection between the and the NVRAM Incorrect installation of the N Defective BICU | | |
| | В | Localization error | | |
| 982 | | The localization information in the nonvolatile ROM and in the NVRAM is different (IT SP5-807-001). | Localization setting not specified (The main power switch is turned on for the first time after the NVRAM is replaced.) Incorrect localization setting Defective NVRAM | |

Electrical Component Defects

Sensor/Switch Open Errors

| Sensor | Connector | Message | Remarks |
|------------------------------|-----------|---------------------|---|
| | CN127 | D . | |
| Registration Sensor | SN | Paper jam | - |
| | CN129 | | |
| Paper End Sensor | SN | Load paper | - |
| Bypass Paper End | CN130 | (N1 | The machine cannot detect paper on |
| Sensor | SN | (None) | the bypass tray. |
| | CN128 | D . | |
| Paper Path Sensor | SN | Paper jam | - |
| F 11 C | CN128 | D . | |
| Exit Sensor | SN | Paper jam | - |
| Image Density (ID) | CN132 | (N1 | Print quality may become worse. |
| Sensor | SN | (None) | |
| Toner Density (TD) Sensor | CN123 | SC901 | The connector is shared with the mechanical total counter. |
| Sensor | PCU | Reset PCU correctly | - |
| Scanner HP Sensor | CN126 | SC120 | - |
| Scanner HP Sensor | SN | SC120 | - |
| | CN126 | SC120 | - |
| Platen Cover Sensor | SN | (None) | The copier does not warm up when you open the platen cover. |
| DF Guide Open | DF CN 103 | Paper jam | - |
| Sensor | SN | (None) | - |

| Sensor | Connector | Message | Remarks |
|-------------------|-----------|-----------------------|---|
| DF Original Set | DF CN 103 | Paper jam | - |
| Sensor | Sensor | (None) | Originals are not detected. |
| DF Registration | DF CN 103 | Dan en inn | - |
| Sensor | SN | Paper jam | Originals are correctly transported. |
| Inverter Sensor | DF CN 103 | Paper jam | - |
| Inverter Sensor | SN | (None) | - |
| | DF CN103 | D . | - |
| Exit Sensor | SN | Paper jam | - |
| | CN114 | Right door open | - |
| Front Door Switch | SW | Front/Right door open | The message depends on which circuit is open (white → front; blue → right). |
| Dinha Dana Sudial | CN114 | Right door open | - |
| Right Door Switch | SW | Right door open | - |

CNxxx: The connector on the BICU board.

DF CNxxx: The connector on the DF connection board.

SN: The connector on the sensor.

SW: The connector on the switch.

PCU: The connector on the PCU.

Blown Fuse Conditions

All of these fuses are on the power supply unit.

| Fuse | Rat | ing | |
|------|----------|-------------|-------------------|
| | 120 V | 220 – 240 V | At main switch ON |
| FU1 | 15A/125V | 8A/250 V | No response |
| FU2 | 5A/125V | 2.5A/250V | No response |

BICU LED Display

| Num | ber | Function | |
|-----|-----|----------------------------------|--|
| LED | 2 | LED2 blinks in normal operation. | |

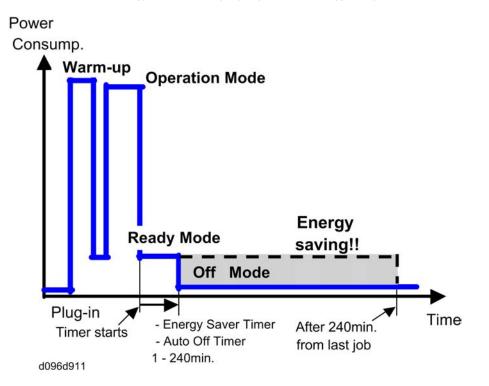
6. Troubleshooting

7. Energy Saving

Energy Save

Energy Saver Modes

Customers should use energy saver modes properly, to save energy and protect the environment.



The area shaded grey in this diagram represents the amount of energy that is saved when the timers are at the default settings. If the timers are changed, then the energy saved will be different. For example, if the timers are all set to 240 min., the grey area will disappear, and no energy is saved before 240 min. expires.

Timer Settings

The user can set these timers with User Tools (System settings > Timer setting)

- Energy saver timer (1-240 min): Energy Saver Mode. Default setting: 1 minute
- Auto off timer (1 240 min): Off Mode. Default settings: 1 minute

Normally, Energy Saver timer < Auto Off timer. But, for example, if Auto Off timer < or = Energy Saver timer, the machine goes immediately to Off mode when the Auto Off timer expires. It skips the Energy Saver Mode.

Example

- Energy saver timer: 1 min.
- Auto Off: 1 min.
- The machine goes to Off mode after 1 minute. Energy Saver Mode is not used.

Return to Stand-by Mode

Off Mode

Recovery time.

• Max 25 sec.

Recommendation

We recommend that the default settings should be kept.

- If the customer requests that these settings should be changed, please explain that their energy costs could increase, and that they should consider the effects on the environment of extra energy use.
- If it is necessary to change the settings, please try to make sure that the Auto Off timer is not too long. Try with a shorter setting first, such as 30 min., then go to a longer one (such as 60 min.) if the customer is not satisfied.
- If the timers are all set to the maximum value, the machine will not begin saving energy until 240 minutes has expired after the last job. This means that after the customer has finished using the machine for the day, energy will be consumed that could otherwise be saved.

7

Paper Save

Effectiveness of Duplex/Combine Function

Duplexing and the combine functions reduce the amount of paper used. This means that less energy overall is used for paper production, which improves the environment.

1. Duplex:

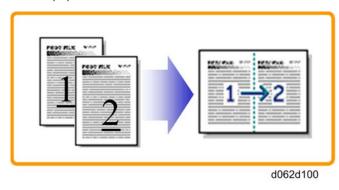
Reduce paper volume in half!



d062d102

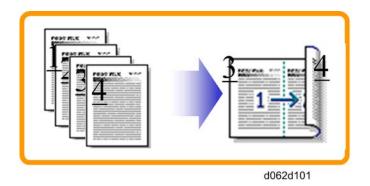
2. Combine mode:

Reduce paper volume in half!



3. Duplex + Combine:

Using both features together can further reduce paper volume by 3/4!



To check the paper consumption, look at the total counter and the duplex counter.

The total counter counts all pages printed.

- For one duplex page, the total counter goes up by 2.
- For a duplex job of a three-page original, the total counter goes up by 3.

The duplex counter counts pages that have images on both sides.

- For one duplex page, the duplex counter goes up by 1.
- For a duplex job of a three-page original, the duplex counter will only increase by 1, even though two sheets are used.

Recommendation

Please explain the above features to the customers, so that they can reduce their paper usage.

Model S-C4L

- Total counter: SP 8381-001
- Duplex counter: SP 8411-001
- Single-sided with combine mode: SP 8422-004
- Duplex with combine mode: SP 8422-005

The following table shows paper savings and how the counters increase for some simple examples of single-sided and duplex jobs

Duplex mode:

| Originals | Simplex Sheet used | Duplex Sheets used | Paper Saved | Total counter SP8381-001 | Duplex counter SP8411-001 |
|-----------|-----------------------|-----------------------|----------------|-----------------------------|------------------------------|
| 1 | 1 | 1 | 0 | 1 | 0 |
| 2 | 2 | 1 | 1 | 2 | 1 |

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| Originals | Simplex Sheet used | Duplex Sheets used | Paper Saved | Total counter SP8381-001 | Duplex counter SP8411-001 |
|-----------|-----------------------|-----------------------|----------------|-----------------------------|------------------------------|
| 3 | 3 | 2 | 1 | 3 | 1 |
| 4 | 4 | 2 | 2 | 4 | 2 |
| 5 | 5 | 3 | 2 | 5 | 2 |
| 10 | 10 | 5 | 5 | 10 | 5 |
| 20 | 20 | 10 | 10 | 20 | 10 |

If combine mode is used, the total and duplex counters work in the same way as explained previously. The following table shows paper savings and how the counters increase for some simple examples of duplex/ combine jobs.

2 in 1 mode:

| Originals | Simplex Sheet used | Duplex Sheets used | Paper Saved | Total counter SP8381-001 | Duplex counter SP8422-004 |
|-----------|-----------------------|-----------------------|----------------|-----------------------------|------------------------------|
| 1 | 1 | 1 | 0 | 1 | 1 |
| 2 | 2 | 1 | 1 | 1 | 1 |
| 3 | 3 | 2 | 1 | 2 | 2 |
| 4 | 4 | 2 | 2 | 2 | 2 |
| 5 | 5 | 3 | 2 | 3 | 2 |
| 10 | 10 | 5 | 5 | 5 | 5 |
| 20 | 20 | 10 | 10 | 10 | 10 |

Duplex + 2 in 1 mode:

| Originals | Simplex Sheet used | Duplex Sheets used | Paper Saved | Total counter SP8381-001 | Duplex counter SP8422-005 |
|-----------|-----------------------|-----------------------|----------------|-----------------------------|------------------------------|
| 1 | 1 | 1 | 0 | 1 | 1 |
| 2 | 2 | 1 | 1 | 1 | 1 |
| 3 | 3 | 1 | 2 | 2 | 2 |
| 4 | 4 | 1 | 3 | 2 | 2 |

| Originals | Simplex Sheet used | Duplex Sheets used | Paper Saved | Total counter SP8381-001 | Duplex counter SP8422-005 |
|-----------|-----------------------|-----------------------|----------------|-----------------------------|------------------------------|
| 5 | 5 | 2 | 3 | 3 | 3 |
| 6 | 6 | 2 | 4 | 3 | 3 |
| 7 | 7 | 2 | 5 | 4 | 4 |
| 8 | 8 | 2 | 6 | 4 | 4 |
| 9 | 9 | 3 | 6 | 5 | 5 |
| 10 | 10 | 3 | 7 | 5 | 5 |
| 11 | 11 | 3 | 8 | 6 | 6 |
| 12 | 12 | 3 | 9 | 6 | 6 |

Model S-C4L Machine Code: D109/D110

Appendices

28 January, 2011

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Specifications

Copier

| Configuration: | Desktop | |
|--------------------|---|--|
| Copy Process: | Laser beam scanning and electro photographic printing | |
| Originals: | Sheet/Book/Object | |
| Original Size: | Maximum A4 / 8 ¹ / ₂ " x 14" A4 / 8 ¹ / ₂ " x 14" (ARDF) | |
| Copy Paper Size: | Maximum A4 SEF / $8^1/2$ " x 11" SEF (Copier's paper tray) A4 SEF / $8^1/2$ " x 14" SEF (Bypass) A4 SEF / $8^1/2$ " x 14" SEF (Optional paper tray) A4 SEF / $8^1/2$ " x 14" SEF (Duplex) Minimum A5 LEF / $8^1/2$ " x 51/2" LEF (Copier's paper tray) A6 SEF/ $8^1/2$ " x 51/2" (Bypass) A4 SEF / $8^1/2$ " x 51/2" (Bypass) A4 SEF / $8^1/2$ " x 11" SEF (Optional paper tray unit) A4 SEF / $8^1/2$ " x 11" SEF (Duplex) Custom sizes in the bypass tray: Width: 90 - 216 mm (3.5" - 8.5") Length: 139 - 600mm (5.48" - 23.62") | |
| Copy Paper Weight: | Standard paper tray; optional paper tray: 60 – 90 g/m ² , 16 – 24 lb. Bypass: 60 – 1 <i>57</i> g/m ² , 16 – 42 lb. Duplex: 64 – 90 g/m ² , 20 – 24 lb. | |

| | | | A4 Version | |
|---|---|----------|------------------|--|
| | Enlangement | 200% | | |
| | Enlargement | | 141% | |
| Reproduction Ratios: | Full Size | 100% | | |
| | | | 93% | |
| | Reduction | | 71% | |
| | | | 50% | |
| Zoom: | 50% to 200%, in 1% s | teps | | |
| Power Source: | 220 – 240 V, 50/60 | Hz | | |
| Power Consumption: | Maximum: 900 W or less Energy Saver: 25 W or less Off Mode: 1 W or less | | | |
| | Sound Power Level | | | |
| Noise Emission: | Standby | | 40 dB(A) or less | |
| Noise Emission: | Operating (copier only) 62 dB(A | | 62 dB(A) or less | |
| | Operating (full-system) | | 66 dB(A) or less | |
| Dimensions (W x D x H) | Copier: 485 x 450 x 371 mm (19.4" x 18" x 14.8") With optional paper tray unit: 485 x 454 x 511 mm (18.4" x 17.7 x 20.1") | | - | |
| | Main: 24 kg (52.8 lb.) or less | | | |
| Weight: | Main with ARDF: 29 kg (63.9 lb.) or less | | | |
| Resolution: | 600 dpi | | | |
| Copying Speed in Multicopy Mode (copies/minute): | 17 (A4 / 8 ¹ / ₂ " x 11"; 100%) | | | |
| Warm-up Time: | 10 seconds or less (at | 20°C [68 | °F]) | |

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| First Copy Time: | 7.5 seconds or less Note: Measurement conditions From the ready state, with the polygonal mirror motor spinning. A4/LT copying From copier's paper tray 100% size |
|-----------------------|--|
| Copy Number Input: | Numeric keypad, 1 to 99 (increment, decrement) |
| Manual Image Density: | 5 steps |
| Auto Off Timer | Default: 1 minute Range: 1 to 240 minutes |
| Energy Saver Timer: | Default: 15 minutes Rage: 1 to 240 minutes |
| Copy Paper Capacity: | Paper Tray: 250 sheets Optional Paper Tray Unit: 500 sheets x 1 Bypass Tray: 100 sheets |
| Copy-Tray Capacity | 250 sheets |
| Toner Replenishment: | Cartridge replacement (230 g/cartridge) |
| Toner Yield | 7k copies /toner bottle (A4, 6% full black) |
| Optional Equipment: | Auto reverse document feeder Paper tray unit Anti-condensation heater for paper tray unit |

Printer

| Resolution | 600 dpi |
|------------------|---|
| Printing speed | 16 ppm (A4L, 8½" × 11"L plain paper) |
| Interface | USB 2.0 interface Network Interface (Option for D109, Standard for D110) |
| Printer language | Host-Based Printing |

| Memory | 64 MB |
|-----------------------------|--|
| | Windows 98SE / Me |
| Operating systems supported | Windows 2000 |
| by this machine | Windows XP |
| | Windows Server 2003 |
| Required network cable | 100BASE-TX/10BASE-T shielded twisted-pair (STP, Category/ Type5) cable. |

Scanner

| Scan method | Flatbed scanning |
|-----------------------------------|--|
| | Approx. 18 pages/minute [Scan size: A4SEF, Colors/Gradations: Binary, Resolution: 200dpi, |
| Scan speed * 1 | Select device data compression (Binary/Halftone): Data compression (MMR), |
| | Document feeder: ARDF, ITU-T No.1 Chart] |
| Maximum power consumption | Less than 900 W |
| Image sensor type | CCD Image Sensor |
| Scan types | Sheet, book |
| Interface | USB interface |
| Resolution | B/W: 600 dpi |
| Kesolution | Full color: 300 dpi (600 dpi with the optional DIMM) |
| Variable range of scan resolution | Setting range: 100 dpi - 600 dpi |

*¹ Scanning speeds vary according to machine operating conditions, computer (specifications, network traffic, software, etc.), and original types.

Option Specifications

ARDF

| | Standard: |
|-----------------------------|---|
| | A4 to A5; $8^{1}/_{2}$ " x 14" to $8^{1}/_{2}$ " x 5 ¹ / ₂ " |
| | Custom (Simplex): |
| | Width: 139 mm to 216 mm |
| | Length: 139 mm to 1260 mm |
| Original Size: | Custom (Duplex): |
| | Width: 139 mm to 216 mm |
| | Length: 160 mm to 356 ^{*1} mm |
| | *¹: When you use 310 mm or more originals, originals weighing 55k (17 lb./ 64 g/m²) or less cannot be used in duplex scanning mode. |
| Original Weight: | 52-105 g/m ² (14-28 lb.) |
| Table Capacity: | 50 sheets (80 g/m ² , 21 lb.) |
| Original Standard Position: | Center |
| Separation: | FRR |
| Transport: | Roller transport |
| Feed Order: | Top first |
| Reproduction Range: | 50-200% |
| Power Source: | 24 and 5 Vdc from the copier |
| Power Consumption: | Operating: 50 W or less On standby: 1.2 W or less |
| Dimensions (W x D x H): | 485 x 360 x 120 mm (19.1" x 14.2" x 4.72") |
| Weight: | 4.9 kg (10.8 lb) (excluding the original table and platen cover) |

Paper Tray Unit

| Paper Sizes: | A4 SEF, 8½" x 11" SEF, 8½" x 13" SEF, 8½" x 14" SEF | |
|--------------------|---|--|
| Paper Weight: | 60 – 90 g/m², 16 – 24 lb. | |
| Tray Capacity: | 500 sheets (80 g/m ² , 21 lb.) x 1 tray | |
| Paper Feed System: | Feed roller and friction pad | |
| Power Source: | 24 Vdc and 5 Vdc, from copier. If optional tray heater is installed, the copier also supplies Vac (220 – 240 Vac). | |
| Power Consumption: | Maximum: 15 W (excluding optional tray heater) | |
| Average: | 14 W (excluding optional tray heater) | |
| Weight: | Not above 6 kg (13.2. lb.) | |
| Size (W x D x H): | 430 x 414 x 140 mm (16.9" x 16.3" x 5.5") | |

Supported Paper Sizes

Original Paper Sizes

The copier and ARDF do not detect original paper sizes. The following table lists the paper sizes that the ARDF can transport.

| Deve en | Si== (\\\(1) | Daala | ARDF | |
|---------|--------------|-------|--------|-------|
| Paper | Size (W x L) | Book | Simpl. | Dupl. |
| A3 SEF | 297 x 420 mm | - | - | - |
| B4 SEF | 257 x 364 mm | - | - | - |
| A4 SEF | 210 x 297 mm | Х | Х | Х |
| A4 LEF | 297 x 210 mm | - | | |
| B5 SEF | 182 x 257 mm | Х | Х | Х |
| B5 LEF | 257 x 182 mm | _ | | |
| A5 SEF | 148 x 210 mm | Х | Х | Х |

1

| Dava an | | | AR | DF |
|----------------|---------------------------------------|------|-----------------|--------------------|
| Paper | Size (W x L) | Book | Simpl. | Dupl. |
| A5 LEF | 210 x 148 mm | Х | Х | |
| B6 SEF | 128 x 182 mm | - | | |
| B6 LEF | 182 x 128 mm | - | | |
| A6 SEF | 105 x 148 mm | - | | |
| 8K SEF | 267 x 390 mm | - | | |
| 16K SEF | 195 x 267 mm | Х | Х | Х |
| 16K LEF | 267 x 195 mm | - | | |
| DLT SEF | 11.0" x 17.0" | _ | | |
| LG SEF | 8.5" x 14.0" | X*1 | Х | X*2 |
| LT SEF | 8.5" x 11.0" | Х | Х | Х |
| LT LEF | 11.0" x 8.5" | _ | | |
| Executive SEF | 7.25" x 10.5" | _ | Х | Х |
| HLT SEF | 5.5" x 8.5" | Х | Х | Х |
| HLT LEF | 8.5" x 5.5" | Х | Х | |
| F/GL (F4) SEF | 8.0" x 13.0" | X*1 | Х | X*2 |
| Foolscap SEF | 8.5" x 13.0" | X*1 | Х | X*2 |
| Folio SEF | 8.25" x 13.0" | X*1 | Х | X*2 |
| Government | 8.25" x 14" | X*1 | Х | X*2 |
| USB4 SEF | 10.0" x 14.0" | _ | | |
| Eng Quarto SEF | 8.0" x 10.0" | _ | х | X*2 |
| Eng Quarto LEF | 10.0" x 8.0" | _ | | |
| Custom: | Width 139-216 mm Length 139-356 mm | _ | X* ³ | X* ^{2, 4} |

Symbol meanings:

- X: Can use
- -: Cannot use
- * ¹: Can be used when the ARDF is installed
- $^{*\,2}\!\!:55k$ (17 lb./ 64 g/m²) or less original cannot be used.
- *³: Width: 139-216 mm, Length: 139-1260 mm
- *⁴: Width 139-216 mm, Length: 160-356 mm

Paper Feed

The copier and optional paper feed unit do not detect paper sizes. The following table lists the paper sizes that the copier and optional paper feed unit can transport.

| Paper | Size (W x L) | Regular | By-pass | Duplex | Optional PFU |
|---------|---------------|---------|---------|--------|--------------|
| A3 SEF | 297 x 420 mm | - | - | - | - |
| B4 SEF | 257 x 364 mm | - | - | - | _ |
| A4 SEF | 210 x 297 mm | Х | Х | Х | Х |
| A4 LEF | 297 x 210 mm | - | - | - | - |
| B5 SEF | 182 x 257 mm | Х | Х | Х | - |
| B5 LEF | 257 x 182 mm | - | - | - | - |
| A5 SEF | 148 x 210 mm | - | Х | - | - |
| A5 LEF | 210 x 148 mm | Х | Х | - | - |
| B6 SEF | 128 x 182 mm | - | - | - | - |
| B6 LEF | 182 x 128 mm | - | - | - | - |
| A6 SEF | 105 x 148 mm | _ | _ | - | - |
| 8K SEF | 267 x 390 mm | - | - | - | - |
| 16K SEF | 195 x 267 mm | Х | Х | Х | - |
| 16K LEF | 267 x 195 mm | - | _ | - | - |
| DLT SEF | 11.0" x 17.0" | - | _ | - | - |
| LG SEF | 8.5" x 14.0" | - | Х | Х | Х |
| LT SEF | 8.5" x 11.0" | Х | Х | Х | Х |

| Paper | Size (W x L) | Regular | By-pass | Duplex | Optional PFU |
|--|---------------|---------|---------|--------|--------------|
| LT LEF | 11.0" x 8.5" | _ | - | - | - |
| Executive SEF | 7.25" x 10.5" | _ | Х | - | - |
| HLT SEF | 5.5" x 8.5" | _ | Х | - | - |
| HLT LEF | 8.5" x 5.5" | Х | Х | - | - |
| F/GL (F4) SEF | 8.0" x 13.0" | - | Х | - | - |
| Foolscap SEF | 8.5" x 13.0" | - | Х | Х | Х |
| Folio SEF | 8.25" x 13.0" | - | Х | Х | Х |
| Government | 8.25" x 14" | _ | Х | Х | Х |
| USB4 SEF | 10.0" x 14.0" | _ | _ | - | - |
| Eng Quarto SEF | 8.0" x 10.0" | _ | _ | - | - |
| Eng Quarto LEF | 10.0" x 8.0" | _ | - | - | - |
| Custom: Leading edge 90–216 mm Side edge 139–356 mm | | _ | Х | _ | _ |

Symbol meanings:

X: Can transport

-: Cannot transport

1. Appendix: Specifications

2. Appendix: Preventive Maintenance Tables

PM Tables

Reset the PM counter (SP7-804-001) after doing maintenance work.

Key: AN: As necessary, C: Clean, R: Replace, I: Inspect

| | Every 45k | Every 90k | AN | NOTE | | | |
|---------------------|-----------|-----------|----|----------------------------|--|--|--|
| Optics | | | | | | | |
| Reflector | С | | С | Optics cloth | | | |
| l st mirror | С | | С | Optics cloth | | | |
| 2nd mirror | С | | С | Optics cloth | | | |
| 3rd mirror | С | | С | Optics cloth | | | |
| Platen cover | С | | С | Dry cloth | | | |
| Exposure glass | С | | С | Dry cloth | | | |
| Toner shield glass | С | | С | Dry cloth | | | |
| Drum Area | | | 3 | | | | |
| PCU | R | | | Clean toner-bottle holder. | | | |
| Transfer roller | | R | | | | | |
| Discharge plate | | R | | | | | |
| Paper Feed | | | 3 | | | | |
| Paper feed roller | | R | С | Water or alcohol. | | | |
| Friction pad | | R | С | Dry cloth | | | |
| Bottom-plate pad | С | | С | Water or alcohol. | | | |
| Registration roller | С | | С | Water or alcohol. | | | |
| Fusing Unit | · | · | · | · | | | |

| | Every 45k | Every 90k | AN | NOTE |
|------------------------------|-----------|-----------|----|------|
| Hot roller | | R | | |
| Pressure roller | | R | | |
| Hot roller bearings | | R | | |
| Pressure-roller bushings | | I | | |
| Inlet guide | | С | | |
| Outlet guide | | С | | |
| Hot roller stripper pawls | | R | | |
| Thermistor | | С | | |

| | Every 90k | AN | NOTE | | | |
|----------------------------------|-----------|----|------------------|--|--|--|
| ARDF | | | | | | |
| Separation roller | R | С | Water or alcohol | | | |
| Pick-up roller | R | С | Water or alcohol | | | |
| Feed roller | R | С | Water or alcohol | | | |
| White plate | | С | Water or alcohol | | | |
| DF exposure glass | | С | Water | | | |
| Rollers RO, R1, R2 | | С | Water or alcohol | | | |
| Registration sensor reflector | | С | Water or alcohol | | | |

| | Every 120k | AN | NOTE |
|-------------------|------------|----|-----------|
| Paper Tray Unit | | | |
| Paper feed roller | R | | |
| Bottom-plate pad | | С | Dry cloth |
| Friction pad | R | | |

SP Tables

🔂 Important

• Do not let the user access the SP mode or the SSP mode. Only service representatives are allowed to access these modes. The machine operation is NOT guaranteed after any person other than service representatives accesses the SP mode or the SSP mode.

SP1-XXX (Feed)

| 1001* | Leading Edge Registration | [-9.0 to 9.0 / 0.0 / 0.1 mm/step] | |
|--------|---------------------------|---|--|
| 10011 | All Trays | Adjusts the leading-edge registration (IFT "Adjusting C | |
| 1001 2 | By-pass | Image Area" in the section "Replacement and | |
| 10013 | Duplex | Adjustment"). | |

| 1002* | side-to-side Registration | [-9.0 to 9.0 / 0.0 / 0.1 mm/step] | |
|--------|---------------------------|---|--|
| 1002 1 | 1 st Tray | | |
| 1002 2 | 2nd Tray | Adjusts the side-to-side registration (IFT "Adjusting Copy Image Area" in the section "Replacement and Adjustment"). | |
| 1002 3 | 3rd Tray | SP1-002-001 is applied to all trays. SP1-002-002, -003 and 005 adjusts the difference from SP1-002-001. | |
| 1002 5 | By-pass | and 003 adjusts the altrerence from SPT-002-001. | |
| 1002 6 | Duplex | Adjusts the side-to-side registration of the 2nd side in duplex copying. The 1st side is adjusted by SP1-002-001 through 005. | |

| 1003* | Paper Feed Timing | Adjusts the amount of paper buckle on the registration roller. |
|--------|-------------------|--|
| 1003 1 | 1 st tray | [0 to 10 / 5 / 1 mm/step] |
| 1003 3 | Paper bank | [0 to 10 / 5 / 1 mm/step] |
| 1003 4 | By-pass feed | [0 to 10 / 5 / 1 mm/step] |
| 1003 5 | Duplex | [0 to 20 / 5 / 1 mm/step] |

| 1103* | Fusing Idling | [0 = No / 1 = Yes] | | |
|--------|---|--------------------|---------------|--|
| | Enables or disables the contact-release control. The following table lists the results. | | | |
| | Setting | 0 = No | 1 = Yes | |
| 1103 1 | C-R control | Works | Does not work | |
| | Idling time | Shorter | Longer | |
| | Fusing quality | Lower | Higher | |

| 1105* | Fusing Temperature Adjustment | |
|--------|---|--------------------------------------|
| 1105 | Adjusts the target fusing temperature. Note that the thermistor is at the center of the hot roller. | |
| 1105 1 | Warm Up-Center | [140 to 180 / 160 / 1°C/step] |
| 1105 3 | Standby-Center | [140 to 160 / 150 / 1°C/step] |
| 1105 5 | Copying-Center | [140 to 180 / 160 / 1°C/step] |
| 1105 7 | Low Level 2-Center | [0 to 80 / 60 / 1°C/step] |
| 1105 9 | Thick-Center | [140 to 185 / 165 / 1°C/step] |

| 1106 | Display Fusing |
|---|----------------|
| 1106 1 Displays the fusing temperature. | |

| | Fusing Soft Start DFU | |
|--------|---|--|
| 1107* | 7* Adjusts the number of zero-cross cycles of the fusing lamp AC supply needed to bring fusing lamp power to 100% while bringing the lamp up to the standby temperature or copying. Increase this value if the machine is experiencing sudden power dropouts. | |
| 1107 1 | Warm Up Soft Start | [0 = 10 cycles / 1 = 20 cycles / 2 = 50 cycles] |
| 1107 2 | Other Soft Start | [0 = 10 cycles / 1 = 20 cycles / 2 = 50 cycles / 3 = 1 cycle] |
| 1107 3 | Soft Stop Setting | [0: No / 1: Yes] |
| | 1 | · |

| 1108* | Set-Fusing Start | [0 = 1s / 1 = 1.5s / 2 = 2s] |
|--------|---|---------------------------------|
| 1108 1 | 1108 1 Specifies the interval for fusing-temperature control. | for fusing-temperature control. |

| 1109 Nip Band Check | |
|---------------------|---|
| 11091 | Conducts the nip band check (IFT "Adjusting Nip Band" in the section "Replacement and Adjustment"). |

| 1110* | Fan Control Timer | [30 to 60 / 30 / 1 s/step] |
|-------|------------------------|--|
| 11101 | before changing the sp | ol time. The fan motor keeps its operating speed for the specified time beed or stopping. The fan control timer prevents the exhaust fan from s function protects the copier from overheating. |

| 1159* | Fusing Jam SC | [0 = Disable / 1 = Enable] |
|--------|-----------------------|---|
| 1159 1 | 0), consecutive fusir | consecutive jam detection at the fusing unit. If this SP is set to "1" (default: ng jam alarm occurs (SC559) when the machine detects three ams at the fusing unit. |

| 1902 | Display-AC Frequency | |
|--------|--|--|
| 1902 1 | Displays the fusing lamp power control frequency (as detected by the zero cross signal generator). The displayed value is 1/5 the actual frequency: 10 and lower = 50 Hz, 11 and higher = 60 Hz. | |

| 1911* | By-pass Envelope | [0 = Disabled / 1 = Enabled] |
|--------|----------------------|---|
| 1911 1 | (SP1-911-001) and yo | d to envelope printing runs when you enable this program ou select "Thick Paper" as the paper type of the by-pass tray (@/ > Paper Settings > Paper Type: Bypass Tray). |

SP2-XXX (Drum)

| 2001* | Charge Roller Bias Adjustment | |
|--|-------------------------------|---|
| Printing [-2100 to -1500 / -1650 / | | [-2100 to -1500 / -1650 / 1 V/step] |
| 2001 1 Adjusts the voltage applied to the charge roller for printing. The automatically as charge-roller voltage control works. The value the charge-roller voltage control. | | ge-roller voltage control works. The value here is the base value for |

| | ID sensor pattern | [0 to 400 / 300 / 1 V/step] |
|--------|-------------------|--|
| 2001 2 | | oplied to the charge roller for the ID sensor pattern (as part of charge- on). The charge-roller voltage is obtained by adding SP2-001-002 D1-001. |

| 2101* | Erase Margin Adjustment | Adjusts the width of the erased area (IF "Adjusting Copy Image Area" in the section "Replacement and Adjustment"). |
|--------|---|---|
| 2101 1 | Leading edge | [0.0 to 9.0 / 3.0 / 0.1 mm/step] Specification: 2 ± 1.5 mm |
| 2101 2 | Trailing | [0.0 to 9.0 / 4.0 / 0.1 mm/step] Specification: 2 +2.5/-1.5 mm |
| | The rear trailing edge is this value plus 1.2 mm. | |
| 2101 3 | Left side | [0.0 to 9.0 / 2.0 / 0.1 mm/step] Specification: 2 ± 1.5 mm |
| | The rear left edge is this value plus 0.3 mm. | |
| 2101 4 | Right side | [0.0 to 9.0 / 2.0 / 0.1 mm/step] Specification: 2 +2.5/-1.5 mm |
| | The rear right edge is this value plus 0.3 mm. | |

| 2201* | Development Bias Adjustment | | |
|---|---|--|--|
| | Printing | [-1500 to -200 / -650 / 1 V/step] | |
| Adjusts the voltage applied to the development roller for printing. Image de higher when you specify a smaller value (a greater absolute value). Image d lower when you specify a greater value (a smaller absolute value). | | ify a smaller value (a greater absolute value). Image density becomes | |
| | ID sensor pattern | [-2 = LL (220 V) / -1 = L (260 V) / 0 = N (300 V) / 1 = H (340 V) / 2 = HH (380 V)] | |
| 2201 2 | Adjusts the voltage applied to the development roller for the ID sensor pattern. The voltage applied is obtained by adding SP2-201-002 to SP2-201-1. The setting affects ID sensor pattern density, which in turn affects the toner supply. | | |

| 2213* | Outputs after Near End |
|-------|------------------------|
|-------|------------------------|

| | [0 = 50 pages / 1 = 20 pages] |
|-------|--|
| 22131 | Sets the number of copy/print/fax pages that can be made after toner near-end has been detected. Reduce the number of pages if the user normally makes copies with a high image ratio. |

| 2214 | Developer Initialization | |
|------|---|--|
| | Initializes the TD sensor toner supply target voltage and the TD sensor gain value. Execute this SP replacing the developer or the TD sensor. | |

| 2220 | TD Sensor Output Value Display | |
|--------|--|--|
| 2220 1 | Displays: a) Vt: the current TD sensor output value and b) Vref: the target TD output value Vts (SP2-926) + correction for ID sensor output. The TD sensor output value changes every copy. If a > b, toner is supplied to the development unit. | |

| 2221 | ID Sensor Error Analysis (🍽 "ID Sensor Error Analysis (SP2-221)") | |
|--------|---|--------------------------|
| 2221 1 | Vsg | Displays the Vsg value. |
| 2221 2 | Vsp | Displays the Vsp value. |
| 2221 3 | PWM | Displays the PWM value. |
| 2221 4 | Vsdp | Displays the Vsdp value. |
| 2221 5 | Vt | Displays the Vt value. |
| 2221 6 | Vts | Displays the Vts value. |

| | 2301* Transfer Current Adjustment (IF" "Image Transfer Current"). | | ent (🍽 "Image Transfer Current"). |
|--|---|--------------|---|
| | | Normal paper | $[-2 = -4 \ \mu \text{A} \ / \ -1 = -2 \ \mu \text{A} \ / \ 0 = 0 \ \mu \text{A} \ / \ 1 = 2 \ \mu \text{A} \ / \ 2 = +4 \ \mu \text{A}]$ |
| | | | ed to the transfer roller when feeding from a paper tray. Use a high ly feeds relatively thick paper (within spec) from a paper tray |

| | Thick/Special paper | $[-2 = -4 \ \mu \text{A} \ / \ -1 = -2 \ \mu \text{A} \ / \ 0 = 0 \ \mu \text{A} \ / \ 1 = 2 \ \mu \text{A} \ / \ 2 = +4 \ \mu \text{A}]$ | |
|--------|---|---|--|
| 2301 2 | Adjusts the current applied to the transfer roller when feeding from the by-pass tray. Use a high setting (a) if the user normally feeds relatively thick paper from the by-pass tray, or (b) if waste toner is re-attracted from the drum (which can occur when using transparencies). | | |
| | Duplex | $[-2 = -4 \ \mu \text{A} \ / \ -1 = -2 \ \mu \ / \ 0 = 0 \ \mu \text{A} \ / \ 1 = 2 \ \mu \text{A} \ / \ 2 = +4 \ \mu \text{A}]$ | |
| 2301 3 | Adjusts the current applied to the transfer roller when carrying out a duplex job. Use this SP if there is poor image transfer on the rear side of duplex copies. | | |
| | Cleaning | [-10 to 1 / -1 / 1 µA/step] | |
| 2301 4 | Adjusts the current applied to the transfer roller for roller cleaning. Increase the current if toner remains on the roller after cleaning. (Remaining toner may cause dirty background on the rear side.) | | |

| 2802 | Forced Developer Churning | |
|--------|--|--|
| 2802 1 | Initializes the developer and checks the TD sensor output (Vt). The machine mixes the developer for 2 minutes while reading and displaying the Vt value. The machine does not initialize the TD sensor output. If the machine has not been used for a long period, prints may have a dirty background. In a case like this, use this SP to mix the developer. The message "Completed" is displayed when the program ends normally. | |

| 2906* | Tailing Correction | |
|--------------------------------------|---|---|
| | Shift value | [0.0 to 1.0 / 0.0 / 0.1 mm/step] |
| 2906 1 | Shifts the image position at the intervals specified by SP2-906-002. When the copier is continuously printing vertical lines (such as in tables), the paper may not separate correctly. This SP can prevent this. | |
| Interval [1 to 10 / 1 / 1 page/step] | | [1 to 10 / 1 / 1 page/step] |
| 2906 2 | Changes the interval of the image position shift specified by SP2-906-001. | |

| 2908 | Forced Toner Supply | |
|--------|--|--|
| 2908 1 | Supplies the toner to the development unit. The processing stops under either of the following conditions: The toner density in the development unit reaches the standard level. The processing has continued for two 2 minutes. | |

| 2915* | Polygon Mirror Motor Idling Time [0 = None / 1 = 15 s / 2 = 25 s] | |
|--------|---|--|
| 2915 1 | when an original is set, a key is presse | ng time. The polygon mirror motor starts its operation d, or the platen cover or DF is opened. The motor ed for the specified time. When you set "0", the motor standby status. |

| 2921* | Toner Supply Mode | |
|--------|--|--|
| 2921 1 | [0 = Sensor 1 / 1 = Sensor 2 (DFU)] | |
| | Selects the toner supply mode. Keep the default setting as long as the TD sensor is working. | |

| 2922* | Toner Supply Time [0.1 to 5.0 / 0.6 / 0.1 s/step] | |
|--------|---|--|
| 2922 1 | validate this setting, sel | v time. The toner supply motor remains on for the specified time. To ect "0" in SP2-921-001. Specify a greater value if the user tends to ing high proportions of solid black image areas. |

| 2926* | Standard Vt | [0.00 to 5.00 / 2.50 / 0.01 V/step] DFU |
|--------|-------------|--|
| 2926 1 | | Vt value for new developer). The TD sensor output is adjusted to this value nsor initial setting process. This SP is effective only when SP2-921001 is |

| 2927* | ID Sensor Control [0 = No / 1 = Yes] | |
|-------|--|--|
| | Determines whether the ID sensor signal is referenced or not for the toner density control. Keep the default value in usual operations. | |

| 2928 |
|--------|
| 2928 1 |

| 2929* | Vref Limits | Adjust the upper or lower Vref limit. |
|--------|-------------|--|
| 2929 1 | Upper | [0.50 to 3.50 / 3.20 / 0.01V/step] DFU |
| 2929 2 | Lower | [0.50 to 3.50 / 0.70 / 0.01V/step] DFU |

| 2994* | ID Sensor Detection Temperature | [30 to 90 / 30 / 1 °C/step] |
|--------|--|------------------------------------|
| 2994 1 | Adjusts the temperature threshold. The ID sensor signal is not referenced when the fusing temperature is at the specified level or higher while the copier is recovering or starting up. | |

| 2996* | Transfer Roller Cleaning [0 = No / 1 = Yes] | |
|--------|---|--|
| 2996 1 | paper becomes unclean when | ransfer roller before each job. Select "1" if the backside of the n output. Note that the copier takes a longer time to output the '. If you select "0", the transfer roller is never cleaned. |

| 2998* | Main Scan Magnification | [-0.5 to +0.5 / 0.0 / 0.1%/step] | |
|--------|---|--|--|
| 2998 1 | Adjusts the magnification (IP" Adjustment"). The specification | 'Adjusting Copy Image Area" in the section "Replacement and n is 100 ± 1.0%. | |

SP4-XXX (Scanner)

| Adjusts the sub-scan magnification (IFT "Adjusting Copy Image Area" in the section | 4008* | Sub-Scan Magnification (Scanner) | [-0.9 to +0.9 / 0.0 / 0.1%/step] |
|--|--------|---|---|
| 4008 1 "Replacement and Adjustment"). | 4008 1 | Adjusts the sub-scan magnification (IFT "Adjusting Copy Image Area" in the section "Replacement and Adjustment"). | |

| 4009* | Main Scan Magnification (Scanner) [-0.9 to +0.9 / 0.0 / 0.1%/step] | |
|--------|--|--|
| 4009 1 | Adjusts the main-scan magnification () "Replacement and Adjustment"). | "Adjusting Copy Image Area" in the section |

| 4010* | Leading Edge Scan Registration [-5.0 to +5.0 / 0.0 / 0.1 mm/step] | |
|--------|--|--|
| 4010 1 | Adjusts the leading edge registration (IFT "Adjusting Copy Image Area" in the section "Replacement and Adjustment"). | |
| | | |

| 4011* Side-to-side Scanner | Registration [-2.0 to +2.0 / 0.0 / 0.1 mm/step] | |
|----------------------------|--|--|
|----------------------------|--|--|

| 40111 | Adjusts the side-to-side registration for scanning in platen mode (IPT "Adjusting Copy Image Area" in the section "Replacement and Adjustment"). | | |
|--------|--|---|--|
| | | | |
| 4012* | Scan Erase Margin | [0 to 9.0 / 1.0 / 0.1 mm/step] | |
| 4012 1 | Leading edge | | |
| 4012 2 | Trailing edge | Adjusts the scanning margin. Generally, the scanning margin should be as little as possible. To adjust the image area, use SP2-101. | |
| 4012 3 | Left Side | | |
| 4012 4 | Right Side | | |

| 4013 | Scanner Free Run |
|--------|--|
| 4013 1 | Conducts the scanner free run with the exposure lamp on. |

| 4015* | White Plate Scanning | |
|--------|--|---|
| | Start position | [-3.0 to +6.0 / 0.0 / 0.1 mm/step] |
| 4015 1 | Adjusts the scanning start position on the white plate. The base value is 17.8 mm from the scanner home position. This SP specifies the offset from this base value. | |
| | Scanning length | [-3.0 to +6.0 / 0.0 / 0.1 mm/step] |
| 4015 2 | Adjusts the distance of the white plate scan. The scan begins from the start position (SP4-015-001) and ends at the specified distance. The base value is 2.0 mm. This SP decides the offset from this base value. Specify 0 (zero) or a larger value. | |

| 4428 | Scan Auto Adjustment |
|--------|--|
| 4428 1 | Conducts the automatic scanner adjustment. Use this SP after replacing the white plate (IPT "Scanning" in the section "Replacement and Adjustment"). |

| 4450 | Image Path | |
|------|--|---|
| 001 | BK Offset Enable | [0 or 1 / 1 / -] 0: OFF, 1: ON |
| | Uses or does not use the black reduction image path. | |
| 002 | SH Path Enable | [0 or 1 / 0 / 1 /step] 0: No, 1: Yes |
| | Uses or does not use the shading image path. | |

| 4606 | SBU Offset-Target | |
|--------|-------------------|--|
| 4607 1 | EVEN | |
| 4607 2 | ODD | [0 to 63 / 10 / 1 /step] |
| 4607 3 | RED | Adjusts the target black level for each signal. |
| 4607 4 | GREEN | These are used for offset adjustment in the SBU. |
| 4607 5 | BLUE | |

| 4607 | SBU Gain-Target | |
|--------|-----------------|---|
| 4607 1 | EVEN | |
| 4607 2 | ODD | [0 to 255 / 180 / 1 /step] |
| 4607 3 | RED | Adjusts the target white level for each signal. |
| 4607 4 | GREEN | These are used for gain adjustment in the SBU. |
| 4607 5 | BLUE | |

| 4623 | SBU Offset-Result | |
|--------|-------------------|---|
| 4623 1 | EVEN | |
| 4623 2 | ODD | |
| 4623 3 | RED | [0 to 255 / 0 / 1 /step] Displays the result value of the offset adjustment in the SBU. |
| 4623 4 | GREEN | |
| 4623 5 | BLUE | |

| 4628 | SBU Gain-R | SBU Gain-Result | |
|--------|------------|---|--|
| 4628 1 | EVEN | | |
| 4628 2 | ODD | | |
| 4628 3 | RED | [0 to 255 / 0 / 1 /step] Displays the result value of the gain adjustment in the SBU. | |
| 4628 4 | green | | |
| 4628 5 | BLUE | | |

| 4640 | SBU Offset-Loop | |
|--------|-----------------|--|
| 4640 1 | EVEN | |
| 4640 2 | ODD | |
| 4640 3 | RED | [0 to 10 / 0 / 1 /step] Displays the number of the offset adjustment in the SBU. |
| 4640 4 | GREEN | |
| 4640 5 | BLUE | |

| 4641 | SBU Gain-Loop | |
|--------|---------------|--|
| 4641 1 | EVEN | |
| 4641 2 | ODD | |
| 4641 3 | RED | O to 10 / 0 / 1 /step] Displays the number of the gain adjustment in the SBU. |
| 4641 4 | GREEN | |
| 4641 5 | BLUE | |

| 4642 | SBU Offsetpre-Loop | |
|--------|--------------------|---|
| 4642 1 | EVEN | |
| 4642 2 | ODD | |
| 4642 3 | RED | [0 to 3 / 0 / 1 /step] Displays the number of the pre-offset adjustment in the SBU. |
| 4642 4 | GREEN | |
| 4642 5 | BLUE | |

| 4646 | SBU Adj Error |
|------|---------------|
|------|---------------|

| 4646 1 | Offsetpre-Mono | |
|--------|-----------------|--|
| 4646 2 | Offsetpre-Color | |
| 4646 3 | Offset-Mono | [0 = Success / 1 = Failure] |
| 4646 4 | Offset-Color | Displays the result of SBU adjustment. |
| 4646 5 | Gain-Mono | |
| 4646 6 | Gain-Color | |

| 4654* | SBU Offset-Adjust | |
|--------|-------------------|--|
| 4654 1 | EVEN | |
| 4654 2 | ODD | |
| 4654 3 | RED | [O to 255 / - / 1 /step] Displays the offset value of the offset adjustment in the SBU. |
| 4654 4 | GREEN | |
| 4654 5 | BLUE | |

| 4658* | SBU Gain-Adjust | |
|--------|-----------------|--|
| 4658 1 | EVEN | |
| 4658 2 | ODD | |
| 4658 3 | RED | [0 to 511 / - / 1 /step] Displays the gain value of the gain adjustment in the SBU. |
| 4658 4 | GREEN | |
| 4658 5 | BLUE | |

| 4685* | Gray Balance-Book | |
|--------|-------------------|--|
| 4685 1 | RED | |
| 4685 2 | GREEN | [128 to 383 / 256 / 1 /step] Adjusts the coefficient of the gray balance adjustment for the book scanning. |
| 4685 3 | BLUE | |

| 4686* | Gray Balance-DF |
|-------|-----------------|
|-------|-----------------|

| 4686 1 | RED | [128 to 383 / 256 / 1 /step] Adjusts the coefficient of the gray balance adjustment for the DF scanning. |
|--------|-------|--|
| 4686 2 | GREEN | |
| 4686 3 | BLUE | |

| 4687* | White Balance | |
|--------|---------------|---|
| 4687 1 | Adjust | [222 to 281 / 256 / 1 /step] Adjust the correction value for the white plate adjustment. |
| 4687 2 | Result | Displays the current value of the white plate adjustment. If SP4-428 has not been done, this value is "0". |

| 4690 | White Peek Init | |
|--------|-----------------|--|
| 4658 1 | EVEN | |
| 4658 2 | ODD | |
| 4658 3 | RED | [0 to 255 / - / 1 /step] Displays the white offset value of the pre-offset adjustment in the SBU. |
| 4658 4 | GREEN | |
| 4658 5 | BLUE | |

| 4693 | Black Peek Init | |
|--------|-----------------|--|
| 4658 1 | EVEN | |
| 4658 2 | ODD | |
| 4658 3 | RED | [0 to 255 / - / 1 /step] Displays the black offset value of the pre-offset adjustment in the SBU. |
| 4658 4 | GREEN | |
| 4658 5 | BLUE | |

| 4902* E | Exposure Lamp ON | [0 : OFF / 1: ON] |
|----------------|---|---------------------------|
| | Turns the exposure lamp on or off. To turn on the exposure lamp, specify "1"; to turn it off specify "0". | |

| 4903* ADS Level [0 to 255 / 252 / 1/step] | | |
|---|--|--|
|---|--|--|

| 4903 1 | Adjusts the ADS level. | | |
|--------|------------------------------|---------------------------------|--|
| 4904* | ADS Lower Limit | [0 to 255 / 80 / 1/step] | |
| 4904 1 | Adjusts the ADS lower limit. | | |

| 4905* | ADS Level | [0 = All / 1 = One] | |
|--------|---|-----------------------------|--|
| | Checks the whole area (0 = All) or the specific areas (1 = One) to adjust the ADS level. The specific areas are as follows: | | |
| 4905 1 | ARDF: ±37.5 mm from the center | | |
| | Platen Cover: 15 to 90 mm from the left edge | | |

| 4921* | Image Adj Selection | | |
|-------|--|-------------------------------|--|
| | Сору | [0 to 10 / 0 / 1/step] | |
| 49211 | Selects which mode the settings from SP4-922 to SP4-932 are used for. | | |
| | 0 = None, 1 = Text 1, 2 =Text 2, 3= Photo 1, 4 = Photo 2, 5 = Photo 3, 6 = Special 1, 7 = Special 2, 8 = Special 3, 9 = Special 4, 10 = Special 5 | | |

| 4922* | Scanner Gamma | [0 =System default/1=Text/2=Photo] |
|--------|---------------|--|
| 4922 1 | Сору | Selects "text" or "photo" as the priority output mode. This setting is applied to all image processing modes of SP4-921. |

| | Notch Selection | |
|--------|--|---------------------------------------|
| 4923* | Selects the value of the center ID adjustment notch for the ID adjustment LEDs. | |
| | Normally the center notch is 3 (range 1-5). If -1 is selected, each notch shifts down (becomes lighter). If +1 is selected, each notch shifts up (becomes darker). | |
| | This setting is applied to all image processing modes of SP4-921. | |
| 4923 1 | Сору | [-1 = Light / 0 = Normal / +1 = Dark] |

| | Texture | Removal | |
|--------|--|---------|--|
| 4926* | Adjusts the texture removal level that is used with error diffusion. O: The default value for each mode is used. Text 1, Photo 2, Special 2, and Special 5 have a default of 3 and Photo 1, 3 have a default of 6. | | |
| | 1: No removal applied. | | |
| | 2 – 6: Removal applied at the level specified here. The higher the setting (level), the less clear the image will become (more texture removal). This setting is only applied to the originals in SP4-921. | | |
| 4926 1 | Copy [0 to 6 / 0 / 1/step] | | |

| | Line Width Correction | |
|--------|-----------------------------|--|
| | | ne line width correction algorithm. Positive settings produce thicker lines; negative produce thinner lines. This setting is only applied to the originals in SP4-921. |
| 4927 1 | Copy [-2 to 2 / 0 / 1/step] | |

| | Independent Dot Erase | |
|--------|---|--|
| 4928* | Selects the dot erase level. Higher settings provide greater erasure. This setting is only applied to the originals in SP4-921. | |
| 4928 1 | Copy [-2 to 2 / 0 / 1/step] | |

| 4929* | Positive/Negative | [0 = No, 1 = Yes] |
|--------|-------------------|--|
| 4929 1 | Сору | Inverts white and black. This setting is only applied to the originals in SP4-921. |

| 4930* | Sharpness-Edge | [-2 to 2 / 0 / 1/step] |
|--------|----------------|---|
| 4930 1 | Сору | Adjust the clarity. This setting is only applied to the originals in SP4-921. |

| 4931* | Sharpness-Solid | [-2 to 2 / 0 / 1/step] |
|--------|-----------------|---|
| 4931 1 | Сору | Adjust the clarity. This setting is only applied to the originals in SP4-921. |

| 4932* | Sharpness-Low ID | [-2 to 2 / 0 / 1/step] |
|--------|------------------|---|
| 4932 1 | Сору | Adjust the clarity. This setting is only applied to the originals in SP4-921. |

| 4941* | White Line Erase | [0 to 2 / 1 / 1/step] |
|---|------------------|---|
| Selects the white line erase level. 0: None 1: Weak 2: Strong 4941 1 This setting is effective for all modes. 0: White line erase is not used, and white level correction is used instead. This setting is applied regardless of what mode has been selected in SP4-92 | | erase level. |
| | | Strong |
| | | ective for all modes. |
| | | se is not used, and white level correction is used instead. |
| | | olied regardless of what mode has been selected in SP4-921. |

| 4942* | Black Line Erase | [0 to 3 / 2 / 1/step] | | |
|--------|--|------------------------------|--|--|
| 4942 1 | Selects the black line erase level. This setting is effective only when originals are scanned by the DF. | | | |
| | [0 = No / 1 = Very weak / 2 = Weak / 3 = Strong] | | | |
| | This setting is applied regardless of what mode has been selected in SP4-921. | | | |

SP5-XXX (Mode)

| 5001 | All Indicators On | |
|--------|--|--|
| 5001 1 | Turns on all LEDs. The LCD turns on or off every 3 seconds. Press the reset key to end this program. | |

| 504 | 45* | Display-Counter | [0 or 1 / 0 / -] 0: 1 counter, 1: 2 couters |
|-----|-------|--|---|
| 50 | 045 1 | Displays the number of the installed couter. | |

| | | 0: None |
|-------|-----------------------|----------------|
| | | 1: Key Card20+ |
| 5113* | Optional Counter Type | 2: Key Card20– |
| | | 11: Key Card4+ |
| | | 12: Key Card4– |

| 51131 | Selects the corresponding key for installed devices such as coin lock. | |
|--------|--|--|
| 5120* | Clear-OP Count Remove [0=Ye | es / 1=Standby only / 2=No] |
| 5120 1 | 0 = Yes: The settings are cleared 1 = Standby only: The settings a a job. 2 = No: The settings are not cleared | re cleared when the counter is removed at the end of |

| 5121* | Count Up Timing | [0 = Feed In / 1 = Exit] |
|-------|------------------------------|----------------------------------|
| | Selects the count-up t | iming. |
| 51211 | 0 = Feed: At each paper feed | |
| | 1= Exit: At each paper exit | |

| 5501* | PM Alarm Interval | [0 to 9999 / 0 / 1K copies/step] |
|-------|-------------------|---|
| 55011 | Printout | Specifies when the PM alarm occurs. |

| 5801 | Memory Clear (basic model only) |
|--------|---|
| 5801 2 | Engine (IPT "Memory Clear" in this section) |

| 5802 | Machine Free Run |
|--------|---|
| 5802 1 | Conducts machine free run (including the scanner unit). Press "ON" to start; press "OFF" to stop. |

| 5803 | Input Check |
|------|-----------------------------------|
| | Input Check" in this section. |
| | |
| 5804 | Output Check |
| | I "Output Check" in this section. |

| 5807* | Area Selection |
|--------|---|
| | Selects the display language. |
| | 2 North America, 3 Europe, 5 Asia, 6 China |
| 5807 1 | SP5-807-001 is not cleared by SP5-801-002. |
| | NOTE: SC982 is displayed if you specify a language that is inconsistent with your local model. |

| 5811* | Serial Num Input |
|-------|---|
| 58111 | IF "Serial Number Input" in this section. |

| 5812* | Service TEL |
|-------|--|
| | Telephone |
| 58121 | Specifies the telephone number of the service representative. (The number is displayed when a service call condition occurs.) To input a dash, press . To delete the current telephone number, press . |
| 58122 | Facsimile |
| | Specifies the fax number printed on user counter reports. To input a dash, press 🖗. To delete the current fax number, press [®] . |

| 5824 | NVRAM Upload |
|--------|--|
| 5824 1 | INVRAM Upload/Download" in this section. |

| 5825 | NVRAM Download |
|--------|--|
| 5825 1 | INVRAM Upload/Download" in this section. |

| 5827 | Program Download (IF "Firmware Update Procedure" in this section) |
|--------|--|
| 5827 1 | Copies the software program from the IC card to the flash ROM. To execute this SP, (1) turn off the main power switch, (2) insert the IC card, (3) press the power key and hold it down, and (4) turn on the main power switch (while you keep holding the power key). The copier reads the software program from the IC card if you turn on the copier like this. The SP mode is automatically activated. |

| 5901 1 Executes the free run. Press "ON" to start; press "OFF" to stop. | 5901 Printer Free Run | |
|---|---|--|
| | 5901 1 Executes the free run. Press "ON" to start; press "OFF" to stop. | |

| 5902 | Test Pattern Print | |
|--------|--------------------------------------|--|
| 5902 1 | Test Pattern Print" in this section. | |

| 5907* | Plug & Play Setting |
|--------|--|
| 5907 1 | Selects the brand name and production name for the Plug and Play function. These names are stored in the NVRAM. When the NVRAM data is corrupted, select these names once again. Use the right-arrow or left-arrow key to scroll through the list of brand names. To select a brand name, press the OK key. An asterisk (*) indicates which manufacture is currently selected. |

| 5912* | PCU Alarm Counter (Printout) | [0 to 255 / 45 / 1/step] |
|--------|------------------------------|--|
| 5912 1 | PAc x 1000 >= PCUc | PCU alarm is issued when the following condition is met: this SP and PCUc is the PCU counter. When you specify ited. |

| 5990 | SMC Print | |
|--------|--------------|--|
| 5990 1 | All | |
| 5990 2 | SP | |
| 5990 3 | User Program | IF "SMC Print" in this section. |
| 5990 4 | Logging Data | |
| 5990 5 | Big font | |

SP6-XXX (Peripherals)

| 006* | ADF Adjustment (IPT "DF Image Adjustment" in the "Adjusting Copy Image Area") |
|------|---|
| | NOTE: Available menus depend on the machine model and its configuration. |

3. Appendix: SP Mode Tables

| | StoS/Front Regist | [-5.0 to +5.0 / 0.0 / 0.1 mm/step] | |
|--------|--|--|--|
| 6006 1 | Adjusts the side-to-side registration for the front side of the original, for ARDF mode. Use the key to select "+" or "-" before entering the value | | |
| | Leading Regist | [-5.0 to +5.0 / 0.0 / 0.1 mm/step] | |
| 6006 2 | Adjusts the leading edge registration for ARDF mode. Use the E key to select "+" or "-" before entering the value. | | |
| | Trailing Erase | [-3.0 to +3.0 / -1.5 / 0.1 mm/step] | |
| 6006 3 | Adjusts the trailing edge erase margin for ARDF mode. Use the E key to select "+" or "-" before entering the value. | | |
| | S to S/ Rear Regist | [-5.0 to +5.0 / 0.0 / 0.1 mm/step] | |
| 6006 4 | Adjusts the side-to-side registration for the 2nd side of the original, for ARDF mode. Use the to select "+" or "-" before entering the value | | |
| 4004 5 | Sub-scan Magnif | [-0.9 to +0.9 / 0.0 / 0.1 %/step] | |
| 6006 5 | Adjusts the sub-scan magnification for the ARDF. | | |
| | Origin Curl Adj | [0 = No / 1 = Yes] | |
| 6006 6 | Turns on or off the skew correction at 2nd side scanning. This SP is activated only when the duplex mode is selected. | | |
| | Skew Correction | [-20 to +20 / 0.0 / 1 mm/step] | |
| 6006 7 | Adjusts the original buck only when SP6-006-00 | cle for the skew correction at 2ns side scanning. This SP is activated 6 is set to "1 (Yes)". | |

| 6009 | ADF Free Run | |
|--------|---|--|
| | Duplex Mode | |
| 6009 1 | Performs an ARDF free run in duplex scanning mode. Press "ON" to start; press "OFF" to stop. | |
| | Simplex Mode | |
| 6009 3 | Performs an ARDF free run at simplex scanning mode. Press "ON" to start; press "OFF" to stop. | |
| 6009 3 | | |

| 6910* | ADF Shading Time | [0 to 60 / 30 / 1 s/step] |
|-------|------------------|----------------------------------|
|-------|------------------|----------------------------------|

3

| | Adjusts the interval used for the shading processing in the ARDF mode. Light and heat in the |
|-------|--|
| 69101 | room may affect the scanner response. Reduce this setting if copy quality indicates that the |
| | white level is drifting during ARDF copy jobs. |

SP7-XXX (Data Log)

| 7001* | Total Operation | | |
|-------|---|--|--|
| 70011 | Displays the total operation time (total drum rotation time). | | |
| 7/01* | | | |

| 7401* | Counter–SC Total | [0 to 9999 / 0 / 1/step] |
|-------|---|---------------------------------|
| 74011 | Displays how many times SC codes are generated. | |

| 7403* | SC History |
|--------|---|
| 7403 1 | Displays the histories of the latest 10 SC codes. |

| 7502 1 Displays the total number of copy paper jams. | 7502* | Counter-Paper Jam | [0 to 9999 / 0 / 1/step] |
|--|--------|---|---------------------------------|
| | 7502 1 | Displays the total number of copy paper jams. | |

| 7503* | Counter–Orgn Jam | [0 to 9999 / 0 / 1/step] |
|--------|---|---------------------------------|
| 7503 1 | Displays the total number of original jams, | |

| 7504* | Counter-Each P Jam | [0 to 9999 / 0 / 1/step] |
|----------|--|---------------------------------|
| | Displays the total number of the paper jams classified by timing and location. | |
| 7504 1 | At power on | |
| | Paper jam occurs at powe | r on. |
| 7504 10 | Off-Regist NoFeed | |
| | Paper does not reach the registration sensor (from a paper tray). | |
| 7504 1 1 | Off-1 Vertical SN | |
| | Paper does not reach the | relay sensor. |

| 750410 | On-1 Vertical SN |
|-----------|--|
| 7504 12 | Paper is caught at the relay sensor. |
| 750401 | Vertical SN: OFF |
| 7504 21 | Paper does not reach the vertical transport sensor. |
| 7504 22 | Vertical SN: ON |
| 7304 22 | Paper is caught at the vertical transport sensor. |
| 7504 50 | Off-Regist Bypass |
| 730430 | Paper does not reach the registration sensor (from the by-pass tray). |
| | Off-Regist Duplex |
| 7504 60 | Paper does not reach the registration sensor during reverse-side printing (for duplex printing). |
| 7504 70 | On-Regist SN |
| 730470 | Paper is caught at the registration sensor. |
| 7504 120 | On-Exit SN |
| | Paper is caught at the exit sensor (previous page). |
| 7504 121 | Off-Exit SN |
| 7304121 | Paper does not reach the exit sensor. |
| 7504 122 | On-Exit SN |
| 7304122 | Paper is caught at the exit sensor. |
| 7504 123 | Off-Dup Inverter |
| 7304123 | Paper does not reach the duplex inverter sensor (from the registration roller). |
| 7504 125 | On-Dup Inverter |
| 7 304 123 | Paper is caught at the duplex inverter sensor. |

| | Counter-Each O Jam | [0 to 9999 / 0 / 1/step] |
|-------|---|---------------------------------|
| 7505* | Displays the total number of the original jams on the ARDF that have occurred at a certain timing or at a certain location. | |

| 7505 210 | Off-Regist SN |
|----------|---|
| 7505 210 | The original does not reach the registration sensor. |
| 7505 011 | On-Regist SN |
| 7505 211 | The original is caught at the registration sensor. |
| 7505 212 | Off-Relay SN |
| 7505212 | The original does not reach the exit sensor. |
| 7505 213 | On-Relay SN |
| 7505215 | The original is caught at the exit sensor. |
| 7505 214 | Off-Inverter SN |
| | The original does not reach the inverter sensor. |
| 7505 215 | On-Inverter SN |
| 7505215 | Not used in this machine. |
| | Insufficient gap |
| 7505 216 | The distance between originals is not sufficient. This jam can occur when the original is not of the standard size. |

| 7507* | Display-P Jam History |
|--------|---|
| 7507 1 | Displays the latest 10 paper-jam history. The list below shows the possible 12 codes: 1, 10, 11, 12, 50, 60, 70, 120, 121, 122, 123, 125 The codes correspond to the menus of SP7-504. For example, the code 1 corresponds to |
| | SP7-504-001, and the code 10 corresponds to SP7-504. For example, the code 1 corresponds to SP7-504-001, and the code 10 corresponds to SP7-504-10. |

| 7508* | Display-O Jam History |
|--------|---|
| 7508 1 | Displays the total number of the original-jams history. The possible codes are 210, 211, and 216. The codes correspond to the menus of SP7-505. For example, the code 210 corresponds to SP7-505-210, and the code 211 corresponds to SP7-505-211. |

| 7801 | Memory/Version/PN |
|------|-------------------|
|------|-------------------|

3. Appendix: SP Mode Tables

| 7801 2 | Memory/Version (BICU) |
|---------|---|
| | Displays the version of the BICU board |
| 7801 15 | Printer/Scanner |
| | Displays the version of the controller board. |

| 7803* | Display–PM Count |
|--------|--------------------------|
| 7803 1 | Displays the PM counter. |

| 7804 | Reset–PM Counter | |
|--------|--|--|
| 7804 1 | Resets the PM counter (SP7-803-001). When the program ends normally, the message "Completed" is displayed. | |

| 7807 | Reset–SC/Jam Counters | |
|--------|--|--|
| 7807 1 | Resets the SC, paper, original, and total jam counters. When the program ends normally, the message "Completed" is displayed. SP7-807-1 does not reset the following logs: SP7-507 (Display-Paper Jam History) and SP7-508 (Display-Original Jam History). | |

| 7808 | Reset–Counters | |
|--------|--|--|
| 7808 1 | Resets all counters except for the management counters. The management counters are the counters that are not changed by NVRAM Download (SP5-825-001; IFT "NVRAM Data Upload/Download"). When the program ends normally, the message the message "Completed" is displayed. | |

| 7810 | Reset-Key Op Code |
|-------|---|
| 78101 | Resets the key operator code. Use SP7-810-1 when the customer has forgotten the key- operator code. If the customer has forgotten the key operator code, a new one can be specified by using: User Tools: System Settings → Key Operator Tools → Key Operator Code → On → Enter Key Operator Code. When the program ends normally, the message "Completed" is displayed, if the program ends abnormally, an error message is displayed. |

| 7832* | Display-Self-Diag | |
|--------|--|--|
| 7832 1 | Displays the SC codes and the number of their occurrences. Each number is in the range of 0 to 9999. | |

| 7991* | Dsply–Info Count |
|--------|--|
| | Displays the total operating time or the total number of operations. The time is displayed in the following format: day: hour: minute: second. |
| 7991 1 | Dsply-Timer Count |
| | The total of the time when the main switch is kept on (excluding the time when the safety switch is off). |
| 7991 3 | Dsply-ID S Work |
| | The total of the time when the ID sensor is working. |
| 79914 | Dsply-Dev Counter |
| /9914 | The total number of paper outputs. |
| 7991 5 | Dsply-ID Er Count |
| | The total number of ID-sensor errors. |

| 7992* | Reset-Info Count | |
|--------|---|--|
| 7992 1 | Reset-Timer Count | |
| | Clears the timer counter (SP7-991-001). | |
| 7992 4 | Reset-Dev Count | |
| | Clears the development counter (SP7-991-004). | |
| 7992 5 | Reset-ID Er Count | |
| | Clears the ID sensor error counter (SP7-991-005). | |

SP8-XXX (History)

| 8191* | T: Total Scan PGS | [0 to 9999999 / 0 / 1 sheet/step] | |
|--------|---|--|--|
| 8191 1 | Displays the total number of scanned originals. Both sides are counted when the front and reverse sides of an original (fed from the DF) are scanned. | | |
| | | | |
| 8192* | C: Total Scan PGS | [0 to 9999999 / 0 / 1 sheet/step] | |

| 8192 1 | Displays the total number of scanned originals in copy mode. Both sides are counted when the front and reverse sides of an original (fed from the DF) are scanned. |
|--------|--|
|--------|--|

| 8195* | S: Total Scan PGS | [0 to 9999999 / 0 / 1 sheet/step] |
|--------|---|--|
| 8195 1 | Displays the total number of scanned originals in scanner mode. Both sides are counted when the front and reverse sides of an original (fed from the DF) are scanned. | |

| 8221* | ADF Org Feed | [0 to 9999999 / 0 / 1 sheet/step] |
|--------|--|--|
| 8221 1 | Front | |
| | Displays the total number of scanned front sides of originals fed from the DF. | |
| 8221 2 | Back | |
| | Displays the total n | umber of scanned 2nd sides of originals fed from the DF. |

| 8381* | T: Total Prt PGS | [0 to 9999999 / 0 / 1 sheet/step] | |
|-------|---|--|--|
| 83811 | Displays the print count of all application programs. | | |

| 8382* | C: Total Prt PGS | [0 to 9999999 / 0 / 1 sheet/step] |
|--------|---|--|
| 8382 1 | Displays the print count of the copier application program. | |

| 8384* | P: Total Prt PGS | [0 to 9999999 / 0 / 1 sheet/step] |
|--------|--|--|
| 8384 1 | Displays the print count of the printer application program. | |
| | | |

| 8411* | Prints/Duplex | [0 to 9999999 / 0 / 1 sheet/step] |
|-------|--|--|
| 84111 | Displays the total count of the duplex printing. | |
| | | |

| 8422* | C: PrtPGS/Dup Comb | [0 to 9999999 / 0 / 1 sheet/step] |
|-------|--------------------|--|
|-------|--------------------|--|

| 8422 1 | Simplex > Duplex | |
|--------|------------------|--|
| 8422 2 | Duplex> Duplex | |
| 8422 4 | Simplex Combine | Displays the total print count of copier application classified by |
| 8422 5 | Duplex Combine | combination/duple type. |
| 8422 6 | 2> (2 in 1) | |
| 8422 7 | 4> (4 in 1) | |

| 8441* | T: PrtPGS/Ppr Size | | |
|-------|--------------------|--|--|
| 8442* | C: PrtPGS/Ppr Size | [0 to 9999999 / 0 / 1 sheet/step] | |
| 8444* | S: PrtPGS/Ppr Size | | |
| -2 | A4 | | |
| -3 | A5 | | |
| -5 | В5 | Displays the number of pages printed by each copier application program. | |
| -7 | LG | | |
| -8 | LT | | |
| -9 | HLT | | |
| -254 | Other (Standard) | | |
| -255 | Other (Custom) | | |

| 8451* | C: PrtPGS/Ppr Tray | Tray [0 to 9999999 / 0 / 1 sheet/step] | |
|--------|--------------------|--|--|
| 84511 | Bypass Tray | | |
| 8451 2 | Tray 1 | Displays the total print count classified by paper source. | |
| 84513 | Optional Tray | | |

| 8461* | T: PrtPGS/Ppr Type | |
|-------|--------------------|--|
| 8462* | C: PrtPGS/Ppr Type | [0 to 9999999 / 0 / 1 sheet/step] |
| 8464* | S: PrtPGS/Ppr Type | |

| -1 | Normal | |
|----|--------|---|
| -4 | Thick | Displays the total number of pages printed by each copier |
| -7 | ОНР | application program. |
| -8 | Other | |

| 8522* | C:PrtPGS/FIN | [0 to 9999999/ 0 / 1/step] |
|--------|--------------|--|
| 8522 1 | Sort | The SP counts by finishing mode the total number of pages printed by the Copy application. |

Printer Service Program Mode Table

| SP No. | Description | Function and Setting |
|--------|-----------------|--|
| 1003 | Clear Setting | Not used |
| 1005 | Display Version | Displays the version of the controller firmware. |

Scanner Service Program Mode Table

| SP1 | | Mode Number | Function and [Setting] |
|-------|---|--------------|--|
| 1005* | 1 | Erase Margin | Creates an erase margin for all edges of the scanned image. If the machine has scanned the edge of the original, create a margin. [0 to 5 / 0 / 1mm/step] |

For the settings of the image quality, see "Scanning" in the section "Replacement and Adjustment".