

Model SKS-C1
Machine Code: D108
Field Service Manual

6 August, 2010

Safety Notice

Important Safety Notices

Prevention of Physical Injury

1. Be sure that the power cord is unplugged before disassembling or assembling parts of the copier or peripherals.
2. The wall outlet should be near the copier and easily accessible.
3. Note that electrical voltage is supplied to some components of the copier and the paper tray unit even while the main power switch is off.
4. If you start a job before the copier completes the warm-up or initializing period, keep hands away from the mechanical and electrical components until job execution has started. The copier will start making copies as soon as warm-up or initialization is finished.
5. The inside and the metal parts of the fusing unit become extremely hot while the copier is operating. Be careful to avoid touching those components with your bare hands.

Health Safety Conditions

Toner and developer are nontoxic, but getting either of these into your eyes may cause temporary eye discomfort. Try to remove with eye drops or flush with water. If material remains in eye or if discomfort continues, get medical attention.

Observance of Electrical Safety Standards

The copier and its peripherals must be installed and maintained by a customer service representative who has completed the training course on those relevant models.

WARNING

- Ⓞ Keep the machine away from flammable liquids, gases, and aerosols. A fire or an explosion might occur if this precaution is not observed.

Safe and Ecological Disposal

1. Do not incinerate toner bottles or used toner. Toner dust may ignite suddenly if exposed to an open flame.
2. Dispose of used toner, developer, and organic photoconductors in accordance with local regulations. (These are nontoxic supplies.)

3. Dispose of replaced parts in accordance with local regulations.

Laser Safety

The Center for Devices and Radiological Health (CDRH) prohibits the repair of laser-based optical units in the field. The optical housing unit can only be repaired in a factory or at a location with the requisite equipment. The laser subsystem is replaceable in the field by a qualified Customer Engineer. The laser chassis is not repairable in the field. Customer engineers are therefore directed to return all chassis and laser subsystems to the factory or service depot when replacement of the optical subsystem is required.

WARNING

- Use of controls not specified in this manual, or performance of adjustments or procedures not specified in this manual, may result in hazardous radiation exposure.

WARNING FOR LASER UNIT

WARNING

- Turn off the main switch before attempting any of the procedures in the Laser Unit section. Laser beams can seriously damage your eyes.

CAUTION MARKING:

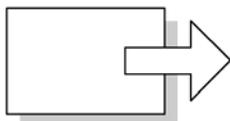


b262r934

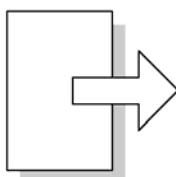
Symbols and Abbreviations

This manual uses several symbols and abbreviations. The meaning of those symbols and abbreviations is as follows:

	See or Refer to
	Clip ring
	E-ring
	Screw
	Connector
	Clamp
SEF	Short Edge Feed
LEF	Long Edge Feed
-	Core Technology manual



Short Edge Feed (SEF)



Long Edge Feed (LEF)

Cautions, Notes, etc.

The following headings provide special information:

WARNING

- Failure to obey warning information could result in serious injury or death.

CAUTION

- Obey these guidelines to ensure safe operation and prevent minor injuries.

Note

- This information provides tips and advice about how to best service the machine.

TABLE OF CONTENTS

Safety Notice.....	1
Important Safety Notices.....	1
Laser Safety.....	2
Symbols and Abbreviations.....	3
1. Product Information	
<hr/>	
Specifications.....	9
Copier.....	9
Printer.....	11
Scanner.....	12
Option Specifications.....	13
Supported Paper Sizes.....	14
Machine Configuration.....	18
Mainframe (D108).....	18
Overview.....	19
Component Layout.....	19
Electrical Components.....	21
Paper Path.....	24
Drive Layout.....	25
Guidance for Those Who are Familiar with Predecessor Products.....	27
2. Installation	
<hr/>	
Installation Cautions.....	29
Installation Requirements.....	30
Environment.....	30
Machine Level.....	30
Minimum Operational Space Requirements.....	31
Power Requirements.....	32
Copier.....	33
Accessory Check.....	33
Installation Procedure.....	33
Paper Tray Unit.....	38
Accessory Check.....	38
Installation Procedure.....	38
Paper Tray Unit Heater.....	41

Accessory Check.....	41
Installation Procedure.....	42
ARDF (B872).....	49
Accessory Check.....	49
Installation Procedure.....	49
Optional Paper Tray Grip Handle.....	56
Accessories.....	56
Installation Procedure.....	57

3. Preventive Maintenance

PM Tables.....	59
How to Clear the PM Counter.....	61

4. Replacement and Adjustment

Precautions.....	63
General.....	63
Halogen-free Cable.....	63
Special Tools and Lubricants.....	64
Exterior Covers and Operation Panel.....	65
Rear Cover.....	65
Copy Tray.....	65
Scale Plate.....	66
Operation Panel and Upper Covers.....	67
Right Door.....	68
Bypass Tray.....	68
Platen Cover Sensor.....	69
Scanner Unit.....	70
Exposure Glass.....	70
Lens Block.....	71
Exposure Lamp, Lamp Stabilizer Board.....	71
Scanner Motor.....	72
Scanner HP Sensor.....	74
Scanner Alignment Adjustment.....	74
Fusing.....	76
Fusing Unit.....	76

Exit Sensor.....	77
Hot Roller Stripper Pawls.....	77
Hot Roller and Fusing Lamp.....	78
Thermoswitches and Thermistor.....	80
Pressure Roller.....	81
Checking the NIP band.....	82
PCU and Quenching Lamp.....	83
PCU.....	83
Quenching Lamp.....	84
Exhaust Fan and Main Motor.....	85
Exhaust Fan.....	85
Main Motor.....	86
Paper Feed.....	87
Paper Feed Roller and Friction Pad.....	87
Paper End Sensor.....	88
Registration Sensor.....	88
Bypass Paper End Sensor.....	89
Bypass Feed Roller.....	90
Bypass Feed Clutch and Friction Pad.....	91
Paper Feed and Registration Clutches.....	92
Image Transfer.....	94
Transfer Roller.....	94
ID Sensor and Duplex Roller.....	95
Discharge Plate.....	96
BICU and Controller Board.....	97
BICU.....	97
Controller Board.....	98
Other Replacements.....	101
Duplex Motor.....	101
High-Voltage Power Supply Board.....	102
PSU.....	103
Contact-Release Solenoid.....	104
Toner Supply Clutch.....	104

Laser Unit.....	106
Location of the Caution Decal.....	106
Laser Unit.....	106
LD Unit and Polygon Mirror Motor.....	107
ARDF.....	108
ARDF.....	108
DF Rear Cover.....	109
Original Feed Unit.....	109
Separation Roller.....	110
DF Drive Board.....	110
Original Set and DF Inverter Sensor.....	111
DF Registration and DF Exit Sensor.....	112
DF Feed Motor.....	113
DF Transport Motor.....	114
DF Feed Clutch.....	115
Adjusting Copy Image Area.....	116
Printing.....	116
Scanning.....	118
DF Image Adjustment.....	121

5. Troubleshooting

Service Call Conditions.....	123
Summary.....	123
SC Code Descriptions.....	124
Electrical Component Defects.....	133
Sensor/Switch Open Errors.....	133
Blown Fuse Conditions.....	134
BICU LED Display.....	135

6. System Maintenance Reference

Service Program.....	137
Using SP and SSP Modes.....	137
SP1-XXX (Feed).....	138
SP2-XXX (Drum).....	141
SP4-XXX (Scanner).....	145

SP5-XXX (Mode).....	153
SP6-XXX (Peripherals).....	157
SP7-XXX (Data Log).....	158
SP8-XXX (History).....	163
Using SP Mode.....	166
ID Sensor Error Analysis (SP2-221).....	166
Memory Clear.....	166
Input Check (SP5-803).....	168
Output Check (SP5-804).....	169
Serial Number Input (SP5-811-001).....	171
NVRAM Data Upload/Download (SP5-824/825).....	171
Firmware Update Procedure.....	173
Test Pattern Print (SP5-902-001).....	175
SMC Print (SP5-990).....	178
Printer Service Program Mode Table.....	178
Scanner Service Program Mode Table.....	178
INDEX	179

1. Product Information

Specifications

1

Copier

Configuration:	Desktop
Copy Process:	Laser beam scanning and electro photographic printing
Originals:	Sheet/Book/Object
Original Size:	Maximum A4 / 8 ¹ / ₂ " x 14" A4 / 8 ¹ / ₂ " x 14" (ARDF)
Copy Paper Size:	Maximum A4 SEF / 8 ¹ / ₂ " x 11" SEF (Copier's paper tray) A4 SEF / 8 ¹ / ₂ " x 14" SEF (Bypass) A4 SEF / 8 ¹ / ₂ " x 14" SEF (Optional paper tray) A4 SEF / 8 ¹ / ₂ " x 14" SEF (Duplex) Minimum A5 LEF / 8 ¹ / ₂ " x 5 ¹ / ₂ " LEF (Copier's paper tray) A6 SEF / 8 ¹ / ₂ " x 5 ¹ / ₂ " (Bypass) A4 SEF / 8 ¹ / ₂ " x 11" SEF (Optional paper tray unit) A4 SEF / 8 ¹ / ₂ " x 11" SEF (Duplex) Custom sizes in the bypass tray: Width: 90 – 216 mm (3.5" – 8.5") Length: 139 – 600mm (5.48" – 23.62")
Copy Paper Weight:	Standard paper tray; optional paper tray: 60 – 90 g/m ² , 16 – 24 lb. Bypass: 60 – 157 g/m ² , 16 – 42 lb. Duplex: 64 – 90 g/m ² , 20 – 24 lb.

		A4 Version	LT Version
Reproduction Ratios:	Enlargement	200%	155%
		141%	129%
	Full Size	100%	100%
	Reduction	93%	93%
71%		78%	
50%		65%	
Zoom:	50% to 200%, in 1% steps		
Power Source:	110 – 120 V, 60 Hz or 220 – 240 V, 50/60 Hz		
Power Consumption:	Maximum: 900 W or less Energy Saver: 25 W or less Off Mode: 1 W or less		
Noise Emission:	Sound Power Level		
	Standby	40 dB(A) or less	
	Operating (copier only)	62 dB(A) or less	
	Operating (full-system)	66 dB(A) or less	
Dimensions (W x D x H)	Copier: 485 x 450 x 371 mm (19.4" x 18" x 14.8") With optional paper tray unit: 485 x 454 x 511 mm (18.4" x 17.7" x 20.1")		
Weight:	Basic: 22 kg (48.5 lb.) or less Basic with ARDF: 27 kg (59.4 lb.) or less GDI model: 24 kg (52.8 lb.) or less		
Resolution:	600 dpi		
Copying Speed in Multicopy Mode (copies/minute):	17 (A4 / 8 ¹ / ₂ " x 11"; 100%)		
Warm-up Time:	Basic: 10 seconds or less (at 20°C [68°F]) Other: Approximately 35 seconds (at 20°C [68°F])		

First Copy Time:	7.5 seconds or less Note: Measurement conditions <ul style="list-style-type: none"> • From the ready state, with the polygonal mirror motor spinning. • A4/LT copying • From copier's paper tray • 100% size
Copy Number Input:	Numeric keypad, 1 to 99 (increment, decrement)
Manual Image Density:	5 steps
Auto Off Timer	Default: 1 minute Range: 1 to 240 minutes
Energy Saver Timer:	Default: 1 minute Range: 1 to 240 minutes
Copy Paper Capacity:	Paper Tray: 250 sheets Optional Paper Tray Unit: 500 sheets x 1 Bypass Tray: 100 sheets
Copy-Tray Capacity	250 sheets
Toner Replenishment:	Cartridge replacement (230 g/cartridge)
Toner Yield	7k copies /toner bottle (A4, 6% full black)
Optional Equipment:	Auto reverse document feeder Paper tray unit Anti-condensation heater for paper tray unit

Printer

Resolution	600 dpi
Printing speed	16 ppm (A4L, 8½" × 11"L plain paper)
Interface	USB 2.0 interface
Printer language	Host-Based Printing
Memory	64 MB

Operating systems supported by this machine	Windows 98SE / Me Windows 2000 Windows XP Windows Server 2003
Required network cable	100BASE-TX/10BASE-T shielded twisted-pair (STP, Category/Type5) cable.

Scanner

Scan method	Flatbed scanning
Scan speed *1	Approx. 18 pages/minute [Scan size: A4SEF, Colors/Gradations: Binary, Resolution: 200dpi, Select device data compression (Binary/Halftone): Data compression (MMR), Document feeder: ARDF, ITU-T No.1 Chart]
Maximum power consumption	Less than 900 W
Image sensor type	CCD Image Sensor
Scan types	Sheet, book
Interface	USB interface
Resolution	B/W: 600 dpi Full color: 300 dpi (600 dpi with the optional DIMM)
Variable range of scan resolution	Setting range: 100 dpi - 600 dpi

*1 Scanning speeds vary according to machine operating conditions, computer (specifications, network traffic, software, etc.), and original types.

Option Specifications

ARDF

1

Original Size:	<p>Standard: A4 to A5; 8¹/₂" x 14" to 8¹/₂" x 5¹/₂"</p> <p>Custom (Simplex): Width: 139 mm to 216 mm Length: 139 mm to 1260 mm</p> <p>Custom (Duplex): Width: 139 mm to 216 mm Length: 160 mm to 356*¹ mm</p> <p>*¹: When you use 310 mm or more originals, originals weighing 55k (17 lb./ 64 g/m²) or less cannot be used in duplex scanning mode.</p>
Original Weight:	52–105 g/m ² (14–28 lb.)
Table Capacity:	50 sheets (80 g/m ² , 21 lb.)
Original Standard Position:	Center
Separation:	FRR
Transport:	Roller transport
Feed Order:	Top first
Reproduction Range:	50–200%
Power Source:	24 and 5 Vdc from the copier
Power Consumption:	Operating: 50 W or less On standby: 1.2 W or less
Dimensions (W x D x H):	485 x 360 x 120 mm (19.1" x 14.2" x 4.72")
Weight:	4.9 kg (10.8 lb) (excluding the original table and platen cover)

Paper Tray Unit

Paper Sizes:	A4 SEF, 8½" x 11" SEF, 8½" x 13" SEF, 8½" x 14" SEF
Paper Weight:	60 – 90 g/m ² , 16 – 24 lb.
Tray Capacity:	500 sheets (80 g/m ² , 21 lb.) x 1 tray
Paper Feed System:	Feed roller and friction pad
Power Source:	24 Vdc and 5 Vdc, from copier. If optional tray heater is installed, the copier also supplies Vac (120 Vac or 220 – 240 Vac).
Power Consumption:	Maximum: 15 W (excluding optional tray heater)
Average:	14 W (excluding optional tray heater)
Weight:	Not above 6 kg (13.2. lb.)
Size (W x D x H):	430 x 414 x 140 mm (16.9" x 16.3" x 5.5")

Supported Paper Sizes

Original Paper Sizes

The copier and ARDF do not detect original paper sizes. The following table lists the paper sizes that the ARDF can transport.

Paper	Size (W x L)	Book	ARDF	
			Simpl.	Dupl.
A3 SEF	297 x 420 mm	–	–	–
B4 SEF	257 x 364 mm	–	–	–
A4 SEF	210 x 297 mm	X	X	X
A4 LEF	297 x 210 mm	–		
B5 SEF	182 x 257 mm	X	X	X
B5 LEF	257 x 182 mm	–		

Paper	Size (W x L)	Book	ARDF	
			Simpl.	Dupl.
A5 SEF	148 x 210 mm	X	X	X
A5 LEF	210 x 148 mm	X	X	
B6 SEF	128 x 182 mm	–		
B6 LEF	182 x 128 mm	–		
A6 SEF	105 x 148 mm	–		
8K SEF	267 x 390 mm	–		
16K SEF	195 x 267 mm	X	X	X
16K LEF	267 x 195 mm	–		
DLT SEF	11.0" x 17.0"	–		
LG SEF	8.5" x 14.0"	X*1	X	X*2
LT SEF	8.5" x 11.0"	X	X	X
LT LEF	11.0" x 8.5"	–		
Executive SEF	7.25" x 10.5"	–	X	X
HLT SEF	5.5" x 8.5"	X	X	X
HLT LEF	8.5" x 5.5"	X	X	
F/GL (F4) SEF	8.0" x 13.0"	X*1	X	X*2
Foolscap SEF	8.5" x 13.0"	X*1	X	X*2
Folio SEF	8.25" x 13.0"	X*1	X	X*2
Government	8.25" x 14"	X*1	X	X*2
USB4 SEF	10.0" x 14.0"	–		
Eng Quarto SEF	8.0" x 10.0"	–	X	X*2
Eng Quarto LEF	10.0" x 8.0"	–		
Custom:	Width 139-216 mm Length 139-356 mm	–	X*3	X*2, 4

Symbol meanings:

X: Can use

–: Cannot use

*1: Can be used when the ARDF is installed

*2: 55k (17 lb./ 64 g/m²) or less original cannot be used.

*3: Width: 139-216 mm, Length: 139-1260 mm

*4: Width 139-216 mm, Length: 160-356 mm

Paper Feed

The copier and optional paper feed unit do not detect paper sizes. The following table lists the paper sizes that the copier and optional paper feed unit can transport.

Paper	Size (W x L)	Regular	By-pass	Duplex	Optional PFU
A3 SEF	297 x 420 mm	–	–	–	–
B4 SEF	257 x 364 mm	–	–	–	–
A4 SEF	210 x 297 mm	X	X	X	X
A4 LEF	297 x 210 mm	–	–	–	–
B5 SEF	182 x 257 mm	X	X	X	–
B5 LEF	257 x 182 mm	–	–	–	–
A5 SEF	148 x 210 mm	–	X	–	–
A5 LEF	210 x 148 mm	X	X	–	–
B6 SEF	128 x 182 mm	–	–	–	–
B6 LEF	182 x 128 mm	–	–	–	–
A6 SEF	105 x 148 mm	–	–	–	–
8K SEF	267 x 390 mm	–	–	–	–
16K SEF	195 x 267 mm	X	X	X	–
16K LEF	267 x 195 mm	–	–	–	–
DLT SEF	11.0" x 17.0"	–	–	–	–
LG SEF	8.5" x 14.0"	–	X	X	X

Paper	Size (W x L)	Regular	By-pass	Duplex	Optional PFU
LT SEF	8.5" x 11.0"	X	X	X	X
LT LEF	11.0" x 8.5"	-	-	-	-
Executive SEF	7.25" x 10.5"	-	X	-	-
HLT SEF	5.5" x 8.5"	-	X	-	-
HLT LEF	8.5" x 5.5"	X	X	-	-
F/GL (F4) SEF	8.0" x 13.0"	-	X	-	-
Foolscap SEF	8.5" x 13.0"	-	X	X	X
Folio SEF	8.25" x 13.0"	-	X	X	X
Government	8.25" x 14"	-	X	X	X
USB4 SEF	10.0" x 14.0"	-	-	-	-
Eng Quarto SEF	8.0" x 10.0"	-	-	-	-
Eng Quarto LEF	10.0" x 8.0"	-	-	-	-
Custom: Leading edge 90–216 mm Side edge 139–356 mm		-	X	-	-

Symbol meanings:

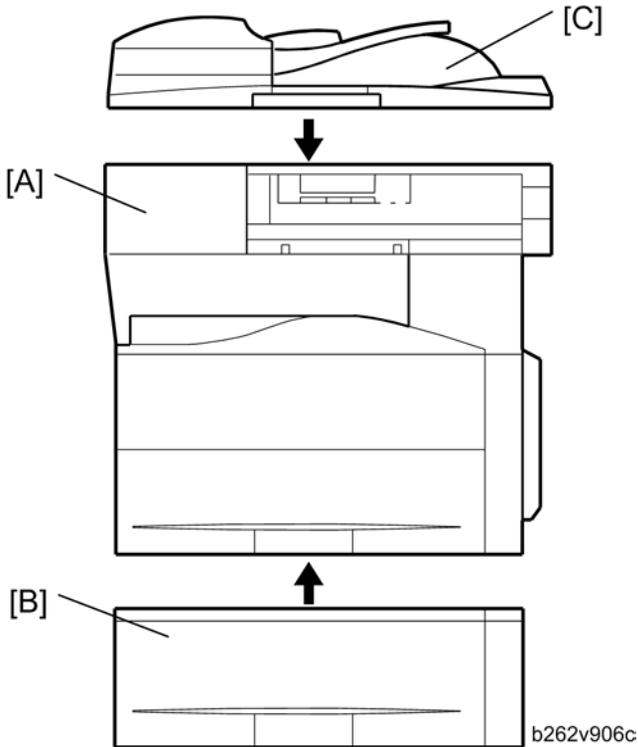
X: Can transport

-: Cannot transport

Machine Configuration

1

Mainframe (D108)



	Standard Component	Machine Code	Remarks
1	Copier [A]	D108	-

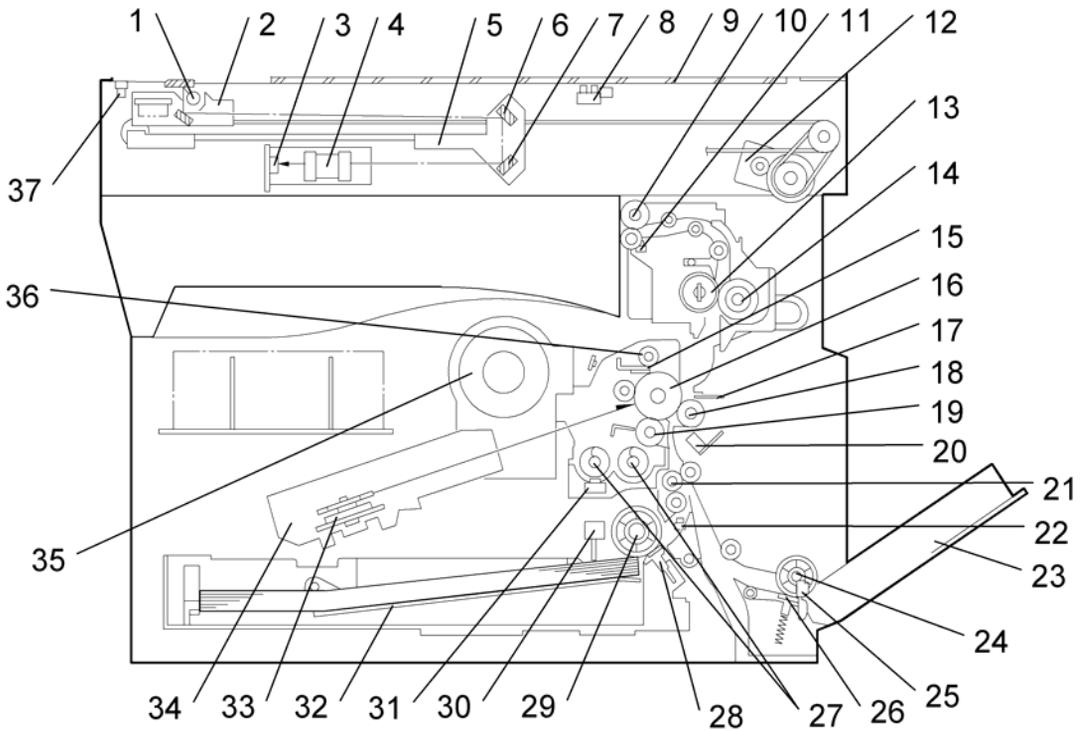
	Optional Components	Machine Code	Remarks
2	500-Sheet Paper Feed Unit [B]	B421	-

	Standard/Optional Component	Machine Code	Remarks
3	ARDF [C]	B872	-

Overview

Component Layout

Mainframe

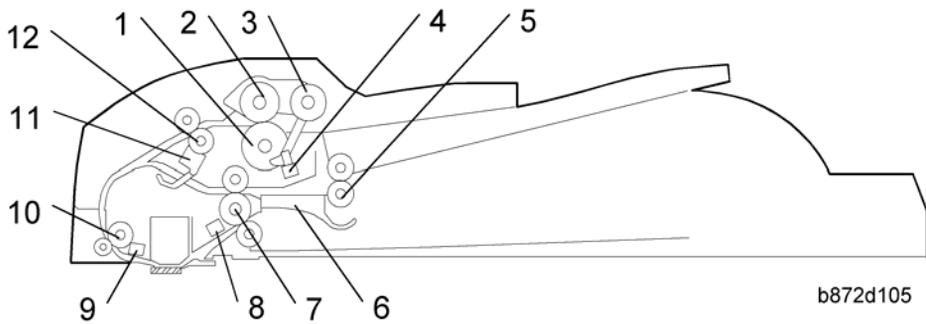


b262d557

1. Exposure Lamp	20. ID (Image Density) Sensor
2. 1st Scanner	21. Registration Roller
3. CCD (on SBU)	22. Registration Sensor
4. Lens Block	23. Bypass Tray
5. 2nd Scanner	24. Bypass Paper Feed Roller
6. 2nd Mirror	25. Bypass Paper End Sensor
7. 3rd Mirror	26. Bypass Friction Pad

8. Platen Cover Sensor	27. Mixing Augers
9. Exposure Glass	28. (Main) Friction Pad
10. Exit Roller	29. Paper Feed Roller
11. Exit Sensor	30. Paper End Sensor
12. Scanner Motor	31. TD (Toner Density) Sensor
13. Hot Roller	32. Bottom Plate
14. Pressure Roller	33. Polygon Mirror Motor
15. Cleaning Blade	34. Laser Unit
16. OPC Drum	35. Toner Supply Bottle (or THM)
17. Discharge Plate	36. Toner Collection Coil
18. Transfer Roller	37. Scanner HP Sensor
19. Development Roller	

ARDF



1. Separation Roller	7. Exit Roller
2. Paper Feed Roller	8. Exit Sensor
3. Pick-up Roller	9. Registration Sensor
4. Original Set Sensor	10. Registration Roller
5. Inverter Roller	11. Inverter Sensor

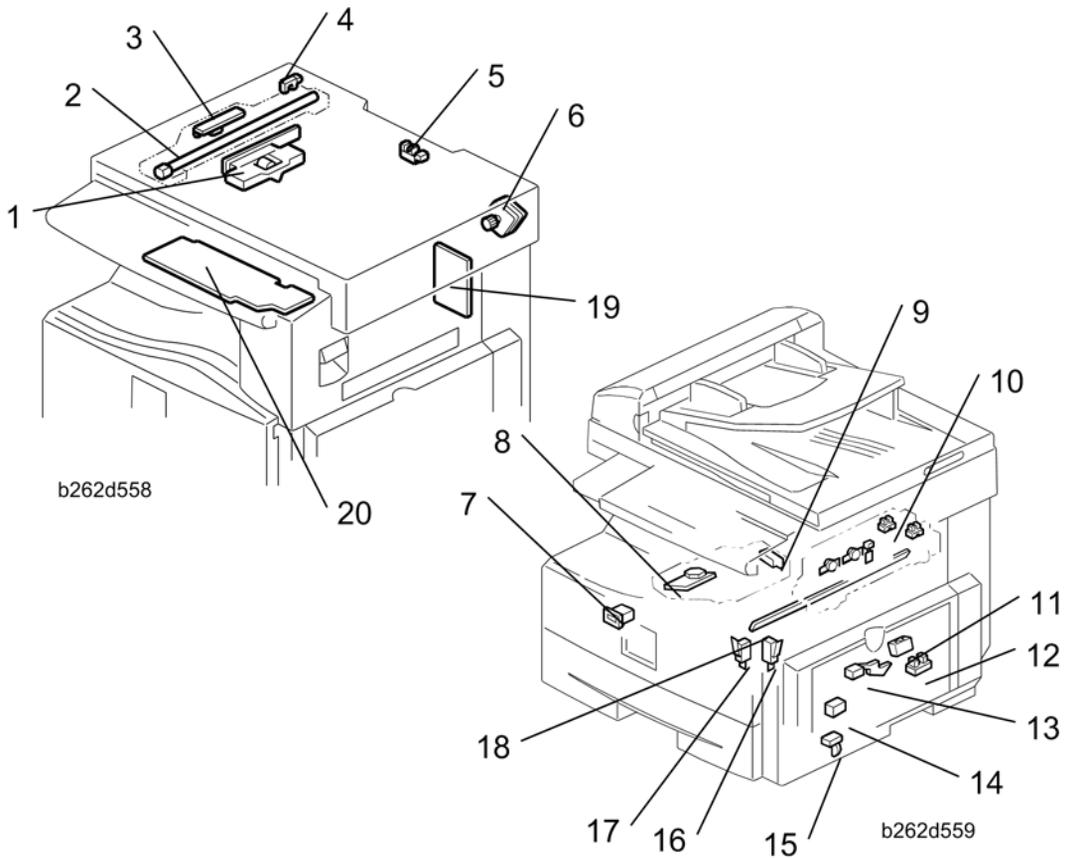
6. Junction Gate

12. Transport Roller

Electrical Components

1

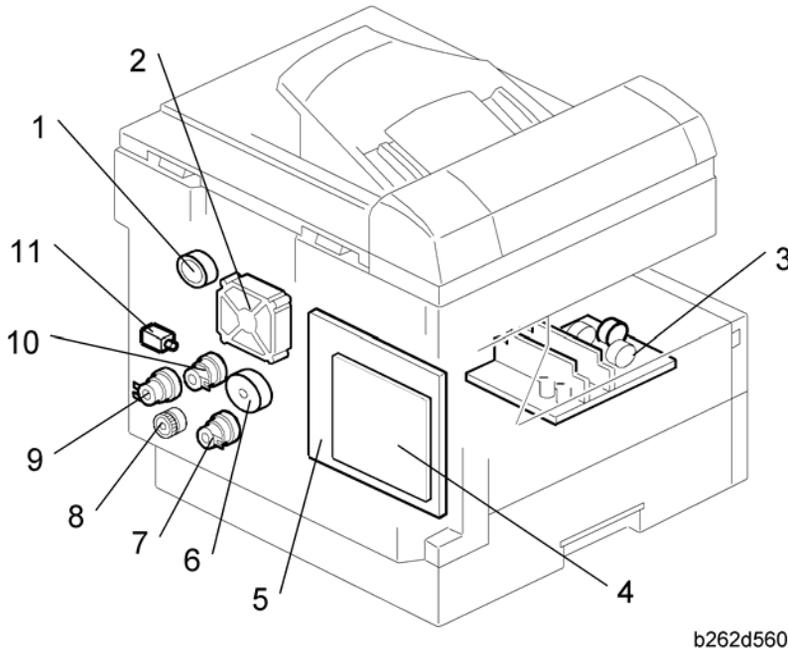
Electrical Components 1



1. Lens Block	11. ID (Image Density) Sensor
2. Exposure Lamp	12. Registration Sensor
3. Lamp Stabilizer Board	13. Paper End Sensor
4. Scanner HP Sensor	14. Toner Density Sensor
5. Platen Cover Sensor	15. Bypass Paper End Sensor
6. Scanner Motor	16. Right Door Safety Switch

7. Mechanical Counter	17. Front Door Safety Switch
8. Polygon Mirror Motor	18. Quenching Lamp
9. LD Unit	19. High-Voltage Power Supply Board
10. Exit Sensor	20. Operation Panel Board

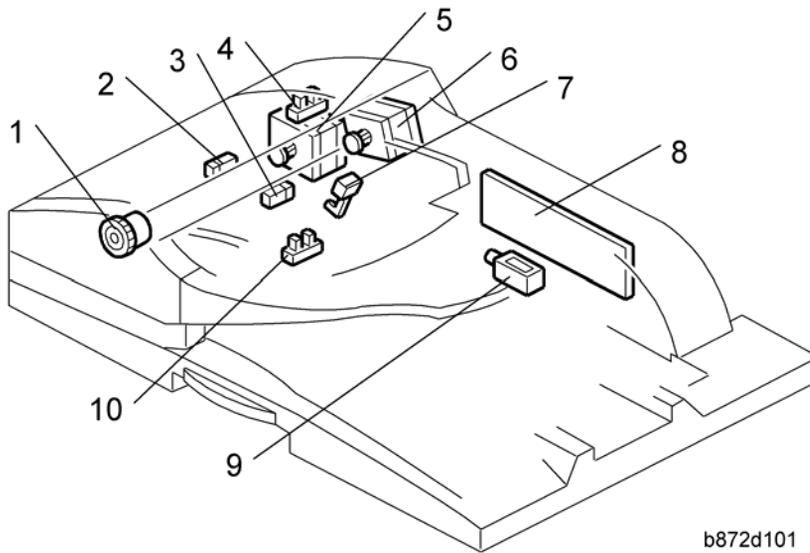
Electrical Components 2



b262d560

1. Duplex Motor	7. Paper Feed Clutch
2. Exhaust Fan	8. Toner Supply Clutch
3. PSU	9. Bypass Feed Clutch
4. Controller Board	10. Registration Clutch
5. BICU	11. Fusing Solenoid
6. Main Motor	

ARDF

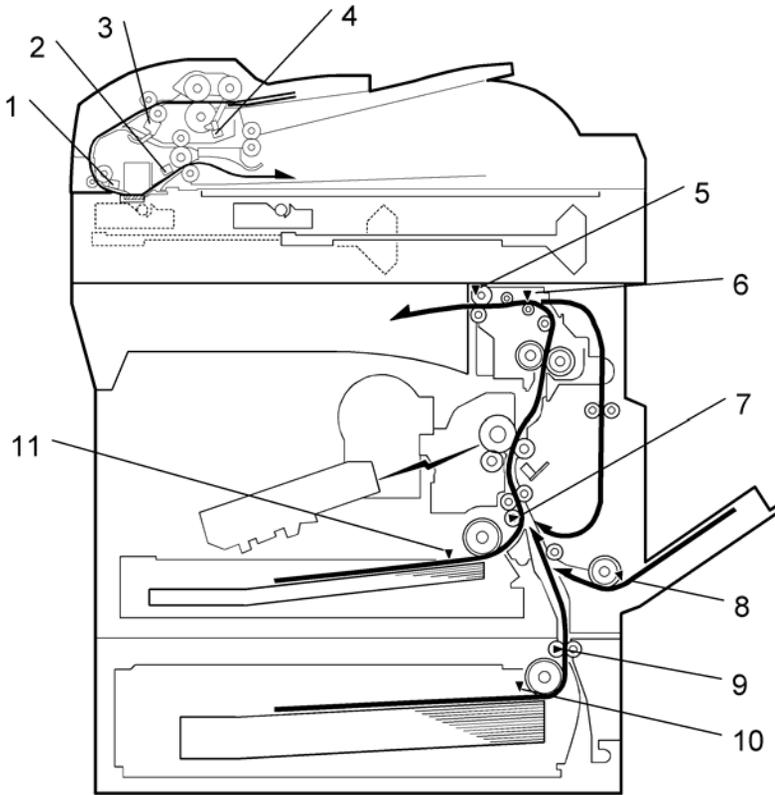


b872d101

1. DF Feed Clutch	6. DF Feed Motor
2. Registration Sensor	7. Inverter Sensor
3. Exit Sensor	8. DF Drive Board
4. Left Cover Sensor	9. Junction Gate Solenoid
5. DF Transport Motor	10. Original Set Sensor

Paper Path

1



b130d905

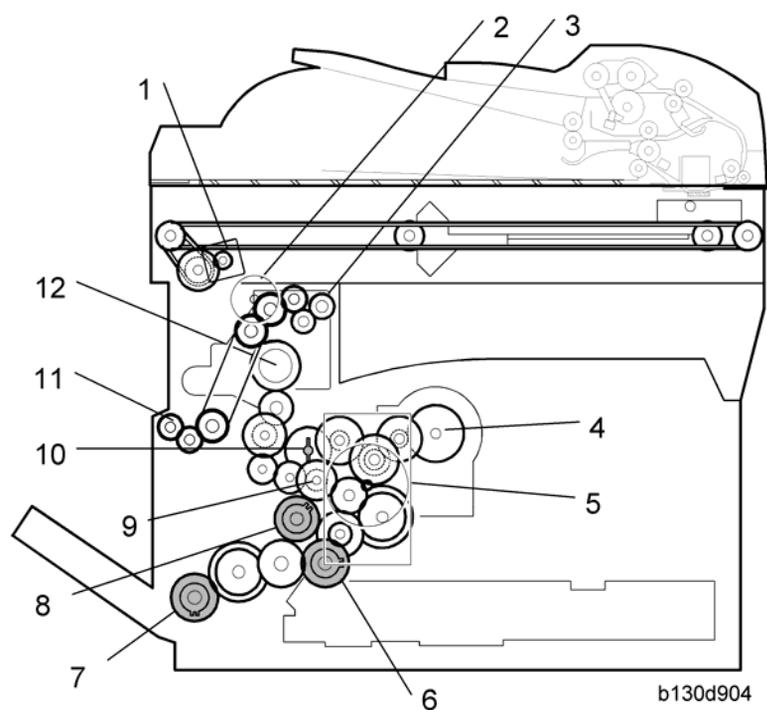
1. Original Registration Sensor (Document Feeder)
2. Exit Sensor (Document Feeder)
3. Inverter Sensor (Document Feeder)
4. Original Set Sensor (Document Feeder)
5. Exit Sensor
6. Paper Path Sensor
7. Registration Sensor
8. By-pass Paper End Sensor
9. Paper Feed Sensor (Optional Tray)

10. Paper End Sensor (Optional Tray)

11. Paper End Sensor

Drive Layout

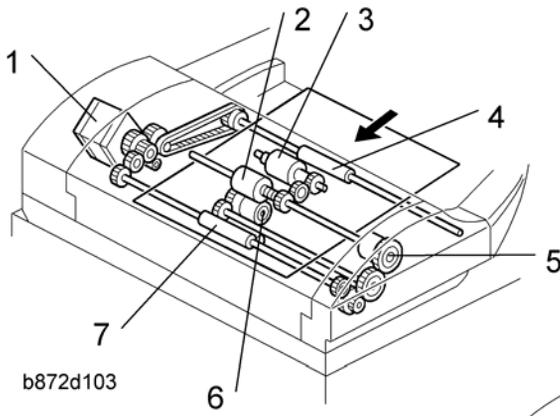
Mainframe



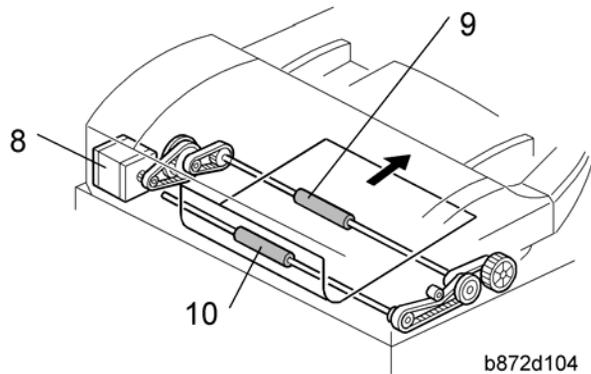
1. Scanner Motor	7. Bypass Feed Clutch (By-pass Tray)
2. Duplex motor	8. Registration Clutch
3. Exit Roller	9. Developer Driver Gear
4. Toner Bottle Clutch	10. Drum Drive Gear
5. Main Motor	11. One-way Gear (Duplex Unit)
6. Paper Feed Clutch	12. Fusing Drive Gear

ARDF

1



b872d103



b872d104

1. DF Feed Motor
2. Feed Roller
3. Pick-up Roller
4. Inverter Roller
5. DF Feed Clutch

6. Separation Roller
7. Transport Roller
8. DF Transport Motor
9. Exit Roller
10. Registration Roller

- DF Feed Motor: Drives the feed, separation, pick-up, and transport and inverter rollers.
- DF Transport Motor: Drives the registration and exit rollers.

Guidance for Those Who are Familiar with Predecessor Products

The D108 range of machines is the successor model to the B129/B130/B168/B169 range of machines. If you have experience with the predecessor line, the following information may be of help when you read this manual.

Differences from Predecessor Products

	D108	B129/B130/B168/B169
Controller	GDI Controller	-
Copying Speed	17ppm: Memory copy 16ppm: ADF 1 to 1	15ppm

2. Installation

Installation Cautions

CAUTION

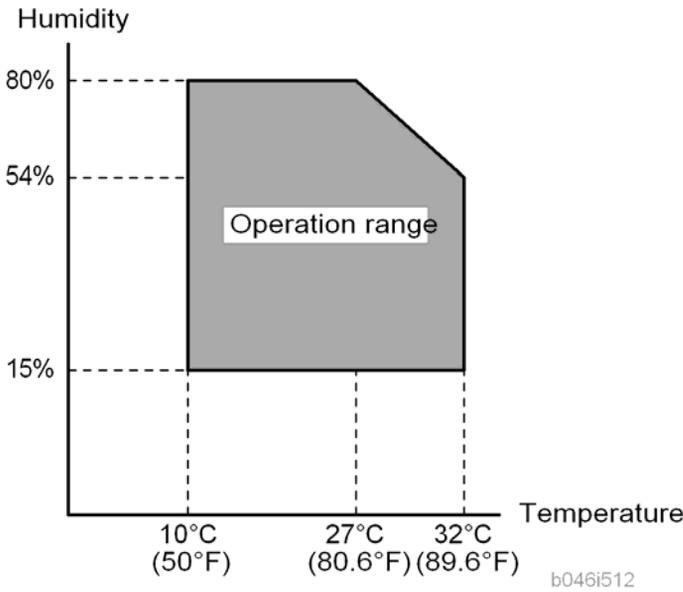
- Before installing an optional unit, do the following:
- Print out all messages stored in the memory, all user-programmed items, and a system parameter list.
- If there is a printer option on the machine, print out all data in the printer buffer.
- Turn off the main switch and disconnect the power cord, the telephone line, and the network cable.

Installation Requirements

Environment

2

–Temperature and Humidity Chart–



- Temperature Range: 10°C to 32°C (50°F to 89.6°F)
- Humidity Range: 15% to 80% RH
- Ambient Illumination: Less than 1,500 lux (Do not expose to direct sunlight.)
- Ventilation: Room air should turn over at least 3 times/hr/person
- Ambient Dust: Less than 0.1 mg/m³
- Do not install the machine where it will be exposed to direct sunlight or to direct airflow (from a fan, air conditioner, air cleaner, etc.).
- Do not install the machine where it will be exposed to corrosive gas.
- Place the machine on a firm and level base.
- Do not install the machine where it may be subjected to strong vibration.

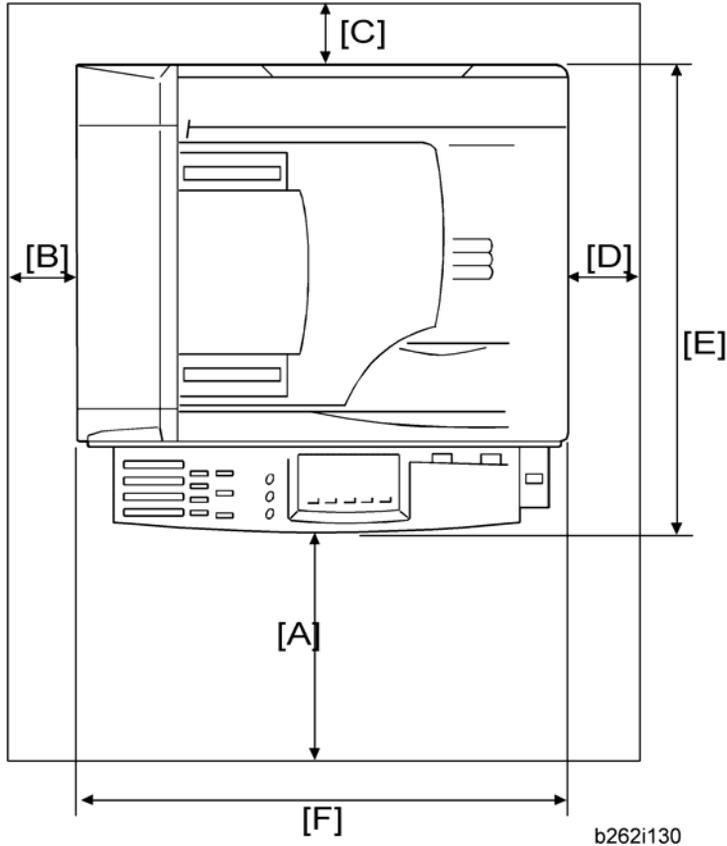
Machine Level

Front to back:	Within 5 mm (0.2") of level
----------------	-----------------------------

Right to left:	Within 5 mm (0.2") of level
----------------	-----------------------------

Minimum Operational Space Requirements

Place the machine near the power source, providing clearance as shown.



A: Front – 750 mm (29.6")

B: Left – 100 mm (3.9")

C: Rear – 100 mm (3.9")

D: Right – 100 mm (3.9")

E: Depth – 450 mm (17.7")

F: Width – 485 mm (19.1")

↓ Note

- The 750-mm front space indicated above is sufficient to allow the paper tray to be pulled out. Additional space is required to allow an operator to stand at the front of the machine.

- Actual minimum space requirement for left, rear, and right sides is 10mm (0.4") each, but note that this will not allow room for opening of the bypass tray, right door, platen cover, or ARDF unit.

Power Requirements

2

CAUTION

- Make sure that the wall outlet is near the machine and easily accessible. After completing installation, make sure the plug fits firmly into the outlet.
- Avoid multiple connections to the same power outlet.
- Be sure to ground the machine.

Input voltage:

China:	220 – 240 V, 50/60 Hz, 4 A
--------	----------------------------

Image quality guaranteed at rated voltage $\pm 10\%$.

Operation guaranteed at rated voltage $\pm 15\%$.

Copier

Accessory Check

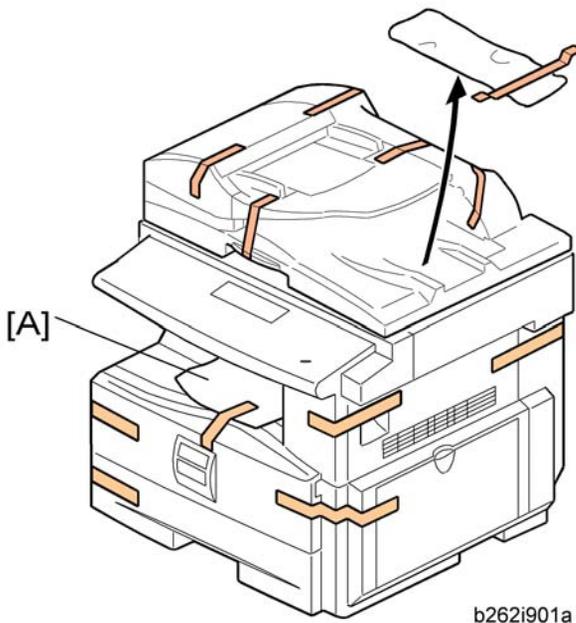
Description	Q'ty
General Settings Guide	1
Copy Reference	1
Quick Copy Guide	1
Quick Printer/Scanner Guide	1
Paper Size Decal	1
Caution Decal	1
Ferrite Core	1

2

Installation Procedure

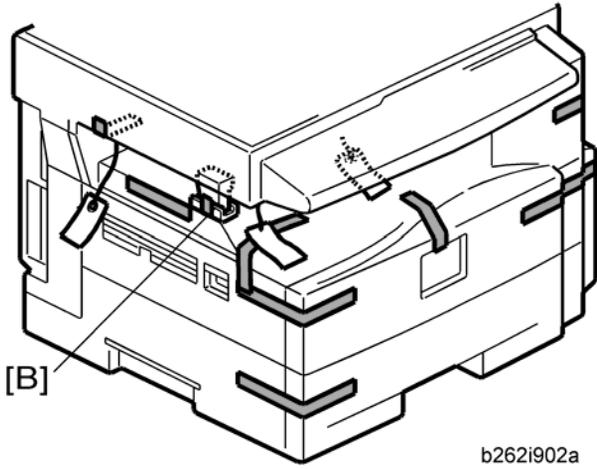
⚠ CAUTION

- Make sure that the copier remains unplugged during installation.

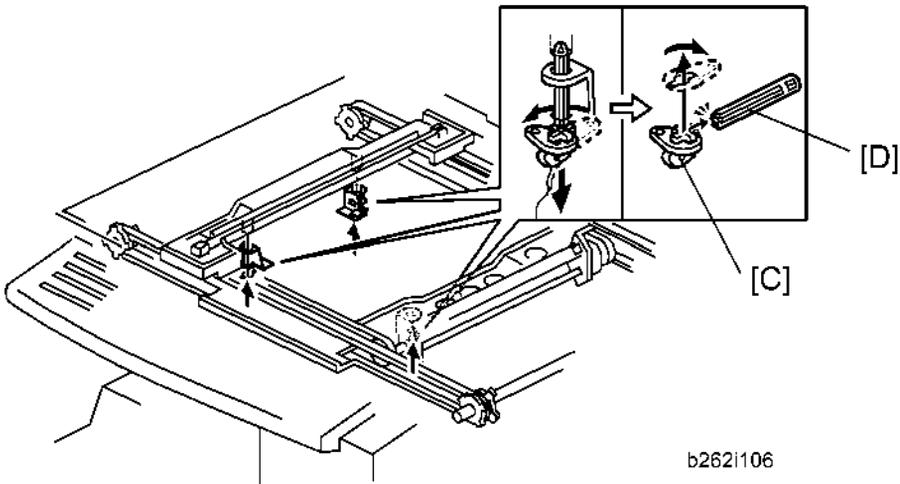


2

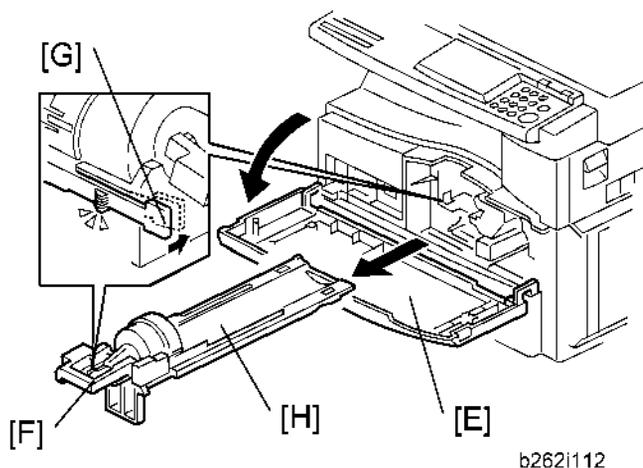
1. Remove the all strips of tape.
2. Remove the bag [A], SMC and A3 sheet of paper on the exposure glass.



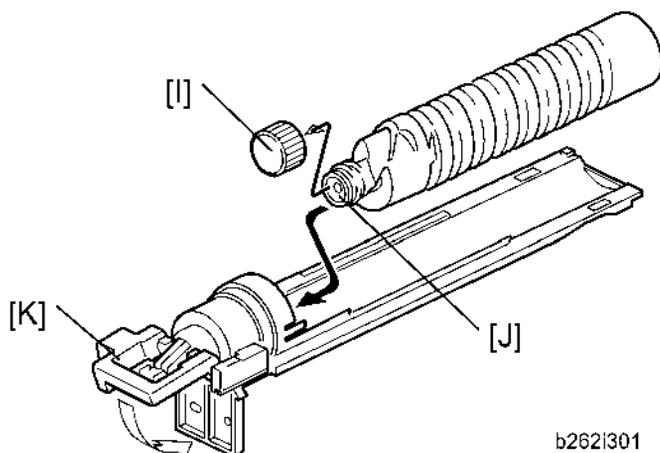
3. Remove the spacing wedge [B].



4. Remove the three scanner lock pins. (A tag is hanging from each pin.) To remove: Grasp the base of the pin [C], turn the pin 90 degrees, and pull it down and out.
5. Remove the tags from the pins.
6. Break each pin off the base [C].
7. Discard the pin part [D].
8. Set each base [C] back into its original hole, turning it 90° to lock it into place. (Be sure to do this for all three pins.)



9. Open the front door [E].
10. Lift lever [F], press in on latch [G] and pull the bottle holder [H] out. (You do not need to pull it completely out of the machine.)
11. Take a new bottle of toner, and shake it several times.



12. Remove the outer cap [I].

↓ **Note**

- Do not remove the inner cap [J].

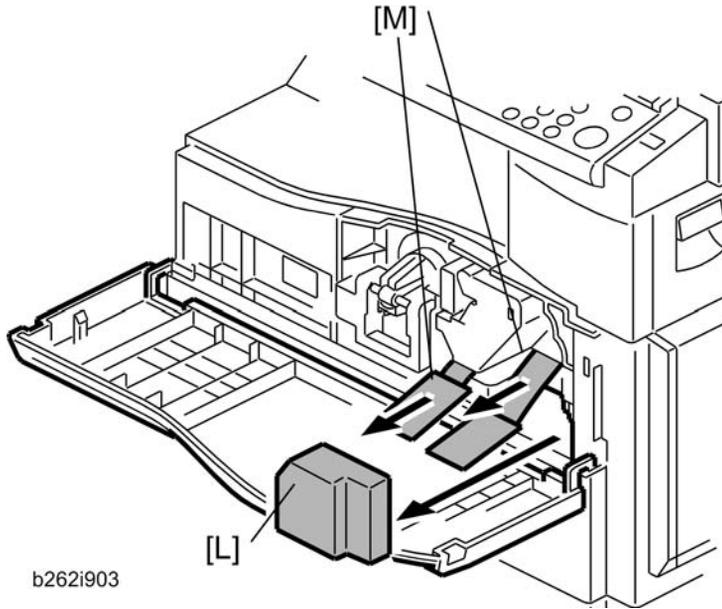
13. Load the bottle on the holder.

↓ **Note**

- Do not forcefully turn the toner bottle on the holder. After you turn on the main power switch, the copier sets the bottle in place.

14. Push the bottle holder back into the machine.

15. Press the latch [K] down to lock the holder.



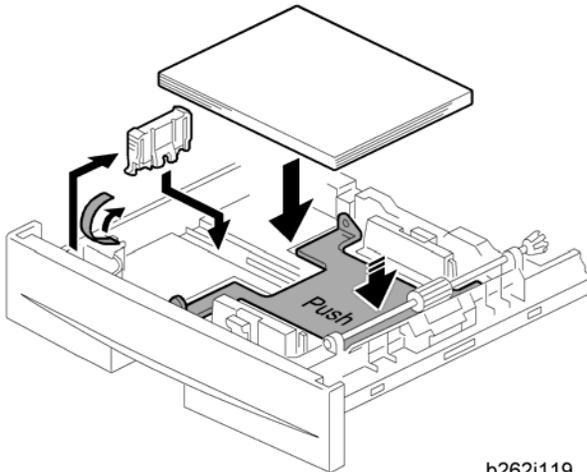
b262i903

16. Remove the padding [L].
17. Pull each tabbed strip [M] out of the PCU with one hand, supporting the PCU with the other.

Note

- Do not pull both strips at the same time, as this could damage the PCU.

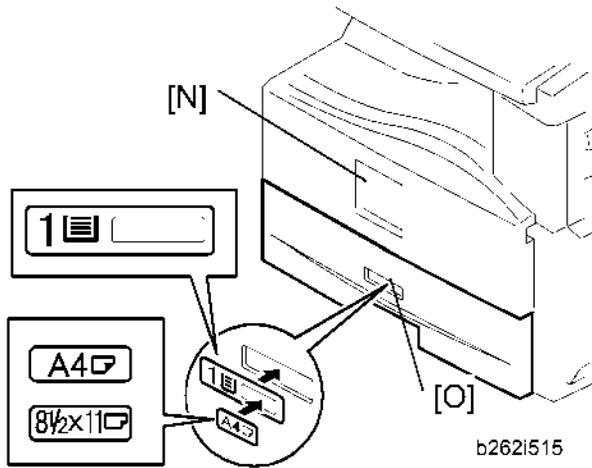
18. Close the front door.



b262i119

19. Pull out the paper tray, and remove the tape securing the end fence in the compartment.
20. Push the bottom plate down, and then load the paper.
21. Adjust the side fences. If you load paper shorter than A4, set the end fence in the correct position.

22. Push the tray back into the copier.



23. Attach the appropriate Brand Decal to the center [N] of the front door if necessary.
24. Attach the appropriate tray number decal and paper-size decal to the paper tray [O].
25. Install optional units (if any).
26. Plug in the machine and turn on the main power switch.

Paper Tray Unit

Accessory Check

Confirm that you have these accessories.

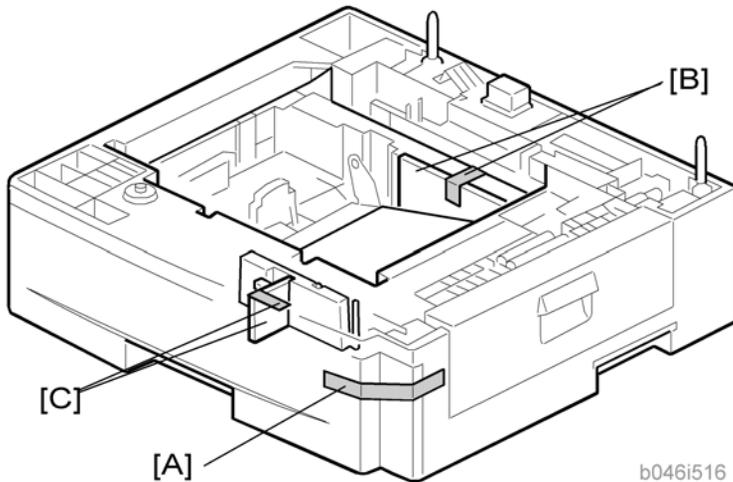
2

Description	Q'ty
1. Paper-size decals	1 sheet
2. Installation Procedure (for service technicians)	1
3. Installation Procedure (for users)	1

Installation Procedure

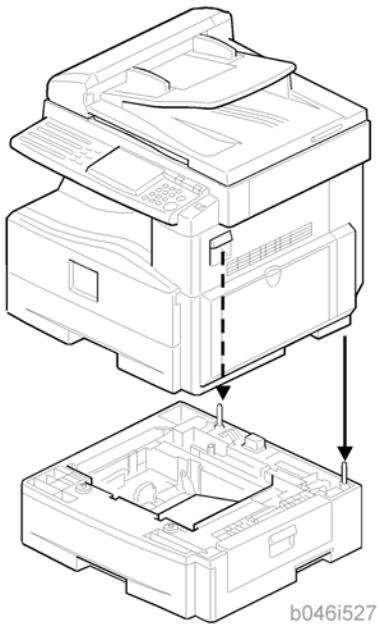
⚠ CAUTION

- Unplug the main machine's power cord before starting the following procedure.



b046i516

- Remove the tape at [A], and the tape and cardboard at [B].
- Pull the paper tray part way out of the unit, remove the tape and cardboard at [C], and push the tray back in.

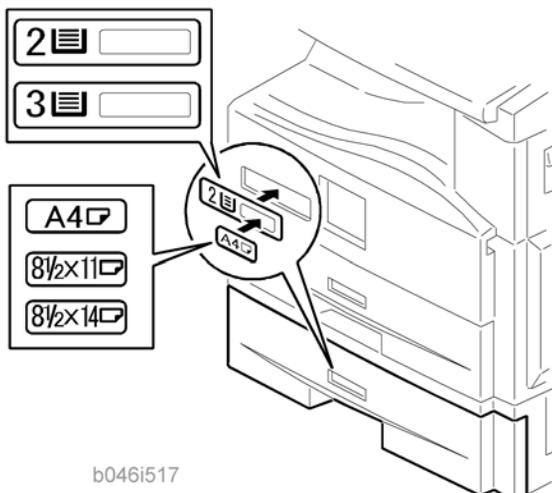


3. Set the machine on the paper tray unit.

Note

- When installing a second paper tray unit, place on the first paper tray unit before placing the copier onto the pair of paper tray units

4. Remove the paper(s) tray from the paper tray unit(s).
5. Load paper into the paper tray(s). Adjust the side and end fences as necessary. If loading 8 1/2" x 14" paper, remove the end fence and set it into the special compartment.
6. Set the paper tray(s) back into the paper tray unit(s).



7. Stick on the appropriate tray-number decal(s) and paper-size decal(s), at the locations indicated in the illustration.

Paper Tray Unit Heater

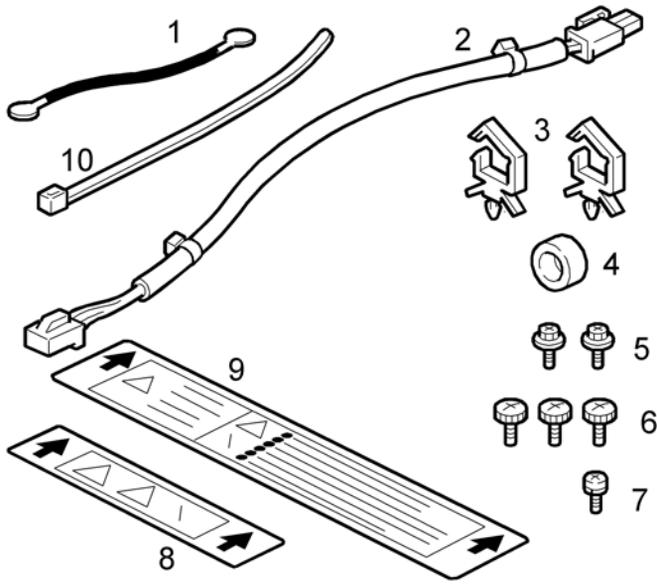
The paper tray unit heater is installed only for the first paper tray unit.

Accessory Check

2

Confirm that you have the accessories listed below.

Description	Q'ty
1. Grounding wire	1
2. Relay harness	1
3. Clamps	2
4. Ferrite core	1
5. Heater fastening screws	2
6. PTU fastening screws	3
7. Grounding screw	1
8. Decal for copier	1
9. Decal for paper tray unit	1
10. Tie wrap	1

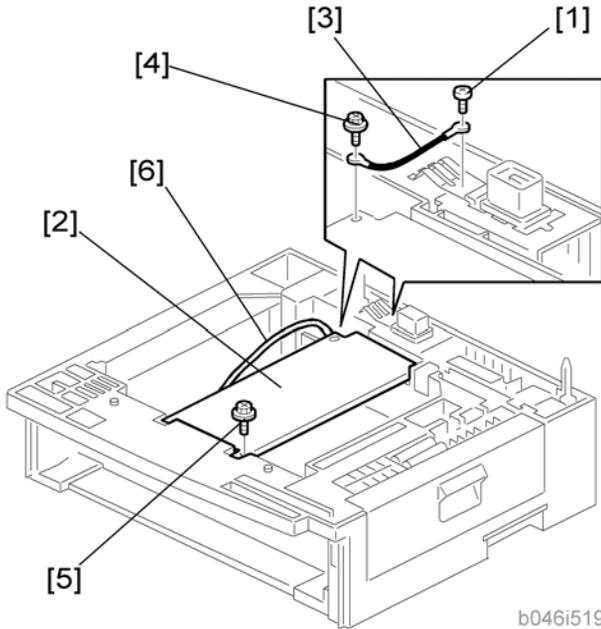


b046i518

Installation Procedure

⚠ CAUTION

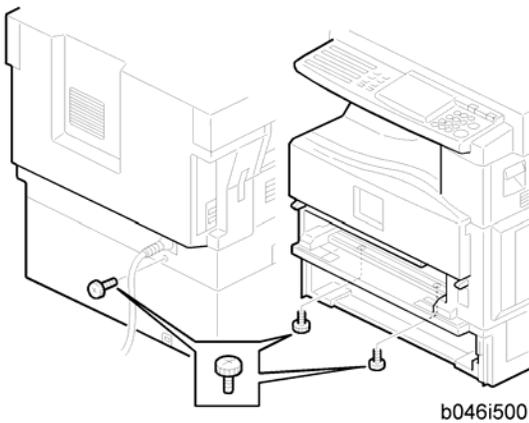
- Unplug the main machine's power cord before starting the following procedure.
1. Remove the paper tray unit from the copier if it is already installed.
 2. Remove the paper trays from the copier and from the paper tray unit.



3. Remove the ground screw [1] at the rear of the paper tray unit.
4. Fasten the heater [2] and the supplied ground wire [3] to the paper tray unit (⚙ x 3). Note that [1] is the ground screw you removed in the previous step and [4] and [5] are the two supplied heater fastening screws.

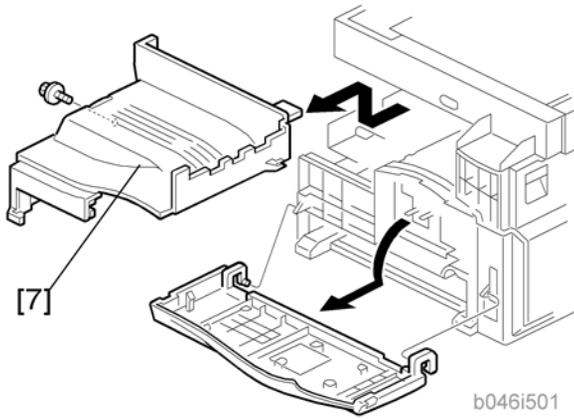
Note

- Be sure to position the ground wire [3] and heater harness [6] so that they are out of the way of the copier when you set it on the paper tray unit.

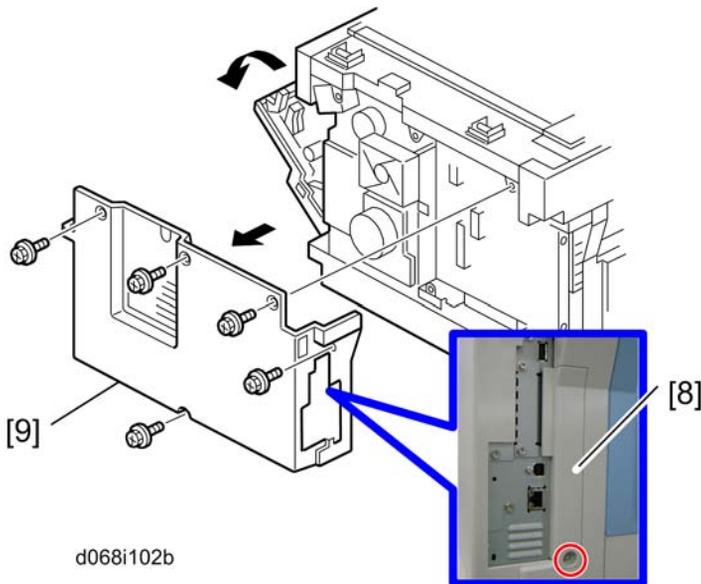


5. Set the copier on the paper tray unit.
6. Screw the paper tray unit into place using three supplied PTU fastening screws.

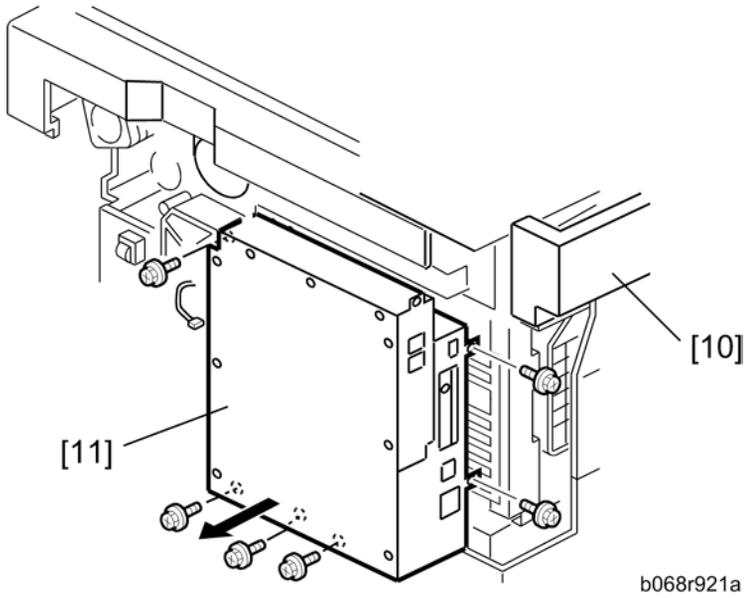
2



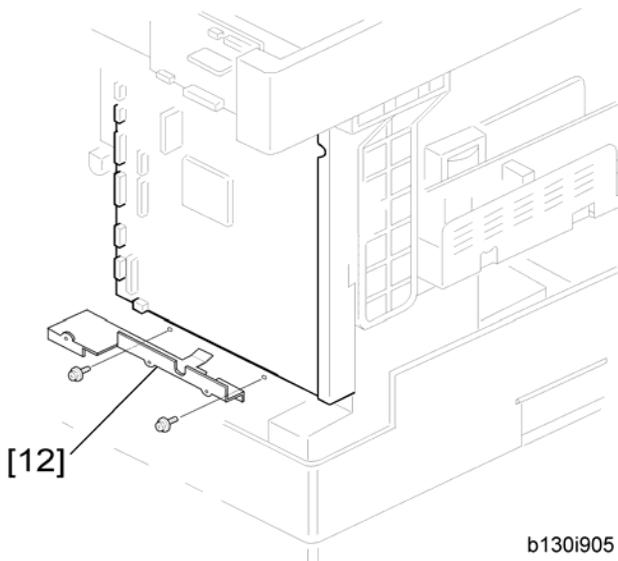
7. Open the front door and remove the copy tray [7] (🔧 × 1).
8. Close the front door.



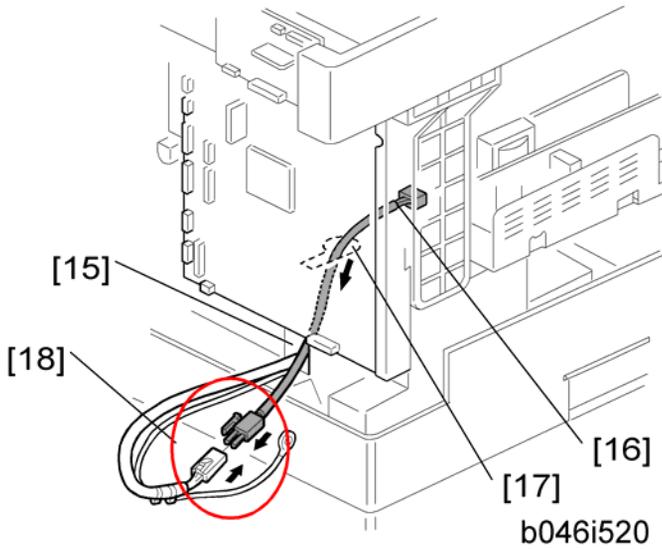
9. Open the right cover
10. Remove the interface cover [8] (🔧 × 1).
11. Remove the rear cover [9] (🔧 × 5).



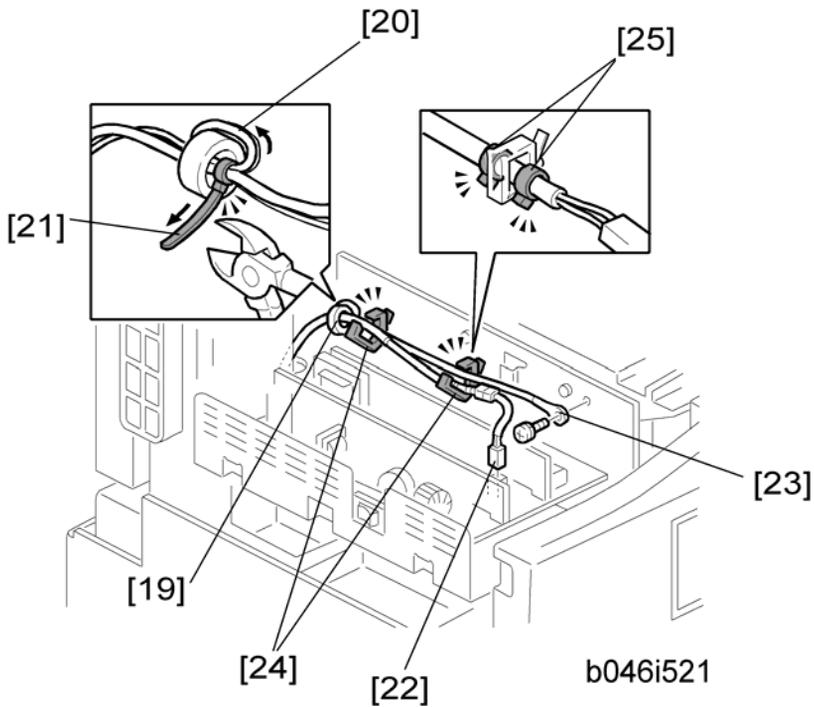
12. Remove the upper left cover [10].
13. Remove the controller box [11] (🔧 x 1, 🔩 x 6).



14. Remove the support bracket [12] (🔧 x 3).

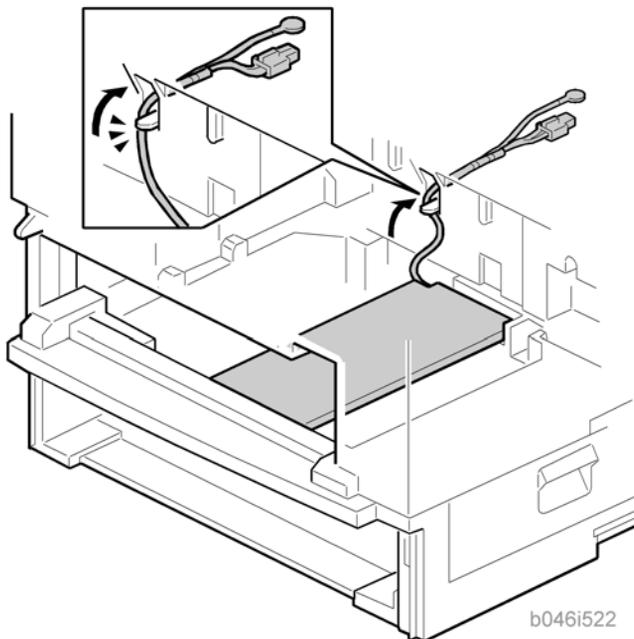


15. Pass the heater harness through the hole [15] at the rear of the copier.
16. Pass relay harness [16] through the opening [17] (at the rear of the PSU) and through the other opening [15].
17. Connect the relay harness to the heater's harness [18].



18. Pull the relay harness back into the copier.

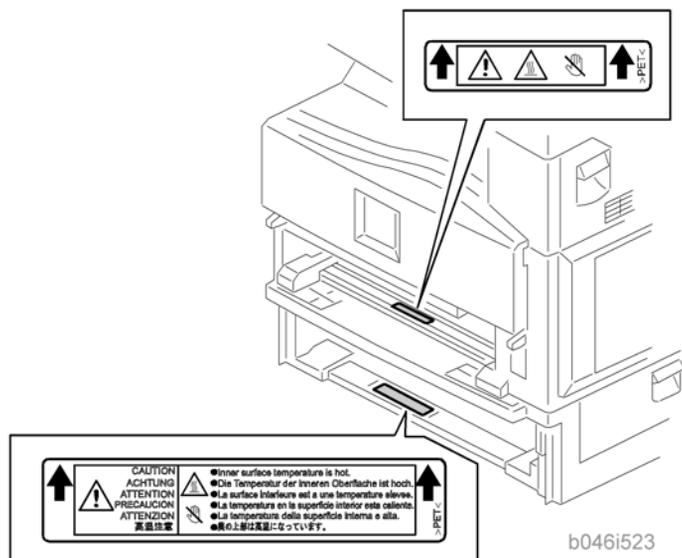
19. Attach the ferrite core [19] over the relay harness.
20. Push the ferrite core back so that it is over the heater's harness.
21. Wrap the heater's harness once around the ferrite core [20].
22. Locate the ferrite core at the rear [24] of the copier behind the rear clamps.
23. Secure the ferrite core with the supplied tie wrap [21].
24. Clip off the excess length of the tie wrap.
25. Connect the relay harness connector [22] to the large connector at the front center of the PSU.
26. Screw the ground wire [23] to the PSU bracket with the included grounding screw.
27. Attach the clamps [24] to the PSU bracket.
28. Attach the heater harness through the clamps.
29. Position the harness so that the front clamp is between the two bindings [25] on the harness.
30. Fasten the clamps.



31. Pull the excess length of the heater's harness out the opening at the rear.

Note

- Be sure that the harness passes on the side of the grounding plate at the bottom of the opening. (The front of the grounding plate must remain clear.)
32. Arrange the excess harness length so that it sits beneath the FCU cover plate.
 33. Attach the caution decals to the locations shown in the illustration.



34. Reassemble the copier.
35. Plug in the power cord, and check the operation.

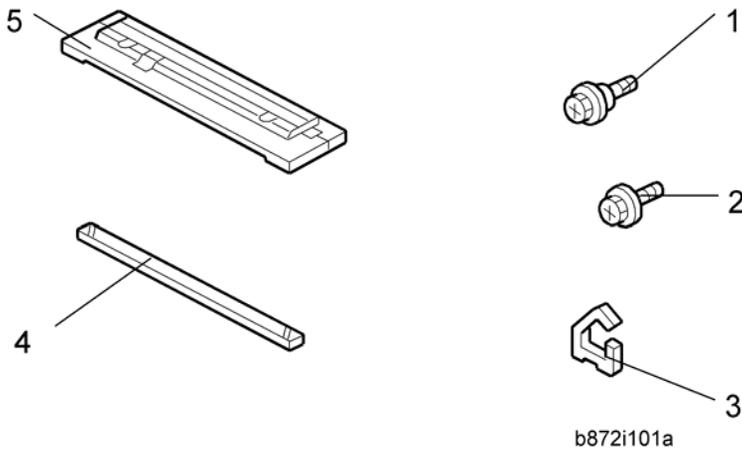
ARDF (B872)

This procedure explains how to install the ARDF for the Basic model: D067.

Accessory Check

2

Description	Q'ty
1. Stud Screw	1
2. Screw	1
3. Clamp	1
4. DF Exposure Glass with Mylar	1
5. Left Scale Guide	1
- Platen Sheet	1
- Installation Procedure	1

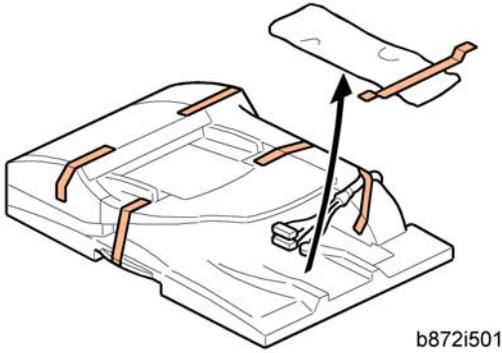


Installation Procedure

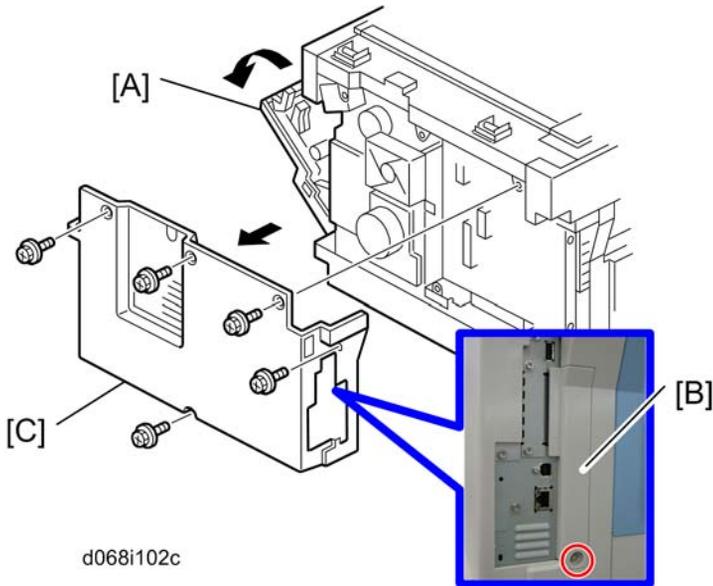
⚠ CAUTION

- Unplug the main machine's power cord before starting the following procedure.

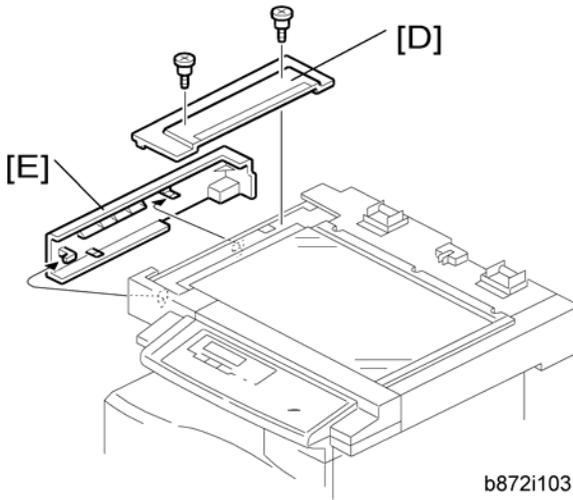
2



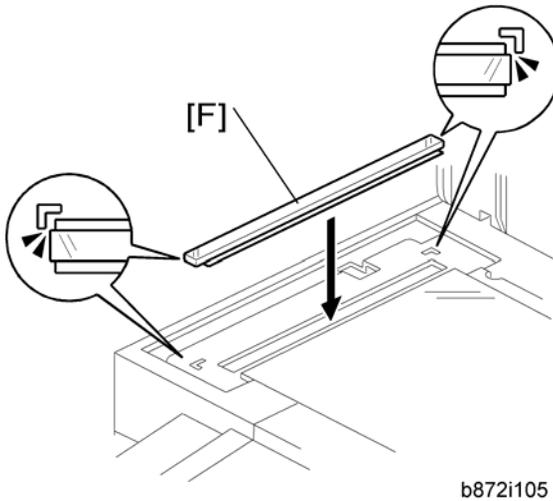
1. Unpack the ARDF and remove the packing tape from the bottom of the ARDF body.



2. Open the right door [A].
3. Remove the interface cover [B] (⚙️ x 1) and rear cover [C] (⚙️ x 5).



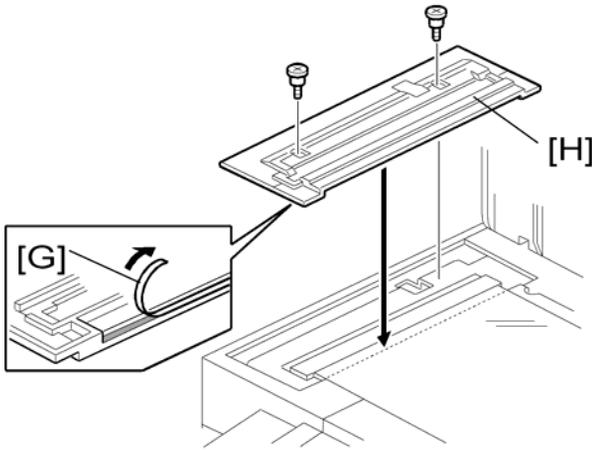
4. Remove the left guide [D] (⚙ x 2) and scanner left cover [E] (hook x 2).



5. Place the DF exposure glass [F] on the glass holder.

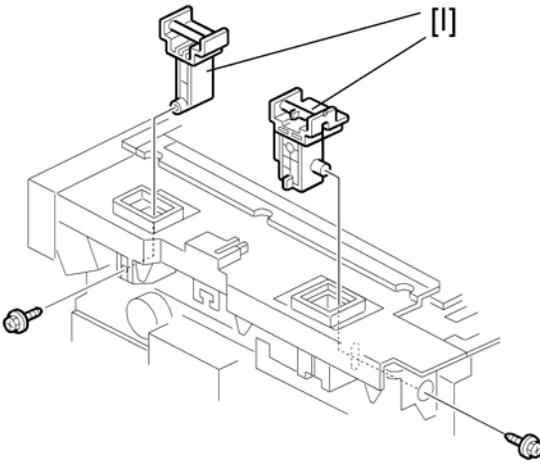
↓ **Note**

- When installing the DF exposure glass, make sure that the side of the DF exposure glass with two black points faces down.
- Do not hold the Mylar strip when installing the DF exposure glass.
- Make sure that there is no gap between the two Mylar strips and the scanner frame. If there is any gap between them, dust may fall into the scanner unit.



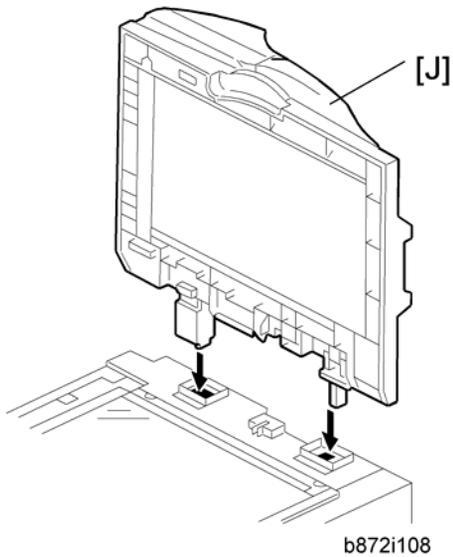
b872i106a

6. Peel off the backing [G] of the double-sided tape attached to the rear side of the left scale guide [H], then install it (⚙ x 2 removed in step 4).

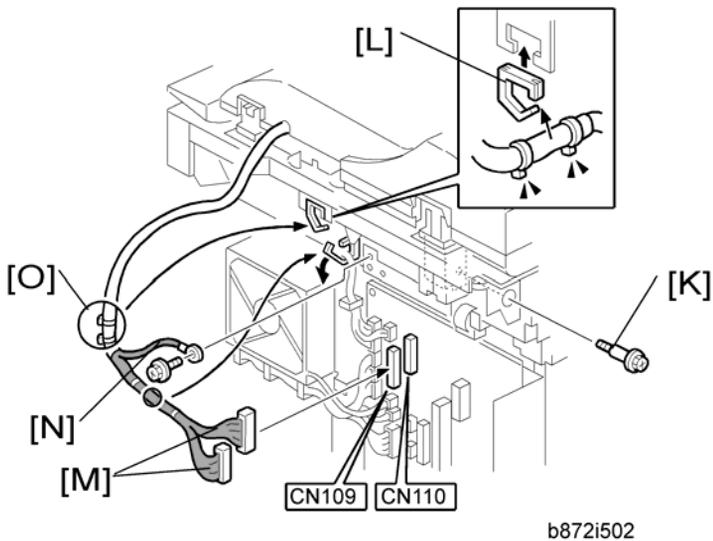


b872i107

7. Remove the two platen stays [I] and bracket (⚙ x 1 each).
8. The bracket is attached to the platen stay of the rear left side. Make sure to remove the bracket at this time.



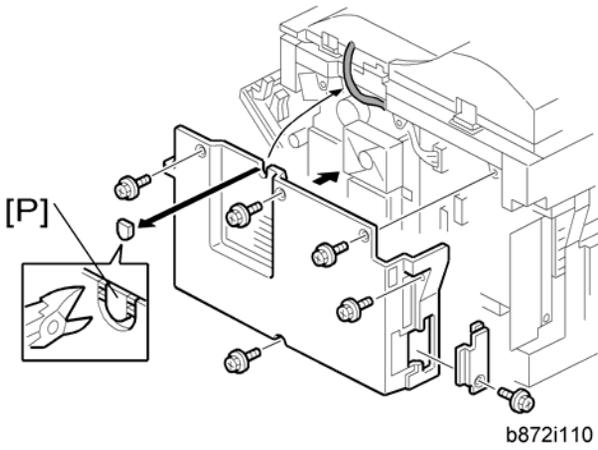
9. Mount the DF [J] on the copier as shown.



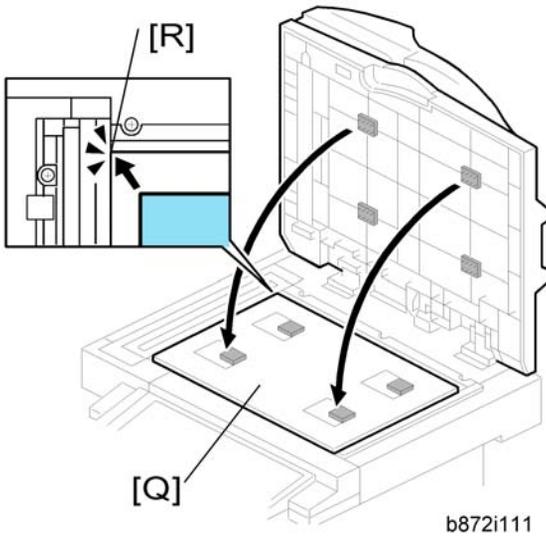
10. Secure the screw [K].
11. Attach the clamp [L].
12. Connect two I/F cables [M] to CN109 and CN110 on the BICU, and secure the ground cable [N] (⚙️ x 1, 🔌 x 2).

Note

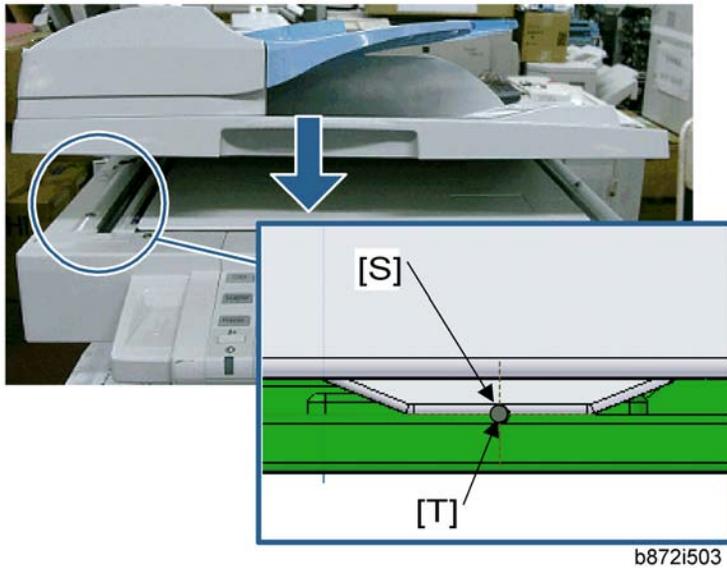
- Make sure that the I/F cable of ARDF is clamped between the two binds [O].
- Reinstall the scanner left side cover removed in step 4.



13. Cut the cutout [P] with nippers.
14. Reinstall the rear cover and connector cover (⌀ x 6).
15. Close the right door.



16. Open the ARDF.
17. Place platen sheet [Q] on the exposure glass.
18. Line up the rear left corner of the platen sheet flush against corner [R] on the exposure glass.
19. Close the ARDF.



20. Check that the groove [S] of the ARDF is aligned with the groove [T] of the left scale on the scanner.

Note

- The difference in position between [S] and [T] must be within ± 0.5 mm.

21. Reinstall the platen sheet if both grooves are not aligned correctly.
22. Plug in and turn on the main power switch.
23. Check the ARDF operation.
24. Make a full size copy. Then check to make sure the side-to-side and leading edge registrations are correct. If they are not, adjust the side-to-side and leading edge registration (refer to "DF Image Adjustment" in the section "Replacement and Adjustment").

Optional Paper Tray Grip Handle

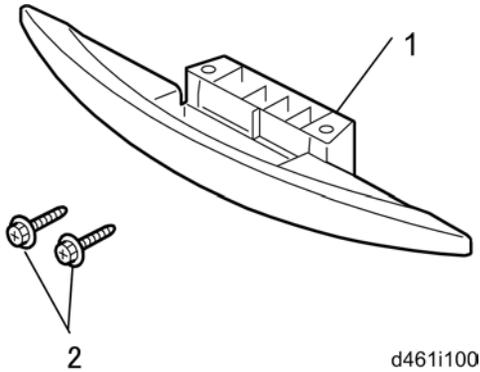
The following procedure is for the paper tray for the main copier or optional paper tray unit.

2

Accessories

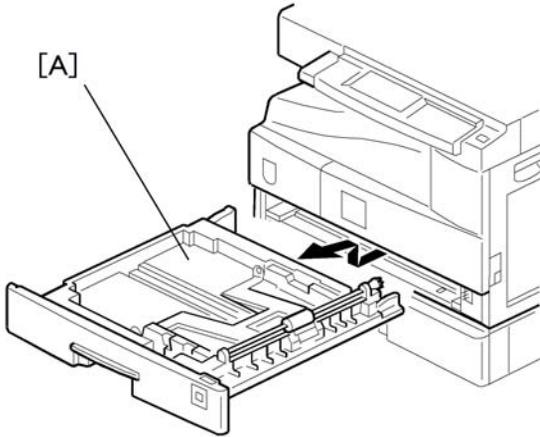
Check the accessories and their quantities against the table below.

No.	Description	Q'ty
1	Grip Handle	1
2	Screw (M3 x 10)	2

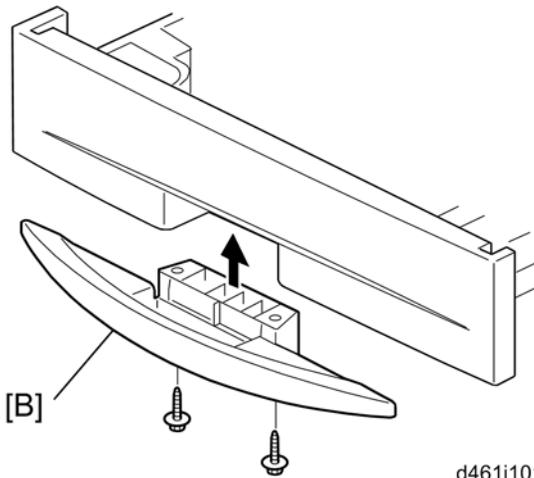


Installation Procedure

2



1. Remove the paper tray [A] from the main copier.



2. Turn the paper tray over to the opposite side.
3. Lower the paper tray grip handle [B] into the paper tray slot as shown, with the arrow in the above illustration.
4. Attach the grip handle to the paper tray (⚙ x 2).

⚠ Note

- When attaching auxiliary handle (two screws attached from bottom), hold handle against front of paper drawer (as screws are tightened) to ensure there is ensure the smallest gap between back of handle and front of paper drawer.

5. Put the paper tray back into the machine.

3. Preventive Maintenance

PM Tables

Reset the PM counter (SP7-804-001) after doing maintenance work.

Key: AN: As necessary, C: Clean, R: Replace, I: Inspect

	Every 45k	Every 90k	AN	NOTE
Optics				
Reflector	C		C	Optics cloth
1st mirror	C		C	Optics cloth
2nd mirror	C		C	Optics cloth
3rd mirror	C		C	Optics cloth
Platen cover	C		C	Dry cloth
Exposure glass	C		C	Dry cloth
Toner shield glass	C		C	Dry cloth
Drum Area				
PCU	R			Clean toner-bottle holder.
Transfer roller		R		
Discharge plate		R		
Paper Feed				
Paper feed roller		R	C	Water or alcohol.
Friction pad		R	C	Dry cloth
Bottom-plate pad	C		C	Water or alcohol.
Registration roller	C		C	Water or alcohol.
Fusing Unit				
Hot roller		R		
Pressure roller		R		

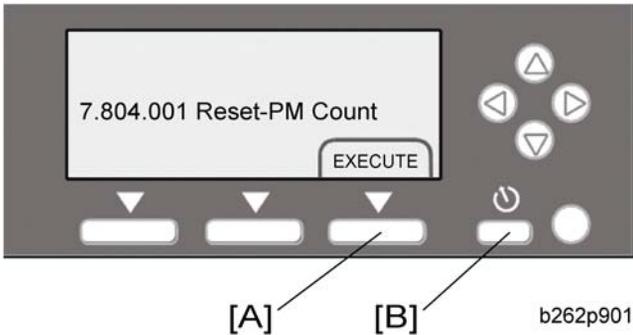
	Every 45k	Every 90k	AN	NOTE
Hot roller bearings		R		
Pressure-roller bushings		I		
Inlet guide		C		
Outlet guide		C		
Hot roller stripper pawls		R		
Thermistor		C		

	Every 90k	AN	NOTE
ARDF			
Separation roller	R	C	Water or alcohol
Pick-up roller	R	C	Water or alcohol
Feed roller	R	C	Water or alcohol
White plate		C	Water or alcohol
DF exposure glass		C	Water
Rollers R0, R1, R2		C	Water or alcohol
Registration sensor reflector		C	Water or alcohol

	Every 120k	AN	NOTE
Paper Tray Unit			
Paper feed roller	R		
Bottom-plate pad		C	Dry cloth
Friction pad	R		

How to Clear the PM Counter

Reset the PM counter after your maintenance work.



1. Activate the SP mode.
2. Select SP7-804-001.
3. Press the EXECUTE key [A]. The message "Completed" is displayed when the program ends normally. An error message is displayed if the program ends abnormally.
4. Press the Escape key [B] to end the program.

4. Replacement and Adjustment

Precautions

General

CAUTION

- Turn off the main power switch and unplug the machine before starting replacement.

Before turning off the main power switch, check that no mechanical component is operating. Mechanical components may stop out of their home positions if you turn off the main power switch while they are operating. The component may be damaged if you try to remove it when it is not in the home position.

4

Halogen-free Cable

CAUTION

- Use extreme caution while handling cables.

To comply with local regulations, halogen-free cables are used in this machine. Halogen-free cables are environment-friendly, but no stronger than conventional cables. These cables may be damaged in any of the following cases:

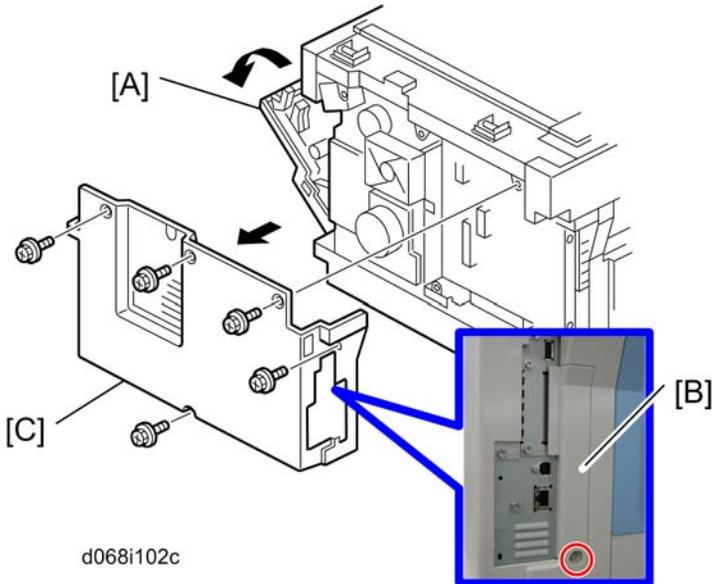
- The cable is caught between hard objects such as brackets, screws, PCBs, and exterior covers.
- The cable is rubbed on a hard object such as brackets, screws, PCBs, and exterior covers.
- The cable is scratched with a hard object such as brackets, screws, PCBs, exterior covers, screwdrivers, and fingernails.

Special Tools and Lubricants

Part Number	Description	Q'ty
A1849501	Optics Adjustment Tools (2 pcs/set)	1 set
A2929500	Test Chart – S5S (10 pcs/set)	1 set
VSSM9000	Digital Multimeter – Fluke 87	1
N8036701	Flash Memory Card (4MB)	1
N8031000	Case for Flash Memory Card	1
A2579300	Grease Barrierta – S552R	1
52039502	Silicon Grease 501	1

Exterior Covers and Operation Panel

Rear Cover

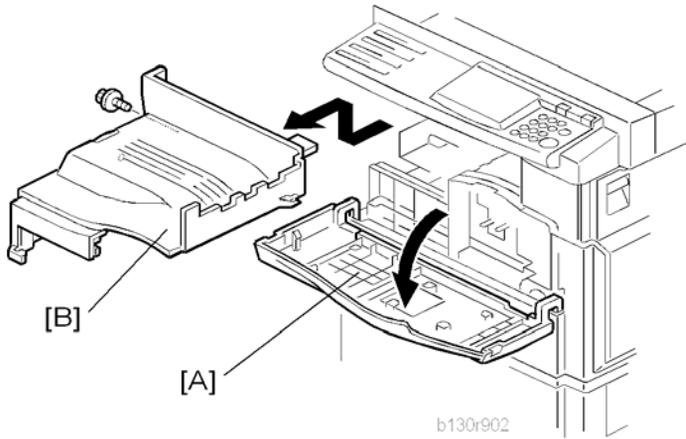


1. Open the right door [A].
2. Interface cover [B] (🔩 x 1)
3. Open the right door [A].
4. Rear cover [C] (🔩 x 5)

Copy Tray

⚠️ CAUTION

- Make sure that the cables under the copy tray are in place before reassembling the copier. If these cables are caught between the copy tray and the inner cover, they may be severely damaged.



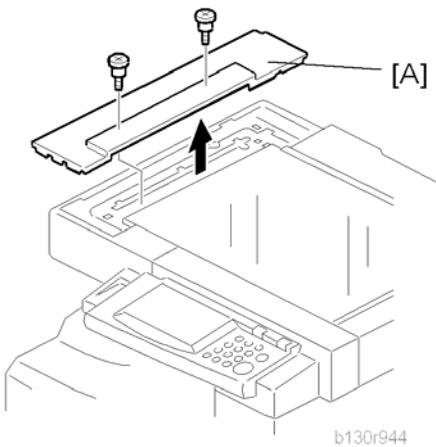
4

1. Open the front door [A].
2. Copy tray [B] (🔧 x 1)

Reassembling:

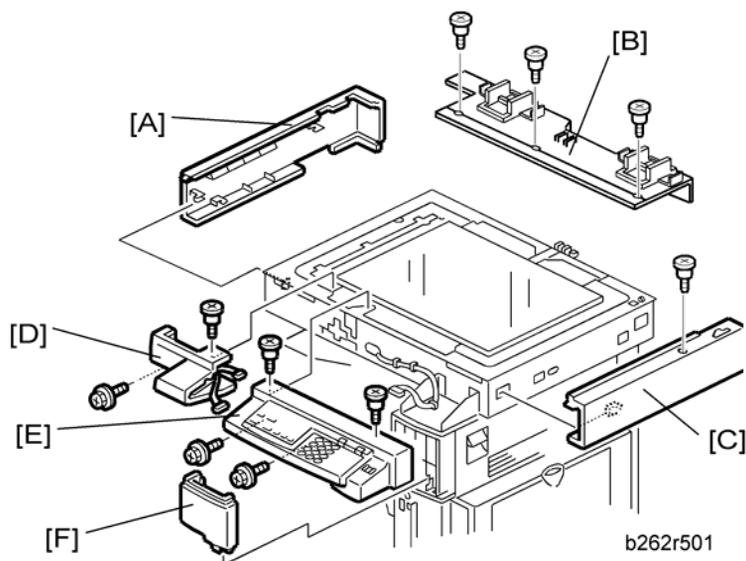
There are several cables under the front end of the copy tray. To set these cables in place, gently pull these cables to the left-hand side (toward the PSU) and hold them there as you attach the copy tray.

Scale Plate



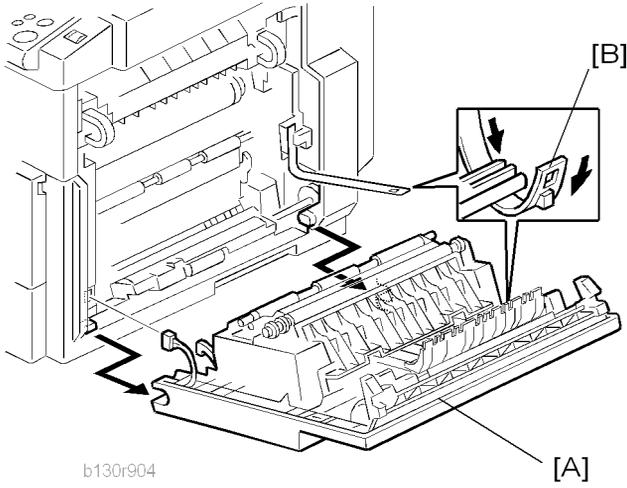
1. Scale plate [A] (🔧 x 2)

Operation Panel and Upper Covers



1. Remove the ARDF if it has been installed.
2. Rear cover (🔩 "Rear Cover")
3. Slide the upper left cover [A] to the rear.
4. Rear scale [B] (🔩 x 3)
5. Slide the upper right cover [C] to the rear.
6. Front left cover [D] (🔩 x 2)
7. Operation panel [E] (🔩 x 4, 📏 x 1)
8. Front right cover [F]

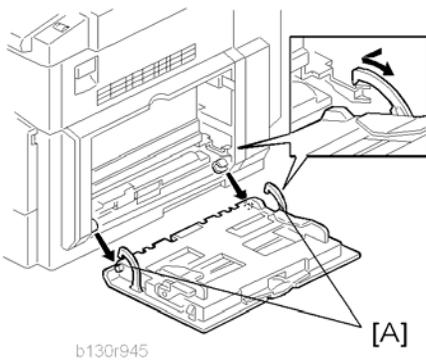
Right Door



4

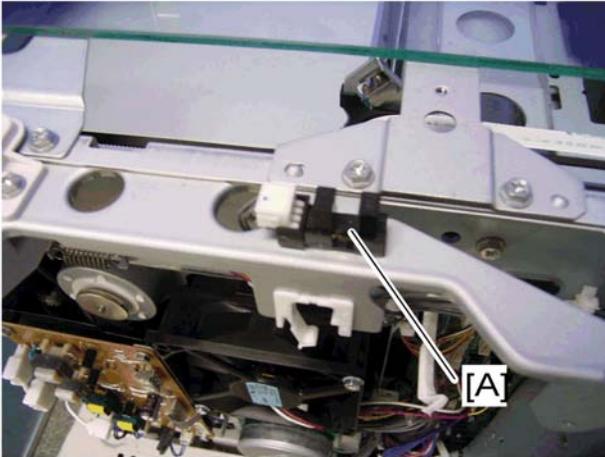
1. Open the right door [A].
2. Release the strap [B].
3. Right door (📄 x 1)

Bypass Tray



1. Press the stopper rails [A] inward.

Platen Cover Sensor



b262r505

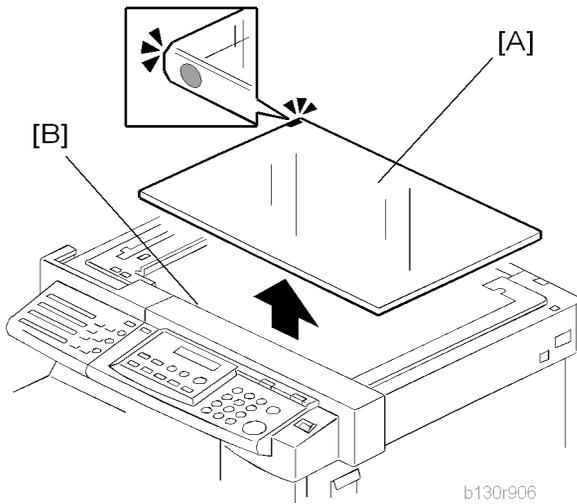
1. Rear cover (🔩 "Rear Cover")
2. Rear scale (🔩 "Operation Panel and Upper Covers")
3. Platen cover sensor [A] (🔧 x 1, hook)

Scanner Unit

To clean the mirrors and lenses, use a blower brush or wet cotton.

Exposure Glass

To clean the exposure glass, use alcohol or glass cleaner.



4

Non-ARDF machines

1. Rear cover (☛ "Rear Cover")
2. Scale plate (☛ "Operation Panel and Upper Covers")
3. Exposure glass [A]

ARDF-equipped machines

1. Rear cover (☛ "Rear Cover")
2. Rear scale, upper right cover (☛ "Operation Panel and Upper Covers")
3. Exposure glass [A]

Reassembling

Make sure that the marking on the glass is at the rear left corner, and that the left edge of the glass is aligned flush against the support ridge [B] on the frame.

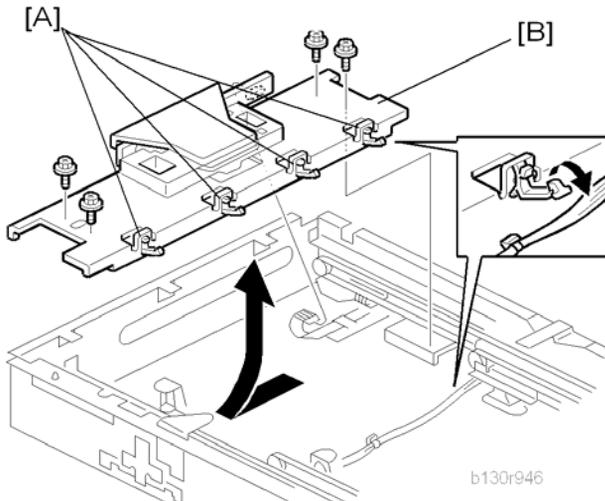
Adjustment

When replacing the white plate, perform the "Scan Auto Adjustment" (☛ SP4-428-001).

Lens Block

⚠ CAUTION

- Do not disassemble the lens block. The lens block is precision adjusted before shipment.
- Do not touch the screws on the CCD. The CCD is precision adjusted before shipment.



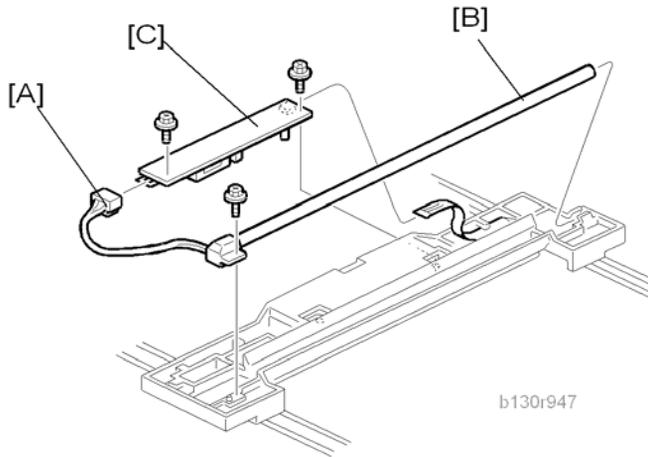
1. Exposure glass (☛ "Exposure Glass")
2. Front left cover, operation panel (☛ "Operation Panel and Upper Covers")
3. Release the cable from the four clamps [A].
4. Lens block [B] (☛ x 4, 1 flat cable)

↓ Note

- Do not loosen the paint-locked screws holding the lens unit in place.
- After installing a new lens block, carry out copy adjustments (☛ "Adjusting Copy Image Area").

Exposure Lamp, Lamp Stabilizer Board

Do not fold the exposure cable on the exposure lamp.

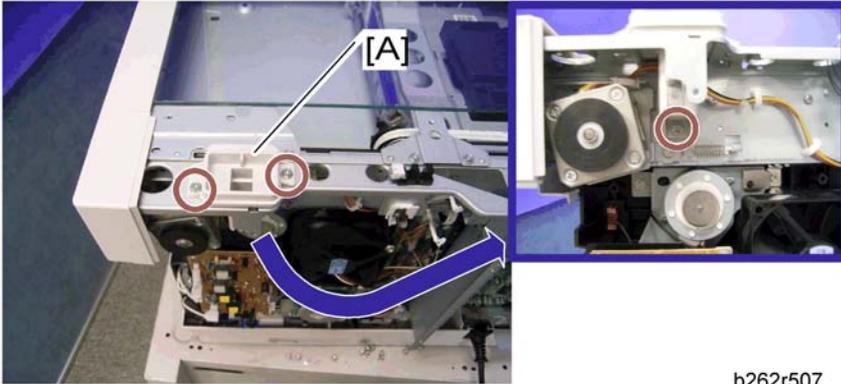


4

1. Exposure glass (🔩 "Exposure Glass")
2. Front left cover, operation panel (🔩 "Operation Panel and Upper Covers")
3. Slide the first scanner to a position where the lamp and scanner are clear of the metal lids.
4. Disconnect the lamp connector [A].
5. Remove either or both of the following:
 - Exposure lamp [B] (🔩 x 1)
 - Lamp stabilizer board [C] (🔩 x 2, 1 flat cable)

Scanner Motor

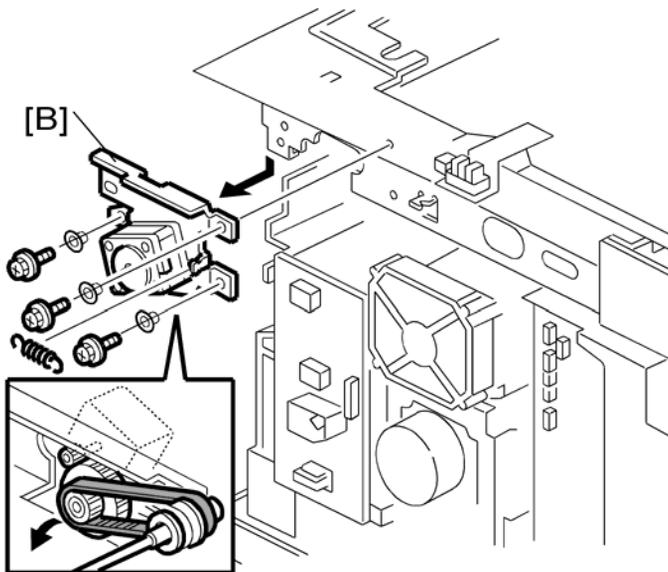
1. Rear cover (🔩 "Rear Cover")
2. Rear scale, upper right cover (🔩 "Operation Panel and Upper Covers")



b262r507

3. Remove the right platen stay holder [A] (⌀ x 3).

4



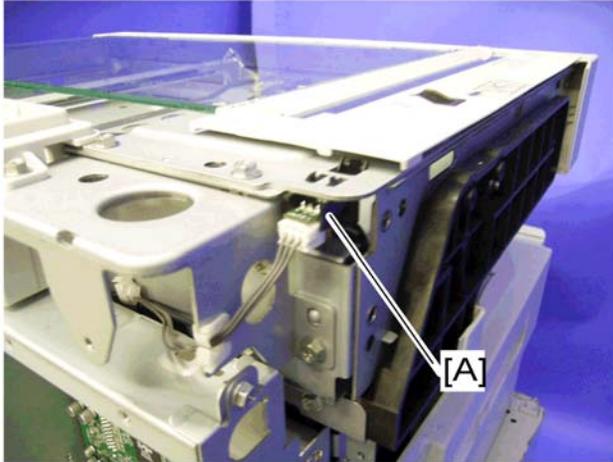
b130r907

4. Scanner motor [B] (⌀ x 3, 1 spring, 3 screw holders, ⌀ x 1)

Reinstalling

When reinstalling, fasten the screws loosely, set the spring in place, and tighten up the screws.

Scanner HP Sensor



b262r506

4

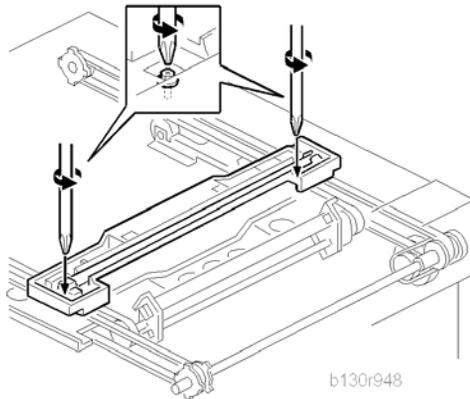
1. Rear cover (🔩 "Rear Cover")
2. Front left cover (🔩 "Operation Panel and Upper Covers")
3. Scale plate (🔩 "Scale Plate")
4. Scanner HP sensor [A] (🔧 x 1, hook)

⬇ **Note**

- Move the first scanner from the home position if you have difficulty removing the sensor.

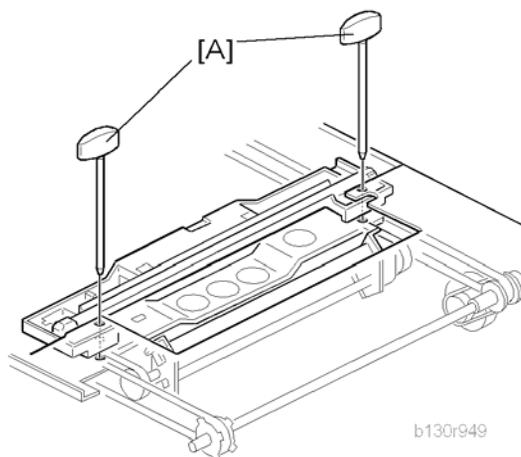
Scanner Alignment Adjustment

1. Rear cover (🔩 "Rear Cover")
2. Rear scale, upper right cover, front left cover, operation panel (🔩 "Operation Panel and Upper Covers")
3. Exposure glass (🔩 "Exposure Glass")
4. Loosen the 2 screws holding the 1st and 2nd scanner belts in place.



5. Slide the 1st and 2nd scanners so that all four of the following are roughly aligned on both the front and back sides:

- The hole in the copier's lid
- The hole in the 1st scanner
- The right corner hole in the 2nd scanner
- The hole at the base of the scanner



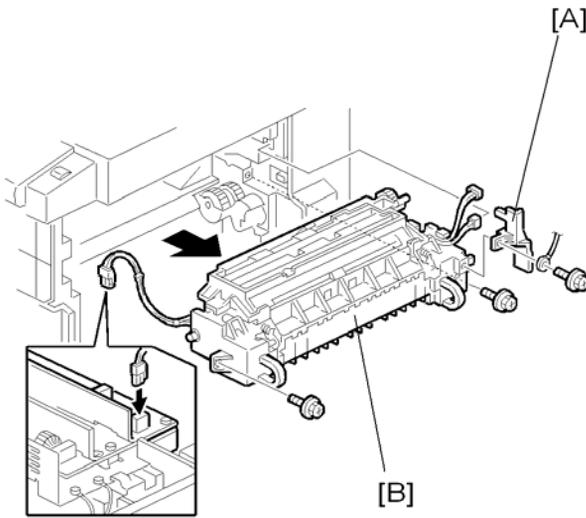
6. Insert the two optics adjustment tools [A], and adjust the scanners as necessary so that the tools go through all four holes.
7. Tighten the two screws that you loosened at step 2 above, so that the belts are firmly clamped into place.
8. Remove the adjustment tools.

Fusing

Fusing Unit

⚠ CAUTION

- Before handling the fusing unit, make sure that the unit is cool enough. The fusing unit can be very hot.



b130r950

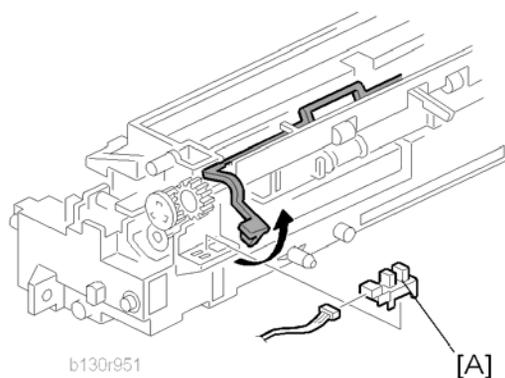
1. Copy tray (☑ "Copy Tray")
2. Open the right door.
3. Connector cover [A] (🔩 x 1)

⬇ Note

- When reinstalling, attach the ground wire.

4. Fusing unit [B] (🔩 x 2, 📦 x 4)

Exit Sensor

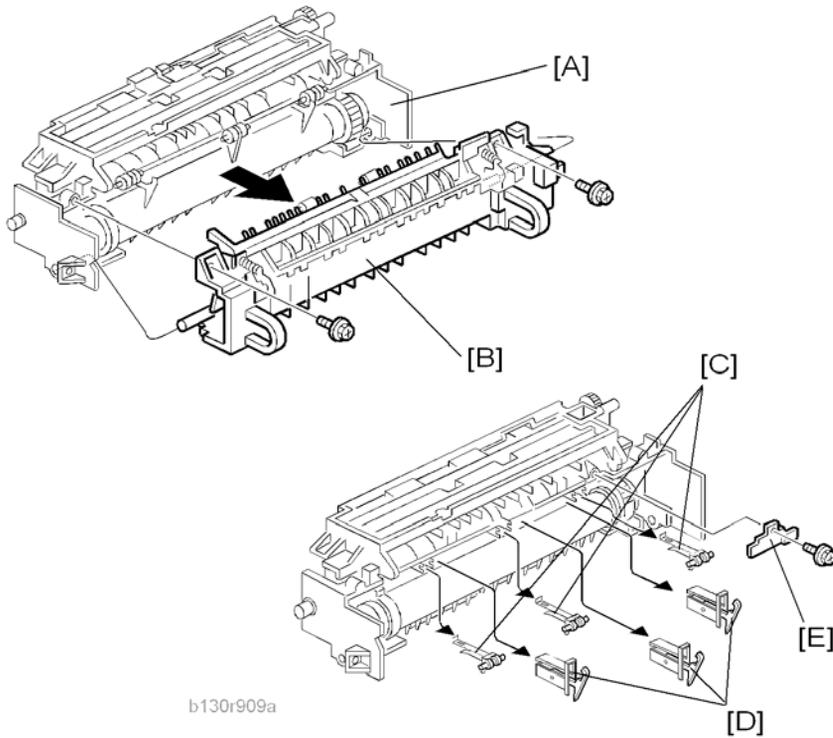


1. Fusing unit (🔹 "Fusing Unit")
2. Exit sensor [A] (🔹 x 1)

Hot Roller Stripper Pawls

★ Important

- Take care not to damage the hot roller stripper pawls and the tension springs.



4

1. Fusing unit (🔧 "Fusing Unit")
2. Separate the fusing unit into two sections: the hot roller section [A] and the pressure roller section [B] (🔧 x 2).
After removing the screws, lower the pressure roller section about halfway and then slide it toward the front side to detach it.
3. Support rollers [C]
4. Hot roller stripper pawls [D]

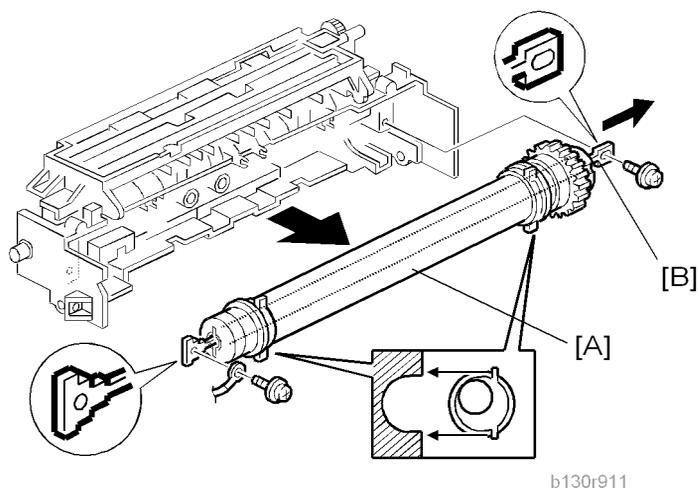
⬇️ **Note**

- Remove the spacer [E] (🔧 x 1) if you are removing the hot roller assembly (🔧 "Hot Roller & Fusing Lamp").

Hot Roller and Fusing Lamp

⚠️ CAUTION

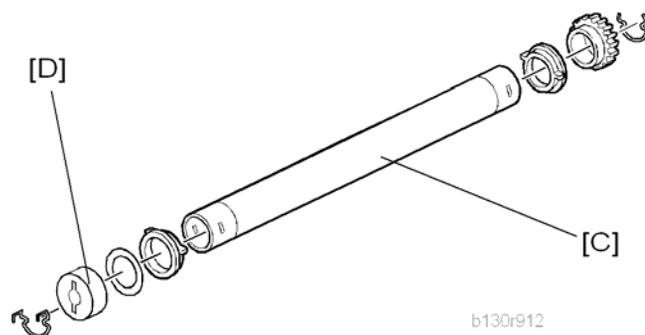
- Do not touch the fusing lamp and rollers with your bare hands.



1. Hot roller stripper pawls and spacers (☛ "Hot Roller Stripper Pawls")
2. Hot roller assembly [A] (☛ x 2)
3. Fusing lamp [B]

↓ **Note**

- When reassembling, check that the direction of the fusing lamp is correct.



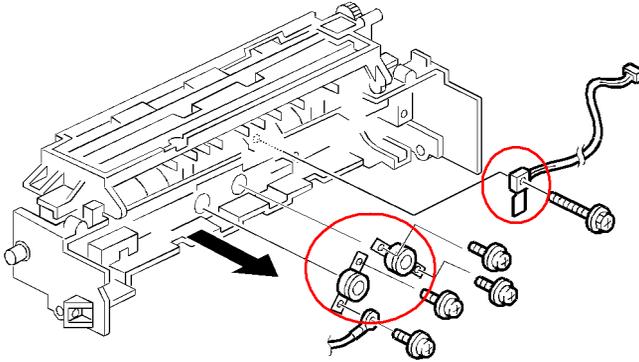
4. Hot roller [C] (2 C-rings, 1 spacer, 1 gear, 2 bushings, 1 cover [D])

Reassembling

Be sure that:

- The fusing lamp is positioned correctly.
- The fusing lamp does not touch the internal part of the hot roller.

Thermostiches and Thermistor



b130r913

4

1. Hot roller assembly (☛ "Hot Roller & Fusing Lamp")
2. Thermostiches (☛ x 2 for each)
3. Thermistor (☛ x 1)

Reassembling

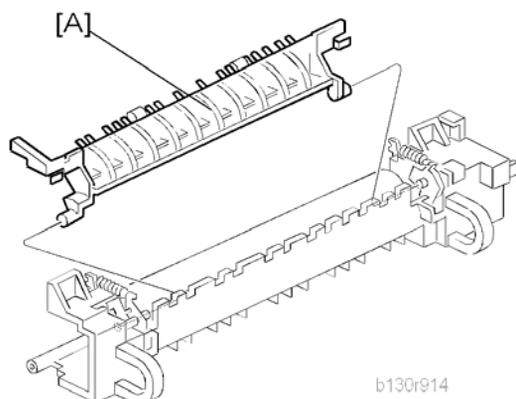
Make sure of the following:

- That the thermistor is in contact with the hot roller.
- That the hot roller turns smoothly.

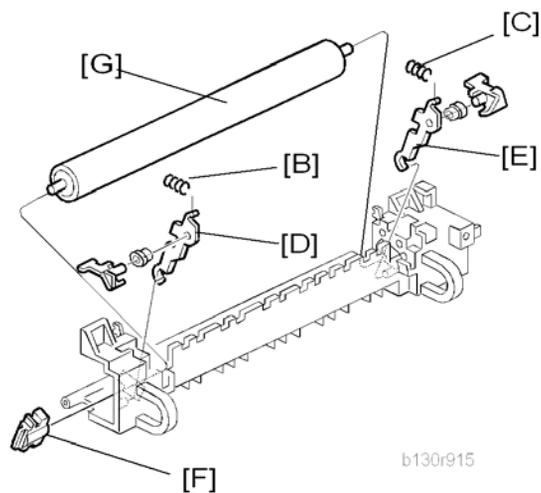
⬇ Note

- Do not recycle a thermostich that is already opened. Safety is not guaranteed if you do this.

Pressure Roller



1. Separate the fusing unit into two sections (● "Hot Roller Stripper Pawls").
2. Fusing entrance guide [A]



3. Two springs [B][C]
4. Two pressure arms [D][E]
5. Bushing [F]
6. Pressure roller [G]

Checking the NIP band

You can check the nip band to see if the fusing unit is in a good condition—especially, if the hot roller and pressure roller are correctly installed.

1. Activate the SP mode.
2. Select SP1-109-001.
3. Specify "1."
4. Press the OK key.
5. Press the  key. The copy mode is activated.
6. Place an OHP sheet on the by-pass tray.
7. Press the  key. The copier feeds the OHP sheet, and stops it between the hot roller and the pressure roller for about 20 seconds.
8. Wait until the OHP sheet is output.
9. Press the  key.
10. Make sure SP1-109-001 is selected.
11. Specify "0".
12. Press the OK key.
13. Quit the SP mode.

You see an opaque stripe on the OHP sheet. This is the trace of the nip band. The normal nip band is symmetrical on the OHP sheet. Both ends are slightly thicker than the center.

 **Note**

- There are no specifications or standards for the nip band of this copier.

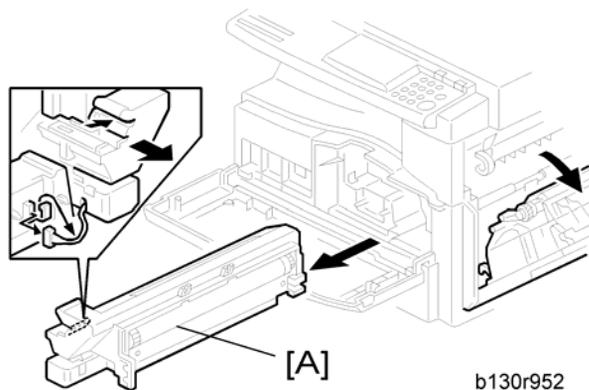
PCU and Quenching Lamp

When handling the photo conductor unit (PCU), use caution:

- Do not touch the OPC drum with your bare hands. When the OPC drum is unclean, clean it with dry cloth, or clean it with wet cotton and wipe it with dry cloth.
- Do not use alcohol or any other chemicals to clean the OPC drum. These substances damage the OPC-drum surface.
- Keep PCUs in a cool, dry place.
- Do not expose the OPC to any corrosive gas such as ammonia.
- Do not shake a used PCU. Remaining toner and developer may spill out.
- Dispose of used PCUs in accordance with local regulations.

4

PCU



1. Open the right door.

Note

- The PCU may become stuck if you try to remove it while the front door is closed.

2. Open the front door.
3. Remove the toner bottle holder.

Note

- Clean all spilled toner off the toner bottle area and the inside of the front door.

4. Pull out the PCU [A] (☞ x 1).
5. When having installed a new PCU, remove the Styrofoam and tags (☞ "Installation Procedure" in the chapter "Installation").

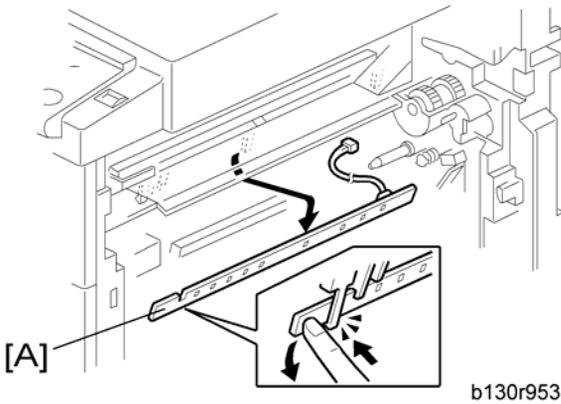
Initialization

After you turn on the main power switch, the copier automatically initializes the new PCU. When the copier is executing initialization, it is important that you:

- Do not turn off the main power switch.
- Do not open or remove exterior covers.

Quenching Lamp

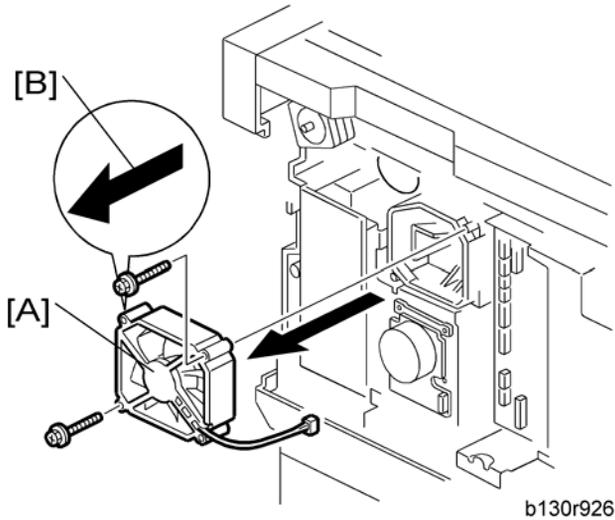
4



1. PCU (🔌 "PCU")
2. Quenching lamp [A] (🔌 x 1)

Exhaust Fan and Main Motor

Exhaust Fan



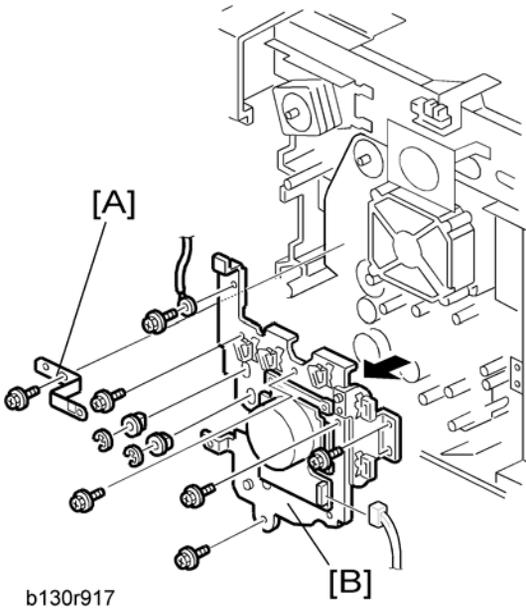
1. Rear cover (🔩 "Rear Cover")
2. Exhaust fan [A] (🔩 x 2, 📦 x 1)

Reassembling

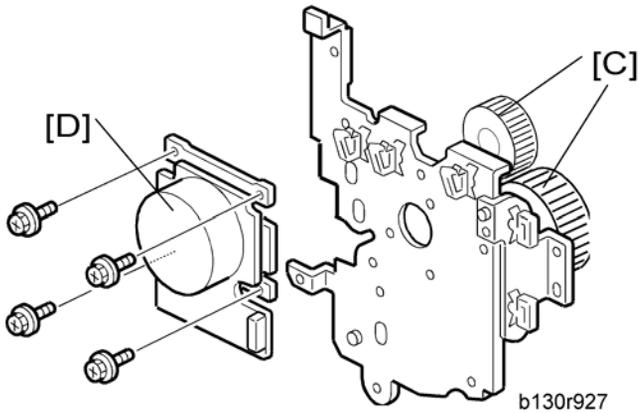
Make sure that the arrow [B] on the frame points to the rear side. The arrow indicates the direction of airflow.

Main Motor

4



1. Rear cover (🔩 "Rear Cover")
2. High-voltage power supply board (🔩 "High-Voltage Power Supply Board")
3. Ground plate [A] (🔩 x 1)
4. Main motor with the gear cover [B] (🔩 x 1, 🔩 x 7, Ⓢ x 2, 2 bushings)



5. All gears [C]
6. Main motor [D] (🔩 x 4)

Reassembling

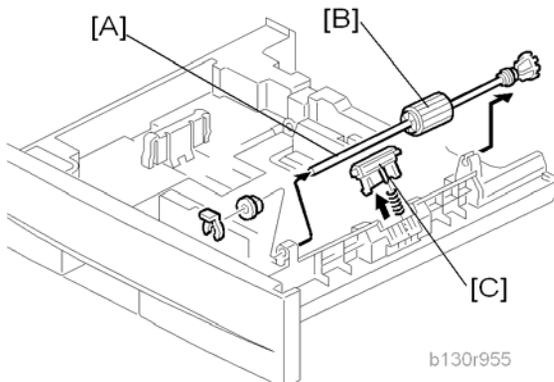
Attach the main motor before attaching the gears.

Paper Feed

Paper Feed Roller and Friction Pad

When handling the paper tray or the paper feed roller, use caution:

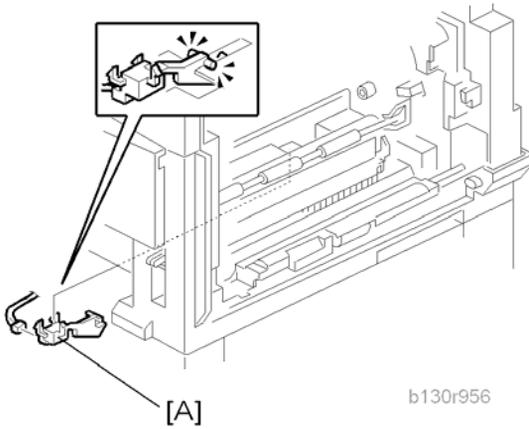
- Do not touch the surface of paper feed rollers.
- To avoid paper jams, correctly set the side and end fences in the paper tray.



1. Paper tray
2. Shaft [A] (⌀ x 1)
3. Remove either or both of the following:
 - Paper feed roller [B]
 - Friction pad [C]

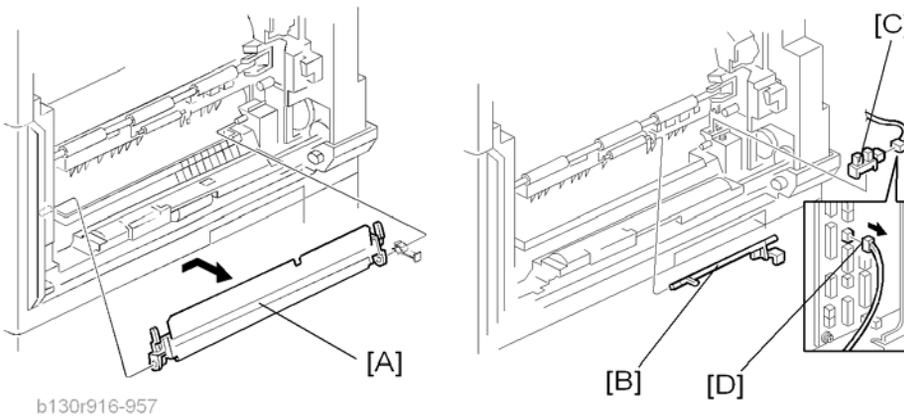
Paper End Sensor

4



1. Paper tray
2. Open the right door.
3. PCU (☞ "PCU")
4. Paper end sensor [A] (☞ x 1)

Registration Sensor



1. Paper tray
2. Open the right door.
3. Open the paper guide [A].

Note

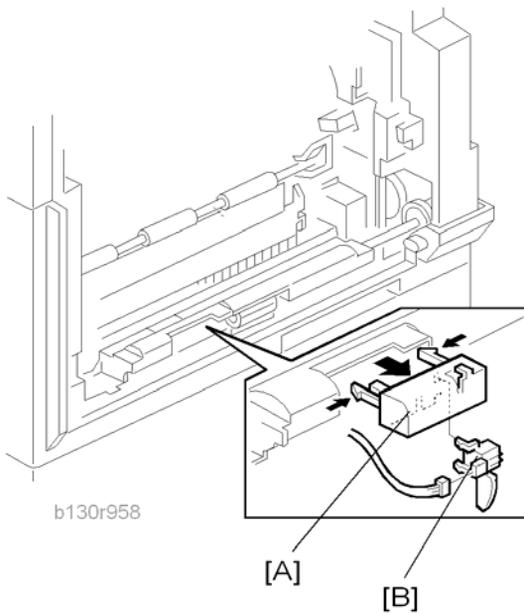
- Remove the paper guide (Clip x 1) if you have difficulty removing the registration sensor.

4. Registration sensor feeler [B]
5. Registration sensor [C] (📏 x 1)

Note

- Disconnect the connector (CN127 [D]) if you have difficulty removing the registration sensor.

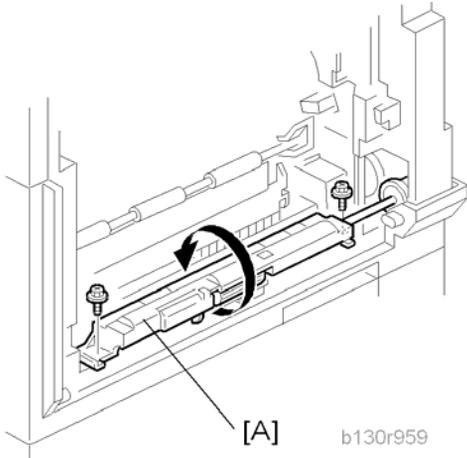
Bypass Paper End Sensor



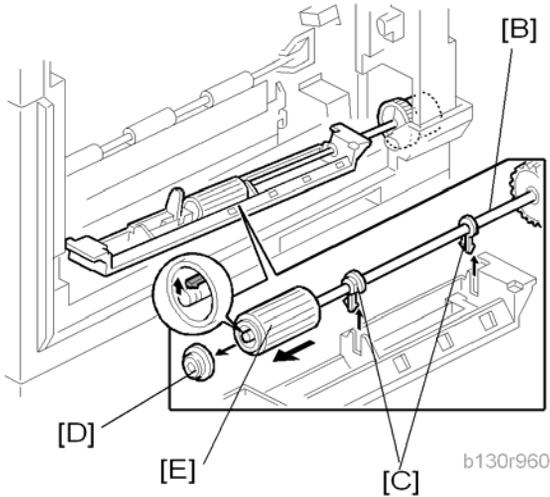
1. Right door (🔒 "Right Door")
2. Sensor compartment [A]
3. Bypass paper end sensor [B] (📏 x 1)

Bypass Feed Roller

4

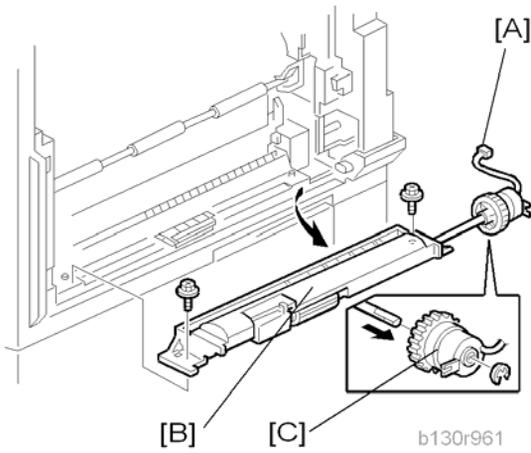


1. Right door (☛ "Right Door")
2. Turn the feed roller housing upside down [A] (☛ x 2).

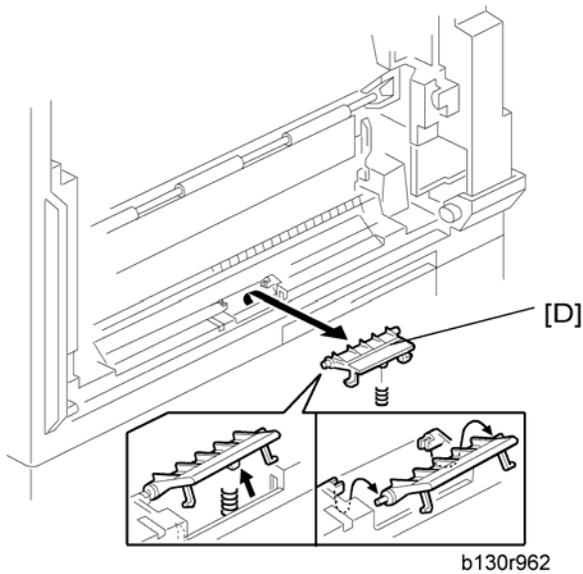


3. Feed roller shaft [B] (2 snap pawls [C], 1 spacer [D])
4. Bypass feed roller [E]

Bypass Feed Clutch and Friction Pad



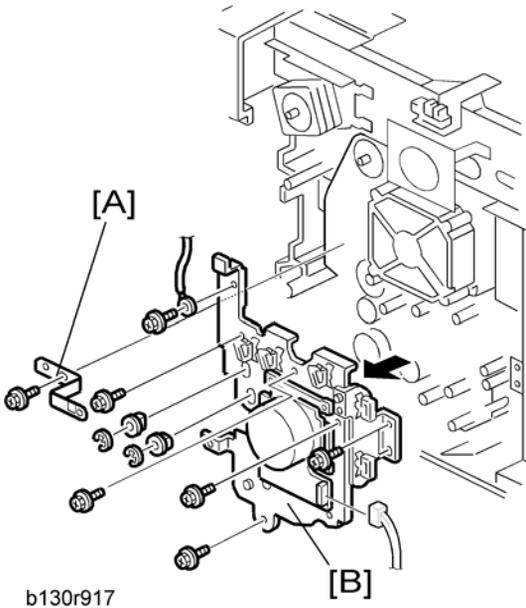
1. Rear cover (🔩 "Rear Cover")
2. Right door (🔩 "Right Door")
3. Disconnect the bypass feed clutch connector [A] (CN93).
4. Bypass feed roller housing [B] (🔩 x 2)
5. Bypass feed clutch [C] (🔩 x 1)



6. Bypass friction pad [D]

Paper Feed and Registration Clutches

4

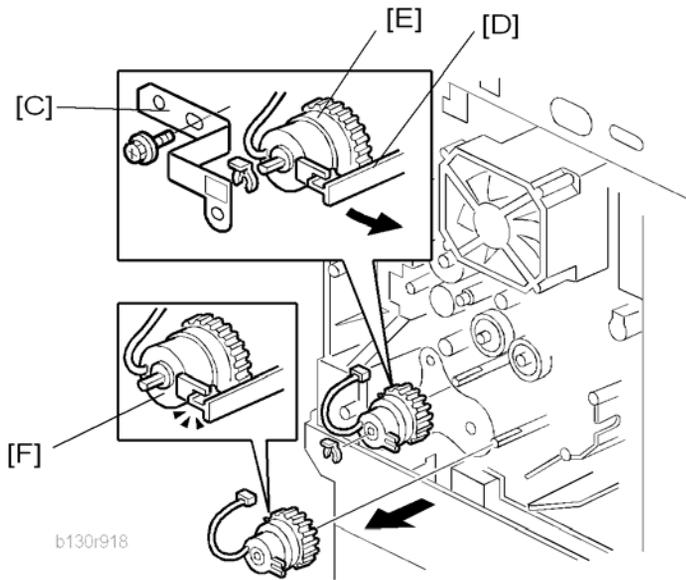


b130r917

1. Paper tray
2. High-voltage power supply board (☛ "High-Voltage Power Supply Board")
3. Ground plate [A] (☛ x 1)
4. Gear cover [B] (☛ x 1, ☛ x 7, ☚ x 2, 2 bushings)

⬇ **Note**

- Do not remove the main motor from the gear cover.



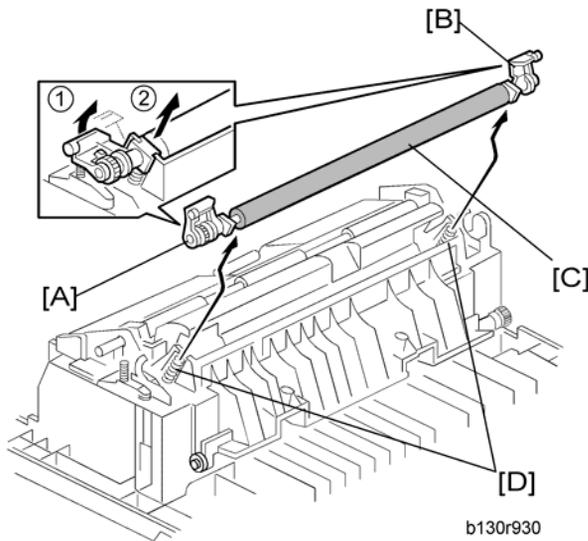
5. Ground plate [C] (🔩 x 1)
6. Slowly push the clutch holder [D] and remove the registration clutch [E] (🔧 x 1, 📦 x 1).
7. Paper feed clutch [F]

Image Transfer

Transfer Roller

⚠ CAUTION

- Do not touch the transfer roller with your bare hands.
- Do not scratch the transfer roller. The transfer roller is easily damaged.

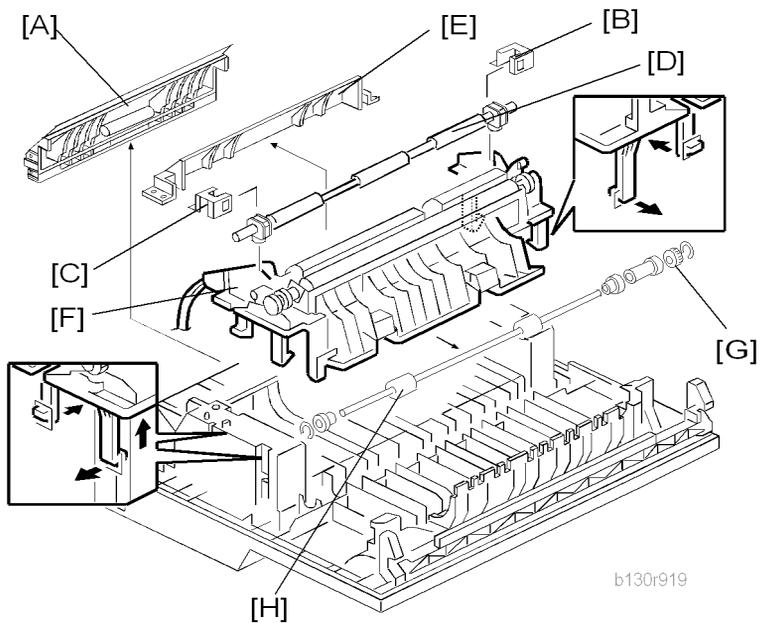


1. Right door (☛ "Right Door")
2. Raise the levers [A],[B] at the ends of the image transfer roller.
3. Release the image transfer roller [C].

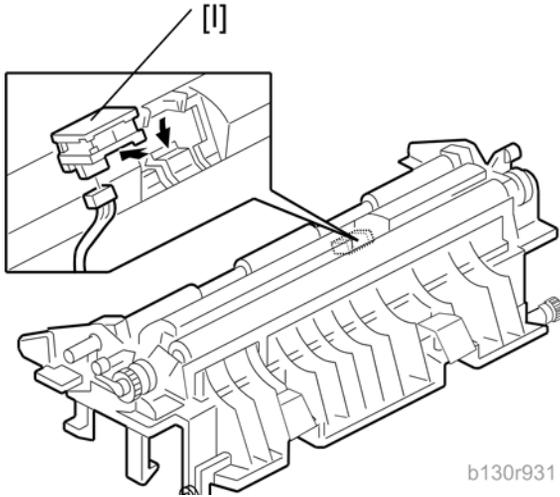
Reassembling

Make sure that the springs [D] are in the original positions.

ID Sensor and Duplex Roller



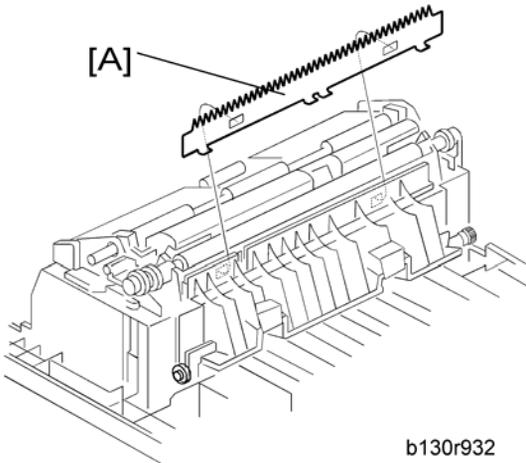
1. Right door (☛ "Right Door")
2. Lower guide [A]
3. Idle roller holders [B][C]
4. Idle roller [D]
5. Roller guide [E]
6. Transfer unit [F]
7. One-way gear [G] (☉ x 1)
8. Duplex roller [H] (☉ x 1, 3 bushings)



b130r931

- 9. ID sensor [1] (📎 x 1)

Discharge Plate



b130r932

- 1. Right door (🔘 "Right Door")
- 2. Discharge plate [A]

BICU and Controller Board

Model	BICU NVRAM	Controller Box	Controller NVRAM	Maintenance Work
GDI	Installed	Installed	Installed	<ul style="list-style-type: none"> Save the data from the NVRAM to a memory card before replacing the NVRAM on the BICU. Replace the installed NVRAM from the old controller board to the new controller board.

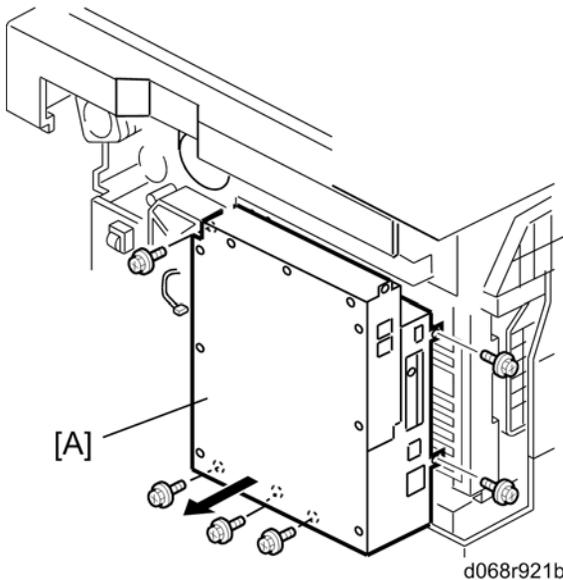
BICU

4

Preparation

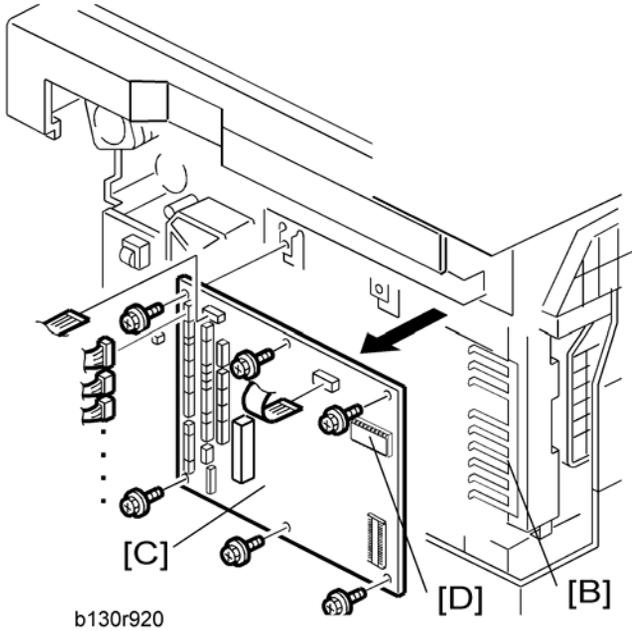
- Before replacing the NVRAM, be sure to save the NVRAM data.
- Saving from the BICU NVRAM to an SD card (☛ "NVRAM Data Upload/Download (SP5-824/825)" in the "System Service Mode" of the appendices of the this manual.)

Procedure



- Rear cover (☛ "Rear Cover")
- Scanner upper left cover (☛ "Operation Panel and Upper Covers")

3. Bracket at the left-rear frame (basic models [D067/D072]:  x 2) or controller box [A] (F/SPF models [D068/D069]:  x 6,  x 1)



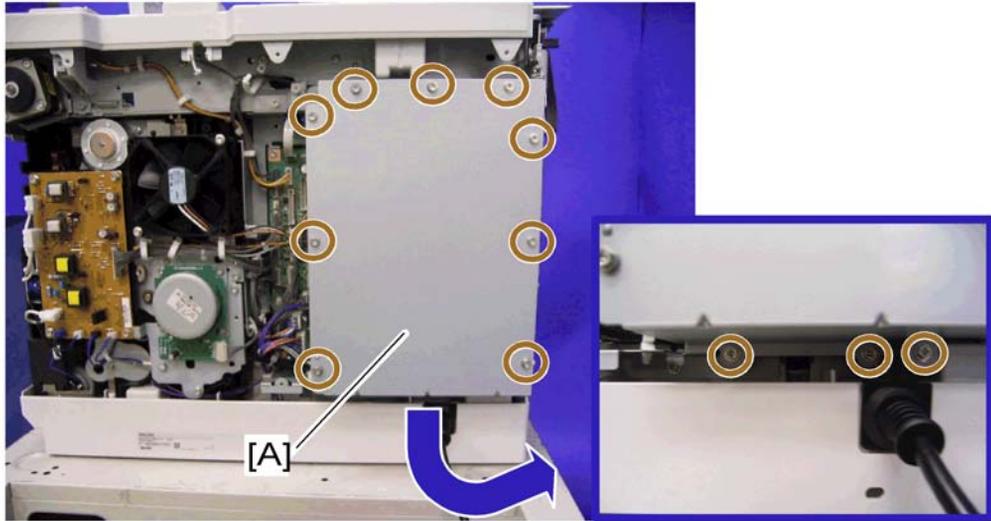
4. Ground plate [B] ( x 2)
5. BICU [C] (all , 2 flat cables,  x 6)

 **Note**

- When replacing the BICU, remove the NVRAM [D] from the board. Install the NVRAM to the new board.
6. After replacing the NVRAM, copy the saved data to the NVRAM.
 - From an SD card to the NVRAM ( "NVRAM Data Upload/Download (SP5-824/825)" in the "System Service Mode" of the appendices of the this manual.)

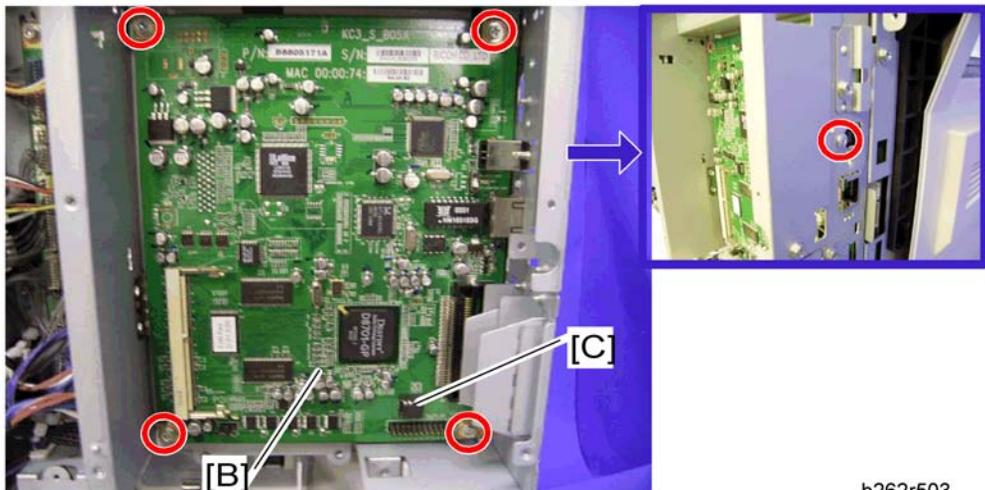
Controller Board

1. Rear cover ( "Rear Cover")



b262r502

2. Controller box cover [A] (⚙️ x 12)



b262r503

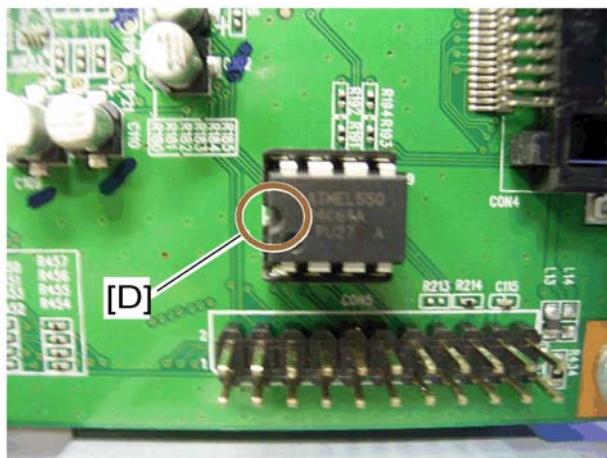
3. Controller board [B] (⚙️ x 5)

⚠️ Note

- When replacing the controller board, remove the NVRAM [D] from the board. Install the NVRAM to the new board.

When replacing the NVRAM on the controller board

When you replace the NVRAM [C], make sure that the NVRAM is correctly installed.

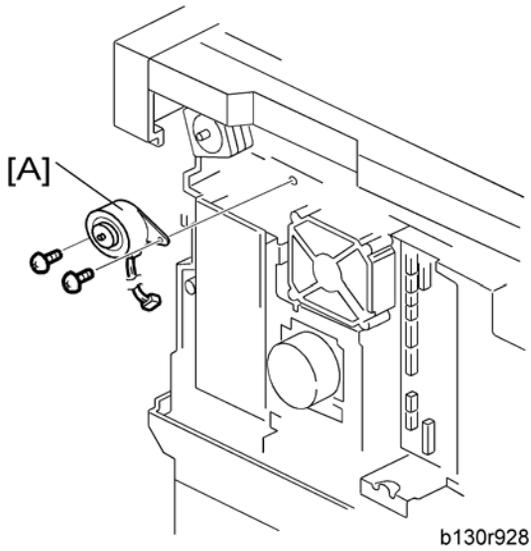


b262r504

The mark [D] on the NVRAM is directed to the right side (seen from the front).

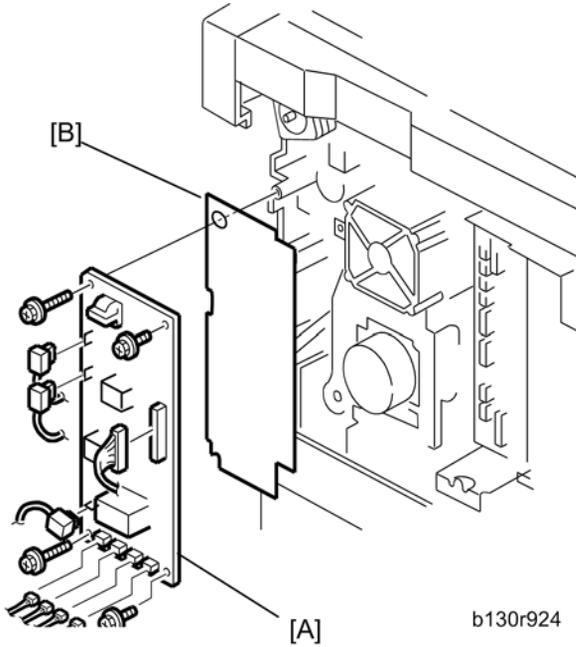
Other Replacements

Duplex Motor



1. Rear cover (🔲 "Rear Cover")
2. Duplex motor [A] (🔧 x 1, 🛠️ x 2)

High-Voltage Power Supply Board

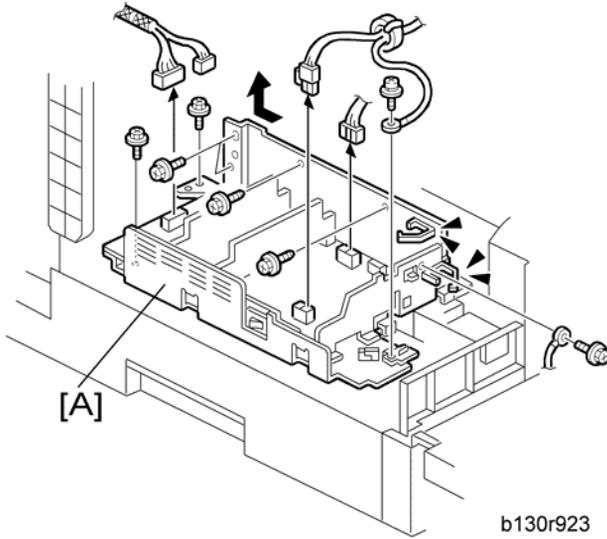


1. Rear cover (🔩 "Rear Cover")
2. High-voltage power supply board [A] (all 🛠️, 🛠️ x 4)

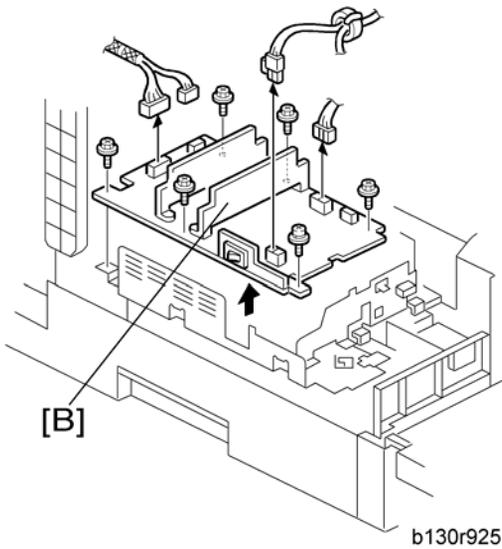
⬇️ **Note**

- Remove the insulating sheet [B] if you are going to remove the contact-release solenoid (🔩 "Contact-Release Solenoid") or the gear cover (🔩 "Paper Feed and Registration Clutches").

PSU



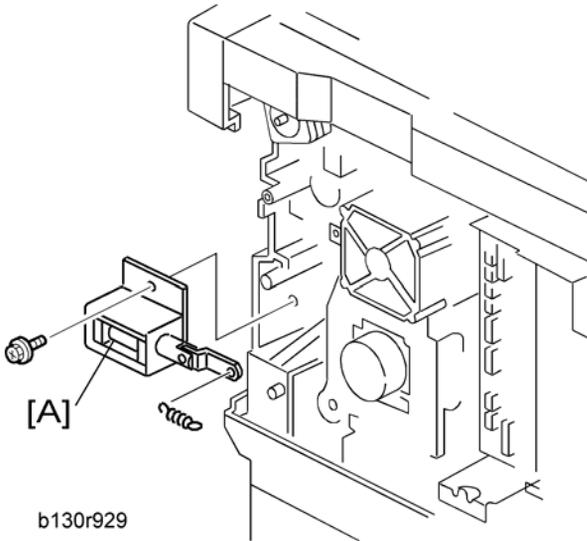
1. Open the front door.
2. Copy tray (☛ "Copy Tray")
3. PSU assembly [A] (☛ x 4, ☛ x 8)



4. PSU [B] (☛ x 4, ☛ x 6)

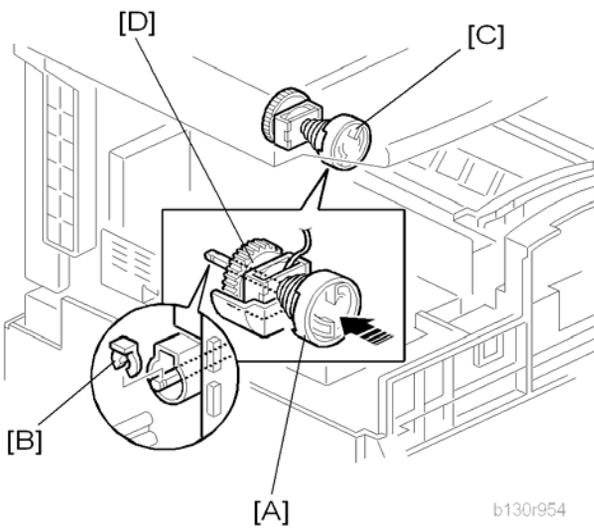
Contact-Release Solenoid

4



1. Rear cover (🔩 "Rear Cover")
2. High-voltage power supply board (🔩 "High-Voltage Power Supply Board")
3. Contact-release solenoid [A] (1 spring, 🔩 x 1)

Toner Supply Clutch



1. Toner bottle holder

2. Copy tray (🔍 "Copy Tray")
3. Rear cover (🔍 "Rear Cover")
4. Disconnect the connector on C19 on the BICU.
5. Push the clutch coupler [A] to the rear side, and remove the clip ring [B] from the back of the copier.
6. Coupler and spring [C]
7. Lift the toner supply clutch [D] and remove it.

⬇ **Note**

- When removing, note how the wire goes through a clamp, and also note where it passes through the rear of the machine.

Laser Unit

⚠ WARNING

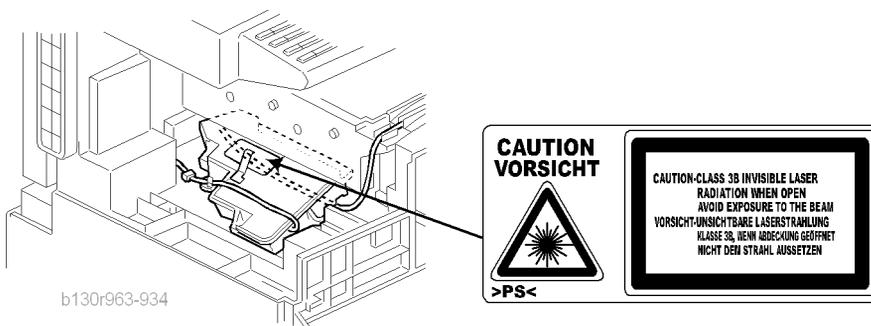
- Turn off the main power switch and unplug the copier before starting replacement. The laser beam can damage your eyes severely.

⚠ CAUTION

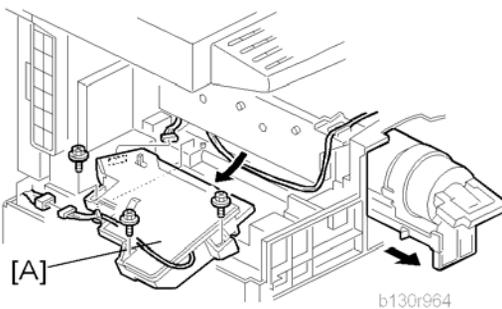
- Do not touch the screws on the LD board on the LD unit. Do not try to adjust any part of the LD unit. The LD unit is precision adjusted before shipment.
- Do not touch the polygon mirror, shield glass, or lenses with your bare hands.

4

Location of the Caution Decal

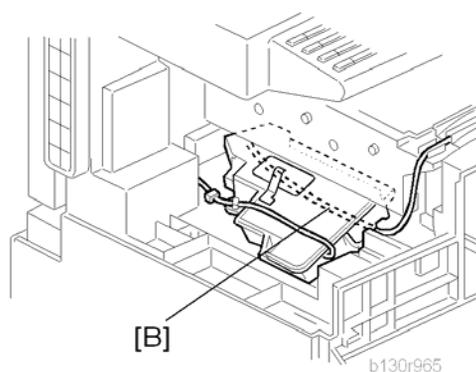


Laser Unit



1. PSU assembly (🔩 "PSU")
2. Toner bottle holder
3. Laser unit [A] (🔩 x 3, 📦 x 2)

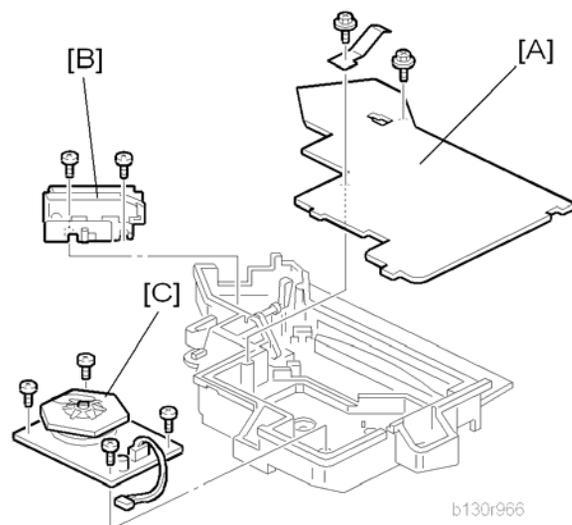
Reassembling



Make sure that the cable [B] passes under the unit.

4

LD Unit and Polygon Mirror Motor



1. Laser unit (☛ "Laser Unit")
2. Laser unit cover [A] (☛ x 2, 1 grounding plate)
3. LD unit [B] (☛ x 2)
4. Polygon mirror motor [C] (☛ x 4)

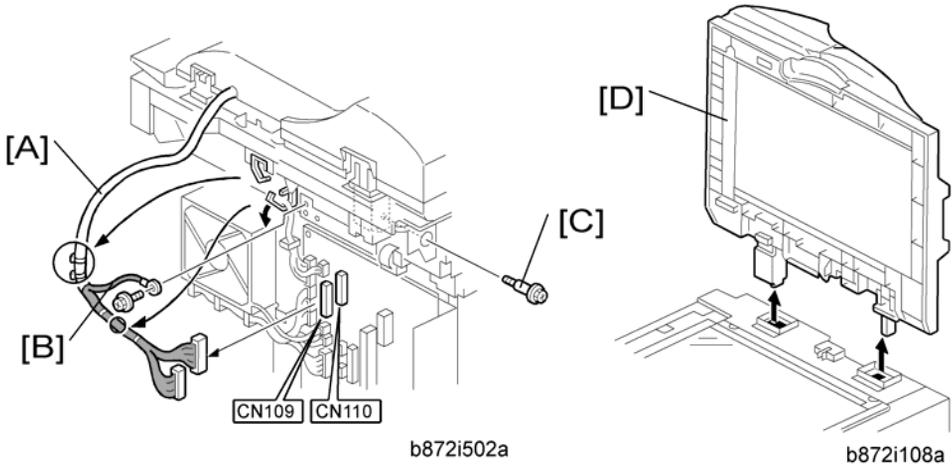
Reassembling

Check that the polygon mirror and toroidal lens are clean. Dust or other foreign substances may interfere with the operation of the LD unit.

ARDF

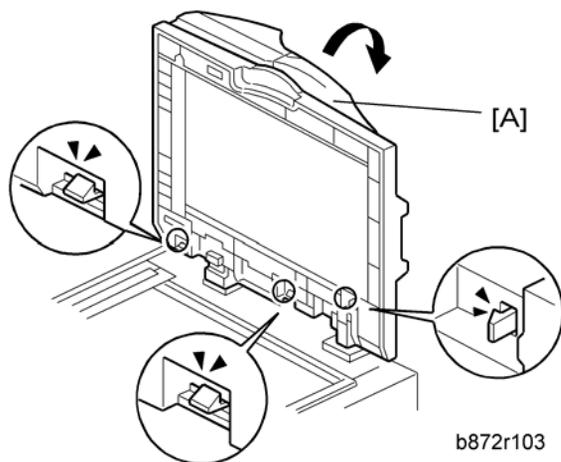
ARDF

1. Rear cover (🔩 "Rear Cover")

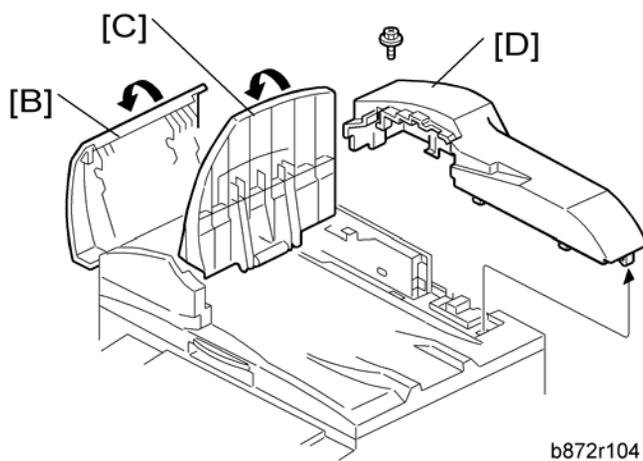


2. Remove the DF interface cables [A] (🔌 x 2, hook x 2).
3. Remove the ground cable [B] (🔧 x 1).
4. Remove the stud screw [C].
5. Remove the ARDF [D].

DF Rear Cover



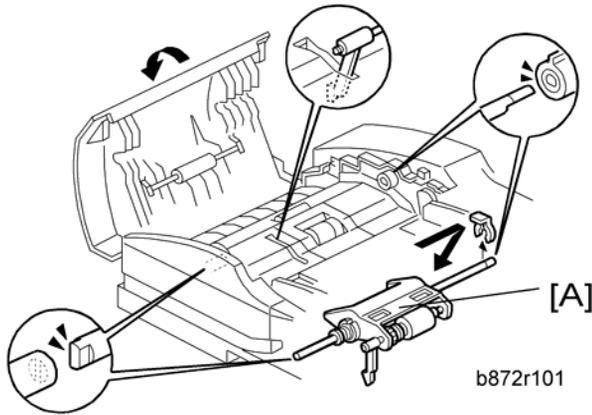
1. Open the ARDF [A].
1. Release the three hooks



2. Open the DF left cover [B].
3. Open the original tray [C].
4. DF rear cover [D] (⚙ x 1, hook x 4)

Original Feed Unit

1. Open the DF left cover.

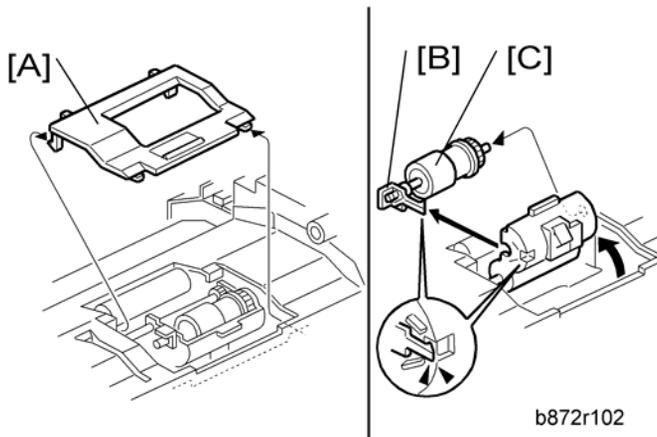


4

2. Original feed unit [A] (☞ x 1)

Separation Roller

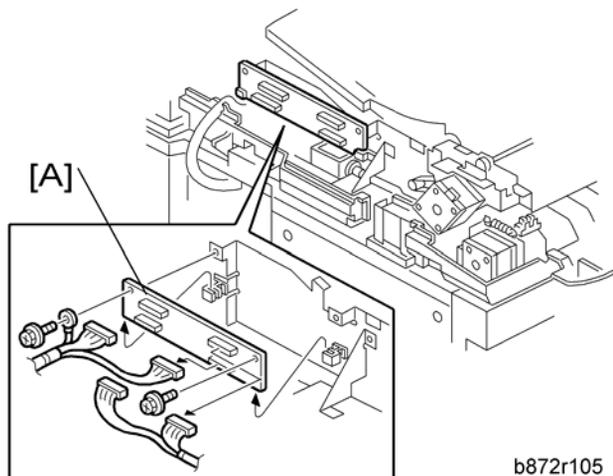
1. Open the DF left cover.
2. Original feed unit (☞ "Original Feed Unit")



3. Separation roller cover [A] (hook x 2)
4. Separation roller stopper [B] (hook)
5. Separation roller [C]

DF Drive Board

1. DF rear cover (☞ "DF Rear Cover")

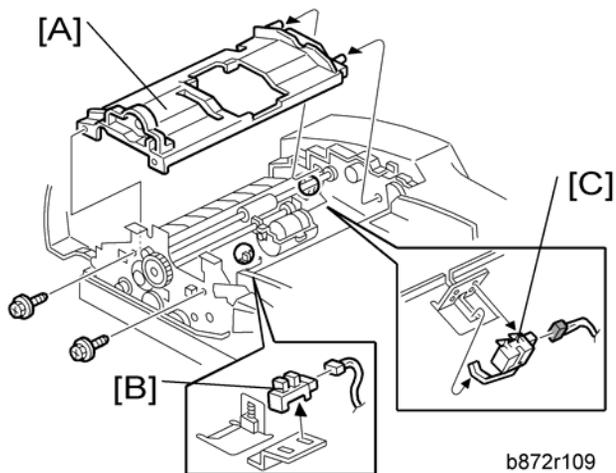


b872r105

2. DF drive board [A] (⚙️ x 2, 📌 x 4, ground cable x 1)

Original Set and DF Inverter Sensor

1. Open the DF left cover.
2. Original feed unit (🔌 "Original Feed Unit")
3. DF feed clutch (🔌 "DF Feed Clutch")

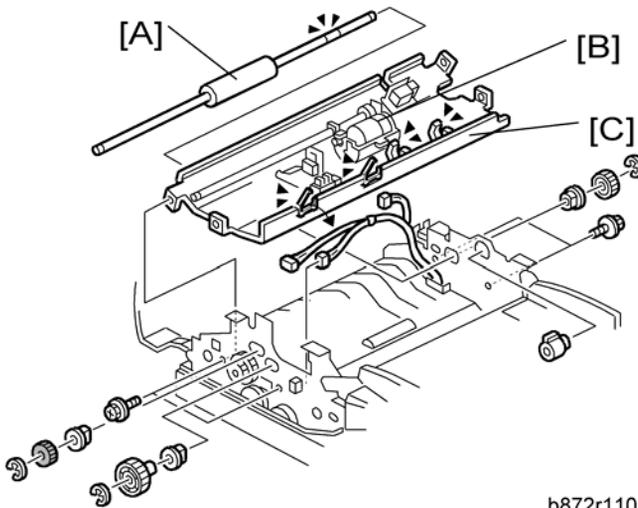


b872r109

4. Original feed-in guide plate [A] (⚙️ x 2).
5. Original set sensor [B] (📌 x 1, hook)
6. DF inverter sensor [C] (📌 x 1, hook)

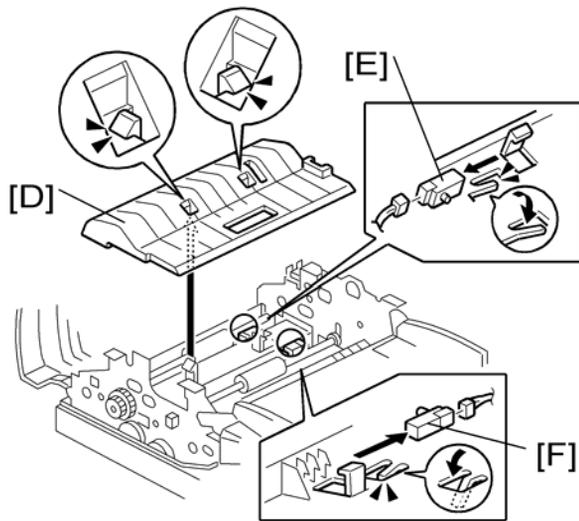
DF Registration and DF Exit Sensor

1. Open the DF left cover.
2. Original feed unit (🔌 "Original Feed Unit")
3. DF feed clutch (🔌 "DF Feed Clutch")
4. Original feed-in guide plate (🔌 "Original Set and Inverter Sensor")
5. DF feed motor (🔌 "DF Feed Motor")
6. DF transport motor (🔌 "DF Transport Motor")



b872r110

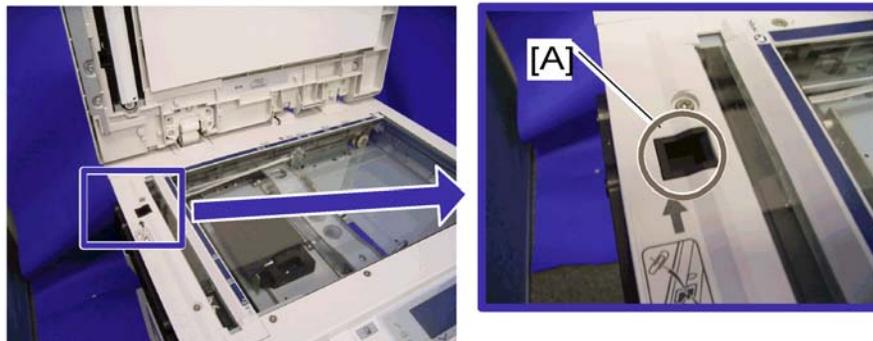
7. DF transport roller [A] (🔌 x 2, gear x 2, bushing x 2)
8. DF separation roller unit [B] (🔌 x 2, gear x 1, bushing x 2)
9. Inverter upper guide plate [C] (🔌 x 4, 📐 x 3, 📐 x 4)



b872r111

10. Inverter lower guide plate [D] (hook x 2)
11. DF registration sensor [E] (hook x 1, hook)
12. DF exit sensor [F] (hook x 1, hook)

DF Registration Sensor Reflector

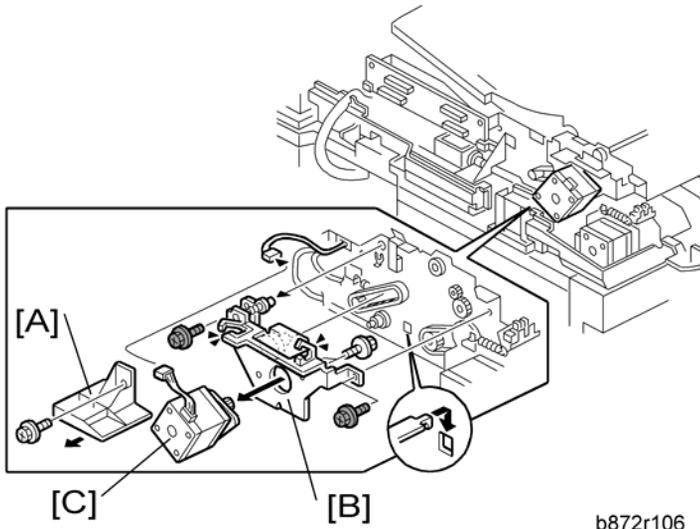


b262r508

Clean the SD registration sensor reflector [A] as necessary.

DF Feed Motor

1. DF rear cover (hook "DF Rear Cover")

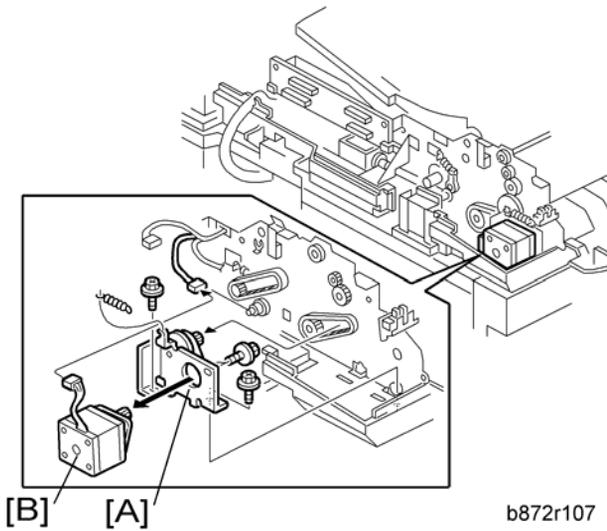


b872r106

2. Inner cover [A] (🔩 x 1)
3. DF feed motor with bracket [B] (🔩 x 2, ⚙️ x 4, 📏 x 3, timing belt)
4. DF feed motor [C] (🔩 x 2)

DF Transport Motor

1. DF rear cover (🔩 "DF Rear Cover")
2. DF feed motor (🔩 "DF Feed Motor")

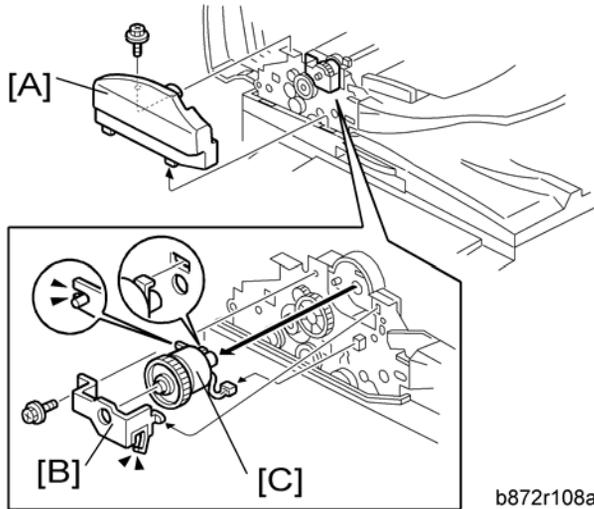


b872r107

3. DF transport motor with bracket [A] (🔩 x 2, spring x 1, timing belt)

4. DF transport motor [B] (🔩 x 2)

DF Feed Clutch



1. Open the DF left cover.
2. DF front cover [A] (🔩 x 1)
3. Bracket [B] (🔩 x 1, 📐 x 1)
4. DF feed clutch [C] (🔩 x 1)

Adjusting Copy Image Area

Adjust the copy image area under any of the following conditions:

1. After clearing engine data (SP5-801-002 or SP5-998-001).
2. After replacing any of the following components:
 - First scanner or second scanner
 - Lens block
 - Scanner motor
 - Polygon mirror motor
 - Paper tray

4

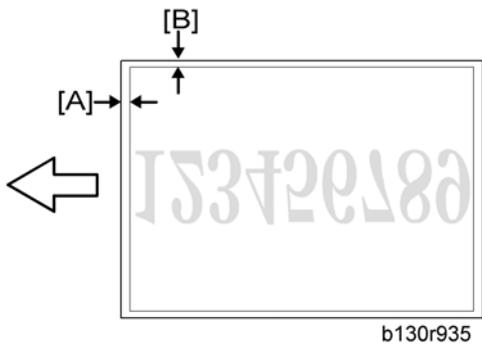
Printing

Make sure that the paper is correctly loaded in each paper tray before starting the adjustment procedures in this section.

Adjusting Registration

Use the Trimming Area Pattern (SP5-902-001 > 10) for this adjustment.

1. Print out the test pattern with the paper fed from the regular paper tray.
2. Print out the test pattern with the paper fed from the by-pass tray.
3. Print out the test pattern by selecting duplex printing.



4. Measure the distance between the leading edge of the image area and the leading edge of the paper [A].

Note

- The diagram shows the paper on the copy tray. Note that the paper is output with the face down.

SP	Specification
SP1-001-001 (All Trays)	0 ± 2 mm
SP1-001-002 (By-pass)	0 ± 2 mm
SP1-001-003 (Duplex)	0 ± 4 mm

- Adjust the leading edge registration (SP1-001).
- Measure the distance between the side edge of the image area and the side edge of the paper [B].

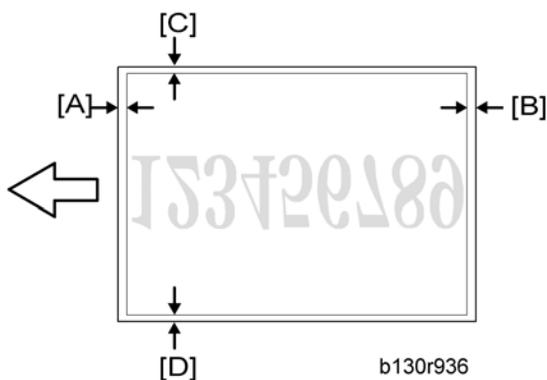
SP	Specification
SP1-002-001 (1st tray)	0 ± 2 mm
SP1-002-002 (2nd tray)	0 ± 2 mm
SP1-002-005 (By-pass)	0 ± 4 mm
SP1-002-006 (Duplex)	0 ± 4 mm

- Adjust the side-to-side registration (SP1-002).
- Specify "0" (zero) in SP5-902-001 after finishing the adjustment procedure.

Adjusting Blank Margin

Use the Trimming Area Pattern (SP5-902-001 > 10) for this adjustment.

- Print out the test pattern.



- Measure the distance between the four edges of the image area and the four edges of the paper [A] [B][C][D].

Note

- The diagram shows the paper on the copy tray. Note that the paper is output with the face down.

3. Adjust the blank margin (SP2-101).

SP	Specification
SP2-101-001 (Leading Edge) [A]	2 ± 1.5 mm
SP2-101-002 (Trailing Edge) [B]	$2 +2.5/-1.5$ mm
SP2-101-003 (Left Side) [C]	2 ± 1.5 mm
SP2-101-004 (Right Side) [D]	$2 +2.5/-1.5$ mm

Note

- The "Left Side" and "Right Side" comes to your left-hand side and right-hand side respectively when you view the copied image with the leading edge upwards.

4. Specify "0" (zero) in SP5-902-001 after finishing the adjustment procedure.

4

Adjusting Main-Scan Magnification

Use the Grid Pattern (Single Dot) (SP5-902-001 > 5) for this adjustment.

SP	Specification
SP2-998-001 (Main Mag-print)	$100 \pm 1\%$

1. Print out the test pattern.
2. Measure the sides of squares. Each side should be 2.7-mm long.)
3. Adjust the main-scan magnification (SP2-998-001: Main Mag-print).
4. Specify "0" (zero) in SP5-902-001 after finishing the adjustment procedure.

Scanning

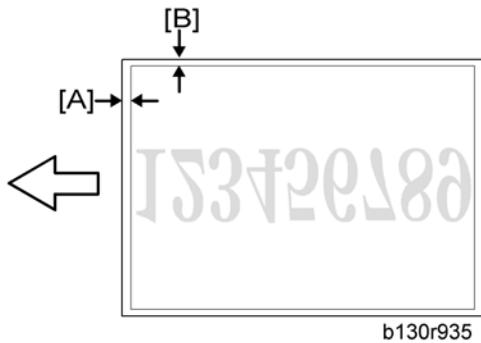
Preparation:

- Before adjusting scanning, adjust printing (☑ "Printing" in this section).
- To adjust scanning, use the A4 test chart.

Adjusting Registration

1. Place the test chart on the exposure glass. Make sure that the test chart is aligned with the rear and left scales on the exposure glass.

2. Make a copy.



3. Measure the distance between the leading edge of the image area and the leading edge of the paper [A].

Note

- The diagram shows the paper on the copy tray. Note that the paper is output with the face down.

4. Adjust the leading-edge scan registration. (SP4-010-001).

SP	Specification
SP4-010-001 (LE Scan Regist)	0 ± 2 mm

5. Measure the distance between the side edge of the image area and the side edge of the paper [B].

6. Adjust the side-to-side registration (SP4-011-001).

SP	Specification
SP4-011-001 (S-to-S Scan Regist)	0 ± 2 mm

Adjusting Magnification



4

1. Place the test chart on the exposure glass. Make sure the test chart is aligned with the rear and left scales on the exposure glass.
2. Make a copy.
3. Compare the copy with the original.
4. Adjust the main-scan and sub-scan magnifications. The original image [A] is magnified in the main-scan direction [B] or in the sub-scan direction [C] when you specify a larger value.

Note

- The diagrams show the paper on the copy tray. Note that the paper is output with the face down.

SP	Specification
SP4-009-001 (Main Scan Mag)	± 1.0%
SP4-008-001 (Sub Scan Mag)	± 1.0%

Scan Auto Adjustment

This procedure adjusts the standard white density level. Adjust the standard white density after any of the following maintenance work:

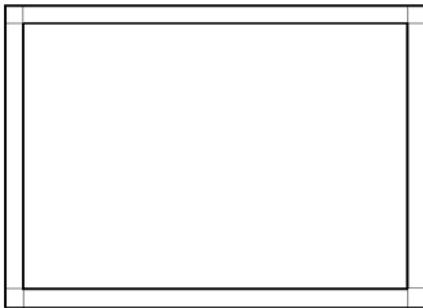
- Replacing the standard white plate
- Replacing the BICU

- Replacing the lens block
 - Executing the memory clear (SP5-801-002 [basic model], SP5-998-001 [other models]).
1. Place 10 sheets of new A4 paper on the exposure glass.
 2. Close the platen cover.
 3. Activate the SP mode.
 4. Select Copy SP4-428.
 5. Specify "1" and press the OK key. The copier automatically adjusts the standard white density.

DF Image Adjustment

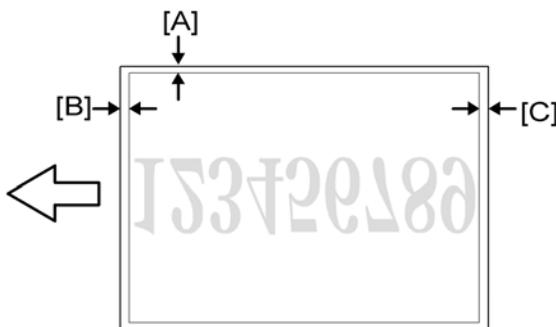
Note

- Perform the adjustment procedure in this section only when the ARDF is installed on the copier.



b130r967

1. Make a temporary test chart as shown in the above diagram. Use the "A4/8.5 x 11" paper to make it.
2. Place the temporary test chart on the ARDF.
3. Make a copy.



b130r941

4. Measure the distance between the side edge of the image area and the side edge of the paper [A].

(The diagram shows the paper on the copy tray. Note that the paper is output with the face down.)

5. Adjust the side-to-side registration (S to S/Front Regist: SP6-006-001, S to S/Rear Regist: SP6-006-004). The image area moves to the rear side of the copier when you specify a larger value.
6. Measure the distance between the leading of the image area and the leading edge of the paper [B].
7. Adjust the leading edge registration (Leading Regist: SP6-006-002). The image area moves to the right side of the copier when you specify a larger value.
8. Measure the distance between the trailing edge of the image area and the trailing edge of the paper [C].
9. Adjust the erased area on the trailing edge (Trailing Erase: SP6-006-003).
10. Compare the copy with the original.
11. Adjust the sub-scan magnification (SP6-006-005). The specification is $\pm 1.0\%$.

5. Troubleshooting

Service Call Conditions

Summary

There are four levels of service call conditions.

Level	Definition	Reset Procedure
A	To prevent possible damage, the machine does not operate until the service representative resets the SC code.	Activate the SP mode, and turn the main power switch off and on.
B	Turning the main power switch off and on resets the SC code if the error is caused by incorrect sensor detection.	Turn the main power switch off and on.
C	The machine operates as usual excluding the unit related to the service call.	Turn the main power switch off and on.
D	The SC history is updated. The machine operates as usual.	No SC code is displayed. Only the SC history is updated.

↓ Note

- If a problem involves circuit boards, see if you can solve the problem by disconnecting and reconnecting all connectors before deciding to replace a circuit board.
- If a problem involves a motor lock, check the mechanical load before deciding to replace a motor or sensor.
- If working on a fax-equipped machine, switching power off and on may cause loss of data stored in the memory.

SC Code Descriptions

No. Definition		Symptom	Possible Cause
101	B	Exposure Lamp Error	
		The scanner has scanned the white plate, but cannot detect the white level.	<ul style="list-style-type: none"> • Defective exposure lamp • Defective exposure lamp stabilizer • Defective exposure lamp connector • Unclean scanner mirror • Scanner mirror out of position • Defective SBU board • Defective SBU connector • Lens block out of position • Incorrect position or width of white plate scanning (☛ SP4-015)
120	B	Scanner home position error 1	
		The scanner home position sensor does not detect the scanner leaving the home position.	<ul style="list-style-type: none"> • Defective scanner home position sensor • Defective scanner drive motor • Defective scanner home position sensor connector • Defective scanner drive motor connector • Defective BICU board
121	B	Scanner home position error 2	
		The scanner home position sensor does not detect the scanner coming back to the home position.	<ul style="list-style-type: none"> • Defective scanner home position sensor • Defective scanner drive motor • Defective scanner home position sensor connector • Defective scanner drive motor connector • Defective BICU board

No. Definition		Symptom	Possible Cause
141	B	SBU black level correction error	
		<ul style="list-style-type: none"> The automatic SBU adjustment has failed to correct the black level three times at the pre-offset adjustment. The automatic SBU adjustment has failed to correct the black level ten times at the PGA adjustment. The automatic SBU adjustment has failed to correct the black level ten times at the offset adjustment. 	<ul style="list-style-type: none"> Defective SBU board
142	B	SBU white/black level correction error	
		The automatic SBU adjustment has failed to correct the white level ten times at the PGA adjustment.	<ul style="list-style-type: none"> Defective exposure lamp Unclean white plate Incorrect position or width of white plate scanning (☛ SP4-015) Defective SBU board
144	B	Communication Error between BICU and SBU	
		The BICU cannot correctly establish communication with the SBU.	<ul style="list-style-type: none"> Loose connection of the flat cable between the BICU and the SBU Defective flat cable between the BICU and the SBU Defective BICU Defective SBU
145	D	Automatic SBU adjustment error	
		The white levels of the white plate and the white paper are extraordinarily different during the Scan Auto Adjustment (☛ SP4-428-001).	<ul style="list-style-type: none"> Defective exposure lamp Unclean white plate Incorrect position or width of white plate scanning (☛ SP4-015) Defective BICU board Defective SBU board

No. Definition		Symptom	Possible Cause
193	B	Image transfer error	
		Scanned images are not transferred to the controller memory within one minute.	<ul style="list-style-type: none"> • Defective BICU board • Defective controller board
198	B	Memory address error	
		The BICU does not receive the memory address report from the controller within one minute.	<ul style="list-style-type: none"> • Inconsistency between the BICU firmware and the controller firmware • Defective BICU • Defective controller
302	B	Charge roller current leak	
		The polling module detects a current leak of the charge roller.	<ul style="list-style-type: none"> • Defective charge roller • Defective high voltage supply board • Loose connection of the PCU
320	B	Polygonal mirror motor error	
		The polygon mirror motor does not reach the operating speed within 10 seconds. Or, the polygon mirror motor remains out of the operating speed for 0.2 second after reaching the operating speed.	<ul style="list-style-type: none"> • Defective polygon mirror motor • Loose connection between the polygonal mirror motor and the BICU • Defective cable between the BICU and the polygon mirror motor • Defective BICU
321	B	No laser writing signal (F-GATE) error	
		The polling module does not detect the laser writing signal (F-GATE) asserting after the laser crosses 5 mm from the start point on the drum surface.	<ul style="list-style-type: none"> • Defective BICU • Loose connection on the fax controller or the printer controller • Defective fax controller or printer controller

No. Definition		Symptom	Possible Cause
322	B	Laser synchronization error	
		The main scan synchronization detector does not detect the laser signal for 0.5 second.	<ul style="list-style-type: none"> • Toner bottle not installed • Loose connection between the LD unit and the BICU • Defective cable between the BICU and LD unit • LD unit out of position • Defective LD unit • Defective BICU
390	B	TD sensor error	
		The BICU detects the TD sensor outputting extraordinary voltage (less than 0.2 V or more than 4.0 V) 10 times consecutively.	<ul style="list-style-type: none"> • Defective TD sensor • Loose connection of the PCU
391	B	Development bias leak	
		The polling module detects a current leak of the development bias.	<ul style="list-style-type: none"> • Loose connection of the PCU • Defective high voltage supply board
392	B	Developer initialization error	
		The ID sensor does not detect a correct pattern during developer initialization (K2-214-001).	<ul style="list-style-type: none"> • Defective ID sensor • Insufficient developer • Defective drum operation • Defective development roller operation • Loose connection of the PCU • Insufficient voltage for the charge roller

No. Definition		Symptom	Possible Cause
401	B	Transfer roller leak error (positive electrode)	
		The feedback voltage of the transfer roller is insufficient.	<ul style="list-style-type: none"> Defective high voltage supply board Loose connection of the PCU Incorrect installation of the transfer unit or the separation unit Defective transfer roller
402	B	Transfer roller leak error (negative electrode)	
		The feedback voltage of the transfer roller is insufficient.	<ul style="list-style-type: none"> Defective high voltage supply board Loose connection of the PCU Incorrect installation of the transfer unit or the separation unit Defective transfer roller
500	B	Main motor error	
		The main motor does not reach its operation speed within 0.7 second. Or, the main motor remains out of its operation speed for 0.7 second after reaching the operation speed.	<ul style="list-style-type: none"> Overload Defective main motor
541	A	Fusing thermistor open error	
		The fusing temperature remains lower than the specified temperature by 20 degrees Celsius.	<ul style="list-style-type: none"> Defective thermistor Incorrect installation of the thermistor Defective power supply unit Loose connectors
542	A	Fusing temperature warm-up error	
		The fusing temperature rises 7 degrees or less in two seconds; and this continues 5 times consecutively. Or, the fusing temperature is not detected within 25 or 35 seconds.	<ul style="list-style-type: none"> Defective thermistor Incorrect installation of the thermistor Defective fusing lamp Defective power supply unit

No. Definition		Symptom	Possible Cause
543	A	Fusing overheat error 1	
		The fusing temperature detected by the thermistor is 230°C or higher for one second.	<ul style="list-style-type: none"> Defective thermistor Defective power supply unit
544	A	Fusing overheat error 2	
		The fusing temperature detected by the monitor circuit is 250°C or higher for one second.	<ul style="list-style-type: none"> Defective thermistor Defective power supply unit
545	A	Fusing lamp overheat error	
		After the fusing temperature reaches the target, the fusing lamp remains on for 12 seconds.	<ul style="list-style-type: none"> Defective thermistor Incorrect installation of the thermistor Defective power supply unit
546	A	Unstable fusing temperature	
		While the fusing lamp is on, the fusing temperature varies 50°C or more within one second; and this occurs two consecutive times.	<ul style="list-style-type: none"> Defective thermistor Incorrect installation of the thermistor Defective power supply unit
547	B	Zero cross signal malfunction	
		The zero cross signal is not detected within five seconds after the main power switch is turned on. Or, the zero cross signal is not detected within one second after operation begins.	<ul style="list-style-type: none"> Defective power supply unit Defective BICU
559	A	Consecutive fusing jam	
		The paper jam counter for the fusing unit reaches 3 times. The paper jam counter is cleared if the paper is fed correctly. This SC is activated only when SP1 159-001 is set to "1" (default "0").	<ul style="list-style-type: none"> Paper jam in the fusing unit.

No. Definition		Symptom	Possible Cause
590	B	Exhaust fan motor error	
		The exhaust fan motor is locked for five seconds.	<ul style="list-style-type: none"> Loose connection of the exhaust fan motor Overload
632	C	Accounting error 1	
		An error occurs during communication with the MF accounting device.	<ul style="list-style-type: none"> Defective accounting device Loose connection
634	C	Accounting RAM error	
		An error occurs in the backup RAM for the MF accounting device.	<ul style="list-style-type: none"> Defective accounting device
635	C	Accounting battery error	
		An error occurs in the battery of the MF accounting device.	<ul style="list-style-type: none"> Defective accounting device
692	C	Printer board communication error	
		<ul style="list-style-type: none"> BICU does not get a signal from the printer board for 1.5 seconds or more. BICU gets a break-signal after completing the communication with the printer board and does not get a signal from the printer board for 10 seconds or more. 	<ul style="list-style-type: none"> Defective communication between BICU and printer board
694	C	Scanner board communication error	
		<ul style="list-style-type: none"> BICU does not get a signal from the scanner board for 1.5 seconds or more. BICU gets a break-signal after completing the communication with the scanner board and does not get a signal from the scanner board for 10 seconds or more. 	<ul style="list-style-type: none"> Defective communication between BICU and scanner board

No. Definition		Symptom	Possible Cause
760	B	ADF gate error 1	
		The ADF sends the FGATE signal before it is requested to scan originals.	<ul style="list-style-type: none"> • Defective ADF board • Defective input/output board • Loose connection
761	B	ADF gate abnormal 2	
		The ADF does not send the FGATE signal within 30 seconds after the ADF starts scanning.	<ul style="list-style-type: none"> • Defective ADF connector • Defective SBU board
762	B	ADF gate abnormal 3	
		The ADF continues to send the FGATE signal for more than 60 seconds after the ADF starts scanning.	<ul style="list-style-type: none"> • Defective ADF connector • Defective SBU board
901	B	Mechanical total counter error	
		The polling module does not detect the mechanical total counter.	<ul style="list-style-type: none"> • Defective mechanical total counter • Defective BICU • Loose connection
903	B	Engine total counter error	
		The checksum of the total counter is not correct.	<ul style="list-style-type: none"> • Defective NVRAM on the BICU
928	B	Memory error	
		An error occurs during the memory check conducted when the main power switch is turned on or when the copier is recovering from the energy saver mode.	<ul style="list-style-type: none"> • Defective memory • Defective BICU • Loose connection between the BICU and the memory
929	B	IMAC hardware error	
		A memory control job is not completed within a certain period.	<ul style="list-style-type: none"> • Defective IMAC • Defective BICU • Loose connection

No. Definition		Symptom	Possible Cause
981	B	NVRAM error	
		An error occurs during engine NVRAM check.	<ul style="list-style-type: none"> • Defective NVRAM • Loose connection between the BICU and the NVRAM • Incorrect installation of the NVRAM • Defective BICU
982	B	Localization error	
		The localization information in the nonvolatile ROM and in the NVRAM is different (● SP5-807-001).	<ul style="list-style-type: none"> • Localization setting not specified (The main power switch is turned on for the first time after the NVRAM is replaced.) • Incorrect localization setting • Defective NVRAM

Electrical Component Defects

Sensor/Switch Open Errors

Sensor	Connector	Message	Remarks
Registration Sensor	CN127	Paper jam	-
	SN		
Paper End Sensor	CN129	Load paper	-
	SN		
Bypass Paper End Sensor	CN130	(None)	The machine cannot detect paper on the bypass tray.
	SN		
Paper Path Sensor	CN128	Paper jam	-
	SN		
Exit Sensor	CN128	Paper jam	-
	SN		
Image Density (ID) Sensor	CN132	(None)	Print quality may become worse.
	SN		
Toner Density (TD) Sensor	CN123	SC901	The connector is shared with the mechanical total counter.
	PCU	Reset PCU correctly	-
Scanner HP Sensor	CN126	SC120	-
	SN	SC120	-
Platen Cover Sensor	CN126	SC120	-
	SN	(None)	The copier does not warm up when you open the platen cover.
DF Guide Open Sensor	DF CN103	Paper jam	-
	SN	(None)	-

Sensor	Connector	Message	Remarks
DF Original Set Sensor	DF CN103	Paper jam	-
	Sensor	(None)	Originals are not detected.
DF Registration Sensor	DF CN103	Paper jam	-
	SN		Originals are correctly transported.
Inverter Sensor	DF CN103	Paper jam	-
	SN	(None)	-
Exit Sensor	DF CN103	Paper jam	-
	SN		-
Front Door Switch	CN114	Right door open	-
	SW	Front/Right door open	The message depends on which circuit is open (white → front; blue → right).
Right Door Switch	CN114	Right door open	-
	SW	Right door open	-

CNxxx: The connector on the BICU board.

DF CNxxx: The connector on the DF connection board.

SN: The connector on the sensor.

SW: The connector on the switch.

PCU: The connector on the PCU.

Blown Fuse Conditions

All of these fuses are on the power supply unit.

Fuse	Rating		At main switch ON
	120 V	220 – 240 V	
FU1	15A/125V	8A/250 V	No response
FU2	5A/125V	2.5A/250V	No response

BICU LED Display

Number	Function
LED2	LED2 blinks in normal operation.

6. System Maintenance Reference

Service Program

★ Important

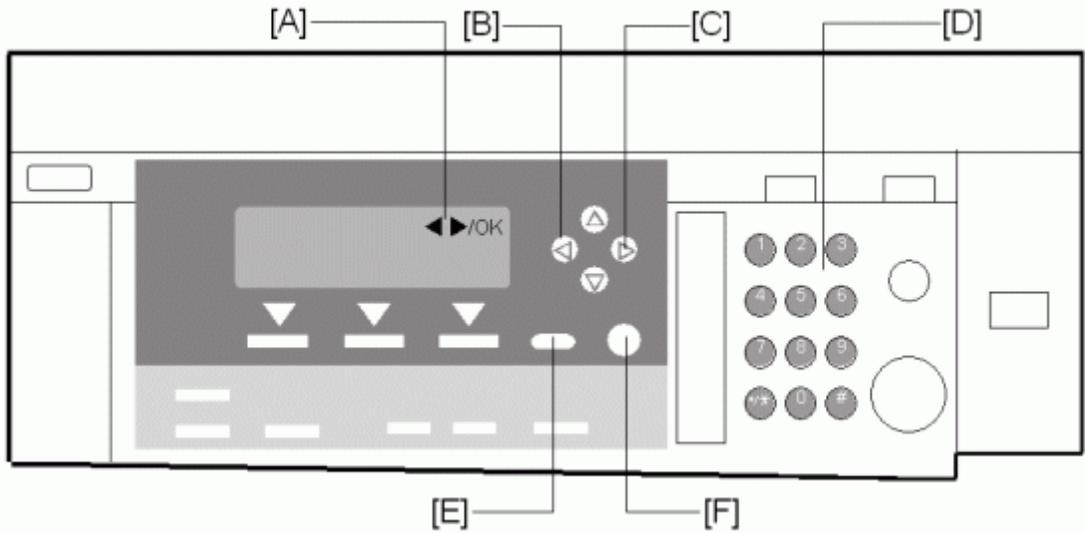
- Do not let the user access the SP mode or the SSP mode. Only service representatives are allowed to access these modes. The machine operation is NOT guaranteed after any person other than service representatives accesses the SP mode or the SSP mode.

Using SP and SSP Modes

The following two modes are available:

- SP Mode (Service Program Mode): The SP Mode includes the programs that are necessary for standard maintenance work.
- SSP Mode (Special SP Mode): The SSP Mode includes SP-Mode programs and some special programs. You need some extra knowledge to use these special programs. For details, consult your supervisor.

6



Starting SP Mode and SSP Mode

Ask your supervisor.

Selecting Programs

- When a blinking underscore (or several blinking underscores) is displayed, you can type a number from the numeric keypad [D].
- When the sign "▶/OK" [A] is displayed upper right corner, you can scroll through the menu by pressing the left-arrow key [B] or the right-arrow key [C]. To select program, press the OK key [F].

Specifying Values

1. After locating a program, press the OK key. A blinking underscore (or several blinking underscores) indicates which value you can change. The value in parentheses is the default value of the menu.
2. Type a necessary value from the numeric keypad. To switch between positive (plus) and negative (minus) values, press the \ominus key.
3. To validate the value, press the OK key. To cancel the value, press the escape key [E].

Activating Copy Mode

6

You can activate the copy mode while the SP mode is running. When you do so, the copier outputs images or patterns that help you adjust the SP setting.

1. Press the \ominus key. The copy mode is activated.
2. Specify copy settings and press the \ominus key.
3. To return to the SP mode, press the \boxtimes key.

↓ Note

- You cannot end the SP mode while the copy mode is activated.

Quitting Programs/Ending (S) SP Mode

Press the \boxtimes key or the escape key to quit the program. You can end the SP mode by pressing one of these keys several times.

SP1-XXX (Feed)

1001*	Leading Edge Registration	[-9.0 to 9.0 / 0.0 / 0.1 mm/step]
1001 1	All Trays	Adjusts the leading-edge registration (☛ "Adjusting Copy Image Area" in the section "Replacement and Adjustment").
1001 2	By-pass	
1001 3	Duplex	

1002*	side-to-side Registration	[-9.0 to 9.0 / 0.0 / 0.1 mm/step]
1002 1	1st Tray	Adjusts the side-to-side registration (● "Adjusting Copy Image Area" in the section "Replacement and Adjustment"). SP1-002-001 is applied to all trays. SP1-002-002 and 005 adjusts the difference from SP1-002-001.
1002 2	2nd Tray	
1002 5	By-pass	
1002 6	Duplex	Adjusts the side-to-side registration of the 2nd side in duplex copying. The 1st side is adjusted by SP1-002-001 through 005.

1003*	Paper Feed Timing	Adjusts the amount of paper buckle on the registration roller.
1003 1	1st tray	[0 to 10 / 5 / 1 mm/step]
1003 3	Paper bank	[0 to 10 / 5 / 1 mm/step]
1003 4	By-pass feed	[0 to 10 / 5 / 1 mm/step]
1003 5	Duplex	[0 to 20 / 5 / 1 mm/step]

1103*	Fusing Idling	[0 = No / 1 = Yes]	
1103 1	Enables or disables the contact-release control. The following table lists the results.		
	Setting	0 = No	1 = Yes
	C-R control	Works	Does not work
	Idling time	Shorter	Longer
	Fusing quality	Lower	Higher

1105*	Fusing Temperature Adjustment	
	Adjusts the target fusing temperature. Note that the thermistor is at the center of the hot roller.	
1105 1	Warm Up-Center	[140 to 180 / 160 / 1°C/step]
1105 3	Standby-Center	[140 to 160 / 150 / 1°C/step]
1105 5	Copying-Center	[140 to 180 / 160 / 1°C/step]
1105 7	Low Level 2-Center	[0 to 80 / 60 / 1°C/step]
1105 9	Thick-Center	[140 to 185 / 165 / 1°C/step]

1106	Display Fusing
1106 1	Displays the fusing temperature.

1107*	Fusing Soft Start DFU	
	Adjusts the number of zero-cross cycles of the fusing lamp AC supply needed to bring the fusing lamp power to 100% while bringing the lamp up to the standby temperature or while copying. Increase this value if the machine is experiencing sudden power dropouts.	
1107 1	Warm Up Soft Start	[0 = 10 cycles / 1 = 20 cycles / 2 = 50 cycles]
1107 2	Other Soft Start	[0 = 10 cycles / 1 = 20 cycles / 2 = 50 cycles / 3 = 1 cycle]
1107 3	Soft Stop Setting	[0: No / 1: Yes]

1108*	Set-Fusing Start	[0 = 1 s / 1 = 1.5s / 2 = 2s]
1108 1	Specifies the interval for fusing-temperature control.	

1109	Nip Band Check
1109 1	Conducts the nip band check (see "Adjusting Nip Band" in the section "Replacement and Adjustment").

1110*	Fan Control Timer	[30 to 60 / 30 / 1 s/step]
1110 1	Specifies the fan control time. The fan motor keeps its operating speed for the specified time before changing the speed or stopping. The fan control timer prevents the exhaust fan from suddenly stopping. This function protects the copier from overheating.	

1159*	Fusing Jam SC	[0 = Disable / 1 = Enable]
1159 1	Enables or disables consecutive jam detection at the fusing unit. If this SP is set to "1" (default: 0), consecutive fusing jam alarm occurs (SC559) when the machine detects three consecutive paper jams at the fusing unit.	

1902	Display-AC Frequency	
1902 1	Displays the fusing lamp power control frequency (as detected by the zero cross signal generator). The displayed value is 1/5 the actual frequency: 10 and lower = 50 Hz, 11 and higher = 60 Hz.	

1911*	By-pass Envelope	[0 = Disabled / 1= Enabled]
1911 1	The program dedicated to envelope printing runs when you enable this program (SP1-911-001) and you select "Thick Paper" as the paper type of the by-pass tray () > System Settings > Tray Paper Settings > Paper Type: Bypass Tray).	

SP2-XXX (Drum)

2001*	Charge Roller Bias Adjustment	
2001 1	Printing	[-2100 to -1500 / -1650 / 1 V/step]
	Adjusts the voltage applied to the charge roller for printing. The voltage changes automatically as charge-roller voltage control works. The value here is the base value for the charge-roller voltage control.	
2001 2	ID sensor pattern	[0 to 400 / 300 / 1 V/step]
	Adjusts the voltage applied to the charge roller for the ID sensor pattern (as part of charge-roller voltage correction). The charge-roller voltage is obtained by adding SP2-001-002 to the value of SP2-001-001.	

2101*	Erase Margin Adjustment	Adjusts the width of the erased area ( "Adjusting Copy Image Area" in the section "Replacement and Adjustment").
2101 1	Leading edge	[0.0 to 9.0 / 3.0 / 0.1 mm/step] Specification: 2 ± 1.5 mm
	The rear leading edge is this value plus 1.2 mm.	
2101 2	Trailing	[0.0 to 9.0 / 4.0 / 0.1 mm/step] Specification: 2 +2.5/-1.5 mm
	The rear trailing edge is this value plus 1.2 mm.	
2101 3	Left side	[0.0 to 9.0 / 2.0 / 0.1 mm/step] Specification: 2 ± 1.5 mm
	The rear left edge is this value plus 0.3 mm.	
2101 4	Right side	[0.0 to 9.0 / 2.0 / 0.1 mm/step] Specification: 2 +2.5/-1.5 mm
	The rear right edge is this value plus 0.3 mm.	

2201 *	Development Bias Adjustment	
2201 1	Printing	[-1500 to -200 / -650 / 1 V/step]
	Adjusts the voltage applied to the development roller for printing. Image density becomes higher when you specify a smaller value (a greater absolute value). Image density becomes lower when you specify a greater value (a smaller absolute value).	
2201 2	ID sensor pattern	[-2 = LL (220 V) / -1 = L (260 V) / 0 = N (300 V) / 1 = H (340 V) / 2 = HH (380 V)]
	Adjusts the voltage applied to the development roller for the ID sensor pattern. The voltage applied is obtained by adding SP2-201-002 to SP2-201-1. The setting affects ID sensor pattern density, which in turn affects the toner supply.	

2213 *	Outputs after Near End	
2213 1	[0 = 50 pages / 1 = 20 pages]	
	Sets the number of copy/print/fax pages that can be made after toner near-end has been detected. Reduce the number of pages if the user normally makes copies with a high image ratio.	

2214	Developer Initialization	
2214 1	Initializes the TD sensor toner supply target voltage and the TD sensor gain value. Execute this SP replacing the developer or the TD sensor.	

2220	TD Sensor Output Value Display	
2220 1	Displays:	
	a) V_t : the current TD sensor output value and b) V_{ref} : the target TD output value V_t (SP2-926) + correction for ID sensor output. The TD sensor output value changes every copy. If $a > b$, toner is supplied to the development unit.	

2221	ID Sensor Error Analysis (● "ID Sensor Error Analysis (SP2-221)")	
2221 1	Vsg	Displays the Vsg value.
2221 2	Vsp	Displays the Vsp value.
2221 3	PWM	Displays the PWM value.

2221 4	Vsdp	Displays the Vsdp value.
2221 5	Vt	Displays the Vt value.
2221 6	Vts	Displays the Vts value.

2301*	Transfer Current Adjustment (Image Transfer Current).	
2301 1	Normal paper	$[-2 = -4 \mu\text{A} / -1 = -2 \mu\text{A} / 0 = 0 \mu\text{A} / 1 = 2 \mu\text{A} / 2 = +4 \mu\text{A}]$
	Adjusts the current applied to the transfer roller when feeding from a paper tray. Use a high setting if the user normally feeds relatively thick paper (within spec) from a paper tray	
2301 2	Thick/Special paper	$[-2 = -4 \mu\text{A} / -1 = -2 \mu\text{A} / 0 = 0 \mu\text{A} / 1 = 2 \mu\text{A} / 2 = +4 \mu\text{A}]$
	Adjusts the current applied to the transfer roller when feeding from the by-pass tray. Use a high setting (a) if the user normally feeds relatively thick paper from the by-pass tray, or (b) if waste toner is re-attracted from the drum (which can occur when using transparencies).	
2301 3	Duplex	$[-2 = -4 \mu\text{A} / -1 = -2 \mu\text{A} / 0 = 0 \mu\text{A} / 1 = 2 \mu\text{A} / 2 = +4 \mu\text{A}]$
	Adjusts the current applied to the transfer roller when carrying out a duplex job. Use this SP if there is poor image transfer on the rear side of duplex copies.	
2301 4	Cleaning	$[-10 \text{ to } 1 / -1 / 1 \mu\text{A}/\text{step}]$
	Adjusts the current applied to the transfer roller for roller cleaning. Increase the current if toner remains on the roller after cleaning. (Remaining toner may cause dirty background on the rear side.)	

2802	Forced Developer Churning	
2802 1	Initializes the developer and checks the TD sensor output (Vt). The machine mixes the developer for 2 minutes while reading and displaying the Vt value. The machine does not initialize the TD sensor output. If the machine has not been used for a long period, prints may have a dirty background. In a case like this, use this SP to mix the developer. The message "Completed" is displayed when the program ends normally.	

2906*	Tailing Correction	
2906 1	Shift value	$[0.0 \text{ to } 1.0 / 0.0 / 0.1 \text{ mm}/\text{step}]$
	Shifts the image position at the intervals specified by SP2-906-002. When the copier is continuously printing vertical lines (such as in tables), the paper may not separate correctly. This SP can prevent this.	

2906 2	Interval	[1 to 10 / 1 / 1 page/step]
	Changes the interval of the image position shift specified by SP2-906-001.	
2908	Forced Toner Supply	
2908 1	<p>Supplies the toner to the development unit. The processing stops under either of the following conditions:</p> <ul style="list-style-type: none"> • The toner density in the development unit reaches the standard level. • The processing has continued for two 2 minutes. 	
2915*	Polygon Mirror Motor Idling Time	[0 = None / 1 = 15 s / 2 = 25 s]
2915 1	<p>Specifies the polygon mirror motor idling time. The polygon mirror motor starts its operation when an original is set, a key is pressed, or the platen cover or DF is opened. The motor stops if no manual operation is performed for the specified time. When you set "0", the motor does not stop while the copier is in the standby status.</p>	
2921*	Toner Supply Mode	
2921 1	<p>[0 = Sensor 1 / 1 = Sensor 2 (DFU)]</p> <p>Selects the toner supply mode. Keep the default setting as long as the TD sensor is working.</p>	
2922*	Toner Supply Time	[0.1 to 5.0 / 0.6 / 0.1 s/step]
2922 1	<p>Adjusts the toner supply time. The toner supply motor remains on for the specified time. To validate this setting, select "0" in SP2-921-001. Specify a greater value if the user tends to make many copies having high proportions of solid black image areas.</p>	
2926*	Standard Vt	[0.00 to 5.00 / 2.50 / 0.01 V/step] DFU
2926 1	<p>Adjusts Vts (the Vt value for new developer). The TD sensor output is adjusted to this value during the TD sensor initial setting process. This SP is effective only when SP2-921001 is "0", "1", or "2".</p>	
2927*	ID Sensor Control	[0 = No / 1 = Yes]
2927 1	<p>Determines whether the ID sensor signal is referenced or not for the toner density control. Keep the default value in usual operations.</p>	

2928	Toner End Clear	
2928 1	<p>Clears the following messages and counters without supplying the toner:</p> <ul style="list-style-type: none"> • Toner near end message • Toner end message • Toner near end counter • Toner end counter <p>Do not use this SP in usual operations. When the toner in the development unit is abnormally insufficient, the drum may attract the toner carrier to its surface. The toner carrier damages the drum surface..</p>	

2929*	Vref Limits	Adjust the upper or lower Vref limit.
2929 1	Upper	[0.50 to 3.50 / 3.20 / 0.01V/step] DFU
2929 2	Lower	[0.50 to 3.50 / 0.70 / 0.01V/step] DFU

2994*	ID Sensor Detection Temperature	[30 to 90 / 30 / 1 °C/step]
2994 1	Adjusts the temperature threshold. The ID sensor signal is not referenced when the fusing temperature is at the specified level or higher while the copier is recovering or starting up.	

2996*	Transfer Roller Cleaning	[0 = No / 1 = Yes]
2996 1	Cleans or does not clean the transfer roller before each job. Select "1" if the backside of the paper becomes unclean when output. Note that the copier takes a longer time to output the first copy when you select "1". If you select "0", the transfer roller is never cleaned.	

2998*	Main Scan Magnification	[-0.5 to +0.5 / 0.0 / 0.1%/step]
2998 1	Adjusts the magnification (☛ "Adjusting Copy Image Area" in the section "Replacement and Adjustment"). The specification is 100 ± 1.0%.	

SP4-XXX (Scanner)

4008*	Sub-Scan Magnification (Scanner)	[-0.9 to +0.9 / 0.0 / 0.1%/step]
4008 1	Adjusts the sub-scan magnification (☛ "Adjusting Copy Image Area" in the section "Replacement and Adjustment").	

4009*	Main Scan Magnification (Scanner)	[−0.9 to +0.9 / 0.0 / 0.1%/step]
4009 1	Adjusts the main-scan magnification (☛ "Adjusting Copy Image Area" in the section "Replacement and Adjustment").	
4010*	Leading Edge Scan Registration	[−5.0 to +5.0 / 0.0 / 0.1 mm/step]
4010 1	Adjusts the leading edge registration (☛ "Adjusting Copy Image Area" in the section "Replacement and Adjustment").	
4011*	Side-to-side Scanner Registration	[−2.0 to +2.0 / 0.0 / 0.1 mm/step]
4011 1	Adjusts the side-to-side registration for scanning in platen mode (☛ "Adjusting Copy Image Area" in the section "Replacement and Adjustment").	
4012*	Scan Erase Margin	[0 to 9.0 / 1.0 / 0.1 mm/step]
4012 1	Leading edge	Adjusts the scanning margin. Generally, the scanning margin should be as little as possible. To adjust the image area, use SP2-101.
4012 2	Trailing edge	
4012 3	Left Side	
4012 4	Right Side	
4013	Scanner Free Run	
4013 1	Conducts the scanner free run with the exposure lamp on.	
4015*	White Plate Scanning	
4015 1	Start position	[−3.0 to +6.0 / 0.0 / 0.1 mm/step]
	Adjusts the scanning start position on the white plate. The base value is 17.8 mm from the scanner home position. This SP specifies the offset from this base value.	
4015 2	Scanning length	[−3.0 to +6.0 / 0.0 / 0.1 mm/step]
	Adjusts the distance of the white plate scan. The scan begins from the start position (SP4-015-001) and ends at the specified distance. The base value is 2.0 mm. This SP decides the offset from this base value. Specify 0 (zero) or a larger value.	
4428	Scan Auto Adjustment	

4428 1	Conducts the automatic scanner adjustment. Use this SP after replacing the white plate (● "Scanning" in the section "Replacement and Adjustment").	
--------	--	--

4450	Image Path	
001	BK Offset Enable	[0 or 1 / 1 / -] 0: OFF, 1: ON
	Uses or does not use the black reduction image path.	
002	SH Path Enable	[0 or 1 / 0 / 1 /step] 0: No, 1: Yes
	Uses or does not use the shading image path.	

4606	SBU Offset-Target	
4607 1	EVEN	[0 to 63 / 10 / 1 /step] Adjusts the target black level for each signal. These are used for offset adjustment in the SBU.
4607 2	ODD	
4607 3	RED	
4607 4	GREEN	
4607 5	BLUE	

4607	SBU Gain-Target	
4607 1	EVEN	[0 to 255 / 180 / 1 /step] Adjusts the target white level for each signal. These are used for gain adjustment in the SBU.
4607 2	ODD	
4607 3	RED	
4607 4	GREEN	
4607 5	BLUE	

4623	SBU Offset-Result	
-------------	-------------------	--

4623 1	EVEN	<p>[0 to 255 / 0 / 1 /step]</p> <p>Displays the result value of the offset adjustment in the SBU.</p>
4623 2	ODD	
4623 3	RED	
4623 4	GREEN	
4623 5	BLUE	

4628	SBU Gain-Result	
4628 1	EVEN	<p>[0 to 255 / 0 / 1 /step]</p> <p>Displays the result value of the gain adjustment in the SBU.</p>
4628 2	ODD	
4628 3	RED	
4628 4	GREEN	
4628 5	BLUE	

4640	SBU Offset-Loop	
4640 1	EVEN	<p>[0 to 10 / 0 / 1 /step]</p> <p>Displays the number of the offset adjustment in the SBU.</p>
4640 2	ODD	
4640 3	RED	
4640 4	GREEN	
4640 5	BLUE	

4641	SBU Gain-Loop	
4641 1	EVEN	<p>[0 to 10 / 0 / 1 /step]</p> <p>Displays the number of the gain adjustment in the SBU.</p>
4641 2	ODD	
4641 3	RED	
4641 4	GREEN	
4641 5	BLUE	

4642	SBU Offsetpre-Loop	
4642 1	EVEN	<p>[0 to 3 / 0 / 1 /step]</p> <p>Displays the number of the pre-offset adjustment in the SBU.</p>
4642 2	ODD	
4642 3	RED	
4642 4	GREEN	
4642 5	BLUE	

4646	SBU Adj Error	
4646 1	Offsetpre-Mono	<p>[0 = Success / 1 = Failure]</p> <p>Displays the result of SBU adjustment.</p>
4646 2	Offsetpre-Color	
4646 3	Offset-Mono	
4646 4	Offset-Color	
4646 5	Gain-Mono	
4646 6	Gain-Color	

4654*	SBU Offset-Adjust	
4654 1	EVEN	<p>[0 to 255 / - / 1 /step]</p> <p>Displays the offset value of the offset adjustment in the SBU.</p>
4654 2	ODD	
4654 3	RED	
4654 4	GREEN	
4654 5	BLUE	

4658*	SBU Gain-Adjust	
--------------	-----------------	--

4658 1	EVEN	<p>[0 to 511 / - / 1 /step]</p> <p>Displays the gain value of the gain adjustment in the SBU.</p>
4658 2	ODD	
4658 3	RED	
4658 4	GREEN	
4658 5	BLUE	

4685*	Gray Balance-Book	
4685 1	RED	<p>[128 to 383 / 256 / 1 /step]</p> <p>Adjusts the coefficient of the gray balance adjustment for the book scanning.</p>
4685 2	GREEN	
4685 3	BLUE	

4686*	Gray Balance-DF	
4686 1	RED	<p>[128 to 383 / 256 / 1 /step]</p> <p>Adjusts the coefficient of the gray balance adjustment for the DF scanning.</p>
4686 2	GREEN	
4686 3	BLUE	

4687*	White Balance	
4687 1	Adjust	<p>[222 to 281 / 256 / 1 /step]</p> <p>Adjust the correction value for the white plate adjustment.</p>
4687 2	Result	<p>Displays the current value of the white plate adjustment.</p> <p>If SP4-428 has not been done, this value is "0".</p>

4690	White Peek Init	
4658 1	EVEN	<p>[0 to 255 / - / 1 /step]</p> <p>Displays the white offset value of the pre-offset adjustment in the SBU.</p>
4658 2	ODD	
4658 3	RED	
4658 4	GREEN	
4658 5	BLUE	

4693	Black Peek Init	
4658 1	EVEN	[0 to 255 / - / 1 /step] Displays the black offset value of the pre-offset adjustment in the SBU.
4658 2	ODD	
4658 3	RED	
4658 4	GREEN	
4658 5	BLUE	
4902*	Exposure Lamp ON	[0: OFF / 1: ON]
4902 1	Turns the exposure lamp on or off. To turn on the exposure lamp, specify "1"; to turn it off specify "0".	
4903*	ADS Level	[0 to 255 / 252 / 1/step]
4903 1	Adjusts the ADS level.	
4904*	ADS Lower Limit	[0 to 255 / 80 / 1/step]
4904 1	Adjusts the ADS lower limit.	
4905*	ADS Level	[0 = All / 1 = One]
4905 1	Checks the whole area (0 = All) or the specific areas (1 = One) to adjust the ADS level. The specific areas are as follows: ARDF: ± 37.5 mm from the center Platen Cover: 15 to 90 mm from the left edge	
4921*	Image Adj Selection	
4921 1	Copy	[0 to 10 / 0 / 1/step]
	Selects which mode the settings from SP4-922 to SP4-932 are used for. 0 = None, 1 = Text 1, 2 = Text 2, 3 = Photo 1, 4 = Photo 2, 5 = Photo 3, 6 = Special 1, 7 = Special 2, 8 = Special 3, 9 = Special 4, 10 = Special 5	
4922*	Scanner Gamma	[0=System default/1=Text/2=Photo]

4922 1	Copy	Selects "text" or "photo" as the priority output mode. This setting is applied to all image processing modes of SP4-921.
4923*	Notch Selection	
	<p>Selects the value of the center ID adjustment notch for the ID adjustment LEDs.</p> <ul style="list-style-type: none"> • Normally the center notch is 3 (range 1-5). If -1 is selected, each notch shifts down (becomes lighter). If +1 is selected, each notch shifts up (becomes darker). • This setting is applied to all image processing modes of SP4-921. 	
4923 1	Copy	[-1 = Light / 0 = Normal / +1 = Dark]
4926*	Texture Removal	
	<p>Adjusts the texture removal level that is used with error diffusion. 0: The default value for each mode is used. Text 1, Photo 2, Special 2, and Special 5 have a default of 3 and Photo 1, 3 have a default of 6.</p> <p>1: No removal applied.</p> <p>2 – 6: Removal applied at the level specified here. The higher the setting (level), the less clear the image will become (more texture removal). This setting is only applied to the originals in SP4-921.</p>	
4926 1	Copy	[0 to 6 / 0 / 1/step]
4927*	Line Width Correction	
	<p>Adjusts the line width correction algorithm. Positive settings produce thicker lines; negative settings produce thinner lines. This setting is only applied to the originals in SP4-921.</p>	
4927 1	Copy	[-2 to 2 / 0 / 1/step]
4928*	Independent Dot Erase	
	<p>Selects the dot erase level. Higher settings provide greater erasure. This setting is only applied to the originals in SP4-921.</p>	
4928 1	Copy	[-2 to 2 / 0 / 1/step]
4929*	Positive/Negative	[0 = No, 1 = Yes]

4929 1	Copy	Inverts white and black. This setting is only applied to the originals in SP4-921.
4930*	Sharpness-Edge	[-2 to 2 / 0 / 1/step]
4930 1	Copy	Adjust the clarity. This setting is only applied to the originals in SP4-921.
4931*	Sharpness-Solid	[-2 to 2 / 0 / 1/step]
4931 1	Copy	Adjust the clarity. This setting is only applied to the originals in SP4-921.
4932*	Sharpness-Low ID	[-2 to 2 / 0 / 1/step]
4932 1	Copy	Adjust the clarity. This setting is only applied to the originals in SP4-921.
4941*	White Line Erase	[0 to 2 / 1 / 1/step]
4941 1	<p>Selects the white line erase level.</p> <p>0: None 1: Weak 2: Strong</p> <ul style="list-style-type: none"> • This setting is effective for all modes. • 0: White line erase is not used, and white level correction is used instead. • This setting is applied regardless of what mode has been selected in SP4-921. 	
4942*	Black Line Erase	[0 to 3 / 2 / 1/step]
4942 1	<p>Selects the black line erase level. This setting is effective only when originals are scanned by the DF.</p> <p>[0 = No / 1 = Very weak / 2 = Weak / 3 = Strong]</p> <p>This setting is applied regardless of what mode has been selected in SP4-921.</p>	

SP5-XXX (Mode)

5001	All Indicators On
------	-------------------

5001 1	Turns on all LEDs. The LCD turns on or off every 3 seconds. Press the reset key to end this program.	
--------	--	--

5045*	Display-Counter	[0 or 1 / 0 / -] 0: 1 counter, 1: 2 counters
5045 1	Displays the number of the installed counter.	

5113*	Optional Counter Type	0: None 1: Key Card20+ 2: Key Card20- 11: Key Card4+ 12: Key Card4-
5113 1	Selects the corresponding key for installed devices such as coin lock.	

6

5120*	Clear-OP Count Remove	[0=Yes / 1=Standby only / 2=No]
5120 1	<p>Specifies the condition to reset the copy job settings when the key counter is removed.</p> <ul style="list-style-type: none"> • 0 = Yes: The settings are cleared when the counter is removed. • 1 = Standby only: The settings are cleared when the counter is removed at the end of a job. • 2 = No: The settings are not cleared under either condition. <p>As for duplex copying, the job settings are always preserved regardless of these setting.</p>	

5121*	Count Up Timing	[0 = Feed In / 1 = Exit]
5121 1	<p>Selects the count-up timing.</p> <p>0 = Feed: At each paper feed</p> <p>1 = Exit: At each paper exit</p>	

5501*	PM Alarm Interval	[0 to 9999 / 0 / 1K copies/step]
5501 1	Printout	Specifies when the PM alarm occurs.

5801	Memory Clear (basic model only)	
5801 2	Engine (● "Memory Clear" in this section)	

5802	Machine Free Run
5802 1	Conducts machine free run (including the scanner unit). Press "ON" to start; press "OFF" to stop.
5803	Input Check
	☛ "Input Check" in this section.
5804	Output Check
	☛ "Output Check" in this section.
5807*	Area Selection
5807 1	Selects the display language. 2 North America, 3 Europe, 5 Asia, 6 China SP5-807-001 is not cleared by SP5-801-002. NOTE: SC982 is displayed if you specify a language that is inconsistent with your local model.
5811*	Serial Num Input
5811 1	☛ "Serial Number Input" in this section.
5812*	Service TEL
5812 1	Telephone Specifies the telephone number of the service representative. (The number is displayed when a service call condition occurs.) To input a dash, press  . To delete the current telephone number, press  .
5812 2	Facsimile Specifies the fax number printed on user counter reports. To input a dash, press  . To delete the current fax number, press  .
5824	NVRAM Upload
5824 1	☛ "NVRAM Upload/Download" in this section.

5825	NVRAM Download
5825 1	☛ "NVRAM Upload/Download" in this section.

5827	Program Download (☛ "Firmware Update Procedure" in this section)
5827 1	Copies the software program from the IC card to the flash ROM. To execute this SP, (1) turn off the main power switch, (2) insert the IC card, (3) press the power key and hold it down, and (4) turn on the main power switch (while you keep holding the power key). The copier reads the software program from the IC card if you turn on the copier like this. The SP mode is automatically activated.

5901	Printer Free Run
5901 1	Executes the free run. Press "ON" to start; press "OFF" to stop.

5902	Test Pattern Print
5902 1	☛ "Test Pattern Print" in this section.

5907*	Plug & Play Setting
5907 1	Selects the brand name and production name for the Plug and Play function. These names are stored in the NVRAM. When the NVRAM data is corrupted, select these names once again. Use the right-arrow or left-arrow key to scroll through the list of brand names. To select a brand name, press the OK key. An asterisk (*) indicates which manufacture is currently selected.

5912*	PCU Alarm Counter (Printout)	[0 to 255 / 45 / 1/step]
5912 1	Specifies the PCU alarm level. The PCU alarm is issued when the following condition is met: $PAC \times 1000 \geq PCUC$ where PAC is the value specified in this SP and PCUC is the PCU counter. When you specify 0 (zero), the PCU alarm is deactivated.	

5990	SMC Print
-------------	-----------

5990 1	All	☛ "SMC Print" in this section.
5990 2	SP	
5990 3	User Program	
5990 4	Logging Data	
5990 5	Big font	

SP6-XXX (Peripherals)

6006*	ADF Adjustment (☛ "DF Image Adjustment" in the "Adjusting Copy Image Area") NOTE: Available menus depend on the machine model and its configuration.	
6006 1	StoS/Front Regist	[-5.0 to +5.0 / 0.0 / 0.1 mm/step]
	Adjusts the side-to-side registration for the front side of the original, for ARDF mode. Use the  key to select "+" or "-" before entering the value	
6006 2	Leading Regist	[-5.0 to +5.0 / 0.0 / 0.1 mm/step]
	Adjusts the leading edge registration for ARDF mode. Use the  key to select "+" or "-" before entering the value.	
6006 3	Trailing Erase	[-3.0 to +3.0 / -1.5 / 0.1 mm/step]
	Adjusts the trailing edge erase margin for ARDF mode. Use the  key to select "+" or "-" before entering the value.	
6006 4	S to S/ Rear Regist	[-5.0 to +5.0 / 0.0 / 0.1 mm/step]
	Adjusts the side-to-side registration for the 2nd side of the original, for ARDF mode. Use the  key to select "+" or "-" before entering the value	
6006 5	Sub-scan Magnif	[-0.9 to +0.9 / 0.0 / 0.1 %/step]
	Adjusts the sub-scan magnification for the ARDF.	
6006 6	Origin Curl Adj	[0 = No / 1 = Yes]
	Turns on or off the skew correction at 2nd side scanning. This SP is activated only when the duplex mode is selected.	

6006 7	Skew Correction	[-20 to +20 / 0.0 / 1 mm/step]
	Adjusts the original buckle for the skew correction at 2ns side scanning. This SP is activated only when SP6-006-006 is set to "1 (Yes)".	
6009	ADF Free Run	
6009 1	Duplex Mode	
	Performs an ARDF free run in duplex scanning mode. Press "ON" to start; press "OFF" to stop.	
6009 3	Simplex Mode	
	Performs an ARDF free run at simplex scanning mode. Press "ON" to start; press "OFF" to stop.	
6910*	ADF Shading Time	[0 to 60 / 30 / 1 s/step]
6910 1	Adjusts the interval used for the shading processing in the ARDF mode. Light and heat in the room may affect the scanner response. Reduce this setting if copy quality indicates that the white level is drifting during ARDF copy jobs.	

SP7-XXX (Data Log)

7001*	Total Operation	
7001 1	Displays the total operation time (total drum rotation time).	
7401*	Counter-SC Total	[0 to 9999 / 0 / 1/step]
7401 1	Displays how many times SC codes are generated.	
7403*	SC History	
7403 1	Displays the histories of the latest 10 SC codes.	
7502*	Counter-Paper Jam	[0 to 9999 / 0 / 1/step]
7502 1	Displays the total number of copy paper jams.	

7503*	Counter–Orgn Jam	[0 to 9999 / 0 / 1/step]
7503 1	Displays the total number of original jams,	

7504*	Counter-Each P Jam	[0 to 9999 / 0 / 1/step]
	Displays the total number of the paper jams classified by timing and location.	
7504 1	At power on	
	Paper jam occurs at power on.	
7504 10	Off-Regist NoFeed	
	Paper does not reach the registration sensor (from a paper tray).	
7504 11	Off-1 Vertical SN	
	Paper does not reach the relay sensor.	
7504 12	On-1 Vertical SN	
	Paper is caught at the relay sensor.	
7504 50	Off-Regist Bypass	
	Paper does not reach the registration sensor (from the by-pass tray).	
7504 60	Off-Regist Duplex	
	Paper does not reach the registration sensor during reverse-side printing (for duplex printing).	
7504 70	On-Regist SN	
	Paper is caught at the registration sensor.	
7504 120	On-Exit SN	
	Paper is caught at the exit sensor (previous page).	
7504 121	Off-Exit SN	
	Paper does not reach the exit sensor.	
7504 122	On-Exit SN	
	Paper is caught at the exit sensor.	

7504 123	Off-Dup Inverter
	Paper does not reach the duplex inverter sensor (from the registration roller).
7504 125	On-Dup Inverter
	Paper is caught at the duplex inverter sensor.

7505*	Counter-Each O Jam	[0 to 9999 / 0 / 1/step]
	Displays the total number of the original jams on the ARDF that have occurred at a certain timing or at a certain location.	
7505 210	Off-Regist SN	
	The original does not reach the registration sensor.	
7505 211	On-Regist SN	
	The original is caught at the registration sensor.	
7505 212	Off-Relay SN	
	The original does not reach the exit sensor.	
7505 213	On-Relay SN	
	The original is caught at the exit sensor.	
7505 214	Off-Inverter SN	
	The original does not reach the inverter sensor.	
7505 215	On-Inverter SN	
	Not used in this machine.	
7505 216	Insufficient gap	
	The distance between originals is not sufficient. This jam can occur when the original is not of the standard size.	

7507*	Display-P Jam History
--------------	-----------------------

7507 1	<p>Displays the latest 10 paper-jam history. The list below shows the possible 12 codes: 1, 10, 11, 12, 50, 60, 70, 120, 121, 122, 123, 125</p> <p>The codes correspond to the menus of SP7-504. For example, the code 1 corresponds to SP7-504-001, and the code 10 corresponds to SP7-504-10.</p>
--------	---

7508*	Display-O Jam History
7508 1	<p>Displays the total number of the original-jams history.</p> <p>The possible codes are 210, 211, and 216.</p> <p>The codes correspond to the menus of SP7-505. For example, the code 210 corresponds to SP7-505-210, and the code 211 corresponds to SP7-505-211.</p>

7801	Memory/Version/PN
7801 2	Memory/Version (BICU)
	Displays the version of the BICU board
7801 15	Printer/Scanner
	Displays the version of the controller board.

7803*	Display-PM Count
7803 1	Displays the PM counter.

7804	Reset-PM Counter
7804 1	Resets the PM counter (SP7-803-001). When the program ends normally, the message "Completed" is displayed.

7807	Reset-SC/Jam Counters
7807 1	Resets the SC, paper, original, and total jam counters. When the program ends normally, the message "Completed" is displayed. SP7-807-1 does not reset the following logs: SP7-507 (Display-Paper Jam History) and SP7-508 (Display-Original Jam History).

7808	Reset-Counters
-------------	----------------

7808 1	Resets all counters except for the management counters. The management counters are the counters that are not changed by NVRAM Download (SP5-825-001; "NVRAM Data Upload/Download"). When the program ends normally, the message "Completed" is displayed.
--------	--

7810	Reset-Key Op Code
7810 1	Resets the key operator code. Use SP7-810-1 when the customer has forgotten the key-operator code. If the customer has forgotten the key operator code, a new one can be specified by using: User Tools: System Settings → Key Operator Tools → Key Operator Code → On → Enter Key Operator Code. When the program ends normally, the message "Completed" is displayed, if the program ends abnormally, an error message is displayed.

7832*	Display-Self-Diag
7832 1	Displays the SC codes and the number of their occurrences. Each number is in the range of 0 to 9999.

7991*	Dsply-Info Count
	Displays the total operating time or the total number of operations. The time is displayed in the following format: day: hour: minute: second.
7991 1	Dsply-Timer Count
	The total of the time when the main switch is kept on (excluding the time when the safety switch is off).
7991 3	Dsply-ID S Work
	The total of the time when the ID sensor is working.
7991 4	Dsply-Dev Counter
	The total number of paper outputs.
7991 5	Dsply-ID Er Count
	The total number of ID-sensor errors.

7992*	Reset-Info Count
--------------	------------------

7992 1	Reset-Timer Count
	Clears the timer counter (SP7-991-001).
7992 4	Reset-Dev Count
	Clears the development counter (SP7-991-004).
7992 5	Reset-ID Er Count
	Clears the ID sensor error counter (SP7-991-005).

SP8-XXX (History)

8191*	T: Total Scan PGS	[0 to 9999999 / 0 / 1 sheet/step]
8191 1	Displays the total number of scanned originals. Both sides are counted when the front and reverse sides of an original (fed from the DF) are scanned.	

8192*	C: Total Scan PGS	[0 to 9999999 / 0 / 1 sheet/step]
8192 1	Displays the total number of scanned originals in copy mode. Both sides are counted when the front and reverse sides of an original (fed from the DF) are scanned.	

8195*	S: Total Scan PGS	[0 to 9999999 / 0 / 1 sheet/step]
8195 1	Displays the total number of scanned originals in scanner mode. Both sides are counted when the front and reverse sides of an original (fed from the DF) are scanned.	

8221*	ADF Org Feed	[0 to 9999999 / 0 / 1 sheet/step]
8221 1	Front	
	Displays the total number of scanned front sides of originals fed from the DF.	
8221 2	Back	
	Displays the total number of scanned 2nd sides of originals fed from the DF.	

8381*	T: Total Prt PGS	[0 to 9999999 / 0 / 1 sheet/step]
8381 1	Displays the print count of all application programs.	

8382*	C: Total Prt PGS	[0 to 9999999 / 0 / 1 sheet/step]
8382 1	Displays the print count of the copier application program.	

8384*	P: Total Prt PGS	[0 to 9999999 / 0 / 1 sheet/step]
8384 1	Displays the print count of the printer application program.	

8411*	Prints/Duplex	[0 to 9999999 / 0 / 1 sheet/step]
8411 1	Displays the total count of the duplex printing.	

8422*	C: PrtPGS/Dup Comb	[0 to 9999999 / 0 / 1 sheet/step]
8422 1	Simplex > Duplex	Displays the total print count of copier application classified by combination/duple type.
8422 2	Duplex> Duplex	
8422 4	Simplex Combine	
8422 5	Duplex Combine	
8422 6	2> (2 in 1)	
8422 7	4> (4 in 1)	

8441*	T: PrtPGS/Ppr Size	[0 to 9999999 / 0 / 1 sheet/step]
8442*	C: PrtPGS/Ppr Size	
8444*	S: PrtPGS/Ppr Size	

-2	A4	Displays the number of pages printed by each copier application program.
-3	A5	
-5	B5	
-7	LG	
-8	LT	
-9	HLT	
-254	Other (Standard)	
-255	Other (Custom)	

8451*	C: PrtPGS/Ppr Tray	[0 to 9999999 / 0 / 1 sheet/step]
8451 1	Bypass Tray	Displays the total print count classified by paper source.
8451 2	Tray 1	
8451 3	Optional Tray	

8461*	T: PrtPGS/Ppr Type	[0 to 9999999 / 0 / 1 sheet/step]
8462*	C: PrtPGS/Ppr Type	
8464*	S: PrtPGS/Ppr Type	
-1	Normal	Displays the total number of pages printed by each copier application program.
-4	Thick	
-7	OHP	
-8	Other	

8522*	C:PrtPGS/FIN	[0 to 9999999 / 0 / 1/step]
8522 1	Sort	The SP counts by finishing mode the total number of pages printed by the Copy application.

Using SP Mode

ID Sensor Error Analysis (SP2-221)

The image quality may become very bad when the ID sensor does not operate properly. However, there is no such SC code that indicates ID-sensor malfunction; instead, SP2-221 shows you some information on the ID sensor. Check this information when the image quality is not very good.

The table lists the information shown with SP2-221 (ID Sensor Error Analysis).

SP	Error condition	Possible cause	Remarks
SP2-221-1 Vsg (VG in the display)	$V_{sg} < 2.5V$ or $(V_{sg} - V_{sp}) < 1.00V$	<ul style="list-style-type: none"> ID sensor defective ID sensor dirty Drum not charged 	-
SP2-221-2 Vsp (VP in the display)	$V_{sp} > 2.5V$ or $(V_{sg} - V_{sp}) < 1.00V$	<ul style="list-style-type: none"> Toner density very low ID sensor pattern not created 	-
SP2-221-3 Power (PW in the display)	$V_{sg} < 3.5V$ when maximum power (979) is applied	<ul style="list-style-type: none"> ID sensor defective ID sensor dirty Drum not get charged 	Power source for the ID-sensor light
SP2-221-4 Vsdp	No Error Conditions		-
SP2-221-5 Vt	$V_t > 4.5V$ or $V_t < 0.2V$	<ul style="list-style-type: none"> TD sensor defective 	-
SP2-221-6 Vts	-	-	-

Memory Clear

GDI Model

This model stores all the data in the NVRAM on the BICU. The data is cleared by SP5-801-002 (for exceptions, see "").

Exceptions

SP5-801-002 clears most of the settings and counters stored in the NVRAM on the BICU (the values return to their default values). However, the following settings are not cleared:

- SP5-807 (Area Selection)
- SP5-811-001 (Serial Num Input > Code Set)
- SP5-812-001 (Service TEL > Telephone)
- SP5-812-002 (Service TEL > Facsimile)
- SP5-907-001 (Plug & Play)
- SP7 (Data Log)
- SP8 (History)

Initializing Memory Data

Use SP5-801-002 after you have replaced the BICU NVRAM or when the BICU NVRAM data is corrupted. When the program ends normally, the message "Completed" is displayed. When you have replaced the controller NVRAM or when the controller NVRAM data is corrupted, use SP5-801-001.

6

Executing Memory Clear

1. Upload the NVRAM data to a flash memory card (☛ "NVRAM Data Upload/Download").
2. Print out all SMC data lists (☛ "SMC Print").

↓ Note

- Be sure to print out all the lists. You have to manually change the SP settings if the NVRAM data upload ends abnormally.

3. Select SP5-801-002.
4. Press the OK key.
5. Select "Execute." The messages "Execute?" followed by "Escape" and "Execute" are displayed.
6. Select "Execute."
7. When the program has ended normally, the message "Completed" is displayed. If the program has ended abnormally, an error message is displayed.
8. Press the escape key.
9. Turn the main switch off and on.
10. Download the NVRAM data from a flash memory card (☛ "NVRAM Data Upload/Download").

Input Check (SP5-803)

Conducting Input Check

1. Select SP5-803.
2. Select the number (see the table below) corresponding to the component.
3. Select "Execute." The copy mode is activated.
4. The sign "01H" or "00H" is displayed (see the table below).

Input Check Table

Num.	Sensor/Switch	1h	0h
001	Safety SW	Open	Closed
003	Right Cover SW	Open	Closed
005	Tray Cover SW	Open	Closed
006	Upper Relay S	Paper detected	Not detected
009	Registration Sensor	Paper detected	Not detected
010	Exit Sensor	Paper detected	Not detected
011	Duplex Inverter S	Paper detected	Not detected
014	By-pass PE S	Paper detected	Not detected
016	Upper PE S	Paper detected	Not detected
017	Lower PE S	Paper detected	Not detected
027	PCU Set Signal	Installed	Not installed
028	Optional Tray	*	*
030	Duplex Installed	Installed	Not installed
032	Main M Lock	Locked	Not locked
033	Polygon M Lock	Locked	Not locked
035	Total CO Install	Installed	Not installed
036	Key CO Install	Installed	Not installed

Num.	Sensor/Switch	1h	0h
037	L-Synchronization	Detected	Not detected
039	DF-Cover Open S	Open	Closed
040	DF-Original Set S	Paper detected	Not detected
041	DF-Registration S	Paper detected	Not detected
042	DF-Exit S	Paper detected	Not detected
044	DF-Reverse S	Paper detected	Not detected
045	Platen Cover S	Open	Closed
050	Fan Motor Lock (High speed)	High speed	Low speed or stop
052	Front Cover SW	Open	Closed
053	HP Sensor	Detected	Not detected

* Available Paper Feed Unit

00	None
30	1-tray paper feed unit

Output Check (SP5-804)

Conducting Output Check

CAUTION

- To prevent mechanical or electrical damage, do not keep an electrical component on for a long time.
- Select SP5-804.
 - Select the number (see the table below) corresponding to the component.
 - Select "ON."
 - To stop the operation, select "OFF."

Output Check Table

Num.	Component
001	Main Motor Forward
002	Main Motor Reverse
003	Quenching Lamp
004	Toner Supply Clutch Forward
005	Fan Motor High
006	Fan Motor Low
007	Registration Clutch
008	By-pass Feed Clutch
009	Upper Feed Clutch
010	Lower Feed Clutch
017	BK-Lift Motor
020	Duplex Inv Motor Reverse
021	Duplex Inv Motor Forward
024	Duplex Inv Motor Hold
026	Polygon Motor
027	Polygon M/LD
028	LD
029	DF-Feed M
030	DF-Transport M
031	DF-Feed Clutch
034	DF-Gate SOL (Junction Gate Solenoid)
038	Fusing Solenoid
039	Fast Dup Inv M-Rev

Num.	Component
042	Scan Fgate-Mono
043	Scan Fgate-Color

When checking Fan Motor High (005) or Fan Motor Low (006) note the following:

- These motors may not respond when the fusing temperature is high.
- Selecting "ON" checks that one of these motors normally operates. Selecting "OFF" turns off the motor that you have started by selecting "ON." However, this does not guarantee that the motor normally stops during normal operation.

Serial Number Input (SP5-811-001)

Specifying Characters

SP5-811-001 specifies the serial number. For the basic model (the machine without the controller box), you use the numeric keypad.

A serial number consists of 11 characters. You can change each character by pressing one of the first 11 keys on the numeric keypad ("1", "2", "3", ... "9", "0", "☺"). For example, when you press the "1" key, the first character of the serial number changes as follows: 0 → 1 → 2 → ... → 8 → 9 → A → B → ... → X → Y → Z. When you press the "2" key, the second character changes likewise.

You can specify a digit ("0" to "9") or a capital letter ("A" to "Z") for the first four characters of a serial number, and you can specify a digit in the other seven characters (not capital letters).

Serial Number and NVRAM

Serial numbers are stored in the NVRAM before shipment and are not cleared by any program. You must specify a serial number after you replace the NVRAM.

NVRAM Data Upload/Download (SP5-824/825)

CAUTION

- Make sure that you turn off the main power switch before inserting or removing a flash memory card. Data in the memory may be corrupted if you insert or remove the memory card with the main power switch on.

This section illustrates how to copy the data from the BICU NVRAM to a memory card (☺ "NVRAM Data Upload/Download" writing onto open space on card) or from a memory card to the BICU NVRAM (☺

"NVRAM Data Upload/Download"). For the workflow to copy the data in the controller NVRAM, see **xxx**.

Overview

You can copy the data from the NVRAM to a flash memory card (NVRAM Upload) or from a flash memory card to the NVRAM (NVRAM download).

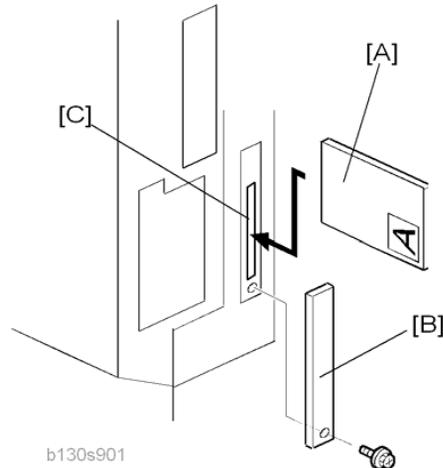
SP5-824-1 (NVRAM Upload)	From the BICU to a flash memory card
SP5-825-1 (NVRAM Download)	From a flash memory card to the BICU

You should execute NVRAM Upload before replacing the NVRAM or before executing SP5-801-002 (Memory Clear > Engine). You can copy back the data from the flash memory card to the NVRAM as necessary.

NVRAM Upload (SP5-824-001)

6

1. Turn off the main switch.
2. Remove the memory card cover [B] (⚙️ x 1).
3. Turn the face of the flash memory card [A] ("A" is printed on it) to the rear of the copier, and insert it into the card slot [C].
4. Turn on the main power switch.
5. Activate the SP mode and select SP5-824-001.
6. The copier overwrites the data in the memory card with the data in the NVRAM. This takes about 20 seconds. If uploading fails, an error message appears. If an error message appears, retry the upload procedure.
7. Turn off the main power switch.
8. Remove the memory card.



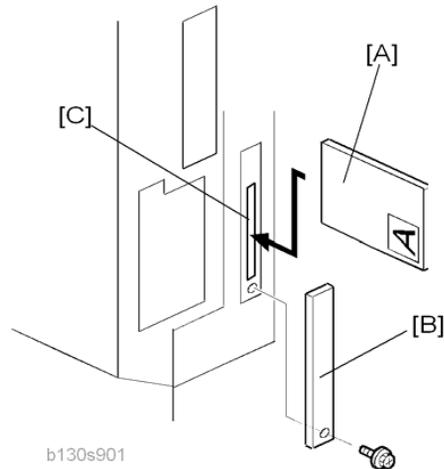
NVRAM Download (SP5-825-001)

SP5-825-001 copies the data from a flash memory card to the NVRAM. Most of the data in the NVRAM is overwritten. The following data in the NVRAM remains unchanged (these are not overwritten):

- SP8-221-001 (ADF Original Feed > Front)

- SP8-381-001 (Total: Total Printer Pages)
- SP8-382-001 (Copy Application: Total Print Pages)
- SP8-411-001 (Prints/Duplex)

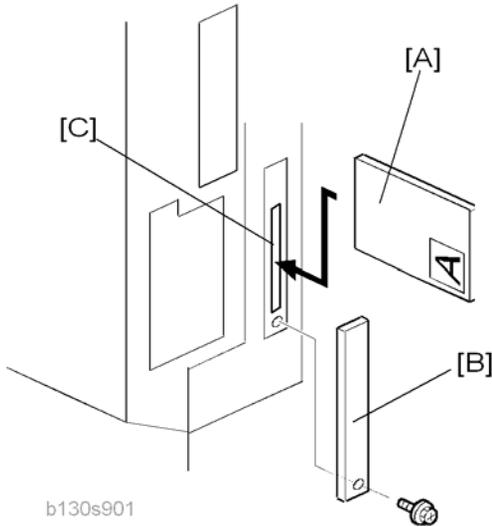
1. Turn off the main power switch.
2. Remove the memory card cover [B] (⚙️ x 1).
3. Turn the face of the flash memory card [A] ("A" is printed on it) to the rear of the copier, and insert it into the card slot [C].
4. Turn on the main switch.
5. Activate the SP mode and select SP5-825-001.
6. The copier overwrites the data in the NVRAM with the data in the memory card. This takes about one second. If downloading fails, an error message appears. If an error message appears, retry the download procedure.
7. Turn off the main power switch.
8. Remove the memory card.



Firmware Update Procedure

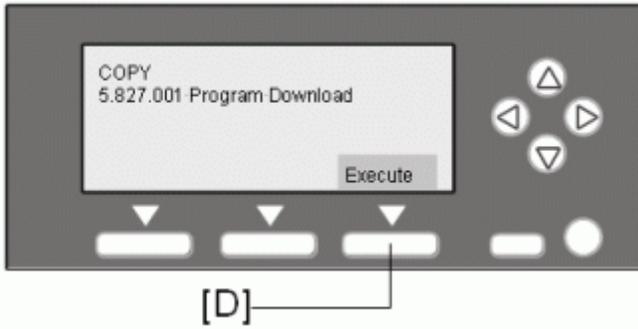
This section illustrates how to update the firmware.

1. Turn the main power switch off.

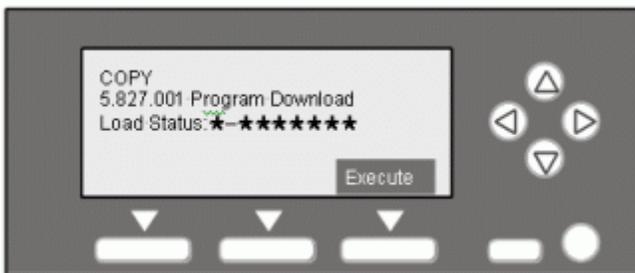


2. Remove the memory card cover [B] (⚙️ x 1).
3. Turn the face of the flash memory card [A] ("A" is printed on it) to the rear of the copier, and insert it into the card slot [C].
4. Press down the power switch on the operation panel and hold it, and turn on the main power switch.

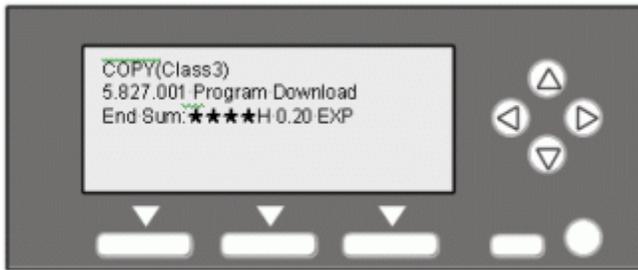
6



5. Press the "Execute" key [D]. The program starts running.



6. Do not touch any key while the message "Load Status..." is displayed. This message indicates that the program is running.



7. Check that the message "End Sum..." is displayed. This message indicates that the program has ended normally.
8. Turn off the main power switch.
9. Remove the flash memory card.
10. Attach the memory card cover.
11. Turn the main power switch on, and check the operation.

Test Pattern Print (SP5-902-001)

6

Executing Test Pattern Printing

1. Specify the pattern number and press the OK key.
2. Press the copy start key. The copy mode is activated (☛ "Using SP and SSP Modes" in this section).
3. Specify copy settings and press the  key.
4. To return to the SP mode, press the  key.

Test Patterns

Test Patterns Using VCU	
No.	Pattern
0	(No print)
1	Vertical Lines (Single Dot)
2	Horizontal Lines (Single Dot)
3	Vertical Lines (Double Dot)
4	Horizontal Lines (Double Dot)
5	Grid Pattern (Single Dot)

6	Grid Pattern (Double Dot)
7	Alternating Dot Pattern
8	Isolated One Dot
9	Black Band (Horizontal)
10	Trimming Area
11	Argyle Pattern (Single Dot)
12	Grayscales (Horizontal)
13	Grayscales (Vertical)
14	Grayscales (Vertical/Horizontal)
15	Grayscales (Vertical/Horizontal Overlay)
16	Grayscales With White Lines (Horizontal)
17	Grayscales with White Lines (Vertical)
18	Grayscales with White Lines (Vertical/Horizontal)

Test Patterns Using IPU	
No.	Pattern
30	Vertical Lines (Single Dot)
31	Horizontal Lines (Single Dot)
32	Vertical Lines (Double Dot)
33	Horizontal Lines (Double Dot)
34	Isolated Four Dots
35	Grid Pattern (Double Dot)
36	Black Band (Vertical, 1024 Dots)
37	Grayscales (Horizontal, 512 Dots)
38	Grayscales (Vertical, 256 Dots)
39	ID Patch

40	Cross
41	Argyle Pattern (128-Dot Pitch)
42	Square Gradation (64 Grades)
43	Square Gradation (256 Grades)
44	Grayscales (Horizontal, 32-Dot Width)
45	Grayscales (Vertical, 32-Dot Width)
47	A4 Gradation Patches 1 (128 Grades)
48	A4 Gradation Patches 2 (128 Grades)
49	Trimming Area (A4)

Test Patterns Using SBU	
No.	Pattern
51	Grid Pattern (double dot)
52	Gray Scale 1 (256 grades)
53	Gray Scale 2 (256 grades)

Test Patterns Using PCI* ¹	
No.	Pattern
61	S2M: Grid Pattern
62	S2M: Argyle Pattern
63	S2M: Argyle Pattern
64	S2M: Argyle Pattern + Image* ²
65	S2M: Grid Pattern
66	S2M: Grid Pattern + Image
67	S2M: Argyle Pattern
68	S2M: Argyle Patten + Image
69	Engine: Grid Pattern

70	Engine: Argyle Pattern
----	------------------------

*1: The PCI is available to the models with the controller box.

*2: The original image on the exposure glass is printed behind the test pattern.

SMC Print (SP5-990)

SP5-990 outputs machine status lists.

1. Select SP5-990.
2. Select a menu:
 - 001 All, 002 SP, 003 User Program, 004 Logging Data, or 005 Big Font
3. Press the "Execute" key.
 - The copy mode is activated (☑ "Using SP and SSP Modes" in this section). Specify copy settings and press the  key. The machine status lists its output.
4. To return to the SP mode, press the  key.

6

Printer Service Program Mode Table

SP No.	Description	Function and Setting
1003	Clear Setting	Not used
1005	Display Version	Displays the version of the controller firmware.

Scanner Service Program Mode Table

SP1	Mode Number		Function and [Setting]
1005*	1	Erase Margin	Creates an erase margin for all edges of the scanned image. If the machine has scanned the edge of the original, create a margin. [0 to 5 / 0 / 1mm/step]

For the settings of the image quality, see "Scanning" in the section "Replacement and Adjustment".